Appointment

From: Grisier, Mary [Grisier.Mary@epa.gov]
Sent: 5/11/2018 5:32:00 PM
To: Grisier, Mary [Grisier.Mary@epa.gov]; McWhorter, Scott [mcwhorter.scott@epa.gov]; TenBrook, Patti [TenBrook.Patti@epa.gov]; Magnan, Eric [Magnan.Eric@epa.gov]
CC: Stauffer, Panah [Stauffer.Panah@epa.gov]

Subject: Title VI complaint - Hawaii
Location: R9SF-Room-17322-8-Coyote Valley

Start: 5/14/2018 8:00:00 PM
End: 5/14/2018 9:00:00 PM
Show Time As: Busy

As part of the informal resolution process, Amy would like us to come up with ideas for how HDOA can improve their process for responding to complaints, especially with regard to transparency. It sounds like there are processes in place in California and Arizona that may be helpful in coming up with recommendations.