From: Microsoft Outlook [MicrosoftExchange329e71ec88ae4615bbc36ab6ce41109e@usepa.onmicrosoft.com]
Sent: 2/16/2018 9:51:32 PM
To: michelle.hale@alaska.gov
Subject: Undeliverable: RE: CLARIFICATION: NWF DOES NOT SUPPORT EPA's EXPEDITED FL STATE ASSUMPTION PROCESS
Attachments: RE: CLARIFICATION: NWF DOES NOT SUPPORT EPA's EXPEDITED FL STATE ASSUMPTION PROCESS

Your message did not reach some or all of the intended recipients.

Subject:RE: CLARIFICATION: NWF DOES NOT SUPPORT EPA's EXPEDITED FL STATE ASSUMPTION PROCESS
Sent:2/16/2018 9:51:32 PM

The following recipient(s) cannot be reached:

michelle.hale@alaska.gov on 2/16/2018 9:51:32 PM
Diagnostic code = MtsCongested; Reason code = TransferFailed; Status code = 541
<CY1GCC01FT006.mail.protection.outlook.com #5.4.1 smtp;550 5.4.1 [michelle.hale@alaska.gov]: Recipient address rejected: Access denied [CY1GCC01FT006.eop-gcc01.prod.protection.outlook.com]>

Office 365

Your message to michelle.hale@alaska.gov couldn't be delivered.

michelle.hale wasn't found at alaska.gov.

Goodin.John	Office 365	michelle.hale
Action Required		Recipient

Unknown To address

How to Fix It

The address might be misspelled or might not exist. Try one or more of the following:

- **Retype the recipient's address, then resend the message -** If you're using Outlook, open this non-delivery report message and click **Send Again** from the menu or ribbon. In Outlook on the web, select this message, and then click the "**To send this message again, click here.**" link located just above the message preview window. In the To or Cc line, delete and then retype the entire recipient's address (ignore any address suggestions). After typing the complete address, click **Send** to resend the message. If you're using an email program other than Outlook or Outlook on the web, follow its standard way for resending a message. Just be sure to delete and retype the recipient's entire address before resending it.
- **Remove the recipient from the recipient Auto-Complete List, then resend the message -** If you're using Outlook or Outlook on the web, follow the steps in the "Remove the recipient from the recipient Auto-Complete List" section of this article. Then resend the message. Be sure to delete and retype the recipient's entire address before clicking **Send**.

- **Contact the recipient by some other means,** (by phone, for example) to confirm you're using the right address. Ask them if they've set up an email forwarding rule that could be forwarding your message to an incorrect address.

If the problem continues, ask the recipient to tell their email admin about the problem, and give them the error (and the name of the server that reported it) shown below. It's likely that only the recipient's email admin can fix this problem.

Was this helpful? Send feedback to Microsoft.

More Info for Email Admins

Status code: 550 5.4.1

This error occurred because a message was sent to an email address hosted by Office 365, but the address doesn't exist in the receiving organization's Office 365 directory. Directory Based Edge Blocking (DBEB) is enabled for alaska.gov, and DBEB rejects messages addressed to recipients who don't exist in the receiving organization's Office 365 directory. This error is reported by the recipient domain's email server, but most often it can be fixed by the person who sent the message. If the steps in the **How to Fix It** section above don't fix the problem, and you're the email admin for the recipient, try one or more of the following:

Check that the email address exists and is correct - Confirm that the recipient address exists in your Office 365 directory, is correct, and is accepting messages.

Synchronize your directories - Make sure directory synchronization is working correctly, and that the recipient's email address exists in both Office 365 and in your on-premises directory.

Check for errant forwarding rules - Check for forwarding rules for the original recipient that might be trying to forward the message to an invalid address. Forwarding can be set up by an admin via mail flow rules or mailbox forwarding address settings, or by the recipient via the Forwarding or Inbox Rules features.

Make sure the recipient has a valid license - Make sure the recipient has an Office 365 license assigned to them. The recipient's email admin can use the Office 365 admin center to assign a license to them (Users > Active Users > Select the recipient > Assigned License > Edit).

Make sure that mail flow settings and MX records are correct - Misconfigured mail flow or MX record settings can cause this error. Check your Office 365 mail flow settings to make sure your domain and any mail flow connectors are set up correctly. Also, work with your domain registrar to make sure the MX records for your domain are set up correctly.

For more information and additional tips to fix this issue, see this article.

Original Message Details

Created Date:	2/16/2018 9:51:29 PM
Sender Address:	Goodin.John@epa.gov
Recipient Address:	michelle.hale@alaska.gov
Subject:	RE: CLARIFICATION: NWF DOES NOT SUPPORT EPA's EXPEDITED FL STATE ASSUMPTION PROCESS

Error Details

Reported error:	*550 5.4.1 [michelle.hale@alaska.gov]: Recipient address rejected: Access denied [CY1GCC01FT006.eop-gcc01.prod.protection.outlook.com]*
DSN generated by:	SN1PR09MB0751.namprd09.prod.outlook.com
Remote server:	CY1GCC01FT006.mail.protection.outlook.com

Message Hops

HOP	TIME (UTC)	FROM	TO	WITH
1	2/16/2018 9:51:29 PM	SN1PR09MB0751.namprd09.prod.outlook.com	SN1PR09MB0751.namprd09.prod.outlook.com	mapi
2	2/16/2018 9:51:29 PM	SN1PR09MB0751.namprd09.prod.outlook.com	SN1PR09MB0751.namprd09.prod.outlook.com	Microsoft SMTP Server cipher=TLS_ECDHE_RS

Original Message Headers


```
DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed; d=usepa.onmicrosoft.com;
 s=selector1-epa-gov;
 h=From:Date:Subject:Message-ID:Content-Type:MIME-Version;
 bh=tVTQuaZOBoAO15dMbwBr2btJPQKLLPz8eJHNB3n/BAo=;

b=l+ESmYpUKb2WZ88qGQ6+Yz164ubhYP/FZuK/dCyFrNPKPs/ICfJ9luITBew5GKhBedI26HkM43QlBqxfwGYZmIl
yq93+eokPdYcNDX/3bSf6AaB3KbRSy4RHoJW0HZetinCveu3anLREd3FobbmPofcCr14q54uUzm8NcVqfTnY=
Received: from SN1PR09MB0751.namprd09.prod.outlook.com (10.162.2.24) by
 SN1PR09MB0751.namprd09.prod.outlook.com (10.162.2.24) with Microsoft SMTP
 Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_CBC_SHA384_P256) id
 15.20.506.18; Fri, 16 Feb 2018 21:51:29 +0000
Received: from SN1PR09MB0751.namprd09.prod.outlook.com
 ([fe80::70e2:2d42:b4f7:6463]) by SN1PR09MB0751.namprd09.prod.outlook.com
 ([fe80::70e2:2d42:b4f7:6463%13]) with mapi id 15.20.0506.016; Fri, 16 Feb
 2018 21:51:29 +0000
From: "Goodin, John" <Goodin.John@epa.gov>
To: Jan Goldman-Carter <goldmancarterj@nwf.org>, Collis Adams
        <collis.Adams@des.nh.gov>, "valbrecht@hunton.com" <valbrecht@hunton.com>,
        "craig_aubrey@usfws.gov" <craig_aubrey@usfws.gov>, "tb4@azdeq.gov"
        <tb4@azdeq.gov>, Laureen Boles <laureenboles@gmail.com>,
        "peg.bostwick@aswm.org" <peg.bostwick@aswm.org>, "CLARK METTLER, MARTHA"
        <MCLARK@iden.IN.gov>, "Davis, Dave (DEQ)" <Dave.Davis@deq.virginia.gov>,
        "jpdenomie@hotmail.com" <jpdenomie@hotmail.com>, "tdriscoll@nfudc.org"
        <tdriscoll@nfudc.org>, "fishk@michigan.gov" <fishk@michigan.gov>,
        "richardgitar@fdlrez.com" <richardgitar@fdlrez.com>,
        "michelle.hale@alaska.gov" <michelle.hale@alaska.gov>,
        "william.l.james@usace.army.mil" <william.l.james@usace.army.mil>,
        "les.lenm@state.mn.us" <les.lenm@state.mn.us>, "Susan.Lockwood@dep.nj.gov"
        <Susan.Lockwood@dep.nj.gov>, "eric.metz@state.or.us" <eric.metz@state.or.us>,
        "Brabe@umich.edu" <Brabe@umich.edu>, "gary.setzer@maryland.gov"
```

<gary.setzer@maryland.gov>, "Szerlog, Michael" <Szerlog.Michael@epa.gov>,
"jeanne.christie@aswm.org" <jeanne.christie@aswm.org>, "Hurld, Kathy"
<Hurld.Kathy@epa.gov>, "McDavit, Michael W." <Mcdavit.Michael@epa.gov>
Subject: RE: CLARIFICATION: NWF DOES NOT SUPPORT EPA's EXPEDITED FL STATE
ASSUMPTION PROCESS
Thread-Topic: CLARIFICATION: NWF DOES NOT SUPPORT EPA's EXPEDITED FL STATE
ASSUMPTION PROCESS
Thread-Index: AdOh/TZjalvuOF8xQCiAMkYqbnV8FgFcuXpQ
Date: Fri, 16 Feb 2018 21:51:29 +0000
Message-ID:
<SN1PR09MB0751625 91E03F3DCA6AFFD03F7CB0@SN1PR09MB0751.namprd09.prod.outlook.com>
References: <d80111f850b349bcbc8070a2631cbdfc@colo-ex13mb1.nwf.org>
In-Reply-To: <d80111f850b349bcbc8070a2631cbdfc@colo-ex13mb1.nwf.org>
Accept-Language: en-US
Content-Language: en-US
X-MS-Has-Attach:
X-MS-TNEF-Correlator:
authentication-results: spf=none (sender IP is)
smtp.mailfrom=Goodin.John@epa.gov;
x-originating-ip: [161.80.132.147]
x-ms-publictraffictype: Email
x-microsoft-exchange-diagnostics:
1;SN1PR09MB0751;7:4rlM+/eP8nzgrIGWeUD0noMkh0LWatlAGlLEaNJr6KdvzIXyZQ27V56JfWhXs437ZEWk33x
e84+oUJeiIgEWuzTQLBcUzS3oudHHNfeabj552G3zGw4VNkY3YQJYpLkFdX+YPdUzeIPV+3+DytOtsD8Hy9sUM/ku
eFvNiYNmRUdOllcilmW/n0GiODRplq7f+HdDc5jkuclo0LGGFzTgkTZscqGU4Bd/zBnTdigVGBtMdhoD2rWF1OcBr
iUlFdsw
x-ms-office365-filtering-correlation-id: 0df49dba-62a1-4d55-39d8-08d57587 6f5e
x-microsoft-antispam:
UriScan:;BCL:0;PCL:0;PULEID:(7020095)(4652020)(4534165)(4627221)(201703031133081)(2017022
81549075)(5600026)(4604075)(3008032)(2017052603307)(7153060)(7193020);SRVR:SN1PR09MB0751;
x-ms-traffictypediagnostic: SN1PR09MB0751:
x-ld-processed: 88b378b3-6748-4867-acf9-76aacbeca6a7,ExtAddr
x-microsoft-antispam-prvs:
<SN1PR09MB0751ABB2FE5F699E93DAC144F7CB0@SN1PR09MB0751.namprd09.prod.outlook.com>
x-exchange-antispam-report-test:
UriScan:(285320687930 85)(142135549099347)(169123815223941)(246933515 87373)(85827821059158
)(194151415913766)(217480630521 55)(177329092695168)(229425074694992);
x-exchange-antispam-report-cfa-test:
BCL:0;PCL:0;RULEID:(6040501)(2401047)(5005006)(8121501046)(10201501046)(93006095)(9300109
5)(3002001)(3231101)(944501161)(6041288)(201703131423095)(201702281528075)(2016112355 5045
)(201703061421075)(201703061406153)(201611235581 20)(201611235640 45)(201611235600 45)(20161
123562045)(6072148)(201708071742011);SRVR:SN1PR09MB0751;BCL:0;PCL:0;RULEID:;SRVR:SN1PR09M
B0751;
x-forefront-prvs: 0585417D7B
x-forefront-antispam-report:
SFV:NSPM;SFS:(10019020)(366004)(396003)(39380400002)(39860400002)(346002)(376002)(189003)
(199004)(72206003)(47860000 1)(2950100002)(39060400002)(186003)(14454004)(66066001)(316002
)(106356001)(79070000 1)(105586002)(2501003)(45080400002)(86362001)(6306002)(33656002)(893
6002)(97736004)(8666007)(5250100002)(102836004)(26005)(5660300001)(53936002)(7696005)(290
6002)(68736007)(76176011)(8676002)(55016002)(53546011)(8656006)(6636002)(7736002)(2578600
9)(3846002)(3660700001)(110136005)(9686003)(6116002)(54896002)(2171002)(81156014)(236005)
(81166006)(99286004)(6246003)(6436002)(7416002)(229853002)(2201001)(74316002)(2900100001)
(6506007)(3280700002)(921003)(217873001)(1121003);DIR:OUT;SFP:1102;SCL:1;SRVR:SN1PR09MB07

51;H:SN1PR09MB0751.namprd09.prod.outlook.com;FPR:;SPF:None;PTR:InfoNoRecords;MX:1;A:1;LANG:en;

received-spf: None (protection.outlook.com: epa.gov does not designate
 permitted sender hosts)

x-microsoft-antispam-message-info:
r8KjnC7lqOAShj9NoUAGT+Ly9KFMM3k0GL/Udp0k4QJGHpQ33henrbkfznPwPa/nJg2r2VwNYDiWVa/PJHiuEg==

spandiagnosticoutput: 1:99

spandiagnosticmetadata: NSPM

Content-Type: multipart/alternative;
        boundary="_000_SN1PR09MB07516259 1E03F3DCA6AFFD03F7CB0SN1PR09MB0751namp_"

MIME-Version: 1.0

X-OriginatorOrg: epa.gov

X-MS-Exchange-CrossTenant-Network-Message-Id: 0df49dba-62a1-4d55-39d8-08d575876f5e

X-MS-Exchange-CrossTenant-originalarrivaltime: 16 Feb 2018 21:51:29.1180
 (UTC)

X-MS-Exchange-CrossTenant-fromentityheader: Hosted

X-MS-Exchange-CrossTenant-id: 88b378b3-6748-4867-acf9-76aacbeca6a7

X-MS-Exchange-Transport-CrossTenantHeadersStamped: SN1PR09MB0751