Non Delivery Report

From: Microsoft Outlook [MicrosoftExchange329e71ec88ae4615bbc36ab6ce41109e@usepa.onmicrosoft.com]
Sent: 9/15/2017 3:05:05 PM
To: Ex. 6 Personal Privacy (PP)
Subject: Undeliverable: The Dewey-Burdock public comments are now available on the EPA Region 8 Underground Injection Control website
Attachments: The Dewey-Burdock public comments are now available on the EPA Region 8 Underground Injection Control website

Your message did not reach some or all of the intended recipients.

Subject:The Dewey-Burdock public comments are now available on the EPA Region 8 Underground Injection Control website
Sent:9/15/2017 3:05:06 PM

The following recipient(s) cannot be reached:

Ex. 6 Personal Privacy (PP) on 9/15/2017 3:05:06 PM
Diagnostic code = MailRecipientUnknown; Reason code = TransferImpossible; Status code = 511
<lxdnp28m.centurylink.com #5.1.1 smtp;550 5.1.1 Ex. 6 Personal Privacy (PP) User unknown>

Office 365

Your message to Ex. 6 Personal Privacy (PP) couldn't be delivered.

Ex. 6 Personal Privacy (PP) wasn't found at centurylink.com.

Shea.Valois	**Office 365**	Ex. 6 Personal Privacy (PP)
Action Required		Recipient

Unknown To address

How to Fix It

The address may be misspelled or may not exist. Try one or more of the following:

- Send the message again following these steps: In Outlook, open this non-delivery report (NDR) and choose **Send Again** from the Report ribbon. In Outlook on the web, select this NDR, then select the link "**To send this message again, click here.**" Then delete and retype the entire recipient address. If prompted with an Auto-Complete List suggestion don't select it. After typing the complete address, click **Send**.
- Contact the recipient (by phone, for example) to check that the address exists and is correct.
- The recipient may have set up email forwarding to an incorrect address. Ask them to check that any forwarding they've set up is working correctly.
- Clear the recipient Auto-Complete List in Outlook or Outlook on the web by following the steps in this article: Fix email delivery issues for error code 5.1.1 in Office 365, and then send the message again. Retype the entire recipient address before selecting **Send**.

If the problem continues, forward this message to your email admin. If you're an email admin, refer to the **More Info for Email Admins** section below.

Was this helpful? Send feedback to Microsoft.

More Info for Email Admins

Status code: 550 5.1.1

This error occurs because the sender sent a message to an email address outside of Office 365, but the address is incorrect or doesn't exist at the destination domain. The error is reported by the recipient domain's email server, but most often it must be fixed by the person who sent the message. If the steps in the **How to Fix It** section above don't fix the problem, and you're the email admin for the recipient, try one or more of the following:

The email address exists and is correct - Confirm that the recipient address exists, is correct, and is accepting messages.

Synchronize your directories - If you have a hybrid environment and are using directory synchronization make sure the recipient's email address is synced correctly in both Office 365 and in your on-premises directory.

Errant forwarding rule - Check for forwarding rules that aren't behaving as expected. Forwarding can be set up by an admin via mail flow rules or mailbox forwarding address settings, or by the recipient via the Inbox Rules feature.

Mail flow settings and MX records are not correct - Misconfigured mail flow or MX record settings can cause this error. Check your Office 365 mail flow settings to make sure your domain and any mail flow connectors are set up correctly. Also, work with your domain registrar to make sure the MX records for your domain are configured correctly.

For more information and additional tips to fix this issue, see Fix email delivery issues for error code 550 5.1.1 in Office 365.

Original Message Details

Created Date:	9/15/2017 3:05:00 PM
Sender Address:	Shea.Valois@epa.gov
Recipient Address:	Ex. 6 Personal Privacy (PP)
Subject:	The Dewey-Burdock public comments are now available on the EPA Region 8 Underground Injection Control website

Error Details

Reported error:	*550 5.1.1 <* Ex. 6 Personal Privacy (PP) *. User unknown*
DSN generated by:	DM2PR09MB0430.namprd09.prod.outlook.com
Remote server:	lxdnp28m.centurylink.com

Message Hops

HOP	TIME (UTC)	FROM	TO	WITH

1	9/15/2017 3:05:01 PM	DM2PR09MB0432.namprd09.prod.outlook.com	DM2PR09MB0432.namprd09.prod.outlook.com	mapi
2	9/15/2017 3:05:01 PM	DM2PR09MB0432.namprd09.prod.outlook.com	DM2PR09MB0430.namprd09.prod.outlook.com	Microsoft SMTP Serve cipher=TLS_ECDHE_R

Original Message Headers


```
DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed; d=usepa.onmicrosoft.com;
 s=selector1-epa-gov;
 h=From:Date:Subject:Message-ID:Content-Type:MIME-Version;
 bh=sP9M2jBBb8czzeLHWZy/Yhh+cEL+7pazVqERepcBWtU=;

b=LFNJ+dDTp8jFlcA7VulYvDvFjo8xgSAQGDCvf8rN98/KTKiBLD94T16s9vTzywf7uaU0Sh3TFz6QmmSZ+3e7QA9
dl2kCNM2WlEimDnXYmUrzZhaOjlcwLF3nOSZ9TkYupn6314UAmTRgFrdqlg3trooithUPnqJkm6/sMplCbfs=
Received: from DM2PR09MB0432.namprd09.prod.outlook.com (10.160.248.146) by
 DM2PR09MB0430.namprd09.prod.outlook.com (10.160.248.144) with Microsoft SMTP
 Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_CBC_SHA384_P256) id
 15.20.35.12; Fri, 15 Sep 2017 15:05:01 +0000
Received: from DM2PR09MB0432.namprd09.prod.outlook.com
 ([fe80::98e7:2c73:4101:dd35]) by DM2PR09MB0432.namprd09.prod.outlook.com
 ([fe80::98e7:2c73:4101:dd35%13]) with mapi id 15.20.0035.021; Fri, 15 Sep
 2017 15:05:01 +0000
From: "Shea, Valois" <Shea.Valois@epa.gov>
Subject: The Dewey-Burdock public comments are now available on the EPA Region
 8 Underground Injection Control website
Thread-Topic: The Dewey-Burdock public comments are now available on the EPA
 Region 8 Underground Injection Control website
Thread-Index: AdMuM3tookPrkneyTFahORnnT/Mejg==
Date: Fri, 15 Sep 2017 15:05:00 +0000
Message-ID:
<DM2PR09MB0432B4929DBC1150E7A1E572E16C0@DM2PR09MB0432.namprd09.prod.outlook.com>
Accept-Language: en-US
Content-Language: en-US
X-MS-Has-Attach:
X-MS-TNEF-Correlator:
authentication-results: spf=none (sender IP is )
 smtp.mailfrom=Shea.Valois@epa.gov;
x-originating-ip: [204.47.59.157]
x-ms-publictraffictype: Email
x-microsoft-exchange-diagnostics:
1;DM2PR09MB0430;6:8BLbHUoTAzbOnwVXWh+BcPYlis+coJdgHvMMmcGoatnvqgsV1DOPQifQmu8fW/R+Lm72Ajv
3qShXMvOyDHu2mbcbi5qLllbxc/q3E1WiF3/uhfwnMOghVxFZciyEQSX9ZMOHVr0CD9dUt3bPBWDQKSkfBWuhY0lh
hqVOyIx4GFac/i1Gy3BQYZPziV5eZ2S+yBj+XasET8rL27eF786vMd9HQ4VlsI26AsnFnOHES34x4EPjIGLEyTT9j
m2KwBh0ltZY8/opvjz5MP0GaEI1TSRyMiTLsVHCySMF3kvVL1B6vRzPOqyYHYK1gk8PqVH2//bSK2aVT01f8c9hgW
w/7g==;5:zs7EYJ0yrbPJtU71PUWcezYYo/lXLGv04l2fLX9u243DrhqfhEnxV7Msyk2VzKv94lzMQ0WpMHPOVrvO
a3hW2wBuYB6PAcy6TALb/BErnOydle/dvxnzGvsSkdrMWs590glRplQGrF+JyruQFh+sdQ==;24:2Db9+bcGrLCnk
MTUWmicsRaFlVb4Ahq7vh0H2VTaq0+m0eNydAoOnHTIGdxSCyg9YJvklvUgAZWFn1t0BhOSgXEn2VVjTPkUJ43Kr5
5Qx40=;7:MYIkw0wJkruSNFBqfRm2jtCQZcOUm5mE9Pt8uF5zeKMwefr3L6PnbhbZzzyeOH/t8SWnk+aF4LCJWDJI
ZaLcjcx8fGAWlyUllS1JoyuqhVkVyuSvPlDLE/M05BEiFxaITJYfLri2E9XR/wkp5nOvvLowxeeuDqXRKJAAdXYBj
pfJYfjsoDvW6lK1QWTt+N2pf19ucoPNFBx+V/Jo9bS9UrTqBeVrNVgejZO5X4dq52E=
x-ms-office365-filtering-correlation-id: 7c3c266f-15fe-46e4-736f-08d4fc4b236e
```

x-microsoft-antispam:
UriScan:;BCL:0;PCL:0;RULEID:(300000500095)(300135000095)(300000501095)(300135300095)(22001)(300000502095)(300135100095)(2017030254152)(300000503095)(300135400095)(2017052603199)(2017031314230 75)(2017030311330 81)(2017022815490 75)(300000504095)(300135200095)(300000505095)(300135600095)(300000506095)(300135500095);SRVR:DM2PR09MB0430;

x-ms-traffictypediagnostic: DM2PR09MB0430:

x-ld-processed: 88b378b3-6748-4867-acf9-76aacbeca6a7,ExtAddr

x-exchange-antispam-report-test:
UriScan:(261320762254229)(21748063052155)(229425074694992);

x-microsoft-antispam-prvs:
<DM2PR09MB04303F7F3FA7106C3A8E8A09E16C0@DM2PR09MB0430.namprd09.prod.outlook.com>

x-exchange-antispam-report-cfa-test:
BCL:0;PCL:0;RULEID:(100000700101)(100105000095)(100000701101)(100105300095)(100000702101)(100105100095)(6040450)(2401047)(5005006)(8121501046)(100000703101)(100105400095)(3002001)(93006095)(93001095)(10201501046)(6041248)(20161123555025)(20161123564025)(2017031314230 75)(2017022815280 75)(2017030614210 75)(2017030614061 53)(20161123558100)(20161123562025)(20161123560025)(6072148)(2017080717420 11)(100000704101)(100105200095)(100000705101)(100105500095);SRVR:DM2PR09MB0430;BCL:0;PCL:0;RULEID:(100000800101)(100110000095)(100000801101)(100110300095)(100000802101)(100110100095)(100000803101)(100110400095)(100000804101)(100110200095)(100000805101)(100110500095);SRVR:DM2PR09MB0430;

x-forefront-prvs: 0431F981D8

x-forefront-antispam-report:
SFV:NSPM;SFS:(10019020)(376002)(346002)(41584004)(252514010)(189002)(199003)(7406005)(7276002)(14454004)(5660300001)(2900100001)(7336002)(189998001)(66066001)(7366002)(6436002)(7696004)(39060400002)(6506006)(97736004)(881003)(101416001)(5250100002)(110136004)(606006)(54356999)(25786009)(102836003)(7416002)(1671002)(109986005)(50986999)(316002)(55016002)(8676002)(8666007)(86362001)(33656002)(90282003)(478600001)(76576003)(106356001)(88732003)(72206003)(966005)(89122003)(53936002)(68736007)(8656003)(2906002)(3280700002)(6116002)(236005)(81156014)(81166006)(3846002)(6306002)(54896002)(99286003)(9686003)(7907000 01)(3660700001)(8936002)(74316002)(105586002)(7736002);DIR:OUT;SFP:1102;SCL:1;SRVR:DM2PR09MB0430;H:DM2PR09MB0432.namprd09.prod.outlook.com;FPR:;SPF:None;PTR:InfoNoRecords;MX:1;A:1;LANG:en;

received-spf: None (protection.outlook.com: epa.gov does not designate
 permitted sender hosts)

spamdiagnosticoutput: 1:99

spamdiagnosticmetadata: NSPM

Content-Type: multipart/alternative;
        boundary="_000_DM2PR09MB0432B4929DBC1150E7A1E572E16C0DM2PR09MB0432namp_"

MIME-Version: 1.0

X-OriginatorOrg: epa.gov

X-MS-Exchange-CrossTenant-originalarrivaltime: 15 Sep 2017 15:05:00.6551
 (UTC)

X-MS-Exchange-CrossTenant-fromentityheader: Hosted

X-MS-Exchange-CrossTenant-id: 88b378b3-6748-4867-acf9-76aacbeca6a7

X-MS-Exchange-Transport-CrossTenantHeadersStamped: DM2PR09MB0430