Non Delivery Report

**From:** Microsoft Outlook [MicrosoftExchange329e71ec88ae4615bbc36ab6ce41109e@usepa.onmicrosoft.com]
**Sent:** 7/13/2017 11:32:47 PM
**To:** Ex. 6 Personal Privacy (PP)
**Subject:** Undeliverable: RE: Uranium mining & storage on Lakota Lands
**Attachments:** RE: Uranium mining & storage on Lakota Lands

Your message did not reach some or all of the intended recipients.

Subject:RE: Uranium mining & storage on Lakota Lands
Sent:7/13/2017 11:32:48 PM

The following recipient(s) cannot be reached:

Ex. 6 Personal Privacy (PP)

Diagnostic code = MailRecipientUnknown; Reason code = TransferImpossible; Status code = 511
<mtaig-mcb04.mx.aol.com #5.1.1 smtp;550 5.1.1 Ex. 6 Personal Privacy (PP) Recipient address rejected: verizon.net>

Office 365

Your message to Ex. 6 Personal Privacy (PP) couldn't be delivered.

Ex. 6 Personal Privacy (PP) wasn't found at verizon.net.

**Shea.Valois** **Office 365** Ex. 6 Personal Privacy (PP)
**Action Required** Recipient
Unknown To address

## How to Fix It

The address may be misspelled or may not exist. Try one or more of the following:

- Send the message again following these steps: In Outlook, open this non-delivery report (NDR) and choose **Send Again** from the Report ribbon. In Outlook on the web, select this NDR, then select the link "**To send this message again, click here.**" Then delete and retype the entire recipient address. If prompted with an Auto-Complete List suggestion don't select it. After typing the complete address, click **Send**.
- Contact the recipient (by phone, for example) to check that the address exists and is correct.
- The recipient may have set up email forwarding to an incorrect address. Ask them to check that any forwarding they've set up is working correctly.
- Clear the recipient Auto-Complete List in Outlook or Outlook on the web by following the steps in this article: Fix email delivery issues for error code 5.1.1 in Office 365, and then send the message again. Retype the entire recipient address before selecting **Send**.

If the problem continues, forward this message to your email admin. If you're an email admin, refer to the **More Info for Email Admins** section below.

*Was this helpful? Send feedback to Microsoft.*

---

## More Info for Email Admins

*Status code: 550 5.1.1*

This error occurs because the sender sent a message to an email address outside of Office 365, but the address is incorrect or doesn't exist at the destination domain. The error is reported by the recipient domain's email server, but most often it must be fixed by the person who sent the message. If the steps in the **How to Fix It** section above don't fix the problem, and you're the email admin for the recipient, try one or more of the following:

**The email address exists and is correct** - Confirm that the recipient address exists, is correct, and is accepting messages.

**Synchronize your directories** - If you have a hybrid environment and are using directory synchronization make sure the recipient's email address is synced correctly in both Office 365 and in your on-premises directory.

**Errant forwarding rule** - Check for forwarding rules that aren't behaving as expected. Forwarding can be set up by an admin via mail flow rules or mailbox forwarding address settings, or by the recipient via the Inbox Rules feature.

**Mail flow settings and MX records are not correct** - Misconfigured mail flow or MX record settings can cause this error. Check your Office 365 mail flow settings to make sure your domain and any mail flow connectors are set up correctly. Also, work with your domain registrar to make sure the MX records for your domain are configured correctly.

For more information and additional tips to fix this issue, see Fix email delivery issues for error code 550 5.1.1 in Office 365.

### Original Message Details

| | |
|---|---|
| Created Date: | 7/13/2017 11:32:42 PM |
| Sender Address: | Shea.Valois@epa.gov |
| Recipient Address: | Ex. 6 Personal Privacy (PP) |
| Subject: | RE: Uranium mining & storage on Lakota Lands |

### Error Details

| | |
|---|---|
| Reported error: | Ex. 6 Personal Privacy (PP) *Recipient address rejected: verizon.net* |
| DSN generated by: | DM2PR09MB0429.namprd09.prod.outlook.com |
| Remote server: | mtaig-mcb04.mx.aol.com |

### Message Hops

| HOP | TIME (UTC) | FROM | TO | WITH |
|---|---|---|---|---|

| | | | | |
|---|---|---|---|---|
| 1 | 7/13/2017 11:32:42 PM | DM2PR09MB0432.namprd09.prod.outlook.com | DM2PR09MB0432.namprd09.prod.outlook.com | mapi |
| 2 | 7/13/2017 11:32:42 PM | DM2PR09MB0432.namprd09.prod.outlook.com | DM2PR09MB0429.namprd09.prod.outlook.com | Microsoft SMTP Serve cipher=TLS_ECDHE_R |

## Original Message Headers


```
DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed; d=usepa.onmicrosoft.com;
 s=selector1-epa-gov;
 h=From:Date:Subject:Message-ID:Content-Type:MIME-Version;
 bh=sAxEchVKKAMf+Xxqh5sDkmQvHJ4A08lqB5pRbIIb4Yc=;

b=dL+OJhluu02SB/fSRRa9Vj6kOZaEwn/zD8Nu48xz/VnaceYCvA66guAr6PouwBcXXHr0v5I3+/qdsXW+nZU04He
VJHBZmH+EKKYjYUMlhwhVjM7oHvZVhNlyOfhe5gbofoab7tWdJq+P+jGEfC4uvhtKBxrSRxY9ejXmfVcmPwE=
Received: from DM2PR09MB0432.namprd09.prod.outlook.com (10.160.248.146) by
 DM2PR09MB0429.namprd09.prod.outlook.com (10.160.248.143) with Microsoft SMTP
 Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_128_CBC_SHA256_P256) id
 15.1.1240.13; Thu, 13 Jul 2017 23:32:42 +0000
Received: from DM2PR09MB0432.namprd09.prod.outlook.com
 ([fe80::487d:7292:a58b:afa2]) by DM2PR09MB0432.namprd09.prod.outlook.com
 ([fe80::487d:7292:a58b:afa2%17]) with mapi id 15.01.1240.020; Thu, 13 Jul
 2017 23:32:42 +0000
From: "Shea, Valois" <Shea.Valois@epa.gov>
To:
```


Ex. 6 Personal Privacy (PP)


```
Subject: RE: Uranium mining & storage on Lakota Lands
Thread-Topic: Uranium mining & storage on Lakota Lands
Thread-Index: AQHSzwNkVwI8GlqnhEyhgfNo66C+RaJSwo6g
Date: Thu, 13 Jul 2017 23:32:42 +0000
Message-ID:
<DM2PR09MB043210457C05C9B3F6158FC0E1AC0@DM2PR09MB0432.namprd09.prod.outlook.com>
References: <9DAE39A9-32FB-48B5-9861-5F30D1F5905A@verizon.net>
In-Reply-To: <9DAE39A9-32FB-48B5-9861-5F30D1F5905A@verizon.net>
Accept-Language: en-US
Content-Language: en-US
X-MS-Has-Attach:
X-MS-TNEF-Correlator:
authentication-results: verizon.net; dkim=none (message not signed)
 header.d=none;verizon.net; dmarc=none action=none header.from=epa.gov;
x-originating-ip: [134.67.29.19]
x-ms-publictraffictype: Email
x-microsoft-exchange-diagnostics:
1;DM2PR09MB0429;7:BI+DpBHJTXtzFn6NmLSh1T3pNfCZx7ZtgYiIq8ohrm5eIsB+0Ara5DHuu4P8KxISe8bMedr
tlu5bN0GjTPNtyV5eKnlHNrb8vqSUwG29JUTPzDeEklldWnqr6O8GBwcQUvIwI/nPWFOowEBo9TyPWiMcoK/8s0Zdv
iKhNH03lqMZbU0XoKTo/dYMhy1EDdo/MNkLJeNtd8uV74+g8AHyqtj15t5ByHGLEXc4JH7/SuUvMd0Uwk0flOuUAr
gEaw/RU6lnTjvP0ohx1QG7efznzkd1r21M2X0G7DnBQmfqVYi+ZbuH3IuU/d2KKeRcD2go1NPTC//ITgM/SrWcQFl
FLdz5ts2IOuS2VJnnownstI0MxdSeuEQPpBbiiQEqI7Dpx5Q6EBFTJEVHhCdpgXyeracjgrRAj47rBWP+gMyEUjhz
vu3sxP/5hwugFO1NyUkncn36h1Jo+7Ha9X0sH9RgRB+uJMROb2oJS+aAe2mCJ83HWW13zljrkRfNeMaIeVGXPYPH1
HI4Z7sBM8Qgu26fPOLCUtNC304s2oKIErORBbMftxFhXOygKu2KznJ5ZKT+ZPyzwJOMvdb8j1Wnt+UOh0A9v1CMq2
```

EwdjT+Xj/GKwLlX4kNtVYys7Z5Nhr873/BhM7IFWDkxweWgIOiSFWN5p8JYODmHdG+iFtXOhCXmlqJZDnGIt/zqWN
QvkDCKzcFlKdnHdQ8t4j7vfMzTe2Tiw4ywQHt/0Vlb3NCfh7eJ0ftMSkolAj2A798y6X5hxkCpcZQonl3J4JrYoGY
IUIgYgEKSs3vju+Bpj+6nCgOeJls=

x-ms-office365-filtering-correlation-id: 0b05f120-3324-4438-2c5e-08d4ca477567

x-microsoft-antispam:
UriScan:;BCL:0;PCL:0;RULEID:(300000500095)(300135000095)(300000501095)(300135300095)(22001)(300000502095)(300135100095)(2017030254075)(300000503095)(300135400095)(2017052603031)(2017031331423075)(2017030311133081)(300000504095)(300135200095)(300000505095)(300135600095)(300000506095)(300135500095);SRVR:DM2PR09MB0429;

x-ms-traffictypediagnostic: DM2PR09MB0429:

x-exchange-antispam-report-test:
UriScan:(236129657087228)(88262167912993)(48057245064654)(209349559609743)(229425074694992);

x-microsoft-antispam-prvs:
<DM2PR09MB0429A4B85CE97E55008FCEE9E1AC0@DM2PR09MB0429.namprd09.prod.outlook.com>

x-exchange-antispam-report-cfa-test:
BCL:0;PCL:0;RULEID:(100000700101)(100105000095)(100000701101)(100105300095)(100000702101)(100105100095)(6040450)(601004)(2401047)(2017060910075)(5005006)(8121501046)(100000703101)(100105400095)(3002001)(10201501046)(93006095)(93001095)(6041248)(20161123558100)(20161123560025)(20161123562025)(20161123564025)(20161123555025)(2017030131423075)(2017022815280075)(2017030611421075)(2017030611406153)(6072148)(100000704101)(100105200095)(100000705101)(100105500095);SRVP:DM2PP09MB0429;BCL:0;PCL:0;RULEID:(100000800101)(100110000095)(100000801101)(100110300095)(100000802101)(100110100095)(100000803101)(100110400095)(100000804101)(100110200095)(100000805101)(100110500095);SRVP:DM2PP09MB0429;

x-forefront-prvs: 0367A50BB1

x-forefront-antispam-report:
SFV:NSPM;SFS:(10019020)(6009001)(39860400002)(39850400002)(39400400002)(39410400002)(39840400002)(39450400003)(13464003)(41584004)(252514010)(377454003)(2900100001)(7696004)(81166006)(6506006)(3660700001)(8936002)(6916009)(25786009)(33656002)(305945005)(6116002)(3846002)(345774005)(2950100002)(5003630100001)(3280700002)(478600001)(102836003)(74316002)(8676002)(7736002)(54356999)(38730400002)(14454004)(5250100002)(86362001)(9686003)(189998001)(76176999)(50986999)(55016002)(99286003)(5660300001)(229853002)(6436002)(8656002)(53936002)(53546010)(110136004)(66066001)(72206003)(2906002)(6246003);DIR:OUT;SFP:1102;SCL:1;SPVR:DM2PR09MB0429;H:DM2PR09MB0432.namprd09.prod.outlook.com;FPR:;SPF:None;MLV:sfv;LANG:en;

spandiagnosticoutput: 1:99

spamdiagnosticmetadata: NSPM

Content-Type: text/plain; charset="us-ascii"

Content-Transfer-Encoding: quoted-printable

MIME-Version: 1.0

X-OriginatorOrg: epa.gov

X-MS-Exchange-CrossTenant-originalarrivaltime: 13 Jul 2017 23:32:42.6017
(UTC)

X-MS-Exchange-CrossTenant-fromentityheader: Hosted

X-MS-Exchange-CrossTenant-id: 88b378b3-6748-4867-acf9-76aacbeca6a7

X-MS-Exchange-Transport-CrossTenantHeadersStamped: DM2PR09MB0429