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From: Lewis, Carrie
Sent: Wed 2/17/2016 6:07:41 PM
Subject: Update
Emergency repairs protocol DRAFT_160212(2).docx
Letter to properties with LSLs_160202.pdf

All,

Paul B. recommended an update to you as a follow-up to our meeting of early January. Here is a synopsis:

•□□□□□□□ Water main replacements impacting lead services have been suspended. We will start the 2016 water main replacement program on those projects that impact only copper services.

•□□□□□□□ MWW has identified field activities that disturb lead services (service lines that leak and require repair, lead service line disruption during sewer construction work, replacing curb stops, repairing water meter valves, water main breaks when lead services are within the shutoff area, turning water off at curbstop or water meter). We have worked with MHD and are rolling out the protocols described in the attached draft document. These are significant changes to our work flows so it will take some time and training to get fully implemented. We will regularly review how the procedures are working, results from any samples, and revise as we learn more.

•□□□□□□□ On February 9, letters were mailed to residents of over 70,000 properties to inform them that they may have a lead service, steps to take to reduce risk and where to find additional info. The letter is attached for your info. Inquiries to the various call centers has totaled approximately 50 calls per day.

•□□□□□□□ There is a small group working to develop public outreach for audiences that may be better reached by visual/verbal messages than written ones.

•□□□□□□□ We are awaiting a City Attorney opinion on what authority exists, or is needed, relative to requiring and/or financing lead service line replacement on private property. When that opinion is received, another small group will address these issues on the private side.

•□□□□□□□ There is quite a bit of local and national media interest in the topic.

So, we have been and continue to be busy. Thank you all for your continued collaboration and insights. If you have any feedback on the attached documents or other related topics, I would be pleased to receive it.

Carrie

Carrie Lewis, Superintendent

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