ELMR PORTABLE RADIO MAINTENANCE LOG SHEET

DATE TAKEN	CALL SIGN	REASON FOR SERVICE	DATE RETURNED	NAME RETURNING	REPAIRED
11/17/09	Foam 136B	Not working properly, turned in to ELMR Group for replacement.	8/9/2011	(b)(6)	Yes
4/13/10	RES 13	Needs Re-programming	4/15/2010	(b)(6)	Yes
6/8/10	INSP 13D	S/N 9146529 Insp. Ickes portable sent for programming error, Issued spare #4	8/9/2010	(b)(6)	Yes
9/10/10	F-136A	Missing, replaced with Spare 3 S/N 9146346	10/12/2010	(b)(6)	N/A
9/10/10	F-137A	Missing, replaced with Spare 4 S/N 9143497	N/A	(b)(6)	
9/14/10	F-136A	Located - will become Spare Radio 3	9/14/2010	(b)(6)	N/A
9/10/10	Spare 2	Loaned to Dispatch	10/6/2010	(b)(6)	N/A
10/4/10	Eng-132A	Excessive Battery Usage - Tower 13A is being utilized in it's place.	10/11/2010	(b)(6)	Yes
10/6/10	Eng-131A	Transmitting problems after reprogramming - Foam 135 C is being utilized in it's place.	10/11/2010	(b)(6)	Yes
10/10/10	Foam 137A	Transmitting problems after reprogramming - Foam 135 A is being utilized in it's place.	10/11/2010	(b)(6)	Yes
10/20/10	Foam 137A	When PTT is pressed, radio locks up 2-3 seconds into transmission.	11/19/2010	(b)(6)	Replaced
10/20/10	Foam 138A	When PTT is pressed, radio locks up 2-3 seconds into transmission.	11/19/2010	(b)(6)	Replaced
10/20/10	Foam 136C	When PTT is pressed, radio locks up 2-3 seconds into transmission.	11/19/2010	(b)(6)	Replaced
10/28/10	Foam 137B	When PTT is pressed, radio locks up 2-3 seconds into transmission.	11/19/2010	(b)(6)	No - Test Out
10/28/10	Foam 135B	When PTT is pressed, radio locks up 2-3 seconds into transmission.	11/19/2010	(b)(6)	Replaced
	Foam 137C	When PTT is pressed, radio locks up 2-3 seconds into transmission.	11/19/2010	(b)(6)	Replaced
	Eng-132B	When PTT is pressed, radio locks up 2-3 seconds into transmission.	11/19/2010	(b)(6)	Replaced
10/28/10	Tower 13C	When PTT is pressed, radio locks up 2-3 seconds into transmission.	8/9/2011	(b)(6)	Yes
10/29/10	Foam 135A	On Loan to Dispatch Center as the Dispatch Console periodically goes off line.	11/20/2012	(b)(6)	N/A
11/17/10	Foam 143B	Radio in and out of CC Scan. (b)(6) will pick up for Trouble Shooting.Ticket #143628	Unknown	(b)(6)	
11/19/10	TWR13C	(b)(6) has for Trouble Shooting.	8/9/2011	(b)(6)	Yes
12/4/10	E-132	Portables and mobile in CC & WA Scan in area of Bldg 2653. Trouble Ticket # 147014	N/A	(b)(6)	
12/9/10	Chief 13A	Did not receive dispatched call. Trouble Ticket # 148222	N/A	(b)(6)	
12/17/10	Eng-131A	Transmits intermittently Foam 135B portable is in it place.	8/9/2011	(b)(6)	Yes
12/19/10	Eng-131A	Transmits intermittently Ticket #150813	8/9/2011	(b)(6)	Yes
12/21/10	Eng 132A	Transmits intermittently TWR 13-A portable is in it place. Trouble Ticket # 151180	8/9/2011	(b)(6)	Yes
1/12/11	Chief 13A	Did not receive dispatched call. Trouble Ticket # 156167	N/A	(b)(6)	
1/12/11	Chief 13B	Radio did not receive emergency dispatch Trouble Ticket #156177			
1/13/11	Eng 131A	Sent with (b)(6) for repair	8/9/2011	(b)(6)	Yes
1/13/11	Eng 132A	Sent with (b)(6) for repair	8/9/2011	(b)(6)	Yes
1/13/11	Foam 137A	Sent with (b)(6) for repair	8/9/2011	(b)(6)	Yes
2/11/11	Foam 135C	On Loan to Dispatch Center as the Dispatch Console periodically goes off line.	11/20/2012	(b)(6)	N/A
5/20/11	N/A	Multiple radios did not receive emergency dispatch Trouble Ticket #189451			
6/15/11	Station 14	Unable to communicate with webster tower while on airfield Trouble Ticket #193911			
6/15/11	Utility 14	Unable to communicate with webster tower while on airfield Trouble Ticket #193911			
6/29/11	Foam 138C	Not receiving any transmissions OOS in Battalion Chiefs office Trouble Ticket# 196998 (Support center showing ticket as resolved on 1/24/12	8/9/2011	(b)(6)	Replaced

7/13/11	Foam 138A	Will not transmitt - OOS in Battalion Chiefs office Trouble Ticket# 200401 (Support center showing ticket as resolved on 1/24/12 with duplicate ticket #232525)	8/9/2011	(b)(6)	Replaced
7/17/11	INSP 13A	No display - OOS in Battalion Chiefs office Trouble Ticket# 199905 (Support center showing ticket as resolved on 1/24/12 with duplicate ticket #232529)	8/9/2011	(b)(6)	Replaced
8/9/11	N/A	2 Portable Mics turned in for repair			
8/24/11	Foam 144A	Turned in for not operating due to damage Trouble Ticket# 207172 (Support center showing ticket as resolved on 1/25/12 with duplicate ticket #222185)	8/6/2012	ELMR Tech	Repaired
9/5/11	Foam 136A	Radio will not receive transmissions Trouble Ticket# 209469 (Support center showing ticket as resolved on 1/25/12 with duplicate ticket #20946)	8/6/2012	ELMR Tech	Repaired
10/1/11	Tower 13A	Placed In Cage			
10/1/11	Tower 13B	Placed In Cage			
10/1/11	Tower 13C	Placed In Cage			
10/1/11	Tower 13D	Placed In Cage			
10/3/11	N/A	50 Batteries received in exchange for incorrect batteries	10/3/2011	(b)(6)	Replaced
10/3/11	N/A	13 batteries & 1 antenna called in for not meeting 80% capacity Trouble Ticket #215038 (Support center showing ticket as resolved on 1/26/12) Antenna was received.			
10/14/11	N/A	1 Antenna called in for repair Trouble Ticket #217302 (Support center showing ticket as resolved on 1/26/12)	2/14/2012	(b)(6)	Replaced
10/17/11	N/A	2 batteries called in for not meeting 80% capacity Trouble Ticket #217549 (Support center showing ticket as resolved on 1/26/12)	2/1/2012	(b)(6)	Replaced
10/21/11	N/A	12 batteries called in for not meeting 80% capacity Trouble Ticket #218748 (Support center showing ticket as resolved on 1/26/12)	2/1/2012	(b)(6)	Replaced
11/16/11	Sta. 1B	Sent to CO2 shop	2/27/2012	(b)(6)	N/A
11/22/11	N/A	9 batteries not meeting 80% capacity Trouble Ticket #224427	2/1/2012	(b)(6)	Replaced
11/22/11	N/A	1 Battery not meeting 80% capacity Trouble Ticket #224961 (Support center showing resolved on 2/1/12)	2/1/2012	(b)(6)	Replaced
12/22/11	N/A	11 batteries not meeting 80% capacity Trouble Ticket #229762 (Support center showing resolved on 2/1/12)	2/1/2012	(b)(6)	Replaced
1/5/12	Foam 136B	Dispatch channel coming across crash channel Trouble Ticket #231675 (Support center showing resolved on 2/1/12)	2/1/2012	(b)(6)	REPAIRED
1/23/12	N/A	4 batteries not meeting 80% capacity Trouble Ticket #234950 (Support center showing resolved on 2/1/12)	2/1/2012	(b)(6)	Replaced
2/3/12	Foam 137C	Dispatch channel coming across crash channel Trouble Ticket #237808	2/14/2012	(b)(6)	Repaired
2/14/12	N/A	8 batteries not meeting 80% capacity Trouble Ticket #240475	2/28/2012	(b)(6)	Replaced
2/16/12	Foam 136B	Dispatch channel coming across crash channel Trouble Ticket #241184	2/28/2012	(b)(6)	Repaired
2/28/12	Sta. 1B	Loan to alarm tech. (Kevin)	7/9/2012	N/A	N/A
5/8/12	Foam 136B	Not receiving any transmissions OOS in Battalion Chiefs office Trouble Ticket# 264678 (taken by ELMR on 5/8/12)	8/9/2013	(b)(6)	REPAIRED
5/8/12	N/A	15 batteries not meeting 80% capacity Trouble Ticket #264693	5/8/2012	(b)(6)	Replaced
5/30/12	N/A	6 batteries not meeting 80% capacity Trouble Ticket #269970	6/7/2012	(b)(6)	Replaced
6/13/12	SPARE 1	Going into CC and WA scan constantly Trouble Ticket #273005	6/26/2012	ELMR Tech	Repaired
6/13/12	Tower 13A	Put in place of Foam 136B	7/9/2012	(b)(6)	N/A

6/25/12	INSP 13D	Would not change channels, receive or transmit transmissions Trouble Ticket #275517	6/26/2012	ELMR Tech	Repaired
6/25/12	Rescue 13	Given to (b)(6) in place of INSP 13D	7/9/2012	(b)(6)	N/A
6/25/12	Foam 138B	Would not change channels, receive or transmit transmissions Trouble Ticket #275719	6/26/2012	ELMR Tech	Repaired
6/26/12	C13-A	Would not change channels, receive or transmit transmissions Trouble Ticket #276128	6/26/2012	(b)(6)	Repaired
6/26/12	SPARE 1	Going into CC and WA scan constantly Trouble Ticket #276143 slated for replacement	6/26/2012	ELMR Tech	Repaired
6/28/12	I-13A	Would not change channels, receive or transmit transmissions Trouble Ticket #276581	7/10/2012	ELMR Tech	Repaired
6/28/12	I-13C	Would not change channels, receive or transmit transmissions Trouble Ticket #276581	7/10/2012	ELMR Tech	Repaired
6/28/12	I-13E	Would not change channels, receive or transmit transmissions Trouble Ticket #276581	7/10/2012	ELMR Tech	Repaired
7/3/12	I-13B	Would not change channels, receive or transmit transmissions Trouble Ticket #277826	7/10/2012	ELMR Tech	Repaired
7/3/12	STA 1B	Would not change channels, receive or transmit transmissions Trouble Ticket #277826	7/10/2012	ELMR Tech	Repaired
7/3/12	STA 14	Would not change channels, receive or transmit transmissions Trouble Ticket #277826	7/10/2012	ELMR Tech	Repaired
7/9/12	Rescue 13	Put in place of Insp. 13A	7/11/2012	(b)(6)	N/A
7/9/12	Tower 13A	Put in place of Insp. 13B	7/11/2012	(b)(6)	N/A
7/9/12	Tower 13B	Put in place of Insp. 13C	7/11/2012	(b)(6)	N/A
7/9/12	Tower 13C	Put in place of Insp. 13E	7/11/2012	(b)(6)	N/A
7/9/12	SPARE 1	Put in place of Foam 136B			
7/11/12	N/A	9 batteries not meeting 80% capacity Trouble Ticket #279392	8/6/2012	ELMR Tech	Replaced
7/23/12	STA 1A	Would not change channels, receive or transmit transmissions Trouble Ticket #282534			
8/6/12	N/A	6 batteries not meeting 80% capacity Trouble Ticket #286239 Taken 9/25/12	10/28/2012	ELMR Tech	Replaced
9/15/12	N/A	9 batteries not meeting 80% capacity Trouble Ticket #296802 Taken 9/25/12	10/28/2012	ELMR Tech	Replaced
9/15/12	Foam 138A	PTT button is stuck in open position Trouble Ticket #296803 Taken 9/19/13			
9/25/12	Foam 136C	Transmits but will not receive messages Trouble Ticket #299164 Taken 10/24/12	5/30/2013	ELMR Tech	Repaired
10/24/12	Foam 135A	Would not change channels, receive or transmit transmissions Trouble Ticket #306156	10/25/2012	ELMR Tech	Repaired
11/20/12	N/A	5 batteries not meeting 80% capacity Trouble Ticket #312541	2/5/2013	ELMR Tech	Replaced
12/13/12	Sprinkler Tech	Would not change channels, receive or transmit transmissions Trouble Ticket #317764 Taken 6/14/13	7/25/2013	ELMR Tech	Repaired
1/29/13	N/A	8 batteries not meeting 80% capacity Trouble Ticket #326923 (Support center showing ticket as resolved on 4/10/13 called back in)	4/28/2013	ELMR Tech	Replaced
1/29/13	N/A	1 Antenna called in for repair Trouble Ticket #326930 Taken 6/14/13	7/28/2013	ELMR Tech	Replaced
3/27/13	Foam 137B	Transmits but will not receive messages Trouble Ticket #342234 Taken 6/14/13			
4/10/13	N/A	12 batteries not meeting 80% capacity Trouble Ticket #345284	5/30/2013	ELMR Tech	Replaced
4/10/13	N/A	1 Portable Radio Lapel Mic Trouble Ticket #345290 Taken 6/14/13	7/28/2013	ELMR Tech	Replaced
6/5/13	N/A	24 batteries not meeting 80% capacity Trouble Ticket #357313 Taken 6/14/13	7/28/2013	ELMR Tech	Replaced
8/9/13	Foam 136B	Not receiving any transmissions OOS in Battalion Chiefs office Trouble Ticket# 372835 Taken 8/23/13	9/5/2013	ELMR Tech	Repaired
9/6/13	N/A	12 batteries not meeting 80% capacity Trouble Ticket # 382021			

ELMR MOBILE RADIO MAINTENANCE LOG SHEET

DATE TAKEN	CALL SIGN	REASON FOR SERVICE	DATE RETURNED	NAME RETURNING	REPAIRED
10/4/2010	F-137	ELMR Mobile intermittant transmission problems Ticket #134011			
10/11/10	CMD 13	ELMR Mobile intermittant transmission and recieving problems Ticket #134909	10/11/2010	(b)(6)	Yes
11/23/10	AMB 138	ELMR Mobile NET FAIL, reset after shutdown Trouble Ticket# 144940			
11/13/10	ENG 132	Mobile did not receive emergency dispatch Ticket #142583			
12/4/10	ENG 132	Mobile did not receive emergency dispatch Ticket #147014			
1/12/11	ENG 132	Mobile did not receive emergency dispatch Ticket #156181			
4/18/11	F-135	Mobile reading WA Scan Trouble Ticket #181916			
4/18/11	ENG 134	Mobile has intermitten connectivity Trouble Ticket #181925	5/23/2011	N/A	No
5/8/11	ENG 134	Mobile needed to be reprogrammed Trouble Ticket #186541	6/2/2011	N/A	Yes
09/22/11	Sta. 2	Desk Set @ Fire Station 2 Trouble Ticket# 212866 (Problem was w/ the station PA)	9/30/2011	N/A	N/A
10/03/11	AMB 139	Mobile reading Access Denied when they arrived at SMH Trouble Ticket# 215856	1/26/2012	N/A	N/A
10/05/11	ENG 132	Mobile reading Access Denied on arrival at Station 1 Trouble Ticket# 215871	1/26/2012	N/A	N/A
1/9/12	Rescue 13	Mobile transmissions are broken and unreadable Trouble Ticket# 232215			
1/31/2012	Station 3	Desktop Base Station, internal power supply cooling fan making noise Ticket #236656	3/1/2012	Superior Comms	Yes
2/8/2012	Brush 13	Displays selftest multiple times, then an error code, then comes up fine Ticket #238995	7/25/2012	ELMR	Yes
5/12/2012	AMB 138	Mutual Aid Patch was broken up and unreadable Trouble Ticket #266070 (Support center showing resolved on 7/10/12)			
5/17/2012	Station 3	Desktop Base Station in and out of CC Scan Trouble Ticket #267436 (Joe Udell looked at radio on 6/18/12 and said antenna needs repair.)			
6/7/2012	Station 1	Desktop Base Station, internal power supply cooling fan making noise Ticket #271856	6/18/2012	(b)(6)	Repaired
6/8/2012	Station 1	Desktop Base Station, internal power supply overheated & stopped working Ticket #271856	6/18/2012	(b)(6)	Repaired
6/12/2012	Station 3	Desktop Base Station in and out of CC Scan Trouble Ticket #267436 (Joe Udell looked at radio on 6/18/12 and said antenna needs repair.)			
6/25/2012	Rescue 13	Mobile radio uninstalled and placed in cage.			
7/3/2012	Chief 13	Would not change channels, receive or transmit transmissions Trouble Ticket #277826	1/7/2013	ELMR	Yes
7/5/2012	A-138	When off base, changes repeaters with Dahlgren & USNA and will not transmit to dispatch. Trouble Ticket# 278027			
7/5/2012	A-139	When off base, changes repeaters with Dahlgren & USNA and will not transmit to dispatch. Trouble Ticket# 278036			
9/5/2012	F-144	Will not change channels, receive or transmit transmissions Trouble Ticket #294243	1/4/2013	ELMR	Yes
9/15/2012	ENG 134	Goes into CC Scan from St. Mary's City and south Trouble Ticket #296801			

10/30/2012	Station 3	Station 3 base station radio making a loud noise that sounds like a phone ringing when the microphone is keyed up, it also makes same noise random times throughout the day/night Trouble Ticket #307551			
11/20/2012	Station 1	Desktop Base Station, internal power supply cooling fan making noise Ticket #312536 (Support center showing ticket as resolved on 2/5/13)			
2/12/2013	F-144	Will not change channels, receive or transmit transmissions Trouble Ticket #331050 (Support center showing ticket as resolved on 4/10/13 called back in)	6/11/2013	ELMR	Yes
3/21/2013	Station 1	Desktop Base Station, internal power supply cooling fan not working causing a overheat situation. Trouble Ticket #340784	4/17/2013	ELMR	Yes
4/9/2013	Station 1	Desktop Base Station, internal power supply overheated & stopped working Ticket #345007	4/17/2013	ELMR	Yes
10/21/2013	E-132	Mobile Radio OOS - No Power to both heads. Ticket# 396720			

ELMR PORTABLE CHARGER MAINTENANCE LOG SHEET

DATE TAKEN	# of Batteries	REASON FOR SERVICE	DATE RETURNED	NAME RETURNING	REPAIRED
10/6/10	6	Upstairs Hall Charger slot 136A showing fault Ticket #134003	2/14/2012	(b)(6)	Replaced
10/6/10	6	Upstairs Hall Charger slot 137A showing fault	7/10/2011	(b)(6)	Replaced
1/13/11	1	Chief 13 Charger OOS showing fault (In Batt. Chief Office) Taken on 8/9/2011			
2/15/11	6	Upstairs Hall Charger slots 136A, 136B showing fault Ticket #165714	2/14/2012	(b)(6)	Replaced
2/15/11	6	Upstairs Hall Charger slots 137A, 137C, 138A, 138B showing fault Ticket #165714	7/10/2011	(b)(6)	Replaced
10/21/11	24	Conditioner/charger for slots 9 and 18 that are inoperative Ticket #218748 (Support center showing ticket as resolved on 1/26/12)	2/1/2012	(b)(6)	Repaired
11/16/11	1	Training Chiefs Charger sent to CO2 shop (#01A2A)	2/27/2012	(b)(6)	N/A
11/22/11	6	3 Slots not working on upstairs hall charger (#00551) Ticket #224427	2/1/2012	(b)(6)	Replaced
11/22/11	1	Insp Chiefs Charger O.O.S. in Battalion Chiefs Office (#01A23)Ticket #224427	2/1/2012	(b)(6)	Replaced
11/22/11	6	Inspection Charger O.O.S. in Battalion Chiefs Office (#00582) Ticket #224427	2/14/2012	(b)(6)	Replaced
11/26/11	24	Slots 5,9,18 not running exercise mode & Slot 24 has broken terminal Trouble Ticket #2249	5/8/2012	(b)(6)	Replaced
1/23/12	6	6 Unit Inspection Charger has 1 slot O.O.S. Trouble Ticket #234954 (Charger #00582 was taken in place of this charger & replaced w/ #02447) Support center resolved on 2/1/12	2/1/2012	(b)(6)	Replaced
2/8/2012	24	Conditioner Slots 21,22,23 are inoperative & Slot 24 has broken terminal Ticket #239075 (Slots 23 and 24 were replaced by ELMR)	5/8/2012	(b)(6)	Replaced
2/28/12	1	Training Chiefs Charger (#01A2A) Loan to alarm tech. (Kevin Wood)			
5/30/12	24	Conditioner Slots 23, 24 are inoperative Trouble Ticket #269975 (Support center showing ticket as resolved on 7/10/12)			

(b)(6) **CIV NAS Patuxent River, N30**

From: (b)(6) CIV NAS Patuxent River, N37
Sent: Tuesday, December 17, 2013 14:50
To: (b)(6) CIV NAS Patuxent River, N00; (b)(6) NAS Patuxent River HQ, N3AT; (b)(6) CIV NAS Patuxent River, N30; (b)(6) (b)(6) CIV NAS Patuxent River HQ, N3AT; (b)(6) CIV NDW PAXR, N3AT; (b)(6) CIV NAS Patuxent River HQ, N61
Subject: RE: Pax River eLMR Downtime
Signed By: (b)(6)

Copy all. Timeframe for shut down to follow when known from N6?

V/R,

(b)(6)

-----Original Message-----
From: (b)(6) CIV NAS Patuxent River, N00
Sent: Tuesday, December 17, 2013 1:26 PM
To: (b)(6) NAS Patuxent River HQ, N3AT; (b)(6) CIV NAS Patuxent River, N30; (b)(6) (b)(6) CIV NAS Patuxent River, N37; (b)(6) CIV NAS Patuxent River HQ, N3AT; (b)(6) CIV NDW PAXR, N3AT; (b)(6) CIV NAS Patuxent River HQ, N61
Subject: FW: Pax River eLMR Downtime

OK, confirmed we have to shut down, 8.2 ft hazard distance.

R/(b)(6)

-----Original Message-----
From: (b)(6) NAS Patuxent River, N35
Sent: Tuesday, December 17, 2013 1:22 PM
To: (b)(6) CIV NAS Patuxent River HQ, N35
Cc: (b)(6) CIV NAS Patuxent River, N00
Subject: RE: Pax River eLMR Downtime

(b)(6), According to the 2012 RADHAZ Survey the theoretical HERP Distance for the ELMR Trunking System Antenna is 8.2 feet so I would say for sure they have to be secured.....v/r(b)(6)

-----Original Message-----
From: (b)(6) CIV NAS Patuxent River HQ, N35
Sent: Tuesday, December 17, 2013 1:05 PM
To: (b)(6) NAS Patuxent River, N35
Subject: FW: Pax River eLMR Downtime

(b)(6)

Please read (b)(6) below e-mail and provide a recommendation based on some current written Navy instruction with reference from that instruction. Thanks

V/R
(b)(6)
Safety Installation Program Director, N35
Bldg 588 Room 220
47253 Whalen Road
NAS Patuxent River, MD
DSN: 342-5377
COMM: (301)342-5377

-----Original Message-----
From:(b)(6) CIV NAS Patuxent River, N00
Sent: Tuesday, December 17, 2013 1:02 PM
To: (b)(6) CIV NAS Patuxent River HQ, N35;(b)(6) NAS Patuxent River HQ, N32
Subject: RE: Pax River eLMR Downtime

(b)(6) we need an assessment of whether the repeaters need to be turned off or not. If we need to shut them off it will have a negative impact on our emergency communications capability. We can manage that if we have to but we need a recommendation based on facts. Thanks.

R/(b)(6)

-----Original Message-----
From:(b)(6) CIV NAS Patuxent River HQ, N35
Sent: Tuesday, December 17, 2013 12:53 PM
To:(b)(6) CIV NAS Patuxent River, N00; (b)(6) NAS Patuxent River HQ, N32
Subject: FW: Pax River eLMR Downtime

(b)(6) ;

(b)(6) response to the eLMR downtime is as follows: "No one has approached me about it. Since they have to climb above the antenna to get to the light and could come in contact with it, I would have erred on the safe side and said they should do that.....www"

V/R
(b)(6)
Safety Installation Program Director, N35
Bldg 588 Room 220
47253 Whalen Road
NAS Patuxent River, MD
DSN: 342-5377
COMM: (301)342-5377

-----Original Message-----
From:(b)(6) NAS Patuxent River, N35
Sent: Tuesday, December 17, 2013 12:23 PM
To: (b)(6) CIV NAS Patuxent River HQ, N35
Subject: RE: Pax River eLMR Downtime

No one has approached me about it. Since they have to climb above the antenna to get to the light and could come in contact with it, I would have erred on the safe side and said they should do that.....www

-----Original Message-----
From: (b)(6) CIV NAS Patuxent River, N00
Sent: Tuesday, December 17, 2013 10:42 AM
To: (b)(6) CIV NAS Patuxent River HQ, N35; (b)(6) CIV NAS Patuxent River, N31
Subject: FW: Pax River eLMR Downtime

(b)(6) and (b)(6), are these repeaters really putting out that much RF ?

R/(b)(6)

-----Original Message-----
From: Ray, Jerome A CIV NAS Patuxent River, N37
Sent: Tuesday, December 17, 2013 10:34 AM
To: (b)(6) CIV NAS Patuxent River HQ, N61; (b)(6) NAS Patuxent River HQ, N3AT; (b)(6) (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River HQ, N3AT; (b)(6) CIV NDW PAXR, N3AT
Cc: (b)(6) CIV NAS Patuxent River, N00
Subject: RE: Pax River eLMR Downtime

Thanks (b)(6) . Any idea how long the downtime will be?

V/R,

(b)(6)

-----Original Message-----
From: (b)(6) CIV NAS Patuxent River HQ, N61
Sent: Tuesday, December 17, 2013 10:13 AM
To: (b)(6) NAS Patuxent River HQ, N3AT; (b)(6) CIV NAS Patuxent River, N30; (b)(6) (b)(6) CIV NAS Patuxent River, N37; (b)(6) CIV NAS Patuxent River HQ, N3AT; (b)(6) CIV NDW PAXR, N3AT
Cc: (b)(6) CIV NAS Patuxent River, N00
Subject: FW: Pax River eLMR Downtime

FYI

-----Original Message-----
From: (b)(6) CIV NDW HQ, N61
Sent: Tuesday, December 17, 2013 10:06 AM
To: (b)(6) CIV NDW WNYD, N3; (b)(6) CIV NAS Patuxent River HQ, N61; (b)(6) CIV NAS Patuxent River, N6; (b)(6) CIV NDW HQ, N3AT
Cc: (b)(6) CIV DLGR, N6E
Subject: Pax River eLMR Downtime

Lady & Gentlemen,

NDW N6 was just informed that the obstruction light on the radio tower @ Pax is out. The ground electronics folks will repair the light; however, base safety wants all ionizing radiation sources turned off while they are on the tower. This means that all eLMR repeaters will need to be turned off for the duration of the climb. They are trying to lock down the day and time, but it looks like they are shooting for the 27 December 2013. All trunked eLMR traffic will

be unavailable for the duration of the downtime. First responder radios will still work via line-of-sight during this outage. However, there will not be any communication capabilities between the RDC and PAXR.

(b)(6) , CIV
N61 Regional Network Manager
N61 eLMR Program Manager
Naval District Washington
NIPR: (b)(6)
SIPR: (b)(6)
Commercial: (540) 653-6463
DSN: 249-6463
BlackBerry: (b)(6)

(b)(6) **CIV NAS Patuxent River, N30**

From: (b)(6) CIV NAS Patuxent River, N37
Sent: Friday, November 15, 2013 10:01
To: (b)(6)

Cc: (b)(6)

Subject: RE: Webster Field ELMR
Signed By: (b)(6)

(b)(6)

The inter-operability cables have been ordered and should be in hand next week. We will contact your group once in receipt to schedule installation of radios to complete our fire patching capabilities. Thanks for the continued support.

V/R,

(b)(6)

-----Original Message-----
From: (b)(6) CIV DLGR, N6E
Sent: Friday, November 15, 2013 8:29 AM
To: (b)(6) NDW HQ, N3; (b)(6) CIV NDW DLGR, N6; (b)(6) CIV NDW WNYD, N3
Cc: (b)(6) CIV NAS Patuxent River, N30; (b)(6) NAS Patuxent River HQ, N3AT; (b)(6)
(b)(6) CIV NAS Patuxent River HQ, N3AT; (b)(6) CIV NAS Patuxent River, N37; (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River HQ, N61; (b)(6) CIV NAS Patuxent River, N6;
(b)(6) CIV NDW HQ, N61; (b)(6) CIV CNIC HQ, N61; (b)(6) CIV NDW HQ, N3AT
Subject: RE: Webster Field ELMR

(b)(6)

St Mary's County was missing a cable to complete InterOp connection. PAXR has implemented a purpose for missing cable. Status unknown. We were supposed to be notified upon receipt.

As for Webster Field ELMR's going down:

What we know:

The Point of Presence (POP) bldg. where CNIC/NDW N6 equipment resides, the generator is at capacity and CNIC nor NDW's equipment has been joined. Tenant wishes NDW to upgrade this environment.

COA's:

1. Move POP into NDW owned RF site. Location currently has generator and UPS.

2. Upgrade existing generator. Minimal control as tenant would remain owner. Unsure of maintenance responsibility.

3. Add a second generator to the bldg. to solely support CNIC/NDW POP.

Funding is always an issue. COA 1 would probably incur the lesser of cost.

(b)(6) thoughts?

R/s

(b)(6)

-----Original Message-----
From: (b)(6) NDW HQ, N3
Sent: Thursday, November 14, 2013 6:03 PM
To: (b)(6) CIV NDW DLGR, N6; (b)(6) CIV DLGR, N6E; (b)(6) CIV NDW WNYD, N3
Cc: (b)(6) NDW HQ, N3; (b)(6) CIV NAS Patuxent River, N30
Subject: FW: Webster Field ELMR

N6 / (b)(6)

Sharing with you to see if anything has been worked out on the Webster Field ELMR's going down during power outages and also St. Mary's County issue of patching them in on calls.

Thanks and Be Safe,

(b)(6)
Regional Fire Chief
NDW Fire & Emergency Services
4193 West Farnum Road, Building 878
Indian Head, Maryland 20640
301-744-4969 (Office)
(b)(6) (Cell)

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-----Original Message-----
From: (b)(6) CIV NAS Patuxent River, N30
Sent: Thursday, November 14, 2013 4:20 PM
To: (b)(6) CIV NAS Patuxent River, N37
Cc: (b)(6) NDW HQ, N3; (b)(6) CIV NAS Patuxent River, N30
Subject: FW: Webster Field ELMR

(b)(6)

FYI - Latest on Webster Field's ELMR situation when they have a power outage.

Also - any updates on the equipment/cables needed to patch in the county radios? St. Mary's still has the one radio, I have one in my office ready to go and one I believe is at the hook up site ready to go.

V/R,

(b)(6)
240-298-6286

-----Original Message-----
From:(b)(6) CIV NAS Patuxent River HQ, N61
Sent: Thursday, November 14, 2013 13:16
To:(b)(6) NAS Patuxent River HQ, N3AT
Cc:(b)(6) CIV NAS Patuxent River HQ, N3AT;(b)(6) CIV NAS Patuxent River, N30
Subject: Webster Field ELMR

Warrant,

Good afternoon again. To address(b)(6) ELMR issue at Webster Field. N6 Region has repeatedly informed Region N3 that the generator in building 8109 is at surpassed capacity and either needs to have an add-on or a new generator. What occurs when Webster drops the load is the repeater continues to work but the PSNET POP in building 8109 only has a half hour's worth of backup power from the UPS's. If power is out for more than 30 minutes, PSNET POP goes down. When PSNET POP goes down the Fire Department can only use the ELMR radio's locally at Webster and cannot contact PAX or anyone else. When power returns, it takes approx. 45 minutes to recycle the PSNET POP system. Regional N3 has been informed several time of this situation but has never given N6 a requirement or the funds to fix the issue.

V/r,

(b)(6)
NDW N61 IT Specialist (Networks)
Building 8133
Webster Field Annex
Webster Field, MD 20684-4014
Office: 301.995-8164
(b)(6)

(b)(6) **CIV NAS Patuxent River, N30**

From: (b)(6) CIV NAS Patuxent River, N30
Sent: Saturday, October 26, 2013 18:36
To: (b)(6) CIV NAS Patuxent River HQ, N61
Cc: (b)(6) CIV NNMC'; (b)(6) NDW HQ, N3; (b)(6) CIV NAS Patuxent River, N30
Subject: RE: Engine 132 Radio
Signed By: (b)(6)

(b)(6)

E-132 Mobile Radio reinstalled and working on 24 October @ 1515hrs.

V/R,

(b)(6)
240-298-6286

-----Original Message-----
From: (b)(6) CIV NAS Patuxent River, N30
Sent: Tuesday, October 22, 2013 16:28
To: (b)(6) CIV NAS Patuxent River HQ, N61
Cc: (b)(6) CIV NNMC'; (b)(6) NDW HQ, N3;
Subject: RE: Engine 132 Radio

(b)(6)

Update on Engine 132 Mobile Radio - After trouble shooting and not finding the problem, the contractor has removed the radio to take back to the shop and bench test. I do believe but am not positive, that he did try to replace the radio with a different one that did not work either. Word is that he will attempt to return by tomorrow afternoon.

V/R,

(b)(6)
240-298-6286

-----Original Message-----
From: (b)(6) CIV NAS Patuxent River HQ, N61
Sent: Tuesday, October 22, 2013 12:17
To: (b)(6) CIV NAS Patuxent River, N30
Subject: FW: Engine 132 Radio

(b)(6)

Good afternoon. The latest on Superior. Let me know when it is fixed.

(b)(6)

-----Original Message-----

From:(b)(6) CIV NDW HQ, N61
Sent: Tuesday, October 22, 2013 9:06
To:(b)(6) CIV NAS Patuxent River HQ, N61
Cc:(b)(6) CIV NDW DLGR, N61;(b)(6) CIV NDW DLGR, N61
Subject: RE: Engine 132 Radio

(b)(6)

Superior Communications will have a technician report to Pax River Tuesday 22, 2013 in the AM to diagnose the issue and make any repairs needed.

(b)(6) , CIV
N61 Regional Network Manager
N61 eLMR Program Manager
Naval District Washington
NIPR: (b)(6)
SIPR: (b)(6)
Commercial: (540) 653-6463
DSN: 249-6463
BlackBerry: (b)(6)

-----Original Message-----
From:(b)(6) CIV NDW DLGR, N61
Sent: Tuesday, October 22, 2013 8:52 AM
To:(b)(6) CIV NDW HQ, N61
Cc:(b)(6) CIV NDW DLGR, N61
Subject: FW: Engine 132 Radio

FYA

-----Original Message-----
From:(b)(6) CIV NAS Patuxent River HQ, N61
Sent: Tuesday, October 22, 2013 8:50 AM
To:(b)(6) CIV NDW DLGR, N61;(b)(6) CIV NDW DLGR, N61
Subject: Engine 132 Radio

(b)(6) and (b)(6) ,

Good morning. The Fire Chief called this morning (as I knew he would) and asked when Superior is coming out to fix the Radio! Do they contact you when they are coming out for service or do you contact them? What do I tell the Fire Chief about when they are coming out? I need to make sure the Fire truck is available and not in the field. Thanks guys for all your help.

V/r,

(b)(6)
NDW N61 IT Specialist (Networks)
Building 8133
Webster Field Annex
Webster Field, MD 20684-4014
Office: 301.995-8164

(b)(6)

(b)(6) **CIV NAS Patuxent River, N30**

From: (b)(6) NAS Patuxent River HQ, N00
Sent: Friday, October 25, 2013 10:24
To: (b)(6)
Cc: (b)(6)
CIV NAS Patuxent River, N30
Subject: FW: NDW-25-13 PAXR ELMR DRAFT EVAL
Attachments: NDW-25-13 PAXR ELMR DRAFT EVAL.pdf
Signed By: (b)(6)

Importance: High

N3 and N6 associated with ELMR, (this probably came to you via other channels)

Review the attached IG and coordinate a brief for CO/XO/ED to lay out your analysis of the four findings and COAs to address each one. Plan to present it NLT 29 Oct.

R/
(b)(6)

-----Original Message-----
From: (b)(6) CIV NDW HQ, N00
Sent: Friday, October 18, 2013 15:30
To: (b)(6) NAS Patuxent River HQ, N00; (b)(6) NAS Patuxent River HQ, N01; (b)(6) CIV CNICHQ; (b)(6) CIV NDW PAXR, N1; (b)(6) CIV NDW WNYD, N00
Subject: Emailing: NDW-25-13 PAXR ELMR DRAFT EVAL
Importance: High

Hello, on behalf of (b)(6) , NDW RIG WNY, D.C., we are forwarding your copy of:

NDW-25-13 - PATUXENT RIVER EMERGENCY LAND MOBILE RADIO COMMAND DRAFT EVALUATION.

If you have any questions, comments or concerns please contact

the POC for this report (b)(6) at 1-301-995-3082 or via email

(b)(6)

V/R,
(b)(6)
NDW RIG OFFICE, WNY, D.C.
PROGRAM ASSISTANT

DEPARTMENT OF THE NAVY
NAVAL DISTRICT WASHINGTON
1343 DAHLGREN AVENUE SE
WASHINGTON NAVY YARD, DC 20374-5161

7510
Ser N00G/25
24 Sep 13

From: Commandant, Naval District Washington
To: Commanding Officer, Naval Air Station, Patuxent River

Subj: NAVAL AIR STATION (NAS), PATUXENT RIVER EMERGENCY LAND MOBILE RADIO (ELMR) COMMAND DRAFT EVALUATION NDW-25-13

Ref: (a) CNICINST 7320.1
(b) OPNAVINST 5530.14E
(c) DoD Instruction 5000.64 of 19 May 2011

1. INTRODUCTION. A review of the Emergency Land Mobile Radios was conducted to ensure that accountability and internal inventory controls are adequate and to ensure that the program is managed in accordance with references (a) through (c).

2. BACKGROUND. The Land Mobile Radio system is a non-tactical Commander, Navy Installation Command (CNIC) sponsored project that provides a narrowband radio system operating in the Department of Defense (DoD) ultra-high frequent (UFH) spectrum to support nationwide, integrated voice and data communications for the dispatch of U.S. Navy first responders, Police and Fire, and other U.S. Navy personnel from Regional Dispatch Centers. If programmed equipment is stolen, it can be disabled using the Radio Control Manager. Although the radio units do not meet the criteria of sub-minor property or personal property, each unit costs approximately $2,750 each and any loss creates potential security implications. Per reference (a), CNIC personnel are responsible for proper use, care, and physical protection of Government-owned property. This includes complying with applicable regulations and advising appropriate authorities of misuse, loss, theft, and damage of Government-owned property.

3. SCOPE. NDW IG staff performed a review of the ELMRs at NAS Patuxent River/Webster Field. The installation N6 staff member provided NDW IG staff with an installation Emergency Land Mobile Radio inventory listing dated 26 June 2013. The installation N6 EMLR listing identified that NAS Patuxent River maintains an inventory of 172 radios. The scope of the review covered 43 radios assigned to NAS Patuxent River/Webster Field (25%).

4. OBJECTIVE. The overall objectives of the review are to determine if internal inventory controls are adequate and functioning and to verify compliance with references (a) through (d).

5. METHODOLOGY. On 16, 23 July and 26 August 2013, NDW IG staff reviewed a total of 43 radios from NAS Patuxent River/Webster Field (25%).

6. SUMMARY OF FINDINGS. This Program Evaluation review resulted in four findings: NAS Patuxent River's N3 internal controls and accountability of the ELMRs maintained at the installation level appear to be adequate and inventoried daily by security and fire personnel. The NAS Patuxent River N3 inventory consists of approximately 172 radios. NDW IG staff verified 43 radios (25%), of which two ELMRs could not be found or verified. The two radios identified in both the installation N6 and sample size inventory lacked serial numbers or any identifiable/verifiable information. As noted in the NDW-26-12 report, there continues to be a breakdown of accountability, control and records management at the Regional and Installation N6 levels. The Regional N6 provided NDW IG staff with an official ELMR inventory listing for NAS Patuxent River which consists of 199 ELMRs, while the ELMR inventory provided by installation N6 consists of 172 radios, a discrepancy of 26 ELMRs and a potential loss of $71,500. A region or local instruction has not been established for the ELMR Program, therefore a conflict of internal controls and accountability remain an issue between N3 and N6. NAS Patuxent River N3 staff failed to conduct annual user training for security and fire personnel for FY 12. Failure to locate the two (2) radios identified in the sample size and the additional twenty-six (26) radio discrepancy identified by comparing the Regional N6 and Installation N6 inventory listings could result in potential loss of $77,000.

7. FINDINGS/RECOMMENDATIONS/MANAGEMENT RESPONSE:

FINDING 1. The Regional N6 Inventory and Installation N6 ELMR inventories are not consistent with a disparity of 26 radios.

The Installation N6 maintains an inventory listing of 172 radios, while Regional N6 maintains an inventory of 199 radios for NAS Patuxent River. There is a breakdown of accountability, control and records management at the Regional N6 level.

Discussion. NDW IG staff requested the ELMR inventory from the local installation N6, dated and received on 26 June 2013. The Region N6 provided NDW staff with a subsequent ELMR listing, dated and received 22 August 2013, a review of the two inventories resulted in a difference of 26 radios that have not been accounted for at NAS Patuxent River/Webster Field.

Causal Factor. Regional N6 and Installation N6 did not work together to inventory NAS Patuxent River's actual ELMR inventory, therefore failed to comply with references (a) through (c) by not ensuring accountability, internal controls, records management and accuracy of the ELMRs.

Recommendation 1. Regional N6 and installation N6 staff should maintain internal controls, accountability and accurate record management of the ELMRs project before transferring the radios to the installation N3 levels. ELMRs provide a radio system operating in the Department of Defense (DoD) ultra-high frequent (UFH) spectrum to support nationwide, integrated voice and data communications for the dispatch of U.S. Navy first responders, Police and Fire, and other U.S. Navy personnel from Regional Dispatch Centers in accordance with references (a) through (d), ensuring that internal controls are adequate and to prevent misuse, loss, theft, and damage of Government-owned property.

Management's Response to Finding 1.

FINDING 2. Annual ELMR user training was not conducted or documented.

Discussion. NAS Patuxent River N3 staff stated that on the job training is conducted for new hires, however annual training had not been conducted or documented in FY 12.

Causal Factor. NAS Patuxent River N3 staff did not conduct ELMR training, therefore failed to comply with references (b).

Recommendation 2. NAS Patuxent River N3 staff should work with Region and installation N6 to develop ELMR training. N3 staff should conduct and document annual user training for all personnel entrusted with ELMRs. Personnel should be made aware of and understand their responsibilities, which includes proper care and stewardship, as well as potential legal ramifications for misuse or loss in accordance with reference (c), DoD Instruction 5000.64 of 19 May 2011.

Management's Response to Finding 2.

FINDING 3. IG staff was unable to locate 2 radios at NAS Patuxent River/Webster Field.

Discussion. IG staff was unable to locate 2 radios at NAS Patuxent River/Webster Field, because the radios could not be found. The two radios identified in both the installation N6 and sample size inventory lacked serial numbers or any identifiable/verifiable information. Failure to locate the two (2) radios could result in potential loss of $5,500.

Causal Factor. NAS Patuxent River N3 staff could not locate two radios and therefore failed to comply with reference (c) by not reporting or confirming that lost, stolen, missing, or compromised ELMR units are reported in a timely manner.

Recommendation 3. NAS Patuxent River N3 staff should confirm that lost, stolen, missing, or compromised ELMRs are reported in a timely manner to management in accordance with reference (c), DoD Instruction 5000.64 of 19 May 2011.

Management's Response to Finding 3.

FINDING 4. A Region or local instruction/guidance does not exist for the ELMR program.

Subj: NAVAL AIR STATION (NAS), PATUXENT RIVER EMERGENCY LAND MOBILE RADIO (ELMR) COMMAND DRAFT EVALUATION NDW-25-13

Discussion. A region or local instruction has not been established for the ELMR Program, therefore a conflict of internal controls and accountability remains an issue between N3 and N6. Lack of an instruction/guidance misuse, loss, theft, and damage Regional N6 staff, (b)(6) stated that he would take on the task of establishing guidance.

Causal Factor. Regional N6/Regional N3 staff, have not established specific ELMR guidance and or instruction for the ELMR program. Therefore, due to the lack of ELMR program guidance, internal controls and accountability of the radios are at risk of potential misuse, loss, theft, and damage.

Recommendation 4. Regional N6 and Regional N3 staff should establish specific ELMR guidance of the ELMR Program to ensure internal controls and accountability of the programmed equipment thereby negating any loss that might create potential security implications because of misuse, loss, theft and damage of the ELMR.

Management's Response to Finding 4.

8. A status report is required every ten days until the actions are completed. Status reports should include concurrence or non-concurrence with each recommendation for action, the date of completion or estimated date of completion, and the specific actions to correct the deficiency noted IG personnel will follow up during next evaluation to ensure compliance.

9. A follow-up of this report will commence six months from the date of the completion, or the estimated date of completion from management of any deficiencies note.

10. We appreciate the courtesy and cooperation extended by NAS Patuxent River/Webster Field N3 and Regional/Installation N6 staff and management. My POC for this report is (b)(6) (b)(6) DSN 995-3082 or commercial 301-995-3082.

(b)(6)

By direction

FOR OFFICIAL USE ONLY – PRIVACY SENSITIVE
Any misuse or unauthorized disclosure may result in both civil and criminal penalties

(b)(6) **CIV NAS Patuxent River, N30**

From: (b)(6) CIV NAS Patuxent River, N30
Sent: Monday, October 21, 2013 3:35 PM
To: (b)(6) CIV NNMC'
Subject: FW: Incident INC000000396720 receipt confirmation.
Signed By: (b)(6)

Chief,

FYI - Trouble Ticket submitted for ELMR Mobile Radio OOS on Pax E-132.

V/R,

(b)(6)
240-298-6286

-----Original Message-----
From: (b)(6) CIV NAS Patuxent River HQ, N61
Sent: Monday, October 21, 2013 8:12
To: (b)(6) CIV NAS Patuxent River, N30
Subject: RE: Incident INC000000396720 receipt confirmation.

(b)(6),

Good morning. Yes on it now.

V/r,

(b)(6)

-----Original Message-----
From: (b)(6) CIV NAS Patuxent River, N30
Sent: Monday, October 21, 2013 8:10
To: (b)(6) CIV NAS Patuxent River HQ, N61
Cc: (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30; (b)(6) NDW HQ, N3
Subject: FW: Incident INC000000396720 receipt confirmation.

(b)(6) ,

E-132 out of Fire Station 2 Bldg 443 has no power to the ELMR Mobile Radio (Both Heads of a Duel Head Unit). Trouble Ticket# 396720 called in this morning for a critical request. Could you please work your magic and ensure this is on the top of the priority list.

Thanks,

(b)(6)
Battalion Chief
NDW/NAS Patuxent River
Fire & Emergency Services
240-298-6286

-----Original Message-----
From: Remedy Support Center [mailto:DO_NOT_REPLY@navy.mil]

Sent: Monday, October 21, 2013 8:00
To: (b)(6) CIV NAS Patuxent River, N30
Subject: Incident INC000000396720 receipt confirmation.

Dear (b)(6) ,

We are pleased to inform you that your reported Incident has been received by the CNIC Support Center. Your assigned Reference Number is INC000000396720. This number should be retained for reference purposes.

Reference No.: INC000000396720
Summary: ELMR - Subscriber Unit Issue / PAX River Firestation #2 / Engine # 132

Please do not hesitate to contact the Support Center at 1.888.264.4255 should there be any further questions or inquiries regarding your Incident. Please quote your assigned Reference Number.

Yours sincerely,

CNIC Support Center Staff

(b)(6) **CIV NAS Patuxent River, N30**

From: (b)(6) CIV NAS Patuxent River, N37
Sent: Monday, June 17, 2013 8:18 AM
To: (b)(6) CIV NAS Patuxent River HQ, N61
Cc: (b)(6) CIV NAS Patuxent River, N30
Subject: FW: Webster Field ELMR Outage
Signed By: (b)(6)

(b)(6) ,

I thought we had remedied this problem some time ago?

V/r,
(b)(6)

-----Original Message-----
From: (b)(6) CIV NAS Patuxent River, N30
Sent: Thursday, June 13, 2013 21:01
To: (b)(6) CIV NAS Patuxent River, N37
Cc: (b)(6) CIV NAS Patuxent River, N30; (b)(6) NDW HQ, N3
Subject: Webster Field ELMR Outage

(b)(6) ,

FYI - because Webster Field still does not have a backup generator connected to the ELMR tower, there was a ELMR outage from 1535hrs to 1800hrs. This outage only affected Webster Field due to a power outage caused by the storm on 13 June 2013. I know we have both stressed this point many times in the past.

V/R,

(b)(6)
240-298-6286

(b)(6) **CIV NAS Patuxent River, N30**

From: (b)(6) CIV NAS Patuxent River, N30 (b)(6)
Sent: Tuesday, July 16, 2013 2:34 PM
To: (b)(6) CIV NDW DLGR, N61; (b)(6)
Cc: (b)(6) NDW HQ, N3; (b)(6) CIV NAS Patuxent River, N30; (b)(6), (b)(6) CIV NAS Patuxent River, N30
Subject: RE: St. Mary's County Radio System

(b)(6) & (b)(6)

Can you give me any updates on Navy ELMR compatibility with the new St. Mary's County communication system? If not - what is going to be the game plan when St. Mary's County flips the switch to the new system?

V/R,

(b)(6)
Battalion Chief
NAS Patuxent River
Fire & Emergency Services
240-298-6286

-----Original Message-----
From: (b)(6) CIV NDW DLGR, N61
Sent: Tuesday, October 09, 2012 14:18
To: (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River HQ, N30; (b)(6) CIV NAS Patuxent River, N37; (b)(6)
Cc: (b)(6) CIV NDW HQ, N61
Subject: RE: St. Mary's County Radio System

Technical POC for the Navy would be me sir.

(b)(6)

-----Original Message-----
From: (b)(6) CIV NAS Patuxent River, N30
Sent: Tuesday, October 09, 2012 2:17 PM
To: (b)(6) CIV NAS Patuxent River HQ, N30; (b)(6) CIV NAS Patuxent River, N37; (b)(6) CIV NDW DLGR, N61; (b)(6)
Subject: St. Mary's County Radio System

Fire Chief, (b)(6) & (b)(6),

(b)(6) from St. Mary's County Government has been placed in the position of overseeing a new communications contract for St. Mary's County. (b)(6) is looking for a technical POC for ELMR to discuss compatibility requirements/issues - can any of you point him in the right direction?

I have included (b)(6) in this e-mail so that his contact e-mail is in the loop.

Thanks,

(b)(6)
Battalion Chief

NAS Patuxent River
Fire & Emergency Services
240-298-6286

(b)(6) **CIV NAS Patuxent River, N30**

From: (b)(6) CIV NAS Patuxent River, N30 [(b)(6)]
Sent: Tuesday, June 04, 2013 10:26 AM
To: (b)(6) CIV NDW DLGR, N61
Cc: (b)(6) NDW DLGR, N92; (b)(6) CIV NAS Patuxent River, N30
Subject: ELMR Trouble Ticket Inquiries

(b)(6),

I have been out of the ELMR loop for a while and not sure of who correspondence flows through, but I have some inquiries that need checking into. If it is not you, can you please pass it to the one that can resolve.

1. F-144 Mobile Radio M7100 S/N RE38871 Power Unit S/N 9810125 - Will not change channels, receive or transmit transmissions - Trouble Ticket #331050 called in on 2/12/2013. Has not been resolved. (Support center showing previous ticket #294243 as being resolved on 4/10/13 which is not the case). I really need to get this one resolved as it is crucial to communicate with the Air Traffic Control Tower.

2. F-137B Portable Radio S/N 9146526 - Transmits but will not receive messages Trouble Ticket #342234 called in on 3/27/13. Has not been resolved.

3. Sprinkler Tech Radio S/N 9146599 - Will not change channels, receive or transmit transmissions Trouble Ticket #317764 called in on 12/13/12. Has not been resolved.

4. Last week a box of 20 used batteries arrived, not sure who they came from but I am assuming the ELMR Group. (b)(6) ran those batteries through the conditioner cycle and 14 are bad. We still have 20 batteries that need to be replaced that have been called in as discovered with several Trouble Tickets - 312541, 326923 and 345284.

5. Two antennae replacements - Trouble Ticket #326930 & #345290 called in on 1/29/13.

6. One Lapel Mic replacement - Trouble Ticket #345290 called in on 4/10/13.

Any help would be appreciated.

Thanks,

(b)(6)
240-298-6286

-----Original Message-----
From: (b)(6) CIV NDW DLGR, N61
Sent: Tuesday, June 04, 2013 8:47
To: (b)(6) CIV NAS Patuxent River, N30
Cc: (b)(6) NDW DLGR, N92
Subject: RE: Patuxent River County Radios

Thanks Chief!!!

(b)(6)

-----Original Message-----
From: (b)(6) CIV NAS Patuxent River, N30
Sent: Monday, June 03, 2013 5:15 PM

To: (b)(6) CIV NDW DLGR, N61
Cc: (b)(6) NDW DLGR, N92
Subject: RE: Patuxent River County Radios

(b)(6),

The St. Mary's County Radios both mobiles and portables was a joint effort between St. Mary's County supplying a certain amount to us and NAS Pax at the time purchasing the remaining radios to make the effort operational. This happened many years ago, I do not have a count of what they supplied vrs what NAS Pax bought at that time.

V/R,

(b)(6)
240-298-6286

-----Original Message-----
From: (b)(6) NDW DLGR, N92
Sent: Monday, June 03, 2013 15:33
To: (b)(6) CIV NAS Patuxent River, N30
Subject: FW: Patuxent River County Radios

(b)(6)

Can you answer this for (b)(6) .

Thanks
V/R (b)(6)

-----Original Message-----
From: (b)(6) CIV NDW DLGR, N61
Sent: Monday, June 03, 2013 9:17 AM
To: (b)(6) NDW DLGR, N92; (b)(6) CIV NAS Patuxent River HQ, N30
Cc: (b)(6) CIV NDW HQ, N61
Subject: RE: Patuxent River County Radios

Sirs,
Any update on this?

(b)(6)

-----Original Message-----
From: (b)(6) NDW DLGR, N92
Sent: Wednesday, April 03, 2013 12:54 PM
To: (b)(6) CIV NDW DLGR, N61
Cc: (b)(6) CIV NDW HQ, N61; (b)(6) CIV NAS Patuxent River HQ, N30
Subject: Re: Patuxent River County Radios

(b)(6)

I do not but have cc'ed (b)(6) for him to look into this.

Thanks and Be Safe,

(b)(6)
Regional Fire Chief

NDW Fire & Emergency Services
4193 West Farnum Road, Building 878
Indian Head, Maryland 20640
301-744-4969 Office
(b)(6) Cell

----- Original Message -----
From: (b)(6) CIV NDW DLGR, N61
Sent: Wednesday, April 03, 2013 10:48 AM
To: (b)(6) NDW DLGR, N92
Cc: (b)(6) CIV NDW HQ, N61
Subject: Patuxent River County Radios

Sir,
Do you have any documentation on whom purchased the county radios for Patuxent River?

(b)(6)

v/r
(b)(6)
NDW eLMR System Administrator
Cell ((b)(6)
(b)(6)

eLMR/ATFP Help Desk
1-888-264-4255 opt. 1

(b)(6) **CIV NAS Patuxent River, N30**

From: (b)(6) CIV NAS Patuxent River, N30
Sent: Monday, June 03, 2013 5:15 PM
To: (b)(6) CIV NDW DLGR, N61
Cc: (b)(6) NDW DLGR, N92
Subject: RE: Patuxent River County Radios

(b)(6)

The St. Mary's County Radios both mobiles and portables was a joint effort between St. Mary's County supplying a certain amount to us and NAS Pax at the time purchasing the remaining radios to make the effort operational. This happened many years ago, I do not have a count of what they supplied vrs what NAS Pax bought at that time.

V/R,

(b)(6)
240-298-6286

-----Original Message-----
From: (b)(6) NDW DLGR, N92
Sent: Monday, June 03, 2013 15:33
To: (b)(6) CIV NAS Patuxent River, N30
Subject: FW: Patuxent River County Radios

(b)(6)

Can you answer this for (b)(6) .

Thanks
V/R (b)(6)

-----Original Message-----
From: (b)(6) CIV NDW DLGR, N61
Sent: Monday, June 03, 2013 9:17 AM
To: (b)(6) NDW DLGR, N92; (b)(6) CIV NAS Patuxent River HQ, N30
Cc: (b)(6) CIV NDW HQ, N61
Subject: RE: Patuxent River County Radios

Sirs,
Any update on this?

(b)(6)

-----Original Message-----
From: (b)(6) NDW DLGR, N92
Sent: Wednesday, April 03, 2013 12:54 PM
To: (b)(6) CIV NDW DLGR, N61
Cc: (b)(6) CIV NDW HQ, N61; (b)(6) CIV NAS Patuxent River HQ, N30
Subject: Re: Patuxent River County Radios

(b)(6)

I do not but have cc'ed (b)(6) for him to look into this.

Thanks and Be Safe,

(b)(6)
Regional Fire Chief
NDW Fire & Emergency Services
4193 West Farnum Road, Building 878
Indian Head, Maryland 20640
301-744-4969 Office
(b)(6) Cell

----- Original Message -----
From: (b)(6) CIV NDW DLGR, N61
Sent: Wednesday, April 03, 2013 10:48 AM
To: (b)(6) NDW DLGR, N92
Cc: (b)(6) CIV NDW HQ, N61
Subject: Patuxent River County Radios

Sir,
Do you have any documentation on whom purchased the county radios for Patuxent River?

(b)(6)

v/r
(b)(6)
NDW eLMR System Administrator
Cell (b)(6)
(b)(6)

eLMR/ATFP Help Desk
1-888-264-4255 opt. 1

(b)(6) **CIV NAS Patuxent River, N30**

From: (b)(6) CIV NAS Patuxent River, N30
Sent: Wednesday, February 06, 2013 2:14 PM
To: (b)(6) CIV NAS Patuxent River HQ, N30
Cc: (b)(6) CIV NAS Patuxent River, N37
Subject: ELMR Communications with Regional Dispatch Center

FYI - ELMR Communications with Regional Dispatch Center is down as of 1330hrs. Local communications are up via mobile & portable radios. Pax cannot communicate with Webster Field and vice versa.

1. Dispatch has been directed to call the Fire Stations and me with any dispatches.
2. All three Fire Stations are aware.
3. ATC Tower notified and was told to communicate with ARFF units and C-13A directly.

V/R,

(b)(6)
240-298-6286

(b)(6) **CIV NAS Patuxent River, N30**

From: (b)(6) CIV NAS Patuxent River, N30
Sent: Thursday, December 27, 2012 5:05 PM
To: (b)(6) CIV NAS Patuxent River, N3
Cc: (b)(6) CIV NAS Patuxent River HQ, N30; (b)(6) CIV NAS Patuxent River, N37
Subject: RE: lessons learned
Attachments: FW: Land Mobile Radio (LMR) Communications Cutoff (10.2 KB)

(b)(6) ,

Problem - At approximately 0020hrs 27 December 2012, ELMR communications at NAS Patuxent River went into Wide Area (WA) Scan or Control Channel (CC) Scan mode on all channels operating off of PAX_RVR Talk Group.

Time Line of Events compiled from several sources;

0020hrs - NAS Pax Fire (b)(6) notifies RDC of WA & CC Scan issues of Pax Fire ELMR Radios. Shortly thereafter, NAS Pax Police (b)(6) relays same message to RDC IRT Pax Police ELMR Radios being in WA or CC Scan.

0040hrs ?? - RDC reports Pax River ELMR issues to CNIC Support Center ELMR Help Desk. RDC contacts Joe Udell about the issues and was told he would look into it. Approximately 15 minutes later, (b)(6) contacted the RDC and stated that "it is not a PS NET problem....it sounds more like a site control problem and that he would get a hold of the ATFP folks to check it out."

0045hrs - NAS Pax Fire (b)(6) notifies NAS PAX Air Traffic Control Tower and briefs the controller of the loss of comms. The Action Set of notifying Fire Station 1 via landline for any Air Field Emergencies has been established.

0050hrs - NAS Pax Fire (b)(6) notifies St. Mary's County Fireboard to establish the Action Set of utilizing St. Mary's County Fire TAC 3 Channel for Pax Fire Communications if necessary, and RDC will contact Fire Station 1 and/or Fire Station 2 via landline for any response needs has been established.

0240hrs ?? - RDC contacts (b)(6) again for status report and was told that there is nothing else he can do and instructed the RDC to use their contingency plan.

0445hrs - (b)(6) contacts GEMO (b)(6) to solicit help from GEM.

0455hrs - GEMO graciously dispatches his techs to Bldg 2653 for a look and through communications between GEM (b)(6) and (b)(6) , GEM Techs were able to reset and clear a fault on a locked up repeater.

0555hrs - ELMR communications at NAS Patuxent River operating off of PAX_RVR Talk Group restored.

Lessons Learned;

1. NAS Pax Police Radios need to be surveyed by ELMR Group to ensure all police radios are programmed properly to achieve the TALKAROUND mode of communications. This would allow for close proximity communications between Police Officers during a system failure such as this.

2. (b)(6) should be commended for contacting GEMO for help. Should be a must on the contingency plan even though years ago we fought to keep a contractor @ GEM in our support of communication oversights IRT ELMR to no avail.

3. GEMO (b)(6) and GEM (b)(6) should be commended for taking the time to support a look into a system they have no control over and most likely have been told in the past to stay away from.

4. NAS Pax learned a long time ago under LMR that radio systems like this will fail and that it is essential to have constant on site technicians to support the communications infrastructure that is involved @ NAS Pax.

5. Having to contact a CNIC Help Desk to report ELMR issues (POLICE & FIRE COMMUNICATION PROBLEMS) to generate a service order number is just plain wrong. The calls are being taken by operators, sorted in priority order - who's order I have no idea and by the time it gets to the NDW Regional ELMR Group the description of the problem is probably so watered down it is no longer a priority.

6. With NAS Pax Fire & Police being without communications for this length of time - Regional ELMR Group owes you the lessons learned, along with changes to current procedures in supporting our, not their communication needs. Good luck with this one, we have fought that battle since June 2009 (see attached e-mail file).

V/R,

(b)(6)
Battalion Chief
NAS Patuxent River
Fire & Emergency Services
240-298-6286

-----Original Message-----
From: (b)(6) CIV NAS Patuxent River, N3
Sent: Thursday, December 27, 2012 6:01
To: (b)(6) MAC NAS Patuxent River, N3AT; (b)(6) CIV NAS Patuxent River, N37; (b)(6) CIV NDW WNYD, N37; (b)(6) CIV NDW DLGR, N61; (b)(6) CIV NAS Patuxent River, N3AT; (b)(6) CIV NAS Patuxent River, N30
Cc: (b)(6) CIV NAS Patuxent River HQ, N30
Subject: lessons learned

Team;

I would like a lessons learned from all parties as soon as possible IRT radio issues being "down" for over 5 hours.

Fire, (b)(6) , please collect and present the lessons learned for me. Also need to know exact cause of the issue.

Vr/(b)(6)

(b)(6)
N3, Operations Officer
47372 Buse Road
Building 469

NAS Patuxent River
Patuxent River MD 20670
Office: 301-342-8140
Fax: 301-342-4264
Cell: (b)(6)

(b)(6) **CIV NAS Patuxent River, N30**

From: (b)(6) CIV NAS Patuxent River, N30
Sent: Sunday, October 14, 2012 11:06 AM
To: (b)(6) CIV NAS Patuxent River HQ, N30
Cc: (b)(6) CIV NAS Patuxent River, N30
Subject: RE: ELMR Radio Testing

Chief,

NAS Pax River - ELMR coverage between mobile/portable and dispatch and/or command in the last six months have been adequate. Keep in mind that when dispatch moves to the Navy Yard things might change. I feel this survey was mandated because Dahlgren/Indian Head and Annapolis are already utilizing the Navy Yard Dispatch Center and they are seeking communication failures with that.

As with our legacy communications system - ELMR is no different with respect to Sensitive Compartmented Information Facility (SCIF) spaces and a few other bldg's that have interference with metal and/or electronics, the radios do not transmit through the tower sites and therefore are inoperable in normal operating mode. For situations that pertains to lost comms for these reasons, NAS Pax radios are programmed to toggle the Talk Group button up once to reach the Talk Around mode. For example - Units are dispatched on PAX_RVR Talk Group PXFDISP Channel, units respond and operate on assigned TAC Channel - usually PAX_RVR Talk Group PXFTAC1 Channel. If teams are going to operate in SCIF areas or if comms are lost - toggle the Talk Group button up once and from PAX_RVR Talk Group PXFTAC1 Channel you are on TALKARND TAC 4. This will then allow communications without the tower site repeater and most likely Dispatch will not receive the transmissions but Incident Command does.

All of this is covered during communications training which can be found on the Firehouse Training Share under Folder named ELMR Radio - power point presentation named ELMR Program. The presentation is too large to attach to this e-mail.

OLF Webster Field - ELMR coverage between mobile/portable and dispatch in the last six months have been adequate. Same thing applies to SCIF areas. When operating in the normal mode and communication problems between a portable operating in a bldg and dispatch arise, the Driver/Operator relays information over the mobile radio.

The major problems with Webster Field;

1. The Station Base Radio that alerts the crew has a constant problem with tracking the site tower from Pax River to Webster Field causing the unit to go in and out of CC or WA scan. This has been reported numerous times and numerous times the ELMR Techs report that the antennae supporting the base station is inadequate but does not get replaced with an adequate antennae.

2. The ELMR Tower Site does not have a backup generator to power the site when power is lost causing a ELMR system outage for Webster Field. This too is well known and to my knowledge has not been addressed - (b)(6) can give you some back ground on this one and he would know if this has been resolved.

Hope this helps the cause!

V/R,

(b)(6)
240-298-6286

-----Original Message-----
From: (b)(6) CIV NAS Patuxent River HQ, N30
Sent: Friday, October 12, 2012 8:48
To: (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30
Subject: FW: ELMR Radio Testing
Importance: High

Chiefs,

Please see the below request from (b)(6) .

The deadline has come for Installation ELMR areas of concern regarding fire.

I know we have done some homework, and it is now time to submit.

Please gather all the information over the last couple weeks obtained by the crews and forward that information to me as soon as possible. I am sure this will be requested to be completed by the end of next week.

Thank you,

V/r,

(b)(6)
District Fire Chief
NDW / Naval Air Station Patuxent River
Building 588 Room 206
47253 Whalen Road
Patuxent River, MD 20670
Office: (301) 757-4680
Cell: (b)(6)

-----Original Message-----
From: (b)(6) CIV NDW ANND, N30
Sent: Friday, October 12, 2012 8:40
To: (b)(6) CIV NAS Patuxent River HQ, N30; (b)(6) CIV NNMC; (b)(6) (b)(6) CIV NDW NSAA, N30; (b)(6) CIV NSA South Potomac (DLGR), N30
Cc: (b)(6) NDW DLGR, N92
Subject: ELMR Radio Testing

Chief's we are past the deadline, and I need your help. Have you completed ELMR testing at your installations to identify coverage issues? I need to get some type of excel spread sheet that identify buildings and where coverage issues are occurring. This applies to any Installation and or fence line where your organic F&ES provide response.

This task was assigned to us back in March/April by Regional N3 (b)(6) to provide visibility and to provide N6 (IT) for corrective action and incorporation into the new second generation ELMR rollout.

Please make this a priority assigning and or working with your Operations Chief. One note, I would recommend any building area where you have identified a coverage issue to call in a trouble ticket and include the ticket number into the spread sheet next to the building. CNIC Help desk can be reached at 1-888-264-4255.

Note: Where known coverage issues exist, the Operations Chiefs should have an IAP or COM plan identified and communicated with all your F&ES personnel.

I will consolidate the reports and forward to the Fire Chief and (b)(6) .

If you have NO coverage issues a negative response is required.

r/ (b)(6)

(b)(6) **CIV NAS Patuxent River, N30**

From: (b)(6) CIV NAS Patuxent River, N30
Sent: Wednesday, September 19, 2012 12:51 PM
To: (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30
Cc: (b)(6) CIV NAS Patuxent River, N30
Subject: FW: ELMR Communication/Transmission Issue Log Sheet.
Attachments: ELMR Reporting.xlsx

Read procedures in below e-mail.

The attached spread sheet will be put on in the Fire House Share Folder. For the next few weeks, log all responses (routine & emergency) that involve interior ops in a building on the spread sheet in regards to ELMR communications.

There will be another round of Facility AED Checks that need to be accomplished, complete the required ELMR communication steps in each facility and log on spread sheet.

Fire Inspectors will be completing the required steps in the facilities due for fire inspections within the next few weeks as well, I am waiting for a confirmation of what buildings this will cover.

V/R,
(b)(6)
240-298-6286

-----Original Message-----
From: (b)(6) CIV NAS Patuxent River HQ, N30
Sent: Wednesday, September 19, 2012 7:03
To: (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30
Cc: (b)(6) CIV NDW ANND, N30; (b)(6) CIV NAS Patuxent River, N3; (b)(6) (b)(6) NDW DLGR, N92
Subject: ELMR Communication/Transmission Issue Log Sheet.

Chiefs,

Over the next two weeks, I would like us to tackle this with deliberate action.

This is a request from the (b)(6) the Regional N3 who held an ELMR Rollout meeting at the Indian Head EOC with (b)(6) N6.

If we can on a daily basis, simply route crews out to geographically random buildings, and transmit with our radios.

Additionally, if we already know specific areas of concern please presently populate this document.

-Transmissions should occur inside between crews.
-Transmissions should occur inside to outside between crews (representing command communications) -Transmissions should occur inside to dispatch (representing emergency communication and/or general communication traffic)

JP

Please coordinate with the Operations Chief in order for us to not duplicate locations. I believe you guys are going to be able to play a valuable part in this request.

Thanks you for all the support with this endeavor, clear and concise communications as you know is paramount in preparing us to effectively mitigate an emergency scene, and return our crews home safely.

V/r,

(b)(6)
District Fire Chief
NDW / Naval Air Station Patuxent River
Building 588 Room 206
47253 Whalen Road
Patuxent River, MD 20670
Office: (301) 757-4680
Cell: (b)(6)

(b)(6) **CIV NAS Patuxent River, N30**

From: (b)(6) CIV NDW WNYD, N3
Sent: Tuesday, July 10, 2012 12:43 PM
To: (b)(6) CIV NAS Patuxent River, N30
Cc: (b)(6) CIV NDW DLGR, N61; (b)(6) CIV NAS Patuxent River HQ, N30; (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30; (b)(6) NDW DLGR, N92; (b)(6) CIV NAS Patuxent River, N3
Subject: NASPR Fire ELMR Programming Problems

(b)(6) ,

Sorry for the delay, I was out of the office last week. A couple of weeks ago, the Police Radios had a similar issue and hopefully the answer has been consistent reflecting the procedure to have the radios turned back on. I believe that includes taking the handhelds to Dahlgren for re-initialization and updates. Below is the answer I provided to the NASPR N3 office at the time.

"Thanks for update. The process, as I understand it, requires the radios to be physically reactivated at the N6 office in Dahlgren. (b)(6) and (b)(6), If I misstate what the radios need to be reactivated, please jump in. Each of the radios need to be upgraded during the hands-on reprogramming, so N6 and you can coordinate that effort to get them to Dahlgren."

I don't believe the fix has changed and hopefully it is already taken care of, but if not please coordinate with NDW N6.

r/
(b)(6)

(b)(6)
NDW N3A Deputy for Oversight
Bldg 101, Rm 236
1411 Parsons Avenue SE
Washington Navy Yard, DC 20374

----- Original Message -----
From: (b)(6) CIV NAS Patuxent River, N30
To: (b)(6) CIV NDW DLGR, N61
Cc: (b)(6) CIV NAS Patuxent River HQ, N30; (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30
Sent: Tue Jul 03 23:07:18 2012
Subject: RE: ELMR Programming Problems

(b)(6),

Pax Fire is still experiencing major programming problems with our radios, the following radios are locked out as in not usable;

Fire Inspector 13-A S/N 9146447, Fire Inspector 13-C S/N 9146464, Fire Inspector 13-E S/N 9146466 all portables reported on ELMR Trouble Ticket# 276581 on 28 June 2012.

Fire Inspector 13-B S/N 9146372, STA 1B assigned to Fire Alarm Tech S/N 9146347, STA 14 S/N 9146449 all portables reported on ELMR Trouble Ticket# 277826 on 03 July 2012.

Chief 13 Mobile S/N 9810217 reported on ELMR Trouble Ticket# 277826 on 03 July 2012.

Can you please explain to me what is going on!!

V/R,

(b)(6)
Battalion Chief
NAS Patuxent River
Fire & Emergency Services
240-298-6286

-----Original Message-----
From: (b)(6) CIV NAS Patuxent River, N30
Sent: Thursday, June 28, 2012 7:54
To: (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30
Cc: (b)(6) CIV NAS Patuxent River HQ, N30; (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30
Subject: RE: ELMR Programming Problems

FYI, this morning I have been given 3 portable radios that have been disable from system, I-13A, I-13C and I-13E. I just called those in to the trouble desk and will forward the ticket number when received.

(b)(6)
Battalion Fire Chief
Office 301-342-1403
Fax 301-995-7353

-----Original Message-----
From: (b)(6) CIV NAS Patuxent River, N30
Sent: Tuesday, June 26, 2012 18:44
To: (b)(6) CIV NAS Patuxent River, N30
Cc: (b)(6) CIV NAS Patuxent River HQ, N30; (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30
Subject: RE: ELMR Programming Problems

FYI, ELMR tech was here today and fixed both these radios, F-138B and I-13D. He also looked at C-13A Portable and Spare 1 Portable. (b)(6) called this evening and re-activated C-13A Portable and it now works fine. Spare 1 is still oos and I sent the ticket number for that in a separate email, it continues to go into cc scan and wa scan.

(b)(6)
Battalion Fire Chief
Office 301-342-1403
Fax 301-995-7353

-----Original Message-----
From: (b)(6) CIV NAS Patuxent River, N30

Sent: Monday, June 25, 2012 21:26
To: (b)(6) CIV NDW DLGR, N61
Cc: (b)(6) CIV NAS Patuxent River HQ, N30; (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30
Subject: ELMR Programming Problems

(b)(6),

Something is happening with our ELMR portables in regards to programming.

On Monday 25 June 2012, S/N 9146462 (Trouble Ticket# 275719) & S/N 9146529 (Trouble Ticket# 275517) have locked up showing an "A" on the screen not transmitting, receiving or allowing channel changes.

Also, I understand the ELMR Group deactivated some radios, we have two of those assigned to Pax Fire - S/N 9146347 assigned to Fire Alarm Tech & S/N 9146447 assigned to a Fire Inspector. Please re-activate these as they are mission essential for Pax Fire.

V/R,
(b)(6)
Battalion Chief
NAS Patuxent River
Fire & Emergency Services
240-298-6286

(b)(6) **CIV NAS Patuxent River, N30**

From: (b)(6) CIV NAS Patuxent River, N30
Sent: Monday, August 08, 2011 7:57 AM
To: (b)(6) CIV NAS Patuxent River, N37
Cc: (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30
Subject: FW: ELMR Portable Radios

(b)(6) ,

(b)(6) stated two weeks ago that "I will give you a breakdown by radio/issue on the proposed resolution by noon tomorrow", have you heard anything?

V/R,
(b)(6)

-----Original Message-----
From: (b)(6) CIV NDW PAXR, N3
Sent: Monday, July 25, 2011 12:20
To: (b)(6) CIV NDW DLGR, N61
Cc: (b)(6) CIV NAS Patuxent River, N6; (b)(6) CIV NAS Patuxent River, N37; (b)(6) CIV NDW WNYD, N3 OPERATIONS; (b)(6) CIV NDW WNYD, N37; (b)(6) (b)(6) CIV NDW WNYD, N3; (b)(6) NAS Patuxent River HQ, N00; (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NDW WYND, N30; (b)(6) NDW DLGR, N92; (b)(6) ENS NAS Patuxent River, N3AT
Subject: RE: ELMR Portable Radios

Team;

Lets assure N6, Region and local, are included on e-mails. Especially when addressing these concerns.

Vr/(b)(6)

-----Original Message-----
From: (b)(6) CIV NDW DLGR, N61
Sent: Monday, July 25, 2011 12:17
To: (b)(6) CIV NDW PAXR, N3
Cc: (b)(6) CIV NAS Patuxent River, N6; (b)(6) CIV NAS Patuxent River, N37; (b)(6) CIV NDW WNYD, N3 OPERATIONS; (b)(6) CIV NDW WNYD, N37; (b)(6) (b)(6) CIV NDW WNYD, N3; (b)(6) NAS Patuxent River HQ, N00
Subject: Re: ELMR Portable Radios

(b)(6),

Thanks for putting me on this email string. I wasn't aware of the below, but rest assure will resolve immediately. I was in your CO's office earlier today and after reading the below made a false claim.

Either way, the below will be resolved ASAP. On another note, pls ask everyone to include me on all correspondence to anyone within the N61. I have asked many times for this as it will alleviate concerns coming to a head.

I will give you a breakdown by radio/issue on the proposed resolution by noon tomorrow.
Thanks again for bringing me in the loop.

R/s

(b)(6)

(b)(6) DNC
N61 Branch Manager
Naval District Washington
Naval Support Activity South Potomac (Dahlgren)
NIPR: (b)(6)
SIPR: (b)(6)
Contact: (202) 436-5137

Marines I see as two breeds, Rottweilers or Dobermans, because Marines come in two varieties, big and mean, or skinny and mean. They're aggressive on the attack and tenacious on defense. They've got really short hair and they always go for the throat.
(b)(6) , USN; 10 November 1995

Semper Fi

----- Original Message -----
From: (b)(6) CIV NDW PAXR, N3
To: (b)(6) CIV NDW DLGR, N61
Cc: (b)(6) CIV NAS Patuxent River, N6; (b)(6) CIV NAS Patuxent River, N37; (b)(6) CIV NDW WNYD, N3 OPERATIONS; (b)(6) CIV NDW WNYD, N37; (b)(6) (b)(6) CIV NDW WNYD, N3; (b)(6) NAS Patuxent River HQ, N00
Sent: Mon Jul 25 09:36:11 2011
Subject: FW: ELMR Portable Radios

(b)(6) ;

SA, FYA. Lots of concern for assuring all comms work properly.

Vr/(b)(6)

(b)(6)
N3I, Operations Officer
NAS Patuxent River
Bldg. 588 Room 215A
47253 Whalen Road
Patuxent River, MD 20670
Office: 301-342-8140
Fax: 301-342-4264
Cell: (b)(6)

-----Original Message-----
From: (b)(6) CIV NAS Patuxent River, N30
Sent: Monday, July 25, 2011 8:26
To: (b)(6) CIV NDW DLGR, N61; (b)(6) CTR NDW HQ, N3

Cc: (b)(6) CIV NAS Patuxent River, N37; (b)(6) CIV NDW PAXR, N3; (b)(6)
(b)(6) NDW DLGR, N92; (b)(6) CIV NAS Patuxent River, N30; (b)(6)
CIV NAS Patuxent River, N30
Subject: ELMR Portable Radios

(b)(6)

I need some help as we are running out of portable radios. Here is the tally of the OOS radios you have taken in the past and OOS radios that are pending with work orders.

These OOS ELMR Portable Radios you have taken based on trouble tickets submitted;

Foam 136B S/N 9146361 - ELMR Group has had since 17 Nov 2009.
Tower 13C S/N 9146357 - ELMR Group has had since 19 Nov 2010.
Engine 131A S/N 9146445 - ELMR Group has had since 13 Jan 2011.
Engine 132A S/N 9146415 - ELMR Group has had since 13 Jan 2011.
Foam 137A S/N 9315692 - ELMR Group has had since 13 Jan 2011.

These OOS ELMR Portable Radios have pending trouble tickets;

Foam 138C S/N 9146241 - Trouble Ticket submitted on 29 June 2011.
Foam 138A S/N 9146418 - Trouble Ticket submitted on 13 July 2011.
Inspector 13A S/N 9146551 - Trouble Ticket submitted on 13 July 2011.

I need either these radios returned in working condition, or replaced with new portables programmed to NAS Pax Fire & Emergency Services protocols ASAP as we are getting critically low with portable radios.

V/R,
(b)(6)
Battalion Chief
NAS Patuxent River
Fire & Emergency Services
240-298-6286

N3I, Operations Officer
NAS Patuxent River
Bldg. 588 Room 215A
47253 Whalen Road
Patuxent River, MD 20670
Office: 301-342-8140
Fax: 301-342-4264
Cell: (b)(6)

8/9/2011

(b)(6) + (b)(6)

17 ELMR Port. Radios - ensure They are programed correctly to PAX FIRE.

Turn in three in B/C office.

-----Original Message-----
From: (b)(6) CIV NAS Patuxent River, N30
Sent: Monday, July 25, 2011 8:26
To: (b)(6) CIV NDW DLGR, N61; (b)(6) CTR NDW HQ, N3
Cc: (b)(6) CIV NAS Patuxent River, N37; (b)(6) CIV NDW PAXR, N3; (b)(6)
(b)(6) NDW DLGR, N92; (b)(6) CIV NAS Patuxent River, N30; (b)(6)
CIV NAS Patuxent River, N30
Subject: ELMR Portable Radios

(b)(6)

(b)(6),

I need some help as we are running out of portable radios. Here is the tally of the OOS radios you have taken in the past and OOS radios that are pending with work orders.

These OOS ELMR Portable Radios you have taken based on trouble tickets submitted;

Foam 136B S/N 9146361 - ELMR Group has had since 17 Nov 2009. Returned 8/9
Tower 13C S/N 9146357 - ELMR Group has had since 19 Nov 2010. Returned 8/9
Engine 131A S/N 9146445 - ELMR Group has had since 13 Jan 2011. Returned 8/9
Engine 132A S/N 9146415 - ELMR Group has had since 13 Jan 2011. Returned 8/9
Foam 137A S/N 9315692 - ELMR Group has had since 13 Jan 2011. Returned 8/9

These OOS ELMR Portable Radios have pending trouble tickets;

Foam 138C S/N 9146241 - Trouble Ticket submitted on 29 June 2011. Replaced 8/9 w/ SN 9146307
Foam 138A S/N 9146418 - Trouble Ticket submitted on 13 July 2011. Replaced 8/9 w/ SN 9146541
Inspector 13A S/N 9146551 - Trouble Ticket submitted on 13 July 2011. Replaced 8/9 w/ SN 9146447

I need either these radios returned in working condition, or replaced with new portables programmed to NAS Pax Fire & Emergency Services protocols ASAP as we are getting critically low with portable radios.

V/R,
(b)(6)
Battalion Chief
NAS Patuxent River
Fire & Emergency Services
240-298-6286

F-138C (FE) S/N 9146307 [redacted]	F-138 A (OC) S/N 9146541	I-13 A S/N 9146447 LD# 2110190

Sta 1B Portable program updated 8/9 To global instead of local.

Chief B Charger S/N 0818D
2-clip mics

Turned in for repair
2-Portable antena's received

Cc: (b)(6) CIV NAS Patuxent River, N6; (b)(6) CIV NAS Patuxent River, N37;
(b)(6) CIV NDW WNYD, N3 OPERATIONS; (b)(6) CIV NDW WNYD, N37; (b)(6)
(b)(6) CIV NDW WNYD, N3; (b)(6) NAS Patuxent River HQ, N00
Subject: Re: ELMR Portable Radios

(b)(6)

Thanks for putting me on this email string. I wasn't aware of the below, but rest assure will resolve immediately. I was in your CO's office earlier today and after reading the below made a false claim.

Either way, the below will be resolved ASAP. On another note, pls ask everyone to include me on all correspondence to anyone within the N61. I have asked many times for this as it will alleviate concerns coming to a head.

I will give you a breakdown by radio/issue on the proposed resolution by noon tomorrow. Thanks again for bringing me in the loop.

R/s

(b)(6)

(b)(6) , DNC
N61 Branch Manager
Naval District Washington
Naval Support Activity South Potomac (Dahlgren)
NIPR: (b)(6)
SIPR: (b)(6)
Contact: (202) 436-5137

Marines I see as two breeds, Rottweilers or Dobermans, because Marines come in two varieties, big and mean, or skinny and mean. They're aggressive on the attack and tenacious on defense. They've got really short hair and they always go for the throat.
(b)(6) , USN; 10 November 1995

Semper Fi

----- Original Message -----
From: (b)(6) CIV NDW PAXR, N3
To: (b)(6) CIV NDW DLGR, N61
Cc: (b)(6) CIV NAS Patuxent River, N6; (b)(6) CIV NAS Patuxent River, N37;
(b)(6) CIV NDW WNYD, N3 OPERATIONS; (b)(6) CIV NDW WNYD, N37; (b)(6)
(b)(6) CIV NDW WNYD, N3; (b)(6) NAS Patuxent River HQ, N00
Sent: Mon Jul 25 09:36:11 2011
Subject: FW: ELMR Portable Radios

(b)(6) ;

SA, FYA. Lots of concern for assuring all comms work properly.

Vr/(b)(6)

(b)(6)

(b)(6) **CIV NAS Patuxent River, N30**

From: (b)(6) CIV NAS Patuxent River, N37
Sent: Monday, August 08, 2011 8:28 AM
To: (b)(6) CIV NAS Patuxent River, N30
Cc: (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30
Subject: RE: ELMR Portable Radios
Signed By: (b)(6)

(b)(6),
I spoke with him on Friday and I should have an update today. I'll keep you posted.

R/,
(b)(6)

-----Original Message-----
From: (b)(6) CIV NAS Patuxent River, N30
Sent: Monday, August 08, 2011 7:57
To: (b)(6) CIV NAS Patuxent River, N37
Cc: (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30
Subject: FW: ELMR Portable Radios

(b)(6) ,

(b)(6) stated two weeks ago that "I will give you a breakdown by radio/issue on the proposed resolution by noon tomorrow", have you heard anything?

V/R,
(b)(6)

-----Original Message-----
From: (b)(6) CIV NDW PAXR, N3
Sent: Monday, July 25, 2011 12:20
To: (b)(6) CIV NDW DLGR, N61
Cc: (b)(6) CIV NAS Patuxent River, N6; (b)(6) CIV NAS Patuxent River, N37; (b)(6) CIV NDW WNYD, N3 OPERATIONS; (b)(6) CIV NDW WNYD, N37; (b)(6) (b)(6) CIV NDW WNYD, N3; (b)(6) NAS Patuxent River HQ, N00; (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NDW WYND, N30; (b)(6) NDW DLGR, N92; (b)(6) NAS Patuxent River, N3AT
Subject: RE: ELMR Portable Radios

Team;

Lets assure N6, Region and local, are included on e-mails. Especially when addressing these concerns.

Vr/(b)(6)

-----Original Message-----
From: (b)(6) CIV NDW DLGR, N61
Sent: Monday, July 25, 2011 12:17
To: (b)(6) CIV NDW PAXR, N3

(b)(6) **CIV NAS Patuxent River, N30**

From: (b)(6) CIV NAS Patuxent River, N30
Sent: Monday, February 28, 2011 9:24 AM
To: (b)(6) CIV NAS Patuxent River, N30
Cc: (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30
Subject: RE: ELMR Dispatch Consoles Down

ALCON:

I notified the CO/XO this morning. (b)(6) called me at home to notify me when it happened.

Thank you,

(b)(6)
District Fire Chief
NAS Patuxent River
Bldg. 588 Room 206
47253 Whalen Road
Patuxent River, MD 20670
Office: 301-757-4680
Cell: (b)(6)

-----Original Message-----
From: (b)(6) CIV NAS Patuxent River, N30
Sent: Sunday, February 27, 2011 7:48 PM
To: (b)(6) CIV NAS Patuxent River, N30
Cc: (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30
Subject: FW: ELMR Dispatch Consoles Down

Chief,

1630hrs 25 February 2011 - Dispatch ELMR Consoles down, operating off of portable radio. No communications with Webster Field. It was reported that Dahlgren was without power - not sure what that had to do with it, but if it did - do they not have a generator back-up?

Dispatch ELMR Consoles back on line, communications restored to Webster Field @ 1800hrs.

V/R,
(b)(6)

-----Original Message-----
From: (b)(6) CIV NAS Patuxent River, N30
Sent: Saturday, February 19, 2011 18:09
To: (b)(6) CIV NAS Patuxent River, N30

Cc: (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30
Subject: RE: ELMR Dispatch Consoles Down

1800hrs 19 February 2011 - Dispatch ELMR Consoles back on line, communications restored to Webster Field.

V/R,
(b)(6)

-----Original Message-----
From: (b)(6) CIV NAS Patuxent River, N30
Sent: Saturday, February 19, 2011 17:40
To: (b)(6) CIV NAS Patuxent River, N30
Cc: (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30
Subject: ELMR Dispatch Consoles Down

1400 hrs 19 February 2011 - Dispatch ELMR Consoles down, operating off of portable radio. No communications with Webster Field. I was told by (b)(6) , same thing occurred on 18 February 2011.

V/R,
(b)(6)

(b)(6) **CIV NAS Patuxent River, N30**

From: (b)(6) CIV NAS Patuxent River, N30
Sent: Tuesday, February 22, 2011 8:27 AM
To: (b)(6) CIV NAS Patuxent River, N37; (b)(6) CTR NDW WNYD, N3; (b)(6) (b)(6) CIV NAS Patuxent River, N6
Cc: (b)(6) CIV NDW PAXR, N3; (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River HQ, N30; (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30
Subject: FW: ELMR Dispatch Consoles Down

FYI

-----Original Message-----
From: (b)(6) CIV NAS Patuxent River, N30
Sent: Saturday, February 19, 2011 6:09 PM
To: (b)(6) CIV NAS Patuxent River, N30
Cc: (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30
Subject: RE: ELMR Dispatch Consoles Down

1800hrs 19 February 2011 - Dispatch ELMR Consoles back on line, communications restored to Webster Field.

V/R,
(b)(6)

-----Original Message-----
From: (b)(6) CIV NAS Patuxent River, N30
Sent: Saturday, February 19, 2011 17:40
To: (b)(6) CIV NAS Patuxent River, N30
Cc: (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30
Subject: ELMR Dispatch Consoles Down

1400 hrs 19 February 2011 - Dispatch ELMR Consoles down, operating off of portable radio. No communications with Webster Field. I was told by (b)(6) , same thing occurred on 18 February 2011.

V/R,
(b)(6)

(b)(6) **CIV NAS Patuxent River, N30**

From: (b)(6) CIV NAS Patuxent River, N30
Sent: Friday, January 28, 2011 2:04 PM
To: (b)(6) CIV NAS Patuxent River, N30
Cc: (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NAS Patuxent River, N30
Subject: FW: ELMR NEW ISSUE

ELMR trouble ticket INC0160914 submitted by me on 28 Jan 2011 for ELMR SYSTEM. When simulcasting emergency dispatches, various ELMR mobile and portable radios do not receive transmission. This causes missed calls for service and delayed response times. (b)(6) is aware.

(b)(6)

From: Remedy Support Center [mailto:DO_NOT_REPLY@navy.mil]
Sent: Friday, January 28, 2011 13:28
To: (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NDW DLGR, N61; (b)(6) (b)(6) CIV NDW DLGR, N6; atfpsupport@ctirms.com
Subject: INC000000160914 - Intermittent ELMR System

(b)(6) the subject line contains the trouble ticket number that was submitted for your ELMR intermittent system outage, if you have any additional questions/concerns please contact the CNIC SC at: atfpsupport@ctirms.com

-----Original Message-----
From: (b)(6) NAS Patuxent River, XO
Sent: Thursday, January 27, 2011 13:48
To: (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N6; (b)(6) CIV NAS Patuxent River, N37; (b)(6) CTR NDW WNYD, N3; (b)(6) CIV NDW PAXR, N3; (b)(6) ENS NAS Patuxent River, N3AT
Cc: (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NDW WYND, N30; (b)(6) NDW DLGR, N92
Subject: RE: ELMR NEW ISSUE

All N3, N6,

Please document thoroughly all problems with the system. I will need to see a log. We will need to show a history of problems.
R
XO

-----Original Message-----
From: (b)(6) CIV NAS Patuxent River, N30 [mailto:(b)(6)]
Sent: Thursday, January 27, 2011 8:28
To: (b)(6) CIV NAS Patuxent River, N6; (b)(6) CIV NAS Patuxent River, N37; (b)(6) CTR NDW WNYD, N3
Cc: (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NDW WYND, N30; (b)(6) NDW DLGR, N92
Subject: RE: ELMR NEW ISSUE

(b)(6),

This morning while they were testing the PA and house bells the system didn't work. Dispatch tried twice and we received nothing at the firehouse. I was on the phone with (b)(6) and she tried using the old simulcast and that worked. We may miss a call because the simulcast isn't working correctly. Really need this to be a reliable system ASAP!

V/R

(b)(6)
District Fire Chief
NAS Patuxent River
Bldg. 588 Room 206
47253 Whalen Road
Patuxent River, MD 20670
Commercial: (301) 757-4680
DSN: 757-4680
Cell: (b)(6)

-----Original Message-----
From: (b)(6) CIV NAS Patuxent River, N6
Sent: Thursday, January 27, 2011 8:20 AM
To: (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N37; (b)(6) CTR NDW WNYD, N3
Cc: (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30
Subject: RE: ELMR NEW ISSUE

Thanks chief,
V/R (b)(6)

-----Original Message-----
From: (b)(6) CIV NAS Patuxent River, N30
Sent: Thursday, January 27, 2011 6:08
To: (b)(6) CIV NAS Patuxent River, N37; (b)(6) CIV NAS Patuxent River, N6; (b)(6) CTR NDW WNYD, N3
Cc: (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30
Subject: FW: ELMR NEW ISSUE

(b)(6) and (b)(6),

Please see below.

V/R

(b)(6)
District Fire Chief
NAS Patuxent River
Bldg. 588 Room 206
47253 Whalen Road
Patuxent River, MD 20670

Commercial: (301) 757-4680
DSN: 757-4680
Cell: (b)(6)

-----Original Message-----
From: (b)(6) CIV NAS Patuxent River, N30
Sent: Wednesday, January 26, 2011 7:19 PM
To: (b)(6) CIV NAS Patuxent River, N30
Cc: (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30
Subject: RE: ELMR NEW ISSUE

ELMR trouble ticket INC0160114 submitted by me on 26 Jan 2011 for ELMR SYSTEM. When simulcasting emergency dispatches, various ELMR mobile and portable radios do not receive transmission. This causes missed calls for service and delayed response times.

(b)(6)

-----Original Message-----
From: (b)(6) CIV NAS Patuxent River, N30
Sent: Thursday, January 13, 2011 16:36
To: (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30
Cc: (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30
Subject: FW: ELMR NEW ISSUE

FYI & SA

-----Original Message-----
From: (b)(6) CIV NAS Patuxent River, N37
Sent: Thursday, January 13, 2011 4:35 PM
To: (b)(6) CIV NAS Patuxent River, N6; (b)(6) CIV NAS Patuxent River, N31
Cc: (b)(6) CIV NAS Patuxent River, N30; (b)(6) NAS Patuxent River, XO; (b)(6) CIV NDW PAXR, N3; (b)(6) CDR NAS Patuxent River, N32; Quigley, (b)(6) CIV NAS Patuxent River, N00; (b)(6) CIV NDW DLGR, N61; (b)(6) (b)(6) CIV NAS Patuxent River, N31
Subject: RE: ELMR NEW ISSUE

All,
Per our meeting from a few weeks ago with N-6 personnel, could we please minimize the back and forth on the ELMR issue and follow the timeline set forth at that time. As of 1100 today, we are migrating all Fire radios to the original 18e configuration in hopes to achieve the same level of enhanced performance currently being experienced by security. We will then tackle the Airfield radios. The training for GEM personnel will be handled after we have achieved a level of comfort with the current migration process. As stated before, please do not contact ELMR N-6 personnel directly to report any issues with this system. Contact either myself or (b)(6) and as usual, call in the trouble ticket to the CNIC help desk. Any questions or concerns, please feel free to contact me. Thanks. BTW, the console issue spoken of at the very bottom of this email, turns out to NOT have been an ELMR glitch.

V/R,

(b)(6)
Installation Program Director
Emergency Management
NAS Patuxent River
47253 Whalen Road
Patuxent River, Maryland 20670
(301) 342-4266 wk
(b)(6) cell
(b)(6)

-----Original Message-----
From: (b)(6) CIV NAS Patuxent River, N6
Sent: Thursday, January 13, 2011 11:49
To: (b)(6) CIV NAS Patuxent River, N31
Cc: (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N37; (b)(6) NAS Patuxent River, XO; (b)(6) CIV NDW PAXR, N3; (b)(6) (b)(6) NAS Patuxent River, N32
Subject: RE: ELMR NEW ISSUE

Thanks (b)(6),
I believe I'm clear now on our support.
Thanks

-----Original Message-----
From: (b)(6) CIV NAS Patuxent River, N31
Sent: Thursday, January 13, 2011 10:22
To: (b)(6) CIV NAS Patuxent River, N6
Cc: (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N37; (b)(6) NAS Patuxent River, XO; (b)(6) CIV NDW PAXR, N3; (b)(6) (b)(6) NAS Patuxent River, N32
Subject: RE: ELMR NEW ISSUE

(b)(6)
To clarify, this is what was worked out with N61 ((b)(6)) at the meeting:

1) N61 would provide basic system training to a select group of GEM technicians so they could act as first responders.
2) All trouble tickets would go through N6/N61, and if they needed GEM to respond would contact our duty technician.
3) GEM would provide Installation first response and level one maintenance (i.e. basic issues like blown fuses, bad connections, switches in wrong position, etc.)
4) GEM technicians satisfy the "immediate response" requirement (w/in 10 min.'s) for Air Traffic Control, during operational airfield hours (0700-2300 Mon-Fri, 0800-1800 Sat/Sun). After hours a duty GEM technician can be called.
5) If GEM tech is contacted first/directly by customer, they will coordinate efforts through/with N61
4) N61 would provide advanced response and more involved troubleshooting/maintenance (i.e. software issues, programming, hardware replacement, etc.)
5) GEM would assist N61 technicians as needed (provide second person, tools, T.E., etc.) to expedite repairs.

GEM was not contacted yesterday to respond, but (b)(6) was on site first thing this morning as he said, with a GEM tech assisting.

As for the permanent position at PAX, (b)(6) said he would check into getting one at PAX, but wasn't sure if he'd be able. He said at the meeting the one previously at PAXR was reassigned to support another area. He would look into either getting it reassigned, or trying to create a new position for PAX. A new position would require funding and given the current climate that will be difficult at best. Even were he to dedicate all his time to filling a position here, I can't foresee it happening anytime soon.

As an FYI, the waiver to operate expired 11 JAN, so to be legally compliant the Legacy system was shut down on that date. As per (b)(6) , GEM technicians removed the equipment belonging to NAS PAXR from the current N6 equipment racks.

If you have any further questions or items you wish to discuss, please don't hesitate to contact me.

Very Respectfully,

(b)(6)
Ground Electronics Maintenance Officer (GEMO)
Air OPS/GEM Division N326
NAS Patuxent River
Comm/DSN: 301 757-9915/757-9915
Cell: (b)(6)
FAX: 301 342-3759

This signature line and my digital signature is the equivalent of a hard copy signature, serving to authenticate that I have the authority to send this e-mail and to indicate I have consciously decided that it should have the same legal authority normally accorded to an actual hard copy signature.

FOR OFFICIAL USE ONLY: The information in this email may be sensitive and/or privileged and may contain information covered by the Privacy Act of 1974 and/or must be protected IAW DOD 5400.11R. If you are not the intended recipient or an authorized representative of the intended recipient, you are hereby notified that any review, dissemination, or copying of this email and its attachments, if any, or the information contained herein, is prohibited. If you have received this email in error, please notify the sender immediately by email and delete this message from your system.

-----Original Message-----
From: (b)(6) CIV NAS Patuxent River, N6
Sent: Thursday, January 13, 2011 7:23
To: (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N37; (b)(6) CTR NDW WNYD, N3; (b)(6) CIV FRC Mid Atlantic Site Pax River, GSE; (b)(6) NAS Patuxent River, XO
Cc: (b)(6) CIV NDW WYND, N30; (b)(6) NDW DLGR, N92; (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30; (b)(6) (b)(6) CIV NAS Patuxent River, N31
Subject: RE: ELMR NEW ISSUE

Chief,
I agree that something should be done on response time and I was understanding that something was being worked out with N6 and GEM to get this billet that used to be stationed at Pax for ELMR Support back over to the GEM Dept. That way we would have 24/7 response because hopefully the GEM Tech would be on Call. I believe we all agreed at the last ELMR meeting held at Pax it was a good Idea.
V/R (b)(6)

-----Original Message-----

From: (b)(6) CIV NAS Patuxent River, N30
Sent: Thursday, January 13, 2011 7:11
To: (b)(6) CIV NAS Patuxent River, N37; (b)(6) CTR NDW WNYD, N3; (b)(6) CIV FRC Mid Atlantic Site Pax River, GSE; (b)(6) CIV NAS Patuxent River, N6
Cc: (b)(6) CIV NDW WYND, N30; (b)(6) NDW DLGR, N92; (b)(6) CIV NAS Patuxent River, N30
Subject: ELMR NEW ISSUE

(b)(6) and (b)(6),

Please see (b)(6) email below regarding the problem with simulcast yesterday with ELMR radios. This is something that will affect response time if units are on air as they will not hear the dispatch until the dispatcher calls them directly not in simulcast mode. As you have requested no one from the fire department is contacting (b)(6) or the ELMR team. We are submitting trouble tickets and forwarding our concerns through our N6 here on the installation for action.

V/R

(b)(6)
District Fire Chief
NAS Patuxent River
Bldg. 588 Room 206
47253 Whalen Road
Patuxent River, MD 20670
Commercial: (301) 757-4680
DSN: 757-4680
Cell: (b)(6)

-----Original Message-----
From: (b)(6) CIV NAS Patuxent River, N30
Sent: Wednesday, January 12, 2011 7:37 PM
To: (b)(6) CIV NAS Patuxent River, N30
Cc: (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30
Subject: ELMR AGAIN

Dispatch consoles not transmitting to portable and/or mobile radios during simulcast dispatches. Other communications outside of a simulcast dispatch appear to be adequate. (b)(6) (b)(6) contacted by Dispatcher - NOT (b)(6) . This from the Dispatcher - (b)(6) could not figure it out from his office and stated it would have to wait until tomorrow morning before something can be done as a tech will have to come to Pax River in the morning. It's good to know we have such a high priority with response time.

(b)(6)

(b)(6) **CIV NAS Patuxent River, N30**

From: (b)(6) CIV NAS Patuxent River, N30
Sent: Thursday, January 27, 2011 8:28 AM
To: (b)(6) CIV NAS Patuxent River, N6; (b)(6) CIV NAS Patuxent River, N37; (b)(6) CTR NDW WNYD, N3
Cc: (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NDW WYND, N30; (b)(6) NDW DLGR, N92
Subject: RE: ELMR NEW ISSUE

(b)(6),

This morning while they were testing the PA and house bells the system didn't work. Dispatch tried twice and we received nothing at the firehouse. I was on the phone with (b)(6) and she tried using the old simulcast and that worked. We may miss a call because the simulcast isn't working correctly. Really need this to be a reliable system ASAP!

V/R

(b)(6)
District Fire Chief
NAS Patuxent River
Bldg. 588 Room 206
47253 Whalen Road
Patuxent River, MD 20670
Commercial: (301) 757-4680
DSN: 757-4680
Cell: (b)(6)

-----Original Message-----
From: (b)(6) CIV NAS Patuxent River, N6
Sent: Thursday, January 27, 2011 8:20 AM
To: (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N37; (b)(6) CTR NDW WNYD, N3
Cc: (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30
Subject: RE: ELMR NEW ISSUE

Thanks chief,
V/R (b)(6)

-----Original Message-----
From: (b)(6) CIV NAS Patuxent River, N30
Sent: Thursday, January 27, 2011 6:08
To: (b)(6) CIV NAS Patuxent River, N37; (b)(6) CIV NAS Patuxent River, N6; (b)(6) CTR NDW WNYD, N3
Cc: (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30
Subject: FW: ELMR NEW ISSUE

(b)(6) and (b)(6),

Please see below.

V/R

(b)(6)
District Fire Chief
NAS Patuxent River
Bldg. 588 Room 206
47253 Whalen Road
Patuxent River, MD 20670
Commercial: (301) 757-4680
DSN: 757-4680
Cell: (b)(6)

-----Original Message-----
From: (b)(6) CIV NAS Patuxent River, N30
Sent: Wednesday, January 26, 2011 7:19 PM
To: (b)(6) CIV NAS Patuxent River, N30
Cc: (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30
Subject: RE: ELMR NEW ISSUE

ELMR trouble ticket INC0160114 submitted by me on 26 Jan 2011 for ELMR SYSTEM. When simulcasting emergency dispatches, various ELMR mobile and portable radios do not receive transmission. This causes missed calls for service and delayed response times.

(b)(6)

-----Original Message-----
From: (b)(6) CIV NAS Patuxent River, N30
Sent: Thursday, January 13, 2011 16:36
To: (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30
Cc: (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30
Subject: FW: ELMR NEW ISSUE

FYI & SA

-----Original Message-----
From: (b)(6) CIV NAS Patuxent River, N37
Sent: Thursday, January 13, 2011 4:35 PM
To: (b)(6) CIV NAS Patuxent River, N6; (b)(6) CIV NAS Patuxent River, N31
Cc: (b)(6) CIV NAS Patuxent River, N30; (b)(6) NAS Patuxent River, XO; (b)(6) CIV NDW PAXR, N3; (b)(6) NAS Patuxent River, N32; (b)(6) (b)(6) CIV NAS Patuxent River, N00; (b)(6) CIV NDW DLGR, N61; (b)(6) (b)(6) CIV NAS Patuxent River, N31
Subject: RE: ELMR NEW ISSUE

All,
Per our meeting from a few weeks ago with N-6 personnel, could we please minimize the back and forth on the ELMR issue and follow the timeline set forth at that time. As of 1100 today,

we are migrating all Fire radios to the original 18e configuration in hopes to achieve the same level of enhanced performance currently being experienced by security. We will then tackle the Airfield radios. The training for GEM personnel will be handled after we have achieved a level of comfort with the current migration process. As stated before, please do not contact ELMR N-6 personnel directly to report any issues with this system. Contact either myself or (b)(6) and as usual, call in the trouble ticket to the CNIC help desk. Any questions or concerns, please feel free to contact me. Thanks. BTW, the console issue spoken of at the very bottom of this email, turns out to NOT have been an ELMR glitch.

V/R,

(b)(6)
Installation Program Director
Emergency Management
NAS Patuxent River
47253 Whalen Road
Patuxent River, Maryland 20670
(301) 342-4266 wk
(b)(6) cell
(b)(6)

-----Original Message-----
From: (b)(6) CIV NAS Patuxent River, N6
Sent: Thursday, January 13, 2011 11:49
To: (b)(6) CIV NAS Patuxent River, N31
Cc: (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N37; (b)(6) NAS Patuxent River, XO; (b)(6) CIV NDW PAXR, N3; (b)(6) (b)(6) NAS Patuxent River, N32
Subject: RE: ELMR NEW ISSUE

Thanks (b)(6),
I believe I'm clear now on our support.
Thanks

-----Original Message-----
From: (b)(6) CIV NAS Patuxent River, N31
Sent: Thursday, January 13, 2011 10:22
To: (b)(6) CIV NAS Patuxent River, N6
Cc: (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N37; (b)(6) NAS Patuxent River, XO; (b)(6) CIV NDW PAXR, N3; (b)(6) (b)(6) NAS Patuxent River, N32
Subject: RE: ELMR NEW ISSUE

(b)(6)
To clarify, this is what was worked out with N61 ((b)(6)) at the meeting:

1) N61 would provide basic system training to a select group of GEM technicians so they could act as first responders.
2) All trouble tickets would go through N6/N61, and if they needed GEM to respond would contact our duty technician.
3) GEM would provide Installation first response and level one maintenance (i.e. basic issues like blown fuses, bad connections, switches in wrong position, etc.)
4) GEM technicians satisfy the "immediate response" requirement (w/in 10 min.'s) for Air Traffic Control, during operational airfield hours (0700-2300 Mon-Fri, 0800-1800 Sat/Sun). After hours a duty GEM technician can be called.

5) If GEM tech is contacted first/directly by customer, they will coordinate efforts through/with N61
4) N61 would provide advanced response and more involved troubleshooting/maintenance (i.e. software issues, programming, hardware replacement, etc.)
5) GEM would assist N61 technicians as needed (provide second person, tools, T.E., etc.) to expedite repairs.

GEM was not contacted yesterday to respond, but Mr. Udell was on site first thing this morning as he said, with a GEM tech assisting.

As for the permanent position at PAX, (b)(6) said he would check into getting one at PAX, but wasn't sure if he'd be able. He said at the meeting the one previously at PAXR was reassigned to support another area. He would look into either getting it reassigned, or trying to create a new position for PAX. A new position would require funding and given the current climate that will be difficult at best. Even were he to dedicate all his time to filling a position here, I can't foresee it happening anytime soon.

As an FYI, the waiver to operate expired 11 JAN, so to be legally compliant the Legacy system was shut down on that date. As per (b)(6) , GEM technicians removed the equipment belonging to NAS PAXR from the current N6 equipment racks.

If you have any further questions or items you wish to discuss, please don't hesitate to contact me.

Very Respectfully,

(b)(6)
Ground Electronics Maintenance Officer (GEMO)
Air OPS/GEM Division N326
NAS Patuxent River
Comm/DSN: 301 757-9915/757-9915
Cell: (b)(6)
FAX: 301 342-3759

This signature line and my digital signature is the equivalent of a hard copy signature, serving to authenticate that I have the authority to send this e-mail and to indicate I have consciously decided that it should have the same legal authority normally accorded to an actual hard copy signature.

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-----Original Message-----
From: (b)(6) CIV NAS Patuxent River, N6
Sent: Thursday, January 13, 2011 7:23
To: (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N37; (b)(6) CTR NDW WNYD, N3; (b)(6) CIV FRC Mid Atlantic Site Pax River, GSE; (b)(6) NAS Patuxent River, XO
Cc: (b)(6) CIV NDW WYND, N30; (b)(6) NDW DLGR, N92; (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30; (b)(6) (b)(6) CIV NAS Patuxent River, N31
Subject: RE: ELMR NEW ISSUE

Chief,
I agree that something should be done on response time and I was understanding that something was being worked out with N6 and GEM to get this billet that used to be stationed at Pax for ELMR Support back over to the GEM Dept. That way we would have 24/7 response because hopefully the GEM Tech would be on Call. I believe we all agreed at the last ELMR meeting held at Pax it was a good Idea.
V/R (b)(6)

-----Original Message-----
From: (b)(6) CIV NAS Patuxent River, N30
Sent: Thursday, January 13, 2011 7:11
To: (b)(6) CIV NAS Patuxent River, N37; (b)(6) CTR NDW WNYD, N3; (b)(6) CIV FRC Mid Atlantic Site Pax River, GSE; (b)(6) CIV NAS Patuxent River, N6
Cc: (b)(6) CIV NDW WYND, N30; (b)(6) NDW DLGR, N92; (b)(6) CIV NAS Patuxent River, N30
Subject: ELMR NEW ISSUE

(b)(6) and (b)(6),

Please see (b)(6) email below regarding the problem with simulcast yesterday with ELMR radios. This is something that will affect response time if units are on air as they will not hear the dispatch until the dispatcher calls them directly not in simulcast mode. As you have requested no one from the fire department is contacting Joe Udell or the ELMR team. We are submitting trouble tickets and forwarding our concerns through our N6 here on the installation for action.

V/R

(b)(6)
District Fire Chief
NAS Patuxent River
Bldg. 588 Room 206
47253 Whalen Road
Patuxent River, MD 20670
Commercial: (301) 757-4680
DSN: 757-4680
Cell: (b)(6)

-----Original Message-----
From: (b)(6) CIV NAS Patuxent River, N30
Sent: Wednesday, January 12, 2011 7:37 PM
To: (b)(6) CIV NAS Patuxent River, N30
Cc: (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30
Subject: ELMR AGAIN

Dispatch consoles not transmitting to portable and/or mobile radios during simulcast dispatches. Other communications outside of a simulcast dispatch appear to be adequate. (b)(6) (b)(6) contacted by Dispatcher - NOT (b)(6) . This from the Dispatcher - (b)(6) could not figure it out from his office and stated it would have to wait until tomorrow morning before something can be done as a tech will have to come to Pax River in the morning. It's good to know we have such a high priority with response time.

(b)(6) **CIV NAS Patuxent River, N30**

From: (b)(6) NAS Patuxent River, XO
Sent: Thursday, January 20, 2011 5:24 PM
To: (b)(6) CIV NAS Patuxent River, N37
Cc:

(b)(6)

Subject: RE: ELMR

(b)(6) , all,
Thanks for the great report. A 'well done' for all the work put in by all parties. Nice to see a good news story.

Let's keep a very watchful eye on this. Law of unintended consequences tells us something will come up, and we will deal with it using the competence we have already demonstrated.

R
XO

-----Original Message-----
From: (b)(6) CIV NAS Patuxent River, N37
Sent: Thursday, January 20, 2011 16:48
To: (b)(6) NAS Patuxent River, XO
Cc: (b)(6) CIV NDW PAXR, N3; (b)(6) CIV NAS Patuxent River, N30; (b)(6) (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30; (b)(6) (b)(6) CIV NDW PAXR, N37; (b)(6) NAS Patuxent River, N3AT; (b)(6) CIV NAS Patuxent River, N6; (b)(6) CIV NDW DLGR, N61; (b)(6) CIV NDW DLGR, N61; (b)(6) CIV NAS Patuxent River, N32; (b)(6) CIV NAS Patuxent River, N31; (b)(6) NAS Patuxent River, N32; (b)(6) NAS Patuxent River, N32
Subject: ELMR

Sir,
The N-6 crew have been diligently addressing our ELMR issues for the last few weeks and as of today, the migration of ALL fire department radios was completed, to include all vehicles. (b)(6) will be back on station tomorrow to start the migration of the airfield radios. To date, we have not had any REPORTED issues with security radios from dispatch or security forces, so it would seem the implementation is working as prescribed. We will continue to support the N-6 crew and monitor the progress on the airfield transition. Thanks again to all N-6 staff members for their outstanding support and due diligence in their efforts to get all the "anomolies" fixed!! Updates to follow.

V/R,
(b)(6)

(b)(6) **CIV NAS Patuxent River, N30**

From: (b)(6) CIV NAS Patuxent River, N30
Sent: Wednesday, January 12, 2011 7:37 PM
To: (b)(6) CIV NDW PAXR, N30
Cc: (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30; (b)(6) CIV NAS Patuxent River, N30
Subject: ELMR AGAIN

Dispatch consoles not transmitting to portable and/or mobile radios during simulcast dispatches. Other communications outside of a simulcast dispatch appear to be adequate. (b)(6) (b)(6) contacted by Dispatcher - NOT (b)(6) . This from the Dispatcher - (b)(6) could not figure it out from his office and stated it would have to wait until tomorrow morning before something can be done as a tech will have to come to Pax River in the morning. It's good to know we have such a high priority with response time.

(b)(6)

2011028512 13

OPNAV 5100-27

NAVY EMPLOYEE REPORT OF UNSAFE OR UNHEALTHFUL WORKING CONDITION

THIS FORM IS PROVIDED FOR THE ASSISTANCE OF AN EMPLOYEE AND IS NOT INTENDED TO CONSTITUTE THE ONLY METHOD BY WHICH A REPORT MAY BE SUBMITTED

1. THE UNDERSIGNED (check one) EMPLOYEE [✓] REPRESENTATIVE OF EMPLOYEES [ ]

BELIEVES THAT A VIOLATION OF AN OCCUPATIONAL SAFETY OR HEALTH STANDARD WHICH IS A JOB SAFETY OR HEALTH HAZARD HAS OCCURRED AT

a. Navy installation/activity and mailing address

NAS Patuxent River Fire & Emergency Services Division, 47253 Whalen Rd. Bldg. 588 Room 207 (Fire Chief), Patuxent River, MD 20670

b. Building or worksite where alleged violation is located, including address

Fire & Emergency Services Division, 47795 Jackson Rd. Bldg. 103, Patuxent River, MD 20670

2. NAME AND PHONE NUMBER OF GOVERNMENT SUPERVISOR AT SITE OF VIOLATION District Fire (b)(6) 301-342-4680

3. DOES THIS HAZARD IMMEDIATELY THREATEN DEATH OR SERIOUS PHYSICAL HARM? NO [ ] YES [✓]

4. BRIEFLY DESCRIBE THE HAZARD WHICH EXISTS INCLUDING THE APPROXIMATE NUMBER OF EMPLOYEES EXPOSED TO OR THREATENED BY SUCH HAZARD

Our current ELMR radio system is unreliable, putting the lives of firefighters and civilians in danger not being able to communicate.

5. IF KNOWN, LIST BY NUMBER AND/OR NAME, THE PARTICULAR STANDARD (OR STANDARDS) ISSUED BY THE AGENCY WHICH YOU CLAIM HAS BEEN VIOLATED

NFPA 1500 6.5.9 firefighting equipment found to be defective or in unserviceable condition shall be removed from service and repaired or replaced.

6. TO YOUR KNOWLEDGE, HAS THIS VIOLATION BEEN THE SUBJECT OF ANY UNION/MANAGEMENT GRIEVANCE OR HAVE YOU (OR ANYONE YOU KNOW) OTHERWISE CALLED IT TO THE ATTENTION OF, OR DISCUSSED IT WITH, THE GOVERNMENT SUPERVISOR

[ ] NO [✓] YES (List results, including any efforts by management to correct violation)

The fire department management and the Patuxent River Safety Dept. are aware of the problem. The problem still has not been corrected. Radios have been turned in for service, but come back with the same results.

7. EMPLOYEE NAME (PLEASE PRINT OR TYPE CLEARLY) (b)(6)	8. E (b)(6)
9. EMPLOYEE ADDRESS 47795 Jackson Rd., Bldg. 103 Patuxent River, MD 20670	10. EMPLOYEE PHONE NUMBER 301-342-3843
11. MAY YOUR NAME BE REVEALED? NO [ ] YES [✓]	12. ARE YOU A REPRESENTATIVE OF EMPLOYEES? NO [✓] YES (List organization name) [ ]

13. DATE FILED: 11/09/2010

OPNAV 5100/11 (11-92

Submittal of Unsafe or Unhealthful Working Condition successful!

Your report of an Unsafe/Unhealthful Working Condition has been submitted to the Safety Office and assigned:

Case number

201102851213

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2011023084 38

OPNAV 5100-27

NAVY EMPLOYEE REPORT OF UNSAFE OR UNHEALTHFUL WORKING CONDITION

THIS FORM IS PROVIDED FOR THE ASSISTANCE OF AN EMPLOYEE AND IS NOT INTENDED TO CONSTITUTE THE ONLY METHOD BY WHICH A REPORT MAY BE SUBMITTED

1. THE UNDERSIGNED (check one) EMPLOYEE ☑ REPRESENTATIVE OF EMPLOYEES ☐

BELIEVES THAT A VIOLATION OF AN OCCUPATIONAL SAFETY OR HEALTH STANDARD WHICH IS A JOB SAFETY OR HEALTH HAZARD HAS OCCURRED AT

a. Navy installation/activity and mailing address
NAS Patuxent River / Fire & Emergency Services Division
47253 Whalen Rd. Bldg. 588 Room 207 (Fire Chief)
Patuxent River, MD 20670

b. Building or worksite where alleged violation is located, including address
Fire & Emergency Services Division
47795 Jackson Rd. Bldg. 103 Room 212
Patuxent River, MD 20670

2. NAME AND PHONE NUMBER OF GOVERNMENT SUPERVISOR AT SITE OF VIOLATION
District Fire(b)(6) 301-757-4680

3. DOES THIS HAZARD IMMEDIATELY THREATEN DEATH OR SERIOUS PHYSICAL HARM? NO ☐ YES ☑

4. BRIEFLY DESCRIBE THE HAZARD WHICH EXISTS INCLUDING THE APPROXIMATE NUMBER OF EMPLOYEES EXPOSED TO OR THREATENED BY SUCH HAZARD The ELMR radio equipment used for emergency communications has become unreliable. This has become more and more of a serious safety issue for all Fire and Emergency Service Personnel. These radios are our life lines when operating at incidents. Multiple times radios were unable to transmit needed messages between Emergency Apparatus and the Air Control Tower. Without communication with the Air Control Tower we were unable to proceed on to the airfield for necessary stand-bys. On one incident the ARFF truck currently on duty was unable to properly communicate with the Air Control Tower during a Declared Emergency by an Aircraft which is unacceptable. These are a few incidents I am aware of and with each day problems continue to increase.

5. IF KNOWN, LIST BY NUMBER AND/OR NAME, THE PARTICULAR STANDARD (OR STANDARDS) ISSUED BY THE AGENCY WHICH YOU CLAIM HAS BEEN VIOLATED

6. TO YOUR KNOWLEDGE, HAS THIS VIOLATION BEEN THE SUBJECT OF ANY UNION/MANAGEMENT GRIEVANCE OR HAVE YOU (OR ANYONE YOU KNOW) OTHERWISE CALLED IT TO THE ATTENTION OF, OR DISCUSSED IT WITH, THE GOVERNMENT SUPERVISOR
☐ NO ☑ YES (List results, including any efforts by management to correct violation)

Each time a communication problem has happened; the radio was placed out of service and called into the trouble desk for repair. Many radios have been called in multiple times and continue to have the same problem. There are currently 8 Portable Radios and 1 Mobile Radio Out of Service.

7. EMPLOYEE NAME (PLEASE PRINT OR TYPE CLEARLY) (b)(6)	8. EMPLOYEE SIGNATURE (b)(6)
9. EMPLOYEE ADDRESS Fire & Emergency Services Division 47795 Jackson Rd. Bldg. 103 Room 212 Patuxent River, MD 20670	10. EMPLOYEE PHONE NUMBER 301-342-3843
11. MAY YOUR NAME BE REVEALED? NO ☐ YES ☑	12. ARE YOU A REPRESENTATIVE OF EMPLOYEES? NO ☑ YES (List organization name) ☐
13. DATE FILED:	

OPNAV 5100-27 (91-92)

Submittal of Unsafe or Unhealthful Working Condition successful!

Your report of an Unsafe/Unhealthful Working Condition has been submitted to the Safety Office and assigned:

Case number

201102308438

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2011024951 07

OPNAV 5100-27

NAVY EMPLOYEE REPORT OF UNSAFE OR UNHEALTHFUL WORKING CONDITION

THIS FORM IS PROVIDED FOR THE ASSISTANCE OF AN EMPLOYEE AND IS NOT INTENDED TO CONSTITUTE THE ONLY METHOD BY WHICH A REPORT MAY BE SUBMITTED

1. THE UNDERSIGNED (check one) EMPLOYEE [✓] REPRESENTATIVE OF EMPLOYEES [ ]

BELIEVES THAT A VIOLATION OF AN OCCUPATIONAL SAFETY OR HEALTH STANDARD WHICH IS A JOB SAFETY OR HEALTH HAZARD HAS OCCURRED AT

a. Navy installation/activity and mailing address

NAS PATUXENT RIVER PUBLIC SAFETY / FIRE DEPARTMENT 47795 JACKSON RD NAS PATUXENT RIVER, MD 20670

b. Building or worksite where alleged violation is located, including address

BUILDING 103

2. NAME AND PHONE NUMBER OF GOVERNMENT SUPERVISOR AT SITE OF VIOLATION (b)(6) 301-342-1392

3. DOES THIS HAZARD IMMEDIATELY THREATEN DEATH OR SERIOUS PHYSICAL HARM? NO [ ] YES [✓]

4. BRIEFLY DESCRIBE THE HAZARD WHICH EXISTS INCLUDING THE APPROXIMATE NUMBER OF EMPLOYEES EXPOSED TO OR THREATENED BY SUCH HAZARD

Currently the Fire Departments radio system is un-realiable, meaning that in numerous locations on and off the installation the radios will not transmit or receiv

5. IF KNOWN, LIST BY NUMBER AND/OR NAME, THE PARTICULAR STANDARD (OR STANDARDS) ISSUED BY THE AGENCY WHICH YOU CLAIM HAS BEEN VIOLATED

NFPA 1500 6.5.9 Fire-fighting equipment found to be defective or in unserviceable condition shall be removed from service and repaired or replaced.

6. TO YOUR KNOWLEDGE, HAS THIS VIOLATION BEEN THE SUBJECT OF ANY UNION/MANAGEMENT GRIEVANCE OR HAVE YOU (OR ANYONE YOU KNOW) OTHERWISE CALLED IT TO THE ATTENTION OF, OR DISCUSSED IT WITH, THE GOVERNMENT SUPERVISOR

[ ] NO [✓] YES (List results, including any efforts by management to correct violation)

Management and NAS Patuxent River Safety, the results are un-known.

7. EMPLOYEE NAME (PLEASE PRINT OR TYPE CLEARLY) (b)(6)	(b)(6)
9. EMPLOYEE ADDRESS (b)(6)	10. EMPLOYEE PHONE NUMBER (b)(6)
11. MAY YOUR NAME BE REVEALED? NO [ ] YES [✓]	12. ARE YOU A REPRESENTATIVE OF EMPLOYEES? NO [✓] YES (List organization name) [ ]
13. DATE FILED: 11/9/2010	

OPNAV 5100/11 (11-92

Submittal of Unsafe or Unhealthful Working Condition successful!

Your report of an Unsafe/Unhealthful Working Condition has been submitted to the Safety Office and assigned:

Case number

201102495107

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2011 0261 2787

OPNAV 5100-27

NAVY EMPLOYEE REPORT OF UNSAFE OR UNHEALTHFUL WORKING CONDITION

THIS FORM IS PROVIDED FOR THE ASSISTANCE OF AN EMPLOYEE AND IS NOT INTENDED TO CONSTITUTE THE ONLY METHOD BY WHICH A REPORT MAY BE SUBMITTED

1. THE UNDERSIGNED (check one) EMPLOYEE ☐ REPRESENTATIVE OF EMPLOYEES ☑

BELIEVES THAT A VIOLATION OF AN OCCUPATIONAL SAFETY OR HEALTH STANDARD WHICH IS A JOB SAFETY OR HEALTH HAZARD HAS OCCURRED AT

a. Navy installation/activity and mailing address

NAS Patuxent River Fire and Emergency Services Division 47795 Jackson Road Patuxent River MD, 20670

b. Building or worksite where alleged violation is located, including address

Building 103

2. NAME AND PHONE NUMBER OF GOVERNMENT SUPERVISOR AT SITE OF VIOLATION (b)(6) (301) 342-1392

3. DOES THIS HAZARD IMMEDIATELY THREATEN DEATH OR SERIOUS PHYSICAL HARM? NO ☐ YES ☑

4. BRIEFLY DESCRIBE THE HAZARD WHICH EXISTS INCLUDING THE APPROXIMATE NUMBER OF EMPLOYEES EXPOSED TO OR THREATENED BY SUCH HAZARD

The fire department radio system is currently unreliable, and is immediately threatening the lives of firefighters and civilians.

5. IF KNOWN, LIST BY NUMBER AND/OR NAME, THE PARTICULAR STANDARD (OR STANDARDS) ISSUED BY THE AGENCY WHICH YOU CLAIM HAS BEEN VIOLATED

NFPA 1500 6.5.9 Fire fighting equipment

6. TO YOUR KNOWLEDGE, HAS THIS VIOLATION BEEN THE SUBJECT OF ANY UNION/MANAGEMENT GRIEVANCE OR HAVE YOU (OR ANYONE YOU KNOW) OTHERWISE CALLED IT TO THE ATTENTION OF, OR DISCUSSED IT WITH, THE GOVERNMENT SUPERVISOR

☐ NO ☑ YES (List results, including any efforts by management to correct violation)

Fire department management and base safety are fully aware of the problems. To date the problem has not been fixed.

7. EMPLOYEE NAME (PLEASE PRINT OR TYPE CLEARLY) (b)(6)	8. EMPLOYEE SIGNATURE
9. EMPLOYEE ADDRESS 47795 Jackson Road Patuxent River, Md 20670	10. EMPLOYEE PHONE NUMBER (301) 342-3843
11. MAY YOUR NAME BE REVEALED? NO ☐ YES ☑	12. ARE YOU A REPRESENTATIVE OF EMPLOYEES? NO ☐ YES (List organization name) ☑
13. DATE FILED:	

OPNAV 5100/11 (11-92

Submittal of Unsafe or Unhealthful Working Condition successful!

Your report of an Unsafe/Unhealthful Working Condition has been submitted to the Safety Office and assigned:

Case number

201102612787

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However, if you somehow misplace the case number you can always contact your Occupational Safety and Health Manager to check on the status of this report.

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(b)(6) **CIV NAS Patuxent River, N30**

From: (b)(6) CIV NDW PAXR, N30
Sent: Friday, November 19, 2010 7:50 AM
To: (b)(6) CIV NDW DLGR, N61
Cc: (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30; (b)(6) (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30
Subject: Alias Identifiers

You have all of this already, but anyway the Alias Identifiers for the radios you have are;

ENG 132-B S/N 9146553 - E132RB.
Foam 137-C S/N 9146526 - FM137DO.
Foam 138-A S/N 9146456 - FM138OC.
Foam 137-A S/N 9146490 - FM137OC.
Foam 136-C S/N 9146307 - FM136DO.
Foam 135-B S/N 9146306 - FM135FF.

Again, these are your Alias Identifiers not the ones we have requested to use.

(b)(6)

-----Original Message-----
From: (b)(6) CIV NDW PAXR, N30
Sent: Tuesday, November 09, 2010 20:36
To: (b)(6) CIV NDW DLGR, N61; (b)(6) CIV NDW DLGR, N6
Cc: (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30; (b)(6) (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW Pax River, N3AT
Subject: FW: Incident INC000000141976 receipt confirmation.

Trouble Ticket submitted for ENG 132-B portable S/N 9146553 - During Emergency Response, radio locking up a few seconds after PTT button is pressed not allowing transmittions. Portable is OOS on Captains desk at Fire Station 2.

PAX Fire now has eight ELMR portables and one mobile OOS - ENG 132-B, Foam 137-C, Foam 138A, Foam 137A, Foam 136C, Foam 135B, Foam 137B, Tower 13C and mobile in Foam 137.

It has been over three weeks now since they have determined that interference is causing a problem on and around the airfield and our personnel are still having serious problems communicating with the Air Traffic Controller and/or Dispatch.

Also - on 09 November @ 1600hrs, both Fire & Police Dispatch Consoles went offline for 1.5 hours. Dispatch operated off of ELMR Desk Sets for Pax River communications and Webster Field operated off of Legacy Radios. When the consoles go down - the legacy radio system is the only communications method we currently have to keep Webster Field tied in to Dispatch.

(b)(6)

-----Original Message-----
From: Remedy Support Center [mailto:DO_NOT_REPLY@navy.mil]
Sent: Tuesday, November 09, 2010 20:11
To: (b)(6) CIV NDW PAXR, N30
Subject: Incident INC000000141976 receipt confirmation.

Dear (b)(6) ,

We are pleased to inform you that your reported Incident has been added to the Service Desk. Your assigned Reference Number is INC000000141976. This number should be retained for reference purposes.

Reference No.: INC000000141976
Summary: ELMR Radio Issue (Engine 132B)

Please do not hesitate to contact the Service Desk should there be any further questions or inquiries regarding your Incident. Please quote your assigned Reference Number.

Yours sincerely,

Service Desk

(b)(6) **CIV NAS Patuxent River, N30**

From: (b)(6) CIV NDW PAXR, N30
Sent: Monday, November 15, 2010 8:01 PM
To: (b)(6) CIV NDW PAXR, N30
Cc: (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30
Subject: RE: Employee Report of Unsafe Working Condition - ELMR Radio System

Chief,

The following was entered in ESAMS - to meet the requirement, so that someone can take action.

(b)(6) Employee Report of Unsafe Working Condition submitted - Case# 201102851213.
(b)(6) Employee Report of Unsafe Working Condition submitted - Case# 201102308438.
(b)(6) Employee Report of Unsafe Working Condition submitted - Case# 201102495107.
(b)(6) Employee Report of Unsafe Working Condition submitted - Case# 201102612787.

There is no way to attach documents in the ESAMS online reporting of Employee Report of Unsafe Working Condition.

(b)(6)

-----Original Message-----
From: (b)(6) CIV NDW PAXR, N30
Sent: Monday, November 15, 2010 15:10
To: (b)(6) CIV NDW PAXR, N30
Subject: RE: Employee Report of Unsafe Working Condition

(b)(6),

Please scan the supporting documentation into ESAMS and upload so we can answer it with (b)(6) (b)(6) .

V/R

(b)(6)
District Fire Chief
NAS Patuxent River
Bldg. 588 Room 206
47253 Whalen Road
Patuxent River, MD 20670
Office: 301-757-4680
Cell: (b)(6)
Visit the Pax River Fire Department Portal Page:
https://cnicgateway.cnic.navy.mil/Regions/NDW/N3/Fire%20and%20Emergency%20Services/NAS%20PATUXENT%20RIVER/default.aspx

-----Original Message-----
From: (b)(6) CIV NDW PAXR, N30
Sent: Monday, November 15, 2010 2:29 PM

To: (b)(6) CIV NDW PAXR, N30
Subject: FW: Employee Report of Unsafe Working Condition

Chief,

Never mind - I will get copies from the employees.

V/R
(b)(6)

-----Original Message-----
From: (b)(6) CIV NDW PAXR, N30
Sent: Monday, November 15, 2010 14:18
To: (b)(6) CIV NDW PAXR, N30
Subject: RE: Employee Report of Unsafe Working Condition

Chief,

Sure will, can I get copies back - I did not make copies before I gave them to you.

(b)(6)

-----Original Message-----
From: (b)(6) CIV NDW PAXR, N30
Sent: Monday, November 15, 2010 14:14
To: (b)(6) CIV NDW PAXR, N30
Subject: RE: Employee Report of Unsafe Working Condition

(b)(6) ,

Please ensure that the Report of Unsafe Working Condition reports are entered into ESAMS. Wanda Gough needs them entered to be able to take action. It will forward through the chain of command accordingly.

Money has been released and the credit cards have been charged to get the contractor in here to work on the issues. We are attacking this from all fronts. I will cc the Regional Chief on all ELMR issues.

V/R

(b)(6)
District Fire Chief
NAS Patuxent River
Bldg. 588 Room 206
47253 Whalen Road
Patuxent River, MD 20670
Office: 301-757-4680
Cell: (b)(6)
Visit the Pax River Fire Department Portal Page:
https://cnicgateway.cnic.navy.mil/Regions/NDW/N3/Fire%20and%20Emergency%20Services/NAS%20PATUXENT%20RIVER/default.aspx

-----Original Message-----
From: (b)(6) CIV NDW PAXR, N30
Sent: Monday, November 15, 2010 10:43 AM
To: (b)(6) CIV NDW PAXR, N30

Subject: RE: Employee Report of Unsafe Working Condition

(b)(6)

If you approve, please pass this on to the Regional Fire Chief.

Thank You,
(b)(6)

Regional Fire Chief,

Before you read any further - just know that this is being sent with no disrespect whatsoever.

Your message was very disheartening to say the least. We truly understand the bureaucratic system, and are trying to provide the very best Fire & Emergency Services to NAS Patuxent River with a below par communications system. Pax Fire is very simple - we like payday's, jay day's and descent working equipment to do our jobs.

Please read the attached e-mail, we are prepared to operate in a total failure of the ELMR communication system, however to do so will "Harm Progress of LMR Implementation".

The bottom line is that the ELMR system was deployed over a year ago as our primary communications means without the necessary testing needed to ensure operational readiness of the system. We are desperately reporting all problems as we were directed to do. Please do not bow out because of the bureaucratic system and take the time to beat on as many desk's necessary each and every day until we know our personnel have a working communications system.

Thanks for letting me vent!!

V/R,
(b)(6)

-----Original Message-----
From: (b)(6) CIV NDW WYND, N30
Sent: Wednesday, November 10, 2010 10:01
To: (b)(6) CIV NDW DLGR, N61; (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N3
Cc: (b)(6) NDW DLGR, N92; (b)(6) CIV NAS Patuxent River, N6; (b)(6), (b)(6) CTR NDW WNYD, N3; (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N37; (b)(6) ENS NDW PAXR, N3AT; (b)(6) CIV NDW DLGR, N6; (b)(6) CIV NDW DLGR, N6
Subject: RE: Employee Report of Unsafe Working Condition

ALCON

(b)(6) is well aware of our concerns and any future letters expressing our blood in the street arguments is a waste of effort and emotion that would better be used to make sure we are prepared to operate in a total failure of our communication system for whatever reason.

As you can see N6 is working in the same bureaucratic system that we operate in and our constant displeasure only flares contempt no matter how passionate the plea.

Please take this email in the spirit of cooperation and nothing personal. It appears to me that everyone is working to get this challenge addressed given all the impediments that all of us are unaware of. In other words vent on me before we blast an angry mail.

Thanks

(b)(6)

-----Original Message-----
From: (b)(6) CIV NDW DLGR, N61
Sent: Wednesday, November 10, 2010 7:39 AM
To: (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW WYND, N30; (b)(6) CIV NDW PAXR, N3
Cc: (b)(6) NDW DLGR, N92; (b)(6) CIV NAS Patuxent River, N6; (b)(6), (b)(6) CTR NDW WNYD, N3; (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N37; (b)(6) ENS NDW PAXR, N3AT; (b)(6) CIV NDW DLGR, N6; (b)(6) CIV NDW DLGR, N6
Subject: Re: Employee Report of Unsafe Working Condition

(b)(6) ,

Superior's payment cleared yesterday and I anticipate them coming to PAXR to continue their research into the interference experienced within the area.

We will inform your of times upon their (Superior) arrival to work.

R/s

(b)(6)
(b)(6) , DNC, N61
Naval District Washington
(202) 436-5137

----- Original Message -----
From: (b)(6) CIV NDW PAXR, N30
To: (b)(6) CIV NDW WYND, N30; (b)(6) CIV NDW PAXR, N3
Cc: (b)(6) NDW DLGR, N92; (b)(6) CIV NAS Patuxent River, N6; (b)(6) , (b)(6) CIV NDW DLGR, N61; (b)(6) CTR NDW WNYD, N3; (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N37; (b)(6) ENS NDW PAXR, N3AT
Sent: Wed Nov 10 07:25:48 2010
Subject: FW: Employee Report of Unsafe Working Condition

Battalion Chief (b)(6) received four (4) Report of Unsafe Working Condition Forms all pertaining to the ELMR system. We really could use some IMMEDIATE action from our ELMR personnel. There is no faith in the system at all here at Pax. Incident Commanders will make operational risk management decisions regarding firefighter safety and communications on scene. If the radio system is not working properly we will be much more conservative on scene than if we have good communications.

V/R

(b)(6)
District Fire Chief
NAS Patuxent River
Bldg. 588 Room 206

47253 Whalen Road
Patuxent River, MD 20670
Office: 301-757-4680
Cell: (b)(6)
Visit the Pax River Fire Department Portal Page:
https://cnicgateway.cnic.navy.mil/Regions/NDW/N3/Fire%20and%20Emergency%20Services/NAS%20PATUXENT%20RIVER/default.aspx

-----Original Message-----
From: (b)(6) CIV NDW PAXR, N30
Sent: Tuesday, November 09, 2010 7:53 PM
To: (b)(6) CIV NDW PAXR, N30
Cc: (b)(6) CIV NDW PAXR, N30
Subject: Employee Report of Unsafe Working Condition

Chief,

This is a follow up to the message I left on your cell phone;

On 09 November 2010 @ 1830 hrs, I received four Employee Report of Unsafe Working Condition Forms all pertaining to the ELMR system. The package is in a folder and will be left in the Operation Battalion Chief Log Book.

(b)(6) - I have CC'd you as a heads up for the Safety Officer stand point.

Any questions - Let me know!!

Thanks,
(b)(6)

(b)(6) **CIV NAS Patuxent River, N30**

From: (b)(6) CIV NDW PAXR, N3
Sent: Wednesday, November 10, 2010 2:14 PM
To: (b)(6)
Cc: (b)(6)

Subject: RE: Employee Report of Unsafe Working Condition

(b)(6) ;

This has high visibility and is a concern that has been on the table since about October 2009 or sooner according to my staff. I am including my Air Operations GEM, (b)(6) to assure he is also in the loop on this problem affect the air field.

I would like to know exactly what the requirements are for the "Superior" contract.
What exactly is the "mission" and what exactly is the expected outcome that "superior" is anticipated to achieve, and for whom?
Who, is the POC that is in charge of the visit?
When will I expect to see the periodic and final assessment's) for this area?

(b)(6) and I have had a discussion today with the CO and XO, regarding this issue. I would like updates as often as necessary to include assuring daily observations from all sides, my installation and your contract personnel.

I have briefed my Air Operations staff on this issue and they are also extremely concerned and have very little faith in this system, ELMR. This is NOT just a fire issue, it is a very big N-3 concern that will affect us severely.

N3 staff will be looking for positive results, and assuring all flaws are identified and repaired before January turn off of the Legacy system radio's. If this can not be fixed by December 31st, 2010 I need to know. I anticipate that the license for the Legacy radio system needs to be revisited to assure safety and security of the air field, does the license expire on January 1st, 2011 or January 31, 2011?

Thanks (b)(6) , we all have the same safety and success in mind for ELMR.

(b)(6)
N3I, Operations Officer
NAS Patuxent River
Bldg. 588 Room 215A
47253 Whalen Road
Patuxent River, MD 20670
Office: 301-342-8140
Fax: 301-342-4264
Cell: (b)(6)

-----Original Message-----
From: (b)(6) CIV NDW DLGR, N61
Sent: Wednesday, November 10, 2010 7:39

To: (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW WYND, N30; (b)(6) CIV NDW PAXR, N3
Cc: (b)(6) NDW DLGR, N92; (b)(6) CIV NAS Patuxent River, N6; (b)(6), (b)(6) CTR NDW WNYD, N3; (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N37; (b)(6) ENS NDW PAXR, N3AT; (b)(6) CIV NDW DLGR, N6; (b)(6) CIV NDW DLGR, N6
Subject: Re: Employee Report of Unsafe Working Condition

(b)(6) ,

Superior's payment cleared yesterday and I anticipate them coming to PAXR to continue their research into the interference experienced within the area.

We will inform your of times upon their (Superior) arrival to work.

R/s

(b)(6)
(b)(6) , DNC, N61
Naval District Washington
(202) 436-5137

----- Original Message -----
From: (b)(6) CIV NDW PAXR, N30
To: (b)(6) CIV NDW WYND, N30; (b)(6) CIV NDW PAXR, N3
Cc: (b)(6) NDW DLGR, N92; (b)(6) CIV NAS Patuxent River, N6; (b)(6) (b)(6) CIV NDW DLGR, N61; (b)(6) CTR NDW WNYD, N3; (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N37; (b)(6) ENS NDW PAXR, N3AT
Sent: Wed Nov 10 07:25:48 2010
Subject: FW: Employee Report of Unsafe Working Condition

Battalion Chief (b)(6) received four (4) Report of Unsafe Working Condition Forms all pertaining to the ELMR system. We really could use some IMMEDIATE action from our ELMR personnel. There is no faith in the system at all here at Pax. Incident Commanders will make operational risk management decisions regarding firefighter safety and communications on scene. If the radio system is not working properly we will be much more conservative on scene than if we have good communications.

V/R

(b)(6)
District Fire Chief
NAS Patuxent River
Bldg. 588 Room 206
47253 Whalen Road
Patuxent River, MD 20670
Office: 301-757-4680
Cell: (b)(6)
Visit the Pax River Fire Department Portal Page:
https://cnicgateway.cnic.navy.mil/Regions/NDW/N3/Fire%20and%20Emergency%20Services/NAS%20PATUXENT%20RIVER/default.aspx

-----Original Message-----
From: (b)(6) CIV NDW PAXR, N30

Sent: Tuesday, November 09, 2010 7:53 PM
To: (b)(6) CIV NDW PAXR, N30
Cc: (b)(6) CIV NDW PAXR, N30
Subject: Employee Report of Unsafe Working Condition

Chief,

This is a follow up to the message I left on your cell phone;

On 09 November 2010 @ 1830 hrs, I received four Employee Report of Unsafe Working Condition Forms all pertaining to the ELMR system. The package is in a folder and will be left in the Operation Battalion Chief Log Book.

(b)(6) - I have CC'd you as a heads up for the Safety Officer stand point.

Any questions - Let me know!!

Thanks,
(b)(6)

(b)(6) **CIV NAS Patuxent River, N30**

From: (b)(6) NDW DLGR, N92
Sent: Tuesday, October 19, 2010 3:24 PM
To: (b)(6) CIV NDW PAXR, N30
Subject: Re: ELMR

Chief

(b)(6) received all ELMR issues / concerns for the region. He should be able to supply you this info.

(b)(6)
Acting Deputy Fire Chief
NDW Fire & Emergency Services
(b)(6) (Cell)

----- Original Message -----
From: (b)(6) CIV NDW PAXR, N30
To: (b)(6) NDW DLGR, N92
Sent: Tue Oct 19 07:00:30 2010
Subject: FW: ELMR

Chief,

FYI - is anyone else in the Region having ELMR issues, the ELMR Group makes it sound like it is only PAX Fire that has problems with the system. I know the Police @ PAX have issues but whether or not they are reporting them - I am not sure.

Thanks,
(b)(6)

-----Original Message-----
From: (b)(6) CIV NDW PAXR, N30
Sent: Monday, October 18, 2010 21:06
To: (b)(6) CIV NDW PAXR, N30
Cc: (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30; (b)(6) , (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N37
Subject: FW: ELMR

Chief,

Has the N-3 been in the loop for the last six months on the ELMR issues? "Harm Progress of LMR Implementation" - PAX Fire transitioned to ELMR on Tuesday 29 September 2009 at approximately 1000 hrs, not by our choice I might add because we were put in the situation of testing the system in an operational primary communications mode. I would say that if LMR Implementation was not complete back on Tuesday 29 September 2009 at approximately 1000 hrs, somebody messed up.

I will continue to document and report ELMR issues in writing with as much detail possible and continue to help N6 identify failures, just like the numerous failures identified in the past year all while using the system in an operational mode.

V/R,

(b)(6)

-----Original Message-----
From: (b)(6) CIV NDW PAXR, N3
Sent: Monday, October 18, 2010 19:04
To: (b)(6)

(b)(6)

Cc: (b)(6) CIV NDW DLGR, N61
Subject: Re: ELMR

Team

I have discussed this at length with Jonathan tonight.

His advice is solid and he is working very hard to assure all mission success.

We will not use legacy system. To do so will harm progress of LMR implimentation.

If you have an issue with LMR please continue to document and address immediately, in writing with as much detail as possible to aid N6 to diagnose a proper avenue for addressing the problems identified.

Technicians are still working at Pax, they are also working to correct Fire's concerns and we need to help with identifying failures and work with the N6 to address immediately.

It is hoped and expected we will all work together to impliment LMR as designed and directed.

(b)(6)

----- Original Message -----
From: (b)(6) CIV NDW DLGR, N61
To: (b)(6)

(b)(6)

Cc: (b)(6)
Sent: Mon Oct 18 18:40:25 2010
Subject: Re: ELMR

All;

NDW N61 will only support Regional N3/N6 approved eLMR systems. The system you address utilizing is not an approved regional system.

(b)(6)

Command has been added to the Cc line.

(b)(6)

(b)(6) , DNC, N61
Naval District Washington
(202) 436-5137

----- Original Message -----
From: (b)(6) CIV NDW PAXR, N30
To: (b)(6) CIV NDW PAXR, N37; (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NAS Patuxent River, N31; (b)(6) CIV NAS Patuxent River, N32; (b)(6) CIV NDW PAXR, N30; (b)(6) NDW PAXR, N3AT; (b)(6) CIV NDW PAXR, N3AT; (b)(6) CIV NDW PAXR, N3AT; (b)(6) CIV NDW PAXR, N3; (b)(6) CIV NDW PAXR, N37; (b)(6) CIV NDW PAXR, N3AT; (b)(6) NDW PAXR, N3AT; (b)(6) NDW PAXR, N3AT; (b)(6) NDW PAXR, N3AT
Cc: (b)(6) CIV NDW PAXR, N3; (b)(6) CIV NDW DLGR, N61; (b)(6) CIV NDW DLGR, N61
Sent: Mon Oct 18 16:36:16 2010
Subject: RE: ELMR

(b)(6) ,

Please start inventorying our radios and ensuring we have enough for our personnel to go to. Also we need to make sure they are charged ready to start testing tomorrow morning.

V/R

(b)(6)
District Fire Chief
NAS Patuxent River
Bldg. 588 Room 206
47253 Whalen Road
Patuxent River, MD 20670
Office: 301-757-4680
Cell: (b)(6)
Visit the Pax River Fire Department Portal Page:
https://cnicgateway.cnic.navy.mil/Regions/NDW/N3/Fire%20and%20Emergency%20Services/NAS%20PATUXENT%20RIVER/default.aspx

-----Original Message-----
From: Ray, Jerome A CIV NDW PAXR, N37
Sent: Monday, October 18, 2010 4:35 PM
To: (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NAS Patuxent River, N31; (b)(6) CIV NAS Patuxent River, N32; (b)(6) CIV NDW PAXR, N30; (b)(6) NDW PAXR, N3AT; (b)(6) CIV NDW PAXR, N3AT; (b)(6) CIV NDW PAXR, N3AT; (b)(6) CIV NDW PAXR, N3; (b)(6) CIV NDW PAXR, N37; (b)(6) CIV NDW PAXR, N3AT; (b)(6) NDW PAXR, N3AT; (b)(6) NDW PAXR, N3AT; (b)(6) NDW PAXR, N3AT
Cc: (b)(6) CIV NDW PAXR, N3; (b)(6) CIV NDW DLGR, N61; (b)(6) CIV NDW DLGR, N61

Subject: ELMR

All,
In response to the numerous ELMR issues we have been experiencing, the proposal has been made by (b)(6) , seconded by myself and (b)(6) , that we migrate back to the LMR system until such time all of the inadequacies can be removed from the ELMR. This message is an effort to capture all concerns as to whether or not this is a viable option given the time elapsed since last installation wide usage of LMR. Please chime in with all reasons why this will NOT be a good/viable option at this point. The only reason for us not doing this will be system not being capable of sustaining required usage demands. The plan is to put LMR back online NLT, 20 October 2010. In the meantime, please remove all legacy radios from storage, place on chargers and be ready for the switch at the above mentioned timeframe.

(b)(6)/(b)(6),
The biggest concerns on whether we can do this will most likely come from you two, so if you can get back to me early A.M. tomorrow, 19 October, I'd greatly appreciate it. Thanks.

V/R,
(b)(6)
Installation Program Director
Emergency Management
NAS Patuxent River
47253 Whalen Road
Patuxent River, Maryland 20670
(301) 342-4266 wk
(b)(6) cell
(b)(6)

(b)(6) **CIV NAS Patuxent River, N30**

From: (b)(6) CIV NDW PAXR, N30 [(b)(6)]
Sent: Monday, October 18, 2010 9:06 PM
To: (b)(6) CIV NDW PAXR, N30
Cc: (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30; (b)(6)
(b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30; (b)(6)
(b)(6) CIV NDW PAXR, N37
Subject: FW: ELMR

Chief,

Has the N-3 been in the loop for the last six months on the ELMR issues? "Harm Progress of LMR Implementation" - PAX Fire transitioned to ELMR on Tuesday 29 September 2009 at approximately 1000 hrs, not by our choice I might add because we were put in the situation of testing the system in an operational primary communications mode. I would say that if LMR Implementation was not complete back on Tuesday 29 September 2009 at approximately 1000 hrs, somebody messed up.

I will continue to document and report ELMR issues in writing with as much detail possible and continue to help N6 identify failures, just like the numerous failures identified in the past year all while using the system in an operational mode.

V/R,
(b)(6)

-----Original Message-----
From: (b)(6) CIV NDW PAXR, N3
Sent: Monday, October 18, 2010 19:04
To: (b)(6)

(b)(6)

Cc: (b)(6) CIV NDW DLGR, N61
Subject: Re: ELMR

Team

I have discussed this at length with (b)(6) tonight.

His advice is solid and he is working very hard to assure all mission success.

We will not use legacy system. To do so will harm progress of LMR implimentation.

If you have an issue with LMR please continue to document and address immediately, in writing with as much detail as possible to aid N6 to diagnose a proper avenue for addressing the problems identified.

Technicians are still working at Pax, they are also working to correct Fire's concerns and we need to help with identifying failures and work with the N6 to address immediately.

It is hoped and expected we will all work together to impliment LMR as designed and directed.

(b)(6)

----- Original Message -----
From: (b)(6) CIV NDW DLGR, N61
To: (b)(6)

(b)(6)

Cc: (b)(6) CIV NDW PAXR, N3; (b)(6) CIV NDW DLGR, N61
Sent: Mon Oct 18 18:40:25 2010
Subject: Re: ELMR

All;

NDW N61 will only support Regional N3/N6 approved eLMR systems. The system you address utilizing is not an approved regional system.

(b)(6)

Command has been added to the Cc line.

(b)(6)

(b)(6) , DNC, N61
Naval District Washington
(202) 436-5137

----- Original Message -----
From: (b)(6) CIV NDW PAXR, N30
To: (b)(6)

(b)(6)

Cc: (b)(6) CIV NDW PAXR, N3; (b)(6) CIV NDW DLGR, N61; (b)(6) CIV NDW DLGR, N61
Sent: Mon Oct 18 16:36:16 2010
Subject: RE: ELMR

(b)(6) ,

Please start inventorying our radios and ensuring we have enough for our personnel to go to. Also we need to make sure they are charged ready to start testing tomorrow morning.

V/R

(b)(6)
District Fire Chief
NAS Patuxent River
Bldg. 588 Room 206
47253 Whalen Road
Patuxent River, MD 20670
Office: 301-757-4680
Cell: (b)(6)
Visit the Pax River Fire Department Portal Page:
https://cnicgateway.cnic.navy.mil/Regions/NDW/N3/Fire%20and%20Emergency%20Services/NAS%20PATUXENT%20RIVER/default.aspx

-----Original Message-----
From: (b)(6) CIV NDW PAXR, N37
Sent: Monday, October 18, 2010 4:35 PM
To: (b)(6)

(b)(6)

Cc: (b)(6) CIV NDW PAXR, N3; (b)(6) CIV NDW DLGR, N61; (b)(6) CIV NDW DLGR, N61
Subject: ELMR

All,
In response to the numerous ELMR issues we have been experiencing, the proposal has been made by (b)(6) , seconded by myself and (b)(6) , that we migrate back to the LMR system until such time all of the inadequacies can be removed from the ELMR. This message is an effort to capture all concerns as to whether or not this is a viable option given the time elapsed since last installation wide usage of LMR. Please chime in with all reasons why this will NOT be a good/viable option at this point. The only reason for us not doing this will be system not being capable of sustaining required usage demands. The plan is to put LMR back online NLT, 20 October 2010. In the meantime, please remove all legacy radios from storage, place on chargers and be ready for the switch at the above mentioned timeframe.

(b)(6)/(b)(6) ,
The biggest concerns on whether we can do this will most likely come from you two, so if you can get back to me early A.M. tomorrow, 19 October, I'd greatly appreciate it. Thanks.

V/R,
(b)(6)
Installation Program Director
Emergency Management
NAS Patuxent River
47253 Whalen Road
Patuxent River, Maryland 20670
(301) 342-4266 wk
(b)(6) cell
(b)(6)

(b)(6) **CIV NAS Patuxent River, N30**

From: (b)(6) CIV NDW PAXR, N30
Sent: Monday, October 18, 2010 5:21 PM
To: (b)(6) CIV NDW PAXR, N30
Cc: (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30; (b)(6) (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30; (b)(6) (b)(6) CIV NDW PAXR, N37; (b)(6) CIV NDW PAXR, N37
Subject: RE: ELMR Issues

Chief,

(b)(6) from Superior Communications was on station today 10/18/2010 to trouble shoot F-137 Mobile ELMR problems. (b)(6) was taken out on the airfield and witnessed first hand what we go through everyday with these radios. F-137 mobile was in CC scan leaving the fire station, cleared up enough to traverse the airfield to the Hot Refuel Pit area and then locked up again in CC/WA Scan. (b)(6) was unable to communicate with the Air Traffic Control Tower with either the mobile or portable for quite some time, moving the Crash Truck back and forth trying to relocate a signal to communicate.

(b)(6) completed a signal coverage check in wide open areas of various locations on the airfield. The DB signals were -90, -95, -100, & -115 again, outside in wide open areas. (b)(6) stated that any signal -95 and higher will provide no coverage causing the CC/WA Scan to occur, and optimal DB signals should be -70 to -75. If this is occurring outside in wide open areas, imagine what the signals must be in a building. This definitely explains why when the ELMR Group replaces radios that we have problems with, the problems are still occurring and why we have a long list of buildings that create communication problems. This system needs to under go an extensive coverage survey and correct all discrepancies. The system will need to be properly tested by technicians - not firefighters utilizing the system as their primary communication means.

Also, when (b)(6) was on site 11 October 2010 - he discovered that the radios that were re-programmed/re-flashed on 05 October 2010 was completed with a wrong code that is not compatible with our system. We have received no course of action from the ELMR Group on whether or not our radios need another re-program/re-flash to correct this. The ELMR Group did complete an over the air sequence on 13 October for alias changes, not sure about the code issue.

We are prepared to test the legacy radio system capabilities and place them in service if required as we have way to many problems with the current ELMR operational capabilities.

V/R,
(b)(6)

-----Original Message-----
From: (b)(6) CIV NDW PAXR, N30
Sent: Tuesday, October 12, 2010 10:28
To: (b)(6) CIV NDW DLGR, N61; (b)(6) CIV NDW DLGR, N6
Cc: (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30; (b)(6)
(b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30
Subject: RE: ELMR Issues

(b)(6),

We just spoke on the phone about FOAM 137-A portable still locking up when transmitting even after the second re-program, you stated that your next course of action is to replace the

portable all together along with portables ENG-131A, ENG-132A, and the dual head mobile radio in Command 13. Just know that this will be the third radio replacement in Command 13.

Send me the aliases you currently have so we can compare against our alias spread sheet - let me know when you need the radios on. The portables should be no problem, the mobiles we will have to coordinate as I can not leave them powered up without the vehicles running or I will have a fleet of apparatus with dead batteries.

(b)(6)

-----Original Message-----
From: (b)(6) CIV NDW PAXR, N30
Sent: Tuesday, October 12, 2010 8:44
To: (b)(6) CIV NDW DLGR, N61; (b)(6) CIV NDW DLGR, N6
Cc: (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30; (b)(6)
(b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30
Subject: FW: ELMR Issues

(b)(6) & (b)(6),

1. (b)(6) with Superior Communications reprogrammed the recent ELMR radios that we were having problems with on 11 October 2010. He discovered that the radios were programmed with a wrong code and feels that all the other radios will require a new re-programming sequence as well.

2. F-137 mobile issue has not been corrected, he advised the mobile antenna is mounted to fiberglass and needs to be mounted to metal, it is not getting sufficient ground to work, he will be contacting Bob Mason and request a new antenna and will need to move to new location (on metal) to fix.

3. The recent alias change that occurred on 04 October 2010 and we (Pax Fire) took the time to check and send a report back - has been changed again. The majority of the aliases are wrong.

(b)(6)

-----Original Message-----
From: (b)(6) CIV NDW PAXR, N30
Sent: Monday, October 11, 2010 12:38
To: (b)(6) CIV NDW PAXR, N30
Cc: (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30
Subject: ELMR Issues

Monday 10/11 (b)(6) with Superior Communications was here (0930-1230) to look at F-137 mobile, Command 13 mobile and Portables, E-131A, E-132A, F-137A.

He determined the main problem to be radios programmed with wrong code, he reprogrammed the 3 portables and 2 mobiles with the correct code and all are working correctly now(Except F-137 mobile). He advised he will write his report and submit to (b)(6) , but most likely course of action is that all radios will need to be reprogrammed again with the correct code. Portables were put back on assigned apparatus.

F-137 mobile issue has not been corrected, he advised the mobile antenna is mounted to fiberglass and needs to be mounted to metal, it is not getting sufficient ground to work, he

will contact (b)(6) and request a new antenna and will need to move to new location (on metal) to fix.

(b)(6) advised if needed he could be contacted on his cell (b)(6) if you need further info or have additional questions.

(b)(6)
Battalion Chief
NDW Fire and EMS
Patuxent River, MD
301-342-1403

(b)(6) **CIV NAS Patuxent River, N30**

From: (b)(6) CIV NDW PAXR, N3
Sent: Monday, October 04, 2010 1:22 PM
To: (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW WYND, N30
Cc: (b)(6) NDW DLGR, N92; (b)(6) CIV NDW PAXR, N30; (b)(6) (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30
Subject: RE: ELMR MAYDAY ALERT Problems

(b)(6) ;

PSM on this.

(b)(6)
N3I
NAS Patuxent River
Bldg. 588 Room 215A
47253 Whalen Road
Patuxent River, MD 20670
Office: 301-342-8140
Fax: 301-342-4264
Cell: (b)(6)

-----Original Message-----
From: (b)(6) CIV NDW PAXR, N30
Sent: Monday, October 04, 2010 13:05
To: (b)(6) CIV NDW WYND, N30
Cc: (b)(6) NDW DLGR, N92; (b)(6) CIV NDW PAXR, N3; (b)(6) (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30
Subject: FW: ELMR MAYDAY ALERT Problems
Importance: High

Chief,

In the meeting we discussed NDW RDC being able to hear and see the Firefighter Down Activation but not having the capability to disable it. Has permission been asked yet through Regional N3 to make this adjustment. I am following up so we don't have an incident like the one outlined below occur again.

V/R

(b)(6)
District Fire Chief
NAS Patuxent River
Bldg. 588 Room 206
47253 Whalen Road
Patuxent River, MD 20670
Office: 301-757-4680
Cell: (b)(6)
Visit the Pax River Fire Department Portal Page:
https://cnicgateway.cnic.navy.mil/Regions/NDW/N3/Fire%20and%20Emergency%20Services/NAS%20PATUXENT%20RIVER/default.aspx

-----Original Message-----
From: (b)(6) CIV NDW PAXR, N30
Sent: Monday, September 20, 2010 9:02 PM
To: (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30
Cc: (b)(6) NDW DLGR, N92; (b)(6) CIV NDW PAXR, N30; (b)(6) , (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N37; (b)(6) CIV NDW PAXR, N37
Subject: ELMR MAYDAY ALERT Problems

On 20 September 2010, NAS Pax Fire conducted Rapid Intervention Team & Equipment Deployment practical exercises. In an effort to make the exercise as realistic as possible, the FIREFIGHTER DOWN EMERGENCY SYSTEM was activated on a ELMR portable. When this system is activated, the downed firefighters radio will lock the microphone open for 10 seconds, the microphone will then close for 10 seconds and lock open for 10 seconds again. The radio will continue to do this until it has been cleared by dispatch or the radio turned off. This process allows the Incident Commander to determine that a MAYDAY situation exists, obtain vital information to assist the rescue team and if the firefighter is unable to reach his radio, it allows the firefighter to communicate hands free.

In the first scenario, the system operated correctly for the first 10 seconds and then all communications returned to normal mode. When I questioned our dispatch center to determine if they cleared the Firefighter Down Emergency Activation prematurely, they advised that someone from NDW Dispatch immediately cleared the activation from their Dispatch Center.

I have a major problem with this - if this had been a true emergency and the MAYDAY CALL was missed in the first 10 seconds because it was immediately reset and the firefighter was unable to reach the radio to communicate, we would never know a problem exist which is totally unacceptable. This system, when activated on the emergency scene is only to be reset by direction of the Incident Commander.

Our MAYDAY procedures were developed for our operations to include our Dispatch Center's protocols and procedures. Why does NDW Dispatch receive NAS PAX River's Firefighter Down Activations and why do they have the capability and or authority to reset an activation without checking to see if it is a legitimate cause.

I understand the concept of one day only having one Dispatch Center for the Region, I do not agree with it for this very reason. I recommend that the capability of NDW's Dispatch Center to reset other Districts Firefighter Down Emergency Activations be disabled ASAP.

(b)(6)
Battalion Chief
NAS Patuxent River
Fire & Emergency Services
240-298-6286

(b)(6) **CIV NDW PAXR, N30**

From: (b)(6) CIV NDW PAXR, N30
Sent: Monday, October 04, 2010 7:27 PM
To: (b)(6) CIV NDW DLGR, N61
Cc: (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30; (b)(6) (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30
Subject: FW: ELMR Radio Questions

Attachments: Copy of Copy of ELMR Alias.xls

Copy of Copy of ELMR Alias.xls...

(b)(6),

Attached is the Alias spread sheet depicting the Alias Changes that occurred on 04 October 2010. Just know that I or we (NAS Patuxent River Fire & Emergency Services) are ultimately looking for the Alias changes that are listed in the yellow highlighted column. The green highlighted column is what currently shows up on Chief 13A's portable radio screen after the ELMR Group 10/04/2010 changes. The blue highlighted column are the necessary changes that still need to be corrected if you insist on utilizing the ELMR Group alias codes.

Hope this all makes since - Battalion Chief (b)(6) will be your POC on 10/05/2010 and I will be available by cell phone if needed.

V/R
(b)(6)
Battalion Chief
NAS Patuxent River
Fire & Emergency Services
240-298-6286

-----Original Message-----
From: (b)(6) CIV NDW PAXR, N30
Sent: Sunday, September 26, 2010 17:05
To: (b)(6) CIV NDW DLGR, N61
Cc: (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30
Subject: RE: ELMR Radio Questions

(b)(6),

As discussed - attached is our requested ALIAS changes that need to be programmed.

V/R,
(b)(6)

-----Original Message-----
From: (b)(6) CIV NDW DLGR, N63
Sent: Tuesday, October 13, 2009 8:42
To: (b)(6) CIV NDW PAXR, N92
Cc: (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30; (b)(6) , (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N37; (b)(6) CIV NDW DLGR, N6
Subject: RE: ELMR Radio Questions

Chief,
Sorry about the time delays, was out of the office the second half of last week due to a funeral.

S/N		Alias	Requested Alias Change/Call Sign	Radio Type
9810068	Engine 131Front		ENG-131	Mobile
9146419		E131 DO	ENG-131D	Portable
9146445		E131 OC	ENG-131A	Portable
9146690		E131 LB	ENG-131C	Portable
9146703		E131 RB	ENG-131B	Portable
9810220	Engine 132		ENG-132	Mobile
9146700		E132 DO	ENG-132D	Portable
9146415		E132 OC	ENG-132A	Portable
9146534		E132 LB	ENG-132C	Portable
9146553		E132 RB	ENG-132B	Portable
9810953	Engine 134 KME		ENG-134	Mobile
9811026	Engine 141		ENG-141	Mobile
9146424		E141 DO	ENG-141D	Portable
9146687		E141 OC	ENG-141A	Portable
9146417		E141 LB	ENG-141C	Portable
9146305		E141 RB	ENG-141B	Portable
9810264	Ambulance 138		AMB-138	Mobile
9146545		A138 DO	AMB-138B	Portable
9146418		A138 OC	AMB-138A	Portable
9811088	Ambulance 139		AMB-139	Mobile
9146635		A139 DO	AMB-139B	Portable
9146658		A139 OC	AMB-139A	Portable
9810123	Foam 135		FOAM 135	Mobile
9146447		F135 DO	FOAM 135C	Portable
9146376		F135 OC	FOAM 135A	Portable
9146306		E134 DO	FOAM 135B	Portable
9810292	Foam 136		FOAM 136	Mobile
9146361		F136 DO	FOAM 136C	Portable
9146346		SPARE	FOAM 136A	Portable
9146307		E134 OC	FOAM 136 B	Portable
?	Foam 137		FOAM 137	Mobile
9146526		F137 DO	FOAM 137C	Portable
9143497		SPARE	FOAM 137A	Portable
9146541		E134 LB	FOAM 137B	Portable
9810177	Foam 138		FOAM 138	Mobile
9146462		F138 DO	FOAM 138C	Portable
9146456		F138 OC	FOAM 138A	Portable
9146241		E134 RB	FOAM 138B	Portable
	Inspectors			
9146551		INSP13A	INSP 13A	Portable

10/04/2010 Alias Check	Needed Changes
Not Checked - @ Transportation	ENG 131
ENG 131 DO	
ENG 131 OC	
ENG 131 RB	ENG 131 LB
ENG 131 LB	ENG 131 RB
No Alias - S/N Only	ENG 132
ENG 132 DO	
ENG 132 OC	
ENG 132 RB	ENG 132 LB
ENG 132 LB	ENG 132 RB
ENG 141	ENG 134
ENG 134	ENG 141
No Alias - S/N Only	ENG 141 DO
No Alias - S/N Only	ENG 141 OC
ENG 141 RB	ENG 141 LB
ENG 141 LB	ENG 141 RB
AMB 138	
ENG 141 RB	AMB 138 DO
AMB 138 OC	
AMB 139	
AMB 139 DO	
AMB 139 OC	
FM 135	
FM 135 DO	
FM 135 OC	
FM 135 LB	FM 135 FF
FM 136	
Not Checked - Turned Into ELMR	FM 136 DO
Spare 3	FM 136 OC
FM 136 LB	FM 136 FF
FM 137	
FM 137 DO	
Spare 4	FM 137 OC
FM 137 LB	FM 137 FF
FM 138	
FM 138 DO	
No Alias - S/N Only	FM 138 OC
FM 137 LB	FM 138 FF
Not Checked	INSP13A

9146372		INSP13B	INSP 13B	Portable
9146464		INSP13C	INSP 13C	Portable
9146529		INSP13D	INSP 13D	Portable
9146466		INSP13E	INSP 13E	Portable
9810291	Utility 13		UTILITY 13	Mobile
9146243		U13 DO	STATION 1A	Portable
9146347		U13 OC	STAION 1B	Portable
9810295	TOWER 13		TOWER 13	Mobile
9146601		T13 DO	TOWER 13D	Portable
9143372		T13 OC	TOWER 13A	Portable
9146357		T13 LB	TOWER 13C	Portable
9146530		T13 RB	TOWER 13B	Portable
9810919	HazMat 13		HAZMAT 13	Mobile
9146685		H13 DO	HAZMAT 13B	Portable
9146640		H13 OC	HAZMAT 13A	Portable
9146444		A137 DO	HAZMAT 13C	Portable
9146654		A137 OC	HAZMAT 13D	Portable
9146377		T14 LB	HAZMAT 13E	Portable
9146497		T14 RB	HAZMAT 13F	Portable
9810165	Brush 13		BRUSH 13	Mobile
9146330		B13 OC	BRUSH 13A	Portable
9143395		B13 DO	BRUSH 13B	Portable
9810125	Foam 144		FOAM 144	Mobile
9146369		F144 DO	FOAM 144B	Portable
9146410		F144 OC	FOAM 144A	Portable
9810189	Foam 143		FOAM 143	Mobile
9146649		T14 DO	FOAM 143B	Portable
9146332		T14 OC	FOAM 143A	Portable
9146487		U14 DO	UTILITY 14	Portable
9146449		U14 OC	STATION 3A	Portable
9811174	Ambulance 137		AMB-137	Mobile
	Spares			
9146595		SPARE	SPARE 1	Portable
9146560		SPARE	SPARE 2	Portable
9146634		SPARE	SPARE 3	Portable
9810164	Rescue 13		RES-13	Mobile
9146319		SPARE	RES-13A	Portable
	Fire Chiefs			
9810952	Command 13		Command 13	Mobile
9810217	Chief 13		Chief 13	Mobile

Not Checked	INSP13B
Not Checked	INSP13C
Not Checked	INSP13D
Not Checked	INSP13E
UTIL 13	
STN 1A	
STN 1B	
TWR 13	
TWR 13 DO	
TWR 13 OC	
TWR 13 LB	
Not Checked	TWR 13 RB
HAZ 13	
HAZ 13 DO	HAZ 13 B
HAZ 13 OC	HAZ 13 A
No Alias - S/N Only	HAZ 13 C
No Alias - S/N Only	HAZ 13 D
No Alias - S/N Only	HAZ 13 E
No Alias - S/N Only	HAZ 13 F
BRSH 13	
BRSH 13 DO	BRSH 13 OC
BRSH 13 OC	BRSH 13 DO
FM 144	
FM 144 DO	
FM 144 OC	
FM 143	
FM 143 DO	
FM 143 OC	
UTIL 14	
STN 3A	
Removed from Service-In Storage	
Spare 1	
Spare 2	
No Alias - S/N Only	RES 13
No Alias - S/N Only	RES 13 OC
PXFCMD 13	
Not Checked	CHIEF 13

9145184		FCHF	CHIEF 13A	Portable
9145220		FCHF	CHIEF 13	Portable
9145118		FCHF	CHIEF 13B	Portable
9145215		FCHF	CHIEF 13C	Portable
	Base Stations			
9989316	Station 1 Base		Station 1	Base Station
9989315	Station 2 Base		Station 2	Base Station
9989308	Station 3 Base		Station 3	Base Station

Not Checked	CHIEF 13A
Not Checked	CHIEF 13
CHF 13	CHIEF 13B
Not Checked	CHIEF 13C
STN 1	
STN 2	
STN 3	

NAME	SER #	ID	
CHIEF 13	9810217	2110130	
ENG-131	9810068	2110131	
ENG131DO	9146419	2110132	
ENG131OC	9146445	2110133	
ENG131LB	9146690	2110134	
ENG131RB	9146703	2110135	
ENG-132	9810220	2110136	
ENG132DO	9146700	2110137	
ENG132OC	9146415	2110138	
ENG132LB	9146534	2110139	
ENG132RB	9146553	2110140	
ENG-141	9811026	2110141	
FM-135FF	9146306	2110142	
FM-136FF	9146307	2110143	
FM-137FF	9146541	2110144	
FM-138FF	9146241	2110145	
ENG-134	9810953	2110146	
ENG141DO	9146424	2110147	
ENG141OC	9146687	2110148	
ENG141LB	9146417	2110149	
ENG141RB	9146305	2110150	
AMB-138	9810264	2110151	
AMB138DO	9146545	2110152	
AMB138OC	9146418	2110153	
AMB-139	9811088	2110154	
AMB139DO	9146635	2110155	
AMB139OC	9146658	2110156	
FM-135	9810123	2110157	
FM-135DO	9146447	2110158	
FM-135OC	9146376	2110159	
FM-136	9810292	2110160	
FM-136DO	9146361	2110161	
FM-136OC	9146346	2110162	
FM-137	9810187	2110163	
FM-137DO	9146526	2110164	~~9143497~~
FM-137OC	~~9146456~~	2110165	9143497 - Duplicate
FM-138	9810177	2110166	
FM-138DO	9146462	2110167	
FM-138OC	9146546	2110168	
CMD 13	9810952	2110169	
INS 13A	9146551	2110170	
INS 13B	9146372	2110171	
INS 13C	9146464	2110172	
INS 13D	9146529	2110173	
INS 13E	9146466	2110174	
UTIL 13	9810291	2110175	
STN 1A	9146243	2110176	
STN 1B	9146347	2110177	
TWR 13	9810295	2110178	
TWR 13DO	9146601	2110179	
TWR 13OC	9143372	2110180	

TWR 13LB	9146357	2110181	
TWR 13RB	9146530	2110182	
HAZ 13	9810919	2110183	
HAZ13DO	9146685	2110184	
HAZ13OC	~~9146649~~	2110185	9146640
BRSH 13	9810165	2110186	
BRSH13DO	9143395	2110187	
BRSH13OC	9146330	2110188	
FM-144	9810125	2110189	
FM-144DO	9146369	2110190	
FM-144OC	9146410	2110191	
FM-143	9810189	2110192	
FM-143DO	9146649	2110193	
FM-143OC	9146332	2110194	
RES 13	9810164	2110195	
UTIL 14	9146487	2110196	
STN 3A	9146449	2110197	
AMB-137	9811174	2110198	Removed from Service
HAZ 13C	9146444	2110199	
HAZ 13D	9146654	2110200	
HAZ 13E	9146377	2110270	
HAZ 13F	9146497	2110271	
SPARE 1	9146595	2110272	
SPARE 2	9146560	2110273	
FM-137FF	~~9146346~~	2110274	9146541
FM-137OC	9143497	2110275	
RES 13 OC	9146319	2110276	
CHIEF 13C	9145215	2110277	
CHIEF 13B	9145118	2110278	
CHIEF 13	9145220	2110279	
CHIEF 13A	9145184	2110280	
STN 1	9989316	2110281	
STN 2	9989315	2110282	
STN 3	9989308	2110283	
SPARE 3	9146634	2110162	

(b)(6) **CIV NDW PAXR, N30**

From: (b)(6) CIV NDW PAXR, N30
Sent: Friday, June 18, 2010 8:51 PM
To: (b)(6) CIV NDW PAXR, N30
Cc: (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30
Subject: Pax Fire ELMR Concerns

Chief,

As requested - the following is a list of ELMR concerns;

** Maintenance, no On-Site Response for Technician Support. Currently "One Man Show" is what we have been told for the entire Region. Pax River requires On-Site Support during Air Ops to meet Air Ops Requirements.

** Funding for Sustainment of ELMR issues - re-locating ELMR components from apparatus to apparatus.

** Currently have five on-going ELMR request's pending;
1. Initial ELMR set-up allowed for two St. Mary's County TAC Channels (TAC 2 & TAC 3) to be patched into our ELMR system. Since the beginning - TAC 2 is the only channel operating to that capacity. Requested updated in January 2010, Joe Udell turned the problem over to Harris Engineering with no further outcome. In May 2010, I requested an update from Joe Udell with no response.
2. Battery Charger for Fire Prevention Office has been replaced with a loaner from Security. Ours turned in for repair March 2010, latest update in May 2010 - "Waiting for CNIC to buy another charger or one to come back from re-work".
3. ELMR Radio Alias programming requested in September 2009 - never completed. Update requested on Alias changes in October 2009 - never completed. Update requested in February 2010 - never completed.
4. Emergency Service Request submitted on 08 June 2010 for E-131 ELMR Mobile Radio repair - speaker wire attachment to the mobile radio comes loose periodically causing the speaker to become inoperable. To my knowledge, this has not been repaired.
5. F-136B portable radio turned in to ELMR Group for repair in November 2009. Update requested in February 2010 - has not been sent out for repair yet.

** Dispatches consoles must be re-booted as least once every 24 hours to remain operable.

V/R,
(b)(6)

(b)(6) **CIV NDW PAXR, N30**

From: (b)(6) CIV NDW PAXR, N30
Sent: Tuesday, June 01, 2010 8:19 AM
To: (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30
Subject: FW: ELMR Support and Reporting

BCs,

I spoke to the Regional Chief on this and he said that (b)(6) is a one man show for right now. The plans were to have someone at each installation but with (b)(6) having left, there is no replacement person coming anytime soon.

V/R

(b)(6)
District Fire Chief
NAS Patuxent River
Bldg. 588 Room 206
47253 Whalen Road
Patuxent River, MD 20670
Office: 301-342-8140
Cell: (b)(6)
Visit the Pax River Fire Department Portal Page:
https://cnicgateway.cnic.navy.mil/Regions/NDW/N3/Fire%20and%20Emergency%20Services/NAS%20PATUXENT%20RIVER/default.aspx

-----Original Message-----
From: (b)(6) CIV NDW DLGR, N30
Sent: Friday, May 28, 2010 12:55
To: (b)(6) CIV NDW PAXR, N30
Cc: (b)(6) CIV NDW WYND, N30
Subject: RE: ELMR Support and Reporting

Chief, At the beginning of the ELMER Program, each Installation was to have their own person for maintenance issues- From my understanding, funds are not available to support this initiative, therefore we are working with a one person shop across the Region-

As for Air Ops, Can not answer- But will check on with the appropriate POC--

r/Fire Chief

-----Original Message-----
From: (b)(6) CIV NDW PAXR, N30
Sent: Thursday, May 27, 2010 9:51 AM
To: (b)(6) CIV NDW DLGR, N30
Cc: (b)(6) CIV NDW WYND, N30
Subject: FW: ELMR Support and Reporting

Chief,

Can you provide guidance on this?

V/R

(b)(6)
District Fire Chief
NAS Patuxent River
Bldg. 588 Room 206
47253 Whalen Road
Patuxent River, MD 20670
Office: 301-342-8140
Cell: (b)(6)

Visit the Pax River Fire Department Portal Page:
https://cnicgateway.cnic.navy.mil/Regions/NDW/N3/Fire%20and%20Emergency%20Services/NAS%20PATUXENT%20RIVER/default.aspx

-----Original Message-----
From: (b)(6) CIV NDW PAXR, N30
Sent: Tuesday, May 25, 2010 10:35
To: (b)(6) CIV NDW PAXR, N30
Cc: (b)(6) CIV NDW PAXR, N30
Subject: FW: ELMR Support and Reporting

Chief,

FYI - ELMR support for Pax River Ty Brazier no longer in play, Air Ops questioning who will be providing required on-site support.

V/R,
(b)(6)

-----Original Message-----
From: (b)(6) CIV NDW DLGR, N6
Sent: Monday, May 24, 2010 16:05
To: (b)(6) CIV NAS Patuxent River, N31
Cc: (b)(6) CIV NDW PAXR, N6; (b)(6) CIV NDW PAXR, N37; (b)(6) (b)(6) NTWA, Deputy OPS Officer; (b)(6) CIV NDW DLGR, N61; (b)(6) CIV NAS Patuxent River, N32; (b)(6) CIV NDW PAXR, N30; (b)(6) ; (b)(6), (b)(6) NDW PAXR, N32; (b)(6) NDW PAXR, N32
Subject: RE: ELMR Support and Reporting

(b)(6),
I'll refer your concerns to my leadership.

v/r,

(b)(6)
Naval District Washington
Information Technology Command and Control (N6) Joint Communication Manager, N61 ELMR Manager
540.653.5552 DSN 249
(b)(6)

ELMR/ATFP Help Desk
1-888-264-4255 opt. 4

From: (b)(6) CIV NAS Patuxent River, N31
Sent: Mon 5/24/2010 3:49 PM
To: (b)(6) CIV NDW DLGR, N6
Cc: (b)(6) CIV NDW PAXR, N6; (b)(6) CIV NDW PAXR, N37; (b)(6) (b)(6) NTWA, Deputy OPS Officer; (b)(6) CIV NDW DLGR, N61; (b)(6) CIV NAS Patuxent River, N32; (b)(6) CIV NDW PAXR, N30; (b)(6) ; (b)(6), (b)(6) NDW PAXR, N32; (b)(6) NDW PAXR, N32
Subject: RE: ELMR Support and Reporting

(b)(6),
I just want to clarify that with (b)(6) now out of the picture, there is no on site technician support for NAS Patuxent River ELMR, is that correct?

I know that (b)(6) has been handling those responsibilities, and admirably I might add, but if there is an equipment failure and an IMMEDIATE need for him to be on site, he cannot do that because of his location.

According to the NAVAIR 00-80T-114, NATOPS Air Traffic Control Manual, technicians performing maintenance responsibilities in support of ATC systems must be "physically

assigned" to the Air Traffic Control Facility during Class II/III operations. Chief of Naval Air Forces Atlantic Quality Insurance Inspectors clarified this as meaning when Air Traffic Control is actively controlling aircraft, in the air or on the airfield technicians will be physically present to provide IMMEDIATE response in the event of system/equipment failure.

The airfield communications network is on ELMR, I might be splitting hairs, but I think that qualifies. I don't know if this has already been addressed and resloved between installation N6 and N3 OPS and/or N32 Air OPS folks, but I thought it important enough to ask.

Very Respectfully,

(b)(6)
Ground Electronics Maintenance Officer (GEMO) Air Operations Program N32
Comm/DSN: 301 757-9915/757-9915
Cell: (b)(6)
FAX: 301 342-3759

This signature line and my digital signature is the equivalent of a hard copy signature, serving to authenticate that I have the authority to send this e-mail and to indicate I have consciously decided that it should have the same legal authority normally accorded to an actual hard copy signature.

FOR OFFICIAL USE ONLY: The information in this email may be sensitive and/or privileged and may contain information covered by the Privacy Act of 1974 and/or must be protected IAW DOD 5400.11R. If you are not the intended recipient or an authorized representative of the intended recipient, you are hereby notified that any review, dissemination, or copying of this email and its attachments, if any, or the information contained herein, is prohibited. If you have received this email in error, please notify the sender immediately by email and delete this message from your system.

-----Original Message-----
From: (b)(6) CIV NDW DLGR, N6
Sent: Monday, May 24, 2010 14:32
To: (b)(6)

(b)(6)

Subject: ELMR Support and Reporting

All,

(b)(6) , the ELMR Field Technician, located at NAS Patuxent River has accepted another position. We wish him success in his new position. Please remove (b)(6) contact information from your records.

For all ELMR Support issues, please contact the CNIC Support Desk at 1-888-264-4255 opt. 4.

Thank you.

Very respectfully,

(b)(6)
Naval District Washington
Information Technology Command and Control (N6) Joint Communication Manager, N61 ELMR Manager
540.653.5552 DSN 249
(b)(6)

ELMR/ATFP Help Desk
1-888-264-4255 opt. 4

(b)(6) **CIV NDW PAXR, N30**

From: (b)(6) CIV NDW PAXR, N30
Sent: Tuesday, May 11, 2010 8:58 AM
To: (b)(6) CIV NDW DLGR, N61
Cc: (b)(6) CIV NDW PAXR, N63; (b)(6) CIV NDW PAXR, N30;(b)(6) , (b)(6) CIV NDW PAXR, N37; (b)(6) CIV NDW PAXR, N30
Subject: RE: Incident INC000000068861 reported by you has been resolved. ELMR Data Software Boxes

(b)(6),

Looking for an update on our patching capabilities with St. Mary's County - the update in January 2010 advised that it was turned over to Harris Engineering, has anything been resolved?

Just to refresh your memory - our initial ELMR set-up allowed for two St. Mary's TAC channels (TAC 2 & TAC 3) to be patched in to our ELMR system. Since the beginning TAC 2 is the only channel operating to that capacity.

V/R,
(b)(6)
240-298-6286

-----Original Message-----
From: (b)(6) CIV NDW DLGR, N61
Sent: Tuesday, January 19, 2010 12:39
To: (b)(6) CIV NDW PAXR, N30
Cc: (b)(6) CIV NDW PAXR, N63; (b)(6) CIV NDW PAXR, N30; (b)(6) (b)(6) CIV NDW PAXR, N37; (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW DLGR, N6; (b)(6) CIV NDW DLGR, N61
Subject: RE: Incident INC000000068861 reported by you has been resolved. ELMR Data Software Boxes

Chief,
Thanks for the clearing up of the situation. I will re-open the ticket.

(b)(6) ,
Is the console at your desk running any better then the other 2? I understand that there is still an issue with patching, however that has been turned over to Harris engineering. My main concern on the console is whether it is more stable or not.

(b)(6)

v/r
(b)(6)
NDW eLMR System Administrator
Office (540)653-3364
Cell (b)(6)
(b)(6)

eLMR/ATFP Help Desk
1-888-264-4255 opt. 4

-----Original Message-----
From: (b)(6) CIV NDW PAXR, N30
Sent: Tuesday, January 19, 2010 12:33 PM
To: (b)(6) CIV NDW DLGR, N61
Cc: (b)(6) CIV NDW PAXR, N63; (b)(6) CIV NDW PAXR, N30; (b)(6) , (b)(6) CIV NDW PAXR, N37; (b)(6) CIV NDW PAXR, N30
Subject: FW: Incident INC000000068861 reported by you has been resolved. ELMR Data Software Boxes

(b)(6),

When I sent this request through the Help Desk, I explained that this was in reference to your statements made at the 06 October 2009 ELMR meeting that occurred @ Pax River. You had recommended something along the lines of replacing the current software boxes? In the consoles at dispatch for the older software thinking that this might solve some of the problems at Pax River.

To my knowledge this has not been completed, so I figured that I would submit a ticket. If this has not been completed, please go back and change the status of this current ticket not to read "Forwarding to Pam Kobus. This is not eLMR, but MDC's."

More times than not, the Summary Block on the Help Desk Trouble Ticket does not accurately describe the request.

Thanks,
(b)(6)

-----Original Message-----
From: Remedy Support Center [mailto:DO_NOT_REPLY@navy.mil]
Sent: Friday, January 15, 2010 12:38
To: (b)(6) CIV NDW PAXR, N30
Subject: Incident INC000000068861 reported by you has been resolved. ELMR Data Software Boxes

Dear (b)(6) ,

We are pleased to inform you that your reported Incident has been resolved.

Reference No.: INC000000068861
Summary: ELMR Data Software Boxes

Your reported Incident has been resolved with the following resolution:
Forwarding to (b)(6) . This is not eLMR, but MDC's.

Please do not hesitate to contact the Support Ceneter at 1.888.264.4255 should there be any further questions or inquiries regarding your Incident. Please quote your assigned Reference Number.

Yours sincerely,

CNIC Support Center Staff

Please take a moment to tell us how we are doing at http://ice.disa.mil/index.cfm?fa=site&site_id=678

(b)(6) **CIV NDW PAXR, N30**

From: (b)(6) CIV NDW PAXR, N30
Sent: Monday, May 10, 2010 8:58 AM
To: (b)(6) CIV NDW PAXR, N30
Subject: RE: Radio charger in Fire Prevention

(b)(6) ,
I called (b)(6) and he said he is relocating back to California, his replacement is (b)(6) (b)(6) at 540-653-3364, I called him and he is waiting for CNIC to buy another charger or one to come back from re-work

V/r
(b)(6)
Chief of Fire Prevention
NAS Patuxent River
Bldg. 588 Room 207
47253 Whalen Road
Patuxent River, MD 20670
Commercial: (301) 757-4678
Cell (b)(6)
DSN: 757-4678

DIAL 911 FOR ALL EMERGENCIES

-----Original Message-----
From: (b)(6) CIV NDW PAXR, N30
Sent: Friday, May 07, 2010 9:38 AM
To: (b)(6) CIV NDW PAXR, N30
Subject: RE: Radio charger in Fire Prevention

Chief,

Reference No.: INC000000082630 - attached is the request sent through the CNIC ELMR Help Desk. Call (b)(6) Pax River ELMR POC @ 301-481-1964.

(b)(6)

-----Original Message-----
From: (b)(6) CIV NDW PAXR, N30
Sent: Wednesday, May 05, 2010 7:37
To: (b)(6) CIV NDW PAXR, N30
Subject: Radio charger in Fire Prevention

(b)(6),
I tried to find the email you sent me with the w/o number for the charger in FP, but I could not find it, I know I didn't delete it, but we still haven't gotten the replacement charger, the one we are using is on loan from Security. Can you tell me whom I might call to get a status update?

V/r
(b)(6)
Chief of Fire Prevention
NAS Patuxent River
Bldg. 588 Room 206
47253 Whalen Road
Patuxent River, MD 20670
Commercial: (301) 757-4678
Cell (b)(6)
DSN: 757-4678

DIAL 911 FOR ALL EMERGENCIES

(b)(6) **CIV NDW PAXR, N30**

From: (b)(6) CIV NDW DLGR, N61
Sent: Monday, February 22, 2010 8:31 AM
To: (b)(6) CIV NDW PAXR, N30
Cc: (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW DLGR, N6
Subject: RE: Command 13

Chief,
I am working diligently to finalize the programming. The program that was installed on the vehicle is still in the very early design phase. Its operational, but I am still working the bugs out of it. It should allow for a more seamless roam between sites. In fact, if you can test it next time you go to Webster, I would be greatly appreciated. Just remember, even though you are at Webster with it, it will still show Pax. As far as when am I going to start pushing out the programs for the rest of your radios (both mobiles and portables), I am shooting for a March/April timeline. Please be aware though, I have several other hot burning projects that might disrupt that timeline.

(b)(6)

v/r
(b)(6)
NDW eLMR System Administrator
Office (540)653-3364
Cell (b)(6)
(b)(6)

eLMR/ATFP Help Desk
1-888-264-4255 opt. 4

-----Original Message-----
From: (b)(6) CIV NDW PAXR, N30
Sent: Monday, February 22, 2010 7:23 AM
To: (b)(6) CIV NDW DLGR, N61
Cc: (b)(6) CIV NDW PAXR, N30
Subject: RE: Command 13

Thanks (b)(6) - When do you anticipate the re-program on the rest of the ELMR radio's and will this include the portable radio's as well.

V/R,
(b)(6)

-----Original Message-----
From: (b)(6) CIV NDW DLGR, N61
Sent: Thursday, February 18, 2010 13:18
To: (b)(6) CIV NDW PAXR, N30
Cc: (b)(6) CIV NDW DLGR, N6; (b)(6) CIV NDW DLGR, N61; (b)(6)
(b)(6) CIV NDW PAXR, N63
Subject: Command 13

Chief,
I have updated the programming in command 13's mobile radio. The functionality of the radio will now act a little differently. When traveling to other sites, (Webster, Navy Yard, etc.) the radio will always show PAX_RVR. As long as the radio does not show CC SCAN or WA SCAN, the radio is affiliated with an operational tower. If at anytime the radio does not show CC SCAN or WA SCAN, and the radio does not work, please let me know. This is how all radios within the region will be based upon in the coming months. If you have any question, please let me know.

(b)(6)

v/r
(b)(6)

NDW eLMR System Administrator
Office (540)653-3364
Cell (b)(6)
(b)(6)

eLMR/ATFP Help Desk
1-888-264-4255 opt. 4

(b)(6) **CIV NDW PAXR, N30**

From: (b)(6) CIV NDW DLGR, N61
Sent: Tuesday, January 19, 2010 12:39 PM
To: (b)(6) CIV NDW PAXR, N30
Cc: (b)(6) CIV NDW PAXR, N63; (b)(6) CIV NDW PAXR, N30; (b)(6) , (b)(6) CIV NDW PAXR, N37; (b)(6) CIV NDW PAXR, N30; (b)(6) (b)(6) CIV NDW DLGR, N6; (b)(6) CIV NDW DLGR, N61
Subject: RE: Incident INC000000068861 reported by you has been resolved. ELMR Data Software Boxes

Chief,
Thanks for the clearing up of the situation. I will re-open the ticket.

(b)(6) ,
Is the console at your desk running any better then the other 2? I understand that there is still an issue with patching, however that has been turned over to Harris engineering. My main concern on the console is whether it is more stable or not.

(b)(6)

v/r
(b)(6)
NDW eLMR System Administrator
Office (540)653-3364
Cell (b)(6)
(b)(6)

eLMR/ATFP Help Desk
1-888-264-4255 opt. 4

-----Original Message-----
From: (b)(6) CIV NDW PAXR, N30
Sent: Tuesday, January 19, 2010 12:33 PM
To: (b)(6) CIV NDW DLGR, N61
Cc: (b)(6) CIV NDW PAXR, N63; (b)(6) CIV NDW PAXR, N30; (b)(6) , (b)(6) CIV NDW PAXR, N37; (b)(6) CIV NDW PAXR, N30
Subject: FW: Incident INC000000068861 reported by you has been resolved. ELMR Data Software Boxes

(b)(6)

When I sent this request through the Help Desk, I explained that this was in reference to your statements made at the 06 October 2009 ELMR meeting that occurred @ Pax River. You had recommended something along the lines of replacing the current software boxes? In the consoles at dispatch for the older software thinking that this might solve some of the problems at Pax River.

To my knowledge this has not been completed, so I figured that I would submit a ticket. If this has not been completed, please go back and change the status of this current ticket not to read "Forwarding to Pam Kobus. This is not eLMR, but MDC's."

More times than not, the Summary Block on the Help Desk Trouble Ticket does not accurately describe the request.

Thanks,
(b)(6)

-----Original Message-----
From: Remedy Support Center [mailto:DO_NOT_REPLY@navy.mil]
Sent: Friday, January 15, 2010 12:38
To: (b)(6) CIV NDW PAXR, N30
Subject: Incident INC000000068861 reported by you has been resolved. ELMR Data Software Boxes

Dear (b)(6) ,

We are pleased to inform you that your reported Incident has been resolved.

Reference No.: INC000000068861
Summary: ELMR Data Software Boxes

Your reported Incident has been resolved with the following resolution:
Forwarding to (b)(6) . This is not eLMR, but MDC's.

Please do not hesitate to contact the Support Ceneter at 1.888.264.4255 should there be any further questions or inquiries regarding your Incident. Please quote your assigned Reference Number.

Yours sincerely,

CNIC Support Center Staff

Please take a moment to tell us how we are doing at http://ice.disa.mil/index.cfm?fa=site&site_id=678

(b)(6) **CIV NDW PAXR, N30**

From: (b)(6) CIV NDW PAXR, N63
Sent: Thursday, January 14, 2010 4:32 PM
To: (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30; (b)(6) (b)(6) CIV NDW PAXR, N37
Cc: (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30
Subject: RE: ELMR tickets

(b)(6) is working on the patching issue with the consoles at this time. I will stop over at Dispatch tomorrow morning to see about the Data Software Boxes. I will keep you informed on the progress of all. I will be at Boiling AFB all day tomorrow morning but before I leave out I will try to fix these problems.

Thanks for the heads up,

V/R

(b)(6)
Elmr Regional Support Manager
Naval District Washington
301-757-9257
Cell (b)(6)

-----Original Message-----
From: (b)(6) CIV NDW PAXR, N30
Sent: Thursday, January 14, 2010 7:00
To: (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N37
Cc: (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30; (b)(6) , (b)(6) CIV NDW PAXR, N63
Subject: FW: ELMR tickets

FYI,

Three recent ELMR trouble tickets requested;

INC68859 - Foam 137, CC Scan on Crash Channel while on ALPHA Taxiway hindering communications with the Air Traffic Control Tower occurring on 1/13/10 between the hours of 0945 - 1010.

INC68860 - Computer Consoles at Dispatch, unable to patch in to St. Mary's County TAC Channel #3.

INC68861 - Data Software Boxes, this is in reference to the software data box's? that was supposed to be changed out month's ago in dispatch associated with the consoles units.

V/R,
(b)(6)

-----Original Message-----
From: (b)(6) CTIRMS [mailto:(b)(6)
Sent: Wednesday, January 13, 2010 23:25
To: (b)(6) CIV NDW PAXR, N30
Subject: ELMR tickets

(b)(6) ,

I have submitted requests to have your ELMR issues investigated. Your ticket numbers are:

INC68859 - Phone 137

INC68860 - Computer Consoles

INC68861 - Data Software Boxes

(b)(6) has been made aware of these tickets and will be looking into them in the morning.

If you have any further questions or requests, reply to this message or contact the CNIC Support Center. As always, we are standing by to provide whatever assistance and support you may require 24/7. Thank you for your time and patience.

Very respectfully,

(b)(6)

ATFP Support Technical Representative

CNIC Support Center

DSN: 942.6536, Option 1

Com: 904.722.6597, Option 1

Toll Free: 888.264.4255, Option 1

Fax: 904.725.4557

How am I doing? Contact my supervisor (b)(6) email (b)(6) <mailto:(b)(6) >

Visit us on the web at www.ctirms.com <http://www.ctirms.com> or supportcenter.cnic.navy.mil <http://supportcenter.cnic.navy.mil> .

"FOR OFFICIAL USE ONLY - PRIVACY SENSITIVE: ANY MISUSE OR UNAUTHORIZED DISCLOSURE MAY RESULT IN BOTH CIVIL AND CRIMINAL PENALTIES"

(b)(6) **CIV NDW PAXR, N30**

From: (b)(6) CIV NDW PAXR, N30
Sent: Thursday, January 14, 2010 7:00 AM
To: (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N37
Cc: (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N63
Subject: FW: ELMR tickets

FYI,

Three recent ELMR trouble tickets requested;

INC68859 - Foam 137, CC Scan on Crash Channel while on ALPHA Taxiway hindering communications with the Air Traffic Control Tower occurring on 1/13/10 between the hours of 0945 - 1010.

INC68860 - Computer Consoles at Dispatch, unable to patch in to St. Mary's County TAC Channel #3.

INC68861 - Data Software Boxes, this is in reference to the software data box's? that was supposed to be changed out month's ago in dispatch associated with the consoles units.

V/R,
(b)(6)

-----Original Message-----
From: (b)(6) CTIRMS [mailto:(b)(6)]
Sent: Wednesday, January 13, 2010 23:25
To: (b)(6) CIV NDW PAXR, N30
Subject: ELMR tickets

(b)(6) ,

I have submitted requests to have your ELMR issues investigated. Your ticket numbers are:

INC68859 - Phone 137

INC68860 - Computer Consoles

INC68861 - Data Software Boxes

(b)(6) has been made aware of these tickets and will be looking into them in the morning.

If you have any further questions or requests, reply to this message or contact the CNIC Support Center. As always, we are standing by to provide whatever assistance and support you may require 24/7. Thank you for your time and patience.

Very respectfully,

(b)(6)

ATFP Support Technical Representative

CNIC Support Center

DSN: 942.6536, Option 1

Com: 904.722.6597, Option 1

Toll Free: 888.264.4255, Option 1

Fax: 904.725.4557

How am I doing? Contact my supervisor (b)(6) , email (b)(6)
<mailto:(b)(6)

Visit us on the web at www.ctirms.com <http://www.ctirms.com> or
supportcenter.cnic.navy.mil <http://supportcenter.cnic.navy.mil> .

"FOR OFFICIAL USE ONLY - PRIVACY SENSITIVE: ANY MISUSE OR UNAUTHORIZED DISCLOSURE MAY RESULT IN BOTH CIVIL AND CRIMINAL PENALTIES"

(b)(6) **CIV NDW PAXR, N30**

From: (b)(6) CIV NDW PAXR, N37
Sent: Wednesday, October 28, 2009 6:32 AM
To: (b)(6)

Cc: (b)(6)

Subject: Rebooting ELMR Console

Dispatchers

Starting today Oct. 28th 2009 each shift will reboot the ELMR Console radio at the beginning of their shift. The reboot takes less than 30 seconds. This should not be done if an incident is going on, wait for a slow period. Remember Officer/Fire Fighter safety. I there is any problems with this contact me ASAP.

(b)(6)
Lead Dispatcher
301-342-3208
B2184
Patuxent River, MD