



(last updated 01-27-2023)

FOIAonline to be Decommissioned

ALERT: FOIAonline will decommission on September 30, 2023.

The last day for public access to FOIAonline is September 30, 2023.

FOIAonline Partner Departures

FOIAonline Partners (Partners) must leave FOIAonline by September 30, 2023, at which point the FOIAonline web-application will be decommissioned. Please check here regularly for Partner departure updates.

The following Partners are no longer using FOIAonline to manage or receive Freedom of Information Act (FOIA) requests:

- U.S. National Archives and Records Administration (**NARA**)
- U.S. Nuclear Regulatory Commission (**NRC**)
- U.S. Small Business Administration (**SBA**)

The following Partner is no longer receiving new FOIA requests via FOIAonline:

- U.S. Customs and Border Protection (**CBP**)

Submit FOIA requests to the abovementioned Agencies via FOIA.gov.

For more information, visit the Partners' respective FOIA websites.

Frequently Asked Questions

What change is coming to FOIAonline?

The U.S. Environmental Protection Agency (EPA) has decided to decommission the FOIAonline multi-agency web-application on September 30, 2023.

Why is EPA decommissioning the FOIAonline application?

Since the inception of FOIAonline in 2012, the commercial market for FOIA case management applications has seen significant growth and encouraging technological advances. Based on the advancements of such FOIA case management products and alternatives, EPA concluded that the commercial market has sufficiently progressed so that it no longer needs to provide a customized FOIA case management application.

How can I submit a FOIA request as FOIAonline Partners depart?

Regardless of a Federal Agency's participating status in FOIAonline, FOIA requests can always be submitted through FOIA.gov. FOIA.gov serves as the U.S. government's comprehensive FOIA website.

If you wish to submit a FOIA request to a Partner that left FOIAonline, please visit that Partner's FOIA website for instruction and additional information. If your FOIA request is intended for an actively participating FOIAonline Partner, you may continue to submit FOIA requests via FOIAonline until that Partner departs from FOIAonline, or until the decommissioning date of September 30, 2023, whichever

comes first. Please check the Partner Departures section of this FAQ for updates on FOIAonline Partner status.

What happens when a Partner departs from FOIAonline prior to the September 30, 2023, decommissioning date?

As Partners leave, FOIAonline will execute a coordinated data migration and off-boarding process with Partners and, where applicable, coordinate with their replacement vendors. If you would like to ensure you have copies of FOIAonline information available to you during this transition, we encourage you to download or save that information at your earliest convenience. Once a Partner's final data migration and offboarding is complete, the Partner's FOIAonline data will no longer be accessible through FOIAonline.

How long will I retain access to my FOIAonline registered public user account?

FOIAonline public users will retain full functionality of FOIAonline leading up to, and on the day of, September 30, 2023. However, as Partners leave FOIAonline, access to FOIA requests and responses specific to those departed Partners will no longer be accessible through FOIAonline, including information housed in FOIAonline registered public user accounts. If you would like to ensure you have copies of FOIAonline information available to you during this transition, we encourage you to download or save that information at your earliest convenience. Ultimately, on October 1, 2023, FOIAonline registered public user accounts will no longer be accessible.

What happens to open cases in FOIAonline after the September 30, 2023, decommissioning date?

FOIAonline engineering efforts will allow for the export of a Partner's FOIAonline data (including open cases). If a FOIA request is submitted to a participating Partner leading up to, and as late as September 30, 2023, that request will be included in the Partner's data export. Partners will manage open cases outside of FOIAonline, following their departure from FOIAonline.

Will FOIAonline information be accessible to the public after the September 30, 2023, decommissioning date?

Not via FOIAonline. September 30, 2023, is the last day for the public to access the FOIAonline website, submit FOIA requests to active Partners via FOIAonline, and access FOIAonline registered public user accounts. On October 1, 2023, FOIAonline will be decommissioned, removing public access to the FOIAonline site and FOIAonline registered public user accounts. Partner FOIAonline data will be exported and provided to each Partner upon their departure from FOIAonline. Please contact Partners directly with questions as to how you can access their respective FOIAonline migrated data.