# Work Order Details

15-28803: Grease trap overflow from a restaurant at 14735 Bratton Lane

Long Description: Arrived at location to find a relatively large amount of food grease mixed with water flowing out of a restaurant grease trap to the curb line from the rear of the strip center. The grease/waster mix then flowed north on Bratton Lane for approximately 150 yards before entering a storm inlet on the east side of Bratton and ponded at the base of the pipe. First spoke with the owners of Garbo's but they quickly indicated that they are not open for business and suggested that we check with the neighboring Four Season's Chinese Restaurant. Met in the field with Austin Water Utility's Special Services Division, Sarah Doersam and informed her about the situation. We both spoke with the restaurant owner, Yin Yuan. He indicated that he has been trying to get a plumber out all day but nobody wants to respond on a Sunday. We told him that his options were to close the restaurant until he gets it pumped or to continue trying to get a pump truck out.

As Mr. Yuan continued trying, I contacted the Austin Fire Department (AFD) dispatch to send a unit because delivery trucks tracked some of the grease to Bratton Lane and I feared an accident. AFD transferred it to Travis County Fire Department and they arrived soon after. Oil dry spread throughout the alley and all the way down the curb line to the inlet. Mr. Yuan then indicated that he has a pump truck on the way. Mr. Yuan then had some of his staff purchase a large amount of oil dry, brooms and shovels. Over the next 2 hours, staff recovered the used oil dry for proper disposal. The pump truck then arrived and pumped down the grease trap and the grease ponded at the outfall. Ms. Doersam inspected the now empty grease trap and told Mr. Yuan that the system is starting to show signs of wear and tear and he may need to replace the entire trap soon (Ms. Doersam to follow-up).

All of the oil dry recovered then light dusting of fresh oil dry spread for traction. This second coat was recovered the subsequent afternoon. Approximately 30 gallons of grease/water recovered from the surface. No further action required by WPD at this time.

Asset:
Location:
Address:
Job Plan #:

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| General Information | |
|---|---|
| Site: | WPD |
| Work Group: | PPR |
| Supervisor: | MAURERT |
| Owner/ Lead: | WATKINSJ |
| Classification: | SCRP Investigation |
| Task Order: | |
| Parent: | |
| Alt Reference: | |

| Schedule Information | |
|---|---|
| Target Start: | |
| Target Finish: | |
| Actual Start: | 6/22/14 |
| Actual Finish: | 6/22/14 |
| Report Date: | 7/27/15 |
| Reported By: | WATKINSJ |
| On Behalf Of: | WATKINSJ |
| | |

| Status Information | |
|---|---|
| Priority: | 4 |
| Work Type: | CW |
| Status: | 4QACOMP |
| CAF Num: | |
| Job Plan: | |
| Hold Reason: | |
| | |
| | |

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## Specifications

| Attribute | ALN Value/ Description | Numeric Value | Unit of Measure |
|---|---|---|---|
| Investigation or Inspection Reason | Hotline call after work hours | | |
| Is this an AWU Call? Y/N If yes, record SR# next | | | |
| AWU Service Request Number | | | |
| Potential Water Pollution Problem? Y/N | Yes | | |
| In Our Jurisdiction? Y/N If No, create COMMUNICATION Task for referral. | Yes | | |
| Non-Compliance? Y/N if yes, create NONCOMPLIANCE task | Yes | | |
| Followup Needed? Y/N if yes, go create FOLLOWUP task | Yes | | |
| Land Use | Retail, access, furniture, food sales, auto, entertainment, personal svcs, lodging, building svcs | | |
| Map Grid | M37 | | |
| Watershed Property is Within | Walnut Creek | | |
| East Austin? Y/N | | | |
| Barton Springs Zone Y/N | | | |
| Is this a City Property? Y/N | | | |
| Responsible Party Identified? Y/N | Yes | | |
| Responsible Party Company | Four Season's Chinese Restaurant | | |
| Responsible Party Name | Yin Yuan | | |
| Responsible Party Title | Owner | | |
| Responsible Party Phone Number | 512-251-0827 | | |
| Responsible Party Address | 14735 Bratton Lane | | |
| Responsible Party Email Address | | | |
| Property Owner Known? Y/N | | | |
| Property Owner Name | | | |
| Property Owner Address | | | |
| Property Owner Phone | | | |
| Property Owner Email | | | |
| Fish Killed? Y/N If yes, create Fish Kill task | | | |
| City Facility? Y/N | | | |
| Media Involvement? Y/N If Yes, create MEDIA task | | | |
| Photos Taken Y/N If yes, create PHOTO task | Yes | | |
| Is a Dump Site Involved? Y/N | | | |
| Dye Trace Needed? Y/N if yes, create Dye Trace task | | | |

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Specifications

| Attribute | ALN Value/ Description | Numeric Value | Unit of Measure |
|---|---|---|---|
| Is County Property Involved? Y/N If yes, create COMMUNICATION task and notify County | | | |
| SDPP Permittable? Y?N if Yes, check for inspection needed | | | |
| TPDES? Y/N | | | |
| Refer for SDPP Or TPDES inspection? Y/N if yes, create a related work order for inspection | | | |
| Other Agencies to Notify? Y/N if yes, create COMMUNICATION tasks | Yes | | |
| Refer to Shade Tree Mechanic Program? if yes, create SHADETREE WO or refer to program SPOC | | | |
| Refer to Food Service Program? Y/N if yes, create FOODSERV work order | | | |
| Suspected Coal Tar Ban Non-Compliance? Y/N If yes, create COALTAR work order | | | |
| Is an Urban Seep investigation needed? Y/N If yes, create URBANSEEP task | | | |
| Non-Stormwater Discharge Involved? If yes, create TPDESNONSTORM WO and "relate" them. | | | |
| Changes to Structural Control Assets? If yes, update SDPP_OPERATION Location Assets | | | |
| Changes to storage tank assets? If Yes, update SDPP_OPERATION location | | | |
| TPDES Dry Weather Flow Reported? Y/N If yes, create TPDES Dry Weather Task | | | |
| Update Field Directory Y/N? If Yes, notify field directory SPOC | | | |
| Other Support Documentation? Y/N | | | |
| Other Support Documentation Comments | | | |
| Education and Outreach Needed? Y/N | | | |
| Education and Outreach Comments | | | |
| GPS Coordinates | | | |

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## Specifications

| Attribute | ALN Value/ Description | Numeric Value | Unit of Measure |
|---|---|---|---|
| Precautionary Site? Y/N if yes, create SAFECHECKPRECSITE task. | | | |
| Initiate Precautionary Site Designation? Y/N If yes, create SAFEINITIATEPREC task | | | |
| Imminent Safety Threat, Hazards, Near Miss, Injury, Damage? Y/N If yes, create SAFETYISSUES task | | | |
| Refer to Austin Eniro Mechanic Program | | | |

## Tasks

| Task ID | Description | Status | Measurement Point | Value | Date | Observations |
|---|---|---|---|---|---|---|
| 10 | Non-Compliance Details, Recover grease waste and service grease trap | 4QACOMP | | 0 | | |

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## Tasks

| Task ID | Description | Status | Measurement Point | Value | Date | Observations |
|---|---|---|---|---|---|---|
| **Attribute** | **Description** | **Task Description** | **Text Value** | **Numeric Value** | | **Unit of Measure** |
| AGENCIESTON( | Other Agencies to Notify? Y/N if yes, create COMMUNICATION tasks | | | | | |
| BSSPACTIVATI( | Barton Springs Spill Plan Activated? Y/N | | | | | |
| BSSPACTIVDAT | Barton Springs Spill Plan Activated Date and Time | | | | | |
| BSSPDEACTIVA | Barton Springs Spill Plan De-Activated? Y/N | | | | | |
| BSSPDEACTIVD | Barton Springs Spill Plan De-Activation Date and Time | | | | | |
| CODEVIOLATIC | Code Violation Found? Y/N | | Y | | | |
| CODEVIOLATIC | Code Violation Found Statement | Discharge into Storm Sewer or Watercourse in Violation of Title 6, Chapter 6-5 | CITYOFAUSTINCODETITLE6 | | | |
| COMPLIANCDIF | Compliance Directive | | Recover grease waste and service grease trap | | | |
| COMPLIANCE DATE | Compliance Date | | 6/21/2014 | | | |
| COMPLIANCEDI | Deadlines Prescribed for Compliance | | 6/21/2014 | | | |
| COMPLIANCEOI | Compliance Ordered? Y/N | | Y | | | |
| COMPLIANCEOI | Compliance Ordered Date | | 6/21/2014 | | | |
| COMPLIED | Complied? Y/N | | Y | | | |
| COMPLVERIFIC | Compliance Verification Type | Verify Pollutant Recovery | VERIFYPOLLUTANTRECOVERY | | | |
| DATEILLICITCC | Date Illicit Connections Corrected | | | | | |
| DATEILLICITFO | Date Illicit Connection Found | | | | | |
| DRAINAGECTRI | Were drainage structural controls affected? If Yes, create Work Log and/or Communication. | | Y | | | |
| FISHKILLED | Fish Killed? Y/N If yes, create Fish Kill task | | | | | |
| ILLICITFOUND | Illicit Connections Found | | | | | |
| IMMINENTENVT | Imminent Environmental Threat? Y/N If yes, create COMMUNICATION task for any backup requests | | | | | |
| LEGALCIVIL | Legal Action Needed - Civil? If yes, create LEGALCIVIL task | | | | | |
| LEGALCRIMINA | Legal Action Needed - Criminal Referral? If yes, create LEGALCRIMINAL task | | | | | |
| NUMBERILLICI | Number of Illicit Connections Corrected | | | | | |
| NUMBERILLICI | Number of Illicit Connections Found | | | | | |

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## Tasks

| Task ID | Description | Status | Measurement Point | Value | Date | Observations |
|---|---|---|---|---|---|---|

| Attribute | Description | Task Description | Text Value | Numeric Value | Unit of Measure |
|---|---|---|---|---|---|
| POLLUTANTSFC | Pollutants Found? Y/N If yes, create POLLUTANT DETAIL task | | Y | | |
| PONDSAFFECTE | Ponds Affected? If yes, create followup WO and call PONDS group, and create COMMUNICATION task | | | | |
| REMEDDISPCO | Rapid Remediation and Disposal Contract Used? Y/N If yes, create REMEDDISPCONTRACT task | | | | |
| RESOLUTIONST | Resolution Statement | | Restaurant service trap and recovered released grease and water. | | |
| RESPONSEAGE | Responding Agencies | | AWUSPECIALSERVICES | | |
| RESPONSEAGE | Responding Agencies | | | | |
| RESPONSEAGE | Responding Agencies | | | | |
| ROWREMOVALN | Waste Removed From ROW-NonContractUse? Y/N If yes, create REMEDDISPCONTRACT task | | | | |
| SAMPLINGNEEE | Sampling Needed? If yes, create SAMPLING tasks | | | | |
| SOURCEWATER | Urban Seepage Involvement? Y/N | | | | |
| SUBSURFACEC | Subsurface Contamination? Y/N if yes, create SUBSURFACECONTAM task | | | | |
| WASTEONCITY | Waste Abandoned on City ROW? Y/N | | | | |

| Attribute | Description | Text Value | Numeric Value |
|---|---|---|---|
| 20 | Pollutant Details, FOODGREASEOIL | 4QACOMP | 0 |

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## Tasks

| Task ID | Description | Status | Measurement Point | Value | Date | Observations |
|---|---|---|---|---|---|---|

| Attribute | Description | Task Description | Text Value | Numeric Value | Unit of Measure |
|---|---|---|---|---|---|
| ACTIONTAKENI | Actions Taken to ID Pollution Causes and Sources | Walked the area | WALKEDAREA | | |
| AFFECTEDTYPE | Affected Type | Storm sewer line | STORMSEWERLINE | | |
| CORRECTION | Corrective Action | | CLEANED | | |
| CUYDSPOLLSPI | Volume Spilled - Cubic Yards | | | | CUYD |
| GALSPOLLSPILI | Volume Spilled - Gallons | | | 30 | GALLONS |
| MITIGATIONBY | Mitigation By | RP Contractor | RESPPARTYCONTRACTOR | | |
| POLLUTANT | Pollutant | Food Grease/Oil | FOODGREASEOIL | | |
| POLLUTANTCAU | Pollutant Cause | | BLOCKLEAKINGLINE | | |
| POLLUTANTCAU | Pollutant Causes Activities | | | | |
| POLLUTANTCAU | Pollutant Causes Equipment | | RESTAURANTGREASETRAP | | |
| RECOVERYVOL | Recovery Volume - Cubic Yards | | | | CUYD |
| RECOVERYVOL | Recovery Volume - Gallons | | | 30 | GALLONS |

| Attribute | Description | | Text Value | Numeric Value |
|---|---|---|---|---|
| 30 | Follow Up To An Inspection or Investigation, SCRPINVESTIGATION | 4QACOMP | 0 | |

| Attribute | Description | Task Description | Text Value | Numeric Value | Unit of Measure |
|---|---|---|---|---|---|
| COMPLIEDATFC | Complied at Follow-up? If No, add another FOLLOWUP task and add new POLLUTANTDETAIL tasks if needed | | Y | | |
| FOLLOWUPTYPI | Followup Type | SCRP Investigation | SCRPINVESTIGATION | | |

| Attribute | Description | Text Value | Numeric Value |
|---|---|---|---|

## Related Records

| Service Request Number | Description | Class | Status | Relationship |
|---|---|---|---|---|
| 15-1538 | Grease trap overflow from a restaurant at 14735 Bratton Lane | SR | RESOLVED | ORIGINATOR |

# Work Order Details

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Asset Detail

| | | | |
|---|---|---|---|
| Asset: | | Description: | |
| Warranty Expiration Date: | | Status: | |
| Feature Class: | | | |

| Attribute | Description | ALN Value | Numeric Value | Unit of Measure |
|---|---|---|---|---|