Craft Turney Water Supply Corporation
Jacksonville, TX
October 10, 2018

Background

On Oct. 3, the Craft-Turney Water Supply Corp. notified the TCEQ of a backflow incident impacting a small portion of the system: 11 service connections. The TCEQ suspects a fungicide entered the water supply. The water utility has indicated that this portion of the system has been isolated from the distribution system. The **do not use order** was initially issued to customers of this portion of the distribution system, but was expanded to customers in the general vicinity of these connections as a precaution. Customers in the expanded area, (located in the same hydraulic pressure plane) can use water to flush their toilets but cannot use the water for any other purposes, such as bathing, washing clothes, preparing food, drinking, gardening, or for pets.

Since issuing the order, the TCEQ has been in continuous contact with the water utility's representatives to ensure public awareness of this situation and has initiated multiple measures, including sampling to determine the extent of potential impact in the water system. The TCEQ is coordinating with the water supply corporation, as well as other state partners and EPA Region 6. The water utility has been continuously flushing the system to remove any potential contaminants. TCEQ investigators and engineers are on the ground and working with the water supply corporation to address this issue. The TCEQ has an open investigation into this incident to determine the cause and source.

The **do not use order** will remain in place until the water system has been adequately flushed and samples indicate that the water is safe to use. It is not known at this time how long this may take, but the health and safety of the water supply corporation's customers is TCEQ's priority.

Update

Results from the October 5 and 6 sampling events in response to complaints are beginning to be provided to the TCEQ. The results are being evaluated.

No samples were taken on October 9th, but it is anticipated that TCEQ staff will begin collecting a new set of 24 samples in the affected area of the distribution system today, October 10, which will be provided to the EPA Houston Lab for Methylene bis-thiocyanate (MBT) analysis.

Craft-Turner WSC (WSC) has completed flushing throughout distribution in the affected pressure plane. Via their web-site, the WSC has also provided instructions on how individuals can flush their home appliances and plumbing. Showers and bottled drinking water remain available to the public.

Press

No press to report beyond the TCEQ's October 8, 2018 news release.