From: Microsoft Outlook [MicrosoftExchange329e71ec88ae4615bbc36ab6ce41109e@usepa.onmicrosoft.com]
Sent: 11/25/2020 7:50:18 PM
To: hix@us.ibm.com
Subject: Undeliverable: EPA issued final Underground Injection Control permits for the Dewey-Burdock uranium site: weblink to EPA documents
Attachments: EPA issued final Underground Injection Control permits for the Dewey-Burdock uranium site: weblink to EPA documents

Your message did not reach some or all of the intended recipients.

Subject:EPA issued final Underground Injection Control permits for the Dewey-Burdock uranium site: weblink to EPA documents
Sent:11/25/2020 7:50:20 PM

The following recipient(s) cannot be reached:

hix@us.ibm.com on 11/25/2020 7:50:20 PM
Diagnostic code = MailRecipientUnknown; Reason code = TransferImpossible; Status code = 511
<mx0a-001b2d01.pphosted.com #5.1.1 smtp;550 5.1.1 User Unknown>

Office 365

Your message to hix@us.ibm.com couldn't be delivered.

hix wasn't found at us.ibm.com.

Robinson.Valois	Office 365	hix
Action Required		Recipient
Unknown To address		

How to Fix It

The address may be misspelled or may not exist. Try one or more of the following:

- Send the message again following these steps: In Outlook, open this non-delivery report (NDR) and choose **Send Again** from the Report ribbon. In Outlook on the web, select this NDR, then select the link "**To send this message again, click here.**" Then delete and retype the entire recipient address. If prompted with an Auto-Complete List suggestion don't select it. After typing the complete address, click **Send**.
- Contact the recipient (by phone, for example) to check that the address exists and is correct.
- The recipient may have set up email forwarding to an incorrect address. Ask them to check that any forwarding they've set up is working correctly.

- Clear the recipient Auto-Complete List in Outlook or Outlook on the web by following the steps in this article: Fix email delivery issues for error code 5.1.1 in Office 365, and then send the message again. Retype the entire recipient address before selecting **Send**.

If the problem continues, forward this message to your email admin. If you're an email admin, refer to the **More Info for Email Admins** section below.

Was this helpful? Send feedback to Microsoft.

More Info for Email Admins

Status code: 550 5.1.1

This error occurs because the sender sent a message to an email address outside of Office 365, but the address is incorrect or doesn't exist at the destination domain. The error is reported by the recipient domain's email server, but most often it must be fixed by the person who sent the message. If the steps in the **How to Fix It** section above don't fix the problem, and you're the email admin for the recipient, try one or more of the following:

The email address exists and is correct - Confirm that the recipient address exists, is correct, and is accepting messages.

Synchronize your directories - If you have a hybrid environment and are using directory synchronization make sure the recipient's email address is synced correctly in both Office 365 and in your on-premises directory.

Errant forwarding rule - Check for forwarding rules that aren't behaving as expected. Forwarding can be set up by an admin via mail flow rules or mailbox forwarding address settings, or by the recipient via the Inbox Rules feature.

Mail flow settings and MX records are not correct - Misconfigured mail flow or MX record settings can cause this error. Check your Office 365 mail flow settings to make sure your domain and any mail flow connectors are set up correctly. Also, work with your domain registrar to make sure the MX records for your domain are configured correctly.

For more information and additional tips to fix this issue, see Fix email delivery issues for error code 550 5.1.1 in Office 365.

Original Message Details

Created Date:	11/25/2020 7:50:13 PM
Sender Address:	Robinson.Valois@epa.gov
Recipient Address:	hix@us.ibm.com
Subject:	EPA issued final Underground Injection Control permits for the Dewey-Burdock uranium site: weblink to EPA documents

Error Details

Reported error:	*550 5.1.1 User Unknown*
DSN generated by:	DM8PR09MB6839.namprd09.prod.outlook.com
Remote server:	mx0a-001b2d01.pphosted.com

Message Hops

HOP	TIME (UTC)	FROM	TO	WITH
1	11/25/2020 7:50:14 PM	DM8PR09MB6469.namprd09.prod.outlook.com	DM8PR09MB6469.namprd09.prod.outlook.com	mapi
2	11/25/2020 7:50:14 PM	DM8PR09MB6469.namprd09.prod.outlook.com	DM8PR09MB6839.namprd09.prod.outlook.com	Microsoft SMTP Serv cipher=TLS_ECDHE_R

Original Message Headers


```
ARC-Seal: i=1; a=rsa-sha256; s=arcselector9901; d=microsoft.com; cv=none;

b=LHv6QH4dhLPftS7PJ1DVXpWWaXpN3nIBMMV4U1HNi5xhFRdm7UDuo3lzrcwwhIfRtrFtWy16jWtmhFPAZEwwJb3
pHCh24T5ZjfWPMlz5czlNpiHXGd1LIQoRpTy5WwfqTZQmelgR6QQWYCdCGHM32kF0TS5hip3gH8gUZeYqhepdIxAn
fKZU7CTZqLDKLXfw2nnVL9axUGlBKQLcUuoaHxLgWCpGycH2snXNjPs7uVibgxscpTTjNkdGsDelhXVmzVXLgs01s
KXTEwnVCcn6LMxKGChw1s80QJk7X8XEkydowG4mdYZlTTAJFy/qoEs15PxhyQ6TH5Vfr/BJ9df06A==
ARC-Message-Signature: i=1; a=rsa-sha256; c=relaxed/relaxed; d=microsoft.com;
 s=arcselector9901;
 h=From:Date:Subject:Message-ID:Content-Type:MIME-Version:X-MS-Exchange-SenderADCheck;
 bh=u3NlqKUWGq3HLpdO6jt0CnUmOFQxPoKUq2XmWzC3JMg=;

b=SPoO5aJSuOa6A/4BX+aZ8emMc6uMoY0UHGLrD9LPl3uYrp5c5OUnMGwTtz7vPEh/6nrWsw1La25VmXqjpHIoLwn
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+gMauxG2F/+hgELe6sv303xcyqPDqg9Rvo8H35PO22uK70JhFn/KTSnFojaw7aonYou1e6P6edqBCEhgYbrgoLl/N
b/J+Z9o7KLndYq+gqzQ2bNpxWHvd/lk4Bgx7KfTHiYykKPIULNdXFZhoUofqJx4BxLsEiN3Z+1kiw==
ARC-Authentication-Results: i=1; mx.microsoft.com 1; spf=pass
 smtp.mailfrom=epa.gov; dmarc=pass action=none header.from=epa.gov; dkim=pass
 header.d=epa.gov; arc=none
DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed; d=epa.gov; s=selector2;
 h=From:Date:Subject:Message-ID:Content-Type:MIME-Version:X-MS-Exchange-SenderADCheck;
 bh=u3NlqKUWGq3HLpdO6jt0CnUmOFQxPoKUq2XmWzC3JMg=;

b=RePoELIXiwwDomKauebINWYxqAOla0c+JUtgwKmaetTVS8PLNfB0URdqSIR4pj6QoGU4nvLobo0saBBmN9Blvy6
hdtoNhBjl39Ytd4bUHgYLE+Rmm3NWt+8Mv7HjJvSCs2EUf8+xQbdnthWZ5PS4fWTpvXS4h/eO3PMVNZ5WhkQ=
Received: from DM8PR09MB6469.namprd09.prod.outlook.com (20.181.144.207) by
 DM8PR09MB6839.namprd09.prod.outlook.com (20.181.144.84) with Microsoft SMTP
 Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id
 15.20.3611.20; Wed, 25 Nov 2020 19:50:14 +0000
Received: from DM8PR09MB6469.namprd09.prod.outlook.com
 ([fe80::c10f:5598:675a:5927]) by DM8PR09MB6469.namprd09.prod.outlook.com
 ([fe80::c10f:5598:675a:5927%4]) with mapi id 15.20.3611.020; Wed, 25 Nov 2020
 19:50:14 +0000
From: "Robinson, Valois" <Robinson.Valois@epa.gov>
Subject: EPA issued final Underground Injection Control permits for the
 Dewey-Burdock uranium site: weblink to EPA documents
Thread-Topic: EPA issued final Underground Injection Control permits for the
 Dewey-Burdock uranium site: weblink to EPA documents
Thread-Index: AdbDY9In52nCx9mNTLa8ld9uwFixhQ==
Date: Wed, 25 Nov 2020 19:50:13 +0000
```

Message-ID:
<DM8PR09MB6469EC375806C833EF55E635F4FA0@DM8PR09MB6469.namprd09.prod.outlook.com>

Accept-Language: en-US

Content-Language: en-US

X-MS-Has-Attach:

X-MS-TNEF-Correlator:

authentication-results: hotmail.com; dkim=none (message not signed)
 header.d=none;hotmail.com; dmarc=none action=none header.from=epa.gov;

x-originating-ip: [97.118.130.155]

x-ms-publictraffictype: Email

x-ms-office365-filtering-correlation-id: 50a8d897-0b52-4761-d0d8-08d8917b53e9

x-ms-traffictypediagnostic: DM8PR09MB6839:

x-ld-processed: 88b378b3-6748-4867-acf9-76aacbeca6a7,ExtAddr

x-microsoft-antispam-prvs:
<DM8PR09MB6839912AD36AB63895AF899B8F4FA0@DM8PR09MB6839.namprd09.prod.outlook.com>

x-ms-oob-tlc-oobclassifiers: OLM:5236;

x-ms-exchange-senderadcheck: 1

x-microsoft-antispam: BCL:0;

x-microsoft-antispam-message-info:
o/rhBjgugXjOE40z9t/UfwbcPP7jcBOErSip5/DZDPvforDUJYL2B8sL1458NPO05cICONaUvn/LgJxD47RQtgGhD
1i/rGQ9E0cvwbbfwwoPRlyuIfw5F8Scit+2lXrQCGcCGg/wOvrpGHksOgyPVUCWa0T0LB9LbelhtUO+lpRsvEDDcl
E3v3HMcN4LufkfAE8aiIgRbYzfiwqRz9Z8h+6X3ttC6gRz8k8+CN2hlvaUoj97Tsr63rqjBYPSOtDvnknoyByrHvE
vaa5zhpmUaAR9NU+E4o6AwpyEuUn34KuhTCUFJd6Hovobnct8LfibEUoc0vY+relmYxCNMepUbpURDjtjmrfEVw4Q
I5CunEn87UZU9BocUXImzM4I+jWWWiSNEPxQTYihMUWzXSGBA2QxVvwMzMQ/e8jv7Dvnce+uux3pf73vqfO5ayMHI
PrHybrewd2i6UvTnEo05dwRazekiSgnzZueVH3NaYOZcsEoVpZUs6vrrlF0rk0mjoIi

x-forefront-antispam-report:
CIP:255.255.255.255;CTRY:;LANG:en;SCL:1;SRV:;IPV:NLI;SFV:NSPM;H:DM8PR09MB6469.namprd09.pr
od.outlook.com;PTR:;CAT:NONE;SFS:(4636009)(136003)(366004)(346002)(39860400002)(376002)(3
96003)(7406005)(7336002)(6506007)(52536014)(26005)(33656002)(7416002)(109986005)(55016002
)(8676002)(2906002)(7276002)(7366002)(8936002)(7696005)(71200400001)(66476007)(186003)(31
6002)(64756008)(5660300002)(76116006)(9686003)(66556008)(66446008)(66946007)(89122003)(96
6005)(478600001)(166002)(98732003)(4744005)(65686005)(86362001)(76576003)(83080400002)(10
5050200002);DIR:OUT;SFP:1102;

x-ms-exchange-antispam-messagedata:
nlrfQy5piaAwrlyPMY/CtVJOmzjNlULTiuyv7/wPfHW7oLef+xKZVvAPpSOjHf3F+dpbE1fFwSaP2ZP2Y7XR8fz3A
8Qi776E4bBqblwxEz8BqtOlSRLPNcXiXkdPaJbIdwXhLyhu6s4ZiQyJlhEeb+3e7ZKv0xVsxBHMTHK0hj6lmu6lGb
lYu9YS3iFdBVYZlZk0ZfEL6cOH/5dGMNoTiJZbiNZl0mWP4mwit9C0ybIMhI66Iy3+70XxUcmnNy2ySGO7LdYn0SG
QCvHW91El9UjKEdIvqfuLByVTO30Bs6NwGpVNxgDWHVmDRytLrBZPJf5mGkvJcVyCYkHMceyEUM8DoWEVordMQAXp
BN3yt60P1nEBEliS8FKaQzwnfzudtGrHYASsw+X9Q4BGtYrcanINF1rJYPiy0qm/EErlhlmb8wQMmYKeeW3y9hTOx
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U1YY4n2uNExrhkIiSc6pefIzYD1V3uUQg9htsYmPCd5k0EMZPWJPTgN/XJ2MfOBqP6jE80GDY96KPV9nwdYEX682P
dxlP/BL1j8dgfoqrlRTdpo/fqttjgF4HFxjeLMsJn4IM4BgWw7ofhG9hPDsStaTYeWVICCCqFfD2DH6TGbxZkDKMN
jmu5dOkP6tzN7WnkX+rWDPrmB/R3aGSP/Ib7TglzEMlPF86SClsPV2elJNJkwP8HpYbkx9nLjL4gzNle6q/5zVb3L
9rBKw/ECyFuzH36CMkeEWHOyOJ8PvhvGUgHvcv7iBs3eJgAb6QoZCQQtH3cNjL/0HxLuQCuTJVeYGIX0OIAgyggFf
d5zrUc6f3NxT3iFQJaDL6Uz8lfuQ==

x-ms-exchange-transport-forked: True

Content-Type: multipart/alternative;
 boundary="_000_DM8PR09MB6469EC375806C833EF55E635F4FA0DM8PR09MB6469namp_"

MIME-Version: 1.0

X-OriginatorOrg: epa.gov

X-MS-Exchange-CrossTenant-AuthAs: Internal

X-MS-Exchange-CrossTenant-AuthSource: DM8PR09MB6469.namprd09.prod.outlook.com

X-MS-Exchange-CrossTenant-Network-Message-Id: 50a8d897-0b52-4761-d0d8-08d8917b53e9

X-MS-Exchange-CrossTenant-originalarrivaltime: 25 Nov 2020 19:50:13.2061

(UTC)
X-MS-Exchange-CrossTenant-fromentityheader: Hosted
X-MS-Exchange-CrossTenant-id: 88b378b3-6748-4867-acf9-76aacbeca6a7
X-MS-Exchange-CrossTenant-mailboxtype: HOSTED
X-MS-Exchange-CrossTenant-userprincipalname:
LW3YoPI7mdGfg4kTGNsvTMusM4yBBQO15SMpZT2U5OMq6rCXMNwcUO0oUJ0RYR78DPQQWotIigHoC7XR1QJDeQ==
X-MS-Exchange-Transport-CrossTenantHeadersStamped: DM8PR09MB6839