Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 5/17/2018 8:12:42 PM
To: Childers, Paula [Childers.Paula@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]; Spradling, LeAnn [Spradling.LeAnn@epa.gov]; Smith, Maury [smith.maury@epa.gov]; Waldo, James V. [Waldo.James@epa.gov]
Subject: FW: is OAM service down in staging?

Importance: High

Hi Paula

Could you please restart httpd and the tomcat instances on empstg? Apparently, those working on it for the past couple of days are experiencing some issues with empstg. Notes are provided below.

Thanks!

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: WAM Support
Sent: Thursday, May 17, 2018 3:50 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>; WAM Support <WAM_Support@epa.gov>
Subject: RE: is OAM service down in staging?

Christian,

I removed the WAM authentication requirement from URL Deliberative Process / Ex. 5 and it goes straight to an Internal Server Error message when accessing the URL. Is there an issue with the Deliberative Process / Ex. 5 app server?

Maury

From: Leckner, Erik
Sent: Thursday, May 17, 2018 2:35 PM
To: WAM Support <WAM_Support@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: is OAM service down in staging?
Importance: High

Hi Maury

Im seeting on a post request to Deliberative Process / Ex. 5 a [redacted]:

Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Thursday, May 17, 2018 2:24 PM
To: WAM Support <WAM_Support@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: is OAM service down in staging?

Hi Maury

Sure, can do.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: WAM Support
Sent: Thursday, May 17, 2018 2:01 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: is OAM service down in staging?

Hi Christian,

Can you work with Paula to pull logs in staging to help troubleshoot this issue?

Maury Smith
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency

General Dynamics Information Technology
79 TW Alexander Drive, Building 4401, Research Triangle Park, NC 27709
Office: 919.200.7305 | Mobile: 919.308.4345 | smith.maury@epa.gov | www.gdit.com

GENERAL DYNAMICS
Information Technology

From: Chilivery, Swetha
Sent: Thursday, May 17, 2018 12:57 PM
To: WAM Support <WAM_Support@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>
Subject: RE: is OAM service down in staging?

Hi Tarsha,

I'm unable to access the below link.

Deliberative Process / Ex. 5

Regards,
Swetha

From: WAM Support
Sent: Thursday, May 17, 2018 12:40 PM
To: Chilivery, Swetha <chilivery.swetha@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; WAM Support <WAM_Support@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>
Subject: RE: is OAM service down in staging?

Hi Swetha

Can you access **Deliberative Process / Ex. 5** ?

Thanks,

Tarsha Jackson
Enterprise Identity & Access Management (EIAM)
General Dynamics Information Technology
ITS-EPA III - Supporting the US Environmental Protection Agency
79 TW Alexander Drive, Building 4401, P.O. Box 13668, Research Triangle Park, NC 27709
919.200.7432 | jackson.tarsha@epa.gov | tarsha.jackson@csra.com | www.gdit.com | GENERAL DYNAMICS Information Technology

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From: Chilivery, Swetha
Sent: Thursday, May 17, 2018 12:30 PM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; WAM Support <WAM_Support@epa.gov>

Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>
Subject: RE: is OAM service down in staging?

Hi Tarsha,

I'm not able to login to EMPSTG too. Its showing the same error message as in below screenshots.

Regards,
Swetha

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Thursday, May 17, 2018 10:52 AM
To: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; WAM Support <WAM_Support@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>
Subject: RE: is OAM service down in staging?

Hi ,
I am getting the same error too. I remember we saw similar issue around mid March (around the password reset.)
Did the IAM /staging password get reset? Just checking…

Thanks,
Rakhi

From: McCarthy, Colleen
Sent: Thursday, May 17, 2018 10:24 AM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; WAM Support <WAM_Support@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>
Subject: RE: is OAM service down in staging?

P.S., I tried to reset my password, as the message said that my password may have expired, but the password screen told me that there was missing information… Thanks! Colleen

Deliberative Process / Ex. 5

From: McCarthy, Colleen
Sent: Thursday, May 17, 2018 10:17 AM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; WAM Support <WAM_Support@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>
Subject: RE: is OAM service down in staging?

Hi Tarsha,

I had the same problem that Cindy had when I tried to sign in earlier this morning and just checked again and I still have it now. The screen shows "Processing…" for about 90 seconds to two minutes, then I get the error below:

Deliberative Process / Ex. 5

Thanks!

Colleen

From: Fan, Cindy (Yanqian)
Sent: Thursday, May 17, 2018 10:00 AM
To: WAM Support <WAM_Support@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>
Subject: RE: is OAM service down in staging?

Hi Tarsha,

Thanks for looking into the issue. I was able to login Deliberative Process / Ex. 5 as well. But I got "invalid user name or password" when I tried to login Deliberative Process / Ex. 5

Thanks!
Cindy

From: WAM Support
Sent: Thursday, May 17, 2018 9:23 AM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; WAM Support <WAM_Support@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>
Subject: RE: is OAM service down in staging?

Hi Cindy,

We're able to log into other Staging apps? Are you still having an issue? Let us know if we need to investigate further.

Thanks,

Tarsha Jackson
Enterprise Identity & Access Management (EIAM)
General Dynamics Information Technology
ITS-EPA III - Supporting the US Environmental Protection Agency
79 TW Alexander Drive, Building 4401, P.O. Box 13668, Research Triangle Park, NC 27709
919.200.7432 | jackson.tarsha@epa.gov | tarsha.jackson@csra.com | www.gdit.com | GENERAL DYNAMICS Information Technology

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From: Fan, Cindy (Yanqian)
Sent: Thursday, May 17, 2018 8:00 AM
To: WAM Support <WAM_Support@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>
Subject: is OAM service down in staging?

Hi WAM group,

The staging OAM service seems not working. I entered my staging credential and tried to login EMP home page Deliberative Process / Ex. 5 I got this error: "You entered an invalid UserID or Password. Please try again. It may be time to reset your password if it has been over 60 days". However I was able to login WAM staging portal with my same credential: Deliberative Process / Ex. 5

Thanks!
Cindy

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 4/13/2018 9:39:33 PM
To: Thomas, Rob [Thomas.Rob@epa.gov]
Subject: RE: Group emp on staging access for Personal Privacy / Ex. 6 Rakhi

Hi Rob

One other thing to note – if you look at the bottom right of the **BEFORE** image inserted here, you will see that prior to the change, I ran a group info linux command and saw that salient development team was still on the group (but new dev wasn't). That was one of the issues. So if you recall, you, I, and Ed all requested to the NCC that we needed access. Initially it was sudo Personal Privacy / Ex. 6 priv, then it was an alternative user, and also group access. Paula finally changed the permissions so I had read access and added me to the group:

BEFORE

Deliberative Process / Ex. 5

AFTER

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA

San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Friday, April 13, 2018 5:06 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: Group emp on staging access for Personal Privacy / Ex. 6, Rakhi
Importance: High

Hello Rob,

Glad you kept Ed in the loop. I believe they don't want you and Ed to find out what Salient-CRGT were doing. Understand we are billed by NCC, the extra stuff S-CRGT created the extra stuff OEM paid for, that's unnecessary to do.

I am not sure why they would not want us to know – after all, we are picking up where they had left off. Meanwhile progress from NCC/Paula/LeAnn is being made, just not yet finalized. Permissions were reset to read except for keys and dev was added to group emp on staging.

I think when you say ***"comprehensive forensic analysis"*** *it may cause some discomfort… you could be picking them apart. I concur with you and Ed that you all should have the same rights if not more as the previous contractor i.e. "they were the ones to decide/develop/create the files/apache deployments/httpd/modsecurity in the first place".*

I did analysis on what groups the dev teams were part of, etc. – even though I know already what groups, permissions which we need to have regardless (which match for some things on staging from previous dev team at Salient – their lanids were still part of the emp group, for example). Those permissions were requested early on in Feb, March, etc and finally we just had to get it once we got the new dev server. Recently, upon a discussion with Ed/Ali and LeAnn based on my request once again, NCC/Paula/Dan finally added me to the emp group on staging and she changed the permissions so we have read access now by my request.

Lastly, Dan's comment "thinking we want things set up in EMP staging similar to how it was when Salient was the developer" Is NOT what we will do. I think Ed and you understand that… after we get all we need from NCC will re-platform the Dev, Staging, & Production environments. Thanks.

Yes, you are correct – that is NOT what we will do (on empdev it should be prod so then I build and deploy on empdev we can compare to prod, regardless of where they were on staging). Later focus on what's on staging although sma by default will be compared with staging since it never made it over to prod.

What Salient provided us was one local dev code base (local sandbox from a developer's laptop) without the master repository. A repository has all the branches, tags, and the main trunk. Each brank/tagged release is what one deploys off of (or they deploy off whatever's current on the trunk). So Salient should have provided us with their repository.

According to Cindy, Salient had an internal meeting after being cut out for future dev, where the Salient dev team/mgt team had wondered when EPA/CSRA would request the repository. No one inquired about it from CSRA/EPA, and so they didn't go the extra step in providing it. Also, Cindy said that they would keep the repo around for 6 months. Ed made that request recently. I requested this early on in Feb in all team meetings (Tues, Wed, and Thurs mtgs) and in email. We're still within the 6 months, so I think if you escalate this over to them, we could potentially get it.

I requested the repository once I had access to what they had provided in Feb – and I was told in our meetings/emails that Salient might not be giving us the repository upon request. I requested the repository several times on different occasions.

So once we have our Deliberative Process / Ex. 5 finished from NCC/Paula/LeAnn, then I could run what I build locally/deploy onto Deliberative Process / Ex. 5 and test - as it requires integration with IAM that can only be done on a server or we would need static ip addresses for laptops for Oracle's IAM services (server, proxy, webgate).

So the code provided could be one of the following (outside of Deliberative Process / Ex. 5 which match after being built locally and compared with already compiled code on staging):

a) the code provided was staging's most recent deployment;
b) the code provided was was production's most recent deployment;
c) the code was neither (a) or (b) in its entirety and had additional features/code that was developed after the most recent deployment to staging and prod;
d) a combination of (a) and (b);
e) a combination of (a), (b) and (c);
f) a combination of (a) and (c); or
g) a combination of (b) and (c)

Best,

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Friday, April 13, 2018 4:20 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Group emp on staging access for Personal Privacy / Ex. 6 Rakhi

Hi Christian.

Glad you kept Ed in the loop. I believe they don't want you and Ed to find out what Salient-CRGT were doing. Understand we are billed by NCC, the extra stuff S-CRGT created the extra stuff OEM paid for, that's unnecessary to do.

I think when you say **"comprehensive forensic analysis"** it may cause some discomfort... you could be picking them apart. I concur with you and Ed that you all should have the same rights if not more as the previous contractor i.e. "they were the ones to decide/develop/create the files/apache deployments/httpd/modsecurity in the first place".

Lastly, Dan's comment "thinking we want things set up in EMP staging similar to how it was when Salient was the developer" Is NOT what we will do. I think Ed and you understand that... after we get all we need from NCC will re-platform the Dev, Staging, & Production environments. Thanks.

Rob

From: Leckner, Erik
Sent: Thursday, April 5, 2018 5:17 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: Group emp on staging access for eleckner, Rakhi

Absolutely. This has gone off board. I had to circle with Ed at least a dozen times to get Paula to do anything for us.

Recall the logs.

The other day, Paula thought you didn't know what Personal Privacy / Ex. 6 instances were and I had to correct her.

The Personal Privacy / Ex. 6 thing the past.

Paula has a habit of circumventing the issues altogether and reposing questions to others. I can't even fathom who would want to look at Java logs than Java developers.

Fortunately, I now have root and Personal Privacy / Ex. 6 on dev so for full control on dev we will be OK.

Now IAM will be finishing soon with dev IAM, then Paula's team will at the very least be involved with the first install to match precisely what's on stage/prod. Some of the files/directories are hidden, so I have been working on getting that in the past several days.

Never used LOL in an email – here goes my first one. LOL. ☺

Christian Leckner
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San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Thursday, April 5, 2018 5:10 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Group emp on staging access for Personal Privacy / Ex. 6, Rakhi

Keep me posted for any actions I need to approve of. I agree we need to have the same rights, access, permissions at the previous contractor. Even as they developed offsite. LOL.
Rob

From: Leckner, Erik
Sent: Thursday, April 5, 2018 5:04 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: FW: Group emp on staging access for Personal Privacy / Ex. 6, Rakhi

Hi Rob

I put you on bcc for this thread, since it has been very difficult getting Dan/Paula to properly grant us staging access to see the files there. We're working on it steadfast here, just wanted to keep you in the loop (in bcc).

BCC is sufficient, now that Dan is going to act on it.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Thursday, April 5, 2018 5:03 PM
To: Ferko, Dan <Ferko.Daniel@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: RE: Group emp on staging access for Personal Privacy / Ex. 6, Rakhi

Hi Dan

I have Personal Privacy / Ex. 6 on dev and I created a group Deliberative Process / Ex. 5 on dev.

For staging, we need at the very least emp group access. Rob and I both requested to Paula group access to all the files related to EMP under Rob's ownership several times.

There are additional directories/files which only Personal Privacy / Ex. 6 has access to on staging. If you grant me/Rakhi Personal Privacy / Ex. 6 access we can see all of it. If it needs to be just emp group access, then Paula needs to restore the proper permissions for read access to emp. This restrictions had caused great hardships for both Rakhi and I.

Thank you.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Ferko, Dan
Sent: Thursday, April 5, 2018 4:58 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: RE: Group emp on staging access for Personal Privacy / Ex. 6 Rakhi

Need to know the way to arrange that for you and Rakhi. Is it done by adding you to a WAM group? If so, which group? That request would need to get to the WAM team.

Dan

From: Leckner, Erik
Sent: Thursday, April 05, 2018 4:55 PM
To: Ferko, Dan <Ferko.Daniel@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: RE: Group emp on staging access for Personal Privacy / Ex. 6 Rakhi

Hello Dan

Thanks. I requested emp/jdaemon access in early February 2018.

As you can see the previous dev team had access as their lanids are in the group in my comprehensive forensic analysis.

After all, they were the ones to decide/develop/create the files/apache deployments/httpd/modsecurity in the first place.

We should see what they saw/created.

Christian Leckner
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From: Ferko, Dan
Sent: Thursday, April 5, 2018 4:45 PM
To: Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Group emp on staging access for Personal Privacy / Ex. 6 Rakhi

Paula,

I'm thinking we want things set up in EMP staging similar to how it was when Salient was the developer.

Is there a particular WAM group to which Rahki and Christian should be added, to give them privs that are approved for developers in Staging?

Thanks,
Dan

From: Leckner, Erik
Sent: Thursday, April 05, 2018 4:19 PM
To: Ferko, Dan <Ferko.Daniel@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: Group emp on staging access for Personal Privacy / Ex. 6 Rakhi

Hi Dan,

Could you please provide Personal Privacy / Ex. 6 and Rakhi **emp** group membership on staging? Currently, we are not part of the group.

Thanks in advance.

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 5/8/2018 7:27:43 PM
To: Thomas, Rob [Thomas.Rob@epa.gov]
Subject: RE: Follow-Up - IAM EMP Needs

Thanks Rob. It's all good ☺

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Tuesday, May 8, 2018 3:18 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

You're welcome. That's a good experience with a large high profile company on a high yielding project.

We'll get there. Just be patient...the govt processes can try your patients.

From: Leckner, Erik
Sent: Tuesday, May 8, 2018 2:46 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Thanks. When I was at Boeing for JTRS project, we had daily status meetings asking all contracting companies for what they needed that day. Since JTRS was joint tactical radio, there would be requests for new radios installed on tanks, etc ☺

So for us, the status meetings and in between via email.

But we need to see that Ed pushes these things thru without delays and I see delays at times and Im the only one holding the fort at times.

Meanwhile back in the code.

Christian Leckner
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949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Tuesday, May 8, 2018 2:44 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Great.. thanks for the update.. Things are moving along... Govt maybe slower than Corp. world. May just have to have action items on the status meeting call. Rob.

From: Leckner, Erik
Sent: Tuesday, May 8, 2018 2:39 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Here is an **private** update to Ed I had sent earlier. He has been made aware of this since last week for their approvals. Here it is before the meeting (so you have a private copy as well between you and I):
STATUS:

Reconstructed, built, deployed, started each application.
Worked with Cindy and Jenn initially on each application.
Started production comparisons to current non-Java code base and modifying accordingly.
Writing Linux scripts for easier management of sandboxes and deployments.

ACTION ITEMS:

James needs to create new accounts and assign groups for at least Jenn and Cindy.
Rob needs to push the approval process for the creation of the new accounts and assign groups for at least Jenn and Cindy.

CURRENTLY:

Continuing production comparisons to current non-Java code base and modifying accordingly.
Adding to Linux scripts for easier management of sandboxes and deployments.

WILL BE:

Working with Jenn and Cindy where we left off before the system went down due to IAM/WAM (James, Maury) old software for IAM.
Reconstructing each application with production non-Java code base for later Subversion project creations.
Adding to Linux scripts for easier management of sandboxes and deployments.

Christian Leckner
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949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Tuesday, May 8, 2018 2:37 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Okay... then I'll wait for James and Maury to send me an email.

The registrations can be brought today at the meeting. They may have waited to make sure Dev was online... working properly. Thanks.

From: Leckner, Erik
Sent: Tuesday, May 8, 2018 2:35 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs
Importance: High

Yes about the high importance for only those that have a priority of SUPER HIGH.

Yes, but typically James makes the request to you for approval after they receive they do some initial work. James would be sending you these approval requests. However, you could pre-approve before they do so (James). We can discuss in our meeting about how I should prioritize things I see ahead that need to be done. I did ask the entire dev team to register weeks ago and I think that they are just only beginning to now (yday).

For me, Jenn and Cindy are most critical.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
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From: Thomas, Rob
Sent: Tuesday, May 8, 2018 2:31 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Okay. So should I send the previous email with the issue of needing the Lan IDs?

Only send the high priority when I need to approve something.. Thanks. Rob

---

From: Leckner, Erik
Sent: Tuesday, May 8, 2018 2:28 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hi Rob,

James and Maury - Thanks, Rob.

I will use exclamation High Priority Marks from hereon in (marking them in Outlook also as High Importance when sending).

I am keeping you updated but also channeling thru Ed as well but I want you to have the official non diluted version (so for your eyes only) ☺

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Tuesday, May 8, 2018 2:20 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hey Christian. Just seeing this. For approvals from me use Exclamation Mark/High Priority please. Who do I write too to get them their Lan IDs for Dev Server.

"I approve Cindy Fan and Jennifer Morgan to obtain Lan Ids to Dev Server." Thanks.

Rob

From: Leckner, Erik
Sent: Monday, May 7, 2018 2:42 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: FW: Follow-Up - IAM EMP Needs

Also, I asked their team to escalate the issue. Maury had his team fix the issue for IAM services of theirs today. Pls see below. Cindy and Jenn will need fast approval from you to get their lanids working for the dev server.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Morgan, Jennifer
Sent: Monday, May 7, 2018 2:24 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Smith, Maury <smith.maury@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hello,

Cindy Fan & myself just submitted our self-registrations on the DEV portal. I believe we need approval from Rob/James/Maury next?

Thanks,
Jennifer

From: Leckner, Erik
Sent: Saturday, May 5, 2018 4:49 PM
To: Waldo, James V. <Waldo.James@epa.gov>; Smith, Maury <smith.maury@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs
Importance: High

Hello James and Maury,

This has happened several times to the empdev server over the past couple of weeks.

Application Development is on the West Coast and it is also used by all members of the EMP team.

Once the Access Manager has this error***, development is shut out of any work for several days*** **on empdev** (from past experience the last time it had happened). Is there away that we can have this auto-fixed using SNMP Monitoring and auto restarting, etc?

Thanks in advance.

Christian Leckner
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949-244-6501 | leckner.erik@epa.gov

From: Morgan, Jennifer
Sent: Saturday, May 5, 2018 10:59 AM
To: Leckner, Erik <Leckner.Erik@epa.gov>
Cc: Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hello,

I am getting the following error message when I try to register for an account in WAM DEV:

Oracle Access Manager Operation Error

The WebGate plug-in is unable to contact any Access Servers.

Contact your website administrator to remedy this problem.

I've tried in both IE & Google Chrome and get the same error in both…any ideas?

Thanks,
Jennifer

From: Leckner, Erik
Sent: Friday, May 4, 2018 3:17 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>
Subject: FW: Follow-Up - IAM EMP Needs

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Waldo, James V.
Sent: Thursday, March 29, 2018 4:59 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Ferko, Dan <Ferko.Daniel@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>

Cc: Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Here is the link to register for an account in WAM Dev.

Deliberative Process / Ex. 5

User this info for the EPA Sponsor:
Mary Lee
Lee.Mary@epa.gov
202-564-1234

James Waldo
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency
CSRA, Inc.
79 TW Alexander Drive, Building 4401, Research Triangle Park, NC 27709
Telephone: 919.475.9581 | waldo.james@epa.gov | www.csra.com

CSRA
Think Next. Now.

-----Original Appointment-----
From: Campbell, Ed
Sent: Tuesday, March 27, 2018 3:41 PM
To: Campbell, Ed; Waldo, James V.; Smith, Maury; Leckner, Erik; Ferko, Dan; Madhavan Nair Kamala Devi, Rakhi
Cc: Henderson, Kertis
Subject: Follow-Up - IAM EMP Needs
When: Thursday, March 29, 2018 4:30 PM-5:00 PM (UTC-05:00) Eastern Time (US & Canada).
Where: Conference Call

Jay / Maury,

Christian would like to follow-up this week (we are about to receive the EMP Dev server, presumably within 24 hrs)

1. IAM Setup of Dev Server to be identical to Staging
2. Procedures / Protocols Christian / Rakhi should follow

4:30 on Thursday is the only time we are all available for the remainder of the week – but this is important, we really need to make sure we can hit the ground running with this Dev server.

Thanks.

Conference Line/Code / Ex. 6

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 4/12/2018 7:36:46 PM
To: Thomas, Rob [Thomas.Rob@epa.gov]
Subject: RE: Action Items - Steps (Two updates to action item)

Quick update:

Paula had Nonresponsive Discussion of Personal Matters / Ex. 6. Will keep you updated. She's supposedly resuming her work on the box.

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From: Leckner, Erik
Sent: Thursday, April 12, 2018 3:24 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: Action Items - Steps (Two updates to action item)

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I also let Ed know we may need to escalate if middleware's notion of a SLA completion date is "*whenever*".

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From: Leckner, Erik
Sent: Thursday, April 12, 2018 3:22 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: Action Items - Steps (Two updates to action item)

Hello Rob

Paula started on this two days ago and no word back from middleware team. I took a look at the directories and still no equip, etc for Deliberative Process / Ex. 5 Team meeting is on Thursdays at 3:30 PM PDT, so I will see if Ed has any updates from the middleware team. It shouldn't really take that long – I would have thought they would have had a script to run to copy all the Deliberative Process / Ex. 5 instances Deliberative Process / Ex. 5) versus manually creating each directory. A script would accurately create all the working directories. Ed is aware of my observations thus far on what middleware is doing. It's too bad we don't have a SLA with them for quick turnarounds.

I'll keep you updated as soon as I am. ☺

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To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Action Items - Steps (Two updates to action item)

Hey Christian. Cross our fingers. I guess it takes all day to do? Sounds good to run one application instance for each subapp.

Rob

From: Leckner, Erik
Sent: Thursday, April 12, 2018 1:59 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: Action Items - Steps (Two updates to action item)

Hello Rob,

Exactly. I'm waiting on the word from Middleware that they have completed their steps in installation of Deliberative Process / Ex. 5 Deliberative Process / Ex. 5. Since I have sudo root privileges, we need only run one instance for each subapp. It's doable.

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From: Thomas, Rob
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Subject: RE: Action Items - Steps (Two updates to action item)

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Okay, well let them load it as is. Then we can reconfigure the Dev without a Test instance. The Dev Server is the Test instance... SMH & LOL. We should only have one Train instance for any application. We just load it up in that instance...if that's doable?

From: Leckner, Erik
Sent: Wednesday, April 11, 2018 3:33 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: Action Items - Steps (Two updates to action item)

Hi Rob

Yes, we don't really need them but I saw that they were putting them on there for some. This is what they have thus far. I think they forgot the equip module – once I get the OK from them I will check what they have completed and then make any additional requests to them.

Deliberative Process / Ex. 5

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Sent: Wednesday, April 11, 2018 3:30 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
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If Ed wants to do that…he can.

Cant wait till they finish

R

From: Leckner, Erik
Sent: Wednesday, April 11, 2018 2:49 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
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The instances include the following:

Deliberative Process / Ex. 5

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I don't think Ed heard back from Elliot since the email that Elliot responded that he would look into it. Perhaps one more follow up with Salient would be in order before we decide the final code to go into Subversion.

Right now Middleware has taken over the machine, so once they complete their set of tasks, then I can start working with each of the 5 above and get the source code that we finalize into our own Subversion that I setup.

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From: Thomas, Rob
Sent: Wednesday, April 11, 2018 2:19 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Action Items - Steps (Two updates to action item)

Hey Christian.
How will the instances be setup? What instances will be setup?

SVN repo? I think Ed sent that email.

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Hi Rob

Sure – additional progress from that point – from Subversion setup (install/config) to now the Deliberative Process / Ex. 5 instances (currently underway, ETA today at some point).

Any word back from Salient on the SVN repo?

Best,

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To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Action Items - Steps (Two updates to action item)

Hey Christian.
Great progress on the user/group names and code copied. Thanks for the breakout of the coding components!

Rob

From: Leckner, Erik
Sent: Tuesday, April 3, 2018 4:59 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: FW: Action Items - Steps (Two updates to action item)
Importance: High

Hi Rob,

Two additions to list below.

Note that Personal Privacy / Ex. 6 user, some root access granted, group Deliberative Process / Ex. 5 established, code copied from staging to server and ownership to Personal Privacy / Ex. 6 and Deliberative Process / Ex. 5 completed.

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From: Leckner, Erik
Sent: Tuesday, April 3, 2018 4:56 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: Action Items - Steps (Two updates to action item)
Importance: High

LIST

IAM	Followup to keep track
Middleware	Approve (ADC, Rob); Paula Ramp Up/Refresh Memory; Meeting with Paula; Also Paula needs to open up staging files for read access so we can sync any changes made on either end (dev to staging and staging to dev)
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Source Code	Elliot/Salient; Contigency Plan
Repository	Christian/Greg (Root, etc); svnserve; then possibly httd for subversion; decide branching, tags, releases (kind of the same thing you are doing with JIRA but with source code repository
Keystores, private keys, certificates	Generate new keystores (storage of keys and certs) to communicate with new IAM services created/configured above; etc.
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RAM	Tonya, Ed: Christian travel to EPA (again?)

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Message

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Sent: 4/12/2018 7:24:37 PM
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Deliberative Process / Ex. 5

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To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: FW: Action Items - Steps (Two updates to action item)
Importance: High

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Subject: RE: Action Items - Steps (Two updates to action item)

Hi Christian.

Okay, well let them load it as is. Then we can reconfigure the Dev without a Test instance. The Dev Server is the Test instance... SMH & LOL. We should only have one Train instance for any application. We just load it up in that instance...if that's doable?

From: Leckner, Erik
Sent: Wednesday, April 11, 2018 3:33 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: Action Items - Steps (Two updates to action item)

Hi Rob

Yes, we don't really need them but I saw that they were putting them on there for some. This is what they have thus far. I think they forgot the equip module – once I get the OK from them I will check what they have completed and then make any additional requests to them.

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Wednesday, April 11, 2018 3:30 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Action Items - Steps (Two updates to action item)

Hey Christian.

Do we need a test and training for all 5? Can't we use one for both uses?

If Ed wants to do that...he can.

Cant wait till they finish

R

From: Leckner, Erik
Sent: Wednesday, April 11, 2018 2:49 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: Action Items - Steps (Two updates to action item)

Hello Rob

The instances include the following:

Deliberative Process / Ex. 5

Some of them will have training and test as well. Once Middleware completes their install/config of Deliberative Process / Ex. 5 instances, I will work off dev code provided to us by Salient (one local dev's sandbox only for the 5 above) and compare to the production files (non Java files).

I don't think Ed heard back from Elliot since the email that Elliot responded that he would look into it. Perhaps one more follow up with Salient would be in order before we decide the final code to go into Subversion.

Right now Middleware has taken over the machine, so once they complete their set of tasks, then I can start working with each of the 5 above and get the source code that we finalize into our own Subversion that I setup.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Wednesday, April 11, 2018 2:19 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Action Items - Steps (Two updates to action item)

Hey Christian.
How will the instances be setup? What instances will be setup?

SVN repo? I think Ed sent that email.

R

From: Leckner, Erik
Sent: Wednesday, April 11, 2018 1:34 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: Action Items - Steps (Two updates to action item)

Hi Rob

Sure – additional progress from that point – from Subversion setup (install/config) to now the Deliberative Process / Ex. 5 instances (currently underway, ETA today at some point).

Any word back from Salient on the SVN repo?

Best,

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Wednesday, April 11, 2018 12:58 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Action Items - Steps (Two updates to action item)

Hey Christian.
Great progress on the user/group names and code copied. Thanks for the breakout of the coding components!

Rob

From: Leckner, Erik
Sent: Tuesday, April 3, 2018 4:59 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: FW: Action Items - Steps (Two updates to action item)
Importance: High

Hi Rob,

Two additions to list below.

Note that Personal Privacy / Ex. 6 user, some root access granted, group Deliberative Process / Ex. 5 established, code copied from staging to server and ownership to Personal Privacy / Ex. 6 and Deliberative Process / Ex. 5 completed.

Best,

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Tuesday, April 3, 2018 4:56 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: Action Items - Steps (Two updates to action item)
Importance: High

LIST

IAM	Followup to keep track
Middleware	Approve (ADC, Rob); Paula Ramp Up/Refresh Memory; Meeting with Paula; Also Paula needs to open up staging files for read access so we can sync any changes made on either end (dev to staging and staging to dev)
DbSync for Groups (Cindy, IAM, Christian)	Cindy working with IAM team and Dev team to have dbsync in place for IAM and app groups
Source Code	Elliot/Salient; Contigency Plan
Repository	Christian/Greg (Root, etc); svnserve; then possibly httd for subversion; decide branching, tags, releases (kind of the same thing you are doing with JIRA but with source code repository
Keystores, private keys, certificates	Generate new keystores (storage of keys and certs) to communicate with new IAM services created/configured above; etc.
Build/Test Dev Code/Add to Subversion/Test SVN for new checkout	Christian; deploy; test; add to subversion; test a checkout; etc.
RAM	Tonya, Ed: Christian travel to EPA (again?)

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Tuesday, April 3, 2018 4:48 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: Action Items - Steps
Importance: High

IAM	Followup to keep track
Middleware	Approve (ADC, Rob); Paula Ramp Up/Refresh Memory; Meeting with Paula; Also Paula needs to open up staging files for read access so we can sync any changes made on either end (dev to staging and staging to dev)
Source Code	Elliot/Salient; Contigency Plan
Repository	Christian/Greg (Root, etc); svnserve; then possibly httd for subversion; decide branching, tags, releases (kind of the same thing you are doing with JIRA but with source code repository
Build/Test Dev Code/Add to Subversion/Test SVN for new checkout	Christian; deploy; test; add to subversion
RAM	Tonya, Ed: Christian travel to EPA (again?)

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 5/1/2018 6:11:34 PM
To: Thomas, Rob [Thomas.Rob@epa.gov]; Campbell, Ed [Campbell.Ed@epa.gov]
CC: Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
Subject: RE: Files From Salient

Hello Rob/Ed

I will work with what we have (as we have already been using it in our dev local machines). Now that we have a dev server with the Apache installed and some configuration scripts that I have written, I will work on getting what we do have into our repository.

Somehow the request for the repository was translated over to Svetlana that we only wanted the code for OILDB.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Tuesday, May 1, 2018 2:08 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: Files From Salient

Yes, thanks all for your assessment.

I received a call from Skip last Friday while on leave. He wanted to meet with me and Team members available to discuss FR actions including email notifications. I sent him the modified email notifications with less wording and explaining its not a disciplinary action.

It appears at this point after playing chase the dogs tail…we need to move forward with what we have. Hopefully, the code we received can be used. Let me know what you all find out. Thanks.

Best.
Rob

From: Campbell, Ed
Sent: Tuesday, May 1, 2018 1:57 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: Files From Salient

Thanks for the assessment Christian. That's what I figured we had received, unfortunately.

My vote is to move forward at this point. We've already lost a lot of time trying to get blood from a stone here. If I had to wager a guess, I'd say we are about to get a SHEM User forum call this afternoon where Skip is going to be asking us when we can provide updates and fixes. We need to get started.

I know your vote is b, though. Rob, how would you like to proceed? Obviously we'll defer to you here.

Kind Regards,

Ed Campbell, PMP
Web Development Team Project Manager
GDIT Supporting ITS-EPA III Contract
79 TW Alexander Dr, Bld 4401, NC 27713
campbell.ed@epa.gov (o) 919.200.7243
http://intranet.epa.gov/webdev

From: Leckner, Erik
Sent: Tuesday, May 01, 2018 1:50 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: Files From Salient

Hello Ed

It's just the OILDB source code. So we should decide how we should proceed:

a) Use the code as what we were given as-is and work off of that for dev machine; or
b) I draft up a precise set of instructions as to what Elliot's team should do, emphasizing also that it is common industry practice to provide the repository (like any other software project) and we send it to Elliot.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Campbell, Ed
Sent: Tuesday, May 1, 2018 1:09 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: Files From Salient

Hi Folks –

I took Elliot off of this reply. I received word that a flash drive was delivered this morning and just headed into the office to retrieve it. Here is the entirety of its contents:

Deliberative Process / Ex. 5

Unfortunately I don't think this is what we were hoping for. None the less, I will upload this to my One Drive and share with the three of you. You should get a link to it in a separate email shortly.

Christian / Rakhi, after you take a look at this, please let Rob / myself know where this leaves us.

Thanks

Ed Campbell, PMP
Web Development Team Project Manager
GDIT Supporting ITS-EPA III Contract
79 TW Alexander Dr, Bld 4401, NC 27713
campbell.ed@epa.gov (o) 919.200.7243
http://intranet.epa.gov/webdev

From: Thomas, Rob
Sent: Monday, April 30, 2018 6:14 PM
To: ELLIOT NORMAN <elliot.norman@salientcrgt.com>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: Registration for an EPA Laptop

Hello Elliot.

Thanks for the update on the USB flash stick shipped via UPS. Hopefully we'll be able to decipher the tag information etc..etc. i.e.

> "tag 5.1.4 is on staging, tag 5.1.3 is on production. So that we can simply export it as a portable version or just the original files copied over (with no export)."

Thanks. Best.
Rob Thomas

From: Norman, Elliot (US) [mailto:ELLIOT.NORMAN@salientcrgt.com]
Sent: Monday, April 30, 2018 3:13 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: Re: Registration for an EPA Laptop

The usb stick had been sent via ups to the address below. Tracking number is
Deliberative Process / Ex. 5

Regards
Elliot Norman
Program Manager | Civilian Services Group – Information Management
---
Salient CRGT
198 Van Buren Street, Suite 120, Herndon, Virginia 20170
703-429-4449 (o) | SalientCRGT.com
Elliot.Norman@SalientCRGT.com

-------- Original message --------
From: "Thomas, Rob" <Thomas.Rob@epa.gov>
Date: 4/30/18 13:52 (GMT-05:00)
To: "Norman, Elliot (US)" <ELLIOT.NORMAN@salientcrgt.com>
Cc: "Leckner, Erik" <Leckner.Erik@epa.gov>, "Madhavan Nair Kamala Devi, Rakhi" <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: FW: Registration for an EPA Laptop

Hello Elliot.

Here is an update to CSRA's address and new name. US EPA OEM's UPS (United Parcel Service) account number is Deliberative Process / Ex. 5

GDIT
79 T. W. Alexander Drive
4401 Building
Shipping and Receiving Room 483
RTP NC 27709

Thanks.
Rob

From: Thomas, Rob
Sent: Wednesday, April 25, 2018 4:32 PM
To: 'Norman, Elliot (US)' < >
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: Registration for an EPA Laptop
Importance: High

Hey Elliot.

Hopefully this will be the raw repository. Can you ship it UPS? If so, OEM's account number is Deliberative Process / Ex. 5

Send to:
ATTN: Ed Campbell
CSRA
79 T.W. Alexander Drive, Bldg. 4401
Durham, NC 27713

Let me know if you have any questions. Thanks.

Rob Thomas

From: Norman, Elliot (US) [mailto:ELLIOT.NORMAN@salientcrgt.com]
Sent: Wednesday, April 25, 2018 1:40 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: Registration for an EPA Laptop

Rob,

I have the export on a USB stick ready to go. I can bring it to EPA tomorrow (Thursday) or mail it if you provide instructions.
We are using TortoiseSVN

Regards

Elliot Norman
Program Manager | Civilian Services Group – Information Management

SalientCRGT

198 Van Buren Street, Suite 120, Herndon, Virginia 20170
703-429-4449 (o) | SalientCRGT.com
Elliot.Norman@SalientCRGT.com

From: Norman, Elliot (US)
Sent: Wednesday, April 25, 2018 07:06
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: Registration for an EPA Laptop

I will get that information from Svitlana for you as soon as possible.

Regards

Elliot Norman
Program Manager | Civilian Services Group – Information Management

SalientCRGT

198 Van Buren Street, Suite 120, Herndon, Virginia 20170
703-429-4449 (o) | SalientCRGT.com
Elliot.Norman@SalientCRGT.com

From: Thomas, Rob <Thomas.Rob@epa.gov>
Sent: Tuesday, April 24, 2018 17:07
To: Norman, Elliot (US) <ELLIOT.NORMAN@salientcrgt.com>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: Registration for an EPA Laptop
Importance: High

Elliot,

I understand the network security parameters. So it appears we have two options then:

a. Raw copy onto USB; Do you use UPS or Fed-Ex for shipments?
b. Portable export. Can Svitlana provide us with the Subversion version/tool/OS used to export it?

Sounds good. Thanks.

Best.

Rob

From: Norman, Elliot (US) [mailto:ELLIOT.NORMAN@salientcrgt.com]
Sent: Tuesday, April 24, 2018 2:11 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: Registration for an EPA Laptop

Rob,

That is not possible. Our repository is inside the firewall so you would need an AD account and to VPN in.
Svitlana is onsite with her client today but is hoping to be back in the office tomorrow to do the export. I'll touch base with her in the morning.

Regards

Elliot Norman
Program Manager | Civilian Services Group – Information Management

SalientCRGT

198 Van Buren Street, Suite 120, Herndon, Virginia 20170
703-429-4449 (o) | SalientCRGT.com
Elliot.Norman@SalientCRGT.com

From: Thomas, Rob <Thomas.Rob@epa.gov>
Sent: Tuesday, April 24, 2018 14:01
To: Norman, Elliot (US) <ELLIOT.NORMAN@salientcrgt.com>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: Registration for an EPA Laptop
Importance: High

Hey Elliot.

I understand the dilemma. Your suggest might work, but I'm out of the office after tomorrow. How about asking your Network Team if user access can made available for at least one of my Java Developers? They could connect to a Salient-CRGT server and run the export feature off that server. Please advise. Thanks.

Best!
Rob Thomas

From: Norman, Elliot (US) [mailto:ELLIOT.NORMAN@salientcrgt.com]
Sent: Monday, April 23, 2018 6:43 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: Re: Registration for an EPA Laptop

Rob,

We simply just can't commit her time when she is in the middle of a production release for another project. If it's easiest I can put the repository on a usb stick and bring it to EPA later this week.

Regards
Elliot Norman
Program Manager | Civilian Services Group – Information Management
---
Salient CRGT
198 Van Buren Street, Suite 120, Herndon, Virginia 20170
703-429-4449 (o) | SalientCRGT.com
Elliot.Norman@SalientCRGT.com

-------- Original message --------
From: "Thomas, Rob" <Thomas.Rob@epa.gov>
Date: 4/23/18 18:29 (GMT-05:00)
To: "Norman, Elliot (US)" <ELLIOT.NORMAN@salientcrgt.com>
Cc: "Leckner, Erik" <Leckner.Erik@epa.gov>, "Madhavan Nair Kamala Devi, Rakhi" <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: Registration for an EPA Laptop

Hey Elliot.

I wanted to follow up with you. The upload site for EMP application code is **Deliberative Process / Ex. 5** Since resources are short, hopefully the following notes from my Java Developers can help.

> "If Svitlana can provide some basic details of how the repository is being provided – whether she used a standard SVN 1.7 svnadmin dump command, etc. What's needed most is if we can relate the repo to current production (so there would be a tagged version in that repo for this). Since production code is the goal to match between the two environments, plus the latest Oil DB and SMA code; that in-itself is where we can build our own Subversion repository off. If they have any reference to their current releases for Staging and Production environment in the EMP repository, that would be great.
>
> Currently Old Source Code is on Production Server and New Source Code is on Staging Server source code.
>
> Note: for reference, we're using TortoiseSVN on Windows, and Apache Subversion on Linux."

Would you consider allowing Svitlana to communicate to the my developers via email or call? Or even communicating through you? Please advise. Thanks again.

Rob Thomas

From: Thomas, Rob
Sent: Wednesday, April 18, 2018 12:04 PM
To: Norman, Elliot (US) <ELLIOT.NORMAN@salientcrgt.com>
Cc: Weston, Kerron <Weston.Kerron@epa.gov>
Subject: RE: Registration for an EPA Laptop
Importance: High

HI Elliot.

Thanks for asking your IT Team and Svitlana's new PM to bring the server repository back online and run the export from the Trunk/Root of the (source) code. Understood. Yes I would like this to be uploaded to EPA. Let me find out the contract people for you to notify/email concerning the FTP servers. Thank you again.

Rob Thomas.

From: Norman, Elliot (US) [mailto:ELLIOT.NORMAN@salientcrgt.com]
Sent: Wednesday, April 18, 2018 11:08 AM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Weston, Kerron <Weston.Kerron@epa.gov>
Subject: RE: Registration for an EPA Laptop

Rob,

I talked to my IT team and they said it would not take long to bring the server repository back online. I've asked Svitlana's new PM if I can have a few minutes of her time to run the export for you again. As we are no longer under contract or funded we cannot spend resources troubleshooting the issues CSRA are having.

Please let me know how you would like us to upload this to EPA.

Regards

Elliot Norman
Program Manager | Civilian Services Group – Information Management

SalientCRGT

198 Van Buren Street, Suite 120, Herndon, Virginia 20170
703-429-4449 (o) | SalientCRGT.com
Elliot.Norman@SalientCRGT.com

From: Thomas, Rob <Thomas.Rob@epa.gov>
Sent: Tuesday, April 17, 2018 15:11
To: Norman, Elliot (US) <ELLIOT.NORMAN@salientcrgt.com>
Cc: Weston, Kerron <Weston.Kerron@epa.gov>
Subject: RE: Registration for an EPA Laptop

Hi Elliot.

In regards to EPA funded services/products. What code is left on your company's servers for EMP? Have you sent any update to the trunk or base source code repository? Thanks.

Rob

From: Thomas, Rob
Sent: Tuesday, April 10, 2018 4:51 PM
To: 'Norman, Elliot (US)' <ELLIOT.NORMAN@salientcrgt.com>
Cc: Weston, Kerron <Weston.Kerron@epa.gov>
Subject: RE: Registration for an EPA Laptop

Hi Elliot.

Thanks for clarity of this eBusiness record. It may be for Card Readers/PIVs. Yes I received the card readers and PIV cards from you. We'll inform you if we learn of anything different. Thanks for your time and attention.

Regards,
Rob Thomas | w: 202.564.7507 | c: 202.697.0474 | fx: 202.564.8731 | US EPA | OLEM, OEM |
Emergency Management Portal: System Owner/COR/PM | ISSO | FITARA Lead | MAAC Prioritization Rep

---

From: Norman, Elliot (US) [mailto:ELLIOT.NORMAN@salientcrgt.com]
Sent: Tuesday, April 10, 2018 3:40 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Weston, Kerron <Weston.Kerron@epa.gov>
Subject: Re: Registration for an EPA Laptop

Rob,

Jess never had a laptop. Based on the date I'm guessing this is for the card readers I returned to you

Regards
Elliot Norman
Program Manager | Civilian Services Group – Information Management
---
Salient CRGT
198 Van Buren Street, Suite 120, Herndon, Virginia 20170
703-429-4449 (o) | SalientCRGT.com
Elliot.Norman@SalientCRGT.com

-------- Original message --------
From: "Thomas, Rob" <Thomas.Rob@epa.gov>
Date: 4/10/18 15:27 (GMT-05:00)
To: "Norman, Elliot (US)" <ELLIOT.NORMAN@salientcrgt.com>
Cc: "Weston, Kerron" <Weston.Kerron@epa.gov>
Subject: FW: Registration for an EPA Laptop

Good afternoon Elliot.

I received the following eBusiness registration from our OEM eBusiness Account Manager. It shows there is a laptop still out under Jessica Ferguson's name. Is it with your IT personnel at Salient-CRGT? Can you help with this request? Let me know if you have any questions. Thanks.

Personal Privacy / Ex. 6

Regards,
Rob Thomas | w: 202.564.7507 | c: 202.697.0474 | fx: 202.564.8731 | US EPA | OLEM, OEM |
Emergency Management Portal: System Owner/COR/PM | ISSO | FITARA Lead | MAAC Prioritization Rep

From: Weston, Kerron
Sent: Tuesday, April 10, 2018 12:42 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: Registration

Here is the open registration for Jessica:

Personal Privacy / Ex. 6

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 4/23/2018 6:53:21 PM
To: McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Chilivery, Swetha [chilivery.swetha@epa.gov]; Goods, Lawanna [Goods.Lawanna@epa.gov]; Morgan, Jennifer [morgan.jennifer@epa.gov]; Thomas, Rob [Thomas.Rob@epa.gov]
Subject: RE: Combined_Actions_for_OEM_65_Bulk_Upload_Issue.docx

Hello Colleen

As provided in the past, the batch update training spreadsheet upload (FR Bulk Update) task comprises:

1) fixing jQuery undefined error;
2) fixing error handler to properly display error messages which are provided to user agent;
3) add/remove regex (regular expressions/characters) based on FR user requirements; and
4) investigate any other related issues;
5) investigate any related issues that are experienced in singular training updates (since the functionality should be consistent, regex should match any updates to existing, etc.).

You may have omitted (1) above in the spreadsheet.

Q: Has it yet been decided whether these special characters (defined in regex code) should be allowed?

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: McCarthy, Colleen
Sent: Monday, April 23, 2018 2:47 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Thomas, Rob <Thomas.Rob@epa.gov>
Subject: Combined_Actions_for_OEM_65_Bulk_Upload_Issue.docx

Hi Rokhi and Christian,

I combined both of your lists of the recommended actions that we should take to investigate issues with both the bulk upload of FR training data and the individual entry of RF training data. My comments/changes are in blue. Will you please look it over and make any edits/additions/deletions that you would like?

We may want to run through this on tomorrow's Status call after you all have reviewed it.

Thanks!

Colleen

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 5/26/2018 8:43:58 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: Status

One more point on 2. I used to try to help Rakhi months ago but she was rude at times to me, unreachable for 4 days at a time if you recall (maybe not cause maybe you weren't on those threads), gone by 130PM once you all leave, not responsive, not listening, back and forth on the same topics from the time I started work to the end of her day at 130pm or whenever. Just so you know what you may not have been aware of.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Saturday, May 26, 2018 4:33 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: Status

Hi Ed

1. All **GREEN on my end.**

2. Rakhi now has enough to go on.

   Note though Rakhi had enough to go on all of this time since Feb – she had all the property files, same exact source code, same databases, same IAM server, same dev server account, same IAM account, same DB accounts, etc etc. – recall Swetha and Cindy both circulated the dev property files back and Rakhi was on that. She can then later consult with me when she needs to commit her first JIRA ticket when she's fully ready to. Rakhi needn't any longer ask for something that wasn't even available until this past Friday nor interrupt my train of thought in status meetings to re-ask the same questions (note also this happens in emails or any discussion with her that you aren't aware of as she doesn't include you in those, same repeats of things. Like one month into the stuff in Feb/March, she said, oh, did you know this is an ant project if you recall. I knew that the first second I looked at the project. That kind of stuff. It took her weeks to figure that out.

3. This way I can focus on my tasks and enjoy the fruits of my hard labor the past several weeks by using the apps, and working on JIRA tickets. We can discuss the new Security as you had wanted to last week and all ears (but my focus was on Subversion and Setup until now).

Have a great Holiday Weekend!

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Friday, May 25, 2018 7:26 PM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: SVN Repository URLs for EMPADMIN, SMA, OILDB, FR, and EQUIPMENT
Importance: High

Hi Rakhi,

The SVN repository URLs for each project are provided below. They will take time over a reliable network to retrieve as it includes the WAR files as well. Note that **until otherwise discussed, please do not Commit Any Changes between 6:58 PM EST and 8:00 PM EST and 6:58 PM EST Friday to Saturday at 5:00 PM.**

Please feel free to retrieve them all or just the one(s) you may be working with currently for your JIRA tickets that you have worked on while I have been working on dev setup. I think you might be working on FR Import JIRA and so initially please let me know which project(s) that you are working on if you could so kindly (this way I know to let you know ahead of time changes as I am making across the entire set of applications (there are several I have made like changing emails for helpdesk as well as general logging, etc.). This way we kind of keep semi-isolated on changes for less contention of files. Also, please update me of db changes that you make (and vice versa), especially with Hibernate as we will be updating the database itself which in turn will require updates for all the related classes, etc. We have one database to work with, so when we do make structural changes, it won't impact each other as much. Lots of companies give developers their own local databases you may know - we are working with what we have - shared. I will let you know if I am updating the db structure itself over time. Salient/Lockheed have numerous db related tables, etc and they always had to coordinate with one another their changes to the db unless they each had their own db (probably very frequently too).

Rakhi - Unless Unix team didn't fully set you up as a user - but I believe they may have over a month ago – you should be good to work on your current tickets. Note that nothing deep down has changed and everything worked on my local since February/March where I was able to work on JIRA tickets until I switched gears to work on dev setup.

Ed – you are not yet setup on the dev machine, but the Unix team is working on the request I had made yesterday, so once they finish, I will let you know. I had requested access for Rakhi when we got the machine, if you recall, so I will assume network connections will work.

Deliberative Process / Ex. 5

I updated the Version Control Rules with Slight Additions, so here it is:

10 Version Control Rules For Team Members:

1. **Until otherwise discussed, please do not Commit Any Changes between 6:58 PM EST and 8:00 PM EST and 6:58 PM EST Friday to Saturday at 5:00 PM.**

I will keep you updated on this as backup is performed somewhere in between these hours. I am trying to get the daily back up moved to 12:00 AM PDT (midnight).

2. **Workflow Should Include a Quick Code Review**

   I would much prefer that we don't introduce any errors or minor issues as the builds have worked perfectly at least 100+ times and my checkouts and commits have been thoroughly tested even after committing (another 100+ times), so everything works perfectly currently and prefer to keep it this way. The code builds have been *quasi-thoroughly* tested by Jenn as well and this is trusting Jenn that she did a quasi-thorough set of tests). A quick code review will also help to see what I need to do to sync everything, and to know when we need to cut a release for deadlines, milestones, etc. I am also currently working on optimizations currently for the overall system including builds, etc. so there are things that I may be working on outside of JIRA finely grained EMP tickets. Since I am cutting a branch today, I did not have the time to work all of the initial ones I am doing.

3. **Don't Commit [redacted]**

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WAR files will be updated periodically when releases are cut, etc, to ensure integrity of the system and easy access to them for reliable production use. The reason as to not commit them (so be careful of this) is that we can fill up the disk pretty quickly in even 20 commits on the war files (as we have been given only 70-80GB across the entire server). Same thing applies for class files. They are meant only for official releases.

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Please resist the temptation to commit something that you "think" is completed. Test it thoroughly to make sure it really is completed and has no side effects (as far as one can tell). While committing half-baked things in your local

repository only requires you to forgive yourself, having your code tested is even more important when it comes to pushing / sharing your code with others.

7. Write Good Concise Commit Messages

Please begin your message with a short summary of your changes (up to 50 characters as a guideline). Please refer back to the OEM JIRA ticket numbers.

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9. Commit + All Other Operations When Your VPN Connection is Up and Not About to Expire

Please commit when you know your connection will last during the entire duration of a commit or any other operation.

10. Commit + All Other Operations When You Have Time to Wait

Please commit when you have time – not right before you are on your way out nor logging off, etc. Please read the commit response from Subversion tool you are using. It is very easy to miss the end of a commit (things can and do go wrong) and think everything is fine. Please let me know if you experience some issues, so we can fix them as they may arise. After config, I experienced no issues with our repository but in a mirror repository that I used for dummy tests, I did experience some (which required fine tuning both on the network side with the Unix team and permissions, etc). Also, note that there may not be immediate remedies and so please be aware there may be delays in between an issue you see and when it may become resolved.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 4/24/2018 9:34:07 PM
To: Thomas, Rob [Thomas.Rob@epa.gov]
Subject: RE: Registration for an EPA Laptop

Importance: High

Hi Rob

Thanks.

First, a quick discussion on svn:

> The trunk is the main body of development, originating from the start of the project until the present. A branch is a copy of code derived from a certain point in the trunk for applying changes to the code while preserving the integrity of the code in the trunk. This is where developers typically develop. A tag is the point in time on the trunk or branch that one wishes to preserve and is used for releases.

So, Salient could have worked only off the trunk and not bothered with branches and tags. Not recommended, but they could have. The tag is the release which would be representing by a user friendly name for the release.

So it would be helpful if Salient provides (takes only a minutes to write this up but recollection may take more time on Svitlana's part):

a) If they worked off the trunk only, what version is on staging and production (which is what is considered stable)?

b) If they used tags, then what tags are on staging and production when they left the project?

c) If they used branches, and they pulled off a branch for releases, then what branches did they use?

Item c) is less likely to have occurred as branches are merged back into the trunk and that's where developers are supposed to work in. Tags are the way in which I will do releases and they might have done this (normal practice in the software industry). They could just have noted the version of the trunk when they did a release (mental note, or documented somewhere, etc.).

Best,
Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Tuesday, April 24, 2018 5:07 PM
To: ELLIOT NORMAN <elliot.norman@salientcrgt.com>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>

Subject: RE: Registration for an EPA Laptop
Importance: High

Elliot,

I understand the network security parameters. So it appears we have two options then:

a) Raw copy onto USB; Do you use UPS or Fed-Ex for shipments?
b) Portable export. Can Svitlana provide us with the Subversion version/tool/OS used to export it?

Sounds good. Thanks.

Best.
Rob

From: Norman, Elliot (US) [mailto:ELLIOT.NORMAN@salientcrgt.com]
Sent: Tuesday, April 24, 2018 2:11 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: Registration for an EPA Laptop

Rob,

That is not possible. Our repository is inside the firewall so you would need an AD account and to VPN in.
Svitlana is onsite with her client today but is hoping to be back in the office tomorrow to do the export. I'll touch base with her in the morning.

Regards

Elliot Norman
Program Manager | Civilian Services Group – Information Management

SalientCRGT

198 Van Buren Street, Suite 120, Herndon, Virginia 20170
703-429-4449 (o) | SalientCRGT.com
Elliot.Norman@SalientCRGT.com

From: Thomas, Rob <Thomas.Rob@epa.gov>
Sent: Tuesday, April 24, 2018 14:01
To: Norman, Elliot (US) <ELLIOT.NORMAN@salientcrgt.com>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: Registration for an EPA Laptop
Importance: High

Hey Elliot.

I understand the dilemma. Your suggest might work, but I'm out of the office after tomorrow. How about asking your Network Team if user access can made available for at least one of my Java Developers? They could connect to a Salient-CRGT server and run the export feature off that server. Please advise. Thanks.

Best!

Rob Thomas

From: Norman, Elliot (US) [mailto:ELLIOT.NORMAN@salientcrgt.com]
Sent: Monday, April 23, 2018 6:43 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: Re: Registration for an EPA Laptop

Rob,

We simply just can't commit her time when she is in the middle of a production release for another project. If it's easiest I can put the repository on a usb stick and bring it to EPA later this week.

Regards
Elliot Norman
Program Manager | Civilian Services Group – Information Management
---
Salient CRGT
198 Van Buren Street, Suite 120, Herndon, Virginia 20170
703-429-4449 (o) | SalientCRGT.com
Elliot.Norman@SalientCRGT.com

-------- Original message --------
From: "Thomas, Rob" <Thomas.Rob@epa.gov>
Date: 4/23/18 18:29 (GMT-05:00)
To: "Norman, Elliot (US)" <ELLIOT.NORMAN@salientcrgt.com>
Cc: "Leckner, Erik" <Leckner.Erik@epa.gov>, "Madhavan Nair Kamala Devi, Rakhi" <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: Registration for an EPA Laptop

Hey Elliot.

I wanted to follow up with you. The upload site for EMP application code is **Deliberative Process / Ex. 5** Since resources are short, hopefully the following notes from my Java Developers can help.

> "If Svitlana can provide some basic details of how the repository is being provided – whether she used a standard SVN 1.7 svnadmin dump command, etc. What's needed most is if we can relate the repo to current production (so there would be a tagged version in that repo for this). Since production code is the goal to match between the two environments, plus the latest Oil DB and SMA code; that in-itself is where we can build our own Subversion repository off. If they have any reference to their current releases for Staging and Production environment in the EMP repository, that would be great.
>
> Currently Old Source Code is on Production Server and New Source Code is on Staging Server source code.
>
> Note: for reference, we're using TortoiseSVN on Windows, and Apache Subversion on Linux."

Would you consider allowing Svitlana to communicate to the my developers via email or call? Or even communicating through you? Please advise. Thanks again.

Rob Thomas

From: Thomas, Rob
Sent: Wednesday, April 18, 2018 12:04 PM
To: Norman, Elliot (US) <ELLIOT.NORMAN@salientcrgt.com>
Cc: Weston, Kerron <Weston.Kerron@epa.gov>
Subject: RE: Registration for an EPA Laptop
Importance: High

HI Elliot.

Thanks for asking your IT Team and Svitlana's new PM to bring the server repository back online and run the export from the Trunk/Root of the (source) code. Understood. Yes I would like this to be uploaded to EPA. Let me find out the contract people for you to notify/email concerning the FTP servers. Thank you again.

Rob Thomas.

From: Norman, Elliot (US) [mailto:ELLIOT.NORMAN@salientcrgt.com]
Sent: Wednesday, April 18, 2018 11:08 AM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Weston, Kerron <Weston.Kerron@epa.gov>
Subject: RE: Registration for an EPA Laptop

Rob,

I talked to my IT team and they said it would not take long to bring the server repository back online. I've asked Svitlana's new PM if I can have a few minutes of her time to run the export for you again. As we are no longer under contract or funded we cannot spend resources troubleshooting the issues CSRA are having.

Please let me know how you would like us to upload this to EPA.

Regards

Elliot Norman
Program Manager | Civilian Services Group – Information Management

SalientCRGT

198 Van Buren Street, Suite 120, Herndon, Virginia 20170
703-429-4449 (o) | SalientCRGT.com
Elliot.Norman@SalientCRGT.com

From: Thomas, Rob <Thomas.Rob@epa.gov>
Sent: Tuesday, April 17, 2018 15:11
To: Norman, Elliot (US) <ELLIOT.NORMAN@salientcrgt.com>
Cc: Weston, Kerron <Weston.Kerron@epa.gov>
Subject: RE: Registration for an EPA Laptop

Hi Elliot.

In regards to EPA funded services/products. What code is left on your company's servers for EMP? Have you sent any update to the trunk or base source code repository? Thanks.

Rob

From: Thomas, Rob
Sent: Tuesday, April 10, 2018 4:51 PM
To: 'Norman, Elliot (US)' <ELLIOT.NORMAN@salientcrgt.com>
Cc: Weston, Kerron <Weston.Kerron@epa.gov>
Subject: RE: Registration for an EPA Laptop

Hi Elliot.
Thanks for clarity of this eBusiness record. It may be for Card Readers/PIVs. Yes I received the card readers and PIV cards from you. We'll inform you if we learn of anything different. Thanks for your time and attention.

Regards,
Rob Thomas | w: 202.564.7507 | c: 202.697.0474 | fx: 202.564.8731 | US EPA | OLEM, OEM |
Emergency Management Portal: System Owner/COR/PM | ISSO | FITARA Lead | MAAC Prioritization Rep

From: Norman, Elliot (US) [mailto:ELLIOT.NORMAN@salientcrgt.com]
Sent: Tuesday, April 10, 2018 3:40 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Weston, Kerron <Weston.Kerron@epa.gov>
Subject: Re: Registration for an EPA Laptop

Rob,

Jess never had a laptop. Based on the date I'm guessing this is for the card readers I returned to you

Regards
Elliot Norman
Program Manager | Civilian Services Group – Information Management
---
Salient CRGT
198 Van Buren Street, Suite 120, Herndon, Virginia 20170
703-429-4449 (o) | SalientCRGT.com
Elliot.Norman@SalientCRGT.com

-------- Original message --------
From: "Thomas, Rob" <Thomas.Rob@epa.gov>
Date: 4/10/18 15:27 (GMT-05:00)
To: "Norman, Elliot (US)" <ELLIOT.NORMAN@salientcrgt.com>
Cc: "Weston, Kerron" <Weston.Kerron@epa.gov>
Subject: FW: Registration for an EPA Laptop

Good afternoon Elliot.

I received the following eBusiness registration from our OEM eBusiness Account Manager. It shows there is a laptop still out under Jessica Ferguson's name. Is it with your IT personnel at Salient-CRGT? Can you help with this request? Let me know if you have any questions. Thanks.

Personal Privacy / Ex. 6

Regards,
Rob Thomas | w: 202.564.7507 | c: 202.697.0474 | fx: 202.564.8731 | US EPA | OLEM, OEM |
Emergency Management Portal: System Owner/COR/PM | ISSO | FITARA Lead | MAAC Prioritization Rep

---

From: Weston, Kerron
Sent: Tuesday, April 10, 2018 12:42 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: Registration

Here is the open registration for Jessica:

Personal Privacy / Ex. 6

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 5/26/2018 8:32:51 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: Status

Hi Ed

1. All **GREEN on my end.**

2. Rakhi now has enough to go on.

   Note though Rakhi had enough to go on all of this time since Feb – she had all the property files, same exact source code, same databases, same IAM server, same dev server account, same IAM account, same DB accounts, etc etc. – recall Swetha and Cindy both circulated the dev property files back and Rakhi was on that. She can then later consult with me when she needs to commit her first JIRA ticket when she's fully ready to. Rakhi needn't any longer ask for something that wasn't even available until this past Friday nor interrupt my train of thought in status meetings to re-ask the same questions (note also this happens in emails or any discussion with her that you aren't aware of as she doesn't include you in those, same repeats of things. Like one month into the stuff in Feb/March, she said, oh, did you know this is an ant project if you recall. I knew that the first second I looked at the project. That kind of stuff. It took her weeks to figure that out.

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Have a great Holiday Weekend!

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San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

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Sent: Friday, May 25, 2018 7:26 PM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: SVN Repository URLs for EMPADMIN, SMA, OILDB, FR, and EQUIPMENT
Importance: High

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Please commit when you know your connection will last during the entire duration of a commit or any other operation.

10. Commit + All Other Operations When You Have Time to Wait

Please commit when you have time – not right before you are on your way out nor logging off, etc. Please read the commit response from Subversion tool you are using. It is very easy to miss the end of a commit (things can and do go wrong) and think everything is fine. Please let me know if you experience some issues, so we can fix them as they may arise. After config, I experienced no issues with our repository but in a mirror repository that I used for dummy tests, I did experience some (which required fine tuning both on the network side with the Unix team and permissions, etc). Also, note that there may not be immediate remedies and so please be aware there may be delays in between an issue you see and when it may become resolved.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 5/26/2018 8:01:54 PM
To: McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; Morgan, Jennifer [morgan.jennifer@epa.gov]
Subject: RE: OEM-44

Importance: High

Hello Jenn and Colleen,

Could you please walk me thru the steps from empadmin to the screen in question ☺

The JIRA tickets should have a walk thru so I can navigate to the screen very quickly. I can find it in the code, but how do I get to the actual screen? Also note please I have been ultra busy on dev setup and so I haven't had a chance to browse thru the screens (as they require steps to even get to them). I have finally had a chance to breathe and focus on the tickets as you saw recently.

Also in JIRA tickets the nature of the issue should be documented as best as possible in order for us to reproduce – step by step navigation, the issue itself, and what needs to be resolved.

Thanks in advance.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Friday, May 25, 2018 8:13 PM
To: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Subject: RE: OEM-44
Importance: High

Hello Colleen or Jenn,

Where is this screen? Thanks. Please walk me thru navigation – thanks from the main EMPADMIN app.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Weisberg, Skip
Sent: Thursday, May 24, 2018 4:53 PM
To: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Cc: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: OEM-44

Yes. Please change the highlighted areas to read “Medical/Fit-Test Info” and “Medical/Fit-Test Information” respectively.

Also, the drop-down menu title for this section under the Data Management Tab should also read “Manage Medical/Fit-Test Information”

Charles "Skip" Weisberg
Regional Safety, Health and Environmental Manager
U.S. EPA Region 3
Environmental Science Center
701 Mapes Road
Fort Meade, MD 20755-5350
410-305-2681(office)
443-838-5266 (cellular)

From: McCarthy, Colleen
Sent: Thursday, May 24, 2018 8:23 AM
To: Weisberg, Skip <Weisberg.Skip@epa.gov>
Cc: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: OEM-44

Hi Skip,

One of the developers asked me a question about this change and I want to be sure that we have the correct information. You want the two areas highlighted to be changed to “Medical/Fit Test”, correct?

Thanks!

Colleen

Deliberative Process / Ex. 5

From: Leckner, Erik
Sent: Wednesday, May 23, 2018 8:41 PM
To: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: OEM-44
Importance: High

Change Tab Title from "SHEM Information" to "Medical/Fit Test"

Where is this tab? Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 4/18/2018 8:08:59 PM
To: Thomas, Rob [Thomas.Rob@epa.gov]; Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: Registration for an EPA Laptop

Hello Rob/Ed

Svetlana probably should provide some basic details of how the repository is being provided – whether she used a standard SVN 1.7 svnadmin dump command, etc.

What I care about most is that we can related the repo to current production (so there would be a tagged version in that repo for this).

There are several ways of relocating, moving, loading from a backup a repository – with some extra requirements that it be dumped from the same command/tool that also does the load from the dump. Svetlana may need to test out her format with her svnadmin tool to ensure an admin can load from an exported dump. This way we can load, import, etc from what she produces on her end.

For purposes of future reference, I am using TortoiseSVN on Windows, and Apache Subversion on Linux.

Thanks in advance.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Wednesday, April 18, 2018 12:10 PM
To: Ferko, Dan <Ferko.Daniel@epa.gov>; Cusumano, Vicente <Cusumano.Vicente@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: FW: Registration for an EPA Laptop
Importance: High

Hey Paul and Dan.

Who would Elliot Norman or Svitlana Fomenka, of Salient-CRGT, need to email or notify when they are going to resend the EMP repository files (hopefully with needed files) to an Agency folder location? Would it be the secured FTP site? Please advise. Thanks.

Rob Thomas

From: Thomas, Rob
Sent: Wednesday, April 18, 2018 12:04 PM
To: 'Norman, Elliot (US)' <ELLIOT.NORMAN@salientcrgt.com>
Cc: Weston, Kerron <Weston.Kerron@epa.gov>

Subject: RE: Registration for an EPA Laptop
Importance: High

HI Elliot.

Thanks for asking your IT Team and Svitlana's new PM to bring the server repository back online and run the export from the Trunk/Root of the (source) code. Understood. Yes I would like this to be uploaded to EPA. Let me find out the contract people for you to notify/email concerning the FTP servers. Thank you again.

Rob Thomas.

From: Norman, Elliot (US) [mailto:ELLIOT.NORMAN@salientcrgt.com]
Sent: Wednesday, April 18, 2018 11:08 AM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Weston, Kerron <Weston.Kerron@epa.gov>
Subject: RE: Registration for an EPA Laptop

Rob,

I talked to my IT team and they said it would not take long to bring the server repository back online. I've asked Svitlana's new PM if I can have a few minutes of her time to run the export for you again. As we are no longer under contract or funded we cannot spend resources troubleshooting the issues CSRA are having.

Please let me know how you would like us to upload this to EPA.

Regards

Elliot Norman
Program Manager | Civilian Services Group – Information Management

SalientCRGT

198 Van Buren Street, Suite 120, Herndon, Virginia 20170
703-429-4449 (o) | SalientCRGT.com
Elliot.Norman@SalientCRGT.com

From: Thomas, Rob <Thomas.Rob@epa.gov>
Sent: Tuesday, April 17, 2018 15:11
To: Norman, Elliot (US) <ELLIOT.NORMAN@salientcrgt.com>
Cc: Weston, Kerron <Weston.Kerron@epa.gov>
Subject: RE: Registration for an EPA Laptop

Hi Elliot.

In regards to EPA funded services/products. What code is left on your company's servers for EMP? Have you sent any update to the trunk or base source code repository? Thanks.

Rob

From: Thomas, Rob
Sent: Tuesday, April 10, 2018 4:51 PM
To: 'Norman, Elliot (US)' <ELLIOT.NORMAN@salientcrgt.com>

Cc: Weston, Kerron <Weston.Kerron@epa.gov>
Subject: RE: Registration for an EPA Laptop

Hi Elliot.
Thanks for clarity of this eBusiness record. It may be for Card Readers/PIVs. Yes I received the card readers and PIV cards from you. We'll inform you if we learn of anything different. Thanks for your time and attention.

Regards,
Rob Thomas | w: 202.564.7507 | c: 202.697.0474 | fx: 202.564.8731 | US EPA | OLEM, OEM |
Emergency Management Portal: System Owner/COR/PM | ISSO | FITARA Lead | MAAC Prioritization Rep

---

From: Norman, Elliot (US) [mailto:ELLIOT.NORMAN@salientcrgt.com]
Sent: Tuesday, April 10, 2018 3:40 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Weston, Kerron <Weston.Kerron@epa.gov>
Subject: Re: Registration for an EPA Laptop

Rob,

Jess never had a laptop. Based on the date I'm guessing this is for the card readers I returned to you

Regards
Elliot Norman
Program Manager | Civilian Services Group – Information Management
---
Salient CRGT
198 Van Buren Street, Suite 120, Herndon, Virginia 20170
703-429-4449 (o) | SalientCRGT.com
Elliot.Norman@SalientCRGT.com

-------- Original message --------
From: "Thomas, Rob" <Thomas.Rob@epa.gov>
Date: 4/10/18 15:27 (GMT-05:00)
To: "Norman, Elliot (US)" <ELLIOT.NORMAN@salientcrgt.com>
Cc: "Weston, Kerron" <Weston.Kerron@epa.gov>
Subject: FW: Registration for an EPA Laptop

Good afternoon Elliot.

I received the following eBusiness registration from our OEM eBusiness Account Manager. It shows there is a laptop still out under Jessica Ferguson's name. Is it with your IT personnel at Salient-CRGT? Can you help with this request? Let me know if you have any questions. Thanks.

Personal Privacy / Ex. 6

Regards,
Rob Thomas | w: 202.564.7507 | c: 202.697.0474 | fx: 202.564.8731 | US EPA | OLEM, OEM |
Emergency Management Portal: System Owner/COR/PM | ISSO | FITARA Lead | MAAC Prioritization Rep

---

From: Weston, Kerron
Sent: Tuesday, April 10, 2018 12:42 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: Registration

Here is the open registration for Jessica:

Personal Privacy / Ex. 6

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 4/6/2018 9:06:27 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]; Page, Alison [Page.Alison@epa.gov]
CC: Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
Subject: RE: EMP dev box

Since I haven't heard a reply from either, I will leave one last note on this topic.

Paula's work is not middleware only. She is configuring applications and apache directories. By instruction from Salient. She has this all stored in her head or notes from previous 10s to 100s of times of deploying to staging/prod over the years. We need this info. The success of the project needs this info. She is the only string between Salient and us.

Thus far I have written programs/scripts to understand what's really there for apps on staging and prod. That info was conveyed to both Ed and Rob. I did a lot of forensics.

Since we received our dev machine, I tried to look at what was up on staging. She hid critical files. That changed as of today with emp and access to read which I had to request several times this week and once LeAnn got involved and listened to me, she made it happen finally.

But that still leaves config. I can write forensics to look at all diffs between to standard MIDDLEWARE deployment to specific APPWARE deployment.

Paula's team is NOT just middleware, they are APPWARE, and they make changes which impact how the system is setup. We need to know what those changes are. In the time I have written these emails explaining it, Paula could have written 10-20 lines in a readme.

We need to know this stuff for:

i) Local dev for all developers on local machines
ii) To make changes in the future
iii) To update whenever we need to as we will be making code changes which impact the config files – some open tickets already which I resolved will have changes
iv) We need to swap security out in future according to IAM/WAM – we have to remove and write lots of code to do that. So we need to know what is changed from standard simple MIDDLEWARE deployments.

We/I need your support on this last remaining topic so we can be done with Paula's team.

Even Rakhi has stated in the past she has written to Paula and same irresponsible no-acts have occurred. Even Cindy too.

Thank you.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Friday, April 6, 2018 4:43 PM

To: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: EMP dev box

Hi Ed/Ali

I am going to summarize this:

a) Lockheed and then Salient knew the setup. They decided the setup. They configured the setup.
b) We don't have that at our disposal. What we do have up to this point is what is on staging.
c) Since early Feb I requested emp group access (if we couldn't get Personal Privacy / Ex. 6 on staging), so dev can see what's there. Paula had intentionally changed permissions on the mission critical important files so no one could see it but her Personal Privacy / Ex. 6.
d) We decided on Monday that we wouldn't make it a working session (meaning just do it in the meeting as I set it up to be as it is titled working session meeting and let Ed know the purpose of the meeting) – Paula and LeAnn wanted to take a stake in it and not perform any work on it in the meeting.
e) So dev is waiting on Paula to install middleware and configure it.
f) However, in the installation process/configuration process, there is no README. Paula knows what to do because she did it by instructions by Salient in the past, or Salient went in and modified certain directories which until today do we have access to (emp group) even though I requested it almost day one in Feb.
g) So it would be much easier for Paula to write a simple README file so we are aware of what is in the configuration steps so we can do the same in our own dev local.
h) I would need to run diff comparisons in order to figure out what she did.
i) To alleviate that step, Paula could simply write a README so we in dev know what modifications were made to standard deployments.
j) Keystores which Paula has hidden from us still to this day has keys for apps to work on staging. On dev she will reproduce new keys based on certs and private keys that IAM gives her. We can't construct something we can't even see. We need this for our own dev local machines to work plus we need to know what;'s there since we will be updating security in the coming months as well.
We should also know what they are , how they are constructed. This can never happen since Paula has hidden them (see emails from yday). She will not let us know what she does. This cannot be.

This all goes back to fact that we don't have a dev machine and a day with Salient to discuss this stuff. So the alternative only in the conditions we were provided, a README will help so we can know what needs to be configured not only from a get it up and run locally on our dev, but from a project perspective of what's there as they change every single update to passwords,to how we do security, how we deploy, etc.

So, I would appreciate if you provide full support for development so that we can do things the right way. Thank you

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Campbell, Ed
Sent: Friday, April 6, 2018 3:04 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Page, Alison <Page.Alison@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: EMP dev box

For the life of me I can't understand why you're hung up on this README, Christian. Salient didn't have one, so clearly they didn't think it was needed. Middleware doesn't want to produce one because they've done literally thousands of Deliberative Process / Ex. 5 installs for other developers on other projects and NONE OF THEM have needed a readme on the work the Middleware team was performing FOR THEM, with no developer involvement.

You keep pointing to Salient's offsite Dev environment as if what they used to do on their own server somehow equates to it being okay for us to do whatever we want within EPA's environment. It doesn't. They are simply not the same. These are not rules being made up to block you by Paula and co. on the fly; they are long standing policies made way above our heads a very long time ago.

I'm sorry but I'm out of patience for this today. We can talk about it on Monday (Rob is out of the office today anyway). Please let me know with regards to the other wheels in motion (IAM, Cindy's piece, etc.) if everything else is completed for Dev.

From: Leckner, Erik
Sent: Friday, April 06, 2018 2:52 PM
To: Page, Alison <Page.Alison@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: EMP dev box

You must realize that we didn't discuss with Salient deployment. They modified files. Ill play forensics if I need to if they don't provide. But why? I spent many hours to even determine that Paula had sabotaged the project (changed permissions to normal files so only she could see them). Rakhi and I had countless hours of frustration trying to get things to work because files and directories were being intentionally hidden from our view – the developers. Even Rob has stated the following:

> ***Keep me posted for any actions I need to approve of. I agree we need to have the same rights, access, permissions at the previous contractor. Even as they developed offsite. LOL.***

Thsat should be grounds for getting a README or I need to play forensics. I even requeted EMP access 20 times since Feb, Rob twice, and not until I finally let LeAnn know that it is needed did Paula act on it.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Friday, April 6, 2018 2:47 PM
To: Page, Alison <Page.Alison@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: EMP dev box

I need to show what a README is. SO here is reference.

https://en.wikipedia.org/wiki/README
https://tomcat.apache.org/tomcat-4.1-doc/README.txt

A readme takes an extra 10 seconds per major step. A readme is required idf they are touching files in development box that isn't standard install and it isn't. I gave case and points the other day to Ed.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Page, Alison
Sent: Friday, April 6, 2018 2:38 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: EMP dev box

Hey Christian,

Sorry I'm very busy right now so I can't chat about it over the phone but in re-reading what LeAnn sent below – I think you're getting more than the norm already… I've noted some things below for your consideration here:

- Middleware team will build, patch, configure, update the middleware – Deliberative Process / Ex. 5

Requested (in our Monday meeting) --- Sounds like this one is good to go.

- Middleware team will not provide further documentation/README on the install and configuration of these environments, beyond what has already been supplied. There is no point to spend time and customer dollars to document tasks which can be handled by the middleware team. Specific questions can be emailed to Deliberative Process / Ex. 5 or to Paula / CC LeAnn.

No, we need to know what they are doing on our dev box. Will need README. --- README file will not be created. Paula sends out a quarterly with the updates that will be made. You'll see the changes before they're made so you can ask questions at that point.

- Read-only access to middleware config files, log files will be provided either via group membership or adding world-read in the staging and dev environments; the mechanism by which to provide this will be up to the middleware team.

No not on dev. --- Read only access is all that's ever provided to non-Middleware members even on dev boxes. As long as the dev box is paid for by an NCC customer and managed by NCC, this is the process and it will not change.

- A ticket has been opened with WAM to add EMP developers to the EMP group.

Completed by WAM – I had requested this --- Done, excellent!

- Middleware team manager will not approve any sudo to administrative users used to build or configure middleware such as Personal Privacy / Ex. 6 and potentially others.

We're not trying to build it. We need sudo for other things. --- You already have root access so I'm not understanding the issue here? You don't need sudo for anything if you have root.

- Middleware team recommends that if EMP developers do have full root or sudo all on the dev box, that this be removed. This is for their protection. The use of sudo is closely tracked by the hosting team and security tickets can be raised or opened.

Nope (dev) – Rob already approved of this --- Correct, this is approved and you already have the access needed. She's not going to remove it, she's just making a recommendation to cover her ass (battle won)

- If it is not removed, middleware team requests and requires that communication in writing be given to EMP developers stating clearly that they are not to attempt to change the middleware environment in any way. Any such changes which cause security problems, config-drift issue with production, etc will require additional hours – which cannot be determined – to correct.

We are not attempting to change middleware --- Not removing your access, she's just covering her ass again here (battle won)

- Middleware team will recommend and facilitate sudo rights to stop and restart Apache and Tomcat and deploy code.

Nope – absolutely not (dev). We will be restarting Personal Privacy / Ex. 6 regularly --- She is giving you Sudo rights to restart Personal Privacy / Ex. 6 regularly (battle won)

Thanks,

Ali Page
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
page.alison@epa.gov | (o) 919.200.7283
http://intranet.epa.gov/webdev

From: Leckner, Erik
Sent: Friday, April 06, 2018 2:21 PM
To: Page, Alison <Page.Alison@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: EMP dev box

Hello Alison

Can we do this via phone. Much easier to go over it. As yesterday proved, Paula had hid application specific files from us for 2 months.

The middleware team does this on all their servers/applications in the NCC and they don't provide README files on any of the boxes. Unfortunately, they don't have time to do that each time they make updates.
In DEV, we need it. I can see why security is so bad in Salient's current implementation – because Middleware constantly changed things. We even have open tickets in JIRA that Rob noticed that had strange behaviours that I have already solved. We need to know which files they are changing. They put app specific in their tomcat directories. I showed several cases to Ed in email yesterday. This is the silo stuff I am referring to in par.

This dev server is owned by the customer and managed by the Middleware/Server admins. That's how the responsibilities are doled out on this contract. It's not within the Middleware teams job descriptions to provide README files to non-Middleware members. Access to middleware directory outside of "Read" will not be provided to any non-Middleware members. This is not a personal thing against you or a siloing thing – this is just the way the processes are written for this contract.

Nope we need because dev decides how it setup in the first place (Salient did and we need to as well).

This is not a battle that will be won so please disengage and move forward on your dev work.

Cant we don't even have a dev server.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Page, Alison
Sent: Friday, April 6, 2018 2:16 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: EMP dev box

Hi Christian,

The middleware team does this on all their servers/applications in the NCC and they don't provide README files on any of the boxes. Unfortunately, they don't have time to do that each time they make updates.

This dev server is owned by the customer and managed by the Middleware/Server admins. That's how the responsibilities are doled out on this contract. It's not within the Middleware teams job descriptions to provide README files to non-Middleware members. Access to middleware directory outside of "Read" will not be provided to any non-Middleware members. This is not a personal thing against you or a siloing thing – this is just the way the processes are written for this contract.

This is not a battle that will be won so please disengage and move forward on your dev work.

Thanks,
Ali Page
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
page.alison@epa.gov | (o) 919.200.7283
http://intranet.epa.gov/webdev

From: Leckner, Erik
Sent: Friday, April 06, 2018 2:02 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Page, Alison <Page.Alison@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: EMP dev box

- Middleware team will build, patch, configure, update the middleware – Deliberative Process / Ex. 5

Requested (in our Monday meeting)

- Middleware team will not provide further documentation/README on the install and configuration of these environments, beyond what has already been supplied. There is no point to spend time and customer dollars to document tasks which can be handled by the middleware team. Specific questions can be emailed to Deliberative Process / Ex. 5, or to Paula / CC LeAnn.

No, we need to know what they are doing on our dev box. Will need README.

- Read-only access to middleware config files, log files will be provided either via group membership or adding world-read in the staging and dev environments; the mechanism by which to provide this will be up to the middleware team.

No not on dev.

- A ticket has been opened with WAM to add EMP developers to the EMP group.

Completed by WAM – I had requested this

- Middleware team manager will not approve any sudo to administrative users used to build or configure middleware such as Personal Privacy / Ex. 6 and potentially others.

We're not trying to build it. We need sudo for other things.

- Middleware team recommends that if EMP developers do have full root or sudo all on the dev box, that this be removed. This is for their protection. The use of sudo is closely tracked by the hosting team and security tickets can be raised or opened.

Nope (dev) – Rob already approved of this

- If it is not removed, middleware team requests and requires that communication in writing be given to EMP developers stating clearly that they are not to attempt to change the middleware environment in any way. Any such changes which cause security problems, config-drift issue with production, etc will require additional hours – which cannot be determined – to correct.

We are not attempting to change middleware

- Middleware team will recommend and facilitate sudo rights to stop and restart Deliberative Process / Ex. 5 and deploy code.

Nope – absolutely not (dev). We will be restarting Deliberative Process / Ex. 5 regularly

Christian Leckner
Principal Engineer
ITS-EPA | CSRA

San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Campbell, Ed
Sent: Friday, April 6, 2018 10:46 AM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Page, Alison <Page.Alison@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: EMP dev box

Christian –

Here's what happening with the Dev box. We talked about some of this yesterday, but I see some other emails from you where you are still asking to set up the Deliberative Process / Ex. 5 be provided readmes of the process, sign-off on what's been provided. This is the final word on how it's going to go down.

- Middleware team will build, patch, configure, update the middleware – Deliberative Process / Ex. 5
- Middleware team will not provide further documentation/README on the install and configuration of these environments, beyond what has already been supplied. There is no point to spend time and customer dollars to document tasks which can be handled by the middleware team. Specific questions can be emailed to Deliberative Process / Ex. 5 or to Paula / CC LeAnn.
- Read-only access to middleware config files, log files will be provided either via group membership or adding world-read in the staging and dev environments; the mechanism by which to provide this will be up to the middleware team.
- A ticket has been opened with WAM to add EMP developers to the EMP group.
- Middleware team manager will not approve any sudo to administrative users used to build or configure middleware such as jdaemon and potentially others.
- Middleware team recommends that if EMP developers do have full root or sudo all on the dev box, that this be removed. This is for their protection. The use of sudo is closely tracked by the hosting team and security tickets can be raised or opened.
- If it is not removed, middleware team requests and requires that communication in writing be given to EMP developers stating clearly that they are not to attempt to change the middleware environment in any way. Any such changes which cause security problems, config-drift issue with production, etc will require additional hours – which cannot be determined – to correct.
- Middleware team will recommend and facilitate sudo rights to stop and restart Apache and Tomcat and deploy code.

Thanks,

Ed Campbell
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
campbell.ed@epa.gov | (o) 919.200.7243
http://intranet.epa.gov/webdev

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 4/6/2018 8:42:38 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]; Page, Alison [Page.Alison@epa.gov]
CC: Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
Subject: RE: EMP dev box

Hi Ed/Ali

I am going to summarize this:

a) Lockheed and then Salient knew the setup. They decided the setup. They configured the setup.
b) We don't have that at our disposal. What we do have up to this point is what is on staging.
c) Since early Feb I requested emp group access (if we couldn't get Deliberative Process / Ex. 5 on staging), so dev can see what's there. Paula had intentionally changed permissions on the mission critical important files so no one could see it but her Deliberative Process / Ex. 5.
d) We decided on Monday that we wouldn't make it a working session (meaning just do it in the meeting as I set it up to be as it is titled working session meeting and let Ed know the purpose of the meeting) – Paula and LeAnn wanted to take a stake in it and not perform any work on it in the meeting.
e) So dev is waiting on Paula to install middleware and configure it.
f) However, in the installation process/configuration process, there is no README. Paula knows what to do because she did it by instructions by Salient in the past, or Salient went in and modified certain directories which until today do we have access to (emp group) even though I requested it almost day one in Feb.
g) So it would be much easier for Paula to write a simple README file so we are aware of what is in the configuration steps so we can do the same in our own dev local.
h) I would need to run diff comparisons in order to figure out what she did.
i) To alleviate that step, Paula could simply write a README so we in dev know what modifications were made to standard deployments.
j) Keystores which Paula has hidden from us still to this day has keys for apps to work on staging. On dev she will reproduce new keys based on certs and private keys that IAM gives her. We can't construct something we can't even see. We need this for our own dev local machines to work plus we need to know what;'s there since we will be updating security in the coming months as well.
We should also know what they are , how they are constructed. This can never happen since Paula has hidden them (see emails from yday). She will not let us know what she does. This cannot be.

This all goes back to fact that we don't have a dev machine and a day with Salient to discuss this stuff. So the alternative only in the conditions we were provided, a README will help so we can know what needs to be configured not only from a get it up and run locally on our dev, but from a project perspective of what's there as they change every single update to passwords,to how we do security, how we deploy, etc.

So, I would appreciate if you provide full support for development so that we can do things the right way. Thank you

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Campbell, Ed
Sent: Friday, April 6, 2018 3:04 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Page, Alison <Page.Alison@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: EMP dev box

For the life of me I can't understand why you're hung up on this README, Christian. Salient didn't have one, so clearly they didn't think it was needed. Middleware doesn't want to produce one because they've done literally thousands of Deliberative Process / Ex. 5 installs for other developers on other projects and NONE OF THEM have needed a readme on the work the Middleware team was performing FOR THEM, with no developer involvement.

You keep pointing to Salient's offsite Dev environment as if what they used to do on their own server somehow equates to it being okay for us to do whatever we want within EPA's environment. It doesn't. They are simply not the same. These are not rules being made up to block you by Paula and co. on the fly; they are long standing policies made way above our heads a very long time ago.

I'm sorry but I'm out of patience for this today. We can talk about it on Monday (Rob is out of the office today anyway). Please let me know with regards to the other wheels in motion (IAM, Cindy's piece, etc.) if everything else is completed for Dev.

From: Leckner, Erik
Sent: Friday, April 06, 2018 2:52 PM
To: Page, Alison <Page.Alison@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: EMP dev box

You must realize that we didn't discuss with Salient deployment. They modified files. Ill play forensics if I need to if they don't provide. But why? I spent many hours to even determine that Paula had sabotaged the project (changed permissions to normal files so only she could see them). Rakhi and I had countless hours of frustration trying to get things to work because files and directories were being intentionally hidden from our view – the developers. Even Rob has stated the following:

> ***Keep me posted for any actions I need to approve of. I agree we need to have the same rights, access, permissions at the previous contractor. Even as they developed offsite. LOL.***

Thsat should be grounds for getting a README or I need to play forensics. I even requeted EMP access 20 times since Feb, Rob twice, and not until I finally let LeAnn know that it is needed did Paula act on it.

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Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: EMP dev box

I need to show what a README is. SO here is reference.

https://en.wikipedia.org/wiki/README
https://tomcat.apache.org/tomcat-4.1-doc/README.txt

A readme takes an extra 10 seconds per major step. A readme is required idf they are touching files in development box that isn't standard install and it isn't. I gave case and points the other day to Ed.

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Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: EMP dev box

Hey Christian,

Sorry I'm very busy right now so I can't chat about it over the phone but in re-reading what LeAnn sent below – I think you're getting more than the norm already… I've noted some things below for your consideration here:

- Middleware team will build, patch, configure, update the middleware – Deliberative Process / Ex. 5

Requested (in our Monday meeting) --- Sounds like this one is good to go.

- Middleware team will not provide further documentation/README on the install and configuration of these environments, beyond what has already been supplied. There is no point to spend time and customer dollars to document tasks which can be handled by the middleware team. Specific questions can be emailed to Deliberative Process / Ex. 5 or to Paula / CC LeAnn.

No, we need to know what they are doing on our dev box. Will need README. --- README file will not be created. Paula sends out a quarterly with the updates that will be made. You'll see the changes before they're made so you can ask questions at that point.

- Read-only access to middleware config files, log files will be provided either via group membership or adding world-read in the staging and dev environments; the mechanism by which to provide this will be up to the middleware team.

No not on dev. --- Read only access is all that's ever provided to non-Middleware members even on dev boxes. As long as the dev box is paid for by an NCC customer and managed by NCC, this is the process and it will not change.

- A ticket has been opened with WAM to add EMP developers to the EMP group.

Completed by WAM – I had requested this --- Done, excellent!

- Middleware team manager will not approve any sudo to administrative users used to build or configure middleware such as Deliberative Process / Ex. 5 and potentially others.

We're not trying to build it. We need sudo for other things. --- You already have root access so I'm not understanding the issue here? You don't need sudo for anything if you have root.

- Middleware team recommends that if EMP developers do have full root or sudo all on the dev box, that this be removed. This is for their protection. The use of sudo is closely tracked by the hosting team and security tickets can be raised or opened.

Nope (dev) – Rob already approved of this --- Correct, this is approved and you already have the access needed. She's not going to remove it, she's just making a recommendation to cover her ass (battle won)

- If it is not removed, middleware team requests and requires that communication in writing be given to EMP developers stating clearly that they are not to attempt to change the middleware environment in any way. Any such changes which cause security problems, config-drift issue with production, etc will require additional hours – which cannot be determined – to correct.

We are not attempting to change middleware --- Not removing your access, she's just covering her ass again here (battle won)

- Middleware team will recommend and facilitate sudo rights to stop and restart Deliberative Process / Ex. 5 and deploy code.

Nope – absolutely not (dev). We will be restarting Deliberative Process / Ex. 5 regularly --- She is giving you Sudo rights to restart Deliberative Process / Ex. 5 regularly (battle won)

Thanks,
Ali Page
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
page.alison@epa.gov | (o) 919.200.7283
http://intranet.epa.gov/webdev

From: Leckner, Erik
Sent: Friday, April 06, 2018 2:21 PM
To: Page, Alison <Page.Alison@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: EMP dev box

Hello Alison

Can we do this via phone. Much easier to go over it. As yesterday proved, Paula had hid application specific files from us for 2 months.

The middleware team does this on all their servers/applications in the NCC and they don't provide README files on any of the boxes. Unfortunately, they don't have time to do that each time they make updates.
In DEV, we need it. I can see why security is so bad in Salient's current implementation – because Middleware constantly changed things. We even have open tickets in JIRA that Rob noticed that had strange behaviours that I have already solved. We need to know which files they are changing. They put app specific in their tomcat directories. I showed several cases to Ed in email yesterday. This is the silo stuff I am referring to in par.

This dev server is owned by the customer and managed by the Middleware/Server admins. That's how the responsibilities are doled out on this contract. It's not within the Middleware teams job descriptions to provide README files to non-Middleware members. Access to middleware directory outside of "Read" will not be provided to any non-Middleware members. This is not a personal thing against you or a siloing thing – this is just the way the processes are written for this contract.

Nope we need because dev decides how it setup in the first place (Salient did and we need to as well).

This is not a battle that will be won so please disengage and move forward on your dev work.

Cant we don't even have a dev server.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Page, Alison
Sent: Friday, April 6, 2018 2:16 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>

Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: EMP dev box

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page.alison@epa.gov | (o) 919.200.7283
http://intranet.epa.gov/webdev

From: Leckner, Erik
Sent: Friday, April 06, 2018 2:02 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Page, Alison <Page.Alison@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: EMP dev box

- Middleware team will build, patch, configure, update the middleware – Deliberative Process / Ex. 5

Requested (in our Monday meeting)

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No, we need to know what they are doing on our dev box. Will need README.

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Nope (dev) – Rob already approved of this

- If it is not removed, middleware team requests and requires that communication in writing be given to EMP developers stating clearly that they are not to attempt to change the middleware environment in any way. Any such changes which cause security problems, config-drift issue with production, etc will require additional hours – which cannot be determined – to correct.

We are not attempting to change middleware

- Middleware team will recommend and facilitate sudo rights to stop and restart Deliberative Process / Ex. 5 and deploy code.

Nope – absolutely not (dev). We will be restarting Deliberative Process / Ex. 5 regularly

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

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Subject: EMP dev box

Christian –

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Ed Campbell

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Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 4/4/2018 8:10:16 PM
To: Thomas, Rob [Thomas.Rob@epa.gov]
Subject: RE: Root Access for Deliberative Process / Ex. 5

Hi Rob,

Thank you.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Wednesday, April 4, 2018 3:56 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>; Dennis, Gregory <Dennis.Gregory@epa.gov>
Subject: RE: Root Access for Deliberative Process / Ex. 5
Importance: High

Hi Ed et all.
I approve Christian to get root access on the Dev server and Rakhi to get Personal Privacy / Ex. 6 access. Thanks.

Regards,
Rob Thomas | w: 202.564.7507 | c: 202.697.0474 | fx: 202.564.8731 | US EPA | OLEM, OEM |
Emergency Management Portal: System Owner/COR/PM | ISSO | FITARA Lead | MAAC Prioritization Rep

---

From: Leckner, Erik
Sent: Wednesday, April 4, 2018 1:43 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: Root Access for empdev

Hello Ed/Rob,

Greg needs an approval for me to get root access. Rakhi doesn't necessarily need root (since I will be initially doing the installs, etc) and root is a very powerful privilege to have (since it is the same as the top level admin). Rakhi will be able to get Personal Privacy / Ex. 6 access which is the appropriate for application level permissions (and Deliberative Process / Ex. 5).

I requested just sudo root for operations like installs, setting permissions, etc. Greg granted me the basics already for changing ownership, groups, etc but not yet for installs and config.

Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA

San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Campbell, Ed
Sent: Tuesday, April 3, 2018 4:11 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: FW: Root Access for Deliberative Process / Ex. 5

Hi Rob –

See below from Greg Dennis, part of the Unix Group team. He sent this via Christian and I first. This is to grant Christian / Rakhi root access on the Dev server. Let us know if you have any questions before you approve.

Ed Campbell
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
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Christian,
For root access to Deliberative Process / Ex. 5 have the EPA owner reply with approval/risk acceptance.

There are a few requirements:

1. Do not make changes to any OS related config files such as the sshd config (or anything else not specifically application related).
2. Do not add users to the server. If a local user account is needed I will create it and track the user ID.
3. Do not change the root password.
4. If the server becomes unusable, we will not spend much, if any, time troubleshooting. We will simply build you another server and you could lose data.
5. I will be watching! I will check logs and such to see what is happening on the server.
6. If we see unacceptable activities, access could be removed at any time.

We would prefer to keep this access in place for a limited time – maybe a couple of weeks would be enough to get things moving.

Let me know if you have any questions.

Thanks,
Greg Dennis
UNIX System Administrator
T: (919)200-7379
CSRA on the ITS-EPA III contract to the US EPA

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 4/6/2018 8:26:22 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]; Page, Alison [Page.Alison@epa.gov]
CC: Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
Subject: RE: EMP dev box

One other thing to note as well, we don't just copy over what gets installed on dev machine. We have to install using Windows software for Deliberative Process / Ex. 5 So we need to then make all the changes from the standard deployment (we can't just copy what Paula does on dev machine over to Windows. We first have to deploy/install Windows's version of it. Then we make the changes. And If Paula doesn't let us know all the changes, I have to create an internal README that is figured out from forensic comparisons.

So much easier for Paula to just put it there.

I'm not the only who thinks this way.

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Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
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Subject: RE: EMP dev box

Hey Christian,

Sorry I'm very busy right now so I can't chat about it over the phone but in re-reading what LeAnn sent below – I think you're getting more than the norm already… I've noted some things below for your consideration here:

- Middleware team will build, patch, configure, update the middleware – Deliberative Process / Ex. 5

Requested (in our Monday meeting) --- Sounds like this one is good to go.

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Completed by WAM – I had requested this --- Done, excellent!

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We're not trying to build it. We need sudo for other things. --- You already have root access so I'm not understanding the issue here? You don't need sudo for anything if you have root.

- Middleware team recommends that if EMP developers do have full root or sudo all on the dev box, that this be removed. This is for their protection. The use of sudo is closely tracked by the hosting team and security tickets can be raised or opened.

Nope (dev) – Rob already approved of this --- Correct, this is approved and you already have the access needed. She's not going to remove it, she's just making a recommendation to cover her ass (battle won)

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Nope – absolutely not (dev). We will be restarting Deliberative Process / Ex. 5 regularly --- She is giving you Sudo rights to restart Deliberative Process / Ex. 5 regularly (battle won)

Thanks,
Ali Page
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
page.alison@epa.gov | (o) 919.200.7283
http://intranet.epa.gov/webdev

From: Leckner, Erik
Sent: Friday, April 06, 2018 2:21 PM
To: Page, Alison <Page.Alison@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: EMP dev box

Hello Alison

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The middleware team does this on all their servers/applications in the NCC and they don't provide README files on any of the boxes. Unfortunately, they don't have time to do that each time they make updates.

In DEV, we need it. I can see why security is so bad in Salient's current implementation – because Middleware constantly changed things. We even have open tickets in JIRA that Rob noticed that had strange behaviours that I have already solved. We need to know which files they are changing. They put app specific in their tomcat directories. I showed several cases to Ed in email yesterday. This is the silo stuff I am referring to in par.

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This is not a battle that will be won so please disengage and move forward on your dev work.

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Principal Engineer
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From: Campbell, Ed
Sent: Friday, April 6, 2018 10:46 AM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Page, Alison <Page.Alison@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: EMP dev box

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Ed Campbell
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79 TW Alexander Dr, Bld 4401, NC 27713
campbell.ed@epa.gov | (o) 919.200.7243
http://intranet.epa.gov/webdev

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 4/6/2018 7:19:08 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]; Page, Alison [Page.Alison@epa.gov]
CC: Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
Subject: RE: EMP dev box

I think I see one of the issues here. Rakhi and I and Cindy and others need to also deploy to our own local machines. Our own local machines must be the official copy and the decider of all files/changes, etc. As that is what we develop in. We'r eonly using the dev server to deploy to test since security contraints with epa network and no static ip.

But ALL and I mean ALL development is done on our own machines and we need to as both Rakhi and I did day one second one we received our laptops installed apache and so we need it ot match dev server.

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From: Leckner, Erik
Sent: Friday, April 6, 2018 3:17 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: EMP dev box

I think everyone here but Rakhi is missing one more thing. We have to also deploy to our own local machines. We need those to match dev server. So we do need to know the steps.

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From: Leckner, Erik
Sent: Friday, April 6, 2018 3:07 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: EMP dev box

In GREEN

Christian Leckner
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From: Campbell, Ed
Sent: Friday, April 6, 2018 3:04 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Page, Alison <Page.Alison@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: EMP dev box

For the life of me I can't understand why you're hung up on this README, Christian. Salient didn't have one, so clearly they didn't think it was needed. Middleware doesn't want to produce one because they've done literally thousands of Deliberative Process / Ex. 5 installs for other developers on other projects and NONE OF THEM have needed a readme on the work the Middleware team was performing FOR THEM, with no developer involvement.

Yes they did. They had it in their own world as they decided their deployments – see below for example. That's in Deliberative Process / Ex. 5 Project specific. Non standard Deliberative Process / Ex. 5 deployments. So I have to say that's false.

Deliberative Process / Ex. 5

You keep pointing to Salient's offsite Dev environment as if what they used to do on their own server somehow equates to it being okay for us to do whatever we want within EPA's environment. It doesn't. They are simply not the same. These are not rules being made up to block you by Paula and co. on the fly; they are long standing policies made way above our heads a very long time ago.

False. Doesn't matter where it resides.

I'm sorry but I'm out of patience for this today. We can talk about it on Monday (Rob is out of the office today anyway). Please let me know with regards to the other wheels in motion (IAM, Cindy's piece, etc.) if everything else is completed for Dev.

IAM waiting on, and Paula's team so we can start our setup as to what we need to do on the server before development – like snapshotting the repo, etc checkouts, etc.

From: Leckner, Erik
Sent: Friday, April 06, 2018 2:52 PM
To: Page, Alison <Page.Alison@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>

Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
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You must realize that we didn't discuss with Salient deployment. They modified files. Ill play forensics if I need to if they don't provide. But why? I spent many hours to even determine that Paula had sabotaged the project (changed permissions to normal files so only she could see them). Rakhi and I had countless hours of frustration trying to get things to work because files and directories were being intentionally hidden from our view – the developers. Even Rob has stated the following:

> ***Keep me posted for any actions I need to approve of. I agree we need to have the same rights, access, permissions at the previous contractor. Even as they developed offsite. LOL.***

Thsat should be grounds for getting a README or I need to play forensics. I even requeted EMP access 20 times since Feb, Rob twice, and not until I finally let LeAnn know that it is needed did Paula act on it.

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I need to show what a README is. SO here is reference.

https://en.wikipedia.org/wiki/README
https://tomcat.apache.org/tomcat-4.1-doc/README.txt

A readme takes an extra 10 seconds per major step. A readme is required idf they are touching files in development box that isn't standard install and it isn't. I gave case and points the other day to Ed.

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Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 5/23/2018 7:34:31 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
Subject: RE: Discuss EMP Expectations and Other Questions

Hi Ed

Sure, I'll let you know but all green light now (no dependencies from other teams … except: I will work with Maury & Co. to see that IAM stays up at least 75% of the time versus 25% when I needed it most ☺)

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

-----Original Appointment-----
From: Campbell, Ed
Sent: Wednesday, May 23, 2018 3:30 PM
To: Madhavan Nair Kamala Devi, Rakhi; Leckner, Erik
Subject: Canceled: Discuss EMP Expectations and Other Questions
When: Wednesday, May 23, 2018 3:30 PM-4:00 PM (UTC-05:00) Eastern Time (US & Canada).
Where: 8007475150 Access Code 2322895
Importance: High

Hey Guys,

I want to cancel today's meeting because I've been on the phone… literally all day… and could really use a break.

I think you're both doing your things this week (Christian: Dev server update) (Rakhi: Jira ticket review), but please respond here if you have any blockers that need my attention.

Thanks for understanding.

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 4/6/2018 7:16:40 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]; Page, Alison [Page.Alison@epa.gov]
CC: Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
Subject: RE: EMP dev box

I think everyone here but Rakhi is missing one more thing. We have to also deploy to our own local machines. We need those to match dev server. So we do need to know the steps.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Friday, April 6, 2018 3:07 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: EMP dev box

In GREEN

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From: Campbell, Ed
Sent: Friday, April 6, 2018 3:04 PM
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Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: EMP dev box

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Yes they did. They had it in their own world as they decided their deployments – see below for example. That's in Apache. Project specific. Non standard Apache deployments. So I have to say that's false.

Deliberative Process / Ex. 5

You keep pointing to Salient's offsite Dev environment as if what they used to do on their own server somehow equates to it being okay for us to do whatever we want within EPA's environment. It doesn't. They are simply not the same. These are not rules being made up to block you by Paula and co. on the fly; they are long standing policies made way above our heads a very long time ago.

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IAM waiting on, and Paula's team so we can start our setup as to what we need to do on the server before development – like snapshotting the repo, etc checkouts, etc.

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I need to show what a README is. SO here is reference.

https://en.wikipedia.org/wiki/README
https://tomcat.apache.org/tomcat-4.1-doc/README.txt

A readme takes an extra 10 seconds per major step. A readme is required idf they are touching files in development box that isn't standard install and it isn't. I gave case and points the other day to Ed.

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Sorry I'm very busy right now so I can't chat about it over the phone but in re-reading what LeAnn sent below – I think you're getting more than the norm already… I've noted some things below for your consideration here:

- Middleware team will build, patch, configure, update the middleware – Deliberative Process / Ex. 5

Requested (in our Monday meeting) --- Sounds like this one is good to go.

- Middleware team will not provide further documentation/README on the install and configuration of these environments, beyond what has already been supplied. There is no point to spend time and customer dollars to document tasks which can be handled by the middleware team. Specific questions can be emailed to Deliberative Process / Ex. 5 or to Paula / CC LeAnn.

No, we need to know what they are doing on our dev box. Will need README. --- README file will not be created. Paula sends out a quarterly with the updates that will be made. You'll see the changes before they're made so you can ask questions at that point.

- Read-only access to middleware config files, log files will be provided either via group membership or adding world-read in the staging and dev environments; the mechanism by which to provide this will be up to the middleware team.

No not on dev. --- Read only access is all that's ever provided to non-Middleware members even on dev boxes. As long as the dev box is paid for by an NCC customer and managed by NCC, this is the process and it will not change.

- A ticket has been opened with WAM to add EMP developers to the EMP group.

Completed by WAM – I had requested this --- Done, excellent!

- Middleware team manager will not approve any sudo to administrative users used to build or configure middleware such as Personal Privacy / Ex. 6 and potentially others.

We're not trying to build it. We need sudo for other things. --- You already have root access so I'm not understanding the issue here? You don't need sudo for anything if you have root.

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Nope (dev) – Rob already approved of this --- Correct, this is approved and you already have the access needed. She's not going to remove it, she's just making a recommendation to cover her ass (battle won)

- If it is not removed, middleware team requests and requires that communication in writing be given to EMP developers stating clearly that they are not to attempt to change the middleware environment in any way. Any such changes which cause security problems, config-drift issue with production, etc will require additional hours – which cannot be determined – to correct.

We are not attempting to change middleware --- Not removing your access, she's just covering her ass again here (battle won)

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Nope – absolutely not (dev). We will be restarting Deliberative Process / Ex. 5 regularly --- She is giving you Sudo rights to restart Deliberative Process / Ex. 5 regularly (battle won)

Thanks,
Ali Page
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79 TW Alexander Dr, Bld 4401, NC 27713
page.alison@epa.gov | (o) 919.200.7283
http://intranet.epa.gov/webdev

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In DEV, we need it. I can see why security is so bad in Salient's current implementation – because Middleware constantly changed things. We even have open tickets in JIRA that Rob noticed that had strange behaviours that I have already solved. We need to know which files they are changing. They put app specific in their tomcat directories. I showed several cases to Ed in email yesterday. This is the silo stuff I am referring to in par.

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files to non-Middleware members. Access to middleware directory outside of "Read" will not be provided to any non-Middleware members. This is not a personal thing against you or a siloing thing – this is just the way the processes are written for this contract.

Nope we need because dev decides how it setup in the first place (Salient did and we need to as well).

This is not a battle that will be won so please disengage and move forward on your dev work.

Cant we don't even have a dev server.

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Sent: Friday, April 6, 2018 10:46 AM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Page, Alison <Page.Alison@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: EMP dev box

Christian –

Here's what happening with the Dev box. We talked about some of this yesterday, but I see some other emails from you where you are still asking to set up the Deliberative Process / Ex. 5 be provided readmes of the process, sign-off on what's been provided. This is the final word on how it's going to go down.

- Middleware team will build, patch, configure, update the middleware – Deliberative Process / Ex. 5

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Ed Campbell
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Message

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Sent: 4/6/2018 7:15:32 PM
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CC: Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
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Last note, is that a README is instructions on how to properly deploy/install/configure. That's all it is. Every single corporation on planet earth of any value has a README file. Since day one of UNIX/LINUX/MICROSOFT/etc. Its to make developers life easy for those that didn't create it from the start.

Developers at Salient knww the steps since they were the ones who created it.

The deployments unlike Java are non standard/

There are reasons for this, technically. For example, httpd server serves up static files and so its up to a dev team to decide whether or not to allow httpd to serve those static file sfor performance reasons vs Deliberative Process / Ex 5 serving them up.

Etc etc

They did these things. Not until today with emp and read set properly have I been able to see into it. Since they were hidden/

Now without a readme I have to do diff compares between a standard apache deployment and whats there after paula does her thing. More forensics.

They are playing protectionist and only reason.

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This is not a battle that will be won so please disengage and move forward on your dev work.

Thanks,
Ali Page
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
page.alison@epa.gov | (o) 919.200.7283
http://intranet.epa.gov/webdev

From: Leckner, Erik
Sent: Friday, April 06, 2018 2:02 PM

To: Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Page, Alison <Page.Alison@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: EMP dev box

- Middleware team will build, patch, configure, update the middleware – Deliberative Process / Ex. 5

Requested (in our Monday meeting)

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Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

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Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 4/6/2018 7:10:18 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]; Page, Alison [Page.Alison@epa.gov]
CC: Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
Subject: RE: EMP dev box

Salient gave instructions to Paulas team. Unless I play forensics which I will need to again to reconstruct the env (note we just got read yesterday and today emp access), they need to provide README. They are objecting solely to keep them relevant.

It's hard to play forensics on this one like I had to with source and whats up on staging (that files were being hidden, etc) since I would have to do a normal install of tomcat and then make diff comparisons between the two.

We need to check into our repo the changes that go from non standard Deliberative Process / Ex. 5 deployments.

This is what Paula does. She has her own README (in her head or in her notes).

Dev decides how things are deployed in the first place.

But we didn't ever get that meeting with salient and never will.

So the next best thing is a simple readme.

The next best thing if above is denied is me playing forensics again.

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Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: EMP dev box

In GREEN

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Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
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Hey Christian,

Sorry I'm very busy right now so I can't chat about it over the phone but in re-reading what LeAnn sent below – I think you're getting more than the norm already… I've noted some things below for your consideration here:

- Middleware team will build, patch, configure, update the middleware – Deliberative Process / Ex. 5

Requested (in our Monday meeting) --- Sounds like this one is good to go.

- Middleware team will not provide further documentation/README on the install and configuration of these environments, beyond what has already been supplied. There is no point to spend time and customer dollars to document tasks which can be handled by the middleware team. Specific questions can be emailed to Deliberative Process / Ex. 5 or to Paula / CC LeAnn.

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No not on dev. --- Read only access is all that's ever provided to non-Middleware members even on dev boxes. As long as the dev box is paid for by an NCC customer and managed by NCC, this is the process and it will not change.

- A ticket has been opened with WAM to add EMP developers to the EMP group.

Completed by WAM – I had requested this --- Done, excellent!

- Middleware team manager will not approve any sudo to administrative users used to build or configure middleware such as Deliberative Process / Ex. 5 and potentially others.

We're not trying to build it. We need sudo for other things. --- You already have root access so I'm not understanding the issue here? You don't need sudo for anything if you have root.

- Middleware team recommends that if EMP developers do have full root or sudo all on the dev box, that this be removed. This is for their protection. The use of sudo is closely tracked by the hosting team and security tickets can be raised or opened.

Nope (dev) – Rob already approved of this --- Correct, this is approved and you already have the access needed. She's not going to remove it, she's just making a recommendation to cover her ass (battle won)

- If it is not removed, middleware team requests and requires that communication in writing be given to EMP developers stating clearly that they are not to attempt to change the middleware environment in any way. Any such changes which cause security problems, config-drift issue with production, etc will require additional hours – which cannot be determined – to correct.

We are not attempting to change middleware --- Not removing your access, she's just covering her ass again here (battle won)

- Middleware team will recommend and facilitate sudo rights to stop and restart Deliberative Process / Ex. 5 and deploy code.

Nope – absolutely not (dev). We will be restarting Deliberative Process / Ex. 5 regularly --- She is giving you Sudo rights to restart Deliberative Process / Ex. 5 regularly (battle won)

Thanks,
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From: Leckner, Erik
Sent: Friday, April 06, 2018 2:21 PM
To: Page, Alison <Page.Alison@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: EMP dev box

Hello Alison

Can we do this via phone. Much easier to go over it. As yesterday proved, Paula had hid application specific files from us for 2 months.

The middleware team does this on all their servers/applications in the NCC and they don't provide README files on any of the boxes. Unfortunately, they don't have time to do that each time they make updates.

In DEV, we need it. I can see why security is so bad in Salient's current implementation – because Middleware constantly changed things. We even have open tickets in JIRA that Rob noticed that had strange behaviours that I have already solved. We need to know which files they are changing. They put app specific in their tomcat directories. I showed several cases to Ed in email yesterday. This is the silo stuff I am referring to in par.

This dev server is owned by the customer and managed by the Middleware/Server admins. That's how the responsibilities are doled out on this contract. It's not within the Middleware teams job descriptions to provide README files to non-Middleware members. Access to middleware directory outside of "Read" will not be provided to any non-Middleware members. This is not a personal thing against you or a siloing thing – this is just the way the processes are written for this contract.

Nope we need because dev decides how it setup in the first place (Salient did and we need to as well).

This is not a battle that will be won so please disengage and move forward on your dev work.

Cant we don't even have a dev server.

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From: Page, Alison
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To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
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We're not trying to build it. We need sudo for other things. --- You already have root access so I'm not understanding the issue here? You don't need sudo for anything if you have root.

- Middleware team recommends that if EMP developers do have full root or sudo all on the dev box, that this be removed. This is for their protection. The use of sudo is closely tracked by the hosting team and security tickets can be raised or opened.

Nope (dev) – Rob already approved of this --- Correct, this is approved and you already have the access needed. She's not going to remove it, she's just making a recommendation to cover her ass (battle won)

- If it is not removed, middleware team requests and requires that communication in writing be given to EMP developers stating clearly that they are not to attempt to change the middleware environment in any way. Any such changes which cause security problems, config-drift issue with production, etc will require additional hours – which cannot be determined – to correct.

We are not attempting to change middleware --- Not removing your access, she's just covering her ass again here (battle won)

- Middleware team will recommend and facilitate sudo rights to stop and restart Deliberative Process / Ex. 5 and deploy code.

Nope – absolutely not (dev). We will be restarting Deliberative Process / Ex. 5 regularly --- She is giving you Sudo rights to restart Deliberative Process / Ex. 5 regularly (battle won)

Thanks,

Ali Page
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
page.alison@epa.gov | (o) 919.200.7283
http://intranet.epa.gov/webdev

From: Leckner, Erik
Sent: Friday, April 06, 2018 2:21 PM
To: Page, Alison <Page.Alison@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: EMP dev box

Hello Alison

Can we do this via phone. Much easier to go over it. As yesterday proved, Paula had hid application specific files from us for 2 months.

The middleware team does this on all their servers/applications in the NCC and they don't provide README files on any of the boxes. Unfortunately, they don't have time to do that each time they make updates.
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Nope we need because dev decides how it setup in the first place (Salient did and we need to as well).

This is not a battle that will be won so please disengage and move forward on your dev work.

Cant we don't even have a dev server.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Page, Alison
Sent: Friday, April 6, 2018 2:16 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: EMP dev box

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Cc: Page, Alison <Page.Alison@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: EMP dev box

- Middleware team will build, patch, configure, update the middleware – Deliberative Process / Ex. 5

Requested (in our Monday meeting)

- Middleware team will not provide further documentation/README on the install and configuration of these environments, beyond what has already been supplied. There is no point to spend time and customer dollars to document tasks which can be handled by the middleware team. Specific questions can be emailed to Deliberative Process / Ex. 5, or to Paula / CC LeAnn.

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Nope (dev) – Rob already approved of this

- If it is not removed, middleware team requests and requires that communication in writing be given to EMP developers stating clearly that they are not to attempt to change the middleware environment in any way. Any such changes which cause security problems, config-drift issue with production, etc will require additional hours – which cannot be determined – to correct.

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- Middleware team will recommend and facilitate sudo rights to stop and restart Deliberative Process / Ex. 5 and deploy code.

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Christian Leckner
Principal Engineer
ITS-EPA | CSRA

San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Campbell, Ed
Sent: Friday, April 6, 2018 10:46 AM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Page, Alison <Page.Alison@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: EMP dev box

Christian –

Here's what happening with the Dev box. We talked about some of this yesterday, but I see some other emails from you where you are still asking to set up the Deliberative Process / Ex. 5 be provided readmes of the process, sign-off on what's been provided. This is the final word on how it's going to go down.

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Thanks,

Ed Campbell
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
campbell.ed@epa.gov | (o) 919.200.7243
http://intranet.epa.gov/webdev

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/23/2018 9:42:25 PM
To: Childers, Paula [Childers.Paula@epa.gov]; Campbell, Ed [Campbell.Ed@epa.gov]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
CC: Ferko, Dan [Ferko.Daniel@epa.gov]; Thomas, Rob [Thomas.Rob@epa.gov]; Sims, Michelle [Sims.Michelle@epa.gov]; Spradling, LeAnn [Spradling.LeAnn@epa.gov]
Subject: RE: EMP logs

Shall do.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Childers, Paula
Sent: Friday, March 23, 2018 5:33 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Cc: Ferko, Dan <Ferko.Daniel@epa.gov>; Thomas, Rob <Thomas.Rob@epa.gov>; Sims, Michelle <Sims.Michelle@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: Re: EMP logs

Also: I will be out of the office most of next week; in my absence, please contact Michelle, Dan, or the Middleware team email for assistance.

Thanks,
Paula

Paula Childers
ITS-EPA III | NCC Middleware & Applications Team
CSRA Inc. | on contract to the US EPA
79 T.W. Alexander Drive, Bldg. 4401, RTP, NC 27709
919-200-7396 | childers.paula@epa.gov

From: Childers, Paula
Sent: Friday, March 23, 2018 5:31 PM
To: Campbell, Ed; Leckner, Erik; Madhavan Nair Kamala Devi, Rakhi
Cc: Ferko, Dan; Thomas, Rob; Sims, Michelle; Spradling, LeAnn
Subject: EMP logs

All;

With assistance from Michelle (thanks!), the script to migrate logs from the EMP servers to the FTP dropoff site have been completed and are now in place. The scripts will run shortly after midnight, and migrate all logs updated the preceding day. There are folders on the FTP site for Staging and Production application logs and Tomcat logs. Please let us know if you are not seeing the log you needed.

If you need same-day logs for troubleshooting a Production issue, please contact the team and we can grab those for you on an as-needed basis.

Thanks,
Paula

Paula Childers
ITS-EPA III | NCC Middleware & Applications Team
CSRA Inc. | on contract to the US EPA
79 T.W. Alexander Drive, Bldg. 4401, RTP, NC 27709
919-200-7396 | childers.paula@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/23/2018 9:42:12 PM
To: Childers, Paula [Childers.Paula@epa.gov]; Campbell, Ed [Campbell.Ed@epa.gov]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
CC: Ferko, Dan [Ferko.Daniel@epa.gov]; Thomas, Rob [Thomas.Rob@epa.gov]; Sims, Michelle [Sims.Michelle@epa.gov]; Spradling, LeAnn [Spradling.LeAnn@epa.gov]
Subject: RE: EMP logs

Hi Paula,

Thanks!

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Childers, Paula
Sent: Friday, March 23, 2018 5:32 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
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Message

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Sent: 4/6/2018 6:56:44 PM
To: Page, Alison [Page.Alison@epa.gov]; Campbell, Ed [Campbell.Ed@epa.gov]
CC: Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
Subject: RE: EMP dev box

The only reason they don't want to provide a README is because I had requested it. They feel as if they don't need to so they can silo this on dev even now. In my 26 yerars of work, plus 20+ concurrent years of projects = 46 years+, they are doing this for purposes only to keep what they do secret so they remain relevant and that is the only reason. README takes seconds per major step. All it is is the following:

1. Install latest Deliberative Process / Ex. 5 using yum install as follows.
2. Copyt over config for Deliberative Process / Ex. 5 into config directory.

That's it.
They are turning this into protectionist reply. Only reason. Guaranteed 100%.

Christian Leckner
Principal Engineer
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San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Page, Alison
Sent: Friday, April 6, 2018 2:38 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: EMP dev box

Hey Christian,

Sorry I'm very busy right now so I can't chat about it over the phone but in re-reading what LeAnn sent below – I think you're getting more than the norm already… I've noted some things below for your consideration here:

- Middleware team will build, patch, configure, update the middleware – Deliberative Process / Ex. 5

Requested (in our Monday meeting) --- Sounds like this one is good to go.

- Middleware team will not provide further documentation/README on the install and configuration of these environments, beyond what has already been supplied. There is no point to spend time and customer dollars to document tasks which can be handled by the middleware team. Specific questions can be emailed to Deliberative Process / Ex. 5, or to Paula / CC LeAnn.

No, we need to know what they are doing on our dev box. Will need README. --- README file will not be created. Paula sends out a quarterly with the updates that will be made. You'll see the changes before they're made so you can ask questions at that point.

- Read-only access to middleware config files, log files will be provided either via group membership or adding world-read in the staging and dev environments; the mechanism by which to provide this will be up to the middleware team.

No not on dev. --- Read only access is all that's ever provided to non-Middleware members even on dev boxes. As long as the dev box is paid for by an NCC customer and managed by NCC, this is the process and it will not change.

- A ticket has been opened with WAM to add EMP developers to the EMP group.

Completed by WAM – I had requested this --- Done, excellent!

- Middleware team manager will not approve any sudo to administrative users used to build or configure middleware such as Deliberative Process / Ex. 5 and potentially others.

We're not trying to build it. We need sudo for other things. --- You already have root access so I'm not understanding the issue here? You don't need sudo for anything if you have root.

- Middleware team recommends that if EMP developers do have full root or sudo all on the dev box, that this be removed. This is for their protection. The use of sudo is closely tracked by the hosting team and security tickets can be raised or opened.

Nope (dev) – Rob already approved of this --- Correct, this is approved and you already have the access needed. She's not going to remove it, she's just making a recommendation to cover her ass (battle won)

- If it is not removed, middleware team requests and requires that communication in writing be given to EMP developers stating clearly that they are not to attempt to change the middleware environment in any way. Any such changes which cause security problems, config-drift issue with production, etc will require additional hours – which cannot be determined – to correct.

We are not attempting to change middleware --- Not removing your access, she's just covering her ass again here (battle won)

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Nope – absolutely not (dev). We will be restarting Deliberative Process / Ex. 5 regularly --- She is giving you Sudo rights to restart Deliberative Process / Ex. 5 regularly (battle won)

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To: Campbell, Ed <Campbell.Ed@epa.gov>
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Cc: Page, Alison <Page.Alison@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
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Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/14/2018 8:40:50 PM
To: Page, Alison [Page.Alison@epa.gov]
Subject: Team Meeting we flushed out those things we discussed via email

Hi Ali

Just a FYI – I let Rakhi know in our team meeting that she should not be dinging others like she has been and she understands now and Ed re-emphasized it to her – so I think that problem will be resolved. Unless of course Rakhi does it again – don't think she will after our tiny conversation today in our group dev meeting. So we're good ☺

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

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Sent: 4/6/2018 6:51:55 PM
To: Page, Alison [Page.Alison@epa.gov]; Campbell, Ed [Campbell.Ed@epa.gov]
CC: Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
Subject: RE: EMP dev box

You must realize that we didn't discuss with Salient deployment. They modified files. Ill play forensics if I need to if they don't provide. But why? I spent many hours to even determine that Paula had sabotaged the project (changed permissions to normal files so only she could see them). Rakhi and I had countless hours of frustration trying to get things to work because files and directories were being intentionally hidden from our view – the developers. Even Rob has stated the following:

> ***Keep me posted for any actions I need to approve of. I agree we need to have the same rights, access, permissions at the previous contractor. Even as they developed offsite. LOL.***

Thsat should be grounds for getting a README or I need to play forensics. I even requeted EMP access 20 times since Feb, Rob twice, and not until I finally let LeAnn know that it is needed did Paula act on it.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Friday, April 6, 2018 2:47 PM
To: Page, Alison <Page.Alison@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: EMP dev box

I need to show what a README is. SO here is reference.

https://en.wikipedia.org/wiki/README
https://tomcat.apache.org/tomcat-4.1-doc/README.txt

A readme takes an extra 10 seconds per major step. A readme is required idf they are touching files in development box that isn't standard install and it isn't. I gave case and points the other day to Ed.

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Sent: Friday, April 6, 2018 2:38 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>

Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: EMP dev box

Hey Christian,

Sorry I'm very busy right now so I can't chat about it over the phone but in re-reading what LeAnn sent below – I think you're getting more than the norm already… I've noted some things below for your consideration here:

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Requested (in our Monday meeting) --- Sounds like this one is good to go.

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Nope (dev) – Rob already approved of this --- Correct, this is approved and you already have the access needed. She's not going to remove it, she's just making a recommendation to cover her ass (battle won)

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Nope – absolutely not (dev). We will be restarting Deliberative Process / Ex. 5 regularly --- She is giving you Sudo rights to restart Deliberative Process / Ex. 5 regularly (battle won)

Thanks,
Ali Page
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page.alison@epa.gov | (o) 919.200.7283
http://intranet.epa.gov/webdev

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Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
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Sent: Friday, April 06, 2018 2:02 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Page, Alison <Page.Alison@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: EMP dev box

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From: Campbell, Ed
Sent: Friday, April 6, 2018 10:46 AM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Page, Alison <Page.Alison@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: EMP dev box

Christian –

Here's what happening with the Dev box. We talked about some of this yesterday, but I see some other emails from you where you are still asking to set up the Deliberative Process / Ex. 5 be provided readmes of the process, sign-off on what's been provided. This is the final word on how it's going to go down.

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- Middleware team will not provide further documentation/README on the install and configuration of these environments, beyond what has already been supplied. There is no point to spend time and customer dollars to document tasks which can be handled by the middleware team. Specific questions can be emailed to Deliberative Process / Ex. 5 or to Paula / CC LeAnn.
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Thanks,

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Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/28/2018 9:17:27 PM
To: Thomas, Rob [Thomas.Rob@epa.gov]
Subject: RE: EMP Source Code Differences

Hi Rob,

Thanks.

Since it's really up to a company to deploy the source with the compiled code, we can do this so we always associate it with the compiled code on the target servers. Most dev teams will debug in a dev environment which has the code base in it but I've seen it in practice where the raw/original pre-code is also there for debugging in that environment as well.

Christian Leckner
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949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Wednesday, March 28, 2018 5:09 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: EMP Source Code Differences

Hi Christian.
Sounds great.
I understand concerning Oil-db codes between dev and stage.
Let's hope they come back with code repo or the two source code releases for stage & prod.
Makes since to export java source files in war. I think the dev enviro being off NCC equipment made them not band source code in WAR files.
Thanks for the stating the Java tools; for importing and exporting WAR files; this gives more of an understanding of the deployment process. Thanks.

Rob

From: Leckner, Erik
Sent: Wednesday, March 28, 2018 3:31 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: EMP Source Code Differences

Hi Rob,

Perfect, I let him know.

The real code key difference that really initially matters for **oildb [**, equip, and sma] were the differences between **dev** and **stage** (since we don't have stage's dev code, and it doesn't match with dev code they gave us by class size or what I was seeing logged in the staging log files).

If they come back with source code repo or the two source code releases for stage and prod, we have what we need, and then we can use that as our basis for dev for oildb. We're on same page.

In future, to avoid this issue ever with any project (and for this project in particular), we can export the Java source files in the WAR so it's always matching what is compiled and the source – it's not only good for fast debugging on a staging server but also the source code is correlated with the compiled code. I will do this for our future releases. Salient didn't do this since it's only optional but definitely helpful.

http://help.eclipse.org/oxygen/index.jsp?topic=%2Forg.eclipse.wst.webtools.doc.user%2Ftopics%2Ftwimpwar.html

Eclipse if the Java development platform tool used by Java developers. **IntelliJ** is another tool often used by Java developers. I use **Eclipse** and Salient used Eclipse.

Exporting Web Archive (WAR) files

A Web archive (WAR) file is a packaged Web application that can be exported to test, publish, and deploy the resources developed within a Web project.

To export a WAR file from a Web project, do the following:

1. Right click on a Web project folder and select **Export** from the pop-up menu. Then select **WAR file** in the Export window and then select **Next**.
2. Specify the Web project you want to export (this field is primed if you used the pop-up menu to open the wizard), and specify a location for the new WAR file
3. **Optional:** Optionally, supply WAR export Options, such as whether or not to include Java™ source files in the WAR, and whether to overwrite any existing resources during the export process. Source files are not usually included in a WAR file, because they are not necessary for the server to run the web application.
4. Click **Finish**.

Best,
Christian Leckner
Principal Engineer
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949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Wednesday, March 28, 2018 3:24 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: EMP Source Code Differences

You're welcome Christian. See my sentence type clean up...

*Inform Ed when he talks to Salient-CRGT to provide us with the tree (subv) or at least two code bases for Oildb.

From: Leckner, Erik
Sent: Wednesday, March 28, 2018 3:16 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: EMP Source Code Differences

Shall do, thanks Rob!

Christian Leckner

Principal Engineer
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949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Wednesday, March 28, 2018 3:09 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: EMP Source Code Differences

Hi Christian. You're welcome. Inform Ed the Oildb tree or two code bases for it. Hopefully we get a positive answer from Elliot and his developers. Let them know the codes were different between staging and production. All we want is integrity of the application code not how to develop or redevelop the code. Thanks.

Rob

From: Leckner, Erik
Sent: Wednesday, March 28, 2018 1:52 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: EMP Source Code Differences

Hi Rob,

Thanks. Since empadmin and fr are identical, and sma has only three class differences, it's the oildb that they could provide us with the tree (subv) or at least two code bases for it, and I would put it in our own new tree with two branches (it's just much easier to have it in a tree already since repositories like svn handle all the diffs automatically).

Best,

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From: Thomas, Rob
Sent: Wednesday, March 28, 2018 1:46 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: EMP Source Code Differences

Hey Christian.

Thanks for the update and I read the thread. I good to go with either logical tactic. We gotta play chess somehow.
Rob

From: Leckner, Erik
Sent: Wednesday, March 28, 2018 1:18 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: FW: EMP Source Code Differences

Hi Rob,

I updated Ed with a q below related to the source code base. I provide Ed with additional questions after he and I spoke about the source code releases on stage and prod, and I said if they don't have the repository with tagged releases, then he could go about it another way by asking them what is on stage and what is on prod. If they used the repository to pull the releases, then it's easier to work off the same repository than to merge two code bases. Anyways, just wanted to keep you in the loop on my thoughts on this topic.

Thanks.

Christian Leckner
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From: Leckner, Erik
Sent: Wednesday, March 28, 2018 1:16 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Source Code Differences

Hi Ed,

The issue with no repository is if they provide us with two code bases, then it will be easier to get the tree versus trying to merge the two.

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From: Leckner, Erik
Sent: Wednesday, March 28, 2018 1:08 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Source Code Differences

Hi Ed

Since you are asking them the same questions I had posed yesterday, could you ask for a fourth question wrt Repository? I don't see how it could hurt. I've worked on 100s of projects for F500s, tech startups (4 of which are IPOd) and govt, and I don't see why they didn't provide us with the repository nor can't (I would think there is backup).

Thanks.

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From: Campbell, Ed
Sent: Wednesday, March 28, 2018 9:55 AM

To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: FW: EMP Source Code Differences

Wanted you to see Rob's responses to your email. I took the first email off the chain (it was just your bracketed explanation).

From: Thomas, Rob
Sent: Tuesday, March 27, 2018 5:56 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Source Code Differences

Hi Ed.

I read the previous email thread. ETM, I'm not concerned at this point... we are to decommission by May 2018. SMA is on staging no issue there. Oil DB however I am concerned some. Have we asked all former Salient team members, nicely? If so or if not, we need to ask Salient-CRGT those three questions you just sent and the questions in your original email forward. If we don't get anything on this attempt then we move forward.

I believe the differences are new code for Security updates and update requests sent via EMP Helpdesk. Those requests were in the Requirements and LOE spreadsheets. Ask Jenn to go through them with you all when time synchronizes. Then we determine our next steps forward.

Let Christian know I'm not concerned, worried, or burdened by his forensic research emails. It is things I need to know about EMP. Now it clear how they were billing OEM on resources we didn't need. Thanks.

Rob Thomas

From: Campbell, Ed
Sent: Tuesday, March 27, 2018 4:27 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: EMP Source Code Differences

Failing a delivery of new source code, these answers would suffice.

What is:

1. The code which was used for staging (since only compiled Java files are on staging)
2. The code which was used for production (since only compiled Java files are on staging)
3. Aside from sma, are there any important differences between staging and production?

Worst case scenario, we just start development on what we received. Any differences in what we deploy vs. what was on prod are lost for those two modules.

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Sent: 4/6/2018 6:47:09 PM
To: Page, Alison [Page.Alison@epa.gov]; Campbell, Ed [Campbell.Ed@epa.gov]
CC: Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
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To: Page, Alison <Page.Alison@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
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Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Page, Alison
Sent: Friday, April 6, 2018 2:16 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: EMP dev box

Hi Christian,

The middleware team does this on all their servers/applications in the NCC and they don't provide README files on any of the boxes. Unfortunately, they don't have time to do that each time they make updates.

This dev server is owned by the customer and managed by the Middleware/Server admins. That's how the responsibilities are doled out on this contract. It's not within the Middleware teams job descriptions to provide README files to non-Middleware members. Access to middleware directory outside of "Read" will not be provided to any non-Middleware members. This is not a personal thing against you or a siloing thing – this is just the way the processes are written for this contract.

This is not a battle that will be won so please disengage and move forward on your dev work.

Thanks,
Ali Page
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
page.alison@epa.gov | (o) 919.200.7283
http://intranet.epa.gov/webdev

From: Leckner, Erik
Sent: Friday, April 06, 2018 2:02 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Page, Alison <Page.Alison@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: EMP dev box

- Middleware team will build, patch, configure, update the middleware – Deliberative Process / Ex. 5.

Requested (in our Monday meeting)

- Middleware team will not provide further documentation/README on the install and configuration of these environments, beyond what has already been supplied. There is no point to spend time and customer dollars to document tasks which can be handled by the middleware team. Specific questions can be emailed to Deliberative Process / Ex. 5 or to Paula / CC LeAnn.

No, we need to know what they are doing on our dev box. Will need README.

- Read-only access to middleware config files, log files will be provided either via group membership or adding world-read in the staging and dev environments; the mechanism by which to provide this will be up to the middleware team.

No not on dev.

- A ticket has been opened with WAM to add EMP developers to the EMP group.

Completed by WAM – I had requested this

- Middleware team manager will not approve any sudo to administrative users used to build or configure middleware such as Personal Privacy / Ex. 6 and potentially others.

We're not trying to build it. We need sudo for other things.

- Middleware team recommends that if EMP developers do have full root or sudo all on the dev box, that this be removed. This is for their protection. The use of sudo is closely tracked by the hosting team and security tickets can be raised or opened.

Nope (dev) – Rob already approved of this

- If it is not removed, middleware team requests and requires that communication in writing be given to EMP developers stating clearly that they are not to attempt to change the middleware environment in any way. Any such changes which cause security problems, config-drift issue with production, etc will require additional hours – which cannot be determined – to correct.

We are not attempting to change middleware

- Middleware team will recommend and facilitate sudo rights to stop and restart Deliberative Process / Ex. 5 and deploy code.

Nope – absolutely not (dev). We will be restarting Deliberative Process / Ex. 5 regularly

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Campbell, Ed
Sent: Friday, April 6, 2018 10:46 AM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Page, Alison <Page.Alison@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: EMP dev box

Christian –

Here's what happening with the Dev box. We talked about some of this yesterday, but I see some other emails from you where you are still asking to set up the Deliberative Process / Ex. 5 be provided readmes of the process, sign-off on what's been provided. This is the final word on how it's going to go down.

- Middleware team will build, patch, configure, update the middleware – Deliberative Process / Ex. 5

- Middleware team will not provide further documentation/README on the install and configuration of these environments, beyond what has already been supplied. There is no point to spend time and customer dollars to document tasks which can be handled by the middleware team. Specific questions can be emailed to Deliberative Process / Ex. 5 or to Paula / CC LeAnn.

- Read-only access to middleware config files, log files will be provided either via group membership or adding world-read in the staging and dev environments; the mechanism by which to provide this will be up to the middleware team.

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- Middleware team manager will not approve any sudo to administrative users used to build or configure middleware such as Personal Privacy / Ex. 6 and potentially others.

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- Middleware team will recommend and facilitate sudo rights to stop and restart Deliberative Process / Ex. 5 and deploy code.

Thanks,

Ed Campbell
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
campbell.ed@epa.gov | (o) 919.200.7243
http://intranet.epa.gov/webdev

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/8/2018 6:44:26 PM
To: Thomas, Rob [Thomas.Rob@epa.gov]; McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; Campbell, Ed [Campbell.Ed@epa.gov]; Goods, Lawanna [Goods.Lawanna@epa.gov]
Subject: RE: EMP Field Readiness Delegation Issues

Ouch ☺

Since we don't have complete **superuser** (via su) access to staging, I can't deploy there and point Tomcat to a dev test in the interim. Security requires **https** in order for us to test on **a** server to get into the sub-modules. For empadmin, I could run locally tests, but I would still need to flush out details with paula's team to go over the file differences on staging. I could deploy just the changes for empadmin (subcollection of files) and Paula and I can test on another directory there (pointing Tomcat to that directory for a short period of time). Since email addresses aren't significant changes, I can just incorporate those new updates into the freeze baseline.

As everyone is aware, since we don't have Salient's Subversion repository, we can't just create a release from a repository already in place.

Christian Leckner
Principal Engineer
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From: Thomas, Rob
Sent: Thursday, March 8, 2018 1:34 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>
Subject: RE: EMP Field Readiness Delegation Issues

The Dev Server will be approx…2 weeks from what it sounded like at the ADC call. Hopefully it's sooner.

From: Leckner, Erik
Sent: Thursday, March 8, 2018 1:31 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>
Subject: RE: EMP Field Readiness Delegation Issues

Hello Colleen

One other alternative is to put in the changes and not test deploy onto a dev server and QA it there, if it is a high priority, but once that list is complete below, we can test the changes (although they are fairly simple updates but exist in many files). It's really up to you, Rob, and Ed how we should proceed. I'm hoping we're going to receive a dev server fairly soon.

Christian Leckner
Principal Engineer
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949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Thursday, March 8, 2018 1:26 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>
Subject: RE: EMP Field Readiness Delegation Issues

Hello Colleen

The current deployment method for EMP is deploying a WAR file which is a file used to distribute a collection of JAR-files, JavaServer Pages, Java Servlets, Java classes, XML files, tag libraries, static web pages (HTML and related files) and other resources that together constitute a web application. Since we need to deploy all of these files together (unless an emergency where we simply replace a sub-collection of files), dev is working on the following:

1. Receiving a development server to deploy and test on a Linux based server setup for authentication/authorization
2. Running a compare program that I wrote to run the deployable WAR files with that which is currently on staging and determine what is missing, which doesn't match up with the latest release, etc.
3. Other basic stuff like snapshotting what we currently have into a Subversion repository.

The updates are fairly simple and there are many occurrences in the modules for helpdesk. It's the dev setup that we are working on.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Thursday, March 8, 2018 10:02 AM
To: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: EMP Field Readiness Delegation Issues

Hi Colleen.

That's Wonderful. Look forward to the change. Thanks everyone.
Rob

From: McCarthy, Colleen
Sent: Wednesday, March 7, 2018 2:41 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: EMP Field Readiness Delegation Issues

Hi Rob,

The first ticket that we entered into JIRA delt with instances of the incorrect address in several places on the home page of EMP. I added Christian to this thread as he may be able to bring us up-to-date.

"The main page of EMP, Deliberative Process / Ex. 5 ,has a Help Desk email on the left side that points to salientcrgt.com. This needs to be updated to Deliberative Process / Ex. 5

Thanks!

Colleen

From: Thomas, Rob
Sent: Wednesday, March 7, 2018 2:29 PM
To: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>
Subject: FW: EMP Field Readiness Delegation Issues

Did we add the email address as a request? Thanks.
Rob

From: Thomas, Rob
Sent: Tuesday, February 27, 2018 1:14 PM
To: Lucarino, Kelli <Lucarino.Kelli@epa.gov>
Cc: Pettit, Jonathan <Pettit.Jonathan@epa.gov>
Subject: Re: EMP Field Readiness Delegation Issues

Hi Kelli. We have to reprogram the email address on the site. Let me talk to my development team about your problems and get back to you soon as I can. Right now in a class but released due to fire alarm.

Sent from my iPhone

On Feb 27, 2018, at 1:02 PM, Lucarino, Kelli <Lucarino.Kelli@epa.gov> wrote:

> Not sure who to send this to since the email address on the website doesn't work.
>
> ---
>
> **From:** Lucarino, Kelli
> **Sent:** Wednesday, February 21, 2018 11:25 AM
> **To:** EMP Helpdesk <EMP_Helpdesk@epa.gov>
> **Subject:** EMP Field Readiness Delegation Issues
>
> Hi,
>
> I am a data manager in the field readiness module in the EMP for Region 2. Recently, my delegates were deleted and I am unable to reload them because they say they are already delegated. One person in particular needs the delegation. I have provided screen shots of my problem. Any help you can provide would be much appreciated!! Thanks!!
>
> <image001.png>
>
> <image002.png>
>
> Kelli Lucarino
> U.S. EPA Region 2
> On-Scene Coordinator
> 2890 Woodbridge Avenue
> Edison, New Jersey 08837

(732) 321-6665 (office)
(908) 421-2628 (cell)
lucarino.kelli@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/28/2018 9:12:28 PM
To: Page, Alison [Page.Alison@epa.gov]
Subject: RE: REMINDER - Get all your OLD CODE charges into DELTEK by COB today

Perfecto ☺

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Page, Alison
Sent: Wednesday, March 28, 2018 5:04 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: REMINDER - Get all your OLD CODE charges into DELTEK by COB today

Nope you don't – you have Subtime (also a deltek product but not the main CSRA deltek) – I have you included on my "WEBDEV" email group which is why you get these emails ☺

Thanks,
Ali Page
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
page.alison@epa.gov | (o) 919.200.7283
http://intranet.epa.gov/webdev

From: Leckner, Erik
Sent: Wednesday, March 28, 2018 4:49 PM
To: Page, Alison <Page.Alison@epa.gov>
Subject: RE: REMINDER - Get all your OLD CODE charges into DELTEK by COB today

I don't have deltek or do I?

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Page, Alison
Sent: Wednesday, March 28, 2018 4:20 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: REMINDER - Get all your OLD CODE charges into DELTEK by COB today

Tomorrow and Friday you can use the same code as you did for Mon-Wed (since Subtime is outside of this issue).

Thanks,

Ali Page
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
page.alison@epa.gov | (o) 919.200.7283
http://intranet.epa.gov/webdev

From: Leckner, Erik
Sent: Wednesday, March 28, 2018 4:08 PM
To: Page, Alison <Page.Alison@epa.gov>
Subject: RE: REMINDER - Get all your OLD CODE charges into DELTEK by COB today

Hi Alison

I entered time into Subtime for Monday to Wednesday. Is this all you need from me, or anything else?

Best

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Page, Alison
Sent: Wednesday, March 28, 2018 3:58 PM
To: Blake, William <blake.william@epa.gov>; Bolling, Raynard <Bolling.Raynard@epa.gov>; Buch, Peter <Buch.Peter@epa.gov>; Buhrman, Thomas W. <Buhrman.Thomas@epa.gov>; Byrne, Gregory <byrne.gregory@epa.gov>; Calzo, Michael <calzo.michael@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Carpenter, Leslie <carpenter.leslie@epa.gov>; Daymude, Breton <Daymude.Breton@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Hill, Allyn <hill.allyn@epa.gov>; Inscore, Lauren <Inscore.Lauren@epa.gov>; Kamalakis, Joel <Kamalakis.Joel@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; MacDonald, Glenn <MacDonald.Glenn@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Nichols, Phillip <nichols.phillip@epa.gov>; Pankey, Wayne <pankey.wayne@epa.gov>; Petriccione, Nicholas <petriccione.nicholas@epa.gov>; Riggs, Sarah <Riggs.Sarah@epa.gov>; Shahan, Alison <Shahan.Alison@epa.gov>; Stewart, Gerald <stewart.gerald@epa.gov>; Tumbarello, Michael <Tumbarello.Michael@epa.gov>; Wong, Chris <Wong.Chris@epa.gov>; Yates, Kim <Yates.Kim@epa.gov>
Subject: REMINDER - Get all your OLD CODE charges into DELTEK by COB today
Importance: High

REMINDER - Get all your OLD CODE charges into DELTEK by COB today

Thanks,
Ali Page
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
page.alison@epa.gov | (o) 919.200.7283
http://intranet.epa.gov/webdev

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 4/6/2018 6:43:31 PM
To: Page, Alison [Page.Alison@epa.gov]; Campbell, Ed [Campbell.Ed@epa.gov]
CC: Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
Subject: RE: EMP dev box

In GREEN

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
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949-244-6501 | leckner.erik@epa.gov

From: Page, Alison
Sent: Friday, April 6, 2018 2:38 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: EMP dev box

Hey Christian,

Sorry I'm very busy right now so I can't chat about it over the phone but in re-reading what LeAnn sent below – I think you're getting more than the norm already… I've noted some things below for your consideration here:

- Middleware team will build, patch, configure, update the middleware – Deliberative Process / Ex. 5

Requested (in our Monday meeting) --- Sounds like this one is good to go. We decided that on Monday. Although it's much easier than they make it out to be.

- Middleware team will not provide further documentation/README on the install and configuration of these environments, beyond what has already been supplied. There is no point to spend time and customer dollars to document tasks which can be handled by the middleware team. Specific questions can be emailed to Deliberative Process / Ex. 5 or to Paula / CC LeAnn.

No, we need to know what they are doing on our dev box. Will need README. --- README file will not be created. Paula sends out a quarterly with the updates that will be made. You'll see the changes before they're made so you can ask questions at that point. README is because they modify app specific files – that we need to know. Even the keys files.

- Read-only access to middleware config files, log files will be provided either via group membership or adding world-read in the staging and dev environments; the mechanism by which to provide this will be up to the middleware team.

No not on dev. --- Read only access is all that's ever provided to non-Middleware members even on dev boxes. As long as the dev box is paid for by an NCC customer and managed by NCC, this is the process and it will not change. Totally false. As dev decides what goes in the config files.

- A ticket has been opened with WAM to add EMP developers to the EMP group.

Completed by WAM – I had requested this --- Done, excellent!

- Middleware team manager will not approve any sudo to administrative users used to build or configure middleware such as Personal Privacy / Ex. 6 and potentially others.

We're not trying to build it. We need sudo for other things. --- You already have root access so I'm not understanding the issue here? You don't need sudo for anything if you have root. Sudo can do anything but we aren't attempting to take their dollars from them to our project. We agreed on Monday they would do it.

- Middleware team recommends that if EMP developers do have full root or sudo all on the dev box, that this be removed. This is for their protection. The use of sudo is closely tracked by the hosting team and security tickets can be raised or opened.

Nope (dev) – Rob already approved of this --- Correct, this is approved and you already have the access needed. She's not going to remove it, she's just making a recommendation to cover her ass (battle won) – I see. OK I saw they wanted to revoke it.

- If it is not removed, middleware team requests and requires that communication in writing be given to EMP developers stating clearly that they are not to attempt to change the middleware environment in any way. Any such changes which cause security problems, config-drift issue with production, etc will require additional hours – which cannot be determined – to correct.

We are not attempting to change middleware --- Not removing your access, she's just covering her ass again here (battle won) Perfect.

- Middleware team will recommend and facilitate sudo rights to stop and restart Deliberative Process / Ex. 5 and deploy code.

Nope – absolutely not (dev). We will be restarting Deliberative Process / Ex. 5 regularly --- She is giving you Sudo rights to restart Deliberative Process / Ex. 5 regularly (battle won)., She isn't givng anything. I took it with Rob 5 days ago ☺ Greg.

We need README. Absolutely. As dev decides deployment. Even Rob wants consolidation in future of Deliberative Process / Ex. 5 instances. But there are technical grounds for a README. And we need it.

Thanks,
Ali Page
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page.alison@epa.gov | (o) 919.200.7283
http://intranet.epa.gov/webdev

From: Leckner, Erik
Sent: Friday, April 06, 2018 2:21 PM
To: Page, Alison <Page.Alison@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: EMP dev box

Hello Alison

Can we do this via phone. Much easier to go over it. As yesterday proved, Paula had hid application specific files from us for 2 months.

The middleware team does this on all their servers/applications in the NCC and they don't provide README files on any of the boxes. Unfortunately, they don't have time to do that each time they make updates.
In DEV, we need it. I can see why security is so bad in Salient's current implementation – because Middleware constantly changed things. We even have open tickets in JIRA that Rob noticed that had strange behaviours that I have already solved. We need to know which files they are changing. They put app specific in their tomcat directories. I showed several cases to Ed in email yesterday. This is the silo stuff I am referring to in par.

This dev server is owned by the customer and managed by the Middleware/Server admins. That's how the responsibilities are doled out on this contract. It's not within the Middleware teams job descriptions to provide README files to non-Middleware members. Access to middleware directory outside of "Read" will not be provided to any non-Middleware members. This is not a personal thing against you or a siloing thing – this is just the way the processes are written for this contract.

Nope we need because dev decides how it setup in the first place (Salient did and we need to as well).

This is not a battle that will be won so please disengage and move forward on your dev work.

Cant we don't even have a dev server.

Christian Leckner
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From: Leckner, Erik
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To: Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Page, Alison <Page.Alison@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: EMP dev box

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Christian Leckner
Principal Engineer
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Sent: Friday, April 6, 2018 10:46 AM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Page, Alison <Page.Alison@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: EMP dev box

Christian –

Here's what happening with the Dev box. We talked about some of this yesterday, but I see some other emails from you where you are still asking to set up the Deliberative Process / Ex. 5 be provided readmes of the process, sign-off on what's been provided. This is the final word on how it's going to go down.

- Middleware team will build, patch, configure, update the middleware – Deliberative Process / Ex. 5

- Middleware team will not provide further documentation/README on the install and configuration of these environments, beyond what has already been supplied. There is no point to spend time and customer dollars to document tasks which can be handled by the middleware team. Specific questions can be emailed to Deliberative Process / Ex. 5 r to Paula / CC LeAnn.

- Read-only access to middleware config files, log files will be provided either via group membership or adding world-read in the staging and dev environments; the mechanism by which to provide this will be up to the middleware team.

- A ticket has been opened with WAM to add EMP developers to the EMP group.

- Middleware team manager will not approve any sudo to administrative users used to build or configure middleware such as Personal Privacy / Ex. 6 and potentially others.

- Middleware team recommends that if EMP developers do have full root or sudo all on the dev box, that this be removed. This is for their protection. The use of sudo is closely tracked by the hosting team and security tickets can be raised or opened.

- If it is not removed, middleware team requests and requires that communication in writing be given to EMP developers stating clearly that they are not to attempt to change the middleware environment in any way. Any such changes which cause security problems, config-drift issue with production, etc will require additional hours – which cannot be determined – to correct.

- Middleware team will recommend and facilitate sudo rights to stop and restart Deliberative Process / Ex. 5 and deploy code.

Thanks,

Ed Campbell
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
campbell.ed@epa.gov | (o) 919.200.7243
http://intranet.epa.gov/webdev

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 4/6/2018 6:38:44 PM
To: Page, Alison [Page.Alison@epa.gov]; Campbell, Ed [Campbell.Ed@epa.gov]
CC: Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
Subject: RE: EMP dev box

In blue

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Page, Alison
Sent: Friday, April 6, 2018 2:38 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: EMP dev box

Hey Christian,

Sorry I'm very busy right now so I can't chat about it over the phone but in re-reading what LeAnn sent below – I think you're getting more than the norm already… I've noted some things below for your consideration here:

- Middleware team will build, patch, configure, update the middleware – Deliberative Process / Ex. 5

Requested (in our Monday meeting) --- Sounds like this one is good to go.

- Middleware team will not provide further documentation/README on the install and configuration of these environments, beyond what has already been supplied. There is no point to spend time and customer dollars to document tasks which can be handled by the middleware team. Specific questions can be emailed to Deliberative Process / Ex. 5 or to Paula / CC LeAnn.

No, we need to know what they are doing on our dev box. Will need README. --- README file will not be created. Paula sends out a quarterly with the updates that will be made. You'll see the changes before they're made so you can ask questions at that point.

- Read-only access to middleware config files, log files will be provided either via group membership or adding world-read in the staging and dev environments; the mechanism by which to provide this will be up to the middleware team.

No not on dev. --- Read only access is all that's ever provided to non-Middleware members even on dev boxes. As long as the dev box is paid for by an NCC customer and managed by NCC, this is the process and it will not change.

- A ticket has been opened with WAM to add EMP developers to the EMP group.

Completed by WAM – I had requested this --- Done, excellent!

- Middleware team manager will not approve any sudo to administrative users used to build or configure middleware such as Personal Privacy / Ex. 6 and potentially others.

We're not trying to build it. We need sudo for other things. --- You already have root access so I'm not understanding the issue here? You don't need sudo for anything if you have root.

- Middleware team recommends that if EMP developers do have full root or sudo all on the dev box, that this be removed. This is for their protection. The use of sudo is closely tracked by the hosting team and security tickets can be raised or opened.

Nope (dev) – Rob already approved of this --- Correct, this is approved and you already have the access needed. She's not going to remove it, she's just making a recommendation to cover her ass (battle won)

- If it is not removed, middleware team requests and requires that communication in writing be given to EMP developers stating clearly that they are not to attempt to change the middleware environment in any way. Any such changes which cause security problems, config-drift issue with production, etc will require additional hours – which cannot be determined – to correct.

We are not attempting to change middleware --- Not removing your access, she's just covering her ass again here (battle won)

- Middleware team will recommend and facilitate sudo rights to stop and restart Deliberative Process / Ex. 5 nd deploy code.

Nope – absolutely not (dev). We will be restarting Deliberative Process / Ex. 5 regularly --- She is giving you Sudo rights to restart Deliberative Process / Ex. 5 regularly (battle won)

Thanks,
Ali Page
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
page.alison@epa.gov | (o) 919.200.7283
http://intranet.epa.gov/webdev

From: Leckner, Erik
Sent: Friday, April 06, 2018 2:21 PM
To: Page, Alison <Page.Alison@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: EMP dev box

Hello Alison

Can we do this via phone. Much easier to go over it. As yesterday proved, Paula had hid application specific files from us for 2 months.

The middleware team does this on all their servers/applications in the NCC and they don't provide README files on any of the boxes. Unfortunately, they don't have time to do that each time they make updates.
In DEV, we need it. I can see why security is so bad in Salient's current implementation – because Middleware constantly changed things. We even have open tickets in JIRA that Rob noticed that had strange behaviours that I have already solved. We need to know which files they are changing. They put app specific in their tomcat directories. I showed several cases to Ed in email yesterday. This is the silo stuff I am referring to in par.

This dev server is owned by the customer and managed by the Middleware/Server admins. That's how the responsibilities are doled out on this contract. It's not within the Middleware teams job descriptions to provide README files to non-Middleware members. Access to middleware directory outside of "Read" will not be provided to any non-Middleware members. This is not a personal thing against you or a siloing thing – this is just the way the processes are written for this contract.

Nope we need because dev decides how it setup in the first place (Salient did and we need to as well).

This is not a battle that will be won so please disengage and move forward on your dev work.

Cant we don't even have a dev server.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Page, Alison
Sent: Friday, April 6, 2018 2:16 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
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page.alison@epa.gov | (o) 919.200.7283
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From: Leckner, Erik
Sent: Friday, April 06, 2018 2:02 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Page, Alison <Page.Alison@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
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Nope (dev) – Rob already approved of this

- If it is not removed, middleware team requests and requires that communication in writing be given to EMP developers stating clearly that they are not to attempt to change the middleware environment in any way. Any such changes which cause security problems, config-drift issue with production, etc will require additional hours – which cannot be determined – to correct.

We are not attempting to change middleware

- Middleware team will recommend and facilitate sudo rights to stop and restart Deliberative Process / Ex. 5 and deploy code.

Nope – absolutely not (dev). We will be restarting Deliberative Process / Ex. 5 regularly

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Campbell, Ed
Sent: Friday, April 6, 2018 10:46 AM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Page, Alison <Page.Alison@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: EMP dev box

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Ed Campbell
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79 TW Alexander Dr, Bld 4401, NC 27713
campbell.ed@epa.gov | (o) 919.200.7243
http://intranet.epa.gov/webdev

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/28/2018 8:49:05 PM
To: Page, Alison [Page.Alison@epa.gov]
Subject: RE: REMINDER - Get all your OLD CODE charges into DELTEK by COB today

I don't have deltek or do I?

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Page, Alison
Sent: Wednesday, March 28, 2018 4:20 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: REMINDER - Get all your OLD CODE charges into DELTEK by COB today

Tomorrow and Friday you can use the same code as you did for Mon-Wed (since Subtime is outside of this issue).

Thanks,
Ali Page
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
page.alison@epa.gov | (o) 919.200.7283
http://intranet.epa.gov/webdev

From: Leckner, Erik
Sent: Wednesday, March 28, 2018 4:08 PM
To: Page, Alison <Page.Alison@epa.gov>
Subject: RE: REMINDER - Get all your OLD CODE charges into DELTEK by COB today

Hi Alison

I entered time into Subtime for Monday to Wednesday. Is this all you need from me, or anything else?

Best

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Page, Alison
Sent: Wednesday, March 28, 2018 3:58 PM
To: Blake, William <blake.william@epa.gov>; Bolling, Raynard <Bolling.Raynard@epa.gov>; Buch, Peter <Buch.Peter@epa.gov>; Buhrman, Thomas W. <Buhrman.Thomas@epa.gov>; Byrne, Gregory <byrne.gregory@epa.gov>; Calzo, Michael <calzo.michael@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Carpenter,

Leslie <carpenter.leslie@epa.gov>; Daymude, Breton <Daymude.Breton@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Hill, Allyn <hill.allyn@epa.gov>; Inscore, Lauren <Inscore.Lauren@epa.gov>; Kamalakis, Joel <Kamalakis.Joel@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; MacDonald, Glenn <MacDonald.Glenn@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Nichols, Phillip <nichols.phillip@epa.gov>; Pankey, Wayne <pankey.wayne@epa.gov>; Petriccione, Nicholas <petriccione.nicholas@epa.gov>; Riggs, Sarah <Riggs.Sarah@epa.gov>; Shahan, Alison <Shahan.Alison@epa.gov>; Stewart, Gerald <stewart.gerald@epa.gov>; Tumbarello, Michael <Tumbarello.Michael@epa.gov>; Wong, Chris <Wong.Chris@epa.gov>; Yates, Kim <Yates.Kim@epa.gov>
Subject: REMINDER - Get all your OLD CODE charges into DELTEK by COB today
Importance: High

REMINDER - Get all your OLD CODE charges into DELTEK by COB today

Thanks,
Ali Page
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
page.alison@epa.gov | (o) 919.200.7283
http://intranet.epa.gov/webdev

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/8/2018 6:30:57 PM
To: Thomas, Rob [Thomas.Rob@epa.gov]; McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; Campbell, Ed [Campbell.Ed@epa.gov]; Goods, Lawanna [Goods.Lawanna@epa.gov]
Subject: RE: EMP Field Readiness Delegation Issues

Hello Colleen

One other alternative is to put in the changes and not test deploy onto a dev server and QA it there, if it is a high priority, but once that list is complete below, we can test the changes (although they are fairly simple updates but exist in many files). It's really up to you, Rob, and Ed how we should proceed. I'm hoping we're going to receive a dev server fairly soon.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Thursday, March 8, 2018 1:26 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>
Subject: RE: EMP Field Readiness Delegation Issues

Hello Colleen

The current deployment method for EMP is deploying a WAR file which is a file used to distribute a collection of JAR-files, JavaServer Pages, Java Servlets, Java classes, XML files, tag libraries, static web pages (HTML and related files) and other resources that together constitute a web application. Since we need to deploy all of these files together (unless an emergency where we simply replace a sub-collection of files), dev is working on the following:

1. Receiving a development server to deploy and test on a Linux based server setup for authentication/authorization
2. Running a compare program that I wrote to run the deployable WAR files with that which is currently on staging and determine what is missing, which doesn't match up with the latest release, etc.
3. Other basic stuff like snapshotting what we currently have into a Subversion repository.

The updates are fairly simple and there are many occurrences in the modules for helpdesk. It's the dev setup that we are working on.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Thursday, March 8, 2018 10:02 AM

To: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: EMP Field Readiness Delegation Issues

Hi Colleen.

That's Wonderful. Look forward to the change. Thanks everyone.
Rob

From: McCarthy, Colleen
Sent: Wednesday, March 7, 2018 2:41 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: EMP Field Readiness Delegation Issues

Hi Rob,

The first ticket that we entered into JIRA delt with instances of the incorrect address in several places on the home page of EMP. I added Christian to this thread as he may be able to bring us up-to-date.

"The main page of EMP, **Deliberative Process / Ex. 5** has a Help Desk email on the left side that points to salientcrgt.com. This needs to be updated to **Deliberative Process / Ex. 5**

Thanks!

Colleen

From: Thomas, Rob
Sent: Wednesday, March 7, 2018 2:29 PM
To: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>
Subject: FW: EMP Field Readiness Delegation Issues

Did we add the email address as a request? Thanks.
Rob

From: Thomas, Rob
Sent: Tuesday, February 27, 2018 1:14 PM
To: Lucarino, Kelli <Lucarino.Kelli@epa.gov>
Cc: Pettit, Jonathan <Pettit.Jonathan@epa.gov>
Subject: Re: EMP Field Readiness Delegation Issues

Hi Kelli. We have to reprogram the email address on the site. Let me talk to my development team about your problems and get back to you soon as I can. Right now in a class but released due to fire alarm.

Sent from my iPhone

On Feb 27, 2018, at 1:02 PM, Lucarino, Kelli <Lucarino.Kelli@epa.gov> wrote:

> Not sure who to send this to since the email address on the website doesn't work.

From: Lucarino, Kelli
Sent: Wednesday, February 21, 2018 11:25 AM
To: EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: EMP Field Readiness Delegation Issues

Hi,

I am a data manager in the field readiness module in the EMP for Region 2. Recently, my delegates were deleted and I am unable to reload them because they say they are already delegated. One person in particular needs the delegation. I have provided screen shots of my problem. Any help you can provide would be much appreciated!! Thanks!!

<image001.png>

<image002.png>

Kelli Lucarino
U.S. EPA Region 2
On-Scene Coordinator
2890 Woodbridge Avenue
Edison, New Jersey 08837
(732) 321-6665 (office)
(908) 421-2628 (cell)
lucarino.kelli@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/28/2018 8:08:12 PM
To: Page, Alison [Page.Alison@epa.gov]
Subject: RE: REMINDER - Get all your OLD CODE charges into DELTEK by COB today

Hi Alison

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Importance: High

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This dev server is owned by the customer and managed by the Middleware/Server admins. That's how the responsibilities are doled out on this contract. It's not within the Middleware teams job descriptions to provide README

files to non-Middleware members. Access to middleware directory outside of "Read" will not be provided to any non-Middleware members. This is not a personal thing against you or a siloing thing – this is just the way the processes are written for this contract.

This is not a battle that will be won so please disengage and move forward on your dev work.

Thanks,
Ali Page
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
page.alison@epa.gov | (o) 919.200.7283
http://intranet.epa.gov/webdev

From: Leckner, Erik
Sent: Friday, April 06, 2018 2:02 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Page, Alison <Page.Alison@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: EMP dev box

- Middleware team will build, patch, configure, update the middleware – Deliberative Process / Ex. 5

Requested (in our Monday meeting)

- Middleware team will not provide further documentation/README on the install and configuration of these environments, beyond what has already been supplied. There is no point to spend time and customer dollars to document tasks which can be handled by the middleware team. Specific questions can be emailed to Deliberative Process / Ex. 5 or to Paula / CC LeAnn.

No, we need to know what they are doing on our dev box. Will need README.

- Read-only access to middleware config files, log files will be provided either via group membership or adding world-read in the staging and dev environments; the mechanism by which to provide this will be up to the middleware team.

No not on dev.

- A ticket has been opened with WAM to add EMP developers to the EMP group.

Completed by WAM – I had requested this

- Middleware team manager will not approve any sudo to administrative users used to build or configure middleware such as Personal Privacy / Ex. 6 and potentially others.

We're not trying to build it. We need sudo for other things.

- Middleware team recommends that if EMP developers do have full root or sudo all on the dev box, that this be removed. This is for their protection. The use of sudo is closely tracked by the hosting team and security tickets can be raised or opened.

Nope (dev) – Rob already approved of this

- If it is not removed, middleware team requests and requires that communication in writing be given to EMP developers stating clearly that they are not to attempt to change the middleware environment in any way. Any such changes which cause security problems, config-drift issue with production, etc will require additional hours – which cannot be determined – to correct.

We are not attempting to change middleware

- Middleware team will recommend and facilitate sudo rights to stop and restart Deliberative Process / Ex. 5 and deploy code.

Nope – absolutely not (dev). We will be restarting Deliberative Process / Ex. 5 regularly

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Campbell, Ed
Sent: Friday, April 6, 2018 10:46 AM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Page, Alison <Page.Alison@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: EMP dev box

Christian –

Here's what happening with the Dev box. We talked about some of this yesterday, but I see some other emails from you where you are still asking to set up the Deliberative Process / Ex. 5, be provided readmes of the process, sign-off on what's been provided. This is the final word on how it's going to go down.

- Middleware team will build, patch, configure, update the middleware – Deliberative Process / Ex. 5
- Middleware team will not provide further documentation/README on the install and configuration of these environments, beyond what has already been supplied. There is no point to spend time and customer dollars to document tasks which can be handled by the middleware team. Specific questions can be emailed to Deliberative Process / Ex. 5, or to Paula / CC LeAnn.
- Read-only access to middleware config files, log files will be provided either via group membership or adding world-read in the staging and dev environments; the mechanism by which to provide this will be up to the middleware team.
- A ticket has been opened with WAM to add EMP developers to the EMP group.
- Middleware team manager will not approve any sudo to administrative users used to build or configure middleware such as Personal Privacy / Ex. 6 and potentially others.
- Middleware team recommends that if EMP developers do have full root or sudo all on the dev box, that this be removed. This is for their protection. The use of sudo is closely tracked by the hosting team and security tickets can be raised or opened.
- If it is not removed, middleware team requests and requires that communication in writing be given to EMP developers stating clearly that they are not to attempt to change the middleware environment in any way. Any such changes which cause security problems, config-drift issue with production, etc will require additional hours – which cannot be determined – to correct.
- Middleware team will recommend and facilitate sudo rights to stop and restart Deliberative Process / Ex. 5 and deploy code.

Thanks,

Ed Campbell
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
campbell.ed@epa.gov | (o) 919.200.7243
http://intranet.epa.gov/webdev

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/13/2018 8:30:56 PM
To: Thomas, Rob [Thomas.Rob@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: IAM Web Service

Hi Rob

Thanks. Please let me know how it goes and I will work on my end to understand hierarchies (and even the erroneous error cache problem that may also be occurring).

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Tuesday, March 13, 2018 3:54 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: IAM Web Service

Thanks Christian for looking into this. I'm about to ask him again. I put him in four different EMBI groups. Hopefully, either of those gets him the reports. Thanks.

Rob

From: Leckner, Erik
Sent: Tuesday, March 13, 2018 3:23 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: IAM Web Service

Hi Rob

Yes, I noticed yday evening that I got a message pertaining to a previous error (as if It was in cache) than the actual new error. From your understanding, does that user now have sufficient privileges?

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Tuesday, March 13, 2018 3:21 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>

Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: IAM Web Service

Hi Christian.

I figured the same conclusion. I wanted to make sure the two systems (EMP Admin & OIA) were talking to each other. Great.
Thanks.
Rob

From: Leckner, Erik
Sent: Tuesday, March 13, 2018 3:19 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: IAM Web Service

Hi Rob

So you're trying to grant additional roles and you're receiving that Kevin belongs already to the Restricted Data group.
I also encountered an issue similar with the system as it repeated the previous error in the display.

I am going to look deeper into this and further understand the role/group hierarchies.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Tuesday, March 13, 2018 3:12 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: IAM Web Service

Hi Christian.

This is what I receive now for Kevin.

Deliberative Process / Ex. 5

Rob

From: Leckner, Erik
Sent: Tuesday, March 13, 2018 3:09 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: IAM Web Service

Hi Rob,

Yes, to all of *us* now. This should work for the OIG agent – please let me know whether you encounter any issues.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Tuesday, March 13, 2018 2:54 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: IAM Web Service

HI Christian. After you sent the text from the Role Administration Guide her statement makes sense now.

From: Leckner, Erik
Sent: Tuesday, March 13, 2018 1:53 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>

Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: FW: IAM Web Service

Hi Rob

The email which I received was included in the thread below ☺ Thank you for the great assistance thus far!

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Tuesday, March 13, 2018 12:04 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: IAM Web Service

Hey Christian. Please send me that email. They may not know who you are and what you are requesting. I have 8 other errors regarding EMBI. This time its for changing permissions for an OIG agent. Let me know what you can do. Thanks.

Rob

From: Leckner, Erik
Sent: Monday, March 12, 2018 2:34 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: FW: IAM Web Service

Just an update – seeing if Tarsha can shed some more light into the EMBI config issue for adding users to EMBI related groups (attacking the issue on various fronts).

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, March 12, 2018 2:07 PM
To: WAM Support <WAM_Support@epa.gov>
Subject: RE: IAM Web Service

Hello Tarsha,

Can you further explain? There is only one dropdown so an admin via EMP can only select one option at a time. When they do, the error occurs. So how would this work – did this ever work, etc?

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT

949-244-6501 | leckner.erik@epa.gov

From: WAM Support
Sent: Monday, March 12, 2018 8:51 AM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; WAM Support <WAM_Support@epa.gov>
Subject: RE: IAM Web Service

Hi Erik,

Access to the role, ORCL_BI_EMBI_ Restricted_Data must be coupled with the role, ORCL_BI_EMBI_No_Restricted_Data for the user to access the EMBI subject areas, dashboards and data.

Thanks,

Tarsha Jackson
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency

79 TW Alexander Drive, Building 4401, P.O. Box 13668, Research Triangle Park, NC 27709
919.200.7432 | jackson.tarsha@epa.gov | tarsha.jackson@csra.com | www.csra.com
Follow us on Facebook | Twitter | LinkedIn

CSRA
Think Next. Now.

From: Leckner, Erik
Sent: Friday, March 9, 2018 4:46 PM
To: WAM Support <WAM_Support@epa.gov>
Subject: RE: IAM Web Service

This email was intended for anyone in WAM Support.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Friday, March 9, 2018 4:45 PM
To: WAM Support <WAM_Support@epa.gov>
Subject: RE: IAM Web Service

Hello James

In both production and staging, the IAM web service encounters this error whenever attempting to add users to the EMBI group classification. Can you see whether the IAM server is properly configured to add users to groups for this group classification? Rob Thomas had first encountered this issue today when trying to add a user to the group.

Deliberative Process / Ex. 5

Thanks in advance.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 2/28/2018 8:23:17 PM
To: Thomas, Rob [Thomas.Rob@epa.gov]
Subject: RE: Thomas, Rob sent you a message in Skype for Business while you were offline

Hello Rob

I am drafting the action items for the meeting held earlier today between Ed, Dan, Paula, Rakhi, and I. I will add this additional user account suggestion into the meeting notes/action items.

Thanks for the suggestion.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Wednesday, February 28, 2018 3:21 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: Thomas, Rob sent you a message in Skype for Business while you were offline

Thomas, Rob 3:18 PM:

Christen

Thomas, Rob 3:18 PM:
is it possible for you to ask Paula et all to create another User account that can do what we need to have done?

Need Skype for Business? Install it on all your devices.

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 4/6/2018 6:05:05 PM
To: Page, Alison [Page.Alison@epa.gov]
Subject: RE: Status

Hello Alison

Thanks. I noticed that they want to now control even the dev box rendering it useless for development. I replied to Ed's email and will need to sync with him. Their latest objections (in part) will cause even more issues.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Page, Alison
Sent: Friday, April 6, 2018 9:41 AM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Status

Ed and I spoke to LeAnn in person yesterday about the read access issue and we chatted back and forth a bit she convinced Paula to move forward on a few things. LeAnn is her manager but I'd like to leave her out of communications unless we're completely roadblocked on an issue. Ed/I can talk to LeAnn when needed – just let us know.

Thanks for the status – I'm glad we're finally able to move forward.

Thanks,
Ali Page
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
page.alison@epa.gov | (o) 919.200.7283
http://intranet.epa.gov/webdev

From: Leckner, Erik
Sent: Friday, April 06, 2018 1:37 AM
To: Page, Alison <Page.Alison@epa.gov>
Subject: Status

Hi Alison

Now that Paula finally gave the development team we can see into the staging directories (she refused for 2 months until I/Ed escalated this to LeAnn). Is LeAnn her manager?

She also delayed using staging for dev work until we received a dev server. She also delayed working on config on Monday when asked in a meeting. Paula employs a deceitful, malicious, detrimental, obstructive strategy that silos Middleware from development by hiding files. Even today she said she wouldn't provide keys as part of the overall project (keys are Java related).

Finally we got the permissions set properly. I'm hoping all of this is completed by Friday for proper deployment of the apache files that they manage in the middleware team. I also requsted a README so we don't have any more dependencies/delays from Paula going forward.

Just an update and hopefully they deliver what we need to start working with our new dev machine.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/7/2018 6:55:31 PM
To: Barefoot, Tonya [Tonya.Barefoot@csra.com]; Page, Alison [Page.Alison@epa.gov]; Barefoot, Tonya [Barefoot.Tonya@epa.gov]
Subject: RE: Ali OoO this week

Thanks Tonya.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Barefoot, Tonya [mailto:Tonya.Barefoot@csra.com]
Sent: Wednesday, March 7, 2018 1:50 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Page, Alison <Page.Alison@epa.gov>; Barefoot, Tonya <Barefoot.Tonya@epa.gov>
Subject: RE: Ali OoO this week

Understood – I have sent a request to EPA to see if they would like to make the purchase on their credit card. If they respond with no, they would prefer the RTIP process, then I will get the appropriate approvals and get it ordered through that process.

I will let you know when I hear back from EPA on which route we will take.

Thanks
Tonya

From: Leckner, Erik [mailto:Leckner.Erik@usepa.onmicrosoft.com]
Sent: Tuesday, March 6, 2018 10:49 PM
To: Barefoot, Tonya <Tonya.Barefoot@csra.com>; Page, Alison <Page.Alison@epa.gov>; Barefoot, Tonya <Barefoot.Tonya@epa.gov>
Subject: RE: Ali OoO this week

Hello Tonya

Do you have an update. The reason for the RAM is to improve performance on my machine so that I can rapidly build/deploy applications.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Barefoot, Tonya [mailto:Tonya.Barefoot@csra.com]
Sent: Tuesday, March 6, 2018 3:46 PM
To: Page, Alison <Page.Alison@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Barefoot, Tonya

<Barefoot.Tonya@epa.gov>
Subject: RE: Ali OoO this week

Oh – let me follow up and see how they decided we should handle – I will call her now.

Thanks
Tonya

From: Page, Alison [mailto:Page.Alison@epa.gov]
Sent: Tuesday, March 6, 2018 3:45 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Barefoot, Tonya <Tonya.Barefoot@csra.com>; Barefoot, Tonya <Barefoot.Tonya@epa.gov>
Subject: RE: Ali OoO this week

Hi Tonya,

Can you please follow with Christian about the additional RAM while I'm out?

Thanks,
Ali Page
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
page.alison@epa.gov | (o) 919.200.7283
http://intranet.epa.gov/webdev

From: Leckner, Erik
Sent: Tuesday, March 06, 2018 3:38 PM
To: Page, Alison <Page.Alison@epa.gov>
Subject: RE: Ali OoO this week

Hi Ali

Safe flight …

Is there a way to check the status of the RAM being ordered before you take off ☺

Thanks in advance.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Page, Alison
Sent: Tuesday, March 6, 2018 3:36 PM
To: Blake, William <blake.william@epa.gov>; Bolling, Raynard <Bolling.Raynard@epa.gov>; Buch, Peter <Buch.Peter@epa.gov>; Buhrman, Thomas W. <Buhrman.Thomas@epa.gov>; Byrne, Gregory <byrne.gregory@epa.gov>; Calzo, Michael <calzo.michael@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Carpenter, Leslie <carpenter.leslie@epa.gov>; Daymude, Breton <Daymude.Breton@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Hill, Allyn <hill.allyn@epa.gov>; Inscore, Lauren <Inscore.Lauren@epa.gov>; Kamalakis, Joel <Kamalakis.Joel@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; MacDonald, Glenn

<MacDonald.Glenn@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Nichols, Phillip <nichols.phillip@epa.gov>; Pankey, Wayne <pankey.wayne@epa.gov>; Petriccione, Nicholas <petriccione.nicholas@epa.gov>; Riggs, Sarah <Riggs.Sarah@epa.gov>; Shahan, Alison <Shahan.Alison@epa.gov>; Stewart, Gerald <stewart.gerald@epa.gov>; Tumbarello, Michael <Tumbarello.Michael@epa.gov>; Wong, Chris <Wong.Chris@epa.gov>; Yates, Kim <Yates.Kim@epa.gov>
Cc: Liu, Ryan <LIU.RYAN@EPA.GOV>; Vemuri, Gayathri <vemuri.gayathri@epa.gov>
Subject: Ali OoO this week

Hi WebDev,

I know I was meant to be out tomorrow after 2pm, however, I've had to change my flight to avoid the 'Quinn' snowstorm getting ready to hit the northeast. My new flight leaves in the morning so I have to take the whole day off. I'll be Out of the Office tomorrow through Friday. I'll be returning on Monday, normal time. If you need anything urgently while I'm out, please reach out to Ed Campbell. Otherwise, please wait until I'm back and I'll catch up with you.

Hope everyone has a great week and weekend!

Thanks,
Ali Page
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
page.alison@epa.gov | (o) 919.200.7283
http://intranet.epa.gov/webdev

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Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 4/5/2018 9:50:35 PM
To: Thomas, Rob [Thomas.Rob@epa.gov]
Subject: FW: Group emp on staging access for Personal Privacy / Ex. 6, Rakhi

Hi Rob

Now that LeAnn is getting the message, things will happen. The silos are coming down altogether – especially here ☺ The fact that we now have metal (dev machine), I am making sure we get all what we need now so I can and Rakhi can do our work. Push has come to shove and the time is right.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Thursday, April 5, 2018 5:47 PM
To: Spradling, LeAnn <Spradling.LeAnn@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Group emp on staging access for Personal Privacy / Ex. 6, Rakhi

Hi LeAnn

The other additional items were requested by Ed earlier today (outside of this email thread). I included in my previous email.

Thank you very much.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Thursday, April 5, 2018 5:46 PM
To: Spradling, LeAnn <Spradling.LeAnn@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Group emp on staging access for Personal Privacy / Ex. 6 Rakhi

Hi Leann

Thank you. About the two list items, thank you – yes I need both and Rakhi.

I need a **README** for anything that touches the dev server and I mean anything (if a file is put there, an Deliberative Process / Ex. 5 is built, an install is made, a config file is added, a file is touched), I would love to see a normal standard de facto Linux README for it.

I also would like to see the entire set of prod files Deliberative Process / Ex. 5 modsecurity emp applications, etc) put in their original raw form on development as they are versus in pieces/fragments/portions. I need to do diff compares bytewise to ensure what Salient left us (only one local dev working version) matches with what's currently on production, byte for byte.

Thank you very much.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Spradling, LeAnn
Sent: Thursday, April 5, 2018 5:42 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Ferko, Dan <Ferko.Daniel@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Group emp on staging access for Personal Privacy / Ex. 6, Rakhi

Let's see if I have it.

- You need read access for Deliberative Process / Ex. 5 and all its configs, and Deliberative Process / Ex. 5 and all its configs. Paula would you be so kind as to implement that, as we just discussed, and reply back.
- You and Rakhi need to be a member of the group "emp". That's fine too. I will open a ticket for you.

Anything I missed?

Upcoming out of office times:
March 30 afternoon
April 12-15
Contact Stephen Rushing at 919-200-7294
Thanks,
LeAnn Spradling, RHCSA, CSM, PMP
CSRA
T: 919-200-7309 |M: 919-260-2750 | spradling.leann@epa.gov

From: Leckner, Erik
Sent: Thursday, April 05, 2018 5:32 PM
To: Spradling, LeAnn <Spradling.LeAnn@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Group emp on staging access for Personal Privacy / Ex. 6, Rakhi

Hi LeAnn,

I thought it was fairly clear and unambiguous in my emails as to what I need. Thank you for your inquiry.

I need **emp** group access if no Deliberative Process / Ex. 5 sudo access. This would not complicate builds, etc if we have Personal Privacy / Ex. 6 Been in tech as CTO even at F500, Google, NASA, Verizon, ATT, Ericsson, iPass, etc., for 23+ years with 20+ years additional contracts currently so 43-50 years of experience. Earlier today, I saw an email asking if I knew how subversion worked.

Then I need the Deliberative Process / Ex. 5 files, conf files, etc to be set to read access for **everything** related to EMP.

Thank you.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Spradling, LeAnn
Sent: Thursday, April 5, 2018 5:27 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Ferko, Dan <Ferko.Daniel@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Group emp on staging access for Personal Privacy / Ex. 6 Rakhi

I spoke to Ed about something which I think is realted to this, earlier today but have not yet had a chance to write you a reply.
Can you expand upon this however:
"I have Personal Privacy / Ex. 6 on dev and I created a group Deliberative Process / Ex. 5 on dev."

You have root on the dev box? Or sudo to Personal Privacy / Ex. 6 ? And you can create groups on the box? Perhaps I am confused.

We cannot give you access to Deliberative Process / Ex. 5 user as this will complicate middleware builds and maintenance.

We can give you read access to conf, logs and other directories under Deliberative Process / Ex. 5 This is what I understand the need was.

Upcoming out of office times:
March 30 afternoon
April 12-15
Contact Stephen Rushing at 919-200-7294
Thanks,
LeAnn Spradling, RHCSA, CSM, PMP
CSRA
T: 919-200-7309 |M: 919-260-2750 | spradling.leann@epa.gov

From: Leckner, Erik
Sent: Thursday, April 05, 2018 5:03 PM
To: Ferko, Dan <Ferko.Daniel@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: RE: Group emp on staging access for Personal Privacy / Ex. 6 Rakhi

Hi Dan

I have Personal Privacy / Ex. 6 on dev and I created a group Personal Privacy / Ex. 6 on dev.

For staging, we need at the very least emp group access. Rob and I both requested to Paula group access to all the files related to EMP under Rob's ownership several times.

There are additional directories/files which only Deliberative Process / Ex. 5 has access to on staging. If you grant me/Rakhi Personal Privacy / Ex. 6 access we can see all of it. If it needs to be just emp group access, then Paula needs to restore the proper permissions for read access to emp. This restrictions had caused great hardships for both Rakhi and I.

Thank you.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Ferko, Dan
Sent: Thursday, April 5, 2018 4:58 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: RE: Group emp on staging access for Personal Privacy / Ex. 6 Rakhi

Need to know the way to arrange that for you and Rakhi. Is it done by adding you to a WAM group? If so, which group? That request would need to get to the WAM team.

Dan

From: Leckner, Erik
Sent: Thursday, April 05, 2018 4:55 PM
To: Ferko, Dan <Ferko.Daniel@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: RE: Group emp on staging access for Personal Privacy / Ex. 6

Hello Dan

Thanks. I requested Personal Privacy / Ex. 6 access in early February 2018.

As you can see the previous dev team had access as their lanids are in the group in my comprehensive forensic analysis.

After all, they were the ones to decide/develop/create the files/apache deployments/httpd/modsecurity in the first place.

We should see what they saw/created.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Ferko, Dan
Sent: Thursday, April 5, 2018 4:45 PM
To: Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Group emp on staging access for Personal Privacy / Ex. 6 Rakhi

Paula,

I'm thinking we want things set up in EMP staging similar to how it was when Salient was the developer.

Is there a particular WAM group to which Rahki and Christian should be added, to give them privs that are approved for developers in Staging?

Thanks,
Dan

From: Leckner, Erik
Sent: Thursday, April 05, 2018 4:19 PM
To: Ferko, Dan <Ferko.Daniel@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: Group emp on staging access for Personal Privacy / Ex. 6 Rakhi

Hi Dan,

Could you please provide Personal Privacy / Ex. 6 and Rakhi **emp** group membership on staging? Currently, we are not part of the group.

Thanks in advance.

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 2/27/2018 9:57:41 PM
To: Thomas, Rob [Thomas.Rob@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: Deliberative Process / Ex. 5 Access For EMP Developers

Hi Rob

Good thus far with one condition – Paula just brought up the topic of being able to actually receive sudo access. Depending on the outcome of that email from Paula (currently drafting a response to it), we will know if that permission would even be granted.

I'll add you to my response to Paula (once I finish drafting it – I just received it and replying now to it).

Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Tuesday, February 27, 2018 4:53 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Deliberative Process / Ex. 5 Access For EMP Developers

Ok great. This is what I have so far.

This email is a follow-up to a follow-up from last week's ADC call for EMP. Were the EMP Team needed to confirm Developer Access rights (or the correct title) to Production and Staging Servers for EMP (Applications and Database). Which would include: Deliberative Process / Ex. 5

1. What NCC group handles the requests for security privileges for Production and Staging Servers?
2. We need the Admin to grant Christen Erick Leckner and Rakhi Madhavancan security permissions/rights of Personal Privacy / Ex. 6
   - something that one of the EPA IT server/fractal admins could grant (most likely the same admin that set us up with our credentials and limited privileges).
3.
   - They are a part of For Deliberative Process / Ex. 5
   - This way they can issue the **sudo -su** command when necessary.

We also need to have a conference call meeting with Enterprise Identity Access Management (EIAM) Team, because we have some issues that came up. Who is the contact for that team?

From: Leckner, Erik
Sent: Tuesday, February 27, 2018 4:48 PM

To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Deliberative Process / Ex 5 Access For EMP Developers

Hello Rob

Rakhi and I should be sufficient since we will be using it for staging deployments and checking logs, etc.

Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Tuesday, February 27, 2018 4:24 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Deliberative Process / Ex 5 Access For EMP Developers

Hi Erik.

Thanks for the insight. I'll becareful to craft the email with all information. Who else should be CCed? Besides you and Rakhi.

From: Leckner, Erik
Sent: Tuesday, February 27, 2018 4:23 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Deliberative Process / Ex 5 Access For EMP Developers

Hello Rob,

Thanks! I think Dan might have missed the second part of your email and saw only the first part.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Tuesday, February 27, 2018 4:22 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Deliberative Process / Ex 5 Access For EMP Developers

Thanks Christen, I'll resend to Dan, Paul, and Doug.

From: Leckner, Erik
Sent: Tuesday, February 27, 2018 2:58 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: FW: Deliberative Process / Ex. 5 Access For EMP Developers
Importance: High

Hello Rob,

This was the request to Dan that you had sent on Feb 21:

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Wednesday, February 21, 2018 3:38 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Ferko, Dan <Ferko.Daniel@epa.gov>
Subject: RE: Deliberative Process / Ex. 5 Access For EMP Developers

Hi Erik. Thanks for the feedback.

Dan:
What NCC group should we send a request to in order for the security privileges of Personal Privacy / Ex. 6 to occur for Erick and Rakhi? Thanks.

Rob Thomas

From: Leckner, Erik
Sent: Wednesday, February 21, 2018 3:35 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Ferko, Dan <Ferko.Daniel@epa.gov>
Subject: RE: Deliberative Process / Ex. 5 Access For EMP Developers

Hello Rob

This is something one that one of the EPA IT server Deliberative Process / Ex. 5 admins could grant (most likely the same admin that set us up with our credentials and limited privileges).

Thanks in advance.

Christian Leckner

Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Wednesday, February 21, 2018 3:33 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Ferko, Dan <Ferko.Daniel@epa.gov>
Subject: RE: Deliberative Process / Ex. 5 Access For EMP Developers

Hi all.
What do we need to happen for the Security privileges of Personal Privacy / Ex. 6 ?

Rob

From: Leckner, Erik
Sent: Wednesday, February 21, 2018 2:47 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Thomas, Rob <Thomas.Rob@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>
Subject: RE: Deliberative Process / Ex. 5 Access For EMP Developers

Hello Ed

Rakhi and I both have access and privileges to see into the public data emp directories. However, I would recommend having an admin grant us security privileges of Personal Privacy / Ex. 6 so we can issue the **sudo -su** command.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Campbell, Ed
Sent: Wednesday, February 21, 2018 2:38 PM
To: Chilivery, Swetha <chilivery.swetha@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Goods, Lawanna <Goods.Lawanna@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Thomas, Rob <Thomas.Rob@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>
Subject: FW: Deliberative Process / Ex. 5 Access For EMP Developers

Hi Team,

During our ADC Call today, Rob asked that we confirm Staging / Fractal access for our team has been granted. This will resolve an option action item. Can you please confirm with me that you have the Fractal access you need (if you need it).

Thanks!

Ed

From: Campbell, Ed
Sent: Thursday, February 08, 2018 10:13 AM
To: Ferko, Dan <Ferko.Daniel@epa.gov>; Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: Deliberative Process / Ex. 5 Access For EMP Developers

Thanks Dan, I agree that these names can be removed.

From: Ferko, Dan
Sent: Thursday, February 08, 2018 10:11 AM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Deliberative Process / Ex. 5 Access For EMP Developers

Rob, Ed,

Below is a list of folks who have access to EMP staging server fractal. There are two groups, one for general server access (first group) and another with more privs specifically for developers. I see the two new developers Personal Privacy / Ex. 6 and Personal Privacy / Ex. 6) are in both lists, but there are IDs there that I think shouldn't be. Those in red I believe should be removed. Please confirm…

The following have access to fractal:

- Personal Privacy / Ex. 6 – *Believe this to belong to David Rizzi, that left a long time ago*
- Personal Privacy / Ex. 6) Erik Leckner
- Personal Privacy / Ex. 6) FAA EMP – *Not sure what/who this is*
- Personal Privacy / Ex. 6) Rakhi Madhaven Nair Kamala
- Personal Privacy / Ex. 6 Svitlana Shlykova - *this is the internal ID for Svitlana's EPA account and no longer needed*
- Personal Privacy / Ex. 6 Cha-Chi Fan – *This is the external ID for Cha Chi Fan, which is not Cindy. I think this should be removed and may have mistakenly been added thinking it was Cindy*
- Personal Privacy / Ex. 6 – *This is the external ID for Jess Ferguson, which can be removed*
- Personal Privacy / Ex. 6) - *Don't believe this is anyone who needs access now so inclined to remove it*
- Personal Privacy / Ex. 6 Zlata Fomenko – *This is the internal ID for Zlata's EPA account and no longer needed*

For emp developers:

- Personal Privacy / Ex. 6
- Personal Privacy / Ex. 6 *This is the external ID for Jess Ferguson, which can be removed*
- Personal Privacy / Ex. 6 *This is the external ID for Svitlana, which can be removed*

Thanks,
Dan

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/8/2018 6:25:35 PM
To: Thomas, Rob [Thomas.Rob@epa.gov]; McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; Campbell, Ed [Campbell.Ed@epa.gov]; Goods, Lawanna [Goods.Lawanna@epa.gov]
Subject: RE: EMP Field Readiness Delegation Issues

Hello Colleen

The current deployment method for EMP is deploying a WAR file which is a file used to distribute a collection of JAR-files, JavaServer Pages, Java Servlets, Java classes, XML files, tag libraries, static web pages (HTML and related files) and other resources that together constitute a web application. Since we need to deploy all of these files together (unless an emergency where we simply replace a sub-collection of files), dev is working on the following:

1. Receiving a development server to deploy and test on a Linux based server setup for authentication/authorization
2. Running a compare program that I wrote to run the deployable WAR files with that which is currently on staging and determine what is missing, which doesn't match up with the latest release, etc.
3. Other basic stuff like snapshotting what we currently have into a Subversion repository.

The updates are fairly simple and there are many occurrences in the modules for helpdesk. It's the dev setup that we are working on.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
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949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Thursday, March 8, 2018 10:02 AM
To: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: EMP Field Readiness Delegation Issues

Hi Colleen.

That's Wonderful. Look forward to the change. Thanks everyone.
Rob

From: McCarthy, Colleen
Sent: Wednesday, March 7, 2018 2:41 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: EMP Field Readiness Delegation Issues

Hi Rob,

The first ticket that we entered into JIRA delt with instances of the incorrect address in several places on the home page of EMP. I added Christian to this thread as he may be able to bring us up-to-date.

"The main page of EMP, Deliberative Process / Ex. 5 ,has a Help Desk email on the left side that points to salientcrgt.com. This needs to be updated to Deliberative Process / Ex. 5

Thanks!

Colleen

From: Thomas, Rob
Sent: Wednesday, March 7, 2018 2:29 PM
To: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>
Subject: FW: EMP Field Readiness Delegation Issues

Did we add the email address as a request? Thanks.
Rob

From: Thomas, Rob
Sent: Tuesday, February 27, 2018 1:14 PM
To: Lucarino, Kelli <Lucarino.Kelli@epa.gov>
Cc: Pettit, Jonathan <Pettit.Jonathan@epa.gov>
Subject: Re: EMP Field Readiness Delegation Issues

Hi Kelli. We have to reprogram the email address on the site. Let me talk to my development team about your problems and get back to you soon as I can. Right now in a class but released due to fire alarm.

Sent from my iPhone

On Feb 27, 2018, at 1:02 PM, Lucarino, Kelli <Lucarino.Kelli@epa.gov> wrote:

> Not sure who to send this to since the email address on the website doesn't work.
>
> ---
>
> **From:** Lucarino, Kelli
> **Sent:** Wednesday, February 21, 2018 11:25 AM
> **To:** EMP Helpdesk <EMP_Helpdesk@epa.gov>
> **Subject:** EMP Field Readiness Delegation Issues
>
> Hi,
>
> I am a data manager in the field readiness module in the EMP for Region 2. Recently, my delegates were deleted and I am unable to reload them because they say they are already delegated. One person in particular needs the delegation. I have provided screen shots of my problem. Any help you can provide would be much appreciated!! Thanks!!
>
> <image001.png>
>
> <image002.png>
>
> Kelli Lucarino
> U.S. EPA Region 2
> On-Scene Coordinator
> 2890 Woodbridge Avenue

Edison, New Jersey 08837
(732) 321-6665 (office)
(908) 421-2628 (cell)
lucarino.kelli@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/28/2018 7:31:01 PM
To: Thomas, Rob [Thomas.Rob@epa.gov]
Subject: RE: EMP Source Code Differences

Hi Rob,

Perfect, I let him know.

The real code key difference that really initially matters for **oildb [**, equip, and sma] were the differences between **dev** and **stage** (since we don't have stage's dev code, and it doesn't match with dev code they gave us by class size or what I was seeing logged in the staging log files).

If they come back with source code repo or the two source code releases for stage and prod, we have what we need, and then we can use that as our basis for dev for oildb. We're on same page.

In future, to avoid this issue ever with any project (and for this project in particular), we can export the Java source files in the WAR so it's always matching what is compiled and the source – it's not only good for fast debugging on a staging server but also the source code is correlated with the compiled code. I will do this for our future releases. Salient didn't do this since it's only optional but definitely helpful.

http://help.eclipse.org/oxygen/index.jsp?topic=%2Forg.eclipse.wst.webtools.doc.user%2Ftopics%2Ftwimpwar.html

Eclipse if the Java development platform tool used by Java developers. **IntelliJ** is another tool often used by Java developers. I use **Eclipse** and Salient used Eclipse.

Exporting Web Archive (WAR) files

A Web archive (WAR) file is a packaged Web application that can be exported to test, publish, and deploy the resources developed within a Web project.

To export a WAR file from a Web project, do the following:

1. Right click on a Web project folder and select **Export** from the pop-up menu. Then select **WAR file** in the Export window and then select **Next**.
2. Specify the Web project you want to export (this field is primed if you used the pop-up menu to open the wizard), and specify a location for the new WAR file
3. **Optional:** Optionally, supply WAR export Options, such as whether or not to include Java™ source files in the WAR, and whether to overwrite any existing resources during the export process. Source files are not usually included in a WAR file, because they are not necessary for the server to run the web application.
4. Click **Finish**.

Best,
Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Wednesday, March 28, 2018 3:24 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: EMP Source Code Differences

You're welcome Christian. See my sentence type clean up...

*Inform Ed when he talks to Salient-CRGT to provide us with the tree (subv) or at least two code bases for Oildb.

From: Leckner, Erik
Sent: Wednesday, March 28, 2018 3:16 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: EMP Source Code Differences

Shall do, thanks Rob!

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Wednesday, March 28, 2018 3:09 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: EMP Source Code Differences

Hi Christian. You're welcome. Inform Ed the Oildb tree or two code bases for it. Hopefully we get a positive answer from Elliot and his developers. Let them know the codes were different between staging and production. All we want is integrity of the application code not how to develop or redevelop the code. Thanks.

Rob

From: Leckner, Erik
Sent: Wednesday, March 28, 2018 1:52 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: EMP Source Code Differences

Hi Rob,

Thanks. Since empadmin and fr are identical, and sma has only three class differences, it's the oildb that they could provide us with the tree (subv) or at least two code bases for it, and I would put it in our own new tree with two branches (it's just much easier to have it in a tree already since repositories like svn handle all the diffs automatically).

Best,

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Wednesday, March 28, 2018 1:46 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: EMP Source Code Differences

Hey Christian.

Thanks for the update and I read the thread. I good to go with either logical tactic. We gotta play chess somehow.
Rob

From: Leckner, Erik
Sent: Wednesday, March 28, 2018 1:18 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: FW: EMP Source Code Differences

Hi Rob,

I updated Ed with a q below related to the source code base. I provide Ed with additional questions after he and I spoke about the source code releases on stage and prod, and I said if they don't have the repository with tagged releases, then he could go about it another way by asking them what is on stage and what is on prod. If they used the repository to pull the releases, then it's easier to work off the same repository than to merge two code bases. Anyways, just wanted to keep you in the loop on my thoughts on this topic.

Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Wednesday, March 28, 2018 1:16 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Source Code Differences

Hi Ed,

The issue with no repository is if they provide us with two code bases, then it will be easier to get the tree versus trying to merge the two.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Wednesday, March 28, 2018 1:08 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Source Code Differences

Hi Ed

Since you are asking them the same questions I had posed yesterday, could you ask for a fourth question wrt Repository? I don't see how it could hurt. I've worked on 100s of projects for F500s, tech startups (4 of which are IPOd) and govt, and I don't see why they didn't provide us with the repository nor can't (I would think there is backup).

Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Campbell, Ed
Sent: Wednesday, March 28, 2018 9:55 AM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: FW: EMP Source Code Differences

Wanted you to see Rob's responses to your email. I took the first email off the chain (it was just your bracketed explanation).

From: Thomas, Rob
Sent: Tuesday, March 27, 2018 5:56 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Source Code Differences

Hi Ed.

I read the previous email thread. ETM, I'm not concerned at this point... we are to decommission by May 2018. SMA is on staging no issue there. Oil DB however I am concerned some. Have we asked all former Salient team members, nicely? If so or if not, we need to ask Salient-CRGT those three questions you just sent and the questions in your original email forward. If we don't get anything on this attempt then we move forward.

I believe the differences are new code for Security updates and update requests sent via EMP Helpdesk. Those requests were in the Requirements and LOE spreadsheets. Ask Jenn to go through them with you all when time synchronizes. Then we determine our next steps forward.

Let Christian know I'm not concerned, worried, or burdened by his forensic research emails. It is things I need to know about EMP. Now it clear how they were billing OEM on resources we didn't need. Thanks.

Rob Thomas

From: Campbell, Ed
Sent: Tuesday, March 27, 2018 4:27 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: EMP Source Code Differences

Failing a delivery of new source code, these answers would suffice.

What is:

1. The code which was used for staging (since only compiled Java files are on staging)
2. The code which was used for production (since only compiled Java files are on staging)
3. Aside from sma, are there any important differences between staging and production?

Worst case scenario, we just start development on what we received. Any differences in what we deploy vs. what was on prod are lost for those two modules.

Ed Campbell
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
campbell.ed@epa.gov | (o) 919.200.7243
http://intranet.epa.gov/webdev

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/9/2018 8:16:22 PM
To: Childers, Paula [Childers.Paula@epa.gov]
CC: Thomas, Rob [Thomas.Rob@epa.gov]
Subject: FW: Oil dB Access - LT

Importance: High

Hello Paula

If it isn't automatic already for immediate viewing of production logs, may I see the current production log for Deliberative Process / Ex. 5 between 1:00 PM – 2:00 PM PDT to track down a particular issue seen in prod?

Thanks,

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Friday, March 9, 2018 1:21 PM
To: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: FW: Oil dB Access - LT

Hi Cindy and Swetha et all.

I ran into this error when I tried to adde Lawrence Torres to the said group in the graphic.

Deliberative Process / Ex. 5

Please do. Thanks.

Rob Thomas

From: Swackhammer, J-Troy
Sent: Thursday, March 8, 2018 9:53 AM
To: Reich, Peter <Reich.Peter@epa.gov>
Cc: Torres, Lawrence <Torres.Lawrence@epa.gov>; Thomas, Rob <Thomas.Rob@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: Oil dB Access - LT

Sure. Pete.

EMP Helpdesk: Please grant Lawrence Torres access and editing rights to Oil DB.

Thx much,
Troy

From: Reich, Peter
Sent: Wednesday, March 07, 2018 7:18 PM
To: Swackhammer, J-Troy <Swackhammer.J-Troy@epa.gov>

Cc: Torres, Lawrence <Torres.Lawrence@epa.gov>
Subject: FW: Oil dB Access - LT

Hi Troy,

We have a new inspector, LT, who you probably met and we are getting him up to speed. Can you please get him signed up for access to the database? His contact info is included below.

Thanks,

Pete

Pete Reich
U.S. EPA Region 9 Oil Program
Clean Water Act Compliance Office
Enforcement Division
75 Hawthorne Street (ENF-3-2)
San Francisco CA 94105
O: 415-972-3052
reich.peter@epa.gov

www.epa.gov/oilspill

From: Torres, Lawrence
Sent: Wednesday, March 07, 2018 4:13 PM
To: Reich, Peter <Reich.Peter@epa.gov>
Subject: Oil dB Access - LT

Reminder:
Write Troy an email to request access to the Oil Database for Lawrence Torres

Lawrence Torres
Clean Water Enforcement Section II (ENF-3-2)
U.S. EPA Region 9
75 Hawthorne Street
San Francisco, CA 94105
(P) 415-947-4211
Torres.Lawrence@epa.gov

To read more information about EPA's Stormwater Program visit:
https://www.epa.gov/npdes/npdes-stormwater-program

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/1/2018 6:38:16 PM
To: Page, Alison [Page.Alison@epa.gov]; Oldham, William [Oldham.William@epa.gov]
CC: Abney, Willie [Abney.Willie@epa.gov]
Subject: RE: INC000002516351

Hi Ali

Thanks!

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

-----Original Message-----
From: Page, Alison
Sent: Thursday, March 1, 2018 1:37 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Oldham, William <Oldham.William@epa.gov>; Starke, Phillip <Starke.Phillip@epa.gov>
Cc: EPACALLCENTER <EPACALLCENTER@epa.gov>; Abney, Willie <Abney.Willie@epa.gov>
Subject: RE: INC000002516351

All,

I'll send this to Tonya Barefoot to see if she can order the memory.

Thanks,
Ali Page
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
page.alison@epa.gov | (o) 919.200.7283
http://intranet.epa.gov/webdev

-----Original Message-----
From: Leckner, Erik
Sent: Thursday, March 01, 2018 1:35 PM
To: Oldham, William <Oldham.William@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Starke, Phillip <Starke.Phillip@epa.gov>
Cc: EPACALLCENTER <EPACALLCENTER@epa.gov>; Abney, Willie <Abney.Willie@epa.gov>
Subject: RE: INC000002516351

Hello Bill,

I think it would be best to upgrade the RAM memory at first. Since Ali is on the recipient list, we can first check with Ali about the ordering process via a card. If there isn't someone with the card, we may need to go with the eBusiness approach.

Thank you thus far.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

-----Original Message-----
From: Oldham, William
Sent: Thursday, March 1, 2018 1:31 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Page, Alison <Page.Alison@epa.gov>; Starke, Phillip <Starke.Phillip@epa.gov>
Cc: EPACALLCENTER <EPACALLCENTER@epa.gov>; Abney, Willie <Abney.Willie@epa.gov>
Subject: RE: INC000002516351

Hi Erik, this was the info I sent to Ali earlier.

You have two options to get this RAM. One is to have someone with eBusiness ordering access. This is not the fastest way to get the RAM.

Your other option is to order it with a GOV credit card. Here is a good link for a GSA purchase if your federal contact has someone that can order the RAM.

https://www.gsaadvantage.gov/advantage/catalog/product_detail.do?gsin=11000041214191

8 GB at $59.53, so you'll need to order two of these for the Latitude E6540 (High Computing Laptop). That will double your RAM and it's the max it can go up to.

One other performance boost is the hard drive. Those models have a 500 GB SATA hard drive (slower). You could install an SSD drive (faster) to increase overall performance on the laptop. The SSD upgrade would require that the system be re-imaged, whereas the RAM won't.

-----Original Message-----
From: Leckner, Erik
Sent: Thursday, March 01, 2018 1:28 PM
To: Page, Alison <Page.Alison@epa.gov>; Oldham, William <Oldham.William@epa.gov>; Starke, Phillip <Starke.Phillip@epa.gov>
Cc: EPACALLCENTER <EPACALLCENTER@epa.gov>; Abney, Willie <Abney.Willie@epa.gov>
Subject: RE: INC000002516351

Hello Bill,

It is a Dell Latitude E6540. Thank you for looking into this.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

-----Original Message-----
From: Page, Alison
Sent: Thursday, March 1, 2018 9:26 AM
To: Oldham, William <Oldham.William@epa.gov>; Starke, Phillip <Starke.Phillip@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: EPACALLCENTER <EPACALLCENTER@epa.gov>; Abney, Willie <Abney.Willie@epa.gov>
Subject: RE: INC000002516351

Thanks Bill! Yes, it is a high computing laptop so you're most likely correct. I'm adding Christian Leckner to this email chain (since it's his laptop) so he can provide the system model information you need.

Christian, please reply all with this information so Bill and Willie can review it.

Thanks,
Ali Page
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
page.alison@epa.gov | (o) 919.200.7283
http://intranet.epa.gov/webdev

-----Original Message-----
From: Oldham, William
Sent: Wednesday, February 28, 2018 7:18 PM
To: Page, Alison <Page.Alison@epa.gov>; Starke, Phillip <Starke.Phillip@epa.gov>
Cc: EPACALLCENTER <EPACALLCENTER@epa.gov>; Abney, Willie <Abney.Willie@epa.gov>
Subject: RE: INC000002516351

Hi Ali,

I can concur on your request, but it will probably require Willie Abney's approval from DSSD and the contractor support functions. I've added him to the CC for his OK.

Phillip is out on leave, but if you provide me the system model number you want to increase the RAM on, I can provide you the information for the correct RAM modules. I'm thinking if it's a High Computing laptop, it's probably a Dell Latitude E6540. Those models came with 8 GB (2 x 4 GB), so it would need 16 GB (2 x 8 GB) modules to max out the RAM.

Thanks

William “Bill” Oldham
U.S. Environmental Protection Agency
Office of Environmental Information (OEI) Office of Information Technology Operations (OITO) Desktop Support Services Division (DSSD)
Office: 919.541.2818
Mobile: 919.998.9980

EZ Tech – http://intranet.epa.gov/eztech

-----Original Message-----
From: Page, Alison
Sent: Wednesday, February 28, 2018 5:02 PM
To: Starke, Phillip <Starke.Phillip@epa.gov>; Oldham, William <Oldham.William@epa.gov>
Cc: EPACALLCENTER <EPACALLCENTER@epa.gov>
Subject: FW: INC000002516351

Hi William and Phillip,

Would you mind approving the below request for additional RAM for one of my Java developers supporting Rob Thomas's Emergency Management Portal? If so, please reply all so that EPA call center is aware of your approval.

Thanks so much in advance,
Ali Page
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
page.alison@epa.gov | (o) 919.200.7283
http://intranet.epa.gov/webdev
-----Original Message-----
From: EPA Call Center [mailto:epacallcenter@epa.gov]
Sent: Wednesday, February 28, 2018 2:35 PM
To: Page, Alison <Page.Alison@epa.gov>
Subject: INC000002516351

Good afternoon Mrs. Page,
This is in Reference to user Mr. Leckner All requests for additional RAM must be approved by an IMO. Please have your IMO contact EZTech for this request. Also, if you need further details on what type of RAM you need, or how much you may contact Phillip Starke.

If you have any further questions you may contact the EZTech help desk at 1-866-411-4372, option 3. If you do not have any further questions please notify myself or Kimberly, and we will get this ticket closed for you.

Thank you,
Kimberly

Email Attachment :

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/5/2018 9:48:04 PM
To: Thomas, Rob [Thomas.Rob@epa.gov]; Campbell, Ed [Campbell.Ed@epa.gov]
CC: Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]
Subject: RE: RE: EMP Admin error

Hello Rob

Yes, (ii) is the right way to go (such as what you see in other applications like yahoo, Chase, Gmail, etc.). Note that this could apply to many other cases in the application set (empadmin, fr, etc) where they just popup an alert that an error occurred without determining what the actual error is.

I could deploy just the solution as page(s) until we get a dev environment, or we can first fully test our deployment on a new dev server before deploying to staging, etc. as it was done by Salient, etc. Once we do get a dev server, I/we can test in that environment and then freeze to a new Subversion repository (source code control) - since we weren't given the Subversion master repository (history of source control from the master) from Salient.

(iii) is how it currently done for userSearch, which could also be replaced with (ii).

Solution (i) still needs to detect that it is a session/logout issue versus an application error and I think that is why they didn't go with that approach in other areas of the application (in the way that security operates in the application today). For usersearch they just inlined the html message which happens to the be the login/proceed page.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Monday, March 5, 2018 4:36 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: RE: EMP Admin error

Great Work Christian.

I chose (ii). But if (i) works with little headache… we could do that too.

In regards to your note:

> "Note that it would be nice to have access to production and staging logs, and once we have a dev server, we can run these types of tests before deployment. For a quick turn-around, we could just load deploy the pages which have issues with their resolutions."

If Ed hasn't told you already, we are working with NCC to get a Dev Environment, most likely on another server. We also have to clean up/remove unneeded Instances on Application and Database servers in Production & Staging Environments. EMP is a little bloated. Not to mention tame the wild stampede of web services.

Thanks.
Rob

From: Leckner, Erik
Sent: Monday, March 5, 2018 4:24 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: RE: EMP Admin error

Note that (i) below – the application currently doesn't instruct the user to re-login, just an generic error message is presented to the user in the form of a popup alert such as:"Error detected…", "Error while…", etc. although the application could just as well presented an alert for the user to re-login.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, March 5, 2018 4:16 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: RE: EMP Admin error
Importance: High

Hello Rob et al.

So, I did a little exploration and noticed that other similar types of errors due to session logout/timeout were handled differently. For example, for user search in the same conditions as discussed in previous emails, the code displays the returned login page within the page itself (which Rob saw as an alert for getting groups for a particular application id). So, as previously noted, we could do one of the following:

i) Display a message for the user to re-login;
ii) Add an Ajax error handler to handle these types of events by redirecting the user to re-authenticate (i.e. login page).
iii) Do as it is done for user search in same page by displaying inline the login page.

ii) is my recommended approach, both (i) and (iii) is how it is done currently for other areas of the application, with (iii) for user search on the same page.

What Rob saw erroneously as a popup alert was the actual login page with a parser error (where the page was expecting json but received a html/text page instead).

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, March 5, 2018 3:07 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: RE: EMP Admin error
Importance: High

Hi Rob et al.

As promised, I was easily able to reproduce the error by:

Opening another tab/window in Chrome (this issue is independent of browser/version) and logout in that tab. Then select the application (id) and the error will occur. See below.

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, March 5, 2018 2:54 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian)

<fan.yanqian@epa.gov>
Subject: RE: EMP Admin error
Importance: High

Hello Rob et al.,

The issue appears to be the following:

An Ajax call is made to the epmadmin application server. Since the user's session has expired, the asynchronous call returns an error. The UI, in response to the error returned, displays a Javascript alert popup message to the user.

Deliberative Process / Ex. 5

I suspect that this isn't the only place that this type of error exists in the application.

This could be resolved by one of the following:

i) Display a message for the user to re-login;
ii) Add an Ajax error handler to handle these types of events by redirecting the user to re-authenticate (i.e. login page).

Most likely, I can reproduce this type of error, by logging out in another window and attempt to execute the same Ajax call from the original window.

Note that it would be nice to have access to production and staging logs, and once we have a dev server, we can run these types of tests before deployment. For a quick turn-around, we could just load deploy the pages which have issues with their resolutions.

Best,

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Hey Ed.

Thanks for looking into this. I did use "Snipping Tool" just didn't split it in two. ☺ I used IE also.. I think the issue boiled down to the time-out and the re-logging in screen. It obviously put in to the EMPAdmin but my access was limited until I went to the (base) log in page to enter EMP again. Maybe that's were we should look.

Rob Thomas
Sent from Mail for Windows 10

From: Fan, Cindy (Yanqian)
Sent: Monday, March 5, 2018 12:39:10 PM
To: Campbell, Ed; Thomas, Rob
Cc: Leckner, Erik; Madhavan Nair Kamala Devi, Rakhi
Subject: RE: EMP Admin error

Yes, I used IE with version 11.909.15063.0.

From: Campbell, Ed
Sent: Monday, March 5, 2018 12:37 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: EMP Admin error

Hey Rob,

Quick notes, and I'm adding the team who had input thus far.

1. Cindy was not able to reproduce the error, which is good. Perhaps this is a browser issue? Cindy, you were using IE, correct?
2. Rakhi and Christian were wondering if you could produce a slightly higher resolution screen grab of the error? Maybe just use snipping to grab the top half of it, and send a second email with the lower half if needed?

Thanks,

Ed Campbell
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
campbell.ed@epa.gov | (o) 919.200.7243
http://intranet.epa.gov/webdev

From: Thomas, Rob
Sent: Monday, March 05, 2018 11:28 AM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Cc: EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: EMP Admin error

Hi Ed.

This happened when I tried to look at groups in EMPAdmin.

Deliberative Process / Ex. 5

Any thoughts from the team? Thanks.

Regards,
Rob Thomas | w: 202.564.7507 | c: 202.697.0474 | fx: 202.564.8731 | US EPA | OLEM, OEM |
Emergency Management Portal: System Owner/COR/PM | ISSO | FITARA Lead | MAAC Prioritization Rep

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/28/2018 7:15:34 PM
To: Thomas, Rob [Thomas.Rob@epa.gov]
Subject: RE: EMP Source Code Differences

Shall do, thanks Rob!

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Wednesday, March 28, 2018 3:09 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: EMP Source Code Differences

Hi Christian. You're welcome. Inform Ed the Oildb tree or two code bases for it. Hopefully we get a positive answer from Elliot and his developers. Let them know the codes were different between staging and production. All we want is integrity of the application code not how to develop or redevelop the code. Thanks.

Rob

From: Leckner, Erik
Sent: Wednesday, March 28, 2018 1:52 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: EMP Source Code Differences

Hi Rob,

Thanks. Since empadmin and fr are identical, and sma has only three class differences, it's the oildb that they could provide us with the tree (subv) or at least two code bases for it, and I would put it in our own new tree with two branches (it's just much easier to have it in a tree already since repositories like svn handle all the diffs automatically).

Best,

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Wednesday, March 28, 2018 1:46 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: EMP Source Code Differences

Hey Christian.

Thanks for the update and I read the thread. I good to go with either logical tactic. We gotta play chess somehow.
Rob

From: Leckner, Erik
Sent: Wednesday, March 28, 2018 1:18 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: FW: EMP Source Code Differences

Hi Rob,

I updated Ed with a q below related to the source code base. I provide Ed with additional questions after he and I spoke about the source code releases on stage and prod, and I said if they don't have the repository with tagged releases, then he could go about it another way by asking them what is on stage and what is on prod. If they used the repository to pull the releases, then it's easier to work off the same repository than to merge two code bases. Anyways, just wanted to keep you in the loop on my thoughts on this topic.

Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Wednesday, March 28, 2018 1:16 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Source Code Differences

Hi Ed,

The issue with no repository is if they provide us with two code bases, then it will be easier to get the tree versus trying to merge the two.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Wednesday, March 28, 2018 1:08 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Source Code Differences

Hi Ed

Since you are asking them the same questions I had posed yesterday, could you ask for a fourth question wrt Repository? I don't see how it could hurt. I've worked on 100s of projects for F500s, tech startups (4 of which are IPOd) and govt, and I don't see why they didn't provide us with the repository nor can't (I would think there is backup).

Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Campbell, Ed
Sent: Wednesday, March 28, 2018 9:55 AM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: FW: EMP Source Code Differences

Wanted you to see Rob's responses to your email. I took the first email off the chain (it was just your bracketed explanation).

From: Thomas, Rob
Sent: Tuesday, March 27, 2018 5:56 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Source Code Differences

Hi Ed.

I read the previous email thread. ETM, I'm not concerned at this point…we are to decommission by May 2018. SMA is on staging no issue there. Oil DB however I am concerned some. Have we asked all former Salient team members, nicely? If so or if not, we need to ask Salient-CRGT those three questions you just sent and the questions in your original email forward. If we don't get anything on this attempt then we move forward.

I believe the differences are new code for Security updates and update requests sent via EMP Helpdesk. Those requests were in the Requirements and LOE spreadsheets. Ask Jenn to go through them with you all when time synchronizes. Then we determine our next steps forward.

Let Christian know I'm not concerned, worried, or burdened by his forensic research emails. It is things I need to know about EMP. Now it clear how they were billing OEM on resources we didn't need. Thanks.

Rob Thomas

From: Campbell, Ed
Sent: Tuesday, March 27, 2018 4:27 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: EMP Source Code Differences

Failing a delivery of new source code, these answers would suffice.

What is:

1. The code which was used for staging (since only compiled Java files are on staging)
2. The code which was used for production (since only compiled Java files are on staging)
3. Aside from sma, are there any important differences between staging and production?

Worst case scenario, we just start development on what we received. Any differences in what we deploy vs. what was on prod are lost for those two modules.

Ed Campbell
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
campbell.ed@epa.gov | (o) 919.200.7243
http://intranet.epa.gov/webdev

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/27/2018 9:23:58 PM
To: Thomas, Rob [Thomas.Rob@epa.gov]
Subject: RE: OSC_training_guidelines_October 2016 Draft.pdf

Hi Rob,

Thanks!

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

-----Original Message-----
From: Thomas, Rob
Sent: Tuesday, March 27, 2018 4:49 PM
To: Chilivery, Swetha (CTR-INTL) <Swetha.Chilivery@ctr.salientcrgt.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: FW: OSC_training_guidelines_October 2016 Draft.pdf

Hey Team. Here is the pdf attachment for OSC training guidelines. As well as attachments on OSCs in OLEM and an example of OSC current training profile. I think the logic for knowing who is current with training is in the Java code. We have not produced it in EMBI yet.

Rob Thomas

-----Original Message-----
From: Fox, Rob
Sent: Tuesday, March 27, 2018 4:37 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: FW: OSC_training_guidelines_October 2016 Draft.pdf

Rob Fox
OLEM/OEM/RMD
Phone - 202-564-1538

-----Original Message-----
From: Woodyard, Josh
Sent: Tuesday, March 27, 2018 4:23 PM
To: Fox, Rob <Fox.Rob@epa.gov>
Subject: OSC_training_guidelines_October 2016 Draft.pdf

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 2/27/2018 9:48:28 PM
To: Thomas, Rob [Thomas.Rob@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: Deliberative Process / Ex. 5 Access For EMP Developers

Hello Rob

Rakhi and I should be sufficient since we will be using it for staging deployments and checking logs, etc.

Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Tuesday, February 27, 2018 4:24 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Deliberative Process / Ex. 5 Access For EMP Developers

Hi Erik.

Thanks for the insight. I'll becareful to craft the email with all information. Who else should be CCed? Besides you and Rakhi.

From: Leckner, Erik
Sent: Tuesday, February 27, 2018 4:23 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Deliberative Process / Ex. 5 Access For EMP Developers

Hello Rob,

Thanks! I think Dan might have missed the second part of your email and saw only the first part.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Tuesday, February 27, 2018 4:22 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>

Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Deliberative Process / Ex. 5 Access For EMP Developers

Thanks Christen, I'll resend to Dan, Paul, and Doug.

From: Leckner, Erik
Sent: Tuesday, February 27, 2018 2:58 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: FW: Deliberative Process / Ex. 5 Access For EMP Developers
Importance: High

Hello Rob,

This was the request to Dan that you had sent on Feb 21:

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Wednesday, February 21, 2018 3:38 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Ferko, Dan <Ferko.Daniel@epa.gov>
Subject: RE: Deliberative Process / Ex. 5 Access For EMP Developers

Hi Erik. Thanks for the feedback.

Dan:
What NCC group should we send a request to in order for the security privileges of Personal Privacy / Ex. 6 to occur for Erick and Rakhi? Thanks.

Rob Thomas

From: Leckner, Erik
Sent: Wednesday, February 21, 2018 3:35 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Ferko, Dan <Ferko.Daniel@epa.gov>
Subject: RE: Deliberative Process / Ex. 5 Access For EMP Developers

Hello Rob

This is something one that one of the EPA IT server/fractal admins could grant (most likely the same admin that set us up with our credentials and limited privileges).

Thanks in advance.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Wednesday, February 21, 2018 3:33 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Ferko, Dan <Ferko.Daniel@epa.gov>
Subject: RE: Deliberative Process / Ex. 5 Access For EMP Developers

Hi all.
What do we need to happen for the Security privileges of Personal Privacy / Ex. 6 ?

Rob

From: Leckner, Erik
Sent: Wednesday, February 21, 2018 2:47 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Thomas, Rob <Thomas.Rob@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>
Subject: RE: Deliberative Process / Ex. 5 Access For EMP Developers

Hello Ed

Rakhi and I both have access and privileges to see into the public data emp directories. However, I would recommend having an admin grant us security privileges of Personal Privacy / Ex. 6 so we can issue the **sudo -su** command.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Campbell, Ed
Sent: Wednesday, February 21, 2018 2:38 PM
To: Chilivery, Swetha <chilivery.swetha@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Goods, Lawanna <Goods.Lawanna@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Thomas, Rob <Thomas.Rob@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>
Subject: FW: Deliberative Process / Ex. 5 Access For EMP Developers

Hi Team,

During our ADC Call today, Rob asked that we confirm Staging / Fractal access for our team has been granted. This will resolve an option action item. Can you please confirm with me that you have the Deliberative Process / Ex. 5 access you need (if you need it).

Thanks!

Ed

From: Campbell, Ed
Sent: Thursday, February 08, 2018 10:13 AM
To: Ferko, Dan <Ferko.Daniel@epa.gov>; Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: Deliberative Process / Ex. 5 Access For EMP Developers

Thanks Dan, I agree that these names can be removed.

From: Ferko, Dan
Sent: Thursday, February 08, 2018 10:11 AM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Deliberative Process / Ex. 5 Access For EMP Developers

Rob, Ed,

Below is a list of folks who have access to EMP staging server fractal. There are two groups, one for general server access (first group) and another with more privs specifically for developers. I see the two new developers (rmadhava and eleckner) are in both lists, but there are IDs there that I think shouldn't be. Those in red I believe should be removed. Please confirm…

The following have access to fractal:

- Personal Privacy / Ex. 6 – *Believe this to belong to David Rizzi, that left a long time ago*
- Personal Privacy / Ex. 6 Erik Leckner
- Personal Privacy / Ex. 6 FAA EMP – *Not sure what/who this is*
- Personal Privacy / Ex. 6 Rakhi Madhaven Nair Kamala
- Personal Privacy / Ex. 6 Svitlana Shlykova - *this is the internal ID for Svitlana's EPA account and no longer needed*
- Personal Privacy / Ex. 6 Cha-Chi Fan – *This is the external ID for Cha Chi Fan, which is not Cindy. I think this should be removed and may have mistakenly been added thinking it was Cindy*
- Personal Privacy / Ex. 6 – *This is the external ID for Jess Ferguson, which can be removed*
- Personal Privacy / Ex. 6 - *Don't believe this is anyone who needs access now so inclined to remove it*
- Zlata Fomenko – *This is the internal ID for Zlata's EPA account and no longer needed*

For emp_developers:

- Personal Privacy / Ex. 6
- Personal Privacy / Ex. 6
- Personal Privacy / Ex. 6 *This is the external ID for Jess Ferguson, which can be removed*
- Personal Privacy / Ex. 6 *This is the external ID for Svitlana, which can be removed*

Thanks,
Dan

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/13/2018 7:23:26 PM
To: Thomas, Rob [Thomas.Rob@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: IAM Web Service

Hi Rob

Yes, I noticed yday evening that I got a message pertaining to a previous error (as if It was in cache) than the actual new error. From your understanding, does that user now have sufficient privileges?

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Tuesday, March 13, 2018 3:21 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: IAM Web Service

Hi Christian.

I figured the same conclusion. I wanted to make sure the two systems (EMP Admin & OIA) were talking to each other. Great.
Thanks.
Rob

From: Leckner, Erik
Sent: Tuesday, March 13, 2018 3:19 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: IAM Web Service

Hi Rob

So you're trying to grant additional roles and you're receiving that Kevin belongs already to the Restricted Data group.
I also encountered an issue similar with the system as it repeated the previous error in the display.

I am going to look deeper into this and further understand the role/group hierarchies.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT

949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Tuesday, March 13, 2018 3:12 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: IAM Web Service

Hi Christian.

This is what I receive now for Kevin.

Personal Privacy / Ex. 6

Rob

From: Leckner, Erik
Sent: Tuesday, March 13, 2018 3:09 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: IAM Web Service

Hi Rob,

Yes, to all of *us* now. This should work for the OIG agent – please let me know whether you encounter any issues.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Tuesday, March 13, 2018 2:54 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: IAM Web Service

HI Christian. After you sent the text from the Role Administration Guide her statement makes sense now.

From: Leckner, Erik
Sent: Tuesday, March 13, 2018 1:53 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: FW: IAM Web Service

Hi Rob

The email which I received was included in the thread below ☺ Thank you for the great assistance thus far!

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Tuesday, March 13, 2018 12:04 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: IAM Web Service

Hey Christian. Please send me that email. They may not know who you are and what you are requesting. I have 8 other errors regarding EMBI. This time its for changing permissions for an OIG agent. Let me know what you can do. Thanks.

Rob

From: Leckner, Erik
Sent: Monday, March 12, 2018 2:34 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: FW: IAM Web Service

Just an update – seeing if Tarsha can shed some more light into the EMBI config issue for adding users to EMBI related groups (attacking the issue on various fronts).

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, March 12, 2018 2:07 PM

To: WAM Support <WAM_Support@epa.gov>
Subject: RE: IAM Web Service

Hello Tarsha,

Can you further explain? There is only one dropdown so an admin via EMP can only select one option at a time. When they do, the error occurs. So how would this work – did this ever work, etc?

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: WAM Support
Sent: Monday, March 12, 2018 8:51 AM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; WAM Support <WAM_Support@epa.gov>
Subject: RE: IAM Web Service

Hi Erik,

Access to the role, **Deliberative Process / Ex. 5** must be coupled with the role, **Deliberative Process / Ex. 5** for the user to access the EMBI subject areas, dashboards and data.

Thanks,

Tarsha Jackson
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency

79 TW Alexander Drive, Building 4401, P.O. Box 13668, Research Triangle Park, NC 27709
919.200.7432 | jackson.tarsha@epa.gov | tarsha.jackson@csra.com | www.csra.com
Follow us on Facebook | Twitter | LinkedIn

CSRA
Think Next. Now.

From: Leckner, Erik
Sent: Friday, March 9, 2018 4:46 PM
To: WAM Support <WAM_Support@epa.gov>
Subject: RE: IAM Web Service

This email was intended for anyone in WAM Support.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Friday, March 9, 2018 4:45 PM

To: WAM Support <WAM_Support@epa.gov>
Subject: RE: IAM Web Service

Hello James

In both production and staging, the IAM web service encounters this error whenever attempting to add users to the EMBI group classification. Can you see whether the IAM server is properly configured to add users to groups for this group classification? Rob Thomas had first encountered this issue today when trying to add a user to the group.

Deliberative Process / Ex. 5

Thanks in advance.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/1/2018 6:35:14 PM
To: Oldham, William [Oldham.William@epa.gov]; Page, Alison [Page.Alison@epa.gov]; Starke, Phillip [Starke.Phillip@epa.gov]
CC: EPACALLCENTER [EPACALLCENTER@epa.gov]; Abney, Willie [Abney.Willie@epa.gov]
Subject: RE: INC000002516351

Hello Bill,

I think it would be best to upgrade the RAM memory at first. Since Ali is on the recipient list, we can first check with Ali about the ordering process via a card. If there isn't someone with the card, we may need to go with the eBusiness approach.

Thank you thus far.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

-----Original Message-----
From: Oldham, William
Sent: Thursday, March 1, 2018 1:31 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Page, Alison <Page.Alison@epa.gov>; Starke, Phillip <Starke.Phillip@epa.gov>
Cc: EPACALLCENTER <EPACALLCENTER@epa.gov>; Abney, Willie <Abney.Willie@epa.gov>
Subject: RE: INC000002516351

Hi Erik, this was the info I sent to Ali earlier.

You have two options to get this RAM. One is to have someone with eBusiness ordering access. This is not the fastest way to get the RAM.

Your other option is to order it with a GOV credit card. Here is a good link for a GSA purchase if your federal contact has someone that can order the RAM.

https://www.gsaadvantage.gov/advantage/catalog/product_detail.do?gsin=11000041214191

8 GB at $59.53, so you'll need to order two of these for the Latitude E6540 (High Computing Laptop). That will double your RAM and it's the max it can go up to.

One other performance boost is the hard drive. Those models have a 500 GB SATA hard drive (slower). You could install an SSD drive (faster) to increase overall performance on the laptop. The SSD upgrade would require that the system be re-imaged, whereas the RAM won't.

-----Original Message-----
From: Leckner, Erik
Sent: Thursday, March 01, 2018 1:28 PM
To: Page, Alison <Page.Alison@epa.gov>; Oldham, William <Oldham.William@epa.gov>; Starke, Phillip <Starke.Phillip@epa.gov>
Cc: EPACALLCENTER <EPACALLCENTER@epa.gov>; Abney, Willie <Abney.Willie@epa.gov>
Subject: RE: INC000002516351

Hello Bill,

It is a Dell Latitude E6540. Thank you for looking into this.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

-----Original Message-----
From: Page, Alison
Sent: Thursday, March 1, 2018 9:26 AM
To: Oldham, William <Oldham.William@epa.gov>; Starke, Phillip <Starke.Phillip@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>

Cc: EPACALLCENTER <EPACALLCENTER@epa.gov>; Abney, Willie <Abney.Willie@epa.gov>
Subject: RE: INC000002516351

Thanks Bill! Yes, it is a high computing laptop so you're most likely correct. I'm adding Christian Leckner to this email chain (since it's his laptop) so he can provide the system model information you need.

Christian, please reply all with this information so Bill and Willie can review it.

Thanks,
Ali Page
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
page.alison@epa.gov | (o) 919.200.7283
http://intranet.epa.gov/webdev

-----Original Message-----
From: Oldham, William
Sent: Wednesday, February 28, 2018 7:18 PM
To: Page, Alison <Page.Alison@epa.gov>; Starke, Phillip <Starke.Phillip@epa.gov>
Cc: EPACALLCENTER <EPACALLCENTER@epa.gov>; Abney, Willie <Abney.Willie@epa.gov>
Subject: RE: INC000002516351

Hi Ali,

I can concur on your request, but it will probably require Willie Abney's approval from DSSD and the contractor support functions. I've added him to the CC for his OK.

Phillip is out on leave, but if you provide me the system model number you want to increase the RAM on, I can provide you the information for the correct RAM modules. I'm thinking if it's a High Computing laptop, it's probably a Dell Latitude E6540. Those models came with 8 GB (2 x 4 GB), so it would need 16 GB (2 x 8 GB) modules to max out the RAM.

Thanks

William "Bill" Oldham
U.S. Environmental Protection Agency
Office of Environmental Information (OEI) Office of Information Technology Operations (OITO) Desktop Support Services Division (DSSD)
Office: 919.541.2818
Mobile: 919.998.9980

EZ Tech – http://intranet.epa.gov/eztech

-----Original Message-----
From: Page, Alison
Sent: Wednesday, February 28, 2018 5:02 PM
To: Starke, Phillip <Starke.Phillip@epa.gov>; Oldham, William <Oldham.William@epa.gov>
Cc: EPACALLCENTER <EPACALLCENTER@epa.gov>
Subject: FW: INC000002516351

Hi William and Phillip,

Would you mind approving the below request for additional RAM for one of my Java developers supporting Rob Thomas's Emergency Management Portal? If so, please reply all so that EPA call center is aware of your approval.

Thanks so much in advance,
Ali Page
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
page.alison@epa.gov | (o) 919.200.7283
http://intranet.epa.gov/webdev
-----Original Message-----
From: EPA Call Center [mailto:epacallcenter@epa.gov]
Sent: Wednesday, February 28, 2018 2:35 PM
To: Page, Alison <Page.Alison@epa.gov>
Subject: INC000002516351

Good afternoon Mrs. Page,
This is in Reference to user Mr. Leckner All requests for additional RAM must be approved by an IMO. Please have your IMO contact EZTech for this request. Also, if you need further details on what type of RAM you need, or how much you may contact Phillip Starke.

If you have any further questions you may contact the EZTech help desk at 1-866-411-4372, option 3. If you do not have any further questions please notify myself or Kimberly, and we will get this ticket closed for you.

Thank you,
Kimberly

Email Attachment :

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 2/27/2018 9:23:10 PM
To: Thomas, Rob [Thomas.Rob@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: Deliberative Process / Ex. 5 Access For EMP Developers

Hello Rob,

Thanks! I think Dan might have missed the second part of your email and saw only the first part.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Tuesday, February 27, 2018 4:22 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Deliberative Process / Ex. 5 Access For EMP Developers

Thanks Christen, I'll resend to Dan, Paul, and Doug.

From: Leckner, Erik
Sent: Tuesday, February 27, 2018 2:58 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: FW: Deliberative Process / Ex. 5 Access For EMP Developers
Importance: High

Hello Rob,

This was the request to Dan that you had sent on Feb 21:

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Wednesday, February 21, 2018 3:38 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>

Cc: Ferko, Dan <Ferko.Daniel@epa.gov>
Subject: RE: Deliberative Process / Ex. 5 Access For EMP Developers

Hi Erik. Thanks for the feedback.

Dan:
What NCC group should we send a request to in order for the security privileges of Personal Privacy / Ex. 6 to occur for Erick and Rakhi? Thanks.

Rob Thomas

From: Leckner, Erik
Sent: Wednesday, February 21, 2018 3:35 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Ferko, Dan <Ferko.Daniel@epa.gov>
Subject: RE: Deliberative Process / Ex. 5 Access For EMP Developers

Hello Rob

This is something one that one of the EPA IT server/fractal admins could grant (most likely the same admin that set us up with our credentials and limited privileges).

Thanks in advance.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Wednesday, February 21, 2018 3:33 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Ferko, Dan <Ferko.Daniel@epa.gov>
Subject: RE: Deliberative Process / Ex. 5 Access For EMP Developers

Hi all.
What do we need to happen for the Security privileges of Personal Privacy / Ex. 6 ?

Rob

From: Leckner, Erik
Sent: Wednesday, February 21, 2018 2:47 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>

Cc: Thomas, Rob <Thomas.Rob@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>
Subject: RE: Deliberative Process / Ex. 5 Access For EMP Developers

Hello Ed

Rakhi and I both have access and privileges to see into the public data emp directories. However, I would recommend having an admin grant us security privileges of Personal Privacy / Ex. 6 so we can issue the **sudo -su** command.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Campbell, Ed
Sent: Wednesday, February 21, 2018 2:38 PM
To: Chilivery, Swetha <chilivery.swetha@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Goods, Lawanna <Goods.Lawanna@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Thomas, Rob <Thomas.Rob@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>
Subject: FW: Deliberative Process / Ex. 5 Access For EMP Developers

Hi Team,

During our ADC Call today, Rob asked that we confirm Deliberative Process / Ex. 5 access for our team has been granted. This will resolve an option action item. Can you please confirm with me that you have the Deliberative Process / Ex. 5 access you need (if you need it).

Thanks!

Ed

From: Campbell, Ed
Sent: Thursday, February 08, 2018 10:13 AM
To: Ferko, Dan <Ferko.Daniel@epa.gov>; Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: Deliberative Process / Ex. 5 Access For EMP Developers

Thanks Dan, I agree that these names can be removed.

From: Ferko, Dan
Sent: Thursday, February 08, 2018 10:11 AM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Deliberative Process / Ex. 5 Access For EMP Developers

Rob, Ed,

Below is a list of folks who have access to EMP staging server Deliberative Process / Ex. 5 There are two groups, one for general server access (first group) and another with more privs specifically for developers. I see the two new developers (Personal Privacy / Ex. 6 and Personal Privacy / Ex. 6 are in both lists, but there are IDs there that I think shouldn't be. Those in red I believe should be removed. Please confirm…

The following have access to Deliberative Process / Ex. 5

- Personal Privacy / Ex. 6 – *Believe this to belong to David Rizzi, that left a long time ago*
- Personal Privacy / Ex. 6 Erik Leckner
- Personal Privacy / Ex. 6 FAA EMP – *Not sure what/who this is*
- Personal Privacy / Ex. 6 Rakhi Madhaven Nair Kamala
- Personal Privacy / Ex. 6 Svitlana Shlykova - *this is the internal ID for Svitlana's EPA account and no longer needed*
- Personal Privacy / Ex. 6 Cha-Chi Fan – *This is the external ID for Cha Chi Fan, which is not Cindy. I think this should be removed and may have mistakenly been added thinking it was Cindy*
- Personal Privacy / Ex. 6 – *This is the external ID for Jess Ferguson, which can be removed*
- Personal Privacy / Ex. 6 - *Don't believe this is anyone who needs access now so inclined to remove it*
- Personal Privacy / Ex. 6 lata Fomenko – *This is the internal ID for Zlata's EPA account and no longer needed*

For emp_developers:

- Personal Privacy / Ex. 6
- Personal Privacy / Ex. 6
- Personal Privacy / Ex. 6 *This is the external ID for Jess Ferguson, which can be removed*
- Personal Privacy / Ex. 6 *This is the external ID for Svitlana, which can be removed*

Thanks,
Dan

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/1/2018 6:29:04 PM
To: Page, Alison [Page.Alison@epa.gov]
Subject: RE: INC000002516351

Thanks Ali! Will definitely help the dev environment with additional RAM.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

-----Original Message-----
From: Page, Alison
Sent: Thursday, March 1, 2018 9:26 AM
To: Oldham, William <Oldham.William@epa.gov>; Starke, Phillip <Starke.Phillip@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: EPACALLCENTER <EPACALLCENTER@epa.gov>; Abney, Willie <Abney.Willie@epa.gov>
Subject: RE: INC000002516351

Thanks Bill! Yes, it is a high computing laptop so you're most likely correct. I'm adding Christian Leckner to this email chain (since it's his laptop) so he can provide the system model information you need.

Christian, please reply all with this information so Bill and Willie can review it.

Thanks,
Ali Page
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
page.alison@epa.gov | (o) 919.200.7283
http://intranet.epa.gov/webdev

-----Original Message-----
From: Oldham, William
Sent: Wednesday, February 28, 2018 7:18 PM
To: Page, Alison <Page.Alison@epa.gov>; Starke, Phillip <Starke.Phillip@epa.gov>
Cc: EPACALLCENTER <EPACALLCENTER@epa.gov>; Abney, Willie <Abney.Willie@epa.gov>
Subject: RE: INC000002516351

Hi Ali,

I can concur on your request, but it will probably require Willie Abney's approval from DSSD and the contractor support functions. I've added him to the CC for his OK.

Phillip is out on leave, but if you provide me the system model number you want to increase the RAM on, I can provide you the information for the correct RAM modules. I'm thinking if it's a High Computing laptop, it's probably a Dell Latitude E6540. Those models came with 8 GB (2 x 4 GB), so it would need 16 GB (2 x 8 GB) modules to max out the RAM.

Thanks

William "Bill" Oldham
U.S. Environmental Protection Agency
Office of Environmental Information (OEI) Office of Information Technology Operations (OITO) Desktop Support Services Division (DSSD)
Office: 919.541.2818
Mobile: 919.998.9980

EZ Tech – http://intranet.epa.gov/eztech

-----Original Message-----
From: Page, Alison
Sent: Wednesday, February 28, 2018 5:02 PM

To: Starke, Phillip <Starke.Phillip@epa.gov>; Oldham, William <Oldham.William@epa.gov>
Cc: EPACALLCENTER <EPACALLCENTER@epa.gov>
Subject: FW: INC000002516351

Hi William and Phillip,

Would you mind approving the below request for additional RAM for one of my Java developers supporting Rob Thomas's Emergency Management Portal? If so, please reply all so that EPA call center is aware of your approval.

Thanks so much in advance,
Ali Page
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
page.alison@epa.gov | (o) 919.200.7283
http://intranet.epa.gov/webdev
-----Original Message-----
From: EPA Call Center [mailto:epacallcenter@epa.gov]
Sent: Wednesday, February 28, 2018 2:35 PM
To: Page, Alison <Page.Alison@epa.gov>
Subject: INC000002516351

Good afternoon Mrs. Page,
This is in Reference to user Mr. Leckner All requests for additional RAM must be approved by an IMO. Please have your IMO contact EZTech for this request. Also, if you need further details on what type of RAM you need, or how much you may contact Phillip Starke.

If you have any further questions you may contact the EZTech help desk at 1-866-411-4372, option 3. If you do not have any further questions please notify myself or Kimberly, and we will get this ticket closed for you.

Thank you,
Kimberly

Email Attachment :

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/15/2018 9:20:00 PM
To: Thomas, Rob [Thomas.Rob@epa.gov]
Subject: RE: JDK Differences on Projects

Hi Rob,

Now I know exactly what compiler versions they used for each by **inspecting each of the class files** (forensics) deployed via the .war files.

I see no reason why our first initial releases can't be an automatic upgrade to JDK 1.8 as we release updated .war files, but I will validate that as well in testing. The runtime Java runtime Environment (JRE) is set to 1.8 in staging and production, as far as I know from requests I had made via email. I will also verify the deployment JRE(s) via the actual deployment Tomcat libraries.

Best regards,

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Thursday, March 15, 2018 5:16 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: JDK Differences on Projects

Hi Christian.

I agree we should move to JDK 1.8 for all future deployment. We don't want libraries to be deprecated. Good for the Good news.

I'm glad your forensic work paid off. Guidant kept a lot of things in the dark...for years. I can't answer why they didn't upgrade the compilers. Thanks.

Rob

From: Leckner, Erik
Sent: Wednesday, March 14, 2018 10:07 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: JDK Differences on Projects

Hi Rob

Furthermore, I think we could keep these all at 1.8 in our initial future deployments, as Java is backward compatible (except when it gets too far back when they deprecate earlier libraries over time). That's good news from a dev comparison standpoint, considering we didn't have staging's source code.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Wednesday, March 14, 2018 10:05 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: JDK Differences on Projects
Importance: High

Hi Rob

After the **compare** program I had written, which revealed differences in sma, oildb, and equipment, but empadmin and fr the same between building off local and comparing to staging, I noticed the following:

Deliberative Process / Ex. 5

So detailed forensic data analysis that I worked on paid off.

Salient had different compiler versions used to build the war files when they deployed onto staging even though all the apps run off jre 1.8 in runtime. This explains why empadmin and fr were identical in my dev environment.

So the good news is this: the differences are because of different compilers that they used (earlier java compilers for sma, oildb, and equipment). I still need to compile on those versions to compare, but I suspect the file class sizes will be different because of compilers. Not sure why they didn't bother upgrade oildb, equipment, and sma to 1.8 when its running anyways off of 1.8.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/13/2018 7:18:56 PM
To: Thomas, Rob [Thomas.Rob@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: IAM Web Service

Hi Rob

So you're trying to grant additional roles and you're receiving that Kevin belongs already to the Restricted Data group. I also encountered an issue similar with the system as it repeated the previous error in the display.

I am going to look deeper into this and further understand the role/group hierarchies.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Tuesday, March 13, 2018 3:12 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: IAM Web Service

Hi Christian.

This is what I receive now for Kevin.

Personal Privacy / Ex. 6

Rob

From: Leckner, Erik
Sent: Tuesday, March 13, 2018 3:09 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: IAM Web Service

Hi Rob,

Yes, to all of *us* now. This should work for the OIG agent – please let me know whether you encounter any issues.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Tuesday, March 13, 2018 2:54 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: IAM Web Service

HI Christian. After you sent the text from the Role Administration Guide her statement makes sense now.

From: Leckner, Erik
Sent: Tuesday, March 13, 2018 1:53 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>

Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: FW: IAM Web Service

Hi Rob

The email which I received was included in the thread below ☺ Thank you for the great assistance thus far!

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Tuesday, March 13, 2018 12:04 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: IAM Web Service

Hey Christian. Please send me that email. They may not know who you are and what you are requesting. I have 8 other errors regarding EMBI. This time its for changing permissions for an OIG agent. Let me know what you can do. Thanks.

Rob

From: Leckner, Erik
Sent: Monday, March 12, 2018 2:34 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: FW: IAM Web Service

Just an update – seeing if Tarsha can shed some more light into the EMBI config issue for adding users to EMBI related groups (attacking the issue on various fronts).

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, March 12, 2018 2:07 PM
To: WAM Support <WAM_Support@epa.gov>
Subject: RE: IAM Web Service

Hello Tarsha,

Can you further explain? There is only one dropdown so an admin via EMP can only select one option at a time. When they do, the error occurs. So how would this work – did this ever work, etc?

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT

949-244-6501 | leckner.erik@epa.gov

From: WAM Support
Sent: Monday, March 12, 2018 8:51 AM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; WAM Support <WAM_Support@epa.gov>
Subject: RE: IAM Web Service

Hi Erik,

Access to the role, Deliberative Process / Ex. 5 must be coupled with the role, Deliberative Process / Ex. 5 for the user to access the EMBI subject areas, dashboards and data.

Thanks,

Tarsha Jackson
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency

79 TW Alexander Drive, Building 4401, P.O. Box 13668, Research Triangle Park, NC 27709
919.200.7432 | jackson.tarsha@epa.gov | tarsha.jackson@csra.com | www.csra.com
Follow us on Facebook | Twitter | LinkedIn

CSRA
Think Next. Now.

From: Leckner, Erik
Sent: Friday, March 9, 2018 4:46 PM
To: WAM Support <WAM_Support@epa.gov>
Subject: RE: IAM Web Service

This email was intended for anyone in WAM Support.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Friday, March 9, 2018 4:45 PM
To: WAM Support <WAM_Support@epa.gov>
Subject: RE: IAM Web Service

Hello James

In both production and staging, the IAM web service encounters this error whenever attempting to add users to the EMBI group classification. Can you see whether the IAM server is properly configured to add users to groups for this group classification? Rob Thomas had first encountered this issue today when trying to add a user to the group.

Deliberative Process / Ex. 5

Thanks in advance.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/1/2018 6:27:35 PM
To: Page, Alison [Page.Alison@epa.gov]; Oldham, William [Oldham.William@epa.gov]; Starke, Phillip [Starke.Phillip@epa.gov]
CC: EPACALLCENTER [EPACALLCENTER@epa.gov]; Abney, Willie [Abney.Willie@epa.gov]
Subject: RE: INC000002516351

Hello Bill,

It is a Dell Latitude E6540. Thank you for looking into this.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

-----Original Message-----
From: Page, Alison
Sent: Thursday, March 1, 2018 9:26 AM
To: Oldham, William <Oldham.William@epa.gov>; Starke, Phillip <Starke.Phillip@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: EPACALLCENTER <EPACALLCENTER@epa.gov>; Abney, Willie <Abney.Willie@epa.gov>
Subject: RE: INC000002516351

Thanks Bill! Yes, it is a high computing laptop so you're most likely correct. I'm adding Christian Leckner to this email chain (since it's his laptop) so he can provide the system model information you need.

Christian, please reply all with this information so Bill and Willie can review it.

Thanks,
Ali Page
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
page.alison@epa.gov | (o) 919.200.7283
http://intranet.epa.gov/webdev

-----Original Message-----
From: Oldham, William
Sent: Wednesday, February 28, 2018 7:18 PM
To: Page, Alison <Page.Alison@epa.gov>; Starke, Phillip <Starke.Phillip@epa.gov>
Cc: EPACALLCENTER <EPACALLCENTER@epa.gov>; Abney, Willie <Abney.Willie@epa.gov>
Subject: RE: INC000002516351

Hi Ali,

I can concur on your request, but it will probably require Willie Abney's approval from DSSD and the contractor support functions. I've added him to the CC for his OK.

Phillip is out on leave, but if you provide me the system model number you want to increase the RAM on, I can provide you the information for the correct RAM modules. I'm thinking if it's a High Computing laptop, it's probably a Dell Latitude E6540. Those models came with 8 GB (2 x 4 GB), so it would need 16 GB (2 x 8 GB) modules to max out the RAM.

Thanks

William "Bill" Oldham
U.S. Environmental Protection Agency
Office of Environmental Information (OEI) Office of Information Technology Operations (OITO) Desktop Support Services Division (DSSD)
Office: 919.541.2818
Mobile: 919.998.9980

EZ Tech – http://intranet.epa.gov/eztech

-----Original Message-----
From: Page, Alison
Sent: Wednesday, February 28, 2018 5:02 PM
To: Starke, Phillip <Starke.Phillip@epa.gov>; Oldham, William <Oldham.William@epa.gov>
Cc: EPACALLCENTER <EPACALLCENTER@epa.gov>
Subject: FW: INC000002516351

Hi William and Phillip,

Would you mind approving the below request for additional RAM for one of my Java developers supporting Rob Thomas's Emergency Management Portal? If so, please reply all so that EPA call center is aware of your approval.

Thanks so much in advance,
Ali Page
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
page.alison@epa.gov | (o) 919.200.7283
http://intranet.epa.gov/webdev
-----Original Message-----
From: EPA Call Center [mailto:epacallcenter@epa.gov]
Sent: Wednesday, February 28, 2018 2:35 PM
To: Page, Alison <Page.Alison@epa.gov>
Subject: INC000002516351

Good afternoon Mrs. Page,
This is in Reference to user Mr. Leckner All requests for additional RAM must be approved by an IMO. Please have your IMO contact EZTech for this request. Also, if you need further details on what type of RAM you need, or how much you may contact Phillip Starke.

If you have any further questions you may contact the EZTech help desk at 1-866-411-4372, option 3. If you do not have any further questions please notify myself or Kimberly, and we will get this ticket closed for you.

Thank you,
Kimberly

Email Attachment :

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/9/2018 6:51:37 PM
To: Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Thomas, Rob [Thomas.Rob@epa.gov]; McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; Goods, Lawanna [Goods.Lawanna@epa.gov]; Chilivery, Swetha [chilivery.swetha@epa.gov]
CC: Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]; Campbell, Ed [Campbell.Ed@epa.gov]; EMP Helpdesk [EMP_Helpdesk@epa.gov]
Subject: RE: Oil dB Access - LT

Hi

I'll take a look at it in a bit.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Friday, March 9, 2018 1:37 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: Oil dB Access - LT

Hey Rob et all.

I tried my account in "EMP Role Admin" module. I successfully added myself in Oildb group, but got same error when I tried to add myself in **Deliberative Process / Ex. 5** I checked database side and didn't see anything unusual. We may need help from Christian and Rakhi to look at Java code and reach out to WAM group for troubleshooting. Please let me know if you need anything else from me.

Thanks!
Cindy

From: Thomas, Rob
Sent: Friday, March 9, 2018 1:22 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: Oil dB Access - LT

Great. Thanks.

From: Fan, Cindy (Yanqian)
Sent: Friday, March 9, 2018 1:22 PM

To: Thomas, Rob <Thomas.Rob@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: Oil dB Access - LT

Let me take a look now.

From: Thomas, Rob
Sent: Friday, March 9, 2018 1:21 PM
To: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: FW: Oil dB Access - LT

Hi Cindy and Swetha et all.

I ran into this error when I tried to adde Lawrence Torres to the said group in the graphic.

Deliberative Process / Ex. 5

Please do. Thanks.

Rob Thomas

From: Swackhammer, J-Troy
Sent: Thursday, March 8, 2018 9:53 AM
To: Reich, Peter <Reich.Peter@epa.gov>
Cc: Torres, Lawrence <Torres.Lawrence@epa.gov>; Thomas, Rob <Thomas.Rob@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: RE: Oil dB Access - LT

Sure. Pete.

EMP Helpdesk: Please grant Lawrence Torres access and editing rights to Oil DB.

Thx much,
Troy

From: Reich, Peter
Sent: Wednesday, March 07, 2018 7:18 PM
To: Swackhammer, J-Troy <Swackhammer.J-Troy@epa.gov>
Cc: Torres, Lawrence <Torres.Lawrence@epa.gov>
Subject: FW: Oil dB Access - LT

Hi Troy,

We have a new inspector, LT, who you probably met and we are getting him up to speed. Can you please get him signed up for access to the database? His contact info is included below.

Thanks,

Pete

Pete Reich
U.S. EPA Region 9 Oil Program
Clean Water Act Compliance Office
Enforcement Division
75 Hawthorne Street (ENF-3-2)
San Francisco CA 94105
O: 415-972-3052
reich.peter@epa.gov

www.epa.gov/oilspill

From: Torres, Lawrence
Sent: Wednesday, March 07, 2018 4:13 PM
To: Reich, Peter <Reich.Peter@epa.gov>
Subject: Oil dB Access - LT

Reminder:
Write Troy an email to request access to the Oil Database for Lawrence Torres

Lawrence Torres
Clean Water Enforcement Section II (ENF-3-2)
U.S. EPA Region 9
75 Hawthorne Street
San Francisco, CA 94105
(P) 415-947-4211
Torres.Lawrence@epa.gov

To read more information about EPA's Stormwater Program visit:
https://www.epa.gov/npdes/npdes-stormwater-program

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/5/2018 9:24:19 PM
To: Thomas, Rob [Thomas.Rob@epa.gov]; Campbell, Ed [Campbell.Ed@epa.gov]
CC: Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]
Subject: RE: RE: EMP Admin error

Note that (i) below – the application currently doesn't instruct the user to re-login, just an generic error message is presented to the user in the form of a popup alert such as:"Error detected…", "Error while…", etc. although the application could just as well presented an alert for the user to re-login.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, March 5, 2018 4:16 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: RE: EMP Admin error
Importance: High

Hello Rob et al.

So, I did a little exploration and noticed that other similar types of errors due to session logout/timeout were handled differently. For example, for user search in the same conditions as discussed in previous emails, the code displays the returned login page within the page itself (which Rob saw as an alert for getting groups for a particular application id). So, as previously noted, we could do one of the following:

i) Display a message for the user to re-login;
ii) Add an Ajax error handler to handle these types of events by redirecting the user to re-authenticate (i.e. login page).
iii) Do as it is done for user search in same page by displaying inline the login page.

ii) is my recommended approach, both (i) and (iii) is how it is done currently for other areas of the application, with (iii) for user search on the same page.

What Rob saw erroneously as a popup alert was the actual login page with a parser error (where the page was expecting json but received a html/text page instead).

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Principal Engineer
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From: Leckner, Erik
Sent: Monday, March 5, 2018 3:07 PM
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Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: RE: EMP Admin error
Importance: High

Hi Rob et al.

As promised, I was easily able to reproduce the error by:

Opening another tab/window in Chrome (this issue is independent of browser/version) and logout in that tab. Then select the application (id) and the error will occur. See below.

Deliberative Process / Ex. 5

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Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, March 5, 2018 2:54 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian)

<fan.yanqian@epa.gov>
Subject: RE: EMP Admin error
Importance: High

Hello Rob et al.,

The issue appears to be the following:

An Ajax call is made to the epmadmin application server. Since the user's session has expired, the asynchronous call returns an error. The UI, in response to the error returned, displays a Javascript alert popup message to the user.

Deliberative Process / Ex. 5

I suspect that this isn't the only place that this type of error exists in the application.

This could be resolved by one of the following:

i) Display a message for the user to re-login;
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Most likely, I can reproduce this type of error, by logging out in another window and attempt to execute the same Ajax call from the original window.

Note that it would be nice to have access to production and staging logs, and once we have a dev server, we can run these types of tests before deployment. For a quick turn-around, we could just load deploy the pages which have issues with their resolutions.

Best,

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Hey Ed.

Thanks for looking into this. I did use "Snipping Tool" just didn't split it in two. ☺ I used IE also.. I think the issue boiled down to the time-out and the re-logging in screen. It obviously put in to the EMPAdmin but my access was limited until I went to the (base) log in page to enter EMP again. Maybe that's were we should look.

Rob Thomas
Sent from Mail for Windows 10

From: Fan, Cindy (Yanqian)
Sent: Monday, March 5, 2018 12:39:10 PM
To: Campbell, Ed; Thomas, Rob
Cc: Leckner, Erik; Madhavan Nair Kamala Devi, Rakhi
Subject: RE: EMP Admin error

Yes, I used IE with version 11.909.15063.0.

From: Campbell, Ed
Sent: Monday, March 5, 2018 12:37 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: EMP Admin error

Hey Rob,

Quick notes, and I'm adding the team who had input thus far.

1. Cindy was not able to reproduce the error, which is good. Perhaps this is a browser issue? Cindy, you were using IE, correct?
2. Rakhi and Christian were wondering if you could produce a slightly higher resolution screen grab of the error? Maybe just use snipping to grab the top half of it, and send a second email with the lower half if needed?

Thanks,

Ed Campbell
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
campbell.ed@epa.gov | (o) 919.200.7243
http://intranet.epa.gov/webdev

From: Thomas, Rob
Sent: Monday, March 05, 2018 11:28 AM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Cc: EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: EMP Admin error

Hi Ed.

This happened when I tried to look at groups in EMPAdmin.

Deliberative Process / Ex. 5

Any thoughts from the team? Thanks.

Regards,
Rob Thomas | w: 202.564.7507 | c: 202.697.0474 | fx: 202.564.8731 | US EPA | OLEM, OEM |
Emergency Management Portal: System Owner/COR/PM | ISSO | FITARA Lead | MAAC Prioritization Rep

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 2/27/2018 7:57:58 PM
To: Thomas, Rob [Thomas.Rob@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: FW: Deliberative Process / Ex. 5 Access For EMP Developers

Importance: High

Hello Rob,

This was the request to Dan that you had sent on Feb 21:

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Wednesday, February 21, 2018 3:38 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Ferko, Dan <Ferko.Daniel@epa.gov>
Subject: RE: Deliberative Process / Ex. 5 Access For EMP Developers

Hi Erik. Thanks for the feedback.

Dan:
What NCC group should we send a request to in order for the security privileges of Personal Privacy / Ex. 6 to occur for Erick and Rakhi? Thanks.

Rob Thomas

From: Leckner, Erik
Sent: Wednesday, February 21, 2018 3:35 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Ferko, Dan <Ferko.Daniel@epa.gov>
Subject: RE: Deliberative Process / Ex. 5 Access For EMP Developers

Hello Rob

This is something one that one of the EPA IT server/fractal admins could grant (most likely the same admin that set us up with our credentials and limited privileges).

Thanks in advance.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Wednesday, February 21, 2018 3:33 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Ferko, Dan <Ferko.Daniel@epa.gov>
Subject: RE: Deliberative Process / Ex. 5 Access For EMP Developers

Hi all.
What do we need to happen for the Security privileges of Personal Privacy / Ex. 6 ?

Rob

From: Leckner, Erik
Sent: Wednesday, February 21, 2018 2:47 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Thomas, Rob <Thomas.Rob@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>
Subject: RE: Deliberative Process / Ex. 5 Access For EMP Developers

Hello Ed

Rakhi and I both have access and privileges to see into the public data emp directories. However, I would recommend having an admin grant us security privileges of Personal Privacy / Ex. 6 , so we can issue the **sudo -su** command.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Campbell, Ed
Sent: Wednesday, February 21, 2018 2:38 PM
To: Chilivery, Swetha <chilivery.swetha@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Goods, Lawanna <Goods.Lawanna@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Thomas, Rob <Thomas.Rob@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>
Subject: FW: Deliberative Process / Ex. 5 Access For EMP Developers

Hi Team,

During our ADC Call today, Rob asked that we confirm Staging / Fractal access for our team has been granted. This will resolve an option action item. Can you please confirm with me that you have the Fractal access you need (if you need it).

Thanks!

Ed

From: Campbell, Ed
Sent: Thursday, February 08, 2018 10:13 AM
To: Ferko, Dan <Ferko.Daniel@epa.gov>; Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: Deliberative Process / Ex. 5 Access For EMP Developers

Thanks Dan, I agree that these names can be removed.

From: Ferko, Dan
Sent: Thursday, February 08, 2018 10:11 AM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Deliberative Process / Ex. 5 Access For EMP Developers

Rob, Ed,

Below is a list of folks who have access to EMP staging server fractal. There are two groups, one for general server access (first group) and another with more privs specifically for developers. I see the two new developers (rmadhava and eleckner) are in both lists, but there are IDs there that I think shouldn't be. Those in red I believe should be removed. Please confirm…

The following have access to Deliberative Process / Ex. 5

- (Personal Privacy / Ex. 6 – *Believe this to belong to David Rizzi, that left a long time ago*
- (Personal Privacy / Ex. 6) Erik Leckner
- Personal Privacy / Ex. 6 FAA EMP – *Not sure what/who this is*
- (Personal Privacy / Ex. 6 Rakhi Madhaven Nair Kamala
- Personal Privacy / Ex. 6 Svitlana Shlykova - *this is the internal ID for Svitlana's EPA account and no longer needed*
- Personal Privacy / Ex. 6 Cha-Chi Fan – *This is the external ID for Cha Chi Fan, which is not Cindy. I think this should be removed and may have mistakenly been added thinking it was Cindy*
- Personal Privacy / Ex. 6 – *This is the external ID for Jess Ferguson, which can be removed*
- Personal Privacy / Ex. 6 - *Don't believe this is anyone who needs access now so inclined to remove it*
- Personal Privacy / Ex. 6 Zlata Fomenko – *This is the internal ID for Zlata's EPA account and no longer needed*

For emp_developers:

- Personal Privacy / Ex. 6
-
- Personal Privacy / Ex. 6 *This is the external ID for Jess Ferguson, which can be removed*
- Personal Privacy / Ex. 6 *This is the external ID for Svitlana, which can be removed*

Thanks,
Dan

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
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To: Thomas, Rob [Thomas.Rob@epa.gov]; Campbell, Ed [Campbell.Ed@epa.gov]
CC: Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]
Subject: RE: RE: EMP Admin error

Importance: High

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Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
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Deliberative Process / Ex. 5

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Deliberative Process / Ex. 5

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Cc: Leckner, Erik; Madhavan Nair Kamala Devi, Rakhi
Subject: RE: EMP Admin error

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Cc: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
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ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
campbell.ed@epa.gov | (o) 919.200.7243
http://intranet.epa.gov/webdev

From: Thomas, Rob
Sent: Monday, March 05, 2018 11:28 AM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Cc: EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: EMP Admin error

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Deliberative Process / Ex. 5

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Rob Thomas | w: 202.564.7507 | c: 202.697.0474 | fx: 202.564.8731 | US EPA | OLEM, OEM |
Emergency Management Portal: System Owner/COR/PM | ISSO | FITARA Lead | MAAC Prioritization Rep

Message

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Sent: 4/3/2018 8:59:15 PM
To: Thomas, Rob [Thomas.Rob@epa.gov]
Subject: FW: Action Items - Steps (Two updates to action item)

Importance: High

Hi Rob,

Two additions to list below.

Note that Personal Privacy / Ex. 6 user, some root access granted, group Deliberative Process / Ex. 5 established, code copied from staging to server and ownership to Personal Privacy / Ex. 6 and Deliberative Process / Ex. 5 completed.

Best,

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Tuesday, April 3, 2018 4:56 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: Action Items - Steps (Two updates to action item)
Importance: High

LIST

IAM	Followup to keep track
Middleware	Approve (ADC, Rob); Paula Ramp Up/Refresh Memory; Meeting with Paula; Also Paula needs to open up staging files for read access so we can sync any changes made on either end (dev to staging and staging to dev)
DbSync for Groups (Cindy, IAM, Christian)	Cindy working with IAM team and Dev team to have dbsync in place for IAM and app groups
Source Code	Elliot/Salient; Contigency Plan
Repository	Christian/Greg (Root, etc); svnserve; then possibly httd for subversion; decide branching, tags, releases (kind of the same thing you are doing with JIRA but with source code repository
Keystores, private keys, certificates	Generate new keystores (storage of keys and certs) to communicate with new IAM services created/configured above; etc.
Build/Test Dev Code/Add to Subversion/Test SVN for new checkout	Christian; deploy; test; add to subversion; test a checkout; etc.
RAM	Tonya, Ed: Christian travel to EPA (again?)

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Tuesday, April 3, 2018 4:48 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: Action Items - Steps
Importance: High

IAM	Followup to keep track
Middleware	Approve (ADC, Rob); Paula Ramp Up/Refresh Memory; Meeting with Paula; Also Paula needs to open up staging files for read access so we can sync any changes made on either end (dev to staging and staging to dev)
Source Code	Elliot/Salient; Contigency Plan
Repository	Christian/Greg (Root, etc); svnserve; then possibly httd for subversion; decide branching, tags, releases (kind of the same thing you are doing with JIRA but with source code repository
Build/Test Dev Code/Add to Subversion/Test SVN for new checkout	Christian; deploy; test; add to subversion
RAM	Tonya, Ed: Christian travel to EPA (again?)

Christian Leckner
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Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/13/2018 7:08:57 PM
To: Thomas, Rob [Thomas.Rob@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: IAM Web Service

Hi Rob,

Yes, to all of *us* now. This should work for the OIG agent – please let me know whether you encounter any issues.

Christian Leckner
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949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Tuesday, March 13, 2018 2:54 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: IAM Web Service

HI Christian. After you sent the text from the Role Administration Guide her statement makes sense now.

From: Leckner, Erik
Sent: Tuesday, March 13, 2018 1:53 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: FW: IAM Web Service

Hi Rob

The email which I received was included in the thread below ☺ Thank you for the great assistance thus far!

Christian Leckner
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From: Thomas, Rob
Sent: Tuesday, March 13, 2018 12:04 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: IAM Web Service

Hey Christian. Please send me that email. They may not know who you are and what you are requesting. I have 8 other errors regarding EMBI. This time its for changing permissions for an OIG agent. Let me know what you can do. Thanks.

Rob

From: Leckner, Erik
Sent: Monday, March 12, 2018 2:34 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: FW: IAM Web Service

Just an update – seeing if Tarsha can shed some more light into the EMBI config issue for adding users to EMBI related groups (attacking the issue on various fronts).

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From: Leckner, Erik
Sent: Monday, March 12, 2018 2:07 PM
To: WAM Support <WAM_Support@epa.gov>
Subject: RE: IAM Web Service

Hello Tarsha,

Can you further explain? There is only one dropdown so an admin via EMP can only select one option at a time. When they do, the error occurs. So how would this work – did this ever work, etc?

Christian Leckner
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From: WAM Support
Sent: Monday, March 12, 2018 8:51 AM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; WAM Support <WAM_Support@epa.gov>
Subject: RE: IAM Web Service

Hi Erik,

Access to the role, **Deliberative Process / Ex. 5** must be coupled with the role, **Deliberative Process / Ex. 5** for the user to access the EMBI subject areas, dashboards and data.

Thanks,

Tarsha Jackson
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency

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919.200.7432 | jackson.tarsha@epa.gov | tarsha.jackson@csra.com | www.csra.com
Follow us on Facebook | Twitter | LinkedIn

CSRA

Think Next. Now.

From: Leckner, Erik
Sent: Friday, March 9, 2018 4:46 PM
To: WAM Support <WAM_Support@epa.gov>
Subject: RE: IAM Web Service

This email was intended for anyone in WAM Support.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Friday, March 9, 2018 4:45 PM
To: WAM Support <WAM_Support@epa.gov>
Subject: RE: IAM Web Service

Hello James

In both production and staging, the IAM web service encounters this error whenever attempting to add users to the EMBI group classification. Can you see whether the IAM server is properly configured to add users to groups for this group classification? Rob Thomas had first encountered this issue today when trying to add a user to the group.

Deliberative Process / Ex. 5

Thanks in advance.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 4/3/2018 8:49:29 PM
To: Thomas, Rob [Thomas.Rob@epa.gov]
Subject: FW: Action Items - Steps

Importance: High

Hi Rob,

Just an FYI which I sent to Ed for steps on dev (some are performed concurrently)

Christian Leckner
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From: Leckner, Erik
Sent: Tuesday, April 3, 2018 4:48 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: Action Items - Steps
Importance: High

IAM	Followup to keep track
Middleware	Approve (ADC, Rob); Paula Ramp Up/Refresh Memory; Meeting with Paula; Also Paula needs to open up staging files for read access so we can sync any changes made on either end (dev to staging and staging to dev)
Source Code	Elliot/Salient; Contigency Plan
Repository	Christian/Greg (Root, etc); svnserve; then possibly httd for subversion; decide branching, tags, releases (kind of the same thing you are doing with JIRA but with source code repository
Build/Test Dev Code/Add to Subversion/Test SVN for new checkout	Christian; deploy; test; add to subversion
RAM	Tonya, Ed: Christian travel to EPA (again?)

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Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 4/5/2018 9:17:19 PM
To: Thomas, Rob [Thomas.Rob@epa.gov]
Subject: RE: Group emp on staging access for Personal Privacy / Ex. 6, Rakhi

Absolutely. This has gone off board. I had to circle with Ed at least a dozen times to get Paula to do anything for us.

Recall the logs.

The other day, Paula thought you didn't know what Deliberative Process / Ex 5 instances were and I had to correct her.

The Personal Privacy / Ex. 6 thing the past.

Paula has a habit of circumventing the issues altogether and reposing questions to others. I can't even fathom who would want to look at Java logs than Java developers.

Fortunately, I now have root and Personal Privacy / Ex. 6 on dev so for full control on dev we will be OK.

Now IAM will be finishing soon with dev IAM, then Paula's team will at the very least be involved with the first install to match precisely what's on stage/prod. Some of the files/directories are hidden, so I have been working on getting that in the past several days.

Never used LOL in an email – here goes my first one. LOL. ☺

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From: Thomas, Rob
Sent: Thursday, April 5, 2018 5:10 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Group emp on staging access for Personal Privacy / Ex. 6 Rakhi

Keep me posted for any actions I need to approve of. I agree we need to have the same rights, access, permissions at the previous contractor. Even as they developed offsite. LOL.
Rob

From: Leckner, Erik
Sent: Thursday, April 5, 2018 5:04 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: FW: Group emp on staging access for Personal Privacy / Ex. 6, Rakhi

Hi Rob

I put you on bcc for this thread, since it has been very difficult getting Dan/Paula to properly grant us staging access to see the files there. We're working on it steadfast here, just wanted to keep you in the loop (in bcc).

BCC is sufficient, now that Dan is going to act on it.

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From: Leckner, Erik
Sent: Thursday, April 5, 2018 5:03 PM
To: Ferko, Dan <Ferko.Daniel@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: RE: Group emp on staging access for Personal Privacy / Ex. 6 Rakhi

Hi Dan

I have Personal Privacy / Ex. 6 on dev and I created a group Personal Privacy / Ex. 6 on dev.

For staging, we need at the very least emp group access. Rob and I both requested to Paula group access to all the files related to EMP under Rob's ownership several times.

There are additional directories/files which only Personal Privacy / Ex. 6 has access to on staging. If you grant me/Rakhi Personal Privacy / Ex. 6 access we can see all of it. If it needs to be just emp group access, then Paula needs to restore the proper permissions for read access to emp. This restrictions had caused great hardships for both Rakhi and I.

Thank you.

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From: Ferko, Dan
Sent: Thursday, April 5, 2018 4:58 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: RE: Group emp on staging access for Personal Privacy / Ex. 6, Rakhi

Need to know the way to arrange that for you and Rakhi. Is it done by adding you to a WAM group? If so, which group? That request would need to get to the WAM team.

Dan

From: Leckner, Erik
Sent: Thursday, April 05, 2018 4:55 PM
To: Ferko, Dan <Ferko.Daniel@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: RE: Group emp on staging access for Personal Privacy / Ex. 6, Rakhi

Hello Dan

Thanks. I requested [Personal Privacy / Ex. 6] access in early February 2018.

As you can see the previous dev team had access as their lanids are in the group in my comprehensive forensic analysis.

After all, they were the ones to decide/develop/create the files/apache deployments/httpd/modsecurity in the first place.

We should see what they saw/created.

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From: Ferko, Dan
Sent: Thursday, April 5, 2018 4:45 PM
To: Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Group emp on staging access for [Personal Privacy / Ex. 6], Rakhi

Paula,

I'm thinking we want things set up in EMP staging similar to how it was when Salient was the developer.

Is there a particular WAM group to which Rahki and Christian should be added, to give them privs that are approved for developers in Staging?

Thanks,
Dan

From: Leckner, Erik
Sent: Thursday, April 05, 2018 4:19 PM
To: Ferko, Dan <Ferko.Daniel@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: Group emp on staging access for [Personal Privacy / Ex. 6], Rakhi

Hi Dan,

Could you please provide eleckner and Rakhi **emp** group membership on staging? Currently, we are not part of the group.

Thanks in advance.

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
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Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/10/2018 9:26:18 PM
To: Page, Alison [Page.Alison@epa.gov]
Subject: FW: RE: EMP Admin error

Importance: High

Hi Ali

Since you weren't apart of the meeting which Ed and I had about the Rakhi concerns, here is what is going on and I really need it to stop.

1. Rakhi is interrupting meetings (even team meetings with personal comments).
2. Rakhi claimed as you saw in the previous set of emails that I was away when I was working on the latest defect Rob discovered in production. I had already requested from Paula the production logs, discussed with Cindy the defect config issue from WAM/IAM services (apps running in WAM security), analyzed the code, etc etc., yet Rakhi stated I was away.
3. Rakhi's experience is minimal. Ed stated that she on leave for several years but the tech stack well preceded those years.
4. Rakhi's experience with Full Stack is minimal. Database minimal (almost as if she was more Junior in her previous work than core dev).
5. Rakhi's junior comment as you know came out of the blue and demonstrates she has little to no experience on project setup. I can see that most likely other leads setup the environments in her experiences. I have helped her numerous times on even the simplest issues she encountered like not finding jar files (even a basic search in a file explorer would result in the files being found. IF she had looked at the project files she would have seen where they were.
6. When I discussed the thread below with her which Rob and I had on Monday, she told me she couldn't figure out that problem on her own even though while it may seem fairly technical below, this is basic stuff for full stack.
7. When she asked me about errors in her environment and even their code, she didn't recognize even the simplest of HTML and XML errors (basically Salient made former errors but simple in nature and not really an error but a warning versus an error types of mistakes.
8. When we were discussing login to the apps, I mentioned normalization, and she didn't really have any understanding of what it is or denormalization. These are basics before any engineer should be working on code design/hibernate design.
9. Even her project setup caused me to have to do what she was doing to reproduce her errors where she was commenting code early on when she shouldn't have. It was fairly interrupting that in itself.

My thoughts almost align with Ed's that she is very overly defensive as Ed stated on that call. This has no part in an engineering environment when we have serious decisions and out of the box solutions to provide. I think it goes further than just that – I think it's a competitive nature she wants to indulge in and even with my first job at Verizon after graduate school, I have never worked with anyone this junior on a project in Fullstack Java, Spring, Hibernate, etc places of work.

Anyways, if you could please discuss with her at your earliest convenience, it would be helpful. Even others are making comments in meetings such as when Cindy had to re-ask Rakhi a very basic topic that Rakhi had sounded misleading. I would like to be out of the loop on this this time around (as Ed and I had already discussed once), but I would like a confirmation that she had been spoken to about this. I am concerned that I am walking on eggshell environment with her.

And her analysis of the previous problem that I was working on for Rob, her approach was very simple and she should have concluded much more even in her preliminary analysis. It was no more than simple QA level of work that she did.

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From: Thomas, Rob
Sent: Tuesday, March 6, 2018 1:12 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: RE: EMP Admin error

Hi Christian. Sounds like a winner. Glad you have to experience and know how. (Like a walk in the park). Thanks.

Rob

From: Leckner, Erik
Sent: Tuesday, March 6, 2018 1:06 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: RE: EMP Admin error

Hi Rob,

Done it many times before (especially on backup of files where a F500 team had to restore its files) ☺

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From: Thomas, Rob
Sent: Tuesday, March 6, 2018 1:01 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: RE: EMP Admin error

Hi Christian.

It sounds like pure grunt work. Thanks for following through on this.

You're welcome on the call. If it will make life easier… write away. Thanks.

Rob

From: Leckner, Erik
Sent: Tuesday, March 6, 2018 12:19 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: RE: EMP Admin error

Also note that with the Java source files, they are compiled on the staging server, with no source. All other files such as HTML, JSP, XML, etc. files are not compiled so we can get actual file sizes to compare, whereas for compiled files, I have to compare the compiled sizes (.class_ files) versus the actual source (of all the .java files).

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From: Leckner, Erik
Sent: Tuesday, March 6, 2018 12:15 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: RE: EMP Admin error

Hi Rob,

Great call on that. Thanks! I think I may write a program to check file by file to check all file sizes so I can have a report should they not match up (other than the basic ones like property files, etc).

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From: Thomas, Rob
Sent: Tuesday, March 6, 2018 9:36 AM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: RE: EMP Admin error

Hey Christian.

If we don't have an emergency, let's wait till Wednesday meeting to find out how long it will take them bring the Dev Server online. If we don't have all files from Salient, we may have serious issues, if the files don't match up precisely. Thanks.

Rob

From: Leckner, Erik
Sent: Monday, March 5, 2018 5:39 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: RE: EMP Admin error

Hi Rob,

Thanks.

For solution (i), the way in which security is being handled is not typical currently. Typically, Ajax calls should return HTTP return status codes, such as in this case, a 302, 401 or 403, etc.. This is perhaps why they didn't provide the HTTP status code and url redirect for re-authentication.

From an online discussion on this topic from [https://stackoverflow.com/questions/8775593/is-it-possible-to-send-a-401-unauthorized-and-redirect-with-a-location]:

> I'm coming in very late here but I thought I'd add my two cents. As I understand it, the desire is to indicate that the user doesn't have the correct authorization and to prompt them to log in. Rudie understandably would like to return 401 Unauthorized (because the user needs to authorize by some mechanism, eg. logging in), and also forward them to the login page - but this is not very easy to accomplish and isn't supported out-of-the-box by most libraries. One solution is to display the login page in the body of the 401 response, as was suggested in another answer. However, let me take a look at this from the perspective of established/best practice.
>
> **Test case 1: Facebook**
> Navigating to a protected Facebook page (my user profile) while logged out results in a 404 Not Found response. Facebook serves up a general purpose "this page is not available" page, which also includes a login form. Interesting. Even more interesting: when I navigate to the "events" page, I'm served a 302 response which forwards to a login page (which returns a 200 response). So I guess their idea is to return 302 for pages that we *know* exist, but serve 404 for pages which may or may not exist (eg. to protect a user's privacy).
> **Test case 2: Google Inbox**
> Navigating to my inbox when I am logged out returns 302 and forwards me to a login page, similar to Facebook. I wasn't able to figure out how to make my Google+ profile private so no test data there...
>
> **Test case 3: Amazon.com**
> Navigating to my order history when I am logged out returns 302 and forwards me to a login page as before. Amazon has no concept of a "profile" page so I can't test that here either.
>
> To summarize the test cases here, it seems to be best practice to return a 302 Found and forward to a login page if the user needs to log in (although I would argue 303 See Other is actually more appropriate). This is of course just in the case where a real human user needs to input a username and password in an html form. For other types of authentication (eg. basic, api key, etc), 401 Unauthorized is obviously the appropriate response. In this case there is no need to forward to a login page.

[https://stackoverflow.com/questions/8775593/is-it-possible-to-send-a-401-unauthorized-and-redirect-with-a-location]

The HTTP response status code **302 Found** is what Google Inbox and Amazon.com does whenever performing URL redirection. An HTTP response with the 302 status code will additionally provide a URL in the header field location.

This would require further exploration how the empadmin ***server*** application and associated applications like fr, equipment currently replies in different cases, etc. Supposing that the security framework isn't currently providing the means to do this without a overhaul on the server side, (ii) would be using some logic that isn't standard (such as what Google, Chase, etc all do today).

For (i), yes, they didn't handle it other than just a popup alert with the html page itself. Usersearch placed it inline and had instructed the server on the Ajax call to return HTML.

As for dev environment or only deploying a few files until we have dev server, which deployment method are you suggesting that we do:

1. Wait for the dev environment to be setup and then we can deploy examine file by file that the war files are the same as where Salient had left off; or
2. Deploy individual files (and keep note which files changed until we have a chance to test on a stable dev environment). In this approach, I would just deploy those files, and make a copy of what currently is on Staging and overwrite the files which have changed. Since we don't yet have a dev environment other than locally, and security things like cookie generation seem to be an issue without testing to see whether this occurs on a dev Linux box), we could deploy the entire war but it could be risky if the files left for us from Salient don't match up precisely with what is on staging currently.

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Principal Engineer
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949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Monday, March 5, 2018 4:57 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: RE: EMP Admin error

Hello Christian.

Then let's walk that way. I'm familiar with those applications. We should investigate those other applications in the application suite.

The first solution works. Because the Dev Server will be our Dev Environment. NCC ADC Team is having heartburn about us doing Dev Environment on a Staging Server. Can't slip hairs when issues arise. ☹ That's all sounds great and standard ops, can't wait. Yeah that master repository would have worked wonders.

For: (iii) is how it currently done for userSearch, which could also be replaced with (ii). Let's verify and replace "userSearch" with (ii).

For Solution (i) they rolled the dice and fortunately didn't crap out. ☺ Thanks all.

Rob

From: Leckner, Erik
Sent: Monday, March 5, 2018 4:48 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: RE: EMP Admin error

Hello Rob

Yes, (ii) is the right way to go (such as what you see in other applications like yahoo, Chase, Gmail, etc.). Note that this could apply to many other cases in the application set (empadmin, fr, etc) where they just popup an alert that an error occurred without determining what the actual error is.

I could deploy just the solution as page(s) until we get a dev environment, or we can first fully test our deployment on a new dev server before deploying to staging, etc. as it was done by Salient, etc. Once we do get a dev server, I/we can test in that environment and then freeze to a new Subversion repository (source code control) - since we weren't given the Subversion master repository (history of source control from the master) from Salient.

(iii) is how it currently done for userSearch, which could also be replaced with (ii).

Solution (i) still needs to detect that it is a session/logout issue versus an application error and I think that is why they didn't go with that approach in other areas of the application (in the way that security operates in the application today). For usersearch they just inlined the html message which happens to the be the login/proceed page.

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From: Thomas, Rob
Sent: Monday, March 5, 2018 4:36 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: RE: EMP Admin error

Great Work Christian.

I chose (ii). But if (i) works with little headache... we could do that too.

In regards to your note:

> "Note that it would be nice to have access to production and staging logs, and once we have a dev server, we can run these types of tests before deployment. For a quick turn-around, we could just load deploy the pages which have issues with their resolutions."

If Ed hasn't told you already, we are working with NCC to get a Dev Environment, most likely on another server. We also have to clean up/remove unneeded Instances on Application and Database servers in Production & Staging Environments. EMP is a little bloated. Not to mention tame the wild stampede of web services.

Thanks.
Rob

From: Leckner, Erik
Sent: Monday, March 5, 2018 4:24 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: RE: EMP Admin error

Note that (i) below – the application currently doesn't instruct the user to re-login, just an generic error message is presented to the user in the form of a popup alert such as:"Error detected…", "Error while…", etc. although the application could just as well presented an alert for the user to re-login.

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From: Leckner, Erik
Sent: Monday, March 5, 2018 4:16 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: RE: EMP Admin error
Importance: High

Hello Rob et al.

So, I did a little exploration and noticed that other similar types of errors due to session logout/timeout were handled differently. For example, for user search in the same conditions as discussed in previous emails, the code displays the returned login page within the page itself (which Rob saw as an alert for getting groups for a particular application id). So, as previously noted, we could do one of the following:

i) Display a message for the user to re-login;
ii) Add an Ajax error handler to handle these types of events by redirecting the user to re-authenticate (i.e. login page).
iii) Do as it is done for user search in same page by displaying inline the login page.

ii) is my recommended approach, both (i) and (iii) is how it is done currently for other areas of the application, with (iii) for user search on the same page.

What Rob saw erroneously as a popup alert was the actual login page with a parser error (where the page was expecting json but received a html/text page instead).

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From: Leckner, Erik
Sent: Monday, March 5, 2018 3:07 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: RE: EMP Admin error
Importance: High

Hi Rob et al.

As promised, I was easily able to reproduce the error by:

Opening another tab/window in Chrome (this issue is independent of browser/version) and logout in that tab. Then select the application (id) and the error will occur. See below.

Deliberative Process / Ex. 5

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From: Leckner, Erik
Sent: Monday, March 5, 2018 2:54 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: EMP Admin error
Importance: High

Hello Rob et al.,

The issue appears to be the following:

An Ajax call is made to the epmadmin application server. Since the user's session has expired, the asynchronous call returns an error. The UI, in response to the error returned, displays a Javascript alert popup message to the user.

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I suspect that this isn't the only place that this type of error exists in the application.

This could be resolved by one of the following:

i) Display a message for the user to re-login;
ii) Add an Ajax error handler to handle these types of events by redirecting the user to re-authenticate (i.e. login page).

Most likely, I can reproduce this type of error, by logging out in another window and attempt to execute the same Ajax call from the original window.

Note that it would be nice to have access to production and staging logs, and once we have a dev server, we can run these types of tests before deployment. For a quick turn-around, we could just load deploy the pages which have issues with their resolutions.

Best,

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Hey Ed.
Thanks for looking into this. I did use "Snipping Tool" just didn't split it in two. ☺ I used IE also.. I think the issue boiled down to the time-out and the re-logging in screen. It obviously put in to the EMPAdmin but my access was limited until I went to the (base) log in page to enter EMP again. Maybe that's were we should look.

Rob Thomas
Sent from Mail for Windows 10

From: Fan, Cindy (Yanqian)
Sent: Monday, March 5, 2018 12:39:10 PM
To: Campbell, Ed; Thomas, Rob

Cc: Leckner, Erik; Madhavan Nair Kamala Devi, Rakhi
Subject: RE: EMP Admin error

Yes, I used IE with version 11.909.15063.0.

From: Campbell, Ed
Sent: Monday, March 5, 2018 12:37 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: EMP Admin error

Hey Rob,

Quick notes, and I'm adding the team who had input thus far.

1. Cindy was not able to reproduce the error, which is good. Perhaps this is a browser issue? Cindy, you were using IE, correct?
2. Rakhi and Christian were wondering if you could produce a slightly higher resolution screen grab of the error? Maybe just use snipping to grab the top half of it, and send a second email with the lower half if needed?

Thanks,

Ed Campbell
ITS-EPA III CSRA
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campbell.ed@epa.gov | (o) 919.200.7243
http://intranet.epa.gov/webdev

From: Thomas, Rob
Sent: Monday, March 05, 2018 11:28 AM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Cc: EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: EMP Admin error

Hi Ed.

This happened when I tried to look at groups in EMPAdmin.

Deliberative Process / Ex. 5

Any thoughts from the team? Thanks.

Regards,
Rob Thomas | w: 202.564.7507 | c: 202.697.0474 | fx: 202.564.8731 | US EPA | OLEM, OEM |
Emergency Management Portal: System Owner/COR/PM | ISSO | FITARA Lead | MAAC Prioritization Rep

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 4/5/2018 9:04:26 PM
To: Thomas, Rob [Thomas.Rob@epa.gov]
Subject: FW: Group emp on staging access for Personal Privacy / Ex. 6 Rakhi

Hi Rob

I put you on bcc for this thread, since it has been very difficult getting Dan/Paula to properly grant us staging access to see the files there. We're working on it steadfast here, just wanted to keep you in the loop (in bcc).

BCC is sufficient, now that Dan is going to act on it.

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From: Leckner, Erik
Sent: Thursday, April 5, 2018 5:03 PM
To: Ferko, Dan <Ferko.Daniel@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: RE: Group emp on staging access for Personal Privacy / Ex. 6 Rakhi

Hi Dan

I have Personal Privacy / Ex. 6 on dev and I created a group Deliberative Process / Ex. 5 on dev.

For staging, we need at the very least emp group access. Rob and I both requested to Paula group access to all the files related to EMP under Rob's ownership several times.

There are additional directories/files which only Personal Privacy / Ex. 6 has access to on staging. If you grant me/Rakhi Personal Privacy / Ex. 6 access we can see all of it. If it needs to be just emp group access, then Paula needs to restore the proper permissions for read access to emp. This restrictions had caused great hardships for both Rakhi and I.

Thank you.

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From: Ferko, Dan
Sent: Thursday, April 5, 2018 4:58 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: RE: Group emp on staging access for Personal Privacy / Ex. 6 Rakhi

Need to know the way to arrange that for you and Rakhi. Is it done by adding you to a WAM group? If so, which group? That request would need to get to the WAM team.

Dan

From: Leckner, Erik
Sent: Thursday, April 05, 2018 4:55 PM
To: Ferko, Dan <Ferko.Daniel@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: RE: Group emp on staging access for Personal Privacy / Ex. 6 Rakhi

Hello Dan

Thanks. I requested Deliberative Process / Ex. 5 access in early February 2018.

As you can see the previous dev team had access as their lanids are in the group in my comprehensive forensic analysis.

After all, they were the ones to decide/develop/create the files/apache deployments/httpd/modsecurity in the first place.

We should see what they saw/created.

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From: Ferko, Dan
Sent: Thursday, April 5, 2018 4:45 PM
To: Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Group emp on staging access for Personal Privacy / Ex. 6 Rakhi

Paula,

I'm thinking we want things set up in EMP staging similar to how it was when Salient was the developer.

Is there a particular WAM group to which Rahki and Christian should be added, to give them privs that are approved for developers in Staging?

Thanks,
Dan

From: Leckner, Erik
Sent: Thursday, April 05, 2018 4:19 PM
To: Ferko, Dan <Ferko.Daniel@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: Group emp on staging access for Personal Privacy / Ex. 6, Rakhi

Hi Dan,

Could you please provide Personal Privacy / Ex. 6 and Rakhi **emp** group membership on staging? Currently, we are not part of the group.

Thanks in advance.

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
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Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 3/10/2018 8:20:58 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]
CC: Thomas, Rob [Thomas.Rob@epa.gov]
Subject: FW: Tomcat instances

Importance: High

Hi Ed

I don't currently have even **read** access to the individual Tomcat server instances on **staging** to better understand the current configuration of Tomcat for each application as they run each application in their own process. I sent Dan and Paula a request for information, but is this really how we want to run our staging environment where I can't even view current configurations. I assume that the dev environment will be properly setup/configured but I can't even view (read only access) the current deployment to make a determination on how it is currently being done.

I think I should get **read only** access to the Tomcat server directories on staging so I can see current configuration. Even when we do get a dev machine, we're going to need to know how they configure it on staging/production since they run each application in a separate Tomcat instance. See below for more details. Thanks.

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From: Leckner, Erik
Sent: Saturday, March 10, 2018 3:12 PM
To: Ferko, Dan <Ferko.Daniel@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: Tomcat instances
Importance: High

Hi Dan,

Since I can't see config in the **staging** Tomcat directories, is it the case that all the Tomcat instances use the same port number, using different IP addresses and the server is configured with multiple IP addresses, and the *address* attribute of the <Connector> element for each Tomcat instance is set to the appropriate IP address?

How is this currently configured? I don't have access to **config** so I can't look on my own.

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