Message

**From**: Albright, David [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=8C24CAABEA47449C95C94ACB6AC1C49E-DALBRIGH]
**Sent**: 6/18/2021 10:13:14 PM
**To**: Shari Ring [Shari.Ring@cadmusgroup.com]
**Subject**: RE: [EXT] GSDT site error_Unable to launch the application

Thanks for helping to get this resolved, Shari!

---

**From:** Shari Ring <Shari.Ring@cadmusgroup.com>
**Sent:** Friday, June 18, 2021 2:12 PM
**To:** Taner Durusu <taner.durusu@cadmusgroup.com>; Ho, Yenhung <Ho.Yenhung@epa.gov>; Rebecca Hollis <rhollis@cleanenergysystems.com>
**Cc:** Albright, David <Albright.David@epa.gov>
**Subject:** Re: [EXT] GSDT site error_Unable to launch the application

Thank you for confirming Rebecca.

Have a great weekend.

Shari Ring
The Cadmus Group
703.247.6159

---

**From:** Rebecca Hollis <rhollis@cleanenergysystems.com>
**Sent:** Friday, June 18, 2021 5:09:09 PM
**To:** Taner Durusu <Taner.Durusu@cadmusgroup.com>; Shari Ring <Shari.Ring@cadmusgroup.com>; Ho, Yenhung <Ho.Yenhung@epa.gov>
**Cc:** Albright, David <Albright.David@epa.gov>
**Subject:** RE: [EXT] GSDT site error_Unable to launch the application

Yes! I can confirm I am now able to launch the GSDT modules.
Thank you so much for your help!

Best Regards,
-Rebecca

**Rebecca Hollis**
**Director Business Development -**

CLEAN ENERGY SYSTEMS

**3035 Prospect Park Drive, Suite 120**
**Rancho Cordova, CA 95670**
Main: 916-638-7967
Mobile: 916-798-4114 ***← please use this number while CES is working remotely***
*rhollis@cleanenergysystems.com*
*The Power to Reverse Climate Change*

**From:** Taner Durusu <Taner.Durusu@cadmusgroup.com>
**Sent:** Friday, June 18, 2021 1:41 PM
**To:** Rebecca Hollis <rhollis@cleanenergysystems.com>; Shari Ring <Shari.Ring@cadmusgroup.com>; Ho, Yenhung <Ho.Yenhung@epa.gov>
**Cc:** Albright, David <Albright.David@epa.gov>
**Subject:** RE: [EXT] GSDT site error_Unable to launch the application

Hi Rebecca,

The issue is fixed and I am able to launch modules again. Could you sign out and sign back into the GSDT and let us know if you can launch the modules now?

Thanks,

-Taner Durusu

---

**From:** Rebecca Hollis <rhollis@cleanenergysystems.com>
**Sent:** Friday, June 18, 2021 4:21 PM
**To:** Taner Durusu <Taner.Durusu@cadmusgroup.com>; Shari Ring <Shari.Ring@cadmusgroup.com>; Ho, Yenhung <Ho.Yenhung@epa.gov>
**Cc:** Albright, David <Albright.David@epa.gov>
**Subject:** RE: [EXT] GSDT site error_Unable to launch the application

Thanks, Taner. Much appreciated.
We had three people try to access it over here, all receiving the same error. I confirmed we are running the latest version of Java.
Hopefully the PNNL folks can get it sorted.

Thanks again and happy Friday,
-Rebecca

---

**From:** Taner Durusu <Taner.Durusu@cadmusgroup.com>
**Sent:** Friday, June 18, 2021 12:48 PM
**To:** Rebecca Hollis <rhollis@cleanenergysystems.com>; Shari Ring <Shari.Ring@cadmusgroup.com>; Ho, Yenhung <Ho.Yenhung@epa.gov>
**Cc:** Albright, David <Albright.David@epa.gov>
**Subject:** RE: [EXT] GSDT site error_Unable to launch the application

Hi Rebecca,

It appears that this is a GSDT wide issue as I am not able to launch modules either. I will reach out to the folks at PNNL.

Thanks,

-Taner Durusu

---

**From:** Rebecca Hollis <rhollis@cleanenergysystems.com>
**Sent:** Friday, June 18, 2021 2:29 PM
**To:** Shari Ring <Shari.Ring@cadmusgroup.com>; Ho, Yenhung <Ho.Yenhung@epa.gov>
**Cc:** Albright, David <Albright.David@epa.gov>; Taner Durusu <Taner.Durusu@cadmusgroup.com>
**Subject:** RE: [EXT] GSDT site error_Unable to launch the application

Thank you, Shari.
I appreciate the support. It is frustrating because I just logged on a few days ago and tested the system, specifically to avoid this issue. It worked fine earlier this week.

You are correct in that I did receive an out of office message from both Calvin and David. I also tried a contact I have at EPA HQ, Molly McEvoy, as she has helped me with access to the GSDT in the past, but she too, is out of the office. It is summer vacation time! ☺

Happy to work with Taner, if available, this afternoon.

Thanks again,
-Rebecca

---

**From:** Shari Ring <Shari.Ring@cadmusgroup.com>
**Sent:** Friday, June 18, 2021 11:18 AM
**To:** Rebecca Hollis <rhollis@cleanenergysystems.com>; Ho, Yenhung <Ho.Yenhung@epa.gov>
**Cc:** Albright, David <Albright.David@epa.gov>; Taner Durusu <Taner.Durusu@cadmusgroup.com>
**Subject:** Re: [EXT] GSDT site error_Unable to launch the application

Hi Rebecca

I think everyone is off for the holiday today, but I am pulling in Taner Durusu, who is our GSDT technical expert.

I'm not sure if he's working this afternoon, but if not, he can help on Monday.

Shari Ring
The Cadmus Group
703.247.6159

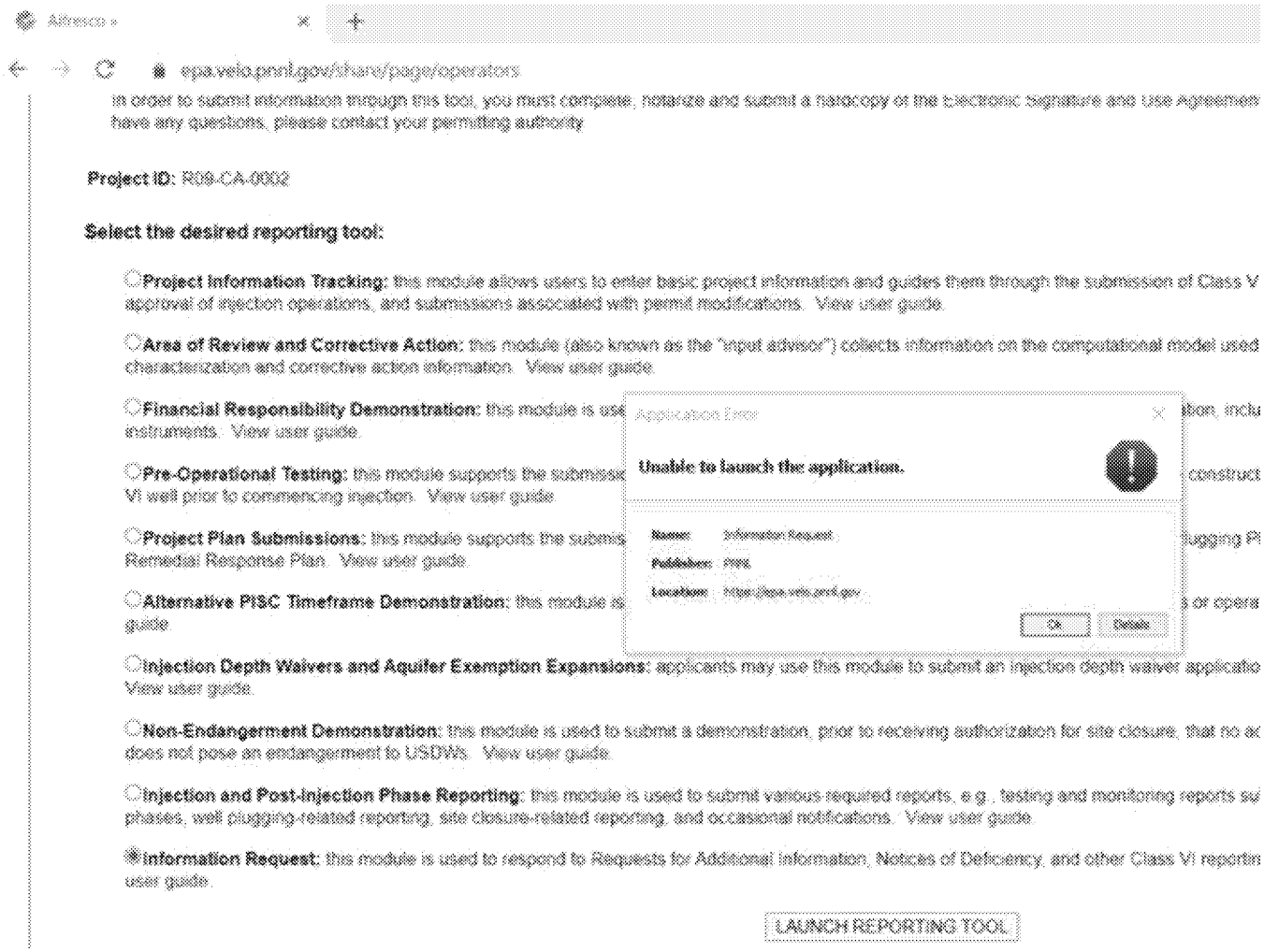
---

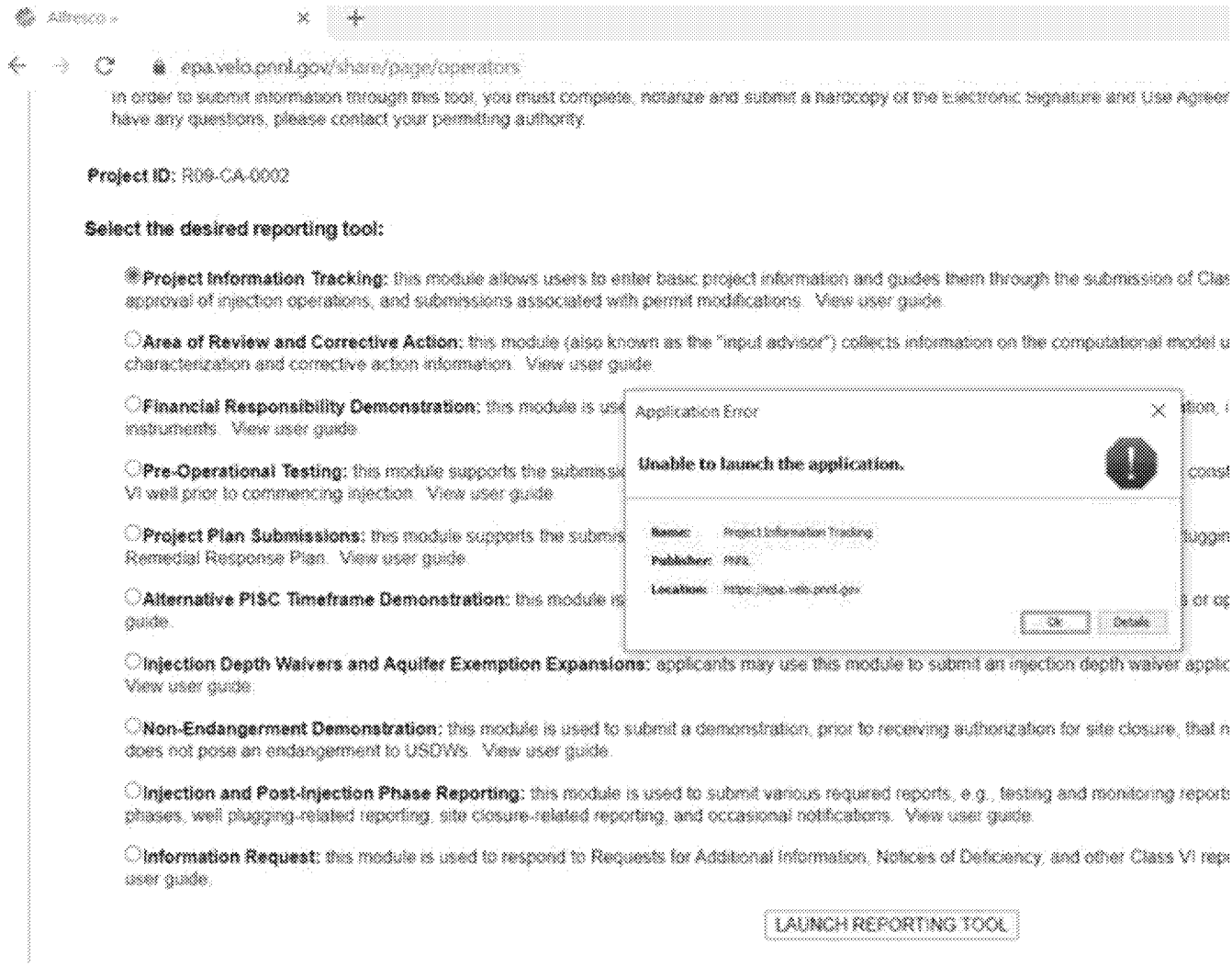
**From:** Rebecca Hollis <rhollis@cleanenergysystems.com>
**Sent:** Friday, June 18, 2021 2:07:25 PM
**To:** Ho, Yenhung <Ho.Yenhung@epa.gov>
**Cc:** Albright, David <Albright.David@epa.gov>; Shari Ring <Shari.Ring@cadmusgroup.com>
**Subject:** [EXT] GSDT site error_Unable to launch the application

CAUTION: This email originated from outside the company. Do not click links or open attachments unless you recognize the sender and know the content is safe. To report suspicious email, click: **Report Message > Phishing**, on the ribbon above.

It seems Murphy's law has struck again. I logged on to the GSDT this morning to begin uploading our updated Class VI permit application documents but am unable to access any of the site's modules. I receive a Java Application Error when attempting to launch the reporting tool.
I have pasted a few screenshots of the error messages below. I have also attached Application Error Details, that I copied and pasted from the Java error message.
I had a few others attempt to launch the reporting tool as well but get the same error. So, we are thinking it may be an error with the program.
Is this something you can help with?

Application Error
Unable to launch the application.
Name: Information Request
Publisher: PNNL
Location: https://epa.velo.pnnl.gov
Ok
Details


Alfresco »
epa.velo.pnnl.gov/share/page/operators
In order to submit information through this tool, you must complete, notarize and submit a hardcopy of the Electronic Signature and Use Agreemen
have any questions, please contact your permitting authority
Project ID: R09-CA-0002
Select the desired reporting tool:
Project Information Tracking: this module allows users to enter basic project information and guides them through the submission of Class V
approval of injection operations, and submissions associated with permit modifications. View user guide.
Area of Review and Corrective Action: this module (also known as the "input advisor") collects information on the computational model used
characterization and corrective action information. View user guide.
Financial Responsibility Demonstration: this module is use
instruments. View user guide.
Pre-Operational Testing: this module supports the submissi
VI well prior to commencing injection. View user guide.
Project Plan Submissions: this module supports the submis
Remedial Response Plan. View user guide.
Alternative PISC Timeframe Demonstration: this module is
guide.
Injection Depth Waivers and Aquifer Exemption Expansions: applicants may use this module to submit an injection depth waiver applicatio
View user guide.
Non-Endangerment Demonstration: this module is used to submit a demonstration, prior to receiving authorization for site closure, that no ac
does not pose an endangerment to USDWs. View user guide.
Injection and Post-Injection Phase Reporting: this module is used to submit various required reports, e.g., testing and monitoring reports su
phases, well plugging-related reporting, site closure-related reporting, and occasional notifications. View user guide.
Information Request: this module is used to respond to Requests for Additional Information, Notices of Deficiency, and other Class VI reportin
user guide.
LAUNCH REPORTING TOOL
Application Error
Unable to launch the application.
Name: Information Request
Publisher: PNNL
Location: https://epa.velo.pnnl.gov
Ok
Details




Please let me know if you have any questions.

Thanks again,
-Rebecca

**Rebecca Hollis**
**Director Business Development -**

CLEAN ENERGY SYSTEMS
**3035 Prospect Park Drive, Suite 120**
**Rancho Cordova, CA 95670**
Main: 916-638-7967
Mobile: 916-798-4114 ← ***please use this number while CES is working remotely***
*rhollis@cleanenergysystems.com*
*The Power to Reverse Climate Change*