State of Wisconsin
Department of Natural Resources

Complaint or Information Record

Complaint No	CG No	Site No	Staff Assigned	Lead Program	FID No
15727	15727		WADE, JAYNE	AIR	

Complaint Date	Info Only	Anonymous	Date of Alleged Issue	Complaint Closeout Date	Received By
12/01/2016 12:53	N	YES		12/16/2016	WADE, JAYNE

Complainant's Name	Suspect / Facility Name	Create User
	MID-AMERICA STEEL DRUM	PAGEL, CARI
Complainant's Address	**Suspect / Facility Address**	**Create Date**
	INTERSECTION OF PENNSYLVANIA AVE & NORWICH AVE	12/05/2016 10:01

Complainant's City	State	Zip	Suspect / Facility City	Zip	County	Last User
			ST. FRANCIS	53235	MILWAUKEE	WADE, JAYNE

Complainant's Phone No	Return Call	Suspect / Facility Phone Number	Last Update
( ) -	NO	( ) -	12/16/2016 14:57

Action Taken	Action Date / Time	Validity
EMAIL	12/16/2016 00:00:00	UNKNOWN

Complaint Details

REC'D HOTLINE COMPLAINT VIA WA COMPLAINTS INBOX; 121616 THE COMPLAINT IS AN AIR SOURCE COMPLAINT, FORWARDED COMPLAINT TO CRAIG STEMLER, AIR MGMT ENGINEER, FOR FOLLOW-UP; COMPLAINT CLOSED. CRAIG STEMLER RESPONDED: This place is in our database. It is Mid-America Steel Drum. It is classified as a major source for hazardous air pollutants and as such has a major source compliance engineer assigned to it, Mike Griffin. I forwarded the complaint to him as per our procedures.

Narrative

INFORMANT IS REPORTING A STRONG CHEMICAL SMELL COMING FROM THE COMPANY AT THE INTERSECTION OF NORWICH RD AND PENNSYLVANIA ST TOWARDS HOWARD AVE. INFORMANT STATED THEY HAVE REPORTED THIS BEFORE AND WAS DIRECTED TO CALL BACK WHEN IT HAPPENS AGAIN. TEXTED GROPPI, SENDING WARDEN GROPPI AND WA COMPLAINT
121616 THE COMPLAINT IS AN AIR SOURCE COMPLAINT, FORWARDED COMPLAINT TO CRAIG STEMLER, AIR MGMT ENGINEER, FOR FOLLOW-UP; COMPLAINT CLOSED. --SEE EMAIL BELOW.
From: Stemler, Craig T - DNR
Sent: Friday, December 16, 2016 11:55 AM
To: DNR WA COMPLAINTS
Subject: RE: 2016-12-01 hotline 80413 air complaint, st francis, pennsylvannia ave.doc

Thank you,

I'll do what I can.

Happy Holidays.

We are committed to service excellence.
Visit our survey at http://dnr.wi.gov/customersurvey to evaluate how I did.

Craig T Stemler
Phone: (920) - 303 - 5422
Craig.Stemler@Wisconsin.gov

From: DNR WA COMPLAINTS
Sent: Friday, December 16, 2016 11:53 AM
To: Stemler, Craig T - DNR
Subject: FW: 2016-12-01 hotline 80413 air complaint, st francis, pennsylvannia ave.doc

Hi Craig,

This complaint appears to me air source complaint. There is not a lot of details - doesn't have the name of the business? Just passing it along.

Region Signature(s)	Date Signed	
WADE, JAYNE		Page 1 of 2

State of Wisconsin
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Happy Holidays!
Jayne

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Jayne Wade
Air & Waste Complaint Response Coordinator
Phone: (715) 762-1342
jayne.wade@wi.gov

From: DNR WA COMPLAINTS
Sent: Thursday, December 01, 2016 2:09 PM
To: Pagel, Cari L - DNR
Subject: FW: 2016-12-01 hotline 80413 air complaint, st francis, pennsylvannia ave.doc

Complaint #2.

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Jayne Wade
Air & Waste Complaint Response Coordinator
Phone: (715) 762-1342
jayne.wade@wi.gov

From: Wiersema, Lukas G - DNR
Sent: Thursday, December 01, 2016 12:53 PM
To: DNR WA COMPLAINTS
Cc: Groppi, Matthew V - DNR; Jerich, Joseph J - DNR; DNR LE Hotline
Subject: 2016-12-01 hotline 80413 air complaint, st francis, pennsylvannia ave.doc

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Lukas Wiersema
Hotline Dispatch - Bureau of Customer & Outreach Services
Wisconsin Department of Natural Resources
DNR Officer Assistance Line: Text or call 608-267-0844
Fax: (608) 261-4380
DNRLEHotline@wisconsin.gov