Message

From: Leckner, Erik [Leckner.Erik@epa.gov]
Sent: 4/30/2018 9:56:15 PM
To: Leckner, Erik [Leckner.Erik@epa.gov]
Subject: PSCP COPY FILE FROM PC TO LINUX

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 5/17/2018 7:30:10 PM
To: Chilivery, Swetha [chilivery.swetha@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]; Morgan, Jennifer [morgan.jennifer@epa.gov]; McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]
Subject: RE: EMBI

Hello Swetha

Maybe the groups need to be reassigned again as they somehow didn't make it over to OBIDEV117

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Thursday, May 17, 2018 3:29 PM
To: Chilivery, Swetha <chilivery.swetha@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: EMBI

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA

San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

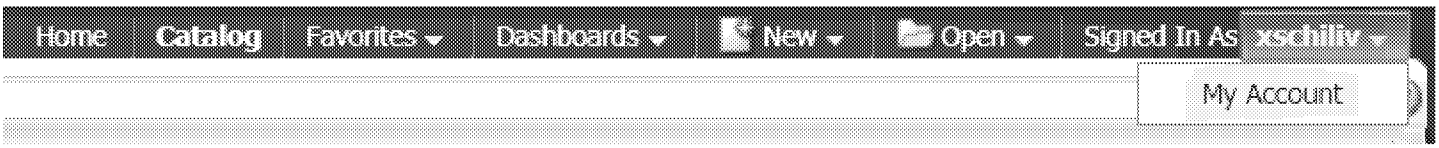
From: Chilivery, Swetha
Sent: Thursday, May 17, 2018 3:00 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: EMBI

Hi Christian,

Cindy is actually able to login. Her account is not showing 'access denied' error message.

Can you provide a screenshot of the Roles assigned in EMBI DEV:
Please navigate through the below steps to check your Roles:

1. Top right corner on the blue bar, click on your User Name and then click on 'My Account'.



\

2. On 'My Account' pop-up window, click on 'Roles and Catalog Groups' tab. You will see the list of Roles assigned to your account.

My Account

Deliberative Process / Ex. 5

Regards,
Swetha

From: Leckner, Erik
Sent: Thursday, May 17, 2018 2:49 PM
To: Chilivery, Swetha <chilivery.swetha@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: EMBI
Importance: High

for the nested HQ Measures Report link, I get an access denied for user to path (which means it accepted my login but does not provide me as a user access to the dashboard layout folders, etc). Could they perhaps look at the permissions for either group permissions. For example, suppose it is a Linux/Unix box. Then I may not be a member of the group for R access – it may require running a Personal Privacy / Ex. 6 at the Linux Linux/Unix command line. If it's a Windows machine, it would be setting permissions via a R grant.

Please ask the team to check the permissions are set to for the EMBI shared resource directories and subfolders for group access. I may not even be a member of the group yet. Same thing for Cindy and Jenn.

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Thursday, May 17, 2018 2:41 PM
To: Chilivery, Swetha <chilivery.swetha@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: EMBI

Hi Swetha

Im in via EMBI link, let me see about the other links

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Chilivery, Swetha
Sent: Thursday, May 17, 2018 2:13 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: EMBI

Hi Christian,

OBIEE Admin confirmed that OBIEE dev always uses WAM production, never WAM dev -
Deliberative Process / Ex. 5 Hence, we are not able to login using DEV credentials.
Please try to login to DEV EMBI using production credentials. You can test with your credentials provided you have these groups assigned.

Jenn, can you please test with your Prod login credentials and also, add Deliberative Process / Ex. 5 Deliberative Process / Ex. 5 to Christian's account.

Regards,
Swetha

From: Leckner, Erik
Sent: Thursday, May 17, 2018 1:41 PM
To: Chilivery, Swetha <chilivery.swetha@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: EMBI
Importance: High

Hi Swetha

Has the EMBI software IT team administered proper access for the EMBI link yet today?

Thanks in advance.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [leckner.erik@usepa.onmicrosoft.com]
Sent: 4/24/2018 6:44:12 PM
To: Leckner, Erik [Leckner.Erik@epa.gov]
Subject: Outgoing call

Outgoing call

Skype for Business

Message

From: Leckner, Erik [leckner.erik@usepa.onmicrosoft.com]
Sent: 4/24/2018 6:43:36 PM
To: McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; +1 (617) 918-1051 [+1 (617) 918-1051@usepa.onmicrosoft.com]; McMillan, Larry [McMillan.Larry@epa.gov]; +1 (703) 308-8482 [+1 (703) 308-8482@usepa.onmicrosoft.com]; Mehaffey, Megan [Mehaffey.Megan@epa.gov]; Augustine, Scott [Augustine.Scott@epa.gov]; +1 (919) 541-1364 [+1 (919) 541-1364@usepa.onmicrosoft.com]; Mellon, Matthew T. [Mellon.Matthew@epa.gov]; Bahnfleth, Ryan [Bahnfleth.Ryan@epa.gov]; +1 (919) 541-4205 [+1 (919) 541-4205@usepa.onmicrosoft.com]; Morse, Daniel [Morse.Daniel@epa.gov]; Becker, Jon [Becker.Jon@epa.gov]; Bell, Mary [Bell.Mary@epa.gov]; Bousquin, Justin [Bousquin.Justin@epa.gov]; Burchette, John [Burchette.John@epa.gov]; Stanfield, Lucy [stanfield.lucy@epa.gov]; Charpentier, Mike [Charpentier.Mike@epa.gov]; Thoma, Connie [Thoma.Connie@epa.gov]; Chilivery, Swetha [chilivery.swetha@epa.gov]; Thomas, Rob [Thomas.Rob@epa.gov]; Clark, JeffreyF [Clark.JeffreyF@epa.gov]; Tunis, Catherine [Tunis.Catherine@epa.gov]; Connolly, Jennifer [Connolly.Jennifer@epa.gov]; Veresh, John [Veresh.John@epa.gov]; White, Dominique [White.Dominique@epa.gov]; Wieder, Jessica [Wieder.Jessica@epa.gov]; Leckner, Erik [Leckner.Erik@epa.gov]; Hamilton, Renee [Hamilton.Renee@epa.gov]; Hollenhorst, Thomas [Hollenhorst.Tom@epa.gov]; Hultgren, Torrin [Hultgren.Torrin@epa.gov]; Jenkins, Lisa [Jenkins.Lisa@epa.gov]; Jett, Steven [Jett.Steven@epa.gov]; Kaplan, Brian (ATSDR/DTHHS/OD) [Kaplan, Brian (ATSDR/DTHHS/OD)@usepa.onmicrosoft.com]; Kaplan, Brian (ATSDR/DTHHS/OD) [Kaplan, Brian (ATSDR/DTHHS/OD)@usepa.onmicrosoft.com]; Kaplan, Brian (ATSDR/DTHHS/OD) [Kaplan, Brian (ATSDR/DTHHS/OD)@usepa.onmicrosoft.com]; Kauth, Paisly [Kauth.Paisly@epa.gov]; Lennartz, Steven [Lennartz.Steven@epa.gov]; Murphy, Mark S. [Murphy.MarkS@epa.gov]; Pilant, Drew [Pilant.Drew@epa.gov]; Pluntke, Kurt [Pluntke.Kurt@epa.gov]; Prugar, Andrew [Prugar.Andrew@epa.gov]; Rackauskas, Eric [rackauskas.eric@epa.gov]; Rivera-Lupianez, Ana [Rivera-Lupianez.Ana@epa.gov]; Roberts, Eric [Roberts.Eric@epa.gov]; Schwartz, Alexander [schwartz.alexander@epa.gov]; Delisio, Edward [delisio.edward@epa.gov]; Smiley, Susan [smiley.susan@epa.gov]; DeNardi, Kristopher [DeNardi.Kristopher@epa.gov]; Smith, David G. [Smith.DavidG@epa.gov]; Evans, Aaron [Evans.Aaron@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Fontenot, Scott [Fontenot.Scott@epa.gov]; Greene, Ana [Greene.ana@epa.gov]; Guest [Guest@usepa.onmicrosoft.com]; Guest [Guest@usepa.onmicrosoft.com]; Guest [Guest@usepa.onmicrosoft.com]; Guest [Guest@usepa.onmicrosoft.com]; Liponis, Timothy [liponis.timothy@epa.gov]; +1 (202) 564-3338 [+1 (202) 564-3338@usepa.onmicrosoft.com]; Lister, Melody [lister.melody@epa.gov]; +1 (202) 564-7507 [+1 (202) 564-7507@usepa.onmicrosoft.com]; Lopez, Laura [Lopez.Laura@epa.gov]; +1 (202) 566-0558 [+1 (202) 566-0558@usepa.onmicrosoft.com]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]; +1 (202) 566-2236 [+1 (202) 566-2236@usepa.onmicrosoft.com]; Maynard, Rachel [maynard.rachel@epa.gov]; +1 (214) 665-8564 [+1 (214) 665-8564@usepa.onmicrosoft.com]
Subject: Conversation with +1 (202) 564-3338, +1 (202) 564-7507, +1 (202) 566-0558, +1 (202) 566-2236, +1 (214) 665-8564, +1 (617) 918-1051, +1 (703) 308-8482, +1 (919) 541-1364, +1 (919) 541-4205, augustine.scott@epa.gov, Bahnfleth, Ryan, Becker, Jon, bell.mar...

Leckner, Erik 2:15 PM:
Is this presentation available in PDF/Powerpoint?

Fontenot, Scott 2:15 PM:
yes

Leckner, Erik 2:15 PM:
May I/we get a copy of it?

Fontenot, Scott 2:16 PM:
Yes, I'll see that it happens

Leckner, Erik 2:16 PM:
Gt. Thx.

Becker, Jon 2:30 PM:
he, he, shamone!

Dutt, Rajendra (Raj) 2:33 PM:
was this done through web services?

Leckner, Erik 2:37 PM:
Will there be a standardized API (which will work with all systems)?

Smith, David G. 2:38 PM:
@Andy / Susan - I am in the Skype session offsite, but have bad connectivity and consequently no audio, if there's anything I can help with, let me know via chat

Jenkins, Lisa 2:39 PM:
If a correction is made to a preferred lat/long in FRS, when/does it get over-ridden the next time the data are updated? Does this vary by program?

Smith, David G. 2:41 PM:
@Lisa Data Steward updates aren't supposed to be overwritten by automated refreshes (with the only possible exception being Superfund)

Smith, David G. 2:41 PM:
Finally got audio working again.

Smith, David G. 2:41 PM:
Should sign Raj Dutt up as a steward :)

Smith, David G. 2:42 PM:
@Lisa Data Steward updates aren't supposed to be overwritten by automated refreshes (with the only possible exception being Superfund)

Smith, David G. 2:43 PM:
Steward updates are realtime, pushed out to public FRS site and Envirofacts overnight, geospatial refresh is every weekend.

Message

From: Leckner, Erik [leckner.erik@epa.gov]
Sent: 5/11/2018 8:32:00 PM
To: Morgan, Jennifer [morgan.jennifer@epa.gov]; Leckner, Erik [Leckner.Erik@epa.gov]
Subject: Conversation with Morgan, Jennifer

Leckner, Erik 3:00 PM:
Hi Jennifer, bringing down Equipment for 3 minutes for redeploy latest, with stop/start

Morgan, Jennifer 3:00 PM:
that's fine, i'm in FR right now!

Leckner, Erik 3:02 PM:
:)

Leckner, Erik 3:02 PM:
so i have updated equipment, (fr, oildb and sma yesterday). the big one will be empadmin updates/fixes/reconstructions so i saved that for last.

Morgan, Jennifer 3:03 PM:
ok

Leckner, Erik 3:03 PM:
waiting for equipment to come back up.. its restarting with latest updates i made

Leckner, Erik 3:05 PM:
Will be down longer, need to apply another change. so forget equipment for a short bit :)

Morgan, Jennifer 3:05 PM:
ok sure

Morgan, Jennifer 3:07 PM:
Did you want me to be testing things like adding things to peoples' profiles in FR, bulk update, etc or just checking to make sure all buttons work & screens come up?

Leckner, Erik 3:09 PM:
I would say initially do the READ/VIEW operations. I was going to say Monday start doing the WRITE operations. This way we do first overview for anything looking out of place

Leckner, Erik 3:09 PM:
note EMBI and APEX links (Cindy and Swetha working on that with their team)

Leckner, Erik 3:10 PM:
You can alway sdo simple DATA WRITE but its ok to wait til Monday for WRITE operations since Im still working on empadmin once equipment is back up in a few

Leckner, Erik 3:13 PM:
equipment back up

Morgan, Jennifer 3:14 PM:
sounds like a plan

Morgan, Jennifer 3:18 PM:
FR looks perfect from a read-view standpoint

Leckner, Erik 3:19 PM:
great

Leckner, Erik 3:19 PM:
thx

Morgan, Jennifer 3:21 PM:
I'm done with EMP Admin & FR - I can't access LGR at all, I put that in my notes

Morgan, Jennifer 3:21 PM:
I'll work on Oil DB until I have to sign off

Leckner, Erik 3:23 PM:
OK, thanks

Leckner, Erik 3:23 PM:
equipment is good to go as well, thanks

Morgan, Jennifer 3:24 PM:
ok I'll hopefully be able to finish both today

Leckner, Erik 3:28 PM:
great, replied to your email

Leckner, Erik 3:28 PM:
note that empadmin is next on my plate (could take today thru monday++)

Morgan, Jennifer 3:28 PM:
Just saw it - yeah I did some write stuff in EMPadmin this morning, sorry about that

Leckner, Erik 3:28 PM:
all the other 4 are done iteration 2, iteration 3 will be minor breadcrumbs (little links, etc)

Leckner, Erik 3:29 PM:
no worries, ill see how that plays into it, but i didnt see any alerts

Leckner, Erik 3:29 PM:
on my end

Morgan, Jennifer 3:29 PM:
i turned it off

Leckner, Erik 3:29 PM:
ill be working with the empadmin stuff so ill be going thru it meticulously

Leckner, Erik 3:29 PM:
i see

Morgan, Jennifer 3:29 PM:
it was getting annoying popping up on every screen

Morgan, Jennifer 3:29 PM:
so I just disabled the alert i had created

Leckner, Erik 3:29 PM:
can you show me how to turn on and off

Leckner, Erik 3:29 PM:
thanks

Leckner, Erik 3:30 PM:
so when i do get to it i can check that out as well

Morgan, Jennifer 3:30 PM:
sure, i'll send instructions

Leckner, Erik 3:30 PM:

thanks, take ur timne

Leckner, Erik 3:31 PM:
break time for me :) (i had about 4 hrs of sleep last night and colleen scheduled yet another meeting at 4 :))

Morgan, Jennifer 3:32 PM:
she cancelled the 4:00 meeting today!

Leckner, Erik 4:07 PM:
i just saw thanks

Leckner, Erik 4:19 PM:
btw, without looking at alerts yet as i have other things on plate of todos, it could be just a dev property setting on alerts, or could be something else. when i get to that i will know.

Morgan, Jennifer 4:20 PM:
ok

Morgan, Jennifer 4:20 PM:
I just finished Oil DB - all looks good there

Morgan, Jennifer 4:20 PM:
I'll save Equipment for Monday

Leckner, Erik 4:20 PM:
perfectomundo

Morgan, Jennifer 4:20 PM:
I'll write up an email on Alerts before I sign off

Leckner, Erik 4:21 PM:
ok thanks,

Morgan, Jennifer 4:21 PM:
How to turn them on/off

Leckner, Erik 4:21 PM:
i figured so

Leckner, Erik 4:21 PM:
yes and what you did to put the alert

Message

From: Leckner, Erik [leckner.erik@usepa.onmicrosoft.com]
Sent: 4/24/2018 6:05:11 PM
To: Tripp, Christopher [tripp.christopher@epa.gov]; Chastain, Bryan [chastain.bryan@epa.gov]; Tunis, Catherine [Tunis.Catherine@epa.gov]; Chilivery, Swetha [chilivery.swetha@epa.gov]; Wieder, Jessica [Wieder.Jessica@epa.gov]; DeNardi, Kristopher [DeNardi.Kristopher@epa.gov]; Clark, JeffreyF [Clark.JeffreyF@epa.gov]; Leckner, Erik [Leckner.Erik@epa.gov]; Evans, Aaron [Evans.Aaron@epa.gov]; Delisio, Edward [delisio.edward@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Fontenot, Scott [Fontenot.Scott@epa.gov]; Greene, Ana [Greene.ana@epa.gov]; Guest [Guest@usepa.onmicrosoft.com]; Guest [Guest@usepa.onmicrosoft.com]; Guest [Guest@usepa.onmicrosoft.com]; Guest [Guest@usepa.onmicrosoft.com]; Guest [Guest@usepa.onmicrosoft.com]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]; Maynard, Rachel [maynard.rachel@epa.gov]; McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; McMillan, Larry [McMillan.Larry@epa.gov]; Mindlin, Vadim [Mindlin.Vadim@epa.gov]; Morse, Daniel [Morse.Daniel@epa.gov]; Murphy, Mark S. [Murphy.MarkS@epa.gov]; Prugar, Andrew [Prugar.Andrew@epa.gov]; Rackauskas, Eric [rackauskas.eric@epa.gov]; Roberts, Eric [Roberts.Eric@epa.gov]; Hamilton, Renee [Hamilton.Renee@epa.gov]; Hollenhorst, Thomas [Hollenhorst.Tom@epa.gov]; Hultgren, Torrin [Hultgren.Torrin@epa.gov]; Jenkins, Lisa [Jenkins.Lisa@epa.gov]; Jett, Steven [Jett.Steven@epa.gov]; Kaplan, Brian (ATSDR/DTHHS/OD) [Kaplan, Brian (ATSDR/DTHHS/OD)@usepa.onmicrosoft.com]; Kauth, Paisly [Kauth.Paisly@epa.gov]; Lennartz, Steven [Lennartz.Steven@epa.gov]; Liponis, Timothy [liponis.timothy@epa.gov]; Lister, Melody [lister.melody@epa.gov]; Schwartz, Alexander [schwartz.alexander@epa.gov]; Bahnfleth, Ryan [Bahnfleth.Ryan@epa.gov]; Segall, Martha [Segall.Martha@epa.gov]; Becker, Jon [Becker.Jon@epa.gov]; Smiley, Susan [smiley.susan@epa.gov]; Bousquin, Justin [Bousquin.Justin@epa.gov]; Swats, Toni [swats.toni@epa.gov]; Burchette, John [Burchette.John@epa.gov]; Thomas, Rob [Thomas.Rob@epa.gov]; Charpentier, Mike [Charpentier.Mike@epa.gov]
Subject: Select EPA Data Systems Webinar Series for Users

Dutt, Rajendra (Raj) 2:02 PM:
click on present button

Dutt, Rajendra (Raj) 2:02 PM:
left from red phone button

Dutt, Rajendra (Raj) 2:02 PM:
hmm.

Roberts, Eric 2:03 PM:
Share Content is the right button

Dutt, Rajendra (Raj) 2:03 PM:
sorry.. I see 4 buttons on my screen

Dutt, Rajendra (Raj) 2:03 PM:
oh.. someone else is organizer for this presentation

Fontenot, Scott 2:03 PM:
How do we join the call?

Dutt, Rajendra (Raj) 2:03 PM:
whoever set this call

Tunis, Catherine 2:03 PM:
A virtual hug to anyone stymied by Skype... (Me, too.)

Dutt, Rajendra (Raj) 2:04 PM:
I think someone else is organizer for this presentation

Bahnfleth, Ryan 2:04 PM:

Good idea!

Liponis, Timothy 2:04 PM:
sure sounds good

Dutt, Rajendra (Raj) 2:04 PM:
that should work

Kauth, Paisly 2:04 PM:
works for me

Message

From: Leckner, Erik [leckner.erik@usepa.onmicrosoft.com]
Sent: 4/19/2018 8:23:17 PM
To: Morgan, Jennifer [morgan.jennifer@epa.gov]; Thomas, Rob [Thomas.Rob@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]; Chilivery, Swetha [chilivery.swetha@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Fox, Rob [Fox.Rob@epa.gov]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]; McCarthy, Colleen [Mccarthy.Colleen@epa.gov]
Subject: Framework for Rob Fox Reports

Framework for Rob Fox Reports

Duration: 01 Hours 19 Minutes 39 Seconds

McCarthy, Colleen
OEI
Email: mccarthy.colleen@epa.gov
IM: mccarthy.colleen@epa.gov

Fan, Cindy (Yanqian)
OLEM
Work: 703-509-0460
Email: fan.yanqian@epa.gov
IM: fan.yanqian@epa.gov

Morgan, Jennifer
CONTRACTOR , OLEM
Work: 571-379-0956
Email: morgan.jennifer@epa.gov
IM: morgan.jennifer@epa.gov

Madhavan Nair Kamala Devi, Rakhi
OEI
Work: 925-303-8486
Email: madhavan-nair-kamala-devi.rakhi@epa.gov
IM: madhavan-nair-kamala-devi.rakhi@epa.gov

Chilivery, Swetha
OLEM
Email: chilivery.swetha@epa.gov
IM: chilivery.swetha@epa.gov

Thomas, Rob
INFORMATION TECHNOLOGY SPECIALIST , OLEM
Work: 202-564-7507
Email: thomas.rob@epa.gov
IM: thomas.rob@epa.gov

fox.rob@epa.gov
PROGRAM ANALYST , OLEM
Email: fox.rob@epa.gov
IM: fox.rob@epa.gov

Message

From: Leckner, Erik [leckner.erik@epa.gov]
Sent: 5/7/2018 7:08:47 PM
To: Childers, Paula [Childers.Paula@epa.gov]; Leckner, Erik [Leckner.Erik@epa.gov]
Subject: Conversation with Childers, Paula

Leckner, Erik 3:04 PM:
Hi Paula

Leckner, Erik 3:04 PM:
Quick question - are you available for a minute?

Message

From: Leckner, Erik [leckner.erik@usepa.onmicrosoft.com]
Sent: 4/19/2018 8:21:21 PM
To: Morgan, Jennifer [morgan.jennifer@epa.gov]; Thomas, Rob [Thomas.Rob@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]; Chilivery, Swetha [chilivery.swetha@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Fox, Rob [Fox.Rob@epa.gov]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]; McCarthy, Colleen [Mccarthy.Colleen@epa.gov]
Subject: Framework for Rob Fox Reports

Framework for Rob Fox Reports

McCarthy, Colleen
OEI
Email: mccarthy.colleen@epa.gov
IM: mccarthy.colleen@epa.gov

Fan, Cindy (Yanqian)
OLEM
Email: fan.yanqian@epa.gov
IM: fan.yanqian@epa.gov

Morgan, Jennifer
CONTRACTOR , OLEM
Email: morgan.jennifer@epa.gov
IM: morgan.jennifer@epa.gov

Madhavan Nair Kamala Devi, Rakhi
OEI
Email: madhavan-nair-kamala-devi.rakhi@epa.gov
IM: madhavan-nair-kamala-devi.rakhi@epa.gov

Chilivery, Swetha
OLEM
Email: chilivery.swetha@epa.gov
IM: chilivery.swetha@epa.gov

Thomas, Rob
INFORMATION TECHNOLOGY SPECIALIST , OLEM
Email: thomas.rob@epa.gov
IM: thomas.rob@epa.gov

fox.rob@epa.gov
PROGRAM ANALYST , OLEM
Email: fox.rob@epa.gov
IM: fox.rob@epa.gov

Skype for Business

Message

From: Leckner, Erik [leckner.erik@epa.gov]
Sent: 5/4/2018 7:52:47 PM
To: Morgan, Jennifer [morgan.jennifer@epa.gov]; Leckner, Erik [Leckner.Erik@epa.gov]
Subject: Conversation with Morgan, Jennifer

Leckner, Erik 2:43 PM:
Hi Jennifer

Morgan, Jennifer 2:48 PM:
Hey!

Morgan, Jennifer 2:51 PM:
when i go to Deliberative Process / Ex. 5 i am stuck on the 'warning notice' screen

Leckner, Erik 3:01 PM:
OK I will call you

Leckner, Erik 3:01 PM:
what is your number

Leckner, Erik 3:03 PM:
Deliberative Process / Ex. 5

Leckner, Erik 3:03 PM:
Are you around?

Morgan, Jennifer 3:09 PM:
yes i'm sorry, i'm here

Morgan, Jennifer 3:09 PM:
571-379-0956

Leckner, Erik 3:09 PM:
calling you now

Leckner, Erik 3:14 PM:
[redacted]

Leckner, Erik 3:15 PM:
[redacted]

Leckner, Erik 3:41 PM:
got disconnected...

Leckner, Erik 3:41 PM:
call me back

Leckner, Erik 3:41 PM:
please

Message

From: Leckner, Erik [leckner.erik@epa.gov]
Sent: 5/7/2018 6:55:23 PM
To: Morgan, Jennifer [morgan.jennifer@epa.gov]; Leckner, Erik [Leckner.Erik@epa.gov]
Subject: Conversation with Morgan, Jennifer

Leckner, Erik 2:05 PM:
Hi jennifer

Leckner, Erik 2:05 PM:
the access server is back up. are you able to register?

Morgan, Jennifer 2:05 PM:
i will try now

Leckner, Erik 2:06 PM:
If Ed is in the office, can you please escalate your approval process so that you have access to the server so we can resume our testing using your xlanid?

Leckner, Erik 2:06 PM:
Thanks

Leckner, Erik 2:06 PM:
I think Rob will need to approve, and then James/Maury will need to configure your access at that point

Morgan, Jennifer 2:08 PM:
I'm not in the office with Ed, I work remotely - do you just mean let Ed know that I registered and need approval?

Morgan, Jennifer 2:11 PM:
I just submitted the self-registration request

Leckner, Erik 2:21 PM:
OK thanks. Yes, let Ed know that you need approval from Rob and James/Maury team asap so that you and I can proceed on testing. Thanks

Leckner, Erik 2:21 PM:
Also, for cindy as well

Leckner, Erik 2:21 PM:
she just registered

Morgan, Jennifer 2:21 PM:
ok

Leckner, Erik 2:38 PM:
Pls let me know if you run into any hitches. I would like for that whole process to be completed in next hour or so with Rob and James/Maury.

Morgan, Jennifer 2:39 PM:
ok, i copied you on the email as well so if you want to jump in and say something if we don't hear back in an hour

Morgan, Jennifer 2:39 PM:
i'm going to be getting on another call soon, so won't be checking email since I'll be sharing my screen

Leckner, Erik 2:40 PM:
Please speak to Ed to escalate it. Their team let 3 days go by for IAm services being down, so I dont expect to rush on our account

Leckner, Erik 2:40 PM:
thanks

Leckner, Erik 2:43 PM:
i dont expect THEM to rush on our account, i meant to write

Message

From: Leckner, Erik [leckner.erik@epa.gov]
Sent: 5/11/2018 8:17:02 PM
To: Morgan, Jennifer [morgan.jennifer@epa.gov]; Leckner, Erik [Leckner.Erik@epa.gov]
Subject: Conversation with Morgan, Jennifer

Leckner, Erik 3:00 PM:
Hi Jennifer, bringing down Equipment for 3 minutes for redeploy latest, with stop/start

Morgan, Jennifer 3:00 PM:
that's fine, i'm in FR right now!

Leckner, Erik 3:02 PM:
:)

Leckner, Erik 3:02 PM:
so i have updated equipment, (fr, oildb and sma yesterday). the big one will be empadmin updates/fixes/reconstructions so i saved that for last.

Morgan, Jennifer 3:03 PM:
ok

Leckner, Erik 3:03 PM:
waiting for equipment to come back up.. its restarting with latest updates i made

Leckner, Erik 3:05 PM:
Will be down longer, need to apply another change. so forget equipment for a short bit :)

Morgan, Jennifer 3:05 PM:
ok sure

Morgan, Jennifer 3:07 PM:
Did you want me to be testing things like adding things to peoples' profiles in FR, bulk update, etc or just checking to make sure all buttons work & screens come up?

Leckner, Erik 3:09 PM:
I would say initially do the READ/VIEW operations. I was going to say Monday start doing the WRITE operations. This way we do first overview for anything looking out of place

Leckner, Erik 3:09 PM:
note EMBI and APEX links (Cindy and Swetha working on that with their team)

Leckner, Erik 3:10 PM:
You can alway sdo simple DATA WRITE but its ok to wait til Monday for WRITE operations since Im still working on empadmin once equipment is back up in a few

Leckner, Erik 3:13 PM:
equipment back up

Morgan, Jennifer 3:14 PM:
sounds like a plan

Morgan, Jennifer 3:18 PM:
FR looks perfect from a read-view standpoint

Leckner, Erik 3:19 PM:
great

Leckner, Erik 3:19 PM:
thx

Morgan, Jennifer 3:21 PM:
I'm done with EMP Admin & FR - I can't access LGR at all, I put that in my notes

Morgan, Jennifer 3:21 PM:
I'll work on Oil DB until I have to sign off

Leckner, Erik 3:23 PM:
OK, thanks

Leckner, Erik 3:23 PM:
equipment is good to go as well, thanks

Morgan, Jennifer 3:24 PM:
ok I'll hopefully be able to finish both today

Leckner, Erik 3:28 PM:
great, replied to your email

Leckner, Erik 3:28 PM:
note that empadmin is next on my plate (could take today thru monday++)

Morgan, Jennifer 3:28 PM:
Just saw it - yeah I did some write stuff in EMPadmin this morning, sorry about that

Leckner, Erik 3:28 PM:
all the other 4 are done iteration 2, iteration 3 will be minor breadcrumbs (little links, etc)

Leckner, Erik 3:29 PM:
no worries, ill see how that plays into it, but i didnt see any alerts

Leckner, Erik 3:29 PM:
on my end

Morgan, Jennifer 3:29 PM:
i turned it off

Leckner, Erik 3:29 PM:
ill be working with the empadmin stuff so ill be going thru it meticulously

Leckner, Erik 3:29 PM:
i see

Morgan, Jennifer 3:29 PM:
it was getting annoying popping up on every screen

Morgan, Jennifer 3:29 PM:
so I just disabled the alert i had created

Leckner, Erik 3:29 PM:
can you show me how to turn on and off

Leckner, Erik 3:29 PM:
thanks

Leckner, Erik 3:30 PM:
so when i do get to it i can check that out as well

Morgan, Jennifer 3:30 PM:
sure, i'll send instructions

Leckner, Erik 3:30 PM:

thanks, take ur timne

Leckner, Erik 3:31 PM:
break time for me :) (i had about 4 hrs of sleep last night and colleen scheduled yet another meeting at 4 :))

Morgan, Jennifer 3:32 PM:
she cancelled the 4:00 meeting today!

Leckner, Erik 4:07 PM:
i just saw thanks

Message

From: Leckner, Erik [leckner.erik@usepa.onmicrosoft.com]
Sent: 4/18/2018 8:22:01 PM
To: McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; Morgan, Jennifer [morgan.jennifer@epa.gov]; Thomas, Rob [Thomas.Rob@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]; Campbell, Ed [Campbell.Ed@epa.gov]; Chilivery, Swetha [chilivery.swetha@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Guest [Guest@usepa.onmicrosoft.com]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
Subject: Discuss Modifications to SPCC Inspection Record

Message

From: Leckner, Erik [leckner.erik@epa.gov]
Sent: 5/25/2018 8:36:29 PM
To: Weisberg, Skip [Weisberg.Skip@epa.gov]; Leckner, Erik [leckner.erik@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Goods, Lawanna [Goods.Lawanna@epa.gov]; McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; ONeill, Eugene [ONeill.Eugene@epa.gov]; Thomas, Rob [Thomas.Rob@epa.gov]
Subject: Second Meeting on FR Autoemails

Second Meeting on FR Autoemails

Duration: 02 Hours 18 Minutes 58 Seconds

McCarthy, Colleen
OEI
Work: 9192007296
Email: mccarthy.colleen@epa.gov
IM: mccarthy.colleen@epa.gov

Fan, Cindy (Yanqian)
OLEM
Work: 703-509-0460
Email: fan.yanqian@epa.gov
IM: fan.yanqian@epa.gov

Goods, Lawanna
OEI
Work: 919-200-7262
Email: goods.lawanna@epa.gov
IM: goods.lawanna@epa.gov

Weisberg, Skip
ENVIRONMENTAL SCIENTIST , R03
Email: weisberg.skip@epa.gov
IM: weisberg.skip@epa.gov

Thomas, Rob
INFORMATION TECHNOLOGY SPECIALIST , OLEM
Work: 202-564-7507
Email: thomas.rob@epa.gov
IM: thomas.rob@epa.gov

ONeill, Eugene
LAW ENFORCEMENT FORENSIC SPECIALIST , OECA
Email: oneill.eugene@epa.gov
IM: oneill.eugene@epa.gov

Skype for Business

Message

From: Leckner, Erik [leckner.erik@epa.gov]
Sent: 5/4/2018 7:27:35 PM
To: Morgan, Jennifer [morgan.jennifer@epa.gov]; Leckner, Erik [Leckner.Erik@epa.gov]
Subject: Conversation with Morgan, Jennifer

Leckner, Erik 2:43 PM:
Hi Jennifer

Morgan, Jennifer 2:48 PM:
Hey!

Morgan, Jennifer 2:51 PM:
when i go to Deliberative Process / Ex. 5 am stuck on the 'warning notice' screen

Leckner, Erik 3:01 PM:
OK I will call you

Leckner, Erik 3:01 PM:
what is your number

Leckner, Erik 3:03 PM:
Deliberative Process / Ex. 5

Leckner, Erik 3:03 PM:
Are you around?

Morgan, Jennifer 3:09 PM:
yes i'm sorry, i'm here

Morgan, Jennifer 3:09 PM:
Deliberative Process / Ex. 5

Leckner, Erik 3:09 PM:
calling you now

Leckner, Erik 3:14 PM:
[redacted]

Leckner, Erik 3:15 PM:
[redacted]

Message

From: Leckner, Erik [leckner.erik@epa.gov]
Sent: 5/7/2018 6:33:56 PM
To: Morgan, Jennifer [morgan.jennifer@epa.gov]; Leckner, Erik [Leckner.Erik@epa.gov]
Subject: Conversation with Morgan, Jennifer

Leckner, Erik 2:05 PM:
Hi jennifer

Leckner, Erik 2:05 PM:
the access server is back up. are you able to register?

Morgan, Jennifer 2:05 PM:
i will try now

Leckner, Erik 2:06 PM:
If Ed is in the office, can you please escalate your approval process so that you have access to the server so we can resume our testing using your xlanid?

Leckner, Erik 2:06 PM:
Thanks

Leckner, Erik 2:06 PM:
I think Rob will need to approve, and then James/Maury will need to configure your access at that point

Morgan, Jennifer 2:08 PM:
I'm not in the office with Ed, I work remotely - do you just mean let Ed know that I registered and need approval?

Morgan, Jennifer 2:11 PM:
I just submitted the self-registration request

Leckner, Erik 2:21 PM:
OK thanks. Yes, let Ed know that you need approval from Rob and James/Maury team asap so that you and I can proceed on testing. Thanks

Leckner, Erik 2:21 PM:
Also, for cindy as well

Leckner, Erik 2:21 PM:
she just registered

Morgan, Jennifer 2:21 PM:
ok

Message

From: Leckner, Erik [leckner.erik@epa.gov]
Sent: 5/4/2018 7:21:33 PM
To: McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; Leckner, Erik [Leckner.Erik@epa.gov]
Subject: Conversation with McCarthy, Colleen

Leckner, Erik 3:09 PM:
Hi

Leckner, Erik 3:09 PM:
Are you around?

Message

From: Leckner, Erik [leckner.erik@epa.gov]
Sent: 5/4/2018 7:21:13 PM
To: Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Leckner, Erik [Leckner.Erik@epa.gov]
Subject: Conversation with Fan, Cindy (Yanqian)

Leckner, Erik 3:09 PM:

Hi

Message

From: Leckner, Erik [leckner.erik@epa.gov]
Sent: 5/11/2018 6:29:37 PM
To: Leckner, Erik [Leckner.Erik@epa.gov]
Subject: Daily Status Check on Board Review/Rob Fox Reports Deliberative Process / Ex. 5

Daily Status Check on Board Review/Rob Fox Reports

Deliberative Process / Ex. 5

Skype for Business

Message

From: Leckner, Erik [leckner.erik@epa.gov]
Sent: 5/11/2018 6:28:22 PM
To: Leckner, Erik [Leckner.Erik@epa.gov]
Subject: Daily Status Check on Board Review/Rob Fox Reports Deliberative Process / Ex. 5

Daily Status Check on Board Review/Rob Fox Reports

Deliberative Process / Ex. 5

Skype for Business

Message

From: Leckner, Erik [leckner.erik@epa.gov]
Sent: 5/11/2018 7:39:02 PM
To: Morgan, Jennifer [morgan.jennifer@epa.gov]; Leckner, Erik [Leckner.Erik@epa.gov]
Subject: Conversation with Morgan, Jennifer

Leckner, Erik 3:00 PM:
Hi Jennifer, bringing down Equipment for 3 minutes for redeploy latest, with stop/start

Morgan, Jennifer 3:00 PM:
that's fine, i'm in FR right now!

Leckner, Erik 3:02 PM:
:)

Leckner, Erik 3:02 PM:
so i have updated equipment, (fr, oildb and sma yesterday). the big one will be empadmin updates/fixes/reconstructions so i saved that for last.

Morgan, Jennifer 3:03 PM:
ok

Leckner, Erik 3:03 PM:
waiting for equipment to come back up.. its restarting with latest updates i made

Leckner, Erik 3:05 PM:
Will be down longer, need to apply another change. so forget equipment for a short bit :)

Morgan, Jennifer 3:05 PM:
ok sure

Morgan, Jennifer 3:07 PM:
Did you want me to be testing things like adding things to peoples' profiles in FR, bulk update, etc or just checking to make sure all buttons work & screens come up?

Leckner, Erik 3:09 PM:
I would say initially do the READ/VIEW operations. I was going to say Monday start doing the WRITE operations. This way we do first overview for anything looking out of place

Leckner, Erik 3:09 PM:
note EMBI and APEX links (Cindy and Swetha working on that with their team)

Leckner, Erik 3:10 PM:
You can alway sdo simple DATA WRITE but its ok to wait til Monday for WRITE operations since Im still working on empadmin once equipment is back up in a few

Leckner, Erik 3:13 PM:
equipment back up

Morgan, Jennifer 3:14 PM:
sounds like a plan

Morgan, Jennifer 3:18 PM:
FR looks perfect from a read-view standpoint

Leckner, Erik 3:19 PM:
great

Leckner, Erik 3:19 PM:
thx

Morgan, Jennifer 3:21 PM:
I'm done with EMP Admin & FR - I can't access LGR at all, I put that in my notes

Morgan, Jennifer 3:21 PM:
I'll work on Oil DB until I have to sign off

Leckner, Erik 3:23 PM:
OK, thanks

Leckner, Erik 3:23 PM:
equipment is good to go as well, thanks

Morgan, Jennifer 3:24 PM:
ok I'll hopefully be able to finish both today

Leckner, Erik 3:28 PM:
great, replied to your email

Leckner, Erik 3:28 PM:
note that empadmin is next on my plate (could take today thru monday++)

Morgan, Jennifer 3:28 PM:
Just saw it - yeah I did some write stuff in EMPadmin this morning, sorry about that

Leckner, Erik 3:28 PM:
all the other 4 are done iteration 2, iteration 3 will be minor breadcrumbs (little links, etc)

Leckner, Erik 3:29 PM:
no worries, ill see how that plays into it, but i didnt see any alerts

Leckner, Erik 3:29 PM:
on my end

Morgan, Jennifer 3:29 PM:
i turned it off

Leckner, Erik 3:29 PM:
ill be working with the empadmin stuff so ill be going thru it meticulously

Leckner, Erik 3:29 PM:
i see

Morgan, Jennifer 3:29 PM:
it was getting annoying popping up on every screen

Morgan, Jennifer 3:29 PM:
so I just disabled the alert i had created

Leckner, Erik 3:29 PM:
can you show me how to turn on and off

Leckner, Erik 3:29 PM:
thanks

Leckner, Erik 3:30 PM:
so when i do get to it i can check that out as well

Morgan, Jennifer 3:30 PM:
sure, i'll send instructions

Leckner, Erik 3:30 PM:

thanks, take ur timne

Leckner, Erik 3:31 PM:

break time for me :) (i had about 4 hrs of sleep last night and colleen scheduled yet another meeting at 4 :))

Morgan, Jennifer 3:32 PM:

she cancelled the 4:00 meeting today!

Message

From: Leckner, Erik [leckner.erik@usepa.onmicrosoft.com]
Sent: 4/17/2018 7:34:12 PM
To: McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; Morgan, Jennifer [morgan.jennifer@epa.gov]; Thomas, Rob [Thomas.Rob@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]; Campbell, Ed [Campbell.Ed@epa.gov]; Chilivery, Swetha [chilivery.swetha@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Goods, Lawanna [Goods.Lawanna@epa.gov]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
Subject: EPM Status Meeting

EPM Status Meeting

Duration: 08 Seconds

Campbell, Ed
OEI
Work: 919-200-7243
Email: campbell.ed@epa.gov
IM: campbell.ed@epa.gov

McCarthy, Colleen
OEI
Email: mccarthy.colleen@epa.gov
IM: mccarthy.colleen@epa.gov

Fan, Cindy (Yanqian)
OLEM
Work: 703-509-0460
Email: fan.yanqian@epa.gov
IM: fan.yanqian@epa.gov

Morgan, Jennifer
CONTRACTOR , OLEM
Work: 571-379-0956
Email: morgan.jennifer@epa.gov
IM: morgan.jennifer@epa.gov

Madhavan Nair Kamala Devi, Rakhi
OEI
Work: 925-303-8486
Email: madhavan-nair-kamala-devi.rakhi@epa.gov
IM: madhavan-nair-kamala-devi.rakhi@epa.gov

Chilivery, Swetha
OLEM
Email: chilivery.swetha@epa.gov
IM: chilivery.swetha@epa.gov

Goods, Lawanna
OEI
Work: 919-200-7262
Email: goods.lawanna@epa.gov

IM: goods.lawanna@epa.gov

Thomas, Rob
INFORMATION TECHNOLOGY SPECIALIST , OLEM
Work: 202-564-7507
Email: thomas.rob@epa.gov
IM: thomas.rob@epa.gov

Skype for Business

Message

From: Leckner, Erik [leckner.erik@epa.gov]
Sent: 5/1/2018 8:45:58 PM
To: McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; Morgan, Jennifer [morgan.jennifer@epa.gov]; Thomas, Rob [Thomas.Rob@epa.gov]; Leckner, Erik [Leckner.Erik@epa.gov]; Campbell, Ed [Campbell.Ed@epa.gov]; Chilivery, Swetha [chilivery.swetha@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Goods, Lawanna [Goods.Lawanna@epa.gov]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
Subject: EPM Status Meeting

EPM Status Meeting

Duration: 21 Minutes 47 Seconds

Campbell, Ed
OEI
Work: 919-200-7243
Email: campbell.ed@epa.gov
IM: campbell.ed@epa.gov

McCarthy, Colleen
OEI
Work: 9192007296
Email: mccarthy.colleen@epa.gov
IM: mccarthy.colleen@epa.gov

Fan, Cindy (Yanqian)
OLEM
Work: 703-509-0460
Email: fan.yanqian@epa.gov
IM: fan.yanqian@epa.gov

Morgan, Jennifer
CONTRACTOR , OLEM
Work: 571-379-0956
Email: morgan.jennifer@epa.gov
IM: morgan.jennifer@epa.gov

Madhavan Nair Kamala Devi, Rakhi
OEI
Work: 925-303-8486
Email: madhavan-nair-kamala-devi.rakhi@epa.gov
IM: madhavan-nair-kamala-devi.rakhi@epa.gov

Chilivery, Swetha
OLEM
Email: chilivery.swetha@epa.gov
IM: chilivery.swetha@epa.gov

Goods, Lawanna
OEI
Work: 919-200-7262
Email: goods.lawanna@epa.gov

IM: goods.lawanna@epa.gov

Thomas, Rob
INFORMATION TECHNOLOGY SPECIALIST , OLEM
Work: 202-564-7507
Email: thomas.rob@epa.gov
IM: thomas.rob@epa.gov

Skype for Business

Message

From: Leckner, Erik [leckner.erik@usepa.onmicrosoft.com]
Sent: 4/18/2018 8:46:27 PM
To: McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; Morgan, Jennifer [morgan.jennifer@epa.gov]; Thomas, Rob [Thomas.Rob@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]; Campbell, Ed [Campbell.Ed@epa.gov]; Chilivery, Swetha [chilivery.swetha@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Guest [Guest@usepa.onmicrosoft.com]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
Subject: Discuss Modifications to SPCC Inspection Record

Message

From: Leckner, Erik [leckner.erik@epa.gov]
Sent: 5/2/2018 9:18:06 PM
To: Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Leckner, Erik [Leckner.Erik@epa.gov]
Subject: Conversation with Fan, Cindy (Yanqian)

Leckner, Erik 2:17 PM:
Cindy I just sent you emails(2) - please reply at your earliest convenience, thanks (doing some initial config for Deliberative Process / Ex. 5

Fan, Cindy (Yanqian) 2:19 PM:
sure. Deliberative Process / Ex. 5

Fan, Cindy (Yanqian) 2:21 PM:
do you need password for Deliberative Process / Ex. 5 and Deliberative Process / Ex. 5 also?

Leckner, Erik 2:22 PM:
No passwords

Leckner, Erik 2:22 PM:
huh

Leckner, Erik 2:22 PM:
the passwords changed?

Leckner, Erik 2:22 PM:
is the password for all

Fan, Cindy (Yanqian) 2:22 PM:
usually it is

Leckner, Erik 2:22 PM:
please send me all 5 userids

Leckner, Erik 2:22 PM:
and all 5 passwords

Leckner, Erik 2:22 PM:
thanks

Leckner, Erik 2:22 PM:
and sma

Leckner, Erik 2:23 PM:
why is the naming convention different

Leckner, Erik 2:23 PM:
just put them here is fine

Leckner, Erik 2:23 PM:
all 5

Leckner, Erik 2:25 PM:
Hi Cindy are you working on this?

Leckner, Erik 2:25 PM:
Im not getting password notifications

Leckner, Erik 2:26 PM:

also need for geocode

Leckner, Erik 2:26 PM:
unless it hasnt changed

Leckner, Erik 2:26 PM:
i need these password notifications, this is supposed to be an easy thing

Fan, Cindy (Yanqian) 2:27 PM:
i just updated them now. Kofi is on vacation

Leckner, Erik 2:27 PM:
OK please list all here

Leckner, Erik 2:27 PM:
so i cut and paste

Leckner, Erik 2:27 PM:
i am configuring server now

Leckner, Erik 2:27 PM:
i always need to be notified

Fan, Cindy (Yanqian) 2:27 PM:
i made them same Deliberative Process / Ex. 5

Leckner, Erik 2:27 PM:
username for sma please

Leckner, Erik 2:27 PM:
on Deliberative Process / Ex. 5

Leckner, Erik 2:27 PM:
thanks

Fan, Cindy (Yanqian) 2:28 PM:

Deliberative Process / Ex. 5

Leckner, Erik 2:28 PM:
what is sma?

Leckner, Erik 2:28 PM:
what are the last two?

Fan, Cindy (Yanqian) 2:29 PM:
for SMA

Leckner, Erik 2:29 PM:
??

Fan, Cindy (Yanqian) 2:29 PM:
last two are for SMA

Leckner, Erik 2:29 PM:
two are required for sma

Leckner, Erik 2:29 PM:
i am going to configure sma now

Leckner, Erik 2:29 PM:
let me see

Leckner, Erik 2:29 PM:
i am opening sma properties files now.. need 10 sec

Leckner, Erik 2:30 PM:
why 2

Leckner, Erik 2:30 PM:
i need only one

Leckner, Erik 2:30 PM:

Deliberative Process / Ex. 5

Leckner, Erik 2:30 PM:
we need to let paula know as well

Leckner, Erik 2:31 PM:
we cannot ever let dev team not know these changes, ,ever

Fan, Cindy (Yanqian) 2:31 PM:
i remember SMA possibly includes two module: bpoil, and other one.

Leckner, Erik 2:31 PM:
its more work on our part to not have this planned

Leckner, Erik 2:31 PM:
which is the main one used

Fan, Cindy (Yanqian) 2:32 PM:
possibly you just need the one with "NEW" inside

Leckner, Erik 2:32 PM:
does paula know that the passwords changed today

Leckner, Erik 2:32 PM:
we can't just break our Deliberative Process / Ex. 5

Leckner, Erik 2:33 PM:
this is unacceptable

Leckner, Erik 2:33 PM:
ill try with the new id

Fan, Cindy (Yanqian) 2:34 PM:
paula doesn't know the Dev

Leckner, Erik 2:34 PM:
she does

Leckner, Erik 2:34 PM:
she is the one who configured it initially as she ran encryption routines

Leckner, Erik 2:50 PM:
In future, please notify me of any updates and Paula

Leckner, Erik 2:50 PM:
thanks CIndy!

Leckner, Erik 2:50 PM:
(in advance when it will be done and when it is done)

Fan, Cindy (Yanqian) 2:50 PM:
will do.

Leckner, Erik 2:50 PM:
thanks

Leckner, Erik 2:51 PM:
i was tolerant of practices such as this in the past since we were waiting on dev machine, but no longer i can be

Leckner, Erik 2:51 PM:
thanks

Leckner, Erik 2:51 PM:
ive updaed passwords and sent request to paula for encryption steps to paula

Fan, Cindy (Yanqian) 2:51 PM:
in the past in salient, we didn't change password every 90 days. always used the same one. so java team wouldn't worry about it

Leckner, Erik 2:52 PM:
i also further let her know that i can do the encryption so long as she steps me thru what she does in the past

Leckner, Erik 2:52 PM:
for Deliberative Process / Ex 5 etc

Leckner, Erik 2:52 PM:
yep i know

Leckner, Erik 2:52 PM:
salient didnt provide the tree

Leckner, Erik 2:52 PM:
very appalling as its a simple copy

Leckner, Erik 2:52 PM:
its a one step instruction to do that

Leckner, Erik 2:53 PM:
elliot should have done it and very suprised at svetlana for her unprofessionalism

Leckner, Erik 2:53 PM:
rob will be noting it in his record for salient as a contractor for any future epa work

Leckner, Erik 2:54 PM:
we waited 3 months for source code repo, and end up getting garbage from svetlana

Leckner, Erik 2:54 PM:
4 weeks later after both ed and rob asked

Leckner, Erik 2:54 PM:
cant blame that on elliot as svetlana was tasked with it

Leckner, Erik 2:54 PM:
its a simple straight forward copy of the tree

Fan, Cindy (Yanqian) 2:54 PM:
i totally understand your pain.

Leckner, Erik 2:55 PM:
as far as i am concerned and very well connected in the tech industry, svetlana is not on my list of Apache level appointees for engineers

Leckner, Erik 2:55 PM:
as I appoint Apache engineers at times for projects

Leckner, Erik 2:56 PM:
this was so simple task, all she had to do was copy the subversion tree onto a usb drive

Leckner, Erik 2:56 PM:
even a 4 year old could have done this

Leckner, Erik 2:57 PM:
colleen could have done this

Leckner, Erik 2:57 PM:
and svetlana en experienced engineer didn't

Leckner, Erik 2:57 PM:
shocked

Fan, Cindy (Yanqian) 2:57 PM:
she might not understand what she should give to you

Leckner, Erik 2:57 PM:
anyways :)

Leckner, Erik 2:57 PM:
she should have we asked for repo

Leckner, Erik 2:57 PM:
and said either an export or raw copy (file system copy)

Leckner, Erik 2:57 PM:
back to work .. :)

Leckner, Erik 2:59 PM:
svetlana/elliot will have terrible review by rob/epa

Fan, Cindy (Yanqian) 3:00 PM:
they are reviewed by Salient. especially for svitlana. she worked for DOT project now

Leckner, Erik 3:03 PM:
i led DOT for LA County, I am well connected there.

Leckner, Erik 3:03 PM:
Traffic controllers if you recall

Leckner, Erik 3:03 PM:
for all of LA county biggest county in USA

Leckner, Erik 3:03 PM:
and attended all DOT

Leckner, Erik 3:03 PM:
still on contract

Leckner, Erik 3:03 PM:
anyways

Leckner, Erik 3:04 PM:
DOT has standards for traffic control systems

Leckner, Erik 3:04 PM:
called ATMS - advanced traffic management systems

Leckner, Erik 3:04 PM:
which control traffic lights from central facilities

Leckner, Erik 3:04 PM:
la county is on the DOT standards

Fan, Cindy (Yanqian) 3:04 PM:
good to know it.

Leckner, Erik 3:05 PM:
anyways svitlana should have done a raw copy

Fan, Cindy (Yanqian) 3:05 PM:
i don't know which group Salient work with. i know they sent many BI developers in that project

Leckner, Erik 3:05 PM:
http://www.ite.org/standards/tmdd/

Leckner, Erik 3:05 PM:
you will see la county on the standard

Leckner, Erik 3:06 PM:
http://library.ite.org/pub/abf79f5e-c62d-6ed0-4c9e-e75bf6353ae8

Leckner, Erik 3:07 PM:
you will see jane white on there from la county - she is head of civil engineering for dot

Leckner, Erik 3:07 PM:
for la county

Leckner, Erik 3:07 PM:
she is who i report to indirectly as she is the one who handles traffic control engineering (not systems but the actual setup/timing of lights for all of la county)

Leckner, Erik 3:07 PM:
she put me on infinite contract (meaning never ending)

Leckner, Erik 3:08 PM:
her contributions led to the TMDD

Leckner, Erik 3:08 PM:
for DOT

Leckner, Erik 3:09 PM:
As LA county has a mess of light technology (meaning lights even not at intersections in LA County

Leckner, Erik 3:10 PM:
btw, i automated all of their systems via software so no one needs to manage it (all second by second updates are automated throughout all of LA county

Leckner, Erik 3:10 PM:
it was handwritten software to do that

Fan, Cindy (Yanqian) 3:10 PM:
very nice.

Leckner, Erik 3:11 PM:

before me and my company i founded (they hired my company to do this) - every day 2 hours of work manual to do what i automated

Leckner, Erik 3:11 PM:
i recommended it

Leckner, Erik 3:11 PM:
and then they went with it, and i built it

Leckner, Erik 3:12 PM:
Funded in part by METRO

Leckner, Erik 3:12 PM:
since METRO has to deal with traffic lights (flashing reds)

Leckner, Erik 3:13 PM:
also if a system goes down, it pops right back up in 88 cities

Leckner, Erik 3:13 PM:
before they had to do it manually each city and county

Leckner, Erik 3:13 PM:
i made that automated to, never goes down

Leckner, Erik 3:13 PM:
its like terminator skynet, never goes down

Leckner, Erik 3:13 PM:
anyways back to epa config of dev

Fan, Cindy (Yanqian) 3:14 PM:
can't imagine how they manually controlled this system. so many sites

Leckner, Erik 3:14 PM:
each city has at least one civil engineer

Leckner, Erik 3:14 PM:
and the county has many

Leckner, Erik 3:15 PM:
LA County manages LA City since its super big

Leckner, Erik 3:15 PM:
LA County funds it all

Leckner, Erik 3:15 PM:
cities have to ask

Leckner, Erik 3:15 PM:
then TMDD allows it to be all supermanaged centrally

Leckner, Erik 3:15 PM:
(the spec i sent u)

Leckner, Erik 3:16 PM:
so each city has their own ATMS, or ITS (named used interchangeably, advanced traffic management system and intelligent transportation system)

Leckner, Erik 3:16 PM:
then TMDD connects it all

Leckner, Erik 3:16 PM:
and LA County DOT has the super ITS/ATMS

Leckner, Erik 3:17 PM:
and thats what LA county has in their NOC

Leckner, Erik 3:17 PM:
and then each city has a NOC too

Leckner, Erik 3:17 PM:
(neytwork operations center)

Leckner, Erik 5:13 PM:
Deliberative Process / Ex. 5

Leckner, Erik 5:13 PM:
pls let me know when you get a chance whether this may have changed or is scheduled to change, whenever you have a chance, thanks

Message

From: Leckner, Erik [leckner.erik@usepa.onmicrosoft.com]
Sent: 4/18/2018 8:41:07 PM
To: Dennis, Gregory [Dennis.Gregory@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: Conversation with Dennis, Gregory

Leckner, Erik 4:29 PM:
Hi Greg

Message

From: Leckner, Erik [leckner.erik@usepa.onmicrosoft.com]
Sent: 4/10/2018 8:42:38 PM
To: Morgan, Jennifer [morgan.jennifer@epa.gov]; Thomas, Rob [Thomas.Rob@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]; Campbell, Ed [Campbell.Ed@epa.gov]; Chilivery, Swetha [chilivery.swetha@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]; McCarthy, Colleen [Mccarthy.Colleen@epa.gov]
Subject: EPM Status Meeting

EPM Status Meeting

Campbell, Ed
OEI
Email: campbell.ed@epa.gov
IM: campbell.ed@epa.gov

McCarthy, Colleen
OEI
Email: mccarthy.colleen@epa.gov
IM: mccarthy.colleen@epa.gov

Fan, Cindy (Yanqian)
OLEM
Email: fan.yanqian@epa.gov
IM: fan.yanqian@epa.gov

Morgan, Jennifer
CONTRACTOR , OLEM
Email: morgan.jennifer@epa.gov
IM: morgan.jennifer@epa.gov

chilivery.swetha@epa.gov
OLEM
Email: chilivery.swetha@epa.gov
IM: chilivery.swetha@epa.gov

Madhavan Nair Kamala Devi, Rakhi
OEI
Email: madhavan-nair-kamala-devi.rakhi@epa.gov
IM: madhavan-nair-kamala-devi.rakhi@epa.gov

Thomas, Rob
INFORMATION TECHNOLOGY SPECIALIST , OLEM
Email: thomas.rob@epa.gov
IM: thomas.rob@epa.gov

Skype for Business

Message

From: Leckner, Erik [leckner.erik@usepa.onmicrosoft.com]
Sent: 4/13/2018 6:11:12 PM
To: Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: Conversation with Fan, Cindy (Yanqian)

Leckner, Erik 1:51 PM:
Hi Cindy

Fan, Cindy (Yanqian) 1:51 PM:
hi christian

Leckner, Erik 1:51 PM:
Did you take a copy of prod db for dev?

Leckner, Erik 1:52 PM:
Is there a sma copy of staging

Fan, Cindy (Yanqian) 1:52 PM:
DEV is copy of staging database. it includes SMA

Leckner, Erik 1:53 PM:
Got it

Leckner, Erik 1:53 PM:
thanks

Fan, Cindy (Yanqian) 1:53 PM:
yw.

Leckner, Erik 1:53 PM:
(sorry for delay, was replyig to Rob's email)

Fan, Cindy (Yanqian) 1:54 PM:
did you get chance to have source code meeting with Salient java team?

Leckner, Erik 1:54 PM:
Who is cofi?

Leckner, Erik 1:54 PM:
(no we didnt get the code)

Leckner, Erik 1:54 PM:
Kofi

Fan, Cindy (Yanqian) 1:55 PM:
he is a EMP production DBA. he helps us on db deployment

Leckner, Erik 1:55 PM:
Can you find a way to get the code?

Leckner, Erik 1:55 PM:
I see, cause Paula said this:

Leckner, Erik 1:55 PM:
So, I think I have most of the passwords in place, I have to consult with Kofi about SMA, since I believe they took the DB import from Prod and there is no SMA in Prod

Leckner, Erik 1:55 PM:
So you're saying its staging?

Fan, Cindy (Yanqian) 1:56 PM:
yes, it's from staging. not from prod

Leckner, Erik 1:56 PM:
got it

Leckner, Erik 1:56 PM:
any implications

Leckner, Erik 1:56 PM:
first initial wars are based on compiled code from prod

Leckner, Erik 1:56 PM:
just to have initial running

Leckner, Erik 1:57 PM:
any implications having staging db vs prod db

Leckner, Erik 1:57 PM:
is it backward compatible

Leckner, Erik 1:57 PM:
(yoiu know what i mean - schema larger possibly in staging)

Fan, Cindy (Yanqian) 1:58 PM:
staging has all latest development code, both java and db

Leckner, Erik 1:58 PM:
(ALSO if you have special tricky way to ask Salient about getting their tree - backdoorr channel)'

Leckner, Erik 1:58 PM:
number..

Fan, Cindy (Yanqian) 1:58 PM:
no way. Salient didn't want me to join CSRA. they were upset when i left there

Leckner, Erik 1:58 PM:
number

Leckner, Erik 1:58 PM:
your number

Fan, Cindy (Yanqian) 1:59 PM:
703-5090460

Message

From: Leckner, Erik [leckner.erik@usepa.onmicrosoft.com]
Sent: 4/10/2018 8:42:38 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: Conversation with Campbell, Ed

Leckner, Erik 4:23 PM:

I am using a [redacted] of the production myself over to empdev from an earlier snapshot - since no changes since then i will do this step (working on it right now)

Leckner, Erik 4:23 PM:

we can take that off of paulas tasks

4:25 PM You asked to send "**E195F1B5.PNG**" to Campbell, Ed.

Message

From: Leckner, Erik [leckner.erik@epa.gov]
Sent: 5/9/2018 7:30:13 PM
To: Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Leckner, Erik [Leckner.Erik@epa.gov]
Subject: Conversation with Fan, Cindy (Yanqian)

Leckner, Erik 2:31 PM:
Cindy - when you get a chance, please respond to the email thread on xids, thanks

Fan, Cindy (Yanqian) 2:31 PM:
i am checking the db now

Leckner, Erik 2:31 PM:
ok i will let team know in the email thread

Fan, Cindy (Yanqian) 2:34 PM:
can you try to search my LAN id [redacted] again?

Leckner, Erik 2:35 PM:
ok i will logout oif it first incase it uses session token info

Fan, Cindy (Yanqian) 2:36 PM:
thanks

Leckner, Erik 2:38 PM:
cant even find your name now via search

Leckner, Erik 2:38 PM:
tried with [redacted] nd via fan last name search

Leckner, Erik 2:38 PM:
did u change data

Fan, Cindy (Yanqian) 2:38 PM:
last name= [redacted] first name = [redacted]

Leckner, Erik 2:38 PM:
No data available in table

Leckner, Erik 2:39 PM:
so now u dont even appear

Leckner, Erik 2:40 PM:
Recommend a solution please as well. even if it means we needing to get IAM/WAM to change our lanids

Leckner, Erik 2:40 PM:
we'll wait for your recommendation

Fan, Cindy (Yanqian) 2:40 PM:
let me think what is going on

Leckner, Erik 2:40 PM:
ok im going into a shower break (its still my morning here)

Fan, Cindy (Yanqian) 3:04 PM:
hi christian, can you try find my account [redacted] again

Leckner, Erik 3:08 PM:
k

Leckner, Erik 3:09 PM:
Nope on search but I will go by name now

Fan, Cindy (Yanqian) 3:09 PM:
strange

Leckner, Erik 3:10 PM:
Nope

Leckner, Erik 3:10 PM:
we will discuss at 4 pm when jenn is also on call

Leckner, Erik 3:12 PM:
Whats going on

Leckner, Erik 3:12 PM:
is it maybe a different table that you are updating

Fan, Cindy (Yanqian) 3:13 PM:
i am wring the email now

Leckner, Erik 3:13 PM:
why does mine work ok (pre set up) and yours isnt

Leckner, Erik 3:13 PM:
ok we need a solution

Fan, Cindy (Yanqian) 3:13 PM:
did you try to search yourself?

Leckner, Erik 3:13 PM:
and it has to work for all of us

Leckner, Erik 3:13 PM:
i can do that

Leckner, Erik 3:13 PM:
No I dont come up

Leckner, Erik 3:14 PM:
did you chnage my id too?

Fan, Cindy (Yanqian) 3:14 PM:
no i don't change anything on your account

Leckner, Erik 3:14 PM:
hmmm

Leckner, Erik 3:14 PM:
not good

Fan, Cindy (Yanqian) 3:14 PM:
they added you directly on WAM side

Fan, Cindy (Yanqian) 3:14 PM:
all the groups

Fan, Cindy (Yanqian) 3:15 PM:
the search screen is using a database view or query. can you find that info?

Leckner, Erik 3:15 PM:
u want me to find the actual search query

Leckner, Erik 3:15 PM:

is that correct?

Fan, Cindy (Yanqian) 3:15 PM:
yes

Leckner, Erik 3:15 PM:
ok making some coffeee and then shall do - 10 min

Fan, Cindy (Yanqian) 3:16 PM:
sure.

Leckner, Erik 3:16 PM:
can you dump me just a record or two of you and i from tables here to my email directly or via skype

Leckner, Erik 3:16 PM:
thanks while i make coffee

Leckner, Erik 3:17 PM:
just want to see ur tables too and i will search for query in code in 10 min

Leckner, Erik 3:17 PM:
going downstairs for coffee

Fan, Cindy (Yanqian) 3:17 PM:
sure. several tables involved.

Fan, Cindy (Yanqian) 3:17 PM:
Deliberative Process / Ex. 5

Fan, Cindy (Yanqian) 3:17 PM:
Deliberative Process / Ex. 5

Fan, Cindy (Yanqian) 3:17 PM:
Deliberative Process / Ex. 5

Fan, Cindy (Yanqian) 3:18 PM:
Deliberative Process / Ex. 5

Fan, Cindy (Yanqian) 3:18 PM:
Deliberative Process / Ex. 5

Message

From: Leckner, Erik [leckner.erik@epa.gov]
Sent: 5/8/2018 8:50:34 PM
To: McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; Thomas, Rob [Thomas.Rob@epa.gov]; Leckner, Erik [Leckner.Erik@epa.gov]; Campbell, Ed [Campbell.Ed@epa.gov]; Chilivery, Swetha [chilivery.swetha@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Goods, Lawanna [Goods.Lawanna@epa.gov]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
Subject: EMP Weekly Status Call

EMP Weekly Status Call

Duration: 01 Hours 15 Minutes 09 Seconds

Campbell, Ed
OEI
Email: campbell.ed@epa.gov
IM: campbell.ed@epa.gov

McCarthy, Colleen
OEI
Work: 9192007296
Email: mccarthy.colleen@epa.gov
IM: mccarthy.colleen@epa.gov

Fan, Cindy (Yanqian)
OLEM
Work: 703-509-0460
Email: fan.yanqian@epa.gov
IM: fan.yanqian@epa.gov

Madhavan Nair Kamala Devi, Rakhi
OEI
Work: 925-303-8486
Email: madhavan-nair-kamala-devi.rakhi@epa.gov
IM: madhavan-nair-kamala-devi.rakhi@epa.gov

Chilivery, Swetha
OLEM
Email: chilivery.swetha@epa.gov
IM: chilivery.swetha@epa.gov

Goods, Lawanna
OEI
Work: 919-200-7262
Email: goods.lawanna@epa.gov
IM: goods.lawanna@epa.gov

Thomas, Rob
INFORMATION TECHNOLOGY SPECIALIST , OLEM
Work: 202-564-7507
Email: thomas.rob@epa.gov
IM: thomas.rob@epa.gov

Message

From: Leckner, Erik [leckner.erik@epa.gov]
Sent: 5/2/2018 7:29:18 PM
To: Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Leckner, Erik [Leckner.Erik@epa.gov]
Subject: Conversation with Fan, Cindy (Yanqian)

Leckner, Erik 2:17 PM:
Cindy I just sent you emails(2) - please reply at your earliest convenience, thanks (doing some initial config for empdev)

Fan, Cindy (Yanqian) 2:19 PM:
sure. Deliberative Process / Ex. 5

Fan, Cindy (Yanqian) 2:21 PM:
do you need password for Deliberative Process / Ex. 5 and Deliberative Process / Ex. 5 also?

Leckner, Erik 2:22 PM:
No passwords

Leckner, Erik 2:22 PM:
huh

Leckner, Erik 2:22 PM:
the passwords changed?

Leckner, Erik 2:22 PM:
is the password for all

Fan, Cindy (Yanqian) 2:22 PM:
usually it is

Leckner, Erik 2:22 PM:
please send me all 5 userids

Leckner, Erik 2:22 PM:
and all 5 passwords

Leckner, Erik 2:22 PM:
thanks

Leckner, Erik 2:22 PM:
and sma

Leckner, Erik 2:23 PM:
why is the naming convention different

Leckner, Erik 2:23 PM:
just put them here is fine

Leckner, Erik 2:23 PM:
all 5

Leckner, Erik 2:25 PM:
Hi Cindy are you working on this?

Leckner, Erik 2:25 PM:
Im not getting password notifications

Leckner, Erik 2:26 PM:

also need for geocode

Leckner, Erik 2:26 PM:
unless it hasnt changed

Leckner, Erik 2:26 PM:
i need these password notifications, this is supposed to be an easy thing

Fan, Cindy (Yanqian) 2:27 PM:
i just updated them now. Kofi is on vacation

Leckner, Erik 2:27 PM:
OK please list all here

Leckner, Erik 2:27 PM:
so i cut and paste

Leckner, Erik 2:27 PM:
i am configuring server now

Leckner, Erik 2:27 PM:
i always need to be notified

Fan, Cindy (Yanqian) 2:27 PM:
i made them same password Deliberative Process / Ex. 5

Leckner, Erik 2:27 PM:
username for sma please

Leckner, Erik 2:27 PM:
on empdev

Leckner, Erik 2:27 PM:
thanks

Fan, Cindy (Yanqian) 2:28 PM:

Deliberative Process / Ex. 5

Leckner, Erik 2:28 PM:
what is sma?

Leckner, Erik 2:28 PM:
what are the last two?

Fan, Cindy (Yanqian) 2:29 PM:
for SMA

Leckner, Erik 2:29 PM:
??

Fan, Cindy (Yanqian) 2:29 PM:
last two are for SMA

Leckner, Erik 2:29 PM:
two are required for sma

Leckner, Erik 2:29 PM:
i am going to configure sma now

Leckner, Erik 2:29 PM:
let me see

Leckner, Erik 2:29 PM:
i am opening sma properties files now.. need 10 sec

Leckner, Erik 2:30 PM:
why 2

Leckner, Erik 2:30 PM:
i need only one

Leckner, Erik 2:30 PM:

Deliberative Process / Ex. 5

Leckner, Erik 2:30 PM:
we need to let paula know as well

Leckner, Erik 2:31 PM:
we cannot ever let dev team not know these changes, ,ever

Fan, Cindy (Yanqian) 2:31 PM:
i remember SMA possibly includes two module: bpoil, and other one.

Leckner, Erik 2:31 PM:
its more work on our part to not have this planned

Leckner, Erik 2:31 PM:
which is the main one used

Fan, Cindy (Yanqian) 2:32 PM:
possibly you just need the one with "NEW" inside

Leckner, Erik 2:32 PM:
does paula know that the passwords changed today

Leckner, Erik 2:32 PM:
we can't just break our empdev

Leckner, Erik 2:33 PM:
this is unacceptable

Leckner, Erik 2:33 PM:
ill try with the new id

Fan, Cindy (Yanqian) 2:34 PM:
paula doesn't know the Dev

Leckner, Erik 2:34 PM:
she does

Leckner, Erik 2:34 PM:
she is the one who configured it initially as she ran encryption routines

Leckner, Erik 2:50 PM:
In future, please notify me of any updates and Paula

Leckner, Erik 2:50 PM:
thanks CIndy!

Leckner, Erik 2:50 PM:
(in advance when it will be done and when it is done)

Fan, Cindy (Yanqian) 2:50 PM:
will do.

Leckner, Erik 2:50 PM:
thanks

Leckner, Erik 2:51 PM:
i was tolerant of practices such as this in the past since we were waiting on dev machine, but no longer i can be

Leckner, Erik 2:51 PM:
thanks

Leckner, Erik 2:51 PM:
ive updaed passwords and sent request to paula for encryption steps to paula

Fan, Cindy (Yanqian) 2:51 PM:
in the past in salient, we didn't change password every 90 days. always used the same one. so java team wouldn't worry about it

Leckner, Erik 2:52 PM:
i also further let her know that i can do the encryption so long as she steps me thru what she does in the past

Leckner, Erik 2:52 PM:
for empstg, etc

Leckner, Erik 2:52 PM:
yep i know

Leckner, Erik 2:52 PM:
salient didnt provide the tree

Leckner, Erik 2:52 PM:
very appalling as its a simple copy

Leckner, Erik 2:52 PM:
its a one step instruction to do that

Leckner, Erik 2:53 PM:
elliot should have done it and very suprised at svetlana for her unprofessionalism

Leckner, Erik 2:53 PM:
rob will be noting it in his record for salient as a contractor for any future epa work

Leckner, Erik 2:54 PM:
we waited 3 months for source code repo, and end up getting garbage from svetlana

Leckner, Erik 2:54 PM:
4 weeks later after both ed and rob asked

Leckner, Erik 2:54 PM:
cant blame that on elliot as svetlana was tasked with it

Leckner, Erik 2:54 PM:
its a simple straight forward copy of the tree

Fan, Cindy (Yanqian) 2:54 PM:
i totally understand your pain.

Leckner, Erik 2:55 PM:
as far as i am concerned and very well connected in the tech industry, svetlana is not on my list of Apache level appointees for engineers

Leckner, Erik 2:55 PM:
as I appoint Apache engineers at times for projects

Leckner, Erik 2:56 PM:
this was so simple task, all she had to do was copy the subversion tree onto a usb drive

Leckner, Erik 2:56 PM:
even a 4 year old could have done this

Leckner, Erik 2:57 PM:
colleen could have done this

Leckner, Erik 2:57 PM:
and svetlana en experienced engineer didn't

Leckner, Erik 2:57 PM:
shocked

Fan, Cindy (Yanqian) 2:57 PM:
she might not understand what she should give to you

Leckner, Erik 2:57 PM:
anyways :)

Leckner, Erik 2:57 PM:
she should have we asked for repo

Leckner, Erik 2:57 PM:
and said either an export or raw copy (file system copy)

Leckner, Erik 2:57 PM:
back to work .. :)

Leckner, Erik 2:59 PM:
svetlana/elliot will have terrible review by rob/epa

Fan, Cindy (Yanqian) 3:00 PM:
they are reviewed by Salient. especially for svitlana. she worked for DOT project now

Leckner, Erik 3:03 PM:
i led DOT for LA County, I am well connected there.

Leckner, Erik 3:03 PM:
Traffic controllers if you recall

Leckner, Erik 3:03 PM:
for all of LA county biggest county in USA

Leckner, Erik 3:03 PM:
and attended all DOT

Leckner, Erik 3:03 PM:
still on contract

Leckner, Erik 3:03 PM:
anyways

Leckner, Erik 3:04 PM:
DOT has standards for traffic control systems

Leckner, Erik 3:04 PM:
called ATMS - advanced traffic management systems

Leckner, Erik 3:04 PM:
which control traffic lights from central facilities

Leckner, Erik 3:04 PM:
la county is on the DOT standards

Fan, Cindy (Yanqian) 3:04 PM:
good to know it.

Leckner, Erik 3:05 PM:
anyways svitlana should have done a raw copy

Fan, Cindy (Yanqian) 3:05 PM:
i don't know which group Salient work with. i know they sent many BI developers in that project

Leckner, Erik 3:05 PM:
Deliberative Process / Ex. 5

Leckner, Erik 3:05 PM:
you will see la county on the standard

Leckner, Erik 3:06 PM:
Deliberative Process / Ex. 5

Leckner, Erik 3:07 PM:
you will see jane white on there from la county - she is head of civil engineering for dot

Leckner, Erik 3:07 PM:
for la county

Leckner, Erik 3:07 PM:
she is who i report to indirectly as she is the one who handles traffic control engineering (not systems but the actual setup/timing of lights for all of la county)

Leckner, Erik 3:07 PM:
she put me on infinite contract (meaning never ending)

Leckner, Erik 3:08 PM:
her contributions led to the TMDD

Leckner, Erik 3:08 PM:
for DOT

Leckner, Erik 3:09 PM:
As LA county has a mess of light technology (meaning lights even not at intersections in LA County

Leckner, Erik 3:10 PM:
btw, i automated all of their systems via software so no one needs to manage it (all second by second updates are automated throughout all of LA county

Leckner, Erik 3:10 PM:
it was handwritten software to do that

Fan, Cindy (Yanqian) 3:10 PM:
very nice.

Leckner, Erik 3:11 PM:

before me and my company i founded (they hired my company to do this) - every day 2 hours of work manual to do what i automated

Leckner, Erik 3:11 PM:
i recommended it

Leckner, Erik 3:11 PM:
and then they went with it, and i built it

Leckner, Erik 3:12 PM:
Funded in part by METRO

Leckner, Erik 3:12 PM:
since METRO has to deal with traffic lights (flashing reds)

Leckner, Erik 3:13 PM:
also if a system goes down, it pops right back up in 88 cities

Leckner, Erik 3:13 PM:
before they had to do it manually each city and county

Leckner, Erik 3:13 PM:
i made that automated to, never goes down

Leckner, Erik 3:13 PM:
its like terminator skynet, never goes down

Leckner, Erik 3:13 PM:
anyways back to epa config of dev

Fan, Cindy (Yanqian) 3:14 PM:
can't imagine how they manually controlled this system. so many sites

Leckner, Erik 3:14 PM:
each city has at least one civil engineer

Leckner, Erik 3:14 PM:
and the county has many

Leckner, Erik 3:15 PM:
LA County manages LA City since its super big

Leckner, Erik 3:15 PM:
LA County funds it all

Leckner, Erik 3:15 PM:
cities have to ask

Leckner, Erik 3:15 PM:
then TMDD allows it to be all supermanaged centrally

Leckner, Erik 3:15 PM:
(the spec i sent u)

Leckner, Erik 3:16 PM:
so each city has their own ATMS, or ITS (named used interchangeably, advanced traffic management system and intelligent transportation system)

Leckner, Erik 3:16 PM:
then TMDD connects it all

Leckner, Erik 3:16 PM:
and LA County DOT has the super ITS/ATMS

Leckner, Erik 3:17 PM:
and thats what LA county has in their NOC

Leckner, Erik 3:17 PM:
and then each city has a NOC too

Leckner, Erik 3:17 PM:
(neytwork operations center)

Message

From: Leckner, Erik [leckner.erik@epa.gov]
Sent: 5/9/2018 8:12:19 PM
To: Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Leckner, Erik [Leckner.Erik@epa.gov]
Subject: Conversation with Fan, Cindy (Yanqian)

Leckner, Erik 2:31 PM:
Cindy - when you get a chance, please respond to the email thread on xids, thanks

Fan, Cindy (Yanqian) 2:31 PM:
i am checking the db now

Leckner, Erik 2:31 PM:
ok i will let team know in the email thread

Fan, Cindy (Yanqian) 2:34 PM:
can you try to search my LAN id Deliberative Process / Ex. 5 again?

Leckner, Erik 2:35 PM:
ok i will logout oif it first incase it uses session token info

Fan, Cindy (Yanqian) 2:36 PM:
thanks

Leckner, Erik 2:38 PM:
cant even find your name now via search

Leckner, Erik 2:38 PM:
tried with and via fan last name search

Leckner, Erik 2:38 PM:
did u change data

Fan, Cindy (Yanqian) 2:38 PM:
last name= first name =' Deliberative Process / Ex. 5

Leckner, Erik 2:38 PM:
No data available in table

Leckner, Erik 2:39 PM:
so now u dont even appear

Leckner, Erik 2:40 PM:
Recommend a solution please as well. even if it means we needing to get IAM/WAM to change our lanids

Leckner, Erik 2:40 PM:
we'll wait for your recommendation

Fan, Cindy (Yanqian) 2:40 PM:
let me think what is going on

Leckner, Erik 2:40 PM:
ok im going into a shower break (its still my morning here)

Fan, Cindy (Yanqian) 3:04 PM:
hi christian, can you try find my account 'xyfan' again

Leckner, Erik 3:08 PM:
k

Leckner, Erik 3:09 PM:
Nope on search but I will go by name now

Fan, Cindy (Yanqian) 3:09 PM:
strange

Leckner, Erik 3:10 PM:
Nope

Leckner, Erik 3:10 PM:
we will discuss at 4 pm when jenn is also on call

Leckner, Erik 3:12 PM:
Whats going on

Leckner, Erik 3:12 PM:
is it maybe a different table that you are updating

Fan, Cindy (Yanqian) 3:13 PM:
i am wring the email now

Leckner, Erik 3:13 PM:
why does mine work ok (pre set up) and yours isnt

Leckner, Erik 3:13 PM:
ok we need a solution

Fan, Cindy (Yanqian) 3:13 PM:
did you try to search yourself?

Leckner, Erik 3:13 PM:
and it has to work for all of us

Leckner, Erik 3:13 PM:
i can do that

Leckner, Erik 3:13 PM:
No I dont come up

Leckner, Erik 3:14 PM:
did you chnage my id too?

Fan, Cindy (Yanqian) 3:14 PM:
no i don't change anything on your account

Leckner, Erik 3:14 PM:
hmmm

Leckner, Erik 3:14 PM:
not good

Fan, Cindy (Yanqian) 3:14 PM:
they added you directly on WAM side

Fan, Cindy (Yanqian) 3:14 PM:
all the groups

Fan, Cindy (Yanqian) 3:15 PM:
the search screen is using a database view or query. can you find that info?

Leckner, Erik 3:15 PM:
u want me to find the actual search query

Leckner, Erik 3:15 PM:

is that correct?

Fan, Cindy (Yanqian) 3:15 PM:
yes

Leckner, Erik 3:15 PM:
ok making some coffeee and then shall do - 10 min

Fan, Cindy (Yanqian) 3:16 PM:
sure.

Leckner, Erik 3:16 PM:
can you dump me just a record or two of you and i from tables here to my email directly or via skype

Leckner, Erik 3:16 PM:
thanks while i make coffee

Leckner, Erik 3:17 PM:
just want to see ur tables too and i will search for query in code in 10 min

Leckner, Erik 3:17 PM:
going downstairs for coffee

Fan, Cindy (Yanqian) 3:17 PM:
sure. several tables involved.

Fan, Cindy (Yanqian) 3:17 PM:
Deliberative Process / Ex. 5

Fan, Cindy (Yanqian) 3:17 PM:
Deliberative Process / Ex. 5

Fan, Cindy (Yanqian) 3:17 PM:
Deliberative Process / Ex. 5

Fan, Cindy (Yanqian) 3:18 PM:
Deliberative Process / Ex. 5

Fan, Cindy (Yanqian) 3:18 PM:
Deliberative Process / Ex. 5

Leckner, Erik 3:34 PM:
can u show me the data

Leckner, Erik 3:34 PM:
lookint into search query now

Fan, Cindy (Yanqian) 3:35 PM:
select * from Deliberative Process / Ex. 5 where portal_user_id = Deliberative Process / Ex. 5

Fan, Cindy (Yanqian) 3:37 PM:
we need to look at search query and see that join has trouble

Leckner, Erik 3:41 PM:
ok doing this now

Leckner, Erik 3:41 PM:
see emails

Leckner, Erik 3:41 PM:
but now i am doing search stuff

Fan, Cindy (Yanqian) 3:42 PM:
i just replied the email

Leckner, Erik 3:48 PM:
still going thru code systemattically - 4 file already an dgetting eventually to the actual file - they daisy chained aliases for views, pages, etc so i started from the top

Leckner, Erik 3:48 PM:
going to 5th file now :)

Leckner, Erik 3:48 PM:
totally abstract and unnessary indrections

Fan, Cindy (Yanqian) 3:49 PM:
ok

Leckner, Erik 3:49 PM:
Im here now at the actual front end get request :)

Leckner, Erik 3:49 PM:

Deliberative Process / Ex. 5

Leckner, Erik 3:50 PM:
now i am going to where the get method is invoked - 6 files now in order :)

Leckner, Erik 3:51 PM:

now going to 7th file from this call :)

Leckner, Erik 3:51 PM:

Deliberative Process / Ex. 5

Leckner, Erik 3:54 PM:

Here is the query

Leckner, Erik 3:54 PM:

Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

Leckner, Erik 3:54 PM:
in code

Leckner, Erik 3:54 PM:
so now I need to maybe print it out for you if it isnt

Leckner, Erik 3:55 PM:
So here it is in code

Leckner, Erik 3:55 PM:

Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

Leckner, Erik 3:56 PM:
so i can write code to print it out - they should have printed out the query in debug mode but this will take time after our meeting with u and jenn at 4 - there is a dial in

Fan, Cindy (Yanqian) 3:56 PM:
hmm...do you have regular sql query?

Leckner, Erik 3:56 PM:
its using person and organization table table

Leckner, Erik 3:56 PM:
no it isnt regular

Leckner, Erik 3:56 PM:

its using hibernate criteria

Leckner, Erik 3:57 PM:
but it joins on person and organization

Leckner, Erik 3:57 PM:
i would have to add a debug statement

Leckner, Erik 3:57 PM:
its a dynamic query using java, hibernate's criteria mechanism

Leckner, Erik 3:57 PM:
due to fact that only some fields are being used

Leckner, Erik 3:58 PM:
so i would need to add a debug statement for you to get this query as it is being executed

Leckner, Erik 3:58 PM:
but its from organization and person table

Leckner, Erik 3:58 PM:
do u need the debug statement?

Leckner, Erik 3:59 PM:
i can log it if u need it

Fan, Cindy (Yanqian) 3:59 PM:
if i just join PERSON and PERSON ORG table by passing Deliberative Process / Ex. 5 i got result back

Leckner, Erik 3:59 PM:
is there an organization table

Leckner, Erik 4:00 PM:
we can discuss on call

Message

From: Leckner, Erik [leckner.erik@usepa.onmicrosoft.com]
Sent: 4/12/2018 7:30:45 PM
To: McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; Morgan, Jennifer [morgan.jennifer@epa.gov]; Thomas, Rob [Thomas.Rob@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]; Campbell, Ed [Campbell.Ed@epa.gov]; Chilivery, Swetha [chilivery.swetha@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Goods, Lawanna [Goods.Lawanna@epa.gov]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
Subject: Discuss Table Top Exercise

Discuss Table Top Exercise

Duration: 01 Hours 28 Minutes 51 Seconds

Campbell, Ed
OEI
Email: campbell.ed@epa.gov
IM: campbell.ed@epa.gov

McCarthy, Colleen
OEI
Email: mccarthy.colleen@epa.gov
IM: mccarthy.colleen@epa.gov

Fan, Cindy (Yanqian)
OLEM
Work: 703-509-0460
Email: fan.yanqian@epa.gov
IM: fan.yanqian@epa.gov

Morgan, Jennifer
CONTRACTOR , OLEM
Work: 571-379-0956
Email: morgan.jennifer@epa.gov
IM: morgan.jennifer@epa.gov

Madhavan Nair Kamala Devi, Rakhi
OEI
Work: 925-303-8486
Email: madhavan-nair-kamala-devi.rakhi@epa.gov
IM: madhavan-nair-kamala-devi.rakhi@epa.gov

Chilivery, Swetha
OLEM
Email: chilivery.swetha@epa.gov
IM: chilivery.swetha@epa.gov

Goods, Lawanna
OEI
Email: goods.lawanna@epa.gov
IM: goods.lawanna@epa.gov

Thomas, Rob
INFORMATION TECHNOLOGY SPECIALIST , OLEM
Work: 202-564-7507
Email: thomas.rob@epa.gov
IM: thomas.rob@epa.gov

Skype for Business

Message

From: Leckner, Erik [leckner.erik@usepa.onmicrosoft.com]
Sent: 4/18/2018 8:20:14 PM
To: McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; Morgan, Jennifer [morgan.jennifer@epa.gov]; Thomas, Rob [Thomas.Rob@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]; Campbell, Ed [Campbell.Ed@epa.gov]; Chilivery, Swetha [chilivery.swetha@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Guest [Guest@usepa.onmicrosoft.com]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
Subject: Discuss Modifications to SPCC Inspection Record

Message

From: Leckner, Erik [leckner.erik@usepa.onmicrosoft.com]
Sent: 4/18/2018 8:20:11 PM
To: McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; Morgan, Jennifer [morgan.jennifer@epa.gov]; Thomas, Rob [Thomas.Rob@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]; Campbell, Ed [Campbell.Ed@epa.gov]; Chilivery, Swetha [chilivery.swetha@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Guest [Guest@usepa.onmicrosoft.com]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
Subject: Discuss Modifications to SPCC Inspection Record

Message

From: Leckner, Erik [leckner.erik@epa.gov]
Sent: 5/9/2018 6:52:55 PM
To: Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Leckner, Erik [Leckner.Erik@epa.gov]
Subject: Conversation with Fan, Cindy (Yanqian)

Leckner, Erik 2:31 PM:
Cindy - when you get a chance, please respond to the email thread on xids, thanks

Fan, Cindy (Yanqian) 2:31 PM:
i am checking the db now

Leckner, Erik 2:31 PM:
ok i will let team know in the email thread

Fan, Cindy (Yanqian) 2:34 PM:
can you try to search my LAN id [redacted] again?

Leckner, Erik 2:35 PM:
ok i will logout oif it first incase it uses session token info

Fan, Cindy (Yanqian) 2:36 PM:
thanks

Leckner, Erik 2:38 PM:
cant even find your name now via search

Leckner, Erik 2:38 PM:
tried with [redacted] and via fan last name search

Leckner, Erik 2:38 PM:
did u change data

Fan, Cindy (Yanqian) 2:38 PM:
last name= [redacted] first name = Deliberative Process / Ex. 6

Leckner, Erik 2:38 PM:
No data available in table

Leckner, Erik 2:39 PM:
so now u dont even appear

Leckner, Erik 2:40 PM:
Recommend a solution please as well. even if it means we needing to get IAM/WAM to change our lanids

Leckner, Erik 2:40 PM:
we'll wait for your recommendation

Fan, Cindy (Yanqian) 2:40 PM:
let me think what is going on

Leckner, Erik 2:40 PM:
ok im going into a shower break (its still my morning here)

Message

From: Leckner, Erik [leckner.erik@epa.gov]
Sent: 5/2/2018 6:46:42 PM
To: Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Leckner, Erik [Leckner.Erik@epa.gov]
Subject: Conversation with Fan, Cindy (Yanqian)

Leckner, Erik 2:17 PM:
Cindy I just sent you emails(2) - please reply at your earliest convenience, thanks (doing some initial config for Deliberative Process / Ex. 5

Fan, Cindy (Yanqian) 2:19 PM:
sure. Deliberative Process / Ex. 5

Fan, Cindy (Yanqian) 2:21 PM:
do you need password for Deliberative Process / Ex. 5 and Deliberative Process / Ex. 5 also?

Leckner, Erik 2:22 PM:
No passwords

Leckner, Erik 2:22 PM:
huh

Leckner, Erik 2:22 PM:
the passwords changed?

Leckner, Erik 2:22 PM:
is the password for all

Fan, Cindy (Yanqian) 2:22 PM:
usually it is

Leckner, Erik 2:22 PM:
please send me all 5 userids

Leckner, Erik 2:22 PM:
and all 5 passwords

Leckner, Erik 2:22 PM:
thanks

Leckner, Erik 2:22 PM:
and sma

Leckner, Erik 2:23 PM:
why is the naming convention different

Leckner, Erik 2:23 PM:
just put them here is fine

Leckner, Erik 2:23 PM:
all 5

Leckner, Erik 2:25 PM:
Hi Cindy are you working on this?

Leckner, Erik 2:25 PM:
Im not getting password notifications

Leckner, Erik 2:26 PM:

also need for geocode

Leckner, Erik 2:26 PM:
unless it hasnt changed

Leckner, Erik 2:26 PM:
i need these password notifications, this is supposed to be an easy thing

Fan, Cindy (Yanqian) 2:27 PM:
i just updated them now. Kofi is on vacation

Leckner, Erik 2:27 PM:
OK please list all here

Leckner, Erik 2:27 PM:
so i cut and paste

Leckner, Erik 2:27 PM:
i am configuring server now

Leckner, Erik 2:27 PM:
i always need to be notified

Fan, Cindy (Yanqian) 2:27 PM:
i made them same password Deliberative Process / Ex. 5

Leckner, Erik 2:27 PM:
username for sma please

Leckner, Erik 2:27 PM:
on empdev

Leckner, Erik 2:27 PM:
thanks

Fan, Cindy (Yanqian) 2:28 PM:

Deliberative Process / Ex. 5

Leckner, Erik 2:28 PM:
what is sma?

Leckner, Erik 2:28 PM:
what are the last two?

Fan, Cindy (Yanqian) 2:29 PM:
for SMA

Leckner, Erik 2:29 PM:
??

Fan, Cindy (Yanqian) 2:29 PM:
last two are for SMA

Leckner, Erik 2:29 PM:
two are required for sma

Leckner, Erik 2:29 PM:
i am going to configure sma now

Leckner, Erik 2:29 PM:
let me see

Leckner, Erik 2:29 PM:
i am opening sma properties files now.. need 10 sec

Leckner, Erik 2:30 PM:
why 2

Leckner, Erik 2:30 PM:
i need only one

Leckner, Erik 2:30 PM:

Deliberative Process / Ex. 5

Leckner, Erik 2:30 PM:
we need to let paula know as well

Leckner, Erik 2:31 PM:
we cannot ever let dev team not know these changes, ,ever

Fan, Cindy (Yanqian) 2:31 PM:
i remember SMA possibly includes two module: bpoil, and other one.

Leckner, Erik 2:31 PM:
its more work on our part to not have this planned

Leckner, Erik 2:31 PM:
which is the main one used

Fan, Cindy (Yanqian) 2:32 PM:
possibly you just need the one with "NEW" inside

Leckner, Erik 2:32 PM:
does paula know that the passwords changed today

Leckner, Erik 2:32 PM:
we can't just break our empdev

Leckner, Erik 2:33 PM:
this is unacceptable

Leckner, Erik 2:33 PM:
ill try with the new id

Fan, Cindy (Yanqian) 2:34 PM:
paula doesn't know the Dev

Leckner, Erik 2:34 PM:
she does

Leckner, Erik 2:34 PM:
she is the one who configured it initially as she ran encryption routines

Message

From: Leckner, Erik [leckner.erik@epa.gov]
Sent: 5/15/2018 8:57:15 PM
To: McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; Thomas, Rob [Thomas.Rob@epa.gov]; Leckner, Erik [Leckner.Erik@epa.gov]; Campbell, Ed [Campbell.Ed@epa.gov]; Chilivery, Swetha [chilivery.swetha@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Goods, Lawanna [Goods.Lawanna@epa.gov]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
Subject: EMP Weekly Status Call

EMP Weekly Status Call

Duration: 57 Minutes 31 Seconds

Campbell, Ed
OEI
Email: campbell.ed@epa.gov
IM: campbell.ed@epa.gov

McCarthy, Colleen
OEI
Work: 9192007296
Email: mccarthy.colleen@epa.gov
IM: mccarthy.colleen@epa.gov

Fan, Cindy (Yanqian)
OLEM
Work: 703-509-0460
Email: fan.yanqian@epa.gov
IM: fan.yanqian@epa.gov

Chilivery, Swetha
OLEM
Email: chilivery.swetha@epa.gov
IM: chilivery.swetha@epa.gov

Madhavan Nair Kamala Devi, Rakhi
OEI
Work: 925-303-8486
Email: madhavan-nair-kamala-devi.rakhi@epa.gov
IM: madhavan-nair-kamala-devi.rakhi@epa.gov

Goods, Lawanna
OEI
Work: 919-200-7262
Email: goods.lawanna@epa.gov
IM: goods.lawanna@epa.gov

Thomas, Rob
INFORMATION TECHNOLOGY SPECIALIST , OLEM
Work: 202-564-7507
Email: thomas.rob@epa.gov
IM: thomas.rob@epa.gov

Message

From: Leckner, Erik [leckner.erik@epa.gov]
Sent: 5/15/2018 8:46:01 PM
To: Morgan, Jennifer [morgan.jennifer@epa.gov]; Leckner, Erik [Leckner.Erik@epa.gov]
Subject: Conversation with Morgan, Jennifer

Leckner, Erik 3:25 PM:
Hi jennifer, dev or prod are u experiencing the issues with cindy adding groups

Morgan, Jennifer 3:59 PM:
Prod

Leckner, Erik 4:00 PM:
ok please do it right now so i can pull the prod logs and not have to look too far

Leckner, Erik 4:00 PM:
let me know approx what time you do it

Leckner, Erik 4:00 PM:
thanks

Leckner, Erik 4:00 PM:
(so i can correlate to prod logs)

Morgan, Jennifer 4:01 PM:
ok sure, one sec and i'll give you the time!

Morgan, Jennifer 4:03 PM:
i just tried it at 4:03pm

Morgan, Jennifer 4:03 PM:
Error while adding user Yanqian Fan to following group(s) in OID:

Deliberative Process / Ex. 5

Leckner, Erik 4:05 PM:
thanks

Leckner, Erik 4:05 PM:
i just sent request to webapps team to get the logs to look at

Leckner, Erik 4:05 PM:
thanks

Morgan, Jennifer 4:05 PM:
i thought the password update would have fixed it

Morgan, Jennifer 4:06 PM:
i forgot about that happening

Leckner, Erik 4:07 PM:
i am also putting a new release of empadmin onto dev and will be shutting it down momentarily -ill ping u when i do (it will be down for 5 min)

Leckner, Erik 4:07 PM:
(i added some debug code to see whats going on with those tabs)

Morgan, Jennifer 4:10 PM:
ok

Morgan, Jennifer 4:17 PM:
i've been testing in ETM most of the day today

Morgan, Jennifer 4:17 PM:
almost done i think

Morgan, Jennifer 4:19 PM:
I have to sign off at 5 today, but I am going to try to get on later tonight to do more testing to make up for the time my computer was not working today

Morgan, Jennifer 4:19 PM:
I'll let you know when I get on and you can let me know where is clear for me test in based on what you're working on

Leckner, Erik 4:20 PM:
how is the testing going

Morgan, Jennifer 4:20 PM:
good so far in ETM

Leckner, Erik 4:20 PM:
ill be shutting Deliberative Process / Ex. 5 module only now for 5 minutes

Morgan, Jennifer 4:20 PM:
i just want to test some read/write functions in FR and Oil DB tonight

Morgan, Jennifer 4:20 PM:
is it ok to do that?

Leckner, Erik 4:21 PM:
if they dont impact any pages (but i think thats the apex thing)

Leckner, Erik 4:21 PM:
im shutting down now

Leckner, Erik 4:21 PM:
5 min

Leckner, Erik 4:24 PM:
Deliberative Process / Ex. 5 is back up

Leckner, Erik 4:24 PM:
it has the tabs too

Morgan, Jennifer 4:25 PM:
ok, i can see them all

Morgan, Jennifer 4:25 PM:
the only one that is throwing an error is the "EMP Training" when I click on it

Morgan, Jennifer 4:26 PM:
I get "An error has occurred" error message

Morgan, Jennifer 4:26 PM:
Actually i get this error Oops! The page you are trying to view either does not exist or has been moved. Please retry.

Leckner, Erik 4:31 PM:
i saw that

Leckner, Erik 4:32 PM:
thats because we dont have an emp training application running on dev

Leckner, Erik 4:32 PM:
most likely

Leckner, Erik 4:32 PM:
no biggie, just take notes what's different, thats the game plan

Leckner, Erik 4:32 PM:
good catch though, i caught that too

Morgan, Jennifer 4:32 PM:
ok

Morgan, Jennifer 4:32 PM:
Equipment looks good to me

Leckner, Erik 4:32 PM:
great

Morgan, Jennifer 4:33 PM:
i just want to test a bit more in FR & Oil DB - but everything was fine from a read standpoint in those 2 apps

Leckner, Erik 4:33 PM:
great

Morgan, Jennifer 4:33 PM:
is it OK to test Alerts again in EMP Admin or should I wait until Cindy is done with all the APEX stuff?

Leckner, Erik 4:33 PM:
anything which doesn't change the page structure like apex edits is ok, just be calm with the updates

Leckner, Erik 4:33 PM:
u can test the alerts again

Leckner, Erik 4:34 PM:
but nothing has changed in that respect

Morgan, Jennifer 4:34 PM:
ok

Leckner, Erik 4:34 PM:
it could be that is the behavior that is supposed to be there

Leckner, Erik 4:34 PM:
can u lay out via some images to my email on the alert issues

Leckner, Erik 4:34 PM:
thanks

Leckner, Erik 4:34 PM:
just screen shots of what it should and shouldnt be doing

Leckner, Erik 4:34 PM:
thanks

Morgan, Jennifer 4:36 PM:
ok - the alert should just be popping up once and it continues to pop up on every screen i navigate to no matter which app i'm in

Morgan, Jennifer 4:36 PM:
but i'll document it

Leckner, Erik 4:36 PM:
technically that is what an alert system should do :)

Leckner, Erik 4:36 PM:
but document what is and what isnt and then perhaps we can even let rob know tomorrow to see what behavior he wants

Morgan, Jennifer 4:36 PM:
but we set the reoccurence to only be "once"

Leckner, Erik 4:37 PM:
got it

Leckner, Erik 4:37 PM:
so an error

Morgan, Jennifer 4:37 PM:
so it should pop up the first time the person logs in and that's it

Leckner, Erik 4:37 PM:
i see

Leckner, Erik 4:37 PM:
so it could be a config thing

Leckner, Erik 4:37 PM:
pls send me the screen shots

Leckner, Erik 4:37 PM:
thanks

Leckner, Erik 4:37 PM:
and steps to reproduce the error on my end

Morgan, Jennifer 4:37 PM:
ok will do

Leckner, Erik 4:37 PM:
i know you laid out some steps the other day but show me what is supposed to be

Leckner, Erik 4:37 PM:
thanks

Leckner, Erik 4:37 PM:
(but focus also on the other things as well) thanks

Morgan, Jennifer 4:40 PM:
ok

Leckner, Erik 4:41 PM:
also i am curious - when do u update the home pages and related links? do u do that in dev env, staging env, prod env? etc?

Morgan, Jennifer 4:42 PM:
Prod

Leckner, Erik 4:42 PM:
so suppose the deployment team does their thing to get it there, do they notify u and then u update it

Leckner, Erik 4:42 PM:

do u do this at a special time of the day

Leckner, Erik 4:43 PM:
what if users are up on prod while u are modifying pages, etc

Leckner, Erik 4:43 PM:
btw i saw a lot of bad weird page names on production

Leckner, Erik 4:43 PM:
apparently filenames that arent being used, etc

Leckner, Erik 4:44 PM:
i didnt copy those over to dev but there were some really weird filenames of saved previous copies

Leckner, Erik 4:44 PM:
on production

Morgan, Jennifer 4:44 PM:
yes, after its deployed i would usually update it the next day

Morgan, Jennifer 4:44 PM:
no special time of day

Morgan, Jennifer 4:44 PM:
we had issues with it though in the past

Morgan, Jennifer 4:45 PM:
according to our old Java devs, it didn't matter if users were on while i was modifying it

Leckner, Erik 4:46 PM:
i see they would just notice weird stuff going on

Leckner, Erik 4:47 PM:
users would see pages change before their eyes

Leckner, Erik 4:47 PM:
typically , a company like google, yahoo, etc , chase, etc would put a maintenance page up saying the server is down between so and so hours

Morgan, Jennifer 4:47 PM:
very few users actually go on that page

Leckner, Erik 4:47 PM:
no biggie

Leckner, Erik 4:47 PM:
i see

Morgan, Jennifer 4:47 PM:
most go directly to the app

Leckner, Erik 4:47 PM:
i thought its the main page

Leckner, Erik 4:47 PM:
u mean like fr, etc

Morgan, Jennifer 4:47 PM:
it is, but you can log in directly to the app without logging into emp

Leckner, Erik 4:48 PM:
Deliberative Process / Ex. 5 etc?

Leckner, Erik 4:48 PM:

Deliberative Process / Ex. 5 is an app too :)

Morgan, Jennifer 4:48 PM:
they can just click FR on the left side without logging into EMP and a pop-up will appear asking for log in crednetials

Morgan, Jennifer 4:48 PM:
yes emp admin is an app too

Leckner, Erik 4:48 PM:
k, but most users dont go to emp admin

Leckner, Erik 4:48 PM:
i see

Morgan, Jennifer 4:48 PM:
that's right

Leckner, Erik 4:48 PM:
so the tabs what are they used for anyways

Morgan, Jennifer 4:49 PM:
we do try to direct users to the training resources that are on those pages

Leckner, Erik 4:49 PM:
i see

Leckner, Erik 4:49 PM:
but they have release notes too

Morgan, Jennifer 4:49 PM:
but...they still just email the help desk lol

Leckner, Erik 4:49 PM:
=from what i just saw

Leckner, Erik 4:49 PM:
:)

Morgan, Jennifer 4:49 PM:
yes, you can lead them to water...

Leckner, Erik 4:49 PM:
what do u mean

Morgan, Jennifer 4:49 PM:
after a release, the help desk gets flooded with emails

Leckner, Erik 4:49 PM:
about to water

Leckner, Erik 4:49 PM:
meaning bad links while u are working on it

Leckner, Erik 4:49 PM:
?

Morgan, Jennifer 4:49 PM:
whatever that expression is, you can lead the horse to water but can't make it drink

Leckner, Erik 4:50 PM:
yes i know the expression

Morgan, Jennifer 4:50 PM:
we can show these people all that is availble on the emp homepage, but most will just email the help desk

Leckner, Erik 4:50 PM:
but what do u mean

Leckner, Erik 4:50 PM:
i see

Leckner, Erik 4:50 PM:
so they dont spend time looking at those release notes, etc

Morgan, Jennifer 4:50 PM:
correct

Leckner, Erik 4:50 PM:
btw, any reason why there were bad filenames

Leckner, Erik 4:50 PM:
on production

Morgan, Jennifer 4:50 PM:
i have no idea

Leckner, Erik 4:50 PM:
sounds like an APEX error or a Paula copying files over badly

Leckner, Erik 4:51 PM:
i asked paula for raw form of the files in the past

Leckner, Erik 4:51 PM:
it could be a zip issue, etc

Leckner, Erik 4:51 PM:
but she zipped it anyways and i have no access to prod

Leckner, Erik 4:51 PM:
(most companies, corps, etc have one lead developer with access to prod)

Leckner, Erik 4:51 PM:
not here though

Morgan, Jennifer 4:52 PM:
ok

Morgan, Jennifer 4:52 PM:
i was really only involved with testing the apps before/after deployment and help desk...not much else on the technical/back end side

Leckner, Erik 4:52 PM:
k, thanks

Morgan, Jennifer 4:52 PM:
i'm sorry i'm not much help there :(

Morgan, Jennifer 4:53 PM:
our PM had been with the project since inception so she did more than probably a normal PM did, she was very technical as well

Leckner, Erik 4:53 PM:
i see, thanks

Leckner, Erik 4:54 PM:
no worries - im trying to get as much info out of everyone who has been around so dev is not suprised by anything

Leckner, Erik 4:55 PM:

this way i can store al the files in the repository that ive created and then we can start development with trusted code and properly configured db

Leckner, Erik 4:01 PM:
Hi Jennifer

Leckner, Erik 4:02 PM:
Were you able to get in and have access to the groups

Morgan, Jennifer 4:06 PM:
nope, i still see no results when i search

Leckner, Erik 4:07 PM:
can you pls update maury and j

Leckner, Erik 4:07 PM:
ping pong emails :)

Morgan, Jennifer 4:15 PM:
actually it looks like i can add groups from the WAA site that J gave me

Leckner, Erik 4:43 PM:
ok thanks

Leckner, Erik 4:43 PM:
can you work with swetha today to ensure that embi is up and running

Leckner, Erik 4:43 PM:
thanks

Leckner, Erik 4:44 PM:
add me too

Message

From: Leckner, Erik [leckner.erik@epa.gov]
Sent: 5/2/2018 6:17:09 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]; Goods, Lawanna [Goods.Lawanna@epa.gov]; Guest [Guest@epa.gov]; McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; Leckner, Erik [Leckner.Erik@epa.gov]
Subject: Oil Database Workflow

Message

From: Leckner, Erik [leckner.erik@epa.gov]
Sent: 5/2/2018 6:17:01 PM
To: Leckner, Erik [Leckner.Erik@epa.gov]; Gioffre, Patricia [Gioffre.Patricia@epa.gov]; Goods, Lawanna [Goods.Lawanna@epa.gov]; Guest [Guest@epa.gov]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]; Campbell, Ed [Campbell.Ed@epa.gov]; McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; Chilivery, Swetha [chilivery.swetha@epa.gov]; Morgan, Jennifer [morgan.jennifer@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Swackhammer, J-Troy [Swackhammer.J-Troy@epa.gov]; Fox, Rob [Fox.Rob@epa.gov]; Thomas, Rob [Thomas.Rob@epa.gov]; Gerardin, Margaret [Gerardin.Margaret@epa.gov]
Subject: Oil Database Workflow

Message

From: Leckner, Erik [leckner.erik@epa.gov]
Sent: 5/15/2018 8:27:24 PM
To: Morgan, Jennifer [morgan.jennifer@epa.gov]; Leckner, Erik [Leckner.Erik@epa.gov]
Subject: Conversation with Morgan, Jennifer

Leckner, Erik 3:25 PM:
Hi jennifer, dev or prod are u experiencing the issues with cindy adding groups

Morgan, Jennifer 3:59 PM:
Prod

Leckner, Erik 4:00 PM:
ok please do it right now so i can pull the prod logs and not have to look too far

Leckner, Erik 4:00 PM:
let me know approx what time you do it

Leckner, Erik 4:00 PM:
thanks

Leckner, Erik 4:00 PM:
(so i can correlate to prod logs)

Morgan, Jennifer 4:01 PM:
ok sure, one sec and i'll give you the time!

Morgan, Jennifer 4:03 PM:
i just tried it at 4:03pm

Morgan, Jennifer 4:03 PM:
Error while adding user Yanqian Fan to following group(s) in OID:

Deliberative Process / Ex. 5

Leckner, Erik 4:05 PM:
thanks

Leckner, Erik 4:05 PM:
i just sent request to webapps team to get the logs to look at

Leckner, Erik 4:05 PM:
thanks

Morgan, Jennifer 4:05 PM:
i thought the password update would have fixed it

Morgan, Jennifer 4:06 PM:
i forgot about that happening

Leckner, Erik 4:07 PM:
i am also putting a new release of empadmin onto dev and will be shutting it down momentarily -ill ping u when i do (it will be down for 5 min)

Leckner, Erik 4:07 PM:
(i added some debug code to see whats going on with those tabs)

Morgan, Jennifer 4:10 PM:
ok

Morgan, Jennifer 4:17 PM:
i've been testing in ETM most of the day today

Morgan, Jennifer 4:17 PM:
almost done i think

Morgan, Jennifer 4:19 PM:
I have to sign off at 5 today, but I am going to try to get on later tonight to do more testing to make up for the time my computer was not working today

Morgan, Jennifer 4:19 PM:
I'll let you know when I get on and you can let me know where is clear for me test in based on what you're working on

Leckner, Erik 4:20 PM:
how is the testing going

Morgan, Jennifer 4:20 PM:
good so far in ETM

Leckner, Erik 4:20 PM:
ill be shutting Deliberative Process / Ex. 5 module only now for 5 minutes

Morgan, Jennifer 4:20 PM:
i just want to test some read/write functions in FR and Oil DB tonight

Morgan, Jennifer 4:20 PM:
is it ok to do that?

Leckner, Erik 4:21 PM:
if they dont impact any pages (but i think thats the apex thing)

Leckner, Erik 4:21 PM:
im shutting down now

Leckner, Erik 4:21 PM:
5 min

Leckner, Erik 4:24 PM:
empadmin is back up

Leckner, Erik 4:24 PM:
it has the tabs too

Morgan, Jennifer 4:25 PM:
ok, i can see them all

Morgan, Jennifer 4:25 PM:
the only one that is throwing an error is the "EMP Training" when I click on it

Morgan, Jennifer 4:26 PM:
I get "An error has occurred" error message

Morgan, Jennifer 4:26 PM:
Actually i get this error Oops! The page you are trying to view either does not exist or has been moved. Please retry.

Leckner, Erik 4:31 PM:
i saw that

Leckner, Erik 4:32 PM:
thats because we dont have an emp training application running on dev

Leckner, Erik 4:32 PM:
most likely

Leckner, Erik 4:32 PM:
no biggie, just take notes what's different, thats the game plan

Leckner, Erik 4:32 PM:
good catch though, i caught that too

Morgan, Jennifer 4:32 PM:
ok

Morgan, Jennifer 4:32 PM:
Equipment looks good to me

Leckner, Erik 4:32 PM:
great

Morgan, Jennifer 4:33 PM:
i just want to test a bit more in FR & Oil DB - but everything was fine from a read standpoint in those 2 apps

Leckner, Erik 4:33 PM:
great

Morgan, Jennifer 4:33 PM:
is it OK to test Alerts again in EMP Admin or should I wait until Cindy is done with all the APEX stuff?

Leckner, Erik 4:33 PM:
anything which doesn't change the page structure like apex edits is ok, just be calm with the updates

Leckner, Erik 4:33 PM:
u can test the alerts again

Leckner, Erik 4:34 PM:
but nothing has changed in that respect

Morgan, Jennifer 4:34 PM:
ok

Leckner, Erik 4:34 PM:
it could be that is the behavior that is supposed to be there

Leckner, Erik 4:34 PM:
can u lay out via some images to my email on the alert issues

Leckner, Erik 4:34 PM:
thanks

Leckner, Erik 4:34 PM:
just screen shots of what it should and shouldnt be doing

Leckner, Erik 4:34 PM:
thanks

Morgan, Jennifer 4:36 PM:
ok - the alert should just be popping up once and it continues to pop up on every screen i navigate to no matter which app i'm in

Morgan, Jennifer 4:36 PM:
but i'll document it

Leckner, Erik 4:36 PM:
technically that is what an alert system should do :)

Leckner, Erik 4:36 PM:
but document what is and what isnt and then perhaps we can even let rob know tomorrow to see what behavior he wants

Morgan, Jennifer 4:36 PM:
but we set the reoccurence to only be "once"

Leckner, Erik 4:37 PM:
got it

Leckner, Erik 4:37 PM:
so an error

Morgan, Jennifer 4:37 PM:
so it should pop up the first time the person logs in and that's it

Leckner, Erik 4:37 PM:
i see

Leckner, Erik 4:37 PM:
so it could be a config thing

Leckner, Erik 4:37 PM:
pls send me the screen shots

Leckner, Erik 4:37 PM:
thanks

Leckner, Erik 4:37 PM:
and steps to reproduce the error on my end

Morgan, Jennifer 4:37 PM:
ok will do

Leckner, Erik 4:37 PM:
i know you laid out some steps the other day but show me what is supposed to be

Leckner, Erik 4:37 PM:
thanks

Leckner, Erik 4:37 PM:
(but focus also on the other things as well) thanks

Morgan, Jennifer 4:40 PM:
ok

Leckner, Erik 4:41 PM:
also i am curious - when do u update the home pages and related links? do u do that in dev env, staging env, prod env? etc?

Morgan, Jennifer 4:42 PM:
Prod

Leckner, Erik 4:42 PM:
so suppose the deployment team does their thing to get it there, do they notify u and then u update it

Leckner, Erik 4:42 PM:

do u do this at a special time of the day

Leckner, Erik 4:43 PM:
what if users are up on prod while u are modifying pages, etc

Leckner, Erik 4:43 PM:
btw i saw a lot of bad weird page names on production

Leckner, Erik 4:43 PM:
apparently filenames that arent being used, etc

Leckner, Erik 4:44 PM:
i didnt copy those over to dev but there were some really weird filenames of saved previous copies

Leckner, Erik 4:44 PM:
on production

Morgan, Jennifer 4:44 PM:
yes, after its deployed i would usually update it the next day

Morgan, Jennifer 4:44 PM:
no special time of day

Morgan, Jennifer 4:44 PM:
we had issues with it though in the past

Morgan, Jennifer 4:45 PM:
according to our old Java devs, it didn't matter if users were on while i was modifying it

Leckner, Erik 4:46 PM:
i see they would just notice weird stuff going on

Leckner, Erik 4:47 PM:
users would see pages change before their eyes

Leckner, Erik 4:47 PM:
typically , a company like google, yahoo, etc , chase, etc would put a maintenance page up saying the server is down between so and so hours

Morgan, Jennifer 4:47 PM:
very few users actually go on that page

Leckner, Erik 4:47 PM:
no biggie

Leckner, Erik 4:47 PM:
i see

Morgan, Jennifer 4:47 PM:
most go directly to the app

Leckner, Erik 4:47 PM:
i thought its the main page

Leckner, Erik 4:47 PM:
u mean like fr, etc

Morgan, Jennifer 4:47 PM:
it is, but you can log in directly to the app without logging into emp

Leckner, Erik 4:48 PM:
Deliberative Process / Ex. 5 etc?

Leckner, Erik 4:48 PM:

Deliberative Process / Ex. 5 is an app too :)

Morgan, Jennifer 4:48 PM:
they can just click FR on the left side without logging into EMP and a pop-up will appear asking for log in crednetials

Morgan, Jennifer 4:48 PM:
yes Deliberative Process / Ex. 5 is an app too

Leckner, Erik 4:48 PM:
k, but most users dont go to Deliberative Process / Ex. 5

Leckner, Erik 4:48 PM:
i see

Morgan, Jennifer 4:48 PM:
that's right

Leckner, Erik 4:48 PM:
so the tabs what are they used for anyways

Morgan, Jennifer 4:49 PM:
we do try to direct users to the training resources that are on those pages

Leckner, Erik 4:49 PM:
i see

Leckner, Erik 4:49 PM:
but they have release notes too

Morgan, Jennifer 4:49 PM:
but...they still just email the help desk lol

Leckner, Erik 4:49 PM:
=from what i just saw

Leckner, Erik 4:49 PM:
:)

Morgan, Jennifer 4:49 PM:
yes, you can lead them to water...

Leckner, Erik 4:49 PM:
what do u mean

Morgan, Jennifer 4:49 PM:
after a release, the help desk gets flooded with emails

Leckner, Erik 4:49 PM:
about to water

Leckner, Erik 4:49 PM:
meaning bad links while u are working on it

Leckner, Erik 4:49 PM:
?

Morgan, Jennifer 4:49 PM:
whatever that expression is, you can lead the horse to water but can't make it drink

Leckner, Erik 4:50 PM:
yes i know the expression

Morgan, Jennifer 4:50 PM:
we can show these people all that is availble on the emp homepage, but most will just email the help desk

Leckner, Erik 4:50 PM:
but what do u mean

Leckner, Erik 4:50 PM:
i see

Leckner, Erik 4:50 PM:
so they dont spend time looking at those release notes, etc

Morgan, Jennifer 4:50 PM:
correct

Leckner, Erik 4:50 PM:
btw, any reason why there were bad filenames

Leckner, Erik 4:50 PM:
on production

Morgan, Jennifer 4:50 PM:
i have no idea

Leckner, Erik 4:50 PM:
sounds like an APEX error or a Paula copying files over badly

Leckner, Erik 4:51 PM:
i asked paula for raw form of the files in the past

Leckner, Erik 4:51 PM:
it could be a zip issue, etc

Leckner, Erik 4:51 PM:
but she zipped it anyways and i have no access to prod

Leckner, Erik 4:51 PM:
(most companies, corps, etc have one lead developer with access to prod)

Leckner, Erik 4:51 PM:
not here though

Morgan, Jennifer 4:52 PM:
ok

Morgan, Jennifer 4:52 PM:
i was really only involved with testing the apps before/after deployment and help desk...not much else on the technical/back end side

Leckner, Erik 4:52 PM:
k, thanks

Morgan, Jennifer 4:52 PM:
i'm sorry i'm not much help there :(

Morgan, Jennifer 4:53 PM:
our PM had been with the project since inception so she did more than probably a normal PM did, she was very technical as well

Leckner, Erik 4:53 PM:
i see, thanks

Leckner, Erik 4:54 PM:
no worries - im trying to get as much info out of everyone who has been around so dev is not suprised by anything

Leckner, Erik 4:55 PM:

this way i can store al the files in the repository that ive created and then we can start development with trusted code and properly configured db

Leckner, Erik 4:01 PM:
Hi Jennifer

Leckner, Erik 4:02 PM:
Were you able to get in and have access to the groups

Morgan, Jennifer 4:06 PM:
nope, i still see no results when i search

Leckner, Erik 4:07 PM:
can you pls update maury and j

Leckner, Erik 4:07 PM:
ping pong emails :)

Morgan, Jennifer 4:15 PM:
actually it looks like i can add groups from the WAA site that J gave me

Message

From: Leckner, Erik [leckner.erik@usepa.onmicrosoft.com]
Sent: 3/19/2018 7:27:18 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: Conversation with Campbell, Ed

Leckner, Erik 1:48 PM:
Hi Ed

Leckner, Erik 1:49 PM:
resources used, need that additional RAM working off skype for now

Leckner, Erik 1:49 PM:
No resolution thus far on staging/dev ever since Paula did her updates

Leckner, Erik 1:50 PM:
could also be a prod issue. something broke on wed

Leckner, Erik 1:50 PM:
and it correlates with same time paula did her updates on stage and potentially prod

Leckner, Erik 1:50 PM:
we use staging for dev (credentials for IAM) so that broke too

Leckner, Erik 1:50 PM:
on a scale of 1-10 this is a 10 issue

Campbell, Ed 1:56 PM:
I understand Christian. I have also asked for a status as you can see and haven't seen a reply. Ali and I are trying to talk to LeAnn to figure out how to escalate further or light fires under IAM / WAM to resolve.

Leckner, Erik 1:57 PM:
Yep, this is very strange. Ever since the updates, the system does not authenticate. Paula needs to state what she did in her updates.

Leckner, Erik 1:58 PM:
IAM James needs to look into this. It's as if no one has really looked at this since first reported on Wednesday.

Leckner, Erik 1:58 PM:
I can't see into IAM so I can't do anything from a dev perspective.

Leckner, Erik 1:59 PM:
I can only imagine this happening again so we need to streamline the process to a resource who can act on this.

Campbell, Ed 2:07 PM:
alright. spoke with LeAnn. seems you and i were dropped from the email chain (i'm scolding some folks about that). But Maury (IAM) was going to try and sort this out today. LeAnn just asked him for an update.

Leckner, Erik 2:09 PM:
(I saw your slack just now using IE (my RAM is being utilized for dev environmental tools)). This was a highest priority on Wed and someone from that team needs to make it a high priority - I have my own work cutout for me and without even authentication/authorization, we can't proceed and lost 5 days now.

Leckner, Erik 2:11 PM:
Thanks - not sure why you and I were taken off that email chain. After we get thru this issue, we need a real IAM meeting with the folks so I can discuss the keystores, truststores, ports, SSL, etc. Last meeting with IAM J was

explaining to me LDAP 101. Note I was on ITU and IETF standards, and I know ITU X.500 (DAP) from 1995 and at Seagate we used it for every disk drive... so not sure why their team always assumes we don't know things.

Leckner, Erik 2:12 PM:
It's fairly disruptive whenever they make those assumptions.

Campbell, Ed 2:16 PM:
Paula says she has a window for the meeting on Wednesday, 4PM. she is out of the office in onsite meetings most of this week. So i will schedule the meeting for 4PM Wednesday, with her, Jay, Maury, Dan, LeAnn, yourself, myself, Rakhi. Anyone else you'd like to attend?

Leckner, Erik 2:19 PM:
Not that I can think of. Perhaps introduce the meeting as nuts and bolts and say we all come from different backgrounds, etc so they don't waste our time with assumptions about what we know and don't know since when I asked him what IAm service calls were available for authentication, J said "LDAP can be anything" - my q was what IAM was using for EMP auth.

Leckner, Erik 2:19 PM:
and not what LDAP was.

Leckner, Erik 2:19 PM:
Thanks for arranging this.

Leckner, Erik 2:20 PM:
Paula has done this frequently as well.

Campbell, Ed 2:21 PM:
well the hold is not actually on Paula right now - it's Maury in IAM, who is actually in the office with me physically (i just met him) and will be joining me in about 20 minutes to discuss this

Campbell, Ed 2:21 PM:
I am disappointed that it took Paula 48 hrs (ish) to realize there was actually an issue in staging and ask for help with i

Leckner, Erik 2:22 PM:
Likewise, very frustrating. But we discussed that topic in the past :)

Leckner, Erik 2:22 PM:
(about the P thing)

Leckner, Erik 2:24 PM:
(she didn't allow Personal Privacy / Ex. 6 access (even though their own docs say dev can have Personal Privacy / Ex. 6 access), she didnt take rob's mandate to create another user with more privileges than dev basic and less than Deliberative Process / Ex. 5 made logs a big issue when the only one who looks at logs is developers (they're java/ Deliberative Process / Ex. 5 ogs), sliced away server xml files without entire picture which took far more time than actually just letting us see them

Leckner, Erik 2:25 PM:
and didn't provide the overview on the system when i asked 1.5 months ago

Leckner, Erik 2:26 PM:
Rob if you recall even had to tell Paula that he is the owner of the project

Campbell, Ed 2:26 PM:
i know you've already sent this in email, but just in case they've changed

Leckner, Erik 2:26 PM:
(and Rob did this in frustration

Campbell, Ed 2:26 PM:
please recap for me in very high level bullet points what you need to get out of this meeting from IAM / Paula

Leckner, Erik 2:27 PM:

sure..

Leckner, Erik 2:27 PM:
I'll lwrite it up now

Campbell, Ed 2:27 PM:
including in the agenda for it so that folks can be prepared.

Leckner, Erik 2:27 PM:
sure

Leckner, Erik 2:27 PM:
i'll put it together throughout the day

Campbell, Ed 2:27 PM:
it looks like Jay is booked until 4:30 on Wednesday but Maury is free. They are both WAM.

Leckner, Erik 2:28 PM:
I can do 4:30 no problem

Leckner, Erik 2:28 PM:
its 1:30 my tme

Leckner, Erik 3:05 PM:
Sent you a high level agenda

Leckner, Erik 3:05 PM:
via email

Campbell, Ed 3:15 PM:
thanks - just talked to Maury and he's gonna run this down

Campbell, Ed 3:15 PM:
he's a little newer to the IAM team than Jay but that means he's also eager to help and more responsive

Campbell, Ed 3:15 PM:
might be the ally we need

Message

From: Leckner, Erik [leckner.erik@usepa.onmicrosoft.com]
Sent: 3/19/2018 7:13:01 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: Conversation with Campbell, Ed

Leckner, Erik 1:48 PM:
Hi Ed

Leckner, Erik 1:49 PM:
resources used, need that additional RAM working off skype for now

Leckner, Erik 1:49 PM:
No resolution thus far on staging/dev ever since Paula did her updates

Leckner, Erik 1:50 PM:
could also be a prod issue. something broke on wed

Leckner, Erik 1:50 PM:
and it correlates with same time paula did her updates on stage and potentially prod

Leckner, Erik 1:50 PM:
we use staging for dev (credentials for IAM) so that broke too

Leckner, Erik 1:50 PM:
on a scale of 1-10 this is a 10 issue

Campbell, Ed 1:56 PM:
I understand Christian. I have also asked for a status as you can see and haven't seen a reply. Ali and I are trying to talk to LeAnn to figure out how to escalate further or light fires under IAM / WAM to resolve.

Leckner, Erik 1:57 PM:
Yep, this is very strange. Ever since the updates, the system does not authenticate. Paula needs to state what she did in her updates.

Leckner, Erik 1:58 PM:
IAM James needs to look into this. It's as if no one has really looked at this since first reported on Wednesday.

Leckner, Erik 1:58 PM:
I can't see into IAM so I can't do anything from a dev perspective.

Leckner, Erik 1:59 PM:
I can only imagine this happening again so we need to streamline the process to a resource who can act on this.

Campbell, Ed 2:07 PM:
alright. spoke with LeAnn. seems you and i were dropped from the email chain (i'm scolding some folks about that). But Maury (IAM) was going to try and sort this out today. LeAnn just asked him for an update.

Leckner, Erik 2:09 PM:
(I saw your slack just now using IE (my RAM is being utilized for dev environmental tools)). This was a highest priority on Wed and someone from that team needs to make it a high priority - I have my own work cutout for me and without even authentication/authorization, we can't proceed and lost 5 days now.

Leckner, Erik 2:11 PM:
Thanks - not sure why you and I were taken off that email chain. After we get thru this issue, we need a real IAM meeting with the folks so I can discuss the keystores, truststores, ports, SSL, etc. Last meeting with IAM J was

explaining to me LDAP 101. Note I was on ITU and IETF standards, and I know ITU X.500 (DAP) from 1995 and at Seagate we used it for every disk drive... so not sure why their team always assumes we don't know things.

Leckner, Erik 2:12 PM:
It's fairly disruptive whenever they make those assumptions.

Campbell, Ed 2:16 PM:
Paula says she has a window for the meeting on Wednesday, 4PM. she is out of the office in onsite meetings most of this week. So i will schedule the meeting for 4PM Wednesday, with her, Jay, Maury, Dan, LeAnn, yourself, myself, Rakhi. Anyone else you'd like to attend?

Leckner, Erik 2:19 PM:
Not that I can think of. Perhaps introduce the meeting as nuts and bolts and say we all come from different backgrounds, etc so they don't waste our time with assumptions about what we know and don't know since when I asked him what IAm service calls were available for authentication, J said "LDAP can be anything" - my q was what IAM was using for EMP auth.

Leckner, Erik 2:19 PM:
and not what LDAP was.

Leckner, Erik 2:19 PM:
Thanks for arranging this.

Leckner, Erik 2:20 PM:
Paula has done this frequently as well.

Campbell, Ed 2:21 PM:
well the hold is not actually on Paula right now - it's Maury in IAM, who is actually in the office with me physically (i just met him) and will be joining me in about 20 minutes to discuss this

Campbell, Ed 2:21 PM:
I am disappointed that it took Paula 48 hrs (ish) to realize there was actually an issue in staging and ask for help with i

Leckner, Erik 2:22 PM:
Likewise, very frustrating. But we discussed that topic in the past :)

Leckner, Erik 2:22 PM:
(about the P thing)

Leckner, Erik 2:24 PM:
(she didn't allow Deliberative Process / Ex. 5 access (even though their own docs say dev can have Deliberative Process / Ex. 5 access), she didnt take rob's mandate to create another user with more privileges than dev basic and less than Deliberative Process / Ex. 5, made logs a big issue when the only one who looks at logs is developers (they're java/ Deliberative Process / Ex. 5 ogs), sliced away server xml files without entire picture which took far more time than actually just letting us see them

Leckner, Erik 2:25 PM:
and didn't provide the overview on the system when i asked 1.5 months ago

Leckner, Erik 2:26 PM:
Rob if you recall even had to tell Paula that he is the owner of the project

Campbell, Ed 2:26 PM:
i know you've already sent this in email, but just in case they've changed

Leckner, Erik 2:26 PM:
(and Rob did this in frustration

Campbell, Ed 2:26 PM:
please recap for me in very high level bullet points what you need to get out of this meeting from IAM / Paula

Leckner, Erik 2:27 PM:

sure..

Leckner, Erik 2:27 PM:
I'll lwrite it up now

Campbell, Ed 2:27 PM:
including in the agenda for it so that folks can be prepared.

Leckner, Erik 2:27 PM:
sure

Leckner, Erik 2:27 PM:
i'll put it together throughout the day

Campbell, Ed 2:27 PM:
it looks like Jay is booked until 4:30 on Wednesday but Maury is free. They are both WAM.

Leckner, Erik 2:28 PM:
I can do 4:30 no problem

Leckner, Erik 2:28 PM:
its 1:30 my tme

Leckner, Erik 3:05 PM:
Sent you a high level agenda

Leckner, Erik 3:05 PM:
via email

Message

From: Leckner, Erik [leckner.erik@usepa.onmicrosoft.com]
Sent: 4/24/2018 7:10:09 PM
To: Smith, David G. [Smith.DavidG@epa.gov]; +1 (925) 303-8486 [+1 (925) 303-8486@usepa.onmicrosoft.com]; Tunis, Catherine [Tunis.Catherine@epa.gov]; Hultgren, Torrin [Hultgren.Torrin@epa.gov]; Leckner, Erik [Leckner.Erik@epa.gov]; Jenkins, Lisa [Jenkins.Lisa@epa.gov]; Mindlin, Vadim [Mindlin.Vadim@epa.gov]; +1 (202) 566-0558 [+1 (202) 566-0558@usepa.onmicrosoft.com]; Morse, Daniel [Morse.Daniel@epa.gov]; +1 (202) 566-2236 [+1 (202) 566-2236@usepa.onmicrosoft.com]; Prugar, Andrew [Prugar.Andrew@epa.gov]; +1 (617) 918-1051 [+1 (617) 918-1051@usepa.onmicrosoft.com]; Schmitt, Stephen [Schmitt.Stephen@epa.gov]; +1 (703) 509-0460 [+1 (703) 509-0460@usepa.onmicrosoft.com]; Smiley, Susan [smiley.susan@epa.gov]; +1 (919) 349-4015 [+1 (919) 349-4015@usepa.onmicrosoft.com]
Subject: Conversation with +1 (202) 566-0558, +1 (202) 566-2236, +1 (617) 918-1051, +1 (703) 509-0460, +1 (919) 349-4015, +1 (925) 303-8486, Hultgren, Torrin, Jenkins, Lisa, Mindlin, Vadim, Morse, Daniel, Prugar, Andrew, Schmitt, Stephen, Smiley, Susan, Smith, ...

Smith, David G. 2:45 PM:
Got kicked off - is it just me or are others having problems? (I was already having connectivity problems given lousy data connection offsite)

Leckner, Erik 2:45 PM:
It appears maybe everyone :)

Hultgren, Torrin 2:45 PM:
The whole meeting was nuked.

Smith, David G. 2:46 PM:
Yay Skype... ¯_(ツ)_/¯

Smith, David G. 2:52 PM:
Should probably make sure people have contact info for presenters too

Smith, David G. 2:55 PM:
Data quality varies by program, by state (for delegated program) and by level of engagement of stewards. Some like TRI and RMP have gotten to be really good but others like RCRA still have a lot of issues

Smith, David G. 2:55 PM:
There are also some systemic data gaps - SDWIS for example does not share detailed locational data with FRS so FRS DQ checks report a lot of gaps

Jenkins, Lisa 2:56 PM:
I sent my question to Dave Smith anyway.

Smith, David G. 2:56 PM:
The front end widget has really helped with data quality as well. TRI program has a great success story with some metrics on that

Jenkins, Lisa 2:56 PM:
Here is my question: how does FRS know when a change has been made in a program office system that SHOULD be considered for updating the FRS preferred lat/long?

Smith, David G. 2:58 PM:
The best pick considers several factors - 1. if a steward has already provided an update, that will bubble to the surface, 2. - if the lat long from the program has good metadata indicating high accuracy

Smith, David G. 2:58 PM:

If they supply lat longs without any method/accuracy/descriptor info the best pick algorithm doesn't know to rank it as higher than other lat/longs

Smith, David G. 2:59 PM:

If folks are out in the field with GPS, it would be good for FRS to know that via metadata so that we can promote it as the new best pick

Jenkins, Lisa 3:01 PM:

TRI and ICIS for May.

Message

From: Leckner, Erik [leckner.erik@epa.gov]
Sent: 5/23/2018 6:02:37 PM
To: Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]; McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; Thomas, Rob [Thomas.Rob@epa.gov]; Leckner, Erik [leckner.erik@epa.gov]; Edwards, Kimberly [edwards.kimberly@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Ferko, Dan [Ferko.Daniel@epa.gov]; Goods, Lawanna [Goods.Lawanna@epa.gov]; Guest [Guest@epa.gov]
Subject: ADC Meeting

Message

From: Leckner, Erik [leckner.erik@epa.gov]
Sent: 5/14/2018 7:37:09 PM
To: Morgan, Jennifer [morgan.jennifer@epa.gov]; Leckner, Erik [Leckner.Erik@epa.gov]
Subject: Conversation with Morgan, Jennifer

Leckner, Erik 3:25 PM:

Hi jennifer, dev or prod are u experiencing the issues with cindy adding groups

Message

From: Leckner, Erik [leckner.erik@usepa.onmicrosoft.com]
Sent: 3/20/2018 7:34:50 PM
To: Chilivery, Swetha [chilivery.swetha@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: Conversation with Chilivery, Swetha

Leckner, Erik 3:10 PM:
Hi Swetha

Chilivery, Swetha 3:10 PM:
Hi Christian

Leckner, Erik 3:11 PM:
Did my latest reply give you what you need on the part of org owner id and name

Leckner, Erik 3:11 PM:
i didnt see yet a reply

Leckner, Erik 3:11 PM:
(very busy on correlating original source code to deployment binaries

Leckner, Erik 3:12 PM:
(previous salient didnt provide latest source code)

Chilivery, Swetha 3:13 PM:
I saw your email.. thank you for the reply. But I need to see if those columns provide the required information.

Chilivery, Swetha 3:13 PM:
I will look into it and get back to you if i need more information.

Leckner, Erik 3:14 PM:
let me know. that is how the information is being retrieved for dropdown

Leckner, Erik 3:15 PM:
those are the fields which populate the dropdown

Leckner, Erik 3:15 PM:
are you looking for something else

Leckner, Erik 3:15 PM:
(very busy on dev setup)

Chilivery, Swetha 3:17 PM:
Christian, org owner id and name columns do not contain values like EPA owned/contractor owned / leased ... right?

Chilivery, Swetha 3:18 PM:
I'm actually looking for a table and column which contains this value as-is or is there any logic to populate this value ?

Leckner, Erik 3:19 PM:
The query to populate the dropdown is as what I sent

Leckner, Erik 3:20 PM:
select distinct b.name as ownerName,

Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

Leckner, Erik 3:20 PM:
When you dropdown values do you get all of the values

Leckner, Erik 3:20 PM:
the jsp page uses this java sql query to get the data

Leckner, Erik 3:20 PM:
do you need another query for when a user submits it?

Chilivery, Swetha 3:22 PM:
ok, I will run the query and check. Will let you know if this doesn't help

Leckner, Erik 3:22 PM:
ok thanks

Message

From: Leckner, Erik [leckner.erik@epa.gov]
Sent: 5/22/2018 6:18:58 PM
To: McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; Leckner, Erik [leckner.erik@epa.gov]
Subject: Conversation with McCarthy, Colleen

Leckner, Erik 2:08 PM:
Where do I get the actual voice of the conference call, thanks

McCarthy, Colleen 2:08 PM:
Conference Line/Code / Ex. 6

Leckner, Erik 2:10 PM:
id?

Leckner, Erik 2:11 PM:
what is conf id?

Leckner, Erik 2:11 PM:
i was on the number you provided earlier

McCarthy, Colleen 2:12 PM:
Sorry! Conference Line/Code / Ex. 6

Leckner, Erik 2:13 PM:
did i receive this earlier?

Leckner, Erik 2:13 PM:
thx

McCarthy, Colleen 2:13 PM:
It's at the very bottom of the invite

Leckner, Erik 2:13 PM:
oh i saw an email providing jenns number or something

McCarthy, Colleen 2:14 PM:
That was for the Reporting call ... lots of calls today :)

Leckner, Erik 2:14 PM:
i see

Leckner, Erik 2:14 PM:
got it, i dont start work til 10AM PDT

Leckner, Erik 2:14 PM:
which is your 1PM PDT

Leckner, Erik 2:15 PM:
thanks

Leckner, Erik 2:15 PM:
1PM EST (sorry)

McCarthy, Colleen 2:15 PM:
Sure!

Leckner, Erik 2:16 PM:
I looked at my 11AM :)

Message

From: Leckner, Erik [leckner.erik@usepa.onmicrosoft.com]
Sent: 4/6/2018 6:59:35 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: Conversation with Campbell, Ed

Leckner, Erik 2:15 PM:
Hi Ed

Leckner, Erik 2:15 PM:
Are you free now?

Campbell, Ed 2:15 PM:
Hi Christian. I'm on the phone with Ali

Campbell, Ed 2:16 PM:
I think she wants to write you an email reply

Leckner, Erik 2:19 PM:
I am replying.

Leckner, Erik 2:21 PM:
I replied. We need to address this. Can we do this via phone?

Leckner, Erik 2:22 PM:
Much easier to discuss all the reasons. Initially, 2 months ago, I just made requests - now it seems as if we need to justify it each and every time some dev basics.

Leckner, Erik 2:22 PM:
This is Rakhi's own response:

Campbell, Ed 2:22 PM:
timesheet please (unrelated)

Leckner, Erik 2:23 PM:
Oh ok. I read your email. Makes sense!

Like we would need to start and stop Deliberative Process / Ex. 5 after delpoyments in DEV

thats basic

Leckner, Erik 2:23 PM:
We need to discuss the issues. Sure, I will work on timesheet now.

Leckner, Erik 2:24 PM:
We need to discuss. I replied to yours and Ali's email.

Campbell, Ed 2:28 PM:
You really need to take a deep breath Christian. You're not even comprehending the email from the middleware team correct

Campbell, Ed 2:28 PM:
*ly

Campbell, Ed 2:28 PM:
Middleware team will recommend and facilitate sudo rights to stop and restart Deliberative Process / Ex. 5 and deploy code

Campbell, Ed 2:28 PM:
this is saying YOU WILL HAVE ACCESS to start and stop your Deliberative Process / Ex. 5

Leckner, Erik 2:31 PM:
We already haev them and we need to have them

Leckner, Erik 2:31 PM:
I have them already

Leckner, Erik 2:31 PM:
You and Rob approved of it

Leckner, Erik 2:31 PM:
It doesnt say Middleware team will recommend sudo to us

Campbell, Ed 2:31 PM:
Yes. And you aren't losing them

Leckner, Erik 2:31 PM:
it says to them

Campbell, Ed 2:31 PM:
Nor are you losing your root access

Campbell, Ed 2:32 PM:
So I don't get what your big deal is here

Leckner, Erik 2:32 PM:
OK but in your email it says otherwise

Leckner, Erik 2:32 PM:
:ets discus on fone

Leckner, Erik 2:32 PM:
(submitted time sheet)

Leckner, Erik 2:32 PM:
may we please discusss on fone

Leckner, Erik 2:33 PM:
so, we need a readme if they arent touching our sudo and Personal Privacy / Ex. 6

Campbell, Ed 2:33 PM:
Ali and I are still on the phone; we are mostly allocated to other projects which have their own fires today

Leckner, Erik 2:33 PM:
we start and stop

Leckner, Erik 2:33 PM:
this is a 2 month fire

Leckner, Erik 2:33 PM:
and its burning even ehigher now

Leckner, Erik 2:33 PM:
and i breathe fine :)

Leckner, Erik 2:34 PM:
Paula had sabatoged the project with her hiding of files

Leckner, Erik 2:34 PM:
i read they thought they could revoke sudo and Personal Privacy / Ex. 6

Leckner, Erik 2:34 PM:

on dev

Leckner, Erik 2:34 PM:
and we wont allow that

Leckner, Erik 2:34 PM:
we also need to have the readme

Leckner, Erik 2:35 PM:
otherwise i will need to go file by fule and play forensics again

Leckner, Erik 2:35 PM:
i have been playing forensics for 2 months now

Leckner, Erik 2:35 PM:
when can i focus on cpode and not forensics

Leckner, Erik 2:35 PM:
we need to know which files are being touched replaced from standard Deliberative Process / Ex. 5 deployments

Leckner, Erik 2:35 PM:
i can explaon on fone

Leckner, Erik 2:35 PM:
its a technical discussion

Leckner, Erik 2:36 PM:
dev salient had placed specific project files in Deliberative Process / Ex. 5

Campbell, Ed 2:36 PM:
no, you are misreading. they are aware that you have that access. with that access, you could theoretically tamper with their installs. if you do that, and they need to reestablish synchronization with staging and production, its not in the estimate and its not covered and it will be a big mess. those bullets are CYA.

Leckner, Erik 2:36 PM:
we arent planning to touch their basic installs

Leckner, Erik 2:36 PM:
why would we even do that

Campbell, Ed 2:36 PM:
EXACTLY

Leckner, Erik 2:36 PM:
what is cya

Campbell, Ed 2:36 PM:
cover your ass.

Leckner, Erik 2:36 PM:
got it

Leckner, Erik 2:36 PM:
:)

Campbell, Ed 2:36 PM:
they are there as a disclaimer. nothing else

Leckner, Erik 2:37 PM:
sorry but we need a readme

Leckner, Erik 2:37 PM:
fullstop

Campbell, Ed 2:37 PM:
its a warning label on the lighter fluid that says "by the way, you could light yourself on fire with this"

Campbell, Ed 2:37 PM:
we read the label and say "okay, good thing we aren't going to do that" and move on with life

Leckner, Erik 2:37 PM:
No we need readme

Campbell, Ed 2:37 PM:
to use one of the analogies you love so much :)

Campbell, Ed 2:38 PM:
I think Ali just replied.

Leckner, Erik 2:38 PM:
(which analogy:)

Leckner, Erik 2:38 PM:
ill read

Leckner, Erik 2:47 PM:
I am battling readme and yes it is needed especially after Paula sabatoged the direcotry permissions for 2 months

Message

From: Leckner, Erik [leckner.erik@usepa.onmicrosoft.com]
Sent: 3/7/2018 7:27:54 PM
To: Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: Conversation with Madhavan Nair Kamala Devi, Rakhi

Leckner, Erik 2:09 PM:
Hi Rakhi
Madhavan Nair Kamala Devi, Rakhi 2:10 PM:
Hi Christian
Leckner, Erik 2:10 PM:
Hi.. any success with what you were working on
Leckner, Erik 2:10 PM:
?
Leckner, Erik 2:10 PM:
I think I may have figured out a lot last night (late) on several things pertaining to security
Madhavan Nair Kamala Devi, Rakhi 2:13 PM:
Mine is still not done. SMA doesnt have Deliberative Process / Ex. 5 used. I have trouble with the ones which has Deliberative Process / Ex. 5 Looks like its not getting compiled on weaved into the application. Still working on figuring it out.
Madhavan Nair Kamala Devi, Rakhi 2:13 PM:
In the ANT build, for Deliberative Process / Ex. 5 the aspectj target is not doing anything
Madhavan Nair Kamala Devi, Rakhi 2:14 PM:
Good that you have good progress on the security! (y)
Leckner, Erik 2:15 PM:
Ok, thanks for the update. Have you ever had a single cookie generated in any of your apps?
Leckner, Erik 2:15 PM:
I think I figured that out as well.
Leckner, Erik 2:15 PM:
Once we have a dev server, I can verify for certain but I will try some things locally today on that topic.
Madhavan Nair Kamala Devi, Rakhi 2:16 PM:
No I don't have cookie gereated! Thats awesome! Great news!
Leckner, Erik 2:17 PM:
Feel free to send me an email later on Deliberative Process / Ex. 5 such as all cases in the logs you are seeing that has this type of error. I will when I am free take a look at it - busy on a couple of long tasks today (such as writing a file comparison program/script), etc.
Leckner, Erik 2:17 PM:
The cookie is important, fyi for the security of the app
Leckner, Erik 2:17 PM:
ok off to work again :)
Madhavan Nair Kamala Devi, Rakhi 2:19 PM:
Sure! (y)Thanks! When you can, I would like to hear about the security part.
Leckner, Erik 2:22 PM:
sure, i need to verify with both j and when we get dev. Thus far, it's just R&D and in the head solution.
Leckner, Erik 2:23 PM:
actually just R in R&D
Leckner, Erik 2:23 PM:
:)
Madhavan Nair Kamala Devi, Rakhi 2:23 PM:
Sure! Thanks!
Leckner, Erik 2:23 PM:
new term in R&D, R :)
Madhavan Nair Kamala Devi, Rakhi 2:24 PM:

:). Dev server is required for the D part :)

Leckner, Erik 2:24 PM:

yep

Message

From: Leckner, Erik [leckner.erik@usepa.onmicrosoft.com]
Sent: 3/19/2018 6:40:11 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: Conversation with Campbell, Ed

Leckner, Erik 1:48 PM:
Hi Ed

Leckner, Erik 1:49 PM:
resources used, need that additional RAM working off skype for now

Leckner, Erik 1:49 PM:
No resolution thus far on staging/dev ever since Paula did her updates

Leckner, Erik 1:50 PM:
could also be a prod issue. something broke on wed

Leckner, Erik 1:50 PM:
and it correlates with same time paula did her updates on stage and potentially prod

Leckner, Erik 1:50 PM:
we use staging for dev (credentials for IAM) so that broke too

Leckner, Erik 1:50 PM:
on a scale of 1-10 this is a 10 issue

Campbell, Ed 1:56 PM:
I understand Christian. I have also asked for a status as you can see and haven't seen a reply. Ali and I are trying to talk to LeAnn to figure out how to escalate further or light fires under IAM / WAM to resolve.

Leckner, Erik 1:57 PM:
Yep, this is very strange. Ever since the updates, the system does not authenticate. Paula needs to state what she did in her updates.

Leckner, Erik 1:58 PM:
IAM James needs to look into this. It's as if no one has really looked at this since first reported on Wednesday.

Leckner, Erik 1:58 PM:
I can't see into IAM so I can't do anything from a dev perspective.

Leckner, Erik 1:59 PM:
I can only imagine this happening again so we need to streamline the process to a resource who can act on this.

Campbell, Ed 2:07 PM:
alright. spoke with LeAnn. seems you and i were dropped from the email chain (i'm scolding some folks about that). But Maury (IAM) was going to try and sort this out today. LeAnn just asked him for an update.

Leckner, Erik 2:09 PM:
(I saw your slack just now using IE (my RAM is being utilized for dev environmental tools)). This was a highest priority on Wed and someone from that team needs to make it a high priority - I have my own work cutout for me and without even authentication/authorization, we can't proceed and lost 5 days now.

Leckner, Erik 2:11 PM:
Thanks - not sure why you and I were taken off that email chain. After we get thru this issue, we need a real IAM meeting with the folks so I can discuss the keystores, truststores, ports, SSL, etc. Last meeting with IAM J was

explaining to me LDAP 101. Note I was on ITU and IETF standards, and I know ITU X.500 (DAP) from 1995 and at Seagate we used it for every disk drive... so not sure why their team always assumes we don't know things.

Leckner, Erik 2:12 PM:
It's fairly disruptive whenever they make those assumptions.

Campbell, Ed 2:16 PM:
Paula says she has a window for the meeting on Wednesday, 4PM. she is out of the office in onsite meetings most of this week. So i will schedule the meeting for 4PM Wednesday, with her, Jay, Maury, Dan, LeAnn, yourself, myself, Rakhi. Anyone else you'd like to attend?

Leckner, Erik 2:19 PM:
Not that I can think of. Perhaps introduce the meeting as nuts and bolts and say we all come from different backgrounds, etc so they don't waste our time with assumptions about what we know and don't know since when I asked him what IAm service calls were available for authentication, J said "LDAP can be anything" - my q was what IAM was using for EMP auth.

Leckner, Erik 2:19 PM:
and not what LDAP was.

Leckner, Erik 2:19 PM:
Thanks for arranging this.

Leckner, Erik 2:20 PM:
Paula has done this frequently as well.

Campbell, Ed 2:21 PM:
well the hold is not actually on Paula right now - it's Maury in IAM, who is actually in the office with me physically (i just met him) and will be joining me in about 20 minutes to discuss this

Campbell, Ed 2:21 PM:
I am disappointed that it took Paula 48 hrs (ish) to realize there was actually an issue in staging and ask for help with i

Leckner, Erik 2:22 PM:
Likewise, very frustrating. But we discussed that topic in the past :)

Leckner, Erik 2:22 PM:
(about the P thing)

Leckner, Erik 2:24 PM:
(she didn't allow [redacted] ccess (even though their own docs say dev can have [redacted] access), she didnt take rob's mandate to create another user with more privileges than dev basic and less than [redacted] made logs a big issue when the only one who looks at logs is developers (they're java [redacted] logs), sliced away server xml files without entire picture which took far more time than actually just letting us see them

Leckner, Erik 2:25 PM:
and didn't provide the overview on the system when i asked 1.5 months ago

Leckner, Erik 2:26 PM:
Rob if you recall even had to tell Paula that he is the owner of the project

Campbell, Ed 2:26 PM:
i know you've already sent this in email, but just in case they've changed

Leckner, Erik 2:26 PM:
(and Rob did this in frustration

Campbell, Ed 2:26 PM:
please recap for me in very high level bullet points what you need to get out of this meeting from IAM / Paula

Leckner, Erik 2:27 PM:

sure..

Leckner, Erik 2:27 PM:
I'll lwrite it up now

Campbell, Ed 2:27 PM:
including in the agenda for it so that folks can be prepared.

Leckner, Erik 2:27 PM:
sure

Leckner, Erik 2:27 PM:
i'll put it together throughout the day

Campbell, Ed 2:27 PM:
it looks like Jay is booked until 4:30 on Wednesday but Maury is free. They are both WAM.

Leckner, Erik 2:28 PM:
I can do 4:30 no problem

Leckner, Erik 2:28 PM:
its 1:30 my tme

Message

From: Leckner, Erik [leckner.erik@usepa.onmicrosoft.com]
Sent: 4/6/2018 6:30:39 PM
To: Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: Conversation with Madhavan Nair Kamala Devi, Rakhi

Leckner, Erik 2:03 PM:
Hi Rakhi

Madhavan Nair Kamala Devi, Rakhi 2:03 PM:
Hi Christian

Leckner, Erik 2:07 PM:
I am working on gettting these issues resolved with Ed. They even wrote that they want to start and stop Deliberative Process / Ex. 5 Deliberative Process / Ex. 5

Leckner, Erik 2:07 PM:
I am working to chaneg that.

Leckner, Erik 2:07 PM:
I will be speaking to Ed on this when he's free if you read the email.

Madhavan Nair Kamala Devi, Rakhi 2:11 PM:
Oh ok. I read your email. Makes sense!

Madhavan Nair Kamala Devi, Rakhi 2:11 PM:
Like we would need to start and stop Deliberative Process / Ex. 5 after delpoyments in DEV

Madhavan Nair Kamala Devi, Rakhi 2:11 PM:
thats basic

Leckner, Erik 2:11 PM:
yep. i complained bigg bigg time yday

Leckner, Erik 2:11 PM:
she was hiding our stuff

Leckner, Erik 2:11 PM:
paula that is

Leckner, Erik 2:12 PM:
now they want to play games with our access on dev

Leckner, Erik 2:12 PM:
and ed is not defending it

Leckner, Erik 2:12 PM:
so i will be talking to him

Leckner, Erik 2:13 PM:
i will let them know

Madhavan Nair Kamala Devi, Rakhi 2:13 PM:
I understad them being protective about Staging prod, but developers need some basic stuff on dev environment

Leckner, Erik 2:13 PM:
in a meeting, they are intentionally delaying the project as you can

Leckner, Erik 2:13 PM:
yep about staing

Leckner, Erik 2:13 PM:
but no about dev

Leckner, Erik 2:13 PM:
they are playing major silo

Leckner, Erik 2:13 PM:
i let ed know

Leckner, Erik 2:13 PM:
(in that email_

Madhavan Nair Kamala Devi, Rakhi 2:19 PM:
Yeah. I read the mail.

Madhavan Nair Kamala Devi, Rakhi 2:20 PM:
Dev is a constantly changing environment and developers need to deploy restart test many times.

Message

From: Leckner, Erik [leckner.erik@usepa.onmicrosoft.com]
Sent: 2/28/2018 8:30:03 PM
To: Thomas, Rob [Thomas.Rob@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: Conversation with Thomas, Rob

Leckner, Erik 3:24 PM:
Hi Rob, I just replied to your skype message via email: here it is in skype: Hello Rob

I am drafting the action items for the meeting held earlier today between Ed, Dan, Paula, Rakhi, and I. I will add this additional user account suggestion into the meeting notes/action items.

Thanks for the suggestion.

Thomas, Rob 3:24 PM:
I am reading it now.

Leckner, Erik 3:25 PM:
I will be done drafting the action items in about 10 min

Thomas, Rob 3:27 PM:
okay

Message

From: Leckner, Erik [leckner.erik@usepa.onmicrosoft.com]
Sent: 3/20/2018 7:09:33 PM
To: Morgan, Jennifer [morgan.jennifer@epa.gov]; Thomas, Rob [Thomas.Rob@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]; Campbell, Ed [Campbell.Ed@epa.gov]; Chilivery, Swetha [chilivery.swetha@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Goods, Lawanna [Goods.Lawanna@epa.gov]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
Subject: Skype Session For 3/20 EMP Team Meeting

Skype Session For 3/20 EMP Team Meeting

Duration: 54 Minutes 42 Seconds

Campbell, Ed
OEI
Work: 919-200-7243
Email: campbell.ed@epa.gov
IM: campbell.ed@epa.gov

Fan, Cindy (Yanqian)
OLEM
Work: 703-509-0460
Email: fan.yanqian@epa.gov
IM: fan.yanqian@epa.gov

Morgan, Jennifer
CONTRACTOR , OLEM
Work: 571-379-0956
Email: morgan.jennifer@epa.gov
IM: morgan.jennifer@epa.gov

Madhavan Nair Kamala Devi, Rakhi
OEI
Work: 925-303-8486
Email: madhavan-nair-kamala-devi.rakhi@epa.gov
IM: madhavan-nair-kamala-devi.rakhi@epa.gov

Chilivery, Swetha
OLEM
Email: chilivery.swetha@epa.gov
IM: chilivery.swetha@epa.gov

Goods, Lawanna
OEI
Work: 919-200-7262
Email: goods.lawanna@epa.gov
IM: goods.lawanna@epa.gov

Thomas, Rob
INFORMATION TECHNOLOGY SPECIALIST , OLEM
Work: 202-564-7507
Email: thomas.rob@epa.gov

IM: thomas.rob@epa.gov

Skype for Business

Message

From: Leckner, Erik [leckner.erik@epa.gov]
Sent: 4/26/2018 7:34:53 PM
To: Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]; Leckner, Erik [Leckner.Erik@epa.gov]
Subject: Conversation with Madhavan Nair Kamala Devi, Rakhi

Leckner, Erik 3:26 PM:
Hi Rakhi

Leckner, Erik 3:26 PM:
Are you calling in?

Leckner, Erik 3:26 PM:
same number

Leckner, Erik 3:27 PM:
can you call in

Madhavan Nair Kamala Devi, Rakhi 3:27 PM:
oh . ok. I will call

Message

From: Leckner, Erik [leckner.erik@epa.gov]
Sent: 5/14/2018 6:59:42 PM
To: Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Leckner, Erik [Leckner.Erik@epa.gov]
Subject: Conversation with Fan, Cindy (Yanqian)

Leckner, Erik 2:47 PM:
Hi Cindy

Leckner, Erik 2:47 PM:
Keep it broken for a bit

Leckner, Erik 2:47 PM:
let's isolate the problem first

Fan, Cindy (Yanqian) 2:47 PM:
ok

Message

From: Leckner, Erik [leckner.erik@usepa.onmicrosoft.com]
Sent: 3/6/2018 7:02:21 PM
To: Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: Conversation with Madhavan Nair Kamala Devi, Rakhi

Leckner, Erik 2:02 PM:

Meeting if you recall now :) rob

Message

From: Leckner, Erik [leckner.erik@epa.gov]
Sent: 5/21/2018 6:42:46 PM
To: Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Leckner, Erik [leckner.erik@epa.gov]
Subject: Conversation with Fan, Cindy (Yanqian)

Leckner, Erik 2:22 PM:
Hi

Fan, Cindy (Yanqian) 2:24 PM:
hi

Leckner, Erik 2:25 PM:
Q: Probably not but did salient ever mention issue with hibernate encryption with equipment module

Leckner, Erik 2:25 PM:
meaning unencrypted it works

Leckner, Erik 2:25 PM:
but when its encrypted it doenst work

Leckner, Erik 2:25 PM:
in a dev environment

Fan, Cindy (Yanqian) 2:26 PM:
i didn't hear that from Java team.

Leckner, Erik 2:26 PM:
k its weird

Leckner, Erik 2:27 PM:
i will reinstall the encryption key for equipment

Leckner, Erik 2:27 PM:
equipment is a little different than the rest with keystores

Leckner, Erik 2:27 PM:
etc

Leckner, Erik 2:27 PM:
ill look into it

Leckner, Erik 2:27 PM:
this is just dev env

Fan, Cindy (Yanqian) 2:27 PM:
ok

Leckner, Erik 2:35 PM:
I think Paula forgot to put the new encryption key in the equipment module

Leckner, Erik 2:35 PM:
that is why since i copied it from empadmin and then it worked fine

Fan, Cindy (Yanqian) 2:36 PM:
OH

Leckner, Erik 2:36 PM:
she did the initial setup of encryption

Leckner, Erik 2:36 PM:
and think she forgot the equip module

Leckner, Erik 2:36 PM:
and then i copied her config for encrypot to dev local

Leckner, Erik 2:37 PM:
and then redeployed using her encryption.key

Leckner, Erik 2:37 PM:
:)

Leckner, Erik 2:37 PM:
so two wrongs made a wrong :)

Leckner, Erik 2:38 PM:
so i copied the real encryption key to equip and then it worked.. whew!

Fan, Cindy (Yanqian) 2:38 PM:
Great

Leckner, Erik 2:39 PM:
u got the joke right (they say two wrongs make a right)

Leckner, Erik 2:39 PM:
not in this case :)

Leckner, Erik 2:40 PM:
paula had made numerous mistakes when she set up the initial deploy on Deliberative Process / Ex. 5

Leckner, Erik 2:40 PM:
anyways

Leckner, Erik 2:41 PM:
now at least i know it all and how all the little things need to fall in place at least

Message

From: Leckner, Erik [leckner.erik@epa.gov]
Sent: 5/18/2018 9:58:12 PM
To: Smith, Maury [smith.maury@epa.gov]; Leckner, Erik [Leckner.Erik@epa.gov]
Subject: Conversation with Smith, Maury

Leckner, Erik 5:40 PM:
just a further fyi, i will be snapshotting code today while everyone is out .. so i can freeze the code baseline so i will def need it back up to do the work, good thing youre around before the weekend

Smith, Maury 5:41 PM:
Hey if you are still there try again I just got in

Leckner, Erik 5:41 PM:
cool shall do

Leckner, Erik 5:41 PM:
app is hanging, let me restart apps

5:41 PM You asked to send "**BACFA5C7.PNG**" to Smith, Maury.
Smith, Maury 5:42 PM:
OK

5:42 PM "**BACFA5C7.PNG**" was transferred.
Smith, Maury 5:43 PM:
It was throwing an error for me for a minute but seems ok now.

Leckner, Erik 5:43 PM:
theyre restarting .. will take a few

Leckner, Erik 5:43 PM:
i have some scripts i wrote that can do it all at once.. restarts, etc

Leckner, Erik 5:44 PM:
Same error

Leckner, Erik 5:44 PM:
You entered an invalid UserID or Password. Please try again. It may be time to reset your password if it has been over 60 days.

Leckner, Erik 5:44 PM:
I am using the Personal Privacy / Ex. 6

Leckner, Erik 5:44 PM:
I ll try one more time

Leckner, Erik 5:44 PM:
thats for Deliberative Process / Ex. 5

Leckner, Erik 5:44 PM:
(for Deliberative Process / Ex. 5

Smith, Maury 5:44 PM:
Yep failing for me again. Let me see if I can restart service

Leckner, Erik 5:44 PM:
cool, thanks

Leckner, Erik 5:45 PM:

the 1960s server and software, right :)

Smith, Maury 5:45 PM:
I'll call u

Leckner, Erik 5:45 PM:
cool

Leckner, Erik 5:45 PM:
going outdoors (at my 5 acres and swimming pool here in sunny california)

Smith, Maury 5:45 PM:
It's a hacked together Dev environment

Leckner, Erik 5:45 PM:
(san diego)

Smith, Maury 5:45 PM:
Rub it in!

Leckner, Erik 5:45 PM:
youre invited anytime

Leckner, Erik 5:45 PM:
i invited rakhi once

Smith, Maury 5:45 PM:
Thx I love San Diego

Leckner, Erik 5:45 PM:
and she guess didnt want to drive 50 miles

Leckner, Erik 5:46 PM:
its north san diego - fallbrook, capital of the world for avocado.. climate is perfect here

Leckner, Erik 5:46 PM:
ok outdoors

Message

From: Leckner, Erik [leckner.erik@epa.gov]
Sent: 5/18/2018 9:39:46 PM
To: Smith, Maury [smith.maury@epa.gov]; Leckner, Erik [Leckner.Erik@epa.gov]
Subject: Conversation with Smith, Maury

Leckner, Erik 5:28 PM:
Hi Maury

Smith, Maury 5:32 PM:
Hi Christian what's up?

Leckner, Erik 5:32 PM:
I cant get into Deliberative Process / Ex. 5

Leckner, Erik 5:32 PM:
nor apps

Leckner, Erik 5:32 PM:
my password doesnt work

Leckner, Erik 5:32 PM:
you gave us Personal Privacy / Ex. 6

Smith, Maury 5:32 PM:
Let me check my logon

Leckner, Erik 5:33 PM:
cool thanks

Leckner, Erik 5:33 PM:
i am using Personal Privacy / Ex. 6

Leckner, Erik 5:33 PM:
btw the xids are not ideal for developers but thats another topic i will deal with once i finish dev setup

Smith, Maury 5:33 PM:
Something is down give me a few to check

Leckner, Erik 5:33 PM:
cool thanks

Leckner, Erik 5:34 PM:
btw, xid is not ideal for java developers since we want to port data from prod at times and login as are regular names so we can reproduce in dev

Leckner, Erik 5:34 PM:
but ill address that with your team once dev setup is done

Leckner, Erik 5:34 PM:
for example, rakhi will need regular username and not an XID

Leckner, Erik 5:39 PM:
im going to step away from computer for a few minutes. please call me at 949 244 6501 when its back up. ill be just outdoors taking a break. thanks

Smith, Maury 5:39 PM:
OK

Leckner, Erik 5:39 PM:
thx

Message

From: Leckner, Erik [leckner.erik@epa.gov]
Sent: 5/18/2018 9:39:33 PM
To: McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; Leckner, Erik [Leckner.Erik@epa.gov]
Subject: Conversation with McCarthy, Colleen

Leckner, Erik 5:25 PM:
Hi Colleen

Leckner, Erik 5:27 PM:
Are you around?

Message

From: Leckner, Erik [leckner.erik@usepa.onmicrosoft.com]
Sent: 3/27/2018 7:11:26 PM
To: Morgan, Jennifer [morgan.jennifer@epa.gov]; Thomas, Rob [Thomas.Rob@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]; Campbell, Ed [Campbell.Ed@epa.gov]; Chilivery, Swetha [chilivery.swetha@epa.gov]; Goods, Lawanna [Goods.Lawanna@epa.gov]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]; McCarthy, Colleen [Mccarthy.Colleen@epa.gov]
Subject: Skype Session

Skype Session

Campbell, Ed
OEI
Email: campbell.ed@epa.gov
IM: campbell.ed@epa.gov

McCarthy, Colleen
OEI
Email: mccarthy.colleen@epa.gov
IM: mccarthy.colleen@epa.gov

Morgan, Jennifer
CONTRACTOR , OLEM
Email: morgan.jennifer@epa.gov
IM: morgan.jennifer@epa.gov

Chilivery, Swetha
OLEM
Email: chilivery.swetha@epa.gov
IM: chilivery.swetha@epa.gov

Madhavan Nair Kamala Devi, Rakhi
OEI
Email: madhavan-nair-kamala-devi.rakhi@epa.gov
IM: madhavan-nair-kamala-devi.rakhi@epa.gov

Goods, Lawanna
OEI
Email: goods.lawanna@epa.gov
IM: goods.lawanna@epa.gov

Thomas, Rob
INFORMATION TECHNOLOGY SPECIALIST , OLEM
Email: thomas.rob@epa.gov
IM: thomas.rob@epa.gov

Skype for Business

Message

From: Leckner, Erik [leckner.erik@usepa.onmicrosoft.com]
Sent: 3/19/2018 9:01:58 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: Conversation with Campbell, Ed

Leckner, Erik 1:48 PM:
Hi Ed

Leckner, Erik 1:49 PM:
resources used, need that additional RAM working off skype for now

Leckner, Erik 1:49 PM:
No resolution thus far on staging/dev ever since Paula did her updates

Leckner, Erik 1:50 PM:
could also be a prod issue. something broke on wed

Leckner, Erik 1:50 PM:
and it correlates with same time paula did her updates on stage and potentially prod

Leckner, Erik 1:50 PM:
we use staging for dev (credentials for IAM) so that broke too

Leckner, Erik 1:50 PM:
on a scale of 1-10 this is a 10 issue

Campbell, Ed 1:56 PM:
I understand Christian. I have also asked for a status as you can see and haven't seen a reply. Ali and I are trying to talk to LeAnn to figure out how to escalate further or light fires under IAM / WAM to resolve.

Leckner, Erik 1:57 PM:
Yep, this is very strange. Ever since the updates, the system does not authenticate. Paula needs to state what she did in her updates.

Leckner, Erik 1:58 PM:
IAM James needs to look into this. It's as if no one has really looked at this since first reported on Wednesday.

Leckner, Erik 1:58 PM:
I can't see into IAM so I can't do anything from a dev perspective.

Leckner, Erik 1:59 PM:
I can only imagine this happening again so we need to streamline the process to a resource who can act on this.

Campbell, Ed 2:07 PM:
alright. spoke with LeAnn. seems you and i were dropped from the email chain (i'm scolding some folks about that). But Maury (IAM) was going to try and sort this out today. LeAnn just asked him for an update.

Leckner, Erik 2:09 PM:
(I saw your slack just now using IE (my RAM is being utilized for dev environmental tools)). This was a highest priority on Wed and someone from that team needs to make it a high priority - I have my own work cutout for me and without even authentication/authorization, we can't proceed and lost 5 days now.

Leckner, Erik 2:11 PM:
Thanks - not sure why you and I were taken off that email chain. After we get thru this issue, we need a real IAM meeting with the folks so I can discuss the keystores, truststores, ports, SSL, etc. Last meeting with IAM J was

explaining to me LDAP 101. Note I was on ITU and IETF standards, and I know ITU X.500 (DAP) from 1995 and at Seagate we used it for every disk drive... so not sure why their team always assumes we don't know things.

Leckner, Erik 2:12 PM:
It's fairly disruptive whenever they make those assumptions.

Campbell, Ed 2:16 PM:
Paula says she has a window for the meeting on Wednesday, 4PM. she is out of the office in onsite meetings most of this week. So i will schedule the meeting for 4PM Wednesday, with her, Jay, Maury, Dan, LeAnn, yourself, myself, Rakhi. Anyone else you'd like to attend?

Leckner, Erik 2:19 PM:
Not that I can think of. Perhaps introduce the meeting as nuts and bolts and say we all come from different backgrounds, etc so they don't waste our time with assumptions about what we know and don't know since when I asked him what IAm service calls were available for authentication, J said "LDAP can be anything" - my q was what IAM was using for EMP auth.

Leckner, Erik 2:19 PM:
and not what LDAP was.

Leckner, Erik 2:19 PM:
Thanks for arranging this.

Leckner, Erik 2:20 PM:
Paula has done this frequently as well.

Campbell, Ed 2:21 PM:
well the hold is not actually on Paula right now - it's Maury in IAM, who is actually in the office with me physically (i just met him) and will be joining me in about 20 minutes to discuss this

Campbell, Ed 2:21 PM:
I am disappointed that it took Paula 48 hrs (ish) to realize there was actually an issue in staging and ask for help with i

Leckner, Erik 2:22 PM:
Likewise, very frustrating. But we discussed that topic in the past :)

Leckner, Erik 2:22 PM:
(about the P thing)

Leckner, Erik 2:24 PM:
(she didn't allow [redacted] access (even though their own docs say dev can have j[redacted] access), she didnt take rob's mandate to create another user with more privileges than dev basic and less than jdaemon, made logs a big issue when the only one who looks at logs is developers (they're java/[redacted] logs), sliced away server xml files without entire picture which took far more time than actually just letting us see them

Leckner, Erik 2:25 PM:
and didn't provide the overview on the system when i asked 1.5 months ago

Leckner, Erik 2:26 PM:
Rob if you recall even had to tell Paula that he is the owner of the project

Campbell, Ed 2:26 PM:
i know you've already sent this in email, but just in case they've changed

Leckner, Erik 2:26 PM:
(and Rob did this in frustration

Campbell, Ed 2:26 PM:
please recap for me in very high level bullet points what you need to get out of this meeting from IAM / Paula

Leckner, Erik 2:27 PM:

sure..

Leckner, Erik 2:27 PM:
I'll lwrite it up now

Campbell, Ed 2:27 PM:
including in the agenda for it so that folks can be prepared.

Leckner, Erik 2:27 PM:
sure

Leckner, Erik 2:27 PM:
i'll put it together throughout the day

Campbell, Ed 2:27 PM:
it looks like Jay is booked until 4:30 on Wednesday but Maury is free. They are both WAM.

Leckner, Erik 2:28 PM:
I can do 4:30 no problem

Leckner, Erik 2:28 PM:
its 1:30 my tme

Leckner, Erik 3:05 PM:
Sent you a high level agenda

Leckner, Erik 3:05 PM:
via email

Campbell, Ed 3:15 PM:
thanks - just talked to Maury and he's gonna run this down

Campbell, Ed 3:15 PM:
he's a little newer to the IAM team than Jay but that means he's also eager to help and more responsive

Campbell, Ed 3:15 PM:
might be the ally we need

Leckner, Erik 3:36 PM:
Great

Leckner, Erik 3:37 PM:
Yes new unbiased etc.

Leckner, Erik 3:39 PM:
I need time once we get dev server up to work out the Topic 2 related items - O thought LeAnn was the one on Friday and after she had asked me what networking related to app deployment, I kinda saw no use continuing discussion with her directly

Leckner, Erik 3:40 PM:
Most time needs to go to IAM stuff on Wed meeting, I'll make sure emphasis is on topic 2 during that meeting

Campbell, Ed 3:43 PM:
Yeah, I wanted to refrain from putting your hard times on the topics. I figured by stating that you'd lead the questions, you'll have the freedom to dwell - or not dwell - on topics as you see fit.

Leckner, Erik 3:45 PM:
great, thanks. Note that there will be up to a week of dev config after this issue with IAM/WAM (I was in the middle of it and then eever since Paula and IAM/WAM did their periodic updates, no progress can be made. Prior to that last week I focused on forensics and I know exactly what the deployed (which version of compilers, etc):

Leckner, Erik 3:45 PM:

Deliberative Process / Ex. 5

Leckner, Erik 3:45 PM:
Salient had a real mess there with updates (1.5, 1.6, 1.7)

Leckner, Erik 3:45 PM:
this ecxplains why the code size differences too

Leckner, Erik 3:47 PM:
And then on Wednesday after finishing my forensics work, I was locked out of any authentication on both dev and staging and so no progrress was made on that front (since the next step after forensics is testing deployments, configuring, etc). The problem with dev local (laptop) is ssl, encryption running on windows (salient had clear text for dev so they probably knew they ran into encryption issues perhaps on their dev locals)

Leckner, Erik 3:47 PM:
Also communication to networks, ssl certs, all required for this to work. we at least need it to work perfectly on the new dev server

Leckner, Erik 3:48 PM:
shame staging doesnt do anything but sit there idle when we could have used it temporarily but without Deliberative Process / Ex. 5 access (as I need port 8080, certs, etc) paula blocked that approach

Leckner, Erik 3:50 PM:
(this of course puts pressure on me when we do get the dev server since i was taking advantage of no server to do the other things we need to do , test on dev local new builds, put in subversion, but until we're back up on staging (hence dev local) i cant maek that much needed progress that has to occur

Leckner, Erik 3:51 PM:
dont want to put into subversion until we properly configure the property files for it to work locally for dev (and on a dev server)

Campbell, Ed 3:53 PM:
well, the only silver lining I can see here is we have a good customer who is on our side and sympathetic to our plight / struggles

Campbell, Ed 3:54 PM:
so I don't think he's going to bring the fury down onto you for this, he fully understands that we are trying and that the process is slow and the people we need to help are slower still

Campbell, Ed 3:55 PM:
i have a 4PM-5PM EST meeting I'm about to step away to, but if I don't see a reply from Maury when I'm back, I'll ping the chain again

Campbell, Ed 3:55 PM:
I know he's working to figure it out right now

Campbell, Ed 3:56 PM:
FYI, Jennifer Morgan has started today (I think you saw that on the EMBI access email chain), she was an incumbent and knowledgeable on the project from a BA perspective

Leckner, Erik 4:04 PM:
Thanks. I saw her on there so that's great.

Leckner, Erik 4:06 PM:
I can see why the security may have been a mess by Salient (if they had to work with WAM/IAM with little knowledge, they did a poor job of implementing security - almost as if they did it by trial and error since there is actually code commented out for cookies, security as if they kept tryng things or changing things) - I personally don't want CSRA being perceived like Salient and with all these IAM/WAM/Paula issues its taking a serious toll on real dev work

Leckner, Erik 4:08 PM:
I hope u can get the Paula thing worked out cause shes got to sail in same direction as she has been like fort knox thus far except when you or even Ron get involved and sometimes even with Rob involved shes still putting up Knox. That matter is urgent and needs to be resolved. As for newish guy, I hope he dedicates his effort for team success

Leckner, Erik 4:08 PM:
I updated Rakhi as to whats going on since she inquired - told her you were getting WAM to fix this ASAP

Campbell, Ed 4:40 PM:
a hung service? jesus christ.

Leckner, Erik 4:40 PM:
seriously - any snmp tool would have figured that out

Leckner, Erik 4:41 PM:
perhaps when paula updated the server credentials it worked for her

Leckner, Erik 4:41 PM:
and then it hung

Leckner, Erik 4:41 PM:
but it could be the case she didnt eve nbother check

Leckner, Erik 4:41 PM:
im also worried that rakhi was hitting service with bad credentials but thats a different topic in itself :)

Campbell, Ed 4:41 PM:
i'm choosing to look at this from the silver lining aspect that this happened early in the project before we had a dev server, and the fact that it was such a small problem that took you down for days is going to resonate with these people that it can't happen again

Leckner, Erik 4:42 PM:
because when i spoke to iam in the past they said it was being hit by bad credentials

Leckner, Erik 4:42 PM:
yep likewise

Leckner, Erik 4:42 PM:
now i got my work cut out for me :)

Leckner, Erik 4:42 PM:
so i can refocus on where i was

Campbell, Ed 4:43 PM:
getting close to 5PM on the east coast; any other fires that I can try to jump on for you before I leave the office?

Leckner, Erik 4:43 PM:
Paula should always retest whenever deployed but im guessing she does but it should be done regularly on any new deployment (im sure she knos that and maybe does)

Leckner, Erik 4:43 PM:
Just the RAM

Campbell, Ed 4:44 PM:
gotcha. Tonya seems to be pushing on that one. she understands your need but is waiting on a Fed

Campbell, Ed 4:44 PM:
unfortunately waiting on a Fed is something that happens a lot when working with Feds.

Leckner, Erik 4:44 PM:
I know William was asking for to see if he could help on that frpmt

Leckner, Erik 4:44 PM:
But think Rob got dev server faster than my RAM

Leckner, Erik 4:44 PM:
and RAM is only 150 bucks or less

Campbell, Ed 4:45 PM:
i know, i won't defend these timelines

Campbell, Ed 4:45 PM:
i will only say that i'm not surprised

Leckner, Erik 4:45 PM:
but EPA needs to do it according to them since its their property so when i get it i go down to downtown san diego eepa office

Campbell, Ed 4:45 PM:
yes, to see them take out a few screws and swap some sticks. i'm sure it'll take < 10 minutes

Campbell, Ed 4:45 PM:
efficiency is difficult to find around here

Leckner, Erik 4:45 PM:
Yep.. i did it myself on my laptops like hp envy

Leckner, Erik 4:46 PM:
Plumbers just replaced my hot water heater, pressure regulator and now i toilet in 2 hours.. RAM, 4 weeks :)

Campbell, Ed 4:46 PM:
Yeah, likewise. I swapped SSDs into all of my laptops, but my EPA laptop still has an HDD. i can't touch it and our COR would need to approve the change which is a belabored process, so I didn't bother

Leckner, Erik 4:47 PM:
Yes they asked me and I realized I wouldn't have my files and dev setup so i chose the RAM path

Leckner, Erik 4:47 PM:
for the SSD vs RAM

Leckner, Erik 4:49 PM:
thanks for organizing that meet. i can only imagine what dev team had to deal with with IAM based on how poorly security was implemented in parts. its looks as if they were frustrated with knowledge transfer from IAM team from my experience

Campbell, Ed 4:50 PM:
there's really no excuse for it to continue here, though

Campbell, Ed 4:50 PM:
it's one thing to be Salient and have to work with CSRA or another contractor via EPA

Campbell, Ed 4:50 PM:
but EVERYBODY is CSRA now, or a sub contractor to CSRA

Leckner, Erik 4:50 PM:
yes, agreed - that is why i am cutting to the chase in those emails and discussions in meetings. iheard csra is being bought out too. typically companies like ADP, etc have

Campbell, Ed 4:50 PM:

so there's no reason that communication and process changes (to the extent the Agency allows for it) can't occur to streamline some of this now

Campbell, Ed 4:51 PM:
yes, CSRA is considering buyouts from GDIT and from CACI right now. not sure what route they will take

Leckner, Erik 4:51 PM:
yep i saw that this weekend.

Leckner, Erik 4:52 PM:
adp and others usually have a security team develop the security plugin module for other app teams to use

Leckner, Erik 4:52 PM:
IAM/WAM didn't do such a thing

Leckner, Erik 4:52 PM:
thats why security is a mess in these apps today

Leckner, Erik 4:52 PM:
and even between java to front end its a mess as i pointed out two weeks ago when rob had experienced a popup dialog (that was because of poor programming between backend and front end)

Campbell, Ed 4:53 PM:
JIRA tickets for application clean-up / user experience stream line.

Campbell, Ed 4:53 PM:
we have to prioritize JIRA tickets (requests) from his external users, obviously

Leckner, Erik 4:54 PM:
they do a 302 which tells browser to automatically redirect and it bypassed their security error messages hence it pop'd up the redirect page in a popup

Campbell, Ed 4:54 PM:
but we can ABSOLUTELY make a case to him once we've been rolling on development for a month or two that a clean-up Sprint is worth his development dollars

Leckner, Erik 4:54 PM:
yep, and since theyre going to do away with all this IAM as it is today anyways its a good time to plug it in at that time

Leckner, Erik 4:55 PM:
in the meatime its applying some band-aids to the problem

Leckner, Erik 4:55 PM:
but from seeing all the commented out code i could tell salient was struggling to fully grasp how security cookie generation was working etc

Leckner, Erik 4:56 PM:
also from fact they used cleartext crednetials in dev but not in stage or prod tells me they never got decryption to work properly in dev environment for reasons i previously stated in meetings

Leckner, Erik 4:57 PM:
and on wednesday i am going to find out if we can run even locally properly for sso. login to each app is different htan one seamless sso and not sure that will even work on a dev local machine (laptop) - it will work on dev server though and that is good.

Campbell, Ed 4:59 PM:
bite it off a piece at a time. can't fix it all overnight.

Campbell, Ed 4:59 PM:
rebooting (being forced to for an update) and heading out. i'll talk to you tomorrow - have a nice evening

Leckner, Erik 4:59 PM:
ok you too have a great night

Message

From: Leckner, Erik [leckner.erik@epa.gov]
Sent: 5/18/2018 9:30:28 PM
To: Smith, Maury [smith.maury@epa.gov]; Leckner, Erik [Leckner.Erik@epa.gov]
Subject: Conversation with Smith, Maury

Leckner, Erik 5:28 PM:
Hi Maury

Message

From: Leckner, Erik [leckner.erik@epa.gov]
Sent: 5/22/2018 9:30:01 PM
To: McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; Morgan, Jennifer [morgan.jennifer@epa.gov]; Thomas, Rob [Thomas.Rob@epa.gov]; Leckner, Erik [leckner.erik@epa.gov]; Campbell, Ed [Campbell.Ed@epa.gov]; Chilivery, Swetha [chilivery.swetha@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Goods, Lawanna [Goods.Lawanna@epa.gov]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
Subject: EMP Weekly Status Call

EMP Weekly Status Call

Duration: 01 Hours 55 Minutes 41 Seconds

Campbell, Ed
OEI
Work: 919-200-7243
Email: campbell.ed@epa.gov
IM: campbell.ed@epa.gov

McCarthy, Colleen
OEI
Work: 9192007296
Email: mccarthy.colleen@epa.gov
IM: mccarthy.colleen@epa.gov

Fan, Cindy (Yanqian)
OLEM
Email: fan.yanqian@epa.gov
IM: fan.yanqian@epa.gov

Morgan, Jennifer
CONTRACTOR , OLEM
Email: morgan.jennifer@epa.gov
IM: morgan.jennifer@epa.gov

Madhavan Nair Kamala Devi, Rakhi
OEI
Email: madhavan-nair-kamala-devi.rakhi@epa.gov
IM: madhavan-nair-kamala-devi.rakhi@epa.gov

Chilivery, Swetha
OLEM
Email: chilivery.swetha@epa.gov
IM: chilivery.swetha@epa.gov

Goods, Lawanna
OEI
Work: 919-200-7262
Email: goods.lawanna@epa.gov
IM: goods.lawanna@epa.gov

Thomas, Rob
INFORMATION TECHNOLOGY SPECIALIST , OLEM
Email: thomas.rob@epa.gov
IM: thomas.rob@epa.gov

Skype for Business

Message

From: Leckner, Erik [leckner.erik@usepa.onmicrosoft.com]
Sent: 3/13/2018 7:00:35 PM
To: Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: Conversation with Fan, Cindy (Yanqian)

Leckner, Erik 2:43 PM:
Hi Cindy

Leckner, Erik 2:44 PM:
Do you have anytime to discuss OIG

Fan, Cindy (Yanqian) 2:45 PM:
sure. who else will join?

Leckner, Erik 2:47 PM:
Just you and I

Leckner, Erik 2:47 PM:
I will call you

Fan, Cindy (Yanqian) 2:48 PM:
ok.

Message

From: Leckner, Erik [leckner.erik@usepa.onmicrosoft.com]
Sent: 3/19/2018 8:11:44 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: Conversation with Campbell, Ed

Leckner, Erik 1:48 PM:
Hi Ed

Leckner, Erik 1:49 PM:
resources used, need that additional RAM working off skype for now

Leckner, Erik 1:49 PM:
No resolution thus far on staging/dev ever since Paula did her updates

Leckner, Erik 1:50 PM:
could also be a prod issue. something broke on wed

Leckner, Erik 1:50 PM:
and it correlates with same time paula did her updates on stage and potentially prod

Leckner, Erik 1:50 PM:
we use staging for dev (credentials for IAM) so that broke too

Leckner, Erik 1:50 PM:
on a scale of 1-10 this is a 10 issue

Campbell, Ed 1:56 PM:
I understand Christian. I have also asked for a status as you can see and haven't seen a reply. Ali and I are trying to talk to LeAnn to figure out how to escalate further or light fires under IAM / WAM to resolve.

Leckner, Erik 1:57 PM:
Yep, this is very strange. Ever since the updates, the system does not authenticate. Paula needs to state what she did in her updates.

Leckner, Erik 1:58 PM:
IAM James needs to look into this. It's as if no one has really looked at this since first reported on Wednesday.

Leckner, Erik 1:58 PM:
I can't see into IAM so I can't do anything from a dev perspective.

Leckner, Erik 1:59 PM:
I can only imagine this happening again so we need to streamline the process to a resource who can act on this.

Campbell, Ed 2:07 PM:
alright. spoke with LeAnn. seems you and i were dropped from the email chain (i'm scolding some folks about that). But Maury (IAM) was going to try and sort this out today. LeAnn just asked him for an update.

Leckner, Erik 2:09 PM:
(I saw your slack just now using IE (my RAM is being utilized for dev environmental tools)). This was a highest priority on Wed and someone from that team needs to make it a high priority - I have my own work cutout for me and without even authentication/authorization, we can't proceed and lost 5 days now.

Leckner, Erik 2:11 PM:
Thanks - not sure why you and I were taken off that email chain. After we get thru this issue, we need a real IAM meeting with the folks so I can discuss the keystores, truststores, ports, SSL, etc. Last meeting with IAM J was

explaining to me LDAP 101. Note I was on ITU and IETF standards, and I know ITU X.500 (DAP) from 1995 and at Seagate we used it for every disk drive... so not sure why their team always assumes we don't know things.

Leckner, Erik 2:12 PM:
It's fairly disruptive whenever they make those assumptions.

Campbell, Ed 2:16 PM:
Paula says she has a window for the meeting on Wednesday, 4PM. she is out of the office in onsite meetings most of this week. So i will schedule the meeting for 4PM Wednesday, with her, Jay, Maury, Dan, LeAnn, yourself, myself, Rakhi. Anyone else you'd like to attend?

Leckner, Erik 2:19 PM:
Not that I can think of. Perhaps introduce the meeting as nuts and bolts and say we all come from different backgrounds, etc so they don't waste our time with assumptions about what we know and don't know since when I asked him what IAm service calls were available for authentication, J said "LDAP can be anything" - my q was what IAM was using for EMP auth.

Leckner, Erik 2:19 PM:
and not what LDAP was.

Leckner, Erik 2:19 PM:
Thanks for arranging this.

Leckner, Erik 2:20 PM:
Paula has done this frequently as well.

Campbell, Ed 2:21 PM:
well the hold is not actually on Paula right now - it's Maury in IAM, who is actually in the office with me physically (i just met him) and will be joining me in about 20 minutes to discuss this

Campbell, Ed 2:21 PM:
I am disappointed that it took Paula 48 hrs (ish) to realize there was actually an issue in staging and ask for help with i

Leckner, Erik 2:22 PM:
Likewise, very frustrating. But we discussed that topic in the past :)

Leckner, Erik 2:22 PM:
(about the P thing)

Leckner, Erik 2:24 PM:
(she didn't allow Personal Privacy / Ex. 6 ccess (even though their own docs say dev can have Personal Privacy / Ex. 6 access), she didnt take rob's mandate to create another user with more privileges than dev basic and less than Personal Privacy / Ex. 6 made logs a big issue when the only one who looks at logs is developers (they're java Deliberative Process / Ex. 5 logs), sliced away server xml files without entire picture which took far more time than actually just letting us see them

Leckner, Erik 2:25 PM:
and didn't provide the overview on the system when i asked 1.5 months ago

Leckner, Erik 2:26 PM:
Rob if you recall even had to tell Paula that he is the owner of the project

Campbell, Ed 2:26 PM:
i know you've already sent this in email, but just in case they've changed

Leckner, Erik 2:26 PM:
(and Rob did this in frustration

Campbell, Ed 2:26 PM:
please recap for me in very high level bullet points what you need to get out of this meeting from IAM / Paula

Leckner, Erik 2:27 PM:

sure..

Leckner, Erik 2:27 PM:
I'll lwrite it up now

Campbell, Ed 2:27 PM:
including in the agenda for it so that folks can be prepared.

Leckner, Erik 2:27 PM:
sure

Leckner, Erik 2:27 PM:
i'll put it together throughout the day

Campbell, Ed 2:27 PM:
it looks like Jay is booked until 4:30 on Wednesday but Maury is free. They are both WAM.

Leckner, Erik 2:28 PM:
I can do 4:30 no problem

Leckner, Erik 2:28 PM:
its 1:30 my tme

Leckner, Erik 3:05 PM:
Sent you a high level agenda

Leckner, Erik 3:05 PM:
via email

Campbell, Ed 3:15 PM:
thanks - just talked to Maury and he's gonna run this down

Campbell, Ed 3:15 PM:
he's a little newer to the IAM team than Jay but that means he's also eager to help and more responsive

Campbell, Ed 3:15 PM:
might be the ally we need

Leckner, Erik 3:36 PM:
Great

Leckner, Erik 3:37 PM:
Yes new unbiased etc.

Leckner, Erik 3:39 PM:
I need time once we get dev server up to work out the Topic 2 related items - O thought LeAnn was the one on Friday and after she had asked me what networking related to app deployment, I kinda saw no use continuing discussion with her directly

Leckner, Erik 3:40 PM:
Most time needs to go to IAM stuff on Wed meeting, I'll make sure emphasis is on topic 2 during that meeting

Campbell, Ed 3:43 PM:
Yeah, I wanted to refrain from putting your hard times on the topics. I figured by stating that you'd lead the questions, you'll have the freedom to dwell - or not dwell - on topics as you see fit.

Leckner, Erik 3:45 PM:
great, thanks. Note that there will be up to a week of dev config after this issue with IAM/WAM (I was in the middle of it and then eever since Paula and IAM/WAM did their periodic updates, no progress can be made. Prior to that last week I focused on forensics and I know exactly what the deployed (which version of compilers, etc):

Leckner, Erik 3:45 PM:

Deliberative Process / Ex. 5

Leckner, Erik 3:45 PM:
Salient had a real mess there with updates (1.5, 1.6, 1.7)

Leckner, Erik 3:45 PM:
this ecxplains why the code size differences too

Leckner, Erik 3:47 PM:
And then on Wednesday after finishing my forensics work, I was locked out of any authentication on both dev and staging and so no progrress was made on that front (since the next step after forensics is testing deployments, configuring, etc). The problem with dev local (laptop) is ssl, encryption running on windows (salient had clear text for dev so they probably knew they ran into encryption issues perhaps on their dev locals)

Leckner, Erik 3:47 PM:
Also communication to networks, ssl certs, all required for this to work. we at least need it to work perfectly on the new dev server

Leckner, Erik 3:48 PM:
shame staging doesnt do anything but sit there idle when we could have used it temporarily but without Personal Privacy / Ex. 6 access (as I need port 8080, certs, etc) paula blocked that approach

Leckner, Erik 3:50 PM:
(this of course puts pressure on me when we do get the dev server since i was taking advantage of no server to do the other things we need to do , test on dev local new builds, put in subversion, but until we're back up on staging (hence dev local) i cant maek that much needed progress that has to occur

Leckner, Erik 3:51 PM:
dont want to put into subversion until we properly configure the property files for it to work locally for dev (and on a dev server)

Campbell, Ed 3:53 PM:
well, the only silver lining I can see here is we have a good customer who is on our side and sympathetic to our plight / struggles

Campbell, Ed 3:54 PM:
so I don't think he's going to bring the fury down onto you for this, he fully understands that we are trying and that the process is slow and the people we need to help are slower still

Campbell, Ed 3:55 PM:
i have a 4PM-5PM EST meeting I'm about to step away to, but if I don't see a reply from Maury when I'm back, I'll ping the chain again

Campbell, Ed 3:55 PM:
I know he's working to figure it out right now

Campbell, Ed 3:56 PM:
FYI, Jennifer Morgan has started today (I think you saw that on the EMBI access email chain), she was an incumbent and knowledgeable on the project from a BA perspective

Leckner, Erik 4:04 PM:
Thanks. I saw her on there so that's great.

Leckner, Erik 4:06 PM:

I can see why the security may have been a mess by Salient (if they had to work with WAM/IAM with little knowledge, they did a poor job of implementing security - almost as if they did it by trial and error since there is actually code commented out for cookies, security as if they kept tryng things or changing things) - I personally don't want CSRA being perceived like Salient and with all these IAM/WAM/Paula issues its taking a serious toll on real dev work

Leckner, Erik 4:08 PM:

I hope u can get the Paula thing worked out cause shes got to sail in same direction as she has been like fort knox thus far except when you or even Ron get involved and sometimes even with Rob involved shes still putting up Knox. That matter is urgent and needs to be resolved. As for newish guy, I hope he dedicates his effort for team success

Leckner, Erik 4:08 PM:

I updated Rakhi as to whats going on since she inquired - told her you were getting WAM to fix this ASAP

Message

From: Leckner, Erik [leckner.erik@usepa.onmicrosoft.com]
Sent: 3/7/2018 9:15:56 PM
To: Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: Conversation with Madhavan Nair Kamala Devi, Rakhi

Leckner, Erik 4:05 PM:
Ill call you in a few - number again
Leckner, Erik 4:06 PM:
Colleen sent it i can use that but for now just skype me it
Leckner, Erik 4:06 PM:
i need a few to respond to Ed's action items
Madhavan Nair Kamala Devi, Rakhi 4:09 PM:
Sure
Madhavan Nair Kamala Devi, Rakhi 4:09 PM:
925 303 8486

Message

From: Leckner, Erik [leckner.erik@usepa.onmicrosoft.com]
Sent: 3/7/2018 9:04:13 PM
To: Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: Conversation with Madhavan Nair Kamala Devi, Rakhi

Leckner, Erik 2:09 PM:
Hi Rakhi

Madhavan Nair Kamala Devi, Rakhi 2:10 PM:
Hi Christian

Leckner, Erik 2:10 PM:
Hi.. any success with what you were working on

Leckner, Erik 2:10 PM:
?

Leckner, Erik 2:10 PM:
I think I may have figured out a lot last night (late) on several things pertaining to security

Madhavan Nair Kamala Devi, Rakhi 2:13 PM:
Mine is still not done. SMA doesnt have Deliberative Process / Ex. 5 used. I have trouble with the ones which has Deliberative Process / Ex. 5 Looks like its not getting compiled on weaved into the application. Still working on figuring it out.

Madhavan Nair Kamala Devi, Rakhi 2:13 PM:
In the ANT build, for Deliberative Process / Ex. 5 the Deliberative Process / Ex. 5 target is not doing anything

Madhavan Nair Kamala Devi, Rakhi 2:14 PM:
Good that you have good progress on the security! (y)

Leckner, Erik 2:15 PM:
Ok, thanks for the update. Have you ever had a single cookie generated in any of your apps?

Leckner, Erik 2:15 PM:
I think I figured that out as well.

Leckner, Erik 2:15 PM:
Once we have a dev server, I can verify for certain but I will try some things locally today on that topic.

Madhavan Nair Kamala Devi, Rakhi 2:16 PM:
No I don't have cookie gereated! Thats awesome! Great news!

Leckner, Erik 2:17 PM:
Feel free to send me an email later on Deliberative Process / Ex. 5 - such as all cases in the logs you are seeing that has this type of error. I will when I am free take a look at it - busy on a couple of long tasks today (such as writing a file comparison program/script), etc.

Leckner, Erik 2:17 PM:
The cookie is important, fyi for the security of the app

Leckner, Erik 2:17 PM:
ok off to work again :)

Madhavan Nair Kamala Devi, Rakhi 2:19 PM:
Sure! (y)Thanks! When you can, I would like to hear about the security part.

Leckner, Erik 2:22 PM:
sure, i need to verify with both j and when we get dev. Thus far, it's just R&D and in the head solution.

Leckner, Erik 2:23 PM:
actually just R in R&D

Leckner, Erik 2:23 PM:
:)

Madhavan Nair Kamala Devi, Rakhi 2:23 PM:
Sure! Thanks!

Leckner, Erik 2:23 PM:
new term in R&D, R :)

Madhavan Nair Kamala Devi, Rakhi 2:24 PM:
:). Dev server is required for the D part :)

Leckner, Erik 2:24 PM:
yep

Message

From: Leckner, Erik [leckner.erik@usepa.onmicrosoft.com]
Sent: 2/2/2018 7:29:53 PM
To: Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: Conversation with Madhavan Nair Kamala Devi, Rakhi

Leckner, Erik 1:45 PM:
Hi Rakhi

Madhavan Nair Kamala Devi, Rakhi 1:46 PM:
Hi Christian

Leckner, Erik 1:46 PM:
I have a question - are you also in California? I am in San Diego.

Madhavan Nair Kamala Devi, Rakhi 1:46 PM:
oh Great! I am in San Diego too !

Leckner, Erik 1:46 PM:
I see. Fallbrook here.

Leckner, Erik 1:47 PM:
You mentioned EPA office in SF, and I know there is one office in San Diego - that is why,

Leckner, Erik 1:48 PM:
Well one day we can at least get together since we're so close here.

Madhavan Nair Kamala Devi, Rakhi 1:49 PM:
oh! That is because the EZ tech guy told me I have to go to an EPA office with IT department. Because they forgot to cache my data in my laptop In CA, IT dept. its only in SF. then I went to downdown office and got my card.

Madhavan Nair Kamala Devi, Rakhi 1:49 PM:
I could login with my card

Madhavan Nair Kamala Devi, Rakhi 1:49 PM:
Sure!

Leckner, Erik 1:50 PM:
I see, so you resolved it simply by getting the card.

Madhavan Nair Kamala Devi, Rakhi 1:50 PM:
Yeah! I got card at the right time!

Leckner, Erik 1:52 PM:
Perfect. Well, since we're on same time zone, and even same city, we can always go over complex tasks quite easily since we're on the same zone,

Madhavan Nair Kamala Devi, Rakhi 1:53 PM:
Where would be a good place to meet? Would they let us in the EPA office?

Leckner, Erik 1:53 PM:
Not sure, but I am 50 miles from downtown - here in North San Diego (east of Oceanside). One day...

Madhavan Nair Kamala Devi, Rakhi 1:54 PM:
oh ok. Then somewhere in the middle would be good.

Leckner, Erik 1:54 PM:

I am sure we could always have Ed schedule if we ever need to meet at EPA office. Yep. Did you see Elliot's message - he definitely does not want to provide info to us.

Madhavan Nair Kamala Devi, Rakhi 1:56 PM:
Yeah! that is sad! There should be an official handover - take over - sign off etc when one company takes over from another.

Leckner, Erik 1:56 PM:
Yes, and the source code repositories - where are they... missing in transition

Leckner, Erik 1:57 PM:
We'll see what Ed comes up with but in the interim we have at least documentation and the code itself

Madhavan Nair Kamala Devi, Rakhi 1:58 PM:
I know! there should be a versioning system. they should let CSRA copy it over!

Leckner, Erik 1:58 PM:
I requested it and we shall see. Since EPA technically owns all versions of it

Madhavan Nair Kamala Devi, Rakhi 1:58 PM:
Sure! I hope Rob would be able to persuade Elliot

Leckner, Erik 1:59 PM:
We shall see...

Madhavan Nair Kamala Devi, Rakhi 1:59 PM:
great!

Leckner, Erik 1:59 PM:
Hopefully it is the latest code as well.

Madhavan Nair Kamala Devi, Rakhi 2:00 PM:
Hope so.

Madhavan Nair Kamala Devi, Rakhi 2:02 PM:
In Page 8 of the EPA-OEM doc, section 2.3.1, they say they own the dev, testing environments etc. I thought that was strange.

2:03 PM Madhavan Nair Kamala Devi, Rakhi asked to send you "**7ED25305.PNG**".
Madhavan Nair Kamala Devi, Rakhi 2:04 PM:
I was thinking , it should have been owned by EPA.

2:06 PM 7ED25305.PNG was saved to C:\Users\eleckner\Documents\My Received Files. It's a good idea to scan the file for viruses before you open it.
Leckner, Erik 2:07 PM:
Well, even still, all the work was EPA even though it maintained by Salient.

Leckner, Erik 2:08 PM:
Well we may be able to get it - that's in EPA and Ed's hands.

Madhavan Nair Kamala Devi, Rakhi 2:08 PM:
yeah! true!

Leckner, Erik 2:10 PM:
It doesn't say that they own the source code - it says they own the environment (ie, machines)

Leckner, Erik 2:10 PM:
We shall soon see. In any case, so long as we can create wars off the code base we have and it works and is most current, then we should be ok

Madhavan Nair Kamala Devi, Rakhi 2:11 PM:
ok! true!

Leckner, Erik 2:11 PM:
And for mobile, as long as all the files were included we will be ok

Leckner, Erik 2:11 PM:
but time will soon tell

Leckner, Erik 2:12 PM:
once we have access to install software. we can always install local software in our own directories (just not system directories)

Madhavan Nair Kamala Devi, Rakhi 2:13 PM:
yes. Hope we will be able to get the application up and running without much issues.

Madhavan Nair Kamala Devi, Rakhi 2:13 PM:
* in our local*

Madhavan Nair Kamala Devi, Rakhi 2:14 PM:
I looked up the google map. Carlsbad seems to be a mid point for both of us.

Madhavan Nair Kamala Devi, Rakhi 2:14 PM:
or ocean side

Leckner, Erik 2:14 PM:
Yes, Carlsbad and Oside both close to me.

Leckner, Erik 2:15 PM:
Note also there is a train from San Diego DT Called Pacific Surfliner that professionals use that can take you to either city

Leckner, Erik 2:16 PM:
Big accounting firm professionals take it when they go between San Diego, Irvine, and downtown LA

Leckner, Erik 2:16 PM:
(Since the accounting firms like PWC, E&Y, etc have clients in all cities)

Madhavan Nair Kamala Devi, Rakhi 2:16 PM:
Good!

Leckner, Erik 2:16 PM:
and they also have offices in each so it's a commuter train for them

Madhavan Nair Kamala Devi, Rakhi 2:17 PM:
Nice!

Madhavan Nair Kamala Devi, Rakhi 2:17 PM:
I used BART a lot when I was in Bay Area.

Leckner, Erik 2:18 PM:
Along the 15 they need to have a high speed train from San Diego to San Francisco... but nothing as of yet - the Amtrak Surfliner goes along the 5

Leckner, Erik 2:18 PM:
I lived in bay area since 1995 and used BART once - most of my work was North San Jose to Menlo Park

Leckner, Erik 2:18 PM:
I left there in 2004ish and then worked again there in 2009-2012

Madhavan Nair Kamala Devi, Rakhi 2:21 PM:
True. I heard Elon Musk had some plans for a high speed train system- hyperloop. It will be hard to implement.

Leckner, Erik 2:21 PM:
He's off on Boring company .. drilling tunnels in Los Angeles

Leckner, Erik 2:22 PM:
If you haven't seen the video of his plans, it is at : https://www.boringcompany.com/

Leckner, Erik 2:22 PM:
and he's got hyperloop one, etc. but he's been focused on his boring company

Madhavan Nair Kamala Devi, Rakhi 2:22 PM:
wow! I will check it out'

Leckner, Erik 2:23 PM:
sure, watch the tunnels movie - interesting concept for traffic control but ... a little on the high side

Leckner, Erik 2:24 PM:
https://www.youtube.com/watch?time_continue=25&v=QXrlRhYriN0

Madhavan Nair Kamala Devi, Rakhi 2:25 PM:
Wow! its awesome!! But CA is an earthquake county! So not sure how safe it would be here!

Madhavan Nair Kamala Devi, Rakhi 2:26 PM:
* to bore underground*

Message

From: Leckner, Erik [leckner.erik@epa.gov]
Sent: 5/22/2018 7:51:27 PM
To: Frigerio, Lorry [Frigerio.Lorry@epa.gov]; +1 (214) 665-6458 [+1 (214) 665-6458@epa.gov]; Wallace, Jane [wallace.jane@epa.gov]; Gamas, Julia [Gamas.Julia@epa.gov]; +1 (303) 312-6118 [+1 (303) 312-6118@epa.gov]; White, Dominique [White.Dominique@epa.gov]; Greene, Ana [Greene.ana@epa.gov]; +1 (410) 908-9076 [+1 (410) 908-9076@epa.gov]; +1 (312) 353-4774 [+1 (312) 353-4774@epa.gov]; Wieber, John [Wieber.John@epa.gov]; Guest [Guest@epa.gov]; +1 (415) 972-3586 [+1 (415) 972-3586@epa.gov]; +1 (410) 267-5786 [+1 (410) 267-5786@epa.gov]; Leckner, Erik [leckner.erik@epa.gov]; Guest [Guest@epa.gov]; +1 (513) 569-7568 [+1 (513) 569-7568@epa.gov]; +1 (513) 569-7619 [+1 (513) 569-7619@epa.gov]; +1 (518) 469-1278 [+1 (518) 469-1278@epa.gov]; +1 (571) 232-7860 [+1 (571) 232-7860@epa.gov]; Keefe, Jerome C. [Keefe.Jerry@epa.gov]; +1 (610) 675-5019 [+1 (610) 675-5019@epa.gov]; Krochmal, Josh [Krochmal.Josh@epa.gov]; +1 (617) 918-1051 [+1 (617) 918-1051@epa.gov]; Matusik, Anthony [matusik.anthony@epa.gov]; +1 (703) 347-0145 [+1 (703) 347-0145@epa.gov]; Maxfield, Kevin [Maxfield.Kevin@epa.gov]; +1 (703) 377-0021 [+1 (703) 377-0021@epa.gov]; McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; Mehl, Hollis [Mehl.Hollis@epa.gov]; Mellon, Matthew T. [Mellon.Matthew@epa.gov]; Mindlin, Vadim [Mindlin.Vadim@epa.gov]; Augustine, Scott [Augustine.Scott@epa.gov]; Morse, Daniel [Morse.Daniel@epa.gov]; Balassiano, Kim [Balassiano.Kim@epa.gov]; Murphy, Mark S. [Murphy.MarkS@epa.gov]; Balassiano, Kim [Balassiano.Kim@epa.gov]; Brad Cooper [Brad Cooper@epa.gov]; Brantley, Chrystal [brantley.chrystal@epa.gov]; Brody, Tom [brody.tom@epa.gov]; Smiley, Susan [smiley.susan@epa.gov]; Charpentier, Mike [Charpentier.Mike@epa.gov]; Stanfield, Lucy [stanfield.lucy@epa.gov]; Chilivery, Swetha [chilivery.swetha@epa.gov]; Strum, Madeleine [Strum.Madeleine@epa.gov]; Cohen, Deborah [Cohen.Deborah@epa.gov]; Swift, Jason [Swift.Jason@epa.gov]; Connolly, Jennifer [Connolly.Jennifer@epa.gov]; Teasley, Deric [Teasley.Deric@epa.gov]; Thawley, Michelle [Thawley.Michelle@epa.gov]; Thoma, Connie [Thoma.Connie@epa.gov]; Thomas, Rob [Thomas.Rob@epa.gov]; Guest [Guest@epa.gov]; Thynge, Megan [Thynge.Megan@epa.gov]; Guest [Guest@epa.gov]; Veresh, John [Veresh.John@epa.gov]; Guest [Guest@epa.gov]; Guest [Guest@epa.gov]; Guest [Guest@epa.gov]; Harness, Catherine [Harness.Catherine@epa.gov]; Henley, Cheryl [Henley.Cheryl@epa.gov]; Hultgren, Torrin [Hultgren.Torrin@epa.gov]; +1 (703) 506-9515 [+1 (703) 506-9515@epa.gov]; Jenkins, Lisa [Jenkins.Lisa@epa.gov]; +1 (703) 509-0460 [+1 (703) 509-0460@epa.gov]; Kauth, Paisly [Kauth.Paisly@epa.gov]; +1 (703) 568-9611 [+1 (703) 568-9611@epa.gov]; +1 (703) 633-1685 [+1 (703) 633-1685@epa.gov]; +1 (913) 551-7103 [+1 (913) 551-7103@epa.gov]; +1 (919) 349-4015 [+1 (919) 349-4015@epa.gov]; Nguyen, Helen [Nguyen.Helen@epa.gov]; +1 (919) 541-2383 [+1 (919) 541-2383@epa.gov]; Palmer, Daniel [Palmer.Daniel@epa.gov]; +1 (919) 541-7915 [+1 (919) 541-7915@epa.gov]; Patay, Gabriel [Patay.Gabriel@epa.gov]; +1 (919) 932-5676 [+1 (919) 932-5676@epa.gov]; Porteous, Alex [porteous.alex@epa.gov]; +1 (925) 303-8486 [+1 (925) 303-8486@epa.gov]; Prugar, Andrew [Prugar.Andrew@epa.gov]; Rackauskas, Eric [rackauskas.eric@epa.gov]; Ragnauth, Elizabeth [Ragnauth.Elizabeth@epa.gov]; Rice, Cody [Rice.Cody@epa.gov]; Dai, Qi [Dai.Qi@epa.gov]; +1 (202) 564-3142 [+1 (202) 564-3142@epa.gov]; Rosenberg, Alex [Rosenberg.Alex@epa.gov]; Dennis Pokrzywka [Dennis Pokrzywka@epa.gov]; +1 (202) 564-3161 [+1 (202) 564-3161@epa.gov]; Simons, Elise [simons.elise@epa.gov]; Evans, Aaron [Evans.Aaron@epa.gov]; +1 (202) 564-4257 [+1 (202) 564-4257@epa.gov]; Evans, Ron [Evans.Ron@epa.gov]; +1 (202) 564-7507 [+1 (202) 564-7507@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; +1 (212) 637-3335 [+1 (212) 637-3335@epa.gov]
Subject: Confirmed: Select EPA Data Systems Webinar Series for Users (TRI)

Stanfield, Lucy 2:04 PM:
woohoo Region 5!

Balassiano, Kim 2:06 PM:
FOLKS Please mute your phones!

Jenkins, Lisa 2:16 PM:
How do DMRs relate to TRI releases to water? Are there any other programs where ICIS data relates to other programs?

Stanfield, Lucy 2:18 PM:
Are the ICIS Qlik dashboards shared on qlikviz.epa.gov for other EPA folks to see?

Stanfield, Lucy 2:35 PM:
why is there no ICIS-RCRA module? Does RCRAInfo handle its own compliance info?

CAtherine 2:36 PM:
DMR data is submitted monthly by facility to show they are in compliance w permit limits
Stanfield, Lucy 2:36 PM:
Please mute your phones

Stanfield, Lucy 2:37 PM:
please read them

rsimpson 2:37 PM:
Until an ICIS-NPDES API is in production , are there currently more friendly data extract formats available aside from the Report formats?
Henley, Cheryl 2:38 PM:
that was way too fast

Henley, Cheryl 2:38 PM:
could you just copy the url here?

Stanfield, Lucy 2:38 PM:
Deliberative Process / Ex. 5
Henley, Cheryl 2:39 PM:
thanks

Stanfield, Lucy 2:39 PM:
Thanks!

Stanfield, Lucy 2:39 PM:
we hear typing and talking!

Veresh, John 2:41 PM:
ECHO has web services with ICIS-NPDES data available at **Deliberative Process / Ex. 5**

CAtherine 2:41 PM:
Yes, a lot of data. TRI is submitted annually, I think for certain facilities and certain chemicals, with a delay in reporting. There may be a correlation, maybe not.
rsimpson 2:42 PM:
Not if its a soap service
Veresh, John 2:42 PM:
ECHO's services are REST

rsimpson 2:43 PM:
Thanks joe
Stanfield, Lucy 2:46 PM:
Thanks Jason!

Message

From: Leckner, Erik [leckner.erik@usepa.onmicrosoft.com]
Sent: 3/13/2018 9:35:10 PM
To: Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: Conversation with Fan, Cindy (Yanqian)

Leckner, Erik 2:43 PM:
Hi Cindy

Leckner, Erik 2:44 PM:
Do you have anytime to discuss OIG

Fan, Cindy (Yanqian) 2:45 PM:
sure. who else will join?

Leckner, Erik 2:47 PM:
Just you and I

Leckner, Erik 2:47 PM:
I will call you

Fan, Cindy (Yanqian) 2:48 PM:
ok.

Leckner, Erik 5:22 PM:
Hi Cindy

Leckner, Erik 5:23 PM:
Time for another quick call (no more than 5-10 min)

Leckner, Erik 5:23 PM:
?

Message

From: Leckner, Erik [leckner.erik@usepa.onmicrosoft.com]
Sent: 2/8/2018 9:49:01 PM
To: Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: Conversation with Madhavan Nair Kamala Devi, Rakhi

Leckner, Erik 4:39 PM:

Hello Rakhi

Madhavan Nair Kamala Devi, Rakhi 4:43 PM:

Hi Christian.. give me 5 minutes.. will be back soon :)

Message

From: Leckner, Erik [leckner.erik@usepa.onmicrosoft.com]
Sent: 2/8/2018 9:15:22 PM
To: Hernandez, Renzo [Hernandez.Renzo@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: Conversation with Hernandez, Renzo

Leckner, Erik 3:30 PM:
Hi Renzo

Leckner, Erik 3:31 PM:
I need to install Putty on my machine, can you help? Still waiting on admin rights and its up one approval already but still pending.

Leckner, Erik 3:32 PM:
Also I would like to install Deliberative Process / Ex. 5

Hernandez, Renzo 3:49 PM:
Hi Erik, please open a ticket with the EPA call center, we are not allowed to do installs without approval and a work order. epa call center 866-411-4372.

Leckner, Erik 4:02 PM:
I see, thanks. Where is the ticket system>

Hernandez, Renzo 4:02 PM:
when you call the call center they will open one for you.

Leckner, Erik 4:03 PM:
Great thanks

Hernandez, Renzo 4:03 PM:
YW

Message

From: Leckner, Erik [leckner.erik@usepa.onmicrosoft.com]
Sent: 2/8/2018 9:01:49 PM
To: Hernandez, Renzo [Hernandez.Renzo@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: Conversation with Hernandez, Renzo

Leckner, Erik 3:30 PM:
Hi Renzo

Leckner, Erik 3:31 PM:
I need to install Putty on my machine, can you help? Still waiting on admin rights and its up one approval already but still pending.

Leckner, Erik 3:32 PM:
Also I would like to install Deliberative Process / Ex. 5

Hernandez, Renzo 3:49 PM:
Hi Erik, please open a ticket with the EPA call center, we are not allowed to do installs without approval and a work order. epa call center 866-411-4372.

Message

From: Leckner, Erik [leckner.erik@usepa.onmicrosoft.com]
Sent: 2/8/2018 8:44:56 PM
To: Hernandez, Renzo [Hernandez.Renzo@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: Conversation with Hernandez, Renzo

Leckner, Erik 3:30 PM:
Hi Renzo

Leckner, Erik 3:31 PM:
I need to install Putty on my machine, can you help? Still waiting on admin rights and its up one approval already but still pending.

Leckner, Erik 3:32 PM:
Also I would like to install Deliberative Process / Ex. 5

Message

From: Leckner, Erik [leckner.erik@usepa.onmicrosoft.com]
Sent: 2/28/2018 9:07:59 PM
To: Thomas, Rob [Thomas.Rob@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: Conversation with Thomas, Rob

Leckner, Erik 3:24 PM:
Hi Rob, I just replied to your skype message via email: here it is in skype: Hello Rob

I am drafting the action items for the meeting held earlier today between Ed, Dan, Paula, Rakhi, and I. I will add this additional user account suggestion into the meeting notes/action items.

Thanks for the suggestion.

Thomas, Rob 3:24 PM:
I am reading it now.

Leckner, Erik 3:25 PM:
I will be done drafting the action items in about 10 min

Thomas, Rob 3:27 PM:
okay

Leckner, Erik 3:50 PM:
just sent it out - you should have it in your inbox

Thomas, Rob 4:05 PM:
i saw it.

Thomas, Rob 4:05 PM:
thanks for sending it.

Message

From: Leckner, Erik [leckner.erik@usepa.onmicrosoft.com]
Sent: 2/28/2018 9:02:28 PM
To: Thomas, Rob [Thomas.Rob@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: Conversation with Thomas, Rob

Leckner, Erik 3:24 PM:
Hi Rob, I just replied to your skype message via email: here it is in skype: Hello Rob

I am drafting the action items for the meeting held earlier today between Ed, Dan, Paula, Rakhi, and I. I will add this additional user account suggestion into the meeting notes/action items.

Thanks for the suggestion.

Thomas, Rob 3:24 PM:
I am reading it now.

Leckner, Erik 3:25 PM:
I will be done drafting the action items in about 10 min

Thomas, Rob 3:27 PM:
okay

Leckner, Erik 3:50 PM:
just sent it out - you should have it in your inbox

Message

From: Leckner, Erik [leckner.erik@usepa.onmicrosoft.com]
Sent: 2/8/2018 8:40:04 PM
To: Childers, Paula [Childers.Paula@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: Conversation with Childers, Paula

Leckner, Erik 3:35 PM:

Hello Paula, I want to thank you personally for getting this documentation to us. It is really useful for our project. Thanks again.

Message

From: Leckner, Erik [leckner.erik@usepa.onmicrosoft.com]
Sent: 2/8/2018 7:46:06 PM
To: Page, Alison [Page.Alison@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: Conversation with Page, Alison

Leckner, Erik 2:34 PM:
Hi Ali

Message

From: Leckner, Erik [leckner.erik@usepa.onmicrosoft.com]
Sent: 2/6/2018 9:55:03 PM
To: Fan, Yanqian [fan.yanqian@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: Conversation with Fan, Yanqian

Leckner, Erik 4:52 PM:
Hi Cindy

Leckner, Erik 4:52 PM:
On phone with Tarsha

4:53 PM This message wasn't sent to Fan, Yanqian.
Hi Cindy

4:53 PM This message wasn't sent to Fan, Yanqian.
On phone with Tarsha

Message

From: Leckner, Erik [leckner.erik@usepa.onmicrosoft.com]
Sent: 2/20/2018 8:57:05 PM
To: Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: Conversation with Fan, Cindy (Yanqian)

Leckner, Erik 3:42 PM:
Hi Cindy

Fan, Cindy (Yanqian) 3:42 PM:
Hi Christian

Leckner, Erik 3:44 PM:
Hi

Leckner, Erik 3:44 PM:
It might be best to do this via phone. Can I call you or vice versa, related to login to server

Fan, Cindy (Yanqian) 3:45 PM:
sure. my phone 703 509 0460

Message

From: Leckner, Erik [leckner.erik@usepa.onmicrosoft.com]
Sent: 2/5/2018 9:25:50 PM
To: Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: Conversation with Madhavan Nair Kamala Devi, Rakhi

Leckner, Erik 4:13 PM:
Hi Rakhi

Leckner, Erik 4:13 PM:
You had asked about the build earlier?

Madhavan Nair Kamala Devi, Rakhi 4:20 PM:
Hi Christian, Yea! I was setting up the eclipse projects.

Madhavan Nair Kamala Devi, Rakhi 4:22 PM:
Ant is the build tool. and the lib folder of projects files we have downloaded doesnt have all the jars

Madhavan Nair Kamala Devi, Rakhi 4:23 PM:
I was wondering which jar versions should we download...

Message

From: Leckner, Erik [leckner.erik@usepa.onmicrosoft.com]
Sent: 2/7/2018 8:44:29 PM
To: Page, Alison [Page.Alison@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: Admin Access

Leckner, Erik 2:43 PM:
Hi Alison

Page, Alison 2:43 PM:
Hi Christian

Leckner, Erik 2:44 PM:
I am concerned as you saw in yday email that Paula isn't provided us access to staging for one reason or another.

Leckner, Erik 2:44 PM:
Can you bump it up a notch for her to do this

Leckner, Erik 2:45 PM:
You saw yday emails and for some reason she doesn't respond to access for us

Page, Alison 2:45 PM:
Yes, I'll work with Ed on this to make sure Paula knows what she needs to be providing

Leckner, Erik 2:45 PM:
Perfect, thanks. High priority.. thank you.

Leckner, Erik 2:46 PM:
In her email Paula didn't address the access question I had for her.

Leckner, Erik 2:46 PM:
I also pinged her and she didnt reply.

Leckner, Erik 2:47 PM:
Thank you once again.

Leckner, Erik 2:47 PM:
Another priority is for dev database even if its on staging. Perhaps Cindy can work on this.

Leckner, Erik 2:47 PM:
Or Doug..

Page, Alison 2:50 PM:
CIndy still doesn't have her laptop :-/ but I'm sure she's working to address it

Leckner, Erik 2:53 PM:
:-/ Great... :)

Page, Alison 2:58 PM:
I know right? I hate how slow this whole ramp up has been... that's Fed's for ya

Leckner, Erik 3:02 PM:
It took LA County Metro/Department of Public Works 3 months to get my pc. I worked off the only machine that had VPN access to every traffic light in LA County during the interim.

Leckner, Erik 3:03 PM:
So at least we have the laptops :)

Leckner, Erik 3:32 PM:

Rebooting phone, two minutes for meeting

Page, Alison 3:32 PM:
sounds good

Message

From: Leckner, Erik [leckner.erik@usepa.onmicrosoft.com]
Sent: 2/7/2018 8:15:11 PM
To: Page, Alison [Page.Alison@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: Admin Access

Leckner, Erik 2:43 PM:
Hi Alison

Page, Alison 2:43 PM:
Hi Christian

Leckner, Erik 2:44 PM:
I am concerned as you saw in yday email that Paula isn't provided us access to staging for one reason or another.

Leckner, Erik 2:44 PM:
Can you bump it up a notch for her to do this

Leckner, Erik 2:45 PM:
You saw yday emails and for some reason she doesn't respond to access for us

Page, Alison 2:45 PM:
Yes, I'll work with Ed on this to make sure Paula knows what she needs to be providing

Leckner, Erik 2:45 PM:
Perfect, thanks. High priority.. thank you.

Leckner, Erik 2:46 PM:
In her email Paula didn't address the access question I had for her.

Leckner, Erik 2:46 PM:
I also pinged her and she didnt reply.

Leckner, Erik 2:47 PM:
Thank you once again.

Leckner, Erik 2:47 PM:
Another priority is for dev database even if its on staging. Perhaps Cindy can work on this.

Leckner, Erik 2:47 PM:
Or Doug..

Page, Alison 2:50 PM:
CIndy still doesn't have her laptop :-/ but I'm sure she's working to address it

Leckner, Erik 2:53 PM:
:-/ Great... :)

Page, Alison 2:58 PM:
I know right? I hate how slow this whole ramp up has been... that's Fed's for ya

Leckner, Erik 3:02 PM:
It took LA County Metro/Department of Public Works 3 months to get my pc. I worked off the only machine that had VPN access to every traffic light in LA County during the interim.

Leckner, Erik 3:03 PM:
So at least we have the laptops :)

Message

From: Leckner, Erik [leckner.erik@usepa.onmicrosoft.com]
Sent: 2/7/2018 7:46:45 PM
To: Childers, Paula [Childers.Paula@epa.gov]; Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: Conversation with Childers, Paula

Leckner, Erik 2:39 PM:
Hello Paula

Leckner, Erik 2:42 PM:
Paula are you available now to discuss the access to the staging folders?

Delivery Report

From: Leckner, Erik [leckner.erik@epa.gov]
Sent: 5/25/2018 9:41:25 PM
To: Leckner, Erik [leckner.erik@epa.gov]
Subject: Read: SVN Repository URL

Your message
To: Leckner, Erik
Subject: SVN Repository URL
Sent: 5/25/2018 9:25:02 PM

was read on 5/25/2018 9:40:58 PM

Your message

To: Leckner, Erik
Subject: SVN Repository URL
Sent: Friday, May 25, 2018 5:25:02 PM (UTC-05:00) Eastern Time (US & Canada)

was read on Friday, May 25, 2018 5:40:58 PM (UTC-05:00) Eastern Time (US & Canada).

Message

From: Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Sent: 4/16/2018 9:12:06 PM
To: Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: Error messages for JIRA fr hanging

Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

Quote mark

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Christiano Modello [christianoleckner@gmail.com]
Sent: 5/18/2018 6:26:25 AM
To: Christiano Leckner [christianoleckner@gmail.com]; Leckner, Erik [Leckner.Erik@epa.gov]
Subject: Re: Turtoisesvn

Under trunk.

Deliberative Process / Ex. 5

Use the repository browser to create a new project folder directly in the repository named src.

Deliberative Process / Ex. 5

Checkout the new folder over the top of the folder you want to import.

Copy the actual content to src (physical not turtoise)
Then Add.. on this versioned folder. (set svn:irnore)
Commit the src top level folder.
Create a tag under tag.
Create a branch under branches.

Copy src to another directory (copy, then rename it as src.backup)
Checkout src from the branch directory.
Start working on it, commit, etc.

Assuming you already have a repository, and you want to add a new folder structure to it, just follow these steps:

1. Use the repository browser to create a new project folder directly in the repository. If you are using one of the standard layouts you will probably want to create this as a sub-folder of trunk rather than in the repository root. The repository browser shows the repository structure just like Windows explorer, so you can see how things are organised.
2. Checkout the new folder over the top of the folder you want to import. You will get a warning that the local folder is not empty. Ignore the warning. Now you have a versioned top level folder with unversioned content.
3. Use **Deliberative Process / Ex. 5** → **Add...** on this versioned folder to add some or all of the content. You can add and remove files, set `svn:ignore` properties on folders and make any other changes you need to.
4. Commit the top level folder, and you have a new versioned tree, and a local working copy, created from your existing folder.

On Thu, May 17, 2018 at 10:40 PM, Christiano Modello <christianoleckner@gmail.com> wrote:

Deliberative Process / Ex. 5

Message

From: Christiano Modello [christianoleckner@gmail.com]
Sent: 5/2/2018 7:38:36 PM
To: Leckner, Erik [Leckner.Erik@epa.gov]
Subject: A

Deliberative Process / Ex. 5

Message

From: Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Sent: 4/16/2018 8:56:15 PM
To: Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
Subject: FW: New JIRA ticket

Hi Rakhi

Forgot to CC you on this.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, April 16, 2018 4:53 PM
To: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: New JIRA ticket

Hi Colleen

Please open a JIRA ticket for the following:

Application: FR
Description: Import file method causes batch upload operation to become unresponsive. Application should provide an error message to user upon exit of said operation.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [Leckner.Erik@epa.gov]
Sent: 4/23/2018 7:13:00 PM
To: Leckner, Erik [Leckner.Erik@epa.gov]
Subject: sandbox.sh

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [Leckner.Erik@epa.gov]
Sent: 5/17/2018 6:34:54 PM
To: WAM Support [WAM_Support@epa.gov]
CC: EMP_Internal_Team [EMP_Internal_Team@epa.gov]; Chilivery, Swetha [chilivery.swetha@epa.gov]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]; McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]
Subject: RE: is OAM service down in staging?

Importance: High

Hi Maury

Im seeting on a post request to /iamfw/services/AuthMgr a [redacted]:

Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Thursday, May 17, 2018 2:24 PM
To: WAM Support <WAM_Support@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: is OAM service down in staging?

Hi Maury

Sure, can do.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: WAM Support
Sent: Thursday, May 17, 2018 2:01 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: is OAM service down in staging?

Hi Christian,

Can you work with Paula to pull logs in staging to help troubleshoot this issue?

Maury Smith
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency
General Dynamics Information Technology
79 TW Alexander Drive, Building 4401, Research Triangle Park, NC 27709
Office: 919.200.7305 | Mobile: 919.308.4345 | smith.maury@epa.gov | www.gdit.com

GENERAL DYNAMICS
Information Technology

From: Chilivery, Swetha
Sent: Thursday, May 17, 2018 12:57 PM
To: WAM Support <WAM_Support@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>
Subject: RE: is OAM service down in staging?

Hi Tarsha,

I'm unable to access the below link.

Internal Server Error

The server encountered an internal error or misconfiguration and was unable to complete your request.

Please contact the server administrator at empsg@epa.gov to inform them of the time this error occurred, and the actions you performed just before this error.

More information about this error may be available in the server error log.

Regards,
Swetha

From: WAM Support
Sent: Thursday, May 17, 2018 12:40 PM
To: Chilivery, Swetha <chilivery.swetha@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; WAM Support <WAM_Support@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>
Subject: RE: is OAM service down in staging?

Hi Swetha

Can you access Deliberative Process / Ex. 5

Thanks,

Tarsha Jackson
Enterprise Identity & Access Management (EIAM)
General Dynamics Information Technology
ITS-EPA III - Supporting the US Environmental Protection Agency
79 TW Alexander Drive, Building 4401, P.O. Box 13668, Research Triangle Park, NC 27709
919.200.7432 | jackson.tarsha@epa.gov | tarsha.jackson@csra.com | www.gdit.com | GENERAL DYNAMICS Information Technology

---

From: Chilivery, Swetha
Sent: Thursday, May 17, 2018 12:30 PM
To: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; WAM Support <WAM_Support@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>
Subject: RE: is OAM service down in staging?

Hi Tarsha,

I'm not able to login to Deliberative Process / Ex. too. Its showing the same error message as in below screenshots.

Regards,
Swetha

From: Madhavan Nair Kamala Devi, Rakhi
Sent: Thursday, May 17, 2018 10:52 AM
To: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; WAM Support <WAM_Support@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>
Subject: RE: is OAM service down in staging?

Hi ,
I am getting the same error too. I remember we saw similar issue around mid March (around the password reset.)
Did the IAM /staging password get reset? Just checking…

Thanks,
Rakhi

From: McCarthy, Colleen
Sent: Thursday, May 17, 2018 10:24 AM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; WAM Support <WAM_Support@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>
Subject: RE: is OAM service down in staging?

P.S., I tried to reset my password, as the message said that my password may have expired, but the password screen told me that there was missing information… Thanks! Colleen

Deliberative Process / Ex. 5

From: McCarthy, Colleen
Sent: Thursday, May 17, 2018 10:17 AM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; WAM Support <WAM_Support@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>
Subject: RE: is OAM service down in staging?

Hi Tarsha,

I had the same problem that Cindy had when I tried to sign in earlier this morning and just checked again and I still have it now. The screen shows "Processing…" for about 90 seconds to two minutes, then I get the error below:

Deliberative Process / Ex. 5

Thanks!

Colleen

From: Fan, Cindy (Yanqian)
Sent: Thursday, May 17, 2018 10:00 AM
To: WAM Support <WAM_Support@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>
Subject: RE: is OAM service down in staging?

Hi Tarsha,

Thanks for looking into the issue. I was able to login Deliberative Process / Ex. 5 as well. But I got "invalid user name or password" when I tried to login Deliberative Process / Ex. 5

Thanks!
Cindy

From: WAM Support
Sent: Thursday, May 17, 2018 9:23 AM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; WAM Support <WAM_Support@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>
Subject: RE: is OAM service down in staging?

Hi Cindy,

We're able to log into other Staging apps? Are you still having an issue? Let us know if we need to investigate further.

Thanks,

Tarsha Jackson
Enterprise Identity & Access Management (EIAM)
General Dynamics Information Technology
ITS-EPA III - Supporting the US Environmental Protection Agency
79 TW Alexander Drive, Building 4401, P.O. Box 13668, Research Triangle Park, NC 27709
919.200.7432 | jackson.tarsha@epa.gov | tarsha.jackson@csra.com | www.gdit.com | GENERAL DYNAMICS Information Technology

---

From: Fan, Cindy (Yanqian)
Sent: Thursday, May 17, 2018 8:00 AM
To: WAM Support <WAM_Support@epa.gov>
Cc: EMP_Internal_Team <EMP_Internal_Team@epa.gov>
Subject: is OAM service down in staging?

Hi WAM group,

The staging OAM service seems not working. I entered my staging credential and tried to login EMP home page Deliberative Process / Ex. 5 I got this error: "You entered an invalid UserID or Password. Please try again. It may be time to reset your password if it has been over 60 days". However I was able to login WAM staging portal with my same credential: Deliberative Process / Ex. 5

Thanks!
Cindy

Message

From: Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Sent: 3/6/2018 7:13:08 PM
To: Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: RE: RE: EMP Admin error (ALL)

Cindy's team to say what works on dev, staging, and production since Apex, etc are also properties
Also Cindy mentioned they deployed locally but different than on staging and prod, etc (so what works what doesn't etc) versus later finding it out and then tracking it down
This will give us a better test of coverage upfront than later down the road as we would othgerwise need to qa every step
Once on dev, those who worked on existing apps can run some coverage / regression tests

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, March 5, 2018 7:56 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: RE: EMP Admin error
Importance: High

Hi Rob et al.

Even with the previous development team's second alternative approach with user search to attempt to handle error of a 302 status, it doesn't work – as can be seen in these two images as the user who clicks on proceed will get an error which says select one user (since they just copied the html/text into a div on the page and the select user button is taking priority). So it never worked for them.

During the interim, I resolved the EMP Admin error for group fetch by reloading the page upon error which would return it to the login screen (or could have equally just as redirected to the URL). The deeper issue is how the previous team handled page redirects when sending AJAX calls (versus page loading). It appears their server framework was well suited for page loads (deny-by-default for unauthenticated users) but not for AJAX requests for handling errors such as 302.

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, March 5, 2018 7:09 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: RE: EMP Admin error
Importance: High

Hi Rob et al.

Here is precisely what is happening:

1. The UI requests the group by Application ID by calling an AJAX method via the user search form.
2. The application server security framework in place detects that the user is no longer authenticated (or was never authenticated).
3. The application security framework returns a 302 status code which is the common way of performing a URL redirection (just like Google and Amazon.com as discussed previously and something which I tend to do as well in former applications).
4. The HTTP response with this status code provides the URL in the header field location. The web browser (Chrome, IE, etc.) is invited by a response with this code to make a second request to the server using the new URL specified in the location field.
5. The new URL in the redirect is configured to return the login/proceed page.
6. The previous development team receives the new response from the URL redirect.
7. The URL redirect response sends the Login Page content back to the browser.
8. The original AJAX request sees that it is an error and simply pops up an alert using the Login page content.

Users search versus fetching the groups handles it very similar but instead of popping up an alert of the same login page/proceed, it displays it as HTML, where at least users can proceed further via the Proceed button.

Since the page is being loaded via AJAX, it isn't being handled correctly. The requestor (ie, UI) is also expecting JSON versus text. So a combination of how they handled errors such as this is what caused Rob's issue.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Monday, March 5, 2018 4:57 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: RE: EMP Admin error

Hello Christian.

Then let's walk that way. I'm familiar with those applications. We should investigate those other applications in the application suite.

The first solution works. Because the Dev Server will be our Dev Environment. NCC ADC Team is having heartburn about us doing Dev Environment on a Staging Server. Can't slip hairs when issues arise. ☹ That's all sounds great and standard ops, can't wait. Yeah that master repository would have worked wonders.

For: (iii) is how it currently done for userSearch, which could also be replaced with (ii). Let's verify and replace "userSearch" with (ii).

For Solution (i) they rolled the dice and fortunately didn't crap out. ☺ Thanks all.

Rob

From: Leckner, Erik
Sent: Monday, March 5, 2018 4:48 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: RE: EMP Admin error

Hello Rob

Yes, (ii) is the right way to go (such as what you see in other applications like yahoo, Chase, Gmail, etc.). Note that this could apply to many other cases in the application set (empadmin, fr, etc) where they just popup an alert that an error occurred without determining what the actual error is.

I could deploy just the solution as page(s) until we get a dev environment, or we can first fully test our deployment on a new dev server before deploying to staging, etc. as it was done by Salient, etc. Once we do get a dev server, I/we can test in that environment and then freeze to a new Subversion repository (source code control) - since we weren't given the Subversion master repository (history of source control from the master) from Salient.

(iii) is how it currently done for userSearch, which could also be replaced with (ii).

Solution (i) still needs to detect that it is a session/logout issue versus an application error and I think that is why they didn't go with that approach in other areas of the application (in the way that security operates in the application today). For usersearch they just inlined the html message which happens to the be the login/proceed page.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Monday, March 5, 2018 4:36 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: RE: EMP Admin error

Great Work Christian.

I chose (ii). But if (i) works with little headache... we could do that too.

In regards to your note:

> "Note that it would be nice to have access to production and staging logs, and once we have a dev server, we can run these types of tests before deployment. For a quick turn-around, we could just load deploy the pages which have issues with their resolutions."

If Ed hasn't told you already, we are working with NCC to get a Dev Environment, most likely on another server. We also have to clean up/remove unneeded Instances on Application and Database servers in Production & Staging Environments. EMP is a little bloated. Not to mention tame the wild stampede of web services.

Thanks.
Rob

From: Leckner, Erik
Sent: Monday, March 5, 2018 4:24 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: RE: EMP Admin error

Note that (i) below – the application currently doesn't instruct the user to re-login, just an generic error message is presented to the user in the form of a popup alert such as:"Error detected…", "Error while…", etc. although the application could just as well presented an alert for the user to re-login.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, March 5, 2018 4:16 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: RE: EMP Admin error
Importance: High

Hello Rob et al.

So, I did a little exploration and noticed that other similar types of errors due to session logout/timeout were handled differently. For example, for user search in the same conditions as discussed in previous emails, the code displays the returned login page within the page itself (which Rob saw as an alert for getting groups for a particular application id). So, as previously noted, we could do one of the following:

i) Display a message for the user to re-login;
ii) Add an Ajax error handler to handle these types of events by redirecting the user to re-authenticate (i.e. login page).
iii) Do as it is done for user search in same page by displaying inline the login page.

ii) is my recommended approach, both (i) and (iii) is how it is done currently for other areas of the application, with (iii) for user search on the same page.

What Rob saw erroneously as a popup alert was the actual login page with a parser error (where the page was expecting json but received a html/text page instead).

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, March 5, 2018 3:07 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: RE: EMP Admin error
Importance: High

Hi Rob et al.

As promised, I was easily able to reproduce the error by:

Opening another tab/window in Chrome (this issue is independent of browser/version) and logout in that tab. Then select the application (id) and the error will occur. See below.

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer

ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, March 5, 2018 2:54 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Cc: Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: EMP Admin error
Importance: High

Hello Rob et al.,

The issue appears to be the following:

An Ajax call is made to the epmadmin application server. Since the user's session has expired, the asynchronous call returns an error. The UI, in response to the error returned, displays a Javascript alert popup message to the user.

Deliberative Process / Ex. 5

I suspect that this isn't the only place that this type of error exists in the application.

This could be resolved by one of the following:

i) Display a message for the user to re-login;
ii) Add an Ajax error handler to handle these types of events by redirecting the user to re-authenticate (i.e. login page).

Most likely, I can reproduce this type of error, by logging out in another window and attempt to execute the same Ajax call from the original window.

Note that it would be nice to have access to production and staging logs, and once we have a dev server, we can run these types of tests before deployment. For a quick turn-around, we could just load deploy the pages which have issues with their resolutions.

Best,

Christian Leckner

Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Hey Ed.
Thanks for looking into this. I did use "Snipping Tool" just didn't split it in two. ☺ I used IE also.. I think the issue boiled down to the time-out and the re-logging in screen. It obviously put in to the EMPAdmin but my access was limited until I went to the (base) log in page to enter EMP again. Maybe that's were we should look.

Rob Thomas
Sent from Mail for Windows 10

From: Fan, Cindy (Yanqian)
Sent: Monday, March 5, 2018 12:39:10 PM
To: Campbell, Ed; Thomas, Rob
Cc: Leckner, Erik; Madhavan Nair Kamala Devi, Rakhi
Subject: RE: EMP Admin error

Yes, I used IE with version 11.909.15063.0.

From: Campbell, Ed
Sent: Monday, March 5, 2018 12:37 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: EMP Admin error

Hey Rob,

Quick notes, and I'm adding the team who had input thus far.

1. Cindy was not able to reproduce the error, which is good. Perhaps this is a browser issue? Cindy, you were using IE, correct?
2. Rakhi and Christian were wondering if you could produce a slightly higher resolution screen grab of the error? Maybe just use snipping to grab the top half of it, and send a second email with the lower half if needed?

Thanks,

Ed Campbell
ITS-EPA III CSRA
79 TW Alexander Dr, Bld 4401, NC 27713
campbell.ed@epa.gov | (o) 919.200.7243
http://intranet.epa.gov/webdev

From: Thomas, Rob
Sent: Monday, March 05, 2018 11:28 AM
To: Campbell, Ed <Campbell.Ed@epa.gov>
Cc: EMP Helpdesk <EMP_Helpdesk@epa.gov>
Subject: EMP Admin error

Hi Ed.

This happened when I tried to look at groups in EMPAdmin.

Deliberative Process / Ex. 5

Any thoughts from the team? Thanks.

Regards,
Rob Thomas | w: 202.564.7507 | c: 202.697.0474 | fx: 202.564.8731 | US EPA | OLEM, OEM |
Emergency Management Portal: System Owner/COR/PM | ISSO | FITARA Lead | MAAC Prioritization Rep

Message

From: Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Sent: 3/26/2018 7:17:05 PM
To: Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: Roles

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Sent: 4/3/2018 7:55:47 PM
To: Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: RE: Action Items

Deliberative Process / Ex. 5

A **Java KeyStore** (**JKS**) is a repository of security certificates – either authorization certificates or public key certificates – plus corresponding private keys, used for instance in SSL encryption.

In IBM WebSphere Application Server and Oracle WebLogic Server, a file with extension *jks* serves as keystore.

The Java Development Kit maintains a CA keystore in folder Deliberative Process / Ex. 5 JDKs provide a tool named *keytool*[1] to manipulate the keystore. *keytool* has no functionality to extract the private key out of the keystore, but this is possible with third-party tools like jksExportKey, CERTivity,[2] Portecle[3] and KeyStore Explorer.[4]

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Tuesday, April 3, 2018 3:53 PM
To: 'leckner.erik@epa.gov' <leckner.erik@epa.gov>
Subject: RE: Action Items

Source code so we can work off that or current dev intermixed with latest production main files like home, index files. Etc.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Tuesday, April 3, 2018 3:42 PM
To: 'leckner.erik@epa.gov' <leckner.erik@epa.gov>
Subject: RE: Action Items

Extracting all the things that we need out of th emeeting – took some effort to get it so we have it all
Turning to setup

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Tuesday, April 3, 2018 3:42 PM
To: 'leckner.erik@epa.gov' <leckner.erik@epa.gov>
Subject: Action Items

1. IAM meeting
2. Dev server .. getting sudo root access for os level operations, have jdaemon access for project specific operaitons including appss and tomcat, apache httpd server
3. Setup – staging has permissions that are not standard, working on getting an initial setup which I am involved in on the first setup
4. Waiting on RAM

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Sent: 4/3/2018 7:53:18 PM
To: Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: RE: Action Items

Source code so we can work off that or current dev intermixed with latest production main files like home, index files. Etc.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Tuesday, April 3, 2018 3:42 PM
To: 'leckner.erik@epa.gov' <leckner.erik@epa.gov>
Subject: RE: Action Items

Extracting all the things that we need out of th emeeting – took some effort to get it so we have it all
Turning to setup

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Tuesday, April 3, 2018 3:42 PM
To: 'leckner.erik@epa.gov' <leckner.erik@epa.gov>
Subject: Action Items

1. IAM meeting
2. Dev server .. getting sudo root access for os level operations, have Deliberative Process / Ex. 5 access for project specific operaitons including appss and Deliberative Process / Ex. 5
3. Setup – staging has permissions that are not standard, working on getting an initial setup which I am involved in on the first setup
4. Waiting on RAM

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Sent: 2/6/2018 8:24:58 PM
To: Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: fractal

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Sent: 4/3/2018 7:42:20 PM
To: Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: RE: Action Items

Extracting all the things that we need out of th emeeting – took some effort to get it so we have it all
Turning to setup

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Tuesday, April 3, 2018 3:42 PM
To: 'leckner.erik@epa.gov' <leckner.erik@epa.gov>
Subject: Action Items

1. IAM meeting
2. Dev server .. getting sudo root access for os level operations, have Deliberative Process / Ex. 5 access for project specific operaitons including appss and Deliberative Process / Ex. 5
3. Setup – staging has permissions that are not standard, working on getting an initial setup which I am involved in on the first setup
4. Waiting on RAM

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Sent: 4/5/2018 8:35:06 PM
To: Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: RE: Maps

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Thursday, April 5, 2018 4:34 PM
To: 'leckner.erik@epa.gov' <leckner.erik@epa.gov>
Subject: Maps

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Sent: 3/29/2018 6:32:21 PM
To: Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: IAM

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Sent: 4/3/2018 7:41:32 PM
To: Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: Action Items

1. IAM meeting
2. Dev server .. getting sudo root access for os level operations, have Deliberative Process / Ex. 5 access for project specific operaitons including appss and Deliberative Process / Ex. 5
3. Setup – staging has permissions that are not standard, working on getting an initial setup which I am involved in on the first setup
4. Waiting on RAM

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Sent: 4/5/2018 8:34:45 PM
To: Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: RE: Maps

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Thursday, April 5, 2018 4:34 PM
To: 'leckner.erik@epa.gov' <leckner.erik@epa.gov>
Subject: Maps

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Sent: 4/5/2018 8:34:28 PM
To: Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: Maps

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Sent: 2/13/2018 7:18:37 PM
To: Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: Sequence I

1. Unzip up one directory.
2. New>Project> Ant build file
3. Rename smabase
4. Rename equipment
5. Get rid of characters under "ER" in comment. <- Project related
6. Get 7zip portable. See https://stackoverflow.com/questions/1619662/how-can-i-get-the-latest-jre-jdk-as-a-zip-file-rather-than-exe-or-msi-installe
7. Set Java -vm variables to point to current java installation to be used on project
   -vm

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Sent: 2/8/2018 8:41:45 PM
To: Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: Steps A

Open project from filesystem

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Sent: 2/12/2018 9:13:24 PM
To: Leckner, Erik [Leckner.Erik@usepa.onmicrosoft.com]
Subject: test

vfvf

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 5/14/2018 6:52:16 PM
To: Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Morgan, Jennifer [morgan.jennifer@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: EMP Home Page

Cindy

See if you find the rules/scripts/docs for how prod has somethings and dev=staging does not. It could be a simple undertaking or a more complex one – thoughts?

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:48 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

I know this (as a result of what Im seeing)

Let's first isolate the issue to ALL config that differs

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:48 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Dev shall be same as staging. But not same as prod. Staging is not same as in prod.

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:46 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Cindy

Are there other places that the database is not the same for dev=staging?

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:46 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Wait, id rather have it broken for abit

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:45 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Actually it's not related to user role. If we like to show the tabs in staging and Dev, I just copy the table entries from prod to staging/dev. Let me try to copy data in Dev now.

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:43 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

So you're saying me as a regular user sees it on prod and not on staging/dev.

How do we get it to be the same? What is the requirements for a user to have it and not have it? Apparently the dev db based on staging sees the same page different…

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:42 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>

Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

After each release, Salient usually set up a training call for user to learn the new function/new feature in application.

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:40 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Hi Cindy

Can you explain that statement

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:39 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

I run the query and get following result:

Deliberative Process / Ex. 5

Probably it's for user to access training instance through production home page.

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:31 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Hi Cindy

Can you run this query on production staging and dev? (dev=staging, right). Apparently in [redacted], they joked and said it needed refactoring.. ☺

Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:28 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Coming from the DAO (database related) - shall update soon

Deliberative Process / Ex. 5

}

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:24 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Ok.

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:23 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

So staging of yours does not have it either.. exploring how it makes it over to prod but was not on staging -ill find the details soon.. ☺

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:22 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Sorry. Just send it now:

Deliberative Process / Ex. 5

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:18 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

You sent me staging and staging ☺

By the way in prod it has this code, and in dev it doesn't: it may be a config thing, file thing, etc. – for dev it has no list items whereas on prod it does, so im exploring whether it's a file thing or a config thing..

Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:16 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Staging:

Deliberative Process / Ex. 5

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:13 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

And on production and staging .. ☺

Sorry... ☺

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:13 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Sure. Here is from my screen.

Deliberative Process / Ex. 5

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:11 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Shall do – please screen capture the emp home page, and Jennifer, please do the same. Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:09 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Hi Christian,

Hmm…I am not clear what user group and what table being used for showing tab in EMP home page. If you find any information, please let me know.

Thanks!
Cindy

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:01 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: EMP Home Page

Hi Cindy and Jennifer

Jennifer when you get the pages, do you modify the tab menus? Could you please send a screen shot of what you do have on dev?

Cindy – is there special group roles that are required for the pageview's menu tabs?

Me - exploring the code for this pageview with menu tabs (it's dynamically constructed and saved to the database).

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 5/11/2018 8:55:50 PM
To: Smith, Maury [smith.maury@epa.gov]; Waldo, James V. [Waldo.James@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]; Morgan, Jennifer [morgan.jennifer@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; Henderson, Kertis [henderson.kertis@epa.gov]
Subject: RE: Follow-Up - IAM EMP Needs

For previous attempts, I am seeing the same: Deliberative Process / Ex. 5 **failed authentication.**

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Friday, May 11, 2018 4:48 PM
To: Smith, Maury <smith.maury@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hi Maury and James,

I am seeing the following – in a nutshell, Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Friday, May 11, 2018 4:33 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Christian,

It's adding/removing users from EMP security groups, see screenshot below.

Jennifer also tried adding Cindy's ID today to a couple of groups and got error:

Error while adding user Yanqian Fan to following group(s) in OID:

Deliberative Process / Ex. 5

Maury

From: Leckner, Erik
Sent: Friday, May 11, 2018 4:17 PM
To: Waldo, James V. <Waldo.James@epa.gov>; Smith, Maury <smith.maury@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hi All

Logs are coming soon from Paula's team for prod. Once I receive, I will look at them.

Can you all please summarize what the issue is and when it last was attempted – I am aware of the thread below but have been working on other things today.

Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Friday, May 11, 2018 4:03 PM
To: Waldo, James V. <Waldo.James@epa.gov>; Smith, Maury <smith.maury@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hi J,

Joining in here. I will get the app logs from prod via Paula's team. Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Waldo, James V.
Sent: Friday, May 11, 2018 3:59 PM
To: Smith, Maury <smith.maury@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

That's not relevant to the application's group management function. I need application logs… what is happening when it throws the error?

James Waldo
Enterprise Identity & Access Management (EIAM)
General Dynamics Information Technology
ITS-EPA III - Supporting the US Environmental Protection Agency
79 TW Alexander Drive, Building 4401, P.O. Box 13668, Research Triangle Park, NC 27709
919.475.9581 | waldo.james@epa.gov | www.gdit.com
GENERAL DYNAMICS
Information Technology

From: Smith, Maury
Sent: Friday, May 11, 2018 3:23 PM
To: Waldo, James V. <Waldo.James@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

This is from the ssl error log this afternoon:

Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

From: Waldo, James V.
Sent: Friday, May 11, 2018 3:05 PM
To: Smith, Maury <smith.maury@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Can you guys send a detailed log from when the error occurs, please? I'm not even sure what the application is trying to do, but the OAM pieces are all functioning normally, as far as I can tell.

James Waldo
Enterprise Identity & Access Management (EIAM)
General Dynamics Information Technology
ITS-EPA III - Supporting the US Environmental Protection Agency
79 TW Alexander Drive, Building 4401, P.O. Box 13668, Research Triangle Park, NC 27709
919.475.9581 | waldo.james@epa.gov | www.gdit.com
GENERAL DYNAMICS
Information Technology

From: Smith, Maury
Sent: Friday, May 11, 2018 2:53 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Ed,

We are looking into this issue and will follow up ASAP. I was chatting with Jennifer on Skype about the issue this afternoon and she said she has a workaround by going directly into Oracle Access Manager to modify groups in the short term.

Maury

From: Campbell, Ed
Sent: Friday, May 11, 2018 1:55 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hey Maury, should we pull in J or Kertis here?

From: Morgan, Jennifer
Sent: Friday, May 11, 2018 1:54 PM
To: Smith, Maury <smith.maury@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian)

<fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hi Maury,

I get the same error: Error while removing membership of user Jennifer Morgan from following group(s):

Deliberative Process / Ex. 5

Thanks,
Jennifer

From: Smith, Maury
Sent: Friday, May 11, 2018 1:35 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Thanks Jennifer,

Please try to modify group **Deliberative Process / Ex. 5** again and let me know the results.

Maury

From: Morgan, Jennifer
Sent: Friday, May 11, 2018 1:24 PM
To: Smith, Maury <smith.maury@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hi Maury,

Sure, here it is: **Deliberative Process / Ex. 5**

Thanks,
Jennifer

From: Smith, Maury
Sent: Friday, May 11, 2018 1:21 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Jennifer,

Can you give me the URL you are accessing when the error occurs? I can't see it in the screenshot.

Maury

From: Smith, Maury
Sent: Friday, May 11, 2018 9:32 AM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hi Jennifer,

I spoke to Cindy about the Prod issue last night and I am looking into it today,

Maury

From: Morgan, Jennifer
Sent: Friday, May 11, 2018 9:20 AM
To: Smith, Maury <smith.maury@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Good Morning,

Thanks Maury! I am able to log in with no issues and am able to add/remove myself from groups in DEV.

**Note: I am not able to add/remove myself from groups in PROD. This is the error message I get:

Deliberative Process / Ex. 5

Christian/Cindy - I'll plan to hopefully finish testing everything today and send you a summary of what I find.

Thanks,
Jenn

From: Smith, Maury
Sent: Friday, May 11, 2018 8:52 AM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>

Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Christian,

I was able to logon to Personal Privacy / Ex. 6 as your ID. Make sure you are using password Summer2018!

Maury

From: Leckner, Erik
Sent: Friday, May 11, 2018 8:02 AM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Maury,

Pls also check for account locked since you set credentials to the Summer… password and I cant login to Personal Privacy / Ex. 6 using the Summer… credentials either. Using Summer credentials I cant get into Personal Privacy / Ex. 6 as shown below. Note that my Personal Privacy / Ex. 6 credentials still work and I see below but I cant login with Personal Privacy / Ex. 6 the username that we migrated to in the Maury/Cindy sync.

Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Friday, May 11, 2018 7:45 AM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs
Importance: High

Hello Maury /Cindy

(waking up in middle of California night). [redacted] as Deliberative Process / Ex. 5 after the update. Please fix asap. Thank you.

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Friday, May 11, 2018 2:47 AM
To: Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

I just run both user and group sync process in Dev database. I logged in as Personal Privacy / Ex. 6 and searched my other account Personal Privacy / Ex. 6 The result showed on screen. Then I assigned "emp admin" role to Personal Privacy / Ex. 6 and it succeeded. So now everything works as expected in Dev.

Thanks!
Cindy

From: Smith, Maury
Sent: Thursday, May 10, 2018 10:06 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Cindy,

Update users xml export from Dev is attached.

Maury

From: Fan, Cindy (Yanqian)
Sent: Thursday, May 10, 2018 9:21 PM
To: Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Maury,

I will also need OID user export XML file as well. The previous one you sent me only included 3 accounts. But below x-account also are in Dev OID. I will need a clean export user file from Dev.

Thank you!!
Cindy

From: Smith, Maury
Sent: Thursday, May 10, 2018 9:07 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: Re: Follow-Up - IAM EMP Needs

Cindy,

See my notes below about how the x accounts are encoded in the xml file.

Maury

On May 10, 2018, at 5:53 PM, Smith, Maury <smith.maury@epa.gov> wrote:

Also note your external usernames will not appear as **Deliberative Process / Ex. 5** in the file.

Deliberative Process / Ex. 5

Maury

From: Smith, Maury
Sent: Thursday, May 10, 2018 5:40 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Cindy,

The Dev groups xml file is attached.

Maury

From: Fan, Cindy (Yanqian)
Sent: Thursday, May 10, 2018 1:17 PM
To: Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hi Maury,

Did you extract group xml file from Deliberative Process / Ex. 5 or from Deliberative Process / Ex. 5? Somehow I see many redundant accounts under each group. Could you please ensure the xml file extracted from Deliberative Process / Ex. 5?

Thank you!
Cindy

From: Smith, Maury
Sent: Thursday, May 10, 2018 12:20 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Cindy,

The groups xml file is attached.

Maury

From: Fan, Cindy (Yanqian)
Sent: Thursday, May 10, 2018 12:06 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>; Smith, Maury <smith.maury@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hi Jenn,

I am still waiting for group XML file from Maury. You account is not ready to use in Dev now. Yes, once I run the user and group sync, our accounts shall work properly.

Thanks!
Cindy

From: Morgan, Jennifer
Sent: Thursday, May 10, 2018 12:03 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Smith, Maury <smith.maury@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hey Cindy,

I am testing in EMP Admin now and it looks like my group ownerships in DEV match my Personal Privacy / Ex. 6 account in Production, but I am missing my memberships in pretty much all the groups in my DEV account and I get an error when I try to add myself to any groups in DEV. Will the sync fix this issue?

Thanks,
Jenn

From: Fan, Cindy (Yanqian)
Sent: Thursday, May 10, 2018 9:40 AM
To: Smith, Maury <smith.maury@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Thank you very much Maury!! By any chance, could you please send me the group XML file this morning? The Sync process involves both user account and group assignment. Without group XML file, the OID sync won't change the records in our database.

Very appreciate your help!!

Cindy

From: Smith, Maury
Sent: Thursday, May 10, 2018 9:34 AM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: Re: Follow-Up - IAM EMP Needs

Hi Cindy,

Group membership has been updated. You should have the user xml file from my email last night. I'll get you the group xml file later today.

Maury

On May 10, 2018, at 9:23 AM, Fan, Cindy (Yanqian) <fan.yanqian@epa.gov> wrote:

Hi Maury,

In Dev OID, could you please add below three accounts in two groups:

Deliberative Process / Ex. 5

After above step, please send me two sets of XML export file: one is from OID user and other one is from OID group. Thank you!!

Cindy

From: Smith, Maury
Sent: Thursday, May 10, 2018 8:45 AM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hi Erik,

I don't see any existing Dev accounts Deliberative Process / Ex. 5 in these groups. I'm holding for feedback from Cindy.

Maury

From: Leckner, Erik
Sent: Thursday, May 10, 2018 2:16 AM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hello Maury

I tried getting and I received the following error:

Deliberative Process / Ex. 5

Can you please add the new account of mine with (Deliberative Process / Ex. 5
group memberships?

I think that this will apply to all.

Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Wednesday, May 9, 2018 11:23 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Christian and Cindy,

I have imported the following internal EPA accounts in Dev with temporary password Summer2018! (case sensitive):

Personal Privacy / Ex. 6

The XML file containing information for these 3 users is attached.

Maury

From: Leckner, Erik
Sent: Wednesday, May 9, 2018 4:44 PM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Thanks Maury and yes not only Cindy and Jennifer but myself as well of course – I need to be first if anyone

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Wednesday, May 9, 2018 4:42 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

That's the end game I'm working on that piece as well. I'll ping you when Cindy's regular account is in place. I'll also bring over Jennifer Morgan's account.

From: Leckner, Erik
Sent: Wednesday, May 9, 2018 4:40 PM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hello Maury

Aside from Cindy, will you be doing this for another 99 users?

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Wednesday, May 9, 2018 4:37 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

One more suggestion to keep things moving in the short term. I can export Cindy's individual account from staging and import into Dev so her regular account is available. Would that help with testing sync process for group assignment on your end? End game is to export/import a subset of users from staging for more robust Dev testing.

From: Leckner, Erik
Sent: Wednesday, May 9, 2018 3:41 PM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Wait a moment on that – I want it to work properly.

I am giving her some search queries in the code (and see where she goes from that). I'd rather have it broken for a short bit o we can detect what's missing from your checklist of action items.

Is it possible to give us a checklist of things you do on your end that we need to ensure gets done? Just high level action items.
Thanks
Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Wednesday, May 9, 2018 3:39 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Christian,

In the short term will adding Cindy's ID to the **Deliberative Process / Ex. 5** manually on my end help?

Maury

From: Leckner, Erik
Sent: Wednesday, May 9, 2018 3:37 PM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Thanks Maury

We need **all** things working for empdev to be usable for our dev purposes and we need them asap. Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Wednesday, May 9, 2018 3:27 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>

Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Cindy and Christian,

J was working on importing users into Dev last week and that will probably be quickest approach to resolving this issue. He's been out of office for a few days but I will reach out to him to see if I can help get this going.

Maury

From: Fan, Cindy (Yanqian)
Sent: Wednesday, May 9, 2018 3:21 PM
To: Smith, Maury <smith.maury@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Maury,

The issue we face now is related to Deliberative Process / Ex. 5 Since the sync process is off now, we experience the data discrepancy in Dev. Me and Christian are still investigating…

Maury, could you please export the Deliberative Process / Ex. 5 ? I may have to manually run it in our Dev database to make our account working.

Thanks!
Cindy

From: Smith, Maury
Sent: Wednesday, May 9, 2018 2:12 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Christian,

Your Personal Privacy / Ex. 6 was not listed as an owner of the Deliberative Process / Ex. 5 security group. I added you as an owner please try to add Cindy's ID again.

Maury

From: Leckner, Erik
Sent: Wednesday, May 9, 2018 2:06 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen

<Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Note that when I tried to add that group to your Personal Privacy / Ex. 6 I received the following:
<image001.png>

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Wednesday, May 9, 2018 2:04 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hello Cindy
I had to search by your name since your lanid does not come up with the x'd lanid.

Q: Have you worked that out with the IAM team and how you intend to map prod/stage lanids to dev x'd lanids?

<image002.png>

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Wednesday, May 9, 2018 1:58 PM
To: Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

I am able to login Deliberative Process / Ex. 5 now. Thanks!

Christian, can you please assign Deliberative Process / Ex. 5 to my account Personal Privacy / Ex. 6 Thanks!

From: Smith, Maury
Sent: Wednesday, May 9, 2018 1:49 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen

<Mccarthy.Colleen@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hi Jennifer,

I completed approval for EMP OSWER Web Community Access. This should resolve login issues mentioned by Christian this afternoon as well.

Maury

From: Morgan, Jennifer
Sent: Wednesday, May 9, 2018 10:36 AM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Thanks Maury – no problem! We both also just submitted EMP OSWER Web Community Access requests for our DEV portal ID's – can you approve those as well?

Thanks,
Jennifer

From: Smith, Maury
Sent: Tuesday, May 8, 2018 5:28 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Jennifer and Cindy,

Your DEV accounts have been approved and are available Personal Privacy / Ex. 6 Sorry for the delay.

Maury

From: Morgan, Jennifer
Sent: Monday, May 7, 2018 2:24 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Smith, Maury <smith.maury@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hello,

Cindy Fan & myself just submitted our self-registrations on the DEV portal. I believe we need approval from Rob/James/Maury next?

Thanks,

Jennifer

From: Leckner, Erik
Sent: Saturday, May 5, 2018 4:49 PM
To: Waldo, James V. <Waldo.James@epa.gov>; Smith, Maury <smith.maury@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs
Importance: High

Hello James and Maury,

This has happened several times to the Deliberative Process / Ex. 5 over the past couple of weeks.

Application Development is on the West Coast and it is also used by all members of the EMP team.

Once the Access Manager has this error***, development is shut out of any work for several days*** **on** Deliberative Process / Ex. 5 (from past experience the last time it had happened). Is there away that we can have this auto-fixed using SNMP Monitoring and auto restarting, etc?

Thanks in advance.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Morgan, Jennifer
Sent: Saturday, May 5, 2018 10:59 AM
To: Leckner, Erik <Leckner.Erik@epa.gov>
Cc: Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hello,

I am getting the following error message when I try to register for an account in WAM DEV:

Oracle Access Manager Operation Error

The WebGate plug-in is unable to contact any Access Servers.

Contact your website administrator to remedy this problem.

I've tried in both IE & Google Chrome and get the same error in both…any ideas?

Thanks,
Jennifer

From: Leckner, Erik
Sent: Friday, May 4, 2018 3:17 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>
Subject: FW: Follow-Up - IAM EMP Needs

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Waldo, James V.
Sent: Thursday, March 29, 2018 4:59 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Ferko, Dan <Ferko.Daniel@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Cc: Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Here is the link to register for an account in WAM Dev.

Deliberative Process / Ex. 5

User this info for the EPA Sponsor:
Mary Lee
Lee.Mary@epa.gov
202-564-1234

James Waldo
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency
CSRA, Inc.
79 TW Alexander Drive, Building 4401, Research Triangle Park, NC 27709
Telephone: 919.475.9581 | waldo.james@epa.gov | www.csra.com

<image003.png>
Think Next. Now.

-----Original Appointment-----
From: Campbell, Ed
Sent: Tuesday, March 27, 2018 3:41 PM
To: Campbell, Ed; Waldo, James V.; Smith, Maury; Leckner, Erik; Ferko, Dan; Madhavan Nair Kamala Devi, Rakhi
Cc: Henderson, Kertis
Subject: Follow-Up - IAM EMP Needs
When: Thursday, March 29, 2018 4:30 PM-5:00 PM (UTC-05:00) Eastern Time (US & Canada).
Where: Conference Call

Jay / Maury,

Christian would like to follow-up this week (we are about to receive the EMP Dev server, presumably within 24 hrs)

1. IAM Setup of Dev Server to be identical to Staging
2. Procedures / Protocols Christian / Rakhi should follow

4:30 on Thursday is the only time we are all available for the remainder of the week – but this is important, we really need to make sure we can hit the ground running with this Dev server.

Thanks.

Conference Line/Code / Ex. 6

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 5/2/2018 6:05:26 PM
To: Leckner, Erik [Leckner.Erik@epa.gov]
Subject: SVN IMPORT REPOSITORY

Importance: High

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 5/14/2018 6:50:12 PM
To: Morgan, Jennifer [morgan.jennifer@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: EMP Home Page

Hi Jennifer, that's the easiest screen shots I have seen (but I don't need it because both I and cindy see the same thing and it's a database config thing)

Im trying to have Cindy look into all differences not just this one. As config technically needs to be the same or rules/requirements need to say what goes into the database – there must be some form of rules/docs/scripts for this

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Morgan, Jennifer
Sent: Monday, May 14, 2018 2:48 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Sorry guys – I was having some computer issues for the last 2 hours so I am just catching up on these emails. My screen looks the same as you guys in Staging & Prod. All users who have access to EMP should be able to see those tabs…

Thanks,
Jenn

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:44 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Yes, but why?

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:43 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Like you said in your earlier email, it is controlled by a table. In prod, the table stores tabs information. But in staging and Dev, the table is blank.

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:41 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Note that Im the same user on dev and on production? Im running the same type of application (regular non training). So why does prod have it and not dev/staging?

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:40 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Hi Cindy

Can you explain that statement

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:39 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

I run the query and get following result:

Dev: return null.
Staging: return null.
Production: return tab name: Demo/Practice Apps, Emergency Management

Probably it's for user to access training instance through production home page.

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:31 PM

To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Hi Cindy

Can you run this query on production staging and dev? (dev=staging, right). Apparently in [redacted], they joked and said it needed refactoring.. ☺

Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:28 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Coming from the DAO (database related) - shall update soon

Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:24 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Ok.

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:23 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

So staging of yours does not have it either.. exploring how it makes it over to prod but was not on staging -ill find the details soon.. ☺

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:22 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>

Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Sorry. Just send it now:

Deliberative Process / Ex. 5

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:18 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

You sent me staging and staging ☺

By the way in prod it has this code, and in dev it doesn't: it may be a config thing, file thing, etc. – for dev it has no list items whereas on prod it does, so im exploring whether it's a file thing or a config thing..

Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:16 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Staging:

Deliberative Process / Ex. 5

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:13 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

And on production and staging .. ☺

Sorry... ☺

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:13 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Sure. Here is from my screen.

Deliberative Process / Ex. 5

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:11 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Shall do – please screen capture the emp home page, and Jennifer, please do the same. Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:09 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Hi Christian,

Hmm…I am not clear what user group and what table being used for showing tab in EMP home page. If you find any information, please let me know.

Thanks!
Cindy

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:01 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: EMP Home Page

Hi Cindy and Jennifer

Jennifer when you get the pages, do you modify the tab menus? Could you please send a screen shot of what you do have on dev?

Cindy – is there special group roles that are required for the pageview's menu tabs?

Me - exploring the code for this pageview with menu tabs (it's dynamically constructed and saved to the database).

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 5/24/2018 6:16:48 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]; Morgan, Jennifer [morgan.jennifer@epa.gov]; McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]
Subject: RE: OEM-1

Thanks - I will update all of the changes I made yesterday. Thanks for the catch Jenn! Lots of changes but very doable.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Campbell, Ed
Sent: Thursday, May 24, 2018 10:25 AM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>; Leckner, Erik <leckner.erik@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: OEM-1

Entirely my fault as the reporter. First ticket jitters I guess. It should be an underscore, not a hyphen.

Ed Campbell, PMP
Web Development Team Project Manager
GDIT Supporting ITS-EPA III Contract
79 TW Alexander Dr, Bld 4401, NC 27713
campbell.ed@epa.gov (o) 919.200.7243
http://intranet.epa.gov/webdev

From: Morgan, Jennifer
Sent: Thursday, May 24, 2018 9:06 AM
To: Leckner, Erik <leckner.erik@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: OEM-1

Hey Christian,

The Help Desk email is incorrect in your screenshot below, it should be Deliberative Process / Ex. 5 An underscore instead of a dash between EMP & Helpdesk.

Thanks,
Jenn

From: Leckner, Erik
Sent: Wednesday, May 23, 2018 10:33 PM
To: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: OEM-1

Hi All

So you can see the original ticket was issued for just one (as you can see after the update), I made lots of updates.

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Wednesday, May 23, 2018 9:42 PM
To: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: OEM-1

Now 0 now occurrences of salientcgrt.com after the change. See Figure 1.

However guident.com still lingers in even Java code as well as other places unrelated to helpdesk. See Figure 2. So Ed/Colleen, do you want to open a new ticket for that one?

FIGURE 1

Deliberative Process / Ex. 5

FIGURE 2

Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Wednesday, May 23, 2018 9:33 PM
To: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: OEM-1
Importance: High

Hi All

For the first non-internal maintenance JIRA (I've worked on a few for internal maintenance that needs to be done before releasing the repository so it's clean/working), OEM-1 involves replacing the helpdesk email and is an ideal candidate to test the repository on a larger commit of changes. OEM-1 had 2630 matches in the workspace so as much as I would have liked it to be smaller its one the largest changes in the system. Note that not only were there references to guident, salientcgrt, and cgrt in the emails. I've replaced them including current files that are sitting on prod and staging (which get replaced by what's up there already). I don't think I need to replace the older versions of these files (Cindy, Jenn question).

So, I have questions for each of you on this:

ED/COLLEEN: There are references to non help desk emails, etc that refer back to guident, etc – what should we do about those, open a new ticket for those? As this one was about helpdesk. Maybe Jenn and others can find other places that refer to other folks no longer here, numbers even obsolete, etc. There are numbers in some of the pages as well for the help desk (guess long time ago)

JENN/CINDY: Files you edit apparently get saved on the servers right and I understand you physically update them on prod after a deployment. So, we should discuss the following:

a) Do you still want to edit them on prod, or what if you could edit them on dev from now on since I have them all in dev now?
b) There many versions of these **HTML** files each having the salient helpdesk or guident helpdesk email (older versions, do they just go away and never visualized anywhere?) What tool do you use for that? Etc. Could you please fill me in here?

Sometimes the smallest tickets involve the largest changes (simple as they may be) as is this OEM JIRA issue ☺

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 5/11/2018 8:48:20 PM
To: Smith, Maury [smith.maury@epa.gov]; Waldo, James V. [Waldo.James@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]; Morgan, Jennifer [morgan.jennifer@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; Henderson, Kertis [henderson.kertis@epa.gov]
Subject: RE: Follow-Up - IAM EMP Needs

Hi Maury and James,

I am seeing the following – in a nutshell, Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Friday, May 11, 2018 4:33 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Christian,

It's adding/removing users from EMP security groups, see screenshot below.

Jennifer also tried adding Cindy's ID today to a couple of groups and got error:

Error while adding user Yanqian Fan to following group(s) in OID:

Personal Privacy / Ex. 6

Maury

From: Leckner, Erik
Sent: Friday, May 11, 2018 4:17 PM
To: Waldo, James V. <Waldo.James@epa.gov>; Smith, Maury <smith.maury@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hi All

Logs are coming soon from Paula's team for prod. Once I receive, I will look at them.

Can you all please summarize what the issue is and when it last was attempted – I am aware of the thread below but have been working on other things today.

Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Friday, May 11, 2018 4:03 PM
To: Waldo, James V. <Waldo.James@epa.gov>; Smith, Maury <smith.maury@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hi J,

Joining in here. I will get the app logs from prod via Paula's team. Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Waldo, James V.
Sent: Friday, May 11, 2018 3:59 PM
To: Smith, Maury <smith.maury@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

That's not relevant to the application's group management function. I need application logs… what is happening when it throws the error?

James Waldo
Enterprise Identity & Access Management (EIAM)
General Dynamics Information Technology
ITS-EPA III - Supporting the US Environmental Protection Agency
79 TW Alexander Drive, Building 4401, P.O. Box 13668, Research Triangle Park, NC 27709
919.475.9581 | waldo.james@epa.gov | www.gdit.com
GENERAL DYNAMICS
Information Technology

From: Smith, Maury
Sent: Friday, May 11, 2018 3:23 PM
To: Waldo, James V. <Waldo.James@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

This is from the ssl error log this afternoon:

Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

From: Waldo, James V.
Sent: Friday, May 11, 2018 3:05 PM
To: Smith, Maury <smith.maury@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Can you guys send a detailed log from when the error occurs, please? I'm not even sure what the application is trying to do, but the OAM pieces are all functioning normally, as far as I can tell.

James Waldo
Enterprise Identity & Access Management (EIAM)
General Dynamics Information Technology
ITS-EPA III - Supporting the US Environmental Protection Agency
79 TW Alexander Drive, Building 4401, P.O. Box 13668, Research Triangle Park, NC 27709
919.475.9581 | waldo.james@epa.gov | www.gdit.com
GENERAL DYNAMICS
Information Technology

From: Smith, Maury
Sent: Friday, May 11, 2018 2:53 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Ed,

We are looking into this issue and will follow up ASAP. I was chatting with Jennifer on Skype about the issue this afternoon and she said she has a workaround by going directly into Oracle Access Manager to modify groups in the short term.

Maury

From: Campbell, Ed
Sent: Friday, May 11, 2018 1:55 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hey Maury, should we pull in J or Kertis here?

From: Morgan, Jennifer
Sent: Friday, May 11, 2018 1:54 PM
To: Smith, Maury <smith.maury@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hi Maury,

I get the same error: Error while removing membership of user Jennifer Morgan from following group(s):

Deliberative Process / Ex. 5

Thanks,
Jennifer

From: Smith, Maury
Sent: Friday, May 11, 2018 1:35 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Thanks Jennifer,

Please try to modify group **Deliberative Process / Ex. 5** again and let me know the results.

Maury

From: Morgan, Jennifer
Sent: Friday, May 11, 2018 1:24 PM
To: Smith, Maury <smith.maury@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hi Maury,

Sure, here it is: **Deliberative Process / Ex. 5**

Thanks,
Jennifer

From: Smith, Maury
Sent: Friday, May 11, 2018 1:21 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Jennifer,

Can you give me the URL you are accessing when the error occurs? I can't see it in the screenshot.

Maury

From: Smith, Maury
Sent: Friday, May 11, 2018 9:32 AM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hi Jennifer,

I spoke to Cindy about the Prod issue last night and I am looking into it today,

Maury

From: Morgan, Jennifer
Sent: Friday, May 11, 2018 9:20 AM
To: Smith, Maury <smith.maury@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Good Morning,

Thanks Maury! I am able to log in with no issues and am able to add/remove myself from groups in DEV.

**Note: I am <u>not</u> able to add/remove myself from groups in PROD. This is the error message I get:

Personal Privacy / Ex. 6

Christian/Cindy - I'll plan to hopefully finish testing everything today and send you a summary of what I find.

Thanks,
Jenn

From: Smith, Maury
Sent: Friday, May 11, 2018 8:52 AM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Christian,

I was able to logon to Deliberative Process / Ex. 5 as your ID. Make sure you are using password Deliberative Process / Ex. 5

Maury

From: Leckner, Erik
Sent: Friday, May 11, 2018 8:02 AM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Maury,

Pls also check for account locked since you set credentials to the Deliberative Process / Ex. 5 password and I cant login to Deliberative Process / Ex. 5 using the Deliberative Process / Ex. 5 credentials either. Using Deliberative Process / Ex. 5 credentials I cant get into Deliberative Process / Ex. 5 as shown below. Note that my Deliberative Process / Ex. 5 credentials still work and I see below but I cant login with Deliberative Process / Ex. 5 (the username that we migrated to in the Maury/Cindy sync.

Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Friday, May 11, 2018 7:45 AM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs
Importance: High

Hello Maury /Cindy

(waking up in middle of California night). [redacted] as Personal Privacy / Ex. 6 after the update. Please fix asap. Thank you.

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA

San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Friday, May 11, 2018 2:47 AM
To: Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

I just run both user and group sync process in Dev database. I logged in as Personal Privacy / Ex. 6 and searched my other account Personal Privacy / Ex. 6 The result showed on screen. Then I assigned Deliberative Process / Ex. 5 role to Personal Privacy / Ex. 6 and it succeeded. So now everything works as expected in Dev.

Thanks!
Cindy

From: Smith, Maury
Sent: Thursday, May 10, 2018 10:06 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Cindy,

Update users xml export from Dev is attached.

Maury

From: Fan, Cindy (Yanqian)
Sent: Thursday, May 10, 2018 9:21 PM
To: Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Maury,

I will also need OID user export XML file as well. The previous one you sent me only included 3 accounts. But below x-account also are in Dev OID. I will need a clean export user file from Dev.

Thank you!!
Cindy

From: Smith, Maury
Sent: Thursday, May 10, 2018 9:07 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: Re: Follow-Up - IAM EMP Needs

Cindy,

See my notes below about how the x accounts are encoded in the xml file.

Maury

On May 10, 2018, at 5:53 PM, Smith, Maury <smith.maury@epa.gov> wrote:

Also note your external usernames will not appear as Personal Privacy / Ex. 6 n the file.

Deliberative Process / Ex. 5

Maury

From: Smith, Maury
Sent: Thursday, May 10, 2018 5:40 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Cindy,

The Dev groups xml file is attached.

Maury

From: Fan, Cindy (Yanqian)
Sent: Thursday, May 10, 2018 1:17 PM
To: Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hi Maury,

Did you extract group xml file from Dev OID or from Staging OID? Somehow I see many redundant accounts under each group. Could you please ensure the xml file extracted from Dev OID?

Thank you!
Cindy

From: Smith, Maury
Sent: Thursday, May 10, 2018 12:20 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Cindy,

The groups xml file is attached.

Maury

From: Fan, Cindy (Yanqian)
Sent: Thursday, May 10, 2018 12:06 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>; Smith, Maury <smith.maury@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hi Jenn,

I am still waiting for group XML file from Maury. You account is not ready to use in Dev now. Yes, once I run the user and group sync, our accounts shall work properly.

Thanks!
Cindy

From: Morgan, Jennifer
Sent: Thursday, May 10, 2018 12:03 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Smith, Maury <smith.maury@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hey Cindy,

I am testing in EMP Admin now and it looks like my group ownerships in DEV match my Deliberative Process / Ex. 5 account in Production, but I am missing my memberships in pretty much all the groups in my DEV account and I get an error when I try to add myself to any groups in DEV. Will the sync fix this issue?

Thanks,
Jenn

From: Fan, Cindy (Yanqian)
Sent: Thursday, May 10, 2018 9:40 AM
To: Smith, Maury <smith.maury@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Thank you very much Maury!! By any chance, could you please send me the group XML file this morning? The Sync process involves both user account and group assignment. Without group XML file, the OID sync won't change the records in our database.

Very appreciate your help!!

Cindy

From: Smith, Maury
Sent: Thursday, May 10, 2018 9:34 AM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: Re: Follow-Up - IAM EMP Needs

Hi Cindy,

Group membership has been updated. You should have the user xml file from my email last night. I'll get you the group xml file later today.

Maury

On May 10, 2018, at 9:23 AM, Fan, Cindy (Yanqian) <fan.yanqian@epa.gov> wrote:

> Hi Maury,
>
> In Dev OID, could you please add below three accounts in two groups:
> Deliberative Process / Ex. 5 and Deliberative Process / Ex. 5
>
> Personal Privacy / Ex. 6
>
> After above step, please send me two sets of XML export file: one is from OID user and other one is from OID group. Thank you!!
>
> Cindy
>
> **From:** Smith, Maury
> **Sent:** Thursday, May 10, 2018 8:45 AM
> **To:** Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
> **Cc:** Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
> **Subject:** RE: Follow-Up - IAM EMP Needs
>
> Hi Erik,
>
> I don't see any existing Dev accounts Personal Privacy / Ex. 6 in these groups. I'm holding for feedback from Cindy.
>
> Maury
>
> **From:** Leckner, Erik
> **Sent:** Thursday, May 10, 2018 2:16 AM
> **To:** Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
> **Cc:** Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen

<Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hello Maury

I tried getting and I received the following error:

Personal Privacy / Ex. 6

Can you please add the new account of mine with Deliberative Process / Ex. 5 group memberships?

I think that this will apply to all.

Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Wednesday, May 9, 2018 11:23 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Christian and Cindy,

I have imported the following internal EPA accounts in Dev with temporary password

Personal Privacy / Ex. 6

The XML file containing information for these 3 users is attached.

Maury

From: Leckner, Erik
Sent: Wednesday, May 9, 2018 4:44 PM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>

Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Thanks Maury and yes not only Cindy and Jennifer but myself as well of course – I need to be first if anyone

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Wednesday, May 9, 2018 4:42 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

That's the end game I'm working on that piece as well. I'll ping you when Cindy's regular account is in place. I'll also bring over Jennifer Morgan's account.

From: Leckner, Erik
Sent: Wednesday, May 9, 2018 4:40 PM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hello Maury

Aside from Cindy, will you be doing this for another 99 users?

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Wednesday, May 9, 2018 4:37 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

One more suggestion to keep things moving in the short term. I can export Cindy's individual account from staging and import into Dev so her regular account is available. Would that help with testing sync process for group assignment on your end? End game is to export/import a subset of users from staging for more robust Dev testing.

From: Leckner, Erik
Sent: Wednesday, May 9, 2018 3:41 PM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Wait a moment on that – I want it to work properly.

I am giving her some search queries in the code (and see where she goes from that). I'd rather have it broken for a short bit o we can detect what's missing from your checklist of action items.

Is it possible to give us a checklist of things you do on your end that we need to ensure gets done? Just high level action items.
Thanks
Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Wednesday, May 9, 2018 3:39 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Christian,

In the short term will adding Cindy's ID to the **Deliberative Process / Ex. 5** manually on my end help?

Maury

From: Leckner, Erik
Sent: Wednesday, May 9, 2018 3:37 PM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Thanks Maury

We need **all** things working for empdev to be usable for our dev purposes and we need them asap. Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Wednesday, May 9, 2018 3:27 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Cindy and Christian,

J was working on importing users into Dev last week and that will probably be quickest approach to resolving this issue. He's been out of office for a few days but I will reach out to him to see if I can help get this going.

Maury

From: Fan, Cindy (Yanqian)
Sent: Wednesday, May 9, 2018 3:21 PM
To: Smith, Maury <smith.maury@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Maury,

The issue we face now is related to OID sync. Since the sync process is off now, we experience the data discrepancy in Dev. Me and Christian are still investigating…

Maury, could you please export the OID XML file from Dev OID? I may have to manually run it in our Dev database to make our account working.

Thanks!
Cindy

From: Smith, Maury
Sent: Wednesday, May 9, 2018 2:12 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Christian,

Your Personal Privacy / Ex. 6 was not listed as an owner of the Deliberative Process / Ex. 5. I added you as an owner please try to add Cindy's ID again.

Maury

From: Leckner, Erik
Sent: Wednesday, May 9, 2018 2:06 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Note that when I tried to add that group to your Personal Privacy / Ex. 6 I received the following:
<image001.png>

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Wednesday, May 9, 2018 2:04 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hello Cindy
I had to search by your name since your lanid does not come up with the x'd lanid.

Q: Have you worked that out with the IAM team and how you intend to map prod/stage lanids to dev x'd lanids?

<image002.png>

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Wednesday, May 9, 2018 1:58 PM
To: Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen

<Mccarthy.Colleen@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

I am able to login Deliberative Process / Ex. 5 now. Thanks!

Christian, can you please assign Deliberative Process / Ex. 5 to my account Personal Privacy / Ex. 6 Thanks!

From: Smith, Maury
Sent: Wednesday, May 9, 2018 1:49 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hi Jennifer,

I completed approval for EMP OSWER Web Community Access. This should resolve login issues mentioned by Christian this afternoon as well.

Maury

From: Morgan, Jennifer
Sent: Wednesday, May 9, 2018 10:36 AM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Thanks Maury – no problem! We both also just submitted EMP OSWER Web Community Access requests for our DEV portal ID's – can you approve those as well?

Thanks,
Jennifer

From: Smith, Maury
Sent: Tuesday, May 8, 2018 5:28 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Jennifer and Cindy,

Your DEV accounts have been approved and are available Personal Privacy / Ex. 6 Sorry for the delay.

Maury

From: Morgan, Jennifer
Sent: Monday, May 7, 2018 2:24 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Smith, Maury <smith.maury@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hello,

Cindy Fan & myself just submitted our self-registrations on the DEV portal. I believe we need approval from Rob/James/Maury next?

Thanks,
Jennifer

From: Leckner, Erik
Sent: Saturday, May 5, 2018 4:49 PM
To: Waldo, James V. <Waldo.James@epa.gov>; Smith, Maury <smith.maury@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs
Importance: High

Hello James and Maury,

This has happened several times to the empdev server over the past couple of weeks.

Application Development is on the West Coast and it is also used by all members of the EMP team.

Once the Access Manager has this error***, development is shut out of any work for several days* on** Deliberative Process / Ex. 5 (from past experience the last time it had happened). Is there away that we can have this auto-fixed using SNMP Monitoring and auto restarting, etc?

Thanks in advance.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Morgan, Jennifer
Sent: Saturday, May 5, 2018 10:59 AM
To: Leckner, Erik <Leckner.Erik@epa.gov>
Cc: Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hello,

I am getting the following error message when I try to register for an account in WAM DEV:

Oracle Access Manager Operation Error

The WebGate plug-in is unable to contact any Access Servers.

Contact your website administrator to remedy this problem.

I've tried in both IE & Google Chrome and get the same error in both…any ideas?

Thanks,
Jennifer

From: Leckner, Erik
Sent: Friday, May 4, 2018 3:17 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>
Subject: FW: Follow-Up - IAM EMP Needs

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Waldo, James V.
Sent: Thursday, March 29, 2018 4:59 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Ferko, Dan <Ferko.Daniel@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Cc: Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Here is the link to register for an account in WAM Dev.

Deliberative Process / Ex. 5

User this info for the EPA Sponsor:
Mary Lee
Lee.Mary@epa.gov
202-564-1234

James Waldo
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency
CSRA, Inc.
79 TW Alexander Drive, Building 4401, Research Triangle Park, NC 27709
Telephone: 919.475.9581 | waldo.james@epa.gov | www.csra.com

<image003.png>
Think Next. Now.

-----Original Appointment-----
From: Campbell, Ed
Sent: Tuesday, March 27, 2018 3:41 PM
To: Campbell, Ed; Waldo, James V.; Smith, Maury; Leckner, Erik; Ferko, Dan; Madhavan Nair Kamala Devi, Rakhi
Cc: Henderson, Kertis
Subject: Follow-Up - IAM EMP Needs
When: Thursday, March 29, 2018 4:30 PM-5:00 PM (UTC-05:00) Eastern Time (US & Canada).
Where: Conference Call

Jay / Maury,

Christian would like to follow-up this week (we are about to receive the EMP Dev server, presumably within 24 hrs)

1. IAM Setup of Dev Server to be identical to Staging
2. Procedures / Protocols Christian / Rakhi should follow

4:30 on Thursday is the only time we are all available for the remainder of the week – but this is important, we really need to make sure we can hit the ground running with this Dev server.

Thanks.

Conference Line/Code / Ex. 6

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 4/13/2018 9:27:02 PM
To: Smith, Maury [smith.maury@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]; Page, Alison [Page.Alison@epa.gov]; Waldo, James V. [Waldo.James@epa.gov]
Subject: RE: Db Authorization User/Group Synchronization

Thanks, note that I have up to about a week of work to do to get everything setup once NCC/WAM completes their setup.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Friday, April 13, 2018 5:19 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: Db Authorization User/Group Synchronization

Christian - I will see if I can find and approve your registration request so you can start dev work.

Cindy - The masses should be synchronized from Staging. Spot checking I see some names populated in the groups but not seeing exact matches of group members/owners to staging so there may be some names missing. I'll work on getting dev as close to staging as possible before you start development work.

Maury

From: Fan, Cindy (Yanqian)
Sent: Friday, April 13, 2018 5:16 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Smith, Maury <smith.maury@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: Db Authorization User/Group Synchronization

Hmm…If the users account were replicated from Staging, our records should be existed in Dev OID.

Maury, do you see any user account under any EMP group in DEV OID?

Thanks!
Cindy

From: Leckner, Erik
Sent: Friday, April 13, 2018 5:12 PM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>

Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: Db Authorization User/Group Synchronization

Hi Maury

Great! Others will need to register for it as well, and they will also need to be approved. Essentially involved on the project so they can view what's up on Deliberative Process / Ex. 5 (non developers can view the running apps and make decisions based on it – new JIRA tickets, approve of new changes, etc).

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Friday, April 13, 2018 5:08 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: Db Authorization User/Group Synchronization

No need to register again let me see if I can find it and approve.

Maury

From: Leckner, Erik
Sent: Friday, April 13, 2018 5:07 PM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: Db Authorization User/Group Synchronization

Yes, I did that day of our meeting. I can do it again, if you'd like. Please advise. Thanks!

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Friday, April 13, 2018 5:02 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: Db Authorization User/Group Synchronization

I see your account in staging but not dev. Did you register at **Deliberative Process / Ex. 5**

From: Leckner, Erik
Sent: Friday, April 13, 2018 4:45 PM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: Db Authorization User/Group Synchronization

Hello Maury

Please do. We need the individual EMP users such as Personal Privacy / Ex. 6 (especially myself early on since I am doing the initial setup). I submitted a community access request that day we had our last meeting together.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Friday, April 13, 2018 4:44 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: Db Authorization User/Group Synchronization

Hi Cindy and Christian,

There are 30 groups in the DEV and Staging environments prefixed with EMP_* so the two environments appear to match. I'm not sure if all of the individual EMP users have been synchronized to Dev. I will check with J and confirm next week.

Maury Smith
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency
General Dynamics Information Technology
79 TW Alexander Drive, Building 4401, Research Triangle Park, NC 27709
Office: 919.200.7305 | Mobile: 919.308.4345 | smith.maury@epa.gov | www.gdit.com

GENERAL DYNAMICS
Information Technology

From: Leckner, Erik
Sent: Friday, April 13, 2018 3:28 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Smith, Maury <smith.maury@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: Db Authorization User/Group Synchronization

Hello Maury,

Can you please confirm?

Thanks!

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Thursday, April 12, 2018 4:16 PM
To: Smith, Maury <smith.maury@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: Db Authorization User/Group Synchronization

Hi Maury,

One more thing I like to confirm with you: in you new DEV OID system, did all the users and their assigned groups replicated from staging environment? It is important for our EMP application. We need these users exist in DEV OID. Then our OID sync process won't flag them to inactive.

Please let me know if you have any question.

Thank you!!

Cindy Fan
Oracle Developer, Oracle DBA
CSRA Inc.

From: Smith, Maury
Sent: Thursday, April 12, 2018 10:32 AM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>
Subject: RE: Db Authorization User/Group Synchronization

Hi Cindy,

We will setup the file sync for you in Dev next week hopefully by Wednesday at the latest. I'll follow up ASAP next week.

Maury Smith
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency
CSRA, Inc.
79 TW Alexander Drive, Building 4401, Research Triangle Park, NC 27709
Office: 919.200.7305 | Mobile: 919.308.4345 | smith.maury@epa.gov | www.csra.com

CSRA
Think Next. Now.

From: Fan, Cindy (Yanqian)
Sent: Thursday, April 12, 2018 9:28 AM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Smith, Maury <smith.maury@epa.gov>

Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>
Subject: RE: Db Authorization User/Group Synchronization

Hmm…I just checked Deliberative Process / Ex. 5 database table and still didn't find Deliberative Process / Ex. 5 files coming last night.

Hi Maury,

In staging and production environment, everything night EMP database receives two XML files from OID system. The XML files are exported from OID system and inserted into EMP database tables by a scheduled nightly job which managed by WAM group. Could you please replicate the same process in DEV environment? Here is the Deliberative Process / Ex. 5 database information. Please let me know if you have any question. Thank you!!

Deliberative Process / Ex. 5

Cindy Fan
Oracle DBA, Oracle Developer
CSRA Inc.

From: Leckner, Erik
Sent: Wednesday, April 11, 2018 7:28 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Smith, Maury <smith.maury@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>
Subject: Db Authorization User/Group Synchronization
Importance: High

Hello Cindy and Maury,

Maury notified us that he has completed all the steps up to validation between the Deliberative Process / Ex. 5 - so if you could please work together to ensure that auth sync script to db is in place and operational.

Middleware is still working on getting their portion up on the empdev server, fyi.

Thanks in advance.

Best regards,

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 5/9/2018 6:04:28 PM
To: Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Smith, Maury [smith.maury@epa.gov]; Morgan, Jennifer [morgan.jennifer@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]; McCarthy, Colleen [Mccarthy.Colleen@epa.gov]
Subject: RE: Follow-Up - IAM EMP Needs

Hello Cindy
I had to search by your name since your lanid does not come up with the x'd lanid.

Q: Have you worked that out with the IAM team and how you intend to map prod/stage lanids to dev x'd lanids?

Personal Privacy / Ex. 6

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Wednesday, May 9, 2018 1:58 PM
To: Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

I am able to login Deliberative Process / Ex. 5 now. Thanks!

Christian, can you please assign Deliberative Process / Ex. 5 to my account Personal Privacy / Ex. 6? Thanks!

From: Smith, Maury
Sent: Wednesday, May 9, 2018 1:49 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Leckner, Erik

<Leckner.Erik@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hi Jennifer,

I completed approval for EMP OSWER Web Community Access. This should resolve login issues mentioned by Christian this afternoon as well.

Maury

From: Morgan, Jennifer
Sent: Wednesday, May 9, 2018 10:36 AM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Thanks Maury – no problem! We both also just submitted EMP OSWER Web Community Access requests for our DEV portal ID's – can you approve those as well?

Thanks,
Jennifer

From: Smith, Maury
Sent: Tuesday, May 8, 2018 5:28 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Jennifer and Cindy,

Your DEV accounts have been approved and are available **Personal Privacy / Ex. 6** Sorry for the delay.

Maury

From: Morgan, Jennifer
Sent: Monday, May 7, 2018 2:24 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Smith, Maury <smith.maury@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hello,

Cindy Fan & myself just submitted our self-registrations on the DEV portal. I believe we need approval from Rob/James/Maury next?

Thanks,
Jennifer

From: Leckner, Erik
Sent: Saturday, May 5, 2018 4:49 PM
To: Waldo, James V. <Waldo.James@epa.gov>; Smith, Maury <smith.maury@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs
Importance: High

Hello James and Maury,

This has happened several times to the empdev server over the past couple of weeks.

Application Development is on the West Coast and it is also used by all members of the EMP team.

Once the Access Manager has this error***, development is shut out of any work for several days*** **on empdev** (from past experience the last time it had happened). Is there away that we can have this auto-fixed using SNMP Monitoring and auto restarting, etc?

Thanks in advance.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Morgan, Jennifer
Sent: Saturday, May 5, 2018 10:59 AM
To: Leckner, Erik <Leckner.Erik@epa.gov>
Cc: Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hello,

I am getting the following error message when I try to register for an account in WAM DEV:

Oracle Access Manager Operation Error

The WebGate plug-in is unable to contact any Access Servers.

Contact your website administrator to remedy this problem.

I've tried in both IE & Google Chrome and get the same error in both…any ideas?

Thanks,
Jennifer

From: Leckner, Erik
Sent: Friday, May 4, 2018 3:17 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>
Subject: FW: Follow-Up - IAM EMP Needs

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Waldo, James V.
Sent: Thursday, March 29, 2018 4:59 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Ferko, Dan <Ferko.Daniel@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Cc: Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Here is the link to register for an account in WAM Dev.

Deliberative Process / Ex. 5

User this info for the EPA Sponsor:
Mary Lee
Lee.Mary@epa.gov
202-564-1234

James Waldo
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency
CSRA, Inc.
79 TW Alexander Drive, Building 4401, Research Triangle Park, NC 27709
Telephone: 919.475.9581 | waldo.james@epa.gov | www.csra.com

CSRA
Think Next. Now.

-----Original Appointment-----
From: Campbell, Ed
Sent: Tuesday, March 27, 2018 3:41 PM
To: Campbell, Ed; Waldo, James V.; Smith, Maury; Leckner, Erik; Ferko, Dan; Madhavan Nair Kamala Devi, Rakhi
Cc: Henderson, Kertis
Subject: Follow-Up - IAM EMP Needs
When: Thursday, March 29, 2018 4:30 PM-5:00 PM (UTC-05:00) Eastern Time (US & Canada).
Where: Conference Call

Jay / Maury,

Christian would like to follow-up this week (we are about to receive the EMP Dev server, presumably within 24 hrs)

1. IAM Setup of Dev Server to be identical to Staging
2. Procedures / Protocols Christian / Rakhi should follow

4:30 on Thursday is the only time we are all available for the remainder of the week – but this is important, we really need to make sure we can hit the ground running with this Dev server.

Thanks.

Conference Line/Code / Ex. 6

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 5/2/2018 6:01:13 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]; McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; Chilivery, Swetha [chilivery.swetha@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Goods, Lawanna [Goods.Lawanna@epa.gov]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]; Morgan, Jennifer [morgan.jennifer@epa.gov]; Thomas, Rob [Thomas.Rob@epa.gov]
Subject: RE: Release Numbers

Thanks Ed.

More the reliable info the better.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Campbell, Ed
Sent: Wednesday, May 2, 2018 2:00 PM
To: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: Release Numbers

Christian / Colleen,

What I've attached is pulled from the ADC spreadsheet that Kim Edwards maintains. Not sure how relevant this is anymore, but it might be helpful. It has release dates going back several years, but unfortunately not much else in the line of notes or information associated (sorry Christian, don't get too excited). You have to click into the notes field to see all of the additional info (there's quite a bit).

I don't think this should change anything about how you are planning to label versions of the application moving forward; this is more for posterity / FYI.

Ed Campbell, PMP
Web Development Team Project Manager
GDIT Supporting ITS-EPA III Contract
79 TW Alexander Dr, Bld 4401, NC 27713
campbell.ed@epa.gov (o) 919.200.7243
http://intranet.epa.gov/webdev

From: McCarthy, Colleen
Sent: Wednesday, May 02, 2018 12:50 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; Morgan, Jennifer

<morgan.jennifer@epa.gov>; Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: Release Numbers

Not sure if you all received this or not so am resending... Thanks! Colleen

---

From: McCarthy, Colleen
Sent: Wednesday, May 2, 2018 8:47 AM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Chilivery, Swetha <chilivery.swetha@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Goods, Lawanna <Goods.Lawanna@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Thomas, Rob <Thomas.Rob@epa.gov>
Subject: FW: Release Numbers

Hi Folks,

I copied Christian's email chain below into a Word document, created a page in Confluence titled "EMP Processes" and uploaded the Word document to that page as "Release Taxonomy".

Thanks!

Colleen

From: Leckner, Erik
Sent: Tuesday, May 1, 2018 9:59 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Release Numbers

Hi All

Note that each subproject (FR, etc.) will use these release numbers.

Salient did have a version release numbering scheme based on their releases, such as FR 12.3,
FR 12.2.1 (where they dropped the point release number when it was a minor release).

Since we do not have the Subversion repo from them, what we can do is look at what their latest release numbers and associate them with the new repo I am working on in order to keep it in alignment with what was being used to our users as on the EMP home page (and documentation). If we had the repo from them, I could see if that is how they named them, so without we can at least make use of what is in documentation for releases.

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Tuesday, May 1, 2018 9:50 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Release Numbers

In any case, while you all decide (which may end up being as I recommend), for our first stable release of what we have in Salient baseline code and what we build from that code, I will call it:

epa-emp-1.0.0

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Tuesday, May 1, 2018 9:46 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>

Subject: RE: Release Numbers
Importance: High

Hi All,

We could go even further with the following:

Beta Release Numbers

Beta releases are denoted by adding "B<beta version number>" after the release number. For example, if the current release version is 2.0.4, and a developer wished to preview the next major release, the release would be labeled 3.0-B1.

Milestone Release Numbers

Milestone releases are denoted by adding "M<milestone version number>" after the release number. For example, if the current release version is 2.0.4, and a developer wished to preview the next major release, the release would be labeled 3.0-M1.

So, for example,

epa-emp-1.0-M1 (has JIRA tickets 1, 2, 3, 4...)
epa-emp-1.0-M2 (has JIRA tickets 11, 12, 13, 14...)
epa-emp-1.0-M3 (has JIRA tickets x, y, z...)

and then cut an official release at

epa-emp-2.0.0.

This way we can keep track of any release both in our Repo and on the dev, staging, and production machines).

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Tuesday, May 1, 2018 9:38 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: Release Numbers
Importance: High

Hi All,

I have taken the liberty to come up with a basic release numbering scheme as I am working on dev setup (this is before any actual release or subversion update that I am working on). We can follow the Apache conventions for Release Numbers for the EPA EMP project.

Release Numbers

Initial Release Number

The EMP's initial release number is 1.0.0 (for EPA – General Dynamics/CSRA initial release based on current code from Salient).

Dissecting the Release Number

A release number is comprised of 3 components: the major release number, the minor release number, and an optional point release number. Here is a sample release number:

```
2.0.4
```

and it can be broken into three parts:

- major release: 2
- minor release: 0
- point release: 4

We can further tag the release as follows:

epa-emp-1.0.0

Our first release after any updates could be epa-emp-2.0.0 or epa-emp-1.1.0.

Apache libraries have a naming such as:

apache-tomcat-8.5.27

I am open to suggestions as I am only on the dev configure/build step currently (before subversion and any actual release).

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 5/14/2018 6:48:16 PM
To: Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Morgan, Jennifer [morgan.jennifer@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: EMP Home Page

I know this (as a result of what Im seeing)

Let's first isolate the issue to ALL config that differs

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:48 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Dev shall be same as staging. But not same as prod. Staging is not same as in prod.

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:46 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Cindy

Are there other places that the database is not the same for dev=staging?

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:46 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Wait, id rather have it broken for abit

Christian Leckner

Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:45 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Actually it's not related to user role. If we like to show the tabs in staging and Dev, I just copy the table entries from prod to staging/dev. Let me try to copy data in Dev now.

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:43 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

So you're saying me as a regular user sees it on prod and not on staging/dev.

How do we get it to be the same? What is the requirements for a user to have it and not have it? Apparently the dev db based on staging sees the same page different…

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:42 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

After each release, Salient usually set up a training call for user to learn the new function/new feature in application.

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:40 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Hi Cindy

Can you explain that statement

Christian Leckner
Principal Engineer
ITS-EPA | CSRA

San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:39 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

I run the query and get following result:

Dev: return null.
Staging: return null.
Production: return tab name: Demo/Practice Apps, Emergency Management

Probably it's for user to access training instance through production home page.

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:31 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Hi Cindy

Can you run this query on production staging and dev? (dev=staging, right). Apparently in [redacted], they joked and said it needed refactoring.. ☺

[redacted]

S.NAME,

ON(T.TA

Deliberative Process / Ex. 5

oldTabs

s)

Ar

Deliberative Process / Ex. 5

Su

Ar

Ch

Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:28 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Coming from the DAO (database related) - shall update soon

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:24 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Ok.

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:23 PM

To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

So staging of yours does not have it either.. exploring how it makes it over to prod but was not on staging -ill find the details soon.. ☺

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:22 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Sorry. Just send it now:

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:18 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

You sent me staging and staging ☺

By the way in prod it has this code, and in dev it doesn't: it may be a config thing, file thing, etc. – for dev it has no list items whereas on prod it does, so im exploring whether it's a file thing or a config thing..

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:16 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Staging:

Deliberative Process / Ex. 5

Prod:

Deliberative Process / Ex. 5

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:13 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

And on production and staging .. ☺

Sorry... ☺

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:13 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Sure. Here is from my screen.

Deliberative Process / Ex. 5

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:11 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Shall do – please screen capture the emp home page, and Jennifer, please do the same. Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:09 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Hi Christian,

Hmm…I am not clear what user group and what table being used for showing tab in EMP home page. If you find any information, please let me know.

Thanks!
Cindy

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:01 PM

To: Morgan, Jennifer <morgan.jennifer@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: EMP Home Page

Hi Cindy and Jennifer

Jennifer when you get the pages, do you modify the tab menus? Could you please send a screen shot of what you do have on dev?

Cindy – is there special group roles that are required for the pageview's menu tabs?

Me - exploring the code for this pageview with menu tabs (it's dynamically constructed and saved to the database).

Deliberative Process / Ex. 5

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 5/11/2018 8:42:20 PM
To: Smith, Maury [smith.maury@epa.gov]
Subject: RE: Follow-Up - IAM EMP Needs

Now downloading the log file and will be taking a look.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Friday, May 11, 2018 4:34 PM
To: Smith, Maury <smith.maury@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Thanks, still waiting on logs from Paula (she replied but I haven't got any confirmation as of yet).

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Friday, May 11, 2018 4:33 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Christian,

It's adding/removing users from EMP security groups, see screenshot below.

Jennifer also tried adding Cindy's ID today to a couple of groups and got error:

Error while adding user Yanqian Fan to following group(s) in OID:

- EMP_FR_CONTACT_DATA_MANAGER
- EMP_FR_NATIONAL_ADMIN

You are here: Home » EMP Role Admin » User Profile

Home Print

Error while removing membership of user Jennifer Morgan from following group(s):

* EMP_FR_DATA_MANAGER

User Profile

Deliberative Process / Ex. 5

Maury

From: Leckner, Erik
Sent: Friday, May 11, 2018 4:17 PM
To: Waldo, James V. <Waldo.James@epa.gov>; Smith, Maury <smith.maury@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hi All

Logs are coming soon from Paula's team for prod. Once I receive, I will look at them.

Can you all please summarize what the issue is and when it last was attempted – I am aware of the thread below but have been working on other things today.

Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Friday, May 11, 2018 4:03 PM
To: Waldo, James V. <Waldo.James@epa.gov>; Smith, Maury <smith.maury@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hi J,

Joining in here. I will get the app logs from prod via Paula's team. Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Waldo, James V.
Sent: Friday, May 11, 2018 3:59 PM
To: Smith, Maury <smith.maury@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

That's not relevant to the application's group management function. I need application logs… what is happening when it throws the error?

James Waldo
Enterprise Identity & Access Management (EIAM)
General Dynamics Information Technology
ITS-EPA III - Supporting the US Environmental Protection Agency
79 TW Alexander Drive, Building 4401, P.O. Box 13668, Research Triangle Park, NC 27709
919.475.9581 | waldo.james@epa.gov | www.gdit.com
GENERAL DYNAMICS
Information Technology

From: Smith, Maury
Sent: Friday, May 11, 2018 3:23 PM
To: Waldo, James V. <Waldo.James@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

This is from the ssl error log this afternoon:

Deliberative Process / Ex. 5

=u0

Deliberative Process / Ex. 5

From: Waldo, James V.
Sent: Friday, May 11, 2018 3:05 PM
To: Smith, Maury <smith.maury@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Can you guys send a detailed log from when the error occurs, please? I'm not even sure what the application is trying to do, but the OAM pieces are all functioning normally, as far as I can tell.

James Waldo
Enterprise Identity & Access Management (EIAM)
General Dynamics Information Technology
ITS-EPA III - Supporting the US Environmental Protection Agency
79 TW Alexander Drive, Building 4401, P.O. Box 13668, Research Triangle Park, NC 27709
919.475.9581 | waldo.james@epa.gov | www.gdit.com
GENERAL DYNAMICS
Information Technology

From: Smith, Maury
Sent: Friday, May 11, 2018 2:53 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Ed,

We are looking into this issue and will follow up ASAP. I was chatting with Jennifer on Skype about the issue this afternoon and she said she has a workaround by going directly into Oracle Access Manager to modify groups in the short term.

Maury

From: Campbell, Ed
Sent: Friday, May 11, 2018 1:55 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hey Maury, should we pull in J or Kertis here?

From: Morgan, Jennifer
Sent: Friday, May 11, 2018 1:54 PM
To: Smith, Maury <smith.maury@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hi Maury,

I get the same error: Error while removing membership of user Jennifer Morgan from following group(s):

- EMP_FR_DATA_MANAGER

Thanks,
Jennifer

From: Smith, Maury
Sent: Friday, May 11, 2018 1:35 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Thanks Jennifer,

Please try to modify group EMP_FR_DATA_MANAGER again and let me know the results.

Maury

From: Morgan, Jennifer
Sent: Friday, May 11, 2018 1:24 PM
To: Smith, Maury <smith.maury@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hi Maury,

Sure, here it is: https://emp.epa.gov/empadmin/userProfile.do

Thanks,
Jennifer

From: Smith, Maury
Sent: Friday, May 11, 2018 1:21 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Jennifer,

Can you give me the URL you are accessing when the error occurs? I can't see it in the screenshot.

Maury

From: Smith, Maury
Sent: Friday, May 11, 2018 9:32 AM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hi Jennifer,

I spoke to Cindy about the Prod issue last night and I am looking into it today,

Maury

From: Morgan, Jennifer
Sent: Friday, May 11, 2018 9:20 AM
To: Smith, Maury <smith.maury@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Good Morning,

Thanks Maury! I am able to log in with no issues and am able to add/remove myself from groups in DEV.

**Note: I am <u>not</u> able to add/remove myself from groups in PROD. This is the error message I get:

You are here: Home » EMP Role Admin » User Profile

Home Print

Error while removing membership of user Jennifer Morgan from following group(s):

- EMP_FR_DATA_MANAGER

User Profile

Deliberative Process / Ex. 5

Christian/Cindy - I'll plan to hopefully finish testing everything today and send you a summary of what I find.

Thanks,
Jenn

From: Smith, Maury
Sent: Friday, May 11, 2018 8:52 AM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Christian,

I was able to logon to waadev as your ID. Make sure you are using password Deliberative Process / Ex. 5

Maury

From: Leckner, Erik
Sent: Friday, May 11, 2018 8:02 AM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Maury,

Pls also check for account locked since you set credentials to the Summer… password and I cant login to waadev using the Summer… credentials either. Using Summer credentials I cant get into waadev as shown below. Note that my xeleckne credentials still work and I see below but I cant login with eleckner (the username that we migrated to in the Maury/Cindy sync.

Deliberative Process / Ex. 5

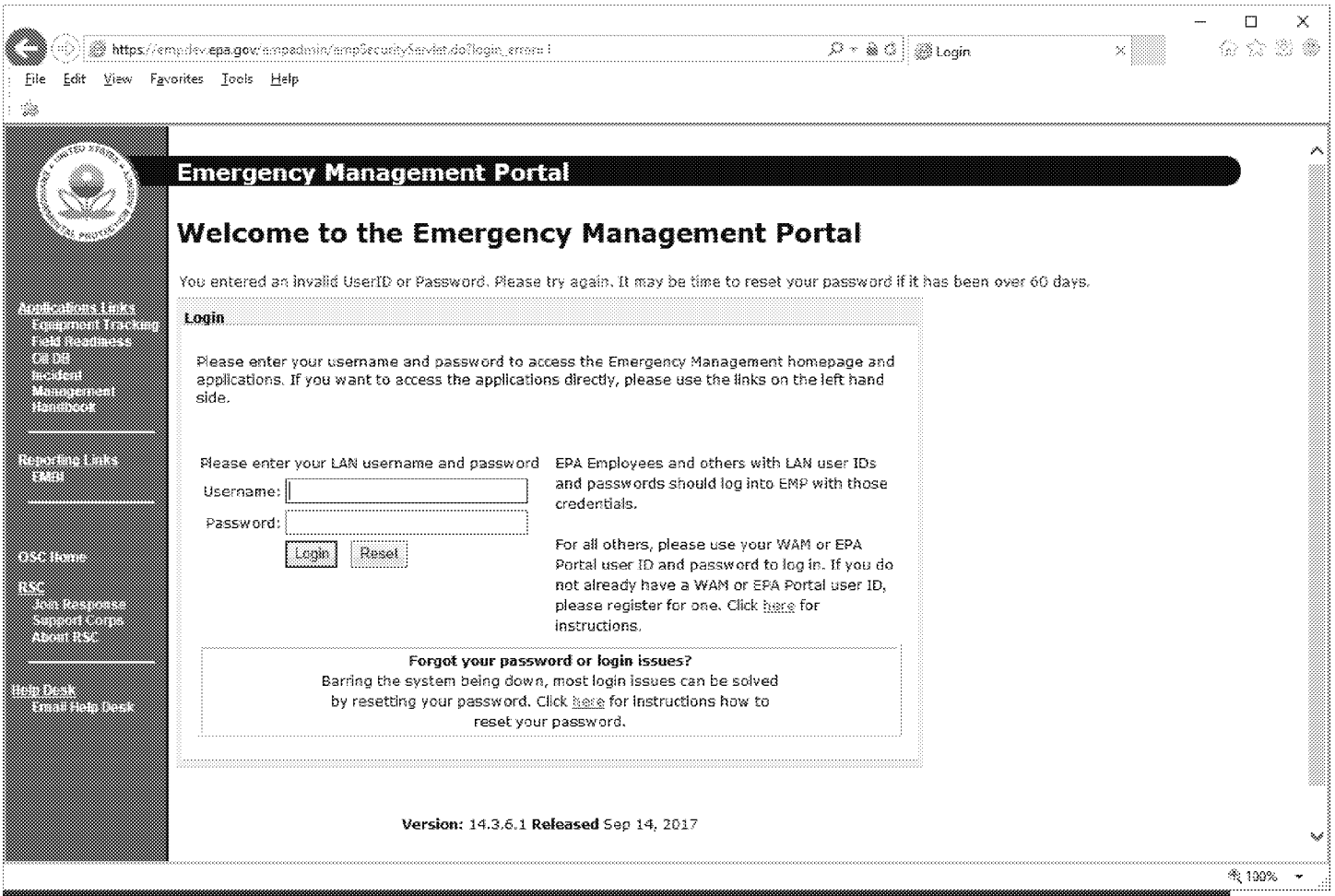
Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Friday, May 11, 2018 7:45 AM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs
Importance: High

Hello Maury /Cindy

(waking up in middle of California night). [redacted] as eleckner after the update. Please fix asap. Thank you.



[redacted]
gov.epa.commonframework.security.OriaAuthenticationProvider.retrieveUser(OriaAuthenticationProvider.java:139)
org.springframework.security.authentication.dao.AbstractUserDetailsAuthenticationProvider.authenticate(AbstractUserDetailsAuthenticationProvider.java:129)
Christian Leckner
Principal Engineer
ITS-EPA | CSRA

San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Friday, May 11, 2018 2:47 AM
To: Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

I just run both user and group sync process in Dev database. I logged in as 'xyfan' and searched my other account 'yfan'. The result showed on screen. Then I assigned "emp admin" role to 'yfan' and it succeeded. So now everything works as expected in Dev.

Thanks!
Cindy

From: Smith, Maury
Sent: Thursday, May 10, 2018 10:06 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Cindy,

Update users xml export from Dev is attached.

Maury

From: Fan, Cindy (Yanqian)
Sent: Thursday, May 10, 2018 9:21 PM
To: Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Maury,

I will also need OID user export XML file as well. The previous one you sent me only included 3 accounts. But below x-account also are in Dev OID. I will need a clean export user file from Dev.

Thank you!!
Cindy

From: Smith, Maury
Sent: Thursday, May 10, 2018 9:07 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: Re: Follow-Up - IAM EMP Needs

Cindy,

See my notes below about how the x accounts are encoded in the xml file.

Maury

On May 10, 2018, at 5:53 PM, Smith, Maury <smith.maury@epa.gov> wrote:

> Also note your external usernames will not appear as xyfan, xeleckner, or xjmorgan in the file.
>
> xyfan will appear as cn=79FB6C20520311E8BFCCAD9FE11B68F2,cn=Users,dc=epa,dc=gov
> xeleckne will appear as cn=E26486B0339611E8BFCCAD9FE11B68F2,cn=Users,dc=epa,dc=gov
> xjmorgan will appear as cn=A1D1F4D0522111E8BFCCAD9FE11B68F2,cn=Users,dc=epa,dc=gov
>
> Maury
>
> ---
>
> **From:** Smith, Maury
> **Sent:** Thursday, May 10, 2018 5:40 PM
> **To:** Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
> **Cc:** Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
> **Subject:** RE: Follow-Up - IAM EMP Needs
>
> Cindy,
>
> The Dev groups xml file is attached.
>
> Maury
>
> ---
>
> **From:** Fan, Cindy (Yanqian)
> **Sent:** Thursday, May 10, 2018 1:17 PM
> **To:** Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
> **Cc:** Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
> **Subject:** RE: Follow-Up - IAM EMP Needs
>
> Hi Maury,
>
> Did you extract group xml file from Dev OID or from Staging OID? Somehow I see many redundant accounts under each group. Could you please ensure the xml file extracted from Dev OID?
>
> Thank you!
> Cindy
>
> ---
>
> **From:** Smith, Maury
> **Sent:** Thursday, May 10, 2018 12:20 PM
> **To:** Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
> **Cc:** Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
> **Subject:** RE: Follow-Up - IAM EMP Needs

Cindy,

The groups xml file is attached.

Maury

From: Fan, Cindy (Yanqian)
Sent: Thursday, May 10, 2018 12:06 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>; Smith, Maury <smith.maury@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hi Jenn,

I am still waiting for group XML file from Maury. You account is not ready to use in Dev now. Yes, once I run the user and group sync, our accounts shall work properly.

Thanks!
Cindy

From: Morgan, Jennifer
Sent: Thursday, May 10, 2018 12:03 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Smith, Maury <smith.maury@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hey Cindy,

I am testing in EMP Admin now and it looks like my group ownerships in DEV match my account in Production, but I am missing my memberships in pretty much all the groups account and I get an error when I try to add myself to any groups in DEV. Will the sync fix this issue? Deliberative Process / Ex. 5

Thanks,
Jenn

From: Fan, Cindy (Yanqian)
Sent: Thursday, May 10, 2018 9:40 AM
To: Smith, Maury <smith.maury@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Thank you very much Maury!! By any chance, could you please send me the group XML file this morning? The Sync process involves both user account and group assignment. Without group XML file, the OID sync won't change the records in our database.

Very appreciate your help!!

Cindy

From: Smith, Maury
Sent: Thursday, May 10, 2018 9:34 AM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: Re: Follow-Up - IAM EMP Needs

Hi Cindy,

Group membership has been updated. You should have the user xml file from my email last night. I'll get you the group xml file later today.

Maury

On May 10, 2018, at 9:23 AM, Fan, Cindy (Yanqian) <fan.yanqian@epa.gov> wrote:

> Hi Maury,
>
> In Dev OID, could you please add below three accounts in two groups: "EMP_EMPADMIN_ADMINISTRATOR" and "OEM_GENERAL"?
>
> eleckner
> yfan
> jmorga02
>
> After above step, please send me two sets of XML export file: one is from OID user and other one is from OID group. Thank you!!
>
> Cindy
>
> **From:** Smith, Maury
> **Sent:** Thursday, May 10, 2018 8:45 AM
> **To:** Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
> **Cc:** Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
> **Subject:** RE: Follow-Up - IAM EMP Needs
>
> Hi Erik,
>
> I don't see any existing Dev accounts (ex: xeleckner or xyfan) in these groups. I'm holding for feedback from Cindy.
>
> Maury
>
> **From:** Leckner, Erik
> **Sent:** Thursday, May 10, 2018 2:16 AM
> **To:** Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
> **Cc:** Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen

<Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hello Maury

I tried getting and I received the following error:

Welcome to the Emergency Management Portal

Top of Form

ERROR : User : eleckner must have either OEM_GENERAL or EPA_EMPLOYEE group membership.

Bottom of Form

Can you please add the new account of mine with OEM_GENERAL or EMP_EMPLOYEE group memberships?

I think that this will apply to all.

Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Wednesday, May 9, 2018 11:23 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Christian and Cindy,

I have imported the following internal EPA accounts in Dev with temporary password Summer2018! (case sensitive):
eleckner
yfan
jmorga02

The XML file containing information for these 3 users is attached.

Maury

From: Leckner, Erik
Sent: Wednesday, May 9, 2018 4:44 PM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>

Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Thanks Maury and yes not only Cindy and Jennifer but myself as well of course – I need to be first if anyone

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Wednesday, May 9, 2018 4:42 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

That's the end game I'm working on that piece as well. I'll ping you when Cindy's regular account is in place. I'll also bring over Jennifer Morgan's account.

From: Leckner, Erik
Sent: Wednesday, May 9, 2018 4:40 PM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hello Maury

Aside from Cindy, will you be doing this for another 99 users?

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Wednesday, May 9, 2018 4:37 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

One more suggestion to keep things moving in the short term. I can export Cindy's individual account from staging and import into Dev so her regular account is available. Would that help with testing sync process for group assignment on your end? End game is to export/import a subset of users from staging for more robust Dev testing.

From: Leckner, Erik
Sent: Wednesday, May 9, 2018 3:41 PM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Wait a moment on that – I want it to work properly.

I am giving her some search queries in the code (and see where she goes from that). I'd rather have it broken for a short bit o we can detect what's missing from your checklist of action items.

Is it possible to give us a checklist of things you do on your end that we need to ensure gets done? Just high level action items.
Thanks
Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Wednesday, May 9, 2018 3:39 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Christian,

In the short term will adding Cindy's ID to the EMP_EMPADMIN_ADMINISTRATOR manually on my end help?

Maury

From: Leckner, Erik
Sent: Wednesday, May 9, 2018 3:37 PM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Thanks Maury

We need **all** things working for empdev to be usable for our dev purposes and we need them asap. Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Wednesday, May 9, 2018 3:27 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Cindy and Christian,

J was working on importing users into Dev last week and that will probably be quickest approach to resolving this issue. He's been out of office for a few days but I will reach out to him to see if I can help get this going.

Maury

From: Fan, Cindy (Yanqian)
Sent: Wednesday, May 9, 2018 3:21 PM
To: Smith, Maury <smith.maury@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Maury,

The issue we face now is related to OID sync. Since the sync process is off now, we experience the data discrepancy in Dev. Me and Christian are still investigating…

Maury, could you please export the OID XML file from Dev OID? I may have to manually run it in our Dev database to make our account working.

Thanks!
Cindy

From: Smith, Maury
Sent: Wednesday, May 9, 2018 2:12 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Christian,

Your xeleckne ID was not listed as an owner of the EMP_EMPADMIN_ADMINISTRATOR security group. I added you as an owner please try to add Cindy's ID again.

Maury

From: Leckner, Erik
Sent: Wednesday, May 9, 2018 2:06 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Note that when I tried to add that group to your lanid (v xlanid) I received the following:
<image001.png>

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Wednesday, May 9, 2018 2:04 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hello Cindy
I had to search by your name since your lanid does not come up with the x'd lanid.

Q: Have you worked that out with the IAM team and how you intend to map prod/stage lanids to dev x'd lanids?

<image002.png>

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Wednesday, May 9, 2018 1:58 PM
To: Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen

<Mccarthy.Colleen@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

I am able to login empdev.epa.gov now. Thanks!

Christian, can you please assign "EMP_EMPADMIN_ADMINISTRATOR" to my account 'xyfan'? Thanks!

From: Smith, Maury
Sent: Wednesday, May 9, 2018 1:49 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hi Jennifer,

I completed approval for EMP OSWER Web Community Access. This should resolve login issues mentioned by Christian this afternoon as well.

Maury

From: Morgan, Jennifer
Sent: Wednesday, May 9, 2018 10:36 AM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Thanks Maury – no problem! We both also just submitted EMP OSWER Web Community Access requests for our DEV portal ID's – can you approve those as well?

Thanks,
Jennifer

From: Smith, Maury
Sent: Tuesday, May 8, 2018 5:28 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Jennifer and Cindy,

Your DEV accounts have been approved and are available (xjmorgan and xyfan). Sorry for the delay.

Maury

From: Morgan, Jennifer
Sent: Monday, May 7, 2018 2:24 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Smith, Maury <smith.maury@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hello,

Cindy Fan & myself just submitted our self-registrations on the DEV portal. I believe we need approval from Rob/James/Maury next?

Thanks,
Jennifer

From: Leckner, Erik
Sent: Saturday, May 5, 2018 4:49 PM
To: Waldo, James V. <Waldo.James@epa.gov>; Smith, Maury <smith.maury@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs
Importance: High

Hello James and Maury,

This has happened several times to the empdev server over the past couple of weeks.

Application Development is on the West Coast and it is also used by all members of the EMP team.

Once the Access Manager has this error***, development is shut out of any work for several days* on empdev** (from past experience the last time it had happened). Is there away that we can have this auto-fixed using SNMP Monitoring and auto restarting, etc?

Thanks in advance.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Morgan, Jennifer
Sent: Saturday, May 5, 2018 10:59 AM
To: Leckner, Erik <Leckner.Erik@epa.gov>
Cc: Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hello,

I am getting the following error message when I try to register for an account in WAM DEV:

Oracle Access Manager Operation Error

The WebGate plug-in is unable to contact any Access Servers.

Contact your website administrator to remedy this problem.

I've tried in both IE & Google Chrome and get the same error in both…any ideas?

Thanks,
Jennifer

From: Leckner, Erik
Sent: Friday, May 4, 2018 3:17 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>
Subject: FW: Follow-Up - IAM EMP Needs

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Waldo, James V.
Sent: Thursday, March 29, 2018 4:59 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Ferko, Dan <Ferko.Daniel@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Cc: Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Here is the link to register for an account in WAM Dev.

https://waadev.epa.gov/waa/selfregistration/index.do

User this info for the EPA Sponsor:
Mary Lee
Lee.Mary@epa.gov
202-564-1234

James Waldo
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency
CSRA, Inc.
79 TW Alexander Drive, Building 4401, Research Triangle Park, NC 27709
Telephone: 919.475.9581 | waldo.james@epa.gov | www.csra.com

<image003.png>
Think Next. Now.

-----Original Appointment-----
From: Campbell, Ed
Sent: Tuesday, March 27, 2018 3:41 PM
To: Campbell, Ed; Waldo, James V.; Smith, Maury; Leckner, Erik; Ferko, Dan; Madhavan Nair Kamala Devi, Rakhi
Cc: Henderson, Kertis
Subject: Follow-Up - IAM EMP Needs
When: Thursday, March 29, 2018 4:30 PM-5:00 PM (UTC-05:00) Eastern Time (US & Canada).
Where: Conference Call

Jay / Maury,

Christian would like to follow-up this week (we are about to receive the EMP Dev server, presumably within 24 hrs)

1. IAM Setup of Dev Server to be identical to Staging
2. Procedures / Protocols Christian / Rakhi should follow

4:30 on Thursday is the only time we are all available for the remainder of the week – but this is important, we really need to make sure we can hit the ground running with this Dev server.

Thanks.

Conference Line/Code / Ex. 6

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 5/11/2018 8:38:21 PM
To: Childers, Paula [Childers.Paula@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]; Spradling, LeAnn [Spradling.LeAnn@epa.gov]; Rushing, Stephen C. [Rushing.Stephen@epa.gov]
Subject: RE: Production Logs for empadmin

Hi Paula,

Perfect! Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Childers, Paula
Sent: Friday, May 11, 2018 4:38 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>; Rushing, Stephen C. <Rushing.Stephen@epa.gov>
Subject: Re: Production Logs for empadmin

Logs are on empdev, in /public/data/emp/logs/prod-logs/ .

Thanks,
Paula

Paula Childers
NCC Middleware & Applications Team
ITS-EPA III Infrastructure Support and Application Hosting (TO 2)
CSRA (a GDIT company, contractor to the U.S. EPA)
79 TW Alexander Drive, Bldg. 4401, Suite 400, RTP, NC 27709
919-200-7396 | childers.paula@epa.gov

From: Leckner, Erik
Sent: Friday, May 11, 2018 4:09 PM
To: Childers, Paula
Cc: Campbell, Ed; Spradling, LeAnn; Rushing, Stephen C.
Subject: RE: Production Logs for empadmin

Hello Paula,

How does empdev sound? You can create a directory for this there and that would be most productive location so we can go right to the issue (something J and Jenn are needing).

Thanks!

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Childers, Paula
Sent: Friday, May 11, 2018 4:08 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>; Rushing, Stephen C. <Rushing.Stephen@epa.gov>
Subject: Re: Production Logs for empadmin

Where would you like them placed? FTP dropoff, Staging, or emailed if not too big?

Thanks,
Paula

Paula Childers
NCC Middleware & Applications Team
ITS-EPA III Infrastructure Support and Application Hosting (TO 2)
CSRA (a GDIT company, contractor to the U.S. EPA)
79 TW Alexander Drive, Bldg. 4401, Suite 400, RTP, NC 27709
919-200-7396 | childers.paula@epa.gov

From: Leckner, Erik
Sent: Friday, May 11, 2018 4:06 PM
To: WebApps
Cc: Campbell, Ed
Subject: Production Logs for empadmin

Hello Web Apps Team!

I need to get the production logs for **empadmin** today.

Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 4/24/2018 6:26:21 PM
To: Fontenot, Scott [Fontenot.Scott@epa.gov]
Subject: RE: FRS Presentation

Hi Scott,

Thanks.

Christian Leckner
Principal Lead Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fontenot, Scott
Sent: Tuesday, April 24, 2018 2:25 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>
Subject: FRS Presentation

Scott Fontenot
EPA HQ
On detail at OEI
Office Information Management
Data Management Services Division
202-566-2236

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 5/7/2018 8:44:15 PM
To: Smith, Maury [smith.maury@epa.gov]; Henderson, Kertis [henderson.kertis@epa.gov]
CC: Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Waldo, James V. [Waldo.James@epa.gov]; Alla, Vijay [Alla.Vijay@epa.gov]; Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: REGISTER HERE

Hi Maury

Thanks. Much appreciated.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Monday, May 7, 2018 4:43 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>
Cc: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Alla, Vijay <Alla.Vijay@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: REGISTER HERE

Hi Christian,

We restarted one component service this morning to get waadev.epa.gov up again but there may be other services that need restarting. I'm working on that now and will let you know when OK to test again.

Maury

From: Leckner, Erik
Sent: Monday, May 7, 2018 4:14 PM
To: Henderson, Kertis <henderson.kertis@epa.gov>
Cc: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Alla, Vijay <Alla.Vijay@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: REGISTER HERE

[redacted]
gov.epa.commonframework.security.OriaAuthenticationProvider.retrieveUser(OriaAuthenticationProvider.java:139)
org.springframework.security.authentication.dao.AbstractUserDetailsAuthenticationProvider.authenticate(AbstractUserDetailsAuthenticationProvider.java:129)
org.springframework.security.authentication.ProviderManager.doAuthentication(ProviderManager.java:130)

tractAuthenticationManager.authenticate(AbstractAuthenticationMan

viderManager.doAuthentication(ProviderManager.java:148)
tractAuthenticationManager.authenticate(AbstractAuthenticationMan

n.www.BasicAuthenticationFilter.doFilter(BasicAuthenticationFilter.java

oxy$VirtualFilterChain.doFilter(FilterChainProxy.java:380)
n.AbstractAuthenticationProcessingFilter.doFilter(AbstractAuthenticatio

a

Deliberative Process / Ex. 5

1

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer

ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, May 7, 2018 4:12 PM
To: Henderson, Kertis <henderson.kertis@epa.gov>
Cc: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Alla, Vijay <Alla.Vijay@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: REGISTER HERE

Hi Kertis

Also is there something different about empdev, waadev's WAM configuration that the issues are occurring on those related services versus empstg, emp, etc?

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, May 7, 2018 4:07 PM
To: Henderson, Kertis <henderson.kertis@epa.gov>
Cc: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Alla, Vijay <Alla.Vijay@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: REGISTER HERE

Hi Kertis,

Thanks – please keep at least Ed and myself updated on the progress so we can come up with contingency plans on our end for development being stopped due to WAM outages, etc.

I cannot get into any application server now (I was able to earlier for a short time period and now I am receiving network errors from WAM): see [redacted] from one of the log files below:

Proxy Error

[redacted]
The proxy server could not handle the request *GET /oildb/*.

Reason: **Error reading from remote server**

Deliberative Process / Ex. 5

[redacted]

[redacted]

Deliberative Process / Ex. 5

[redacted]

Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

==========

[redacted]

Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

==========

[redacted]

Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Henderson, Kertis
Sent: Monday, May 7, 2018 4:01 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>
Cc: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Alla, Vijay <Alla.Vijay@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: REGISTER HERE

Christian,

We're not going to do anything to the old service until we retire it.

The next step in the process that we have planned is to meet with the app owner to discuss this transition. That meeting will involve the app owner, WAM team, and the NCC rep. That meeting will more than likely result in the request for an LOE for development effort to migrate from the old WAM service to the new version. I don't know for sure about EMP, but I would expect that might include moving complex access policies from the WAM side to the app side. J will be able to fill everyone in when he returns.

In short, we're putting all of our effort into implementing the latest version of the WAM software.

Kertis Henderson
Manager, WAM/EIAM
ITS-EPA III Infrastructure Support and Application Hosting (TO 2)
CSRA (a GDIT company, contractor to the U.S. EPA)
79 TW Alexander Drive, Building 4401 - 479, Research Triangle Park, NC 27709
Office: (919) 335-3274
Henderson.Kertis@epa.gov

From: Leckner, Erik
Sent: Monday, May 7, 2018 3:54 PM
To: Henderson, Kertis <henderson.kertis@epa.gov>
Cc: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Alla, Vijay <Alla.Vijay@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: REGISTER HERE

Hello Kertis,

Thank you for the update and your prompt attention to the matter. It would be great if you can me updated on any discoveries that you find.

Is there a way that your team can have a temporary process in place that whenever the IAM services are down, that they can be restarted (even if it requires a notification from the EMP development team)?

No application server was able to authenticate with the IAM services since Friday when it occurred, and I was unable to perform the work that was required (I am in the process of working with the source code from Salient CGRT before they left the EMP project so that production compiled code matches that which we received from Salient CGRT and so I will be frequently using the empdev servers this week).

Thank you once again.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Henderson, Kertis
Sent: Monday, May 7, 2018 3:47 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>
Cc: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Alla, Vijay <Alla.Vijay@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: REGISTER HERE

Christian,

The current WAM software is old, and we're replacing it. We have no plans to do any new development or monitoring on the old system. We're working on implementing new versions of the system, and we plan to have better monitoring when it's done.

We had a general outage of the WAM software recently, and we're looking for a root cause. It's unfortunate that we may not be able to find that cause, as the software is pretty old. The implementation of the latest version of the software packages used by WAM will certainly help both the stability of the service and the ability to troubleshoot and resolve issues of this type.

Kertis Henderson
Manager, WAM/EIAM
ITS-EPA III Infrastructure Support and Application Hosting (TO 2)
CSRA (a GDIT company, contractor to the U.S. EPA)
79 TW Alexander Drive, Building 4401 - 479, Research Triangle Park, NC 27709
Office: (919) 335-3274
Henderson.Kertis@epa.gov

From: Leckner, Erik
Sent: Monday, May 7, 2018 2:04 PM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Alla, Vijay <Alla.Vijay@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: REGISTER HERE

Hello Maury

Could you please explain to me what had happened to the Access server since Friday?

Also, could you please put it on a SNMP event/trap system so that a restart is performed in case of error? Would it be possible to also be put on the SNMP alert email list so I receive a notification whenever it is down?

Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Monday, May 7, 2018 10:25 AM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Alla, Vijay <Alla.Vijay@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: REGISTER HERE

Cindy,

Please try logon again and let me know results.

Maury

From: Fan, Cindy (Yanqian)
Sent: Monday, May 7, 2018 9:09 AM
To: Smith, Maury <smith.maury@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: REGISTER HERE

Maury, thanks for the help!

From: Smith, Maury
Sent: Monday, May 7, 2018 8:49 AM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: REGISTER HERE

Hi Cindy and Christian,

I'm looking into this error this morning and will follow asap.

Maury Smith
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency
General Dynamics Information Technology
79 TW Alexander Drive, Building 4401, Research Triangle Park, NC 27709
Office: 919.200.7305 | Mobile: 919.308.4345 | smith.maury@epa.gov | www.gdit.com

GENERAL DYNAMICS
Information Technology

From: Fan, Cindy (Yanqian)
Sent: Monday, May 7, 2018 7:21 AM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Smith, Maury <smith.maury@epa.gov>
Subject: RE: REGISTER HERE

Hi James/Maury,

When you get a chance, could you please take a look at this issue? This was the error I got when I clicked the link https://waadev.epa.gov/waa/selfregistration/index.do.

Oracle Access Manager Operation Error

An exception has occurred in the Access Server.

Contact your website administrator to remedy this problem.

Thank you!!

Cindy

From: Leckner, Erik
Sent: Friday, May 4, 2018 5:30 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: REGISTER HERE
Importance: High

From: Waldo, James V.
Sent: Thursday, March 29, 2018 4:59 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Ferko, Dan <Ferko.Daniel@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Cc: Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Here is the link to register for an account in WAM Dev.

https://waadev.epa.gov/waa/selfregistration/index.do

User this info for the EPA Sponsor:
Mary Lee
Lee.Mary@epa.gov
202-564-1234

James Waldo
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency
CSRA, Inc.
79 TW Alexander Drive, Building 4401, Research Triangle Park, NC 27709
Telephone: 919.475.9581 | waldo.james@epa.gov | www.csra.com

CSRA
Think Next. Now.

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 5/11/2018 8:33:45 PM
To: Smith, Maury [smith.maury@epa.gov]; Waldo, James V. [Waldo.James@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]; Morgan, Jennifer [morgan.jennifer@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; Henderson, Kertis [henderson.kertis@epa.gov]
Subject: RE: Follow-Up - IAM EMP Needs

Thanks, still waiting on logs from Paula (she replied but I haven't got any confirmation as of yet).

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Friday, May 11, 2018 4:33 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Christian,

It's adding/removing users from EMP security groups, see screenshot below.

Jennifer also tried adding Cindy's ID today to a couple of groups and got error:

Error while adding user Yanqian Fan to following group(s) in OID:

- EMP_FR_CONTACT_DATA_MANAGER
- EMP_FR_NATIONAL_ADMIN

You are here: Home » EMP Role Admin » User Profile

Home Print

Error while removing membership of user Jennifer Morgan from following group(s):

* EMP_FR_DATA_MANAGER

Deliberative Process / Ex. 5

Wadry

From: Leckner, Erik
Sent: Friday, May 11, 2018 4:17 PM
To: Waldo, James V. <Waldo.James@epa.gov>; Smith, Maury <smith.maury@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hi All

Logs are coming soon from Paula's team for prod. Once I receive, I will look at them.

Can you all please summarize what the issue is and when it last was attempted – I am aware of the thread below but have been working on other things today.

Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Friday, May 11, 2018 4:03 PM
To: Waldo, James V. <Waldo.James@epa.gov>; Smith, Maury <smith.maury@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hi J,

Joining in here. I will get the app logs from prod via Paula's team. Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Waldo, James V.
Sent: Friday, May 11, 2018 3:59 PM
To: Smith, Maury <smith.maury@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

That's not relevant to the application's group management function. I need application logs… what is happening when it throws the error?

James Waldo
Enterprise Identity & Access Management (EIAM)
General Dynamics Information Technology
ITS-EPA III - Supporting the US Environmental Protection Agency
79 TW Alexander Drive, Building 4401, P.O. Box 13668, Research Triangle Park, NC 27709
919.475.9581 | waldo.james@epa.gov | www.gdit.com
GENERAL DYNAMICS
Information Technology

From: Smith, Maury
Sent: Friday, May 11, 2018 3:23 PM
To: Waldo, James V. <Waldo.James@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

James Waldo
Enterprise Identity & Access Management (EIAM)
General Dynamics Information Technology
ITS-EPA III - Supporting the US Environmental Protection Agency
79 TW Alexander Drive, Building 4401, P.O. Box 13668, Research Triangle Park, NC 27709
919.475.9581 | waldo.james@epa.gov | www.gdit.com
GENERAL DYNAMICS
Information Technology

From: Smith, Maury
Sent: Friday, May 11, 2018 2:53 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Ed,

We are looking into this issue and will follow up ASAP. I was chatting with Jennifer on Skype about the issue this afternoon and she said she has a workaround by going directly into Oracle Access Manager to modify groups in the short term.

Maury

From: Campbell, Ed
Sent: Friday, May 11, 2018 1:55 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hey Maury, should we pull in J or Kertis here?

From: Morgan, Jennifer
Sent: Friday, May 11, 2018 1:54 PM
To: Smith, Maury <smith.maury@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hi Maury,

I get the same error: Error while removing membership of user Jennifer Morgan from following group(s):

- EMP_FR_DATA_MANAGER

Thanks,
Jennifer

From: Smith, Maury
Sent: Friday, May 11, 2018 1:35 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Thanks Jennifer,

Please try to modify group EMP_FR_DATA_MANAGER again and let me know the results.

Maury

From: Morgan, Jennifer
Sent: Friday, May 11, 2018 1:24 PM
To: Smith, Maury <smith.maury@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hi Maury,

Sure, here it is: https://emp.epa.gov/empadmin/userProfile.do

Thanks,
Jennifer

From: Smith, Maury
Sent: Friday, May 11, 2018 1:21 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Jennifer,

Can you give me the URL you are accessing when the error occurs? I can't see it in the screenshot.

Maury

From: Smith, Maury
Sent: Friday, May 11, 2018 9:32 AM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hi Jennifer,

I spoke to Cindy about the Prod issue last night and I am looking into it today,

Maury

From: Morgan, Jennifer
Sent: Friday, May 11, 2018 9:20 AM
To: Smith, Maury <smith.maury@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Good Morning,

Thanks Maury! I am able to log in with no issues and am able to add/remove myself from groups in DEV.

**Note: I am <u>not</u> able to add/remove myself from groups in PROD. This is the error message I get:

You are here: Home » EMP Role Admin » User Profile

Home Print

Error while removing membership of user Jennifer Morgan from following group(s):

- EMP_FR_DATA_MANAGER

User Profile

Deliberative Process / Ex. 5

Christian/Cindy - I'll plan to hopefully finish testing everything today and send you a summary of what I find.

Thanks,
Jenn

From: Smith, Maury
Sent: Friday, May 11, 2018 8:52 AM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Christian,

I was able to logon to waadev as your ID. Make sure you are using password Summer2018!

Maury

From: Leckner, Erik
Sent: Friday, May 11, 2018 8:02 AM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Maury,

Pls also check for account locked since you set credentials to the Summer… password and I cant login to waadev using the Summer… credentials either. Using Summer credentials I cant get into waadev as shown below. Note that my xeleckne credentials still work and I see below but I cant login with eleckner (the username that we migrated to in the Maury/Cindy sync.

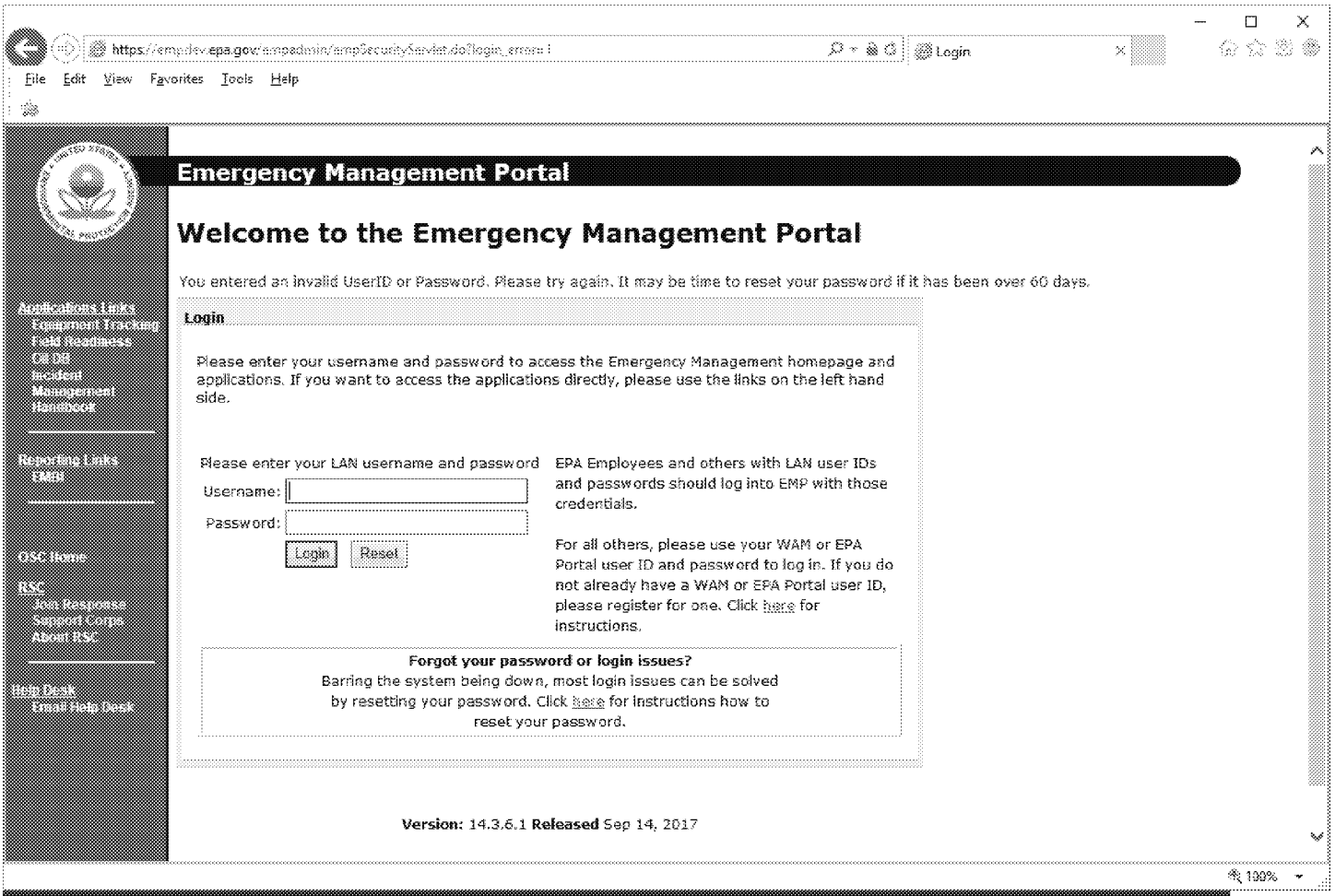
Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Friday, May 11, 2018 7:45 AM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs
Importance: High

Hello Maury /Cindy

(waking up in middle of California night). [redacted] as eleckner after the update. Please fix asap. Thank you.



[redacted]
gov.epa.commonframework.security.OriaAuthenticationProvider.retrieveUser(OriaAuthenticationProvider.java:139)
org.springframework.security.authentication.dao.AbstractUserDetailsAuthenticationProvider.authenticate(AbstractUserDetailsAuthenticationProvider.java:129)
Christian Leckner
Principal Engineer
ITS-EPA | CSRA

San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Friday, May 11, 2018 2:47 AM
To: Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

I just run both user and group sync process in Dev database. I logged in as 'xyfan' and searched my other account 'yfan'. The result showed on screen. Then I assigned "emp admin" role to 'yfan' and it succeeded. So now everything works as expected in Dev.

Thanks!
Cindy

From: Smith, Maury
Sent: Thursday, May 10, 2018 10:06 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Cindy,

Update users xml export from Dev is attached.

Maury

From: Fan, Cindy (Yanqian)
Sent: Thursday, May 10, 2018 9:21 PM
To: Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Maury,

I will also need OID user export XML file as well. The previous one you sent me only included 3 accounts. But below x-account also are in Dev OID. I will need a clean export user file from Dev.

Thank you!!
Cindy

From: Smith, Maury
Sent: Thursday, May 10, 2018 9:07 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: Re: Follow-Up - IAM EMP Needs

Cindy,

See my notes below about how the x accounts are encoded in the xml file.

Maury

On May 10, 2018, at 5:53 PM, Smith, Maury <smith.maury@epa.gov> wrote:

Also note your external usernames will not appear as xyfan, xeleckner, or xjmorgan in the file.

Deliberative Process / Ex. 5

From: Smith, Maury
Sent: Thursday, May 10, 2018 5:40 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Cindy,

The Dev groups xml file is attached.

Maury

From: Fan, Cindy (Yanqian)
Sent: Thursday, May 10, 2018 1:17 PM
To: Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hi Maury,

Did you extract group xml file from Dev OID or from Staging OID? Somehow I see many redundant accounts under each group. Could you please ensure the xml file extracted from Dev OID?

Thank you!
Cindy

From: Smith, Maury
Sent: Thursday, May 10, 2018 12:20 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Cindy,

The groups xml file is attached.

Maury

From: Fan, Cindy (Yanqian)
Sent: Thursday, May 10, 2018 12:06 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>; Smith, Maury <smith.maury@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hi Jenn,

I am still waiting for group XML file from Maury. You account is not ready to use in Dev now. Yes, once I run the user and group sync, our accounts shall work properly.

Thanks!
Cindy

From: Morgan, Jennifer
Sent: Thursday, May 10, 2018 12:03 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Smith, Maury <smith.maury@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hey Cindy,

I am testing in EMP Admin now and it looks like my group ownerships in DEV match my "jmorga02" account in Production, but I am missing my memberships in pretty much all the groups in my DEV account and I get an error when I try to add myself to any groups in DEV. Will the sync fix this issue?

Thanks,
Jenn

From: Fan, Cindy (Yanqian)
Sent: Thursday, May 10, 2018 9:40 AM
To: Smith, Maury <smith.maury@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Thank you very much Maury!! By any chance, could you please send me the group XML file this morning? The Sync process involves both user account and group assignment. Without group XML file, the OID sync won't change the records in our database.

Very appreciate your help!!

Cindy

From: Smith, Maury
Sent: Thursday, May 10, 2018 9:34 AM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: Re: Follow-Up - IAM EMP Needs

Hi Cindy,

Group membership has been updated. You should have the user xml file from my email last night. I'll get you the group xml file later today.

Maury

On May 10, 2018, at 9:23 AM, Fan, Cindy (Yanqian) <fan.yanqian@epa.gov> wrote:

> Hi Maury,
>
> In Dev OID, could you please add below three accounts in two groups: "EMP_EMPADMIN_ADMINISTRATOR" and "OEM_GENERAL"?
>
> eleckner
> yfan
> jmorga02
>
> After above step, please send me two sets of XML export file: one is from OID user and other one is from OID group. Thank you!!
>
> Cindy
>
> **From:** Smith, Maury
> **Sent:** Thursday, May 10, 2018 8:45 AM
> **To:** Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
> **Cc:** Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
> **Subject:** RE: Follow-Up - IAM EMP Needs
>
> Hi Erik,
>
> I don't see any existing Dev accounts (ex: xeleckner or xyfan) in these groups. I'm holding for feedback from Cindy.
>
> Maury
>
> **From:** Leckner, Erik
> **Sent:** Thursday, May 10, 2018 2:16 AM
> **To:** Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
> **Cc:** Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen

<Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hello Maury

I tried getting and I received the following error:

Welcome to the Emergency Management Portal

Top of Form

ERROR : User : eleckner must have either OEM_GENERAL or EPA_EMPLOYEE group membership.

Bottom of Form

Can you please add the new account of mine with OEM_GENERAL or EMP_EMPLOYEE group memberships?

I think that this will apply to all.

Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Wednesday, May 9, 2018 11:23 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Christian and Cindy,

I have imported the following internal EPA accounts in Dev with temporary password Summer2018! (case sensitive):
eleckner
yfan
jmorga02

The XML file containing information for these 3 users is attached.

Maury

From: Leckner, Erik
Sent: Wednesday, May 9, 2018 4:44 PM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>

Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Thanks Maury and yes not only Cindy and Jennifer but myself as well of course – I need to be first if anyone

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Wednesday, May 9, 2018 4:42 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

That's the end game I'm working on that piece as well. I'll ping you when Cindy's regular account is in place. I'll also bring over Jennifer Morgan's account.

From: Leckner, Erik
Sent: Wednesday, May 9, 2018 4:40 PM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hello Maury

Aside from Cindy, will you be doing this for another 99 users?

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Wednesday, May 9, 2018 4:37 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

One more suggestion to keep things moving in the short term. I can export Cindy's individual account from staging and import into Dev so her regular account is available. Would that help with testing sync process for group assignment on your end? End game is to export/import a subset of users from staging for more robust Dev testing.

From: Leckner, Erik
Sent: Wednesday, May 9, 2018 3:41 PM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Wait a moment on that – I want it to work properly.

I am giving her some search queries in the code (and see where she goes from that). I'd rather have it broken for a short bit o we can detect what's missing from your checklist of action items.

Is it possible to give us a checklist of things you do on your end that we need to ensure gets done? Just high level action items.
Thanks
Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Wednesday, May 9, 2018 3:39 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Christian,

In the short term will adding Cindy's ID to the EMP_EMPADMIN_ADMINISTRATOR manually on my end help?

Maury

From: Leckner, Erik
Sent: Wednesday, May 9, 2018 3:37 PM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Thanks Maury

We need **all** things working for empdev to be usable for our dev purposes and we need them asap. Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Wednesday, May 9, 2018 3:27 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Cindy and Christian,

J was working on importing users into Dev last week and that will probably be quickest approach to resolving this issue. He's been out of office for a few days but I will reach out to him to see if I can help get this going.

Maury

From: Fan, Cindy (Yanqian)
Sent: Wednesday, May 9, 2018 3:21 PM
To: Smith, Maury <smith.maury@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Maury,

The issue we face now is related to OID sync. Since the sync process is off now, we experience the data discrepancy in Dev. Me and Christian are still investigating…

Maury, could you please export the OID XML file from Dev OID? I may have to manually run it in our Dev database to make our account working.

Thanks!
Cindy

From: Smith, Maury
Sent: Wednesday, May 9, 2018 2:12 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Christian,

Your xeleckne ID was not listed as an owner of the EMP_EMPADMIN_ADMINISTRATOR security group. I added you as an owner please try to add Cindy's ID again.

Maury

From: Leckner, Erik
Sent: Wednesday, May 9, 2018 2:06 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Note that when I tried to add that group to your lanid (v xlanid) I received the following:
<image001.png>

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Wednesday, May 9, 2018 2:04 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hello Cindy
I had to search by your name since your lanid does not come up with the x'd lanid.

Q: Have you worked that out with the IAM team and how you intend to map prod/stage lanids to dev x'd lanids?

<image002.png>

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Wednesday, May 9, 2018 1:58 PM
To: Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen

<Mccarthy.Colleen@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

I am able to login empdev.epa.gov now. Thanks!

Christian, can you please assign "EMP_EMPADMIN_ADMINISTRATOR" to my account 'xyfan'? Thanks!

From: Smith, Maury
Sent: Wednesday, May 9, 2018 1:49 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hi Jennifer,

I completed approval for EMP OSWER Web Community Access. This should resolve login issues mentioned by Christian this afternoon as well.

Maury

From: Morgan, Jennifer
Sent: Wednesday, May 9, 2018 10:36 AM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Thanks Maury – no problem! We both also just submitted EMP OSWER Web Community Access requests for our DEV portal ID's – can you approve those as well?

Thanks,
Jennifer

From: Smith, Maury
Sent: Tuesday, May 8, 2018 5:28 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Jennifer and Cindy,

Your DEV accounts have been approved and are available (xjmorgan and xyfan). Sorry for the delay.

Maury

From: Morgan, Jennifer
Sent: Monday, May 7, 2018 2:24 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Smith, Maury <smith.maury@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hello,

Cindy Fan & myself just submitted our self-registrations on the DEV portal. I believe we need approval from Rob/James/Maury next?

Thanks,
Jennifer

From: Leckner, Erik
Sent: Saturday, May 5, 2018 4:49 PM
To: Waldo, James V. <Waldo.James@epa.gov>; Smith, Maury <smith.maury@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs
Importance: High

Hello James and Maury,

This has happened several times to the empdev server over the past couple of weeks.

Application Development is on the West Coast and it is also used by all members of the EMP team.

Once the Access Manager has this error***, development is shut out of any work for several days* on empdev** (from past experience the last time it had happened). Is there away that we can have this auto-fixed using SNMP Monitoring and auto restarting, etc?

Thanks in advance.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Morgan, Jennifer
Sent: Saturday, May 5, 2018 10:59 AM
To: Leckner, Erik <Leckner.Erik@epa.gov>
Cc: Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hello,

I am getting the following error message when I try to register for an account in WAM DEV:

Oracle Access Manager Operation Error

The WebGate plug-in is unable to contact any Access Servers.

Contact your website administrator to remedy this problem.

I've tried in both IE & Google Chrome and get the same error in both…any ideas?

Thanks,
Jennifer

From: Leckner, Erik
Sent: Friday, May 4, 2018 3:17 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>
Subject: FW: Follow-Up - IAM EMP Needs

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Waldo, James V.
Sent: Thursday, March 29, 2018 4:59 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Ferko, Dan <Ferko.Daniel@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Cc: Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Here is the link to register for an account in WAM Dev.

https://waadev.epa.gov/waa/selfregistration/index.do

User this info for the EPA Sponsor:
Mary Lee
Lee.Mary@epa.gov
202-564-1234

James Waldo
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency
CSRA, Inc.
79 TW Alexander Drive, Building 4401, Research Triangle Park, NC 27709
Telephone: 919.475.9581 | waldo.james@epa.gov | www.csra.com

<image003.png>
Think Next. Now.

-----Original Appointment-----
From: Campbell, Ed
Sent: Tuesday, March 27, 2018 3:41 PM
To: Campbell, Ed; Waldo, James V.; Smith, Maury; Leckner, Erik; Ferko, Dan; Madhavan Nair Kamala Devi, Rakhi
Cc: Henderson, Kertis
Subject: Follow-Up - IAM EMP Needs
When: Thursday, March 29, 2018 4:30 PM-5:00 PM (UTC-05:00) Eastern Time (US & Canada).
Where: Conference Call

Jay / Maury,

Christian would like to follow-up this week (we are about to receive the EMP Dev server, presumably within 24 hrs)

1. IAM Setup of Dev Server to be identical to Staging
2. Procedures / Protocols Christian / Rakhi should follow

4:30 on Thursday is the only time we are all available for the remainder of the week – but this is important, we really need to make sure we can hit the ground running with this Dev server.

Thanks.

Conference Line/Code / Ex. 6

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 4/13/2018 9:19:02 PM
To: Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Smith, Maury [smith.maury@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]; Page, Alison [Page.Alison@epa.gov]; Waldo, James V. [Waldo.James@epa.gov]
Subject: RE: Db Authorization User/Group Synchronization

Note that Maury responded with:

There are 30 groups in the DEV and Staging environments prefixed with EMP_* so the two environments appear to match

Maury and I referring now to the user group/lanids, I believe.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Friday, April 13, 2018 5:16 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Smith, Maury <smith.maury@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: Db Authorization User/Group Synchronization

Hmm…If the users account were replicated from Staging, our records should be existed in Dev OID.

Maury, do you see any user account under any EMP group in DEV OID?

Thanks!
Cindy

From: Leckner, Erik
Sent: Friday, April 13, 2018 5:12 PM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: Db Authorization User/Group Synchronization

Hi Maury

Great! Others will need to register for it as well, and they will also need to be approved. Essentially involved on the project so they can view what's up on empdev (non developers can view the running apps and make decisions based on it – new JIRA tickets, approve of new changes, etc).

Christian Leckner

Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Friday, April 13, 2018 5:08 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: Db Authorization User/Group Synchronization

No need to register again let me see if I can find it and approve.

Maury

From: Leckner, Erik
Sent: Friday, April 13, 2018 5:07 PM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: Db Authorization User/Group Synchronization

Yes, I did that day of our meeting. I can do it again, if you'd like. Please advise. Thanks!

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Friday, April 13, 2018 5:02 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: Db Authorization User/Group Synchronization

I see your account in staging but not dev. Did you register at https://waadev.epa.gov/waa/selfregistration/index.do?

From: Leckner, Erik
Sent: Friday, April 13, 2018 4:45 PM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: Db Authorization User/Group Synchronization

Hello Maury

Please do. We need the individual EMP users such as eleckner (especially myself early on since I am doing the initial setup). I submitted a community access request that day we had our last meeting together.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Friday, April 13, 2018 4:44 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: Db Authorization User/Group Synchronization

Hi Cindy and Christian,

There are 30 groups in the DEV and Staging environments prefixed with EMP_* so the two environments appear to match. I'm not sure if all of the individual EMP users have been synchronized to Dev. I will check with J and confirm next week.

Maury Smith
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency
General Dynamics Information Technology
79 TW Alexander Drive, Building 4401, Research Triangle Park, NC 27709
Office: 919.200.7305 | Mobile: 919.308.4345 | smith.maury@epa.gov | www.gdit.com

GENERAL DYNAMICS
Information Technology

From: Leckner, Erik
Sent: Friday, April 13, 2018 3:28 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Smith, Maury <smith.maury@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: Db Authorization User/Group Synchronization

Hello Maury,

Can you please confirm?

Thanks!

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Thursday, April 12, 2018 4:16 PM
To: Smith, Maury <smith.maury@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Leckner, Erik

<Leckner.Erik@usepa.onmicrosoft.com>; Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: Db Authorization User/Group Synchronization

Hi Maury,

One more thing I like to confirm with you: in you new DEV OID system, did all the users and their assigned groups replicated from staging environment? It is important for our EMP application. We need these users exist in DEV OID. Then our OID sync process won't flag them to inactive.

Please let me know if you have any question.

Thank you!!

Cindy Fan
Oracle Developer, Oracle DBA
CSRA Inc.

From: Smith, Maury
Sent: Thursday, April 12, 2018 10:32 AM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>
Subject: RE: Db Authorization User/Group Synchronization

Hi Cindy,

We will setup the file sync for you in Dev next week hopefully by Wednesday at the latest. I'll follow up ASAP next week.

Maury Smith
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency
CSRA, Inc.
79 TW Alexander Drive, Building 4401, Research Triangle Park, NC 27709
Office: 919.200.7305 | Mobile: 919.308.4345 | smith.maury@epa.gov | www.csra.com

CSRA
Think Next. Now.

From: Fan, Cindy (Yanqian)
Sent: Thursday, April 12, 2018 9:28 AM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Smith, Maury <smith.maury@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>
Subject: RE: Db Authorization User/Group Synchronization

Hmm…I just checked EMPDEV database table and still didn't find OID user & group XML files coming last night.

Hi Maury,

In staging and production environment, everything night EMP database receives two XML files from OID system. The XML files are exported from OID system and inserted into EMP database tables by a scheduled nightly job which managed by WAM group. Could you please replicate the same process in DEV environment? Here is the EMPDEV database information. Please let me know if you have any question. Thank you!!

Deliberative Process / Ex. 5

Cindy Fan
Oracle DBA, Oracle Developer
CSRA Inc.

From: Leckner, Erik
Sent: Wednesday, April 11, 2018 7:28 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Smith, Maury <smith.maury@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>
Subject: Db Authorization User/Group Synchronization
Importance: High

Hello Cindy and Maury,

Maury notified us that he has completed all the steps up to validation between the Apache httpd (empdev's web server) - so if you could please work together to ensure that auth sync script to db is in place and operational.

Middleware is still working on getting their portion up on the empdev server, fyi.

Thanks in advance.

Best regards,

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 5/14/2018 6:46:25 PM
To: Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Morgan, Jennifer [morgan.jennifer@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: EMP Home Page

Cindy

Are there other places that the database is not the same for dev=staging?

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:46 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Wait, id rather have it broken for abit

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:45 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Actually it's not related to user role. If we like to show the tabs in staging and Dev, I just copy the table entries from prod to staging/dev. Let me try to copy data in Dev now.

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:43 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

So you're saying me as a regular user sees it on prod and not on staging/dev.

How do we get it to be the same? What is the requirements for a user to have it and not have it? Apparently the dev db based on staging sees the same page different…

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:42 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

After each release, Salient usually set up a training call for user to learn the new function/new feature in application.

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:40 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Hi Cindy

Can you explain that statement

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:39 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

I run the query and get following result:

Dev: return null.
Staging: return null.
Production: return tab name: Demo/Practice Apps, Emergency Management

Probably it's for user to access training instance through production home page.

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:31 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Hi Cindy

Can you run this query on production staging and dev? (dev=staging, right). Apparently in [redacted], they joked and said it needed refactoring.. ☺

[redacted]

Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:28 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Coming from the DAO (database related) - shall update soon

@PostConstruct

Deliberative Process / Ex. 5 ;

Deliberative Process / Ex. 5

}

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:24 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Ok.

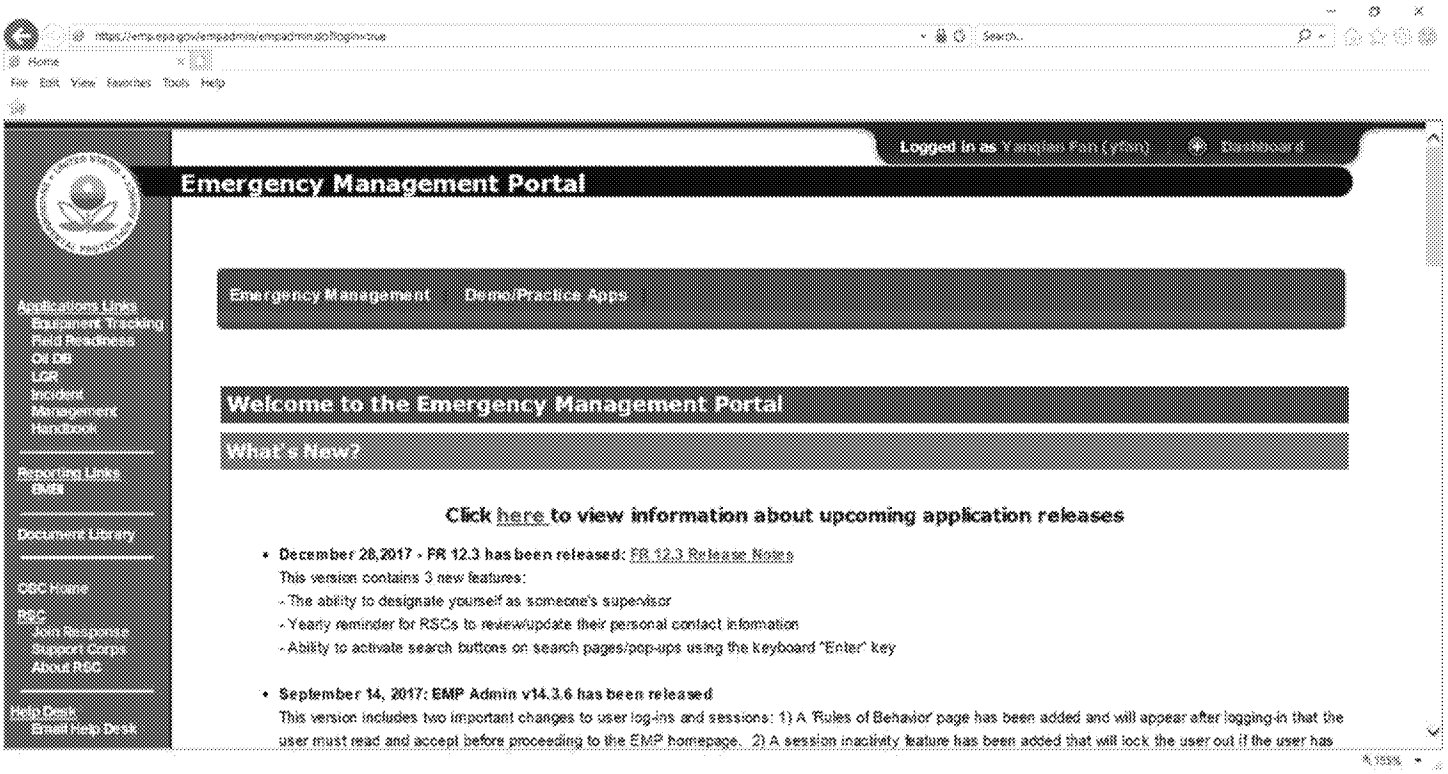
From: Leckner, Erik
Sent: Monday, May 14, 2018 2:23 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

So staging of yours does not have it either.. exploring how it makes it over to prod but was not on staging -ill find the details soon.. ☺

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:22 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Sorry. Just send it now:



From: Leckner, Erik
Sent: Monday, May 14, 2018 2:18 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

You sent me staging and staging ☺

By the way in prod it has this code, and in dev it doesn't: it may be a config thing, file thing, etc. – for dev it has no list items whereas on prod it does, so im exploring whether it's a file thing or a config thing..

Deliberative Process / Ex. 5

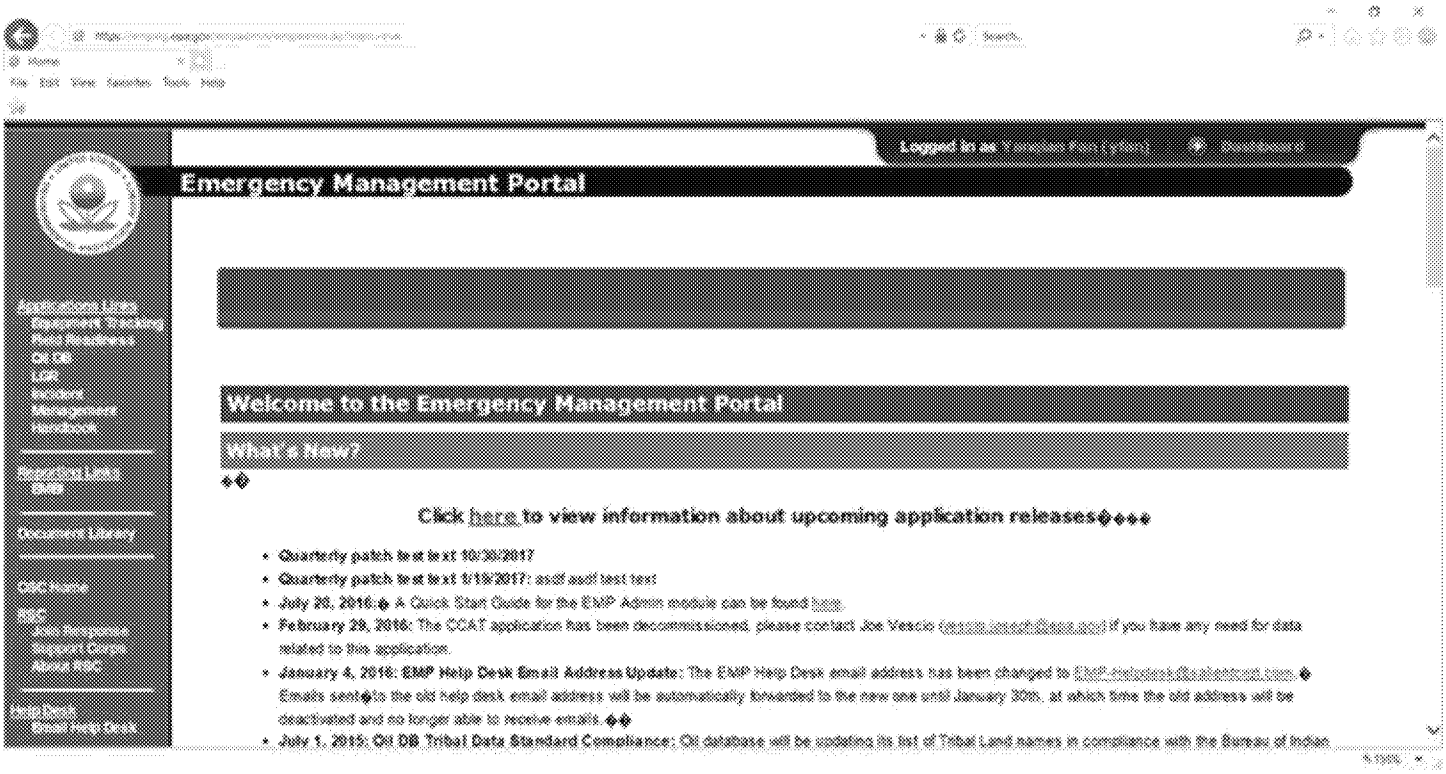
<a

Deliberative Process / Ex. 5

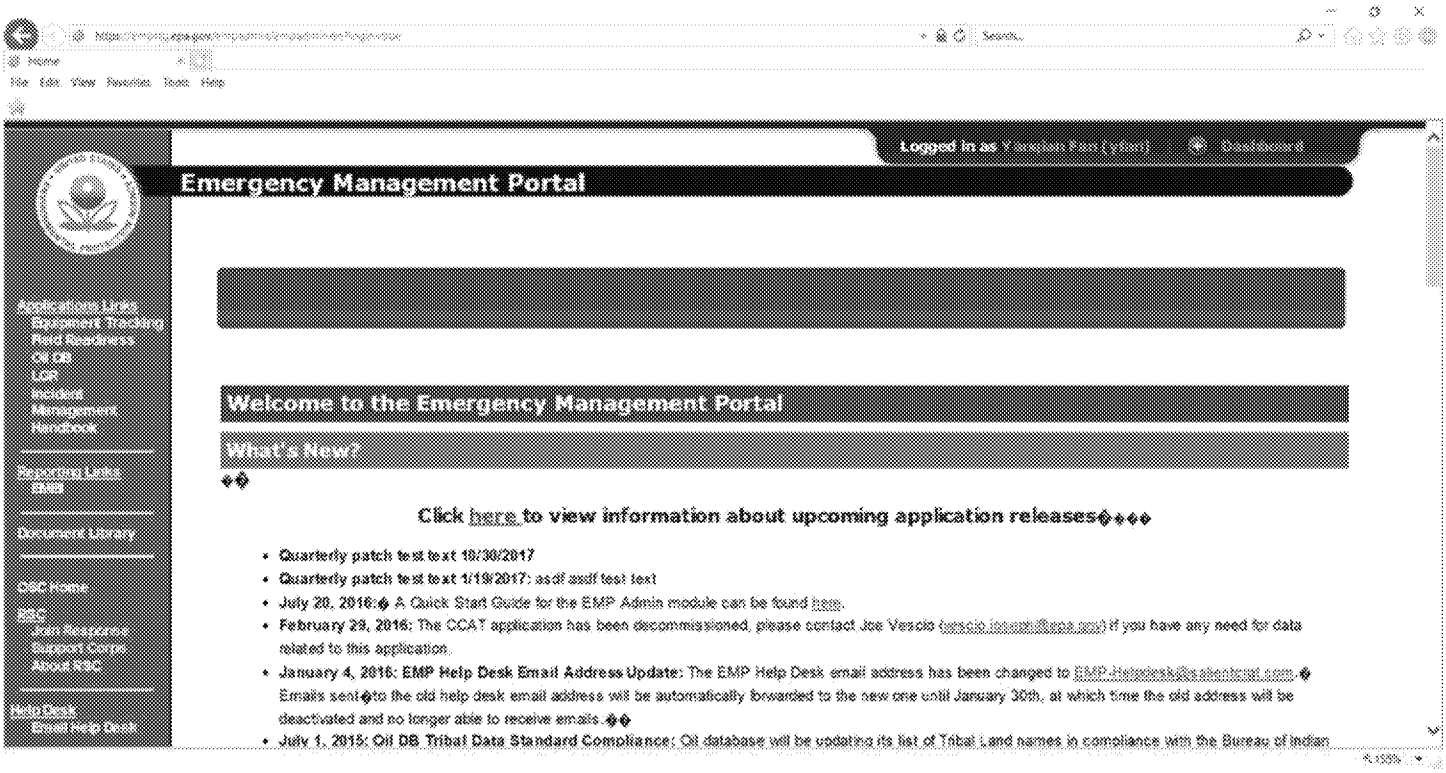
Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:16 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Staging:



Prod:



From: Leckner, Erik
Sent: Monday, May 14, 2018 2:13 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

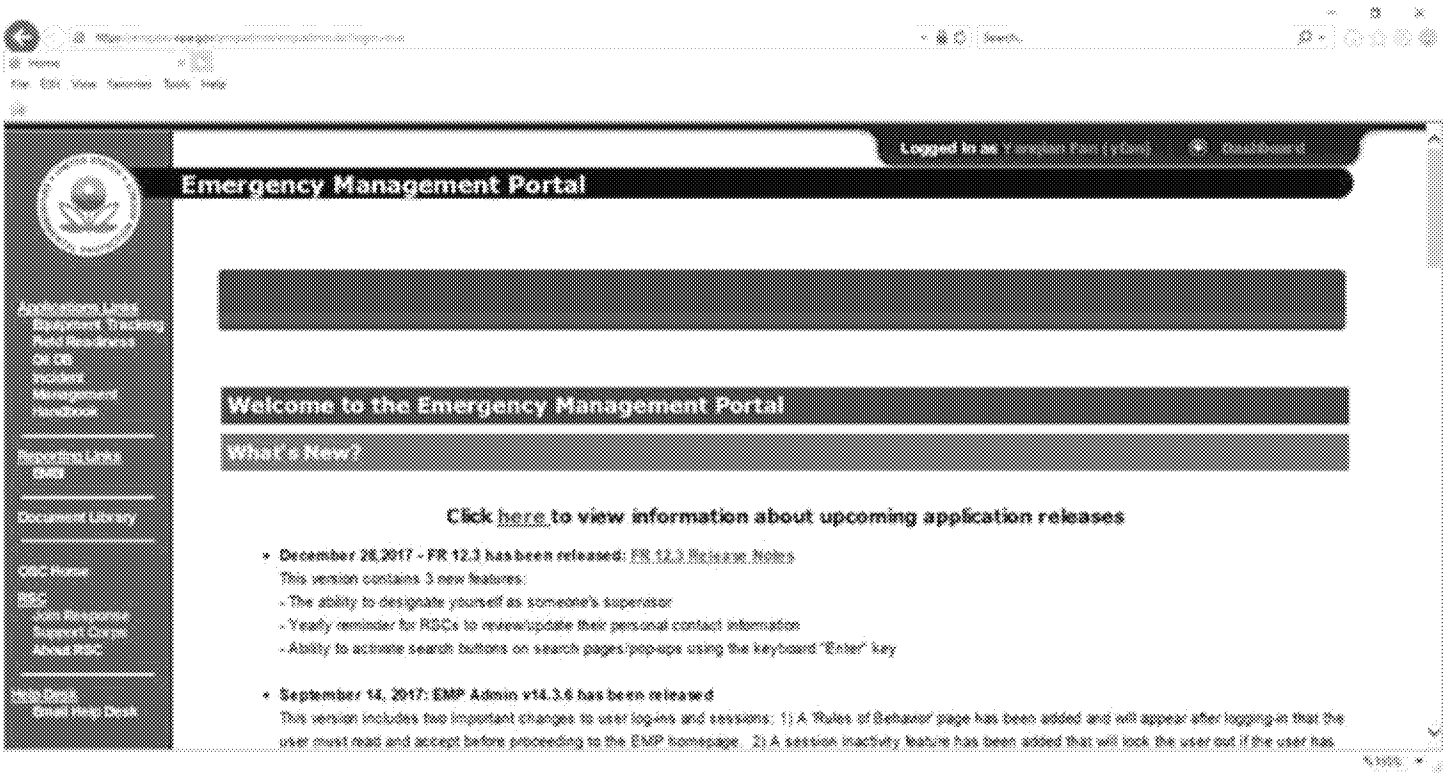
And on production and staging .. ☺

Sorry… ☺

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:13 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Sure. Here is from my screen.



From: Leckner, Erik
Sent: Monday, May 14, 2018 2:11 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Shall do – please screen capture the emp home page, and Jennifer, please do the same. Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:09 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Hi Christian,

Hmm…I am not clear what user group and what table being used for showing tab in EMP home page. If you find any information, please let me know.

Thanks!
Cindy

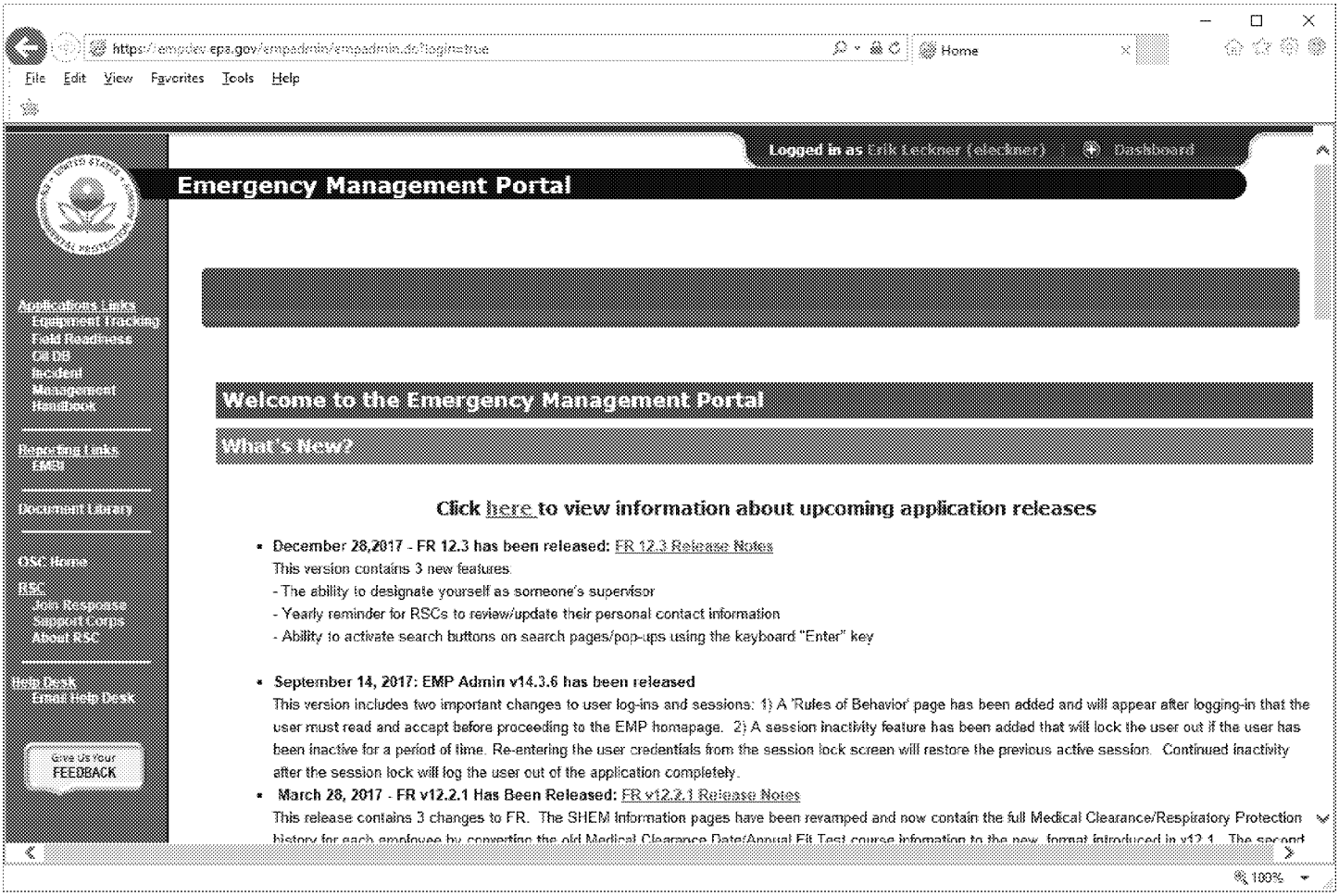
From: Leckner, Erik
Sent: Monday, May 14, 2018 2:01 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: EMP Home Page

Hi Cindy and Jennifer

Jennifer when you get the pages, do you modify the tab menus? Could you please send a screen shot of what you do have on dev?

Cindy – is there special group roles that are required for the pageview's menu tabs?

Me - exploring the code for this pageview with menu tabs (it's dynamically constructed and saved to the database).



Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 5/7/2018 8:13:59 PM
To: Henderson, Kertis [henderson.kertis@epa.gov]
CC: Smith, Maury [smith.maury@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Waldo, James V. [Waldo.James@epa.gov]; Alla, Vijay [Alla.Vijay@epa.gov]; Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: REGISTER HERE

Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, May 7, 2018 4:12 PM
To: Henderson, Kertis <henderson.kertis@epa.gov>
Cc: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Alla, Vijay <Alla.Vijay@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: REGISTER HERE

Hi Kertis

Also is there something different about Deliberative Process / Ex. 5 WAM configuration that the issues are occurring on those related services versus empstg, emp, etc?

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, May 7, 2018 4:07 PM
To: Henderson, Kertis <henderson.kertis@epa.gov>
Cc: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Alla, Vijay <Alla.Vijay@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: REGISTER HERE

Hi Kertis,

Thanks – please keep at least Ed and myself updated on the progress so we can come up with contingency plans on our end for development being stopped due to WAM outages, etc.

I cannot get into any application server now (I was able to earlier for a short time period and now I am receiving network errors from WAM): see [redacted] from one of the log files below:

Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Henderson, Kertis
Sent: Monday, May 7, 2018 4:01 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>
Cc: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Alla, Vijay <Alla.Vijay@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: REGISTER HERE

Christian,

We're not going to do anything to the old service until we retire it.

The next step in the process that we have planned is to meet with the app owner to discuss this transition. That meeting will involve the app owner, WAM team, and the NCC rep. That meeting will more than likely result in the request for an LOE for development effort to migrate from the old WAM service to the new version. I don't know for sure about EMP, but I would expect that might include moving complex access policies from the WAM side to the app side. J will be able to fill everyone in when he returns.

In short, we're putting all of our effort into implementing the latest version of the WAM software.

Kertis Henderson
Manager, WAM/EIAM
ITS-EPA III Infrastructure Support and Application Hosting (TO 2)
CSRA (a GDIT company, contractor to the U.S. EPA)
79 TW Alexander Drive, Building 4401 - 479, Research Triangle Park, NC 27709
Office: (919) 335-3274
Henderson.Kertis@epa.gov

From: Leckner, Erik
Sent: Monday, May 7, 2018 3:54 PM
To: Henderson, Kertis <henderson.kertis@epa.gov>
Cc: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Alla, Vijay <Alla.Vijay@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: REGISTER HERE

Hello Kertis,

Thank you for the update and your prompt attention to the matter. It would be great if you can me updated on any discoveries that you find.

Is there a way that your team can have a temporary process in place that whenever the IAM services are down, that they can be restarted (even if it requires a notification from the EMP development team)?

No application server was able to authenticate with the IAM services since Friday when it occurred, and I was unable to perform the work that was required (I am in the process of working with the source code from Salient CGRT before they left the EMP project so that production compiled code matches that which we received from Salient CGRT and so I will be frequently using the empdev servers this week).

Thank you once again.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Henderson, Kertis
Sent: Monday, May 7, 2018 3:47 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>
Cc: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Alla, Vijay <Alla.Vijay@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: REGISTER HERE

Christian,

The current WAM software is old, and we're replacing it. We have no plans to do any new development or monitoring on the old system. We're working on implementing new versions of the system, and we plan to have better monitoring when it's done.

We had a general outage of the WAM software recently, and we're looking for a root cause. It's unfortunate that we may not be able to find that cause, as the software is pretty old. The implementation of the latest version of the software packages used by WAM will certainly help both the stability of the service and the ability to troubleshoot and resolve issues of this type.

Kertis Henderson
Manager, WAM/EIAM
ITS-EPA III Infrastructure Support and Application Hosting (TO 2)
CSRA (a GDIT company, contractor to the U.S. EPA)
79 TW Alexander Drive, Building 4401 - 479, Research Triangle Park, NC 27709
Office: (919) 335-3274
Henderson.Kertis@epa.gov

From: Leckner, Erik
Sent: Monday, May 7, 2018 2:04 PM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Alla, Vijay <Alla.Vijay@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: REGISTER HERE

Hello Maury

Could you please explain to me what had happened to the Access server since Friday?

Also, could you please put it on a SNMP event/trap system so that a restart is performed in case of error? Would it be possible to also be put on the SNMP alert email list so I receive a notification whenever it is down?

Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Monday, May 7, 2018 10:25 AM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Alla, Vijay <Alla.Vijay@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: REGISTER HERE

Cindy,

Please try logon again and let me know results.

Maury

From: Fan, Cindy (Yanqian)
Sent: Monday, May 7, 2018 9:09 AM
To: Smith, Maury <smith.maury@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: REGISTER HERE

Maury, thanks for the help!

From: Smith, Maury
Sent: Monday, May 7, 2018 8:49 AM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: REGISTER HERE

Hi Cindy and Christian,

I'm looking into this error this morning and will follow asap.

Maury Smith
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency
General Dynamics Information Technology
79 TW Alexander Drive, Building 4401, Research Triangle Park, NC 27709
Office: 919.200.7305 | Mobile: 919.308.4345 | smith.maury@epa.gov | www.gdit.com

GENERAL DYNAMICS
Information Technology

From: Fan, Cindy (Yanqian)
Sent: Monday, May 7, 2018 7:21 AM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Smith, Maury <smith.maury@epa.gov>
Subject: RE: REGISTER HERE

Hi James/Maury,

When you get a chance, could you please take a look at this issue? This was the error I got when I clicked the link

Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

Thank you!!

Cindy

From: Leckner, Erik
Sent: Friday, May 4, 2018 5:30 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: REGISTER HERE
Importance: High

From: Waldo, James V.
Sent: Thursday, March 29, 2018 4:59 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Ferko, Dan <Ferko.Daniel@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Cc: Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Here is the link to register for an account in WAM Dev.

Deliberative Process / Ex. 5

User this info for the EPA Sponsor:
Mary Lee
Lee.Mary@epa.gov
202-564-1234

James Waldo
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency
CSRA, Inc.
79 TW Alexander Drive, Building 4401, Research Triangle Park, NC 27709
Telephone: 919.475.9581 | waldo.james@epa.gov | www.csra.com

CSRA
Think Next. Now.

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 4/13/2018 9:18:00 PM
To: Thomas, Rob [Thomas.Rob@epa.gov]
Subject: RE: Group emp on staging access for Personal Privacy / Ex. 6 Rakhi

Hi Rob,

Note several things:

a) Deliberative Process / Ex. 5 matched staging
b) I requested production files (deployed war files) and received it. That is what I put up on empdev along with sma from staging. What Paula does I shall soon see (if she switched it all to staging, etc). She is currently working on it.
c) Maury is granting me the community access - I requested that two weeks ago. Once Paula and Maury finishes their work, I can work off running tomcat instances, apache httpd web server, modsecurity, and have community access which I applied for weeks ago.
d) Rest assured, I will provide all findings to you before I freeze the code into Subversion (I installed it, configured it, and once I have the dev server to work with, I can do the analysis which determines what should be used, albeit we should really have the official source code repository with the proper tags/branches, or trunk version of what was deployed where.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Friday, April 13, 2018 5:06 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: Group emp on staging access for Personal Privacy / Ex. 6 Rakhi
Importance: High

Hello Rob,

Glad you kept Ed in the loop. I believe they don't want you and Ed to find out what Salient-CRGT were doing. Understand we are billed by NCC, the extra stuff S-CRGT created the extra stuff OEM paid for, that's unnecessary to do.

I am not sure why they would not want us to know – after all, we are picking up where they had left off. Meanwhile progress from NCC/Paula/LeAnn is being made, just not yet finalized. Permissions were reset to read except for keys and dev was added to group emp on staging.

I think when you say ***"comprehensive forensic analysis"*** *it may cause some discomfort…you could be picking them apart. I concur with you and Ed that you all should have the same rights if not more as the previous contractor i.e. "they were the ones to decide/develop/create the files/apache deployments/httpd/modsecurity in the first place".*

I did analysis on what groups the dev teams were part of, etc. – even though I know already what groups, permissions which we need to have regardless (which match for some things on staging from previous dev team at

Salient – their lanids were still part of the emp group, for example). Those permissions were requested early on in Feb, March, etc and finally we just had to get it once we got the new dev server. Recently, upon a discussion with Ed/Ali and LeAnn based on my request once again, NCC/Paula/Dan finally added me to the emp group on staging and she changed the permissions so we have read access now by my request.

*Lastly, Dan's comment "**thinking we want things set up in EMP staging similar to how it was when Salient was the developer**" Is NOT what we will do. I think Ed and you understand that... after we get all we need from NCC will re-platform the Dev, Staging, & Production environments. Thanks.*

Yes, you are correct – that is NOT what we will do (on empdev it should be prod so then I build and deploy on empdev we can compare to prod, regardless of where they were on staging). Later focus on what's on staging although sma by default will be compared with staging since it never made it over to prod.

What Salient provided us was one local dev code base (local sandbox from a developer's laptop) without the master repository. A repository has all the branches, tags, and the main trunk. Each brank/tagged release is what one deploys off of (or they deploy off whatever's current on the trunk). So Salient should have provided us with their repository.

According to Cindy, Salient had an internal meeting after being cut out for future dev, where the Salient dev team/mgt team had wondered when EPA/CSRA would request the repository. No one inquired about it from CSRA/EPA, and so they didn't go the extra step in providing it. Also, Cindy said that they would keep the repo around for 6 months. Ed made that request recently. I requested this early on in Feb in all team meetings (Tues, Wed, and Thurs mtgs) and in email. We're still within the 6 months, so I think if you escalate this over to them, we could potentially get it.

I requested the repository once I had access to what they had provided in Feb – and I was told in our meetings/emails that Salient might not be giving us the repository upon request. I requested the repository several times on different occasions.

So once we have our empdev finished from NCC/Paula/LeAnn, then I could run what I build locally/deploy onto empdev and test - as it requires integration with IAM that can only be done on a server or we would need static ip addresses for laptops for Oracle's IAM services (server, proxy, webgate).

So the code provided could be one of the following (outside of Deliberative Process / Ex. 5 which match after being built locally and compared with already compiled code on staging):

a) the code provided was staging's most recent deployment;
b) the code provided was was production's most recent deployment;
c) the code was neither (a) or (b) in its entirety and had additional features/code that was developed after the most recent deployment to staging and prod;
d) a combination of (a) and (b);
e) a combination of (a), (b) and (c);
f) a combination of (a) and (c); or
g) a combination of (b) and (c)

Best,

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Friday, April 13, 2018 4:20 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Group emp on staging access for Personal Privacy / Ex. 6 Rakhi

Hi Christian.

Glad you kept Ed in the loop. I believe they don't want you and Ed to find out what Salient-CRGT were doing. Understand we are billed by NCC, the extra stuff S-CRGT created the extra stuff OEM paid for, that's unnecessary to do.

I think when you say **"comprehensive forensic analysis"** it may cause some discomfort…you could be picking them apart. I concur with you and Ed that you all should have the same rights if not more as the previous contractor i.e. "they were the ones to decide/develop/create the files/apache deployments/httpd/modsecurity in the first place".

Lastly, Dan's comment "thinking we want things set up in EMP staging similar to how it was when Salient was the developer" Is NOT what we will do. I think Ed and you understand that…after we get all we need from NCC will re-platform the Dev, Staging, & Production environments. Thanks.

Rob

From: Leckner, Erik
Sent: Thursday, April 5, 2018 5:17 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: Group emp on staging access for Personal Privacy / Ex. 6, Rakhi

Absolutely. This has gone off board. I had to circle with Ed at least a dozen times to get Paula to do anything for us.

Recall the logs.

The other day, Paula thought you didn't know what Deliberative Process / Ex. 5 instances were and I had to correct her.

The Personal Privacy / Ex. 6 thing the past.

Paula has a habit of circumventing the issues altogether and reposing questions to others. I can't even fathom who would want to look at Java logs than Java developers.

Fortunately, I now have root and Personal Privacy / Ex. 6 on dev so for full control on dev we will be OK.

Now IAM will be finishing soon with dev IAM, then Paula's team will at the very least be involved with the first install to match precisely what's on stage/prod. Some of the files/directories are hidden, so I have been working on getting that in the past several days.

Never used LOL in an email – here goes my first one. LOL. ☺

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Thursday, April 5, 2018 5:10 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Group emp on staging access for Personal Privacy / Ex. 6, Rakhi

Keep me posted for any actions I need to approve of. I agree we need to have the same rights, access, permissions at the previous contractor. Even as they developed offsite. LOL.
Rob

From: Leckner, Erik
Sent: Thursday, April 5, 2018 5:04 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: FW: Group emp on staging access for Personal Privacy / Ex. 6 Rakhi

Hi Rob

I put you on bcc for this thread, since it has been very difficult getting Dan/Paula to properly grant us staging access to see the files there. We're working on it steadfast here, just wanted to keep you in the loop (in bcc).

BCC is sufficient, now that Dan is going to act on it.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Thursday, April 5, 2018 5:03 PM
To: Ferko, Dan <Ferko.Daniel@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: RE: Group emp on staging access for Personal Privacy / Ex. 6 Rakhi

Hi Dan

I have Personal Privacy / Ex. 6 on dev and I created a group Personal Privacy / Ex. 6 on dev.

For staging, we need at the very least emp group access. Rob and I both requested to Paula group access to all the files related to EMP under Rob's ownership several times.

There are additional directories/files which only Personal Privacy / Ex. 6 has access to on staging. If you grant me/Rakhi Personal Privacy / Ex. 6 access we can see all of it. If it needs to be just emp group access, then Paula needs to restore the proper permissions for read access to emp. This restrictions had caused great hardships for both Rakhi and I.

Thank you.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Ferko, Dan
Sent: Thursday, April 5, 2018 4:58 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: RE: Group emp on staging access for Personal Privacy / Ex. 6 Rakhi

Need to know the way to arrange that for you and Rakhi. Is it done by adding you to a WAM group? If so, which group? That request would need to get to the WAM team.

Dan

From: Leckner, Erik
Sent: Thursday, April 05, 2018 4:55 PM
To: Ferko, Dan <Ferko.Daniel@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: RE: Group emp on staging access for Personal Privacy / Ex. 6, Rakhi

Hello Dan

Thanks. I requested Personal Privacy / Ex. 6 n access in early February 2018.

As you can see the previous dev team had access as their lanids are in the group in my comprehensive forensic analysis.

After all, they were the ones to decide/develop/create the files/apache deployments/httpd/modsecurity in the first place.

We should see what they saw/created.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Ferko, Dan
Sent: Thursday, April 5, 2018 4:45 PM
To: Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Group emp on staging access for Personal Privacy / Ex. 6 Rakhi

Paula,

I'm thinking we want things set up in EMP staging similar to how it was when Salient was the developer.

Is there a particular WAM group to which Rahki and Christian should be added, to give them privs that are approved for developers in Staging?

Thanks,
Dan

From: Leckner, Erik
Sent: Thursday, April 05, 2018 4:19 PM
To: Ferko, Dan <Ferko.Daniel@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: Group emp on staging access for Personal Privacy / Ex. 6 Rakhi

Hi Dan,

Could you please provide eleckner and Rakhi **emp** group membership on staging? Currently, we are not part of the group.

Thanks in advance.

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 5/4/2018 9:29:31 PM
To: Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]
Subject: REGISTER HERE

Importance: High

From: Waldo, James V.
Sent: Thursday, March 29, 2018 4:59 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Ferko, Dan <Ferko.Daniel@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Cc: Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Here is the link to register for an account in WAM Dev.

Deliberative Process / Ex. 5

User this info for the EPA Sponsor:
Mary Lee
Lee.Mary@epa.gov
202-564-1234

James Waldo
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency
CSRA, Inc.
79 TW Alexander Drive, Building 4401, Research Triangle Park, NC 27709
Telephone: 919.475.9581 | waldo.james@epa.gov | www.csra.com

CSRA
Think Next. Now.

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 5/7/2018 8:11:36 PM
To: Henderson, Kertis [henderson.kertis@epa.gov]
CC: Smith, Maury [smith.maury@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Waldo, James V. [Waldo.James@epa.gov]; Alla, Vijay [Alla.Vijay@epa.gov]; Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: REGISTER HERE

Hi Kertis

Also is there something different about empdev, waadev's WAM configuration that the issues are occurring on those related services versus empstg, emp, etc?

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, May 7, 2018 4:07 PM
To: Henderson, Kertis <henderson.kertis@epa.gov>
Cc: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Alla, Vijay <Alla.Vijay@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: REGISTER HERE

Hi Kertis,

Thanks – please keep at least Ed and myself updated on the progress so we can come up with contingency plans on our end for development being stopped due to WAM outages, etc.

I cannot get into any application server now (I was able to earlier for a short time period and now I am receiving network errors from WAM): see [redacted] from one of the log files below:

Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Henderson, Kertis
Sent: Monday, May 7, 2018 4:01 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>
Cc: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Alla, Vijay <Alla.Vijay@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: REGISTER HERE

Christian,

We're not going to do anything to the old service until we retire it.

The next step in the process that we have planned is to meet with the app owner to discuss this transition. That meeting will involve the app owner, WAM team, and the NCC rep. That meeting will more than likely result in the request for an LOE for development effort to migrate from the old WAM service to the new version. I don't know for sure about EMP, but I would expect that might include moving complex access policies from the WAM side to the app side. J will be able to fill everyone in when he returns.

In short, we're putting all of our effort into implementing the latest version of the WAM software.

Kertis Henderson
Manager, WAM/EIAM
ITS-EPA III Infrastructure Support and Application Hosting (TO 2)
CSRA (a GDIT company, contractor to the U.S. EPA)
79 TW Alexander Drive, Building 4401 - 479, Research Triangle Park, NC 27709
Office: (919) 335-3274
Henderson.Kertis@epa.gov

From: Leckner, Erik
Sent: Monday, May 7, 2018 3:54 PM
To: Henderson, Kertis <henderson.kertis@epa.gov>
Cc: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Alla, Vijay <Alla.Vijay@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: REGISTER HERE

Hello Kertis,

Thank you for the update and your prompt attention to the matter. It would be great if you can me updated on any discoveries that you find.

Is there a way that your team can have a temporary process in place that whenever the IAM services are down, that they can be restarted (even if it requires a notification from the EMP development team)?

No application server was able to authenticate with the IAM services since Friday when it occurred, and I was unable to perform the work that was required (I am in the process of working with the source code from Salient CGRT before they left the EMP project so that production compiled code matches that which we received from Salient CGRT and so I will be frequently using the empdev servers this week).

Thank you once again.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Henderson, Kertis
Sent: Monday, May 7, 2018 3:47 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>
Cc: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Alla, Vijay <Alla.Vijay@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: REGISTER HERE

Christian,

The current WAM software is old, and we're replacing it. We have no plans to do any new development or monitoring on the old system. We're working on implementing new versions of the system, and we plan to have better monitoring when it's done.

We had a general outage of the WAM software recently, and we're looking for a root cause. It's unfortunate that we may not be able to find that cause, as the software is pretty old. The implementation of the latest version of the software packages used by WAM will certainly help both the stability of the service and the ability to troubleshoot and resolve issues of this type.

Kertis Henderson
Manager, WAM/EIAM
ITS-EPA III Infrastructure Support and Application Hosting (TO 2)
CSRA (a GDIT company, contractor to the U.S. EPA)
79 TW Alexander Drive, Building 4401 - 479, Research Triangle Park, NC 27709
Office: (919) 335-3274
Henderson.Kertis@epa.gov

From: Leckner, Erik
Sent: Monday, May 7, 2018 2:04 PM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Alla, Vijay <Alla.Vijay@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: REGISTER HERE

Hello Maury

Could you please explain to me what had happened to the Access server since Friday?

Also, could you please put it on a SNMP event/trap system so that a restart is performed in case of error? Would it be possible to also be put on the SNMP alert email list so I receive a notification whenever it is down?

Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Monday, May 7, 2018 10:25 AM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Alla, Vijay <Alla.Vijay@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: REGISTER HERE

Cindy,

Please try logon again and let me know results.

Maury

From: Fan, Cindy (Yanqian)
Sent: Monday, May 7, 2018 9:09 AM
To: Smith, Maury <smith.maury@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: REGISTER HERE

Maury, thanks for the help!

From: Smith, Maury
Sent: Monday, May 7, 2018 8:49 AM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: REGISTER HERE

Hi Cindy and Christian,

I'm looking into this error this morning and will follow asap.

Maury Smith
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency
General Dynamics Information Technology
79 TW Alexander Drive, Building 4401, Research Triangle Park, NC 27709
Office: 919.200.7305 | Mobile: 919.308.4345 | smith.maury@epa.gov | www.gdit.com

GENERAL DYNAMICS
Information Technology

From: Fan, Cindy (Yanqian)
Sent: Monday, May 7, 2018 7:21 AM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Smith, Maury

<smith.maury@epa.gov>
Subject: RE: REGISTER HERE

Hi James/Maury,

When you get a chance, could you please take a look at this issue? This was the error I got when I clicked the link

Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

Thank you!!

Cindy

From: Leckner, Erik
Sent: Friday, May 4, 2018 5:30 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: REGISTER HERE
Importance: High

From: Waldo, James V.
Sent: Thursday, March 29, 2018 4:59 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Ferko, Dan <Ferko.Daniel@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Cc: Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Here is the link to register for an account in WAM Dev.

Deliberative Process / Ex. 5

User this info for the EPA Sponsor:
Mary Lee
Lee.Mary@epa.gov
202-564-1234

James Waldo
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency
CSRA, Inc.
79 TW Alexander Drive, Building 4401, Research Triangle Park, NC 27709
Telephone: 919.475.9581 | waldo.james@epa.gov | www.csra.com

CSRA
Think Next. Now.

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 4/24/2018 6:12:55 PM
To: Thomas, Rob [Thomas.Rob@epa.gov]
Subject: RE: Registration for an EPA Laptop

Hi Rob

So it appears two options then:

a) Raw copy onto USB; or a
b) **Portable** export (which means Svitlana needs to provide us with the Subversion version/tool/OS used to export it).

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Norman, Elliot (US) [mailto:ELLIOT.NORMAN@salientcrgt.com]
Sent: Tuesday, April 24, 2018 2:11 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: Registration for an EPA Laptop

Rob,

That is not possible. Our repository is inside the firewall so you would need an AD account and to VPN in.
Svitlana is onsite with her client today but is hoping to be back in the office tomorrow to do the export. I'll touch base with her in the morning.

Regards

Elliot Norman
Program Manager | Civilian Services Group – Information Management

SalientCRGT

198 Van Buren Street, Suite 120, Herndon, Virginia 20170
703-429-4449 (o) | SalientCRGT.com
Elliot.Norman@SalientCRGT.com

From: Thomas, Rob <Thomas.Rob@epa.gov>
Sent: Tuesday, April 24, 2018 14:01
To: Norman, Elliot (US) <ELLIOT.NORMAN@salientcrgt.com>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>

Subject: RE: Registration for an EPA Laptop
Importance: High

Hey Elliot.

I understand the dilemma. Your suggest might work, but I'm out of the office after tomorrow. How about asking your Network Team if user access can made available for at least one of my Java Developers? They could connect to a Salient-CRGT server and run the export feature off that server. Please advise. Thanks.

Best!
Rob Thomas

From: Norman, Elliot (US) [mailto:ELLIOT.NORMAN@salientcrgt.com]
Sent: Monday, April 23, 2018 6:43 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: Re: Registration for an EPA Laptop

Rob,

We simply just can't commit her time when she is in the middle of a production release for another project. If it's easiest I can put the repository on a usb stick and bring it to EPA later this week.

Regards
Elliot Norman
Program Manager | Civilian Services Group – Information Management
---
Salient CRGT
198 Van Buren Street, Suite 120, Herndon, Virginia 20170
703-429-4449 (o) | SalientCRGT.com
Elliot.Norman@SalientCRGT.com

-------- Original message --------
From: "Thomas, Rob" <Thomas.Rob@epa.gov>
Date: 4/23/18 18:29 (GMT-05:00)
To: "Norman, Elliot (US)" <ELLIOT.NORMAN@salientcrgt.com>
Cc: "Leckner, Erik" <Leckner.Erik@epa.gov>, "Madhavan Nair Kamala Devi, Rakhi" <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: Registration for an EPA Laptop

Hey Elliot.

I wanted to follow up with you. The upload site for EMP application code is Deliberative Process / Ex. 5. Since resources are short, hopefully the following notes from my Java Developers can help.

> "If Svitlana can provide some basic details of how the repository is being provided – whether she used a standard SVN 1.7 svnadmin dump command, etc. What's needed most is if we can relate the repo to current production (so there would be a tagged version in that repo for this). Since production code is the goal to match between the two environments, plus the latest Oil DB and SMA code; that in-itself is where we can build our own Subversion repository off. If they have any reference to their current releases for Staging and Production environment in the EMP repository, that would be great.

Currently Old Source Code is on Production Server and New Source Code is on Staging Server source code.

Note: for reference, we're using TortoiseSVN on Windows, and Apache Subversion on Linux."

Would you consider allowing Svitlana to communicate to the my developers via email or call? Or even communicating through you? Please advise. Thanks again.

Rob Thomas

From: Thomas, Rob
Sent: Wednesday, April 18, 2018 12:04 PM
To: Norman, Elliot (US) <ELLIOT.NORMAN@salientcrgt.com>
Cc: Weston, Kerron <Weston.Kerron@epa.gov>
Subject: RE: Registration for an EPA Laptop
Importance: High

HI Elliot.

Thanks for asking your IT Team and Svitlana's new PM to bring the server repository back online and run the export from the Trunk/Root of the (source) code. Understood. Yes I would like this to be uploaded to EPA. Let me find out the contract people for you to notify/email concerning the FTP servers. Thank you again.

Rob Thomas.

From: Norman, Elliot (US) [mailto:ELLIOT.NORMAN@salientcrgt.com]
Sent: Wednesday, April 18, 2018 11:08 AM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Weston, Kerron <Weston.Kerron@epa.gov>
Subject: RE: Registration for an EPA Laptop

Rob,

I talked to my IT team and they said it would not take long to bring the server repository back online. I've asked Svitlana's new PM if I can have a few minutes of her time to run the export for you again. As we are no longer under contract or funded we cannot spend resources troubleshooting the issues CSRA are having.

Please let me know how you would like us to upload this to EPA.

Regards

Elliot Norman
Program Manager | Civilian Services Group – Information Management

SalientCRGT

198 Van Buren Street, Suite 120, Herndon, Virginia 20170
703-429-4449 (o) | SalientCRGT.com
Elliot.Norman@SalientCRGT.com

From: Thomas, Rob <Thomas.Rob@epa.gov>
Sent: Tuesday, April 17, 2018 15:11

To: Norman, Elliot (US) <ELLIOT.NORMAN@salientcrgt.com>
Cc: Weston, Kerron <Weston.Kerron@epa.gov>
Subject: RE: Registration for an EPA Laptop

Hi Elliot.

In regards to EPA funded services/products. What code is left on your company's servers for EMP? Have you sent any update to the trunk or base source code repository? Thanks.

Rob

From: Thomas, Rob
Sent: Tuesday, April 10, 2018 4:51 PM
To: 'Norman, Elliot (US)' <ELLIOT.NORMAN@salientcrgt.com>
Cc: Weston, Kerron <Weston.Kerron@epa.gov>
Subject: RE: Registration for an EPA Laptop

Hi Elliot.
Thanks for clarity of this eBusiness record. It may be for Card Readers/PIVs. Yes I received the card readers and PIV cards from you. We'll inform you if we learn of anything different. Thanks for your time and attention.

Regards,
Rob Thomas | w: 202.564.7507 | c: 202.697.0474 | fx: 202.564.8731 | US EPA | OLEM, OEM |
Emergency Management Portal: System Owner/COR/PM | ISSO | FITARA Lead | MAAC Prioritization Rep

---

From: Norman, Elliot (US) [mailto:ELLIOT.NORMAN@salientcrgt.com]
Sent: Tuesday, April 10, 2018 3:40 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Weston, Kerron <Weston.Kerron@epa.gov>
Subject: Re: Registration for an EPA Laptop

Rob,

Jess never had a laptop. Based on the date I'm guessing this is for the card readers I returned to you

Regards
Elliot Norman
Program Manager | Civilian Services Group – Information Management
---
Salient CRGT
198 Van Buren Street, Suite 120, Herndon, Virginia 20170
703-429-4449 (o) | SalientCRGT.com
Elliot.Norman@SalientCRGT.com

-------- Original message --------
From: "Thomas, Rob" <Thomas.Rob@epa.gov>
Date: 4/10/18 15:27 (GMT-05:00)
To: "Norman, Elliot (US)" <ELLIOT.NORMAN@salientcrgt.com>
Cc: "Weston, Kerron" <Weston.Kerron@epa.gov>
Subject: FW: Registration for an EPA Laptop

Good afternoon Elliot.

I received the following eBusiness registration from our OEM eBusiness Account Manager. It shows there is a laptop still out under Jessica Ferguson's name. Is it with your IT personnel at Salient-CRGT? Can you help with this request? Let me know if you have any questions. Thanks.

Deliberative Process / Ex. 5

Regards,
Rob Thomas | w: 202.564.7507 | c: 202.697.0474 | fx: 202.564.8731 | US EPA | OLEM, OEM |
Emergency Management Portal: System Owner/COR/PM | ISSO | FITARA Lead | MAAC Prioritization Rep

---

From: Weston, Kerron
Sent: Tuesday, April 10, 2018 12:42 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: Registration

Here is the open registration for Jessica:

Deliberative Process / Ex. 5

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 5/10/2018 6:29:46 AM
To: Smith, Maury [smith.maury@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Morgan, Jennifer [morgan.jennifer@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]; McCarthy, Colleen [Mccarthy.Colleen@epa.gov]
Subject: RE: Follow-Up - IAM EMP Needs

Hi Cindy/Maury (some below applies to Cindy and other items apply to Maury)

I did a search and I know that you haven't yet sync'd but on a search I do not come up with my last name, Personal Privacy / Ex. 6 and eleckner. Let's see if we can get all of this working on Thursday so that you, Jenn, and I are at least working with all the group memberships, visibility, etc. Meanwhile, I am leaving the apps running for your testing for your AM tomorrow.

Personal Privacy / Ex. 6

Personal Privacy / Ex. 6

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Thursday, May 10, 2018 2:23 AM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Maury and Cindy,

Please for now do not disable my **xeleckne** account (Cindy this applies to you as well if you run the import) until **eleckner** has sufficient group memberships so that at least I have one working account until my group memberships are active as **eleckner**. Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Thursday, May 10, 2018 2:16 AM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hello Maury

I tried getting and I received the following error:

Welcome to the Emergency Management Portal

Top of Form

ERROR : User : eleckner must have either OEM_GENERAL or EPA_EMPLOYEE group membership.

Bottom of Form

Can you please add the new account of mine with OEM_GENERAL or EMP_EMPLOYEE group memberships?

I think that this will apply to all.

Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Wednesday, May 9, 2018 11:23 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer

<morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Christian and Cindy,

I have imported the following internal EPA accounts in Dev with temporary password Summer2018! (case sensitive):
eleckner
yfan
jmorga02

The XML file containing information for these 3 users is attached.

Maury

From: Leckner, Erik
Sent: Wednesday, May 9, 2018 4:44 PM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Thanks Maury and yes not only Cindy and Jennifer but myself as well of course – I need to be first if anyone

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Wednesday, May 9, 2018 4:42 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

That's the end game I'm working on that piece as well. I'll ping you when Cindy's regular account is in place. I'll also bring over Jennifer Morgan's account.

From: Leckner, Erik
Sent: Wednesday, May 9, 2018 4:40 PM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hello Maury

Aside from Cindy, will you be doing this for another 99 users?

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Wednesday, May 9, 2018 4:37 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

One more suggestion to keep things moving in the short term. I can export Cindy's individual account from staging and import into Dev so her regular account is available. Would that help with testing sync process for group assignment on your end? End game is to export/import a subset of users from staging for more robust Dev testing.

From: Leckner, Erik
Sent: Wednesday, May 9, 2018 3:41 PM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Wait a moment on that – I want it to work properly.

I am giving her some search queries in the code (and see where she goes from that). I'd rather have it broken for a short bit o we can detect what's missing from your checklist of action items.

Is it possible to give us a checklist of things you do on your end that we need to ensure gets done? Just high level action items.
Thanks
Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Wednesday, May 9, 2018 3:39 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Christian,

In the short term will adding Cindy's ID to the EMP_EMPADMIN_ADMINISTRATOR manually on my end help?

Maury

From: Leckner, Erik
Sent: Wednesday, May 9, 2018 3:37 PM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Thanks Maury

We need **all** things working for empdev to be usable for our dev purposes and we need them asap. Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Wednesday, May 9, 2018 3:27 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Cindy and Christian,

J was working on importing users into Dev last week and that will probably be quickest approach to resolving this issue. He's been out of office for a few days but I will reach out to him to see if I can help get this going.

Maury

From: Fan, Cindy (Yanqian)
Sent: Wednesday, May 9, 2018 3:21 PM
To: Smith, Maury <smith.maury@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Maury,

The issue we face now is related to OID sync. Since the sync process is off now, we experience the data discrepancy in Dev. Me and Christian are still investigating…

Maury, could you please export the OID XML file from Dev OID? I may have to manually run it in our Dev database to make our account working.

Thanks!
Cindy

From: Smith, Maury
Sent: Wednesday, May 9, 2018 2:12 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer

<morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

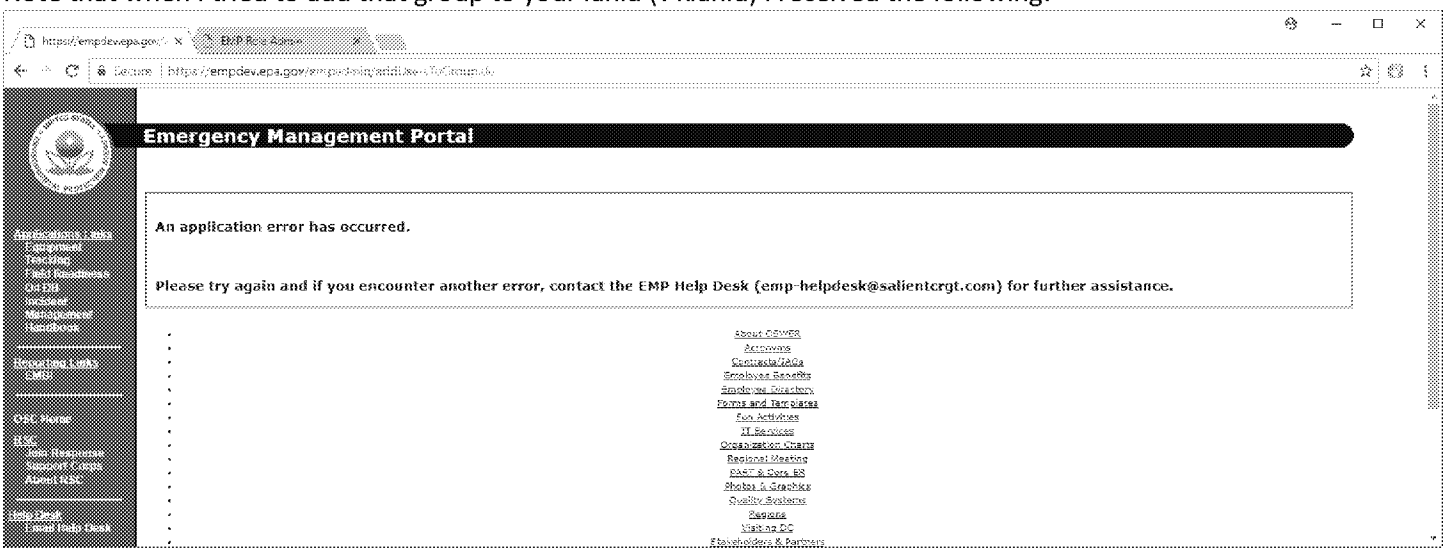
Christian,

Your xeleckne ID was not listed as an owner of the EMP_EMPADMIN_ADMINISTRATOR security group. I added you as an owner please try to add Cindy's ID again.

Maury

From: Leckner, Erik
Sent: Wednesday, May 9, 2018 2:06 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Note that when I tried to add that group to your lanid (v xlanid) I received the following:

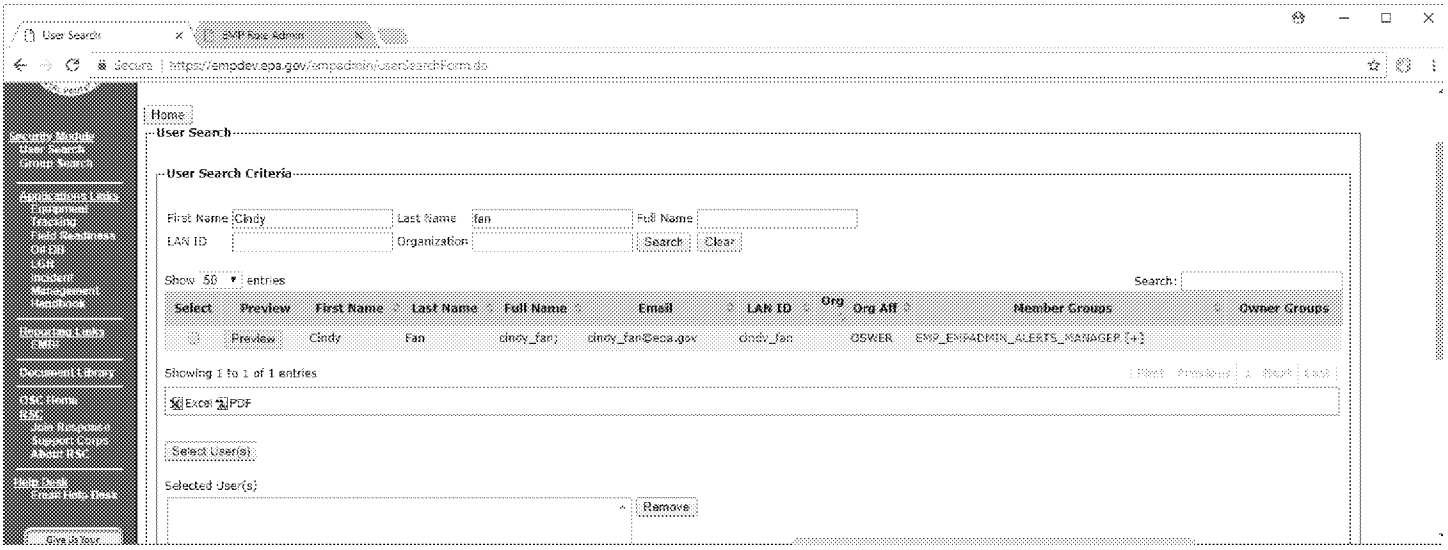


Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Wednesday, May 9, 2018 2:04 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hello Cindy
I had to search by your name since your lanid does not come up with the x'd lanid.

Q: Have you worked that out with the IAM team and how you intend to map prod/stage lanids to dev x'd lanids?



Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Wednesday, May 9, 2018 1:58 PM
To: Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

I am able to login empdev.epa.gov now. Thanks!

Christian, can you please assign "EMP_EMPADMIN_ADMINISTRATOR" to my account 'xyfan'? Thanks!

From: Smith, Maury
Sent: Wednesday, May 9, 2018 1:49 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hi Jennifer,

I completed approval for EMP OSWER Web Community Access. This should resolve login issues mentioned by Christian this afternoon as well.

Maury

From: Morgan, Jennifer
Sent: Wednesday, May 9, 2018 10:36 AM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Leckner, Erik

<Leckner.Erik@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Thanks Maury – no problem! We both also just submitted EMP OSWER Web Community Access requests for our DEV portal ID's – can you approve those as well?

Thanks,
Jennifer

From: Smith, Maury
Sent: Tuesday, May 8, 2018 5:28 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Jennifer and Cindy,

Your DEV accounts have been approved and are available (xjmorgan and xyfan). Sorry for the delay.

Maury

From: Morgan, Jennifer
Sent: Monday, May 7, 2018 2:24 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Smith, Maury <smith.maury@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hello,

Cindy Fan & myself just submitted our self-registrations on the DEV portal. I believe we need approval from Rob/James/Maury next?

Thanks,
Jennifer

From: Leckner, Erik
Sent: Saturday, May 5, 2018 4:49 PM
To: Waldo, James V. <Waldo.James@epa.gov>; Smith, Maury <smith.maury@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs
Importance: High

Hello James and Maury,

This has happened several times to the empdev server over the past couple of weeks.

Application Development is on the West Coast and it is also used by all members of the EMP team.

Once the Access Manager has this error***, development is shut out of any work for several days*** **on empdev** (from past experience the last time it had happened). Is there away that we can have this auto-fixed using SNMP Monitoring and auto restarting, etc?

Thanks in advance.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Morgan, Jennifer
Sent: Saturday, May 5, 2018 10:59 AM
To: Leckner, Erik <Leckner.Erik@epa.gov>
Cc: Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hello,

I am getting the following error message when I try to register for an account in WAM DEV:

Oracle Access Manager Operation Error

The WebGate plug-in is unable to contact any Access Servers.

Contact your website administrator to remedy this problem.

I've tried in both IE & Google Chrome and get the same error in both…any ideas?

Thanks,
Jennifer

From: Leckner, Erik
Sent: Friday, May 4, 2018 3:17 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>
Subject: FW: Follow-Up - IAM EMP Needs

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Waldo, James V.
Sent: Thursday, March 29, 2018 4:59 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Ferko, Dan <Ferko.Daniel@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>

Cc: Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Here is the link to register for an account in WAM Dev.

https://waadev.epa.gov/waa/selfregistration/index.do

User this info for the EPA Sponsor:
Mary Lee
Lee.Mary@epa.gov
202-564-1234

James Waldo
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency
CSRA, Inc.
79 TW Alexander Drive, Building 4401, Research Triangle Park, NC 27709
Telephone: 919.475.9581 | waldo.james@epa.gov | www.csra.com

CSRA
Think Next. Now.

-----Original Appointment-----
From: Campbell, Ed
Sent: Tuesday, March 27, 2018 3:41 PM
To: Campbell, Ed; Waldo, James V.; Smith, Maury; Leckner, Erik; Ferko, Dan; Madhavan Nair Kamala Devi, Rakhi
Cc: Henderson, Kertis
Subject: Follow-Up - IAM EMP Needs
When: Thursday, March 29, 2018 4:30 PM-5:00 PM (UTC-05:00) Eastern Time (US & Canada).
Where: Conference Call

Jay / Maury,

Christian would like to follow-up this week (we are about to receive the EMP Dev server, presumably within 24 hrs)

1. IAM Setup of Dev Server to be identical to Staging
2. Procedures / Protocols Christian / Rakhi should follow

4:30 on Thursday is the only time we are all available for the remainder of the week – but this is important, we really need to make sure we can hit the ground running with this Dev server.

Thanks.

Conference Line - 800.747.5150
Access Code - 2322895

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 5/7/2018 8:07:23 PM
To: Henderson, Kertis [henderson.kertis@epa.gov]
CC: Smith, Maury [smith.maury@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Waldo, James V. [Waldo.James@epa.gov]; Alla, Vijay [Alla.Vijay@epa.gov]; Campbell, Ed [Campbell.Ed@epa.gov]
BCC: Thomas, Rob [Thomas.Rob@epa.gov]
Subject: RE: REGISTER HERE

Hi Kertis,

Thanks – please keep at least Ed and myself updated on the progress so we can come up with contingency plans on our end for development being stopped due to WAM outages, etc.

I cannot get into any application server now (I was able to earlier for a short time period and now I am receiving network errors from WAM): see [redacted] from one of the log files below:

Proxy Error

[redacted]
The proxy server could not handle the request Deliberative Process / Ex. 5

Reason: **Error reading from remote server**

Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Henderson, Kertis
Sent: Monday, May 7, 2018 4:01 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>
Cc: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Alla, Vijay <Alla.Vijay@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: REGISTER HERE

Christian,

We're not going to do anything to the old service until we retire it.

The next step in the process that we have planned is to meet with the app owner to discuss this transition. That meeting will involve the app owner, WAM team, and the NCC rep. That meeting will more than likely result in the request for an LOE for development effort to migrate from the old WAM service to the new version. I don't know for sure about EMP, but I would expect that might include moving complex access policies from the WAM side to the app side. J will be able to fill everyone in when he returns.

In short, we're putting all of our effort into implementing the latest version of the WAM software.

Kertis Henderson
Manager, WAM/EIAM
ITS-EPA III Infrastructure Support and Application Hosting (TO 2)
CSRA (a GDIT company, contractor to the U.S. EPA)
79 TW Alexander Drive, Building 4401 - 479, Research Triangle Park, NC 27709
Office: (919) 335-3274
Henderson.Kertis@epa.gov

From: Leckner, Erik
Sent: Monday, May 7, 2018 3:54 PM
To: Henderson, Kertis <henderson.kertis@epa.gov>
Cc: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Alla, Vijay <Alla.Vijay@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: REGISTER HERE

Hello Kertis,

Thank you for the update and your prompt attention to the matter. It would be great if you can me updated on any discoveries that you find.

Is there a way that your team can have a temporary process in place that whenever the IAM services are down, that they can be restarted (even if it requires a notification from the EMP development team)?

No application server was able to authenticate with the IAM services since Friday when it occurred, and I was unable to perform the work that was required (I am in the process of working with the source code from Salient CGRT before they left the EMP project so that production compiled code matches that which we received from Salient CGRT and so I will be frequently using the empdev servers this week).

Thank you once again.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Henderson, Kertis
Sent: Monday, May 7, 2018 3:47 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>
Cc: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Waldo, James V.

<Waldo.James@epa.gov>; Alla, Vijay <Alla.Vijay@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: REGISTER HERE

Christian,

The current WAM software is old, and we're replacing it. We have no plans to do any new development or monitoring on the old system. We're working on implementing new versions of the system, and we plan to have better monitoring when it's done.

We had a general outage of the WAM software recently, and we're looking for a root cause. It's unfortunate that we may not be able to find that cause, as the software is pretty old. The implementation of the latest version of the software packages used by WAM will certainly help both the stability of the service and the ability to troubleshoot and resolve issues of this type.

Kertis Henderson
Manager, WAM/EIAM
ITS-EPA III Infrastructure Support and Application Hosting (TO 2)
CSRA (a GDIT company, contractor to the U.S. EPA)
79 TW Alexander Drive, Building 4401 - 479, Research Triangle Park, NC 27709
Office: (919) 335-3274
Henderson.Kertis@epa.gov

From: Leckner, Erik
Sent: Monday, May 7, 2018 2:04 PM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Alla, Vijay <Alla.Vijay@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: REGISTER HERE

Hello Maury

Could you please explain to me what had happened to the Access server since Friday?

Also, could you please put it on a SNMP event/trap system so that a restart is performed in case of error? Would it be possible to also be put on the SNMP alert email list so I receive a notification whenever it is down?

Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Monday, May 7, 2018 10:25 AM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Alla, Vijay <Alla.Vijay@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: REGISTER HERE

Cindy,

Please try logon again and let me know results.

Maury

From: Fan, Cindy (Yanqian)
Sent: Monday, May 7, 2018 9:09 AM
To: Smith, Maury <smith.maury@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: REGISTER HERE

Maury, thanks for the help!

From: Smith, Maury
Sent: Monday, May 7, 2018 8:49 AM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: REGISTER HERE

Hi Cindy and Christian,

I'm looking into this error this morning and will follow asap.

Maury Smith
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency
General Dynamics Information Technology
79 TW Alexander Drive, Building 4401, Research Triangle Park, NC 27709
Office: 919.200.7305 | Mobile: 919.308.4345 | smith.maury@epa.gov | www.gdit.com

GENERAL DYNAMICS
Information Technology

From: Fan, Cindy (Yanqian)
Sent: Monday, May 7, 2018 7:21 AM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Smith, Maury <smith.maury@epa.gov>
Subject: RE: REGISTER HERE

Hi James/Maury,

When you get a chance, could you please take a look at this issue? This was the error I got when I clicked the link

Deliberative Process / Ex. 5

Oracle Access Manager Operation Error

An exception has occurred in the Access Server.

Contact your website administrator to remedy this problem.

Thank you!!

Cindy

From: Leckner, Erik
Sent: Friday, May 4, 2018 5:30 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: REGISTER HERE
Importance: High

From: Waldo, James V.
Sent: Thursday, March 29, 2018 4:59 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Ferko, Dan <Ferko.Daniel@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Cc: Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Here is the link to register for an account in WAM Dev.

Deliberative Process / Ex. 5

User this info for the EPA Sponsor:
Mary Lee
Lee.Mary@epa.gov
202-564-1234

James Waldo
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency
CSRA, Inc.
79 TW Alexander Drive, Building 4401, Research Triangle Park, NC 27709
Telephone: 919.475.9581 | waldo.james@epa.gov | www.csra.com

CSRA
Think Next. Now.

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 4/17/2018 7:24:59 AM
To: Thomas, Rob [Thomas.Rob@epa.gov]
Subject: RE: Group emp on staging access for Personal Privacy / Ex. 6 Rakhi

Hello Rob

I just wanted to let you know I took a lot of heat from Ed today about letting him know what you wanted. I received a lot of heat and so I wasn't sure how to respond to you earlier today as part of Ed's heat was about me letting Ed know what was needed and your thoughts on things wrt NCC/Security, etc

I love the work that you have here and am very experienced in all the technologies being used. All those companies in Silicon Valley, etc over the years including when I was in Verizon in 95 and was asked to lead NMS for Video which required me to work in California with a leader in distributed computing.

I also agree 100% with you about how the NCC has been burning federal dollars slowing things down. Fortunately, I am on EPA mail and so I can write this to you with ease. Perhaps one day I could work directly with EPA versus in a corp which is dragging things along. I am with you on everything and just as shocked as you are on some of what they are doing to slow it down. Ed is fairly new to software and was formerly working in databases only and so it appears software is something new for Ed.

Anyways, I look forward to these private discussions and will need to keep Ed out of these discussions whenever we do discuss.

Best wishes,

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Monday, April 16, 2018 8:26 AM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Group emp on staging access for Personal Privacy / Ex. 6 Rakhi

Hi Christian.
Sounds great.
Thank you. Likewise.

Rob

From: Leckner, Erik
Sent: Friday, April 13, 2018 6:40 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: Group emp on staging access for Personal Privacy / Ex. 6 Rakhi

Hi Rob

I will discuss with Ed when he returns on Monday.

Have a great weekend if I don't hear from you today more.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Friday, April 13, 2018 6:36 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Group emp on staging access for Personal Privacy / Ex. 6, Rakhi

Good job.
Yes this is true.

From: Leckner, Erik
Sent: Friday, April 13, 2018 6:33 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: Group emp on staging access for Personal Privacy / Ex. 6, Rakhi

Hi Rob,

I had added Ali onto the emails when I saw things weren't getting done. The two then went to LeAnn and there were still issues with NCC and then I re-emphased to Ed/Ali that it must be all or best effort, not partial and no effort.

But given we are still left hanging from NCC as to where they are on things but they are working on it – there should be an escalation of command that can get NCC and WAN to work on things in an ASAP fashion.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Friday, April 13, 2018 6:31 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Group emp on staging access for Personal Privacy / Ex. 6 Rakhi

Hah. And I don't want to see the half… I'll hit the roof and start writing Paul, Ali, Jerry myself.

Glad Ed spoke to Ali. Good. Thanks.

From: Leckner, Erik
Sent: Friday, April 13, 2018 6:27 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: Group emp on staging access for Personal Privacy / Ex. 6, Rakhi

Hi Rob,

Yes and you're only seeing the half of it. One time when Paula updated the passwords, there were stale server process that was left unchecked/unfixed. That went on for 7 days on staging in the past several weeks.

Thank you for working on the chain of command going forward – too many delays and unnecessary responses/emails for simple stuff. You should see emails that you weren't part of – it was beginning to get fairly off the wall in the past two weeks until I told Ed something has to be done about it. Ali/Ed spoke to LeAnn recently about this to get the group access, etc.

Soon we will have our machine and I can start setting it up based on the steps we need to do prior to dev as outlined in several previous emails. They will be less in the picture going forward.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Friday, April 13, 2018 6:21 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Group emp on staging access for Personal Privacy / Ex. 6 Rakhi

Hey Christian.

I read the email thread, it's unacceptable of the responses you and Ed received. People are in these Federal Contract positions and you have to see responses like you're in high school. There should be set procedures and communication templates with a hard line stance on usage. They make difficult for themselves. This is something I need to speak to Ed about and then go up their chain of command. This makes EPA looks more than bad… they're burning federal resources and what is the result. Thanks.

Rob

From: Leckner, Erik
Sent: Thursday, April 5, 2018 5:51 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: FW: Group emp on staging access for Personal Privacy / Ex. 6, Rakhi

Hi Rob

Now that LeAnn is getting the message, things will happen. The silos are coming down altogether – especially here ☺ The fact that we now have metal (dev machine), I am making sure we get all what we need now so I can and Rakhi can do our work. Push has come to shove and the time is right.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Thursday, April 5, 2018 5:47 PM
To: Spradling, LeAnn <Spradling.LeAnn@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Group emp on staging access for Personal Privacy / Ex. 6 Rakhi

Hi LeAnn

The other additional items were requested by Ed earlier today (outside of this email thread). I included in my previous email.

Thank you very much.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Thursday, April 5, 2018 5:46 PM
To: Spradling, LeAnn <Spradling.LeAnn@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Group emp on staging access for Personal Privacy / Ex. 6, Rakhi

Hi Leann

Thank you. About the two list items, thank you – yes I need both and Rakhi.

I need a **README** for anything that touches the dev server and I mean anything (if a file is put there, an [redacted] is built, an install is made, a config file is added, a file is touched), I would love to see a normal standard de facto Linux README for it.

I also would like to see the entire set of prod files Deliberative Process / Ex. 5 y emp applications, etc) put in their original raw form on development as they are versus in pieces/fragments/portions. I need to do diff compares bytewise to ensure what Salient left us (only one local dev working version) matches with what's currently on production, byte for byte.

Thank you very much.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Spradling, LeAnn
Sent: Thursday, April 5, 2018 5:42 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Ferko, Dan <Ferko.Daniel@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>

Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Group emp on staging access for Personal Privacy / Ex. 6 Rakhi

Let's see if I have it.

- You need read access for Deliberative Process / Ex. 5 and all its configs, and Deliberative Process / Ex. 5 and all its configs. Paula would you be so kind as to implement that, as we just discussed, and reply back.
- You and Rakhi need to be a member of the group "emp". That's fine too. I will open a ticket for you.

Anything I missed?

Upcoming out of office times:
March 30 afternoon
April 12-15
Contact Stephen Rushing at 919-200-7294
Thanks,
LeAnn Spradling, RHCSA, CSM, PMP
CSRA
T: 919-200-7309 |M: 919-260-2750 | spradling.leann@epa.gov

From: Leckner, Erik
Sent: Thursday, April 05, 2018 5:32 PM
To: Spradling, LeAnn <Spradling.LeAnn@epa.gov>; Ferko, Dan <Ferko.Daniel@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Group emp on staging access for Personal Privacy / Ex. 6, Rakhi

Hi LeAnn,

I thought it was fairly clear and unambiguous in my emails as to what I need. Thank you for your inquiry.

I need **emp** group access if no Personal Privacy / Ex. 6 sudo access. This would not complicate builds, etc if we have Personal Privacy / Ex. 6. Been in tech as CTO even at F500, Google, NASA, Verizon, ATT, Ericsson, iPass, etc., for 23+ years with 20+ years additional contracts currently so 43-50 years of experience. Earlier today, I saw an email asking if I knew how subversion worked.

Then I need the Deliberative Process / Ex. 5 files, conf files, etc to be set to read access for **everything** related to EMP.

Thank you.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Spradling, LeAnn
Sent: Thursday, April 5, 2018 5:27 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Ferko, Dan <Ferko.Daniel@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: Group emp on staging access for Personal Privacy / Ex. 6 Rakhi

I spoke to Ed about something which I think is realted to this, earlier today but have not yet had a chance to write you a reply.
Can you expand upon this however:
"I have r Personal Privacy / Ex. 6 on dev and I created a group Personal Privacy / Ex. 6 on dev."

You have root on the dev box? Or sudo to Personal Privacy / Ex. 6? And you can create groups on the box? Perhaps I am confused.

We cannot give you access to Personal Privacy / Ex. 6 user as this will complicate middleware builds and maintenance.

We can give you read access to conf, logs and other directories under Deliberative Process / Ex. 5 this is what I understand the need was.

Upcoming out of office times:
March 30 afternoon
April 12-15
Contact Stephen Rushing at 919-200-7294
Thanks,
LeAnn Spradling, RHCSA, CSM, PMP
CSRA
T: 919-200-7309 |M: 919-260-2750 | spradling.leann@epa.gov

From: Leckner, Erik
Sent: Thursday, April 05, 2018 5:03 PM
To: Ferko, Dan <Ferko.Daniel@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: RE: Group emp on staging access for eleckner, Rakhi

Hi Dan

I have Personal Privacy / Ex. 6 on dev and I created a group Personal Privacy / Ex. 6 on dev.

For staging, we need at the very least emp group access. Rob and I both requested to Paula group access to all the files related to EMP under Rob's ownership several times.

There are additional directories/files which only Personal Privacy / Ex. 6 has access to on staging. If you grant me/Rakhi Personal Privacy / Ex. 6 access we can see all of it. If it needs to be just emp group access, then Paula needs to restore the proper permissions for read access to emp. This restrictions had caused great hardships for both Rakhi and I.

Thank you.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Ferko, Dan
Sent: Thursday, April 5, 2018 4:58 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Childers, Paula <Childers.Paula@epa.gov>

Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: RE: Group emp on staging access for Personal Privacy / Ex. 6, Rakhi

Need to know the way to arrange that for you and Rakhi. Is it done by adding you to a WAM group? If so, which group? That request would need to get to the WAM team.

Dan

From: Leckner, Erik
Sent: Thursday, April 05, 2018 4:55 PM
To: Ferko, Dan <Ferko.Daniel@epa.gov>; Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: RE: Group emp on staging access for Personal Privacy / Ex. 6 Rakhi

Hello Dan

Thanks. I requested Personal Privacy / Ex. 6 access in early February 2018.

As you can see the previous dev team had access as their lanids are in the group in my comprehensive forensic analysis.

After all, they were the ones to decide/develop/create the files/apache deployments/httpd/modsecurity in the first place.

We should see what they saw/created.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Ferko, Dan
Sent: Thursday, April 5, 2018 4:45 PM
To: Childers, Paula <Childers.Paula@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Subject: RE: Group emp on staging access for Personal Privacy / Ex. 6, Rakhi

Paula,

I'm thinking we want things set up in EMP staging similar to how it was when Salient was the developer.

Is there a particular WAM group to which Rahki and Christian should be added, to give them privs that are approved for developers in Staging?

Thanks,
Dan

From: Leckner, Erik
Sent: Thursday, April 05, 2018 4:19 PM
To: Ferko, Dan <Ferko.Daniel@epa.gov>

Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Spradling, LeAnn <Spradling.LeAnn@epa.gov>
Subject: Group emp on staging access for Personal Privacy / Ex. 6 Rakhi

Hi Dan,

Could you please provide Personal Privacy / Ex. 6 and Rakhi **emp** group membership on staging? Currently, we are not part of the group.

Thanks in advance.

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 5/14/2018 6:45:49 PM
To: Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Morgan, Jennifer [morgan.jennifer@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: EMP Home Page

Wait, id rather have it broken for abit

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:45 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Actually it's not related to user role. If we like to show the tabs in staging and Dev, I just copy the table entries from prod to staging/dev. Let me try to copy data in Dev now.

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:43 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

So you're saying me as a regular user sees it on prod and not on staging/dev.

How do we get it to be the same? What is the requirements for a user to have it and not have it? Apparently the dev db based on staging sees the same page different…

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:42 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

After each release, Salient usually set up a training call for user to learn the new function/new feature in application.

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:40 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Hi Cindy

Can you explain that statement

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:39 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

I run the query and get following result:

Dev: return null.
Staging: return null.
Production: return tab name: Demo/Practice Apps, Emergency Management

Probably it's for user to access training instance through production home page.

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:31 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Hi Cindy

Can you run this query on production staging and dev? (dev=staging, right). Apparently in [redacted], they joked and said it needed refactoring.. ☺

Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:28 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Coming from the DAO (database related) - shall update soon

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA

San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:24 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Ok.

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:23 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

So staging of yours does not have it either.. exploring how it makes it over to prod but was not on staging -ill find the details soon.. ☺

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:22 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Sorry. Just send it now:

Deliberative Process / Ex. 5

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:18 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

You sent me staging and staging ☺

By the way in prod it has this code, and in dev it doesn't: it may be a config thing, file thing, etc. – for dev it has no list items whereas on prod it does, so im exploring whether it's a file thing or a config thing..

Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:16 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Staging:

Deliberative Process / Ex. 5

Prod:

Deliberative Process / Ex. 5

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:13 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

And on production and staging .. ☺

Sorry... ☺

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:13 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Sure. Here is from my screen.

Deliberative Process / Ex. 5

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:11 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Shall do – please screen capture the emp home page, and Jennifer, please do the same. Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:09 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Hi Christian,

Hmm…I am not clear what user group and what table being used for showing tab in EMP home page. If you find any information, please let me know.

Thanks!
Cindy

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:01 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: EMP Home Page

Hi Cindy and Jennifer

Jennifer when you get the pages, do you modify the tab menus? Could you please send a screen shot of what you do have on dev?

Cindy – is there special group roles that are required for the pageview's menu tabs?

Me - exploring the code for this pageview with menu tabs (it's dynamically constructed and saved to the database).

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 5/11/2018 8:30:38 PM
To: Morgan, Jennifer [morgan.jennifer@epa.gov]
Subject: RE: Testing Results - EMP Admin, FR, LGR

Thanks Jennifer, when I get to it I will look at it thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Morgan, Jennifer
Sent: Friday, May 11, 2018 4:30 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>
Subject: RE: Testing Results - EMP Admin, FR, LGR

Hi Christian,

To create a new alert:

1. Go to the "Alerts" icon in the Dashboard and then click "Create Alert"
2. Choose your recipients – for testing purposes I usually just select all of the Deliberative Process / Ex. 5
3. Choose your activation date & time – the system checks for new alerts every hour, so I usually set it for the next hour.
4. Select Application Pop-Up or Email or both.
5. Select your priority & reoccurrence.
6. When you're done, click "Activate" or "Save Draft"

To edit an alert or turn off/on, click on the green "View Alerts" button at the top of the screen. The list of alerts will appear. From this list you can "Deactivate" under the Options column. Hover over any of the picture icons and it will tell you what it does.

Let me know if you have any other questions!

Thanks,
Jenn

From: Leckner, Erik
Sent: Friday, May 11, 2018 3:27 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>
Subject: RE: Testing Results - EMP Admin, FR, LGR

Hello Jennifer
Comments in blue

Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

LGR

- When I click on the "LGR" link from the EMP Homepage I get the "Login attempt has been blocked" error message.

APEX – Cindy's on that with Apex team.

Field Readiness

- Read/view – no issues

Great!

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Morgan, Jennifer
Sent: Friday, May 11, 2018 3:21 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>
Subject: Testing Results - EMP Admin, FR, LGR

EMP Admin

- Unable to access "Feedback Management" & "Utilities" apps in APEX Dashboard – I get the following error messages even though I am in the appropriate groups in EMP Admin:
  - "Login attempt has been blocked"
  - "Invalid login credentials"
- Alerts functionality – I set up an alert to show up once as a pop-up in the application and the alert continues to pop-up on each new page that I navigate to. This is incorrect behavior, the alert should only pop-up once the first time I log into any of the applications. Here is the link where I create the alert: Deliberative Process / Ex. 5
- On EMP homepage - missing these links in the blank navy toolbar, they should look like this:

Deliberative Process / Ex. 5

LGR

- When I click on the "LGR" link from the EMP Homepage I get the "Login attempt has been blocked" error message.

Field Readiness

- Read/view – no issues

Thanks,
Jenn

Jennifer Morgan
Help Desk Lead | Project Management Analyst
GDIT Supporting ITS-EPA III Contract
Morgan.Jennifer@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 4/13/2018 9:12:07 PM
To: Smith, Maury [smith.maury@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]; Page, Alison [Page.Alison@epa.gov]; Waldo, James V. [Waldo.James@epa.gov]
Subject: RE: Db Authorization User/Group Synchronization

Hi Maury

Great! Others will need to register for it as well, and they will also need to be approved. Essentially involved on the project so they can view what's up on empdev (non developers can view the running apps and make decisions based on it – new JIRA tickets, approve of new changes, etc).

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Friday, April 13, 2018 5:08 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: Db Authorization User/Group Synchronization

No need to register again let me see if I can find it and approve.

Maury

From: Leckner, Erik
Sent: Friday, April 13, 2018 5:07 PM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: Db Authorization User/Group Synchronization

Yes, I did that day of our meeting. I can do it again, if you'd like. Please advise. Thanks!

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Friday, April 13, 2018 5:02 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Waldo, James V.

<Waldo.James@epa.gov>
Subject: RE: Db Authorization User/Group Synchronization

I see your account in staging but not dev. Did you register at Deliberative Process / Ex. 5

From: Leckner, Erik
Sent: Friday, April 13, 2018 4:45 PM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: Db Authorization User/Group Synchronization

Hello Maury

Please do. We need the individual EMP users such as Deliberative Process / Ex. 5 (especially myself early on since I am doing the initial setup). I submitted a community access request that day we had our last meeting together.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Friday, April 13, 2018 4:44 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: Db Authorization User/Group Synchronization

Hi Cindy and Christian,

There are 30 groups in the DEV and Staging environments prefixed with EMP_* so the two environments appear to match. I'm not sure if all of the individual EMP users have been synchronized to Dev. I will check with J and confirm next week.

Maury Smith
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency
General Dynamics Information Technology
79 TW Alexander Drive, Building 4401, Research Triangle Park, NC 27709
Office: 919.200.7305 | Mobile: 919.308.4345 | smith.maury@epa.gov | www.gdit.com

GENERAL DYNAMICS
Information Technology

From: Leckner, Erik
Sent: Friday, April 13, 2018 3:28 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Smith, Maury <smith.maury@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: Db Authorization User/Group Synchronization

Hello Maury,

Can you please confirm?

Thanks!

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Thursday, April 12, 2018 4:16 PM
To: Smith, Maury <smith.maury@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: Db Authorization User/Group Synchronization

Hi Maury,

One more thing I like to confirm with you: in you new DEV OID system, did all the users and their assigned groups replicated from staging environment? It is important for our EMP application. We need these users exist in DEV OID. Then our OID sync process won't flag them to inactive.

Please let me know if you have any question.

Thank you!!

Cindy Fan
Oracle Developer, Oracle DBA
CSRA Inc.

From: Smith, Maury
Sent: Thursday, April 12, 2018 10:32 AM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>
Subject: RE: Db Authorization User/Group Synchronization

Hi Cindy,

We will setup the file sync for you in Dev next week hopefully by Wednesday at the latest. I'll follow up ASAP next week.

Maury Smith
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency
CSRA, Inc.
79 TW Alexander Drive, Building 4401, Research Triangle Park, NC 27709
Office: 919.200.7305 | Mobile: 919.308.4345 | smith.maury@epa.gov | www.csra.com

CSRA
Think Next. Now.

From: Fan, Cindy (Yanqian)
Sent: Thursday, April 12, 2018 9:28 AM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Smith, Maury <smith.maury@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>
Subject: RE: Db Authorization User/Group Synchronization

Hmm…I just checked Deliberative Process / Ex. 5 database table and still didn't find OID user & group XML files coming last night.

Hi Maury,

In staging and production environment, everything night EMP database receives two XML files from OID system. The XML files are exported from OID system and inserted into EMP database tables by a scheduled nightly job which managed by WAM group. Could you please replicate the same process in DEV environment? Here is the Deliberative Process / Ex. 5 database information. Please let me know if you have any question. Thank you!!

Deliberative Process / Ex. 5

Cindy Fan
Oracle DBA, Oracle Developer
CSRA Inc.

From: Leckner, Erik
Sent: Wednesday, April 11, 2018 7:28 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Smith, Maury <smith.maury@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>
Subject: Db Authorization User/Group Synchronization
Importance: High

Hello Cindy and Maury,

Maury notified us that he has completed all the steps up to validation between the **Deliberative Process / Ex. 5** - so if you could please work together to ensure that auth sync script to db is in place and operational.

Middleware is still working on getting their portion up on the empdev server, fyi.

Thanks in advance.

Best regards,

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 5/4/2018 9:24:07 PM
To: Waldo, James V. [Waldo.James@epa.gov]; Smith, Maury [smith.maury@epa.gov]
CC: Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]
Subject: I am getting Deliberative Process / Ex. 5 authentication errors

Hello Maury

I am now all of a sudden getting errors in empdev for authentication. Are you working on something that would affect login. I was able to use server all last evening, thru the night, and this morning/afternoon and all of a sudden it doesn't work right now. This is the error from our own Java logs:

Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 5/14/2018 6:45:33 PM
To: Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Morgan, Jennifer [morgan.jennifer@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: EMP Home Page

My concern is that dev db doesn't have all the data, and there are certain rules/requirements for a user to see basic config data for dev=staging, and prod. Are there are places that this occurs? Who told who what data to put in for config, and are there scripts that dictate this – like run this in prod but not in staging=dev, etc.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:44 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Yes, but why?

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:43 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Like you said in your earlier email, it is controlled by a table. In prod, the table stores tabs information. But in staging and Dev, the table is blank.

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:41 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Note that Im the same user on dev and on production? Im running the same type of application (regular non training). So why does prod have it and not dev/staging?

Christian Leckner

Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:40 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Hi Cindy

Can you explain that statement

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:39 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

I run the query and get following result:

Dev: return null.
Staging: return null.
Production: return tab name: Demo/Practice Apps, Emergency Management

Probably it's for user to access training instance through production home page.

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:31 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Hi Cindy

Can you run this query on production staging and dev? (dev=staging, right). Apparently in [redacted], they joked and said it needed refactoring.. ☺

Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:28 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Coming from the DAO (database related) - shall update soon

Deliberative Process / Ex. 5

}

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:24 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Ok.

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:23 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

So staging of yours does not have it either.. exploring how it makes it over to prod but was not on staging -ill find the details soon.. ☺

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:22 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Sorry. Just send it now:

Deliberative Process / Ex. 5

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:18 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

You sent me staging and staging ☺

By the way in prod it has this code, and in dev it doesn't: it may be a config thing, file thing, etc. – for dev it has no list items whereas on prod it does, so im exploring whether it's a file thing or a config thing..

Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:16 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Staging:

Deliberative Process / Ex. 5

Prod:

Deliberative Process / Ex. 5

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:13 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

And on production and staging .. ☺

Sorry... ☺

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:13 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Sure. Here is from my screen.

Deliberative Process / Ex. 5

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:11 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Shall do – please screen capture the emp home page, and Jennifer, please do the same. Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:09 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Hi Christian,

Hmm…I am not clear what user group and what table being used for showing tab in EMP home page. If you find any information, please let me know.

Thanks!
Cindy

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:01 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: EMP Home Page

Hi Cindy and Jennifer

Jennifer when you get the pages, do you modify the tab menus? Could you please send a screen shot of what you do have on dev?

Cindy – is there special group roles that are required for the pageview's menu tabs?

Me - exploring the code for this pageview with menu tabs (it's dynamically constructed and saved to the database).

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 4/19/2018 9:06:24 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
Subject: RE: Dev Server Setup

Also last night I copied current deployment to a webapps-master directory and then made webapps a soft link back to webapps-master directory. Also create config directories so we can easily set configuration to dev server configuration (this is what they do in staging but they have to go to prior deployment to do this – the way I wrote it is that we only need to go to config directories for that).

Anyways scripts keeping me ultra busy.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Thursday, April 19, 2018 4:59 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: Dev Server Setup

Hi Ed,

Also, quick q: Did WAM team say when they will have worked out their remaining work items?

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Thursday, April 19, 2018 4:57 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: Dev Server Setup
Importance: High

Hello Ed

Last night I designed the overall sandbox development architecture for:

a) create sandboxes so we can switch between new deployments
b) switch between deployments

c) switch back to the latest shared deployment.

Today I have been writing Linux configuration scripts for the above.

This way, developers can switch to what they are working on in order to test their development, as we will have only one set of Tomcat instances running.

Also suppose that you would like to see the dev latest branch (or others like Colleen), we can within seconds back to the current master.

Scripts keeping me busy all day, all last night.. ☺

Rob is waiting on Elliott to get source code repo for prod + sma. Once Rob gets this, then I can resume what I did in the past with the former dev snapshot.

Once that is done, then add to repo.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Campbell, Ed
Sent: Thursday, April 19, 2018 4:23 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: Dev Server Setup

Hey Guys –

Just looking for a short status on the Dev server setup today. If you're moving forward, if you're blocked in places, etc.

Ed Campbell
Web Development Team Project Manager
GDIT Supporting ITS-EPA III Contract
79 TW Alexander Dr, Bld 4401, NC 27713
campbell.ed@epa.gov (o) 919.200.7243
http://intranet.epa.gov/webdev

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 4/24/2018 6:09:28 PM
To: Thomas, Rob [Thomas.Rob@epa.gov]
Subject: RE: Registration for an EPA Laptop

Hi Rob

Can they just drop it off at the EPA office if you're out of the office. As long as it is the actual repository, I can work off of that. It would also be nice to know which tagged version is the one they released to production, but I can work off of it by latest release. They could have been working off of it after release, and the developers may have checked in code that wasn't yet ready for prod. In any case, by having It locally, I can work off of it.

We could give them a UPS pickup package and they simply put it in the UPS overnight or 2 day air package and send it to our Unix Team (Gregory Dennis) – whoever has access to the actual server.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Tuesday, April 24, 2018 2:05 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: RE: Registration for an EPA Laptop
Importance: High

Hello Rob

The USB stick method works as well. Easiest for them. I can do the export as long as it is the repository as it is on their server. I'm good with that.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Thomas, Rob
Sent: Tuesday, April 24, 2018 2:01 PM
To: ELLIOT NORMAN <elliot.norman@salientcrgt.com>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: Registration for an EPA Laptop
Importance: High

Hey Elliot.

I understand the dilemma. Your suggest might work, but I'm out of the office after tomorrow. How about asking your Network Team if user access can made available for at least one of my Java Developers? They could connect to a Salient-CRGT server and run the export feature off that server. Please advise. Thanks.

Best!
Rob Thomas

From: Norman, Elliot (US) [mailto:ELLIOT.NORMAN@salientcrgt.com]
Sent: Monday, April 23, 2018 6:43 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Leckner, Erik <Leckner.Erik@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: Re: Registration for an EPA Laptop

Rob,

We simply just can't commit her time when she is in the middle of a production release for another project. If it's easiest I can put the repository on a usb stick and bring it to EPA later this week.

Regards
Elliot Norman
Program Manager | Civilian Services Group – Information Management
---
Salient CRGT
198 Van Buren Street, Suite 120, Herndon, Virginia 20170
703-429-4449 (o) | SalientCRGT.com
Elliot.Norman@SalientCRGT.com

-------- Original message --------
From: "Thomas, Rob" <Thomas.Rob@epa.gov>
Date: 4/23/18 18:29 (GMT-05:00)
To: "Norman, Elliot (US)" <ELLIOT.NORMAN@salientcrgt.com>
Cc: "Leckner, Erik" <Leckner.Erik@epa.gov>, "Madhavan Nair Kamala Devi, Rakhi" <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: Registration for an EPA Laptop

Hey Elliot.

I wanted to follow up with you. The upload site for EMP application code is **Deliberative Process / Ex. 5** Since resources are short, hopefully the following notes from my Java Developers can help.

> "If Svitlana can provide some basic details of how the repository is being provided – whether she used a standard SVN 1.7 svnadmin dump command, etc. What's needed most is if we can relate the repo to current production (so there would be a tagged version in that repo for this). Since production code is the goal to match between the two environments, plus the latest Oil DB and SMA code; that in-itself is where we can build our own Subversion repository off. If they have any reference to their current releases for Staging and Production environment in the EMP repository, that would be great.
>
> Currently Old Source Code is on Production Server and New Source Code is on Staging Server source code.
>
> Note: for reference, we're using TortoiseSVN on Windows, and Apache Subversion on Linux."

Would you consider allowing Svitlana to communicate to the my developers via email or call? Or even communicating through you? Please advise. Thanks again.

Rob Thomas

From: Thomas, Rob
Sent: Wednesday, April 18, 2018 12:04 PM
To: Norman, Elliot (US) <ELLIOT.NORMAN@salientcrgt.com>
Cc: Weston, Kerron <Weston.Kerron@epa.gov>
Subject: RE: Registration for an EPA Laptop
Importance: High

HI Elliot.

Thanks for asking your IT Team and Svitlana's new PM to bring the server repository back online and run the export from the Trunk/Root of the (source) code. Understood. Yes I would like this to be uploaded to EPA. Let me find out the contract people for you to notify/email concerning the FTP servers. Thank you again.

Rob Thomas.

From: Norman, Elliot (US) [mailto:ELLIOT.NORMAN@salientcrgt.com]
Sent: Wednesday, April 18, 2018 11:08 AM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Weston, Kerron <Weston.Kerron@epa.gov>
Subject: RE: Registration for an EPA Laptop

Rob,

I talked to my IT team and they said it would not take long to bring the server repository back online. I've asked Svitlana's new PM if I can have a few minutes of her time to run the export for you again. As we are no longer under contract or funded we cannot spend resources troubleshooting the issues CSRA are having.

Please let me know how you would like us to upload this to EPA.

Regards

Elliot Norman
Program Manager | Civilian Services Group – Information Management

SalientCRGT

198 Van Buren Street, Suite 120, Herndon, Virginia 20170
703-429-4449 (o) | SalientCRGT.com
Elliot.Norman@SalientCRGT.com

From: Thomas, Rob <Thomas.Rob@epa.gov>
Sent: Tuesday, April 17, 2018 15:11
To: Norman, Elliot (US) <ELLIOT.NORMAN@salientcrgt.com>
Cc: Weston, Kerron <Weston.Kerron@epa.gov>
Subject: RE: Registration for an EPA Laptop

Hi Elliot.

In regards to EPA funded services/products. What code is left on your company's servers for EMP? Have you sent any update to the trunk or base source code repository? Thanks.

Rob

From: Thomas, Rob
Sent: Tuesday, April 10, 2018 4:51 PM
To: 'Norman, Elliot (US)' <ELLIOT.NORMAN@salientcrgt.com>
Cc: Weston, Kerron <Weston.Kerron@epa.gov>
Subject: RE: Registration for an EPA Laptop

Hi Elliot.
Thanks for clarity of this eBusiness record. It may be for Card Readers/PIVs. Yes I received the card readers and PIV cards from you. We'll inform you if we learn of anything different. Thanks for your time and attention.

Regards,
Rob Thomas | w: 202.564.7507 | c: 202.697.0474 | fx: 202.564.8731 | US EPA | OLEM, OEM |
Emergency Management Portal: System Owner/COR/PM | ISSO | FITARA Lead | MAAC Prioritization Rep

---

From: Norman, Elliot (US) [mailto:ELLIOT.NORMAN@salientcrgt.com]
Sent: Tuesday, April 10, 2018 3:40 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Cc: Weston, Kerron <Weston.Kerron@epa.gov>
Subject: Re: Registration for an EPA Laptop

Rob,

Jess never had a laptop. Based on the date I'm guessing this is for the card readers I returned to you

Regards
Elliot Norman
Program Manager | Civilian Services Group – Information Management
---
Salient CRGT
198 Van Buren Street, Suite 120, Herndon, Virginia 20170
703-429-4449 (o) | SalientCRGT.com
Elliot.Norman@SalientCRGT.com

-------- Original message --------
From: "Thomas, Rob" <Thomas.Rob@epa.gov>
Date: 4/10/18 15:27 (GMT-05:00)
To: "Norman, Elliot (US)" <ELLIOT.NORMAN@salientcrgt.com>
Cc: "Weston, Kerron" <Weston.Kerron@epa.gov>
Subject: FW: Registration for an EPA Laptop

Good afternoon Elliot.

I received the following eBusiness registration from our OEM eBusiness Account Manager. It shows there is a laptop still out under Jessica Ferguson's name. Is it with your IT personnel at Salient-CRGT? Can you help with this request? Let me know if you have any questions. Thanks.

Personal Privacy / Ex. 6

Regards,
Rob Thomas | w: 202.564.7507 | c: 202.697.0474 | fx: 202.564.8731 | US EPA | OLEM, OEM |
Emergency Management Portal: System Owner/COR/PM | ISSO | FITARA Lead | MAAC Prioritization Rep

From: Weston, Kerron
Sent: Tuesday, April 10, 2018 12:42 PM
To: Thomas, Rob <Thomas.Rob@epa.gov>
Subject: Registration

Here is the open registration for Jessica:

Personal Privacy / Ex. 6

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 5/10/2018 6:22:51 AM
To: Smith, Maury [smith.maury@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Morgan, Jennifer [morgan.jennifer@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]; McCarthy, Colleen [Mccarthy.Colleen@epa.gov]
Subject: RE: Follow-Up - IAM EMP Needs

Maury and Cindy,

Please for now do not disable my Deliberative Process / Ex. 5 account (Cindy this applies to you as well if you run the import) until Deliberative Process / Ex. 5 has sufficient group memberships so that at least I have one working account until my group memberships are active as Deliberative Process / Ex. 5 Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Thursday, May 10, 2018 2:16 AM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hello Maury

I tried getting and I received the following error:

Deliberative Process / Ex. 5

Can you please add the new account of mine with Deliberative Process / Ex. 5 group memberships?

I think that this will apply to all.

Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Wednesday, May 9, 2018 11:23 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Christian and Cindy,

I have imported the following internal EPA accounts in Dev with temporary password Summer2018! (case sensitive):

Deliberative Process / Ex. 5

The XML file containing information for these 3 users is attached.

Maury

From: Leckner, Erik
Sent: Wednesday, May 9, 2018 4:44 PM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Thanks Maury and yes not only Cindy and Jennifer but myself as well of course – I need to be first if anyone

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Wednesday, May 9, 2018 4:42 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

That's the end game I'm working on that piece as well. I'll ping you when Cindy's regular account is in place. I'll also bring over Jennifer Morgan's account.

From: Leckner, Erik
Sent: Wednesday, May 9, 2018 4:40 PM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hello Maury

Aside from Cindy, will you be doing this for another 99 users?

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Wednesday, May 9, 2018 4:37 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

One more suggestion to keep things moving in the short term. I can export Cindy's individual account from staging and import into Dev so her regular account is available. Would that help with testing sync process for group assignment on your end? End game is to export/import a subset of users from staging for more robust Dev testing.

From: Leckner, Erik
Sent: Wednesday, May 9, 2018 3:41 PM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Wait a moment on that – I want it to work properly.

I am giving her some search queries in the code (and see where she goes from that). I'd rather have it broken for a short bit o we can detect what's missing from your checklist of action items.

Is it possible to give us a checklist of things you do on your end that we need to ensure gets done? Just high level action items.
Thanks
Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Wednesday, May 9, 2018 3:39 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Christian,

In the short term will adding Cindy's ID to the **Deliberative Process / Ex. 5** manually on my end help?

Maury

From: Leckner, Erik
Sent: Wednesday, May 9, 2018 3:37 PM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Thanks Maury

We need **all** things working for empdev to be usable for our dev purposes and we need them asap. Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Wednesday, May 9, 2018 3:27 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Cindy and Christian,

J was working on importing users into Dev last week and that will probably be quickest approach to resolving this issue. He's been out of office for a few days but I will reach out to him to see if I can help get this going.

Maury

From: Fan, Cindy (Yanqian)
Sent: Wednesday, May 9, 2018 3:21 PM
To: Smith, Maury <smith.maury@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Maury,

The issue we face now is related to OID sync. Since the sync process is off now, we experience the data discrepancy in Dev. Me and Christian are still investigating…

Maury, could you please export the OID XML file from Dev OID? I may have to manually run it in our Dev database to make our account working.

Thanks!
Cindy

From: Smith, Maury
Sent: Wednesday, May 9, 2018 2:12 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Christian,

Your Deliberative Process / Ex. 5 ID was not listed as an owner of the Deliberative Process / Ex. 5 security group. I added you as an owner please try to add Cindy's ID again.

Maury

From: Leckner, Erik
Sent: Wednesday, May 9, 2018 2:06 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Note that when I tried to add that group to your lanid (v xlanid) I received the following:

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Wednesday, May 9, 2018 2:04 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hello Cindy
I had to search by your name since your lanid does not come up with the x'd lanid.

Q: Have you worked that out with the IAM team and how you intend to map prod/stage lanids to dev x'd lanids?

Deliberative Process / Ex. 5

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Wednesday, May 9, 2018 1:58 PM
To: Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

I am able to login Deliberative Process / Ex. 5 now. Thanks!

Christian, can you please assign Deliberative Process / Ex. 5 to my account Deliberative Process / Ex. 5? Thanks!

From: Smith, Maury
Sent: Wednesday, May 9, 2018 1:49 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hi Jennifer,

I completed approval for EMP OSWER Web Community Access. This should resolve login issues mentioned by Christian this afternoon as well.

Maury

From: Morgan, Jennifer
Sent: Wednesday, May 9, 2018 10:36 AM

To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Thanks Maury – no problem! We both also just submitted EMP OSWER Web Community Access requests for our DEV portal ID's – can you approve those as well?

Thanks,
Jennifer

From: Smith, Maury
Sent: Tuesday, May 8, 2018 5:28 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Jennifer and Cindy,

Your DEV accounts have been approved and are available Deliberative Process / Ex. 5 Sorry for the delay.

Maury

From: Morgan, Jennifer
Sent: Monday, May 7, 2018 2:24 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Smith, Maury <smith.maury@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hello,

Cindy Fan & myself just submitted our self-registrations on the DEV portal. I believe we need approval from Rob/James/Maury next?

Thanks,
Jennifer

From: Leckner, Erik
Sent: Saturday, May 5, 2018 4:49 PM
To: Waldo, James V. <Waldo.James@epa.gov>; Smith, Maury <smith.maury@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs
Importance: High

Hello James and Maury,

This has happened several times to the Deliberative Process / Ex. 5 over the past couple of weeks.

Application Development is on the West Coast and it is also used by all members of the EMP team.

Once the Access Manager has this error***, development is shut out of any work for several days*** **or** Deliberative Process / Ex. 5 from past experience the last time it had happened). Is there away that we can have this auto-fixed using SNMP Monitoring and auto restarting, etc?

Thanks in advance.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Morgan, Jennifer
Sent: Saturday, May 5, 2018 10:59 AM
To: Leckner, Erik <Leckner.Erik@epa.gov>
Cc: Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hello,

I am getting the following error message when I try to register for an account in Deliberative Process / Ex. 5

Deliberative Process / Ex. 5

I've tried in both IE & Google Chrome and get the same error in both…any ideas?

Thanks,
Jennifer

From: Leckner, Erik
Sent: Friday, May 4, 2018 3:17 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>
Subject: FW: Follow-Up - IAM EMP Needs

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Waldo, James V.
Sent: Thursday, March 29, 2018 4:59 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Ferko, Dan <Ferko.Daniel@epa.gov>; Madhavan Nair Kamala Devi, Rakhi

<madhavan-nair-kamala-devi.rakhi@epa.gov>
Cc: Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Here is the link to register for an account in WAM Dev.

Deliberative Process / Ex. 5

User this info for the EPA Sponsor:
Mary Lee
Lee.Mary@epa.gov
202-564-1234

James Waldo
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency
CSRA, Inc.
79 TW Alexander Drive, Building 4401, Research Triangle Park, NC 27709
Telephone: 919.475.9581 | waldo.james@epa.gov | www.csra.com

CSRA
Think Next. Now.

-----Original Appointment-----
From: Campbell, Ed
Sent: Tuesday, March 27, 2018 3:41 PM
To: Campbell, Ed; Waldo, James V.; Smith, Maury; Leckner, Erik; Ferko, Dan; Madhavan Nair Kamala Devi, Rakhi
Cc: Henderson, Kertis
Subject: Follow-Up - IAM EMP Needs
When: Thursday, March 29, 2018 4:30 PM-5:00 PM (UTC-05:00) Eastern Time (US & Canada).
Where: Conference Call

Jay / Maury,

Christian would like to follow-up this week (we are about to receive the EMP Dev server, presumably within 24 hrs)

1. IAM Setup of Dev Server to be identical to Staging
2. Procedures / Protocols Christian / Rakhi should follow

4:30 on Thursday is the only time we are all available for the remainder of the week – but this is important, we really need to make sure we can hit the ground running with this Dev server.

Thanks.

Conference Line/Code / Ex. 6

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 5/7/2018 7:54:15 PM
To: Henderson, Kertis [henderson.kertis@epa.gov]
CC: Smith, Maury [smith.maury@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Waldo, James V. [Waldo.James@epa.gov]; Alla, Vijay [Alla.Vijay@epa.gov]; Campbell, Ed [Campbell.Ed@epa.gov]
BCC: Thomas, Rob [Thomas.Rob@epa.gov]
Subject: RE: REGISTER HERE

Hello Kertis,

Thank you for the update and your prompt attention to the matter. It would be great if you can me updated on any discoveries that you find.

Is there a way that your team can have a temporary process in place that whenever the IAM services are down, that they can be restarted (even if it requires a notification from the EMP development team)?

No application server was able to authenticate with the IAM services since Friday when it occurred, and I was unable to perform the work that was required (I am in the process of working with the source code from Salient CGRT before they left the EMP project so that production compiled code matches that which we received from Salient CGRT and so I will be frequently using the empdev servers this week).

Thank you once again.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Henderson, Kertis
Sent: Monday, May 7, 2018 3:47 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>
Cc: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Alla, Vijay <Alla.Vijay@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: REGISTER HERE

Christian,

The current WAM software is old, and we're replacing it. We have no plans to do any new development or monitoring on the old system. We're working on implementing new versions of the system, and we plan to have better monitoring when it's done.

We had a general outage of the WAM software recently, and we're looking for a root cause. It's unfortunate that we may not be able to find that cause, as the software is pretty old. The implementation of the latest version of the software packages used by WAM will certainly help both the stability of the service and the ability to troubleshoot and resolve issues of this type.

Kertis Henderson
Manager, WAM/EIAM

ITS-EPA III Infrastructure Support and Application Hosting (TO 2)
CSRA (a GDIT company, contractor to the U.S. EPA)
79 TW Alexander Drive, Building 4401 - 479, Research Triangle Park, NC 27709
Office: (919) 335-3274
Henderson.Kertis@epa.gov

From: Leckner, Erik
Sent: Monday, May 7, 2018 2:04 PM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Alla, Vijay <Alla.Vijay@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: REGISTER HERE

Hello Maury

Could you please explain to me what had happened to the Access server since Friday?

Also, could you please put it on a SNMP event/trap system so that a restart is performed in case of error? Would it be possible to also be put on the SNMP alert email list so I receive a notification whenever it is down?

Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Monday, May 7, 2018 10:25 AM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Alla, Vijay <Alla.Vijay@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: REGISTER HERE

Cindy,

Please try logon again and let me know results.

Maury

From: Fan, Cindy (Yanqian)
Sent: Monday, May 7, 2018 9:09 AM
To: Smith, Maury <smith.maury@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: REGISTER HERE

Maury, thanks for the help!

From: Smith, Maury
Sent: Monday, May 7, 2018 8:49 AM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Waldo, James V.

<Waldo.James@epa.gov>
Subject: RE: REGISTER HERE

Hi Cindy and Christian,

I'm looking into this error this morning and will follow asap.

Maury Smith
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency
General Dynamics Information Technology
79 TW Alexander Drive, Building 4401, Research Triangle Park, NC 27709
Office: 919.200.7305 | Mobile: 919.308.4345 | smith.maury@epa.gov | www.gdit.com

GENERAL DYNAMICS
Information Technology

From: Fan, Cindy (Yanqian)
Sent: Monday, May 7, 2018 7:21 AM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>; Smith, Maury <smith.maury@epa.gov>
Subject: RE: REGISTER HERE

Hi James/Maury,

When you get a chance, could you please take a look at this issue? This was the error I got when I clicked the link

Deliberative Process / Ex. 5

Oracle Access Manager Operation Error

An exception has occurred in the Access Server.

Contact your website administrator to remedy this problem.

Thank you!!

Cindy

From: Leckner, Erik
Sent: Friday, May 4, 2018 5:30 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: REGISTER HERE
Importance: High

From: Waldo, James V.
Sent: Thursday, March 29, 2018 4:59 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Ferko, Dan <Ferko.Daniel@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>

Cc: Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Here is the link to register for an account in WAM Dev.

Deliberative Process / Ex. 5

User this info for the EPA Sponsor:
Mary Lee
Lee.Mary@epa.gov
202-564-1234

James Waldo
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency
CSRA, Inc.
79 TW Alexander Drive, Building 4401, Research Triangle Park, NC 27709
Telephone: 919.475.9581 | waldo.james@epa.gov | www.csra.com

CSRA
Think Next. Now.

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 4/19/2018 8:58:59 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
Subject: RE: Dev Server Setup

Hi Ed,

Also, quick q: Did WAM team say when they will have worked out their remaining work items?

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Thursday, April 19, 2018 4:57 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: RE: Dev Server Setup
Importance: High

Hello Ed

Last night I designed the overall sandbox development architecture for:

a) create sandboxes so we can switch between new deployments
b) switch between deployments
c) switch back to the latest shared deployment.

Today I have been writing Linux configuration scripts for the above.

This way, developers can switch to what they are working on in order to test their development, as we will have only one set of Tomcat instances running.

Also suppose that you would like to see the dev latest branch (or others like Colleen), we can within seconds back to the current master.

Scripts keeping me busy all day, all last night.. ☺

Rob is waiting on Elliott to get source code repo for prod + sma. Once Rob gets this, then I can resume what I did in the past with the former dev snapshot.

Once that is done, then add to repo.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Campbell, Ed
Sent: Thursday, April 19, 2018 4:23 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: Dev Server Setup

Hey Guys –

Just looking for a short status on the Dev server setup today. If you're moving forward, if you're blocked in places, etc.

Ed Campbell
Web Development Team Project Manager
GDIT Supporting ITS-EPA III Contract
79 TW Alexander Dr, Bld 4401, NC 27713
campbell.ed@epa.gov (o) 919.200.7243
http://intranet.epa.gov/webdev

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 4/13/2018 9:06:34 PM
To: Smith, Maury [smith.maury@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]; Page, Alison [Page.Alison@epa.gov]; Waldo, James V. [Waldo.James@epa.gov]
Subject: RE: Db Authorization User/Group Synchronization

Yes, I did that day of our meeting. I can do it again, if you'd like. Please advise. Thanks!

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Friday, April 13, 2018 5:02 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: Db Authorization User/Group Synchronization

I see your account in staging but not dev. Did you register at **Conference Line/Code / Ex. 6**

From: Leckner, Erik
Sent: Friday, April 13, 2018 4:45 PM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: Db Authorization User/Group Synchronization

Hello Maury

Please do. We need the individual EMP users such as eleckner (especially myself early on since I am doing the initial setup). I submitted a community access request that day we had our last meeting together.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Friday, April 13, 2018 4:44 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: Db Authorization User/Group Synchronization

Hi Cindy and Christian,

There are 30 groups in the DEV and Staging environments prefixed with EMP_* so the two environments appear to match. I'm not sure if all of the individual EMP users have been synchronized to Dev. I will check with J and confirm next week.

Maury Smith
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency
General Dynamics Information Technology
79 TW Alexander Drive, Building 4401, Research Triangle Park, NC 27709
Office: 919.200.7305 | Mobile: 919.308.4345 | smith.maury@epa.gov | www.gdit.com

GENERAL DYNAMICS
Information Technology

From: Leckner, Erik
Sent: Friday, April 13, 2018 3:28 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Smith, Maury <smith.maury@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: Db Authorization User/Group Synchronization

Hello Maury,

Can you please confirm?

Thanks!

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Thursday, April 12, 2018 4:16 PM
To: Smith, Maury <smith.maury@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: Db Authorization User/Group Synchronization

Hi Maury,

One more thing I like to confirm with you: in you new DEV OID system, did all the users and their assigned groups replicated from staging environment? It is important for our EMP application. We need these users exist in DEV OID. Then our OID sync process won't flag them to inactive.

Please let me know if you have any question.

Thank you!!

Cindy Fan

Oracle Developer, Oracle DBA
CSRA Inc.

From: Smith, Maury
Sent: Thursday, April 12, 2018 10:32 AM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>
Subject: RE: Db Authorization User/Group Synchronization

Hi Cindy,

We will setup the file sync for you in Dev next week hopefully by Wednesday at the latest. I'll follow up ASAP next week.

Maury Smith
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency
CSRA, Inc.
79 TW Alexander Drive, Building 4401, Research Triangle Park, NC 27709
Office: 919.200.7305 | Mobile: 919.308.4345 | smith.maury@epa.gov | www.csra.com

CSRA
Think Next. Now.

From: Fan, Cindy (Yanqian)
Sent: Thursday, April 12, 2018 9:28 AM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Smith, Maury <smith.maury@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>
Subject: RE: Db Authorization User/Group Synchronization

Hmm…I just checked Conference Line/Code / Ex. 6 table and still didn't find OID user & group XML files coming last night.

Hi Maury,

In staging and production environment, everything night EMP database receives two XML files from OID system. The XML files are exported from OID system and inserted into EMP database tables by a scheduled nightly job which managed by WAM group. Could you please replicate the same process in DEV environment? Here is the Conference Line/Code / Ex. 6 Conference Line/Code / Ex. 6 information. Please let me know if you have any question. Thank you!!

Conference Line/Code / Ex. 6

Cindy Fan
Oracle DBA, Oracle Developer
CSRA Inc.

From: Leckner, Erik
Sent: Wednesday, April 11, 2018 7:28 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Smith, Maury <smith.maury@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Page, Alison <Page.Alison@epa.gov>
Subject: Db Authorization User/Group Synchronization
Importance: High

Hello Cindy and Maury,

Maury notified us that he has completed all the steps up to validation between the Conference Line/Code / Ex. 6 - so if you could please work together to ensure that auth sync script to db is in place and operational.

Middleware is still working on getting their portion up on the Conference Line/Code / Ex. 6 fyi.

Thanks in advance.

Best regards,

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 5/10/2018 6:15:39 AM
To: Smith, Maury [smith.maury@epa.gov]; Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Morgan, Jennifer [morgan.jennifer@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]; McCarthy, Colleen [Mccarthy.Colleen@epa.gov]
Subject: RE: Follow-Up - IAM EMP Needs

Hello Maury

I tried getting and I received the following error:

Conference Line/Code / Ex. 6

Can you please add the new account of mine with Conference Line/Code / Ex. 6

I think that this will apply to all.

Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Wednesday, May 9, 2018 11:23 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Christian and Cindy,

I have imported the following internal EPA accounts in Dev with temporary password Summer2018! (case sensitive):

Conference Line/Code / Ex. 6

The XML file containing information for these 3 users is attached.

Maury

From: Leckner, Erik
Sent: Wednesday, May 9, 2018 4:44 PM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Thanks Maury and yes not only Cindy and Jennifer but myself as well of course – I need to be first if anyone

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Wednesday, May 9, 2018 4:42 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

That's the end game I'm working on that piece as well. I'll ping you when Cindy's regular account is in place. I'll also bring over Jennifer Morgan's account.

From: Leckner, Erik
Sent: Wednesday, May 9, 2018 4:40 PM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hello Maury

Aside from Cindy, will you be doing this for another 99 users?

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Wednesday, May 9, 2018 4:37 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

One more suggestion to keep things moving in the short term. I can export Cindy's individual account from staging and import into Dev so her regular account is available. Would that help with testing sync process for group assignment on your end? End game is to export/import a subset of users from staging for more robust Dev testing.

From: Leckner, Erik
Sent: Wednesday, May 9, 2018 3:41 PM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Wait a moment on that – I want it to work properly.

I am giving her some search queries in the code (and see where she goes from that). I'd rather have it broken for a short bit o we can detect what's missing from your checklist of action items.

Is it possible to give us a checklist of things you do on your end that we need to ensure gets done? Just high level action items.
Thanks
Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Wednesday, May 9, 2018 3:39 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Christian,

In the short term will adding Cindy's ID to the **Conference Line/Code / Ex. 6** manually on my end help?

Maury

From: Leckner, Erik
Sent: Wednesday, May 9, 2018 3:37 PM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Thanks Maury

We need **all** things working for empdev to be usable for our dev purposes and we need them asap. Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT

949-244-6501 | leckner.erik@epa.gov

From: Smith, Maury
Sent: Wednesday, May 9, 2018 3:27 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Cindy and Christian,

J was working on importing users into Dev last week and that will probably be quickest approach to resolving this issue. He's been out of office for a few days but I will reach out to him to see if I can help get this going.

Maury

From: Fan, Cindy (Yanqian)
Sent: Wednesday, May 9, 2018 3:21 PM
To: Smith, Maury <smith.maury@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Maury,

The issue we face now is related to OID sync. Since the sync process is off now, we experience the data discrepancy in Dev. Me and Christian are still investigating…

Maury, could you please export the OID XML file from Dev OID? I may have to manually run it in our Dev database to make our account working.

Thanks!
Cindy

From: Smith, Maury
Sent: Wednesday, May 9, 2018 2:12 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Christian,

Your xeleckne ID was not listed as an owner of the Conference Line/Code / Ex. 6 security group. I added you as an owner please try to add Cindy's ID again.

Maury

From: Leckner, Erik
Sent: Wednesday, May 9, 2018 2:06 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>

Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Note that when I tried to add that group to your lanid (v xlanid) I received the following:

Conference Line/Code / Ex. 6

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Wednesday, May 9, 2018 2:04 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hello Cindy
I had to search by your name since your lanid does not come up with the x'd lanid.

Q: Have you worked that out with the IAM team and how you intend to map prod/stage lanids to dev x'd lanids?

Conference Line/Code / Ex. 6

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Wednesday, May 9, 2018 1:58 PM
To: Smith, Maury <smith.maury@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

I am able to login Conference Line/Code / Ex. 6 now. Thanks!

Christian, can you please assign **Conference Line/Code / Ex. 6** to my accour Conference Line/Code / Ex. 6 Thanks!

From: Smith, Maury
Sent: Wednesday, May 9, 2018 1:49 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hi Jennifer,

I completed approval for EMP OSWER Web Community Access. This should resolve login issues mentioned by Christian this afternoon as well.

Maury

From: Morgan, Jennifer
Sent: Wednesday, May 9, 2018 10:36 AM
To: Smith, Maury <smith.maury@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Thanks Maury – no problem! We both also just submitted EMP OSWER Web Community Access requests for our DEV portal ID's – can you approve those as well?

Thanks,
Jennifer

From: Smith, Maury
Sent: Tuesday, May 8, 2018 5:28 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Leckner, Erik <Leckner.Erik@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Jennifer and Cindy,

Your DEV accounts have been approved and are available Conference Line/Code / Ex. 6 Sorry for the delay.

Maury

From: Morgan, Jennifer
Sent: Monday, May 7, 2018 2:24 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Smith, Maury <smith.maury@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hello,

Cindy Fan & myself just submitted our self-registrations on the DEV portal. I believe we need approval from Rob/James/Maury next?

Thanks,
Jennifer

From: Leckner, Erik
Sent: Saturday, May 5, 2018 4:49 PM
To: Waldo, James V. <Waldo.James@epa.gov>; Smith, Maury <smith.maury@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>; McCarthy, Colleen <Mccarthy.Colleen@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs
Importance: High

Hello James and Maury,

This has happened several times to the empdev server over the past couple of weeks.

Application Development is on the West Coast and it is also used by all members of the EMP team.

Once the Access Manager has this error***, development is shut out of any work for several days*** **on empdev** (from past experience the last time it had happened). Is there away that we can have this auto-fixed using SNMP Monitoring and auto restarting, etc?

Thanks in advance.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Morgan, Jennifer
Sent: Saturday, May 5, 2018 10:59 AM
To: Leckner, Erik <Leckner.Erik@epa.gov>
Cc: Waldo, James V. <Waldo.James@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Hello,

I am getting the following error message when I try to register for an account in WAM DEV:

Conference Line/Code / Ex. 6

I've tried in both IE & Google Chrome and get the same error in both…any ideas?

Thanks,
Jennifer

From: Leckner, Erik
Sent: Friday, May 4, 2018 3:17 PM
To: Morgan, Jennifer <morgan.jennifer@epa.gov>
Subject: FW: Follow-Up - IAM EMP Needs

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Waldo, James V.
Sent: Thursday, March 29, 2018 4:59 PM
To: Campbell, Ed <Campbell.Ed@epa.gov>; Smith, Maury <smith.maury@epa.gov>; Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Ferko, Dan <Ferko.Daniel@epa.gov>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Cc: Henderson, Kertis <henderson.kertis@epa.gov>
Subject: RE: Follow-Up - IAM EMP Needs

Here is the link to register for an account in WAM Dev.

Conference Line/Code / Ex. 6

User this info for the EPA Sponsor:
Mary Lee
Lee.Mary@epa.gov
202-564-1234

James Waldo
Enterprise Identity & Access Management (EIAM)
ITS-EPA III - Supporting the US Environmental Protection Agency
CSRA, Inc.
79 TW Alexander Drive, Building 4401, Research Triangle Park, NC 27709
Telephone: 919.475.9581 | waldo.james@epa.gov | www.csra.com

CSRA
Think Next. Now.

-----Original Appointment-----
From: Campbell, Ed
Sent: Tuesday, March 27, 2018 3:41 PM
To: Campbell, Ed; Waldo, James V.; Smith, Maury; Leckner, Erik; Ferko, Dan; Madhavan Nair Kamala Devi, Rakhi
Cc: Henderson, Kertis
Subject: Follow-Up - IAM EMP Needs
When: Thursday, March 29, 2018 4:30 PM-5:00 PM (UTC-05:00) Eastern Time (US & Canada).
Where: Conference Call

Jay / Maury,

Christian would like to follow-up this week (we are about to receive the EMP Dev server, presumably within 24 hrs)

1. IAM Setup of Dev Server to be identical to Staging
2. Procedures / Protocols Christian / Rakhi should follow

4:30 on Thursday is the only time we are all available for the remainder of the week – but this is important, we really need to make sure we can hit the ground running with this Dev server.

Thanks.

Conference Line/Code / Ex. 6

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 5/14/2018 6:43:41 PM
To: Fan, Cindy (Yanqian) [fan.yanqian@epa.gov]; Morgan, Jennifer [morgan.jennifer@epa.gov]
CC: Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: EMP Home Page

Yes, but why?

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:43 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Like you said in your earlier email, it is controlled by a table. In prod, the table stores tabs information. But in staging and Dev, the table is blank.

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:41 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Note that Im the same user on dev and on production? Im running the same type of application (regular non training). So why does prod have it and not dev/staging?

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:40 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Hi Cindy

Can you explain that statement

Christian Leckner

Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:39 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

I run the query and get following result:

Dev: return null.
Staging: return null.
Production: return tab name: Demo/Practice Apps, Emergency Management

Probably it's for user to access training instance through production home page.

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:31 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Hi Cindy

Can you run this query on production staging and dev? (dev=staging, right). Apparently in [redacted], they joked and said it needed refactoring.. ☺

Conference Line/Code / Ex. 6

ab

Conference Line/Code / Ex. 6

}

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:28 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Coming from the DAO (database related) - shall update soon

Conference Line/Code / Ex. 6

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:24 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Ok.

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:23 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

So staging of yours does not have it either.. exploring how it makes it over to prod but was not on staging -ill find the details soon.. ☺

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:22 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Sorry. Just send it now:

Conference Line/Code / Ex. 6

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:18 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>

Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

You sent me staging and staging ☺

By the way in prod it has this code, and in dev it doesn't: it may be a config thing, file thing, etc. – for dev it has no list items whereas on prod it does, so im exploring whether it's a file thing or a config thing..

Conference Line/Code / Ex. 6

Conference Line/Code / Ex. 6

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:16 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Staging:

Conference Line/Code / Ex. 6

Prod:

Conference Line/Code / Ex. 6

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:13 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

And on production and staging .. ☺

Sorry... ☺

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:13 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Sure. Here is from my screen.

Conference Line/Code / Ex. 6

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:11 PM
To: Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Shall do – please screen capture the emp home page, and Jennifer, please do the same. Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Fan, Cindy (Yanqian)
Sent: Monday, May 14, 2018 2:09 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>; Morgan, Jennifer <morgan.jennifer@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: EMP Home Page

Hi Christian,

Hmm…I am not clear what user group and what table being used for showing tab in EMP home page. If you find any information, please let me know.

Thanks!
Cindy

From: Leckner, Erik
Sent: Monday, May 14, 2018 2:01 PM

To: Morgan, Jennifer <morgan.jennifer@epa.gov>; Fan, Cindy (Yanqian) <fan.yanqian@epa.gov>
Cc: Campbell, Ed <Campbell.Ed@epa.gov>
Subject: EMP Home Page

Hi Cindy and Jennifer

Jennifer when you get the pages, do you modify the tab menus? Could you please send a screen shot of what you do have on dev?

Cindy – is there special group roles that are required for the pageview's menu tabs?

Me - exploring the code for this pageview with menu tabs (it's dynamically constructed and saved to the database).

Conference Line/Code / Ex. 6

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 5/24/2018 7:58:35 AM
To: McCarthy, Colleen [Mccarthy.Colleen@epa.gov]; Campbell, Ed [Campbell.Ed@epa.gov]
Subject: RE: New JIRA Ticket (Security High - Denial of Service) and Paula Conference Line/Code / Ex. 6 Axis Issue

Due to the level of importance although its DDOS :

1. If I search google on non vpn, I see that emp epa gov empadmin is accessible thru a simple google search. I also noticed that other services are discovered quite easily via google.
2. Then see this article dated from 2012:

Conference Line/Code / Ex. 6

in first paragraph:
On the other hand the risk is that because there are some default accounts, that someone intentionally keeps sending bad passwords to keep disabling the accounts. This would result in a kind of denial of service for the administrative accounts.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Thursday, May 24, 2018 3:32 AM
To: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: New JIRA Ticket (Security High - Denial of Service) and Paula Apache Axis Issue

One final note is a possible set of solutions:

a) Have a secure hash function which performs a check in app clients which won't even allow the userid to proceed, mixed with lots of other known admin names (like admin, administrator, etc to avoid brute force guessing of admin userid);
b) Block it at IAM/WAM services/proxies/webgates – so the source of login can't be an app nor an Oracle IAM popup (similar to .htaccess login), etc.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Thursday, May 24, 2018 3:24 AM
To: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: New JIRA Ticket (Security High - Denial of Service) and Paula Apache Axis Issue

And for 14 years the system's developers (Lockheed, Salient) had it in there - this was a thought study, so eventually we want to change this to not allow that user to ever be used via a standard login to the apps themselves. This issue could be even be in other places at EPA where application teams have some form of group admin for their applications as well.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Thursday, May 24, 2018 3:05 AM
To: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: RE: New JIRA Ticket (Security High - Denial of Service) and Paula Apache Axis Issue

Since all the applications depend on the group admin user (production, staging, etc) this issue should be high since anyone using the group userid to login can shut the EMP system down in 3 failed password attempts.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Thursday, May 24, 2018 3:04 AM
To: McCarthy, Colleen <Mccarthy.Colleen@epa.gov>; Campbell, Ed <Campbell.Ed@epa.gov>
Subject: New JIRA Ticket (Security High - Denial of Service) and Paula Apache Axis Issue
Importance: High

New JIRA Ticket (Security Issue – Denial of Service):

If a user logs in as the group admin user to the entire EMP system, and intentionally uses the password incorrectly three times, then EPA security IAM service will lock the user out. Since all the applications depend on it (production, staging, etc) this issue should be high.

Paula Issue:

Paula's team mentioned that they were going to delete all the log files ever on the system since the issue occurred. My take is this, a program should be written (if they still have copies) and rewrites the password thru automation to XXXXXX or something. Otherwise, all the history of bugs, etc are also deleted. The analogy is simple: if you leave your key in your front yard, you don't delete your house, your change the locks (so you change the passwords listed via automation) versus deleting all the file history which store lots of information for later debug, etc of previous issues. Just a general note on that.

Thanks.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 5/11/2018 8:28:34 PM
To: Leckner, Erik [Leckner.Erik@epa.gov]
Subject: RE: empadmin analysis SELF

Conference Line/Code / Ex. 6

Conference Line/Code / Ex. 6

Conference Line/Code / Ex. 6

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Leckner, Erik
Sent: Friday, May 11, 2018 4:28 PM
To: Leckner, Erik <Leckner.Erik@epa.gov>
Subject: empadmin analysis SELF
Importance: High

Hi Ed

So my second iteration on empadmin – it appears it's just the content html files that look weird and irrelevant.

Conference Line/Code / Ex. 6

Conference Line/Code / Ex. 6

Conference Line/Code / Ex. 6

Conference Line/Code / Ex. 6

Conference Line/Code / Ex. 6

Christian Leckner
Principal Engineer
ITS-EPA | CSRA

San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

Message

From: Leckner, Erik [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2A995A6CDBE54FC1BDACFE4212FBD38A-LECKNER, ER]
Sent: 4/19/2018 8:57:04 PM
To: Campbell, Ed [Campbell.Ed@epa.gov]; Madhavan Nair Kamala Devi, Rakhi [madhavan-nair-kamala-devi.rakhi@epa.gov]
Subject: RE: Dev Server Setup

Importance: High

Hello Ed

Last night I designed the overall sandbox development architecture for:

a) create sandboxes so we can switch between new deployments
b) switch between deployments
c) switch back to the latest shared deployment.

Today I have been writing Linux configuration scripts for the above.

This way, developers can switch to what they are working on in order to test their development, as we will have only one set of instances running.

Also suppose that you would like to see the dev latest branch (or others like Colleen), we can within seconds back to the current master.

Scripts keeping me busy all day, all last night.. ☺

Rob is waiting on Elliott to get source code repo for prod + sma. Once Rob gets this, then I can resume what I did in the past with the former dev snapshot.

Once that is done, then add to repo.

Christian Leckner
Principal Engineer
ITS-EPA | CSRA
San Diego, CA 92028 | PDT
949-244-6501 | leckner.erik@epa.gov

From: Campbell, Ed
Sent: Thursday, April 19, 2018 4:23 PM
To: Leckner, Erik <Leckner.Erik@usepa.onmicrosoft.com>; Madhavan Nair Kamala Devi, Rakhi <madhavan-nair-kamala-devi.rakhi@epa.gov>
Subject: Dev Server Setup

Hey Guys –

Just looking for a short status on the Dev server setup today. If you're moving forward, if you're blocked in places, etc.

Ed Campbell
Web Development Team Project Manager
GDIT Supporting ITS-EPA III Contract
79 TW Alexander Dr, Bld 4401, NC 27713
campbell.ed@epa.gov (o) 919.200.7243
http://intranet.epa.gov/webdev