Non Delivery Report

From: Microsoft Outlook [MicrosoftExchange329e71ec88ae4615bbc36ab6ce41109e@usepa.onmicrosoft.com]
Sent: 11/17/2020 10:36:20 PM
To: admin@kiowatribe.org
Subject: Undeliverable: EPA Region 8 Underground Injection Control - Programmatic Agreement
Attachments: EPA Region 8 Underground Injection Control - Programmatic Agreement

Your message did not reach some or all of the intended recipients.

Subject:EPA Region 8 Underground Injection Control - Programmatic Agreement
Sent:11/17/2020 10:37:10 PM

The following recipient(s) cannot be reached:

admin@kiowatribe.org on 11/17/2020 10:37:10 PM
Diagnostic code = MtsCongested; Reason code = TransferFailed; Status code = 541
<BN8NAM12FT019.mail.protection.outlook.com #5.4.1 smtp;550 5.4.1 Recipient address rejected: Access denied. AS(201806281) [BN8NAM12FT019.eop-nam12.prod.protection.outlook.com]>

Office 365

Your message to admin@kiowatribe.org couldn't be delivered.

admin wasn't found at kiowatribe.org.

Sierra-Lopez.Omar	Office 365	admin
Action Required		Recipient

Unknown To address

How to Fix It

The address might be misspelled or might not exist. Try one or more of the following:

- **Retype the recipient's address, then resend the message -** If you're using Outlook, open this non-delivery report message and click **Send Again** from the menu or ribbon. In Outlook on the web, select this message, and then click the "**To send this message again, click here.**" link located just above the message preview window. In the To or Cc line, delete and then retype the entire recipient's address (ignore any address suggestions). After typing the complete address, click **Send** to resend the message. If you're using an email program other than Outlook or Outlook on the web, follow its standard way for resending a message. Just be sure to delete and retype the recipient's entire address before resending it.
- **Remove the recipient from the recipient Auto-Complete List, then resend the message -** If you're using Outlook or Outlook on the web, follow the steps in the "Remove the recipient from the recipient Auto-Complete List" section of this article. Then resend the message. Be sure to delete and retype the recipient's entire address before clicking **Send**.

- **Contact the recipient by some other means,** (by phone, for example) to confirm you're using the right address. Ask them if they've set up an email forwarding rule that could be forwarding your message to an incorrect address.

If the problem continues, ask the recipient to tell their email admin about the problem, and give them the error (and the name of the server that reported it) shown below. It's likely that only the recipient's email admin can fix this problem.

Was this helpful? Send feedback to Microsoft.

More Info for Email Admins

Status code: 550 5.4.1

This error occurred because a message was sent to an email address hosted by Office 365, but the address doesn't exist in the receiving organization's Office 365 directory. Directory Based Edge Blocking (DBEB) is enabled for kiowatribe.org, and DBEB rejects messages addressed to recipients who don't exist in the receiving organization's Office 365 directory. This error is reported by the recipient domain's email server, but most often it can be fixed by the person who sent the message. If the steps in the **How to Fix It** section above don't fix the problem, and you're the email admin for the recipient, try one or more of the following:

Check that the email address exists and is correct - Confirm that the recipient address exists in your Office 365 directory, is correct, and is accepting messages.

Synchronize your directories - Make sure directory synchronization is working correctly, and that the recipient's email address exists in both Office 365 and in your on-premises directory.

Check for errant forwarding rules - Check for forwarding rules for the original recipient that might be trying to forward the message to an invalid address. Forwarding can be set up by an admin via mail flow rules or mailbox forwarding address settings, or by the recipient via the Forwarding or Inbox Rules features.

Make sure the recipient has a valid license - Make sure the recipient has an Office 365 license assigned to them. The recipient's email admin can use the Office 365 admin center to assign a license to them (Users > Active Users > Select the recipient > Assigned License > Edit).

Make sure that mail flow settings and MX records are correct - Misconfigured mail flow or MX record settings can cause this error. Check your Office 365 mail flow settings to make sure your domain and any mail flow connectors are set up correctly. Also, work with your domain registrar to make sure the MX records for your domain are set up correctly.

For more information and additional tips to fix this issue, see this article.

Original Message Details

Created Date:	11/17/2020 10:36:11 PM
Sender Address:	Sierra-Lopez.Omar@epa.gov
Recipient Address:	admin@kiowatribe.org
Subject:	EPA Region 8 Underground Injection Control - Programmatic Agreement

Error Details

Reported error:	*550 5.4.1 Recipient address rejected: Access denied. AS(201806281) [BN8NAM12FT019.eop-nam12.prod.protection.outlook.com]*
DSN generated by:	DM6PR09MB5832.namprd09.prod.outlook.com
Remote server:	BN8NAM12FT019.mail.protection.outlook.com

Message Hops

HOP	TIME (UTC)	FROM	TO	WITH
1	11/17/2020 10:36:12 PM	DM6PR09MB5541.namprd09.prod.outlook.com	DM6PR09MB5541.namprd09.prod.outlook.com	mapi
2	11/17/2020 10:36:12 PM	DM6PR09MB5541.namprd09.prod.outlook.com	DM6PR09MB5832.namprd09.prod.outlook.com	Microsoft SMTP Serv cipher=TLS_ECDHE_R

Original Message Headers


```
ARC-Seal: i=1; a=rsa-sha256; s=arcselector9901; d=microsoft.com; cv=none;

b=NAXJEnE4Hrhkl/tqKQrd2vtWGE3HJbkaSWSa/foroO4ioBwtPvKyVq3ol7nVmpVESOsOZ/tLzNuebBJ8sYzkeBQ
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ARC-Message-Signature: i=1; a=rsa-sha256; c=relaxed/relaxed; d=microsoft.com;
 s=arcselector9901;
 h=From:Date:Subject:Message-ID:Content-Type:MIME-Version:X-MS-Exchange-SenderADCheck;
 bh=A395gw2WB+6rAfB94VcCqYSfrKOSw4K6nVtxGxIQnFg=;

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ARC-Authentication-Results: i=1; mx.microsoft.com 1; spf=pass
 smtp.mailfrom=epa.gov; dmarc=pass action=none header.from=epa.gov; dkim=pass
 header.d=epa.gov; arc=none
DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed; d=epa.gov; s=selector2;
 h=From:Date:Subject:Message-ID:Content-Type:MIME-Version:X-MS-Exchange-SenderADCheck;
 bh=A395gw2WB+6rAfB94VcCqYSfrKOSw4K6nVtxGxIQnFg=;

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Received: from DM6PR09MB5541.namprd09.prod.outlook.com (20.180.62.73) by
 DM6PR09MB5832.namprd09.prod.outlook.com (20.180.63.152) with Microsoft SMTP
 Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id
 15.20.3564.28; Tue, 17 Nov 2020 22:36:12 +0000
Received: from DM6PR09MB5541.namprd09.prod.outlook.com
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 ([fe80::b493:b024:f18f:f504%6]) with mapi id 15.20.3564.028; Tue, 17 Nov 2020
```

22:36:12 +0000
From: "Sierra-Lopez, Omar" <Sierra-Lopez.Omar@epa.gov>
To:

Ex. 6 Personal Privacy (PP)

Ex. 6 Personal Privacy (PP)

Ex. 6 Personal Privacy (PP)

CC: "Minter, Douglas" <Minter.Douglas@epa.gov>, "Robinson, Valois"
<Robinson.Valois@epa.gov>, "Boydston, Michael" <Boydston.Michael@epa.gov>
Subject: EPA Region 8 Underground Injection Control - Programmatic Agreement
Thread-Topic: EPA Region 8 Underground Injection Control - Programmatic
Agreement
Thread-Index: AQHWvTBEmDDHO4vh6EWtARmlAkPrpw==
Disposition-Notification-To: "Sierra-Lopez, Omar" <Sierra-Lopez.Omar@epa.gov>
Date: Tue, 17 Nov 2020 22:36:11 +0000
Message-ID:
<DM6PR09MB55419EF203CE948EF02F5A42BEE20@DM6PR09MB5541.namprd09.prod.outlook.com>
Accept-Language: en-US
Content-Language: en-US
X-MS-Has-Attach: yes
X-MS-TNEF-Correlator:
authentication-results: crow-nsn.gov; dkim=none (message not signed)
header.d=none;crow-nsn.gov; dmarc=none action=none header.from=epa.gov;
x-originating-ip: [32.65.72.29]
x-ms-publictraffictype: Email
x-ms-office365-filtering-correlation-id: e09927bf-1a8e-4bc2-e789-08d88b492fb6
x-ms-traffictypediagnostic: DM6PR09MB5832:
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od.outlook.com;PTR:;CAT:NONE;SFS:(4636009)(39860400002)(346002)(366004)(396003)(376002)(1
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MIME-Version: 1.0

X-OriginatorOrg: epa.gov

X-MS-Exchange-CrossTenant-AuthAs: Internal

X-MS-Exchange-CrossTenant-AuthSource: DM6PR09MB5541.namprd09.prod.outlook.com

X-MS-Exchange-CrossTenant-Network-Message-Id: e09927bf-1a8e-4bc2-e789-08d88b492fb6

X-MS-Exchange-CrossTenant-originalarrivaltime: 17 Nov 2020 22:36:11.7495

(UTC)

X-MS-Exchange-CrossTenant-fromentityheader: Hosted

X-MS-Exchange-CrossTenant-id: 88b378b3-6748-4867-acf9-76aacbeca6a7

X-MS-Exchange-CrossTenant-mailboxtype: HOSTED

X-MS-Exchange-CrossTenant-userprincipalname:
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