Message

From: Melvin, Karen [Melvin.Karen@epa.gov]
Sent: 7/13/2021 10:55:09 AM
To: Zirilli, Alysa [Zirilli.Alysa@epa.gov]; Rogers, Rick [rogers.rick@epa.gov]; Henry, JeannaR [Henry.Jeannar@epa.gov]; Crumlish, Karen [Crumlish.Karen@epa.gov]; Rizzo, George [Rizzo.George@epa.gov]; Arvanaghi, Heather [Arvanaghi.Heather@epa.gov]; Calcinore, Sara [calcinore.sara@epa.gov]; Cohen, Amy [Cohen.Amy@epa.gov]; Zedella, Leah [Zedella.Leah@epa.gov]
CC: Armstrong, Joan [Armstrong.Joan@epa.gov]; Gillespie-Marthaler, Leslie [GillespieMarthaler.Leslie@epa.gov]
Subject: RE: FOR REVIEW: Clarksburg AutoDialer Message

My suggestions

KAREN MELVIN, DIRECTOR
ENFORCEMENT AND COMPLIANCE ASSURANCE DIVISION
US EPA, REGION 3
1650 ARCH STREET
PHILADELPHIA, PA 19103
215-814-3275

From: Zirilli, Alysa
Sent: Monday, July 12, 2021 10:23 PM
To: Rogers, Rick <rogers.rick@epa.gov>; Henry, JeannaR <Henry.Jeannar@epa.gov>; Crumlish, Karen <Crumlish.Karen@epa.gov>; Rizzo, George <Rizzo.George@epa.gov>; Arvanaghi, Heather <Arvanaghi.Heather@epa.gov>; Calcinore, Sara <calcinore.sara@epa.gov>; Cohen, Amy <Cohen.Amy@epa.gov>; Zedella, Leah <Zedella.Leah@epa.gov>
Cc: Melvin, Karen <Melvin.Karen@epa.gov>; Armstrong, Joan <Armstrong.Joan@epa.gov>; Gillespie-Marthaler, Leslie <GillespieMarthaler.Leslie@epa.gov>
Subject: RE: FOR REVIEW: Clarksburg AutoDialer Message

Thank you, Karrie and Rick. I've incorporated your suggestions into a revised draft here. To keep the message to 30 seconds, and to meet the goal of providing the recipient with immediate information, actions they can take, and a place to call with questions, I further edited the draft (new text in **bold**). Also note that I changed Ex. 5 Deliberative Process (DP)

Ex. 5 Deliberative Process (DP)

This may still be pushing the max limit of 30 seconds, but will at least provide a baseline for WVDHHR and Clarksburg to further refine. I'd also like to highlight that Spanish translation is recommended.

If others have additional feedback on this draft before we share with WVDHHR, please advise.

DRAFT DRAFT DRAFT

Ex. 5 Deliberative Process (DP)

DRAFT DRAFT DRAFT

Thank you,
Alysa

From: Crumlish, Karen <Crumlish.Karen@epa.gov>
Sent: Monday, July 12, 2021 6:00 PM
To: Rogers, Rick <rogers.rick@epa.gov>; Zirilli, Alysa <Zirilli.Alysa@epa.gov>; Henry, JeannaR <Henry.Jeannar@epa.gov>; Melvin, Karen <Melvin.Karen@epa.gov>; Armstrong, Joan <Armstrong.Joan@epa.gov>; Gillespie-Marthaler, Leslie <GillespieMarthaler.Leslie@epa.gov>
Cc: Rizzo, George <Rizzo.George@epa.gov>; Arvanaghi, Heather <Arvanaghi.Heather@epa.gov>; Calcinore, Sara <calcinore.sara@epa.gov>; Cohen, Amy <Cohen.Amy@epa.gov>; Zedella, Leah <Zedella.Leah@epa.gov>
Subject: RE: FOR REVIEW: Clarksburg AutoDialer Message

Thank you for reviewing and sharing the draft message. I presume WV is also reviewing and making suggestions, but I would suggest the following:

Ex. 5 Deliberative Process (DP)

If others have feedback, please let us know. I don't know when this message will be distributed, but the sooner we provide feedback the better.

Thank you all.
Karrie

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Karrie Crumlish, Chief

Drinking Water and Source Water Protection Branch (3WD20)
Water Division
U.S. EPA Region 3
1650 Arch Street | Philadelphia, PA 19103
Phone: (215) 814-3398

From: Rogers, Rick <rogers.rick@epa.gov>
Sent: Monday, July 12, 2021 5:20 PM
To: Zirilli, Alysa <Zirilli.Alysa@epa.gov>; Crumlish, Karen <Crumlish.Karen@epa.gov>; Henry, JeannaR <Henry.Jeannar@epa.gov>; Melvin, Karen <Melvin.Karen@epa.gov>; Armstrong, Joan <Armstrong.Joan@epa.gov>; Gillespie-Marthaler, Leslie <GillespieMarthaler.Leslie@epa.gov>
Subject: RE: FOR REVIEW: Clarksburg AutoDialer Message

Ex. 5 Deliberative Process (DP)

Rick Rogers, Chief
Water Branch (3ED30)
Enforcement and Compliance Assurance Division
U.S. EPA Region III
1650 Arch Street
Philadelphia, PA 19103
rogers.rick@epa.gov
Office: 215.814.5711
Cell: 215.341.4762

From: Zirilli, Alysa <Zirilli.Alysa@epa.gov>
Sent: Monday, July 12, 2021 4:21 PM
To: Crumlish, Karen <Crumlish.Karen@epa.gov>; Rogers, Rick <rogers.rick@epa.gov>; Henry, JeannaR <Henry.Jeannar@epa.gov>; Melvin, Karen <Melvin.Karen@epa.gov>; Armstrong, Joan <Armstrong.Joan@epa.gov>; Gillespie-Marthaler, Leslie <GillespieMarthaler.Leslie@epa.gov>
Subject: FOR REVIEW: Clarksburg AutoDialer Message

Hi all. Today we received a request from WVDHHR to provide suggested language for Clarksburg's auto-dialer message (30 seconds). Our team collaborated on the message below and request that you review this text before we send it to WVDHHR.
Thank you,
Alysa

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Ex. 5 Deliberative Process (DP)