Message

From: Kane, Eleanor [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=AF7723553BA849C0B62D6686C6F0F373-EKANE]
Sent: 7/15/2019 9:23:36 PM
To: Ex. 6 Personal Privacy (PP)
Subject: RE: Claim Ex. 6 Personal Privacy (PP)

Hi Ex. 6 Personal Privacy (PP)
I appreciate this additional information.
Someone from the office of the attorneys representing the public in the Class Action lawsuit (which was resolved concurrently with the EPA lawsuit in a Class Action Settlement) will be getting back with you. Please let me know if they do not.
Thanks!
Eleanor

Eleanor Kane
Environmental Engineer
Air Enforcement & Compliance Assurance
U.S. EPA Region 5
77 West Jackson Boulevard (AE-18J)
Chicago, Illinois 60604
(312) 353-4840
kane.eleanor@epa.gov

From: Ex. 6 Personal Privacy (PP)
Sent: Monday, July 15, 2019 1:22 PM
To: Kane, Eleanor <kane.eleanor@epa.gov>
Subject: RE: Claim # Ex. 6 Personal Privacy (PP)

Thanks for getting back to me. I realize that the EPA isn't handling the claims process, but I would think the timeline for processing claims is probably dictated by the court in the Settlement.

I can tell you that there is no urgency in processing these claims by FCA. From what I could piece together from my phone call last week, they won't even look at my claim for another several months, then I have to sign off on the settlement, then wait another couple months before they process a payment. Keep in mind they've already had my information for two months and haven't even looked at it yet.

Is there a way to file a complaint directly with the court?

From: Kane, Eleanor [mailto:kane.eleanor@epa.gov]
Sent: Monday, July 15, 2019 8:27 AM
To: Ex. 6 Personal Privacy (PP)
Subject: RE: Claim # Ex. 6 Personal Privacy (PP)

Hi Ex. 6 Personal Privacy (PP)
I apologize for the delay in getting back to you – I have been out of the office.
EPA is not directly handling the claims process, but I will reach out to those parties and find out who can best address your question. I'll get back to you as soon as possible.
Thanks,
Eleanor

Eleanor Kane
Environmental Engineer
Air Enforcement & Compliance Assurance
U.S. EPA Region 5
77 West Jackson Boulevard (AE-18J)
Chicago, Illinois 60604
(312) 353-4840
kane.eleanor@epa.gov

From: Ex. 6 Personal Privacy (PP)
Sent: Wednesday, July 10, 2019 2:53 PM
To: Kane, Eleanor <kane.eleanor@epa.gov>
Subject: Claim # Ex. 6 Personal Privacy (PP)

Just got off the phone with the company handling the FCA EcoDiesel Settlement. I submitted a claim about two months ago, and have already completed the software recall at my local Jeep Dealer.

According to the Settlement Tracking website my claim has been received, but the status of my claim has not changed since it was submitted and received. I did call today (833-280-4748) and was disturbed to learn that my claim has not even been reviewed, and the process could take 6 months to a year. I also left a message at 888-315-6096.

It appears that Fiat Chrysler Automobiles (FCA) is going to drag this claim process out as long as they can. Are you the correct person to contact, or is there someone at the Court I should be contacting?

Ex. 6 Personal Privacy (PP)