Message

From: Pachnowski, Maya [Pachnowski.Maya@epa.gov]
Sent: 1/19/2023 1:05:54 PM
To: Adkins, Norman [adkins.norman@epa.gov]
CC: Kilburn, Curtis [Kilburn.Curtis@epa.gov]
Subject: RE: Reboot scheduled for CCTE servers on Thursday, January 19, 2023 starting at 4pm EST until Friday, January 20, 2023 at 8am EST.

Hi Norman,

Thank you for your feedback. When we started the new process last year, Amar filled in the information associated with the spreadsheet.

Here is the link to the spreadsheet Master Server Reboot Groups.xlsx Please feel free to provide suggested changes to the document and save it as a new version. If you would like, you can add it as an agenda item to the Tuesday 1pm meeting for review and discussion.

Thanks!

From: Adkins, Norman <adkins.norman@epa.gov>
Sent: Thursday, January 19, 2023 7:43 AM
To: Pachnowski, Maya <Pachnowski.Maya@epa.gov>; Kilburn, Curtis <Kilburn.Curtis@epa.gov>
Subject: Re: Reboot scheduled for CCTE servers on Thursday, January 19, 2023 starting at 4pm EST until Friday, January 20, 2023 at 8am EST.

Hi Maya and Curt,

Good morning. I am reaching out to both of you as I am not sure who the keeper of the server list is. I think we need to review these list of systems to correct some inaccuracies and clarify the distinction between the "*Application*", "*Impact*" and "*Possible Customer Impact*" columns. Here are a couple of examples in this particular list sent below.

1. For th043, this would be a better "*Possible Customer Impact*" description as it is more relevant to the users: "*All Production Applications and Data Integration efforts using MongoDB and PostgreSQL*"
3. I also noticed a lot of duplicates within the columns (th815 is an example).
4. I think the description for th809 is incorrect. I will look into this and get back to you.
5. For th813, the "*Possible Customer Impact*" says "*None*", but there is a larger impact to anyone managing databases such as ToxVal, InvitroDB, personal sandboxes, etc.

This is not a criticism, but it perhaps highlights a need for a broader review of the descriptions. I also think this is important as I think Bujji may also be using this list by reaching out to people for permission on certain ad hoc tasks who may not realize they are the only user of these systems. For example, he reached out to Imran to see if we could restart a system that we already cleared. Imran wasn't the only user of that system. It is now essentially one of the MongoDB research systems. Grace, Derik, Logan, and Josh Harrill, are also key users of this system.

If you send the list of systems, I don't mind addressing the database related ones. That would be a dent in the effort, so to speak. Thanks.

Norman Adkins, CGFM, PMP
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On Jan 17, 2023, at 8:33 AM, Pachnowski, Maya <Pachnowski.Maya@epa.gov> wrote:

Good Morning,

We have a reboot scheduled for CCTE servers on Thursday, January 19, 2023 starting at 4pm EST until Friday, January 20, 2023 at 8am EST. Please plan accordingly. Save your work and logoff prior to 4pm EST.

Please note that the scheduled downtime will only impact CCTE users and applications listed in the table. Server downtimes will be extended if any issues arise during the reboot and a status update will be communicated.

If you have any questions or concerns, please send a separate email to Mark Alford and Bujji-Babu Narra.

Server	Application	Downtime	Impact	Possible Customer Impact
v2626umcth041.rtord.epa.gov	CCTE DevOps Production node	4pm Thursday January 19 - 8am Friday January 20 EST	Mark Alford	All applications on Production
v2626umcth842.rtord.epa.gov	CCTE DevOps Staging Node	4pm Thursday January 19 - 8am Friday January 20 EST	Mark Alford	All applications on Staging
v2626umcth856.rtord.epa.gov	CCTE DevOps Development Node	4pm Thursday January 19 - 8am Friday January 20 EST	Mark Alford	All applications on Development
v2626umcth043.rtord.epa.gov	Data Hub Production cluster Node server	4pm Thursday January 19 - 8am Friday January 20 EST	Jim Renner	Data Hub, Data Mart and related applications
v2626umcth809.rtord.epa.gov	pgsql-r1.epa.gov (Postgres R1 Database)	4pm Thursday January 19 - 8am Friday January 20 EST	Jim Renner	All production applications using production postgress master database
v2626umcth813.rtord.epa.gov	CCTE-mysql-res.epa.gov (Mysql Internal Research)	4pm Thursday January 19 - 8am Friday January 20 EST	Jim Renner	None
v2626umcth815.rtord.epa.gov	CCTE Mongo Database Research server	4pm Thursday January 19 - 8am Friday January 20 EST	All MongoDB users	All MongoDB users

Thank you!

Maya Pachnowski (she/her/hers)

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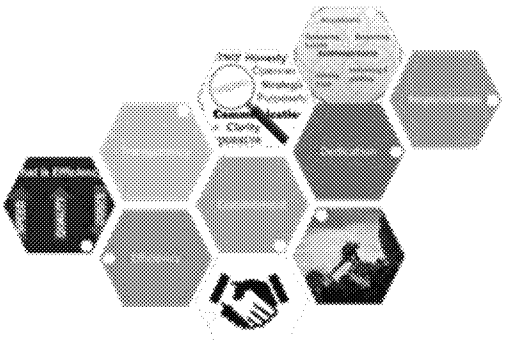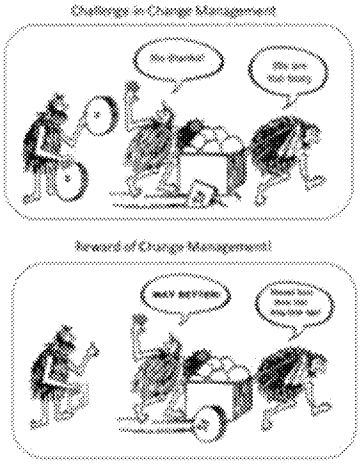
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