Message

From: Waldo, James V. [Waldo.James@epa.gov]
Sent: 4/20/2018 3:40:23 PM
To: Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: Automatic reply: EMP Info

On Friday, April 20, 2018 I will be out of the office after 11:00AM. If you need timely assistance, please contact WAM_Support@epa.gov. Otherwise, I'll respond when I return.

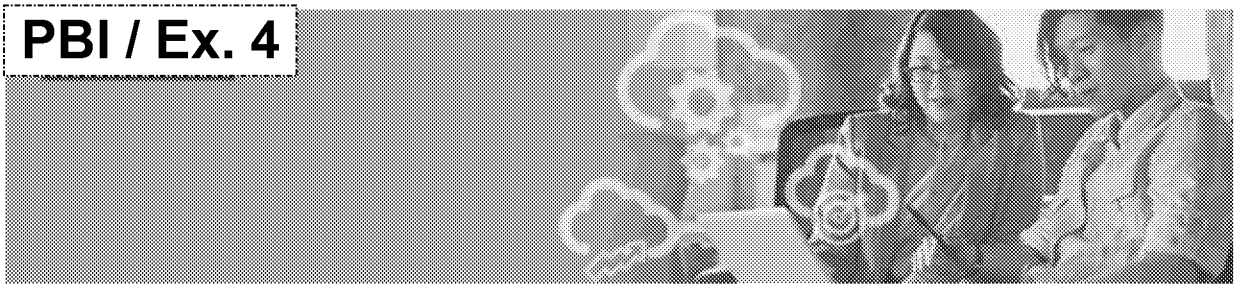
Thanks very much!
- J

Message

From: Oracle [replies@oracle-mail.com]
Sent: 4/17/2018 5:22:55 PM
To: Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: Introducing Self-Service Integration - Do it Yourself

View this message in a Web browser

PBI / Ex. 4



Introducing PBI / Ex. 4 Self-Service Integration

April 18, 2018
10:00 a.m PT / 1:00 p.m. ET

Register Now

Easily Connect Your Own Applications

Christian,

Have you ever wished you could push data between PBI / Ex. 4 PBI / Ex. 4 PBI / Ex. 4 (to name a few) and stop manually hacking your data transfer?

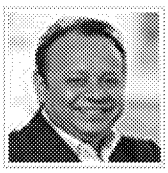
PBI / Ex. 4 delivers this automation by enabling non-technical users to self-service connect applications with no coding to eliminate repetitive tasks. Through its easy-to-use interface, library of cloud application connectors, and ready-to-use recipes PBI / Ex. 4 makes it easier than ever to work faster and smarter with modern cloud apps.

Attend this webcast to watch Vikas Anand, **PBI / Ex. 4** as he demonstrates how to use **PBI / Ex. 4** to:

- Connect best-of-breed cloud apps in just a few clicks
- Empower business end-users to create their own integrations
- Choose a recipe from a rich application library and easily configure it to suit their needs
- Automate, streamline and personalize daily tasks

Register Now ›

Featured Speaker



Vikas Anand
Vice President, Product Management
PBI / Ex. 4
Management

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Integrated Cloud Applications & Platform Services

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EMP Discussion Notes / Meeting Minutes

		[FORMCHECKBOX] Revised Meeting Minutes
Subject	Rob Fox Reports Meeting Minutes	
Date and Time	4/19/2018 3:00 P.M. – 3:30 p.m. EST	
Meeting Location / Dial in Info	Conference Line - Conference Line/Code / Ex. 6 Access Code - Conference Line/Code / Ex. 6	
Chairperson	Thomas, Rob	
In Person Participants		
Telephone Participants	Thomas, Rob; Campbell, Ed; Goods, Lawanna; McCarthy, Colleen; Leckner, Christian; Madhavan Nair Kamala Devi, Rakhi, Chilivery, Swetha; Fan, Cindy (Yanqian)	
Collaboration		

1		Reference Documents: 1. [HYPERLINK PBI / Ex. 4 2. [HYPERLINK PBI / Ex. 4 Discussion: Rob: The training that an individual gets depends on their role. For example, they can be just an OSC Inspector, an OSC and COR Inspector, or an OSC, COR, SPCC/FRP, and RMP inspector. That is, the individual can be more than one type of inspector. When you look at the spreadsheet (Reference document 2), rows I, J and K, would be filled with three courses that the individual has taken. We could implement this with drop downs or with check boxes or Yes/No checkboxes. The document "OSC_training_guidelines_October 2016

		Draft" (Reference document 1), describes the roles and the training that these roles need. There may be changes to this document, but they probably won't be big. The roles have required training, and required refresher training and annual refresher training For the Part I training, which is the credentials that are required, there are no hours to be tracked for this - just did they take the course or not. For the additional training, we want hours or maybe another means of tracking (training credits). Additional training can include things like exercises. We would like this report in May, but can probably push it back until June. We can get this data now using Excel. We're still trying to decide if we want to use hours or credits for the Part II training. Some people like the idea that all additional training gives the individual one training credit per course. NOTE: Column H should NOT include medical training. <u>Changing the subject of the meeting to JIRA ticket OEM-65</u> Rob does not need to use special characters in his data.

Decisions and Actions Items	
[FORMCHECKBOX] No, Decisions/Action Items not discussed during this meeting	[FORMCHECKBOX] Yes, Decisions/Action Items discussed during this meeting (info below)
<u>Actions</u>	

EMP Discussion Notes / Meeting Minutes

No.	Action Item or Decision	Date Identified MD = Meeting Date	Owner	Description	Target Completion Date	Actual Completion Date
		4/19/2018	**Team**	Team to review the document OSC_training_guidelines_October 2016 Draft	**Pending**	

Message

From: Thomas, Rob [Thomas.Rob@epa.gov]
Sent: 4/23/2018 10:29:25 PM
To: ELLIOT NORMAN [elliot.norman@salientcrgt.com]
CC: Leckner, Erik [Leckner.Erik@epa.gov]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
Subject: RE: Registration for an EPA Laptop

Importance: High

Hey Elliot.

I wanted to follow up with you. The upload site for EMP application code is "PBI / Ex. 4". Since resources are short, hopefully the following notes from my PBI / Ex. 4 Developers can help.

> "If Svitlana can provide some basic details of how the repository is being provided – whether she used a standard SVN 1.7 svnadmin dump command, etc. What's needed most is if we can relate the repo to current production (so there would be a tagged version in that repo for this). Since production code is the goal to match between the two environments, plus the latest Oil DB and PBI / Ex. 4 code; that in-itself is where we can build our own PBI / Ex. 4 repository off. If they have any reference to their current releases for Staging and Production environment in the EMP repository, that would be great.
>
> PBI / Ex. 4

Would you consider allowing Svitlana to communicate to the my developers via email or call? Or even communicating through you? Please advise. Thanks again.

Rob Thomas

From: Thomas, Rob
Sent: Wednesday, April 18, 2018 12:04 PM
To: Norman, Elliot (US) <ELLIOT.NORMAN@salientcrgt.com>
Cc: Weston, Kerron <Weston.Kerron@epa.gov>
Subject: RE: Registration for an EPA Laptop
Importance: High

HI Elliot.

Thanks for asking your IT Team and Svitlana's new PM to bring the server repository back online and run the export from the Trunk/Root of the (source) code. Understood. Yes I would like this to be uploaded to EPA. Let me find out the contract people for you to notify/email concerning the FTP servers. Thank you again.

Rob Thomas.

From: Norman, Elliot (US) [mailto:ELLIOT.NORMAN@salientcrgt.com]
Sent: Wednesday, April 18, 2018 11:08 AM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Weston, Kerron <Weston.Kerron@epa.gov>
Subject: RE: Registration for an EPA Laptop

Rob,

I talked to my IT team and they said it would not take long to bring the server repository back online. I've asked Svitlana's new PM if I can have a few minutes of her time to run the export for you again. As we are no longer under contract or funded we cannot spend resources troubleshooting the issues CSRA are having.

Please let me know how you would like us to upload this to EPA.

Regards

Elliot Norman
Program Manager | Civilian Services Group – Information Management

SalientCRGT

198 Van Buren Street, Suite 120, Herndon, Virginia 20170
703-429-4449 (o) | SalientCRGT.com
Elliot.Norman@SalientCRGT.com

From: Thomas, Rob <Thomas.Rob@epa.gov>
Sent: Tuesday, April 17, 2018 15:11
To: Norman, Elliot (US) <ELLIOT.NORMAN@salientcrgt.com>
Cc: Weston, Kerron <Weston.Kerron@epa.gov>
Subject: RE: Registration for an EPA Laptop

Hi Elliot.

In regards to EPA funded services/products. What code is left on your company's servers for EMP? Have you sent any update to the trunk or base source code repository? Thanks.

Rob

From: Thomas, Rob
Sent: Tuesday, April 10, 2018 4:51 PM
To: 'Norman, Elliot (US)' <ELLIOT.NORMAN@salientcrgt.com>
Cc: Weston, Kerron <Weston.Kerron@epa.gov>
Subject: RE: Registration for an EPA Laptop

Hi Elliot.
Thanks for clarity of this eBusiness record. It may be for Card Readers/PIVs. Yes I received the card readers and PIV cards from you. We'll inform you if we learn of anything different. Thanks for your time and attention.

Regards,
Rob Thomas | w: 202.564.7507 | c: Personal Privacy / Ex. 6 | fx: 202.564.8731 | US EPA | OLEM, OEM |
Emergency Management Portal: System Owner/COR/PM | ISSO | FITARA Lead | MAAC Prioritization Rep

---

From: Norman, Elliot (US) [mailto:ELLIOT.NORMAN@salientcrgt.com]
Sent: Tuesday, April 10, 2018 3:40 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Weston, Kerron <Weston.Kerron@epa.gov>
Subject: Re: Registration for an EPA Laptop

Rob,

Jess never had a laptop. Based on the date I'm guessing this is for the card readers I returned to you

Regards
Elliot Norman
Program Manager | Civilian Services Group – Information Management
---
Salient CRGT
198 Van Buren Street, Suite 120, Herndon, Virginia 20170
703-429-4449 (o) | SalientCRGT.com
Elliot.Norman@SalientCRGT.com

-------- Original message --------
From: "Thomas, Rob" <Thomas.Rob@epa.gov>
Date: 4/10/18 15:27 (GMT-05:00)
To: "Norman, Elliot (US)" <ELLIOT.NORMAN@salientcrgt.com>
Cc: "Weston, Kerron" <Weston.Kerron@epa.gov>
Subject: FW: Registration for an EPA Laptop

Good afternoon Elliot.

I received the following eBusiness registration from our OEM eBusiness Account Manager. It shows there is a laptop still out under Jessica Ferguson's name. Is it with your IT personnel at Salient-CRGT? Can you help with this request? Let me know if you have any questions. Thanks.

PBI / Ex. 4

Regards,
Rob Thomas | w: 202.564.7507 | c: Personal Privacy / Ex. 6 | fx: 202.564.8731 | US EPA | OLEM, OEM |
Emergency Management Portal: System Owner/COR/PM | ISSO | FITARA Lead | MAAC Prioritization Rep

From: Weston, Kerron
Sent: Tuesday, April 10, 2018 12:42 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: Registration

Here is the open registration for Jessica:

PBI / Ex. 4

Message

From: Campbell, Ed [Campbell.Ed@epa.gov]
Sent: 5/16/2018 6:03:51 PM
To: Leckner, Erik [Leckner.Erik@epa.gov]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]; Waldo, James V. [Waldo.James@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Smith, Maury [smith.maury@epa.gov]; Morgan, Jennifer [morgan.jennifer@epa.gov]
CC: McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; Henderson, Kertis [henderson.kertis@epa.gov]; Page, Alison [Page.Alison@epa.gov]
Subject: RE: new PBI / Ex. 4 account in Dev

Christian,

There's no reason to hold Rakhi off of the development server simply because her access is a minor inconvenience to your setup process. If you're filtering through logs (or whatever else additional difficulty) generated by Jenn, Cindy, Swetha having access – you can handle Rakhi too. You've left her off of much of the conversation involving the xIDs and our solution to that (a subset of users generated from J and Maury), so you can't punish her for not understanding that either.

Cindy, or J or Maury – PBI / Ex. 4

I'd like her to have access to the Dev server as soon as is possible.

Thanks.

Ed Campbell, PMP
Web Development Team Project Manager
GDIT Supporting ITS-EPA III Contract
79 TW Alexander Dr, Bld 4401, NC 27713
campbell.ed@epa.gov (o) 919.200.7243
PBI / Ex. 4

From: Leckner, Erik
Sent: Wednesday, May 16, 2018 1:57 PM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: new PBI / Ex. 4 account in Dev

Rakhi

I have requested many times not to worry about this yet. You're asking Maury and James to do things that need to be different. They will model after the work I orchestrated with the team (Maury, Cindy, etc). Please refrain from worrying about your account there yet as its more involved (requires db syncs, different ids). Once I finish the setup which is proceeding with the core team on this setup, I will make the formal request for all ids. Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Wednesday, May 16, 2018 12:35 PM
To: Waldo, James V. <Waldo.James@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: new PBI / Ex. 4 account in Dev

Hi J,

PBI / Ex. 4

I am part of user group EMP-OSWER already.

Thanks,
Rakhi

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Tuesday, May 15, 2018 11:29 PM
To: Waldo, James V. <Waldo.James@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: new PBI / Ex. 4 account in Dev

Hi J,
Thank you very much! PBI / Ex. 4

Thanks,
Rakhi

From: Waldo, James V.
Sent: Tuesday, May 15, 2018 6:31 PM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: new PBI / Ex. 4 account in Dev

The email is an automated thing, so I can't actually resend. I did look up your account and it's there with PBI / Ex. 4 The password is the one you chose during registration, but you can have another one sent via email if you forgot it. Just try to login to PBI / Ex. 4 and let me know the result.

James Waldo
Enterprise Identity & Access Management (EIAM)
General Dynamics Information Technology
ITS-EPA III - Supporting the US Environmental Protection Agency
79 TW Alexander Drive, Building 4401, P.O. Box 13668, Research Triangle Park, NC 27709
919.475.9581 | waldo.james@epa.gov | www.gdit.com
GENERAL DYNAMICS
Information Technology

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Tuesday, May 15, 2018 5:34 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: new PBI / Ex. 4 account in Dev

Hi J,
I don't think I received a mail with my Dev user ID yet. Could you check and resend it to me again?

Thank you Cindy!

Thanks,
Rakhi

From: Fan, Cindy (Yanqian)
Sent: Tuesday, May 15, 2018 5:17 PM
To: Waldo, James V. <Waldo.James@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: new PBI / Ex. 4 account in Dev

Thank you J!

Rakhi, can you try to login EMP in Dev: **PBI / Ex. 4**

From: Waldo, James V.
Sent: Tuesday, May 15, 2018 5:14 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: new PBI / Ex. 4 account in Dev

I found Rakhi's registration from April 23 and approved it. The userid should be delivered via email.

James Waldo
Enterprise Identity & Access Management (EIAM)
General Dynamics Information Technology
ITS-EPA III - Supporting the US Environmental Protection Agency
79 TW Alexander Drive, Building 4401, P.O. Box 13668, Research Triangle Park, NC 27709
919.475.9581 | waldo.james@epa.gov | www.gdit.com
GENERAL DYNAMICS
Information Technology

From: Fan, Cindy (Yanqian)
Sent: Tuesday, May 15, 2018 4:57 PM
To: Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Madhavan Nair Kamala Devi, Rakhi

<madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: new PBI / Ex. 4 account in Dev

Hi Maury/J,

Could you please create a new account PBI / Ex. 4 Rakhi is one of our PBI / Ex. 4 developers and she submitted access request a month ago. But she didn't get any updates on that.

Thanks!
Cindy

From: Smith, Maury
Sent: Tuesday, May 15, 2018 12:59 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: PBI / Ex. 4 Access Manager Link - DEV

Hi Jennifer,

It's PBI / Ex. 4

Maury

From: Morgan, Jennifer
Sent: Tuesday, May 15, 2018 11:57 AM
To: Smith, Maury <smith.maury@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Subject: PBI / Ex. 4 Access Manager Link - DEV

Hi Maury,

Is there a link for me to access the PBI / Ex. 4
PBI / Ex. 4

Thanks so much!
Jennifer

Jennifer Morgan
Help Desk Lead | Project Management Analyst
GDIT Supporting ITS-EPA III Contract
Morgan.Jennifer@epa.gov

Message

From: Thomas, Rob [Thomas.Rob@epa.gov]
Sent: 4/13/2018 9:50:18 PM
To: Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: RE: Group emp on staging access for eleckner, Rakhi

Hi Christian.
Make sure you inform Ed of this behavior from NCC. So he can have those names removed. Their contract was cancelled and some of those 5 user name need to removed, yesterday. This violates FISMA NIST 800-53 Rev 4 Security Controls on proper user access. Thanks.

Rob

From: Leckner, Erik
Sent: Friday, April 13, 2018 5:40 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: Group emp on staging access for eleckner, Rakhi

Hi Rob

One other thing to note – if you look at the bottom right of the **BEFORE** image inserted here, you will see that prior to the change, I ran a group info linux command and saw that salient development team was still on the group (but new dev wasn't). That was one of the issues. So if you recall, you, I, and Ed all requested to the NCC that we needed access. Initially it was { Personal Privacy / Ex. 6 }, then it was an alternative user, and also group access. Paula finally changed the permissions so I had read access and added me to the group:

BEFORE

PBI / Ex. 4

AFTER

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Friday, April 13, 2018 5:06 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: Group emp on staging access for eleckner, Rakhi
Importance: High

Hello Rob,

Glad you kept Ed in the loop. I believe they don't want you and Ed to find out what Salient-CRGT were doing. Understand we are billed by NCC, the extra stuff S-CRGT created the extra stuff OEM paid for, that's unnecessary to do.

I am not sure why they would not want us to know – after all, we are picking up where they had left off. Meanwhile progress from NCC/Paula/LeAnn is being made, just not yet finalized. Permissions were reset to read except for keys and dev was added to group emp on staging.

I think when you say ***"comprehensive forensic analysis"*** *it may cause some discomfort… you could be picking them apart. I concur with you and Ed that you all should have the same rights if not more as the previous contractor i.e. "they were the ones to decide/develop/create the files* PBI / Ex. 4 *in the first place".*

I did analysis on what groups the dev teams were part of, etc. – even though I know already what groups, permissions which we need to have regardless (which match for some things on staging from previous dev team at Salient – their lanids were still part of the emp group, for example). Those permissions were requested early on in Feb, March, etc and finally we just had to get it once we got the new dev server. Recently, upon a discussion with Ed/Ali and LeAnn based on my request once again, NCC/Paula/Dan finally added me to the emp group on staging and she changed the permissions so we have read access now by my request.

*Lastly, Dan's comment "****thinking we want things set up in EMP staging similar to how it was when Salient was the developer****" Is NOT what we will do. I think Ed and you understand that… after we get all we need from NCC will re-platform the Dev, Staging, & Production environments. Thanks.*

Yes, you are correct – that is NOT what we will do (on e PBI / Ex. 4 t should be prod so then I build and deploy on PBI / Ex. 4 we can compare to prod, regardless of where they were on staging). Later focus on what's on staging although sma by default will be compared with staging since it never made it over to prod.

What Salient provided us was one local dev code base (local sandbox from a developer's laptop) without the master repository. A repository has all the branches, tags, and the main trunk. Each brank/tagged release is what one deploys off of (or they deploy off whatever's current on the trunk). So Salient should have provided us with their repository.

According to Cindy, Salient had an internal meeting after being cut out for future dev, where the Salient dev team/mgt team had wondered when EPA/CSRA would request the repository. No one inquired about it from CSRA/EPA, and so they didn't go the extra step in providing it. Also, Cindy said that they would keep the repo around for 6 months. Ed made that request recently. I requested this early on in Feb in all team meetings (Tues, Wed, and Thurs mtgs) and in email. We're still within the 6 months, so I think if you escalate this over to them, we could potentially get it.

I requested the repository once I had access to what they had provided in Feb – and I was told in our meetings/emails that Salient might not be giving us the repository upon request. I requested the repository several times on different occasions.

So once we have our empdev finished from NCC/Paula/LeAnn, then I could run what I build locally/deploy onto PBI / Ex. 4 and test - as it requires integration with IAM that can only be done on a server or we would need static ip addresses for laptops for PBI / Ex. 4 services (server, proxy, PBI / Ex. 4).

So the code provided could be one of the following (outside of PBI / Ex. 4 which match after being built locally and compared with already compiled code on staging):

a) the code provided was staging's most recent deployment;
b) the code provided was was production's most recent deployment;
c) the code was neither (a) or (b) in its entirety and had additional features/code that was developed after the most recent deployment to staging and prod;
d) a combination of (a) and (b);
e) a combination of (a), (b) and (c);
f) a combination of (a) and (c); or
g) a combination of (b) and (c)

Best,

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Friday, April 13, 2018 4:20 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Group emp on staging access for eleckner, Rakhi

Hi Christian.

Glad you kept Ed in the loop. I believe they don't want you and Ed to find out what Salient-CRGT were doing. Understand we are billed by NCC, the extra stuff S-CRGT created the extra stuff OEM paid for, that's unnecessary to do.

I think when you say **"comprehensive forensic analysis"** it may cause some discomfort…you could be picking them apart. I concur with you and Ed that you all should have the same rights if not more as the previous contractor i.e. "they were the ones to decide/develop/create the files PBI / Ex. 4 in the first place".

Lastly, Dan's comment "thinking we want things set up in EMP staging similar to how it was when Salient was the developer" Is NOT what we will do. I think Ed and you understand that…after we get all we need from NCC will re-platform the Dev, Staging, & Production environments. Thanks.

Rob

From: Leckner, Erik
Sent: Thursday, April 5, 2018 5:17 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: Group emp on staging access for eleckner, Rakhi

Absolutely. This has gone off board. I had to circle with Ed at least a dozen times to get Paula to do anything for us.

Recall the logs.

The other day, Paula thought you didn't know what PBI / Ex. 4 instances were and I had to correct her.

The PBI / Ex. 4 thing the past.

Paula has a habit of circumventing the issues altogether and reposing questions to others. I can't even fathom who would want to look at Java logs than Java developers.

Fortunately, I now have PBI / Ex. 4 on dev so for full control on dev we will be OK.

Now IAM will be finishing soon with dev IAM, then Paula's team will at the very least be involved with the first install to match precisely what's on stage/prod. Some of the files/directories are hidden, so I have been working on getting that in the past several days.

Never used LOL in an email – here goes my first one. LOL. ☺

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Thursday, April 5, 2018 5:10 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Group emp on staging access for eleckner, Rakhi

Keep me posted for any actions I need to approve of. I agree we need to have the same rights, access, permissions at the previous contractor. Even as they developed offsite. LOL.
Rob

From: Leckner, Erik
Sent: Thursday, April 5, 2018 5:04 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: FW: Group emp on staging access for eleckner, Rakhi

Hi Rob

I put you on bcc for this thread, since it has been very difficult getting Dan/Paula to properly grant us staging access to see the files there. We're working on it steadfast here, just wanted to keep you in the loop (in bcc).

BCC is sufficient, now that Dan is going to act on it.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Thursday, April 5, 2018 5:03 PM
To: Ferko, Dan <Ferko.Daniel@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: RE: Group emp on staging access for eleckner, Rakhi

Hi Dan

I have Personal Privacy / Ex. 6 on dev and I created PBI / Ex. 4 on dev.

For staging, we need at the very least PBI / Ex. 4 access. Rob and I both requested to Paula group access to all the files related to EMP under Rob's ownership several times.

There are additional directories/files which only PBI / Ex. 4 has access to on staging. If you grant Personal Privacy / Ex. 6 access we can see all of it. If it needs to be just emp group access, then Paula needs to restore the proper permissions for read access to emp. This restrictions had caused great hardships for both Rakhi and I.

Thank you.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Ferko, Dan
Sent: Thursday, April 5, 2018 4:58 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: RE: Group emp on staging access for eleckner, Rakhi

Need to know the way to arrange that for you and Rakhi. Is it done by adding you to a WAM group? If so, which group? That request would need to get to the WAM team.

Dan

From: Leckner, Erik
Sent: Thursday, April 05, 2018 4:55 PM
To: Ferko, Dan <Ferko.Daniel@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: RE: Group emp on staging access for eleckner, Rakhi

Hello Dan

Thanks. I requested Personal Privacy / Ex. 6 access in early February 2018.

As you can see the previous dev team had access as their lanids are in the group in my comprehensive forensic analysis.

After all, they were the ones to decide/develop/create the files PBI / Ex. 4 in the first place.

We should see what they saw/created.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Ferko, Dan
Sent: Thursday, April 5, 2018 4:45 PM
To: Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Group emp on staging access for eleckner, Rakhi

Paula,

I'm thinking we want things set up in EMP staging similar to how it was when Salient was the developer.

Is there a particular WAM group to which Rahki and Christian should be added, to give them privs that are approved for developers in Staging?

Thanks,
Dan

From: Leckner, Erik
Sent: Thursday, April 05, 2018 4:19 PM
To: Ferko, Dan <Ferko.Daniel@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: Group emp on staging access for eleckner, Rakhi

Hi Dan,

Could you please provide eleckner and Rakhi **emp** group membership on staging? Currently, we are not part of the group.

Thanks in advance.

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

EMP Discussion Notes / Meeting Minutes

		[FORMCHECKBOX] Revised Meeting Minutes
Subject	EMP Weekly Status Meeting	
Date and Time	5/8/2018 3:30 p.m. ET – 5:00 p.m. ET	
Meeting Location / Dial in Info	Conference Lin Conference Line/Code / Ex. 6 Access Code -	
Chairperson	Thomas, Rob	
In Person Participants		
Telephone Participants	Campbell, Ed <Campbell.Ed@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Thomas, Rob <Thomas.Rob@epa.gov>;	
Collaboration		

Agenda

1. Review actions from 5/1/2018
2. Action items from FR Reporting call:
   i. Work with the users to come up a syntax/taxonomy for naming classes. For the SHEM-related classes, it may be conforming to the syntax/taxonomy used in Guideline 51. The Regions may want courses unique to their region as they have to conform to specific regulations, statutes, etc., but we should help them standardize their naming conventions and rationalize their existing classes (e.g., eliminate the year for a class name). We may have region—by—region meetings to rationalize the classes that they have.
   ii. Team will craft a scope statement to be put in the FR module to explain what FR is meant to contain and what belongs elsewhere (Colleen will put in a JIRA ticket for this with the statement in it)
   iii. Users want a query tool/Decision Support System function so that they can choose from checkboxes or drop downs the training, skills, experience etc. that certain employees have. This should be available by region or group. Adam is going to send Rob a statement of exactly what he wants.

iv. After our meeting today, we will probably have a few meetings. We may have a meeting to review the exiting tabs or this may be a part of another meeting. We may have meetings to discuss items that did not come up in the call this morning but that we feel we need a meeting to resolve.

3. OEM-65 FR Bulk Update. Status: All special characters uploaded. Goforward plan? Wait for Skip's response.
4. OEM-78 OSC Training Reports for Rob Fox. Status: Rob Fox reviewing Cindy's mapping of classes in the database to classes in the OSC_training_guidelines_October 2016 Draft.
5. [HYPERLINK " PBI / Ex. 4] Restructure FR Section 4 Expertise & Skills screen. Status: Added and corrected all options, need to move sections and put into graphics application.
6. OEM-79 Modify SPCC Inspection Data Screen for Troy Swackhammer. Status: Proceed with initial request now?; Check with Troy later in the week
7. OEM-80 Create a data flow/data link from ICIS back to Oil DB. Status: No action for now
8. Critical tickets from Helpdesk?
9. Investigate and understand cost comparison and feature pros & cons for using Oracle Standard vs Oracle Enterprise. Status: Does Rob have what he needs?
10. Rob: Information to share, request.
11. Ed: Information to share, request.
12. Team: Information to share, request.

Meeting Discussion:

Rob: Memorandum of Understanding was signed for us to receive data from ICIS.

Colleen: Will chase Visio or similar software for flow diagrams, screen Mockup, and other documentation.

Ed: Will try to get a license for Visio for Lawanna's laptop.

Colleen: Meetings will be set up on FR Autoemails (Set for Friday, 5/11/2018, 2:00 p.m. ET – 3:00 p.m. ET) and to Discuss FR Reporting for SHEM, KLP, & ICS Training (Set for Tuesday, 5/8/2018, 11:00 a.m. ET to 12:00 p.m. ET)

Christian: Need a process to migrate code from staging to production.

Ed: Will ask LeAnn and Paula what this process is on the next ADC call.

Ed: Any migration to production needs Rob's signature.

Actions					
#	**Meeting Date**	**Owner**	**Description**	**Target Completion Date**	**Actual Completion Date**
1	**5/8/2018**	**Cindy**	Generate course list by organization to help the SHEM, KLP, ICS Training workgroup clean up the existing classes to allow code to be written for training reports. (Ref: Meeting 5/8/2018 "Discuss FR Reporting for SHEM, KLP, & ICS). Training Report was generated and uploaded to Confluence. [HYPERLINK PBI / Ex. 4 Send spreadsheet to the SHEM, KLP, ICS Training workgroup.		**5/9/2018**
2	**5/8/2018**	**Ed**	Check with Paula and LeAnn about the process of moving code from staging to production. Paula described the procedure and it can be found in Confluence [HYPERLINK PBI / Ex. 4]		**5/14/2018**
3	**5/8/2018**	**Rob's Team**	Review 51_guideline_508, which describes the SHEM training classes. (Ref: Meeting 5/8/2018 "Discuss FR Reporting for SHEM, KLP, & ICS).		

EMP Discussion Notes / Meeting Minutes

			[HYPERLINK PBI / Ex. 4		
4	**5/8/2018**	**Ed**	See if we can get a license(s) for Visio		
5	**5/8/2018**	**Colleen**	Investigate and understand cost comparison and feature pros & cons for using Oracle Standard vs Oracle Enterprise. Status: Does Rob have what he needs? Colleen or Rob to bring up on ADC call 5/16/2018.		
6	**5/8/2018**	**Colleen**	Distribute revised FR Section 4 "Expertise and Skills" to team. Sent to Rob for review, will distribute when he approves.		
7	**5/1/2018**	**Colleen**	OEM-65 FR Bulk Update Issue. Chase Skip to see if SHEM users need to use special characters. Reminder email sent 5/14/2018.		
8	**5/8/2018**	**Colleen**	OEM-79 Modify SPCC Inspection Data Screen for Troy Swackhammer. Status: Proceed with initial request now?; Check with Troy later in the week		

Message

From: Campbell, Ed [Campbell.Ed@epa.gov]
Sent: 4/12/2018 8:09:55 PM
To: Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: RE: Action Items - Steps (Two updates to action item)

Christian,

If Rob asks you about ETAs like this in the future, please direct to me rather than answering him – I could have given him more of an explanation than that. You see that he's upset now and I probably could have mitigated this a bit…

Not a big deal, just for future reference. Thanks.

From: Leckner, Erik
Sent: Thursday, April 12, 2018 4:06 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: FW: Action Items - Steps (Two updates to action item)
Importance: High

Hi Ed

I'll let Rob know that you're following up on this. Here is his reply.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Thursday, April 12, 2018 4:01 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Action Items - Steps (Two updates to action item)

An SLA on "whenever" is not doable. We need a date. My managers won't accept that answer. I'm getting asked by my managers when can certain EMP FR work requests be completed. SMH.

Sorry to hear about the child, hope they get better soon.

Thanks.
Rob

From: Leckner, Erik
Sent: Thursday, April 12, 2018 3:37 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: Action Items - Steps (Two updates to action item)

Quick update:

Personal Matters / Ex. 6 Will keep you updated. She's supposedly resuming her work on the box.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Swackhammer, J-Troy [Swackhammer.J-Troy@epa.gov]
Sent: 4/27/2018 3:03:05 PM
To: McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; Campbell, Ed [Campbell.Ed@epa.gov]; Chilivery, Swetha [chilivery.swetha@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Goods, Lawanna [Goods.Lawanna@epa.gov]; Leckner, Erik [Leckner.Erik@epa.gov]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]; Morgan, Jennifer [morgan.jennifer@epa.gov]; Thomas, Rob [Thomas.Rob@epa.gov]; Howard, MarkW [Howard.MarkW@epa.gov]
Subject: RE: Changes to Oil DB Application: Meeting Minutes from 4/18/2018:

Thx much, Colleen.

Have a good one,
Troy

From: McCarthy, Colleen
Sent: Friday, April 27, 2018 10:06 AM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Thomas, Rob <Thomas.Rob@epa.gov>; Howard, MarkW <Howard.MarkW@epa.gov>; Swackhammer, J-Troy <Swackhammer.J-Troy@epa.gov>
Subject: Changes to Oil DB Application: Meeting Minutes from 4/18/2018:

Hi Folks,

I hope that everyone has had a great week and is looking forward to a wonderful weekend ☺!

Enclosed are the minutes from our meeting on Wednesday, April 18th, 2018. These minutes can also be found in Confluence at PBI / Ex. 4

Our next meeting is next Wednesday, May 1st, from 1:00 a.m. ET – 2:00 p.m. ET.

Enjoy the rest of your day ☺!

Thanks!

Colleen

-----Original Appointment-----
From: McCarthy, Colleen
Sent: Monday, April 16, 2018 7:53 AM
To: McCarthy, Colleen; Campbell, Ed; Chilivery, Swetha; Fan, Cindy (Yanqian); Goods, Lawanna; Leckner, Erik; Madhavan Nair Kamala Devi, Rakhi; Morgan, Jennifer; Thomas, Rob; Howard, MarkW; Swackhammer, J-Troy
Subject: Discuss Modifications to SPCC Inspection Record
When: Wednesday, April 18, 2018 1:00 PM-2:00 PM (UTC-05:00) Eastern Time (US & Canada).
Where: Skype Meeting

Hi Folks,

I hope that everyone had a great weekend and that everyone's work week has started well ☺!

We've schedule a meeting this Wednesday, April 18th, to discuss modifications to the SPCC Inspection Record screen in the Oil DB Module. If this day or time will not work for you, please reply suggesting another day/time.

The conference bridge will be : **Conference Line/Code / Ex. 6**

If you have any material that you would like shared via Skype, please email it to me I will share it with the team on the call. I do have the screen shot of the desired change.

I hope to speak with everyone on Wednesday ☺!

Thanks!

Colleen

→ Join Skype Meeting

Trouble Joining? Try Skype Web App

Help

Message

From: Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]
Sent: 5/17/2018 8:29:30 PM
To: Leckner, Erik [Leckner.Erik@epa.gov]; Waldo, James V. [Waldo.James@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: EMP Related Links

Hi Christian,

Please see my comments in Green highlight.

From: Leckner, Erik
Sent: Wednesday, May 16, 2018 5:59 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: EMP Related Links
Importance: High

Hi Cindy and James,

One of the steps in the dev setup, is to update links to third party sites, etc. and config settings related to them.

Could you two please provide whatever input that you may have for these related links.

The goal is to keep dev teams, QA teams, and the UA teams off any prod links, smtp servers, etc. and replace them with links, smtp servers that we can use. You can just put your comments/replacement links below any that you can offer assistance to. Otherwise they will remain as is or removed (but app depends on these properties) and some may be prod or smtp. I could switch them to staging links, etc but ideally what's new and what's old, obsolete, etc.

PBI / Ex. 4

PBI / Ex. 4

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Thomas, Rob [Thomas.Rob@epa.gov]
Sent: 4/11/2018 4:57:43 PM
To: Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: RE: Action Items - Steps (Two updates to action item)

Hey Christian.
Great progress on the user/group names and code copied. Thanks for the breakout of the coding components!

Rob

From: Leckner, Erik
Sent: Tuesday, April 3, 2018 4:59 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: FW: Action Items - Steps (Two updates to action item)
Importance: High

Hi Rob,

Two additions to list below.

PBI / Ex. 4

Best,

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Tuesday, April 3, 2018 4:56 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: Action Items - Steps (Two updates to action item)
Importance: High

LIST

PBI / Ex. 4

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Tuesday, April 3, 2018 4:48 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: Action Items - Steps
Importance: High

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

EMP Discussion Notes / Meeting Minutes

	[FORMCHECKBOX] Revised Meeting Minutes
Subject	Changes to SPCC screen, ICIS -> Oil DB link
Date and Time	4/18/2018 3:00 P.M. – 3:30 p.m. EST
Meeting Location / Dial in Info	**Conference Line/Code / Ex. 6**
Chairperson	Thomas, Rob, Swackhammer.J-Troy
In Person Participants	
Telephone Participants	Campbell, Ed <Campbell.Ed@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Thomas, Rob <Thomas.Rob@epa.gov>; Howard, MarkW <Howard.MarkW@epa.gov>; Swackhammer, J-Troy <Swackhammer.J-Troy@epa.gov>
Collaboration	

Acronyms:

SPCC = Spill Prevention, Control, and Countermeasure
ICIS = Integrated Compliance Information System
FRS = Facility Registry Service
OECA = Office of Enforcement and Compliance Assurance

Relevant Documents:

[HYPERLINK

PBI / Ex. 4

		After an Oil Inspector completes an inspection, information is entered into the Compliance Module screen of the Oil DB application, and is also transmitted to ICIS via a link from the Oil DB application to ICIS (pg. 22 -26). The Compliance Module tab in the Oil DB module needs (at least) one change made, and that is to add a question and check box or radio button in the area indicated on the screen shot (which can be found at the bottom of these minutes). The screen shot also shows the question to be added. Troy may want more changes, and there also may be changes to the tab based on other information that OECA or the ICIS teams may want. Troy would also like a link from ICIS back to the Oil DB. Discussion about other possible changes to the ICIS form, the new measure created by OECA and the need for several meetings (see Actions) to ensure that all team members understand the Oil DB workflow and understand and agree to any changes to be made to any applications.
Decisions and Actions Items		

EMP Discussion Notes / Meeting Minutes

[FORMCHECKBOX] No, Decisions/Action Items not discussed during this meeting	[FORMCHECKBOX] Yes, Decisions/Action Items discussed during this meeting (info below)
Actions	

No	Action Item or Decision	Date Identified MD = Meeting Date	Owner	Description	Target Completion Date	Actual Completion Date
		4/18/2018	**Colleen, Troy**	Schedule Oil DB Workflow Call		**4/25/2018**
		4/18/2018	**Colleen, Troy**	Schedule meeting with OECA-ICIS teams		
		4/18/2018	**Rob's Dev Team**	Modify the SPCC form (JIRA Ticket OEM-79)		
		4/18/2018	**Rob's Dev Team**	Create a link from ICIS back to Oil DB (JIRA Ticket OEM-80)		

EMP Discussion Notes / Meeting Minutes

EMP Discussion Notes / Meeting Minutes

(EXAMPLE SPCC INSPECTION RECORD)

Oil Database

R2-NY-00700: Norlite

Compliance Module

Changes made are not final until saved

Activity : 03/09/2017 SPCC Inspection

General Info

*Activity ID:

*Activity Type:

*Activity Subtype:

Activity Scheduled/Start Date

Date Completed by EPA:

Action/Activity Participants

Inspector

First Name: Francesca

Last Name: Maimone

Organization: Prevention Section

Phone Number: 732-321-4483

Job Title: PHYSICAL SCIENTIST

Participant Notes:

Compliance Response/Status

Target Date (Compliance Response):

Compliance Verification Method:

Compliance Activity Notes:

Enforcement Related Information

ESA Information

List ESAs

Date ESA Opened:

Assessed $:

Final $:

Case Closed Date:

ESA Order:

QA Flag:

ESA Notes:

Activity : 03/09/2017 SPCC Inspection

PBI / Ex. 4

Message

From: Campbell, Ed [Campbell.Ed@epa.gov]
Sent: 5/2/2018 7:28:42 PM
To: Leckner, Erik [Leckner.Erik@epa.gov]
Subject: RE: PBI / Ex. 4 PASSWORD UPDATES

Christian,

I will speak with Cindy about this. When we spoke about passwords, the context was around Paula and the middleware team and we formally addressed it at that time. I'm not sure how I could have prevented – or even known ahead of time – that Cindy would do this.

Today's session in a few minutes is mostly going to be about the Deltek timesheet reversals I need you guys to do.

From: Leckner, Erik
Sent: Wednesday, May 02, 2018 2:46 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: FW: PBI / Ex. 4 PASSWORD UPDATES
Importance: High

ACTION ITEM for Paula – see below. Just sent it so I will give her some time to respond.

I cant believe Cindy updated all the passwords without notifying Rakhi or I and Paula.

We need to fix that tomorrow in Thurs meeting (I will leave that to your command as I already made it a request in the past).

Thanks.
Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Wednesday, May 2, 2018 2:44 PM
To: Childers, Paula <Childers.Paula@epa.gov>
Cc: Spradling, LeAnn <Spradling.LeAnn@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: PBI / Ex. 4 PASSWORD UPDATES
Importance: High

Hi Paula

Today, Cindy changed passwords for PBI / Ex. 4 connection strings, so all the properties file will need updates with encrypted passwords. For dev local (laptops), we use unencrypted passwords.

For PBI / Ex. 4 you did the initial encryption of passwords (thanks).

Q: Can you please step me thru it to ensure it goes smoothly the first time (I can always do the updates for PBI / Ex. 4 passwords for PBI / Ex. 4 if you prefer).

Best,

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Campbell, Ed [Campbell.Ed@epa.gov]
Sent: 5/9/2018 8:21:19 PM
To: Leckner, Erik [Leckner.Erik@epa.gov]
CC: McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Morgan, Jennifer [morgan.jennifer@epa.gov]
Subject: RE: Meeting Canceled - Needs on my end

Hi Christian,

Adding some folks back on the chain here - I just got out of Maury's office talking about this. Because J is still out, he is working on the subset of users that we will have available for Dev. If that list includes our userids, they can be imported

PBI / Ex. 4

Ed Campbell, PMP
Web Development Team Project Manager
GDIT Supporting ITS-EPA III Contract
79 TW Alexander Dr, Bld 4401, NC 27713
campbell.ed@epa.gov (o) 919.200.7243
PBI / Ex. 4

From: Leckner, Erik
Sent: Wednesday, May 09, 2018 2:12 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: Meeting Canceled - Needs on my end

Hi Ed

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Wednesday, May 9, 2018 2:08 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Follow-Up - PBI / Ex. 4 EMP Needs

Taking Maury and Colleen off of this.

Cindy – do you thin it's related to fact that in prod your PBI / Ex. 4

Christian Leckner
Principal Engineer

ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Wednesday, May 9, 2018 2:06 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - PBI / Ex. 4 EMP Needs

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Wednesday, May 9, 2018 2:04 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - PBI / Ex. 4 EMP Needs

Hello Cindy
I had to search by your name since your lanid does not come up with the PBI / Ex. 4

Q: Have you worked that out with the PBI / Ex. 4 team and how you intend to map prod/stage lanids to PBI / Ex. 4 ?

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Wednesday, May 9, 2018 1:58 PM
To: Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>
Subject: RE: Follow-Up - PBI / Ex. 4 EMP Needs

I am able to login PBI / Ex. 4 now. Thanks!

Christian, can you please assign PBI / Ex. 4 Thanks!

From: Smith, Maury
Sent: Wednesday, May 9, 2018 1:49 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>
Subject: RE: Follow-Up - PBI / Ex. 4 EMP Needs

Hi Jennifer,

I completed approval for PBI / Ex. 4 Web Community Access. This should resolve login issues mentioned by Christian this afternoon as well.

Maury

From: Morgan, Jennifer
Sent: Wednesday, May 9, 2018 10:36 AM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Leckner, Erik

<Leckner.Erik@epa.gov>
Subject: RE: Follow-Up - PBI / Ex. 4 EMP Needs

Thanks Maury – no problem! We both also just submitted PBI / Ex. 4 PBI / Ex. 4 – can you approve those as well?

Thanks,
Jennifer

From: Smith, Maury
Sent: Tuesday, May 8, 2018 5:28 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>
Subject: RE: Follow-Up - PBI / Ex. 4 EMP Needs

Jennifer and Cindy,

PBI / Ex. 4 Sorry for the delay.

Maury

From: Morgan, Jennifer
Sent: Monday, May 7, 2018 2:24 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Smith, Maury <smith.maury@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: Follow-Up - PBI / Ex. 4 EMP Needs

Hello,

Cindy Fan & myself just submitted our self-registrations on the DEV portal. I believe we need approval from Rob/James/Maury next?

Thanks,
Jennifer

From: Leckner, Erik
Sent: Saturday, May 5, 2018 4:49 PM
To: Waldo, James V. <Waldo.James@epa.gov>; Smith, Maury <smith.maury@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - PBI / Ex. 4 EMP Needs
Importance: High

Hello James and Maury,

This has happened PBI / Ex. 4

Application Development is on the West Coast and it is also used by all members of the EMP team.

Once the Access Manager has this erro PBI / Ex. 4 (from past experience the last time it had happened). Is there away that we can have this auto-fixed using PBI / Ex. 4 and auto restarting, etc?

Thanks in advance.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Morgan, Jennifer
Sent: Saturday, May 5, 2018 10:59 AM
To: Leckner, Erik <Leckner.Erik@epa.gov>
Cc: Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hello,

PBI / Ex. 4

I've tried in both IE & Google Chrome and get the same error in both…any ideas?

Thanks,
Jennifer

From: Leckner, Erik
Sent: Friday, May 4, 2018 3:17 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>
Subject: FW: Follow-Up - PBI / Ex. 4 EMP Needs

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Waldo, James V.
Sent: Thursday, March 29, 2018 4:59 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Ferko, Dan <Ferko.Daniel@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>

Cc: Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: Follow-Up - PBI / Ex. 4 EMP Needs

Here is the link to register for an account in WAM Dev.

PBI / Ex. 4

James Waldo
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency
CSRA, Inc.
79 TW Alexander Drive, Building 4401, Research Triangle Park, NC 27709
Telephone: 919.475.9581 | waldo.james@epa.gov | www.csra.com

CSRA
Think Next. Now.

-----Original Appointment-----
From: Campbell, Ed
Sent: Tuesday, March 27, 2018 3:41 PM
To: Campbell, Ed; Waldo, James V.; Smith, Maury; Leckner, Erik; Ferko, Dan; Madhavan Nair Kamala Devi, Rakhi
Cc: Henderson, Kertis
Subject: Follow-Up - IAM EMP Needs
When: Thursday, March 29, 2018 4:30 PM-5:00 PM (UTC-05:00) Eastern Time (US & Canada).
Where: Conference Call

Jay / Maury,

Christian would like to follow-up this week (we are a PBI / Ex. 4

PBI / Ex. 4

2. Procedures / Protocols Christian / Rakhi should follow

4:30 on Thursday is the only time we are all available for the remainder of the week – but this is important, we really need to make sure we can PBI / Ex. 4

Thanks.

Conference L
Access Code Conference Line/Code / Ex. 6

Message

From: Thomas, Rob [Thomas.Rob@epa.gov]
Sent: 4/12/2018 8:01:00 PM
To: Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: RE: Action Items - Steps (Two updates to action item)

An SLA on "whenever" is not doable. We need a date. My managers won't accept that answer. I'm getting asked by my managers when can certain EMP FR work requests be completed. SMH.

Sorry to hear about the child, hope they get better soon.

Thanks.
Rob

From: Leckner, Erik
Sent: Thursday, April 12, 2018 3:37 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: Action Items - Steps (Two updates to action item)

Quick update:

Paula had to be out yday due to her child being sick. Will keep you updated. She's supposedly resuming her work on the box.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Thursday, April 12, 2018 3:24 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: Action Items - Steps (Two updates to action item)

3:30 PM EST (not PDT) I meant to write.

I also let Ed know we may need to escalate if middleware's notion of a SLA completion date is "*whenever*".

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Thursday, April 12, 2018 3:22 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: Action Items - Steps (Two updates to action item)

Hello Rob

Paula started on this two days ago and no word back from r PBI / Ex. 4 team. I took a look at the directories and still no e PBI / Ex. 4. Team meeting is on Thursdays at 3:30 PM PDT, so I will see if Ed has any updates from the middleware team. It shouldn't really take that long – I would have thought they would have had a script to run to copy all the PBI / Ex. 4 etc.) versus manually creating each directory. A script would accurately create all the working directories. Ed is aware of my observations thus far on what PBI / Ex. 4 is doing. It's too bad we don't have a SLA with them for quick turnarounds.

I'll keep you updated as soon as I am. ☺

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Thursday, April 12, 2018 3:13 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Action Items - Steps (Two updates to action item)

Hey Christian. Cross our fingers. I guess it takes all day to do? Sounds good to run one application instance for each subapp.

Rob

From: Leckner, Erik
Sent: Thursday, April 12, 2018 1:59 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: Action Items - Steps (Two updates to action item)

Hello Rob,

Exactly. I'm waiting on the word from PBI / Ex. 4 that they have completed their steps in installation of PBI / Ex. 4 PBI / Ex. 4. Since I have PBI / Ex. 4 root privileges, we need only run one instance for each subapp. It's doable.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Thursday, April 12, 2018 11:55 AM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Action Items - Steps (Two updates to action item)

Hi Christian.

Okay, well let them load it as is. Then we can reconfigure the Dev without a Test instance. The Dev Server is the Test instance… SMH & LOL. We should only have one Train instance for any application. We just load it up in that instance…if that's doable?

From: Leckner, Erik
Sent: Wednesday, April 11, 2018 3:33 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: Action Items - Steps (Two updates to action item)

Hi Rob

Yes, we don't really need them but I saw that they were putting them on there for some. This is what they have thus far. I think they forgot the equip module – once I get the OK from them I will check what they have completed and then make any additional requests to them.

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Wednesday, April 11, 2018 3:30 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Action Items - Steps (Two updates to action item)

Hey Christian.

Do we need a test and training for all 5? Can't we use one for both uses?

If Ed wants to do that…he can.

Cant wait till they finish

R

From: Leckner, Erik
Sent: Wednesday, April 11, 2018 2:49 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: Action Items - Steps (Two updates to action item)

Hello Rob

The instances include the following:

1) PBI / Ex. 4
2)
3)
4)
5)

Some of them will have training and test as well. Once PBI / Ex. 4 completes their install/config of PBI / Ex. 4 instances, I will work off dev code provided to us by Salient (one local dev's PBI / Ex. 4 only for the 5 above) and compare to the production files (non PBI / Ex. 4 files).

I don't think Ed heard back from Elliot since the email that Elliot responded that he would look into it. Perhaps one more follow up with Salient would be in order before we decide the final code to go into PBI / Ex. 4

Right now PBI / Ex. 4 has taken over the machine, so once they complete their set of tasks, then I can start working with each of the 5 above and get the source code that we finalize into our own Subversion that I setup.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Wednesday, April 11, 2018 2:19 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Action Items - Steps (Two updates to action item)

Hey Christian.
How will the instances be setup? What instances will be setup?

SVN repo? I think Ed sent that email.

R

From: Leckner, Erik
Sent: Wednesday, April 11, 2018 1:34 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: Action Items - Steps (Two updates to action item)

Hi Rob

Sure – additional progress from that point – from Subversion setup (install/config) to now the PBI / Ex. 4 instances (currently underway, ETA today at some point).

Any word back from Salient on the SVN repo?

Best,

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Wednesday, April 11, 2018 12:58 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Action Items - Steps (Two updates to action item)

Hey Christian.
Great progress on the user/group names and code copied. Thanks for the breakout of the coding components!

Rob

From: Leckner, Erik
Sent: Tuesday, April 3, 2018 4:59 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: FW: Action Items - Steps (Two updates to action item)
Importance: High

Hi Rob,

Two additions to list below.

Note tha PBI / Ex. 4 user, some root access granted, group empgrp (dev emp group) established, code copied from staging to server and ownership to PBI / Ex. 4 completed.

Best,

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Tuesday, April 3, 2018 4:56 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: Action Items - Steps (Two updates to action item)
Importance: High

PBI / Ex. 4

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Tuesday, April 3, 2018 4:48 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: Action Items - Steps
Importance: High

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
Sent: 4/11/2018 4:37:36 PM
To: McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
CC: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: Assigning JIRA Tickets: EMP_PBI / Ex. 4 Team@epa.gov

Thanks Colleen for explaining the process. Sure! I will do!
The email groups are very convenient. (It will also help to keep my personal email out of the mails ☺)

Thanks,
Rakhi

From: McCarthy, Colleen
Sent: Wednesday, April 11, 2018 12:26 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: Assigning JIRA Tickets: EMP_PBI / Ex. 4 Team@epa.gov

Hi Christian and Rakhi,

We created the email address PBI / Ex. 4 for you all so that we can assign tickets to it in JIRA temporarily. When you see EMP_Java_Team assigned to a ticket, it means that it is a ticket for your team and either one of you can assign yourself to it depending on your interests and workloads.

We also have two email groups for our team, PBI / Ex. 4 and PBI / Ex. 4 The only difference in the groups is that Rob is in the External group and not in the Internal group. Having the Internal group lets Ed's team communicate with Ed's team, and having the External group lets us include Rob. From Rob's perspective, having the Internal group allows him send an email to Ed's team without him receiving a copy of whatever he is sending. The members of each team are given below.

EMP_External_Team: Campbell, Ed <Campbell.Ed@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Thomas, Rob <Thomas.Rob@epa.gov>

EMP_Internal_Team: Campbell, Ed <Campbell.Ed@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>

In the next day or so, the PBI / Ex. 4 email will get an invite from JIRA inviting it to join. You both are in the that group, and I added myself to it temporarily. Any one of us can accept the invite. I'll cc you all if I accept it, and would you please do the same if you accept it? Only one of the three of us needs to accept the invite.

Thanks!

Colleen

Select Names: Offline Global Address List

PBI / Ex. 4

Message

From: Krueger, Roy [Krueger.Roy@epa.gov]
Sent: 5/8/2018 3:26:46 PM
To: McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; Thomas, Rob [Thomas.Rob@epa.gov]; Ridenour, Steve [Ridenour.Steve@epa.gov]; Weisberg, Skip [Weisberg.Skip@epa.gov]; Beasley, Craig [Beasley.Craig@epa.gov]; Lemond, Janet [Lemond.Janet@epa.gov]; Gibson, Dave [Gibson.Dave@epa.gov]; Mayberry, Janet [Mayberry.Janet@epa.gov]; Ruiz, Adam [Ruiz.Adam@epa.gov]; Chilivery, Swetha [chilivery.swetha@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Goods, Lawanna [Goods.Lawanna@epa.gov]; Leckner, Erik [Leckner.Erik@epa.gov]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]; Morgan, Jennifer [morgan.jennifer@epa.gov]; Campbell, Ed [Campbell.Ed@epa.gov]; Gibbs, Eric [gibbs.eric@epa.gov]
Subject: RE: Discuss FR Reporting for SHEM, KLP, & ICS Training

PBI / Ex. 4

Here is the link to G51.

-----Original Appointment-----
From: McCarthy, Colleen
Sent: Thursday, May 03, 2018 9:28 AM
To: McCarthy, Colleen; Thomas, Rob; Ridenour, Steve; Weisberg, Skip; Krueger, Roy; Beasley, Craig; Lemond, Janet; Gibson, Dave; Mayberry, Janet; Ruiz, Adam; Chilivery, Swetha; Fan, Cindy (Yanqian); Goods, Lawanna; Leckner, Erik; Madhavan Nair Kamala Devi, Rakhi; Morgan, Jennifer; Campbell, Ed; Gibbs, Eric
Subject: FW: Discuss FR Reporting for SHEM, KLP, & ICS Training
When: Tuesday, May 08, 2018 11:00 AM-12:00 PM (UTC-05:00) Eastern Time (US & Canada).
Where: Skype Meeting, Bride **Conference Line/Code / Ex. 6**

Not sure what this is or if I need to call in – should Frank call in as I can forward to him?

-----Original Appointment-----
From: McCarthy, Colleen
Sent: Thursday, May 3, 2018 9:28 AM
To: McCarthy, Colleen; Thomas, Rob; Ridenour, Steve; Weisberg, Skip; Krueger, Roy; Beasley, Craig; Lemond, Janet; Gibson, Dave; Gibbs, Eric; Mayberry, Janet; Ruiz, Adam; Chilivery, Swetha; Fan, Cindy (Yanqian); Goods, Lawanna; Leckner, Erik; Madhavan Nair Kamala Devi, Rakhi; Morgan, Jennifer; Campbell, Ed
Subject: Discuss FR Reporting for SHEM, KLP, & ICS Training
When: Tuesday, May 8, 2018 11:00 AM-12:00 PM (UTC-05:00) Eastern Time (US & Canada).
Where: Skype Meeting, Bride **Conference Line/Code / Ex. 6**

Hi Folks,

Please join us for a call to discuss FR Reporting for SHEM, KLP, & ICS Training. We'd like to get all of the requirements on the table so that we can build reports that meet the needs of all users without the reports duplicating information unnecessarily or become so large that they are difficult to use.

Looking forward to our call next week!

Thanks!

Colleen

Bridge **Conference Line/Code / Ex. 6**

→ Join Skype Meeting

Trouble Joining? Try Skype Web App

Help

Message

From: EMERG_MGMT_PORTAL@epa.gov [EMERG_MGMT_PORTAL@epa.gov]
Sent: 5/27/2018 2:19:13 AM
To: Leckner, Erik [leckner.erik@epa.gov]
Subject: JAVA and Oildb ICIS XML Error Log On empstg

```
Number of Java errors logged in the past 24 hours:

Field Readiness                         4 error
Oil DB                                  15 error


Number of Oildb ICIS XML sending errors logged in the past 24 hours:

 No Oildb ICIS XML sending errors were logged in the past 24 hours.
```

Appointment

From: Balassiano, Kim [Balassiano.Kim@epa.gov]
Sent: 4/20/2018 1:20:37 PM
To: Swift, Jason [Swift.Jason@epa.gov]; Charbonneau, David [Charbonneau.David@epa.gov]; Furr, Lori [Furr.Lori@epa.gov]; Sutton, Jennifer [sutton.jennifer@epa.gov]; Barrette, Michael [Barrette.Michael@epa.gov]; Smiley, Susan [smiley.susan@epa.gov]; Cook, BrianB [Cook.BrianB@epa.gov]; Perry, Carlyn [Perry.Carlyn@epa.gov]; Clark, JeffreyF [Clark.JeffreyF@epa.gov]; Wieder, Jessica [Wieder.Jessica@epa.gov]; Morris, Renee [Morris.Renee@epa.gov]; Antisdel, Timothy [Antisdel.Timothy@epa.gov]; Witkin, Steve [Witkin.Steve@epa.gov]; Veresh, John [Veresh.John@epa.gov]; Swackhammer, J-Troy [Swackhammer.J-Troy@epa.gov]; GIS Workgroup [GIS_Workgroup@epa.gov]; Kocher, Julie [Kocher.Julie@epa.gov]; Maxfield, Kevin [Maxfield.Kevin@epa.gov]; Yuen, Andrew [Yuen.Andrew@epa.gov]; Simon, Harvey [Simon.Harvey@epa.gov]; Evans, Don [Evans.Don@epa.gov]; Hollenhorst, Thomas [Hollenhorst.Tom@epa.gov]; Copeland, Jane [Copeland.Jane@epa.gov]; Pierson, Suzanne [Pierson.Suzanne@epa.gov]; Krysa, Jan [krysa.jan@epa.gov]; 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[Simpson.Robert@epa.gov]; Paulsen, Heidi [Paulsen.Heidi@epa.gov]; Hudda, Laila [Hudda.Laila@epa.gov]; Savitske, Greg [Savitske.Gregory@epa.gov]; Dulaney, Dick [Dulaney.Dick@epa.gov]; Crosetto, Thomas [crosetto.thomas@epa.gov]; Augustine, Scott [Augustine.Scott@epa.gov]; Rice, Cody [Rice.Cody@epa.gov]; Healey, John [healey.john@epa.gov]; Holloway, Katrail [Holloway.Katrail@epa.gov]; Sellars, Shayna [sellars.shayna@epa.gov]; Small, Matthew [Small.Matthew@epa.gov]; Nattis, Randy [Nattis.Randy@epa.gov]; Alsip, Benjamin [alsip.benjamin@epa.gov]; Anderson, Milo [anderson.milo@epa.gov]; Curtis, Mary [Curtis.Mary@epa.gov]; Hesterlee, Craig [Hesterlee.Craig@epa.gov]; Grunzke, Danielle [grunzke.danielle@epa.gov]; Cohen, Deborah [Cohen.Deborah@epa.gov]; Sorge, Bruce [sorge.bruce@epa.gov]; Carrea, Steve [Carrea.Steve@epa.gov]; Williams, Donnie [Williams.Donnie@epa.gov]; Lewis, Sheila [Lewis.Sheila@epa.gov]; Kane, Rebecca [Kane.Rebecca@epa.gov]; Mehl, Hollis [Mehl.Hollis@epa.gov]; Callan, Richard [Callan.Richard@epa.gov]; Bahnfleth, Ryan [Bahnfleth.Ryan@epa.gov]; James, Jennifer [James.Jennifer@epa.gov]; Walsh, Jonathan [Walsh.Jonathan@epa.gov]; Clover, Fletcher [Clover.Fletcher@epa.gov]; Groza, Bryan [groza.bryan@epa.gov]; Couch, Jim [Couch.Jim@epa.gov]; Philbrick, Ryan (Scott) [philbrick.ryan@epa.gov]; Shannon, Danielle [shannon.danielle@epa.gov]; Kimbrough, Sue [Kimbrough.Sue@epa.gov]; Michael.Alford@csra.com; Beling, Christine [beling.christine@epa.gov]; Bowen, Janet [bowen.janet@epa.gov]; Fiske, Lee (MacMichael) [fiske.lee@epa.gov]; Guillemin, Robert [Guillemin.Robert@epa.gov]; Schwartz, Myra [Schwartz.Myra@epa.gov]; Secunda, Joshua [secunda.josh@epa.gov]; Brown, Cindy [brown.cindyl@epa.gov]; Couture, Samantha [couture.samantha@epa.gov]; Dever, Mary [Dever.Mary@epa.gov]; Simons, Elise [simons.elise@epa.gov]; Swaine, Abby [swaine.abby@epa.gov]; Jennifer Holder [jholder@innovateteam.com]; Takeda, Stacy [Takeda.Stacy@epa.gov]; Miller, Michele [Miller.Michele@epa.gov]; Vazquez, Britney [vazquez.britney@epa.gov]; Selwyn, Sheldon [Selwyn.Sheldon@epa.gov]; Wyman, Steve [Wyman.Steve@epa.gov]; Johnson, Emily [Johnson.Emily@epa.gov]; Liebman, Matt [Liebman.Matt@epa.gov]; Forbes, Susan [Forbes.Susan@epa.gov]; Nicholson, Timothy [Nicholson.Timothy@epa.gov]; Frigerio, Lorry [Frigerio.Lorry@epa.gov]; Ragnauth, Elizabeth [Ragnauth.Elizabeth@epa.gov]; Riggs, James [riggs.james@epa.gov]; Laufenberg, Kim [laufenberg.kim@epa.gov]; Trouba, Erin [trouba.erin@epa.gov]; Feuerstein, Bethany [feuerstein.bethany@epa.gov]; Dennis Pokrzywka [dennisp37@gmail.com]; Iiames, John [Iiames.John@epa.gov]; Brown, Derrick [Brown.Derrick@epa.gov]; Campbell, Ed [Campbell.Ed@epa.gov]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]; McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; Goods, Lawanna [Goods.Lawanna@epa.gov]; Morgan, Jennifer [morgan.jennifer@epa.gov]; Chilivery, Swetha [chilivery.swetha@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Fontenot, Scott [Fontenot.Scott@epa.gov]; FRoberts [froberts@innovateteam.com]; Dombrowski, John [Dombrowski.John@epa.gov]; adam_jenkins@esri.com; Sullivan, Karen [Sullivan.Karen@epa.gov]; Browne, Nancy [Browne.Nancy@epa.gov]; Shogren, Angela [Shogren.Angela@epa.gov]; bck2@cdc.gov

Subject: Select EPA Data Systems Webinar Series for Users
Attachments: ATT95389
Location: **Conference Line/Code / Ex. 6**

Start: 4/24/2018 6:00:00 PM
End: 4/24/2018 7:00:00 PM
Show Time As: Tentative

Recurrence: Weekly
every 2 week(s) on Tuesday from 2:00 PM to 3:00 PM

Join Skype Meeting
Conference Line/Code / Ex. 6

Folks – IF YOU CAN **please use the full Skype audio** or **have Skype call you at your phone line of preference**. So best to just click the link above and join the skype meeting, and then either use the full audio (undock from docking station if you need to use headphones) or have Skype call you on your phone of choice (see screenshot below). I always just type in my number after selecting New Number since it doesn't seem to work when I select my work number for some reason.

Join Conference Call Now

Skype Call

Join Conference Call by Calling Me At

Work 2025660709

Mobile 2025793540

New Number...

I am still happy to hear from the other program systems – if there is any possibility of scheduling a webinar for your system with the GIS community. Many thanks –

Kim

Schedule
Jennifer Sutton (CERCLIS) – February 27
Mike Barrette (ECHO) – March 13
Susan Joan Smiley (FRS) – April 24
Tim Antisdel (TRI) – May 15
Jason Swift (ICIS) – May 21
Jessica Wieder/Angela (RADinfo, RADNet) – June 5

Join Conference Call Now

Skype Call

Join Conference Call by Calling Me At

Work 2025660709

Mobile Personal Privacy / Ex. 6

New Number...

Message

From: Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
Sent: 4/13/2018 9:33:50 PM
To: Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; EMP Helpdesk [EMP_Helpdesk@epa.gov]
Subject: RE: Batch Training Spreadsheet Upload Failure

Sure Christian,
I am looking into it. Will coordinate with Cindy!

Thanks,
Rakhi

From: Leckner, Erik
Sent: Friday, April 13, 2018 5:30 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Hello Cindy

Rakhi will work on this for now (Rakhi, does this work for you) as I am focused on empdev box (NCC/WAM still working it before I get to my work on it as it requires everything good to go from lanid approvals to NCC config finalized and the compiled code is initially just what we have up on prod (and staging for sma). Regardless, any changes unless minor from a dev standpoint will need to go in our first release. So yes a contingency plan may need to be in place.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Friday, April 13, 2018 5:25 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Christian/Rakhi,

Yes. The "_JE" user doesn't have "create table" permission. It can only manipulate data inside table.

If you need more time on troubleshooting, I may proceed to write a procedure and migrate these training data into system. You will continue to investigate the issue and let me know if you need any help.

Thanks!
Cindy

From: Leckner, Erik
Sent: Friday, April 13, 2018 4:43 PM

To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Rakhi

Please coord. with Cindy on this.

Christian Leckner
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ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Friday, April 13, 2018 4:31 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Hi Christian,
In which DB are you thinking of creating table? I am not sure if JE user has the rights to (or supposed to) create any tables. Cindy would you know about the permission?

Thanks,
Rakhi

From: Leckner, Erik
Sent: Friday, April 13, 2018 4:07 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Hi Cindy/Rakhi

Also, can you do a quick import into a similar table (create one) and see if it bails out.

(I know Rakhi started looking at it but I mentioned I would take a look at it when I had my first chance to)

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949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Friday, April 13, 2018 4:05 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Hello Cindy

Do you expect a temp table for this – I went thru this fairly quickly and saw it being saved to PBI / Ex. 4
I believe while a typical import should be with a temp table for efficiency, I didn't see this (but I spent only a few minutes on this as I am working on empdev server stuff).

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949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Friday, April 13, 2018 3:59 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: FW: Batch Training Spreadsheet Upload Failure

Hi Christian,

I forwarded attached spreadsheet to Rakhi earlier. She already spent some time on digging code to find table name.

The PBI / Ex. 4 is the final table for storing FR user training information. But for the uploaded data, do you see any temp table in the java code?

Thanks!

Cindy

From: Fan, Cindy (Yanqian)
Sent: Friday, April 13, 2018 11:37 AM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: FW: Batch Training Spreadsheet Upload Failure

From: EMP Helpdesk
Sent: Thursday, April 12, 2018 2:46 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: FW: Batch Training Spreadsheet Upload Failure

Hi Cindy,

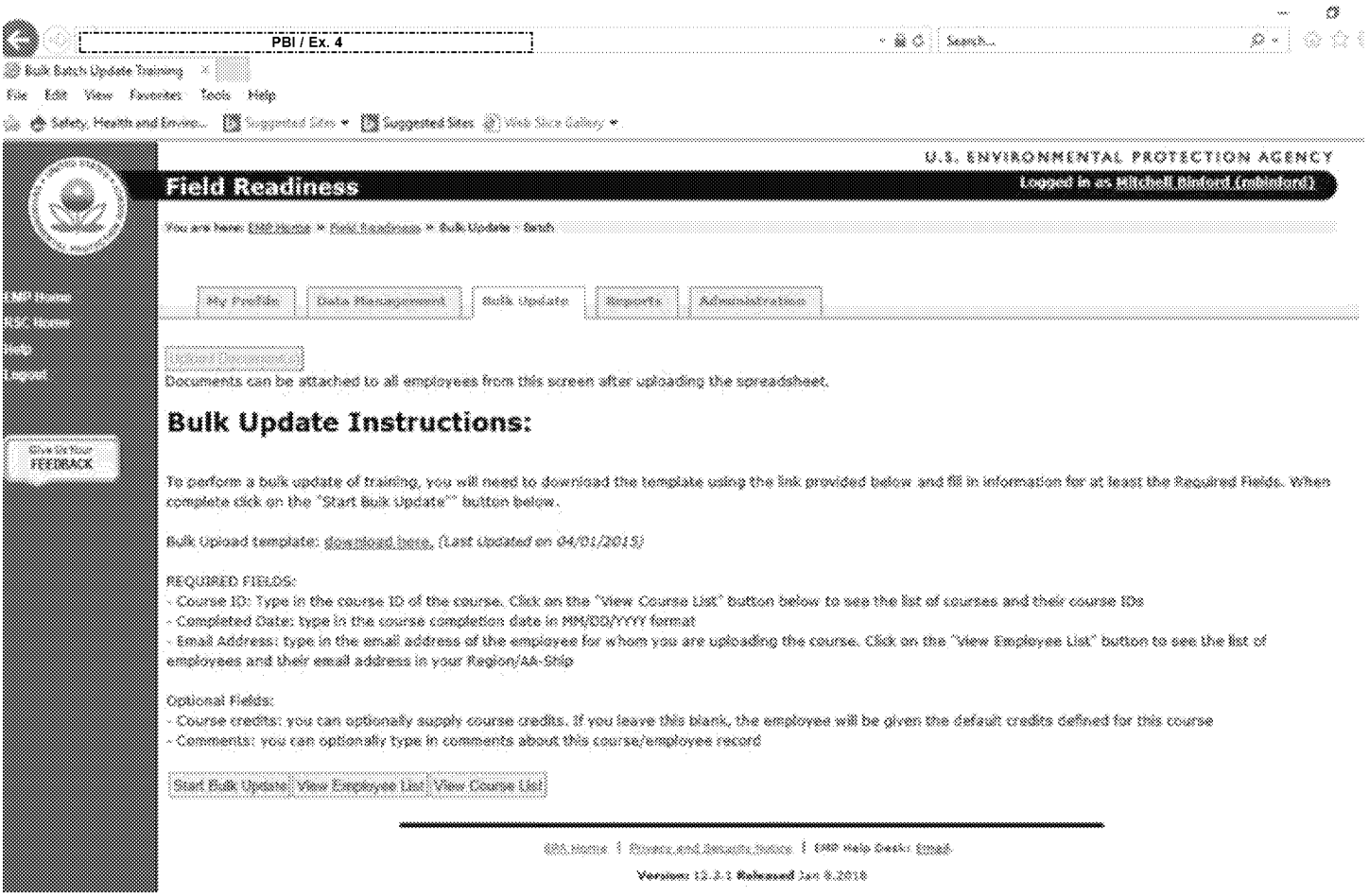
I am having the same issue as the user below uploading a spreadsheet to the bulk spreadsheet upload in FR. The system will just hang after I select the file to upload and press the "Import file" button. Is this something you can upload on the back end? Or is this something I need to send to Christian & Rakhi.

Thanks,
Jenn

From: Binford, Mitchell
Sent: Wednesday, April 11, 2018 2:13 PM
To: EMP Helpdesk <EMP_Helpdesk@epa.gov>
Cc: Tant, Jennifer <tant.jennifer@epa.gov>
Subject: Batch Training Spreadsheet Upload Failure

Hi,

My attempt to upload a spreadsheet of training records failed. There were no errors provided, it appeared to timeout or stop in the middle of the service. I have attached a copy of the spreadsheet. As well, I have attached an image of page where the failure occurs.



Thank you,
Mitch

Mitchell Binford
Booz | Allen | Hamilton
Tel. (513) 569-7289
Contractor to the US EPA
POC: Stephen Musson
26 W. Martin Luther King Dr.
Room G72A
Cincinnati, Ohio 45268
binford_mitchell@bah.com
binford.mitchell@epa.gov

Message

From: Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]
Sent: 5/15/2018 4:41:53 PM
To: Leckner, Erik [Leckner.Erik@epa.gov]; Morgan, Jennifer [morgan.jennifer@epa.gov]; Chilivery, Swetha [chilivery.swetha@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: EMP Home Page

Hmm...when I opened page with console window open, I was able to access all Apex application without error. Otherwise, the Apex application wouldn't be open and the "processing" message box just hung on the screen.

From: Fan, Cindy (Yanqian)
Sent: Tuesday, May 15, 2018 11:52 AM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Updated: now I am able to login EMP Dev home page. But when I clicked Feedback Apex application, the "processing" message just hung on screen without any error message.

From: Fan, Cindy (Yanqian)
Sent: Tuesday, May 15, 2018 11:04 AM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Hi Christian,

The EMP application is not working in Dev this morning. After I entered my credential, the application just showed "processing" message and never landed to home page.

Cindy

From: Leckner, Erik
Sent: Monday, May 14, 2018 10:58 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Hi Swetha/Cindy

So I think PBI / Ex. 4 is resolved once Cindy validates a minor update to the config. Next on plate is PBI / Ex. 4 I understand that you don't have an account all setup yet – I sent Maury a request for you. Did you sign up on community access on waadev link? Since Cindy has an account that works, can you pls work with her until you're all set up. I would like to get PBI / Ex. 4 next resolved.

Cindy - when Swetha's account gets created we may need to do that sync again for hers but if you can help her in the interim that would be great.

Thanks.

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San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, May 14, 2018 10:54 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page
Importance: High

Hi Cindy

You can see in the console below that the cookie is being created. What the issue seems to be is the **extra =** in the properties file for apex dev subdomain property. So the subdomain being used on PBI / Ex. 4 end (via PBI / Ex. 4 cookie) is **=.epa.gov** and not **.epa.gov**. See first screen capture below. I fixed that issue in the properties file. This fixed it and see the second screen capture below for the result of the fix and the link being displayed. So I think we're cool – your added value on the get cookie definitely helped troubleshoot the issue. Thanks!

PBI / Ex. 4

PBI / Ex. 4

Christian Leckner
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From: Leckner, Erik
Sent: Monday, May 14, 2018 10:33 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Ive added some debug code.. soon I will know whats going on with the cookie

PBI / Ex. 4

PBI / Ex. 4

Christian Leckner
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From: Leckner, Erik
Sent: Monday, May 14, 2018 10:10 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Hi Cindy

The application on showFeedback, calls a method showLoaderSetCookieAndRedirect which sets the cookie upon a successful cookie creation and then sets the window's location to the link. ***I will explore further on my end as well*** – in the interim, can you check the browser's Application debugger (see screen capture) and look for the sess cookie to see whether there is even a cookie being created.

PBI / Ex. 4

PBI / Ex. 4

Christian Leckner
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949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 8:14 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Hi Christian,

In my PBI / Ex. 4 code, I have used "PBI / Ex. 4" to get cookie value. In Dev, this function is return null. But it gets return value in Staging and Prod. In your Dev PBI / Ex. 4 code, do you see any where defined cookie name PBI / Ex. 4?

Thanks!
Cindy

From: Leckner, Erik
Sent: Monday, May 14, 2018 3:34 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>

Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Woops, email sent to early, here it is:

PBI / Ex. 4

Christian Leckner
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949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, May 14, 2018 3:33 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

I found the code:

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From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:53 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>

Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Hi Christian,

In Dev, can you check the java code behind Apex application "Feedback" icon in Dashboard? Can you find the code related to insert data into table "PBI / Ex. 4 SESSION"?

Thanks!

Cindy

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:48 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

I know this (as a result of what Im seeing)

Let's first isolate the issue to ALL config that differs

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949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:48 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Dev shall be same as staging. But not same as prod. Staging is not same as in prod.

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:46 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Cindy

Are there other places that the database is not the same for dev=staging?

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:46 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Wait, id rather have it broken for abit

Christian Leckner
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949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:45 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Actually it's not related to user role. If we like to show the tabs in staging and Dev, I just copy the table entries from prod to staging/dev. Let me try to copy data in Dev now.

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:43 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

So you're saying me as a regular user sees it on prod and not on staging/dev.

How do we get it to be the same? What is the requirements for a user to have it and not have it? Apparently the dev db based on staging sees the same page different…

Christian Leckner
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949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:42 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

After each release, Salient usually set up a training call for user to learn the new function/new feature in application.

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:40 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>

Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Hi Cindy

Can you explain that statement

Christian Leckner
Principal Engineer
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San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:39 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

I run the query and get following result:

Dev: return null.
Staging: return null.
Production: return tab name: Demo/Practice Apps, Emergency Management

Probably it's for user to access training instance through production home page.

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:31 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Hi Cindy

Can you run this query on production staging and dev? (dev=staging, right). Apparently in [redacted], they joked and said it needed refactoring.. ☺

PBI / Ex. 4

PBI / Ex. 4

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
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949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:28 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Coming from the PBI / Ex. 4 (database related) - shall update soon

PBI / Ex. 4

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949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:24 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Ok.

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:23 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

So staging of yours does not have it either.. exploring how it makes it over to prod but was not on staging -ill find the details soon.. ☺

Christian Leckner
Principal Engineer
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San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:22 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Sorry. Just send it now:

PBI / Ex. 4

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:18 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

You sent me staging and staging ☺

By the way in prod it has this code, and in dev it doesn't: it may be a config thing, file thing, etc. – for dev it has no list items whereas on prod it does, so im exploring whether it's a file thing or a config thing..

PBI / Ex. 4

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:16 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Staging:

PBI / Ex. 4

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:13 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

And on production and staging .. ☺

Sorry... ☺

Christian Leckner
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San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:13 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Sure. Here is from my screen.

PBI / Ex. 4

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:11 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Shall do – please screen capture the emp home page, and Jennifer, please do the same. Thanks.

Christian Leckner
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949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:09 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Hi Christian,

Hmm…I am not clear what user group and what table being used for showing tab in EMP home page. If you find any information, please let me know.

Thanks!
Cindy

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:01 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: EMP Home Page

Hi Cindy and Jennifer

Jennifer when you get the pages, do you modify the tab menus? Could you please send a screen shot of what you do have on dev?

Cindy – is there special group roles that are required for the pageview's menu tabs?

Me - exploring the code for this pageview with menu tabs (it's dynamically constructed and saved to the database).

PBI / Ex. 4

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Message

From: WAM Support [WAM_Support@epa.gov]
Sent: 5/17/2018 8:08:43 PM
To: Leckner, Erik [Leckner.Erik@epa.gov]
CC: EMP_Internal_Team [EMP_Internal_Team@epa.gov]; Chilivery, Swetha [chilivery.swetha@epa.gov]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]; McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Campbell, Ed [Campbell.Ed@epa.gov]; Henderson, Kertis [henderson.kertis@epa.gov]; WAM Support [WAM_Support@epa.gov]
Subject: RE: is OAM service down in staging?

I'm also getting a PBI / Ex. 4 error on test with PBI / Ex. 4

PBI / Ex. 4

From: WAM Support
Sent: Thursday, May 17, 2018 3:50 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>; WAM Support <WAM_Support@epa.gov>
Subject: RE: is OAM service down in staging?

Christian,

I removed the WAM authentication requirement from URL PBI / Ex. 4 and it goes straight to an Internal Server Error message when accessing the URL. Is there an issue with the PBI / Ex. 4?

Maury

From: Leckner, Erik
Sent: Thursday, May 17, 2018 2:35 PM
To: WAM Support <WAM_Support@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: is OAM service down in staging?
Importance: High

Hi Maury

Im seeting on a post request PBI / Ex. 4 C PBI / Ex. 4 5

PBI / Ex. 4

PBI / Ex. 4

PBI / Ex. 4

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Thursday, May 17, 2018 2:24 PM
To: WAM Support <WAM_Support@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: is OAM service down in staging?

Hi Maury

Sure, can do.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: WAM Support
Sent: Thursday, May 17, 2018 2:01 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: is OAM service down in staging?

Hi Christian,

Can you work with Paula to pull logs in staging to help troubleshoot this issue?

Maury Smith

Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency
General Dynamics Information Technology
79 TW Alexander Drive, Building 4401, Research Triangle Park, NC 27709
Office: 919.200.7305 | Mobile: Personal Privacy / Ex. 6 | smith.maury@epa.gov | www.gdit.com

GENERAL DYNAMICS
Information Technology

From: Chilivery, Swetha
Sent: Thursday, May 17, 2018 12:57 PM
To: WAM Support <WAM_Support@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>
Subject: RE: is OAM service down in staging?

Hi Tarsha,

I'm unable to access the below link.

Internal Server Error

The server encountered an internal error or misconfiguration and was unable to complete your request.

Please contact the server administrator at enpstg@epa.gov to inform them of the time this error occurred, and the actions you performed just before this error.

More information about this error may be available in the server error log.

Regards,
Swetha

From: WAM Support
Sent: Thursday, May 17, 2018 12:40 PM
To: Chilivery, Swetha <chilivery.swetha@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; WAM Support <WAM_Support@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>
Subject: RE: is OAM service down in staging?

Hi Swetha

Can you access PBI / Ex. 4 ?

Thanks,

Tarsha Jackson
Enterprise Identity & Access Management (EIAM)
General Dynamics Information Technology
ITS-EPA III - Supporting the US Environmental Protection Agency
79 TW Alexander Drive, Building 4401, P.O. Box 13668, Research Triangle Park, NC 27709
919.200.7432 | jackson.tarsha@epa.gov | tarsha.jackson@csra.com | www.gdit.com | GENERAL DYNAMICS Information Technology

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From: Chilivery, Swetha
Sent: Thursday, May 17, 2018 12:30 PM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; McCarthy, Colleen

<Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; WAM Support <WAM_Support@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>
Subject: RE: is OAM service down in staging?

Hi Tarsha,

I'm not able to login to EMPSTG too. Its showing the same error message as in below screenshots.

Regards,
Swetha

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Thursday, May 17, 2018 10:52 AM
To: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; WAM Support <WAM_Support@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>
Subject: RE: is OAM service down in staging?

Hi ,
I am getting the same error too. I remember we saw similar issue around mid March (around the password reset.)
Did the PBI/Ex. 4 /staging password get reset? Just checking...

Thanks,
Rakhi

From: McCarthy, Colleen
Sent: Thursday, May 17, 2018 10:24 AM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; WAM Support <WAM_Support@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>
Subject: RE: is OAM service down in staging?

P.S., I tried to reset my password, as the message said that my password may have expired, but the password screen told me that there was missing information... Thanks! Colleen

PBI / Ex. 4

File Edit View Favorites Tools Help

Emergency Management Portal

Welcome to the Emergency Management Portal

You entered an invalid UserID or Password. Please try again. It may be time to reset your password if it has been over 60 days.

Applications Links
Equipment Tracking
Field Readiness
OI DB
Incident Management Handbook

Reporting Links
EMP

OSC Home

RSC
Join Response Support Corps
About RSC

Help Desk
Email Help Desk

Messages

This is the new Fractal server

Login

Please enter your username and password to access the Emergency Management homepage and applications. If you want to access the applications directly, please use the links on the left hand side.

Please enter your LAN username and password

Username:

Password:

Login Reset

EPA Employees and others with LAN user IDs and passwords should log into EMP with those credentials.

For all others, please use your WAM or EPA Portal user ID and password to log in. If you do not already have a WAM or EPA Portal user ID, please register for one. Click here for instructions.

Forgot your password or login issues?

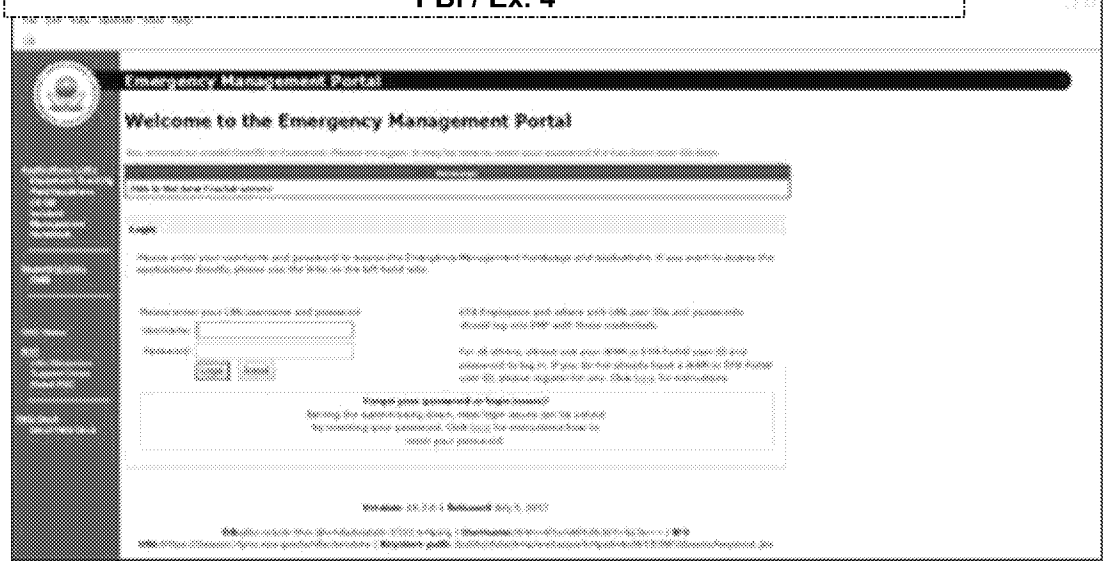
Barring the system being down, most login issues can be solved by resetting your password. Click here for instructions how to reset your password.

From: McCarthy, Colleen
Sent: Thursday, May 17, 2018 10:17 AM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; WAM Support <WAM_Support@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>
Subject: RE: is OAM service down in staging?

Hi Tarsha,

I had the same problem that Cindy had when I tried to sign in earlier this morning and just checked again and I still have it now. The screen shows "Processing…" for about 90 seconds to two minutes, then I get the error below:

PBI / Ex. 4



Thanks!

Colleen

From: Fan, Cindy (Yanqian)
Sent: Thursday, May 17, 2018 10:00 AM
To: WAM Support <WAM_Support@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>
Subject: RE: is OAM service down in staging?

Hi Tarsha,

Thanks for looking into the issue. I was able to login PBI / Ex. 4 as well. But I got "invalid user name or password" when I tried to login PBI / Ex. 4

Thanks!
Cindy

From: WAM Support
Sent: Thursday, May 17, 2018 9:23 AM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; WAM Support <WAM_Support@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>
Subject: RE: is OAM service down in staging?

Hi Cindy,

We're able to log into other Staging apps? Are you still having an issue? Let us know if we need to investigate further.

Thanks,

Tarsha Jackson
Enterprise Identity & Access Management (EIAM)
General Dynamics Information Technology
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79 TW Alexander Drive, Building 4401, P.O. Box 13668, Research Triangle Park, NC 27709
919.200.7432 | jackson.tarsha@epa.gov | tarsha.jackson@csra.com | www.gdit.com | GENERAL DYNAMICS Information Technology

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From: Fan, Cindy (Yanqian)
Sent: Thursday, May 17, 2018 8:00 AM
To: WAM Support <WAM_Support@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>
Subject: is OAM service down in staging?

Hi WAM group,

The staging OAM service seems not working. I entered my staging credential and tried to login EMP home page PBI / Ex. 4, I got this error: "You entered an invalid UserID or Password. Please try again. It may be time to reset your password if it has been over 60 days". However I was able to login WAM staging portal with my same credential PBI / Ex. 4

Thanks!
Cindy

Message

From: Thomas, Rob [Thomas.Rob@epa.gov]
Sent: 5/1/2018 6:19:11 PM
To: EMP_Internal_Team [EMP_Internal_Team@epa.gov]
Subject: FW: [ncc_alerts] PBI / Ex. 4 Vulnerabilities

Importance: High

Hello Team. Please review the previous email for PBI / Ex. 4

From: Team CCO [mailto:team_cco@epa.gov]
Sent: Wednesday, April 25, 2018 12:48 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: [ncc_alerts] Struts Vulnerabilities

Struts is a framework used to build PBI / Ex. 4 applications. Developers place struts in their .war or other deployable files. If your PBI / Ex. 4 application uses PBI / Ex. 4, please be aware of reported security vulnerabilities and direct your developers to update your code to updated versions, and have it redeployed on NCC servers.

PBI / Ex. 4

You are currently subscribed to ncc_alerts as: thomas.rob@epa.gov

If you no longer want to receive these e-mails simply send an e-mail to:
leave-ncc_alerts@lists.epa.gov
from your e-mail account and you will be automatically deleted.

If you know someone who would to like join the NCC Alerts Listserve, have them send an e-mail to:
join-ncc_alerts@lists.epa.gov

If you have any questions please e-mail: CCO.Team@epa.gov

Message

From: Chilivery, Swetha [chilivery.swetha@epa.gov]
Sent: 5/8/2018 12:56:42 PM
To: Leckner, Erik [Leckner.Erik@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]
Subject: RE: EMPDEV Questions for Swetha and Cindy

Hi Christian,

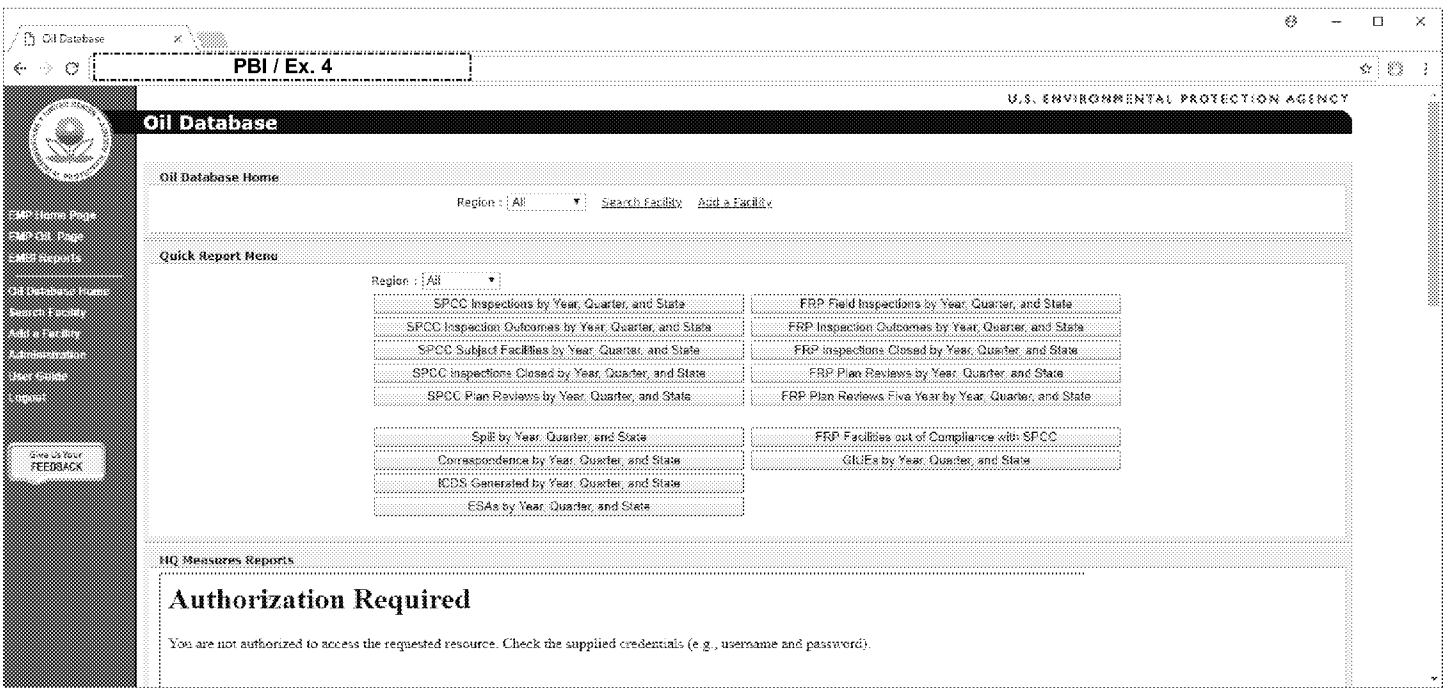
Please login with the same credentials that you use to login to EMP portal.

Regards,
Swetha

From: Leckner, Erik
Sent: Monday, May 7, 2018 6:40 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>
Subject: EMPDEV Questions for Swetha and Cindy

Hello Swetha and Cindy

For the following internal links, I received a popup authentication screen for PBI / Ex. 4. I am receiving this on empdev. Can you please enlighten as to what credentials, etc will need to be used. If no credentials, is this server in sync with the ids (lanids) on the empdev. For example, on stage and prod, I use eleckner. On empdev, I use xeleckne. Thanks.



Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: WAM Support [WAM_Support@epa.gov]
Sent: 5/17/2018 7:50:00 PM
To: Leckner, Erik [Leckner.Erik@epa.gov]
CC: EMP_Internal_Team [EMP_Internal_Team@epa.gov]; Chilivery, Swetha [chilivery.swetha@epa.gov]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]; McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Campbell, Ed [Campbell.Ed@epa.gov]; Henderson, Kertis [henderson.kertis@epa.gov]; WAM Support [WAM_Support@epa.gov]
Subject: RE: is OAM service down in staging?

Christian,

I removed the WAM authentication requirement from URL PBI / Ex. 4 and it goes straight to an Internal Server Error message when accessing the URL. Is there an issue with the PBI / Ex. 4 app server?

Maury

From: Leckner, Erik
Sent: Thursday, May 17, 2018 2:35 PM
To: WAM Support <WAM_Support@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: is OAM service down in staging?
Importance: High

Hi Maury

Im seeing on a post request PBI / Ex. 4 a PBI / Ex. 4

PBI / Ex. 4

PBI / Ex. 4

PBI / Ex. 4

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Thursday, May 17, 2018 2:24 PM
To: WAM Support <WAM_Support@epa.gov>

Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: is OAM service down in staging?

Hi Maury

Sure, can do.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: WAM Support
Sent: Thursday, May 17, 2018 2:01 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: is OAM service down in staging?

Hi Christian,

Can you work with Paula to pull logs in staging to help troubleshoot this issue?

Maury Smith
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency
General Dynamics Information Technology
79 TW Alexander Drive, Building 4401, Research Triangle Park, NC 27709
Office: 919.200.7305 | Mobile: Personal Privacy / Ex. 6 | smith.maury@epa.gov | www.gdit.com

GENERAL DYNAMICS
Information Technology

From: Chilivery, Swetha
Sent: Thursday, May 17, 2018 12:57 PM
To: WAM Support <WAM_Support@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>
Subject: RE: is OAM service down in staging?

Hi Tarsha,

I'm unable to access the below link.

Internal Server Error

The server encountered an internal error or misconfiguration and was unable to complete your request.

Please contact the server administrator at empstg@epa.gov to inform them of the time this error occurred, and the actions you performed just before this error.

More information about this error may be available in the server error log.

Regards,
Swetha

From: WAM Support
Sent: Thursday, May 17, 2018 12:40 PM
To: Chilivery, Swetha <chilivery.swetha@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; WAM Support <WAM_Support@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>
Subject: RE: is OAM service down in staging?

Hi Swetha

Can you access PBI / Ex. 4 ?

Thanks,

Tarsha Jackson
Enterprise Identity & Access Management (EIAM)
General Dynamics Information Technology
ITS-EPA III - Supporting the US Environmental Protection Agency
79 TW Alexander Drive, Building 4401, P.O. Box 13668, Research Triangle Park, NC 27709
919.200.7432 | jackson.tarsha@epa.gov | tarsha.jackson@csra.com | www.gdit.com | GENERAL DYNAMICS Information Technology

---

From: Chilivery, Swetha
Sent: Thursday, May 17, 2018 12:30 PM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; WAM Support <WAM_Support@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>
Subject: RE: is OAM service down in staging?

Hi Tarsha,

I'm not able to login to EMPSTG too. Its showing the same error message as in below screenshots.

Regards,
Swetha

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Thursday, May 17, 2018 10:52 AM
To: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; WAM Support <WAM_Support@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>
Subject: RE: is OAM service down in staging?

Hi ,
I am getting the same error too. I remember we saw similar issue around mid March (around the password reset.)

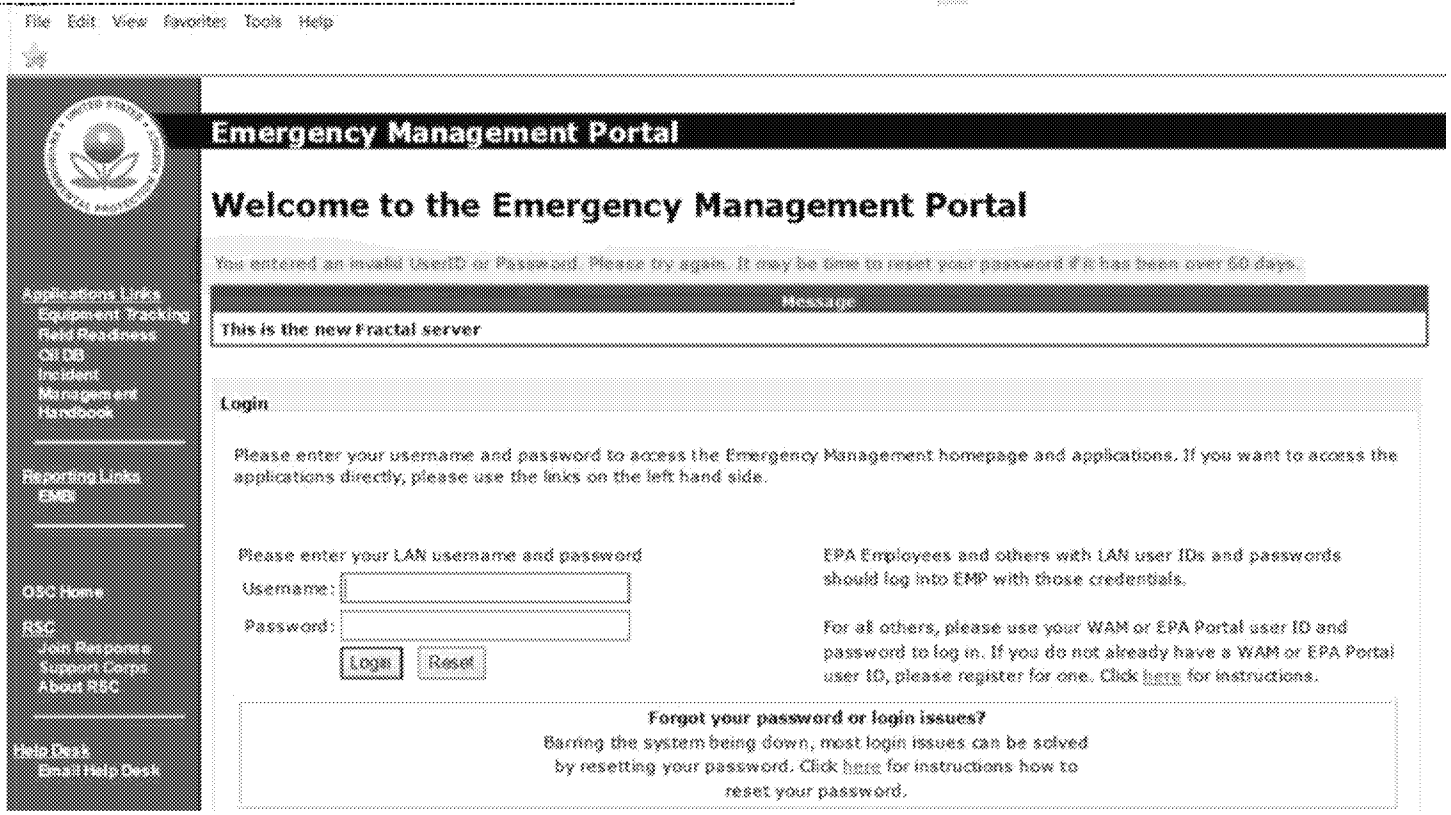
Did the IAM /staging password get reset? Just checking…

Thanks,
Rakhi

From: McCarthy, Colleen
Sent: Thursday, May 17, 2018 10:24 AM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; WAM Support <WAM_Support@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>
Subject: RE: is OAM service down in staging?

P.S., I tried to reset my password, as the message said that my password may have expired, but the password screen told me that there was missing information… Thanks! Colleen

PBI / Ex. 4

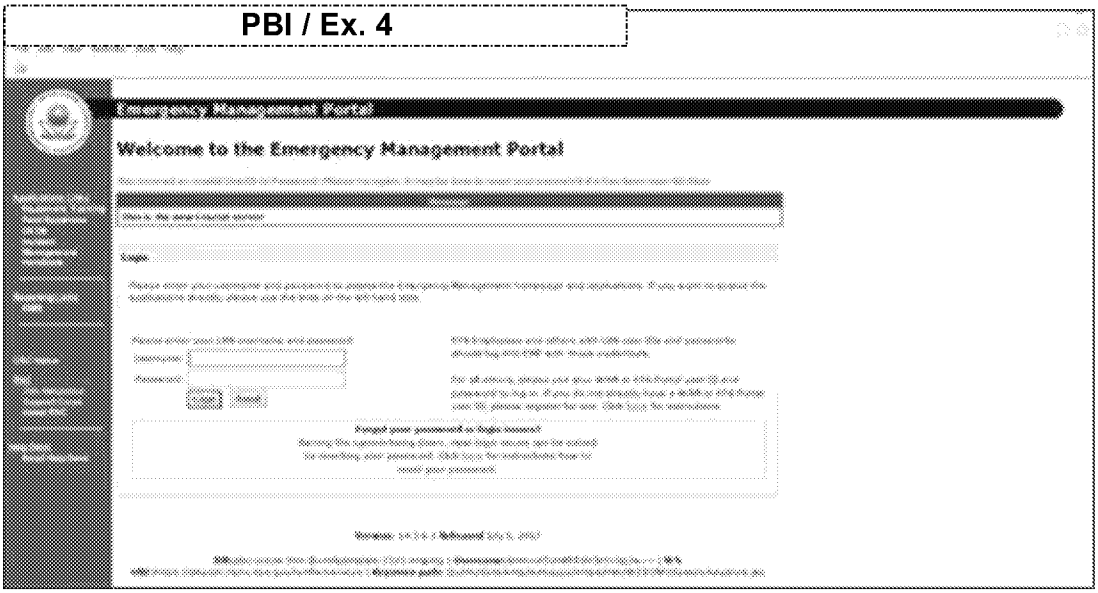


From: McCarthy, Colleen
Sent: Thursday, May 17, 2018 10:17 AM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; WAM Support <WAM_Support@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>
Subject: RE: is OAM service down in staging?

Hi Tarsha,

I had the same problem that Cindy had when I tried to sign in earlier this morning and just checked again and I still have it now. The screen shows "Processing…" for about 90 seconds to two minutes, then I get the error below:

PBI / Ex. 4



Thanks!

Colleen

From: Fan, Cindy (Yanqian)
Sent: Thursday, May 17, 2018 10:00 AM
To: WAM Support <WAM_Support@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>
Subject: RE: is OAM service down in staging?

Hi Tarsha,

Thanks for looking into the issue. I was able to login PBI / Ex. 4 as well. But I got "invalid user name or password" when I tried to login PBI / Ex. 4

Thanks!
Cindy

From: WAM Support
Sent: Thursday, May 17, 2018 9:23 AM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; WAM Support <WAM_Support@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>
Subject: RE: is OAM service down in staging?

Hi Cindy,

We're able to log into other Staging apps? Are you still having an issue? Let us know if we need to investigate further.

Thanks,

Tarsha Jackson
Enterprise Identity & Access Management (EIAM)
General Dynamics Information Technology
ITS-EPA III - Supporting the US Environmental Protection Agency
79 TW Alexander Drive, Building 4401, P.O. Box 13668, Research Triangle Park, NC 27709

919.200.7432 | jackson.tarsha@epa.gov | tarsha.jackson@csra.com | www.gdit.com | GENERAL DYNAMICS Information Technology

From: Fan, Cindy (Yanqian)
Sent: Thursday, May 17, 2018 8:00 AM
To: WAM Support <WAM_Support@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>
Subject: is OAM service down in staging?

Hi WAM group,

The staging OAM service seems not working. I entered my staging credential and tried to login EMP home page PBI / Ex. 4 I got this error: "You entered an invalid UserID or Password. Please try again. It may be time to reset your password if it has been over 60 days". However I was able to login WAM staging portal with my same credential: PBI / Ex. 4

Thanks!
Cindy

Message

From: Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
Sent: 5/10/2018 6:02:22 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]; Leckner, Erik [Leckner.Erik@epa.gov]
Subject: RE: PBI / Ex. 4 Security

Hi Ed, I have used perforce for BoA. There, we give the server path, user name and password to gain a connection, check in-checkout. There must be "authentication/ authorization" kind of logic at the server's end to verify the user and let/deny him access . It should be true with any repo including subversion. (My best guess ☺)
I have always used repos as a client. Never set the server up.

Thanks,
Rakhi

From: Campbell, Ed
Sent: Thursday, May 10, 2018 1:54 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: PBI / Ex. 4 Security

Christian / Rakhi,

Question for a POAM we are trying to resolve with Rob. Can one of the two of you explain what, if any security exists around Subversion? Is there a login to the repository that validates your credentials against an approved list?

Thanks,

Ed Campbell, PMP
Web Development Team Project Manager
GDIT Supporting ITS-EPA III Contract
79 TW Alexander Dr, Bld 4401, NC 27713
campbell.ed@epa.gov (o) 919.200.7243
Personal Privacy / Ex. 6

Message

From: Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]
Sent: 5/16/2018 5:58:31 PM
To: Leckner, Erik [Leckner.Erik@epa.gov]; Morgan, Jennifer [morgan.jennifer@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: EMP Administration Alert Created by ERIK LECKNER On PBI / Ex. 4

It's a very easy task. Configs table is designed for your request ☺ Currently in Dev, You, Jenn, Rakhi and helpdesk are the Alert Admin recipients. I can remove Helpdesk from recipient list. Please let me know.

-----Original Message-----
From: Leckner, Erik
Sent: Wednesday, May 16, 2018 1:49 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Administration Alert Created by ERIK LECKNER On PBI / Ex. 4

Great, but it should be limited to a few as they may be frequent at times during dev. Haven't looked who is in that group .. perhaps a script that we can run from our end which puts who in it that needs to be in it at times. It's dev, after all ☺

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

-----Original Message-----
From: Fan, Cindy (Yanqian)
Sent: Wednesday, May 16, 2018 9:02 AM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Administration Alert Created by ERIK LECKNER On PBI / Ex. 4

For Dev, I can replace "EMP helpdesk" with "PBI / Ex. 4" in config table. It's a quick swap. Jenn is already in distributed list. The recipient list is controlled by Config table: PBI / Ex. 4

Thanks!
Cindy

-----Original Message-----
From: Leckner, Erik
Sent: Wednesday, May 16, 2018 12:45 AM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: FW: EMP Administration Alert Created by ERIK LECKNER On PBI / Ex. 4

We probably need to set the emp helpdesk for this to an internal EMP helpdesk for dev. Cindy, thoughts on this, we can probably set it to dev team plus Jennifer but needs to be known this is a dev help desk alert.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

-----Original Message-----
From: EMERG_MGMT_PORTAL@epa.gov [mailto:EMERG_MGMT_PORTAL@epa.gov]
Sent: Tuesday, May 15, 2018 8:43 PM
To: EMP Helpdesk <EMP_Helpdesk@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: EMP Administration Alert Created by ERIK LECKNER On PBI / Ex. 4

THE FOLLOWING ALERT WAS CREATED ON WEDNESDAY MAY 16, 2018 12:41:17 AM BY ERIK LECKNER:

Alert ID: 2282
Subject: Test 2 - After sequence update

Priority: High
Activation Date: WEDNESDAY MAY 16, 2018 01:00:00 AM
Expiration Date: WEDNESDAY MAY 16, 2018 02:00:00 AM
Application Popup: Yes
Email Notification: Yes
Alert Text: Test 2 - After sequence update

ALERT RECIPIENTS:

PBI / Ex. 4

Message

From: Campbell, Ed [Campbell.Ed@epa.gov]
Sent: 5/10/2018 5:53:46 PM
To: Leckner, Erik [Leckner.Erik@epa.gov]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
Subject: PBI / Ex. 4 Security

Christian / Rakhi,

Question for a POAM we are trying to resolve with Rob. Can one of the two of you explain what, if any security exists around PBI / Ex. 4 ? Is there a login to the repository that validates your credentials against an approved list?

Thanks,

Ed Campbell, PMP
Web Development Team Project Manager
GDIT Supporting ITS-EPA III Contract
79 TW Alexander Dr, Bld 4401, NC 27713
campbell.ed@epa.gov (o) 919.200.7243
Personal Privacy / Ex. 6

Message

From: Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]
Sent: 5/16/2018 7:10:36 PM
To: Morgan, Jennifer [morgan.jennifer@epa.gov]; Smith, Maury [smith.maury@epa.gov]; Leckner, Erik [Leckner.Erik@epa.gov]; Campbell, Ed [Campbell.Ed@epa.gov]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]; Waldo, James V. [Waldo.James@epa.gov]
CC: McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; Henderson, Kertis [henderson.kertis@epa.gov]; Page, Alison [Page.Alison@epa.gov]
Subject: RE: new PBI / Ex. 4 account in Dev

Great. Thanks Jenn!

From: Morgan, Jennifer
Sent: Wednesday, May 16, 2018 3:10 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>; Page, Alison <Page.Alison@epa.gov>
Subject: RE: new PBI / Ex. 4 account in Dev

Hi Cindy,

Yes, they are!

-Jenn

From: Fan, Cindy (Yanqian)
Sent: Wednesday, May 16, 2018 3:08 PM
To: Smith, Maury <smith.maury@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>; Page, Alison <Page.Alison@epa.gov>
Subject: RE: new PBI / Ex. 4 account in Dev

Hi all,

I just run the PBI / Ex. 4 sync in Dev. I can see Rakhi's account '**PBI / Ex. 4**' active in database this time. Rakhi, please try to login Dev again.

Jenn, I looked at PBI / Ex. 4 roles on my account 'yfan' in Dev database. Here is the result:

PBI / Ex. 4

Are they the PBI / Ex. 4 groups you assigned to me?

Thanks!
Cindy

From: Smith, Maury
Sent: Wednesday, May 16, 2018 2:43 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>; Page, Alison <Page.Alison@epa.gov>
Subject: RE: new PBI / Ex. 4 account in Dev

Cindy,

The latest XML files are attached.

Maury

From: Fan, Cindy (Yanqian)
Sent: Wednesday, May 16, 2018 2:27 PM
To: Smith, Maury <smith.maury@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>; Page, Alison <Page.Alison@epa.gov>
Subject: RE: new OID account in Dev

Great. Yes, after you send me the latest XML and I run the sync, Rakhi's account and our PBI / Ex. 4 groups shall be created in our database.

Thank you!

From: Smith, Maury
Sent: Wednesday, May 16, 2018 2:23 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>; Page, Alison <Page.Alison@epa.gov>
Subject: RE: new PBI / Ex. 4 account in Dev

It's there J just approved the registration yesterday. I need to get you the up to date XML files so you can sync.

Username is xrmadhav which will appear as PBI / Ex. 4 in the new XML file.

From: Fan, Cindy (Yanqian)
Sent: Wednesday, May 16, 2018 2:18 PM
To: Smith, Maury <smith.maury@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>; Page, Alison

<Page.Alison@epa.gov>
Subject: RE: new OID account in Dev

Hi Maury,

It seems Rakhi's account not created in Dev PBI / Ex. 4 yet. I don't see her name in your previous XML file.

From: Smith, Maury
Sent: Wednesday, May 16, 2018 2:11 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>; Page, Alison <Page.Alison@epa.gov>
Subject: RE: new PBI / Ex. 4 account in Dev

Erik/Ed/Cindy,

I think the x-id will work for Raki. I believe previous issue with account types was my lack of understanding about Cindy's sync process. If she has the correct up to date xml files (user and group) from the correct environment (Dev) security assignment and logons will work fine.

Cindy – Please correct me if I am mistaken.

Maury

From: Leckner, Erik
Sent: Wednesday, May 16, 2018 2:06 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>; Page, Alison <Page.Alison@epa.gov>
Subject: RE: new PBI / Ex. 4 account in Dev

Hello Ed

They have to model the ids based on standard ids. Meanwhile, Im working on setup and prefer the core setup team logging. For example, with alerts last night I wasn't sure who was firing off alerts as the only one that needed to test was myself and I need to correlate what I am working on with what is being logged. Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Campbell, Ed
Sent: Wednesday, May 16, 2018 2:04 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>

Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>; Page, Alison <Page.Alison@epa.gov>
Subject: RE: new OID account in Dev

Christian,

There's no reason to hold Rakhi off of the development server simply because her access is a minor inconvenience to your setup process. If you're filtering through logs (or whatever else additional difficulty) generated by Jenn, Cindy, Swetha having access – you can handle Rakhi too. You've left her off of much of the conversation involving the xIDs and our solution to that (a subset of users generated from J and Maury), so you can't punish her for not understanding that either.

Cindy, or J or Maury – Was Rakhi's non-X ID part of the subset of users that we generated for Dev?

I'd like her to have access to the Dev server as soon as is possible.

Thanks.

Ed Campbell, PMP
Web Development Team Project Manager
GDIT Supporting ITS-EPA III Contract
79 TW Alexander Dr, Bld 4401, NC 27713
campbell.ed@epa.gov (o) 919.200.7243
Personal Privacy / Ex. 6

From: Leckner, Erik
Sent: Wednesday, May 16, 2018 1:57 PM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: new PBI / Ex. 4 account in Dev

Rakhi

I have requested many times not to worry about this yet. You're asking Maury and James to do things that need to be different. They will model after the work I orchestrated with the team (Maury, Cindy, etc). Please refrain from worrying about your account there yet as its more involved (requires db syncs, different ids). Once I finish the setup which is proceeding with the core team on this setup, I will make the formal request for all ids. Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Wednesday, May 16, 2018 12:35 PM
To: Waldo, James V. <Waldo.James@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen

<Mccarthy.Colleen@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: new PBI / Ex. 4 account in Dev

Hi J,
I am not bale to login to emp url in Dev. PBI / Ex. 4
I am getting the error message ERROR : AuthenticationProvider : User : xrmadhav must have either OEM_GENERAL or EPA_EMPLOYEE group

I am part of user group EMP-OSWER already.

Thanks,
Rakhi

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Tuesday, May 15, 2018 11:29 PM
To: Waldo, James V. <Waldo.James@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: new PBI / Ex. 4 account in Dev

Hi J,
Thank you very much! I am able to login to PBI / Ex. 4 with my uid.

Thanks,
Rakhi

From: Waldo, James V.
Sent: Tuesday, May 15, 2018 6:31 PM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: new PBI / Ex. 4 account in Dev

The email is an automated thing, so I can't actually resend. I did look up your account and it's there with PBI / Ex. 4 The password is the one you chose during registration, but you can have another one sent via email if you forgot it. Just try to login to PBI / Ex. 4 and let me know the result.

James Waldo
Enterprise Identity & Access Management (EIAM)
General Dynamics Information Technology
ITS-EPA III - Supporting the US Environmental Protection Agency
79 TW Alexander Drive, Building 4401, P.O. Box 13668, Research Triangle Park, NC 27709
919.475.9581 | waldo.james@epa.gov | www.gdit.com
GENERAL DYNAMICS
Information Technology

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Tuesday, May 15, 2018 5:34 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: new PBI / Ex. 4 account in Dev

Hi J,
I don't think I received a mail with my Dev user ID yet. Could you check and resend it to me again?

Thank you Cindy!

Thanks,
Rakhi

From: Fan, Cindy (Yanqian)
Sent: Tuesday, May 15, 2018 5:17 PM
To: Waldo, James V. <Waldo.James@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: new PBI / Ex. 4 account in Dev

Thank you J!

Rakhi, can you try to login EMP in Dev: **PBI / Ex. 4**

From: Waldo, James V.
Sent: Tuesday, May 15, 2018 5:14 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: new PBI / Ex. 4 account in Dev

I found Rakhi's registration from April 23 and approved it. The userid should be delivered via email.

James Waldo
Enterprise Identity & Access Management (EIAM)
General Dynamics Information Technology
ITS-EPA III - Supporting the US Environmental Protection Agency
79 TW Alexander Drive, Building 4401, P.O. Box 13668, Research Triangle Park, NC 27709
919.475.9581 | waldo.james@epa.gov | www.gdit.com
GENERAL DYNAMICS
Information Technology

From: Fan, Cindy (Yanqian)
Sent: Tuesday, May 15, 2018 4:57 PM
To: Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: new PBI / Ex. 4 account in Dev

Hi Maury/J,

Could you please create a new account "rmadhava" (Madhavan Nair Kamala Devi, Rakhi) in PBI / Ex. 4 dev system? Rakhi is one of our PBI / Ex. 4 developers and she submitted access request a month ago. But she didn't get any updates on that.

Thanks!
Cindy

From: Smith, Maury
Sent: Tuesday, May 15, 2018 12:59 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: PBI / Ex. 4 Access Manager Link - DEV

Hi Jennifer,

It's PBI / Ex. 4

Maury

From: Morgan, Jennifer
Sent: Tuesday, May 15, 2018 11:57 AM
To: Smith, Maury <smith.maury@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Subject: PBI / Ex. 4 Access Manager Link - DEV

Hi Maury,

Is there a link for me to access the PBI / Ex. 4 in the DEV environment? I need to add PBI / Ex. 4 rights to our DEV accounts and those roles can only be added using the PBI / Ex. 4 tool.

Thanks so much!
Jennifer

Jennifer Morgan
Help Desk Lead | Project Management Analyst
GDIT Supporting ITS-EPA III Contract
Morgan.Jennifer@epa.gov

Message

From: Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
Sent: 4/16/2018 5:44:24 PM
To: EMP Helpdesk [EMP_Helpdesk@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]
Subject: RE: Batch Training Spreadsheet Upload Failure
Attachments: FRM_1-1-18_to_3-31-18 - Copy9.xls

H Jenn,
I tried testing that particular case in our test 7 and 8.

Test sheet 7: Has 158 rows of data with out any '&'.
Test Result → Passed.
Test Sheet 8: Had 158 records as well; but one data row swapped out with a record with '&' in it.
Test Result -> [redacted]. "– the system appeared to be working on uploading them and after a few minutes displayed "No File Chosen" and stopped working".

Both test cases had 158 records. So it looked like it's the data problem -unexpected &- rather than the size of the data. We can try one more test sheet to confirm this. PFA. (It has 9 records with one special character). Could you try this on staging as let us know how it goes?

Thanks,
Rakhi

From: EMP Helpdesk
Sent: Monday, April 16, 2018 1:25 PM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Hi Rakhi,

Isn't the issue also that the file has too many data entries in it?

Thanks,
Jenn

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Monday, April 16, 2018 1:01 PM
To: EMP Helpdesk <EMP_Helpdesk@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Hi Jenn,
Thank you very much for testing different combinations of records in the Staging environment! Really appreciate your help.

Christian/Cindy,
Looks like the error is caused by '&' as suspected. The records with '&' is not going through. So the root cause here is → Bad input data.

The log file for FR is not capturing and logging this error ! So we had to test different combinations to rule out other scenarios to confirm the 'root cause'. I also don't have FR up in my local to test the scenario. Thank you very much Jenn for patiently testing all the different scenarios!

Thanks,
Rakhi

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Monday, April 16, 2018 11:35 AM
To: EMP Helpdesk <EMP_Helpdesk@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Hi Jenn,
Thanks for testing that out Jenn. It is the same data I got from Cindy, but with different scenarios.
Sheet 1: 18 records from the original data sheet without any special characters.
Sheet 2: 168 records from the original data sheet without any '&'

These are the same valid data you got error on, while trying to upload . Only concern is, this might have created multiple entries of the same data. but I hope there would a check in the insertion logic to avoid duplicate entries. I was under the impression that we are testing this on staging not prod. Sorry, I didn't mention that explicitly!
(I will look into the table to find out if this caused any duplicate entries).

Your test result shows the issue might be happening due to special character-mostly- or data sheet with more than 160 records. I will message you offline to test which of these might be the real cause.

Thanks,
Rakhi

From: EMP Helpdesk
Sent: Monday, April 16, 2018 11:09 AM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Hi Rakhi,

I uploaded each of the 3 spreadsheets you attached and all 3 were uploaded successfully, no error messages at all!

Since these are being uploaded in production, these training records are being added to these peoples' profiles. Is the data correct since you said it was test data or will we need to remove these records from these peoples' profiles?

Thanks,
Jenn

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Monday, April 16, 2018 10:27 AM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Thank you very much Jenn for testing that spreadsheet out. Thank you for working on my access as well!
To answer "Do you think the original spreadsheet was not uploading because it was too large? "

Yeah! It could be because of too much of data or multiple data that it is getting hung in the bulk update process.

Or it could because of the special character error (but it is not getting reported back to UI , so it could be mostly be because of the bulk processing)
We can definitely do a test to confirm the cause. I am attaching 3 more test data excels, I have compiled from the original test data sheet, which would test 3 different scenarios.
When you get a chance, please test the bulk update with these test datasheets and let me know how each test goes.

PS: Thank you very much for testing these out! . (Also have remerged the threads on this communication.)

Thanks,
Rakhi

From: EMP Helpdesk
Sent: Monday, April 16, 2018 9:40 AM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Hi Rakhi,

I was able to upload the single record spreadsheet you attached. The "restricted" error just means that the user who is trying to upload the spreadsheet doesn't have the rights to upload restricted courses in FR. You currently don't have restricted rights but I am working on adding those to your profile.

Unfortunately, I don't have a past spreadsheet that I used for a successful bulk upload, but the functionality did work right before the contract end date in January, I remember I had to use it for a Help Desk ticket.

Do you think the original spreadsheet was not uploading because it was too large?

Thanks,
Jenn

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Saturday, April 14, 2018 12:26 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Hi Cindy/Jenn,
Could you both try uploading this attached excel (one with the single record I tested yesterday) and let me know how it goes. It is just to check if you are getting the restricted access error.

Also could you share the sheet, if you have an input excel sheet that you have used in the past for a successful bulk upload?

Thanks,
Rakhi

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Saturday, April 14, 2018 3:57 AM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Hi Christian,
While testing earlier (before sending the mail with error details below in the chain at 6.32 PM EST), I had tried a number of scenarios. The one with "&" was just one case among them. Prior to that, I have tested other records which doesn't have

'&'. For example, I made a sample test data sheet with just one record - added below-(From the list Cindy gave). For this data, I got the same error 'restricted rights' as shown in the error message pic below in the mail sent at 6.32 PM EST (for rows 1 to 16. & this mail.)
Adding an image of the error I got with this particular single record below. (unfortunately the FR log at staging doesn't seem to log any of these errors!)

So even if we add a record without not-allowed characters like "&", the upload is not working as we can see below. I remember Cindy mentioning this particular functionality was working well earlier.(Cindy, correct me if I am wrong.)
Cindy/Jenn, do you both remember when did this functionality work last for you?

PBI / Ex. 4

Thanks,
Rakhi

From: Leckner, Erik
Sent: Friday, April 13, 2018 8:11 PM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure
Importance: High

Hello Cindy and Rakhi

The error reporting shows that the **&** should not be used. Multiple records for 101071 have this same issue in the .xls file. That should be removed from the file (multiple occurrences and run it again). What do you see when you try to import it, by the way? Just getting to this one as I have been working on other empdev server related items.

PBI / Ex. 4

Christian Leckner

Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Friday, April 13, 2018 8:04 PM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Hello Cindy and Rakhi,

Thanks for looking into this.

I would think that one can simply import the file by removing the special character (simple as that). However, I will open a JIRA ticket as the error reporting must alert the user of the issue (line number in the file, etc).

If you're still around, please try it with the change on the actual file, or I can do that ...

Best,

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Friday, April 13, 2018 6:32 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Hi Cindy,
I have tried uploading a limited set of records by removing some records from the original excel you gave.
Here are the findings:
1) Now I get error messages displayed in the UI- Please find the image below. **ROW 1: Course Id: 1297 is restricted and you do not currently have restricated rights for this course. The course cannot be uploaded.**
2) One of the records has special character '&' in the comment section. **ROW 16: Comment:T&E Specific: Directors Exemption, lab and field credit for Course Id: 101071 contains special characters : !%&~`@#$" not allowed by system.**

The logs in staging server however doesn't log any error! I would need more time to troubleshoot this. (FR in my local is not up yet).
If this is an urgent task, as you suggested in below mail; please go ahead and have your proc do this task while I continue troubleshooting this.
(Note : Record 160 to 189 has special character '&' in the comment section. Let us know how those input rows go with the proc if you happen to write and execute it.)

PBI / Ex. 4

Thanks,
Rakhi

From: Leckner, Erik
Sent: Friday, April 13, 2018 5:55 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Yes.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Friday, April 13, 2018 5:40 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

It's definitely not just import. There is data migration behind that button.

From: Leckner, Erik
Sent: Friday, April 13, 2018 5:36 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Hi Cindy/Rakhi

Also, since it isn't a direct import but Java related, I would look at trying to import into a working db or any other similar file import to see whether it's just the file or for all files.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Friday, April 13, 2018 5:25 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Christian/Rakhi,

Yes. The "_JE" user doesn't have "create table" permission. It can only manipulate data inside table.

If you need more time on troubleshooting, I may proceed to write a procedure and migrate these training data into system. You will continue to investigate the issue and let me know if you need any help.

Thanks!
Cindy

From: Leckner, Erik
Sent: Friday, April 13, 2018 4:43 PM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Rakhi

Please coord. with Cindy on this.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Friday, April 13, 2018 4:31 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; EMP Helpdesk

<EMP_Helpdesk@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Hi Christian,
In which DB are you thinking of creating table? I am not sure if JE user has the rights to (or supposed to) create any tables. Cindy would you know about the permission?

Thanks,
Rakhi

From: Leckner, Erik
Sent: Friday, April 13, 2018 4:07 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Hi Cindy/Rakhi

Also, can you do a quick import into a similar table (create one) and see if it bails out.

(I know Rakhi started looking at it but I mentioned I would take a look at it when I had my first chance to)

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Friday, April 13, 2018 4:05 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Hello Cindy

Do you expect a temp table for this – I went thru this fairly quickly and saw it being saved to FR_PERSON_TRAINING.
I believe while a typical import should be with a temp table for efficiency, I didn't see this (but I spent only a few minutes on this as I am working on empdev server stuff).

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Friday, April 13, 2018 3:59 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: FW: Batch Training Spreadsheet Upload Failure

Hi Christian,

I forwarded attached spreadsheet to Rakhi earlier. She already spent some time on digging code to find table name.

The FR_PERSON_TRAINING is the final table for storing FR user training information. But for the uploaded data, do you see any temp table in the java code?

Thanks!

Cindy

From: Fan, Cindy (Yanqian)
Sent: Friday, April 13, 2018 11:37 AM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: FW: Batch Training Spreadsheet Upload Failure

From: Fan, Cindy (Yanqian)
Sent: Friday, April 13, 2018 11:37 AM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: FW: Batch Training Spreadsheet Upload Failure

From: EMP Helpdesk
Sent: Thursday, April 12, 2018 2:46 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: FW: Batch Training Spreadsheet Upload Failure

Hi Cindy,

I am having the same issue as the user below uploading a spreadsheet to the bulk spreadsheet upload in FR. The system will just hang after I select the file to upload and press the "Import file" button. Is this something you can upload on the back end? Or is this something I need to send to Christian & Rakhi.

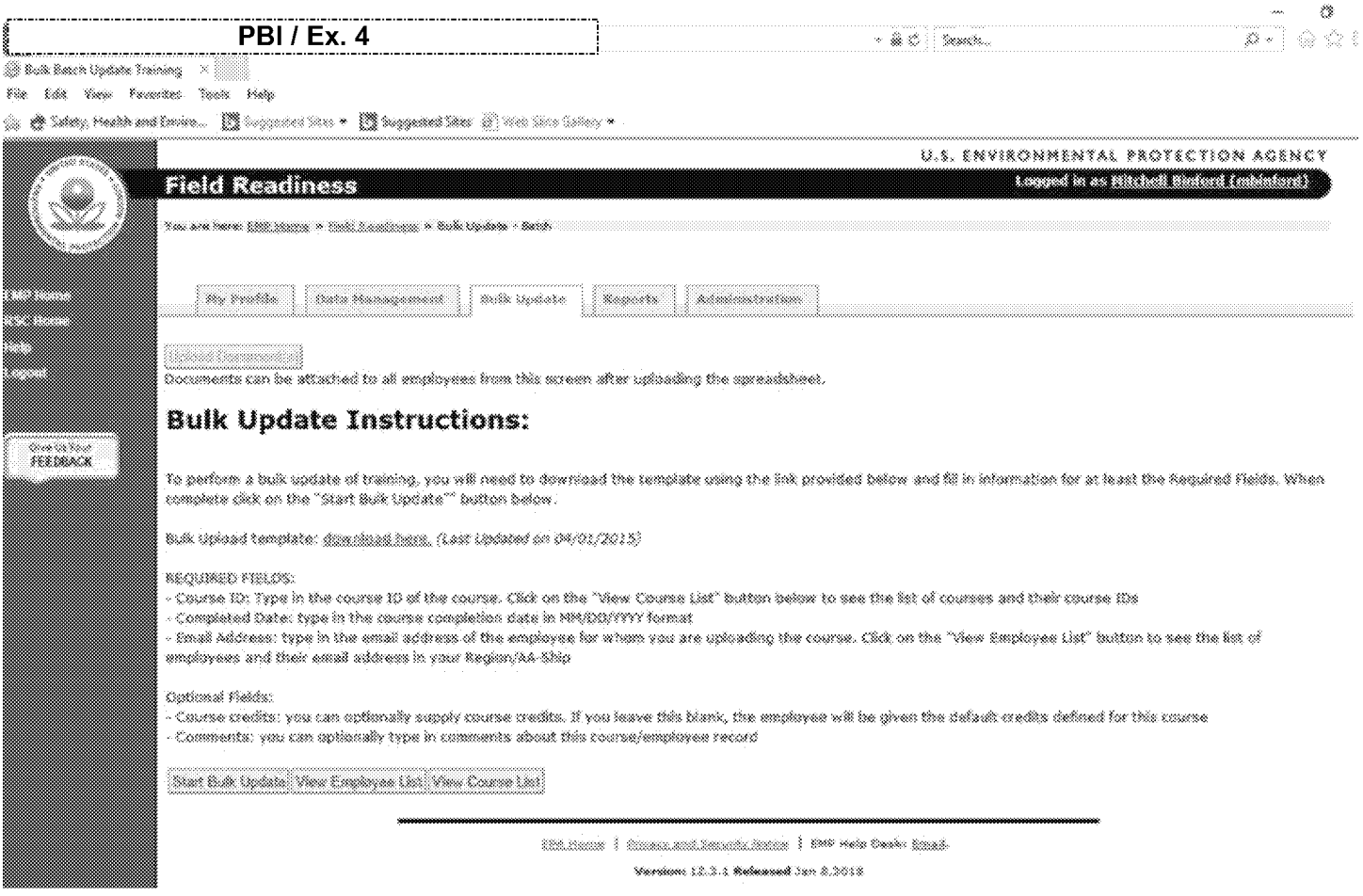
Thanks,
Jenn

From: Binford, Mitchell
Sent: Wednesday, April 11, 2018 2:13 PM
To: EMP Helpdesk <EMP_Helpdesk@epa.gov>
Cc: Tant, Jennifer <tant.jennifer@epa.gov>
Subject: Batch Training Spreadsheet Upload Failure

Hi,

My attempt to upload a spreadsheet of training records failed. There were no errors provided, it appeared to timeout or stop in the middle of the service. I have attached a copy of the spreadsheet. As well, I have attached an image of page where the failure occurs.

PBI / Ex. 4



Thank you,
Mitch

Mitchell Binford
Booz | Allen | Hamilton
Tel. (513) 569-7289
Contractor to the US EPA
POC: Stephen Musson
26 W. Martin Luther King Dr.
Room G72A
Cincinnati, Ohio 45268
binford_mitchell@bah.com
binford.mitchell@epa.gov

Message

From: Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
Sent: 5/17/2018 7:12:44 PM
To: EMP Helpdesk [EMP_Helpdesk@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Leckner, Erik [Leckner.Erik@epa.gov]
CC: Thomas, Rob [Thomas.Rob@epa.gov]; McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: EMP Field Readiness Delegation Issues

Looping in Colleen and Ed.

Thanks,
Rakhi

From: EMP Helpdesk
Sent: Thursday, May 17, 2018 9:34 AM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>
Cc: Thomas, Rob <Thomas.Rob@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: EMP Field Readiness Delegation Issues

All,

I just checked in EMP Admin this morning and James Jeleniewski is still listed in the FR Delegate group. Kelli said she removed him on Monday so something is causing him to be "stuck" as her delegate.

I checked with Kelli on what actions he was trying to perform as a delegate and they are managing the training records of those on Kelli's team which he has delegation rights to do so for and this is correct and how delegation functionality works in FR. So, I think there's an issue with him losing his delegation rights in FR while still showing that he's got delegation rights to Kelli's team.

Thanks,
Jenn

From: Fan, Cindy (Yanqian)
Sent: Wednesday, May 16, 2018 11:28 AM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>
Cc: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: EMP Field Readiness Delegation Issues

Thanks Rakhi.

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Wednesday, May 16, 2018 11:17 AM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>
Cc: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: EMP Field Readiness Delegation Issues

Hi Cindy,
In the meantime, I will investigate the issue from the PBI/Ex.4 Side.

I would reach out to you for some inputs.

Thanks,
Rakhi

From: Fan, Cindy (Yanqian)
Sent: Wednesday, May 16, 2018 10:39 AM
To: EMP Helpdesk <EMP_Helpdesk@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Cc: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: EMP Field Readiness Delegation Issues

Hi Jenn,

This is a strange issue. I remember in last time fix, I had to delete James from delegate group and you had to assign him back to delegate group to fix the issue. I have included Christian and Rakhi in this email chain. We will need PBI / Ex. 4 team to check the code behind "searching person" button. What query is used to return the search result?

Do you want me to proceed removing James from Delegate group or wait for comments from Christian/Rakhi? Please let me know.

Thanks!
Cindy

From: EMP Helpdesk
Sent: Wednesday, May 16, 2018 10:05 AM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Thomas, Rob <Thomas.Rob@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: FW: EMP Field Readiness Delegation Issues

Hey Cindy,

See below. I think there's an issue with the delegation in FR. We had resolved this issue back on March 23 when James' rights weren't working but he was still in the **PBI / Ex. 4** group in EMP Admin. I just checked this morning and he's still in the group in EMP Admin but it seems he's lost his data manager delegate abilities in FR.

His LAN ID is "PBI / Ex. 4"

Thanks,
Jenn

From: Lucarino, Kelli
Sent: Wednesday, May 16, 2018 7:44 AM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Thomas, Rob <Thomas.Rob@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>; Pettit, Jonathan <Pettit.Jonathan@epa.gov>
Subject: RE: EMP Field Readiness Delegation Issues

Hi Jennifer,

So James's ability to enter info into the FR module of the EMP has stopped working again!! I deleted him as a delegate and was going to re-add him, but I am running into the same problem as last time!!! Since you were able to solve the problem last time, I was hoping you could work your magic again!!

Thanks so much!!!

Kelli Lucarino
U.S. EPA Region 2
On-Scene Coordinator
2890 Woodbridge Avenue
Edison, New Jersey 08837
(732) 321-6665 (office)
Personal Privacy / Ex. 6 (cell)
lucarino.kelli@epa.gov

From: Morgan, Jennifer
Sent: Friday, March 23, 2018 1:48 PM
To: Lucarino, Kelli <Lucarino.Kelli@epa.gov>
Cc: Thomas, Rob <Thomas.Rob@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>; Pettit, Jonathan <Pettit.Jonathan@epa.gov>
Subject: RE: EMP Field Readiness Delegation Issues

Hi Kelli,

Great, please let us know if he's successful with what he needs to do!

Thanks,
Jennifer

From: Lucarino, Kelli
Sent: Friday, March 23, 2018 10:53 AM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Thomas, Rob <Thomas.Rob@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>; Pettit, Jonathan <Pettit.Jonathan@epa.gov>
Subject: RE: EMP Field Readiness Delegation Issues

Thank you so much for the help Jennifer!! I was able to successfully add him back as a delegate!! He is not in the office today but I will have him try it out when he gets back!!

Thanks so much for the help!!

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lucarino.kelli@epa.gov

From: Morgan, Jennifer
Sent: Friday, March 23, 2018 10:04 AM
To: Lucarino, Kelli <Lucarino.Kelli@epa.gov>
Cc: Thomas, Rob <Thomas.Rob@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: EMP Field Readiness Delegation Issues

Good Morning Kelli,

We were able to manually remove James from the delegate group and I checked on our end to make sure he's not in there anymore. Can you please add him as your delegate again? Let me know when this has been completed and I'll check to make sure he was added on our side too and hopefully this will solve the issue!

Thanks,
Jennifer

From: Morgan, Jennifer
Sent: Thursday, March 22, 2018 10:51 AM
To: Lucarino, Kelli <Lucarino.Kelli@epa.gov>
Cc: Thomas, Rob <Thomas.Rob@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: EMP Field Readiness Delegation Issues

Hi Kelli,

I'm sorry I misunderstood, thank you for clarifying! In the past when this issue has occurred, we have to have our developers manually remove him from the delegate group on the back-end and then you are able to add him again. We haven't quite figured out why – but sometimes people get "stuck" as delegates and I believe this is what happened with James. I'll get back to you once I've checked with our developers to make sure they can remove him.

Thanks so much for your patience with us on this!

-Jennifer

From: Lucarino, Kelli
Sent: Thursday, March 22, 2018 10:12 AM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: EMP Field Readiness Delegation Issues

Thanks Jennifer! James has been removed as a delegate for some time now. The issue is that I cannot re-add him as a delegate because his status still says he is one, even though he really isn't! Thanks for the help!!

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lucarino.kelli@epa.gov

From: Morgan, Jennifer
Sent: Wednesday, March 21, 2018 12:04 PM
To: Lucarino, Kelli <Lucarino.Kelli@epa.gov>
Cc: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: EMP Field Readiness Delegation Issues

Hi Kelli,

This is Jennifer Morgan, I worked on the EMP Help Desk formerly and am now working on it again for the new contractor that just took over, CSRA. I reviewed your email thread with Rob and I was wondering if you could try something for me...can you go ahead and remove James as your delegate in FR? What should happen then tonight during the overnight sync is that he gets removed from the group on our side. I will check to make sure this happened tomorrow morning and if it did, I'll have you add him as your delegate again and this should hopefully "clear" the issue. We had issues in the past with the delegate functionality, so I'm hoping this isn't happening again, but if it is, we will get it figured out!

Please let me know once you've removed him as your delegate in FR so I know that part has been done! We will get this figured out!

Thanks,
Jennifer

From: Lucarino, Kelli
Sent: Tuesday, March 20, 2018 1:45 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Pettit, Jonathan <Pettit.Jonathan@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: EMP Field Readiness Delegation Issues

Hi Rob,

Yes it is just for my team. It is not a new delegation for him either, he has had it for at least a year. It just stopped working for some reason!!!

Kelli Lucarino
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lucarino.kelli@epa.gov

From: Thomas, Rob
Sent: Tuesday, March 20, 2018 1:02 PM
To: Lucarino, Kelli <Lucarino.Kelli@epa.gov>
Cc: Pettit, Jonathan <Pettit.Jonathan@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: EMP Field Readiness Delegation Issues

Hey Kelli.

This is for your Team and not the Region, correct? It sounds like you asking for him to be an "FR Data Manager". Review the graphic below to see why we are asking the questions and being careful assigning new permissions, rights, roles etc.:

PBI / Ex. 4

Thanks.
Rob Thomas

From: Lucarino, Kelli
Sent: Tuesday, March 20, 2018 12:52 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Pettit, Jonathan <Pettit.Jonathan@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: EMP Field Readiness Delegation Issues

Hey Rob,

He really only enters training in we take other than everything you mentioned!

Kelli Lucarino
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lucarino.kelli@epa.gov

From: Thomas, Rob
Sent: Tuesday, March 20, 2018 12:44 PM
To: Lucarino, Kelli <Lucarino.Kelli@epa.gov>
Cc: Pettit, Jonathan <Pettit.Jonathan@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: EMP Field Readiness Delegation Issues

HI Kelli.
What type of certificates and training dates? NIM KLPs, RSC, or SHEM? Are the certificates for a class or are they for stating someone is certified i.e. boat operator, 5-ton truck drive etc.? Does he perform the role of a FR Data Manager? Thanks.

Rob Thomas

From: Lucarino, Kelli
Sent: Tuesday, March 20, 2018 12:35 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Pettit, Jonathan <Pettit.Jonathan@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: EMP Field Readiness Delegation Issues

James is kind enough to keep all of our training up to date for us in the database. He can longer access anyone in the branch to upload certificates and update training dates.

From: Thomas, Rob
Sent: Tuesday, March 20, 2018 12:33 PM
To: Lucarino, Kelli <Lucarino.Kelli@epa.gov>
Cc: Pettit, Jonathan <Pettit.Jonathan@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: EMP Field Readiness Delegation Issues

Hi Kelli

Thanks. I was just looking at the list particularly his account. He has those rights you mention. What is it he's trying to access? This is what EMP shows for James J:

PBI / Ex. 4

We may need to add him to the OEM Region 2 group. Thanks.

Rob Thomas

From: Lucarino, Kelli
Sent: Tuesday, March 20, 2018 12:27 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Pettit, Jonathan <Pettit.Jonathan@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: EMP Field Readiness Delegation Issues

Hi Rob,

His name is James Jeleniewski. I had given him delegate rights but somehow he was deleted as a delegate. It still shows he has delegated rights so I can't re-add him. Even though it says he has rights, he has not access.

Thanks,

Kelli Lucarino
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On-Scene Coordinator
2890 Woodbridge Avenue
Edison, New Jersey 08837
(732) 321-6665 (office)
Personal Privacy / Ex. 6 (cell)

lucarino.kelli@epa.gov

From: Thomas, Rob
Sent: Tuesday, March 20, 2018 12:23 PM
To: Lucarino, Kelli <Lucarino.Kelli@epa.gov>
Cc: Pettit, Jonathan <Pettit.Jonathan@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: EMP Field Readiness Delegation Issues

HI Kelli.

So that we understand you correctly. You need someone to be an EMP_FR_Data_Manager_Delegate or an EMP_FR_Contact_Data_Manager?

What is James's last name? We need to check the rights of the correct James in R2. Right now EMP shows two James; one with EMP_FR_Data_Manager rights and the other as EMP_FR_Data_Manager_Delegate rights. Please advise. Thanks.

Rob Thomas

From: Lucarino, Kelli
Sent: Tuesday, March 20, 2018 9:29 AM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Pettit, Jonathan <Pettit.Jonathan@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: EMP Field Readiness Delegation Issues

Hi Rob,

Thanks for your response. I do not know who else in the Region has delegation authority. Is there anyway to reset James's status so I can re-add him as a delegate??

Thanks so much for all of your help!!
Kelli

From: Thomas, Rob
Sent: Monday, March 05, 2018 11:10 AM
To: Lucarino, Kelli <Lucarino.Kelli@epa.gov>
Cc: Pettit, Jonathan <Pettit.Jonathan@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: EMP Field Readiness Delegation Issues

Hi Kelli
This is what was found for your user rights in EMP.

PBI / Ex. 4

Is there someone else with delegation authority in your Region?

- "I am a data manager in the field readiness module in the EMP for Region 2. Recently, my delegates were deleted and I am unable to reload them because they say they are already delegated. One person in particular needs the delegation. I have provided screen shots of my problem."

Regards,
Rob Thomas | w: 202.564.7507 | c: Personal Privacy / Ex. 6 | fx: 202.564.8731 | US EPA | OLEM, OEM |
Emergency Management Portal: System Owner/COR/PM | ISSO | FITARA Lead | MAAC Prioritization Rep

Sent from Mail for Windows 10

From: Lucarino, Kelli
Sent: Tuesday, February 27, 2018 1:14:31 PM
To: Thomas, Rob
Cc: Pettit, Jonathan
Subject: RE: EMP Field Readiness Delegation Issues

Thank you so much!!!!

Kelli Lucarino
U.S. EPA Region 2
On-Scene Coordinator
2890 Woodbridge Avenue
Edison, New Jersey 08837
(732) 321-6665 (office)
Personal Privacy / Ex. 6 (cell)
lucarino.kelli@epa.gov

From: Thomas, Rob
Sent: Tuesday, February 27, 2018 1:14 PM
To: Lucarino, Kelli <Lucarino.Kelli@epa.gov>
Cc: Pettit, Jonathan <Pettit.Jonathan@epa.gov>
Subject: Re: EMP Field Readiness Delegation Issues

Hi Kelli. We have to reprogram the email address on the site. Let me talk to my development team about your problems and get back to you soon as I can. Right now in a class but released due to fire alarm.

Sent from my iPhone

On Feb 27, 2018, at 1:02 PM, Lucarino, Kelli <Lucarino.Kelli@epa.gov> wrote:

Not sure who to send this to since the email address on the website doesn't work.

From: Lucarino, Kelli
Sent: Wednesday, February 21, 2018 11:25 AM
To: EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: EMP Field Readiness Delegation Issues

Hi,

I am a data manager in the field readiness module in the EMP for Region 2. Recently, my delegates were deleted and I am unable to reload them because they say they are already delegated. One person in particular needs the delegation. I have provided screen shots of my problem. Any help you can provide would be much appreciated!! Thanks!!

<image001.png>

<image002.png>

Kelli Lucarino
U.S. EPA Region 2
On-Scene Coordinator
2890 Woodbridge Avenue
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lucarino.kelli@epa.gov

Message

From: Waldo, James V. [Waldo.James@epa.gov]
Sent: 5/15/2018 9:07:54 PM
To: Leckner, Erik [Leckner.Erik@epa.gov]; Smith, Maury [smith.maury@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]; Morgan, Jennifer [morgan.jennifer@epa.gov]; Henderson, Kertis [henderson.kertis@epa.gov]
Subject: RE: Logout URL for EMP

I don't believe that function is configured in our Dev environment, but if it is, the link you've guessed appears correct to me.

That said, the logout page function will not carry over to the new environment. WAM provides SSO service for web-enabled applications, so even if you log a user out of an application, they are still logged in to the SSO system, so all they have to do is request the application again and they are authenticated without prompt... point being, even if you get that logout working, it won't migrate to the new system and we are only keeping our old Dev environment up and running, but not changing any configuration.

James Waldo
Enterprise Identity & Access Management (EIAM)
General Dynamics Information Technology
ITS-EPA III - Supporting the US Environmental Protection Agency
79 TW Alexander Drive, Building 4401, P.O. Box 13668, Research Triangle Park, NC 27709
919.475.9581 | waldo.james@epa.gov | www.gdit.com
GENERAL DYNAMICS
Information Technology

From: Leckner, Erik
Sent: Tuesday, May 15, 2018 4:51 PM
To: Waldo, James V. <Waldo.James@epa.gov>; Smith, Maury <smith.maury@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Subject: Logout URL for EMP
Importance: High

Hello James/Maury,

For the logout url for empdev, what should the portal be assigned to?

For staging and prod its been commented out, so you can see the links that are used for stage and prod. I am guessing it may be something like: PBI / Ex. 4

PBI / Ex. 4

but I would need this link from your team.

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA

San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Appointment

From: Thomas, Rob [Thomas.Rob@epa.gov]
Sent: 4/10/2018 2:11:14 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]; Goods, Lawanna [Goods.Lawanna@epa.gov]; McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
CC: Chilivery, Swetha [chilivery.swetha@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Morgan, Jennifer [morgan.jennifer@epa.gov]

Subject: Canceled: EMP Status Meeting
Location: Conference Call Line

Start: 4/10/2018 6:00:00 PM
End: 4/10/2018 7:00:00 PM
Show Time As: Free

Importance: High

Recurrence: Weekly
every Tuesday from 2:00 PM to 3:00 PM

Status meeting OEM EMP Team inlcuding CSRA contract developers

Conference Line/Code / Ex. 6

Conference Line/Code / Ex. 6

Appointment

From: ADC Project Coordinators [ADC_Project_Coordinators@epa.gov]
Sent: 5/9/2018 7:48:42 PM
To: Edwards, Kimberly [edwards.kimberly@epa.gov]; Ferko, Dan [Ferko.Daniel@epa.gov]; Thomas, Rob [Thomas.Rob@epa.gov]; Cusumano, Vicente [Cusumano.Vicente@epa.gov]; Dovlo, Rudolph [DOVLO.Rudolph@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Campbell, Ed [Campbell.Ed@epa.gov]; McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; Goods, Lawanna [Goods.Lawanna@epa.gov]; Leckner, Erik [Leckner.Erik@epa.gov]

Subject: EMP Table Top Exercise Session
Location: **Conference Line/Code / Ex. 6**

Start: 5/23/2018 5:00:00 PM
End: 5/23/2018 6:00:00 PM
Show Time As: Tentative

This purpose of this session is to conduct the EMP Table Top Exercise (TTE).
*Please email additions/changes to the distribution list to adc_project_coordinators@epa.gov noting the ADC name in the subject area.

BRIDGELINE:

Dial In: Conference Line/Code / Ex. 6
Access Code: Conference Line/Code / Ex. 6

WEBCONFERENCE:

→ Join Skype Meeting

This is an online meeting for Skype for Business, the professional meetings and communications app formerly known as Lync.

External Users: Join as guest and follow instructions, as applicable, to install Skype web plug-in to join.

All: Select "Don't Join Audio"; for audio, please use bridgeline (see dial in above).

Help

Appointment

From: Balassiano, Kim [Balassiano.Kim@epa.gov]
Sent: 4/3/2018 7:14:40 PM
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[Bahnfleth.Ryan@epa.gov]; James, Jennifer [James.Jennifer@epa.gov]; Walsh, Jonathan [Walsh.Jonathan@epa.gov]; Clover, Fletcher [Clover.Fletcher@epa.gov]; Groza, Bryan [groza.bryan@epa.gov]; Couch, Jim [Couch.Jim@epa.gov]; Philbrick, Ryan (Scott) [philbrick.ryan@epa.gov]; Shannon, Danielle [shannon.danielle@epa.gov]; Kimbrough, Sue [Kimbrough.Sue@epa.gov]; Francis.Campbell@WestonSolutions.com; Michael.Alford@csra.com; Beling, Christine [beling.christine@epa.gov]; Bowen, Janet [bowen.janet@epa.gov]; Fiske, Lee (MacMichael) [fiske.lee@epa.gov]; Guillemin, Robert [Guillemin.Robert@epa.gov]; Schwartz, Myra [Schwartz.Myra@epa.gov]; Secunda, Joshua [secunda.josh@epa.gov]; Brown, Cindy [brown.cindyl@epa.gov]; Couture, Samantha [couture.samantha@epa.gov]; Dever, Mary [Dever.Mary@epa.gov]; Simons, Elise [simons.elise@epa.gov]; Swaine, Abby [swaine.abby@epa.gov]; Jennifer Holder [jholder@innovateteam.com]; Takeda, Stacy [Takeda.Stacy@epa.gov]; Miller, Michele [Miller.Michele@epa.gov]; Vazquez, Britney [vazquez.britney@epa.gov]; Selwyn, Sheldon [Selwyn.Sheldon@epa.gov]; Wyman, Steve [Wyman.Steve@epa.gov]; Johnson, Emily [Johnson.Emily@epa.gov]; Liebman, Matt [Liebman.Matt@epa.gov]; Holderied, Anthony [Holderied.Anthony@epa.gov]; Forbes, Susan [Forbes.Susan@epa.gov]; Nicholson, Timothy [Nicholson.Timothy@epa.gov]; Frigerio, Lorry [Frigerio.Lorry@epa.gov]; Ragnauth, Elizabeth [Ragnauth.Elizabeth@epa.gov]; Riggs, James [riggs.james@epa.gov]; Laufenberg, Kim [laufenberg.kim@epa.gov]; Trouba, Erin [trouba.erin@epa.gov]; Feuerstein, Bethany [feuerstein.bethany@epa.gov]; Dennis Pokrzywka [dennisp37@gmail.com]; Iiames, John [Iiames.John@epa.gov]; Thomas, Rob [Thomas.Rob@epa.gov]; Donnelly, Stephen [Donnelly.Stephen@epa.gov]; Nicholas, David [Nicholas.David@epa.gov]; Gorini, Kelly [Gorini.Kelly@epa.gov]; Hyman Moore, Julie [Hyman.Julie@epa.gov]; Gerardin, Margaret [Gerardin.Margaret@epa.gov]; Schmitt, Stephen [Schmitt.Stephen@epa.gov]; Christian, Scott [Christian.Scott@epa.gov]; Bosecker, Elizabeth [Bosecker.Elizabeth@epa.gov]; Worley, Ray [Worley.ray@epa.gov]; Greenberg, Marc [Greenberg.Marc@epa.gov]; Dunston, Carolyn [Dunston.Carolyn@epa.gov]; Treimel, Ellen [Treimel.Ellen@epa.gov]; Huff, Mark J [huff.markj@epa.gov]; Klinger, Adam [Klinger.Adam@epa.gov]; Jennings, Robert [Jennings.Robert@epa.gov]; Hamilton, Renee [Hamilton.Renee@epa.gov]; Lapachin, Jyl [Lapachin.Jyl@epa.gov]; Brown, Derrick [Brown.Derrick@epa.gov]; Campbell, Ed [Campbell.Ed@epa.gov]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]; McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; Goods, Lawanna [Goods.Lawanna@epa.gov]; Morgan, Jennifer [morgan.jennifer@epa.gov]; Chilivery, Swetha [chilivery.swetha@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Fontenot, Scott [Fontenot.Scott@epa.gov]

Subject: Select EPA Data Systems Webinar Series for Users
Attachments: Data Webinar Series Template.pptx
Location: **Conference Line/Code / Ex. 6**

Start: 2/27/2018 7:00:00 PM
End: 2/27/2018 8:00:00 PM
Show Time As: Tentative

Recurrence: Weekly
every 2 week(s) on Tuesday from 2:00 PM to 3:00 PM

Join Skype Meeting
Conference Line/Code / Ex. 6

Folks – IF YOU CAN please use the full Skype audio or have Skype call you at your phone line of preference. We may be up near the 250 line cutoff (190 acceptances/tentatives at this time) and if you call in AND join the webinar, you utilize TWO lines. So best to just click the link above and join the skype meeting, and then either use the full audio (undock from docking station if you need to use headphones) or have Skype call you on your phone of choice (see screenshot below).

Join Conference Call Now

Skype Call

Join Conference Call by Calling Me At

Work 2025660709

Mobile Personal Privacy / Ex. 6

New Number...

The conference ID is Conference Line/Code / Ex. 6 The number for DC participants is Conference Line/Code / Ex. 6. Here are the local numbers for staff in regions:

Conference Line/Code / Ex. 6

Woot! Woot! I have 6 volunteers! Many thanks – I hope these dates below will work for the individuals who volunteered and if not please don't hesitate to contact me and I will find a better date.

I am still happy to hear from the other program systems – if there is any possibility of scheduling a webinar for your system with the GIS community. Many thanks –

Kim

Proposed Schedule
Jennifer Sutton (SEMS) – February 27
Mike Barrette (ECHO) – March 13
Tim Antisdel (TRI) – RESCHEDULING
AVAILABLE - NO PROGRAM IS BOOKED FOR THIS DATE YET - April 10
Susan Joan Smiley (FRS) – April 24
AVAILABLE – NO PROGRAM IS BOOKED FOR THIS DATE YET – May 8
Jason Swift (ICIS) – May 22
Jessica Wieder/Angela (RADinfo, RADNet) – June 5
Troy Swackhammer (OIL) – RESCHEDULING

Click here to find the presentations on Sharepoint

From: Balassiano, Kim
Sent: Monday, January 29, 2018 1:37 PM
To: Muldrow, Bill <Muldrow.Bill@epa.gov>; Swift, Jason <Swift.Jason@epa.gov>; Charbonneau, David <Charbonneau.David@epa.gov>; Furr, Lori <Furr.Lori@epa.gov>; Sutton, Jennifer <sutton.jennifer@epa.gov>; Barrette,

Michael <Barrette.Michael@epa.gov>; Smiley, Susan <smiley.susan@epa.gov>; Cook, BrianB <Cook.BrianB@epa.gov>; Perry, Carlyn <Perry.Carlyn@epa.gov>; Clark, JeffreyF <Clark.JeffreyF@epa.gov>; Wieder, Jessica <Wieder.Jessica@epa.gov>; Morris, Renee <Morris.Renee@epa.gov>; Antisdel, Timothy <Antisdel.Timothy@epa.gov>; Witkin, Steve <Witkin.Steve@epa.gov>; Veresh, John <Veresh.John@epa.gov>; Swackhammer, J-Troy <Swackhammer.J-Troy@epa.gov>
Subject: REQUEST: Will you please present on your data system to the GIS Workgroup?

Hi everyone,

Sorry to mass-email you like this. There has been the recurring request around the GIS community to get the chance to meet with our EPA data system owners. I wanted to organize a half-dozen or so webinars over the course of the next 6 months. Each will be dedicated to the data system in question, in other words – one 60 minute session for TRI, one 60 minute session for ICIS, (half of the time for questions) etc.

Who will volunteer? I promise as moderator to ensure civility ☺

I've attached a powerpoint template to serve as a guide for what we'd like to learn about. Please bring with you the experts you think you may want to have on hand. For some of us – this may mean our Contractors and for others – our bosses. I think this will present you with a great opportunity to learn about how your data are being used – or how we'd like to be using your data! I will work individually with each of you to make sure that the webinar time and day suits your schedule.

Many thanks!
Kim

My notes on the idea:

Data System Owner Information Webinar Series

1. Description: Let's convene a webinar series where we bring together the experts of our EPA data systems and their internal EPA users to help folks get questions answered about usage and access.

2. Which program systems?

   ICIS-Air
   Biennial Report
   CERCLIS/SEMS
   ECHO
   FRS
   GHG
   ICIS-NPDES
   IGMS
   PCS
   RADInfo
   RADNet
   RCRAInfo
   SDWIS
   TSCA
   TRI
   Envirofacts
   OIL
   EGRID

3. Proposed Agenda (PPT template attached)

   Description of the data system, what constitutes the universe of records contained within? Are there overlapping systems we should know about?
   Introduction on the history of the Data System
   Who uses the data?
   Who manages it, out of which office, under which regulation?
   How to access the data (interface and/or download)?
   How to ask questions/official/unofficial contact?
   Known data limitations/quality assurance workflow
   Is there a User Community or listserv?
   Improvement plans ahead?
   Open Q&A (30 minutes)

4. Audience

   GIS Workgroup initially

5. Logistics/Future

   For now we are one and done, ppt slides will be stored on the GIS workgroup Sharepoint. If we can tee up 6-10 system owners that will be success. If it is a success, we can bring together more people, with more support (Exchange Network), to a larger and possibly external audience.

6. Collaborators: Leslie Cronkhite, OECA OC

Kim Balassiano
IAASD/Office of Information Management
Office of Environmental Information
USEPA

202-566-0709 desk
Personal Privacy / Ex. 6 **mobile**
Balassiano.kim@epa.gov

Message

From: EMP Helpdesk [EMP_Helpdesk@epa.gov]
Sent: 4/16/2018 5:24:50 PM
To: Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]; EMP Helpdesk [EMP_Helpdesk@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]
Subject: RE: Batch Training Spreadsheet Upload Failure

Hi Rakhi,

Isn't the issue also that the file has too many data entries in it?

Thanks,
Jenn

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Monday, April 16, 2018 1:01 PM
To: EMP Helpdesk <EMP_Helpdesk@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Hi Jenn,
Thank you very much for testing different combinations of records in the Staging environment! Really appreciate your help.

Christian/Cindy,
Looks like the error is caused by '&' as suspected. The records with '&' is not going through. So the root cause here is → Bad input data.

The log file for FR is not capturing and logging this error ! So we had to test different combinations to rule out other scenarios to confirm the 'root cause'. I also don't have FR up in my local to test the scenario. Thank you very much Jenn for patiently testing all the different scenarios!

Thanks,
Rakhi

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Monday, April 16, 2018 11:35 AM
To: EMP Helpdesk <EMP_Helpdesk@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Hi Jenn,
Thanks for testing that out Jenn. It is the same data I got from Cindy, but with different scenarios.
Sheet 1: 18 records from the original data sheet without any special characters.
Sheet 2: 168 records from the original data sheet without any '&'

These are the same valid data you got error on, while trying to upload . Only concern is, this might have created multiple entries of the same data. but I hope there would a check in the insertion logic to avoid duplicate entries. I was under the impression that we are testing this on staging not prod. Sorry, I didn't mention that explicitly!
(I will look into the table to find out if this caused any duplicate entries).

Your test result shows the issue might be happening due to special character-mostly- or data sheet with more than 160 records. I will message you offline to test which of these might be the real cause.

Thanks,

Rakhi

From: EMP Helpdesk
Sent: Monday, April 16, 2018 11:09 AM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Hi Rakhi,

I uploaded each of the 3 spreadsheets you attached and all 3 were uploaded successfully, no error messages at all!

Since these are being uploaded in production, these training records are being added to these peoples' profiles. Is the data correct since you said it was test data or will we need to remove these records from these peoples' profiles?

Thanks,
Jenn

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Monday, April 16, 2018 10:27 AM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Thank you very much Jenn for testing that spreadsheet out. Thank you for working on my access as well!
To answer "Do you think the original spreadsheet was not uploading because it was too large? "

Yeah! It could be because of too much of data or multiple data that it is getting hung in the bulk update process.
Or it could because of the special character error (but it is not getting reported back to UI , so it could be mostly be because of the bulk processing)
We can definitely do a test to confirm the cause. I am attaching 3 more test data excels, I have compiled from the original test data sheet, which would test 3 different scenarios.
When you get a chance, please test the bulk update with these test datasheets and let me know how each test goes.

PS: Thank you very much for testing these out! . (Also have remerged the threads on this communication.)

Thanks,
Rakhi

From: EMP Helpdesk
Sent: Monday, April 16, 2018 9:40 AM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Hi Rakhi,

I was able to upload the single record spreadsheet you attached. The "restricted" error just means that the user who is trying to upload the spreadsheet doesn't have the rights to upload restricted courses in FR. You currently don't have restricted rights but I am working on adding those to your profile.

Unfortunately, I don't have a past spreadsheet that I used for a successful bulk upload, but the functionality did work right before the contract end date in January, I remember I had to use it for a Help Desk ticket.

Do you think the original spreadsheet was not uploading because it was too large?

Thanks,
Jenn

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Saturday, April 14, 2018 12:26 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Hi Cindy/Jenn,
Could you both try uploading this attached excel (one with the single record I tested yesterday) and let me know how it goes. It is just to check if you are getting the restricted access error.

Also could you share the sheet, if you have an input excel sheet that you have used in the past for a successful bulk upload?

Thanks,
Rakhi

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Saturday, April 14, 2018 3:57 AM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Hi Christian,
While testing earlier (before sending the mail with error details below in the chain at 6.32 PM EST), I had tried a number of scenarios. The one with "&" was just one case among them. Prior to that, I have tested other records which doesn't have '&'. For example, I made a sample test data sheet with just one record - added below-(From the list Cindy gave). For this data, I got the same error 'restricted rights' as shown in the error message pic below in the mail sent at 6.32 PM EST (for rows 1 to 16. & this mail.)
Adding an image of the error I got with this particular single record below. (unfortunately the FR log at staging doesn't seem to log any of these errors!)

So even if we add a record without not-allowed characters like "&", the upload is not working as we can see below. I remember Cindy mentioning this particular functionality was working well earlier.(Cindy, correct me if I am wrong.)
Cindy/Jenn, do you both remember when did this functionality work last for you?

PBI / Ex. 4

PBI / Ex. 4

Thanks,
Rakhi

From: Leckner, Erik
Sent: Friday, April 13, 2018 8:11 PM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure
Importance: High

Hello Cindy and Rakhi

The error reporting shows that the & should not be used. Multiple records for 101071 have this same issue in the .xls file. That should be removed from the file (multiple occurrences and run it again). What do you see when you try to import it, by the way? Just getting to this one as I have been working on other empdev server related items.

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Friday, April 13, 2018 8:04 PM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Hello Cindy and Rakhi,

Thanks for looking into this.

I would think that one can simply import the file by removing the special character (simple as that). However, I will open a JIRA ticket as the error reporting must alert the user of the issue (line number in the file, etc).

If you're still around, please try it with the change on the actual file, or I can do that ...

Best,

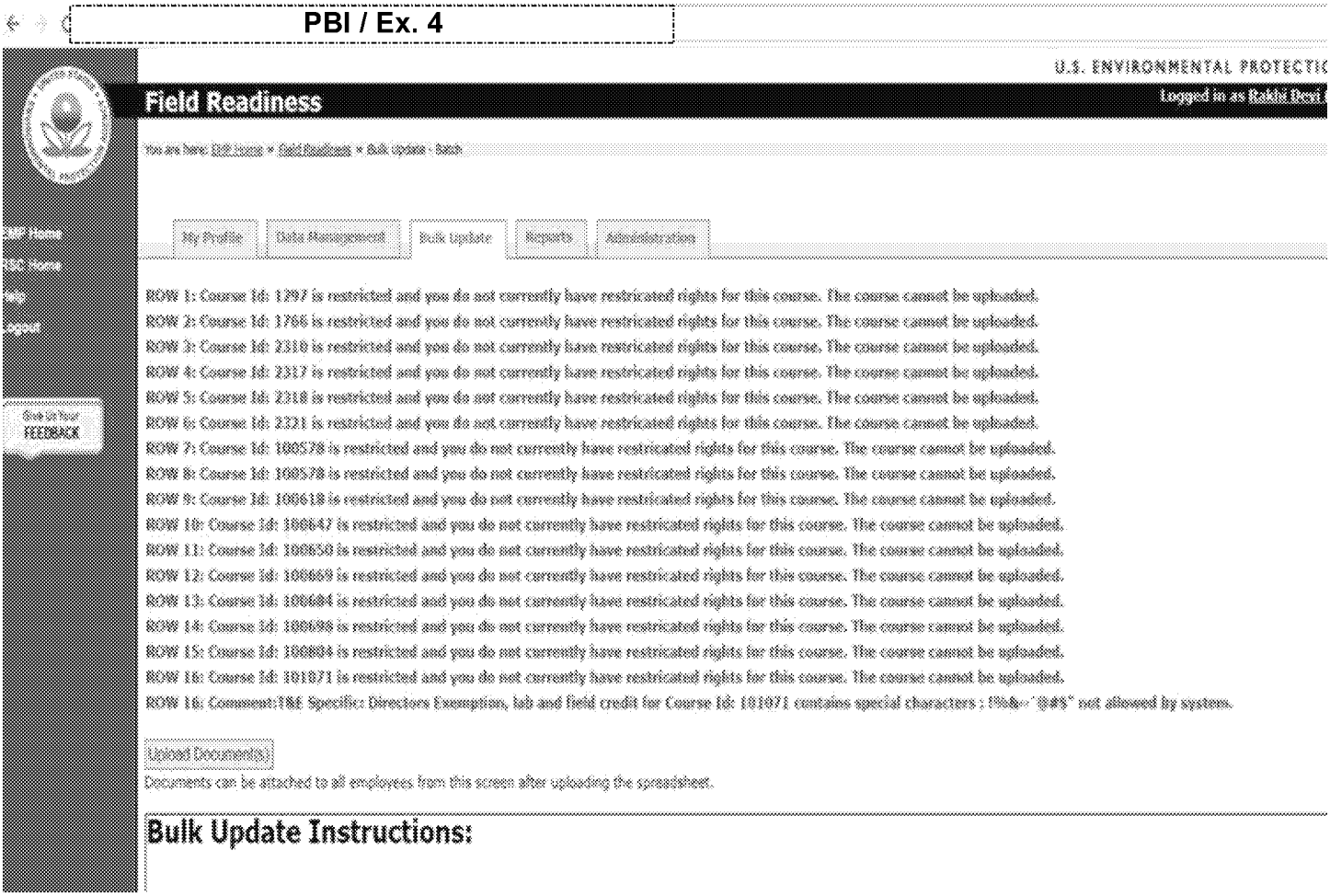
Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Friday, April 13, 2018 6:32 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Hi Cindy,
I have tried uploading a limited set of records by removing some records from the original excel you gave.
Here are the findings:
1) Now I get error messages displayed in the UI- Please find the image below. **ROW 1: Course Id: 1297 is restricted and you do not currently have restricated rights for this course. The course cannot be uploaded.**
2) One of the records has special character '&' in the comment section. **ROW 16: Comment:T&E Specific: Directors Exemption, lab and field credit for Course Id: 101071 contains special characters : !%&~`@#$" not allowed by system.**

The logs in staging server however doesn't log any error! I would need more time to troubleshoot this. (FR in my local is not up yet).
If this is an urgent task, as you suggested in below mail; please go ahead and have your proc do this task while I continue troubleshooting this.
(Note : Record 160 to 189 has special character '&' in the comment section. Let us know how those input rows go with the proc if you happen to write and execute it.)

PBI / Ex. 4



Thanks,
Rakhi

From: Leckner, Erik
Sent: Friday, April 13, 2018 5:55 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Yes.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Friday, April 13, 2018 5:40 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

It's definitely not just import. There is data migration behind that button.

From: Leckner, Erik
Sent: Friday, April 13, 2018 5:36 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Hi Cindy/Rakhi

Also, since it isn't a direct import but Java related, I would look at trying to import into a working db or any other similar file import to see whether it's just the file or for all files.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Friday, April 13, 2018 5:25 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Christian/Rakhi,

Yes. The "_JE" user doesn't have "create table" permission. It can only manipulate data inside table.

If you need more time on troubleshooting, I may proceed to write a procedure and migrate these training data into system. You will continue to investigate the issue and let me know if you need any help.

Thanks!
Cindy

From: Leckner, Erik
Sent: Friday, April 13, 2018 4:43 PM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Rakhi

Please coord. with Cindy on this.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Friday, April 13, 2018 4:31 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; EMP Helpdesk

<EMP_Helpdesk@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Hi Christian,
In which DB are you thinking of creating table? I am not sure if JE user has the rights to (or supposed to) create any tables. Cindy would you know about the permission?

Thanks,
Rakhi

From: Leckner, Erik
Sent: Friday, April 13, 2018 4:07 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Hi Cindy/Rakhi

Also, can you do a quick import into a similar table (create one) and see if it bails out.

(I know Rakhi started looking at it but I mentioned I would take a look at it when I had my first chance to)

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Friday, April 13, 2018 4:05 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Hello Cindy

Do you expect a temp table for this – I went thru this fairly quickly and saw it being saved to FR_PERSON_TRAINING.
I believe while a typical import should be with a temp table for efficiency, I didn't see this (but I spent only a few minutes on this as I am working on empdev server stuff).

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Friday, April 13, 2018 3:59 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: FW: Batch Training Spreadsheet Upload Failure

Hi Christian,

I forwarded attached spreadsheet to Rakhi earlier. She already spent some time on digging code to find table name.

The FR_PERSON_TRAINING is the final table for storing FR user training information. But for the uploaded data, do you see any temp table in the java code?

Thanks!

Cindy

From: Fan, Cindy (Yanqian)
Sent: Friday, April 13, 2018 11:37 AM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: FW: Batch Training Spreadsheet Upload Failure

From: Fan, Cindy (Yanqian)
Sent: Friday, April 13, 2018 11:37 AM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: FW: Batch Training Spreadsheet Upload Failure

From: EMP Helpdesk
Sent: Thursday, April 12, 2018 2:46 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: FW: Batch Training Spreadsheet Upload Failure

Hi Cindy,

I am having the same issue as the user below uploading a spreadsheet to the bulk spreadsheet upload in FR. The system will just hang after I select the file to upload and press the "Import file" button. Is this something you can upload on the back end? Or is this something I need to send to Christian & Rakhi.

Thanks,
Jenn

From: Binford, Mitchell
Sent: Wednesday, April 11, 2018 2:13 PM
To: EMP Helpdesk <EMP_Helpdesk@epa.gov>
Cc: Tant, Jennifer <tant.jennifer@epa.gov>
Subject: Batch Training Spreadsheet Upload Failure

Hi,

My attempt to upload a spreadsheet of training records failed. There were no errors provided, it appeared to timeout or stop in the middle of the service. I have attached a copy of the spreadsheet. As well, I have attached an image of page where the failure occurs.

PBI / Ex. 4

Thank you,
Mitch

Mitchell Binford
Booz | Allen | Hamilton
Tel. (513) 569-7289
Contractor to the US EPA
POC: Stephen Musson
26 W. Martin Luther King Dr.
Room G72A
Cincinnati, Ohio 45268
binford_mitchell@bah.com
binford.mitchell@epa.gov

Message

From: Thomas, Rob [Thomas.Rob@epa.gov]
Sent: 5/14/2018 2:28:42 PM
To: McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; Campbell, Ed [Campbell.Ed@epa.gov]; Chilivery, Swetha [chilivery.swetha@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Goods, Lawanna [Goods.Lawanna@epa.gov]; Leckner, Erik [Leckner.Erik@epa.gov]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]; Morgan, Jennifer [morgan.jennifer@epa.gov]
Subject: RE: Application Deployments For EMP

Wonderful! Thanks you.

From: McCarthy, Colleen
Sent: Monday, May 14, 2018 10:09 AM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Subject: RE: Application Deployments For EMP

Hi Rob et. al.

Yes, I put it into a document "PBI / Ex. 4" and put it in PBI / Ex. 4 under Servers, Instances, and Applications at NCC.

Thanks!

Colleen

PBI / Ex. 4

From: Thomas, Rob
Sent: Monday, May 14, 2018 9:49 AM
To: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Subject: RE: Application Deployments For EMP

Great Work folks. I think I saw that this was placed in a document? Best.

Rob

From: McCarthy, Colleen
Sent: Monday, May 14, 2018 8:27 AM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Thomas, Rob <Thomas.Rob@epa.gov>
Subject: FW: Application Deployments For EMP

Hi Folks,

I hope that everyone had a great weekend and Mother's Day!

Below is an overview from Paula on the EMP Application Deployment Process. If anyone has any questions on this, please let me know.

Thanks!

Colleen

From: Childers, Paula
Sent: Thursday, May 10, 2018 9:28 PM
To: Ferko, Dan <Ferko.Daniel@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: Re: Application Deployments For EMP

An overview of the process:

-- Your developers work on code in Dev; when they are satisfied with their version and/or reach a point where they need to confirm it is working outside of Dev, they deploy to Staging. For EMP, they should have sufficient rights to put the code itself into the appropriate location PBI / Ex. 4 on PBI / Ex. 4 Staging, after which they would email the PBI / Ex. 4 team and ask for a PBI / Ex. 4 restart to re-deploy the code. If for some reason they can't get onto PBI / Ex. 4 to do their own updates, they can request the PBI / Ex. 4 team to assist, via email, with instructions. Several of us have direct access to the empdev server, if necessary for code pickup, but the preferred method for EMP is for the devs to migrate the code from Dev to Stage themselves (via one of the standard means, such as SFTP). There's no

specific limit / restriction on Staging deployments, but it's not really a process designed for rapid redeployments; that should be your Dev environment.

-- After testing is completed in Staging and the version is deployed there exactly as it is wanted/intended for Production (fully functional, etc), your team works with Rob Thomas to request a code security review. In most cases, the developer will email the request, and Rob just sends approval. These requests should go to the AppScan team email, with a cc to Dan as PM, and preferably also to the intended Prod deployers (e.g. **PBI / Ex. 4** team members, database, etc as needed).

-- When making the request: There are two standard types of reviews, and you should choose which you want in the request: **automated/AppScan and manual**. Manual reviews are usually limited to very small changes, I don't recall the exact figures but its something like fewer than 5 or so files, fewer than 10 lines per file - i.e. not much. Manual reviews require that your devs provide before-and-after source code for every file updated, as well as a diff of what changed and a brief description of the expected functional change it should create. An app scan simply requires the URL for entry, and provision of the java review user with full Admin-level access to the application. (Most of the EMP apps already have the java review user in the necessary WAM groups) The automated reviews are much more typical.

-- Once ALL the necessary things have been received (source, login, EPA owner approval, etc), the code goes to "ready for review" status in the queue for review. It is a FIFO queue, with a standard five-business-days turnaround for the queue. That said, your code could reach the end of the queue on day four, the scan starts, and then it takes so long to complete that you are a week or more later actually completing. The Field Readiness application is infamous for taking many many days to complete a scan. I think once it took two weeks to be fully scanned. By comparison, there are other apps of greater complexity that can be fully scanned in a single afternoon. It's a very difficult process to predict.

-- Once the application PASSES security review, the EPA owner requests Prod deployment, and works with the NCC support team to choose the date/time. The developer team is expected to provide documentation of what needs to occur for the NCC staff to deploy the update. This can be as simple as a few lines in an email ("deploy the full PBI / Ex. 4, but re-use the blahblah.properties file from the previous version") or a multi-page document. We have a template if you'd like to see one for a more complicated deployment.

-- If the app FAILS review, it goes into failed status in the queue and the issues must be fixed before re-reviewing.

Hope this helps,

Thanks,
Paula

Paula Childers
NCC Middleware & Applications Team
ITS-EPA III Infrastructure Support and Application Hosting (TO 2)
CSRA (a GDIT company, contractor to the U.S. EPA)
79 TW Alexander Drive, Bldg. 4401, Suite 400, RTP, NC 27709
919-200-7396 | childers.paula@epa.gov

From: Ferko, Dan
Sent: Tuesday, May 8, 2018 5:30 PM
To: Campbell, Ed; Spradling, LeAnn
Cc: Childers, Paula
Subject: RE: Application Deployments For EMP

We currently don't have ADC calls for EMP…the calls that we have every other week are just EMP account calls. We don't have any open ADCs for EMP, as we don't have any new applications…just new releases of old apps. The calls every other week were designed to give Paula PBI / Ex. 4 and Kofi (NCC Database) a heads up as to when new releases were coming from the development team.

You do not have to wait for the bi-weekly calls to move code into staging or prod. The development team may be able to move code to staging whenever they want. NCC wants Paula/ PBI / Ex. 4 to deploy any code to production. Typically in the bi-weekly calls, Paula would hear about the new releases that were coming, and set aside certain nights for her to deploy to prod. So the flip side of not having to wait two weeks is that you need to make sure Paula and Kofi are ready for any deployments in prod at least.

Dan

Message

From: EMP Helpdesk [EMP_Helpdesk@epa.gov]
Sent: 4/17/2018 4:32:09 PM
To: Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]; McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
CC: Campbell, Ed [Campbell.Ed@epa.gov]; EMP Helpdesk [EMP_Helpdesk@epa.gov]
Subject: RE: Batch Training Spreadsheet Upload Failure

Hi Colleen,

I'm not sure who represents the users on this – it's in the Field Readiness application, so would it be Rob?

Thanks,
Jenn

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Tuesday, April 17, 2018 12:08 PM
To: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Yes Colleen , you are absolutely right! I thought about it while writing the mail that point 2 may become irrelevant based on the outcome of 3 . Thought of not complicating it with 'if-else' conditions ☺. My bad!

Thanks,
Rakhi

From: McCarthy, Colleen
Sent: Tuesday, April 17, 2018 11:57 AM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Hi Folks,

Just addressing one part of this:

We should probably first find out from the users if they need to use special characters. Then (quoting Rokhi)- "If special characters are meant to be part of the user input, there is no point in application throwing error. The code needs to be modified to as per user's requirements."

We wouldn't need to worry about the inconsistency in the error being thrown if we don't want the use of special characters to cause an error to be thrown.

Hi Jenn,

Do you know who represents the users on this?

Thanks!

Colleen

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Tuesday, April 17, 2018 11:49 AM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Hi Cindy,
That's interesting! Could you see entries with special characters as well? Bulk upload was working in prod if the record doesn't have any special characters.(Jenn has tested it yesterday successfully - not today) It was failing only when there were special characters in the spreadsheet.
We can try uploading the original data document into prod again and check.
Yes, I didn't have the access to perform bulk upload in FR! (Jenn gave me access now! Thanks Jenn!)

Thanks,
Rakhi

From: Fan, Cindy (Yanqian)
Sent: Tuesday, April 17, 2018 11:14 AM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Hi Rakhi,

I just checked the table data in production and found several document records uploaded this morning by user. So for that "upload document" button, it may require some FR roles? When was the recent Java patch? Possibly it impacted our application?

Thanks!
Cindy

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Tuesday, April 17, 2018 11:03 AM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Thank you very much Cindy! That's interesting! I see these records are created on 5/24/2017 (from the created "TS" column below). Looks like Salient has put the 'special character restriction' code later.

OR that data might have got added via another means other than 'bulk update'? There is an "upload document(s)" button on the page, that doesn't work- doesn't do anything on clicking on it.
Cindy/Jenn, Do you remember that button working at any time? (I wonder if that was used for upload data before bulk upload feature was introduced, not sure! Just thinking aloud!)

I tried the bulk upload again today. First few trials, the upload dialogue was getting cleared off; later now, its showing a user friendly error message on UI , which I saw on Friday too. Please find the screen shot below.- Screen shot 1
Other times , special character entries cause the dialogue window to get cleared off the sheet selection (As Jenn was reporting).-Refer screen shot 2 below. (The dialogue is/was actually not hanging ; but the selection was getting cleared off; sorry about not correcting the terminology yesterday). Definitely the error handling behavior is not consistent. Having the app up and ability to debug would definitely help. Still working on it. I will anyway do more digging. Will keep you updated.

Screen Shot 1:

ROW 5: Course Id: 1766 is restricted and you do not currently have restricated rights for this course. The course cannot be uploaded.
ROW 5: Comment:Video Conference with Ada OK & for Course Id: 1766 contains s[redacted] allowed by system.

Upload Document(s)

Documents can be attached to all employees from this screen after uploading the spreadsheet.

Bulk Update Instructions:

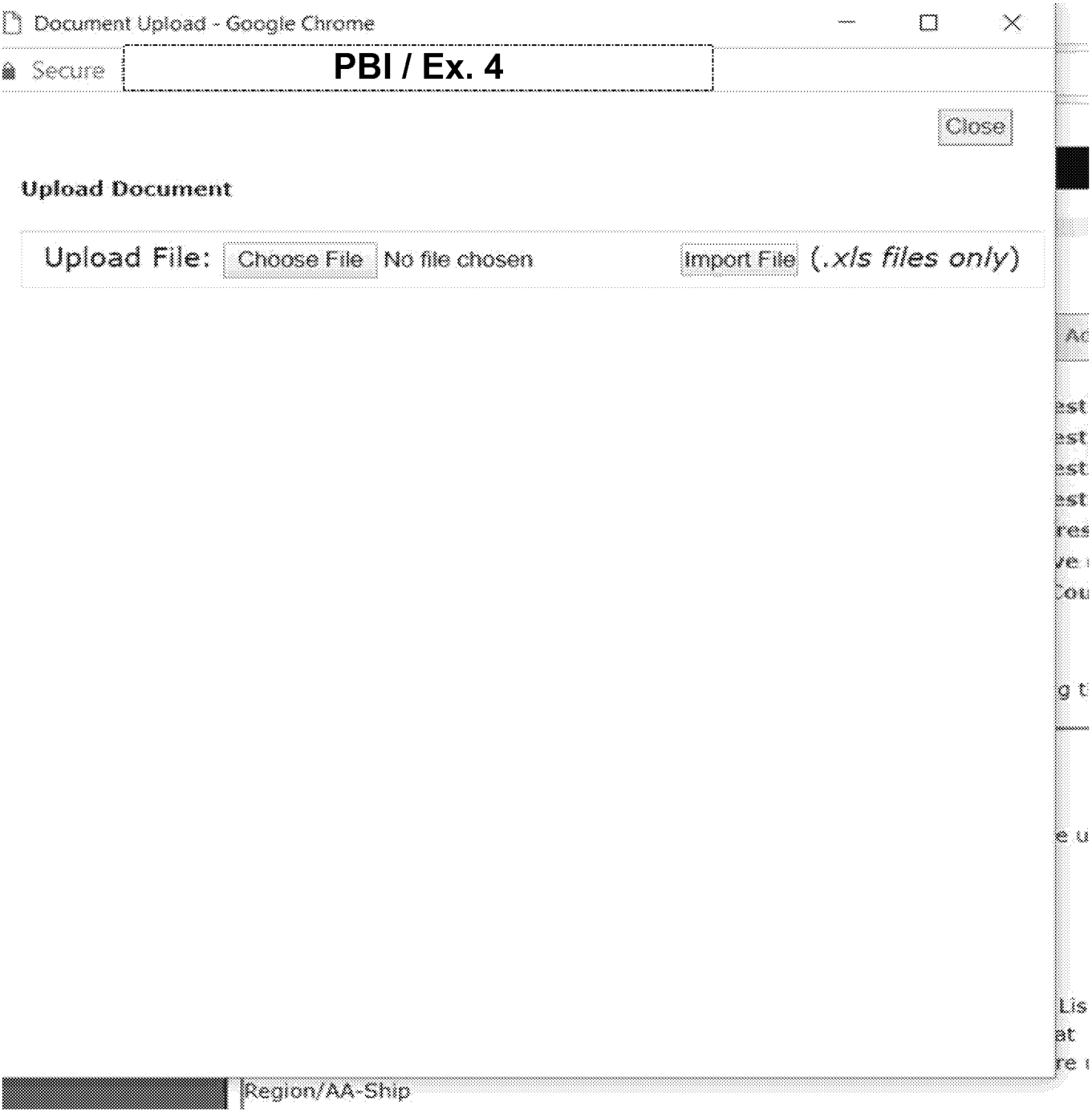
To perform a bulk update of training, you will need to download the template using the link provided below and fill in information for at least the Required Fields. When complete
button below.

Bulk Upload template: download here. *(Last Updated on 04/01/2015)*

REQUIRED FIELDS:
- Course ID: Type in the course ID of the course. Click on the "View Course List" button below to see the list of courses and their course IDs
- Completed Date: type in the course completion date in MM/DD/YYYY format
- Email Address: type in the email address of the employee for whom you are uploading the course. Click on the "View Employee List" button to see the list of employees and the Region/AA-Ship

Optional Fields:
- Course credits: you can optionally supply course credits. If you leave this blank, the employee will be given the default credits defined for this course
- Comments: you can optionally type in comments about this course/employee record

Screen Shot 2:



Thanks,
Rakhi

From: Fan, Cindy (Yanqian)
Sent: Tuesday, April 17, 2018 9:52 AM
To: EMP Helpdesk <EMP_Helpdesk@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Hmm…I also checked production table and found below records uploaded by user a while ago (5/24/2017). The "comment_txt" column included '&' as well. It seemed that '&' was working in bulk load before. Not sure why it raised error now.

PBI / Ex. 4

PBI / Ex. 4

Thanks,
Cindy

From: EMP Helpdesk
Sent: Tuesday, April 17, 2018 9:12 AM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Thank you Rakhi & Christian for all your troubleshooting on this issue…at this time, are we able to upload the spreadsheet for the user or should I inform him that it will take more time before we are able to do this?

Thanks,
Jenn

From: Leckner, Erik
Sent: Monday, April 16, 2018 5:10 PM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Hello Rakhi et al.

There are numerous reasons for why this is failing – one includes the fact that the error message handler has several coding errors. It's a combination of several issues which is causing the user to see an unresponsive page upon response.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Monday, April 16, 2018 4:31 PM

To: EMP Helpdesk <EMP_Helpdesk@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Hi Christian,
Coming to your question...
Adding it here below, as it was forked out . Please find the reply inline below in " brown".

From: Leckner, Erik
Sent: Monday, April 16, 2018 1:42 PM
To: EMP Helpdesk <EMP_Helpdesk@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Rakhi

In any case, the application cannot hang to users, so you need as a dev to resolve the issue. I requested that you check if it' just that file, etc but in any please, did you investigate why the EMP app is hanging?

[Rakhi replying] : That is right. That case not seems to have handled in the code. (Inherent bug in Salient code). They should return gracefully and show some user friendly error to the user on the UI to tell what went wrong. While I was testing on Friday, I could see the error being thrown to UI stating
. ROW 16: Comment:T&E Specific: Directors Exemption, lab and field credit for Course Id: 101071 contains special characters : !%&~`@#$" not allowed by system. (If we scroll down below in the chain we can see I have added screen shots of that error)
When Jenn and I were testing today, we couldn't see this error being thrown, instead the 'upload dialogue window' was hanging. (the whole EMP application was not hanging, user still could close the dialogue and continue with other functionalities.). Still, the application behavior needs to be consistent.
I unfortunately don't have FR app up in my local to debug and see where in code exactly the flow is. I will still do some more code digging to get some leads. Same time, I am also working to get the FR app up in my local with Staging properties to help with debugging.

Thanks,
Rakhi

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

"

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Monday, April 16, 2018 2:15 PM
To: EMP Helpdesk <EMP_Helpdesk@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Thank you for testing that out Jenn!
This sheet only had 9 records, and one of it had a record with '&'. We could upload records with 158 rows if there is no '&' special character in the data.

So I think it is bad data which caused the error than record size. (System is not allowing '&' in input data).
Hi Christian ,
I am adding your mail to this chain below based on time stamp, as it has forked out of this chain.

Thanks,
Rakhi

From: EMP Helpdesk
Sent: Monday, April 16, 2018 2:05 PM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Hi Rakhi,

The copy 9 spreadsheet would not upload, it just displayed "No File Chosen" message again after attempting to upload.

Thanks,
Jenn

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Monday, April 16, 2018 1:44 PM
To: EMP Helpdesk <EMP_Helpdesk@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

H Jenn,
I tried testing that particular case in our test 7 and 8.

Test sheet 7: Has 158 rows of data with out any '&'.
Test Result → Passed.
Test Sheet 8: Had 158 records as well; but one data row swapped out with a record with '&' in it.
Test Result -> [redacted]. "– the system appeared to be working on uploading them and after a few minutes displayed "No File Chosen" and stopped working".

Both test cases had 158 records. So it looked like it's the data problem -unexpected &- rather than the size of the data. We can try one more test sheet to confirm this. PFA. (It has 9 records with one special character). Could you try this on staging as let us know how it goes?

Thanks,
Rakhi

From: Leckner, Erik
Sent: Monday, April 16, 2018 1:42 PM
To: EMP Helpdesk <EMP_Helpdesk@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Rakhi

In any case, the application cannot hang to users, so you need as a dev to resolve the issue. I requested that you check if it' just that file, etc but in any please, did you investigate why the EMP app is hanging?

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: EMP Helpdesk
Sent: Monday, April 16, 2018 1:25 PM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Hi Rakhi,

Isn't the issue also that the file has too many data entries in it?

Thanks,
Jenn

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Monday, April 16, 2018 1:01 PM
To: EMP Helpdesk <EMP_Helpdesk@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Hi Jenn,
Thank you very much for testing different combinations of records in the Staging environment! Really appreciate your help.

Christian/Cindy,
Looks like the error is caused by '&' as suspected. The records with '&' is not going through. So the root cause here is → Bad input data.

The log file for FR is not capturing and logging this error ! So we had to test different combinations to rule out other scenarios to confirm the 'root cause'. I also don't have FR up in my local to test the scenario. Thank you very much Jenn for patiently testing all the different scenarios!

Thanks,
Rakhi

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Monday, April 16, 2018 11:35 AM
To: EMP Helpdesk <EMP_Helpdesk@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Hi Jenn,
Thanks for testing that out Jenn. It is the same data I got from Cindy, but with different scenarios.
Sheet 1: 18 records from the original data sheet without any special characters.
Sheet 2: 168 records from the original data sheet without any '&'

These are the same valid data you got error on, while trying to upload . Only concern is, this might have created multiple entries of the same data. but I hope there would a check in the insertion logic to avoid duplicate entries. I was under the impression that we are testing this on staging not prod. Sorry, I didn't mention that explicitly!
(I will look into the table to find out if this caused any duplicate entries).

Your test result shows the issue might be happening due to special character-mostly- or data sheet with more than 160 records. I will message you offline to test which of these might be the real cause.

Thanks,
Rakhi

From: EMP Helpdesk
Sent: Monday, April 16, 2018 11:09 AM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Hi Rakhi,

I uploaded each of the 3 spreadsheets you attached and all 3 were uploaded successfully, no error messages at all!

Since these are being uploaded in production, these training records are being added to these peoples' profiles. Is the data correct since you said it was test data or will we need to remove these records from these peoples' profiles?

Thanks,
Jenn

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Monday, April 16, 2018 10:27 AM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Thank you very much Jenn for testing that spreadsheet out. Thank you for working on my access as well!
To answer "Do you think the original spreadsheet was not uploading because it was too large? "

Yeah! It could be because of too much of data or multiple data that it is getting hung in the bulk update process.
Or it could because of the special character error (but it is not getting reported back to UI , so it could be mostly be because of the bulk processing)
We can definitely do a test to confirm the cause. I am attaching 3 more test data excels, I have compiled from the original test data sheet, which would test 3 different scenarios.
When you get a chance, please test the bulk update with these test datasheets and let me know how each test goes.

PS: Thank you very much for testing these out! . (Also have remerged the threads on this communication.)

Thanks,
Rakhi

From: EMP Helpdesk
Sent: Monday, April 16, 2018 9:40 AM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Hi Rakhi,

I was able to upload the single record spreadsheet you attached. The "restricted" error just means that the user who is trying to upload the spreadsheet doesn't have the rights to upload restricted courses in FR. You currently don't have restricted rights but I am working on adding those to your profile.

Unfortunately, I don't have a past spreadsheet that I used for a successful bulk upload, but the functionality did work right before the contract end date in January, I remember I had to use it for a Help Desk ticket.

Do you think the original spreadsheet was not uploading because it was too large?

Thanks,
Jenn

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Saturday, April 14, 2018 12:26 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Hi Cindy/Jenn,
Could you both try uploading this attached excel (one with the single record I tested yesterday) and let me know how it goes. It is just to check if you are getting the restricted access error.

Also could you share the sheet, if you have an input excel sheet that you have used in the past for a successful bulk upload?

Thanks,
Rakhi

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Saturday, April 14, 2018 3:57 AM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Hi Christian,
While testing earlier (before sending the mail with error details below in the chain at 6.32 PM EST), I had tried a number of scenarios. The one with "&" was just one case among them. Prior to that, I have tested other records which doesn't have '&'. For example, I made a sample test data sheet with just one record - added below-(From the list Cindy gave). For this data, I got the same error 'restricted rights' as shown in the error message pic below in the mail sent at 6.32 PM EST (for rows 1 to 16. & this mail.)
Adding an image of the error I got with this particular single record below. (unfortunately the FR log at staging doesn't seem to log any of these errors!)

So even if we add a record without not-allowed characters like "&", the upload is not working as we can see below. I remember Cindy mentioning this particular functionality was working well earlier.(Cindy, correct me if I am wrong.)
Cindy/Jenn, do you both remember when did this functionality work last for you?

PBI / Ex. 4

PBI / Ex. 4

Thanks,
Rakhi

From: Leckner, Erik
Sent: Friday, April 13, 2018 8:11 PM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure
Importance: High

Hello Cindy and Rakhi

The error reporting shows that the **&** should not be used. Multiple records for 101071 have this same issue in the .xls file. That should be removed from the file (multiple occurrences and run it again). What do you see when you try to import it, by the way? Just getting to this one as I have been working on other empdev server related items.

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Friday, April 13, 2018 8:04 PM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Hello Cindy and Rakhi,

Thanks for looking into this.

I would think that one can simply import the file by removing the special character (simple as that). However, I will open a JIRA ticket as the error reporting must alert the user of the issue (line number in the file, etc).

If you're still around, please try it with the change on the actual file, or I can do that ...

Best,

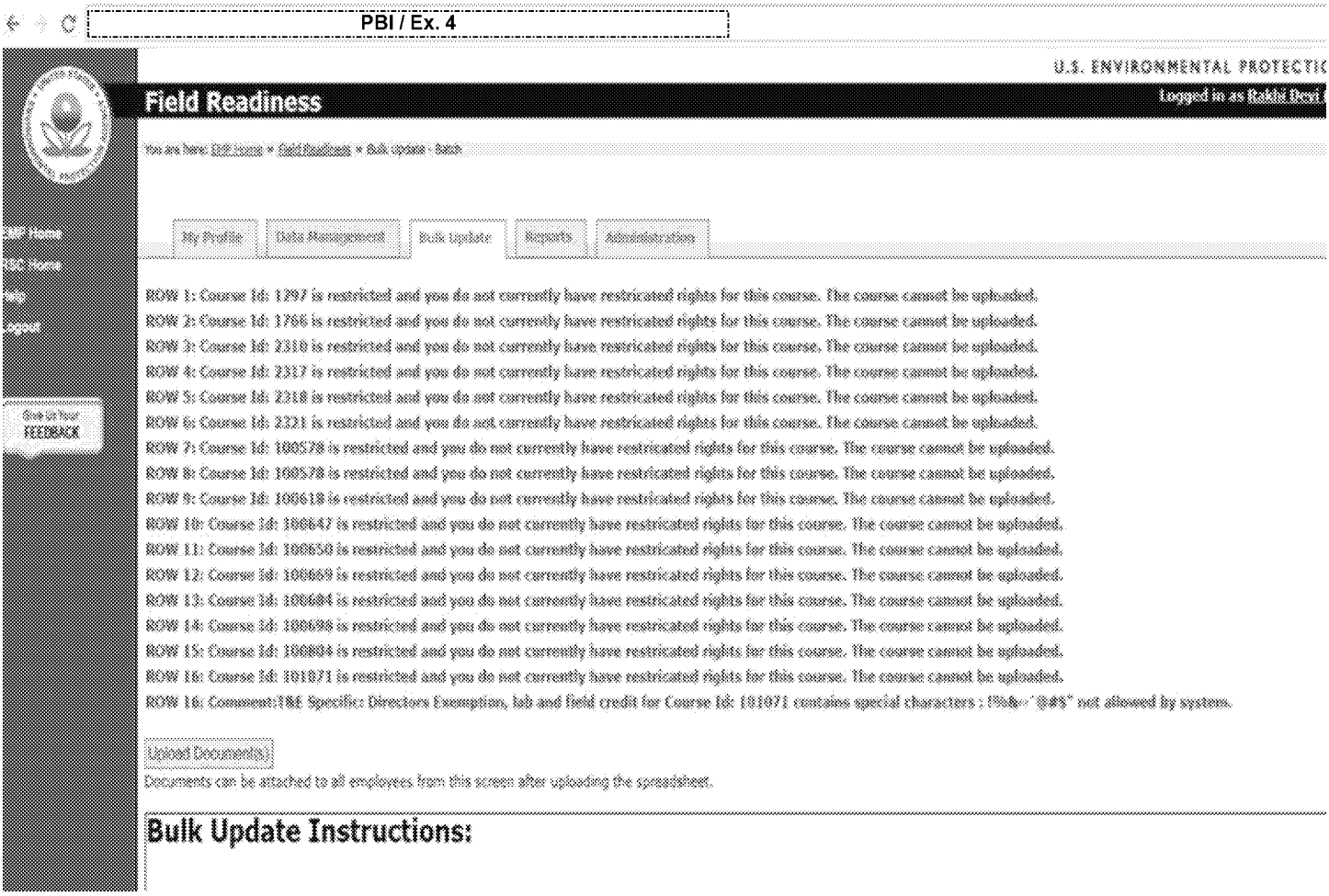
Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Friday, April 13, 2018 6:32 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Hi Cindy,
I have tried uploading a limited set of records by removing some records from the original excel you gave.
Here are the findings:
1) Now I get error messages displayed in the UI- Please find the image below. **ROW 1: Course Id: 1297 is restricted and you do not currently have restricated rights for this course. The course cannot be uploaded.**
2) One of the records has special character '&' in the comment section. **ROW 16: Comment:T&E Specific: Directors Exemption, lab and field credit for Course Id: 101071 contains special characters : !%&~`@#$" not allowed by system.**

The logs in staging server however doesn't log any error! I would need more time to troubleshoot this. (FR in my local is not up yet).
If this is an urgent task, as you suggested in below mail; please go ahead and have your proc do this task while I continue troubleshooting this.
(Note : Record 160 to 189 has special character '&' in the comment section. Let us know how those input rows go with the proc if you happen to write and execute it.)

PBI / Ex. 4



Thanks,
Rakhi

From: Leckner, Erik
Sent: Friday, April 13, 2018 5:55 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Yes.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Friday, April 13, 2018 5:40 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

It's definitely not just import. There is data migration behind that button.

From: Leckner, Erik
Sent: Friday, April 13, 2018 5:36 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Hi Cindy/Rakhi

Also, since it isn't a direct import but Java related, I would look at trying to import into a working db or any other similar file import to see whether it's just the file or for all files.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Friday, April 13, 2018 5:25 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Christian/Rakhi,

Yes. The "_JE" user doesn't have "create table" permission. It can only manipulate data inside table.

If you need more time on troubleshooting, I may proceed to write a procedure and migrate these training data into system. You will continue to investigate the issue and let me know if you need any help.

Thanks!
Cindy

From: Leckner, Erik
Sent: Friday, April 13, 2018 4:43 PM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Rakhi

Please coord. with Cindy on this.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Friday, April 13, 2018 4:31 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; EMP Helpdesk

<EMP_Helpdesk@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Hi Christian,
In which DB are you thinking of creating table? I am not sure if JE user has the rights to (or supposed to) create any tables. Cindy would you know about the permission?

Thanks,
Rakhi

From: Leckner, Erik
Sent: Friday, April 13, 2018 4:07 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Hi Cindy/Rakhi

Also, can you do a quick import into a similar table (create one) and see if it bails out.

(I know Rakhi started looking at it but I mentioned I would take a look at it when I had my first chance to)

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Friday, April 13, 2018 4:05 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: Batch Training Spreadsheet Upload Failure

Hello Cindy

Do you expect a temp table for this – I went thru this fairly quickly and saw it being saved to FR_PERSON_TRAINING.
I believe while a typical import should be with a temp table for efficiency, I didn't see this (but I spent only a few minutes on this as I am working on empdev server stuff).

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Friday, April 13, 2018 3:59 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: FW: Batch Training Spreadsheet Upload Failure

Hi Christian,

I forwarded attached spreadsheet to Rakhi earlier. She already spent some time on digging code to find table name.

The FR_PERSON_TRAINING is the final table for storing FR user training information. But for the uploaded data, do you see any temp table in the java code?

Thanks!

Cindy

From: Fan, Cindy (Yanqian)
Sent: Friday, April 13, 2018 11:37 AM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: FW: Batch Training Spreadsheet Upload Failure

From: Fan, Cindy (Yanqian)
Sent: Friday, April 13, 2018 11:37 AM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: FW: Batch Training Spreadsheet Upload Failure

From: EMP Helpdesk
Sent: Thursday, April 12, 2018 2:46 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: FW: Batch Training Spreadsheet Upload Failure

Hi Cindy,

I am having the same issue as the user below uploading a spreadsheet to the bulk spreadsheet upload in FR. The system will just hang after I select the file to upload and press the "Import file" button. Is this something you can upload on the back end? Or is this something I need to send to Christian & Rakhi.

Thanks,
Jenn

From: Binford, Mitchell
Sent: Wednesday, April 11, 2018 2:13 PM
To: EMP Helpdesk <EMP_Helpdesk@epa.gov>
Cc: Tant, Jennifer <tant.jennifer@epa.gov>
Subject: Batch Training Spreadsheet Upload Failure

Hi,

My attempt to upload a spreadsheet of training records failed. There were no errors provided, it appeared to timeout or stop in the middle of the service. I have attached a copy of the spreadsheet. As well, I have attached an image of page where the failure occurs.

PBI / Ex. 4

Thank you,
Mitch

Mitchell Binford
Booz | Allen | Hamilton
Tel. (513) 569-7289
Contractor to the US EPA
POC: Stephen Musson
26 W. Martin Luther King Dr.
Room G72A
Cincinnati, Ohio 45268
binford_mitchell@bah.com
binford.mitchell@epa.gov

Message

From: Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]
Sent: 5/16/2018 5:51:50 PM
To: Smith, Maury [smith.maury@epa.gov]; Waldo, James V. [Waldo.James@epa.gov]; Morgan, Jennifer [morgan.jennifer@epa.gov]
CC: Leckner, Erik [Leckner.Erik@epa.gov]; Campbell, Ed [Campbell.Ed@epa.gov]; McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]; Henderson, Kertis [henderson.kertis@epa.gov]
Subject: RE: new PBI / Ex. 4 account in Dev

Perfect. Thank you Maury!

From: Smith, Maury
Sent: Wednesday, May 16, 2018 1:51 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: new PBI / Ex. 4 account in Dev

Hi Cindy,

J is out of the office today. I'll get the xml files over to you in a bit.

Maury

From: Fan, Cindy (Yanqian)
Sent: Wednesday, May 16, 2018 9:08 AM
To: Waldo, James V. <Waldo.James@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: new PBI / Ex. 4 account in Dev

Hi J/Maury,

Just want to follow up if you get a chance to export PBI / Ex. 4 user and group from Dev? Our EMP application is pending the PBI / Ex. 4 sync to update users EMBI group assignment.

Thanks!
Cindy

From: Fan, Cindy (Yanqian)
Sent: Tuesday, May 15, 2018 5:21 PM
To: Waldo, James V. <Waldo.James@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>;

Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: new PBI / Ex. 4 account in Dev

Hi J/Maury,

Jennifer just assigned several EMBI roles to our team members through PBI / Ex. 4 Could you please export user and group XML files from Dev OID and send them to me by email? I will need to run a PBI / Ex. 4 sync to reflect this change.

Thanks!

Cindy

From: Waldo, James V.
Sent: Tuesday, May 15, 2018 5:14 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: new PBI / Ex. 4 account in Dev

I found Rakhi's registration from April 23 and approved it. The userid should be delivered via email.

James Waldo
Enterprise Identity & Access Management (EIAM)
General Dynamics Information Technology
ITS-EPA III - Supporting the US Environmental Protection Agency
79 TW Alexander Drive, Building 4401, P.O. Box 13668, Research Triangle Park, NC 27709
919.475.9581 | waldo.james@epa.gov | www.gdit.com
GENERAL DYNAMICS
Information Technology

From: Fan, Cindy (Yanqian)
Sent: Tuesday, May 15, 2018 4:57 PM
To: Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: new PBI / Ex. 4 account in Dev

Hi Maury/J,

Could you please create a new account "rmadhava" (Madhavan Nair Kamala Devi, Rakhi) in OID dev system? Rakhi is one of our java developers and she submitted access request a month ago. But she didn't get any updates on that.

Thanks!
Cindy

From: Smith, Maury
Sent: Tuesday, May 15, 2018 12:59 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Fan, Cindy (Yanqian)

<fan.yanqian@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: PBI / Ex. 4 Access Manager Link - DEV

Hi Jennifer,

It's **PBI / Ex. 4**

Maury

From: Morgan, Jennifer
Sent: Tuesday, May 15, 2018 11:57 AM
To: Smith, Maury <smith.maury@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Subject: PBI / Ex. 4 Access Manager Link - DEV

Hi Maury,

Is there a link for me to access the Oracle Access Manager in the DEV environment? I need to add EMBI rights to our DEV accounts and those roles can only be added using the OAM tool.

Thanks so much!
Jennifer

Jennifer Morgan
Help Desk Lead | Project Management Analyst
GDIT Supporting ITS-EPA III Contract
Morgan.Jennifer@epa.gov

Message

From: Morgan, Jennifer [morgan.jennifer@epa.gov]
Sent: 5/15/2018 3:58:28 PM
To: Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Leckner, Erik [Leckner.Erik@epa.gov]; Chilivery, Swetha [chilivery.swetha@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: EMP Home Page

Cindy,

I am able to log into EMP DEV now too – but I am getting the same issue when trying to access the 'Feedback' or the 'Utilities' PBI / Ex. 4 tools.

Thanks,
Jenn

From: Fan, Cindy (Yanqian)
Sent: Tuesday, May 15, 2018 11:53 AM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Updated: now I am able to login EMP Dev home page. But when I clicked Feedback PBI / Ex. 4 application, the "processing" message just hung on screen without any error message.

From: Fan, Cindy (Yanqian)
Sent: Tuesday, May 15, 2018 11:04 AM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Hi Christian,

The EMP application is not working in Dev this morning. After I entered my credential, the application just showed "processing" message and never landed to home page.

Cindy

From: Leckner, Erik
Sent: Monday, May 14, 2018 10:58 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Hi Swetha/Cindy

So I think PBI / Ex. 4 is resolved once Cindy validates a minor update to the config. Next on plate is PBI / Ex. 4. I understand that you don't have an account all setup yet – I sent Maury a request for you. Did you sign up on community access on

waadev link? Since Cindy has an account that works, can you pls work with her until you're all set up. I would like to get EMBI next resolved.

Cindy - when Swetha's account gets created we may need to do that sync again for hers but if you can help her in the interim that would be great.

Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, May 14, 2018 10:54 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page
Importance: High

Hi Cindy

You can see in the console below that the cookie is being created. What the issue seems to be is the **extra =** in the properties file for apex dev subdomain property. So the subdomain being used on PBI / Ex. 4) is PBI / Ex. 4 See first screen capture below. I fixed that issue in the properties file. This fixed it and see the second screen capture below for the result of the fix and the link being displayed. So I think we're cool – your added value on the get cookie definitely helped troubleshoot the issue. Thanks!

PBI / Ex. 4

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, May 14, 2018 10:33 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

PBI / Ex. 4

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, May 14, 2018 10:10 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Hi Cindy

PBI / Ex. 4

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 8:14 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Hi Christian,

In my PBI / Ex. 4 code, I have used PBI / Ex. 4 to get cookie value. In Dev, this function is return null. But it gets return value in Staging and Prod. In your Dev java code, do you see any where defined cookie name 'sess'?

Thanks!
Cindy

From: Leckner, Erik
Sent: Monday, May 14, 2018 3:34 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>

Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Woops, email sent to early, here it is:

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, May 14, 2018 3:33 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

I found the code:

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:53 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>

Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Hi Christian,

In Dev, can you check the PBI / Ex. 4 code behind PBI / Ex. 4 application "Feedback" icon in Dashboard? Can you find the code related to insert data into table PBI / Ex. 4 ?

Thanks!

Cindy

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:48 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

I know this (as a result of what Im seeing)

Let's first isolate the issue to ALL config that differs

Christian Leckner
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949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:48 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Dev shall be same as staging. But not same as prod. Staging is not same as in prod.

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:46 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Cindy

Are there other places that the database is not the same for dev=staging?

Christian Leckner
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949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:46 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Wait, id rather have it broken for abit

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:45 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Actually it's not related to user role. If we like to show the tabs in staging and Dev, I just copy the table entries from prod to staging/dev. Let me try to copy data in Dev now.

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:43 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

So you're saying me as a regular user sees it on prod and not on staging/dev.

How do we get it to be the same? What is the requirements for a user to have it and not have it? Apparently the dev db based on staging sees the same page different…

Christian Leckner
Principal Engineer
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949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:42 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

After each release, Salient usually set up a training call for user to learn the new function/new feature in application.

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:40 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>

Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Hi Cindy

Can you explain that statement

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:39 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

I run the query and get following result:

Dev: return null.
Staging: return null.
Production: return tab name: Demo/Practice Apps, Emergency Management

Probably it's for user to access training instance through production home page.

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:31 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Hi Cindy

PBI / Ex. 4

PBI / Ex. 4

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:28 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:24 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Ok.

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:23 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

So staging of yours does not have it either.. exploring how it makes it over to prod but was not on staging -ill find the details soon.. ☺

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:22 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Sorry. Just send it now:

PBI / Ex. 4

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:18 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

You sent me staging and staging ☺

By the way in prod it has this code, and in dev it doesn't: it may be a config thing, file thing, etc. – for dev it has no list items whereas on prod it does, so im exploring whether it's a file thing or a config thing..

PBI / Ex. 4

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:16 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Staging:

PBI / Ex. 4

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:13 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

And on production and staging .. ☺

Sorry... ☺

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:13 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Sure. Here is from my screen.

PBI / Ex. 4

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:11 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Shall do – please screen capture the emp home page, and Jennifer, please do the same. Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:09 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Hi Christian,

Hmm…I am not clear what user group and what table being used for showing tab in EMP home page. If you find any information, please let me know.

Thanks!
Cindy

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:01 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: EMP Home Page

Hi Cindy and Jennifer

Jennifer when you get the pages, do you modify the tab menus? Could you please send a screen shot of what you do have on dev?

Cindy – is there special group roles that are required for the pageview's menu tabs?

Me - exploring the code for this pageview with menu tabs (it's dynamically constructed and saved to the database).

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: EMERG_MGMT_PORTAL@epa.gov [EMERG_MGMT_PORTAL@epa.gov]
Sent: 3/25/2018 1:26:44 AM
To: Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: JAVA and Oildb ICIS XML Error Log On empprd

```
Number of Java errors logged in the past 24 hours:

Field Readiness                        22 error

Number of Oildb ICIS XML sending errors logged in the past 24 hours:

 No Oildb ICIS XML sending errors were logged in the past 24 hours.
```

Message

From: Thomas, Rob [Thomas.Rob@epa.gov]
Sent: 4/24/2018 7:33:30 PM
To: McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; Campbell, Ed [Campbell.Ed@epa.gov]; Chilivery, Swetha [chilivery.swetha@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Goods, Lawanna [Goods.Lawanna@epa.gov]; Leckner, Erik [Leckner.Erik@epa.gov]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]; Morgan, Jennifer [morgan.jennifer@epa.gov]
Subject: RE: Agenda for 4/23/2018 status call:

Item 5 works. Thanks.

From: McCarthy, Colleen
Sent: Tuesday, April 24, 2018 1:41 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Subject: RE: Agenda for 4/23/2018 status call:

Hi Rob,

This is your meeting, so I'll gladly add your OEI CIO lead FITARA Review presentation for OLEM talking points ☺! Do you want them to go under item 5, or further up on the agenda?

Below is what we have now.

I also realized this morning when I was writing up the minutes from our call with Rob last week that we might want to discuss our go forward plan for his report. He would like a report by May, but might be able to push it off until June. I don't know if anyone has looked at the training manual that you forwarded yet, or done anything on this, so I was going to add this item to the agenda. I sent the minutes to Rob for him to review, but so that everyone can see them, I'll send them around now.

<u>Proposed Agenda for 4/23/2018 status call:</u>

1. Review actions from last meeting.
2. Do we want to make call 90 -120 minutes long?
3. Status of Table Top Exercise?
4. Go forward plan for special characters re: FR Bulk and individual training uploads.
5. Rob: Any information to share with team, questions for Team?
6. Ed: Any information to share with team, questions for Team?
7. Team (walk around) information to share, questions

Thanks!

Colleen

From: Thomas, Rob
Sent: Tuesday, April 24, 2018 1:25 PM
To: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Subject: RE: Agenda for 4/23/2018 status call:

You're welcome!! Yes....if it's too late for this week or we are too full...

From: McCarthy, Colleen
Sent: Tuesday, April 24, 2018 1:24 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Subject: RE: Agenda for 4/23/2018 status call:

Hi Rob,

Thanks for keeping us informed ☺! Would you like these items to be put on the agenda for our status meeting next week?

Colleen

From: Thomas, Rob
Sent: Tuesday, April 24, 2018 1:15 PM
To: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Subject: RE: Agenda for 4/23/2018 status call:
Importance: High

Hi Colleen et all.

I just returned from OEI CIO lead FITARA Review presentation for OLEM. I would like to add the following to my talking points for future discussion:

- Contract for Agile training to be awarded or go live May 2018
- What are the cost comparison and feature pros & cons to using PBI / Ex. 4 ?
- Are we using PBI / Ex. 4 Custom User Interface?
- Should we use Responsive Application design vs Mobile Apps design governing process? OEI's OITO & ODSTA and Water Security Division can assist in understanding why Responsive Application design could be better & cheaper to use.

Thanks.

Rob

From: McCarthy, Colleen
Sent: Tuesday, April 24, 2018 9:28 AM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Subject: RE: Agenda for 4/23/2018 status call:

Done ☺!

From: Thomas, Rob
Sent: Tuesday, April 24, 2018 9:26 AM
To: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Subject: RE: Agenda for 4/23/2018 status call:

Hi all.
I propose to remove #2 suggestion; this is another joint meeting for OEM FR users.

From: McCarthy, Colleen
Sent: Tuesday, April 24, 2018 9:15 AM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Thomas, Rob <Thomas.Rob@epa.gov>
Subject: Agenda for 4/23/2018 status call:

Hi Folks,

Below is our proposed agenda for today's EMP Status call. Rob mentioned on the PROD request call yesterday that we really needed an OEM meeting, and we might want to widen the scope of our Tuesday EMP call to make it an OEM call, so I put that down on the agenda.

Proposed Agenda for 4/23/2018 status call:

1. Review actions from last meeting.
2. Do we want to make call 90 -120 minutes long?
3. Status of Table Top Exercise?
4. Go forward plan for special characters re: FR Bulk and individual training uploads.
5. Rob: Any information to share with team, questions for Team?
6. Ed: Any information to share with team, questions for Team?
7. Team (walk around) information to share, questions

Thanks!

Kind regards,

Colleen McCarthy, MBA, PMP
Lead Business Analyst
ITS-EPA III – Infrastructure, Support and Application Hosting (TO 2)
CSRA (a GDIT company, contractor to the U.S. EPA)
79 TW Alexander Drive, Building 4401, Room 480B
P.O. Box 13668, Research Triangle Park, NC 27709
M 919.349.4015
mccarthy.colleen@epa.gov

Message

From: Morgan, Jennifer [morgan.jennifer@epa.gov]
Sent: 3/22/2018 4:18:20 PM
To: Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]
CC: Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]; Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: New Help Desk Email Address

Thanks Cindy. I am going to send out a quick test Alert to the EMP Admin administrators only to make sure the message appears correctly now!

-Jenn

-----Original Message-----
From: Fan, Cindy (Yanqian)
Sent: Thursday, March 22, 2018 12:08 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: New Help Desk Email Address

Hi Jenn,

It was set by Config table. I just updated in database. You also can update it through PBI / Ex. 4 PBI / Ex. 4 Configuration Settings.

Thanks!
Cindy

-----Original Message-----
From: Morgan, Jennifer
Sent: Thursday, March 22, 2018 11:57 AM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: FW: New Help Desk Email Address

Hey Cindy,

I sent out the below alert message yesterday and the sentence at the bottom was automatically generated & added to the alert - do you know if this is something we can change now or if we have to wait to change it until we have the DEV server? I looked around in the Utilities in PBI / Ex. 4 and I couldn't find anywhere that I could edit this message.

Thanks!
Jenn

-----Original Message-----
From: EMERG_MGMT_PORTAL@epa.gov [mailto:EMERG_MGMT_PORTAL@epa.gov]
Sent: Wednesday, March 21, 2018 12:02 PM
To: emp-helpdesk@salientcrgt.com
Subject: New Help Desk Email Address

To all EMP Users - the EMP project has transitioned to ITS-EPA III TO 2, contract developers being CSRA, the new Help Desk email address is emp_helpdesk@epa.gov. We'd like to thank you for your patience during this transition, but we are receiving all comments and feedback via email. Please note that we are aware of a few instances within EMP requiring helpdesk email URL updates, these have been prioritized and should be changed soon. Thanks!

This email is automatically generated, do not reply directly to this message. Please contact the EMP-Help Desk at PBI / Ex. 4 for more information.

Message

From: ADC Project Coordinators [ADC_Project_Coordinators@epa.gov]
Sent: 5/23/2018 6:23:23 PM
To: ADC Project Coordinators [ADC_Project_Coordinators@epa.gov]; Ferko, Dan [Ferko.Daniel@epa.gov]; Thomas, Rob [Thomas.Rob@epa.gov]; Cusumano, Vicente [Cusumano.Vicente@epa.gov]; Dovlo, Rudolph [DOVLO.Rudolph@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Campbell, Ed [Campbell.Ed@epa.gov]; McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; Goods, Lawanna [Goods.Lawanna@epa.gov]; Leckner, Erik [leckner.erik@epa.gov]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
Subject: EMP Table Top Exercise Session Results
Attachments: EMP_CP _2018_draft_Apr192018_TTE_5-23-2018.doc

Thank you for your input during the EMP Table Top Exercise session. Please find attached the results from the exercise.

Rob, note the two activities that are highlighted in yellow that require your attention.

Thank you.

Kim

2018-03-09 FRS and Oil Database Transfer

Subject	FRS and Oil DB Transfer
Project Name	FRS
Meeting Date	09 Mar 2018
Chairperson	Susan Joan Smiley Rob Thomas
Dial-in Info	Conference Line/Code / Ex. 6
Time / Location	11:00 AM ET
Supplemental Information	[HYPERLINK PBI / Ex. 4

Participants	Present
Susan Joan Smiley (EPA)	☑
Scott Fontenot (EPA)	☑
Rob Thomas (EPA)	☑
Ed Campbell	☑
LaWanna Goods	☑
Erik (Christian) Lekner	☑
Rakhi Adhavan Nair Kamala Devi	☑
Cindy (Yanqian) Fan	☑

Participants	Present
Swetha Chilivery	☑
Colleen McCarthy	☑
[HYPERLINK PBI / Ex. 4	☑
[HYPERLINK PBI / Ex. 4	☐ OOO

Discussion Items

Item	Owner	Notes

Introductions and Background	Susan Joan Smiley/Rob Thomas	• Introductions and Background
		  ○ Rob's team is ramping up with support for OIL database including provisioning servers, etc.
		  ○ The OIL team is going to transfer FRS data to OIL so they can capture information needed for On Scene Coordinators and data analytics users for reporting and other uses.
		• FRS team introductions
		  ○ Susan Joan - OEI and works with FRS
		  ○ Kim - PM for FRS
		  ○ Jim - Technical lead developer for FRS
		• OIL Team Introductions
		  ○ Rob Thomas - in OLEM
		  ○ CSRA Team
		  ▪ Ed Campbell - PM leading the team; in process of inheriting and setting up environments to pick up development sprints for modules.
		  ▪ Colleen McCarthy - focus on defining requirements so the development team can work on those. They are using JIRA but waiting for dev environment to implement changes.
		  ▪ Christian Leckner - principle PBI / Ex. 4 engineer on the development team.
		  ▪ Rakhi Adhavan Nair Kamala Devi- PBI / Ex. 4 developer.
		  ▪ Cindy Fan - Database developer, will work with Jim on the DB link and user password.
		  ○ LaWanna Goods- BA on the Oil team
		  ○ Swetha Chilivery- BI developer - for reports

Item	Owner	Notes

Overview of FRS and FRS to Oil Transfer	Susan Joan Smiley/Jim Chilton	OIL Overview
		• PBI / Ex. 4
		• OIL database is a result of the CWA - an Access db tracking oil discharge tracking and prevention; tracking facilities to ensure they met their requirements to prevent discharge.
		  ○ FRP
		  ○ SPCC
		  ○ Other reports
		• OIL has a link to ICIS and they see information on compliance status.
		• Tracks oil facilities and makes sure they meet regulations and statutes to prevent oil spills and to track compliance.
		• There is an existing database link for OIL to provide information to FRS.
		• The Oil team currently downloads some FRS data via a spreadsheet and then syncs the information with the OIL database.
		• The Oil team would like to look for more fields to bring into OIL from FRS. That was the focus of the work recently done.
		FRS Overview
		• FRS integrates information from 90+ systems, including major EPA systems with data from EPA Programs (e.g., RCRA, ICIS-NPDES, CERCLA, etc), state systems and other federal entities. FRS also provides various codes such as NAICS, SIC, BIA codes, and others.
		• All of EPA's program systems are driven by specific regulatory authority, therefore program systems were built in silos. In order to understand all the different places of environmental interest, someone would have to know to go look in the various program systems.
		• FRS was developed in the 1990s as a system to integrate facility information across EPA so information can be searched on in one place.
		• FRS is closely coupled with Envirofacts. When a user searches in Envirofacts, the facility data they see is coming from FRS. FRS is the EPA's integrator for facility information.
		• As we work with E-Enterprise, we are working on improving information management with co-regulators (e.g., States, Local Agencies, Tribes) so we can collaboratively integrate facility information in real-time as a way to improve efficiency and data quality and eliminate some of the silo'd nature of facility information.
		  ○ E-Enterprise efforts with co-regulators are in the early stages.

Item	Owner	Notes
		○ We recently completed a pilot with Rhode Island and through that, developed shared facility web services based in PBI / Ex. 4 ○ These services will be used as the core services that we can leverage to expand the services and use them to exchange facility data with EPA program systems. • FRS has a network of data stewards to identify duplicates and correct data. • We searched on the public-facing FRS search ([HYPERLINK ' PBI / Ex. 4]) to view an example facility. ○ We viewed the Facility Detail Record for Doe Run CO Glover Smelter, FRS ID 110000442405 ([HYPERLINK PBI / Ex. 4 • We tried to search for an OIL record but we realized that OIL data is marked as non-public so those records are not visible on the public website that the group was viewing. NOTE: The following information was not covered due to time limitations, but is kept here as reference for meeting participants: FRS to Oil Transfer recently completed • The FRS team recently completed the following tasks (listed in the email chain attached): ○ Create a new database user to provide the OIL team for a database link. ○ Created a new set of views based on the requirements we discussed in the 12/12/2017 meeting. ○ See: [HYPERLINK PBI / Ex. 4 ○ Created documentation to support the views (attached above with Rob Thomas' comments). ○ The FRS team is ready to send the database user password to the Oil technical team under separate cover.
Next Steps	All	1. Need Oil team technical contact to send FRS database user information: a. Cindy will need the user ID and password; Jim will send; cc Rob Thomas and Ed Campbell. 2. Oil team requesting FRS Data Dictionary: a. CGI/FRS team has provided that information. 3. Continue the conversation around the data transfer between FRS and OIL - Rob and Susan Joan will talk offline about the timeline for a future meeting. 4. Oil team would like information on web services methods.

Item	Owner	Notes
		5. Oil team would like information on ESRI mapping that FRS uses and information about geocoding processes. a. Oil may be interested in collecting geocoded fields if we are not exchanging it currently. 6. Copy Colleen on any documentation so she can update their Confluence space.

Decisions

Description	Owner(s)
N/A	*@mention members to notify owners*

Action items

Note: Action Items are also tracked on the FRS Weekly meeting notes pages so all FRS items are tracked in one place.

Date Assigned	Description	Owner(s)	Due Date	Completion Date	Notes
09 Mar 2018	Send DB user information to Cindy and others on the OIL team	[HYPERLINK PBI / Ex. 4	15 Mar 2018		

Risks and Issues

Risk or Issue	Date Identified	Description	Owner(s)	Follow-up Date	Notes

N/A					

Message

From: Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]
Sent: 3/14/2018 5:26:01 PM
To: Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: RE: PBI / Ex. 4

Hi Christian,

I was able to get below username and password from production DBA.

Username: PBI / Ex. 4
Password: PBI / Ex. 4

Thanks!
Cindy

From: Leckner, Erik
Sent: Tuesday, March 13, 2018 12:30 AM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: PBI / Ex. 4

Hi Cindy

Can you see if you can get the **username and password** for geocode:

PBI / Ex. 4

The issue is that I cannot decrypt it on a local Windows machine.
Thanks as I always get this error below. Note that I if there is a dev or staging version of this db, I am ok with that username/password

PBI / Ex. 4

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Sent: 4/4/2018 1:37:44 AM
To: Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: PBI / Ex. 4 info

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Tumbarello, Michael [tumbarello.michael@epa.gov]
Sent: 2/5/2018 7:19:42 PM
To: Tumbarello, Michael [Tumbarello.Michael@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: Missed conversation with Tumbarello, Michael

Tumbarello, Michael 2:19 PM:

eleckner_1

Message

From: EMERG_MGMT_PORTAL@epa.gov [EMERG_MGMT_PORTAL@epa.gov]
Sent: 5/22/2018 1:26:18 AM
To: Leckner, Erik [leckner.erik@epa.gov]
Subject: JAVA and Oildb ICIS XML Error Log On empprd

```
Number of Java errors logged in the past 24 hours:

Field Readiness                        106 error
Oil DB                                 22 error


Number of Oildb ICIS XML sending errors logged in the past 24 hours:

 No Oildb ICIS XML sending errors were logged in the past 24 hours.
```

Message

From: PBI / Ex. 4
Sent: 2/22/2018 12:28:16 AM
To: Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: Reset Your PBI / Ex. 4 Account Password

Reset password

PBI / Ex. 4

SUBSCRIBE | MY ACCOUNT | HELP

Dear Christian,

Did you forget your password?

Reset Password »

The button will expire in 24 hours and can be used only once.

If you don't want to change your password or didn't request this, please ignore and delete this message.

Thank you,
PBI / Ex. 4 Account Team

Integrated Cloud
Applications & Platform Services

Account Help | Unsubscribe | Terms of Use | Privacy

PBI / Ex. 4

Message

From: Slack [no-reply@slack.com]
Sent: 2/5/2018 6:27:08 PM
To: Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: [Slack] Notifications from the WebDev workspace for February 5th, 2018 at 1:27 PM

Hi Christian,

You have a new mention from the **WebDev** workspace (best-webdev.slack.com).

---

mpdm-mccarthy.colleen--arpage--lamarks--eddoslacks--madhavan-nair-kamala---leckner.erik--fan.yanqian--goods.lawanna-1 View in the archives

Mccarthy Colleen 1:21 PM, February 5th
Just checking this out 😉.

Ed Campbell 1:23 PM, February 5th
Welcome!

I hope you like it. I really enjoy this program for communication

Snooze these notifications for: **an hour**, **eight hours**, **a day**, **three days**, or **the next week**. Or, **turn email notifications off**. For more detailed preferences, see your **account page**.

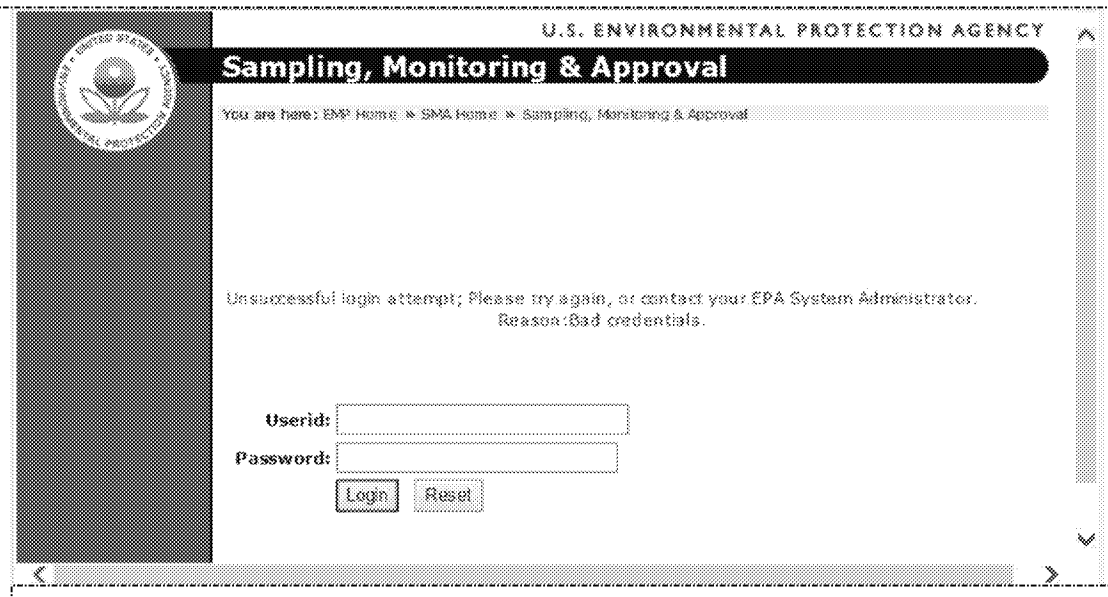
Made by **Slack Technologies, Inc** • **Our Blog**
155 5th Street, 6th Floor • San Francisco, CA • 94103

Message

From: Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
Sent: 3/2/2018 12:13:21 AM
To: Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: PBI / Ex. 4 app is up in local.

Hi Christian,
The PBI / Ex. 4 app is up. But doesn't login. Got the PBI / Ex. 4 web service error

PBI / Ex. 4



PBI / Ex. 4

Message

From: Sleeper, Stanley [sleeper.stanley@epa.gov]
Sent: 2/20/2018 3:18:37 PM
To: Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: WO0000000144209/ PBI / Ex. 4 install

I have reach out to you via phone to set up an appointment with you to resolve your PBI / Ex. 4 kit install. I left you with a VM. You may respond back to this email or call me at 919-541-4070 so we can set a time to come by and help you.

Thanks,
Stan Sleeper
EZ Tech RTP Service
Deskside Tech, End User Services
ECS/EZTECH/EPA
109 TW Alexander Drive
NCC Room N189B
RTP, NC 27709
EZ Tech Service Desk: 866-411-4372 | EZTech@epa.gov
Voice: 919.541.4070 | Email: sleeper.stanley@epa.gov
For quick answers to some common issues, check out the EZ Tech website at PBI / Ex. 4

ECS
People Values Purpose

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 4/2/2018 8:18:05 PM
To: join-ncc_alerts@lists.epa.gov

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, April 2, 2018 4:18 PM
To: 'join-ncc_alerts@lists.epa.gov' <join-ncc_alerts@lists.epa.gov>
Subject:

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/1/2018 10:12:40 PM
To: Ferko, Dan [Ferko.Daniel@epa.gov]; Childers, Paula [Childers.Paula@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: Issues List encountered with PBI / Ex. 4

Hello Dan

I would like to thank you for arranging this meeting as quick as you have.

I think once we get the PBI / Ex. 4 service ready with credentials, I can take the Salient code to the next level (green indicates progress thus far, red is what is needed)

BUILD – DEPLOY – RUN/[redacted]

Thanks.
Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Ferko, Dan
Sent: Thursday, March 1, 2018 3:52 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Childers, Paula <Childers.Paula@epa.gov>
Subject: RE: Issues List encountered with PBI / Ex. 4

We have no idea how the custom PBI / Ex. 4 service from Salient worked in their dev env. We do know how it works for Staging and Prod, as the EMP apps in those environments are using standard WAM. I think we need to get you a development environment that is wired to the standard dev WAM. That way the code will run the same in all three environments.

My understanding is that there is no request to put SMA into production. I believe this app was to be deployed in the event of an emergency, so it was hanging out in staging, fully scanned and ready, but with no direction to go to prod.

We have our call at 4 today to shed some light on how the WAM services work.

Dan

From: Leckner, Erik
Sent: Thursday, March 01, 2018 3:08 PM
To: Ferko, Dan <Ferko.Daniel@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Subject: RE: Issues List encountered with PBI / Ex. 4

For fr on staging –

PBI / Ex. 4

For dev, no cookie

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Thursday, March 1, 2018 3:06 PM
To: Ferko, Dan <Ferko.Daniel@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Subject: RE: Issues List encountered with PBI / Ex. 4

Also loggin into applications from empadmin are handled different (in staging it's through a popup –and in dev it's a page)

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Thursday, March 1, 2018 3:00 PM
To: Ferko, Dan <Ferko.Daniel@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Subject: RE: Issues List encountered with PBI / Ex. 4

Hi Dan and Paula,

When trying to get to **equipment** from PBI / Ex. 4 by clicking on Equipment Tracking link, I receive this error (again PBI / Ex. 4 related):

My recommendation is to get a PBI / Ex. 4 that we can use and potentially clear text credentials to avoid PBI / Ex. 4 vs. Windows byte encoding/padding, etc. I did mock and bypass some of the PBI / Ex. 4 initially just to get further along - but this isn't the best way to go since all the other apps depend on the cookie, etc. In my experiences, typically a dev environment will have a setting that checks if the environment is development to bypass security module.

For **SMA**, it seems that Salient may have even used other measures for authentication since there is this error – according to Cindy **SMA** is not yet in production. That error has to do with fact that two applications (SMA and all others run off different versions of hibernate's SessionHolder.

PBI / Ex. 4

PBI / Ex. 4

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Wednesday, February 28, 2018 4:46 PM
To: Ferko, Dan <Ferko.Daniel@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Issues List encountered with PBI / Ex. 4

This happens in oildb and not an issue with other apps (at least as far as I can tell thus far). I'll keep diving into this one further but it's related to PBI / Ex. 4 credentials from staging running locally.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Wednesday, February 28, 2018 4:43 PM
To: Ferko, Dan <Ferko.Daniel@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Issues List encountered with PBI / Ex. 4

Hi Dan/Paula,

Issue #2: This may have to do with fact of setup - trying to run a staging app server contacting staging PBI / Ex. 4 server- versus deploying locally with staging setup for PBI / Ex. 4 Salient/Guident had used their own PBI / Ex. 4 web service without encrypt/decrypt. I am looking into this further but the meeting with PBI / Ex. 4 will definitely help on this issue as well.

PBI / Ex. 4

PBI / Ex. 4

Error During Decryption.

Christian Leckner
Principal Engineer

ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Wednesday, February 28, 2018 1:30 PM
To: Ferko, Dan <Ferko.Daniel@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: Issues List encountered with PBI / Ex. 4

Hi Dan,

One issue encountered is the following (there are several):

After logging into empadmin and then clicking on Field Readiness. However, the cookie should be generated via empadmin if it is truly single sign on.

PBI / Ex. 4

Another issue:

<More coming>

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/16/2018 8:01:44 PM
To: McCarthy, Colleen [Mccarthy.Colleen@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: New JIRA Ticket

One minor update:

Issue: IAM security related issues have now blocked out developers from accessing work on any applications for **4th day. Also useful to work in dev local (laptop dev/qa) since no cookies, etc need to be used which require SSL and ObSSOCookies.** Typically corporations have similar workarounds.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Friday, March 16, 2018 3:56 PM
To: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: New JIRA Ticket
Importance: High

Title: Add IAM Security switch for dev environment for user empgroup_admin.
Group: GENERAL
Classification: Maintenance (Internal dev)

Description: Bypass IAM security for dev environment.

Issue: IAM security related issues have now blocked out developers from accessing work on any applications for **4th day.** Typically corporations have similar workarounds.

Known Concerns: Is it OK for dev environment to bypass IAM using EPA policy for apps. DB access will still require credentials and this switch will only be available in dev environment.

Estimate: 1 day for empadmin, .5 day for each additional module (4 addl modules) = 3 days

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/23/2018 7:16:16 PM
To: Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]
Subject: RE: Info on analysis of Salient's source code
Attachments: compare_sma_20180320_174203.txt; compare_equipment_20180320_154340.txt; compare_oildb_20180314_213446.txt; compare_empadmin_20180312_223556.txt; compare_fr_20180312_221618.txt

Not that it will make sense to you here are my compare results of staging code compiled and source code given to us compiled. Property and manifest files don't matter. Note that I wrote a compare program for this and some other class inspection code that probes the class files. In java, you start with PBI / Ex. 4 files. Compile it and it creates .class files. Then you can put .class files into .jar files which can be then placed into .war files (big packages).

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949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Friday, March 23, 2018 3:11 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Info on analysis of Salient's source code

Agree. These tools are not reliable.

From: Leckner, Erik
Sent: Friday, March 23, 2018 3:10 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: Info on analysis of Salient's source code

We have the source code for some branch - its just not the same branch they have released onto stage and prod.

So once compiled, no way to get the exact code back.

There are tools like de-compilers which attempt to decompile back to source but its not the same and some aren't perfect, etc.

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From: Leckner, Erik
Sent: Friday, March 23, 2018 3:07 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: Info on analysis of Salient's source code

No other way. None, nada, zilch.

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From: Fan, Cindy (Yanqian)
Sent: Friday, March 23, 2018 3:06 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Info on analysis of Salient's source code

Oh sorry to hear that. Besides reaching out to Salient, Is any other way to get source code?

From: Leckner, Erik
Sent: Friday, March 23, 2018 3:04 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: Info on analysis of Salient's source code

Meant to write:

When deployed to a server like prod or staging, the PBI / Ex. 4 is already compiled (binary files). So on stage and prod , just the compiled PBI / Ex. 4 is deployed (not the source code)

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From: Leckner, Erik
Sent: Friday, March 23, 2018 3:02 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: Info on analysis of Salient's source code

When deployed to a server like prod or staging, the PBI / Ex. 4 is already compiled (binary files). So on stage and prod there are original PBI / Ex. 4 – just the compiled PBI / Ex. 4.

I compared what I compiled on dev code I was given (one simple branch from whatever) and those classes don't match up with the classes (based on size) with that on stage and prod.

Furthermore, I already see differences. When it runs, it logs. Since the logs differ it means that the code base is different plus the evidence that the class sizes differ for equipment, sma, and oildb. For empadmin and fr they are identical (2 out of 5)

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From: Fan, Cindy (Yanqian)
Sent: Friday, March 23, 2018 2:57 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Info on analysis of Salient's source code

Is it possible to get latest version from PROD with Paula's help? Sorry I don't know much about PBI / Ex. 4 Possibly it's not that easy as database script or PBI / Ex. 4

Thanks!
Cindy

From: Leckner, Erik
Sent: Friday, March 23, 2018 2:54 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: Info on analysis of Salient's source code

draft version)

By analyzing the application files on staging, I was able to detect the exact versions of the PBI / Ex. 4 compiled used.
My findings are as follows:

Application	JDK Compiler Version
PBI / Ex. 4	1.8
	1.5
	1.8
	1.6
	1.7

I detected differences in source code provided to us on the EPA FTP site and staging, based on information such as what log4j Java statements were present as evidentiary in the log files, and what files were present/not present, the size of files, etc.

A compare module which I had developed provided file size comparisons for all applications.

I was able to determine PBI / Ex. 4 class size differences between equipment PBI / Ex. 4 on staging which had been already deployed prior to Jan 16 and classes compiled locally on my development machine.
I detected only slight differences only for fr and empadmin, with PBI / Ex. 4 class file sizes matching between local compiled code (ftp'd from an EPA ftp site) and staging.
I was also able to detect project file differences (some as expected - such as property and manifest files, whereas others were unexpected in that they did not match that which is on staging and production). In some cases, production had even later versions of files than staging.
I generated forensic comparisons which are recorded by programs developed recently in files from analysis. Other analysis was performed on an ad-hoc basis (for example, detecting Java compiler versions on staging compiled code)

An original subversion repository of the source code will provide us with the exact set of files of all applications (except for those not stored in the original subversion repository).
If the original subversion repository is unavailable, a code release for each latest build will provide us with the exact set of latest files across all applications.

Christian Leckner

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Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/13/2018 7:13:52 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: EMP Communication Involving Rob Thomas

Corss out the PBI / Ex. 4 access. Cindy and I just had a meeting to resolve this. She mentioned also Salient ran into that as well. The PBI / Ex. 4 is prod. They don't have dev version. Cindy upon my request will work with Doug to see which one is best to solve:

1. Either add new user with sufficient priv for hibernate to work to prod PBI / Ex. 4
2. Create a dev version self-contained within our existing dev new db of PBI / Ex. 4

She knows what to do and up to Doug and db prod to resolve. She's on it and I can count on her.

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From: Leckner, Erik
Sent: Tuesday, March 13, 2018 1:26 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Communication Involving Rob Thomas

Hello Ed

We should discuss this since Rob has the insight into the project and at times I need to get information/insight directly or get others to get things done. We need to find a remedy for this if you wish to keep Rob out of emails that he is initiating. At this point in time, 1.5 months later, I still don't have access to:

a) PBI / Ex. 4 on staging as I requested 10+ times
b) Production files for the apps as I requested at least 2 times
c) Passwords as required regularly without 5 day delays and then still never getting them.
d) WAM IAM property configured for the new dev IAM

I need ALL passwords for databases and IAM such as geocode and I need access to staging setup for Tomcat and I need to see entire snapshot release of Production.

We need to cut thru all the silos. I recall back as Exec Director at Seagate in 1999-2002 I reported directly to the CxOs of Seagate and they wanted me to break down all the silos on day one. I feel like I'm running into a lot of silos.

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From: Campbell, Ed
Sent: Monday, March 12, 2018 3:40 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: EMP Communication Involving Rob Thomas
Importance: High

Hey Folks,

Just a quick (but important) note on this topic. Lately I've noticed a lot more correspondence / questions to and from the team that involve Rob Thomas. To some extent this is great; I am glad that we have a customer who wants to be involved and can help us get problems resolved when we need that 'customer weight' behind what we're asking for. With that said, **I want to be sure we are not including Rob on questions or discussions that we can resolve internally / without his help.** For example, when we have a project setup question involving a missing file, or we need some help from another team internally (Paula Childers, Jay Waldo, etc.) that we are working internally to do all we can to get those things handled before involving Rob. I understand that it has been difficult at times, especially for the Java Developers, to get this rolling due to lack of transition. But as much as we can, we need to minimize the exposure of our struggles and the process of getting through setup to Rob. He should be involved when and if we have stopping points that we need his input to resolve, but not otherwise.

Thanks to all of you for your hard work so far on this project.

Ed Campbell
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
campbell.ed@epa.gov | (o) 919.200.7243

PBI / Ex. 4

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/19/2018 9:36:46 PM
To: Chilivery, Swetha [chilivery.swetha@epa.gov]; Goods, Lawanna [Goods.Lawanna@epa.gov]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; McCarthy, Colleen [Mccarthy.Colleen@epa.gov]
Subject: RE: assistance with Equipment Audit Follow-up

Sure thing.

Christian Leckner
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San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Chilivery, Swetha
Sent: Monday, March 19, 2018 5:35 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: assistance with Equipment Audit Follow-up

Hi Christian,

Can you also please let me know the table name and column that populates this value on the screen.

Equipment Ownership : ------ all ------ ▼

Regards,
Swetha

From: Leckner, Erik
Sent: Monday, March 19, 2018 3:43 PM
To: Chilivery, Swetha <chilivery.swetha@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: assistance with Equipment Audit Follow-up

Hi Swetha,

I will take a look at this now. Note that WAM is working on authentication related issues which affect dev, staging and potentially production.

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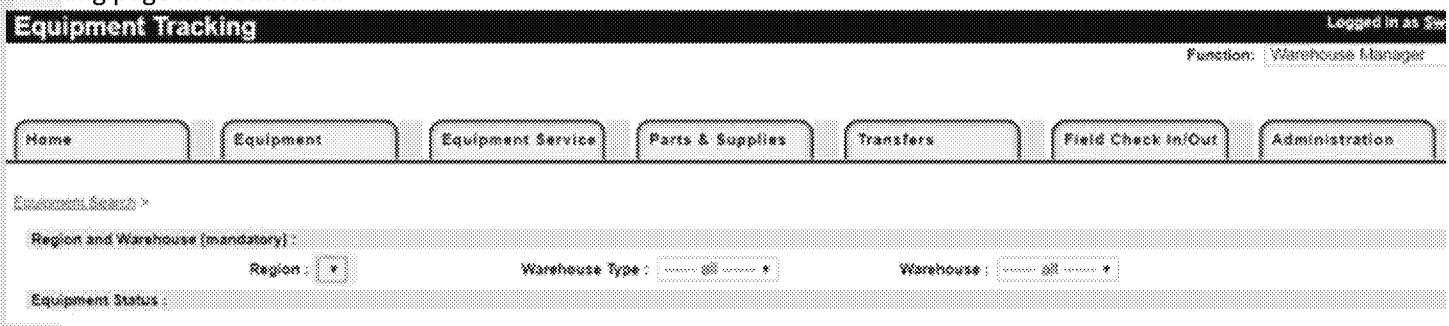
949-244-6501 | leckner.erik@epa.gov

From: Chilivery, Swetha
Sent: Monday, March 19, 2018 3:41 PM
To: Goods, Lawanna <Goods.Lawanna@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: assistance with Equipment Audit Follow-up

Hi Christian/Rakhi,

I'm working on creating a new report to the user. I wanted to check the data on Java application.
But I'm unable to select any options from any of the drop-downs – Region, Warehouse Type, Warehouse on Equipment Tracking page in Production.



Can you please check.

Thanks,
Swetha

From: Goods, Lawanna
Sent: Thursday, March 15, 2018 4:22 PM
To: Chilivery, Swetha <chilivery.swetha@epa.gov>
Cc: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: FW: assistance with Equipment Audit Follow-up

Good Afternoon Swetha,

Please see Kevin's response to your questions.

Thank You,
LaWanna Goods
ITS-EPA III - Supporting the U.S. Environmental Protection Agency
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P.O. Box 13668, Research Triangle Park, NC 27709
919 200-7262 | goods.lawanna@epa.gov | www.csra.com

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CSRA *Think Next. Now.*

From: Haas, Kevin
Sent: Thursday, March 15, 2018 3:17 PM
To: Goods, Lawanna <Goods.Lawanna@epa.gov>

Cc: Taylor-Upshaw, Gloria <Taylor-Upshaw.Gloria@epa.gov>; Porras-Sanchez, Gabriel <Porras-Sanchez.Gabriel@epa.gov>; Woodyard, Josh <Woodyard.Joshua@epa.gov>; Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: assistance with Equipment Audit Follow-up

Lawanna,

1- CT/ER is counter-terrrorism/emergency response. I understand this term is no longer used. The equipment tracked in the Emergency Management Portal is what we are looking for and I thought this is what you were going to provide in the way we asked for it. I attached the inventory sent by Rob Thomas. This list includes the total inventory items but as we discussed and Rob wrote, the data is not good for Regions 1,3,4,6,7, and 9 so we don't want to include those items. Again we need a list of this equipment with
   - Equipment description.
   - Location of the equipment.
   - Acquisition cost.
   - Maintenance schedule.
   - Equipment ownership (EPA owned, contractor owned or leased).
2- I don't understand this question. It seems to be a statement.

Rob if there's any more clarity you can provide on this, please feel free to respond.

Call me at 678-323-9786 if I can explain more.

Thanks,
Kevin

From: Goods, Lawanna
Sent: Thursday, March 15, 2018 2:59 PM
To: Haas, Kevin <Haas.Kevin@epa.gov>
Subject: FW: assistance with Equipment Audit Follow-up

Greeting Kevin,

Swetha Chilivery asked me to ask you the following questions (related to your email request to Rob):

1. What does CT/ER equipment stand for.
2. Sample data for the below requirement.

Thank You,
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CSRA Think Next. Now.

From: Chilivery, Swetha
Sent: Wednesday, March 14, 2018 5:09 PM
To: Goods, Lawanna <Goods.Lawanna@epa.gov>
Subject: RE: assistance with Equipment Audit Follow-up

Hi Lawanna,

Can you please ask the below questions to Kevin:

1. What does CT/ER equipment stand for.
2. Sample data for the below requirement.

Regards,
Swetha

From: Goods, Lawanna
Sent: Wednesday, March 14, 2018 4:11 PM
To: Haas, Kevin <Haas.Kevin@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>; Thomas, Rob <Thomas.Rob@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>
Subject: RE: assistance with Equipment Audit Follow-up

Greetings Kevin,

I wanted to reach out to you this afternoon.

I will contact you tomorrow morning at 9:00 am. At that time, we will finalize and confirm your request.

Kindest Regards,
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From: Thomas, Rob
Sent: Wednesday, March 14, 2018 3:51 PM
To: Goods, Lawanna <Goods.Lawanna@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Haas, Kevin <Haas.Kevin@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: assistance with Equipment Audit Follow-up
Importance: High

Hi Lawanna and Swetha.

As a follow up to my previous email, Kevin has given clarity on what Regions and program offices he wants to see the equipment report on. Its Regions **2, 5, 8**, & **10**. As well as **ERT, NDT, ORIA**, & **HQ EOC** equipment listing in ETM.

> Here is Kevin's statement: "Rob, I spoke with Josh Woodyard about the equipment. He stated that Regions 1,3,4,6,7, and 9 are not active users of the database and therefore information on those regions in the database is not reliable. If possible, please do not include these regions in the reports you run for us. Based on the file

you sent earlier, there were 17,000 items tracked but I show removing these regions cuts the list to just over 11,000."

A repost from previous email: A list of CT/ER equipment that includes:

- Equipment description.
- Location of the equipment.
- Acquisition cost.
- Maintenance schedule.
    - Equipment ownership (EPA owned, contractor owned or leased).

When do we think we will have the reports ran? This week? Kevin Haas is CCed on this email also here is Kevin's contact information to reach out to him: W) 404-562-9848 c) Personal Privacy / Ex. 6 or via email haas.kevin@epa.gov. Thanks.

Regards,
Rob Thomas | w: 202.564.7507 | c: 202.697.0474 | fx: 202.564.8731 | US EPA | OLEM, OEM |
Emergency Management Portal: System Owner/COR/PM | ISSO | FITARA Lead | MAAC Prioritization Rep

---

From: Thomas, Rob
Sent: Wednesday, March 14, 2018 11:48 AM
To: Goods, Lawanna <Goods.Lawanna@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: assistance with Equipment Audit Follow-up
Importance: High

Hi Lawanna & Swetha

Per our weekly status meeting, are you able to respond to Kevin Haas's OIG Audit Request. Lawanna I recall you volunteered to work with the auditor to run reports etc. I added Swetha as the PBI / Ex. 4 because she can navigate PBI / Ex. 4 for any issues since she co-wrote it. Once you reply I will loop him and his team to this email thread.

*The Josh Kevin is referring to is Joshua Woodyard the Assoc. Dir. of OEM PROD division, not from OARM SHED. A copy of his message is below:

"Josh/Rob,

I do have access to the reporting portal from the link you sent. However, there is a lot of information there. I need either someone to walk me through how to run a report or I need you to have someone send me a report with the information listed in our Notification Memo:

A list of CT/ER equipment that includes:

- Equipment description.
- Location of the equipment.
- Acquisition cost.
- Maintenance schedule.
    - Equipment ownership (EPA owned, contractor owned or leased).

Is the equipment only "owned" by the individual Regions or are the other "owners?" I don't want to miss any.

I'm in the office today so please call if it is easier to discuss; can be reached at 678-323-9786 or via email haas.kevin@epa.gov.

Thanks,
Kevin"

Thanks for your assistance.

Regards,
Rob Thomas | w: 202.564.7507 | c: Personal Privacy / Ex. 6 | fx: 202.564.8731 | US EPA | OLEM, OEM |
Emergency Management Portal: System Owner/COR/PM | ISSO | FITARA Lead | MAAC Prioritization Rep

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/16/2018 6:17:20 AM
To: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: Passwords

Hi Ed,

One other thing to note. The issue can be stated as selected from a group of one of the following:

1. Paula's change impacted the login for staging;
2. PBI / Ex. 4 changes impacted the login for staging;
3. lanid expiration impacted the login for staging; or
4. none of the above.

By the way, do you know how we reset our lanid passwords? I did send a request to WAM, and will ask helpdesk tomorrow as well (but I don't want to get locked out of my laptop doing it an incorrect way).

I think a meeting with Paula and IAM will be beneficial for reasons previously stated, plus things so simple like password changes.

I need to conduct the meeting so time is not wasted on high level watered down topics or fluff and tuff topics. The last PBI / Ex. 4 meeting was much too watered down for any practical purposes.

The meeting should last for at least one hour to cover all the topics with no introductions, no overviews, etc and I can get right to a set of agenda questions I will have by the time the meeting is organized. Soonest the best. I am concerned if I schedule it, I might not hear back from the parties involved. Note that whenever in the past I tried to get these answers from Paula, the emails went ignored, the skype requests went ignored, and so did the phone calls.

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From: Leckner, Erik
Sent: Thursday, March 15, 2018 9:41 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Passwords

Hello Ed

I can't even get into staging deployment which means Paula did something or IAM did something where the servers no longer allow Personal Privacy / Ex. 6 access on staging via the Personal Privacy / Ex. 6 portal.

We need to streamline this process perhaps and have dev do staging deployments, if Paula isn't going to seamlessly do sanity checks after updating credentials, property files, keystores, etc. As mentioned, I didn't last time even get the credentials when I had asked putting a lot of work effort on something as simple as username and password.

That's like asking you to login to Outlook and guess your username and password if I give you encrypted name and password and some java code.

Just my .03.

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From: Leckner, Erik
Sent: Thursday, March 15, 2018 9:34 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: Passwords

Hi Ed

I am still waiting on password for dev db. I used staging db and when I try to authenticate with [redacted], I get authentication errors.

It all worked up to 2 days ago (so we're at 2 complete days now with this).

Even with Kofi's assistance, where Kofi not familiar with [redacted], now the apps can't let userid eleckner in.

Wonderin whether we should have direct access to the ones who are setting these passwords (same info that Paula is receiving). Last time I had to literally write code to decrypt passwords and usernames since I wasn't being provided it. Wonderin if I need to do this again (I keep an environment where I don't need to keep my temp code I write in the same code base but have to rebuild with it and replace source code to do this).

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949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/9/2018 6:49:40 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
Subject: RE: FRS Search

Thanks.

Christian Leckner
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ITS-EPA | CSRA
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949-244-6501 | leckner.erik@epa.gov

From: Campbell, Ed
Sent: Friday, March 9, 2018 12:05 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: FRS Search

Christian –

Since you asked, this was the top level page of what they were showing today:

PBI / Ex. 4

Ed Campbell
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
campbell.ed@epa.gov | (o) 919.200.7243

PBI / Ex. 4

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/19/2018 5:20:50 PM
To: Spradling, LeAnn [Spradling.LeAnn@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: PBI / Ex. 4 web service - EMP staging not working

Hello LeAnn

Network meaning SSL certificates, what ports are allowed for comm between servers, client browser sessions, etc.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Spradling, LeAnn
Sent: Friday, March 16, 2018 8:06 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: IAM web service - EMP staging not working

Paula is an expert in those fields as well. She is our most experienced engineer.
You mention network however. I am not entirely sure how networking fits into key stores and trust stores for an app or IAM, but perhaps I miss the point....

Thanks,
LeAnn Spradling, RHCSA, CSM, PMP
CSRA
T: 919-200-7309 |M: 919-260-2750 | spradling.leann@epa.gov

From: Leckner, Erik
Sent: Friday, March 16, 2018 7:50 PM
To: Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: PBI / Ex. 4 web service - EMP staging not working

One other thing to note is that Paula would also be invited as I did recommend that to Ed. From my understanding Paula is knowledgeable on her part (admin of credentials, running programs to encrypt passwords, etc) but what I am looking for also is a network expert in the SSL certs, key stores, trust stores, etc. from your team.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Spradling, LeAnn
Sent: Friday, March 16, 2018 7:17 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: PBI / Ex. 4 web service - EMP staging not working

I am not aware of a policy that either permits or forbids bypassing PBI / Ex. 4 I assume you mean internet access management, sometimes called WAM, aka logging into the app). Even if permitted, this may not be a good idea, as generally one would want one's dev environment to mirror stage, UAY and production as closely as possible. So I would not recommend that. But we can make some inquiries on the subject if you wish to pursue.

In re PBI / Ex. 4 meeting – you would probably want a representative from the WAM team of course. Paula Childers is by far the expert in the middleware team on integrating complex application with WAM. She has limited availability next week Mon-Wed, I am not sure of the urgency of the meeting. But she is who I would recommend – I believe you have been working with her already.

Thanks,
LeAnn Spradling, RHCSA, CSM, PMP
CSRA
T: 919-200-7309 |M: 919-260-2750 | spradling.leann@epa.gov

From: Leckner, Erik
Sent: Friday, March 16, 2018 7:10 PM
To: Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: PBI / Ex. 4 web service - EMP staging not working

Hi LeAnn

Do you know whether there is an EPA policy in place that does not allow dev app servers to just bypass PBI / Ex. 4 security in a dev env altogether? We still use DB credentials, but no corporate wide security. In many corps which I have worked for, we can bypass security In order to run locally without issue. After all, it is up to the dev team to embed security into apps.

Also, I would like to discuss PBI / Ex. 4 services with your team at some point. I know Ed is working on organizing such a meeting and I need all the right hands-on technical engineers from PBI / Ex. 4 in that meeting (only pure technical).

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Spradling, LeAnn
Sent: Friday, March 16, 2018 5:16 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; WAM Support <WAM_Support@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>
Subject: RE: PBI / Ex. 4 web service - EMP staging not working

Maury and team – additional input from Paula such as....what, please?
You may already have gotten what you need, I am coming a little late to this one.

Thanks,
LeAnn Spradling, RHCSA, CSM, PMP
CSRA
T: 919-200-7309 |M: 919-260-2750 | spradling.leann@epa.gov

From: Leckner, Erik
Sent: Friday, March 16, 2018 4:33 PM
To: WAM Support <WAM_Support@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: RE: PBI / Ex. 4 web service - EMP staging not working

OK, thanks. I will look forward to a resolution for both dev and staging. I would like to also play some catchup this weekend having app servers unable to login for 3 days now.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: WAM Support
Sent: Friday, March 16, 2018 4:31 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: RE PBI / Ex. 4 web service - EMP staging not working

OK thanks for the additional information Christian. I think we are going to need additional input from Paula in order to figure out the issue.

Maury

From: Leckner, Erik
Sent: Friday, March 16, 2018 4:30 PM
To: WAM Support <WAM_Support@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: RE: PBI / Ex. 4 web service - EMP staging not working

(Staging PBI / Ex. 4 properly worked before but Dev PBI / Ex. 4 never worked for user credentials such as Personal Privacy / Ex. 6 so dev used staging as well up to the point of the property changes made by Paula on 3/13)

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Friday, March 16, 2018 4:17 PM
To: WAM Support <WAM_Support@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: RE: PBI / Ex. 4 web service - EMP staging not working

Dev PBI / Ex. 4 never properly worked (PBI / Ex. 4 worked, but not users such as Personal Privacy / Ex. 6 – recently setup for EMP by James Waldo.

No changes to apps – other than **Paula** updating property files. Same changes in dev. Paula updated passwords for PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: WAM Support
Sent: Friday, March 16, 2018 4:15 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: RE: PBI / Ex. 4 web service - EMP staging not working

Has anything changed with this specific application recently? Other Staging WAM apps seem to be OK.

From: Leckner, Erik
Sent: Friday, March 16, 2018 4:14 PM
To: WAM Support <WAM_Support@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: RE: PBI / Ex. 4 web service - EMP staging not working

Hi WAM

Just an additional note. We need this also to work for new development IAM service for Ed's team (lanids are recognized, authorizations are properly administered).

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: WAM Support
Sent: Friday, March 16, 2018 4:06 PM
To: Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: PBI / Ex. 4 web service - EMP staging not working

Paula,

Is this just an issue with the EMP application? Are there authentication issues with other Staging WAM applications?

Maury Smith
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency
CSRA, Inc.
79 TW Alexander Drive, Building 4401, Research Triangle Park, NC 27709
Office: 919.200.7305 | Mobile: Personal Privacy / Ex. 6 | smith.maury@epa.gov | www.csra.com

CSRA
Think Next. Now.

From: Childers, Paula
Sent: Friday, March 16, 2018 3:52 PM
To: WAM Support <WAM_Support@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: Re: PBI / Ex. 4 web service - EMP staging not working
Importance: High

WAM team - I have restarted the Staging EMP environments and received this erro rupon the first time I attempted to login:

PBI / Ex. 4

No one is currently able to login to EMP Staging applications. Please advise ASAP.

Thanks,
Paula

Paula Childers
ITS-EPA III | NCC Middleware & Applications Team
CSRA Inc. | on contract to the US EPA
79 T.W. Alexander Drive, Bldg. 4401, RTP, NC 27709
919-200-7396 | childers.paula@epa.gov

From: Childers, Paula
Sent: Friday, March 16, 2018 2:45 PM
To: Leckner, Erik; WAM Support
Cc: Campbell, Ed; Ferko, Dan; Spradling, LeAnn
Subject: Re: IAM / DB

I have duplicated this issue in Staging. WAM team, I am seeing this error in the Staging log files, please advise:

PBI / Ex. 4

The PBI / Ex. 4 user's password was updated on 3/13, FYI. It is still working to login to PBI / Ex. 4

Thanks,
Paula

Paula Childers
ITS-EPA III | NCC Middleware & Applications Team
CSRA Inc. | on contract to the US EPA
79 T.W. Alexander Drive, Bldg. 4401, RTP, NC 27709
919-200-7396 | childers.paula@epa.gov

From: Leckner, Erik
Sent: Friday, March 16, 2018 1:40 PM
To: Childers, Paula
Cc: Campbell, Ed; Page, Alison; Ferko, Dan
Subject: RE: PBI / Ex. 4 / DB

Paula

It doesn't work on staging as well. Not just dev. When I and Rakhi and perhaps others login, it no longer works. It refuses to authenticate.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Friday, March 16, 2018 1:37 PM
To: Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>
Subject: RE: PBI / Ex. 4 / DB

So when I try to login to even staging, I get authentication errors. 3 days ago no problems. Dev is locked out altogether on staging and dev. I could update my lanid password and see if this works. Curious if it's something else.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Friday, March 16, 2018 1:35 PM
To: Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>
Subject: RE: PBI / Ex. 4 / DB

Hi Paula

Using clear text, without encryption. Worked before 2 days ago for quite some time. We have a flag as you know that we can set to encrypt=false.
I fully understand how decrypt works in the apps (its java decrypt libraries).

It doesn't work on staging what you have up there my my lan id? Could it be as simple as my lanid's password needs to be updated and that's all now. Same timing as your changes.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Childers, Paula
Sent: Friday, March 16, 2018 1:33 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>
Subject: Re: PBI / Ex. 4 / DB

Did you update the passwords in your dev apps after they were changed on the database? If so, did you encrypt them? And if you did, do you have the encryption key in the right location for the app to find it to decode the encrypted passwords? Do you have the encryption setup stuff?

I actually know very little about the encryption itself - the developers provided an bundle of encryption stuff and a command to use to encrypt the users & passwords, which we use each time we change the passwords. How the decryption happens in the apps, etc I have no idea.

Thanks,
Paula

Paula Childers
ITS-EPA III | NCC Middleware & Applications Team
CSRA Inc. | on contract to the US EPA
79 T.W. Alexander Drive, Bldg. 4401, RTP, NC 27709
919-200-7396 | childers.paula@epa.gov

From: Leckner, Erik
Sent: Friday, March 16, 2018 1:15 PM
To: Childers, Paula
Cc: Campbell, Ed; Page, Alison
Subject: PBI / Ex. 4 / DB

Hi Paula

Two days ago the dev.team had been locked out of all apps on staging and dev. I understand you had performed a periodic update to the PBI / Ex. 4 and DB passwords in the config files.
However, I nor Rakhi was able to login to any app on staging nor our dev environment which makes use in part of staging's settings. Since neither Rakhi nor I can perform our work.

Any idea?

Thanks in advance.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/28/2018 5:55:35 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
CC: McCarthy, Colleen [Mccarthy.Colleen@epa.gov]
Subject: RE: EMP Development Server

Hi Ed

Just for further clarification, the other directories are for tools like PBI / Ex. 4, etc. that staging and production don't currently need to have. I would like to put our own PBI / Ex. 4 up there, and multiple releases (for example, we may need to use multiple versions of the deployed and compiled code bases to look at different JIRA tickets concurrently with multiple developers as well).

Also, they should schedule a regular nightly backup either incremental or full.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Wednesday, March 28, 2018 1:10 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: EMP Development Server

80GB is fine. I stated yesterday that I didn't want just those two directories. Those two are what we need, but we also need other directories. If they wish, they can get the size from production and use that for those directories. But I also need space for all the usual suspects (/var, /usr, /home, etc).

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Campbell, Ed
Sent: Wednesday, March 28, 2018 10:08 AM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: EMP Development Server

Update. So we do in fact have to get Rob's approval to have more than 80GB. As I expected there as an additional monthly cost to him involved. As soon as I figure out how to do that / whom to ask, we'll present to him the 80 -> 100 GB request and the cost associated. Assuming it's not crazy, Rob should approve.

BUT, for the time being we're starting with 80 GB. Greg is still not sure how you want it allocated, Christian. His question:

How do you want to allocate the space for /public/data and /public/server? Assuming 80GB total for now, do you want 40GB to each filesystem or something different?

Thanks.

Ed Campbell
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
campbell.ed@epa.gov | (o) 919.200.7243
PBI / Ex. 4

From: Leckner, Erik
Sent: Tuesday, March 27, 2018 2:26 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: EMP Development Server

Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Campbell, Ed
Sent: Tuesday, March 27, 2018 2:24 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: EMP Development Server

I asked about how easy (or not easy) it is to allocate more space. Will let you know.

From: Leckner, Erik
Sent: Tuesday, March 27, 2018 2:22 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: EMP Development Server

Staging and production size only replicates what's up there. We need tools like debugging tools, repositories, storage for logs, etc. multiple code bases, etc.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA

San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Campbell, Ed
Sent: Tuesday, March 27, 2018 2:19 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: EMP Development Server

Christian,

I believe size was determined based off of Staging / Prod size. I didn't recommend 80 GB, it came from on high. If it's not enough space, I think they can allocate us more very quickly since this isn't a physical machine. I believe Rob pays based on 5 or 10 GB increments, so there is a financial incentive for him not to have any more space than is absolutely needed.

I'll pass your answer back on the structure and we'll go from there. Thanks

Ed Campbell
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
campbell.ed@epa.gov | (o) 919.200.7243
PBI / Ex. 4

From: Leckner, Erik
Sent: Tuesday, March 27, 2018 2:09 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: EMP Development Server
Importance: High

Hi Ed

i) Why only 80GB? I use over 50GB for a couple of code bases built, with my local dev, staging, prod, several software installations on my local machine? Also, we will have logs there, repository there, etc. Why not 1 TB+?

ii) We would structure as:

- PBI / Ex. 4

So if they would like to set up /public for us, OK for dev deployments, but we need open directory structure for everything else.

Christian Leckner
Principal Engineer

ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Campbell, Ed
Sent: Tuesday, March 27, 2018 11:47 AM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: FW: EMP Development Server

Christian, Rakhi,

FYI below from Dan. We are very close on a Dev server! Important question for you two though about structure for storage. Specifically:

- All 80GB in /public
- Part in /public/data and part in /public/server
- Something completely different…

Let me know what your thoughts are. Thanks.

Ed Campbell
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
campbell.ed@epa.gov | (o) 919.200.7243
PBI / Ex. 4

From: Ferko, Dan
Sent: Tuesday, March 27, 2018 11:18 AM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Dennis, Gregory <Dennis.Gregory@epa.gov>
Subject: RE: EMP Development Server

Ed,

The new dev server is close to ready (Thanks Greg!)…it is currentlyawaiting PTO.

Greg wanted to know if there is any required structure for the storage. If this were a staging or production server, there would be, but I am not sure how you want things organized for this dev server. I think Greg can also provide you with the ability to create your own file structure.

Please let us know what you need.

Thanks,
Dan

From: Dennis, Gregory
Sent: Friday, March 23, 2018 12:47 PM
To: Ferko, Dan <Ferko.Daniel@epa.gov>
Subject: RE: EMP Development Server

Dan,
Do you know how the storage should be allocated on this server?

- All 80GB in /public
- Part in /public/data and part in /public/server
- Something completely different…

I am hoping to have this server done before the end of next week.

Thanks,
Greg Dennis
UNIX System Administrator
T: (919)200-7379
CSRA on the ITS-EPA III contract to the US EPA

From: Hare, Vickie
Sent: Thursday, March 22, 2018 7:28 AM
To: Ferko, Dan <Ferko.Daniel@epa.gov>; Carver, William <carver.william@epa.gov>
Cc: Dennis, Gregory <Dennis.Gregory@epa.gov>
Subject: RE: EMP Development Server

By the end of next week

Vickie Hare
CSRA
ITS-EPA III - Supporting the US Environmental Protection Agency

79 T.W. Alexander Drive, Bldg. 4401, Research Triangle Park, NC 27709
| 919.200.7407| hare.vickie@epa.gov

From: Ferko, Dan
Sent: Wednesday, March 21, 2018 4:54 PM
To: Hare, Vickie <Hare.Vickie@epa.gov>; Carver, William <carver.william@epa.gov>; Bickel, Mark <bickel.mark@epa.gov>
Subject: RE: EMP Development Server

What is the estimate for when it will be ready?

Thanks,
Dan

From: Hare, Vickie
Sent: Wednesday, March 21, 2018 3:03 PM
To: Ferko, Dan <Ferko.Daniel@epa.gov>; Carver, William <carver.william@epa.gov>; Bickel, Mark <bickel.mark@epa.gov>
Subject: RE: EMP Development Server

It was assigned to an SA today so the build process will start in the next day or two. We were dealing with the last of the patching and the cleanup of that.

Vickie Hare
CSRA
ITS-EPA III - Supporting the US Environmental Protection Agency

79 T.W. Alexander Drive, Bldg. 4401, Research Triangle Park, NC 27709
| 919.200.7407| hare.vickie@epa.gov

From: Ferko, Dan
Sent: Wednesday, March 21, 2018 2:59 PM
To: Carver, William <carver.william@epa.gov>; Bickel, Mark <bickel.mark@epa.gov>; Hare, Vickie <Hare.Vickie@epa.gov>
Subject: RE: EMP Development Server

Hello Will, Mark, Vickie,

Is there an estimate for when the empdev server will be ready (HPQ 3075)?

Our CSRA development team is waiting to jump on that server.

Thanks,
Dan

From: Carver, William
Sent: Friday, March 16, 2018 3:10 PM
To: Cusumano, Vicente <Cusumano.Vicente@epa.gov>; Bickel, Mark <bickel.mark@epa.gov>; Hare, Vickie <Hare.Vickie@epa.gov>
Cc: Fernandez, Gray <Fernandez.Gray@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Inscore, Lauren <Inscore.Lauren@epa.gov>
Subject: RE: EMP Development Server

Vickie,
Can you please review this request, ask any clarifying questions, and assign the build.

Thanks,

Will Carver
Infrastructure Hosting, CSRA
ITS-EPA III - Supporting the US Environmental Protection Agency

79 T.W. Alexander Drive, Bldg. 4401, Research Triangle Park, NC 27709
| M: 984.227.2997 | carver.william@epa.gov

The only thing that walks back from the tomb with the mourners and refuses to be buried is the character of a man. What a man is survives him. It cannot be buried. - J.R. Miller

---

From: Cusumano, Vicente
Sent: Friday, March 16, 2018 9:51 AM
To: Carver, William <carver.william@epa.gov>; Bickel, Mark <bickel.mark@epa.gov>
Cc: Fernandez, Gray <Fernandez.Gray@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Inscore, Lauren

<lnscore.Lauren@epa.gov>
Subject: FW: EMP Development Server

HPQ: 3075

Action	Request Status	Application Name	Request	Service	Created Date	Customer	Requester	Notes	Acct Or Order
Edit/Release	Unreleased	Emergency Management Portal	3075	Get Hosting Price Quote	2018-03-16 09:41	Rob Thomas	Vicente Cusumano	..	Personal Privacy / Ex. 6

Lauren: Rob Thomas Personal Privacy / Ex. 6

V. Paul Cusumano
OEI/OITO/EHD/Applications Deployment and High Performance Computing Branch
Phone: 919-541-0689
Cell: Personal Privacy / Ex. 6
e-mail: cusumano.vicente@epa.gov

From: Ferko, Dan
Sent: Monday, March 12, 2018 6:11 PM
To: Cusumano, Vicente <Cusumano.Vicente@epa.gov>
Subject: EMP Development Server

Paul,

Per our discussion last week, EMP was looking for a dedicated appdev server to use for development. We were recommending that they get away from trying to use the Staging server (fractal).

I am attaching the server specs for that AppDev server. Please let me know if there is any info you need to be able to complete the HPQ and have the server built.

Thanks,

Daniel Ferko | Program Manager | CSRA | (o) 919-200-7258 | (m) 919-633-7038

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/7/2018 12:11:59 AM
To: Childers, Paula [Childers.Paula@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]; Ferko, Dan [Ferko.Daniel@epa.gov]; Spradling, LeAnn [Spradling.LeAnn@epa.gov]
Subject: RE: RE: EMP Admin error

Thanks Paula. For now, I already solved it without the logs and so I don't need it. If you need for record keeping, we can report it to that email. It's in JIRA and we can get it to that email in the near future. But since it's reproducible and I solved without the logs, I don't need logs In this case.

Thanks. We can also specify the window of time for the logs (if we need up to 24 hours before to see what happened since startup, etc.).

Thanks!

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Childers, Paula
Sent: Tuesday, March 6, 2018 7:09 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: Re: RE: EMP Admin error

If you have a reported issue in Production, please send an email to PBI / Ex. 4 (cc/include Dan Ferko), note the application/ PBI / Ex. 4 instance for which you need logs plus whether Staging or Production, and we will grab the Production logs and send them to you (or push to the Secure FTP dropoff, if they are large), usually within an hour or so.

Thanks,
Paula

Paula Childers
ITS-EPA III | NCC Middleware & Applications Team
CSRA Inc. | on contract to the US EPA
79 T.W. Alexander Drive, Bldg. 4401, RTP, NC 27709
919-200-7396 | childers.paula@epa.gov

From: Leckner, Erik
Sent: Tuesday, March 6, 2018 6:26 PM
To: Childers, Paula
Subject: FW: RE: EMP Admin error

One other thing to note, we are tracking and resolving issues already in production. Here is a thread yesterday for resolving an issue at the start of the thread. A log file would have helped so I had to do without.

We use them to detect not only errors but also warnings, info, that led up to the actual error. Also, there may be errors or warnings with no issues reported by any users so developers/engineers look at them to see what's the health of the current system. The system may be perfect as is, but I would not even know this since I never looked at the logs, etc.

Christian Leckner
Principal Engineer
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San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, March 5, 2018 5:39 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: RE: EMP Admin error

Hi Rob,

Thanks.

For solution (i), the way in which security is being handled is not typical currently. Typically, Ajax calls should return HTTP return status codes, such as in this case, a 302, 401 or 403, etc.. This is perhaps why they didn't provide the HTTP status code and url redirect for re-authentication.

From an online discussion on this topic from PBI / Ex. 4 PBI / Ex. 4

> I'm coming in very late here but I thought I'd add my two cents. As I understand it, the desire is to indicate that the user doesn't have the correct authorization and to prompt them to log in. Rudie understandably would like to return 401 Unauthorized (because the user needs to authorize by some mechanism, eg. logging in), and also forward them to the login page - but this is not very easy to accomplish and isn't supported out-of-the-box by most libraries. One solution is to display the login page in the body of the 401 response, as was suggested in another answer. However, let me take a look at this from the perspective of established/best practice.
>
> **Test case 1: Facebook**
> Navigating to a protected Facebook page (my user profile) while logged out results in a 404 Not Found response. Facebook serves up a general purpose "this page is not available" page, which also includes a login form. Interesting. Even more interesting: when I navigate to the "events" page, I'm served a 302 response which forwards to a login page (which returns a 200 response). So I guess their idea is to return 302 for pages that we *know* exist, but serve 404 for pages which may or may not exist (eg. to protect a user's privacy).
> **Test case 2: Google Inbox**
> Navigating to my inbox when I am logged out returns 302 and forwards me to a login page, similar to Facebook. I wasn't able to figure out how to make my Google+ profile private so no test data there...
>
> **Test case 3: Amazon.com**
> Navigating to my order history when I am logged out returns 302 and forwards me to a login page as before. Amazon has no concept of a "profile" page so I can't test that here either.
>
> To summarize the test cases here, it seems to be best practice to return a 302 Found and forward to a login page if the user needs to log in (although I would argue 303 See Other is actually more appropriate). This is of course just in the case where a real human user needs to input a username and password in an html form. For other types of authentication (eg. basic, api key, etc), 401 Unauthorized is obviously the appropriate response. In this case there is no need to forward to a login page.

PBI / Ex. 4

The HTTP response status code **302 Found** is what Google Inbox and Amazon.com does whenever performing URL redirection. An HTTP response with the 302 status code will additionally provide a URL in the header field location.

This would require further exploration how the empadmin ***server*** application and associated applications like fr, equipment currently replies in different cases, etc. Supposing that the security framework isn't currently providing the means to do this without a overhaul on the server side, (ii) would be using some logic that isn't standard (such as what Google, Chase, etc all do today).

For (i), yes, they didn't handle it other than just a popup alert with the html page itself. Usersearch placed it inline and had instructed the server on the Ajax call to return HTML.

As for dev environment or only deploying a few files until we have dev server, which deployment method are you suggesting that we do:

1. Wait for the dev environment to be setup and then we can deploy examine file by file that the war files are the same as where Salient had left off; or
2. Deploy individual files (and keep note which files changed until we have a chance to test on a stable dev environment). In this approach, I would just deploy those files, and make a copy of what currently is on Staging and overwrite the files which have changed. Since we don't yet have a dev environment other than locally, and security things like cookie generation seem to be an issue without testing to see whether this occurs on a dev Linux box), we could deploy the entire war but it could be risky if the files left for us from Salient don't match up precisely with what is on staging currently.

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Principal Engineer
ITS-EPA | CSRA
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949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Monday, March 5, 2018 4:57 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: RE: EMP Admin error

Hello Christian.

Then let's walk that way. I'm familiar with those applications. We should investigate those other applications in the application suite.

The first solution works. Because the Dev Server will be our Dev Environment. NCC ADC Team is having heartburn about us doing Dev Environment on a Staging Server. Can't slip hairs when issues arise. ☹ That's all sounds great and standard ops, can't wait. Yeah that master repository would have worked wonders.

For: (iii) is how it currently done for userSearch, which could also be replaced with (ii). Let's verify and replace "userSearch" with (ii).

For Solution (i) they rolled the dice and fortunately didn't crap out. ☺ Thanks all.

Rob

From: Leckner, Erik
Sent: Monday, March 5, 2018 4:48 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: RE: EMP Admin error

Hello Rob

Yes, (ii) is the right way to go (such as what you see in other applications like yahoo, Chase, Gmail, etc.). Note that this could apply to many other cases in the application set (empadmin, fr, etc) where they just popup an alert that an error occurred without determining what the actual error is.

I could deploy just the solution as page(s) until we get a dev environment, or we can first fully test our deployment on a new dev server before deploying to staging, etc. as it was done by Salient, etc. Once we do get a dev server, I/we can test in that environment and then freeze to a new Subversion repository (source code control) - since we weren't given the Subversion master repository (history of source control from the master) from Salient.

(iii) is how it currently done for userSearch, which could also be replaced with (ii).

Solution (i) still needs to detect that it is a session/logout issue versus an application error and I think that is why they didn't go with that approach in other areas of the application (in the way that security operates in the application today). For usersearch they just inlined the html message which happens to the be the login/proceed page.

Christian Leckner
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ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Monday, March 5, 2018 4:36 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: RE: EMP Admin error

Great Work Christian.

I chose (ii). But if (i) works with little headache... we could do that too.

In regards to your note:

> "Note that it would be nice to have access to production and staging logs, and once we have a dev server, we can run these types of tests before deployment. For a quick turn-around, we could just load deploy the pages which have issues with their resolutions."

If Ed hasn't told you already, we are working with NCC to get a Dev Environment, most likely on another server. We also have to clean up/remove unneeded Instances on Application and Database servers in Production & Staging Environments. EMP is a little bloated. Not to mention tame the wild stampede of web services.

Thanks.
Rob

From: Leckner, Erik
Sent: Monday, March 5, 2018 4:24 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: RE: EMP Admin error

Note that (i) below – the application currently doesn't instruct the user to re-login, just an generic error message is presented to the user in the form of a popup alert such as:"Error detected…", "Error while…", etc. although the application could just as well presented an alert for the user to re-login.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
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949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, March 5, 2018 4:16 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: RE: EMP Admin error
Importance: High

Hello Rob et al.

So, I did a little exploration and noticed that other similar types of errors due to session logout/timeout were handled differently. For example, for user search in the same conditions as discussed in previous emails, the code displays the returned login page within the page itself (which Rob saw as an alert for getting groups for a particular application id). So, as previously noted, we could do one of the following:

i) Display a message for the user to re-login;
ii) Add an Ajax error handler to handle these types of events by redirecting the user to re-authenticate (i.e. login page).
iii) Do as it is done for user search in same page by displaying inline the login page.

ii) is my recommended approach, both (i) and (iii) is how it is done currently for other areas of the application, with (iii) for user search on the same page.

What Rob saw erroneously as a popup alert was the actual login page with a parser error (where the page was expecting json but received a html/text page instead).

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
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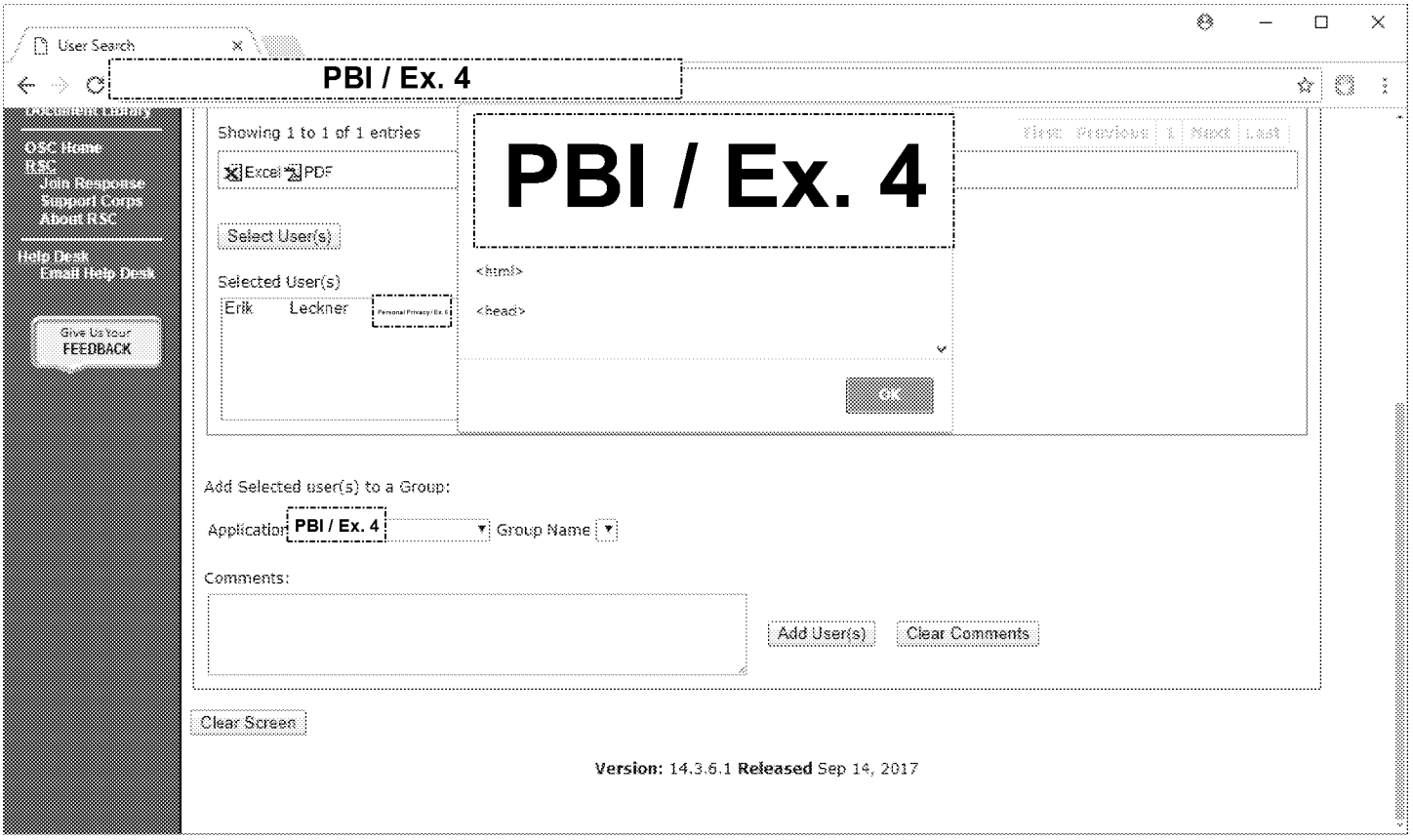
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, March 5, 2018 3:07 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: RE: EMP Admin error
Importance: High

Hi Rob et al.

As promised, I was easily able to reproduce the error by:

Opening another tab/window in Chrome (this issue is independent of browser/version) and logout in that tab. Then select the application (id) and the error will occur. See below.



Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, March 5, 2018 2:54 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: EMP Admin error
Importance: High

Hello Rob et al.,

The issue appears to be the following:

PBI / Ex. 4

PBI / Ex. 4

I suspect that this isn't the only place that this type of error exists in the application.

This could be resolved by one of the following:

i) Display a message for the user to re-login;
ii) Add an Ajax error handler to handle these types of events by redirecting the user to re-authenticate (i.e. login page).

Most likely, I can reproduce this type of error, by logging out in another window and attempt to execute the same Ajax call from the original window.

Note that it would be nice to have access to production and staging logs, and once we have a dev server, we can run these types of tests before deployment. For a quick turn-around, we could just load deploy the pages which have issues with their resolutions.

Best,

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Hey Ed.
Thanks for looking into this. I did use "Snipping Tool" just didn't split it in two. ☺ I used IE also.. I think the issue boiled down to the time-out and the re-logging in screen. It obviously put in to the EMPAdmin but my access was limited until I went to the (base) log in page to enter EMP again. Maybe that's were we should look.

Rob Thomas
Sent from Mail for Windows 10

From: Fan, Cindy (Yanqian)
Sent: Monday, March 5, 2018 12:39:10 PM
To: Campbell, Ed; Thomas, Rob
Cc: Leckner, Erik; Madhavan Nair Kamala Devi, Rakhi
Subject: RE: EMP Admin error

Yes, I used IE with version PBI / Ex. 4

From: Campbell, Ed
Sent: Monday, March 5, 2018 12:37 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: EMP Admin error

Hey Rob,

Quick notes, and I'm adding the team who had input thus far.

1. Cindy was not able to reproduce the error, which is good. Perhaps this is a browser issue? Cindy, you were using IE, correct?
2. Rakhi and Christian were wondering if you could produce a slightly higher resolution screen grab of the error? Maybe just use snipping to grab the top half of it, and send a second email with the lower half if needed?

Thanks,

Ed Campbell
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
campbell.ed@epa.gov | (o) 919.200.7243

PBI / Ex. 4

From: Thomas, Rob
Sent: Monday, March 05, 2018 11:28 AM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Cc: EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: EMP Admin error

Hi Ed.

This happened when I tried to look at groups in EMPAdmin.

PBI / Ex. 4

Any thoughts from the team? Thanks.

Regards,
Rob Thomas | w: 202.564.7507 | c: Personal Privacy / Ex. 6 | fx: 202.564.8731 | US EPA | OLEM, OEM |
Emergency Management Portal: System Owner/COR/PM | ISSO | FITARA Lead | MAAC Prioritization Rep

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/2/2018 9:43:39 PM
To: Ferko, Dan [Ferko.Daniel@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
Subject: RE: Review WAM processing for EMP apps

Hi Dan

I do have an additional question: on encrypted passwords, etc on Windows, did Salient have an issue with padding on Windows but it worked on PBI / Ex. 4 From what I am seeing, Salient used clear text credentials on local dev, but used encrypted on staging. Ever encounter or hear about this issue from Salient?

Error During Decryption.

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Friday, March 2, 2018 4:39 PM
To: Ferko, Dan <Ferko.Daniel@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: Review WAM processing for EMP apps

No worries – last night I decrypted IAM staging anyways when I didn't receive it from J ☺

PBI / Ex. 4

Christian Leckner

Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Ferko, Dan
Sent: Friday, March 2, 2018 4:13 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: Review WAM processing for EMP apps

I had sent it to Ed earlier today asking him to distribute, but apparently he is out today.

Sorry for the delay.
Dan

From: Leckner, Erik
Sent: Friday, March 02, 2018 4:12 PM
To: Ferko, Dan <Ferko.Daniel@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Review WAM processing for EMP apps

Thanks Dan!

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Ferko, Dan
Sent: Friday, March 2, 2018 4:10 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Review WAM processing for EMP apps

PBI / Ex. 4

From: Fan, Cindy (Yanqian)
Sent: Friday, March 02, 2018 3:46 PM
To: Waldo, James V. <Waldo.James@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Review WAM processing for EMP apps

Hi Dan,

Could you please share the credentials with us? Erik and Rakhi are the EMP java developers, and I am the EMP database administrator & developer.

Thank you!!

Cindy

From: Waldo, James V.
Sent: Friday, March 2, 2018 12:39 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>
Cc: Cusumano, Vicente <Cusumano.Vicente@epa.gov>; Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: Review WAM processing for EMP apps

Hey, all... I've imported the groups and created the empgroup_admin user. I'll email the credentials for that to Dan for distribution to the appropriate resources.

Cindy, we'll work on the nightly data export next week. Ping me if you haven't heard from me by Tuesday afternoon or Wednesday morning.

Thanks. Talk to y'all on Tuesday.

James Waldo
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency
CSRA, Inc.
79 TW Alexander Drive, Building 4401, Research Triangle Park, NC 27709
Telephone: 919.475.9581 | waldo.james@epa.gov | www.csra.com

CSRA
Think Next. Now.

From: Fan, Cindy (Yanqian)
Sent: Thursday, March 01, 2018 5:39 PM
To: Ferko, Dan <Ferko.Daniel@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>
Cc: Cusumano, Vicente <Cusumano.Vicente@epa.gov>; Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: Review WAM processing for EMP apps
Importance: High

Hey James,

Please see attached list for PBI/Ex.4 groups used in EMP applications. This list is generated from staging database and includes several SMA groups which are not created in production yet. For the groups' members, is it possible for you to copy them from staging PBI/Ex.4 as well? Feel free to call me if you have any question: 703-509-0460.

Thanks!
Cindy

-----Original Appointment-----
From: Ferko, Dan
Sent: Wednesday, February 28, 2018 6:19 PM

To: Ferko, Dan; Fan, Cindy (Yanqian); Leckner, Erik; Madhavan Nair Kamala Devi, Rakhi; Campbell, Ed; Childers, Paula; Waldo, James V.; Henderson, Kertis
Cc: Cusumano, Vicente; Thomas, Rob
Subject: Review WAM processing for EMP apps
When: Thursday, March 1, 2018 4:00 PM-4:30 PM (UTC-05:00) Eastern Time (US & Canada).
Where: Conference Line: **Conference Line/Code / Ex. 6**

Discuss

- Current Authentication and Authorization of EMP apps
- WAM services for development

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/1/2018 12:46:57 AM
To: Ferko, Dan [Ferko.Daniel@epa.gov]
Subject: RE: Staging emp directories

Hi Dan

Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Ferko, Dan
Sent: Wednesday, February 28, 2018 7:02 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Staging emp directories

I am unable to tell you...Paula is the Tomcat admin for EMP and will be able to help.

Dan

From: Leckner, Erik
Sent: Wednesday, February 28, 2018 6:29 PM
To: Ferko, Dan <Ferko.Daniel@epa.gov>
Subject: RE: Staging emp directories

Hi Dan

Paula mentioned that on staging that [redacted] PBI / Ex. 4 versus any other Tomcat directory. From your knowledge, is there any other directories that Tomcat is using since I can't entirely see into Tomcat's directories.

I see only ROOT on :

[redacted] PBI / Ex. 4

Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Ferko, Dan
Sent: Wednesday, February 28, 2018 6:12 PM:

To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Cusumano, Vicente <Cusumano.Vicente@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Subject: RE: Staging emp directories

Rob,

We held the meeting and I noted three actions.

1) I will set up a meeting between the new developers and the WAM team, to understand how certain EMP apps are achieving authentication and authorization.
2) We need to determine which servers will make up the app development env. The developers initially thought they would use the Staging server, but that causes issues with permissions and file structure. The staging server is intentionally meant to mimic production. A dedicated dev server is recommended, to allow developers full access. They can also take advantage of the WAM development services, which were imitated in the Salient dev environment.
3) NCC needs to make the log files available to developers. This could be either staging or production log files and can be accomplished in one of a couple ways. **Please let us know if you approve the developers to have access to those logs.**

Thanks,
Dan

From: Thomas, Rob
Sent: Wednesday, February 28, 2018 3:27 PM
To: Ferko, Dan <Ferko.Daniel@epa.gov>
Cc: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Cusumano, Vicente <Cusumano.Vicente@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Subject: RE: Staging emp directories

Hi Dan et all.
Yes, an issue is. I do want to know the results of the meeting. Thanks.

Rob...

From: Ferko, Dan
Sent: Tuesday, February 27, 2018 7:11 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Cusumano, Vicente <Cusumano.Vicente@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Subject: RE: Staging emp directories

Rob,

I have scheduled a meeting tomorrow with the development team to sort out the development environment. My plan is to hold the meeting and bring to you and Paul any issues that need your approval. Please let me know if there are any issues with this plan.

Thanks,

Dan

From: Thomas, Rob
Sent: Tuesday, February 27, 2018 5:51 PM
To: Childers, Paula <Childers.Paula@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>
Cc: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Cusumano, Vicente <Cusumano.Vicente@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Staging emp directories
Importance: High

Hi Paula and Dan.

When can we have the meetings to discuss PBI / Ex. 4 a work around to what Salient-CRGT did previously, Production & Staging Instances, and any other issue we have?

After reading the email threads it appears we are stuck with one arm and leg tied together. We have to clear these obstacles without further issues. I have time to meet this week between Wednesday and Friday. Please advise. Thank you!

Rob Thomas

From: Childers, Paula
Sent: Tuesday, February 27, 2018 5:40 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Ferko, Dan <Ferko.Daniel@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Thomas, Rob <Thomas.Rob@epa.gov>
Subject: Re: Staging emp directories

Christian;

The internal documentation I sent to you was internal *for the* PBI / Ex. 4 *environment administrators*. Pretty much none of what you listed will be done by your team. ☺ That documentation was meant to be informational, not as "do this" instructions.

PBI / Ex. 4 will manage the PBI / Ex. 4 configurations, restart PBI / Ex. 4 to complete deployments, and update database passwords (in conjunction with the DB admins).

All the application exploded WARs (as deployed), all the config files inside them, and all the application-generated logs will be held in the /public/data/emp folder (and its subfolders) on Fractal, which you should have direct access to. (Assuming you can log in to Fractal now?)

The applications are deployed via context descriptors that point PBI / Ex. 4 to the exploded WARs in that location, there is nothing in PBI / Ex. 4 The deployment descriptors **can** contain database connection pool information (if you wish), but the former EMP developers chose to set those up differently - the database connection information is stored in

the properties files inside each exploded WAR. The EMP deployment descriptors contain nearly nothing. Here's an example:

PBI / Ex. 4

That's literally it. All the other config information is held in the WARs. Which you should have full access to on PBI / Ex. 4.

If you'd like for me to walk you through the configuration, we can have Dan Ferko set up a web conference and I can show you the rest of it "live."

The PBI / Ex. 4 logging stuff is another matter. Let's discuss that separately.

Thanks,
Paula

Paula Childers
ITS-EPA III | NCC Middleware & Applications Team
CSRA Inc. | on contract to the US EPA
79 T.W. Alexander Drive, Bldg. 4401, RTP, NC 27709
919-200-7396 | childers.paula@epa.gov

From: Leckner, Erik
Sent: Tuesday, February 27, 2018 5:13 PM
To: Childers, Paula
Cc: Ferko, Dan; Fan, Cindy (Yanqian); Campbell, Ed; Thomas, Rob
Subject: RE: Staging emp directories

Hi Paula,

Adding Rob, since he was just about to send a request over to Dan on this.

1. Salient left us with developer code which includes properties files for each project set for development which has a mismatch of links, urls, etc. to stale development servers/services (we don't have the dev server that Salient had been using), so I/we need to know how empadmin, oildb, fr, sma, and equipment .war files are currently being deployed on staging so we can replicate that in our dev environment and make precise changes to ours in dev.

   I am performing our deployment on my local dev machine (localhost:8080) and we have no shared dev server to view. Since the ultimate target is the staging and production servers, I/we need to see precisely how it is being deployed via up-to-date configurations on at least staging since the production release teams know how they release it from staging.

2. In the document PBI / Ex. 4, there is a step:
   Step 1: Change to the jdaemon user.

PBI / Ex. 4

3. Access to the tomcat deployment directories are not accessible, as you know. So there is no way for me to see it currently (webapps directory in PBI / Ex. 4).

4. We may need to see the logs as well if they are in restricted directories on staging. Until I see those properties files, I can't even tell where all the logs are.

5. In addition, according to PBI / Ex. 4, the passwords change. Since we are without a dev server and a dev PBI / Ex. 4 server, and a dev PBI / Ex. 4 server, etc, we need to see what staging is using, unless we get a dedicated dev machine.

EPA security policy mandates that all passwords must be changed every 90 days. For each of the Interim PBI / Ex. 4 servers, there are multiple passwords that will need updating. These include the passwords for each of the PBI / Ex. 4 users as listed above, as well as the password for PBI / Ex. 4 " IAM admin user. NOTE: When this PBI / Ex. 4 user password is updated, it must be changed in the conf files for multiple applications.

Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Childers, Paula
Sent: Tuesday, February 27, 2018 4:49 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Ferko, Dan <Ferko.Daniel@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: Re: Staging emp directories

Hi Christian;

I'm going to drop Kertis off the email chain for the PBI / Ex. 4 server access.

To make a long story short, we don't allow developers to have su to the jdaemon user, for security reasons. The PBI / Ex. 4 user owns and runs the PBI / Ex. 4, and therefore has the ability to make changes to its configuration, which is not in the scope of developers' work when servers are NCC-standard managed.

What exactly were you wanting jdaemon to be able to do? There are multiple different possibilities for how to proceed, depending on what you need.

Thanks,
Paula

Paula Childers
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919-200-7396 | childers.paula@epa.gov

From: Leckner, Erik
Sent: Tuesday, February 27, 2018 3:29 PM
To: Henderson, Kertis
Cc: Childers, Paula; Ferko, Dan; Fan, Cindy (Yanqian); Campbell, Ed
Subject: RE: Staging emp directories

Hello Kris

The IAM server is not what I need su privileges – it's the staging application server that I need su privileges for. The PBI / Ex. 4 server being used for staging is on another server.

Thanks for the update on the PBI / Ex. 4 (since it's going away on Sept 1, staging will also need to be updated as well – since staging is pre-release for production).

The reason for this question is since until Sept 1, we will need to work with the PBI / Ex. 4 services the current way, and the previous contractor has their own IAM Web Server for their use.

Thanks again.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Henderson, Kertis
Sent: Tuesday, February 27, 2018 3:24 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Childers, Paula <Childers.Paula@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Staging emp directories

Erik,

I do not know anything about fractal. That's not one of my servers. If it were one of my IAM servers, you would likely not be eligible for su rights.

The **PBI / Ex. 4** is going away September 1st.

Kertis Henderson
Enterprise Identity & Access Management (EIAM)
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401 - 479, Durham NC 27713

henderson.kertis@epa.gov
919-335-3274 (office)

From: Leckner, Erik
Sent: Tuesday, February 27, 2018 1:35 PM
To: Henderson, Kertis <henderson.kertis@epa.gov>
Cc: Childers, Paula <Childers.Paula@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Staging emp directories

Hello Kertis

Thanks thus far.

Can you put me in contact with the person responsible for the IAM server on fractal. For production, the IAM web server is:

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Henderson, Kertis
Sent: Tuesday, February 27, 2018 1:33 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Childers, Paula <Childers.Paula@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Staging emp directories

Sorry, I forgot to answer that last question.

I'm unfamiliar with fractal. This is not one of my servers, sorry.

Kertis Henderson
Enterprise Identity & Access Management (EIAM)
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401 - 479, Durham NC 27713
henderson.kertis@epa.gov
919-335-3274 (office)

From: Leckner, Erik
Sent: Tuesday, February 27, 2018 1:31 PM
To: Henderson, Kertis <henderson.kertis@epa.gov>
Cc: Childers, Paula <Childers.Paula@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Staging emp directories

Hello Kertis

Or PBI / Ex. 4 this is currently running for EPA user authentication:

PBI / Ex. 4

This is being currently being used for user authentication on staging and there is also one for production.

Are you familiar with this PBI / Ex. 4 server?

Christian Leckner
Principal Engineer
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949-244-6501 | leckner.erik@epa.gov

From: Henderson, Kertis
Sent: Tuesday, February 27, 2018 1:22 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Childers, Paula <Childers.Paula@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Staging emp directories

Hello.

While we have a SOAP web service that allows authentication currently, this will be retired around September of this year. So, the use of web services for authentication will not be supported.

PBI / Ex. 4 is a standard for web authentication. If your application has a plug-in or other existing support for PBI / Ex. 4, then it's likely easy to implement. If there is no existing PBI / Ex. 4 support for your application, then I wouldn't suggest writing it. A PBI / Ex. 4 solution would likely require much less development.

A PBI / Ex. 4 intercepts all traffic between the client and the application server, and only authenticated traffic is passed between the client and web server. The identity information is passed to the application server via HTTP headers.

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79 TW Alexander Dr, Bld 4401 - 479, Durham NC 27713
henderson.kertis@epa.gov
919-335-3274 (office)

From: Leckner, Erik
Sent: Tuesday, February 27, 2018 1:17 PM
To: Henderson, Kertis <henderson.kertis@epa.gov>
Cc: Childers, Paula <Childers.Paula@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Staging emp directories

Hello Kertis,

The EMP applications currently use an EPA PBI / Ex. 4 Web Service for staging and production application servers.

The goal is to authenticate users in a development environment. We may be OK using the staging server for this (I am currently doing this for dev purposes in local dev) but the previous contractor (Salient) had their own PBI / Ex. 4.

Can you tell me more about the PBI / Ex. 4? We aren't looking to change how users are currently being authenticated.

Also, Rakhi and I need superuser access for PBI / Ex. 4 so we can use the PBI / Ex. 4. Are you able to grant us that privilege?

Thanks in advance.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Henderson, Kertis
Sent: Tuesday, February 27, 2018 11:33 AM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Childers, Paula <Childers.Paula@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Staging emp directories

Good morning,

I'm not sure what's being requested here. If you're looking for a web service, we can provide a PBI / Ex. 4 for querying user data. If you're looking for authentication, we can provide a PBI / Ex. 4. Is the goal to query user data or authenticate users?

Thanks.

Kertis Henderson
Enterprise Identity & Access Management (EIAM)
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401 - 479, Durham NC 27713
henderson.kertis@epa.gov
919-335-3274 (office)

From: Leckner, Erik
Sent: Thursday, February 22, 2018 4:26 PM
To: Childers, Paula <Childers.Paula@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; WAM Support <WAM_Support@epa.gov>
Subject: RE: Staging emp directories

Hello Paula

Thanks for following up.

WAM team – would it be possible to set us up with an IAM Web Service for development? From looking at code provided to us from Salient, they had at least one PBI / Ex. 4 running on their own machines for use with local dev, test, qa, and demo environments.

Thanks in advance.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Childers, Paula
Sent: Thursday, February 22, 2018 4:19 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Ferko, Dan <Ferko.Daniel@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; WAM Support <WAM_Support@epa.gov>
Subject: Re: Staging emp directories

I recommend talking with the WAM team for details on the authentication configuration for EMP.

WAM team, Christian is part of the new CSRA development team that has taken over the EMP project from Salient. Ed Campbell is their new Development Project Manager. They are currently reviewing the architecture and configuration. Hopefully you can provide them with some assistance.

Thanks,
Paula

Paula Childers
ITS-EPA III | NCC Middleware & Applications Team
CSRA Inc. | on contract to the US EPA
79 T.W. Alexander Drive, Bldg. 4401, RTP, NC 27709
919-200-7396 | childers.paula@epa.gov

From: Leckner, Erik
Sent: Wednesday, February 21, 2018 6:21 PM
To: Ferko, Dan; Childers, Paula; Fan, Cindy (Yanqian)
Cc: Campbell, Ed
Subject: RE: Staging emp directories

Hello Dan and Paula,

Do you know about the PBI / Ex. 4 Server that is being used on staging?

There are settings specific for PBI / Ex. 4 authentication services on staging, but for local development, apparently Salient/Guident had their own PBI / Ex. 4 server as the settings point to an iguident server:

On my local machine I have it set to what the last developer had provided to us.

PBI / Ex. 4

For staging it is currently set to:

PBI / Ex. 4

The empadmin application uses external service for an initial authentication step.

Thanks in advance.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Ferko, Dan
Sent: Thursday, February 8, 2018 2:40 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Childers, Paula <Childers.Paula@epa.gov>
Subject: RE: Staging emp directories

Hello Christian,

Please contact Paula Childers. She does the deployments of EMP apps in production, and has done them in staging also. I am assuming we have things set up in staging to be very similar to prod.

Thanks,
Dan

From: Leckner, Erik
Sent: Thursday, February 08, 2018 2:34 PM
To: Ferko, Dan <Ferko.Daniel@epa.gov>
Subject: RE: Staging emp directories

Hi Dan,

Is there any way for you to determine what the top level directory/directories are on PBI / Ex. 4? This is definitely needed – and to ensure that I can access to those directories. At this time, I have no information as to how it is being deployed onto staging (which directories), and **really** need this information. Thanks

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Ferko, Dan
Sent: Thursday, February 8, 2018 2:11 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Staging emp directories

Hello Erik,

I believe all of the EMP apps should be deployed on fractal, except the PBI / Ex. 4 and the PBI / Ex. 4 I am not familiar with how the EMP code is organized on fractal. I also believe you are in the AD group designated for EMP developers. I believe this group has more privs than the group granted to those that just request access to fractal.

Thanks,
Dan

From: Leckner, Erik
Sent: Thursday, February 08, 2018 1:33 PM
To: Ferko, Dan <Ferko.Daniel@epa.gov>
Subject: Staging emp directories

Hello Dan

Do you know where the staging emp directories are and do we have access to those directories on PBI / Ex. 4?

Erik Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/16/2018 5:57:38 AM
To: Waldo, James V. [Waldo.James@epa.gov]
Subject: Authentication Error on PBI / Ex. 4

Hi James

I am receiving an authentication error on PBI / Ex. 4 whenever I try to login via either PBI / Ex. 4 which communicate with PBI / Ex. 4. Do you know the cause of the error?

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/16/2018 6:55:45 PM
To: Childers, Paula [Childers.Paula@epa.gov]
BCC: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: FW: Password Reset

Hi Paula

This was my q to WAM before you replied ☺

Thanks for looking into this.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Friday, March 16, 2018 2:44 PM
To: WAM Support <WAM_Support@epa.gov>
Subject: RE: Password Reset

Hi

I have a question. Our applications use PBI / Ex. 4 to authenticate against our EPA credentials. 3 days ago NCC support staff updated passwords on staging and our dev environments. We are now blocked. Any idea why PBI / Ex. 4 now block?

Could it be as simple as a password reset for our own EPA credentials? It may be sheer coincidence that my EPA credentials expired (but I use them everyday for everything else at EPA) on the same day that db and PBI / Ex. 4 changed.

Could you please enlighten – much appreciated.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: WAM Support
Sent: Friday, March 16, 2018 8:46 AM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; WAM Support <WAM_Support@epa.gov>
Subject: RE: Password Reset

HI Erik,

Please use this URL to change your LAN password: PBI / Ex. 4

Thanks,

Tarsha Jackson
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency

79 TW Alexander Drive, Building 4401, P.O. Box 13668, Research Triangle Park, NC 27709
919.200.7432 | jackson.tarsha@epa.gov | tarsha.jackson@csra.com | www.csra.com
Follow us on Facebook | Twitter | LinkedIn

CSRA
Think Next. Now.

From: Leckner, Erik
Sent: Friday, March 16, 2018 1:56 AM
To: WAM Support <WAM_Support@epa.gov>
Subject: Password Reset

Hello

How do I change my LAN password in order for it to work with laptop login, and application logins for IAM, etc? Do I do this simply via Microsoft Control Panel or is there another mechanism for this?

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 5/23/2018 12:25:50 AM
To: Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]
Subject: Files

Hi Cindy

Can I see this whenever you get a chance:

Can I please see the group nightly code and one-off code manual scripts for the GROUP/OID assignments and a real sample XML file?

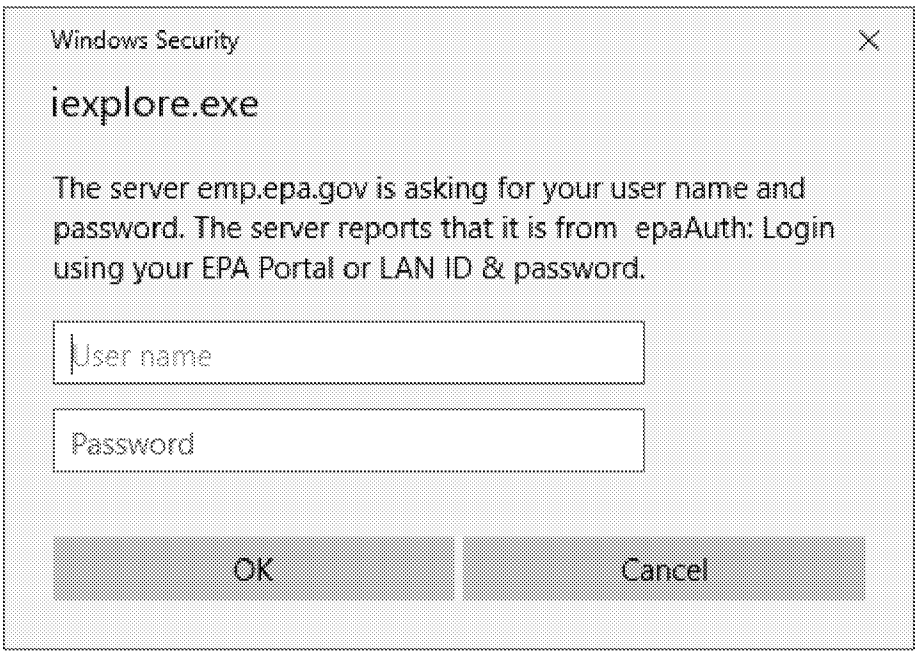
Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 2/27/2018 8:10:25 PM
To: Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: IAM

Applications use different techniques for IAM security.
Equipment

1. Windows Security.



FR

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 4/2/2018 6:24:39 PM
To: Dennis, Gregory [Dennis.Gregory@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: PBI / Ex. 4 and other installs

Hi Greg

I tried to chown using PBI / Ex. 4 for owner of apps and received the following:

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, April 2, 2018 2:21 PM
To: Dennis, Gregory <Dennis.Gregory@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: PBI / Ex. 4 and other installs

Hi Greg,

Great about catching the PBI / Ex. 4 typo.

I will need to do things like:
Change owner of a file (and this can't be done unless I use PBI / Ex. 4 or I'm root)

Could you please add PBI / Ex. 4 since I will change the owning group of files as well so PBI / Ex. 4 will also need to be a member.

Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Dennis, Gregory
Sent: Monday, April 2, 2018 2:17 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: PBI / Ex. 4 and other installs

I found a typo in the PBI / Ex. 4 list. You should be able to install other packages now.

Thanks,
Greg Dennis
UNIX System Administrator
T: (919)200-7379
CSRA on the ITS-EPA III contract to the US EPA

From: Leckner, Erik
Sent: Monday, April 2, 2018 2:13 PM
To: Dennis, Gregory <Dennis.Gregory@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: PBI / Ex. 4 and other installs

Hi Greg,

Let me see what I can do with how it's currently installed as root/root and see if I can run the commands necessary (which then may not require any ownership changes).

Thanks for the installing PBI / Ex. 4. There will be other similar third party tools (like Eclipse,...).

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, April 2, 2018 2:10 PM
To: Dennis, Gregory <Dennis.Gregory@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: PBI / Ex. 4 and other installs

Hi Greg

I need to go thru them and see which. Did you install as root?

You mentioned you may put me on the PBI / Ex. 4 list – will this be possible or...

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Dennis, Gregory
Sent: Monday, April 2, 2018 2:08 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: PBI / Ex. 4 and other installs

PBI / Ex. 4 has been installed. Which directories/files do you need to be owned by jdaemon?

Thanks,
Greg Dennis
UNIX System Administrator
T: (919)200-7379
CSRA on the ITS-EPA III contract to the US EPA

From: Leckner, Erik
Sent: Monday, April 2, 2018 1:51 PM
To: Dennis, Gregory <Dennis.Gregory@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: PBI / Ex. 4 and other installs

Another idea is for you to install PBI / Ex. 4 and then after install just chown to PBI / Ex. 4.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, April 2, 2018 1:49 PM
To: Dennis, Gregory <Dennis.Gregory@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: PBI / Ex. 4 and other installs

Hi Greg,

PBI / Ex. 4

Sorry, user PBI / Ex. 4

I tried as PBI / Ex. 4 as well and it requested password for PBI / Ex. 4

Thanks in advance.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Dennis, Gregory
Sent: Monday, April 2, 2018 9:54 AM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: PBI / Ex. 4 and other installs

Since this is in the appdev environment, you now have sudo rights to run ' PBI / Ex. 4

Thanks,
Greg Dennis
UNIX System Administrator
T: (919)200-7379
CSRA on the ITS-EPA III contract to the US EPA

From: Leckner, Erik
Sent: Friday, March 30, 2018 6:48 PM
To: Dennis, Gregory <Dennis.Gregory@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: PBI / Ex. 4 and other installs
Importance: High

Hi Gregory
,
To install software like PBI / Ex. 4 etc. do I need special permissions since PBI / Ex. 4 complained that it needed to be root.

"You need to be root to perform this command."

I was running PBI / Ex. 4 as follows:

PBI / Ex. 4

I would imagine there may be other software packages that I will need to install in similar fashion. How do others do this currently without root?

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 2/20/2018 8:01:55 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]; Page, Alison [Page.Alison@epa.gov]
Subject: RE PBI / Ex. 4

Subject should have read PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Tuesday, February 20, 2018 3:01 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>
Subject: Oracle ADP vs Oracle MAF vs Cordova

Hello Ed and Ali

PBI / Ex. 4 recommends PBI / Ex. 4 a newer framework (see **Important Notice** on the right below).

PBI / Ex. 4

Also

"MAF Developers can also add integration with device features that are not supported out-of-the-box in PBI / Ex. 4 PBI / Ex. 4"

Note that OilDB Mobile currently uses PBI / Ex. 4.

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 4/3/2018 10:14:48 PM
To: Smith, Maury [smith.maury@epa.gov]
CC: Waldo, James V. [Waldo.James@epa.gov]; Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: Follow-Up - PBI / Ex. 4 EMP Needs

Hello Maury

It is PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Tuesday, April 3, 2018 4:59 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Waldo, James V. <Waldo.James@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Follow-Up - PBI / Ex. 4 EMP Needs

Hi Christian,

Can you provide the name of the DEV application server? In staging the server name is PBI / Ex. 4

Maury Smith
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency
CSRA, Inc.
79 TW Alexander Drive, Building 4401, Research Triangle Park, NC 27709
Office: 919.200.7305 | Mobile: Personal Privacy / Ex. 6 | smith.maury@epa.gov | www.csra.com

CSRA
Think Next. Now.

From: Leckner, Erik
Sent: Friday, March 30, 2018 1:39 PM
To: Waldo, James V. <Waldo.James@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Smith, Maury <smith.maury@epa.gov>
Subject: RE: Follow-Up - PBI / Ex. 4 EMP Needs

Hello James

Ed recommended that we may need to sync with the selections available for prod – as the selections are very different.

Could you do this please for setting eleckner up on the dev PBI / Ex. 4 services?

Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Waldo, James V.
Sent: Thursday, March 29, 2018 4:59 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Ferko, Dan <Ferko.Daniel@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Cc: Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: Follow-Up - PBI / Ex. 4 EMP Needs

Here is the link to register for an account in WAM Dev.

PBI / Ex. 4

User this info for the EPA Sponsor:
Mary Lee
Lee.Mary@epa.gov
202-564-1234

James Waldo
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency
CSRA, Inc.
79 TW Alexander Drive, Building 4401, Research Triangle Park, NC 27709
Telephone: 919.475.9581 | waldo.james@epa.gov | www.csra.com

CSRA
Think Next. Now.

-----Original Appointment-----
From: Campbell, Ed
Sent: Tuesday, March 27, 2018 3:41 PM
To: Campbell, Ed; Waldo, James V.; Smith, Maury; Leckner, Erik; Ferko, Dan; Madhavan Nair Kamala Devi, Rakhi
Cc: Henderson, Kertis
Subject: Follow-Up - IAM EMP Needs
When: Thursday, March 29, 2018 4:30 PM-5:00 PM (UTC-05:00) Eastern Time (US & Canada).
Where: Conference Call

Jay / Maury,

Christian would like to follow-up this week (we are about to receive the EMP Dev server, presumably within 24 hrs)

1. IAM Setup of Dev Server to be identical to Staging
2. Procedures / Protocols Christian / Rakhi should follow

4:30 on Thursday is the only time we are all available for the remainder of the week – but this is important, we really need to make sure we can hit the ground running with this Dev server.

Thanks.

Conference Lin
Access Code - 2

Conference Line/Code / Ex. 6

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 5/18/2018 9:38:06 PM
To: McCarthy, Colleen [Mccarthy.Colleen@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: FW: is OAM service down in staging? SECURITY ISSUE!!!!!

Please add my notes to the ticket you had filed earlier on paula's emp issue. My notes went ignored apparently and shouldn't have ☺

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Thursday, May 17, 2018 10:08 PM
To: Childers, Paula <Childers.Paula@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; 'Bennett, Jerry' <Jerry.Bennett@csra.com>; Page, Alison <Page.Alison@epa.gov>
Subject: RE: is OAM service down in staging? SECURITY ISSUE!!!!!

Hi Paula

Just additional information – Salient/Lockheed should have used these log4j settings for Apache rather than let it default to the rootLogger setting (of course whatever level can be used, INFO is used as an example below):

ese are the specific settings):

PBI / Ex. 4

FYI:

At the top of the hierarchy exists a root logger. The root logger exists outside the scope of any custom logger hierarchy that we may come up with. It always exists as the root logger for all possible logger hierarchies, and it has no namespace. All the other application-specific Loggerobjects are child objects to the root logger. The parent-child relationship of loggers signifies the dependency of the loggers acting within the same application. A child logger can inherit properties from its parent logger recursively up the tree. Typically, a child logger will inherit the following properties from its parent logger(s):

- Level: If the child logger has no explicit tree level specified, it will use the level of its closest parent or the first proper level it finds recursively up the hierarchy.

- Appender: If there is no appender attached to a logger, the child logger uses the appender of its closest parent logger or the first appender it finds recursively up the tree.
- ResourceBundle: ResourceBundles are key-value pattern properties files used for the localization of logging messages. A child logger inherits any ResourceBundle associated with its parent logger.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Thursday, May 17, 2018 6:36 PM
To: Childers, Paula <Childers.Paula@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; 'Bennett, Jerry' <Jerry.Bennett@csra.com>; Page, Alison <Page.Alison@epa.gov>
Subject: RE: is OAM service down in staging? SECURITY ISSUE!!!!!

Hi Paula

One other thing to note, there is where the log4j.properties are provided:

PBI / Ex. 4

For FR, its set to INFO level:

PBI / Ex. 4

What I recommend is see what log4j settings are being used by PBI / Ex. 4, and then set those to WARN or ERROR level on stage. INFO may also be OK, if the INFO statements provide information required to track issues.

When I finish up the dev server setup (almost there), I can work with you on all the settings for all the files going forward. I noticed even error messages being reported as DEBUG statements in parts of Salient/Lockheed's code and filed a JIRA ticket for that in the past.

Best

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Thursday, May 17, 2018 6:29 PM
To: Childers, Paula <Childers.Paula@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; 'Bennett, Jerry' <Jerry.Bennett@csra.com>; Page, Alison <Page.Alison@epa.gov>
Subject: RE: is OAM service down in staging? SECURITY ISSUE!!!!!
Importance: High

Hi Paula

This is the log4j root logging [redacted] setting which was set on Aug 30 2017, the rest are set to WARN or ERROR. That is for empadmin. You can look at the other ones as well.

PBI / Ex. 4

Set root logger level to DEBUG and its only appender to A1.

PBI / Ex. 4

con is set to be a ConsoleAppender and uses PatternLayout.

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Thursday, May 17, 2018 6:20 PM
To: Childers, Paula <Childers.Paula@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Bennett, Jerry <Jerry.Bennett@csra.com>; Page, Alison <Page.Alison@epa.gov>
Subject: RE: is OAM service down in staging? SECURITY ISSUE!!!!!
Importance: High

Hi Paula

Also, it looks as if the log4j.properties file was last updated on Aug 30 2017.

PBI / Ex. 4

PBI / Ex. 4

Once we finish our dev server setup (I'm finalizing it now), we can have a meeting to discuss all the log settings for EPA staging and production servers.
It's obviously in or PBI / Ex. 4 statements.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Childers, Paula
Sent: Thursday, May 17, 2018 5:58 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Bennett, Jerry <Jerry.Bennett@csra.com>; Page, Alison <Page.Alison@epa.gov>
Subject: Re: is OAM service down in staging? SECURITY ISSUE!!!!!
Importance: High

Everything on Fractal has been restarted.

PBI / Ex. 4

ANYONE who has logged into the applications in the time that this has been occurring will need to reset their passwords immediately.

I am going to disable DEBUG logging anywhere it is active. If I cannot stop this, we will have to shut down the PBI / Ex. 4 to prevent further possible exposure.

Developers, please alter your code to remove any recent updates that may have altered this functionality from previous.

We need to check ALL logs for user passwords to determine the duration of the possible exposure. I will be contacting other PBI / Ex. 4 personnel to assist. We will update further as we proceed.

The below information was retrieved and written up before I discovered the security issue, it is submitted here for Maury/WAM's use:

I can reach the home page of the PBI / Ex. 4 application, but when I input my ID, I get a different message than the usual group-based rejection: "You entered an invalid UserID or Password. Please try again. It may be time to reset your password if it has been over 60 days."

The log file shows this:

PBI / Ex. 4

and:

PBI / Ex. 4

PBI / Ex. 4

I am receiving a 500 Internal Server Error when trying to reach PBI / Ex. 4

The log file leads me to believe the issue is with the PBI / Ex. 4 call to the webservice:

PBI / Ex. 4

PBI / Ex. 4

The PBI / Ex. 4 user's password was updated at the same time as the database passwords and should not be due for renewal.

Thanks,
Paula

Paula Childers
NCC Middleware & Applications Team
ITS-EPA III Infrastructure Support and Application Hosting (TO 2)
CSRA (a GDIT company, contractor to the U.S. EPA)
79 TW Alexander Drive, Bldg. 4401, Suite 400, RTP, NC 27709
919-200-7396 | childers.paula@epa.gov

From: Leckner, Erik
Sent: Thursday, May 17, 2018 5:08 PM
To: Childers, Paula; Spradling, LeAnn
Cc: Campbell, Ed; Smith, Maury; Waldo, James V.
Subject: FW: is OAM service down in staging?

Hi Paula,

Please see Maury's notes below. Were you able to restart httpd and Tomcat instances?

Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: WAM Support
Sent: Thursday, May 17, 2018 4:09 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; McCarthy, Colleen

<Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>; WAM Support <WAM_Support@epa.gov>
Subject: RE: is OAM service down in staging?

I'm also getting a SSL error on test with curl

PBI / Ex. 4

From: WAM Support
Sent: Thursday, May 17, 2018 3:50 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>; WAM Support <WAM_Support@epa.gov>
Subject: RE: is OAM service down in staging?

Christian,

I removed the WAM authentication requirement from URL PBI / Ex. 4 and it goes straight to an Internal Server Error message when accessing the URL. Is there an issue with the fractal.rtpnc.epa.gov app server?

Maury

From: Leckner, Erik
Sent: Thursday, May 17, 2018 2:35 PM
To: WAM Support <WAM_Support@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: is OAM service down in staging?
Importance: High

Hi Maury

Im seeting on a post request PBI / Ex. 4

PBI / Ex. 4

PBI / Ex. 4

PBI / Ex. 4

PBI / Ex. 4

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Thursday, May 17, 2018 2:24 PM
To: WAM Support <WAM_Support@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: is OAM service down in staging?

Hi Maury

Sure, can do.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: WAM Support
Sent: Thursday, May 17, 2018 2:01 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>

Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: is OAM service down in staging?

Hi Christian,

Can you work with Paula to pull logs in staging to help troubleshoot this issue?

Maury Smith
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency
General Dynamics Information Technology
79 TW Alexander Drive, Building 4401, Research Triangle Park, NC 27709
Office: 919.200.7305 | Mobile: 919.308.4345 | smith.maury@epa.gov | www.gdit.com

GENERAL DYNAMICS
Information Technology

From: Chilivery, Swetha
Sent: Thursday, May 17, 2018 12:57 PM
To: WAM Support <WAM_Support@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>
Subject: RE: is OAM service down in staging?

Hi Tarsha,

I'm unable to access the below link.

Internal Server Error

The server encountered an internal error or misconfiguration and was unable to complete your request.

Please contact the server administrator at PBI / Ex. 4 to inform them of the time this error occurred, and the actions you performed just before this error.

More information about this error may be available in the server error log.

Regards,
Swetha

From: WAM Support
Sent: Thursday, May 17, 2018 12:40 PM
To: Chilivery, Swetha <chilivery.swetha@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; WAM Support <WAM_Support@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>
Subject: RE: is OAM service down in staging?

Hi Swetha

Can you access https://empstg.epa.gov/equipment ?

Thanks,

Tarsha Jackson
Enterprise Identity & Access Management (EIAM)
General Dynamics Information Technology
ITS-EPA III - Supporting the US Environmental Protection Agency
79 TW Alexander Drive, Building 4401, P.O. Box 13668, Research Triangle Park, NC 27709
919.200.7432 | jackson.tarsha@epa.gov | tarsha.jackson@csra.com | www.gdit.com | GENERAL DYNAMICS Information Technology

From: Chilivery, Swetha
Sent: Thursday, May 17, 2018 12:30 PM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; WAM Support <WAM_Support@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>
Subject: RE: is OAM service down in staging?

Hi Tarsha,

I'm not able to login to EMPSTG too. Its showing the same error message as in below screenshots.

Regards,
Swetha

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Thursday, May 17, 2018 10:52 AM
To: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; WAM Support <WAM_Support@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>
Subject: RE: is OAM service down in staging?

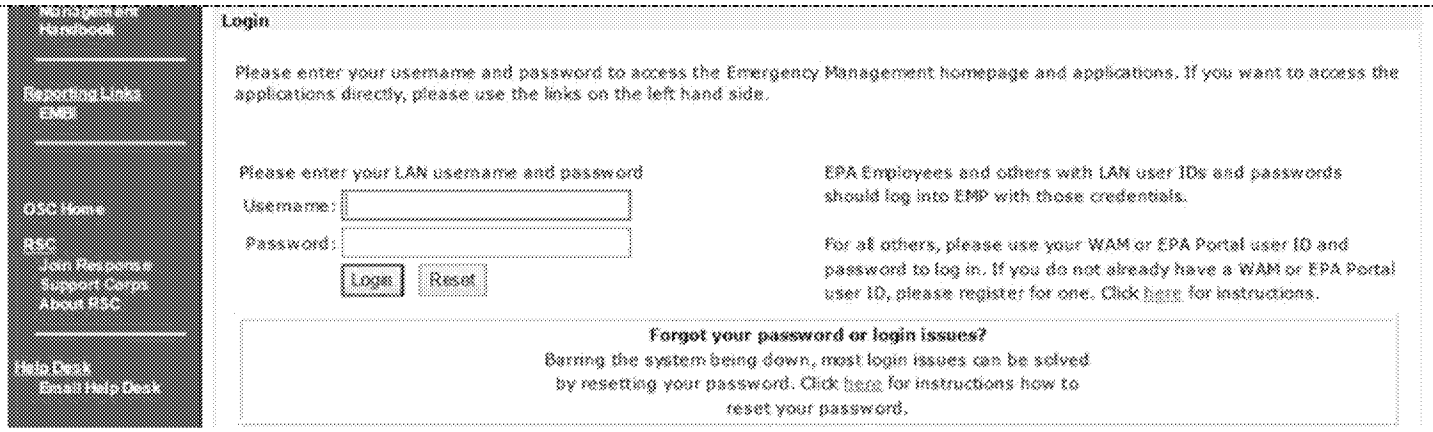
Hi ,
I am getting the same error too. I remember we saw similar issue around mid March (around the password reset.)
Did the PBI / Ex. 4 /staging password get reset? Just checking...

Thanks,
Rakhi

From: McCarthy, Colleen
Sent: Thursday, May 17, 2018 10:24 AM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; WAM Support <WAM_Support@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>
Subject: RE: is OAM service down in staging?

P.S., I tried to reset my password, as the message said that my password may have expired, but the password screen told me that there was missing information… Thanks! Colleen

PBI / Ex. 4

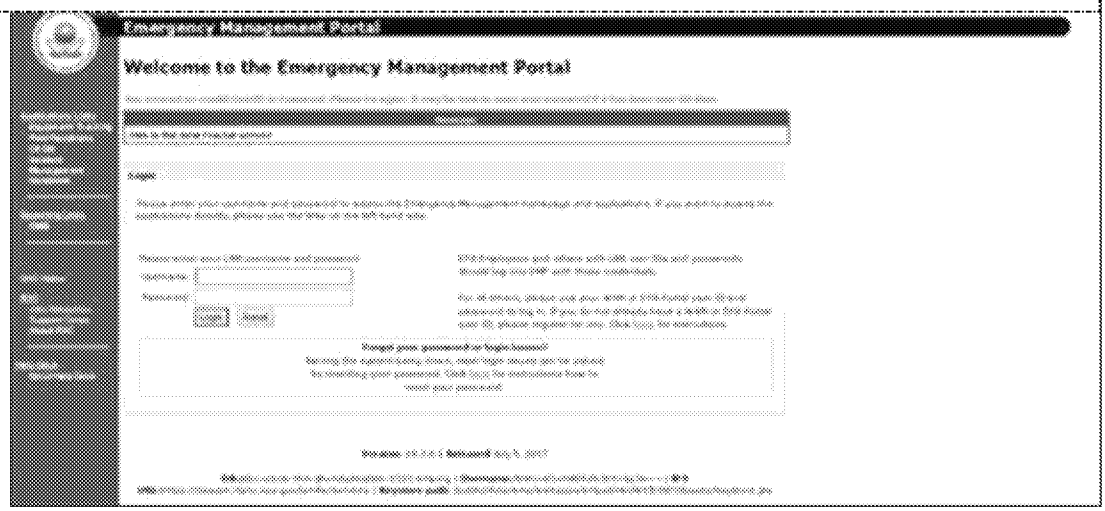


From: McCarthy, Colleen
Sent: Thursday, May 17, 2018 10:17 AM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; WAM Support <WAM_Support@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>
Subject: RE: is OAM service down in staging?

Hi Tarsha,

I had the same problem that Cindy had when I tried to sign in earlier this morning and just checked again and I still have it now. The screen shows "Processing…" for about 90 seconds to two minutes, then I get the error below:

PBI / Ex. 4



Thanks!

Colleen

From: Fan, Cindy (Yanqian)
Sent: Thursday, May 17, 2018 10:00 AM
To: WAM Support <WAM_Support@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>
Subject: RE: is OAM service down in staging?

Hi Tarsha,

Thanks for looking into the issue. I was able to login PBI / Ex. 4 as well. But I got "invalid user name or password" when I tried to login PBI / Ex. 4

Thanks!
Cindy

From: WAM Support
Sent: Thursday, May 17, 2018 9:23 AM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; WAM Support <WAM_Support@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>
Subject: RE: is OAM service down in staging?

Hi Cindy,

We're able to log into other Staging apps? Are you still having an issue? Let us know if we need to investigate further.

Thanks,

Tarsha Jackson
Enterprise Identity & Access Management (EIAM)
General Dynamics Information Technology
ITS-EPA III - Supporting the US Environmental Protection Agency
79 TW Alexander Drive, Building 4401, P.O. Box 13668, Research Triangle Park, NC 27709
919.200.7432 | jackson.tarsha@epa.gov | tarsha.jackson@csra.com | www.gdit.com | GENERAL DYNAMICS Information Technology

---

From: Fan, Cindy (Yanqian)
Sent: Thursday, May 17, 2018 8:00 AM
To: WAM Support <WAM_Support@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>
Subject: is OAM service down in staging?

Hi WAM group,

The staging OAM service seems not working. I entered my staging credential and tried to login EMP home page PBI / Ex. 4 I got this error: "You entered an invalid UserID or Password. Please try again. It may be time to reset your password if it has been over 60 days". However I was able to login WAM staging portal with my same credential: PBI / Ex. 4

Thanks!
Cindy

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/13/2018 7:10:54 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: PBI / Ex. 4

There are at least 5 server.xml files, one for each instance.
Yes. I did send to her, twice now. One yday one today. Thanks for replying, apparently without you or Rob nothing gets mandated/done. Thanks again.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Campbell, Ed
Sent: Tuesday, March 13, 2018 3:00 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: PBI / Ex. 4

So based on the several emails in this; would it be helpful for you to get the server.xml in its entirety rather than the tidbit she sent you?

I also see your email asking if she can make time to send you something today, I'll reply on that.

From: Leckner, Erik
Sent: Tuesday, March 13, 2018 2:34 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: FW: PBI / Ex. 4

This is good – whenever the services are located on multiple machines but on the same machine it's not necessary to run on separate instances.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Childers, Paula
Sent: Monday, March 12, 2018 11:32 AM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>
Subject: Re: PBI / Ex. 4

Hi Christian;

Each PBI / Ex. 4 runs on it's own ports (one for the PBI / Ex. 4 listener and one for shutdown).

All PBI / Ex. 4 server, which sends traffic by Location to the appropriate PBI / Ex. 4 via PBI / Ex. 4 Here's an example of the PBI / Ex. 4:

PBI / Ex. 4

The PBI / Ex. 4 to accept traffic only from the WAM Web Proxy servers, specific monitoring and/or scanning servers, and in some cases PBI / Ex. 4.

Thanks,
Paula

Paula Childers
ITS-EPA III | NCC Middleware & Applications Team
CSRA Inc. | on contract to the US EPA
79 T.W. Alexander Drive, Bldg. 4401, RTP, NC 27709
919-200-7396 | childers.paula@epa.gov

From: Leckner, Erik
Sent: Saturday, March 10, 2018 3:09 PM
To: Childers, Paula
Subject: RE: PBI / Ex. 4

Hi Paula

Since I can't see config in the PBI / Ex. 4 directories, is it the case that all the PBI / Ex. 4 instances use the same port number, using different IP addresses and the server is configured with multiple IP addresses, and the *address* attribute of the <Connector> element for each PBI / Ex. 4 instance is set to the appropriate IP address?

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Saturday, March 10, 2018 3:01 PM
To: Childers, Paula <Childers.Paula@epa.gov>
Subject: PBI / Ex. 4
Importance: High

Hi Paula

How do the PBI / Ex. 4 instances run for each application? They appear to be running on different ports. How does that work – is there a single proxy to these servers, etc?
I don't have access to PBI / Ex. 4 conf directories for each.

Thanks in advance.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/19/2018 9:32:34 PM
To: Chilivery, Swetha [chilivery.swetha@epa.gov]; Campbell, Ed [Campbell.Ed@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]
CC: Morgan, Jennifer [morgan.jennifer@epa.gov]
Subject: RE: PBI / Ex. 4 Access

Hi Swetha/Cindy,
Can we conclude that these roles must be assigned to these users in order for users to gain access on both Staging and Production?

The users which need these roles are eleckner, Rakhi's lanid, Ed, and any others on BOTH staging and production.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Chilivery, Swetha
Sent: Monday, March 19, 2018 2:11 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Morgan, Jennifer <morgan.jennifer@epa.gov>
Subject: RE: PBI / Ex. 4 Access

Hi Ed,

Looks like you do not have any of the EMBI Roles assigned to your account.

PBI / Ex. 4

Can I please ask Jenn to take care of assigning Roles to your account as I do not have necessary privileges.

Regards,
Swetha

From: Campbell, Ed
Sent: Monday, March 19, 2018 1:47 PM
To: Chilivery, Swetha <chilivery.swetha@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: PBI / Ex. 4 Access

Hey Swetha,

I tried in IE and hit the same stopping point after authenticating:

PBI / Ex. 4

Christian, I'm hitting prod for this. I have seen you trying to call me – I am on the other line – but you can ping me on Skype, or preferably Slack, and we can talk there.

From: Chilivery, Swetha
Sent: Monday, March 19, 2018 11:07 AM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: PBI / Ex. 4 Access

Hi Ed,

Can you please close the browser and open the below Production PBI / Ex. 4 ink in new browser or in IE

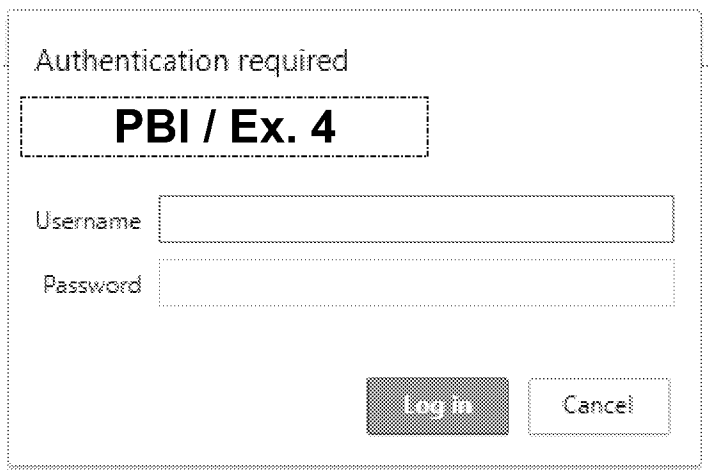
PBI / Ex. 4

Regards,
Swetha

From: Campbell, Ed
Sent: Monday, March 19, 2018 11:00 AM
To: Chilivery, Swetha <chilivery.swetha@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: PBI / Ex. 4 Access

Hey Swetha,

Can't even get that far. When I click the EMBI link on the left of EMP after logging in, I am prompted to login again:



This one won't take my LANID and creds.

From: Chilivery, Swetha
Sent: Monday, March 19, 2018 10:20 AM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: PBI / Ex. 4 Access

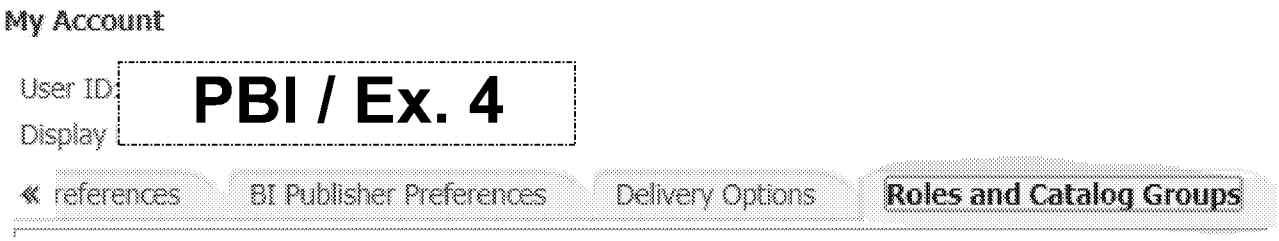
Hi Ed,

Can you please let me know the Roles assigned to your account.
Please navigate through the below steps to check your Roles:

1. Top right corner on the blue bar, click on your User Name and then click on 'My Account'.

\

2. On 'My Account' pop-up window, click on 'Roles and Catalog Groups' tab. You will see the list of Roles assigned to your account.



Thanks,
Swetha

From: Fan, Cindy (Yanqian)
Sent: Monday, March 19, 2018 9:37 AM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Chilivery, Swetha <chilivery.swetha@epa.gov>
Subject: RE: PBI / Ex. 4 Access

Hi Ed,

Do you still face below issue? I include Swetha in this email also. You may need some PBI / Ex. 4 roles in your account.
Swetha, do you have an idea what role Ed is missing?

Thanks!
Cindy

From: Campbell, Ed
Sent: Friday, March 16, 2018 5:20 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: PBI / Ex. 4 Access

Hey Guys –

About to log off for the day, and this can wait until Monday. But I'm also getting stopped while logging into PBI / Ex. 4

PBI / Ex. 4

I think this was the issue that was figured out earlier this week, if you guys can help me resolve on Monday. Thanks in advance.

Ed Campbell
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
campbell.ed@epa.gov | (o) 919.200.7243

PBI / Ex. 4

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 4/2/2018 6:21:07 PM
To: Dennis, Gregory [Dennis.Gregory@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: PBI / Ex. 4 and other installs

Hi Greg,

Great about catching the sudoers typo.

I will need to do things like:
Change owner of a file (and this can't be done unless I use sudo or I'm root)

Could you please add PBI / Ex. 4 since I will change the owning group of files as well so PBI / Ex. 4 will also need to be a member.

Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Dennis, Gregory
Sent: Monday, April 2, 2018 2:17 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: PBI / Ex. 4 and other installs

I found a typo in the PBI / Ex. 4 list. You should be able to install other packages now.

Thanks,
Greg Dennis
UNIX System Administrator
T: (919)200-7379
CSRA on the ITS-EPA III contract to the US EPA

From: Leckner, Erik
Sent: Monday, April 2, 2018 2:13 PM
To: Dennis, Gregory <Dennis.Gregory@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: PBI / Ex. 4 and other installs

Hi Greg,

Let me see what I can do with how it's currently installed as root/root and see if I can run the commands necessary (which then may not require any ownership changes).

Thanks for the installing PBI / Ex. 4 There will be other similar third party tools (like Eclipse,...).

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, April 2, 2018 2:10 PM
To: Dennis, Gregory <Dennis.Gregory@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: PBI / Ex. 4 and other installs

Hi Greg

I need to go thru them and see which. Did you install as root?

You mentioned you may put me on the sudoers list – will this be possible or...

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Dennis, Gregory
Sent: Monday, April 2, 2018 2:08 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: PBI / Ex. 4 and other installs

PBI / Ex. 4 has been installed. Which directories/files do you need to be owned by PBI / Ex. 4?

Thanks,
Greg Dennis
UNIX System Administrator
T: (919)200-7379
CSRA on the ITS-EPA III contract to the US EPA

From: Leckner, Erik
Sent: Monday, April 2, 2018 1:51 PM
To: Dennis, Gregory <Dennis.Gregory@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: PBI / Ex. 4 and other installs

Another idea is for you to install PBI / Ex. 4 and then after install just chown to PBI / Ex. 4

Christian Leckner
Principal Engineer

ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, April 2, 2018 1:49 PM
To: Dennis, Gregory <Dennis.Gregory@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: PBI / Ex. 4 and other installs

Hi Greg,

PBI / Ex. 4

Sorry, user Personal Privacy / Ex. 6 is not allowed to execute '/ PBI / Ex. 4

I tried as Personal Privacy / Ex. 6 as well and it requested password for Personal Privacy / Ex. 6.

Thanks in advance.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Dennis, Gregory
Sent: Monday, April 2, 2018 9:54 AM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE PBI / Ex. 4 and other installs

Since this is in the appdev environment, you now have sudo rights to run ' PBI / Ex. 4 '.

Thanks,
Greg Dennis
UNIX System Administrator
T: (919)200-7379
CSRA on the ITS-EPA III contract to the US EPA

From: Leckner, Erik
Sent: Friday, March 30, 2018 6:48 PM
To: Dennis, Gregory <Dennis.Gregory@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: PBI / Ex. 4 and other installs
Importance: High

Hi Gregory
,
To install software like PBI / Ex. 4 do I need special permissions since yum complained that it needed to be root.

"You need to be root to perform this command."

I was running yum as follows:

PBI / Ex. 4

I would imagine there may be other software packages that I will need to install in similar fashion. How do others do this currently without root?

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/16/2018 6:51:19 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: (Just another FYI)

The reason I asked her was so her ship will sail in the same direction on oxygen, version of jdk, etc.

I did serious forensics on each file (1000s) and I know from evidence there was never a reference that I saw at a 1.4 and I just thought hmmm maybe I could be wrong on 1.4 and I missed it or something.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Friday, March 16, 2018 2:50 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: (Just another FYI)

Today I asked Rakhi why she assumed that app was 1.4 when she initially built and why she downgraded to Neon from Oxygen. She got overdefensive again. Just need to report this to you, cause I was hoping she would have replied with something along the lines like:

a) I saw a 1.4 version string in a file and that file is ....
b) I downgraded to Neon because I noticed so and so and so

Instead I got she was surprised by my questions. Just a heads up cause I thought we resolved that the other day in our team dev meeting.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/15/2018 8:55:26 PM
To: Childers, Paula [Childers.Paula@epa.gov]; Dovlo, Rudolph [Dovlo.Rudolph@epa.gov]; Campbell, Ed [Campbell.Ed@epa.gov]
CC: Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]; WAM Support [WAM_Support@epa.gov]
Subject: RE: EMP Staging seems to be down

Hi Paula

The PBI / Ex. 4 password which you set it to is the password that I need. Thanks. So you are saying it's the same password as the one you sent earlier. Been in meetings from my last email to you, so I haven't yet had a chance to set it in my files.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Childers, Paula
Sent: Thursday, March 15, 2018 4:24 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Dovlo, Rudolph <DOVLO.Rudolph@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; WAM Support <WAM_Support@epa.gov>
Subject: Re: EMP Staging seems to be down

I'm afraid I know very little about the PBI / Ex. 4 environment, but I'm pretty sure nothing has "changed" in a very long time. I am assuming you may have some sort of unique configuration that may be required to re-use the connections from a Dev environment, but hopefully J Waldo or another WAM team person can help with that.

EMP has a " PBI / Ex. 4 user that is configured to allow some kind of management function, I update the password for it at the same time as the DB passwords, and I set it to the same password.

Thanks,
Paula

Paula Childers
ITS-EPA III | NCC Middleware & Applications Team
CSRA Inc. | on contract to the US EPA
79 T.W. Alexander Drive, Bldg. 4401, RTP, NC 27709
919-200-7396 | childers.paula@epa.gov

From: Leckner, Erik
Sent: Thursday, March 15, 2018 3:17 PM
To: Childers, Paula; Dovlo, Rudolph; Campbell, Ed
Cc: Madhavan Nair Kamala Devi, Rakhi
Subject: RE: EMP Staging seems to be down

Hi Paula,

I need db and IAM passwords. Also, would be good to always have the usernames, passwords, which servers they are for, etc.

Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Childers, Paula
Sent: Thursday, March 15, 2018 2:45 PM
To: Dovlo, Rudolph <DOVLO.Rudolph@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: Re: EMP Staging seems to be down

Try PBI / Ex. 4

Thanks,
Paula

Paula Childers
ITS-EPA III | NCC Middleware & Applications Team
CSRA Inc. | on contract to the US EPA
79 T.W. Alexander Drive, Bldg. 4401, RTP, NC 27709
919-200-7396 | childers.paula@epa.gov

From: Dovlo, Rudolph
Sent: Thursday, March 15, 2018 2:40 PM
To: Campbell, Ed
Cc: Childers, Paula; Leckner, Erik; Madhavan Nair Kamala Devi, Rakhi
Subject: RE: EMP Staging seems to be down

Hey Ed,
What user password are you looking for?

Rudolph Kofi Dovlo |Applications Systems Analyst. (TC)
ITS-EPAIII-ISAH | CSRA Inc.
79 TW Alexander Dr, #4401 Durham, NC.
919-767-7197 | dovlo.rudolph@epa.gov

From: Campbell, Ed
Sent: Thursday, March 15, 2018 2:38 PM
To: Dovlo, Rudolph <DOVLO.Rudolph@epa.gov>
Cc: Childers, Paula <Childers.Paula@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: FW: EMP Staging seems to be down

Hi Kofi,

Can you send the new passwords for the staging environment to Christian (Erik) and Rakhi? They have been unable to work today.

Let me know if this request needs to be pointed somewhere else.

Thanks.

Ed Campbell
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
campbell.ed@epa.gov | (o) 919.200.7243
http://intranet.epa.gov/webdev

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Thursday, March 15, 2018 2:32 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: Staging seems to be down

Hi,
Staging environment seems to be down. Cindy and I got this error on login.
You entered an invalid UserID or Password. Please try again. It may be time to reset your password if it has been over 60 days.
By looking at staging logs, seems to be PBI / Ex. 4 error.

PBI / Ex. 4

REQUEST!!!!!!! PBI / Ex. 4

PBI / Ex. 4

In the UI, they are not displaying the accurate (but use understandable) error, but is showing bad password/userid error message.

Thanks,
Rakhi

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/23/2018 6:48:10 PM
To: Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]
Subject: RE: EMP IAM + Dev Setup Questions
Attachments: T-REC-M.3100-199507-S!!PDF-E.pdf

This is an example of a real use of Information Architecture for Network Management (in telecom those 4 views are always used in any spec) equipment model:

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Friday, March 23, 2018 2:39 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: EMP PBI / Ex. 4 Dev Setup Questions

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Friday, March 23, 2018 2:33 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: EMP PBI / Ex. 4 + Dev Setup Questions

Happy Friday ☺

From: Leckner, Erik
Sent: Friday, March 23, 2018 2:28 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: EMP PBI / Ex. 4 + Dev Setup Questions

Don't be sorry – it's entertainment ☺

Christian Leckner
Principal Engineer
ITS-EPA | CSRA

San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Friday, March 23, 2018 2:27 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Rakhi Nair <rakhi.mnair@gmail.com>; Page, Alison <Page.Alison@epa.gov>
Subject: RE: EMP PBI / Ex. 4 + Dev Setup Questions

Oops! Very sorry Christian!

From: Leckner, Erik
Sent: Friday, March 23, 2018 2:23 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Rakhi Nair <rakhi.mnair@gmail.com>; Page, Alison <Page.Alison@epa.gov>
Subject: RE: EMP PBI / Ex. 4 + Dev Setup Questions

Hi Cindy

Christina? ☺

OK, it didn't appear as if he had when I used it weeks ago.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Friday, March 23, 2018 1:42 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Rakhi Nair <rakhi.mnair@gmail.com>; Page, Alison <Page.Alison@epa.gov>
Subject: RE: EMP PBI / Ex. 4 + Dev Setup Questions

Sure Christina. I also need to confirm with him if he brought PBI / Ex. 4 user from staging to DEV. The below email didn't mention PBI / Ex. 4 user. It only said PBI / Ex. 4 groups.

So far the only WAM work that has been completed is:

- Copying EMP security groups from Staging to Development
- Creating the empgroup_admin service account in Dev

Thanks!
Cindy

From: Leckner, Erik
Sent: Friday, March 23, 2018 1:37 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Rakhi Nair <rakhi.mnair@gmail.com>; Page, Alison

<Page.Alison@epa.gov>
Subject: RE: EMP PBI / Ex. 4 + Dev Setup Questions

Hi Cindy

Could you followup with James on this once we get our dev server up and running - I know he will have config to do once we receive a dev server for things related to PBI / Ex. 4, firewalls, etc.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Friday, March 23, 2018 9:19 AM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Rakhi Nair <rakhi.mnair@gmail.com>; Page, Alison <Page.Alison@epa.gov>
Subject: RE: EMP PBI / Ex. 4 + Dev Setup Questions

Sure Christian. I sent an email a while ago to James Waldo and asked about sending PBI / Ex. 4 XML file to DEVDB. But I didn't receive any response so far. Definitely I will follow up with him on that and will keep you updated.

Thanks!
Cindy

From: Leckner, Erik
Sent: Thursday, March 22, 2018 11:36 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Rakhi Nair <rakhi.mnair@gmail.com>; Page, Alison <Page.Alison@epa.gov>
Subject: RE: EMP PBI / Ex. 4 + Dev Setup Questions

Hi Cindy

(Took a few off the mail list outside of today's meeting)

You answered the key questions which I had about db sync for PBI / Ex. 4 GROUPs today in our meeting, and so that was the original key reason I wanted you to attend.

We will need to make sure that sync job will work with dev PBI / Ex. 4, as well.

Best,
Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Thursday, March 22, 2018 7:53 PM

To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Waldo, James V. <Waldo.James@epa.gov>; Jackson, Tarsha <Jackson.Tarsha@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Rakhi Nair <rakhi.mnair@gmail.com>
Subject: RE: EMP PBI/Ex.4 + Dev Setup Questions

It sounds good to me. Thanks Christian!

From: Leckner, Erik
Sent: Thursday, March 22, 2018 6:27 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Waldo, James V. <Waldo.James@epa.gov>; Jackson, Tarsha <Jackson.Tarsha@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Rakhi Nair <rakhi.mnair@gmail.com>
Subject: RE: EMP PBI/Ex.4 + Dev Setup Questions

Hello Cindy

We can do a followup after the meeting on this so we can make some progress until you return.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Thursday, March 22, 2018 4:58 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Waldo, James V. <Waldo.James@epa.gov>; Jackson, Tarsha <Jackson.Tarsha@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Rakhi Nair <rakhi.mnair@gmail.com>
Subject: RE: EMP PBI/Ex.4 + Dev Setup Questions

Sorry Ed,

I will be out next Mon – Wed. Is it possible for Thursday or Friday?

Thanks!
Cindy

From: Campbell, Ed
Sent: Thursday, March 22, 2018 4:53 PM
To: Smith, Maury <smith.maury@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Waldo, James V. <Waldo.James@epa.gov>; Jackson, Tarsha <Jackson.Tarsha@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Rakhi Nair <rakhi.mnair@gmail.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: EMP PBI/Ex.4 + Dev Setup Questions

Hey Maury –

Thanks for this additional information and all of your help on this to date. I think Christian and Rakhi may want a short follow-up call with you / Jay / Paula, when you are ready. We are still trying to sort some of the configuration for the Dev server, since this is the first time this project will be developed on EPA servers (and not on contractor hosted servers, where Salient was working).

I've also added Cindy Fan to this email chain, she is a DB representative for the team and can speak to the OID sync issue that came up when we spoke last night.

Maybe Monday or Tuesday? What does your schedule look like?

Thanks,

Ed Campbell
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
campbell.ed@epa.gov | (o) 919.200.7243
PBI / Ex. 4

From: Smith, Maury
Sent: Thursday, March 22, 2018 4:15 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Waldo, James V. <Waldo.James@epa.gov>; Jackson, Tarsha <Jackson.Tarsha@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Rakhi Nair <rakhi.mnair@gmail.com>
Subject: RE: EMP PBI / Ex. 4 + Dev Setup Questions

Ed, Paula, Christian,

I spoke with James Waldo this morning and his suggestion was to continue development work leveraging Dev WAM authentication.

So far the only WAM work that has been completed is:

- Copying EMP security groups from Staging to Development
- Creating the empgroup_admin service account in Dev

I am working on creating the Dev WAM Authentication scheme using EMP staging as a template. As part of this setup I will create a EMP Dev URL PBI / Ex. 4 that can be used for testing. J also confirmed that PBI / Ex. 4 components are available in Dev and this was discussed with Christian. We can also provide PBI / Ex. 4 if needed for connectivity but Christian will need to determine the correct installation path on the dev server.

Hope this helps. Ping me with any additional questions.

Maury Smith
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency
CSRA, Inc.
79 TW Alexander Drive, Building 4401, Research Triangle Park, NC 27709
Office: 919.200.7305 | Mobile: Personal Privacy / Ex. 6 | smith.maury@epa.gov | www.csra.com

CSRA
Think Next. Now.

-----Original Appointment-----
From: Campbell, Ed
Sent: Monday, March 19, 2018 3:29 PM
To: Campbell, Ed; Childers, Paula; Waldo, James V.; Rakhi Nair; Leckner, Erik; Smith, Maury
Cc: Page, Alison; Spradling, LeAnn; McCarthy, Colleen
Subject: EMP IAM + Dev Setup Questions
When: Wednesday, March 21, 2018 4:00 PM-5:00 PM (UTC-05:00) Eastern Time (US & Canada).
Where: Conference Call

Hi Folks –

Christian and Rakhi have a few questions mostly relating to IAM and Deployment for the EMP project. I think we can move through these topics with roughly 20 minutes a piece. I will let Christian lead the questions to ensure he and Rakhi get what they need from this call. To provide context - we should be receiving the Dev server for this project this week, and he and Rakhi need to be fully billable to its development at that point. Please feel free to forward this to anyone else who needs to attend. Thanks.

High Level Agenda

Topic 1: Overview of EPA Deployment Procedures - Overview of EPA's EMP deployment related procedures, with special focus on EMP deployment procedures from Development to Staging. (Pertains mostly to Paula)

Topic 2: Overview of PBI / Ex. 4 Authentication Technology - This topic discusses PBI / Ex. 4 related security technology in ensuring EMP development environments have all the proper authentication related keys, trust stores, SSL certificates, etc. for ensuring authentication in local development environments and the new development server and any development local constraints for running locally (https, cookies, etc). (Pertains mostly to PBI / Ex. 4

Overview of Staging and Production Deployment Procedures - This topic focuses on EMP deployment related procedures, with special focus on EMP deployment procedures for Staging and Production. (Pertains mostly to Paula)

Call In Info:

Conference Line/Code / Ex. 6

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/21/2018 6:21:07 PM
To: Childers, Paula [Childers.Paula@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]; Spradling, LeAnn [Spradling.LeAnn@epa.gov]; Sims, Michelle [Sims.Michelle@epa.gov]; WAM Support [WAM_Support@epa.gov]
Subject: RE: Equipment

Hello Paula,

Thanks for the reply. Ed let me know you were very busy in meetings yesterday.

Perhaps the restriction is on the PBI / Ex. 4 end. I can further investigate this (I was investigating when the auth failed for those 6 days and so I can resume that today – yday I noticed a code mismatch (from the code which Salient provided us) to that which is on staging – another issue in itself).

I'll check the SSL comm. Once we get the server, we can look into the certs, etc..

I'll present the issue which Rob, Swetha, and others including myself in a later email today.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Childers, Paula
Sent: Wednesday, March 21, 2018 10:26 AM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>; Sims, Michelle <Sims.Michelle@epa.gov>; WAM Support <WAM_Support@epa.gov>
Subject: Re: Equipment

I was out of the office yesterday so I've not had much time to look at this.

I did take a look at the deacon-keystore.jks file inside Equipment or PBI / Ex. 4 PBI / Ex. 4), and I didn't see anything except the sort of root certs you might see in a browser, except maybe a DigiCert intermediate had been added... but I did *NOT* see either a local cert (such as for a loopback) or a cert specific to an EPA server, such as the WAM server.

I'm assuming that means whatever call it makes that utilizes the keys/truststore is done with the PBI / Ex. 4 acting as the client, and the WAM server ("PBI / Ex. 4 now renamed) acting as the server. If that's the case, though, and you are attaching to the same WAM environment from your Dev instance as from Stage, I see no reason why the same keystore would not work for you on your dev environment, unless there's some kind of restriction on the other end. Given that, I would have to assume there is some additional communication that is having difficulty.

I am afraid I cannot tell you how to re-do or set up your own Dev environment for this. I did not develop the current code, so I have no idea exactly what it is or isn't doing.

I suggest discussing the authentication & authorization architecture with the WAM team, since EMP makes extensive use of it.

Is it possible for you to take a pcap of the SSL communications on your local machine's network interface during a failed test?

As for installing PBI / Ex. 4 , I doubt that will be a useful option. As I've mentioned previously, Staging is maintained to be as much like Production as reasonably possible; it is not intended as a full development environment. We could put it through the request process and see if we could get approval, but it might take so long to get through the process (even if it was approved, which isn't a given) that you would already have your NCC Dev server anyway.

What exactly is the problem you are seeing in Production? We can certainly assist in troubleshooting, especially in cases where nothing about the code has changed anytime recently.

Thanks,
Paula

Paula Childers
ITS-EPA III | NCC Middleware & Applications Team
CSRA Inc. | on contract to the US EPA
79 T.W. Alexander Drive, Bldg. 4401, RTP, NC 27709
919-200-7396 | childers.paula@epa.gov

From: Leckner, Erik
Sent: Tuesday, March 20, 2018 1:52 PM
To: Childers, Paula
Cc: Campbell, Ed
Subject: RE: Equipment

Hi Paula

Any updates on how to run equipment locally using the trustore keys so we can debug equipment before having a dev server?

Also I may need to install PBI / Ex. 4 and attach a running process for debug purposes. Can I do this using my current credentials (which isn't PBI / Ex. 4 ? Its for a high priority issue Swetha and Jenn are experiencing.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, March 19, 2018 10:36 PM
To: Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Equipment
Importance: High

Hi Paula
If I run locally, then I get that trustAnchors parameter exception even with the keys directory copied over to tomcat dir. So, we need to discuss how we can do this via dev local and dev server for the new machine and our laptops. This can happen in our Wednesday meeting or earlier (***soonest the best as we need to start focusing on the applications and not the setups***).

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, March 19, 2018 8:01 PM
To: Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: Equipment
Importance: High

Hi Paula
In the internal docs for dev team, there is a section as follows:

Upgrade Considerations

PBI / Ex. 4

For dev local, will this be possible to use keys (I would think that the keys are related to security for PBI / Ex. 4 and not something we could use on dev local. If this is the case, how do you see developers being able to run equipment on dev local (laptop)? Ideally , I want to be able to run equipment locally, and if means bypassing security, I will need to do that or if you have suggestions as for the keys direction, please advise. How did Salient do this for local (or did they?). For equipment, fr, and oildb, I can run locally (although SSO wont work – I have to login to each as there is no PBI / Ex. 4 that is saved on local browser whenever I use local PBI / Ex. 4

qui

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/20/2018 5:57:45 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: FW: EMP Field Readiness Delegation Issues

I say we rewrite this entire set of apps ☺

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Tuesday, March 20, 2018 1:56 PM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Subject: FW: EMP Field Readiness Delegation Issues

Hello Team.
It appears "James Jeleniewski" access has stopped working. After several emails to find out what went wrong we are in the same spot. Not enough information from the user and not enough time & knowledge to troubleshoot thoroughly. Let discuss at call. This maybe trouble help desk ticket. Thanks.

Rob

From: Lucarino, Kelli
Sent: Tuesday, March 20, 2018 1:45 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Pettit, Jonathan <Pettit.Jonathan@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: EMP Field Readiness Delegation Issues

Hi Rob,

Yes it is just for my team. It is not a new delegation for him either, he has had it for at least a year. It just stopped working for some reason!!!

Kelli Lucarino
U.S. EPA Region 2
On-Scene Coordinator
2890 Woodbridge Avenue
Edison, New Jersey 08837
(732) 321-6665 (office)
Personal Privacy / Ex. 6 (cell)
lucarino.kelli@epa.gov

From: Thomas, Rob
Sent: Tuesday, March 20, 2018 1:02 PM
To: Lucarino, Kelli <Lucarino.Kelli@epa.gov>
Cc: Pettit, Jonathan <Pettit.Jonathan@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: EMP Field Readiness Delegation Issues

Hey Kelli.

This is for your Team and not the Region, correct? It sounds like you asking for him to be an "FR Data Manager". Review the graphic below to see why we are asking the questions and being careful assigning new permissions, rights, roles etc.:

PBI / Ex. 4

Thanks.
Rob Thomas

From: Lucarino, Kelli
Sent: Tuesday, March 20, 2018 12:52 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Pettit, Jonathan <Pettit.Jonathan@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: EMP Field Readiness Delegation Issues

Hey Rob,

He really only enters training in we take other than everything you mentioned!

Kelli Lucarino
U.S. EPA Region 2
On-Scene Coordinator
2890 Woodbridge Avenue
Edison, New Jersey 08837
(732) 321-6665 (office)
Personal Privacy / Ex. 6 (cell)
lucarino.kelli@epa.gov

From: Thomas, Rob
Sent: Tuesday, March 20, 2018 12:44 PM
To: Lucarino, Kelli <Lucarino.Kelli@epa.gov>
Cc: Pettit, Jonathan <Pettit.Jonathan@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: EMP Field Readiness Delegation Issues

HI Kelli.
What type of certificates and training dates? NIM KLPs, RSC, or SHEM? Are the certificates for a class or are they for stating someone is certified i.e. boat operator, 5-ton truck drive etc.? Does he perform the role of a FR Data Manager? Thanks.

Rob Thomas

From: Lucarino, Kelli
Sent: Tuesday, March 20, 2018 12:35 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Pettit, Jonathan <Pettit.Jonathan@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: EMP Field Readiness Delegation Issues

James is kind enough to keep all of our training up to date for us in the database. He can longer access anyone in the branch to upload certificates and update training dates.

From: Thomas, Rob
Sent: Tuesday, March 20, 2018 12:33 PM
To: Lucarino, Kelli <Lucarino.Kelli@epa.gov>
Cc: Pettit, Jonathan <Pettit.Jonathan@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: EMP Field Readiness Delegation Issues

Hi Kelli

Thanks. I was just looking at the list particularly his account. He has those rights you mention. What is it he's trying to access? This is what EMP shows for James J:

PBI / Ex. 4

Select User(s)

Selected User(s)

Personal Privacy / Ex. 6

Remove

Add Selected user(s) to a Group:

Application Non Application Groups Group Name

Comments:

Add User(s) Clear Comments

We may need to add him to the OEM Region 2 group. Thanks.

Rob Thomas

From: Lucarino, Kelli
Sent: Tuesday, March 20, 2018 12:27 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Pettit, Jonathan <Pettit.Jonathan@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: EMP Field Readiness Delegation Issues

Hi Rob,

His name is James Jeleniewski. I had given him delegate rights but somehow he was deleted as a delegate. It still shows he has delegated rights so I can't re-add him. Even though it says he has rights, he has not access.

Thanks,

Kelli Lucarino
U.S. EPA Region 2
On-Scene Coordinator
2890 Woodbridge Avenue

Edison, New Jersey 08837
(732) 321-6665 (office)
Personal Privacy / Ex. 6 (cell)
lucarino.kelli@epa.gov

From: Thomas, Rob
Sent: Tuesday, March 20, 2018 12:23 PM
To: Lucarino, Kelli <Lucarino.Kelli@epa.gov>
Cc: Pettit, Jonathan <Pettit.Jonathan@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: EMP Field Readiness Delegation Issues

HI Kelli.

So that we understand you correctly. You need someone to be an PBI / Ex. 4 or an PBI / Ex. 4?

What is James's last name? We need to check the rights of the correct James in R2. Right now EMP shows two James; one with PBI / Ex. 4 rights and the other as PBI / Ex. 4 rights. Please advise. Thanks.

Rob Thomas

From: Lucarino, Kelli
Sent: Tuesday, March 20, 2018 9:29 AM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Pettit, Jonathan <Pettit.Jonathan@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: EMP Field Readiness Delegation Issues

Hi Rob,

Thanks for your response. I do not know who else in the Region has delegation authority. Is there anyway to reset James's status so I can re-add him as a delegate??

Thanks so much for all of your help!!
Kelli

From: Thomas, Rob
Sent: Monday, March 05, 2018 11:10 AM
To: Lucarino, Kelli <Lucarino.Kelli@epa.gov>
Cc: Pettit, Jonathan <Pettit.Jonathan@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: EMP Field Readiness Delegation Issues

Hi Kelli
This is what was found for your user rights in EMP.

PBI / Ex. 4

Is there someone else with delegation authority in your Region?

- "I am a data manager in the field readiness module in the EMP for Region 2. Recently, my delegates were deleted and I am unable to reload them because they say they are already delegated. One person in particular needs the delegation. I have provided screen shots of my problem."

Regards,
Rob Thomas | w: 202.564.7507 | c: Personal Privacy / Ex. 6 | fx: 202.564.8731 | US EPA | OLEM, OEM |
Emergency Management Portal: System Owner/COR/PM | ISSO | FITARA Lead | MAAC Prioritization Rep

Sent from Mail for Windows 10

From: Lucarino, Kelli
Sent: Tuesday, February 27, 2018 1:14:31 PM
To: Thomas, Rob
Cc: Pettit, Jonathan
Subject: RE: EMP Field Readiness Delegation Issues

Thank you so much!!!!

Kelli Lucarino
U.S. EPA Region 2
On-Scene Coordinator
2890 Woodbridge Avenue
Edison, New Jersey 08837
(732) 321-6665 (office)
Personal Privacy / Ex. 6 (cell)
lucarino.kelli@epa.gov

From: Thomas, Rob
Sent: Tuesday, February 27, 2018 1:14 PM
To: Lucarino, Kelli <Lucarino.Kelli@epa.gov>
Cc: Pettit, Jonathan <Pettit.Jonathan@epa.gov>
Subject: Re: EMP Field Readiness Delegation Issues

Hi Kelli. We have to reprogram the email address on the site. Let me talk to my development team about your problems and get back to you soon as I can. Right now in a class but released due to fire alarm.

Sent from my iPhone

On Feb 27, 2018, at 1:02 PM, Lucarino, Kelli <Lucarino.Kelli@epa.gov> wrote:

Not sure who to send this to since the email address on the website doesn't work.

From: Lucarino, Kelli
Sent: Wednesday, February 21, 2018 11:25 AM
To: EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: EMP Field Readiness Delegation Issues

Hi,

I am a data manager in the field readiness module in the EMP for Region 2. Recently, my delegates were deleted and I am unable to reload them because they say they are already delegated. One person in particular needs the delegation. I have provided screen shots of my problem. Any help you can provide would be much appreciated!! Thanks!!

<image001.png>

<image002.png>

Kelli Lucarino
U.S. EPA Region 2
On-Scene Coordinator
2890 Woodbridge Avenue
Edison, New Jersey 08837
(732) 321-6665 (office)
Personal Privacy / Ex. 6 (cell)
lucarino.kelli@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/22/2018 10:25:19 PM
To: Morgan, Jennifer [morgan.jennifer@epa.gov]; Chilivery, Swetha [chilivery.swetha@epa.gov]; Campbell, Ed [Campbell.Ed@epa.gov]; McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]; Goods, Lawanna [Goods.Lawanna@epa.gov]
Subject: RE: List of OID Groups

Hello Jennifer

Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Morgan, Jennifer
Sent: Thursday, March 22, 2018 4:26 PM
To: Chilivery, Swetha <chilivery.swetha@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: List of OID Groups

Thanks Swetha.

Christian - I just took a quick look in EMP Admin to compare this list to what is in there and the only group missing from this list that is in EMP Admin is the "EMP_SDM_SITE_DATA_MANAGER" group and unfortunately there's no description for it or related application, I'm not exactly sure what this group is for, but wanted to bring it to your attention, otherwise, the document that Swetha sent is up to date!

Thanks,
Jenn

From: Chilivery, Swetha
Sent: Thursday, March 22, 2018 4:02 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: List of OID Groups

Hi Team,

Attached is the list of OID Groups defined in EMP applications.

Regards,

Swetha

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/6/2018 6:12:16 PM
To: Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
Subject: RE: Error details in SMA while trying to connect with empgroup_admin user

Great

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Tuesday, March 6, 2018 1:12 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Error details in SMA while trying to connect with empgroup_admin user

Yeah! I definitely get it! Awesome! I am glad I will get to learn a lot working with you!

Thanks,
Rakhi

From: Leckner, Erik
Sent: Tuesday, March 6, 2018 1:09 PM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: Error details in SMA while trying to connect with empgroup_admin user

Cool, now you may see why I am looking at your progress (your approach vs mine and see if we come to the same results). I was aware of everything you did your way because I had built the project 3 different ways ☺

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Tuesday, March 6, 2018 1:08 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Error details in SMA while trying to connect with empgroup_admin user

Great! Yeah! I can see that ! You are doing an awesome job leading this through! ☺

Thanks,
Rakhi

From: Leckner, Erik
Sent: Tuesday, March 6, 2018 1:04 PM

To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: Error details in SMA while trying to connect with empgroup_admin user

That is why I am doing it this way (I always have a plan at least most of the time ☺)

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Tuesday, March 6, 2018 12:30 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Error details in SMA while trying to connect with empgroup_admin user

Yeah! Definitely that's helpful!

Thanks,
Rakhi

From: Leckner, Erik
Sent: Tuesday, March 6, 2018 12:25 PM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: Error details in SMA while trying to connect with empgroup_admin user

One other thing is that by you doing it your way and I doing it my way is helpful in that if we both come up with the same error than we know at least that it is ***independent*** of how each of us is building the applications.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Tuesday, March 6, 2018 1:27 AM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Error details in SMA while trying to connect with empgroup_admin user

Hi Christian,

I tried experimenting the 'empgroup_admin' as login as I got an authorization error while using my own login id/pwd.(please refer the error and screen shot below). Looks like a hibernate version mismatch error.

PBI / Ex. 4

Thanks,
Rakhi

From: Leckner, Erik
Sent: Monday, March 5, 2018 10:10 PM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: Error details in SMA while trying to connect with empgroup_admin user

I am not sure what you mean by gave credentials we got from J after you accessed the SMA page. Are those the credentials you tried to use to login?

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Monday, March 5, 2018 8:00 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Error details in SMA while trying to connect with empgroup_admin user

Sure! Thanks! Can do screen share when you have time.

For set up/config, I did the following steps.

- Imported project using at file in SMA we got from Salient
- In for PBI / Ex. 4 credentials, I used the values we got from J. Used the webservice url I got from staging (PBI / Ex. 4 property file.
- Used the keystore.jks from staging.
- Deployed to local tomcat and accessed the SMA page. Gave credentials we got from J.

Thanks,
Rakhi

From: Leckner, Erik
Sent: Monday, March 5, 2018 7:39 PM

To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: Error details in SMA while trying to connect with empgroup_admin user

You are encountering an authentication error so something in the way you setup your environment is causing the issue. Im not sure of your setup. Please look into screen sharing and we can use that in the future.

Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Monday, March 5, 2018 7:36 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: Error details in SMA while trying to connect with empgroup_admin user

Hi Christian,

- At first I got the following error.

PBI / Ex. 4

PBI / Ex. 4

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/19/2018 9:14:31 PM
To: WAM Support [WAM_Support@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: PBI / Ex. 4 - EMP staging not working

Hi Maury

What is the development IP address and current credentials for the dev PBI / Ex. 4 ? Staging doesn't work with this service as it was just recently setup by James for development PBI / Ex. 4 . Also, can you please look into it being properly configured for it to work for eleckner and Rakhi's lanid and ensure its syncing with Cindy's new databases for EMP as well.

Thanks!

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: WAM Support
Sent: Monday, March 19, 2018 4:14 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; WAM Support <WAM_Support@epa.gov>
Subject: RE: IAM web service - EMP staging not working

Hi Christian,

We found a hung service on one of the server nodes and the service has been restarted. Please try logon again and let us know status.

Logon worked for me going to PBI / Ex. 4

PBI / Ex. 4

Maury Smith
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency
CSRA, Inc.
79 TW Alexander Drive, Building 4401, Research Triangle Park, NC 27709
Office: 919.200.7305 | Mobile: Personal Privacy / Ex. 6 | smith.maury@epa.gov | www.csra.com

CSRA
Think Next. Now.

From: WAM Support
Sent: Friday, March 16, 2018 4:31 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: RE: PBI / Ex. 4 - EMP staging not working

OK thanks for the additional information Christian. I think we are going to need additional input from Paula in order to figure out the issue.

Maury

From: Leckner, Erik
Sent: Friday, March 16, 2018 4:30 PM
To: WAM Support <WAM_Support@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: RE: IAM web service - EMP staging not working

(Staging IAM properly worked before but Dev IAM never worked for user credentials such as eleckner so dev used staging as well up to the point of the property changes made by Paula on 3/13)

Christian Leckner

Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Friday, March 16, 2018 4:17 PM
To: WAM Support <WAM_Support@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: RE: PBI / Ex. 4 - EMP staging not working

PBI / Ex. 4 never properly worked (empgroup_admin worked, but not users such as Personal Privacy / Ex. 6 – recently setup for EMP by James Waldo.

No changes to apps – other than **Paula** updating property files. Same changes in dev. Paula updated passwords for IAM.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: WAM Support
Sent: Friday, March 16, 2018 4:15 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: RE: PBI / Ex. 4 - EMP staging not working

Has anything changed with this specific application recently? Other Staging WAM apps seem to be OK.

From: Leckner, Erik
Sent: Friday, March 16, 2018 4:14 PM
To: WAM Support <WAM_Support@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: RE: PBI / Ex. 4 - EMP staging not working

Hi WAM

Just an additional note. We need this also to work for new development IAM service for Ed's team (lanids are recognized, authorizations are properly administered).

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: WAM Support
Sent: Friday, March 16, 2018 4:06 PM

To: Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: PBI / Ex. 4 - EMP staging not working

Paula,

Is this just an issue with the EMP application? Are there authentication issues with other Staging WAM applications?

Maury Smith
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency
CSRA, Inc.
79 TW Alexander Drive, Building 4401, Research Triangle Park, NC 27709
Office: 919.200.7305 | Mobile Personal Privacy / Ex. 6 | smith.maury@epa.gov | www.csra.com

CSRA
Think Next. Now.

From: Childers, Paula
Sent: Friday, March 16, 2018 3:52 PM
To: WAM Support <WAM_Support@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: Re: PBI / Ex. 4 - EMP staging not working
Importance: High

WAM team - I have restarted the Staging EMP environments and received this erro rupon the first time I attempted to login:

PBI / Ex. 4

No one is currently able to login to EMP Staging applications. Please advise ASAP.

Thanks,
Paula

Paula Childers
ITS-EPA III | NCC Middleware & Applications Team
CSRA Inc. | on contract to the US EPA

79 T.W. Alexander Drive, Bldg. 4401, RTP, NC 27709
919-200-7396 | childers.paula@epa.gov

From: Childers, Paula
Sent: Friday, March 16, 2018 2:45 PM
To: Leckner, Erik; WAM Support
Cc: Campbell, Ed; Ferko, Dan; Spradling, LeAnn
Subject: Re: PBI / Ex. 4

I have duplicated this issue in Staging. WAM team, I am seeing this error in the Staging log files, please advise:

PBI / Ex. 4

Thanks,
Paula

Paula Childers
ITS-EPA III | NCC Middleware & Applications Team
CSRA Inc. | on contract to the US EPA
79 T.W. Alexander Drive, Bldg. 4401, RTP, NC 27709
919-200-7396 | childers.paula@epa.gov

From: Leckner, Erik
Sent: Friday, March 16, 2018 1:40 PM
To: Childers, Paula
Cc: Campbell, Ed; Page, Alison; Ferko, Dan
Subject: RE: PBI / Ex. 4

Paula

It doesn't work on staging as well. Not just dev. When I and Rakhi and perhaps others login, it no longer works. It refuses to authenticate.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Friday, March 16, 2018 1:37 PM
To: Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>
Subject: RE: PBI / Ex. 4

So when I try to login to even staging, I get authentication errors. 3 days ago no problems. Dev is locked out altogether on staging and dev. I could update my lanid password and see if this works. Curious if it's something else.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Friday, March 16, 2018 1:35 PM
To: Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>
Subject: RE: PBI / Ex. 4

Hi Paula

Using clear text, without encryption. Worked before 2 days ago for quite some time. We have a flag as you know that we can set to encrypt=false.
I fully understand how decrypt works in the apps (its java decrypt libraries).

It doesn't work on staging what you have up there my my lan id? Could it be as simple as my lanid's password needs to be updated and that's all now. Same timing as your changes.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Childers, Paula
Sent: Friday, March 16, 2018 1:33 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>
Subject: Re: PBI / Ex. 4

Did you update the passwords in your dev apps after they were changed on the database? If so, did you encrypt them? And if you did, do you have the encryption key in the right location for the app to find it to decode the encrypted passwords? Do you have the encryption setup stuff?

I actually know very little about the encryption itself - the developers provided an bundle of encryption stuff and a command to use to encrypt the users & passwords, which we use each time we change the passwords. How the decryption happens in the apps, etc I have no idea.

Thanks,
Paula

Paula Childers
ITS-EPA III | NCC Middleware & Applications Team
CSRA Inc. | on contract to the US EPA
79 T.W. Alexander Drive, Bldg. 4401, RTP, NC 27709
919-200-7396 | childers.paula@epa.gov

From: Leckner, Erik
Sent: Friday, March 16, 2018 1:15 PM
To: Childers, Paula
Cc: Campbell, Ed; Page, Alison
Subject: PBI / Ex. 4

Hi Paula

Two days ago the dev team had been locked out of all apps on staging and dev. I understand you had performed a periodic update to the PBI / Ex. 4 and DB passwords in the config files.
However, I nor Rakhi was able to login to any app on staging nor our dev environment which makes use in part of staging's settings. Since neither Rakhi nor I can perform our work.

Any idea?

Thanks in advance.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/7/2018 10:24:13 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
Subject: RE: Actions Items

Hi Ed

Update based on Cindy's update and Rob's confirmation – we can skip Paula's action items since she is going by what Rob has organized in the past 24 hours wrt logs and wrt production since Rob is aware also that SMA is not on production – we are OK for now. Ideally, in the future, we should have it so we can see what was deployed for mobile as well.

1. Dev machine setup – must have SSL. Will need access to SSL certificate.
   a. IAM web services must work with the dev machine. Database connections must work from that machine.
   b. Deploy current staging onto dev machine for us (we can do it as well but they can too and save us some time but ok if we need to ☺)
   c. Grant us superuser privileges.

2. Cindy go thru the property files that I zipped up, then pass it to any others like BI developer lead, etc. Pass it around approach, she needn't put it in a worksheet if she can write her note sin the property files right where the properties are. Or she can put it in a worksheet. Whichever is easiest for her and without mistakes.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Wednesday, March 7, 2018 4:11 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: Actions Items
Importance: High

Current Action Items:

1. Dev machine setup – must have SSL. Will need access to SSL certificate.
   a. IAM web services must work with the dev machine. Database connections must work from that machine.
   b. Deploy current staging onto dev machine for us (we can do it as well but they can too and save us some time but ok if we need to ☺)
   c. Grant us superuser privileges.

2. Cindy go thru the property files that I zipped up, then pass it to any others like BI developer lead, etc. Pass it around approach, she needn't put it in a worksheet if she can write her note sin the property files right where the properties are. Or she can put it in a worksheet. Whichever is easiest for her and without mistakes.

3. Paula:

   Snapshot of production (so we can compare)

   Log migration which Rob has already approved at least once already.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 2/20/2018 7:17:49 PM
To: Page, Alison [Page.Alison@epa.gov]; Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: Additional RAM

Great, thanks!

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Page, Alison
Sent: Tuesday, February 20, 2018 2:17 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Additional RAM

We should be able to put in a request for that via the same eztech forms site. Lemme take a look and I'll get back to you on it.

Thanks,
Ali Page
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
page.alison@epa.gov | (o) 919.200.7283
http://intranet.epa.gov/webdev

From: Leckner, Erik
Sent: Tuesday, February 20, 2018 2:16 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>
Subject: Additional RAM

Hi Ed and Alison,

Would it be possible to get additional RAM? My computer currently has 8 GB RAM, could use 16 GB to 32 GB for development. Eclipse with Tomcat running application servers requires more for best development performance.

Best,
Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/30/2018 8:25:03 PM
To: Batcho, Ron [Batcho.Ron@epa.gov]; Campbell, Ed [Campbell.Ed@epa.gov]
CC: Unix Group [group.unix@epa.gov]
Subject: RE: superuser access on PBI / Ex. 4

Hello Ron

Yes, Greg had added me to the list today.

Thank you for the follow up.

(I've used sudo many times over the years in Unix/Linux environments dating back to '92 on PBI / Ex. 4 etc.).

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Batcho, Ron
Sent: Friday, March 30, 2018 4:20 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Unix Group <group.unix@epa.gov>
Subject: RE: superuser access on empdev.appdev.epa.gov

You have that PBI / Ex. 4 right already:

PBI / Ex. 4

Ron Batcho
Jr. Unix Systems Administrator
T: 919-200-7402 | batcho.ron@epa.gov
CSRA on the ITS-EPA III contract to the US EPA

From: Leckner, Erik
Sent: Thursday, March 29, 2018 5:51 PM
To: Batcho, Ron <Batcho.Ron@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: superuser access on empdev.appdev.epa.gov

Hi Ron,

Slight typo on email below. Dan Ferko is who I meant to refer to.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Thursday, March 29, 2018 5:49 PM
To: Batcho, Ron <Batcho.Ron@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: superuser access on
Importance: High

Hello Ron,

We just received the development machine for EMP applications, which is PBI / Ex. 4

We will be predominantly using the following configured directories:

PBI / Ex. 4

In addition to the /home/<lanid> directories.

In order to properly install, configure, deploy and run EMP specific apps on this machine for strictly development purposes, I will need to
PBI / Ex. 4 access where I would need to be put on the sudo list.

Ed Campbell was just informed by Dan Merko that you are the one that might be able to approve/do this.

I currently receive the following error when I try to run PBI / Ex. 4 ".

PBI / Ex. 4

We trust you have received the usual lecture from the local System Administrator. It usually boils down to these three things:

#1) Respect the privacy of others.
#2) Think before you type.
#3) With great power comes great responsibility.

PBI / Ex. 4 password for Personal Privacy / Ex. 6

Personal Privacy / Ex. 6 is not in the PBI / Ex. 4 file. This incident will be reported.

I need this type of access as early as possible so I can start to install/configure EMP applications for dev purposes.

Thank you.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/16/2018 5:45:51 AM
To: leckner.erik@epa.gov
Subject: JIRA (PBI / Ex. 4 LINKS TODO

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Campbell, Ed
Sent: Thursday, February 1, 2018 2:42 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Chilivery, Swetha <chilivery.swetha@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Fan, Yanqian <fan.yanqian@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: Please Signup For PBI / Ex. 4 Accounts

All,

Quick update on this. Here are the locations of the JIRA and PBI / Ex. 4 sites:

PBI / Ex. 4

It will be helpful to bookmark these. I've added a handful of you to the JIRA board and Confluence site at this point:

People

Name *	Email
Edward Campbell	edward.campbell@csra.com
Ali Page	ali.page@csra.com
Cindy Fan	cindy.fan@csra.com
Colleen McCarthy	mccarthy.colleen@epa.gov
mccarthey.colleen@epa.gov	mccarthey.colleen@epa.gov

Colleen – I believe the lower ID is one you won't be using, but I just wanted to confirm this.

Let me know as you folks have created accounts and I can add you to these spaces.

Thanks,

Ed Campbell
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
campbell.ed@epa.gov | (o) 919.200.7243
PBI / Ex. 4

From: Campbell, Ed
Sent: Wednesday, January 31, 2018 5:17 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Chilivery, Swetha <chilivery.swetha@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Fan, Yanqian <fan.yanqian@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: Please Signup For PBI / Ex. 4 Accounts

Hi Team –

We're going to use PBI / Ex. 4 and JIRA to track project documentation and tasks, respectively. Please sign up for an account (you only need one, because they are related products) at the link below:

PBI / Ex. 4

And let me know when you've done that, so I can invite you to our group spaces. I used my EPA email and that should be fine.

Thank you guys!

Ed Campbell
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
campbell.ed@epa.gov | (o) 919.200.7243
PBI / Ex. 4

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/5/2018 9:10:28 PM
To: Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]
Subject: RE: Equipment privileges

Thanks Cindy. I shall. ☺

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, March 5, 2018 4:10 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Equipment privileges

Sure. Please ask James then. You actually have better idea ☺

From: Leckner, Erik
Sent: Monday, March 5, 2018 4:08 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: Equipment privileges

Ok thanks!. I can ask James if you like. Wish Dan had replied at least saying he didn't have that ☺

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, March 5, 2018 4:07 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Equipment privileges

Probably Dan doesn't have the URL for IAM service. I will reach out to James for that.

Thanks!
Cindy

From: Leckner, Erik
Sent: Monday, March 5, 2018 4:04 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: Equipment privileges

I was able to login to **empadmin**, **fr**, **oildb** (although I haven't explored that one recently and would need to revisit that), **sma** (said something about not authenticated – takes me to sma but says not authenticated), and **equipment** altogether goes to a ssologout page.
My next test was on **equipment** and that is why I had asked since it doesn't even allow login.

The issue might be with the cookie – In dev running locally, it doesn't create cookies even with 127.0.0.1 used instead of localhost (same thing but with ip address).
Just wanted to make sure I have all the permissions running for dev and staging databases for **equipment** for my next series of tests.

The next test is just to deploy on a dev server (which Ed is working to get) and just see if it all works but Im still waiting on dev.

Dan didn't provide the url for the IAM service. I got the username and the password. Can you ping him directly (just low-key) – since he doesn't reply to my emails.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, March 5, 2018 3:58 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Equipment privileges

If James copied OID groups with members from staging to DEV, then everything should be same as in staging. Are you able to login any EMP app in DEV from your local machine?

From: Leckner, Erik
Sent: Monday, March 5, 2018 3:54 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: Equipment privileges

Hello Cindy

Will they also be in the new development IAM dev database? Although, Dan hasn't provided us with the url that he provided the password for so until then I am using the staging IAM service.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, March 5, 2018 1:24 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: Equipment privileges

Thanks

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, March 5, 2018 9:35 AM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Equipment privileges

Christian,

Yes, you already have all Equipment groups in staging. Now I just granted same Equipment groups to you in production as well.

Thanks!
Cindy

From: Leckner, Erik
Sent: Saturday, March 3, 2018 3:04 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: Equipment privileges

Hi Cindy

Do I have all the equipment privileges?

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/21/2018 6:15:23 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: EMP PBI / Ex. 4 + Dev Setup Questions

Shall do. Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Campbell, Ed
Sent: Wednesday, March 21, 2018 2:11 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: FW: EMP PBI / Ex. 4 + Dev Setup Questions

Hey Christian,

Heads up. Maybe start with item two today.

From: Childers, Paula
Sent: Wednesday, March 21, 2018 1:15 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: Re: EMP PBI / Ex. 4 + Dev Setup Questions

Hi Ed;

My 3pm today may run a little long, so it might be good if you could start with the IAM architecture in case I am a little late arriving.

Thanks,
Paula

Paula Childers
ITS-EPA III | NCC Middleware & Applications Team
CSRA Inc. | on contract to the US EPA
79 T.W. Alexander Drive, Bldg. 4401, RTP, NC 27709
919-200-7396 | childers.paula@epa.gov

From: Campbell, Ed
Sent: Monday, March 19, 2018 3:28 PM
To: Campbell, Ed; Childers, Paula; Waldo, James V.; Rakhi Nair; Leckner, Erik; Smith, Maury
Cc: Page, Alison; Spradling, LeAnn
Subject: EMP PBI / Ex. 4 + Dev Setup Questions

When: Wednesday, March 21, 2018 4:00 PM-5:00 PM.
Where: Conference Call

Hi Folks –

Christian and Rakhi have a few questions mostly relating to PBI / Ex. 4 and Deployment for the EMP project. I think we can move through these topics with roughly 20 minutes a piece. I will let Christian lead the questions to ensure he and Rakhi get what they need from this call. To provide context - we should be receiving the Dev server for this project this week, and he and Rakhi need to be fully billable to its development at that point. Please feel free to forward this to anyone else who needs to attend. Thanks.

High Level Agenda

Topic 1: Overview of EPA Deployment Procedures - Overview of EPA's EMP deployment related procedures, with special focus on EMP deployment procedures from Development to Staging. (Pertains mostly to Paula)

Topic 2: Overview of PBI / Ex. 4 - This topic discusses PBI / Ex. 4 related security technology in ensuring EMP development environments have all the proper authentication related keys, trust stores, SSL certificates, etc. for ensuring authentication in local development environments and the new development server and any development local constraints for running locally (https, cookies, etc). (Pertains mostly to PBI / Ex. 4)

Overview of Staging and Production Deployment Procedures - This topic focuses on EMP deployment related procedures, with special focus on EMP deployment procedures for Staging and Production. (Pertains mostly to Paula)

Call In Info:

Conference
Access Cod

Conference Line/Code / Ex. 6

Appointment

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 2/28/2018 12:07:01 AM
To: Ferko, Dan [Ferko.Daniel@epa.gov]

Subject: Accepted: Discuss future EMP development environment
Location: Conference Line: & Conference Line/Code / Ex. 6

Start: 2/28/2018 6:30:00 PM
End: 2/28/2018 7:00:00 PM
Show Time As: Busy

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 4/6/2018 4:46:39 AM
To: Campbell, Ed [Campbell.Ed@epa.gov]
CC: Page, Alison [Page.Alison@epa.gov]
Subject: IAM/Middleware

Hi Ed

a) IAM was supposed to be done today – so let's see if we can get them to finish by noon tomorrow;
b) Since Middleware's meeting was Monday and was delayed by Paula's tactics, let's see if we can get them to finish by Friday COB EST

Paula has already cost this project 2 months by not allowing staging to be used for dev as both you, I, and Rob had wanted, let's see if we can get Paula to complete her work with README and IAM finish their work by Friday COB.

Paula first changed permissions today on staging, something I asked the first day I had access to staging in early Feb.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 5/17/2018 6:03:09 AM
To: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: Action Items *Updated*

Importance: High

1. EMBI ** may require speaking to their team directly to escalate if they don't provide access ASAP **
2. I provided secondary links that I sent to James and Cindy (some are important like ICIS and SMTP and others are very basic) – hopefully they reply with something – not sure if James is the best on that but if he works security he may know who's the stakeholders on those secondary links
3. Rakhi issue resolved (she wrote stating she assured me and thanked: "Sure Christian!Thanks,Rakhi.")

My hardest but funnest part is coming up where I will do some additional robust validation, then design Subversion tree optimal for our work so I will go stealth for 2 days. Just like Paula wanted everyone off empdev, so will I at that time (so no files, etc get modified, edited, nor data- so Cindy can also save the DB)

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/16/2018 6:46:24 PM
To: Childers, Paula [Childers.Paula@epa.gov]; WAM Support [WAM_Support@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]; Ferko, Dan [Ferko.Daniel@epa.gov]; Spradling, LeAnn [Spradling.LeAnn@epa.gov]
Subject: RE: PBI / Ex. 4 / DB

Hi Paula

Super thanks - I just had written to WAM support on the same issue – thanks again, Paula!

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Childers, Paula
Sent: Friday, March 16, 2018 2:45 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; WAM Support <WAM_Support@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: Re: PBI / Ex. 4

I have duplicated this issue in Staging. WAM team, I am seeing this error in the Staging log files, please advise:

PBI / Ex. 4

Thanks,
Paula

Paula Childers
ITS-EPA III | NCC Middleware & Applications Team
CSRA Inc. | on contract to the US EPA
79 T.W. Alexander Drive, Bldg. 4401, RTP, NC 27709
919-200-7396 | childers.paula@epa.gov

From: Leckner, Erik
Sent: Friday, March 16, 2018 1:40 PM
To: Childers, Paula
Cc: Campbell, Ed; Page, Alison; Ferko, Dan
Subject: RE: PBI / Ex. 4 / DB

Paula

It doesn't work on staging as well. Not just dev. When I and Rakhi and perhaps others login, it no longer works. It refuses to authenticate.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Friday, March 16, 2018 1:37 PM
To: Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>
Subject: RE: PBI / Ex. 4 / DB

So when I try to login to even staging, I get authentication errors. 3 days ago no problems. Dev is locked out altogether on staging and dev. I could update my lanid password and see if this works. Curious if it's something else.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Friday, March 16, 2018 1:35 PM
To: Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>
Subject: RE: PBI / Ex. 4 / DB

Hi Paula

Using clear text, without encryption. Worked before 2 days ago for quite some time. We have a flag as you know that we can set to encrypt=false.
I fully understand how decrypt works in the apps (it PBI / Ex. 4 .

It doesn't work on staging what you have up there my my lan id? Could it be as simple as my lanid's password needs to be updated and that's all now. Same timing as your changes.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Childers, Paula
Sent: Friday, March 16, 2018 1:33 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>
Subject: Re: PBI / Ex. 4 / DB

Did you update the passwords in your dev apps after they were changed on the database? If so, did you encrypt them? And if you did, do you have the encryption key in the right location for the app to find it to decode the encrypted passwords? Do you have the encryption setup stuff?

I actually know very little about the encryption itself - the developers provided an bundle of encryption stuff and a command to use to encrypt the users & passwords, which we use each time we change the passwords. How the decryption happens in the apps, etc I have no idea.

Thanks,
Paula

Paula Childers
ITS-EPA III | NCC Middleware & Applications Team
CSRA Inc. | on contract to the US EPA
79 T.W. Alexander Drive, Bldg. 4401, RTP, NC 27709
919-200-7396 | childers.paula@epa.gov

From: Leckner, Erik
Sent: Friday, March 16, 2018 1:15 PM
To: Childers, Paula
Cc: Campbell, Ed; Page, Alison
Subject: PBI / Ex. 4 / DB

Hi Paula

Two days ago the dev team had been locked out of all apps on staging and dev. I understand you had performed a periodic update to the PBI / Ex. 4 passwords in the config files.
However, I nor Rakhi was able to login to any app on staging nor our dev environment which makes use in part of staging's settings. Since neither Rakhi nor I can perform our work.

Any idea?

Thanks in advance.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/13/2018 2:34:01 AM
To: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: Dev Environment, Configuration

Importance: High

Hello Ed,

I had asked Paula for the server **config** information for staging earlier today. She did not provide it as of yet but understood she may be busy.

Somehow we are going to need to get others such as Paula to provide what we need since without jdaemon superuser access, I have no way of seeing the Tomcat staging deployment. She took time to clip it from one file (one server.xml file) but not actually provide the set of files. She took time to not provide us with the details on staging deployments until I had asked last week about that, etc. In fact it would have been faster for her to just provide those files than to meticulously clip portions of it and keep the rest away. We don't have repository as well so we can't see the orig source on oildb and equipment and sma. We need a way to make things happen, as requested without deviation on important things. Because, between IAM, WAM, Paula, etc I am not getting what I need when I need it to fully reproduce the dev environment. I don't need to wait til we get a dev server for me to make advances on the environment. I am unsure as to why Paula stated she will zip it when we get a dev server when I kinda needed it now ☺

Thanks in advance if you can figure out this front.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/27/2018 6:54:01 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: Source Code Repository

On other thing to note, the repository is very important as we can't start working on the code (I can't freeze in repository) without knowing what code we have for oildb, equipment, and sma since there appears to be different code differences.

Once we flush this out, I can first work to storing it in our own repository and then once we setup dev server on our end (up to a week of work), we can start working on JIRA tasks for oildb, equipment (and sma). Empadmin and fr are identical to staging. We have open tickets filed on equip and oildb, so I need to hear back from Rob/Salient before we make any code mods.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Campbell, Ed
Sent: Tuesday, March 27, 2018 2:15 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Rakhi Nair <rakhi.mnair@gmail.com>
Subject: RE: Source Code Repository

Christian,

I still haven't talked to Rob about this. I will send your email tonight, I promise. Confirm for me that everything in it is still current (IE – you haven't had any other breakthroughs or updates). I don't want to raise it on this particular call because it's a large topic, and we are already overbooked on the agenda for this hour today.

From: Leckner, Erik
Sent: Tuesday, March 27, 2018 2:13 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Rakhi Nair <rakhi.mnair@gmail.com>
Subject: Source Code Repository
Importance: High

Hi Ed,

Any word back from Rob/Salient on getting the repository? Should we bring this up today in our meeting with Rob?

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 4/3/2018 8:56:26 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: Action Items - Steps (Two updates to action item)

Importance: High

IAM	Followup to keep track
Middleware	Approve (ADC, Rob); Paula Ramp Up/Refresh Memory; Meeting with Paula; Also Paula needs to open up staging files for read access so we can sync any changes made on either end (dev to staging and staging to dev)
DbSync for Groups (Cindy, IAM, Christian)	Cindy working with IAM team and Dev team to have dbsync in place for IAM and app groups
Source Code	Elliot/Salient; Contigency Plan
Repository	Christian/Greg (Root, etc); svnserve; then possibly httd for subversion; decide branching, tags, releases (kind of the same thing you are doing with JIRA but with source code repository
Keystores, private keys, certificates	Generate new keystores (storage of keys and certs) to communicate with new IAM services created/configured above; etc.
Build/Test Dev Code/Add to Subversion/Test SVN for new checkout	Christian; deploy; test; add to subversion; test a checkout; etc.
RAM	Tonya, Ed: Christian travel to EPA (again?)

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From: Leckner, Erik
Sent: Tuesday, April 3, 2018 4:48 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: Action Items - Steps
Importance: High

IAM	Followup to keep track
Middleware	Approve (ADC, Rob); Paula Ramp Up/Refresh Memory; Meeting with Paula; Also Paula needs to open up staging files for read access so we can sync any changes made on either end (dev to staging and staging to dev)
Source Code	Elliot/Salient; Contigency Plan

Repository	Christian/Greg (Root, etc); svnserve; then possibly httd for subversion; decide branching, tags, releases (kind of the same thing you are doing with JIRA but with source code repository
Build/Test Dev Code/Add to Subversion/Test SVN for new checkout	Christian; deploy; test; add to subversion
RAM	Tonya, Ed: Christian travel to EPA (again?)

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Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 2/28/2018 12:04:09 AM
To: Ferko, Dan [Ferko.Daniel@epa.gov]; Childers, Paula [Childers.Paula@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]; Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: Staging emp directories

Hi Dan

Great, looking forward to this meeting – note that Rakhi and I are both in the San Diego, CA Time Zone (PDT).

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From: Ferko, Dan
Sent: Tuesday, February 27, 2018 7:03 PM
To: Childers, Paula <Childers.Paula@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Staging emp directories

All,

I would prefer solving our problems without involving NCC's EMP customer and NCC. We need to be clear what servers/services we are using for EMP development. I will schedule an internal meeting to see how much we can resolve.

Dan

From: Thomas, Rob
Sent: Tuesday, February 27, 2018 5:51 PM
To: Childers, Paula <Childers.Paula@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>
Cc: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Cusumano, Vicente <Cusumano.Vicente@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Staging emp directories
Importance: High

Hi Paula and Dan.

When can we have the meetings to discuss PBI / Ex. 4, a work around to what Salient-CRGT did previously, Production & Staging Instances, and any other issue we have?

After reading the email threads it appears we are stuck with one arm and leg tied together. We have to clear these obstacles without further issues. I have time to meet this week between Wednesday and Friday. Please advise. Thank you!

Rob Thomas

From: Childers, Paula
Sent: Tuesday, February 27, 2018 5:40 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Ferko, Dan <Ferko.Daniel@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Thomas, Rob <Thomas.Rob@epa.gov>
Subject: Re: Staging emp directories

Christian;

The internal documentation I sent to you was internal *for the* PBI / Ex. 4 *hment administrators*. Pretty much none of what you listed will be done by your team. ☺ That documentation was meant to be informational, not as "do this" instructions.

PBI / Ex. 4, and update database passwords (in conjunction with the DB admins).

All the application exploded WARs (as deployed), all the config files inside them, and all the application-generated logs will be held in the PBI / Ex. 4 folder (and its subfolders) on Fractal, which you should have direct access to. (Assuming you can log in to Fractal now?)

The applications are deployed via context descriptors that point PBI / Ex. 4; in that location, there is nothing in PBI / Ex. 4 webapps. The deployment descriptors **can** contain database connection pool information (if you wish), but the former EMP developers chose to set those up differently - the database connection information is stored in the properties files inside each exploded WAR. The EMP deployment descriptors contain nearly nothing. Here's an example:

PBI / Ex. 4

That's literally it. All the other config information is held in the WARs. Which you should have full access to on PBI / Ex. 4

If you'd like for me to walk you through the configuration, we can have Dan Ferko set up a web conference and I can show you the rest of it "live."

The PBI / Ex. 4 logging stuff is another matter. Let's discuss that separately.

Thanks,
Paula

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From: Leckner, Erik
Sent: Tuesday, February 27, 2018 5:13 PM
To: Childers, Paula
Cc: Ferko, Dan; Fan, Cindy (Yanqian); Campbell, Ed; Thomas, Rob
Subject: RE: Staging emp directories

Hi Paula,

Adding Rob, since he was just about to send a request over to Dan on this.

1. Salient left us with developer code which includes properties files for each project set for development which has a mismatch of links, urls, etc. to stale development servers/services (we don't have the dev server that Salient had been using), so I/we need to know how PBI / Ex. 4 and equipment .war files are currently being deployed on staging so we can replicate that in our dev environment and make precise changes to ours in dev.

   I am performing our deployment on my local dev machine (localhost:8080) and we have no shared dev server to view. Since the ultimate target is the staging and production servers, I/we need to see precisely how it is being deployed via up-to-date configurations on at least staging since the production release teams know how they release it from staging.

2. In the document 'internal-docs-for-new-dev-team', there is a step:

   Step 1: Change to the Personal Privacy / Ex. 6 user.
   PBI / Ex. 4

3. Access to PBI / Ex. 4 not accessible, as you know. So there is no way for me to see it currently (webapps directory in tomcat).

4. We may need to see the logs as well if they are in restricted directories on staging. Until I see those properties files, I can't even tell where all the logs are.

5. In addition, according to PBI / Ex. 4 the passwords change. Since we are without a dev server and a dev PBI / Ex. 4 server, and a de PBI / Ex. 4 etc, we need to see what staging is using, unless we get a dedicated dev machine.

   EPA security policy mandates that all passwords must be changed every 90 days. For each of the Interim PBI / Ex. 4 servers, there are multiple passwords that will need updating. These include the passwords for each of the PBI / Ex. 4 users as listed above, as well as the password for " PBI / Ex. 4 admin user. NOTE: When this PBI / Ex. 4 user password is updated, it must be changed in the conf files for multiple applications.

Thanks.

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From: Childers, Paula
Sent: Tuesday, February 27, 2018 4:49 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Ferko, Dan <Ferko.Daniel@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: Re: Staging emp directories

Hi Christian;

I'm going to drop Kertis off the email chain for the Fractal server access.

To make a long story short, we don't allow developers to have su to the jdaemon user, for security reasons. PBI / Ex. 4 PBI / Ex. 4, and therefore has the ability to make changes to its configuration, which is not in the scope of developers' work when servers are NCC-standard managed.

What exactly were you wanting jdaemon to be able to do? There are multiple different possibilities for how to proceed, depending on what you need.

Thanks,
Paula

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From: Leckner, Erik
Sent: Tuesday, February 27, 2018 3:29 PM
To: Henderson, Kertis
Cc: Childers, Paula; Ferko, Dan; Fan, Cindy (Yanqian); Campbell, Ed
Subject: RE: Staging emp directories

Hello Kris

The IAM server is not what I need su privileges – it's the staging application server that I need su privileges for. The IAm server being used for staging is on another server.

Thanks for the update on the PBI / Ex. 4 (since it's going away on Sept 1, staging will also need to be updated as well – since staging is pre-release for production).

The reason for this question is since until Sept 1, we will need to work with the IAM services the current way, and the previous contractor has their own PBI / Ex. 4 for their use.

Thanks again.

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From: Henderson, Kertis
Sent: Tuesday, February 27, 2018 3:24 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Childers, Paula <Childers.Paula@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Staging emp directories

Erik,

I do not know anything about fractal. That's not one of my servers. If it were one of my IAM servers, you would likely not be eligible for su rights.

The PBI / Ex. 4 is going away September 1st.

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henderson.kertis@epa.gov
919-335-3274 (office)

From: Leckner, Erik
Sent: Tuesday, February 27, 2018 1:35 PM
To: Henderson, Kertis <henderson.kertis@epa.gov>
Cc: Childers, Paula <Childers.Paula@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Staging emp directories

Hello Kertis

Thanks thus far.

Can you put me in contact with the person responsible for the PBI / Ex. 4. For production, the PBI / Ex. 4 is:

PBI / Ex. 4

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949-244-6501 | leckner.erik@epa.gov

From: Henderson, Kertis
Sent: Tuesday, February 27, 2018 1:33 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Childers, Paula <Childers.Paula@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Staging emp directories

Sorry, I forgot to answer that last question.

I'm unfamiliar with PBI / Ex. 4. This is not one of my servers, sorry.

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From: Leckner, Erik
Sent: Tuesday, February 27, 2018 1:31 PM
To: Henderson, Kertis <henderson.kertis@epa.gov>
Cc: Childers, Paula <Childers.Paula@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Staging emp directories

Hello Kertis

On PBI / Ex. 4, this is currently running for EPA user authentication:

PBI / Ex. 4

This is being currently being used for user authentication on staging and there is also one for production.

Are you familiar with this PBI / Ex. 4?

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From: Henderson, Kertis
Sent: Tuesday, February 27, 2018 1:22 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>

Cc: Childers, Paula <Childers.Paula@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Staging emp directories

Hello.

While we have a PBI / Ex. 4 that allows authentication currently, this will be retired around September of this year. So, the use of web services for authentication will not be supported.

PBI / Ex. 4 is a standard for web authentication. If your application has a plug-in or other existing support for PBI / Ex. 4, then it's likely easy to implement. If there is no existing PBI / Ex. 4 support for your application, then I wouldn't suggest writing it. A PBI / Ex. 4 solution would likely require much less development.

A PBI / Ex. 4 proxy intercepts all traffic between the client and the application server, and only authenticated traffic is passed between the client and web server. The identity information is passed to the application server via HTTP headers.

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919-335-3274 (office)

From: Leckner, Erik
Sent: Tuesday, February 27, 2018 1:17 PM
To: Henderson, Kertis <henderson.kertis@epa.gov>
Cc: Childers, Paula <Childers.Paula@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Staging emp directories

Hello Kertis,

The EMP applications currently use an PBI / Ex. 4 for staging and production application servers.

The goal is to authenticate users in a development environment. We may be OK using the staging server for this (I am currently doing this for dev purposes in local dev) but the previous contractor (Salient) had their own PBI / Ex. 4

Can you tell me more about the PBI / Ex. 4? We aren't looking to change how users are currently being authenticated.

Also, Rakhi and I need superuser access for PBI / Ex. 4 so we can use the PBI / Ex. 4 Are you able to grant us that privilege?

Thanks in advance.

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From: Henderson, Kertis
Sent: Tuesday, February 27, 2018 11:33 AM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Childers, Paula <Childers.Paula@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Staging emp directories

Good morning,

I'm not sure what's being requested here. If you're looking for a web service, we can provide a SCIM interface for querying user data. If you're looking for authentication, we can provide a WebGate proxy or SAML interface. Is the goal to query user data or authenticate users?

Thanks.

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79 TW Alexander Dr, Bld 4401 - 479, Durham NC 27713
henderson.kertis@epa.gov
919-335-3274 (office)

From: Leckner, Erik
Sent: Thursday, February 22, 2018 4:26 PM
To: Childers, Paula <Childers.Paula@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; WAM Support <WAM_Support@epa.gov>
Subject: RE: Staging emp directories

Hello Paula

Thanks for following up.

WAM team – would it be possible to set us up with an PBI / Ex. 4 ? From looking at code provided to us from Salient, they had at least one IAM Web Service running on their own machines for use with local PBI / Ex. 4 environments.

Thanks in advance.

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From: Childers, Paula
Sent: Thursday, February 22, 2018 4:19 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Ferko, Dan <Ferko.Daniel@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; WAM Support <WAM_Support@epa.gov>
Subject: Re: Staging emp directories

I recommend talking with the WAM team for details on the authentication configuration for EMP.

WAM team, Christian is part of the new CSRA development team that has taken over the EMP project from Salient. Ed Campbell is their new Development Project Manager. They are currently reviewing the architecture and configuration. Hopefully you can provide them with some assistance.

Thanks,
Paula

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From: Leckner, Erik
Sent: Wednesday, February 21, 2018 6:21 PM
To: Ferko, Dan; Childers, Paula; Fan, Cindy (Yanqian)
Cc: Campbell, Ed
Subject: RE: Staging emp directories

Hello Dan and Paula,

Do you know about the IAM Web Server that is being used on staging?

There are settings specific for PBI / Ex. 4 services on staging, but for local development, apparently Salient/Guident had their own PBI / Ex. 4 server as the settings point to an PBI / Ex. 4 server:

On my local machine I have it set to what the last developer had provided to us.
PBI / Ex. 4

For staging it is currently set to:
PBI / Ex. 4

The PBI / Ex. 4 uses external service for an initial authentication step.

Thanks in advance.

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Principal Engineer
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From: Ferko, Dan
Sent: Thursday, February 8, 2018 2:40 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Childers, Paula <Childers.Paula@epa.gov>
Subject: RE: Staging emp directories

Hello Christian,

Please contact Paula Childers. She does the deployments of EMP apps in production, and has done them in staging also. I am assuming we have things set up in staging to be very similar to prod.

Thanks,
Dan

From: Leckner, Erik
Sent: Thursday, February 08, 2018 2:34 PM
To: Ferko, Dan <Ferko.Daniel@epa.gov>
Subject: RE: Staging emp directories

Hi Dan,

Is there any way for you to determine what the top level directory/directories are on fractal? This is definitely needed – and to ensure that I can access to those directories. At this time, I have no information as to how it is being deployed onto staging (which directories), and **really** need this information. Thanks

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From: Ferko, Dan
Sent: Thursday, February 8, 2018 2:11 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Staging emp directories

Hello Erik,

I believe all of the EMP apps should be deployed on fractal, except the OFM web service and the OBI app EMBI. I am not familiar with how the EMP code is organized on fractal. I also believe you are in the AD group designated for EMP developers. I believe this group has more privs than the group granted to those that just request access to fractal.

Thanks,
Dan

From: Leckner, Erik
Sent: Thursday, February 08, 2018 1:33 PM
To: Ferko, Dan <Ferko.Daniel@epa.gov>
Subject: Staging emp directories

Hello Dan

Do you know where the staging emp directories are and do we have access to those directories on PBI / Ex. 4?

Erik Leckner
Principal Engineer
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Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/6/2018 6:12:07 PM
To: Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
Subject: RE: Error details in SMA while trying to connect with empgroup_admin user

PS When you said junior developer statement a month ago, I took it in just so you could do it your way and I see if the same issues occur my three ways.. I needed you to do this so we can check independent methods together as a team ☺

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From: Madhavan Nair Kamala Devi, Rakhi
Sent: Tuesday, March 6, 2018 1:08 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Error details in SMA while trying to connect with empgroup_admin user

Great! Yeah! I can see that ! You are doing an awesome job leading this through! ☺

Thanks,
Rakhi

From: Leckner, Erik
Sent: Tuesday, March 6, 2018 1:04 PM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: Error details in SMA while trying to connect with empgroup_admin user

That is why I am doing it this way (I always have a plan at least most of the time ☺)

Christian Leckner
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From: Madhavan Nair Kamala Devi, Rakhi
Sent: Tuesday, March 6, 2018 12:30 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Error details in SMA while trying to connect with empgroup_admin user

Yeah! Definitely that's helpful!

Thanks,
Rakhi

From: Leckner, Erik
Sent: Tuesday, March 6, 2018 12:25 PM

To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: Error details in SMA while trying to connect with empgroup_admin user

One other thing is that by you doing it your way and I doing it my way is helpful in that if we both come up with the same error than we know at least that it is ***independent*** of how each of us is building the applications.

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From: Madhavan Nair Kamala Devi, Rakhi
Sent: Tuesday, March 6, 2018 1:27 AM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Error details in SMA while trying to connect with empgroup_admin user

Hi Christian,

I tried experimenting the PBI / Ex. 4 as login as I got an authorization error while using my own login id/pwd.(please refer the error and screen shot below). Looks like a hibernate version mismatch error.

PBI / Ex. 4

Thanks,
Rakhi

From: Leckner, Erik
Sent: Monday, March 5, 2018 10:10 PM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: Error details in SMA while trying to connect with empgroup_admin user

I am not sure what you mean by gave credentials we got from J after you accessed the SMA page. Are those the credentials you tried to use to login?

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From: Madhavan Nair Kamala Devi, Rakhi
Sent: Monday, March 5, 2018 8:00 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Error details in SMA while trying to connect with empgroup_admin user

Sure! Thanks! Can do screen share when you have time.

For set up/config, I did the following steps.

- Imported project using at file in SMA we got from Salient
- In for PBI / Ex. 4 credentials, I used the values we got from J. Used the webservice url I got from staging (PBI / Ex. 4 property file.
- Used the PBI / Ex. 4 from staging.
- Deployed to local tomcat and accessed the SMA page. Gave credentials we got from J.

Thanks,
Rakhi

From: Leckner, Erik
Sent: Monday, March 5, 2018 7:39 PM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: Error details in SMA while trying to connect with empgroup_admin user

You are encountering an authentication error so something in the way you setup your environment is causing the issue. Im not sure of your setup. Please look into screen sharing and we can use that in the future.

Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Monday, March 5, 2018 7:36 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: Error details in SMA while trying to connect with empgroup_admin user

Hi Christian,

- At first I got the following error.

PBI / Ex. 4

- Then I took the PBI / Ex. 4 and replaced the one we got with the PBI / Ex. 4 with that. Then I got this PBI / Ex. 4 error.

PBI / Ex. 4

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/19/2018 8:26:42 PM
To: WAM Support [WAM_Support@epa.gov]; Childers, Paula [Childers.Paula@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]; Ferko, Dan [Ferko.Daniel@epa.gov]; Spradling, LeAnn [Spradling.LeAnn@epa.gov]; Waldo, James V. [Waldo.James@epa.gov]
Subject: RE: PBI / Ex. 4 - EMP staging not working

SNMP (typo).

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, March 19, 2018 4:23 PM
To: WAM Support <WAM_Support@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: PBI / Ex. 4 - EMP staging not working
Importance: High

Hello Maury

Thanks! I could get in to staging. I am going to now try dev with the new credential updates.

We need to ensure some SMNP network monitoring is taking place going forward to avoid this type of issue in the future.

Best,

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: WAM Support
Sent: Monday, March 19, 2018 4:14 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; WAM Support <WAM_Support@epa.gov>
Subject: RE: PBI / Ex. 4 - EMP staging not working

Hi Christian,

We found a hung service on one of the server nodes and the service has been restarted. Please try logon again and let us know status.

PBI / Ex. 4

Maury Smith
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency
CSRA, Inc.
79 TW Alexander Drive, Building 4401, Research Triangle Park, NC 27709
Office: 919.200.7305 | Mobile: Personal Privacy / Ex. 6 | smith.maury@epa.gov | www.csra.com

CSRA
Think Next. Now.

From: WAM Support
Sent: Friday, March 16, 2018 4:31 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: RE: PBI / Ex. 4 - EMP staging not working

OK thanks for the additional information Christian. I think we are going to need additional input from Paula in order to figure out the issue.

Maury

From: Leckner, Erik
Sent: Friday, March 16, 2018 4:30 PM
To: WAM Support <WAM_Support@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: RE: PBI / Ex. 4 - EMP staging not working

(Staging IAM properly worked before but Dev IAM never worked for user credentials such as eleckner so dev used staging as well up to the point of the property changes made by Paula on 3/13)

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Friday, March 16, 2018 4:17 PM
To: WAM Support <WAM_Support@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: RE: PBI / Ex. 4 - EMP staging not working

Dev IAM never properly worked (empgroup_admin worked, but not users such as eleckner) – recently setup for EMP by James Waldo.

No changes to apps – other than **Paula** updating property files. Same changes in dev. Paula updated passwords for IAM.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: WAM Support
Sent: Friday, March 16, 2018 4:15 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: RE: PBI / Ex. 4 - EMP staging not working

Has anything changed with this specific application recently? Other Staging WAM apps seem to be OK.

From: Leckner, Erik
Sent: Friday, March 16, 2018 4:14 PM
To: WAM Support <WAM_Support@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: RE: PBI / Ex. 4 - EMP staging not working

Hi WAM

Just an additional note. We need this also to work for new development PBI / Ex. 4 for Ed's team (lanids are recognized, authorizations are properly administered).

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT

949-244-6501 | leckner.erik@epa.gov

From: WAM Support
Sent: Friday, March 16, 2018 4:06 PM
To: Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: PBI / Ex. 4 - EMP staging not working

Paula,

Is this just an issue with the EMP application? Are there authentication issues with other Staging WAM applications?

Maury Smith
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency
CSRA, Inc.
79 TW Alexander Drive, Building 4401, Research Triangle Park, NC 27709
Office: 919.200.7305 | Mobile: Personal Privacy / Ex. 6 | smith.maury@epa.gov | www.csra.com

CSRA
Think Next. Now.

From: Childers, Paula
Sent: Friday, March 16, 2018 3:52 PM
To: WAM Support <WAM_Support@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: Re: PBI / Ex. 4 - EMP staging not working
Importance: High

WAM team - I have restarted the Staging EMP environments and received this erro rupon the first time I attempted to login:

PBI / Ex. 4

No one is currently able to login to EMP Staging applications. Please advise ASAP.

Thanks,
Paula

Paula Childers
ITS-EPA III | NCC Middleware & Applications Team
CSRA Inc. | on contract to the US EPA
79 T.W. Alexander Drive, Bldg. 4401, RTP, NC 27709
919-200-7396 | childers.paula@epa.gov

From: Childers, Paula
Sent: Friday, March 16, 2018 2:45 PM
To: Leckner, Erik; WAM Support
Cc: Campbell, Ed; Ferko, Dan; Spradling, LeAnn
Subject: Re: PBI / Ex. 4

I have duplicated this issue in Staging. WAM team, I am seeing this error in the Staging log files, please advise:

PBI / Ex. 4

Thanks,
Paula

Paula Childers
ITS-EPA III | NCC Middleware & Applications Team
CSRA Inc. | on contract to the US EPA
79 T.W. Alexander Drive, Bldg. 4401, RTP, NC 27709
919-200-7396 | childers.paula@epa.gov

From: Leckner, Erik
Sent: Friday, March 16, 2018 1:40 PM
To: Childers, Paula
Cc: Campbell, Ed; Page, Alison; Ferko, Dan
Subject: RE: PBI / Ex. 4

Paula

It doesn't work on staging as well. Not just dev. When I and Rakhi and perhaps others login, it no longer works. It refuses to authenticate.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Friday, March 16, 2018 1:37 PM
To: Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>
Subject: RE: PBI / Ex. 4

So when I try to login to even staging, I get authentication errors. 3 days ago no problems. Dev is locked out altogether on staging and dev. I could update my lanid password and see if this works. Curious if it's something else.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Friday, March 16, 2018 1:35 PM
To: Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>
Subject: RE: PBI / Ex. 4

Hi Paula

Using clear text, without encryption. Worked before 2 days ago for quite some time. We have a flag as you know that we can set to encrypt=false.
I fully understand how decrypt works in the apps (its PBI / Ex. 4).

It doesn't work on staging what you have up there my my lan id? Could it be as simple as my lanid's password needs to be updated and that's all now. Same timing as your changes.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Childers, Paula
Sent: Friday, March 16, 2018 1:33 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>
Subject: Re: PBI / Ex. 4

Did you update the passwords in your dev apps after they were changed on the database? If so, did you encrypt them? And if you did, do you have the encryption key in the right location for the app to find it to decode the encrypted passwords? Do you have the encryption setup stuff?

I actually know very little about the encryption itself - the developers provided an bundle of encryption stuff and a command to use to encrypt the users & passwords, which we use each time we change the passwords. How the decryption happens in the apps, etc I have no idea.

Thanks,
Paula

Paula Childers
ITS-EPA III | NCC Middleware & Applications Team
CSRA Inc. | on contract to the US EPA
79 T.W. Alexander Drive, Bldg. 4401, RTP, NC 27709
919-200-7396 | childers.paula@epa.gov

From: Leckner, Erik
Sent: Friday, March 16, 2018 1:15 PM
To: Childers, Paula
Cc: Campbell, Ed; Page, Alison
Subject: PBI / Ex. 4

Hi Paula

Two days ago the dev team had been locked out of all apps on staging and dev. I understand you had performed a periodic update to the PBI / Ex. 4 passwords in the config files.
However, I nor Rakhi was able to login to any app on staging nor our dev environment which makes use in part of staging's settings. Since neither Rakhi nor I can perform our work.

Any idea?

Thanks in advance.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Appointment

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 2/28/2018 11:23:03 PM
To: Ferko, Dan [Ferko.Daniel@epa.gov]

Subject: Accepted: Review WAM processing for EMP apps
Location: Conference Line: **Conference Line/Code / Ex. 6**

Start: 3/1/2018 9:00:00 PM
End: 3/1/2018 9:30:00 PM
Show Time As: Busy

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 2/20/2018 7:16:48 PM
To: Page, Alison [Page.Alison@epa.gov]
Subject: FW: INC000002511437

FYI about physical connection on VPN. I will try this out after our meeting.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Tuesday, February 20, 2018 2:14 PM
To: Johnson, MichaelD <Johnson.MichaelD@epa.gov>
Cc: EPACALLCENTER <EPACALLCENTER@epa.gov>
Subject: RE: INC000002511437

Great Michael

I will try with VPN connection over a high speed (100+) connection over a physical connection. In a meeting til 3PM and then I will try.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Johnson, MichaelD
Sent: Tuesday, February 20, 2018 2:11 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: EPACALLCENTER <EPACALLCENTER@epa.gov>
Subject: RE: INC000002511437

Group policy doesn't apply these settings reliably over the VPN. By all means, if you'd like to give it a try before venturing to an EPA location, it is only the time to do the policy update and reboot that is involved. You can't harm anything by trying first. But, if it doesn't update, you'll have to be onsite to complete the update.

I'm afraid I have no information about the San Diego office. I wouldn't know whom to make contact with for your visit.

Michael D. Johnson
System Engineer, US EPA - End User Services
Office: 518-523-2484
Mobile: 513-725-5665
Email: johnson.michaeld@epa.gov

http://ecs-federal.com

Team SAIC Redefining Ingenuity ™

From: Leckner, Erik
Sent: Tuesday, February 20, 2018 2:06 PM
To: Johnson, MichaelD <Johnson.MichaelD@epa.gov>
Subject: RE: INC000002511437

Hello Michael

Do I need to be physically be at an EPA office versus using a physical connection while connected to the EPA?
If I need to be in an EPA office, how do I set this up for today (early afternoon PDT) in downtown San Diego office?

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Johnson, MichaelD
Sent: Tuesday, February 20, 2018 8:54 AM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: EPACALLCENTER <EPACALLCENTER@epa.gov>
Subject: INC000002511437

REPLY to ESAP (Local Admin Privileges) approved

This memo is to advise you that local admin rights have been approved and verified as setup for you on your EZ Tech computer.

You will need to run a program to refresh user and computer policy while your PC is physically connected to the EPA network and then restart your computer. Please use the attached instructions to perform this update.

NOTE: ESAP gives you full administrator rights but you are not running as administrator all the time in Windows 10. You will need to right-click on those programs needing admin rights and select "Run As" administrator to actually be running as the administrator. Otherwise, when a program requires administrative privileges, you'll be presented with a UAC dialog that says something like "This program wants to run as administrator. Is that OK?"

If you need further assistance with this process, please contact me directly.

++

From: EZ Forms
Sent: Tuesday, February 20, 2018 8:17:57 AM (UTC-05:00) Eastern Time (US & Canada)
To: SharePoint Admin
Subject: Elevated Privileges "Approved Elevated Privileges Request for: Leckner, Erik"

EZ Tech Help,

The following request has been approved.

Type: Elevated Privileges
User: Leckner, Erik
Phone: 9492446501
Email: Leckner.Erik@usepa.onmicrosoft.com
Office: OEI,OITO,SBMD,CAB
Location: /
Additional Info:

Michael D. Johnson
System Engineer, US EPA - End User Services
Office: 518-523-2484
Mobile: 513-725-5665
Email: johnson.michaeld@epa.gov

ECS
http://ecs-federal.com

Team SAIC Redefining Ingenuity ™

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 2/22/2018 8:46:04 PM
To: Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: RE: Notes

JIRA
Security issue of prod/staging credentials in dev.
Admin credentials on Tuesday

1. CSRA: Paula overview of staging/production releases
2. Rob/EPA: Jdaemon superuser access for sudo -su in Unix/Linux on staging.
3. DB
4. CSRA Subversion Tree

5. Salient: Subversion tree
6. Salient: README (6 README files, one for each project and 1 general READMEs)

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Thursday, February 22, 2018 3:44 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Notes

Security issue of prod/staging credentials in dev.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Wednesday, February 21, 2018 3:43 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Notes

Add an addition 8MB to 24MB additional RAM for my machine

So in summary:

1. CSRA: Paula overview of staging/production releases
2. Rob/EPA: Jdaemon superuser access for sudo -su in Unix/Linux on staging.
3. CSRA: 8MB to 24 MB additional RAM.

4. Salient: Subversion tree
5. Salient: README (6 README files, one for each project and 1 general READMEs)

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Wednesday, February 21, 2018 3:37 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Notes

Note that the issues are not with starting the server with the apps deployed, but the actual runtime errors encountered in my local tomcat logs.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Wednesday, February 21, 2018 3:34 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: Notes

Hi Ed

Yes, so essentially 4 things in those emails:

1. Paula overview of staging/production releases
2. Jdaemon superuser access for sudo -su in Unix/Linux on staging.
3. Subversion tree
4. README (6 README files, one for each project and 1 general READMEs)

I am working on resolving issues via tomcat logs. Note that I will be comparing these to staging/prod server logs to see if those same runtime errors occurs (some may exist but fail safely during runtime on staging/prod that Salient never worked on)
The README are safeguards to ensure we have every property set properly since some are unclear as to what they currently do. If I were to draft a README having been on the Salient team, I would have simply taken each property file and provide in the readme as to what should be set what is no longer needed, etc. I would also provide one general README for the entire setup. This is not for building the code (think we got that all covered now), but for running the code.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/23/2018 6:39:01 PM
To: Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]
Subject: RE: PBI / Ex. 4 + Dev Setup Questions

Discussion on PBI / Ex. 4 examples, etc.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Friday, March 23, 2018 2:33 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: PBI / Ex. 4 + Dev Setup Questions

Happy Friday ☺

From: Leckner, Erik
Sent: Friday, March 23, 2018 2:28 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: PBI / Ex. 4 + Dev Setup Questions

Don't be sorry – it's entertainment ☺

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Friday, March 23, 2018 2:27 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Rakhi Nair <rakhi.mnair@gmail.com>; Page, Alison <Page.Alison@epa.gov>
Subject: RE: PBI / Ex. 4 Dev Setup Questions

Oops! Very sorry Christian!

From: Leckner, Erik
Sent: Friday, March 23, 2018 2:23 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Rakhi Nair <rakhi.mnair@gmail.com>; Page, Alison <Page.Alison@epa.gov>
Subject: RE: PBI / Ex. 4 + Dev Setup Questions

Hi Cindy

Christina? ☺

OK, it didn't appear as if he had when I used it weeks ago.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Friday, March 23, 2018 1:42 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Rakhi Nair <rakhi.mnair@gmail.com>; Page, Alison <Page.Alison@epa.gov>
Subject: RE: PBI / Ex. 4 + Dev Setup Questions

Sure Christina. I also need to confirm with him if he brought PBI / Ex. 4 from staging to DEV. The below email didn't mention PBI / Ex. 4. It only said PBI / Ex. 4.

So far the only WAM work that has been completed is:

- Copying EMP security groups from Staging to Development
- Creating the empgroup_admin service account in Dev

Thanks!
Cindy

From: Leckner, Erik
Sent: Friday, March 23, 2018 1:37 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Rakhi Nair <rakhi.mnair@gmail.com>; Page, Alison <Page.Alison@epa.gov>
Subject: RE: PBI / Ex. 4 + Dev Setup Questions

Hi Cindy

Could you followup with James on this once we get our dev server up and running - I know he will have config to do once we receive a dev server for things related to PBI / Ex. 4 firewalls, etc.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Friday, March 23, 2018 9:19 AM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Rakhi Nair <rakhi.mnair@gmail.com>; Page, Alison

<Page.Alison@epa.gov>
Subject: RE: PBI / Ex. 4 + Dev Setup Questions

Sure Christian. I sent an email a while ago to James Waldo and asked about sending PBI / Ex. 4 XML file to DEVDB. But I didn't receive any response so far. Definitely I will follow up with him on that and will keep you updated.

Thanks!
Cindy

From: Leckner, Erik
Sent: Thursday, March 22, 2018 11:36 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Rakhi Nair <rakhi.mnair@gmail.com>; Page, Alison <Page.Alison@epa.gov>
Subject: RE: PBI / Ex. 4 + Dev Setup Questions

Hi Cindy

(Took a few off the mail list outside of today's meeting)

You answered the key questions which I had about db sync for PBI / Ex. 4 today in our meeting, and so that was the original key reason I wanted you to attend.

We will need to make sure that sync job will work with dev PBI / Ex. 4 db, as well.

Best,
Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Thursday, March 22, 2018 7:53 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Waldo, James V. <Waldo.James@epa.gov>; Jackson, Tarsha <Jackson.Tarsha@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Rakhi Nair <rakhi.mnair@gmail.com>
Subject: RE: PBI / Ex. 4 Dev Setup Questions

It sounds good to me. Thanks Christian!

From: Leckner, Erik
Sent: Thursday, March 22, 2018 6:27 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Waldo, James V. <Waldo.James@epa.gov>; Jackson, Tarsha <Jackson.Tarsha@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Rakhi Nair <rakhi.mnair@gmail.com>
Subject: RE: PBI / Ex. 4 + Dev Setup Questions

Hello Cindy

We can do a followup after the meeting on this so we can make some progress until you return.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Thursday, March 22, 2018 4:58 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Waldo, James V. <Waldo.James@epa.gov>; Jackson, Tarsha <Jackson.Tarsha@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Rakhi Nair <rakhi.mnair@gmail.com>
Subject: RE: PBI / Ex. 4 + Dev Setup Questions

Sorry Ed,

I will be out next Mon – Wed. Is it possible for Thursday or Friday?

Thanks!
Cindy

From: Campbell, Ed
Sent: Thursday, March 22, 2018 4:53 PM
To: Smith, Maury <smith.maury@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Waldo, James V. <Waldo.James@epa.gov>; Jackson, Tarsha <Jackson.Tarsha@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Rakhi Nair <rakhi.mnair@gmail.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: PBI / Ex. 4 + Dev Setup Questions

Hey Maury –

Thanks for this additional information and all of your help on this to date. I think Christian and Rakhi may want a short follow-up call with you / Jay / Paula, when you are ready. We are still trying to sort some of the configuration for the Dev server, since this is the first time this project will be developed on EPA servers (and not on contractor hosted servers, where Salient was working).

I've also added Cindy Fan to this email chain, she is a DB representative for the team and can speak to the PBI / Ex. 4 sync issue that came up when we spoke last night.

Maybe Monday or Tuesday? What does your schedule look like?

Thanks,

Ed Campbell
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713

campbell.ed@epa.gov | (o) 919.200.7243
PBI / Ex. 4

From: Smith, Maury
Sent: Thursday, March 22, 2018 4:15 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Waldo, James V. <Waldo.James@epa.gov>; Jackson, Tarsha <Jackson.Tarsha@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Rakhi Nair <rakhi.mnair@gmail.com>
Subject: RE: PBI / Ex. 4 + Dev Setup Questions

Ed, Paula, Christian,

I spoke with James Waldo this morning and his suggestion was to continue development work leveraging Dev WAM authentication.

So far the only WAM work that has been completed is:

- Copying EMP security groups from Staging to Development
- Creating the empgroup_admin service account in Dev

I am working on creating the Dev WAM Authentication scheme using EMP staging as a template. As part of this setup I will create a EMP Dev URL PBI / Ex. 4 that can be used for testing. J also confirmed that PBI / Ex. 4 components are available in Dev and this was discussed with Christian. We can also provide PBI / Ex. 4 if needed for connectivity but Christian will need to determine the correct installation path on the dev server.

Hope this helps. Ping me with any additional questions.

Maury Smith
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency
CSRA, Inc.
79 TW Alexander Drive, Building 4401, Research Triangle Park, NC 27709
Office: 919.200.7305 | Mobile Personal Privacy / Ex. 6 | smith.maury@epa.gov | www.csra.com

CSRA
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-----Original Appointment-----
From: Campbell, Ed
Sent: Monday, March 19, 2018 3:29 PM
To: Campbell, Ed; Childers, Paula; Waldo, James V.; Rakhi Nair; Leckner, Erik; Smith, Maury
Cc: Page, Alison; Spradling, LeAnn; McCarthy, Colleen
Subject: PBI / Ex. 4 + Dev Setup Questions
When: Wednesday, March 21, 2018 4:00 PM-5:00 PM (UTC-05:00) Eastern Time (US & Canada).
Where: Conference Call

Hi Folks –

Christian and Rakhi have a few questions mostly relating to IAM and Deployment for the EMP project. I think we can move through these topics with roughly 20 minutes a piece. I will let Christian lead the questions to ensure he and Rakhi get what they need from this call. To provide context - we should be receiving the Dev server for this project this week,

and he and Rakhi need to be fully billable to its development at that point. Please feel free to forward this to anyone else who needs to attend. Thanks.

High Level Agenda

Topic 1: Overview of EPA Deployment Procedures - Overview of EPA's EMP deployment related procedures, with special focus on EMP deployment procedures from Development to Staging. (Pertains mostly to Paula)

Topic 2: Overview of PBI / Ex. 4 - This topic discusses PBI / Ex. 4 related security technology in ensuring EMP development environments have all the proper authentication related keys, trust stores, SSL certificates, etc. for ensuring authentication in local development environments and the new development server and any development local constraints for running locally (https, cookies, etc). (Pertains mostly to PBI / Ex. 4

Overview of Staging and Production Deployment Procedures - This topic focuses on EMP deployment related procedures, with special focus on EMP deployment procedures for Staging and Production. (Pertains mostly to Paula)

Call In Info:
Conference Li Conference Line/Code / Ex. 6
Access Code -

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/27/2018 6:35:06 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: FW: EMP logs

Hi Ed

We should have some form of process in place to get answers from Paula/Dan = not selectively pick which questions to answer. Paula is out of town so perhaps Dan doesn't have the answers to the questions but I would like to have answers on a regular smooth process during this initial setup phase.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Ferko, Dan
Sent: Tuesday, March 27, 2018 1:21 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Childers, Paula <Childers.Paula@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP logs

Reading quickly through emails from last week....SMA was only deployed to staging, with instructions that we would put it into production in the event of a disaster like a hurricane. The app was deployed into staging, scanned with good results, but it was never promoted to prod.

Dan

From: Leckner, Erik
Sent: Friday, March 23, 2018 5:53 PM
To: Childers, Paula <Childers.Paula@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Ferko, Dan <Ferko.Daniel@epa.gov>
Subject: RE: EMP logs

Hi Paula

Do you know whether prod and stage are identical or did Salient update stage and that never made it to prod (for example, sma is only on stage and not prod).

If you are unsure what is currently on stage as compared to prod, is there any chance of putting the exploded war files as they are on production (without .tar.gz compression) for the app files (not tomcat but the apps).

The issue is currently we don't yet have the original code repository and so to run class size compares it would be ideal to have the files before any compression. Also, do you compress these files when you go from stage to prod?

I have already detected differences not only in class file sizes from stage and dev (after I compile the original source on dev), but also in what is currently being logged to stage (extra debug statements that only could get into logs by having logger.debug statements in the Java code which are not the same debug statements in the original source files). Note that Salient only put one snapshot of source code on the ftp site. Unless you are aware of their original source code repository stored somewhere on an EPA server. Typically, whenever a deployment is made , a build is based on a release from the repository. Without the repository (with tags, branch names, releases, etc.) and only one snapshot from their code (in some local developer's environment), there is no way to guarantee the code we have is the same for stage or prod without class size comparisons, etc. empadmin and fr match identically to that which is on stage, but equipment, oildb, and sma do not.

Thanks in advance.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Childers, Paula
Sent: Friday, March 23, 2018 5:33 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Cc: Ferko, Dan <Ferko.Daniel@epa.gov>; Thomas, Rob <Thomas.Rob@epa.gov>; Sims, Michelle <Sims.Michelle@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: Re: EMP logs

Also: I will be out of the office most of next week; in my absence, please contact Michelle, Dan, or the Middleware team email for assistance.

Thanks,
Paula

Paula Childers
ITS-EPA III | NCC Middleware & Applications Team
CSRA Inc. | on contract to the US EPA
79 T.W. Alexander Drive, Bldg. 4401, RTP, NC 27709
919-200-7396 | childers.paula@epa.gov

From: Childers, Paula
Sent: Friday, March 23, 2018 5:31 PM
To: Campbell, Ed; Leckner, Erik; Madhavan Nair Kamala Devi, Rakhi
Cc: Ferko, Dan; Thomas, Rob; Sims, Michelle; Spradling, LeAnn
Subject: EMP logs

All;

With assistance from Michelle (thanks!), the script to migrate logs from the EMP servers to the FTP dropoff site have been completed and are now in place. The scripts will run shortly after midnight, and migrate all logs updated the preceding day. There are folders on the FTP site for Staging and Production application logs and Tomcat logs. Please let us know if you are not seeing the log you needed.

If you need same-day logs for troubleshooting a Production issue, please contact the team and we can grab those for you on an as-needed basis.

Thanks,
Paula

Paula Childers
ITS-EPA III | NCC Middleware & Applications Team
CSRA Inc. | on contract to the US EPA
79 T.W. Alexander Drive, Bldg. 4401, RTP, NC 27709
919-200-7396 | childers.paula@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/26/2018 7:17:05 PM
To: leckner.erik@epa.gov
Subject: Roles

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/20/2018 5:54:27 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: assistance with Equipment Audit Follow-up

This is so I can narrow it down to all the exact differences.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Tuesday, March 20, 2018 1:40 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: assistance with Equipment Audit Follow-up

I have one final step which was interrupted last week by server being down. I just will compile in those versions I detected via class inspection and see what the sizes are then. Then I will have accurate for equipment, oilddb, and sma.

PBI / Ex. 4 are perfect.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Campbell, Ed
Sent: Tuesday, March 20, 2018 1:27 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: assistance with Equipment Audit Follow-up

Christian –

You can raise this on our team call today with Rob if you feel it's appropriate / we are prepared to discuss with him. I wouldn't do it if we still need to do more research to assess the problem. I will defer to you.

From: Campbell, Ed
Sent: Tuesday, March 20, 2018 10:26 AM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: assistance with Equipment Audit Follow-up

Christian,

Understood. If we need to take this to Rob to take to Salient, we will have to explain the following things, in as close-to-layman's terms as possible:

1. The problem of the incorrect codebase, and how it was verified
2. The reason we don't have a work around or a way to fix it ourselves
3. Exactly what we need from Salient to resolve
    a. Any alternatives or Ramifications if we don't get anything from Salient, which I think is a very real possibility at this point

This request will likely move through several less technical people before it gets to their developers, if it even gets there, so brevity and simplicity are the best odds it has to yield something for you.

Let me know what you think.

From: Leckner, Erik
Sent: Monday, March 19, 2018 7:36 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: FW: assistance with Equipment Audit Follow-up

Without Paula on this email, to summarize: Salient didn't provide us with the right code base for some modules at least equipment. I was just about to test forensics last Wed evening when we had no more servers to work with (due to frozen server that Maury fixed today).

So we have really one way to resolve the new issue (not Swetha's issue but something more fundamental):

We might need to have Rob ask Salient for the right source code (for equipment, possibly oildb, and sma). Empadmin and fr are 100% OK.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, March 19, 2018 7:33 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Childers, Paula <Childers.Paula@epa.gov>
Subject: FW: assistance with Equipment Audit Follow-up

Hi Ed

Since the source code does not match the built classes (compiled PBI / Ex. 4 files), it means Salient did not provide us with the latest code or vice versa.

What I see in the log is this:

PBI / Ex. 4

This is the source code (which see comment // call the default add breadcrumbs method in the file and in the log it's a log INFO statement). So this implies that Salient didn't provide us with the same code. When I did forensic analysis on the code, the class sizes don't match if we build and whats up on staging. Also via additional forensics I could tell what version of jdk they used to build (not 1.8). So I can attempt to reproduce in a dev local (but equipment module needs keys directory in tomcat according to documentation Paula had sent me a couple of weeks ago). So to reproduce will be quite tricky without a dev server unless I write a bypass in equipment module for security. Further exploration underway.

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, March 19, 2018 7:17 PM
To: Chilivery, Swetha <chilivery.swetha@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>

Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: assistance with Equipment Audit Follow-up

Hello **Swetha/Ed**

I see the error in the logs but there is an issue which *Ed and I need to discuss*:

The log statements do not match the code which means Salient did not provide matching source code to the built libraries on staging – meaning the error as reported does not match the line number in the code (which it has to for the code to match the built libraries). Still exploring.

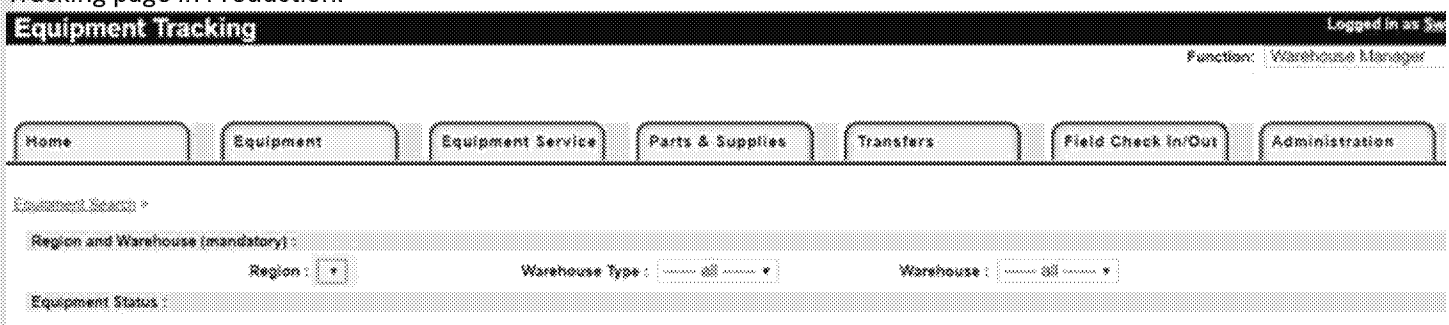
Working on several alternative approaches to reproduce in a dev local environment (but note we don't yet have a dev server).

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Chilivery, Swetha
Sent: Monday, March 19, 2018 3:41 PM
To: Goods, Lawanna <Goods.Lawanna@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: assistance with Equipment Audit Follow-up

Hi Christian/Rakhi,

I'm working on creating a new report to the user. I wanted to check the data on Java application.
But I'm unable to select any options from any of the drop-downs – Region, Warehouse Type, Warehouse on Equipment Tracking page in Production.



Can you please check.

Thanks,
Swetha

From: Goods, Lawanna
Sent: Thursday, March 15, 2018 4:22 PM
To: Chilivery, Swetha <chilivery.swetha@epa.gov>
Cc: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: FW: assistance with Equipment Audit Follow-up

Good Afternoon Swetha,

Please see Kevin's response to your questions.

Thank You,
LaWanna Goods
ITS-EPA III - Supporting the U.S. Environmental Protection Agency
79 TW Alexander Drive, Building 4401
P.O. Box 13668, Research Triangle Park, NC 27709
919 200-7262 | goods.lawanna@epa.gov | www.csra.com

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CSRA Think Next. Now.

From: Haas, Kevin
Sent: Thursday, March 15, 2018 3:17 PM
To: Goods, Lawanna <Goods.Lawanna@epa.gov>
Cc: Taylor-Upshaw, Gloria <Taylor-Upshaw.Gloria@epa.gov>; Porras-Sanchez, Gabriel <Porras-Sanchez.Gabriel@epa.gov>; Woodyard, Josh <Woodyard.Joshua@epa.gov>; Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: assistance with Equipment Audit Follow-up

Lawanna,

1- CT/ER is counter-terrrorism/emergency response. I understand this term is no longer used. The equipment tracked in the Emergency Management Portal is what we are looking for and I thought this is what you were going to provide in the way we asked for it. I attached the inventory sent by Rob Thomas. This list includes the total inventory items but as we discussed and Rob wrote, the data is not good for Regions 1,3,4,6,7, and 9 so we don't want to include those items. Again we need a list of this equipment with
   - Equipment description.
   - Location of the equipment.
   - Acquisition cost.
   - Maintenance schedule.
   - Equipment ownership (EPA owned, contractor owned or leased).
2- I don't understand this question. It seems to be a statement.

Rob if there's any more clarity you can provide on this, please feel free to respond.

Call me at 678-323-9786 if I can explain more.

Thanks,
Kevin

From: Goods, Lawanna
Sent: Thursday, March 15, 2018 2:59 PM
To: Haas, Kevin <Haas.Kevin@epa.gov>
Subject: FW: assistance with Equipment Audit Follow-up

Greeting Kevin,

Swetha Chilivery asked me to ask you the following questions (related to your email request to Rob):

1. What does CT/ER equipment stand for.
2. Sample data for the below requirement.

Thank You,
LaWanna Goods
ITS-EPA III - Supporting the U.S. Environmental Protection Agency
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919 200-7262 | goods.lawanna@epa.gov | www.csra.com

Follow us on: Facebook | Twitter | LinkedIn
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From: Chilivery, Swetha
Sent: Wednesday, March 14, 2018 5:09 PM
To: Goods, Lawanna <Goods.Lawanna@epa.gov>
Subject: RE: assistance with Equipment Audit Follow-up

Hi Lawanna,

Can you please ask the below questions to Kevin:

1. What does CT/ER equipment stand for.
2. Sample data for the below requirement.

Regards,
Swetha

From: Goods, Lawanna
Sent: Wednesday, March 14, 2018 4:11 PM
To: Haas, Kevin <Haas.Kevin@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>; Thomas, Rob <Thomas.Rob@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>
Subject: RE: assistance with Equipment Audit Follow-up

Greetings Kevin,

I wanted to reach out to you this afternoon.

I will contact you tomorrow morning at 9:00 am. At that time, we will finalize and confirm your request.

Kindest Regards,
LaWanna Goods
ITS-EPA III - Supporting the U.S. Environmental Protection Agency
79 TW Alexander Drive, Building 4401
P.O. Box 13668, Research Triangle Park, NC 27709
919 200-7262 | goods.lawanna@epa.gov | www.csra.com

Follow us on: Facebook | Twitter | LinkedIn
CSRA *Think Next. Now.*

From: Thomas, Rob
Sent: Wednesday, March 14, 2018 3:51 PM
To: Goods, Lawanna <Goods.Lawanna@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Haas, Kevin <Haas.Kevin@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: assistance with Equipment Audit Follow-up
Importance: High

Hi Lawanna and Swetha.

As a follow up to my previous email, Kevin has given clarity on what Regions and program offices he wants to see the equipment report on. Its Regions **2, 5, 8**, & **10**. As well as **ERT, NDT, ORIA**, & **HQ EOC** equipment listing in ETM.

> Here is Kevin's statement: "Rob, I spoke with Josh Woodyard about the equipment. He stated that Regions 1,3,4,6,7, and 9 are not active users of the database and therefore information on those regions in the database is not reliable. If possible, please do not include these regions in the reports you run for us. Based on the file you sent earlier, there were 17,000 items tracked but I show removing these regions cuts the list to just over 11,000."

A repost from previous email: A list of CT/ER equipment that includes:

- Equipment description.
- Location of the equipment.
- Acquisition cost.
- Maintenance schedule.
    - Equipment ownership (EPA owned, contractor owned or leased).

When do we think we will have the reports ran? This week? Kevin Haas is CCed on this email also here is Kevin's contact information to reach out to him: W) 404-562-9848 c: Personal Privacy / Ex. 6 or via email haas.kevin@epa.gov. Thanks.

Regards,
Rob Thomas | w: 202.564.7507 | c: Personal Privacy / Ex. 6 | fx: 202.564.8731 | US EPA | OLEM, OEM |
Emergency Management Portal: System Owner/COR/PM | ISSO | FITARA Lead | MAAC Prioritization Rep

From: Thomas, Rob
Sent: Wednesday, March 14, 2018 11:48 AM
To: Goods, Lawanna <Goods.Lawanna@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: assistance with Equipment Audit Follow-up
Importance: High

Hi Lawanna & Swetha

Per our weekly status meeting, are you able to respond to Kevin Haas's OIG Audit Request. Lawanna I recall you volunteered to work with the auditor to run reports etc. I added Swetha as the PBI / Ex. 4 because she can navigate EMBI for any issues since she co-wrote it. Once you reply I will loop him and his team to this email thread.

*The Josh Kevin is referring to is Joshua Woodyard the Assoc. Dir. of OEM PROD division, not from OARM SHED. A copy of his message is below:

"Josh/Rob,

I do have access to the reporting portal from the link you sent. However, there is a lot of information there. I need either someone to walk me through how to run a report or I need you to have someone send me a report with the information listed in our Notification Memo:

A list of CT/ER equipment that includes:

- Equipment description.
- Location of the equipment.
- Acquisition cost.
- Maintenance schedule.
    - Equipment ownership (EPA owned, contractor owned or leased).

    Is the equipment only "owned" by the individual Regions or are the other "owners?" I don't want to miss any.

    I'm in the office today so please call if it is easier to discuss; can be reached at 678-323-9786 or via email haas.kevin@epa.gov.

    Thanks,
    Kevin"

Thanks for your assistance.

Regards,
Rob Thomas | w: 202.564.7507 | c: Personal Privacy / Ex. 6 | fx: 202.564.8731 | US EPA | OLEM, OEM |
Emergency Management Portal: System Owner/COR/PM | ISSO | FITARA Lead | MAAC Prioritization Rep

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/19/2018 8:25:59 PM
To: WAM Support [WAM_Support@epa.gov]; Childers, Paula [Childers.Paula@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]; Ferko, Dan [Ferko.Daniel@epa.gov]; Spradling, LeAnn [Spradling.LeAnn@epa.gov]; Waldo, James V. [Waldo.James@epa.gov]
Subject: RE: PBI / Ex. 4 web service - EMP staging not working

Hello Maury,

Also, please ensure that I and Rakhi are on the mailing list for WAM, PBI / Ex. 4 password changes, etc so that we don't use expired credentials on dev local and dev server (otherwise we will be trying to authenticate on expired passwords, etc).

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, March 19, 2018 4:23 PM
To: WAM Support <WAM_Support@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: PBI / Ex. 4 web service - EMP staging not working
Importance: High

Hello Maury

Thanks! I could get in to staging. I am going to now try dev with the new credential updates.

We need to ensure some PBI / Ex. 4 monitoring is taking place going forward to avoid this type of issue in the future.

Best,

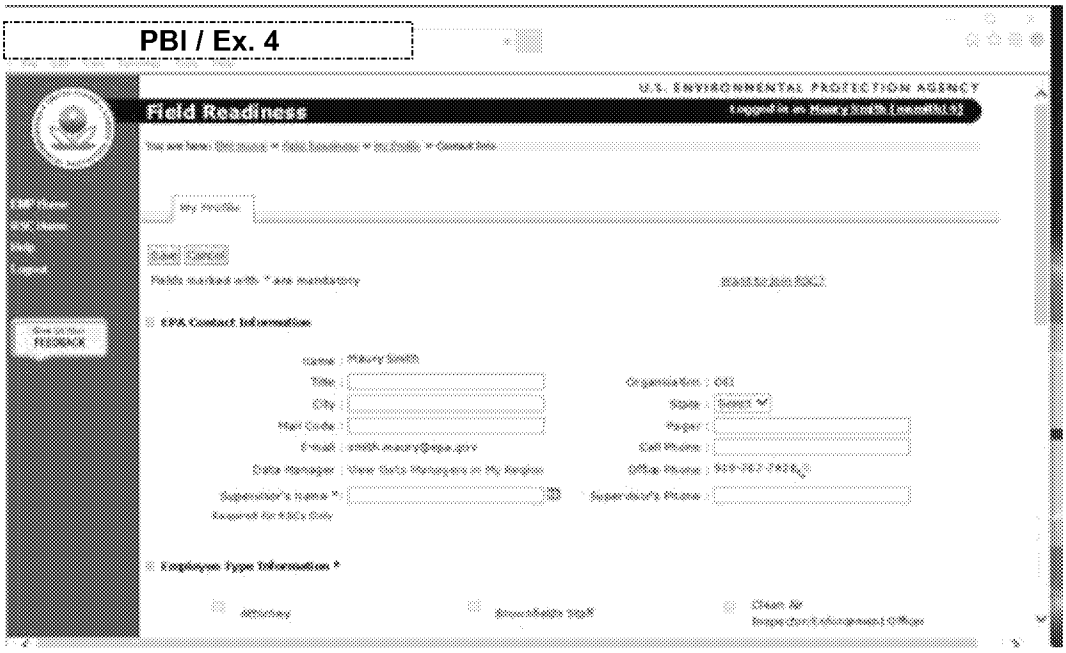
Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: WAM Support
Sent: Monday, March 19, 2018 4:14 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; WAM Support <WAM_Support@epa.gov>
Subject: RE: PBI / Ex. 4 web service - EMP staging not working

Hi Christian,

We found a hung service on one of the server nodes and the service has been restarted. Please try logon again and let us know status.

Logon worked for me going to PBI / Ex. 4



Maury Smith
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency
CSRA, Inc.
79 TW Alexander Drive, Building 4401, Research Triangle Park, NC 27709
Office: 919.200.7305 | Mobile: Personal Privacy / Ex. 6 | smith.maury@epa.gov | www.csra.com

CSRA
Think Next. Now.

From: WAM Support
Sent: Friday, March 16, 2018 4:31 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: RE: PBI / Ex. 4 web service - EMP staging not working

OK thanks for the additional information Christian. I think we are going to need additional input from Paula in order to figure out the issue.

Maury

From: Leckner, Erik
Sent: Friday, March 16, 2018 4:30 PM
To: WAM Support <WAM_Support@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Spradling, LeAnn

<Spradling.LeAnn@epa.gov>
Subject: RE: PBI / Ex. 4 web service - EMP staging not working

(Staging PBI / Ex. 4 properly worked before but Dev PBI / Ex. 4 never worked for user credentials such as Personal Privacy / Ex. 6 so dev used staging as well up to the point of the property changes made by Paula on 3/13)

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Friday, March 16, 2018 4:17 PM
To: WAM Support <WAM_Support@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: RE: PBI / Ex. 4 web service - EMP staging not working

Dev PBI / Ex. 4 never properly worked (empgroup_admin worked, but not users such as eleckner) – recently setup for EMP by James Waldo.

No changes to apps – other than **Paula** updating property files. Same changes in dev. Paula updated passwords for IAM.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: WAM Support
Sent: Friday, March 16, 2018 4:15 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: RE: PBI / Ex. 4 web service - EMP staging not working

Has anything changed with this specific application recently? Other Staging WAM apps seem to be OK.

From: Leckner, Erik
Sent: Friday, March 16, 2018 4:14 PM
To: WAM Support <WAM_Support@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: RE: PBI / Ex. 4 web service - EMP staging not working

Hi WAM

Just an additional note. We need this also to work for new development PBI / Ex. 4 service for Ed's team (lanids are recognized, authorizations are properly administered).

Christian Leckner

Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: WAM Support
Sent: Friday, March 16, 2018 4:06 PM
To: Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: PBI / Ex. 4 web service - EMP staging not working

Paula,

Is this just an issue with the EMP application? Are there authentication issues with other Staging WAM applications?

Maury Smith
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency
CSRA, Inc.
79 TW Alexander Drive, Building 4401, Research Triangle Park, NC 27709
Office: 919.200.7305 | Mobile: Personal Privacy / Ex. 6 | smith.maury@epa.gov | www.csra.com

CSRA
Think Next. Now.

From: Childers, Paula
Sent: Friday, March 16, 2018 3:52 PM
To: WAM Support <WAM_Support@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: Re: PBI / Ex. 4 web service - EMP staging not working
Importance: High

WAM team - I have restarted the Staging EMP environments and received this erro rupon the first time I attempted to login:

PBI / Ex. 4

No one is currently able to login to EMP Staging applications. Please advise ASAP.

Thanks,
Paula

Paula Childers
ITS-EPA III | NCC Middleware & Applications Team
CSRA Inc. | on contract to the US EPA
79 T.W. Alexander Drive, Bldg. 4401, RTP, NC 27709
919-200-7396 | childers.paula@epa.gov

From: Childers, Paula
Sent: Friday, March 16, 2018 2:45 PM
To: Leckner, Erik; WAM Support
Cc: Campbell, Ed; Ferko, Dan; Spradling, LeAnn
Subject: Re: PBI / Ex. 4 / DB

I have duplicated this issue in Staging. WAM team, I am seeing this error in the Staging log files, please advise:

PBI / Ex. 4

Thanks,
Paula

Paula Childers
ITS-EPA III | NCC Middleware & Applications Team
CSRA Inc. | on contract to the US EPA
79 T.W. Alexander Drive, Bldg. 4401, RTP, NC 27709
919-200-7396 | childers.paula@epa.gov

From: Leckner, Erik
Sent: Friday, March 16, 2018 1:40 PM
To: Childers, Paula

Cc: Campbell, Ed; Page, Alison; Ferko, Dan
Subject: RE: PBI / Ex. 4 / DB

Paula

It doesn't work on staging as well. Not just dev. When I and Rakhi and perhaps others login, it no longer works. It refuses to authenticate.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Friday, March 16, 2018 1:37 PM
To: Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>
Subject: RE: PBI / Ex. 4 / DB

So when I try to login to even staging, I get authentication errors. 3 days ago no problems. Dev is locked out altogether on staging and dev. I could update my lanid password and see if this works. Curious if it's something else.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Friday, March 16, 2018 1:35 PM
To: Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>
Subject: RE: PBI / Ex. 4 / DB

Hi Paula

Using clear text, without encryption. Worked before 2 days ago for quite some time. We have a flag as you know that we can set to encrypt=false.
I fully understand how decrypt works in the apps (its PBI / Ex. 4 decrypt libraries).

It doesn't work on staging what you have up there my my lan id? Could it be as simple as my lanid's password needs to be updated and that's all now. Same timing as your changes.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Childers, Paula
Sent: Friday, March 16, 2018 1:33 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>

Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>
Subject: Re: PBI / Ex. 4 / DB

Did you update the passwords in your dev apps after they were changed on the database? If so, did you encrypt them? And if you did, do you have the encryption key in the right location for the app to find it to decode the encrypted passwords? Do you have the encryption setup stuff?

I actually know very little about the encryption itself - the developers provided an bundle of encryption stuff and a command to use to encrypt the users & passwords, which we use each time we change the passwords. How the de-cryption happens in the apps, etc I have no idea.

Thanks,
Paula

Paula Childers
ITS-EPA III | NCC Middleware & Applications Team
CSRA Inc. | on contract to the US EPA
79 T.W. Alexander Drive, Bldg. 4401, RTP, NC 27709
919-200-7396 | childers.paula@epa.gov

From: Leckner, Erik
Sent: Friday, March 16, 2018 1:15 PM
To: Childers, Paula
Cc: Campbell, Ed; Page, Alison
Subject: PBI / Ex. 4 / DB

Hi Paula

Two days ago the dev team had been locked out of all apps on staging and dev. I understand you had performed a periodic update to the PBI / Ex. 4 passwords in the config files.
However, I nor Rakhi was able to login to any app on staging nor our dev environment which makes use in part of staging's settings. Since neither Rakhi nor I can perform our work.

Any idea?

Thanks in advance.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 2/20/2018 7:16:18 PM
To: Page, Alison [Page.Alison@epa.gov]
Subject: RE: Admin Access Status - Waiting on One Final Approval

Sure, but I did ask if I could connect via a physical connection. Ill forward my email change with ezdesk.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Page, Alison
Sent: Tuesday, February 20, 2018 2:14 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Admin Access Status - Waiting on One Final Approval

Alrighty ☺ Be sure to charge your travel time to the same charge code in Subtime.

Thanks,
Ali Page
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
page.alison@epa.gov | (o) 919.200.7283
PBI / Ex. 4

From: Leckner, Erik
Sent: Tuesday, February 20, 2018 2:01 PM
To: Page, Alison <Page.Alison@epa.gov>
Subject: RE: Admin Access Status - Waiting on One Final Approval

Ill probably head to EPA office today after our meeting. About 1 hr+ each way plus time there I will be out of the office.

Thanks again!

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Page, Alison
Sent: Tuesday, February 20, 2018 1:40 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Admin Access Status - Waiting on One Final Approval

WOOOOT! Finally ☺

Thanks,
Ali Page
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
page.alison@epa.gov | (o) 919.200.7283
PBI / Ex. 4

From: Leckner, Erik
Sent: Tuesday, February 20, 2018 1:38 PM
To: Page, Alison <Page.Alison@epa.gov>
Subject: RE: Admin Access Status - Waiting on One Final Approval

Hello Alison

Thank you - I now have admin access approval. I will work with EPA help desk today.

Super Super Thanks again!
Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Page, Alison
Sent: Tuesday, February 20, 2018 10:51 AM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: FW: Admin Access Status - Waiting on One Final Approval

FYI... Let me know if you don't see an approval soon.

Thanks,
Ali Page
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
page.alison@epa.gov | (o) 919.200.7283
PBI / Ex. 4

From: Douglas, Ambrosia
Sent: Tuesday, February 20, 2018 10:49 AM
To: Lominack, William <Lominack.William@epa.gov>
Cc: Hall, Deshelia <Hall.DeShelia@epa.gov>; Page, Alison <Page.Alison@epa.gov>
Subject: RE: Admin Access Status - Waiting on One Final Approval

Hi William,

I've approved 2 Elevated Privileges under the name Leckner, Erik.

Please, if you do not see the approval within the next few hours please email or contact me at the numbers below.

v/r

Ambrosia Douglas
Customer Relations Liaison|Desktop Collaboration Solution Branch
Enterprise Desktop Solutions Division
Office Location:
Suite 6312P EPA West 1301 Constitution Ave NW |
U.S. EPA |1200 Pennsylvania Ave NW Mail Code: 2832T | Washington, DC 20460
Phone:202-566-1099 | Cell: Personal Privacy / Ex. 6 Email: Douglas.ambrosia@epa.gov

---

From: Lominack, William
Sent: Tuesday, February 20, 2018 10:17 AM
To: Douglas, Ambrosia <Douglas.Ambrosia@epa.gov>
Cc: Hall, Deshelia <Hall.DeShelia@epa.gov>; Page, Alison <Page.Alison@epa.gov>
Subject: FW: Admin Access Status - Waiting on One Final Approval
Importance: High

GM Ambrosia,

I would like to follow-up on the Admin access below. Is there anything missing from the request? This is for a developer who is now working under ITS EPA III TO2 supporting ORD.

Thanks much,
Will

WILLIAM B. LOMINACK
OEI/OITO/SBMD
U.S. Environmental Protection Agency
109 T.W. Alexander Drive
Research Triangle Park, NC 27711
Office/Voice - 919-541-5461

From: Page, Alison
Sent: Monday, February 19, 2018 8:01 PM
To: Lominack, William <Lominack.William@epa.gov>; Hall, Deshelia <Hall.DeShelia@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: FW: Admin Access Status - Waiting on One Final Approval
Importance: High

Hi Will and DeShelia,

For some reason Christian (Erik) is still awaiting his Elevated Privileges approval. He is one of two PBI / Ex. 4 that we're trying to get set up for Rob Thomas's new support. The other PBI / Ex. 4 is all set.

Can one or both of you please follow up with Douglas about this approval?

Thanks,
Ali Page
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
page.alison@epa.gov | (o) 919.200.7283
PBI / Ex. 4

From: Leckner, Erik
Sent: Monday, February 19, 2018 4:26 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>
Subject: Admin Access Status - Waiting on One Final Approval

Hello Ed and Alison

I am waiting on one final approval for admin access: Douglas, Ambrosia. If either of you can help, that would be great.

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/23/2018 6:37:54 PM
To: Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]
Subject: RE: EMP PBI / Ex. 4 + Dev Setup Questions

You can do this on paper as a sketch and then just take a photo of the sketch and send it to me

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Friday, March 23, 2018 2:37 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: EMP PBI / Ex. 4 + Dev Setup Questions

Can you please do me a favor – list exactly everything as it pertains to the PBI / Ex. 4 tables or refer me to the document which discusses the PBI / Ex. 4 related tables, etc- what goes where and what is being transferred between two systems. In telecom, there is an international reference architecture called TMN. In TMN, there are four viewpoints.

Functional
Physical
Information
Logical

Functional looks at a system from a functional standpoint (what functions are where and what function points are between functions)
Physical is the actual deployment architecture (not vendor specific but generalized like database vs oracle database)
Information is what information is stored where and what protocols are used to transfer data (for example XML database sync – in telecom it could be cellular talking to cell tower, etc)
Logical is the logical groupings of whatever is in the system

Perhaps layout it like that.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Friday, March 23, 2018 2:33 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: EMP PBI / Ex. 4 + Dev Setup Questions

Happy Friday ☺

From: Leckner, Erik
Sent: Friday, March 23, 2018 2:28 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: EMP PBI / Ex. 4 + Dev Setup Questions

Don't be sorry – it's entertainment ☺

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Friday, March 23, 2018 2:27 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Rakhi Nair <rakhi.mnair@gmail.com>; Page, Alison <Page.Alison@epa.gov>
Subject: RE: EMP PBI / Ex. 4 + Dev Setup Questions

Oops! Very sorry Christian!

From: Leckner, Erik
Sent: Friday, March 23, 2018 2:23 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Rakhi Nair <rakhi.mnair@gmail.com>; Page, Alison <Page.Alison@epa.gov>
Subject: RE: EMP PBI / Ex. 4 + Dev Setup Questions

Hi Cindy

Christina? ☺

OK, it didn't appear as if he had when I used it weeks ago.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Friday, March 23, 2018 1:42 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Rakhi Nair <rakhi.mnair@gmail.com>; Page, Alison <Page.Alison@epa.gov>
Subject: RE: EMP PBI / Ex. 4 + Dev Setup Questions

Sure Christina. I also need to confirm with him if he brought OID user from staging to DEV. The below email didn't mention PBI / Ex. 4 user. It only said PBI / Ex. 4 groups.

So far the only WAM work that has been completed is:

- Copying EMP security groups from Staging to Development
- Creating the empgroup_admin service account in Dev

Thanks!
Cindy

From: Leckner, Erik
Sent: Friday, March 23, 2018 1:37 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Rakhi Nair <rakhi.mnair@gmail.com>; Page, Alison <Page.Alison@epa.gov>
Subject: RE: EMP PBI / Ex. 4 + Dev Setup Questions

Hi Cindy

Could you followup with James on this once we get our dev server up and running - I know he will have config to do once we receive a dev server for things related to PBI / Ex. 4, firewalls, etc.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Friday, March 23, 2018 9:19 AM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Rakhi Nair <rakhi.mnair@gmail.com>; Page, Alison <Page.Alison@epa.gov>
Subject: RE: EMP PBI / Ex. 4 + Dev Setup Questions

Sure Christian. I sent an email a while ago to James Waldo and asked about sending PBI / Ex. 4 XML file to DEVDB. But I didn't receive any response so far. Definitely I will follow up with him on that and will keep you updated.

Thanks!
Cindy

From: Leckner, Erik
Sent: Thursday, March 22, 2018 11:36 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Rakhi Nair <rakhi.mnair@gmail.com>; Page, Alison <Page.Alison@epa.gov>
Subject: RE: EMP PBI / Ex. 4 + Dev Setup Questions

Hi Cindy

(Took a few off the mail list outside of today's meeting)

You answered the key questions which I had about db sync for PBI / Ex. 4 GROUPs today in our meeting, and so that was the original key reason I wanted you to attend.

We will need to make sure that sync job will work with dev PBI/Ex.4/dev db, as well.

Best,
Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Thursday, March 22, 2018 7:53 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Waldo, James V. <Waldo.James@epa.gov>; Jackson, Tarsha <Jackson.Tarsha@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Rakhi Nair <rakhi.mnair@gmail.com>
Subject: RE: EMP PBI/Ex.4 + Dev Setup Questions

It sounds good to me. Thanks Christian!

From: Leckner, Erik
Sent: Thursday, March 22, 2018 6:27 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Waldo, James V. <Waldo.James@epa.gov>; Jackson, Tarsha <Jackson.Tarsha@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Rakhi Nair <rakhi.mnair@gmail.com>
Subject: RE: EMP PBI/Ex.4 + Dev Setup Questions

Hello Cindy

We can do a followup after the meeting on this so we can make some progress until you return.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Thursday, March 22, 2018 4:58 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Waldo, James V. <Waldo.James@epa.gov>; Jackson, Tarsha <Jackson.Tarsha@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Rakhi Nair <rakhi.mnair@gmail.com>
Subject: RE: EMP PBI/Ex.4 + Dev Setup Questions

Sorry Ed,

I will be out next Mon – Wed. Is it possible for Thursday or Friday?

Thanks!
Cindy

From: Campbell, Ed
Sent: Thursday, March 22, 2018 4:53 PM
To: Smith, Maury <smith.maury@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Waldo, James V. <Waldo.James@epa.gov>; Jackson, Tarsha <Jackson.Tarsha@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Rakhi Nair <rakhi.mnair@gmail.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: EMP PBI / Ex. 4 + Dev Setup Questions

Hey Maury –

Thanks for this additional information and all of your help on this to date. I think Christian and Rakhi may want a short follow-up call with you / Jay / Paula, when you are ready. We are still trying to sort some of the configuration for the Dev server, since this is the first time this project will be developed on EPA servers (and not on contractor hosted servers, where Salient was working).

I've also added Cindy Fan to this email chain, she is a DB representative for the team and can speak to the OID sync issue that came up when we spoke last night.

Maybe Monday or Tuesday? What does your schedule look like?

Thanks,

Ed Campbell
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
campbell.ed@epa.gov | (o) 919.200.7243
PBI / Ex. 4

From: Smith, Maury
Sent: Thursday, March 22, 2018 4:15 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Waldo, James V. <Waldo.James@epa.gov>; Jackson, Tarsha <Jackson.Tarsha@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Rakhi Nair <rakhi.mnair@gmail.com>
Subject: RE: EMP PBI / Ex. 4 + Dev Setup Questions

Ed, Paula, Christian,

I spoke with James Waldo this morning and his suggestion was to continue development work leveraging Dev WAM authentication.

So far the only WAM work that has been completed is:

- Copying EMP security groups from Staging to Development
- Creating the empgroup_admin service account in Dev

I am working on creating the Dev WAM Authentication scheme using EMP staging as a template. As part of this setup I will create a EMP Dev URL PBI / Ex. 4 that can be used for testing. J also confirmed that PBI / Ex. 4 components are available in Dev and this was discussed with Christian. We can also provide LDAP root certificates if needed for connectivity but Christian will need to determine the correct installation path on the dev server.

Hope this helps. Ping me with any additional questions.

Maury Smith
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency
CSRA, Inc.
79 TW Alexander Drive, Building 4401, Research Triangle Park, NC 27709
Office: 919.200.7305 | Mobile: Personal Privacy / Ex. 6 | smith.maury@epa.gov | www.csra.com

CSRA
Think Next. Now.

-----Original Appointment-----
From: Campbell, Ed
Sent: Monday, March 19, 2018 3:29 PM
To: Campbell, Ed; Childers, Paula; Waldo, James V.; Rakhi Nair; Leckner, Erik; Smith, Maury
Cc: Page, Alison; Spradling, LeAnn; McCarthy, Colleen
Subject: EMP IAM + Dev Setup Questions
When: Wednesday, March 21, 2018 4:00 PM-5:00 PM (UTC-05:00) Eastern Time (US & Canada).
Where: Conference Call

Hi Folks –

Christian and Rakhi have a few questions mostly relating to PBI / Ex. 4 and Deployment for the EMP project. I think we can move through these topics with roughly 20 minutes a piece. I will let Christian lead the questions to ensure he and Rakhi get what they need from this call. To provide context - we should be receiving the Dev server for this project this week, and he and Rakhi need to be fully billable to its development at that point. Please feel free to forward this to anyone else who needs to attend. Thanks.

High Level Agenda

Topic 1: Overview of EPA Deployment Procedures - Overview of EPA's EMP deployment related procedures, with special focus on EMP deployment procedures from Development to Staging. (Pertains mostly to Paula)

Topic 2: Overview of PBI / Ex. 4 - This topic discusses PBI / Ex. 4 related security technology in ensuring EMP development environments have all the proper authentication related keys, trust stores, SSL certificates, etc. for ensuring authentication in local development environments and the new development server and any development local constraints for running locally (https, cookies, etc). (Pertains mostly to PBI / Ex. 4

Overview of Staging and Production Deployment Procedures - This topic focuses on EMP deployment related procedures, with special focus on EMP deployment procedures for Staging and Production. (Pertains mostly to Paula)

Call In Info:
Conference Lin
Access Code - Conference Line/Code / Ex. 6

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/13/2018 1:05:46 AM
To: Childers, Paula [Childers.Paula@epa.gov]; Ferko, Dan [Ferko.Daniel@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: PBI / Ex. 4 differences

(meant 'had written' ☺)

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, March 12, 2018 9:05 PM
To: Childers, Paula <Childers.Paula@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: PBI / Ex. 4 differences
Importance: High

Hi Paula and Dan,

Last Friday I had wrote a **compare** program which checks the differences of files (In PBI / Ex. 4 a directory is also considered a file) between my local deployment and the staging deployment of unpackaged war files. I let local PBI / Ex. 4 unpackage it automatically. My local PBI / Ex. 4 was built using the development source code that was placed on EPA FTP site by Salient and does not share any staging files for the comparison.

The results were the following:

Empadmin: the key differences differed as highlighted in gray below. Other files differed but were expected such as property and manifest files. For the time being, I am only including in this email the differences between staging and local for empadmin.

Question: Can you please let me know if you know why these files are missing on staging. They may be just obsolete files. Note also that home.html and upcoming releases differed as well. That is simple to remedy by merely copying over that which is on staging for those files over to my local dev. The other files need to be determined whether they are needed. Can you please look into this? Thanks.

Fr: identical except for property and manifest files.
Sma: 3 PBI / Ex. 4 class files differed in size plus the property and manifest.
Oildb: Lots o PBI / Ex. 4 .class files differed in size. This is troublesome unless Salient had some config setting that was different when they compiled the PBI / Ex. 4 files. Since staging has no PBI / Ex. 4 source, not easy to detect what the differences are as of yet.

Equipment: Lots of PBI / Ex. 4 .class files differed in size. This is troublesome unless Salient had some config setting that was different when they compiled the Java files. Since staging has no PBI / Ex. 4 source, not easy to detect what the differences are as of yet.

Compare v1.0

PBI / Ex. 4

MISSING FROM: C PBI / Ex. 4

PBI / Ex. 4

PBI / Ex. 4

Count: 28

PBI / Ex. 4

Count: 6

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/21/2018 1:49:28 AM
To: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: Source Code Differences

Hi Ed

Note that if could be phrased to Salient as a question versus a request such as:

Would you have the original PBI / Ex. 4 *repository of the source code ...*

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
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949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Tuesday, March 20, 2018 5:04 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: Source Code Differences

Hi Ed

(draft version)

By analyzing the application files on staging, I was able to detect the exact versions of the PBI / Ex. 4 compiled used.
My findings are as follows:

Application	PBI / Ex. 4
PBI / Ex. 4	1.8
	1.5
	1.8
	1.6
	1.7

I detected differences in source code provided to us on the EPA FTP site and staging, based on information such as what log4j PBI / Ex. 4 statements were present as evidentiary in the log files, and what files were present/not present, the size of files, etc.

A compare module which I had developed provided file size comparisons for all applications.

I was able to determine PBI / Ex. 4 class size differences between equipment PBI / Ex. 4 on staging which had been already deployed prior to Jan 16 and classes compiled locally on my development machine.
I detected only slight differences only for fr and PBI / Ex. 4, with PBI / Ex. 4 class file sizes matching between local compiled code (ftp'd from an EPA ftp site) and staging.

I was also able to detect project file differences (some as expected - such as property and manifest files, whereas others were unexpected in that they did not match that which is on staging and production). In some cases, production had even later versions of files than staging.
I generated forensic comparisons which are recorded by programs developed recently in files from analysis. Other analysis was performed on an ad-hoc basis (for example, detecting Java compiler versions on staging compiled code)

An original PBI / Ex. 4 *repository of the source code will provide us with the exact set of files of all applications (except for those not stored in the original* PBI / Ex. 4 *repository).*
If the original PBI / Ex. 4 *repository is unavailable, a code release for each latest build will provide us with the exact set of latest files across all applications.*

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/29/2018 7:53:32 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: Repository/Source

Also if you see Dan, could you please rush this PBI / Ex. 4 access on dev– they need to set this up **ASAP otherwise it's no different than working on staging – no superuser access**. Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Thursday, March 29, 2018 3:50 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Repository/Source

Thanks for the update. Once I get PBI / Ex. 4 access (sent Greg/Dan this, I did ask in the meeting and he said yes, so not sure why it wasn't setup), I will be waiting on Salient's response for setup/config on the application code.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Thursday, March 29, 2018 3:29 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: Repository/Source

Hi Ed,

How is the Salient inquiry going – any word back from them as of yet?

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 2/14/2018 11:23:31 PM
To: leckner.erik@epa.gov
Subject: RE: Sequence I

Add the other stuff first
Downgrade warning

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Tuesday, February 13, 2018 2:19 PM
To: 'leckner.erik@epa.gov' <leckner.erik@epa.gov>
Subject: Sequence I

1. Unzip up one directory.
2. New>Project> Ant build file
3. Rename smabase
4. Rename equipment
5. Get rid of characters under "ER" in comment. <- Project related
6. Get 7zip portable. See PBI / Ex. 4
7. PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/15/2018 7:36:49 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]
CC: Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
Subject: RE: EMP PBI / Ex. 4 Developer Needs

Also, only if you or Rob requests it, has Paula even looked it. She doesn't answer her skype, her phone, nor her emails unless you or Rob gets involved.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Thursday, March 15, 2018 3:24 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: EMP PBI / Ex. 4 Developer Needs

And Paula was very well aware of what I had been asking for, what Rob had asked for, yet Paula didn't provide it when we had asked for it. She offered a partial glimpse into it but not the entire picture and we can't generate keys, etc Thank you for making it happen today. Instead of saying sure here it is, or here is a file dump, like I asked Rakhi to work on yesterday, I got partial glimpses. Systems can't operate on partial views. She is very well aware of what I had asked her and what Rob had asked her for. This is what I mean is a silo.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Campbell, Ed
Sent: Thursday, March 15, 2018 2:29 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: EMP PBI / Ex. 4 Developer Needs

Christian,

Per Paula tarballs of all the Tomcats and all the deployed applications are now available on the FTP site.

What passwords? The one she's telling you that Kofi and the DBSS team need to check on and provide for you? Can you do that instead, because that's the process that's been laid out for us?

I am not understanding this nastiness I'm sensing from you towards Paula. I'm not seeing anything that warrants it.

Ed Campbell
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
campbell.ed@epa.gov | (o) 919.200.7243
PBI / Ex. 4

From: Leckner, Erik
Sent: Thursday, March 15, 2018 1:26 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: EMP PBI / Ex. 4 Developer Needs

Hi Ed

Thanks about the pwords list. ***She can make it up*** by sending the passwords right away without me having to find them. Please ask her to do this or I can directly to her. Nice talk below but no passwords as of yet.

I want access to those directories if it means zipping it all up in one package from each machine. I do not want her explanations any longer – just the zipped packages. I have gone enough with her filtering of what I need. I care less what she thinks I need.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Campbell, Ed
Sent: Thursday, March 15, 2018 12:19 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: FW: EMP PBI / Ex. 4 Developer Needs

Hi Christian,

I received the following reply from Paula this morning in regards to your punch-list requests from last night. Just so you know; my assessment of this reply is not that she is blocking or silo-ing. She appears to be doing what she can to help us within the confines of the NCC procedures she has to adhere to.

Let me know if this is helpful with regards to the requests you had.

Ed Campbell
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
campbell.ed@epa.gov | (o) 919.200.7243
PBI / Ex. 4

HI Ed;

The password thing is my error; I sent the email that they had been changed Tuesday to the wrong old list. My apologies, I have updated that and it shouldn't happen again.

The passwords must be changed approximately every 90 days, and typically we will announce and schedule the updates on the biweekly calls so that everyone knows they are coming and when. If the devs ever have any reason to think they have locked a password or that there are issues with their DB connection, they can get in touch with Kofi Dovlo or the DBSS team to have them check. The 90-day change is a requirement for ALL NCC environments, so even when you have a Dev environment, if you are connecting to NCC PBI / Ex. 4 passwords will still have to be updated.

As for the PBI / Ex. 4 and apps, I can package these up and put them on the FTP site. I was trying to avoid sending so many large bundles, but if you have no problem with that, then I don't either. The PBI / Ex. 4 are very nearly "default", and we only update the files that I have already sent copies of to the team. The PBI / Ex. 4 in Production and the PBI / Ex. 4 in Staging are also pretty much identical, except for the locally-generated logs.

Given that, the devs should be able to take the config files files in the bundle I already sent, download a PBI / Ex. 4 install from PBI / Ex. 4 org, install it, replace the specific files with the ones I sent, get & add the current "keystore" for the webservice call to the Access Servers (I can also send this if they are still using the same ones), and they would have identical PBI / Ex. 4

Similarly, when we deploy code to Production, it has to be taken directly from the code as reviewed in Staging. As far as I know, the Salient developers did not modify any code in these apps on Staging after the last time each one was deployed to Prod, so Prod & Stage code bases should literally be identical. There is the "dynamicContent" directory in PBI / Ex. 4, but I have discussed that several times and I think they are clear that it's OK for that to have differing contents. That said, I'll package up the Prod apps, too.

FYI: The script for migrating the logs is turning out to be trickier than expected, but the basic form is now working; your team should see some logs from PBI / Ex. 4 already in the FTP dropoff logs folders, from our script testing.

What's the word on the Dev environment?

Thanks,
Paula

Paula Childers
ITS-EPA III | NCC Middleware & Applications Team
CSRA Inc. | on contract to the US EPA
79 T.W. Alexander Drive, Bldg. 4401, RTP, NC 27709
919-200-7396 | childers.paula@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/20/2018 5:41:10 PM
To: Chilivery, Swetha [chilivery.swetha@epa.gov]; Goods, Lawanna [Goods.Lawanna@epa.gov]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; Morgan, Jennifer [morgan.jennifer@epa.gov]
Subject: RE: assistance with Equipment Audit Follow-up

Sure, Cindy should have the ERD for you but I will do this.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Chilivery, Swetha
Sent: Tuesday, March 20, 2018 1:36 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Subject: RE: assistance with Equipment Audit Follow-up

Hi Christian,

User is looking for values like EPA owned, contractor owned or leased in Equipment Ownership.

But PBI / Ex. 4 has just the ORGID's(numbers). Can you please let me know exactly from which table the values are being populated on PBI / Ex. 4 application.

Regards,
Swetha

From: Leckner, Erik
Sent: Monday, March 19, 2018 5:48 PM
To: Chilivery, Swetha <chilivery.swetha@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: assistance with Equipment Audit Follow-up

Hello Swetha

PBI / Ex. 4

Christian Leckner
Principal Engineer

ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Chilivery, Swetha
Sent: Monday, March 19, 2018 5:35 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: assistance with Equipment Audit Follow-up

Hi Christian,

Can you also please let me know the table name and column that populates this value on the screen.

Equipment Ownership : ------ all ------ ▼

Regards,
Swetha

From: Leckner, Erik
Sent: Monday, March 19, 2018 3:43 PM
To: Chilivery, Swetha <chilivery.swetha@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: assistance with Equipment Audit Follow-up

Hi Swetha,

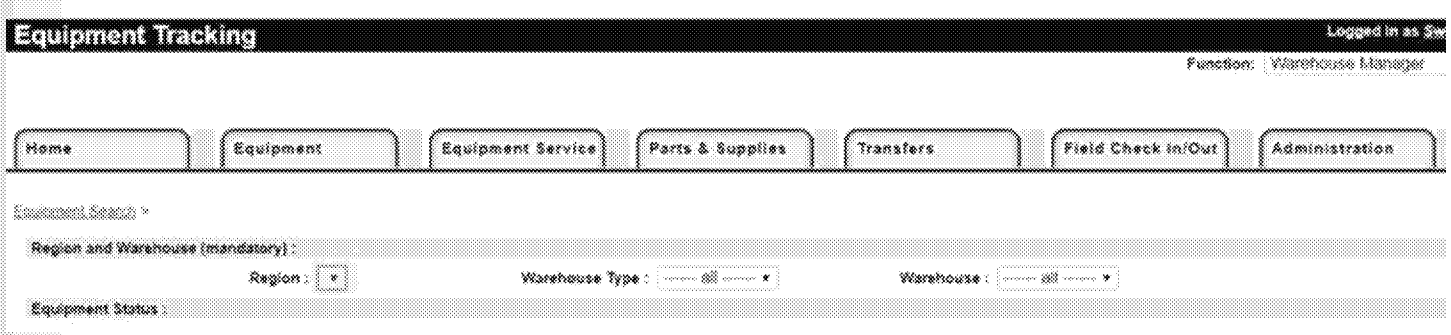
I will take a look at this now. Note that WAM is working on authentication related issues which affect dev, staging and potentially production.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Chilivery, Swetha
Sent: Monday, March 19, 2018 3:41 PM
To: Goods, Lawanna <Goods.Lawanna@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: assistance with Equipment Audit Follow-up

Hi Christian/Rakhi,

I'm working on creating a new report to the user. I wanted to check the data on Java application.
But I'm unable to select any options from any of the drop-downs – Region, Warehouse Type, Warehouse on Equipment Tracking page in Production.



Can you please check.

Thanks,
Swetha

From: Goods, Lawanna
Sent: Thursday, March 15, 2018 4:22 PM
To: Chilivery, Swetha <chilivery.swetha@epa.gov>
Cc: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: FW: assistance with Equipment Audit Follow-up

Good Afternoon Swetha,

Please see Kevin's response to your questions.

Thank You,
LaWanna Goods
ITS-EPA III - Supporting the U.S. Environmental Protection Agency
79 TW Alexander Drive, Building 4401
P.O. Box 13668, Research Triangle Park, NC 27709
919 200-7262 | goods.lawanna@epa.gov | www.csra.com

Follow us on: Facebook | Twitter | LinkedIn
CSRA *Think Next. Now.*

From: Haas, Kevin
Sent: Thursday, March 15, 2018 3:17 PM
To: Goods, Lawanna <Goods.Lawanna@epa.gov>
Cc: Taylor-Upshaw, Gloria <Taylor-Upshaw.Gloria@epa.gov>; Porras-Sanchez, Gabriel <Porras-Sanchez.Gabriel@epa.gov>; Woodyard, Josh <Woodyard.Joshua@epa.gov>; Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: assistance with Equipment Audit Follow-up

Lawanna,

1- CT/ER is counter-terrrorism/emergency response. I understand this term is no longer used. The equipment tracked in the Emergency Management Portal is what we are looking for and I thought this is what you were going to provide in the way we asked for it. I attached the inventory sent by Rob Thomas. This list includes the total inventory items but as we discussed and Rob wrote, the data is not good for Regions 1,3,4,6,7, and 9 so we don't want to include those items. Again we need a list of this equipment with
   - Equipment description.
   - Location of the equipment.
   - Acquisition cost.
   - Maintenance schedule.

- Equipment ownership (EPA owned, contractor owned or leased).

2- I don't understand this question. It seems to be a statement.

Rob if there's any more clarity you can provide on this, please feel free to respond.

Call me at 678-323-9786 if I can explain more.

Thanks,
Kevin

From: Goods, Lawanna
Sent: Thursday, March 15, 2018 2:59 PM
To: Haas, Kevin <Haas.Kevin@epa.gov>
Subject: FW: assistance with Equipment Audit Follow-up

Greeting Kevin,

Swetha Chilivery asked me to ask you the following questions (related to your email request to Rob):

1. What does CT/ER equipment stand for.
2. Sample data for the below requirement.

Thank You,
LaWanna Goods
ITS-EPA III - Supporting the U.S. Environmental Protection Agency
79 TW Alexander Drive, Building 4401
P.O. Box 13668, Research Triangle Park, NC 27709
919 200-7262 | goods.lawanna@epa.gov | www.csra.com

Follow us on: Facebook | Twitter | LinkedIn
CSRA Think Next. Now.

From: Chilivery, Swetha
Sent: Wednesday, March 14, 2018 5:09 PM
To: Goods, Lawanna <Goods.Lawanna@epa.gov>
Subject: RE: assistance with Equipment Audit Follow-up

Hi Lawanna,

Can you please ask the below questions to Kevin:

1. What does CT/ER equipment stand for.
2. Sample data for the below requirement.

Regards,
Swetha

From: Goods, Lawanna
Sent: Wednesday, March 14, 2018 4:11 PM
To: Haas, Kevin <Haas.Kevin@epa.gov>

Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>; Thomas, Rob <Thomas.Rob@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>
Subject: RE: assistance with Equipment Audit Follow-up

Greetings Kevin,

I wanted to reach out to you this afternoon.

I will contact you tomorrow morning at 9:00 am. At that time, we will finalize and confirm your request.

Kindest Regards,
LaWanna Goods
ITS-EPA III - Supporting the U.S. Environmental Protection Agency
79 TW Alexander Drive, Building 4401
P.O. Box 13668, Research Triangle Park, NC 27709
919 200-7262 | goods.lawanna@epa.gov | www.csra.com

Follow us on: Facebook | Twitter | LinkedIn
CSRA *Think Next. Now.*

From: Thomas, Rob
Sent: Wednesday, March 14, 2018 3:51 PM
To: Goods, Lawanna <Goods.Lawanna@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Haas, Kevin <Haas.Kevin@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: assistance with Equipment Audit Follow-up
Importance: High

Hi Lawanna and Swetha.

As a follow up to my previous email, Kevin has given clarity on what Regions and program offices he wants to see the equipment report on. Its Regions **2, 5, 8**, & **10**. As well as **ERT, NDT, ORIA**, & **HQ EOC** equipment listing in ETM.

> Here is Kevin's statement: "Rob, I spoke with Josh Woodyard about the equipment. He stated that Regions 1,3,4,6,7, and 9 are not active users of the database and therefore information on those regions in the database is not reliable. If possible, please do not include these regions in the reports you run for us. Based on the file you sent earlier, there were 17,000 items tracked but I show removing these regions cuts the list to just over 11,000."

A repost from previous email: A list of CT/ER equipment that includes:

- Equipment description.
- Location of the equipment.
- Acquisition cost.
- Maintenance schedule.
    - Equipment ownership (EPA owned, contractor owned or leased).

When do we think we will have the reports ran? This week? Kevin Haas is CCed on this email also here is Kevin's contact information to reach out to him: W) 404-562-9848 c) Personal Privacy / Ex. 6 or via email haas.kevin@epa.gov. Thanks.

Regards,
Rob Thomas | w: 202.564.7507 | c: Personal Privacy / Ex. 6 | fx: 202.564.8731 | US EPA | OLEM, OEM |
Emergency Management Portal: System Owner/COR/PM | ISSO | FITARA Lead | MAAC Prioritization Rep

From: Thomas, Rob
Sent: Wednesday, March 14, 2018 11:48 AM
To: Goods, Lawanna <Goods.Lawanna@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: assistance with Equipment Audit Follow-up
Importance: High

Hi Lawanna & Swetha

Per our weekly status meeting, are you able to respond to Kevin Haas's OIG Audit Request. Lawanna I recall you volunteered to work with the auditor to run reports etc. I added Swetha as the PBI / Ex. 4 because she can navigate PBI / Ex. 4 for any issues since she co-wrote it. Once you reply I will loop him and his team to this email thread.

*The Josh Kevin is referring to is Joshua Woodyard the Assoc. Dir. of OEM PROD division, not from OARM SHED. A copy of his message is below:

"Josh/Rob,

I do have access to the reporting portal from the link you sent. However, there is a lot of information there. I need either someone to walk me through how to run a report or I need you to have someone send me a report with the information listed in our Notification Memo:

A list of CT/ER equipment that includes:
- Equipment description.
- Location of the equipment.
- Acquisition cost.
- Maintenance schedule.
    - Equipment ownership (EPA owned, contractor owned or leased).

    Is the equipment only "owned" by the individual Regions or are the other "owners?" I don't want to miss any.

    I'm in the office today so please call if it is easier to discuss; can be reached at 678-323-9786 or via email haas.kevin@epa.gov.

    Thanks,
    Kevin"

Thanks for your assistance.

Regards,
Rob Thomas | w: 202.564.7507 | c: Personal Privacy / Ex. 6 | fx: 202.564.8731 | US EPA | OLEM, OEM |
Emergency Management Portal: System Owner/COR/PM | ISSO | FITARA Lead | MAAC Prioritization Rep

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 2/9/2018 7:05:24 PM
To: Page, Alison [Page.Alison@epa.gov]
Subject: Admin Access

Hi Alison

Any luck with admin access?

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 2/28/2018 10:42:49 PM
To: Page, Alison [Page.Alison@epa.gov]
Subject: RE: RAM/Help Desk

Hi Ali,

Great, thanks!

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Page, Alison
Sent: Wednesday, February 28, 2018 5:03 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: RAM/Help Desk

Thanks! Yep – I emailed the IMO ☺

Thanks,
Ali Page
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
page.alison@epa.gov | (o) 919.200.7283
PBI / Ex. 4

From: Leckner, Erik
Sent: Wednesday, February 28, 2018 4:54 PM
To: Page, Alison <Page.Alison@epa.gov>
Subject: RAM/Help Desk

Hi Alison

Help desk contacted me earlier today about RAM – I referred her to you since she said it needs to go to EPA IMO approval since otherwise it could go full circle again ☺

Thank you for making the request for additional RAM.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 2/14/2018 10:52:15 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]; Page, Alison [Page.Alison@epa.gov]
Subject: Elevated Privileges - Admin Rights - etc.

Hi Ed and Alison

Is the channel (ie, approvers) that I am setup on for approval process the same as others? Has anyone replied yet as to these privileges?

Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/16/2018 6:38:16 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: IAM + DEV

Hi Ed

Thanks! (Of course I understand, Im letting you know based on experience of silos). She's helpful when she wants to be – I just want to make sure she's helpful when we need her to be ☺

The reason I had asked for prod code freeze snapshot so I can run my compare program against staging against dev so we have all the ducks in a row because prod code is being copied to staging :and somehow prod code has to be in our dev which in turn has to be in our Subversion.

All my qs are strictly to get things moving along. Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Campbell, Ed
Sent: Friday, March 16, 2018 2:00 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: IAM + DEV

I know you need this, I will make it happen. I've already sent Paula a request with an outline of your questions (edited slightly so that she doesn't perceive any hostility from us that she hasn't been more forth-coming). I want to make sure we get the right people and that nobody will hijack the call.

From: Leckner, Erik
Sent: Friday, March 16, 2018 1:44 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: IAM + DEV

Hi Ed

1.5 hours is best. .5 for each topic area. Also IAM and Paula there so we have all authorities in each areas for overlapping qs.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA

San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

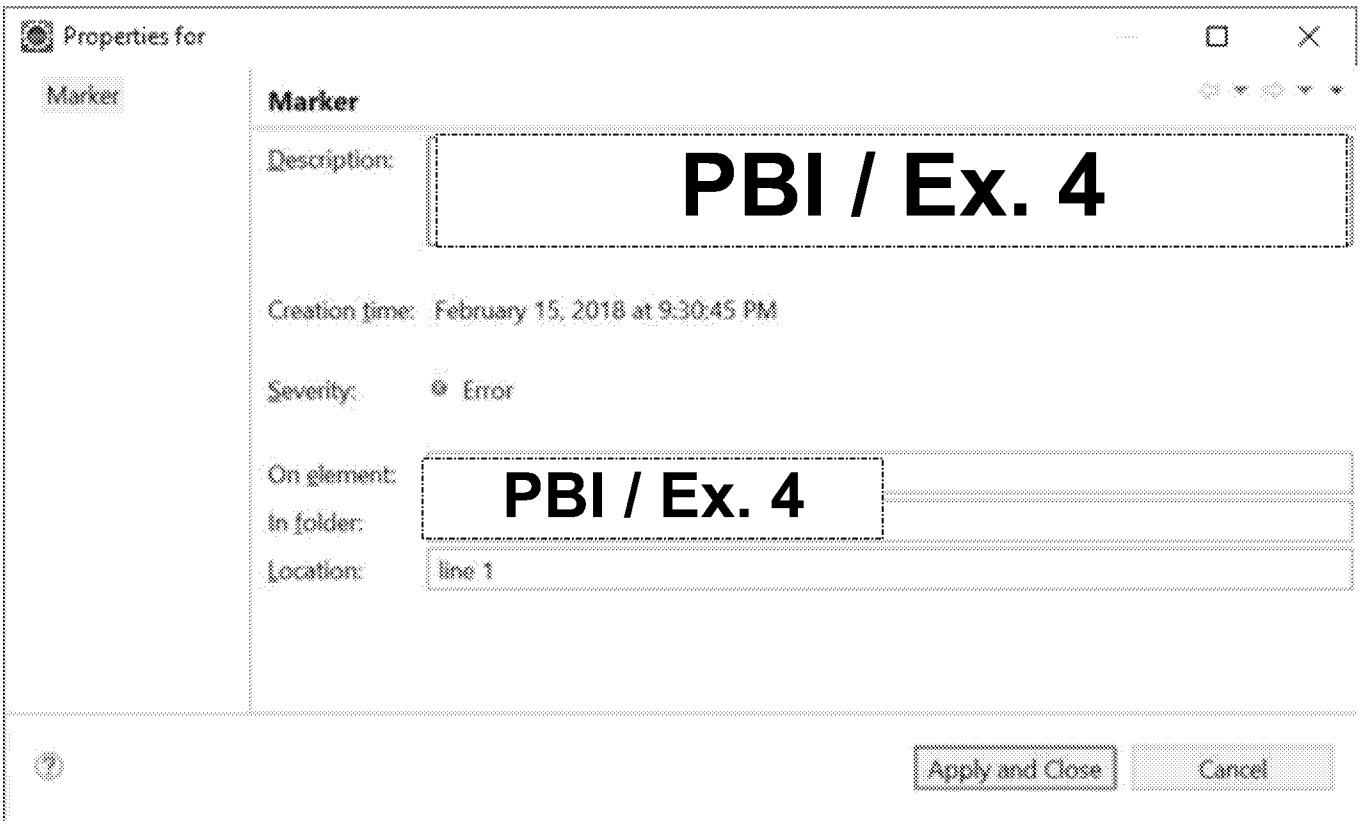
-----Original Appointment-----
From: Campbell, Ed
Sent: Friday, March 16, 2018 1:42 PM
To: Leckner, Erik; Waldo, James V.; Childers, Paula; Madhavan Nair Kamala Devi, Rakhi
Subject: Accepted: IAM + DEV
When: Monday, March 19, 2018 2:00 PM-3:00 PM (UTC-05:00) Eastern Time (US & Canada).
Where: Conference Call

Christian,

I'm working to setup this meeting and will send an invite when ready, please cancel this.

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 2/16/2018 2:49:38 AM
To: Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: RE: FR fixes



Its offline that is why from sourceforge

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Thursday, February 15, 2018 9:44 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: FR fixes

PBI / Ex. 4

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA

San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Thursday, February 15, 2018 9:28 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: FR fixes

Replace library in equipment with JRE system and also with SMA

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Thursday, February 15, 2018 9:14 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: FR fixes

Add project facets

Fix fr, oildb, equipment build path for jre

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Thursday, February 15, 2018 9:07 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: FR fixes

1.
2.
3.
4.

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Thursday, February 15, 2018 8:48 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: FR fixes

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/27/2018 6:23:31 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
CC: McCarthy, Colleen [Mccarthy.Colleen@epa.gov]
Subject: RE: EMP Development Server

Can we start with 100GB? Or they need to be prepared to add more storage once we get everything there so we have space for logs (prod, etc). In fact, Paula can just repoint her copies of prod logs nightly over to the new dev server vs on an EPA FTP site (to save us time).

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Campbell, Ed
Sent: Tuesday, March 27, 2018 2:19 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: EMP Development Server

Christian,

I believe size was determined based off of Staging / Prod size. I didn't recommend 80 GB, it came from on high. If it's not enough space, I think they can allocate us more very quickly since this isn't a physical machine. I believe Rob pays based on 5 or 10 GB increments, so there is a financial incentive for him not to have any more space than is absolutely needed.

I'll pass your answer back on the structure and we'll go from there. Thanks

Ed Campbell
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
campbell.ed@epa.gov | (o) 919.200.7243
PBI / Ex. 4

From: Leckner, Erik
Sent: Tuesday, March 27, 2018 2:09 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: EMP Development Server
Importance: High

Hi Ed

i) Why only 80GB? I use over 50GB for a couple of code bases built, with my local dev, staging, prod, several software installations on my local machine? Also, we will have logs there, repository there, etc. Why not 1 TB+?

ii) We would structure as:

- Part in /public/data and part in /public/server
- Software installations on /etc, /usr/share, /var, etc.
- Duplicating staging and production on dev server
- Subversion repository directory, etc.

So if they would like to set up /public for us, OK for dev deployments, but we need open directory structure for everything else.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Campbell, Ed
Sent: Tuesday, March 27, 2018 11:47 AM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: FW: EMP Development Server

Christian, Rakhi,

FYI below from Dan. We are very close on a Dev server! Important question for you two though about structure for storage. Specifically:

- All 80GB in /public
- Part in /public/data and part in /public/server
- Something completely different…

Let me know what your thoughts are. Thanks.

Ed Campbell
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
campbell.ed@epa.gov | (o) 919.200.7243
PBI / Ex. 4

From: Ferko, Dan
Sent: Tuesday, March 27, 2018 11:18 AM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Dennis, Gregory <Dennis.Gregory@epa.gov>
Subject: RE: EMP Development Server

Ed,

The new dev server is close to ready (Thanks Greg!)...it is currentlyawaiting PTO.

Greg wanted to know if there is any required structure for the storage. If this were a staging or production server, there would be, but I am not sure how you want things organized for this dev server. I think Greg can also provide you with the ability to create your own file structure.

Please let us know what you need.

Thanks,
Dan

From: Dennis, Gregory
Sent: Friday, March 23, 2018 12:47 PM
To: Ferko, Dan <Ferko.Daniel@epa.gov>
Subject: RE: EMP Development Server

Dan,
Do you know how the storage should be allocated on this server?

- All 80GB in /public
- Part in /public/data and part in /public/server
- Something completely different...

I am hoping to have this server done before the end of next week.

Thanks,
Greg Dennis
UNIX System Administrator
T: (919)200-7379
CSRA on the ITS-EPA III contract to the US EPA

From: Hare, Vickie
Sent: Thursday, March 22, 2018 7:28 AM
To: Ferko, Dan <Ferko.Daniel@epa.gov>; Carver, William <carver.william@epa.gov>
Cc: Dennis, Gregory <Dennis.Gregory@epa.gov>
Subject: RE: EMP Development Server

By the end of next week

Vickie Hare
CSRA
ITS-EPA III - Supporting the US Environmental Protection Agency

79 T.W. Alexander Drive, Bldg. 4401, Research Triangle Park, NC 27709
| 919.200.7407| hare.vickie@epa.gov

From: Ferko, Dan
Sent: Wednesday, March 21, 2018 4:54 PM
To: Hare, Vickie <Hare.Vickie@epa.gov>; Carver, William <carver.william@epa.gov>; Bickel, Mark

<bickel.mark@epa.gov>
Subject: RE: EMP Development Server

What is the estimate for when it will be ready?

Thanks,
Dan

From: Hare, Vickie
Sent: Wednesday, March 21, 2018 3:03 PM
To: Ferko, Dan <Ferko.Daniel@epa.gov>; Carver, William <carver.william@epa.gov>; Bickel, Mark <bickel.mark@epa.gov>
Subject: RE: EMP Development Server

It was assigned to an SA today so the build process will start in the next day or two. We were dealing with the last of the patching and the cleanup of that.

Vickie Hare
CSRA
ITS-EPA III - Supporting the US Environmental Protection Agency

79 T.W. Alexander Drive, Bldg. 4401, Research Triangle Park, NC 27709
| 919.200.7407| hare.vickie@epa.gov

From: Ferko, Dan
Sent: Wednesday, March 21, 2018 2:59 PM
To: Carver, William <carver.william@epa.gov>; Bickel, Mark <bickel.mark@epa.gov>; Hare, Vickie <Hare.Vickie@epa.gov>
Subject: RE: EMP Development Server

Hello Will, Mark, Vickie,

Is there an estimate for when the empdev server will be ready (HPQ 3075)?

Our CSRA development team is waiting to jump on that server.

Thanks,
Dan

From: Carver, William
Sent: Friday, March 16, 2018 3:10 PM
To: Cusumano, Vicente <Cusumano.Vicente@epa.gov>; Bickel, Mark <bickel.mark@epa.gov>; Hare, Vickie <Hare.Vickie@epa.gov>
Cc: Fernandez, Gray <Fernandez.Gray@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Inscore, Lauren <Inscore.Lauren@epa.gov>
Subject: RE: EMP Development Server

Vickie,

Can you please review this request, ask any clarifying questions, and assign the build.

Thanks,

Will Carver
Infrastructure Hosting, CSRA
ITS-EPA III - Supporting the US Environmental Protection Agency

79 T.W. Alexander Drive, Bldg. 4401, Research Triangle Park, NC 27709
| M: 984.227.2997 | carver.william@epa.gov

The only thing that walks back from the tomb with the mourners and refuses to be buried is the character of a man. What a man is survives him. It cannot be buried. - J.R. Miller

---

From: Cusumano, Vicente
Sent: Friday, March 16, 2018 9:51 AM
To: Carver, William <carver.william@epa.gov>; Bickel, Mark <bickel.mark@epa.gov>
Cc: Fernandez, Gray <Fernandez.Gray@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Inscore, Lauren <Inscore.Lauren@epa.gov>
Subject: FW: EMP Development Server

HPQ: 3075

Action	Request Status	Application Name	Request	Service	Created Date	Customer	Requester	Notes	Acct Or Order
Edit/Release	Unreleased	Emergency Management Portal	3075	Get Hosting Price Quote	2018-03-16 09:41	Rob Thomas	Vicente Cusumano	..	Personal Privacy / Ex. 6

Lauren: Rob Thomas Personal Privacy / Ex. 6

V. Paul Cusumano
OEI/OITO/EHD/Applications Deployment and High Performance Computing Branch
Phone: 919-541-0689
Cell: Personal Privacy / Ex. 6
e-mail: cusumano.vicente@epa.gov

From: Ferko, Dan
Sent: Monday, March 12, 2018 6:11 PM
To: Cusumano, Vicente <Cusumano.Vicente@epa.gov>
Subject: EMP Development Server

Paul,

Per our discussion last week, EMP was looking for a dedicated appdev server to use for development. We were recommending that they get away from trying to use the Staging server (fractal).

I am attaching the server specs for that AppDev server. Please let me know if there is any info you need to be able to complete the HPQ and have the server built.

Thanks,

Daniel Ferko | Program Manager | CSRA | (o) 919-200-7258 | (m) 919-633-7038

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/26/2018 6:30:42 PM
To: McCarthy, Colleen [Mccarthy.Colleen@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: New JIRA Ticket: JIRA Issue Categories

Hi Colleen

There are several internal issues but they are part of a bigger category of maintenance. I am using the term internal just to indicate that the maintenance issues/bugs were discovered in the code, in logs, etc. versus user interaction.

Note that until dev server exists (and fully configured with PBI/Ex.4 security), we can't deploy and test on a server that is connected to a complete EPA security subsystem.

The current system was never implemented with a dev flag (corporations generally use some form of indicator to bypass corporate security in order for developers to test locally).

There will be new security requirements for EMP in the future by PBI/Ex.4 team so the goal is to implement a cleaner version of the security modules for each app in that version. We will need to get those security requirements from the PBI/Ex.4 team as early as possible

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: McCarthy, Colleen
Sent: Monday, March 26, 2018 2:21 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: New JIRA Ticket: JIRA Issue Categories

Thanks! Going up to a higher level for a minute, I'm actually working right now on defining what we intend to use "EMP Category" and "Labels" for so that the items in these lists meet the definitions. For the entry in "EMP Category", "Internal", I'm thinking about the long term, and wondering if we will have enough Internal tickets to want to report on them. If we will, then it might be good to be able to subcategorize them. If not, subcategories would just clutter JIRA. I'm pulling out the emails that you, Ed and I circulated on this topic to see what the other types of internal issues are that we could have and will send them to Ed and see what he thinks -- maybe tomorrow because I may have more questions for him as the afternoon progresses ☺! I'd like to have all of the definitions for things like this straight so that I don't have to clean up JIRA too many times and we can start reporting on the data. Thanks! Colleen

From: Leckner, Erik
Sent: Monday, March 26, 2018 1:47 PM
To: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: New JIRA Ticket

Hi Colleen,

Although we will be changing PBI / Ex. 4 security to meet WAM/IAM requirements on or before September 2018, this ticket pertains to single sign on authentication.

Project: OEM/EMP
Type: Bug (Internal Maintenance)
Summary: Server cannot verify that a user is authorized to access a sub-application until the popup's cancel is clicked and the user re-logins.
Description:

A user will receive the following error on a clear browser cache or first time login to a sub-application, such as equipment:

Unauthorized - This server could not verify that you are authorized to access the document requested. Either you supplied the wrong credentials (e.g., bad password), or your browser doesn't understand how to supply the credentials required.

The user must hit cancel and then login again. PBI / Ex. 4 sets a key-based cookie PBI / Ex. 4 for each user or application that accesses a resource protected by a 10g Webgate. The key is set up during agent registration and is known to both the agent and PBI / Ex. 4 (shared between them). In either the first time ever login or cleared browser cache condition, the PBI / Ex. 4 causes Webgate to not login the user and requires the user to click cancel, and then re-authenticate the next time he or she requests a resource that is protected by the Access System.

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Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/15/2018 7:21:50 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]
CC: Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
Subject: RE: EMP PBI / Ex. 4 Developer Needs

Hi Ed

Rob had asked for a special user to be created so we can access these things. When we got dev, we got it zipped up in broken pieces and Rakhi and I have been diligently putting it all together with whatever we could. I made significant progress but there are other areas which still yet until these new PBI / Ex. 4 even though I requested on numerous occasions. The issue is that what I have asked for , I get back a tidbit, sliced up view. In the future that would work, but from the start I need to see precisely how it is and there is no other form of documentation. Typically, dev gets this:

/project/
/project/directory1

....

In a README. So if I am restricted from all access as we have been even though Rob approved we can only guess what it looks like.

Christian Leckner
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From: Campbell, Ed
Sent: Thursday, March 15, 2018 2:29 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: EMP PBI / Ex. 4 Developer Needs

Christian,

Per Paula tarballs of all the PBI / Ex. 4 and all the deployed applications are now available on the FTP site.

What passwords? The one she's telling you that Kofi and the DBSS team need to check on and provide for you? Can you do that instead, because that's the process that's been laid out for us?

I am not understanding this nastiness I'm sensing from you towards Paula. I'm not seeing anything that warrants it.

Ed Campbell
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
campbell.ed@epa.gov | (o) 919.200.7243

PBI / Ex. 4

From: Leckner, Erik
Sent: Thursday, March 15, 2018 1:26 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: EMP Java Developer Needs

Hi Ed

Thanks about the pwords list. ***She can make it up*** by sending the passwords right away without me having to find them. Please ask her to do this or I can directly to her. Nice talk below but no passwords as of yet.

I want access to those directories if it means zipping it all up in one package from each machine. I do not want her explanations any longer – just the zipped packages. I have gone enough with her filtering of what I need. I care less what she thinks I need.

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949-244-6501 | leckner.erik@epa.gov

From: Campbell, Ed
Sent: Thursday, March 15, 2018 12:19 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: FW: EMP Java Developer Needs

Hi Christian,

I received the following reply from Paula this morning in regards to your punch-list requests from last night. Just so you know; my assessment of this reply is not that she is blocking or silo-ing. She appears to be doing what she can to help us within the confines of the NCC procedures she has to adhere to.

Let me know if this is helpful with regards to the requests you had.

Ed Campbell
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
campbell.ed@epa.gov | (o) 919.200.7243
PBI / Ex. 4

HI Ed;

The password thing is my error; I sent the email that they had been changed Tuesday to the wrong old list. My apologies, I have updated that and it shouldn't happen again.

The passwords must be changed approximately every 90 days, and typically we will announce and schedule the updates on the biweekly calls so that everyone knows they are coming and when. If the devs ever have any reason to think they have locked a password or that there are issues with their DB connection, they can get in touch with Kofi Dovlo or the DBSS team to have them check. The 90-day change is a requirement for ALL NCC environments, so even when you have a Dev environment, if you are connecting to NCC PBI / Ex. 4 the PBI / Ex. 4 passwords will still have to be updated.

As for the PBI / Ex. 4 and apps, I can package these up and put them on the FTP site. I was trying to avoid sending so many large bundles, but if you have no problem with that, then I don't either. The PBI / Ex. 4 are very nearly "default", and we only update the files that I have already sent copies of to the team. The PBI / Ex. 4 and the PBI / Ex. 4 in Staging are also pretty much identical, except for the locally-generated logs.

Given that, the devs should be able to take the config files files in the bundle I already sent, download a PBI / Ex. 4 install from tomcat.apache.org, install it, replace the specific files with the ones I sent, get & add the current "keystore" for the webservice call to the Access Servers (I can also send this if they are still using the same ones), and they would have identical Tomcats.

Similarly, when we deploy code to Production, it has to be taken directly from the code as reviewed in Staging. As far as I know, the Salient developers did not modify any code in these apps on Staging after the last time each one was deployed to Prod, so Prod & Stage code bases should literally be identical. There is the "dynamicContent" directory in PBI / Ex. 4 but I have discussed that several times and I think they are clear that it's OK for that to have differing contents. That said, I'll package up the Prod apps, too.

FYI: The script for migrating the logs is turning out to be trickier than expected, but the basic form is now working; your team should see some logs from PBI / Ex. 4 already in the FTP dropoff logs folders, from our script testing.

What's the word on the Dev environment?

Thanks,
Paula

Paula Childers
ITS-EPA III | NCC Middleware & Applications Team
CSRA Inc. | on contract to the US EPA
79 T.W. Alexander Drive, Bldg. 4401, RTP, NC 27709
919-200-7396 | childers.paula@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 5/22/2018 8:12:25 PM
To: Leckner, Erik [Leckner.Erik@epa.gov]
Subject: RE: EPA EMP Status

down vote

a) Created the EMP source code repository (see below)
b) Created the EMP official 1.0.0 initial release which is up on empdev (we can always increment to the magic 13.0.0 number)
c) Created an EMP branch 2.0-M1 for initial development.

Developers can employ various work methodologies

Some use separate working copies of the same repository to hold each individual change in progress. create short-lived feature branches in the repository and use a single working copy that is constantly switched to point to one such branch or another.

What happens when you finally finish your work, though? Your new feature is done, and you're ready to merge your branch changes back to the trunk (so your team can enjoy the bounty of your labor). The process is simple. First, bring your branch into sync with the trunk again, just as you've been doing all along[28]:

PBI / Ex. 4

Now, use *svn merge* with the `--reintegrate` option to replicate your branch changes back into the trunk. You'll need a working copy of */trunk*. You can get one by doing an *svn checkout*, dredging up an old trunk working copy from somewhere on your disk, or using *svn switch* (see the section called "Traversing Branches"). Your trunk working copy cannot have any local edits or contain a mixture of revisions (see the section called "Mixed-revision working copies"). While these are typically best practices for merging anyway, they are *required* when using the `--reintegrate` option.

Once you have a clean working copy of the trunk, you're ready to merge your branch back into it:

One solution is to have a release branch. Only code that has been signed off gets merged into the release branch. The client is then free to deploy builds from this branch.

You will also need to ensure that all dependent code gets merged at the same time or it can get really messy.

It was decided that every team involved in the development of some feature for the product will have a development branch (also called as sprint branch or feature branch) created for the duration of the sprint and has to be merged back into the trunk at the end of the sprint.

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From: Leckner, Erik
Sent: Tuesday, May 22, 2018 4:09 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>
Subject: RE: EPA EMP Status

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Tuesday, May 22, 2018 4:07 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>
Subject: RE: EPA EMP Status

Christian Leckner
Principal Engineer
ITS-EPA | CSRA

San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Tuesday, May 22, 2018 4:05 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>
Subject: FW: EPA EMP Status
Importance: High

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, May 21, 2018 10:48 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: EPA EMP Status
Importance: High

Hello Ed

Think it's a good stopping point for the day ☺. So, I since we last corresponded in email this morning (and haven't taken a real break since this morning),

a) Created the EMP source code repository (see below)
b) Created the EMP official 1.0.0 initial release which is up on empdev (we can always increment to the magic 13.0.0 number)
c) Created an EMP branch 2.0-M1 for initial development.

After Friday to Monday morning without the IAM services, was able to work on it.

Next on my plate is to work with the 2.0-M1 branch – checking it out, working with it, testing commits, etc. Tomorrow is where I start on that. Worked thru a lot of issues today with the permissions set on the repository and root owning it the process hence creating files under root as owner – but there was caveots to that which required further file permission settings to jdaemon and group users.

Note **14573 files** in the repository. I also added the deployable WAR files and built class files (for quick access at any time to redeploy). So 14573 minus the compiled code files and the WAR files makes for the repo. 1.081 GB (minus then the WAR files and the class files so about half of that).

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
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949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 4/3/2018 7:55:47 PM
To: leckner.erik@epa.gov
Subject: RE: Action Items

PBI / Ex. 4

A PBI / Ex. 4 is a repository of security certificates – either authorization certificates or public key certificates – plus corresponding private keys, used for instance in PBI / Ex. 4
In PBI / Ex. 4 and PBI / Ex. 4 a file with extension *jks* serves as keystore.
The PBI / Ex. 4 maintains a PBI / Ex. 4 keystore in folder PBI / Ex. 4. PBI / Ex. 4 provide a tool named *keytool*[1] to manipulate the keystore. *keytool* has no functionality to extract the private key out of the keystore, but this is possible with third-party tools like PBI / Ex. 4[1]

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From: Leckner, Erik
Sent: Tuesday, April 3, 2018 3:53 PM
To: 'leckner.erik@epa.gov' <leckner.erik@epa.gov>
Subject: RE: Action Items

Source code so we can work off that or current dev intermixed with latest production main files like home, index files. Etc.

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949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Tuesday, April 3, 2018 3:42 PM
To: 'leckner.erik@epa.gov' <leckner.erik@epa.gov>
Subject: RE: Action Items

Extracting all the things that we need out of th emeeting – took some effort to get it so we have it all
Turning to setup

Christian Leckner
Principal Engineer
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949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Tuesday, April 3, 2018 3:42 PM
To: 'leckner.erik@epa.gov' <leckner.erik@epa.gov>
Subject: Action Items

1. PBI / Ex. 4 meeting
2. Dev server .. getting PBI / Ex. 4 for os level operations, have Personal Privacy / Ex. 6 access for project specific operaitons including PBI / Ex. 4
3. Setup – staging has permissions that are not standard, working on getting an initial setup which I am involved in on the first setup
4. Waiting on RAM

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
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Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/20/2018 9:49:18 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: Source Code Differences

I could run one more set of comparisons against production file sizes (but Paula claims that she copies that over from staging to production so the issue would be moot but I can try it as well).

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949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Tuesday, March 20, 2018 5:04 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: Source Code Differences

Hi Ed

(draft version)

By analyzing the application files on staging, I was able to detect the exact versions of the Java compiled used.
My findings are as follows:

		PBI / Ex. 4
PBI / Ex. 4		1.8
		1.5
		1.8
		1.6
		1.7

PBI / Ex. 4

An original PBI / Ex. 4 *repository of the source code will provide us with the exact set of files of all applications (except for those not stored in the original* PBI / Ex. 4 *repository).*
If the original PBI / Ex. 4 *repository is unavailable, a code release for each latest build will provide us with the exact set of latest files across all applications.*

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949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/15/2018 7:18:12 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: FW: EMP Staging seems to be down

This is what I am referring to. Last time I never got it so I had to decrypt using my own program software I had to write to do it because even though I asked several others, never got it.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Thursday, March 15, 2018 2:50 PM
To: Childers, Paula <Childers.Paula@epa.gov>; Dovlo, Rudolph <DOVLO.Rudolph@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: EMP Staging seems to be down

Hi Paula,
We are using "PBI / Ex. 4 from yesterday.
By any chance, did the PBI / Ex. 4 change? For user "PBI / Ex. 4"?

Thanks,
Rakhi

From: Childers, Paula
Sent: Thursday, March 15, 2018 2:45 PM
To: Dovlo, Rudolph <DOVLO.Rudolph@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: Re: EMP Staging seems to be down

Try PBI / Ex. 4

Thanks,
Paula

Paula Childers
ITS-EPA III | NCC Middleware & Applications Team
CSRA Inc. | on contract to the US EPA
79 T.W. Alexander Drive, Bldg. 4401, RTP, NC 27709
919-200-7396 | childers.paula@epa.gov

From: Dovlo, Rudolph
Sent: Thursday, March 15, 2018 2:40 PM
To: Campbell, Ed
Cc: Childers, Paula; Leckner, Erik; Madhavan Nair Kamala Devi, Rakhi
Subject: RE: EMP Staging seems to be down

Hey Ed,
What user password are you looking for?

Rudolph Kofi Dovlo |Applications Systems Analyst. (TC)
ITS-EPAIII-ISAH | CSRA Inc.
79 TW Alexander Dr, #4401 Durham, NC.
919-767-7197 | dovlo.rudolph@epa.gov

From: Campbell, Ed
Sent: Thursday, March 15, 2018 2:38 PM
To: Dovlo, Rudolph <DOVLO.Rudolph@epa.gov>
Cc: Childers, Paula <Childers.Paula@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: FW: EMP Staging seems to be down

Hi Kofi,

Can you send the new passwords for the staging environment to Christian (Erik) and Rakhi? They have been unable to work today.

Let me know if this request needs to be pointed somewhere else.

Thanks.

Ed Campbell
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
campbell.ed@epa.gov | (o) 919.200.7243
http://intranet.epa.gov/webdev

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Thursday, March 15, 2018 2:32 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: Staging seems to be down

Hi,
Staging environment seems to be down. Cindy and I got this error on login.
You entered an invalid UserID or Password. Please try again. It may be time to reset your password if it has been over 60 days.
By looking at staging logs, seems to be IAM connection error.
Host: deacon.rtpnc.epa.gov:443
Cache-Control: no-cache
Pragma: no-cache
SOAPAction: ""
Content-Length: 853

PBI / Ex. 4

PBI / Ex. 4

Replicated it in local (pointing to staging)

PBI / Ex. 4

In the [redacted] they are not displaying the accurate (but use understandable) error, but is showing bad password/userid error message.

Thanks,
Rakhi

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/6/2018 3:54:09 AM
To: Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: RE: First step

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, March 5, 2018 10:53 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: First step

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, March 5, 2018 10:52 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: First step

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, March 5, 2018 10:44 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: First step

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, March 5, 2018 10:27 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: First step

PBI / Ex. 4

PBI / Ex. 4

Christian Leckner
Principal Engineer
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949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/5/2018 8:25:06 PM
To: McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; Goods, Lawanna [Goods.Lawanna@epa.gov]
Subject: FW: RE: EMP Admin error

Importance: High

Other instances of the same type of error is shown below.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
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949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, March 5, 2018 3:24 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: RE: EMP Admin error
Importance: High

As suspected, this error occurs in more than just this particular case.

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT

949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, March 5, 2018 3:07 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: RE: EMP Admin error
Importance: High

Hi Rob et al.

As promised, I was easily able to reproduce the error by:

Opening another tab/window in Chrome (this issue is independent of browser/version) and logout in that tab. Then select the application (id) and the error will occur. See below.

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, March 5, 2018 2:54 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>

Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: EMP Admin error
Importance: High

Hello Rob et al.,

The issue appears to be the following:

An PBI / Ex. 4 call is made to the PBI / Ex. 4 . Since the user's session has expired, the asynchronous call returns an error. The UI, in response to the error returned, displays a PBI / Ex. 4 alert popup message to the user.

PBI / Ex. 4

I suspect that this isn't the only place that this type of error exists in the application.

This could be resolved by one of the following:

i) Display a message for the user to re-login;
ii) Add an Ajax error handler to handle these types of events by redirecting the user to re-authenticate (i.e. login page).

Most likely, I can reproduce this type of error, by logging out in another window and attempt to execute the same Ajax call from the original window.

Note that it would be nice to have access to production and staging logs, and once we have a dev server, we can run these types of tests before deployment. For a quick turn-around, we could just load deploy the pages which have issues with their resolutions.

Best,

Christian Leckner
Principal Engineer
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San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Hey Ed.

Thanks for looking into this. I did use "Snipping Tool" just didn't split it in two. ☺ I used IE also.. I think the issue boiled down to the time-out and the re-logging in screen. It obviously put in to the EMPAdmin but my access was limited until I went to the (base) log in page to enter EMP again. Maybe that's were we should look.

Rob Thomas
Sent from Mail for Windows 10

From: Fan, Cindy (Yanqian)
Sent: Monday, March 5, 2018 12:39:10 PM
To: Campbell, Ed; Thomas, Rob
Cc: Leckner, Erik; Madhavan Nair Kamala Devi, Rakhi
Subject: RE: EMP Admin error

Yes, I used IE with version 11.909.15063.0.

From: Campbell, Ed
Sent: Monday, March 5, 2018 12:37 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: EMP Admin error

Hey Rob,

Quick notes, and I'm adding the team who had input thus far.

1. Cindy was not able to reproduce the error, which is good. Perhaps this is a browser issue? Cindy, you were using IE, correct?
2. Rakhi and Christian were wondering if you could produce a slightly higher resolution screen grab of the error? Maybe just use snipping to grab the top half of it, and send a second email with the lower half if needed?

Thanks,

Ed Campbell
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
campbell.ed@epa.gov | (o) 919.200.7243
PBI / Ex. 4

From: Thomas, Rob
Sent: Monday, March 05, 2018 11:28 AM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Cc: EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: EMP Admin error

Hi Ed.

This happened when I tried to look at groups in PBI / Ex. 4

PBI / Ex. 4

Any thoughts from the team? Thanks.

Regards,
Rob Thomas | w: 202.564.7507 | c: Personal Privacy / Ex. 6 | fx: 202.564.8731 | US EPA | OLEM, OEM |
Emergency Management Portal: System Owner/COR/PM | ISSO | FITARA Lead | MAAC Prioritization Rep

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 4/3/2018 7:47:46 AM
To: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: Summary Update

And the best analogy here is what if the situation was reversed – a new middleware team that needs to know how to deploy and dev refused to provide and restricted read access.

Christian Leckner
Principal Engineer
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949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Tuesday, April 3, 2018 3:46 AM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Summary Update

Hi Ed

For tomorrow then with Rob, we should say that Paula should provide the first install while I watch all the steps. She refused in a previous meeting to discuss this in the past, and also in one meeting she refused to draft a quick README. So that should be the condition of middleware team billing project that I watch the steps (or she document in a hand crafted README for later installs on Apache, etc modsecurity, etc).

We also need to ensure she doesn't hijack meetings giving a lecture about dev processes when she has been informed by you, Rob, and just about everybody that we were handed this with no dev deployment descriptors (files which describe the configs, etc) and she has restricted read access to those files that matter for only herself.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Tuesday, April 3, 2018 3:22 AM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Summary Update

Hi Ed

Just one other note is what really is disturbing is the fact that in the meeting she said she looked at those apache directories and said some directories are missing yet she is the one who blocked read access to those files that were missing. During the meeting when I realized it was going south, I searched the directories and discovered some directories on staging were changed. Its not the fact that they were 100% restrictive, it's the fact that she knew because

she those permissions that they were the same directories/files that had their read permissions revoked. That is beyond comprehension.

Example as provided earlier circled in red as one example in one directory for fr application. They are all like that in the other directories too with some permissions with no read access. Anyways, I think you should address this with her up. Also, I knew based on those findings during the meeting, I said it would be best if she did the first install as I have worked with her on things in the past couple ofmonths, and details are hidden are wrong and we (you, me, rakhi, etc) all need to make sure we have everything we need for development based on how it is deployed (and when read access is not there it compounds the issue). The other thing which I find bothersome is the fact that we/I were not given maybe temporary read permission (like 1 hour or so) and that should have been offered on the table by Paula. Anyways.

PBI / Ex. 4

Christian Leckner
Principal Engineer
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San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Tuesday, April 3, 2018 3:14 AM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: Summary Update

Hi Ed

I can see why Salient had their own development server. This conclusion is based on the following:

a) No root access on the dev machine. Greg was trying to get it going for me via sudo but it isn't working. He wrote he had a typo but even after fixing typo I still can't run basic admin commands for even things as simple as installs.
b) Paula. She somehow set all the key directories that matter to private and without jdaemon permissions on staging, there is no way to see these files since not even read access. For her today, to spend 30 minutes of a one hour meeting explaining development processes at EPA which she deliberately and intentionally obstructs access for developers is beyond my comprehension. She even mentioned in previous meetings and emails that Salient had wanted access to things even as simple as logs. But having no root on the dev

server (jdaemon can't perform these operations), no visibility into staging's apache's directories, there is no way to guess how this is configured AND how it will be configured upon future updates they receive (which I am now on the mailing list). The time spent today in our meeting was on as you mentioned upfront via Skype that Paula had a process in place, etc but that wasn't the purpose of our meeting – it was to be hands on and configure if any changes need to be made (other than the IAM certificates, etc for security machine to machine communication. 1 hour should have been sufficient to do all that. Given that we just received the machine and I ftp'd all the files over, I noticed during the meeting that all files were not copied over because of no read access on those surprised. I am surprised Paula didn't say oh yeah I took away all read access so the files missing/directories missing are those I didn't let you have read access to. That is why I realized in our meeting aht she could just go on and talk for an hour over nothing that really what the intent of the meeting was. This is not the first time and I am really concerned about this repetitive Paula obstructive actions for silo purposes (from logs to jdaemon to now even read access to mission critical files which will change over time).

Just had to state my thoughts on this.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/27/2018 6:20:29 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
CC: McCarthy, Colleen [Mccarthy.Colleen@epa.gov]
Subject: RE: EMP Development Server

Hi Ed

WAM PBI / Ex. 4 team needs to start working on getting the dev PBI / Ex. 4 services ready as well (and that may take days, so they should start on it). They actually started on it, but never finished it, and now they need to install things for IAM on the dev machine. They need to dupe what they do on staging and production.

Christian Leckner
Principal Engineer
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949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Tuesday, March 27, 2018 2:08 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: EMP Development Server
Importance: High

Hi Ed

i) Why only 80GB? I use over 50GB for a couple of code bases built, with my local dev, staging, prod, several software installations on my local machine? Also, we will have logs there, repository there, etc. Why not 1 TB+?

ii) We would structure as:

- Part in /public/data and part in /public/server
- Software installations on /etc, /usr/share, /var, etc.
- Duplicating staging and production on dev server
- Subversion repository directory, etc.

So if they would like to set up /public for us, OK for dev deployments, but we need open directory structure for everything else.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT

949-244-6501 | leckner.erik@epa.gov

From: Campbell, Ed
Sent: Tuesday, March 27, 2018 11:47 AM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: FW: EMP Development Server

Christian, Rakhi,

FYI below from Dan. We are very close on a Dev server! Important question for you two though about structure for storage. Specifically:

- All 80GB in /public
- Part in /public/data and part in /public/server
- Something completely different…

Let me know what your thoughts are. Thanks.

Ed Campbell
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
campbell.ed@epa.gov | (o) 919.200.7243

PBI / Ex. 4

From: Ferko, Dan
Sent: Tuesday, March 27, 2018 11:18 AM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Dennis, Gregory <Dennis.Gregory@epa.gov>
Subject: RE: EMP Development Server

Ed,

The new dev server is close to ready (Thanks Greg!)…it is currentlyawaiting PTO.

Greg wanted to know if there is any required structure for the storage. If this were a staging or production server, there would be, but I am not sure how you want things organized for this dev server. I think Greg can also provide you with the ability to create your own file structure.

Please let us know what you need.

Thanks,
Dan

From: Dennis, Gregory
Sent: Friday, March 23, 2018 12:47 PM
To: Ferko, Dan <Ferko.Daniel@epa.gov>
Subject: RE: EMP Development Server

Dan,
Do you know how the storage should be allocated on this server?

- All 80GB in /public
- Part in /public/data and part in /public/server
- Something completely different…

I am hoping to have this server done before the end of next week.

Thanks,
Greg Dennis
UNIX System Administrator
T: (919)200-7379
CSRA on the ITS-EPA III contract to the US EPA

From: Hare, Vickie
Sent: Thursday, March 22, 2018 7:28 AM
To: Ferko, Dan <Ferko.Daniel@epa.gov>; Carver, William <carver.william@epa.gov>
Cc: Dennis, Gregory <Dennis.Gregory@epa.gov>
Subject: RE: EMP Development Server

By the end of next week

Vickie Hare
CSRA
ITS-EPA III - Supporting the US Environmental Protection Agency

79 T.W. Alexander Drive, Bldg. 4401, Research Triangle Park, NC 27709
| 919.200.7407| hare.vickie@epa.gov

From: Ferko, Dan
Sent: Wednesday, March 21, 2018 4:54 PM
To: Hare, Vickie <Hare.Vickie@epa.gov>; Carver, William <carver.william@epa.gov>; Bickel, Mark <bickel.mark@epa.gov>
Subject: RE: EMP Development Server

What is the estimate for when it will be ready?

Thanks,
Dan

From: Hare, Vickie
Sent: Wednesday, March 21, 2018 3:03 PM
To: Ferko, Dan <Ferko.Daniel@epa.gov>; Carver, William <carver.william@epa.gov>; Bickel, Mark <bickel.mark@epa.gov>
Subject: RE: EMP Development Server

It was assigned to an SA today so the build process will start in the next day or two. We were dealing with the last of the patching and the cleanup of that.

Vickie Hare
CSRA

ITS-EPA III - Supporting the US Environmental Protection Agency

79 T.W. Alexander Drive, Bldg. 4401, Research Triangle Park, NC 27709
| 919.200.7407| hare.vickie@epa.gov

From: Ferko, Dan
Sent: Wednesday, March 21, 2018 2:59 PM
To: Carver, William <carver.william@epa.gov>; Bickel, Mark <bickel.mark@epa.gov>; Hare, Vickie <Hare.Vickie@epa.gov>
Subject: RE: EMP Development Server

Hello Will, Mark, Vickie,

Is there an estimate for when the empdev server will be ready (HPQ 3075)?

Our CSRA development team is waiting to jump on that server.

Thanks,
Dan

From: Carver, William
Sent: Friday, March 16, 2018 3:10 PM
To: Cusumano, Vicente <Cusumano.Vicente@epa.gov>; Bickel, Mark <bickel.mark@epa.gov>; Hare, Vickie <Hare.Vickie@epa.gov>
Cc: Fernandez, Gray <Fernandez.Gray@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Inscore, Lauren <Inscore.Lauren@epa.gov>
Subject: RE: EMP Development Server

Vickie,
Can you please review this request, ask any clarifying questions, and assign the build.

Thanks,

Will Carver
Infrastructure Hosting, CSRA
ITS-EPA III - Supporting the US Environmental Protection Agency

79 T.W. Alexander Drive, Bldg. 4401, Research Triangle Park, NC 27709
| M: 984.227.2997 | carver.william@epa.gov

The only thing that walks back from the tomb with the mourners and refuses to be buried is the character of a man. What a man is survives him. It cannot be buried. - J.R. Miller

---

From: Cusumano, Vicente
Sent: Friday, March 16, 2018 9:51 AM
To: Carver, William <carver.william@epa.gov>; Bickel, Mark <bickel.mark@epa.gov>
Cc: Fernandez, Gray <Fernandez.Gray@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Inscore, Lauren <Inscore.Lauren@epa.gov>
Subject: FW: EMP Development Server

HPQ: 3075

Action	Request Status	Application Name	Request	Service	Created Date	Customer	Requester	Notes	Acct Or Order
Edit/Release	Unreleased	Emergency Management Portal	3075	Get Hosting Price Quote	2018-03-16 09:41	Rob Thomas	Vicente Cusumano	..	Personal Privacy / Ex. 6

Lauren: Rob Thomas Personal Privacy / Ex. 6

V. Paul Cusumano
OEI/OITO/EHD/Applications Deployment and High Performance Computing Branch
Phone: 919-541-0689
Cell: Personal Privacy / Ex. 6
e-mail: cusumano.vicente@epa.gov

From: Ferko, Dan
Sent: Monday, March 12, 2018 6:11 PM
To: Cusumano, Vicente <Cusumano.Vicente@epa.gov>
Subject: EMP Development Server

Paul,

Per our discussion last week, EMP was looking for a dedicated PBI / Ex. 4 to use for development. We were recommending that they get away from trying to use the Staging server (fractal).

I am attaching the server specs for tha PBI / Ex. 4. Please let me know if there is any info you need to be able to complete the HPQ and have the server built.

Thanks,

Daniel Ferko | Program Manager | CSRA | (o) 919-200-7258 | (m) 919-633-7038

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/29/2018 7:28:15 PM
To: Dennis, Gregory [Dennis.Gregory@epa.gov]; Campbell, Ed [Campbell.Ed@epa.gov]; Ferko, Dan [Ferko.Daniel@epa.gov]
Subject: RE: EMP - Dev Server Space Allocation

Hello Greg,

Thanks, I will let you know if I have some further requirements.

Best,

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Dennis, Gregory
Sent: Thursday, March 29, 2018 3:09 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: EMP - Dev Server Space Allocation

The following filesystems have been configured on empdev.appdev.epa.gov:

PBI / Ex. 4

```
5.0G  11M  4.8G  1% /opt/tools
 15G  38M   14G  1% /public/server
 55G  52M   52G  1% /public/data/emp
```

Permission to operate has been granted, let me know if anything else is needed.

Thanks,
Greg Dennis
UNIX System Administrator
T: (919)200-7379
CSRA on the ITS-EPA III contract to the US EPA

-----Original Appointment-----
From: Campbell, Ed
Sent: Wednesday, March 28, 2018 3:29 PM
To: Campbell, Ed; Ferko, Dan; Dennis, Gregory; Leckner, Erik
Subject: EMP - Dev Server Space Allocation
When: Thursday, March 29, 2018 2:00 PM-2:30 PM (UTC-05:00) Eastern Time (US & Canada).
Where: Conference Call

Let's nail down how we want this done.

CSRA Conference Info

Conference Line - Conference Line/Code / Ex. 6
Access Code - Conference Line/Code / Ex. 6

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/13/2018 6:52:38 PM
To: Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]
Subject: FW: PBI / Ex. 4 Web Service

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Tuesday, March 13, 2018 12:04 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: PBI / Ex. 4 Web Service

Hey Christian. Please send me that email. They may not know who you are and what you are requesting. I have 8 other errors regarding PBI / Ex. 4 This time its for changing permissions for an OIG agent. Let me know what you can do. Thanks.

Rob

From: Leckner, Erik
Sent: Monday, March 12, 2018 2:34 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: FW: IAM Web Service

Just an update – seeing if Tarsha can shed some more light into the PBI / Ex. 4 config issue for adding users to PBI / Ex. 4 related groups (attacking the issue on various fronts).

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, March 12, 2018 2:07 PM
To: WAM Support <WAM_Support@epa.gov>
Subject: RE: IAM Web Service

Hello Tarsha,

Can you further explain? There is only one dropdown so an admin via EMP can only select one option at a time. When they do, the error occurs. So how would this work – did this ever work, etc?

Christian Leckner

Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: WAM Support
Sent: Monday, March 12, 2018 8:51 AM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; WAM Support <WAM_Support@epa.gov>
Subject: RE: IAM Web Service

Hi Erik,

Access to the role, PBI / Ex. 4 must be coupled with the role, PBI / Ex. 4 for the user to access the PBI / Ex. 4 subject areas, dashboards and data.

Thanks,

Tarsha Jackson
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency

79 TW Alexander Drive, Building 4401, P.O. Box 13668, Research Triangle Park, NC 27709
919.200.7432 | jackson.tarsha@epa.gov | tarsha.jackson@csra.com | www.csra.com
Follow us on Facebook | Twitter | LinkedIn

CSRA
Think Next. Now.

From: Leckner, Erik
Sent: Friday, March 9, 2018 4:46 PM
To: WAM Support <WAM_Support@epa.gov>
Subject: RE: PBI / Ex. 4 Web Service

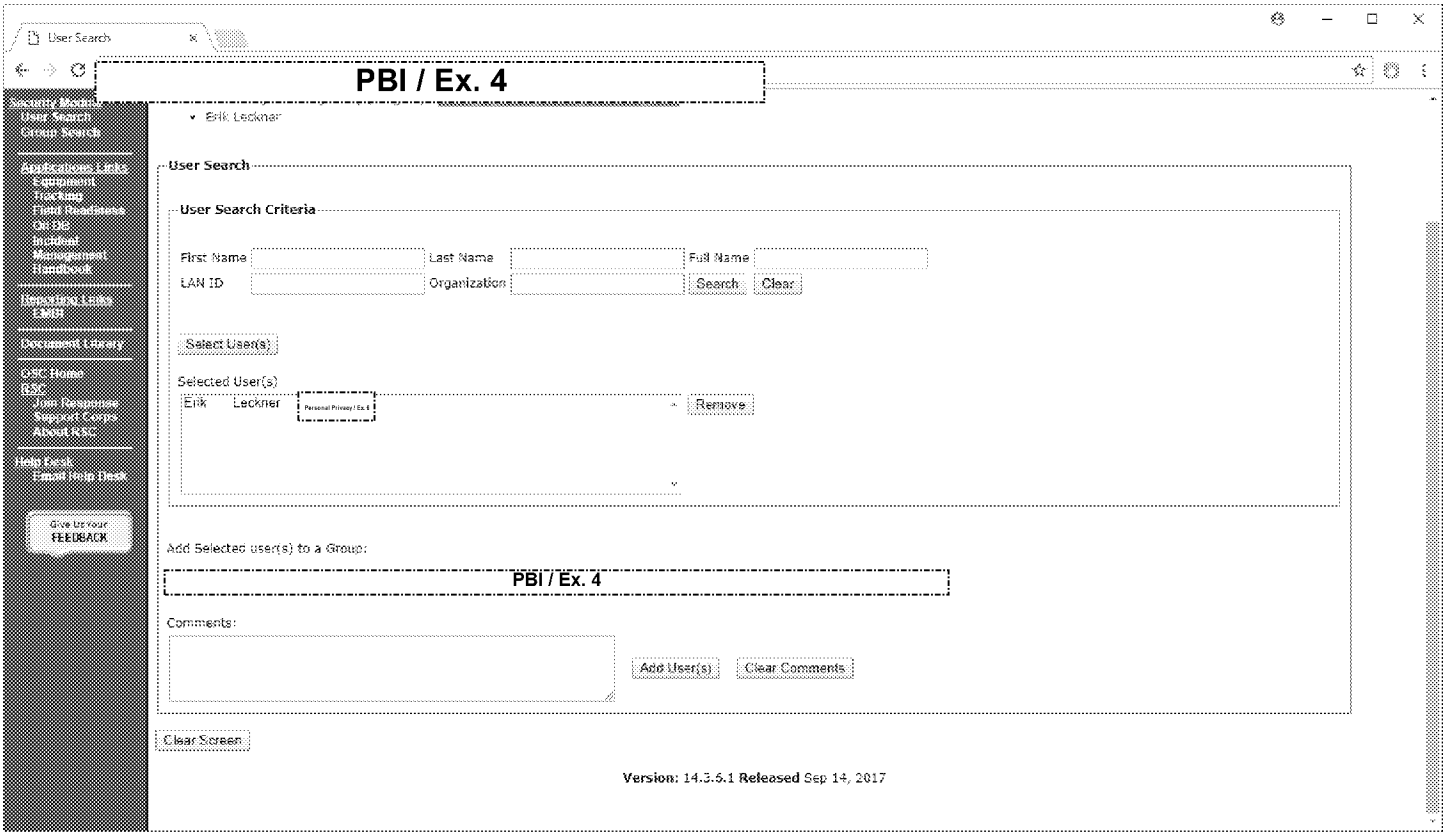
This email was intended for anyone in WAM Support.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Friday, March 9, 2018 4:45 PM
To: WAM Support <WAM_Support@epa.gov>
Subject: RE: PBI / Ex. 4 Web Service

Hello James

In both production and staging, the PBI / Ex. 4 encounters this error whenever attempting to add users to the PBI / Ex. 4 group classification. Can you see whether the IAM server is properly configured to add users to groups for this group classification? Rob Thomas had first encountered this issue today when trying to add a user to the group.



Thanks in advance.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 5/22/2018 8:09:10 PM
To: Leckner, Erik [Leckner.Erik@epa.gov]
Subject: RE: EPA EMP Status

down vote

a) Created the EMP source code repository (see below)
b) Created the EMP official 1.0.0 initial release which is up on empdev (we can always increment to the magic 13.0.0 number)
c) Created an EMP branch 2.0-M1 for initial development.

Developers can employ various work methodologies

Some use separate working copies of the same repository to hold each individual change in progress. create short-lived feature branches in the repository and use a single working copy that is constantly switched to point to one such branch or another.

What happens when you finally finish your work, though? Your new feature is done, and you're ready to merge your branch changes back to the trunk (so your team can enjoy the bounty of your labor). The process is simple. First, bring your branch into sync with the trunk again, just as you've been doing all along[28]:

PBI / Ex. 4

Now, use *svn merge* with the `--reintegrate` option to replicate your branch changes back into the trunk. You'll need a working copy of */trunk*. You can get one by doing an *svn checkout*, dredging up an old trunk working copy from somewhere on your disk, or using *svn switch* (see the section called "Traversing Branches"). Your trunk working copy cannot have any local edits or contain a mixture of revisions (see the section called "Mixed-revision working copies"). While these are

typically best practices for merging anyway, they are *required* when using the `--reintegrate` option.

Once you have a clean working copy of the trunk, you're ready to merge your branch back into it:

One solution is to have a release branch. Only code that has been signed off gets merged into the release branch. The client is then free to deploy builds from this branch.

You will also need to ensure that all dependent code gets merged at the same time or it can get really messy.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Tuesday, May 22, 2018 4:07 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>
Subject: RE: EPA EMP Status

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
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From: Leckner, Erik
Sent: Tuesday, May 22, 2018 4:05 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>
Subject: FW: EPA EMP Status
Importance: High

Christian Leckner
Principal Engineer
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From: Leckner, Erik
Sent: Monday, May 21, 2018 10:48 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>

Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: EPA EMP Status
Importance: High

Hello Ed

Think it's a good stopping point for the day ☺. So, I since we last corresponded in email this morning (and haven't taken a real break since this morning),

a) Created the EMP source code repository (see below)
b) Created the EMP official 1.0.0 initial release which is up on empdev (we can always increment to the magic 13.0.0 number)
c) Created an EMP branch 2.0-M1 for initial development.

After Friday to Monday morning without the PBI / Ex. 4 services, was able to work on it.

Next on my plate is to work with the 2.0-M1 branch – checking it out, working with it, testing commits, etc. Tomorrow is where I start on that. Worked thru a lot of issues today with the permissions set on the repository and root owning it the process hence creating files under root as owner – but there was caveots to that which required further file permission settings to jdaemon and group users.

Note **14573 files** in the repository. I also added the deployable PBI / Ex. 4 files and built class files (for quick access at any time to redeploy). So 14573 minus the compiled code files and the PBI / Ex. 4 files makes for the repo. 1.081 GB (minus then the PBI / Ex. 4 files and the class files so about half of that).

PBI / Ex. 4

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Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 2/27/2018 11:20:51 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: FW: Staging emp directories

Hi Ed

This discussion is what I had asked Paula for about a month ago ☺

Christian Leckner
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From: Childers, Paula
Sent: Tuesday, February 27, 2018 6:06 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>
Cc: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Cusumano, Vicente <Cusumano.Vicente@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>; Sims, Michelle <Sims.Michelle@epa.gov>
Subject: Re: Staging emp directories

This is in regards specifically to PBI / Ex. 4 logging access. It's long, and I apologize for that, but this topic has come up repeatedly of late, and therefore I am going to provide you all with the same full information we have sent to other teams on this, so you can make an informed decision on how you wish to proceed.

Recently, Christian asked for access to the Tomcat log files on the Fractal Stage server.

Unfortunately, this is not as straightforward as it once was.

(Let me pause here to make the following note: the discussion below presumes we are talking about the PBI / Ex. 4 internal log files on the PBI / Ex. 4 only, and NOT the PBI / Ex. 4 . Developers typically do NOT have direct access to Production servers, as part of our standard security practice. There have been exceptions to the practice, but they are rare. NCC Admins will, as before, be able to provide logs from the Production server to the developer teams as needed - or we can discuss automated log migrations. More on this below.

Note also that these PBI / Ex. 4 logs are different from any application-level logs that the apps themselves are configured to write to other locations. We are speaking ONLY of the PBI / Ex. 4 internal standard logs. EMP apps usually have generated their own logs, that are written to an area where the developers should already be able to access.)

The background: Years ago, the standard/default configuration for the PBI / Ex. 4 software was such that the logs it wrote were "world-readable" - that is, anyone with login access to the server itself (command line, or via an PBI / Ex. 4 could go to the logs directory, and read or download the logs, with no special permissions necessary. Many developers became accustomed to this, and used it extensively on NCC Dev and Staging servers.

However, the PBI / Ex. 4 came to feel this was a security risk (and we agree), and in recent years and PBI / Ex. 4 PBI / Ex. 4 they changed the standard/default configuration to make the logs readable **only by the user that runs the PBI / Ex. 4** We have retained this tightened permission in the current NCC Standard configuration, as well.

In a development environment in an offsite office, the user running a PBI / Ex. 4 is usually the individual developer or a local account they have full rights to, so it's not a problem for them to read their own logs. However, for NCC standard configurations such as those on the EMP servers, PBI / Ex. 4 is run by a special user, " Personal Privacy / Ex. 6 " that is used only for purposes of running the appserver and administering its configuration.

The NCC Personal Privacy / Ex. 6 special user is configured such that it is impossible to directly login as that user - you have to already be logged into the server, and then NCC Admins are granted special privileges to allow us to "become" the Personal Privacy / Ex. 6 user, so we can manipulate files, admin the PBI / Ex. 4, and provide logs to developers. Developers would not normally have this level of privilege.

Therefore, in order for Christian (or anyone) to have direct access to the PBI / Ex. 4 log files on the PBI / Ex. 4 server, there are several possible options available right now:

-- Change the default PBI / Ex. 4 configuration such that PBI / Ex. 4 writes the logs with the older "world-readable" permissions. We have done this by request on a few other Staging servers, but only where the project team membership with direct server access was limited, because other users on the server would again be able to read all the logs. If this is considered an acceptable risk (we can discuss), then it is very easy to accomplish technically. This might be the simplest and fastest method for allowing access on Stage. (It would be considered a non-standard configuration, and you might want/need to note it in your security docs.)

-- Allow Christian (and other developers) to "become" the Personal Privacy / Ex. 6 user. Because of the general configuration, this also would allow him to have direct access to reconfigure the PBI / Ex. 4 terminate the PBI / Ex. 4 processes, and basically perform all sorts of administrative-level functions. In essence, he could do anything the NCC Admins do as far as PBI / Ex. 4. This is considered a significant security risk, for the obvious reason that it is capability far beyond his necessary role. We would not recommend this option (I include it only for sake of full disclosure).

-- There is another alternative we have recently started implementing for some other projects, which is to set up an automated process to migrate logs from the server(s) to a designated dropoff location to which developers could go to retrieve them, such as the PBI / Ex. 4 . The log migrations could be scheduled to occur at whatever intervals you want (2x daily, hourly, etc), and no special permissions are required, other than access to the dropoff. A positive aspect of this alternative is that we could do it for Production logs from Lava, too.

This automated process does take a little effort to set up and maintain, and there is the risk that it might stop working if, for instance, a file path changed after an upgrade, and would require some effort to fix and restart. There is also the non-negligible risk that the log files could contain information that you would not want to expose to the additional risk of placing them on yet another server.

I recommend you look over these options and consult with the team as to which you'd prefer to implement. We can do #1 very quickly, but there are significant advantages to #3 that can't be done any other way with our current options.

Let us know what you choose, and we will get that going right away.

Thanks,
Paula

Paula Childers
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919-200-7396 | childers.paula@epa.gov

From: Thomas, Rob
Sent: Tuesday, February 27, 2018 5:51 PM
To: Childers, Paula; Ferko, Dan
Cc: Fan, Cindy (Yanqian); Leckner, Erik; Madhavan Nair Kamala Devi, Rakhi; Cusumano, Vicente; Campbell, Ed
Subject: RE: Staging emp directories

Hi Paula and Dan.

When can we have the meetings to discuss Tomcat, SOAP API, a work around to what Salient-CRGT did previously, Production & Staging Instances, and any other issue we have?

After reading the email threads it appears we are stuck with one arm and leg tied together. We have to clear these obstacles without further issues. I have time to meet this week between Wednesday and Friday. Please advise. Thank you!

Rob Thomas

From: Childers, Paula
Sent: Tuesday, February 27, 2018 5:40 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Ferko, Dan <Ferko.Daniel@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Thomas, Rob <Thomas.Rob@epa.gov>
Subject: Re: Staging emp directories

Christian;

The internal documentation I sent to you was internal *for the* PBI / Ex. 4 *administrators*. Pretty much none of what you listed will be done by your team. ☺ That documentation was meant to be informational, not as "do this" instructions.

PBI / Ex. 4 will manage the PBI / Ex. 4 configurations, restart PBI / Ex. 4 to complete deployments, and update database passwords (in conjunction with the PBI / Ex. 4).

All the application exploded PBI / Ex. 4 (as deployed), all the config files inside them, and all the application-generated logs will be held in the PBI / Ex. 4 (and its subfolders) on PBI / Ex. 4, which you should have direct access to. (Assuming you can log in to PBI / Ex. 4 now?)

The applications are deployed via context descriptors that point PBI / Ex. 4 to the exploded PBI / Ex. 4 in that location, there is nothing in PBI / Ex. 4. The deployment descriptors **can** contain database connection pool information (if you wish), but the former EMP developers chose to set those up differently - the database connection information is stored in the properties files inside each exploded PBI / Ex. 4 The EMP deployment descriptors contain nearly nothing. Here's an example:

PBI / Ex. 4

That's literally it. All the other config information is held in the PBI / Ex. 4. Which you should have full access to on PBI / Ex. 4

If you'd like for me to walk you through the configuration, we can have Dan Ferko set up a web conference and I can show you the rest of it "live."

The Tomcat logging stuff is another matter. Let's discuss that separately.

Thanks,
Paula

Paula Childers
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From: Leckner, Erik
Sent: Tuesday, February 27, 2018 5:13 PM
To: Childers, Paula
Cc: Ferko, Dan; Fan, Cindy (Yanqian); Campbell, Ed; Thomas, Rob
Subject: RE: Staging emp directories

Hi Paula,

Adding Rob, since he was just about to send a request over to Dan on this.

1. Salient left us with developer code which includes properties files for each project set for development which has a mismatch of links, urls, etc. to stale development servers/services (we don't have the dev server that Salient had been using), so I/we need to know how empadmin, oildb, fr, sma, and equipment .war files are currently being deployed on staging so we can replicate that in our dev environment and make precise changes to ours in dev.

   I am performing our deployment on my local dev machine (localhost:8080) and we have no shared dev server to view. Since the ultimate target is the staging and production servers, I/we need to see precisely how it is being deployed via up-to-date configurations on at least staging since the production release teams know how they release it from staging.

2. In the document 'internal-docs-for-new-dev-team', there is a step:

   Step 1: PBI / Ex. 4

3. Access to the PBI / Ex. 4 deployment directories are not accessible, as you know. So there is no way for me to see it currently (webapps directory in tomcat).

4. We may need to see the logs as well if they are in restricted directories on staging. Until I see those properties files, I can't even tell where all the logs are.

5. In addition, according to 'internal-docs-for-new-dev-team', the passwords change. Since we are without a dev server and a dev PBI / Ex. 4, etc, we need to see what staging is using, unless we get a dedicated dev machine.

   EPA security policy mandates that all passwords must be changed every 90 days. For each of the Interim PBI / Ex. 4, there are multiple passwords that will need updating. These include the passwords for each of the Oracle DB users as listed above, as well as the password for "PBI / Ex. 4 PBI / Ex. 4 user. NOTE: When this PBI / Ex. 4 user password is updated, it must be changed in the conf files for multiple applications.

Thanks.

Christian Leckner
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From: Childers, Paula
Sent: Tuesday, February 27, 2018 4:49 PM

To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Ferko, Dan <Ferko.Daniel@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: Re: Staging emp directories

Hi Christian;

I'm going to drop Kertis off the email chain for the PBI / Ex. 4 access.

To make a long story short, we don't allow developers to have su to the jdaemon user, for security reasons. The Personal Privacy / Ex. 6 user owns and runs the PBI / Ex. 4, and therefore has the ability to make changes to its configuration, which is not in the scope of developers' work when servers are NCC-standard managed.

What exactly were you wanting jdaemon to be able to do? There are multiple different possibilities for how to proceed, depending on what you need.

Thanks,
Paula

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From: Leckner, Erik
Sent: Tuesday, February 27, 2018 3:29 PM
To: Henderson, Kertis
Cc: Childers, Paula; Ferko, Dan; Fan, Cindy (Yanqian); Campbell, Ed
Subject: RE: Staging emp directories

Hello Kris

The PBI / Ex. 4 is not what I need su privileges – it's the staging application server that I need su privileges for. The PBI / Ex. 4 server being used for staging is on another server.

Thanks for the update on the PBI / Ex. 4 (since it's going away on Sept 1, staging will also need to be updated as well – since staging is pre-release for production).

The reason for this question is since until Sept 1, we will need to work with the PBI / Ex. 4 the current way, and the previous contractor has their own IAM Web Server for their use.

Thanks again.

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From: Henderson, Kertis
Sent: Tuesday, February 27, 2018 3:24 PM

To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Childers, Paula <Childers.Paula@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Staging emp directories

Erik,

I do not know anything about fractal. That's not one of my servers. If it were one of my IAM servers, you would likely not be eligible for su rights.

The badger PBI / Ex. 4 is going away September 1st.

Kertis Henderson
Enterprise Identity & Access Management (EIAM)
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henderson.kertis@epa.gov
919-335-3274 (office)

From: Leckner, Erik
Sent: Tuesday, February 27, 2018 1:35 PM
To: Henderson, Kertis <henderson.kertis@epa.gov>
Cc: Childers, Paula <Childers.Paula@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Staging emp directories

Hello Kertis

Thanks thus far.

Can you put me in contact with the person responsible for the PBI / Ex. 4. For production, the PBI / Ex. 4 is:

PBI / Ex. 4

Christian Leckner
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949-244-6501 | leckner.erik@epa.gov

From: Henderson, Kertis
Sent: Tuesday, February 27, 2018 1:33 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Childers, Paula <Childers.Paula@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Staging emp directories

Sorry, I forgot to answer that last question.

I'm unfamiliar with PBI / Ex. 4. This is not one of my servers, sorry.

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From: Leckner, Erik
Sent: Tuesday, February 27, 2018 1:31 PM
To: Henderson, Kertis <henderson.kertis@epa.gov>
Cc: Childers, Paula <Childers.Paula@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Staging emp directories

Hello Kertis

Or PBI / Ex. 4, this is currently running for EPA user authentication:

PBI / Ex. 4

This is being currently being used for user authentication on staging and there is also one for production.

Are you familiar with this **PBI / Ex. 4**?

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From: Henderson, Kertis
Sent: Tuesday, February 27, 2018 1:22 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Childers, Paula <Childers.Paula@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Staging emp directories

Hello.

While we have a PBI / Ex. 4 that allows authentication currently, this will be retired around September of this year. So, the use of web services for authentication will not be supported.

PBI / Ex. 4 is a standard for web authentication. If your application has a plug-in or other existing support for PBI / Ex. 4 then it's likely easy to implement. If there is no existing PBI / Ex. 4 support for your application, then I wouldn't suggest writing it. A PBI / Ex. 4 solution would likely require much less development.

A WebGate proxy intercepts all traffic between the client and the application server, and only authenticated traffic is passed between the client and web server. The identity information is passed to the application server via HTTP headers.

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From: Leckner, Erik
Sent: Tuesday, February 27, 2018 1:17 PM
To: Henderson, Kertis <henderson.kertis@epa.gov>
Cc: Childers, Paula <Childers.Paula@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Staging emp directories

Hello Kertis,

The EMP applications currently use an PBI / Ex. 4 for staging and production application servers.

The goal is to authenticate users in a development environment. We may be OK using the staging server for this (I am currently doing this for dev purposes in local dev) but the previous contractor (Salient) had their own PBI / Ex. 4.

Can you tell me more about the PBI / Ex. 4? We aren't looking to change how users are currently being authenticated.

Also, Rakhi and I need superuser access for PBI / Ex. 4 or PBI / Ex. 4 so we can use the sudo command in PBI / Ex. 4. Are you able to grant us that privilege?

Thanks in advance.

Christian Leckner
Principal Engineer
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949-244-6501 | leckner.erik@epa.gov

From: Henderson, Kertis
Sent: Tuesday, February 27, 2018 11:33 AM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Childers, Paula <Childers.Paula@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Staging emp directories

Good morning,

I'm not sure what's being requested here. If you're looking for a web service, we can provide a PBI / Ex. 4 for querying user data. If you're looking for authentication, we can provide a PBI / Ex. 4. Is the goal to query user data or authenticate users?

Thanks.

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Enterprise Identity & Access Management (EIAM)
ITS-EPA III CSRA

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From: Leckner, Erik
Sent: Thursday, February 22, 2018 4:26 PM
To: Childers, Paula <Childers.Paula@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; WAM Support <WAM_Support@epa.gov>
Subject: RE: Staging emp directories

Hello Paula

Thanks for following up.

WAM team – would it be possible to set us up with an PBI / Ex. 4 for development? From looking at code provided to us from Salient, they had at least one PBI / Ex. 4 running on their own machines for use with local dev, test, qa, and demo environments.

Thanks in advance.

Christian Leckner
Principal Engineer
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From: Childers, Paula
Sent: Thursday, February 22, 2018 4:19 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Ferko, Dan <Ferko.Daniel@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; WAM Support <WAM_Support@epa.gov>
Subject: Re: Staging emp directories

I recommend talking with the WAM team for details on the authentication configuration for EMP.

WAM team, Christian is part of the new CSRA development team that has taken over the EMP project from Salient. Ed Campbell is their new Development Project Manager. They are currently reviewing the architecture and configuration. Hopefully you can provide them with some assistance.

Thanks,
Paula

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919-200-7396 | childers.paula@epa.gov

From: Leckner, Erik
Sent: Wednesday, February 21, 2018 6:21 PM

To: Ferko, Dan; Childers, Paula; Fan, Cindy (Yanqian)
Cc: Campbell, Ed
Subject: RE: Staging emp directories

Hello Dan and Paula,

Do you know about the PBI / Ex. 4 that is being used on staging?

There are settings specific for PBI / Ex. 4 authentication services on staging, but for local development, apparently Salient/Guident had their own PBI / Ex. 4 as the settings point to an iguident server:

On my local machine I have it set to what the last developer had provided to us.
PBI / Ex. 4

For staging it is currently set to:
PBI / Ex. 4

The PBI / Ex. 4 uses external service for an initial authentication step.

Thanks in advance.

Christian Leckner
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From: Ferko, Dan
Sent: Thursday, February 8, 2018 2:40 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Childers, Paula <Childers.Paula@epa.gov>
Subject: RE: Staging emp directories

Hello Christian,

Please contact Paula Childers. She does the deployments of EMP apps in production, and has done them in staging also. I am assuming we have things set up in staging to be very similar to prod.

Thanks,
Dan

From: Leckner, Erik
Sent: Thursday, February 08, 2018 2:34 PM
To: Ferko, Dan <Ferko.Daniel@epa.gov>
Subject: RE: Staging emp directories

Hi Dan,

Is there any way for you to determine what the top level directory/directories are on PBI / Ex. 4? This is definitely needed – and to ensure that I can access to those directories. At this time, I have no information as to how it is being deployed onto staging (which directories), and **really** need this information. Thanks

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From: Ferko, Dan
Sent: Thursday, February 8, 2018 2:11 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Staging emp directories

Hello Erik,

I believe all of the EMP apps should be deployed on PBI / Ex. 4, except th PBI / Ex. 4 and the PBI / Ex. 4. I am not familiar with how the EMP code is organized on PBI / Ex. 4. I also believe you are in the AD group designated for EMP developers. I believe this group has more privs than the group granted to those that just request access to PBI / Ex. 4.

Thanks,
Dan

From: Leckner, Erik
Sent: Thursday, February 08, 2018 1:33 PM
To: Ferko, Dan <Ferko.Daniel@epa.gov>
Subject: Staging emp directories

Hello Dan

Do you know where the staging emp directories are and do we have access to those directories on fractal?

Erik Leckner
Principal Engineer
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949-244-6501 | leckner.erik@epa.gov

Appointment

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/20/2018 5:37:22 PM
To: Mazerik, Mary [Mazerik.Mary@epa.gov]

Subject: Accepted: New OEM Measures Discussion
Location: 1 Conference Line/Code / Ex. 6
Start: 3/22/2018 2:00:00 PM
End: 3/22/2018 2:30:00 PM
Show Time As: Busy

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/14/2018 7:10:42 AM
To: Childers, Paula [Childers.Paula@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: PBI / Ex. 4 differences

Hi Paula

This will also tell me the log4j settings (what they are set to, etc) on prod. What I noticed is that there are errors in the log files on staging and my local dev that are not being reported as ERRORs when they are errors. For some strange reason, some errors are being reported as DEBUG statements (but then again they are in part coming from Apache Axis libraries, etc). In any case, the apps sometimes erroneously log at the wrong levels so I was curious if WARN is the log4j level or even ERROR level. Typically to run at INFO level in some prod environments, as they help trace errors (what led to a particular error, right before the error occurred, especially in MT/multi-threaded Java code, etc).

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Wednesday, March 14, 2018 3:02 AM
To: Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: .war differences
Importance: High

Hello Paula,

DynamicContent:

My compare program detected differences for this directory. I understand that you copy from prod. OK, but here is what is currently on staging and it doesn't look good. It looks pretty bad in fact.

PBI / Ex. 4

PBI / Ex. 4

I'm thinking in the future we should find a way to automate the deployment process of copying prod files over, as whatever and whoever copied over to staging there copied some weird stuff.

We can circle on that in the future.

ACTION ITEM:

I need the production complete set of PBI / Ex. 4 deployed (as files) – you can exclude ALL passwords/usernames/encryption.jars/keys, etc. but I need the rest for this very reason as shown above. Nor for just that though, I need to see what our ultimate deployment is. Could I please get this at your earliest convenience as it will be much appreciated.

Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Childers, Paula
Sent: Tuesday, March 13, 2018 12:31 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Ferko, Dan <Ferko.Daniel@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: Re: PBI / Ex. 4 differences

Hi Christian;

I'm afraid I cannot tell you why the MANIFEST.MF files would be different sizes. That's far beyond our scope. Fore the properties files, they could be different sizes because of commenting out (but not removing) previous configs when adding new or updated ones. I think you'll need to do some of those comparisons directly for yourself.

As for the "missing" files, please note that all of them are in the "dynamicContent" folder - as I understand it, this was something of a temporary area, and was constantly changing. When we did full deployments for PBI / Ex. 4, we were always asked to save the Prod one from before, remove the dynamicContent folder that would have been copied from Staging with the new PBI / Ex. 4 and replace it with the one we'd saved that had previously been present in Production. It would not surprise me, then, to find that the contents differ between one bundle and another taken at different times.

Thanks,
Paula

Paula Childers
ITS-EPA III | NCC Middleware & Applications Team
CSRA Inc. | on contract to the US EPA
79 T.W. Alexander Drive, Bldg. 4401, RTP, NC 27709
919-200-7396 | childers.paula@epa.gov

From: Leckner, Erik
Sent: Monday, March 12, 2018 9:22 PM
To: Childers, Paula; Ferko, Dan
Cc: Campbell, Ed
Subject: RE: .war differences

Hi Paula and Dan

Just to show you the differences between fr local and fr staging where there are no real differences, I have attached is inline below. That is technically really how all the apps should be (no real differences between starting with dev source and that which is on staging).

PBI / Ex. 4

MISSING FROM: C PBI / Ex. 4

PBI / Ex. 4

Count: 3

PBI / Ex. 4

Count: 0

PBI / Ex. 4

Count: 3

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, March 12, 2018 9:05 PM
To: Childers, Paula <Childers.Paula@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: .war differences
Importance: High

Hi Paula and Dan,

Last Friday I had wrote a **compare** program which checks the differences of files (In PBI / Ex. 4 a directory is also considered a file) between my local deployment and the staging deployment of unpackaged war files. I let local PBI / Ex. 4 unpackage it automatically. My local PBI / Ex. 4 was built using the development source code that was placed on EPA FTP site by Salient and does not share any staging files for the comparison.

The results were the following:

PBI / Ex. 4 the key differences differed as highlighted in gray below. Other files differed but were expected such as property and manifest files. For the time being, I am only including in this email the differences between staging and local for empadmin.

Question: Can you please let me know if you know why these files are missing on staging. They may be just obsolete files. Note also that home.html and upcoming releases differed as well. That is simple to remedy by merely copying over that which is on staging for those files over to my local dev. The other files need to be determined whether they are needed. Can you please look into this? Thanks.

Fr: identical except for property and manifest files.
Sma: 3 PBI / Ex. 4 files differed in size plus the property and manifest.
Oildb: Lots of PBI / Ex. 4 files differed in size. This is troublesome unless Salient had some config setting that was different when they compiled the Java files. Since staging has no PBI / Ex. 4 source, not easy to detect what the differences are as of yet.

Equipment: Lots of PBI / Ex. 4 files differed in size. This is troublesome unless Salient had some config setting that was different when they compiled the PBI / Ex. 4 files. Since staging has no PBI / Ex. 4 source, not easy to detect what the differences are as of yet.

PBI / Ex. 4

PBI / Ex. 4

PBI / Ex. 4

Count: 6

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 4/5/2018 8:47:57 PM
To: Ferko, Dan [Ferko.Daniel@epa.gov]; Childers, Paula [Childers.Paula@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]; Spradling, LeAnn [Spradling.LeAnn@epa.gov]
BCC: Page, Alison [Page.Alison@epa.gov]
Subject: RE: Group emp on staging access for Personal Privacy / Ex. 6 Rakhi

Hi Dan,

Salient developers were clearly approved to see their own files they developed/deployed on staging as I ran a getent group. I believe I asked for this in early February as well.
I understand that paula will also be changing directories/files only readable by Personal Privacy / Ex. 6 to the emp group as well.

Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Ferko, Dan
Sent: Thursday, April 5, 2018 4:45 PM
To: Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Group emp on staging access for eleckner, Rakhi

Paula,

I'm thinking we want things set up in EMP staging similar to how it was when Salient was the developer.

Is there a particular WAM group to which Rahki and Christian should be added, to give them privs that are approved for developers in Staging?

Thanks,
Dan

From: Leckner, Erik
Sent: Thursday, April 05, 2018 4:19 PM
To: Ferko, Dan <Ferko.Daniel@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: Group emp on staging access for eleckner, Rakhi

Hi Dan,

Could you please provide eleckner and Rakhi **emp** group membership on staging? Currently, we are not part of the group.

Thanks in advance.

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/13/2018 6:39:18 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: FW: RAM Upgrade for Latitude E6540

Also RAM. ☺

Compilation I have optimized using PBI / Ex. 4 but running PBI / Ex. 4 could go faster with a RAM upgrade. It's waiting on Tonya.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, March 12, 2018 2:02 PM
To: Oldham, William <Oldham.William@epa.gov>; Page, Alison <Page.Alison@epa.gov>
Subject: RE: RAM Upgrade for Latitude E6540

Hello William.

Tonya had made an inquiry on how to make the purchase for RAM but no progress that I am aware of since that time.

Best regards,
Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Oldham, William
Sent: Monday, March 12, 2018 8:14 AM
To: Page, Alison <Page.Alison@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RAM Upgrade for Latitude E6540

Ali/Erik,

Just checking back on this subject. Is there an update to getting the additional RAM? Is there something else I can do for you?

Thank you

William "Bill" Oldham
U.S. Environmental Protection Agency
Office of Environmental Information (OEI)

Office of Information Technology Operations (OITO)
Desktop Support Services Division (DSSD)
Office: 919.541.2818
Mobile: Personal Privacy / Ex. 6

PBI / Ex. 4

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 4/2/2018 5:39:57 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: Development Server PBI / Ex. 4 Setup

Hi Ed

Figured so ☺

You can be the main– I used your conference number if this works for you when I scheduled the meeting.

Who should I talk with about RAM (Tonya hasn't responded with any updates) – I was going to go to EPA office before Thursday noon about my badge being re-sync'd and it's a 1-2 hour drive each way.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Campbell, Ed
Sent: Monday, April 2, 2018 1:37 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Development Server PBI / Ex. 4 Setup

Great. Just wanted to make sure Paula had accepted.

From: Leckner, Erik
Sent: Monday, April 02, 2018 1:31 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Development Server PBI / Ex. 4 Setup

You and Paula both did.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Campbell, Ed
Sent: Monday, April 2, 2018 9:42 AM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Development Server PBI / Ex. 4 Setup

Hi Christian –

Please let me know who has accepted this invite – I can't see because you organized it.

-----Original Appointment-----
From: Leckner, Erik
Sent: Thursday, March 29, 2018 8:42 PM
To: Leckner, Erik; Childers, Paula; Campbell, Ed
Subject: Development Server Apache Setup
When: Monday, April 02, 2018 3:00 PM-4:00 PM (UTC-05:00) Eastern Time (US & Canada).
Where: Conference Call

Development PBI / Ex. 4 Setup
Server: PBI / Ex. 4
Hands-On Setup/Working Development Session

Conference Call to Setup PBI / Ex. 4 as it is on Staging with PBI / Ex. 4
The purpose of the call is to setup PBI / Ex. 4
James Waldo needs to know which port (443/8443?) for PBI / Ex. 4

Conference Line – Conference Line/Code / Ex. 6
Access Code – Conference Line/Code / Ex. 6

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 2/9/2018 12:54:48 AM
To: I Metro Personal Privacy / Ex. 6
Subject: FW: Code from EPA Site

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Thursday, February 8, 2018 1:45 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>
Subject: RE: Code from EPA Site

I did a project import in PBI / Ex. 4. It's quite simple and straight forward. Anybody worked with PBI / Ex. 4 would know how to import a project to PBI / Ex. 4. I am curious why the question! ☺
Also, can we take it offline if we really have to discuss how to import a project in PBI / Ex. 4?

Thanks,
Rakhi

From: Leckner, Erik
Sent: Thursday, February 8, 2018 1:36 PM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>
Subject: RE: Code from EPA Site

Hello Rakhi

It depends on how you imported the project. How did you import your project – step wise, please?

Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Thursday, February 8, 2018 12:15 AM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>
Subject: RE: Code from EPA Site

Sure Christian! Just to clarify, by saying "wrongly pointed" I meant when we import the project, by default its build path PBI / Ex. 4 dependencies are configured to look into a local folder in the user's PBI / Ex. 4 ". It won't work as is. We need to modify these to pick the PBI / Ex. 4 up from our local path where ever we have the PBI / Ex. 4 located.
Also meant to say the files we got from Salient might have come from a local machine instead from a repository.

Thanks,
Rakhi

From: Leckner, Erik
Sent: Wednesday, February 7, 2018 8:25 PM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>
Subject: RE: Code from EPA Site

Also Rakhi,

They weren't wrongly pointed – they just pointed it to where they had wanted it to be. I am going to hopefully see what's on staging so I can decide what's going into our project setup and what isn't.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Wednesday, February 7, 2018 8:22 PM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>
Subject: RE: Code from EPA Site
Importance: High

Hello Rakhi

I was able to build without using the approach you had taken thus far where you needed to comment out config files, etc.

I had to do several things to get it to build. Once we see staging we will have more definitive answers as to latest versions, etc. and I can lay out the project setup steps, etc. Hopefully, Ed and Ali can have Paula provide us access or a server admin, etc.

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Wednesday, February 7, 2018 8:15 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>
Subject: RE: Code from EPA Site

Hi Christian,
That's true! They have used different versions of dependency PBI / Ex. 4 in different projects. It would be good to know get the latest one which went to prod/staging.

For me, oil DB had built successfully after I fixed the buildpath issues. By default, the PBI / Ex. 4 were wrongly pointing to a some eclipse library. I have deleted those and made it point to the ones in my local. I also added some missing PBI / Ex. 4 from PBI / Ex. 4 to here. That suggests, the files we got were from a developer's local PBI / Ex. 4. (Image below).

PBI / Ex. 4

For EMP admin , as we discussed, the PBI / Ex. 4 in the xml is giving error; Commenting it out builds the project . In all the projects, PBI / Ex. 4 files are error free after fixing the buildpath issues and jre run time references. Outstanding errors are in the PBI / Ex. 4. Most of them have to do with PBI / Ex. 4 variables used in jsp scriptlets.

PBI / Ex. 4

Thanks,
Rakhi

From: Leckner, Erik
Sent: Wednesday, February 7, 2018 4:29 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: Code from EPA Site
Importance: High

Hello Ed et al.

Just looking at the project files in PBI / Ex. 4 had built successfully. The other projects (equipment, fr, oildb), excluding mobile (which is done differently and requires other tools and not a priority) failed to build. This is even more reason to have an accurate mirror of what's on staging (and/or production) PBI / Ex. 4 packages, etc.

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 2/22/2018 10:19:36 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: FW: Staging emp directories

Hi Ed!

We can add this to the list of pending action items. Meanwhile, I have a workaround to progress our development environment.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Thursday, February 22, 2018 4:26 PM
To: Childers, Paula <Childers.Paula@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; WAM Support <WAM_Support@epa.gov>
Subject: RE: Staging emp directories

Hello Paula

Thanks for following up.

WAM team – would it be possible to set us up with an PBI / Ex. 4 for development? From looking at code provided to us from Salient, they had at least one PBI / Ex. 4 running on their own machines for use with local dev, test, qa, and demo environments.

Thanks in advance.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Childers, Paula
Sent: Thursday, February 22, 2018 4:19 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Ferko, Dan <Ferko.Daniel@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; WAM Support <WAM_Support@epa.gov>
Subject: Re: Staging emp directories

I recommend talking with the WAM team for details on the authentication configuration for EMP.

WAM team, Christian is part of the new CSRA development team that has taken over the EMP project from Salient. Ed Campbell is their new Development Project Manager. They are currently reviewing the architecture and configuration. Hopefully you can provide them with some assistance.

Thanks,
Paula

Paula Childers
ITS-EPA III | NCC Middleware & Applications Team
CSRA Inc. | on contract to the US EPA
79 T.W. Alexander Drive, Bldg. 4401, RTP, NC 27709
919-200-7396 | childers.paula@epa.gov

From: Leckner, Erik
Sent: Wednesday, February 21, 2018 6:21 PM
To: Ferko, Dan; Childers, Paula; Fan, Cindy (Yanqian)
Cc: Campbell, Ed
Subject: RE: Staging emp directories

Hello Dan and Paula,

Do you know about the PBI / Ex. 4 that is being used on staging?

There are settings specific for PBI / Ex. 4 on staging, but for local development, apparently Salient/Guident had their own PBI / Ex. 4 as the settings point to an iguident server:

On my local machine I have it set to what the last developer had provided to us.
PBI / Ex. 4

For staging it is currently set to:
PBI / Ex. 4

The PBI / Ex. 4 uses external service for an initial authentication step.

Thanks in advance.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Ferko, Dan
Sent: Thursday, February 8, 2018 2:40 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Childers, Paula <Childers.Paula@epa.gov>
Subject: RE: Staging emp directories

Hello Christian,

Please contact Paula Childers. She does the deployments of EMP apps in production, and has done them in staging also. I am assuming we have things set up in staging to be very similar to prod.

Thanks,
Dan

From: Leckner, Erik
Sent: Thursday, February 08, 2018 2:34 PM
To: Ferko, Dan <Ferko.Daniel@epa.gov>
Subject: RE: Staging emp directories

Hi Dan,

Is there any way for you to determine what the top level directory/directories are on PBI / Ex. 4? This is definitely needed – and to ensure that I can access to those directories. At this time, I have no information as to how it is being deployed onto staging (which directories), and **really** need this information. Thanks

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Ferko, Dan
Sent: Thursday, February 8, 2018 2:11 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Staging emp directories

Hello Erik,

I believe all of the EMP apps should be deployed on PBI / Ex. 4, except the PBI / Ex. 4 and the PBI / Ex. 4 I am not familiar with how the EMP code is organized on PBI / Ex. 4 I also believe you are in the AD group designated for EMP developers. I believe this group has more privs than the group granted to those that just request access to PBI / Ex. 4

Thanks,
Dan

From: Leckner, Erik
Sent: Thursday, February 08, 2018 1:33 PM
To: Ferko, Dan <Ferko.Daniel@epa.gov>
Subject: Staging emp directories

Hello Dan

Do you know where the staging emp directories are and do we have access to those directories on fractal?

Erik Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/2/2018 6:16:24 PM
To: Waldo, James V. [Waldo.James@epa.gov]
Subject: RE: Review WAM processing for EMP apps

Hello James

Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Waldo, James V.
Sent: Friday, March 2, 2018 12:39 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>
Cc: Cusumano, Vicente <Cusumano.Vicente@epa.gov>; Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: Review WAM processing for EMP apps

Hey, all... I've imported the groups and created the PBI / Ex. 4 user. I'll email the credentials for that to Dan for distribution to the appropriate resources.

Cindy, we'll work on the nightly data export next week. Ping me if you haven't heard from me by Tuesday afternoon or Wednesday morning.

Thanks. Talk to y'all on Tuesday.

James Waldo
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency
CSRA, Inc.
79 TW Alexander Drive, Building 4401, Research Triangle Park, NC 27709
Telephone: 919.475.9581 | waldo.james@epa.gov | www.csra.com

CSRA
Think Next. Now.

From: Fan, Cindy (Yanqian)
Sent: Thursday, March 01, 2018 5:39 PM
To: Ferko, Dan <Ferko.Daniel@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>
Cc: Cusumano, Vicente <Cusumano.Vicente@epa.gov>; Thomas, Rob <Thomas.Rob@epa.gov>

Subject: RE: Review WAM processing for EMP apps
Importance: High

Hey James,

Please see attached list for PBI/Ex.4 groups used in EMP applications. This list is generated from staging database and includes several PBI/Ex.4 groups which are not created in production yet. For the groups' members, is it possible for you to copy them from staging PBI/Ex.4 as well? Feel free to call me if you have any question: 703-509-0460.

Thanks!
Cindy

-----Original Appointment-----
From: Ferko, Dan
Sent: Wednesday, February 28, 2018 6:19 PM
To: Ferko, Dan; Fan, Cindy (Yanqian); Leckner, Erik; Madhavan Nair Kamala Devi, Rakhi; Campbell, Ed; Childers, Paula; Waldo, James V.; Henderson, Kertis
Cc: Cusumano, Vicente; Thomas, Rob
Subject: Review WAM processing for EMP apps
When: Thursday, March 1, 2018 4:00 PM-4:30 PM (UTC-05:00) Eastern Time (US & Canada).
Where: Conference Line: **Conference Line/Code / Ex. 6**

Discuss
- Current Authentication and Authorization of EMP apps
- WAM services for development

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 2/7/2018 7:33:59 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
CC: Page, Alison [Page.Alison@epa.gov]
Subject: RE: Project Dependencies

Hello Ed

I was able to build the code for epmadmin using dependences in another location. I am going to reach out to Paula now to get access to the actual project files on staging. By having access to the project directories, I will be able to view what's currently on there, and if any files are missing or not the most recent, I will retrieve them from the staging directories.

I am working on the other projects and working with the errors found while building those projects.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Campbell, Ed
Sent: Wednesday, February 7, 2018 2:28 PM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Page, Alison <Page.Alison@epa.gov>
Subject: RE: Project Dependencies

Rakhi / Christian,

I wanted to follow-up on this statement:

We found the source code they provided doesn't have all the dependency jars required to build and run the project.

Is this still a true statement, or have we found what we needed at this point?

Thanks to you both.

Ed

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Tuesday, February 06, 2018 12:52 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Page, Alison <Page.Alison@epa.gov>
Subject: RE: Project Dependencies

Hi Ed et all,

Sorry! I don't mean to hijack the thread! ☺ I would like to clarify few points related to this thread.

1. We found the source code they provided doesn't have all the dependency jars required to build and run the project. They have added only 4 PBI / Ex. 4 in EMP admin for example. It would be great if we have a way to know the list of dependency jars with exact version numbers for all the projects(We could take the latest PBI / Ex. 4 but we may run into compatibility issues. Knowing the correct version would save time rather than trial and error). If there is a source control branch with the code version in prod with all the dependencies, that would be good enough.

2. Would Salient instead be willing to answer our outstanding queries in a mail or shared location if we have any while we try to bring up our local environment and test environments?

Thanks,
Rakhi

From: Campbell, Ed
Sent: Tuesday, February 6, 2018 10:19 AM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Page, Alison <Page.Alison@epa.gov>
Subject: RE: Project Dependencies

Hey Christian –

I did reach out to Elliot (Salient) last week, to ask if he'd be willing to help us with a transition meeting or perhaps putting you in touch with his lead developer. I think you might have seen that reply, but just in case – he was basically unwilling to commit any time to help us transition at this point. Apparently the resources that used to assist with this work are already fully allocated to other projects.

I think we are just going to have to make some assumptions here and/or learn some of these answers the hard way, unfortunately.

I know you sent me a long list of software you will use, which was appreciated. There's probably a subset of that software list that'll you need on your local environment that will require licenses – that's the list I really need to reach out to Rob / EPA and get them started on acquiring licenses for you, though.

It sounds like (from Elliot's January status email to Rob) that Mobile development had been on hold for a little while. I would say that it makes sense to prioritize standing up the ability to support the applications initially, and worry about mobile down the road (in a few weeks).

Thanks

Ed Campbell
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PBI / Ex. 4

From: Leckner, Erik
Sent: Monday, February 05, 2018 6:20 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: Project Dependencies

Hello Ed,

Any success on gathering the software list that was used on the various projects from Salient? Software list would need to include the name and versions of each release for both
Software installations such as PBI / Ex. 4, as well as library dependencies for backend, web, and mobile.

Also, we would need to look into getting licenses for the larger installations such as PBI / Ex. 4 etc.

Best
Christian

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/16/2018 1:49:25 AM
To: Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Chilivery, Swetha [chilivery.swetha@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]; Colleen McCarthy (Jira) [jira@tztrack.atlassian.net]
Subject: RE: Development Estimate Fields Added To JIRA

Also,

OEM-54: Cindy/Swetha, do you envision that email alerts will remain in DB related code or become part of app server? I ask this because I noticed Salient had commented out email messaging in PBI / Ex. 4 code related to expiration. This may be a non PBI / Ex. 4 dev ticket.

PBI / Ex. 4

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
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949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Thursday, March 15, 2018 9:48 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; 'Colleen McCarthy (Jira)' <jira@tztrack.atlassian.net>
Subject: FW: Development Estimate Fields Added To JIRA

OEM-52: Cindy, is there any impact to modules based on this new field? Or will this be strictly a PBI / Ex. 4 map and displayed/edited via the PBI / Ex. 4?
OEM-53: Swetha, is this entirely self-contained in PBI / Ex. 4?
OEM-54: Cindy/Swetha, are email alerts done solely from PBI / Ex. 4 related code or via app server? I ask this because I noticed Salient had commented out email messaging in PBI / Ex. 4 code related to expiration. This may be a non-PBI / Ex. 4 dev ticket.

PBI / Ex. 4

OEM-55: Cindy/Swetha, is this entirely PBI / Ex. 4?

Christian Leckner

Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: McCarthy, Colleen
Sent: Thursday, March 15, 2018 11:38 AM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: Development Estimate Fields Added To JIRA

Hi Folks,

Below are the four tickets that were added per Rob's email. Below that is the email that Rob got from his supervisor regarding these. In that, she is asking for estimates by COB Monday, 3/19. Rob may have gotten further information after that about extending the due date, but just wanted to let everyone know what the email that Rob forwarded to us said about due dates…

Thanks!

Colleen

PBI / Ex. 4

Hi Rob,

Please see attached a requested "wishlist" from PROD on desired modifications to the FR module. By COB Monday, 3/19, please work with your contract developers to develop an estimated timeline for addressing the requests in the attachment (meaning, please review the document and jointly identify an estimated completion date for each item). The high priority requests should be addressed first. Please return this document with the estimated completion dates added to me by COB Monday, 3/19.

If you would like to talk more about this, I am happy to do so. Thanks,

Julie
202-564-2878

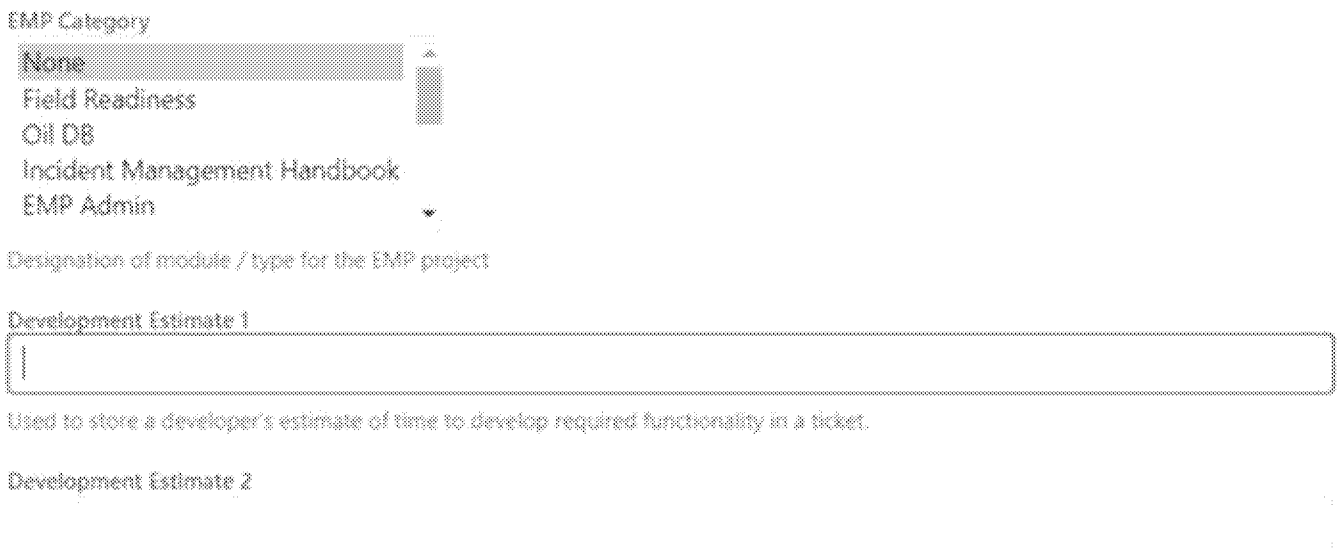
From: Campbell, Ed
Sent: Thursday, March 15, 2018 11:27 AM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: Development Estimate Fields Added To JIRA

Hey Rakhi and Christian,

Just a heads up that I have added two new fields to our JIRA tickets, Development Estimate 1 and Development Estimate 2. Because JIRA fields are global, I wanted to name the something non-specific to the EMP project in case other projects want to include them in their fields. They are numeric fields, so you can simply put an hours estimate into them when you think you've assessed hours required to develop / handle a ticket. We will not need to do this for every ticket, but when Rob wants us to estimate LOE, this is how we can do it. I don't care which of you uses which field – you can agree between you that Rakhi is always 1, Christian is always 2 (or vice versa) or you can simply use the 1st field if you're the first developer to estimate a particular ticket. Whatever works, we just need estimates from both of you and we will use the higher or the two when planning for turn-around time.

Collen – When you have a chance, you'll want to direct Rakhi and Christian to the FR tickets you made yesterday based off of Rob's list he received. They'll need to estimate LOEs for those in the next week or so.

Thanks guys.



Ed Campbell

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PBI / Ex. 4

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 2/14/2018 9:50:06 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]; Page, Alison [Page.Alison@epa.gov]
CC: Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
Subject: Other project dependencies

Importance: High

Hi Ed and Alison

There are also other dependencies within these projects, such as external services PBI / Ex. 4 analytics servers , etc.

PBI / Ex. 4

...

We will need to address these other dependencies with the db and bi teams = as references for their configuration settings appear in the overall project files, etc.

This way their work doesn't impact our development work, and settings aren't being overridden, when they update property files that we will be updating, etc.
Also, a good overview of PBI / Ex. 4 in guident's/salient's work is also required since we most likely will be working all together in PBI / Ex. 4. It may be that PBI / Ex. 4 teams told
Dev teams what properties to put in, etc. so a good overview is required by their teams. Tomorrow might be a good kickoff for that in our larger team meeting.

Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/15/2018 7:16:21 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]; Dovlo, Rudolph [Dovlo.Rudolph@epa.gov]
CC: Childers, Paula [Childers.Paula@epa.gov]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
Subject: RE: EMP Staging seems to be down

This occurred yesterday so it impacted yesterday too. Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Campbell, Ed
Sent: Thursday, March 15, 2018 2:38 PM
To: Dovlo, Rudolph <DOVLO.Rudolph@epa.gov>
Cc: Childers, Paula <Childers.Paula@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: FW: EMP Staging seems to be down

Hi Kofi,

Can you send the new passwords for the staging environment to Christian (Erik) and Rakhi? They have been unable to work today.

Let me know if this request needs to be pointed somewhere else.

Thanks.

Ed Campbell
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PBI / Ex. 4

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Thursday, March 15, 2018 2:32 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: Staging seems to be down

Hi,
Staging environment seems to be down. Cindy and I got this error on login.
You entered an invalid UserID or Password. Please try again. It may be time to reset your password if it has been over 60 days.
By looking at staging logs, seems to be PBI/Ex.4 connection error.

PBI / Ex. 4

PBI / Ex. 4

In the [redacted] they are not displaying the accurate (but use understandable) error, but is showing bad password/userid error message.

Thanks,
Rakhi

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/5/2018 8:17:53 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: EMP Update - Dev Application Server

FYI, if you saw my response to the EMP admin issue Rob encountered (I suspected what occurred, what the issue is, and possible resolutions), the logs will help us track/reproduce issues encountered by others so it will be a great help to us. In this case (where Rob's issue occurred this morning), this could have been logged or not logged (depending on how they handle error logging for session timeouts). In any case, it will be helpful to have access to the logs so we can go to them on any prod/staging issues. Thanks!

Christian Leckner
Principal Engineer
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San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Campbell, Ed
Sent: Monday, March 5, 2018 3:14 PM
To: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Rakhi Nair <rakhi.mnair@gmail.com>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>
Subject: EMP Update - Dev Application Server

Hi Folks,

Please don't discuss this with Rob yet because it has not been finalized, but I just wanted to give you some news on this topic. We had a call today with some of the NCC higher ups and it sounds like Rob will be amenable to paying for an dev application server for us.

Christian and Rakhi, you will have access to the logs and full control.

We will need to try and help him identify old instances that we can clean-up down the road (for example they have several Training instances for the modules on Prod that we can probably remove). This will offset the cost of the new server.

Anyway, just wanted to give you guys some (potentially) good news. Happy Monday ☺

Ed Campbell
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PBI / Ex. 4