Message

From: Seth Henderson [Seth.Henderson@LA.GOV]
Sent: 4/11/2018 8:43:46 PM
To: Harvill, Jana [Harvill.Jana@epa.gov]
CC: Stephen Lee [Stephen.Lee@la.gov]; Pierre Catrou [Pierre.Catrou@LA.GOV]; Gary Ross [Gary.Ross@LA.GOV]
Subject: RE: Citizen complaint in Louisiana
Attachments: FW: Water Well Complaint - OC 18-0012

Jana, please see attached investigation report. As a result of this investigation, we have not found any violations of Office of Conservation regulations, and appears that this may be an issue with the water well itself or possibly an associated septic system. Therefore, we have concluded our investigation of this complaint at this time.

Seth

From: Harvill, Jana [mailto:Harvill.Jana@epa.gov]
Sent: Friday, April 06, 2018 4:34 AM
To: Seth Henderson <Seth.Henderson@LA.GOV>
Subject: RE: Citizen complaint in Louisiana

Hey Seth,
Thanks for the update.

Jana

From: Seth Henderson [mailto:Seth.Henderson@LA.GOV]
Sent: Thursday, April 05, 2018 3:04 PM
To: Harvill, Jana <Harvill.Jana@epa.gov>
Cc: Stephen Lee <Stephen.Lee@la.gov>
Subject: RE: Citizen complaint in Louisiana

Hi Jana,

Even though we aren't finished investigating this complaint yet, I wanted to give you an update.

Our Environmental Division has researched this water well and others in the area. During the research, they have discovered that the referenced well is located in an area that has previously had similar public complaints. The previous complaints, however, have concluded that there was no oil intrusion into the wells, and the apparent problem is actually a naturally occurring lignite seam in the area. The lignite has been known to enter drinking water wells and result in accumulating in the well with similar results listed below.

We have an inspector in the area today to verify if this is also lignite. We'll keep you posted. If indeed this is a lignite issue, there is nothing really that our department can do since this is naturally occurring and there are no associated violations of Oil & Gas operations.

Seth

From: Seth Henderson
Sent: Wednesday, March 28, 2018 1:01 PM
To: Harvill.Jana@epa.gov
Cc: Stephen Lee <Stephen.Lee@la.gov>
Subject: FW: Citizen complaint in Louisiana

Jana, please see below efforts and response to the referenced complaint. We'll keep you up to date as information unfolds.

Seth

From: Robert Romero
Sent: Wednesday, March 28, 2018 11:39 AM
To: Seth Henderson <Seth.Henderson@LA.GOV>; Gary Snellgrove <Gary.Snellgrove@LA.GOV>; Brent Campbell <Brent.Campbell@LA.GOV>; Gavin Broussard <Gavin.Broussard@la.gov>; Jamie Love (DNR) <Jamie.Love-DNR@LA.GOV>
Cc: Stephen Lee <Stephen.Lee@la.gov>; Gary Ross <Gary.Ross@LA.GOV>; Pierre Catrou <Pierre.Catrou@LA.GOV>
Subject: RE: Citizen complaint in Louisiana

As per Brent Campbell, a request to the Shreveport District for a CES to inspect the water well in question has been made. Once this is accomplished an update on this incident will be forwarded. bob

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From: Seth Henderson
Sent: Wednesday, March 28, 2018 10:26 AM
To: Gary Snellgrove; Brent Campbell; Gavin Broussard; Robert Romero; Jamie Love (DNR)
Cc: Stephen Lee; Gary Ross; Pierre Catrou
Subject: RE: Citizen complaint in Louisiana

Any updates on this for me to pass on to EPA?

Seth

From: Seth Henderson
Sent: Tuesday, March 27, 2018 10:20 AM
To: Gary Snellgrove <Gary.Snellgrove@LA.GOV>; Brent Campbell <Brent.Campbell@LA.GOV>; Gavin Broussard <Gavin.Broussard@la.gov>; Robert Romero <Robert.Romero@LA.GOV>; Jamie Love (DNR) <Jamie.Love-DNR@LA.GOV>
Cc: Stephen Lee <Stephen.Lee@la.gov>; Gary Ross <Gary.Ross@LA.GOV>; Pierre Catrou <Pierre.Catrou@LA.GOV>
Subject: FW: Citizen complaint in Louisiana

FYI – see below.

I just spoke with this lady about her complaint. She is stating that a little over a year ago, her domestic drinking water well quit working. When she pulled the pump out, she stated that it was corroded and covered with crude oil. She also stated that someone has been drilling an oil well near her house (~ 5 acres west) – she thinks maybe Chesapeake, but not sure. She says that she has been without water for over a year and has been trying to get a lawyer to look at this, but cannot get anyone to call her back.

Her address is Ex. 6 Personal Privacy (PP) Phone: Ex. 6 Personal Privacy (PP)

Gary, could your group check to see if her well is registered? She stated it's very old and not sure if it's registered.

Brent, could your group check into any wells being drilled near here? Maybe make a site visit?

Please keep me copied on any updates so we can keep EPA informed since the report came from them.

Seth Henderson, PG
LDNR – Office of Conservation

Injection & Mining Division
P. O. Box 94275
Baton Rouge, LA 70804-9275
Direct Phone: (225) 342-2492
Office Fax: (225) 342-3094

From: Harvill, Jana [mailto:Harvill.Jana@epa.gov]
Sent: Tuesday, March 27, 2018 9:16 AM
To: Seth Henderson <Seth.Henderson@LA.GOV>
Subject: RE: Citizen complaint in Louisiana

Thanks Seth. I appreciate you handling the complaint and involving appropriate personnel.

Jana

From: Seth Henderson [mailto:Seth.Henderson@LA.GOV]
Sent: Tuesday, March 27, 2018 9:14 AM
To: Harvill, Jana <Harvill.Jana@epa.gov>
Cc: Stephen Lee <Stephen.Lee@la.gov>
Subject: RE: Citizen complaint in Louisiana

Good Morning Jana.

Yes, we'll call Ms. [redacted] and investigate as needed. We may also involve our Engineering Division which regulates oil & gas production. We'll keep you apprised of the situation.

Seth

From: Harvill, Jana [mailto:Harvill.Jana@epa.gov]
Sent: Tuesday, March 27, 2018 6:29 AM
To: Seth Henderson <Seth.Henderson@LA.GOV>
Subject: FW: Citizen complaint in Louisiana

Seth,
I'm forwarding a citizen's complaint we received Monday, March 26. Could you please see that Ms. [redacted]s contacted?

Thanks,
Jana

From: Overbay, Michael
Sent: Monday, March 26, 2018 4:08 PM
To: Harvill, Jana <Harvill.Jana@epa.gov>
Subject: Citizen complaint in Louisiana

Hi Jana,

This afternoon, external affairs sent a call to me from a woman who lives near Shreveport. She says crude oil has contaminated her water well and actually caught on fire, burning up her pump. I told

her she should contact the state, and wanted to ask you who do you think would be best person for her call? I am willing to call her back and pass it along, or you can, whichever you prefer.

Her name is Ex. 6 Personal Privacy (PP), and her number is Ex. 6 Personal Privacy (PP)

Let me know if you want to call her or prefer I do it, and if so, the name and contact information I need to pass along.

Thanks,

Mike

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