Request 13 - For each facility identified in response to Question 1, provide notes, copies, or narrative descriptions of any citizen complaints, including the date of the complaint, received from January 1, 2016 to the date of this request. Provide all documentation of actions taken by facility in response.

<u>Emails from citizens to Renergy's info@renergy.com email address.</u>

i. Dovetail

<u>RENERGY RESPONSE</u>: Email exchange below includes response to [redacted] questions.

November 18, 2020
Hi, [redacted].
That is correct. We stopped accepting municipal biosolids October 1, 2020. We continue to process food and farm waste in our facilities to provide renewable electricity back to the grid, divert organic waste from landfills, reduce overall carbon emissions, and provide local farmers with organic fertilizer.

Thank you for your interest.

Renergy, Inc.

On Wed, Nov 18, 2020 at 5:02 PM [redacted] wrote:
Thanks for the reply and understand your concern. I do have a question that I'm hoping you can answer? Renergy has stated that as of October 1 you wouldn't be taking in any municipal sludge so I'd like to know what you are taking in?

[redacted]

-----Original Message-----
From: Renergy Info <info@renergy.com>
To: [redacted]
Sent: Wed, Nov 18, 2020 4:51 pm
Subject: Re: Contact Form Submission

Hi, [redacted].

Thank you for reaching out. Due to Covid-19, we are not offering any tours to the

general public at this time.
Be safe and have a happy holiday season.

Best,
Renergy, Inc.

On Tue, Nov 17, 2020 at 3:26 PM Renergy, Inc. <cdoberfield@gmail.com> wrote:
Name: [redacted]
Email: [redacted]
Phone: [redacted]
Message:
I'd love to tour your Bath Township facility. Can that be arranged?

<u>RENERGY RESPONSE:</u> Email below: Renergy did not engage in any email response. [redacted] is a plaintiff in the Class action lawsuit against Dovetail Energy and we were advised by legal not to respond.

December 19, 2020
Name: [redacted]
Email: [redacted]
Phone: [redacted]
Message:
You state "Renergy is fully committed to understanding the impact we and our partners have on the environment." on your website. But I believe you have not considered the residents that have to live within 2-3 miles from one of your biodigesters. You have ruined the enjoyment of our own property. You led everyone to believe that your operation is agricultural in nature when in fact you're been ruled as industrial by our local Board of Zoning Appeals and you have admitted that you no longer accept human sludge and your not receiving hog manure from the farmer you lease land from. Your business plan has failed and I'd like to know how you're going to fix this problem?

February 15, 2021
Name: [redacted]
Email: [redacted]
Phone: [redacted]
Message:
Why does your open air lagoon smell so bad? Why do the fields you dump your biosolids on smell so bad? Don't you want to be a good neighbor?

ii. Emerald

Renergy's response:

Email exchange included below. Renergy staff contacted the land application contractor and asked about the land application, any odors, and to send photos showing the material was incorporated and applied properly. The photos showed all material was incorporated. We requested that he go back to the site and run a disk over the field to help dissipate any residual odors and ensure the job is complete and meets all requirements. We included the info to contact the land owner as well as the contractor. and followup call by staff on same day - [redacted] was very appreciative and understanding and thanked us for the info.

August 4, 2021

Hi, [redacted]. We received an email voice message today that you did not receive a follow up from anyone. We wanted to make sure you received the response sent on July 28th. Please confirm along with your phone number and a time that would be good for you to have a representative give you a call to discuss.

Thank you so much!

On Jul 28, 2021, at 7:41 PM, Renergy Info <info@renergy.com> wrote:

Hi, [redacted].

Thank you for reaching out. We are happy to answer any questions you have.

The material is organic fertilizer made up of food waste and hog manure that has been processed through an anaerobic digester. Many farmers prefer it as an alternative soil amendment (as opposed to chemicals and/or raw manure).

The fertilizer itself is being injected into the soil and any unusual odors, if present, will be short lived and almost certainly less impactful than alternative fertilizer products.

There are no hazardous materials present in our material — the Ohio EPA regulates all land application, as well as our anaerobic digesters and would be a good resource if you'd like to learn more.

We have contacted the third party contractor performing the application and he stated that he will be finished with land application later this evening. His contact info is below if you would like to reach out to him directly.

The contractor hired to apply the fertilizer is
[redacted]
The farmer who owns the field is [redacted].

If you would like to share your phone number, we would be happy to have a representative of Renergy contact you to answer any further questions you may have.

Kindly,

Renergy, Inc.

On Jul 28, 2021, at 1:54 PM, [redacted] wrote:

Good afternoon,
Your sign is in a field behind my home. I have a few questions about what is going on with the spraying near my house. I read information on your website but am wondering if the product being sprayed is safe to breath and live around. What about my pets walking in it? The odor is horrible. I am unable to be outside, sit on my deck and grill, or do yard work.
Please let me know if this is a hazard to my health.
Thank you,
[redacted]

August 4, 2021

<u>RENERGY RESPONSE</u> See Email exchange below. Renergy contacted the land application contractor to check the schedule according to weather conditions and also placed a followup call to [redacted] on same day - [redacted] very appreciative and understanding and thanked us for the info on land application rules in Ohio.

From: Renergy Info <info@renergy.com>
Subject: Re: Contact Form Submission
Date: August 4, 2021 at 4:19:43 PM EDT
To: [redacted]

[redacted],

Thank you for the detail in your email. It allowed us to research the issue. The fertilizer application on the field you mentioned started last week but was not completed due to rain. As a result of the rain the contractor had to return this week to complete the application of the fertilizer. That is why it appeared to you that application happened more than once. To Renergy's knowledge there are no planned additional applications of fertilizer for the next year or more. Please let us know if you have any additional questions.

Thank you

On Aug 4, 2021, at 8:13 AM, Renergy, Inc. <info@renergy.com> wrote:

Name: [redacted]
Email: [redacted]
Phone: [redacted]
Message:
According to your Environmental Guide: Contractors and suppliers must be sensitive to the effects of noise, odor, light, fugitive dust emissions, and traffic movement to the facility and local community. [redacted] of your Dovetail operation in Greene County has applied "fertilizer" to the field (corner of West Enon and Dayton Yellow Springs Road) next to our neighborhood for the past three weeks. As result we have had to live with a pervasive, obnoxious order for weeks. While I find that stench that this process entails to be offensive, I understand the need to fertilize fields. Had the field been treated once, you wouldn't be getting this message. The fact that this has been occurring for three weeks is encouraging me to become engaged in the protests of your company and it practices. Please direct your contractor to abide by your Environmental Guide and stop applying fertilizer to this field now.. Thank you.

August 4, 2021

<u>RENERGY RESPONSE</u> Email below was received by Renergy. Staff looked up his location and placed the residence in Downtown Ashley, and checked all odors offsite and onsite as we do each day according to our odor mitigation plan, There was nothing unusual happening in operations and land application was not being performed in Ashley. There was nothing in our operations that could be identified as contributing to unusual odors in the area. Staff placed a call and received a "mailbox full" message. We consulted with attorneys to see if we should contact via email as well, given the tone of the message. We were advised to not engage further due to no direct question being asked. We attempted to call the number one more time and received the same "mailbox full" message.

Name: [redacted]
Email: [redacted]
Phone: [redacted]
Message:
I can't stand it anymore. Your vomitious stench literally drives me out of MY OWN HOME! I work 10 hours a day with a long commute and I come home and cannot even breathe. The other night, at God knows what hour, the smell flooded into my house and we all woke up because of it. My home is my investment, meager as it may be, but it is all I have. Nobody would ever buy this place when your vileness envelopes this part of Ashley.. From reading various articles you people seem to only care about self preservation and making sure judges rule in your favor while condescendingly pat people like me on the head, telling us what great stewards you are and how misguided we are. I know you don't give a crap but you have made life for many, many families difficult and their homes unpleasant places to be. Thanks for being a good neighbor and only caring about your poorly thought out and run industrial enterprise.

iii. Steamtown

Renergy's response: N/A No known complaints received