Message

From: Maguire, Charles [maguire.charles@epa.gov]
Sent: 10/8/2018 10:09:02 PM
To: Brown, Jamesr [brown.jamesr@epa.gov]
CC: Gray, David [gray.david@epa.gov]; Edlund, Carl [Edlund.Carl@epa.gov]; Smalley, Bryant [smalley.bryant@epa.gov]; Crossland, Ronnie [Crossland.Ronnie@epa.gov]; Rhotenberry, William [Rhotenberry.William@epa.gov]; Smith, Monica [smith.monica@epa.gov]; Ngo, Kim [Ngo.Kim@epa.gov]
Subject: Re: media update

Thanks

Sent from my iPhone

On Oct 8, 2018, at 4:57 PM, Brown, Jamesr <brown.jamesr@epa.gov> wrote:

> FYI
> Just received TCEQ's media release for this afternoon.
>
> Houston lab is working on MBT method development. Distribution system samples (about 24) set to arrive at the lab this evening.
> Jim
>
> Sent from my iPhone
>
> Begin forwarded message:
>
> > **From:** Cari-Michel Lacaille <cari-michel.lacaille@tceq.texas.gov>
> > **Date:** October 8, 2018 at 4:28:01 PM CDT
> > **To:** Jamesr Brown <brown.jamesr@epa.gov>, Kim Ngo <Ngo.Kim@epa.gov>
> > **Subject: media update**
> >
> > Here's a media release that's going out this afternoon.
> >
> > The TCEQ has received results from samples that were collected on October 4, 2018 from within the WSC's distribution system. Five of these samples indicated the low-level presence of one of the chemicals that is found in the fungicide that was suspected of entering the water supply. The WSC has been continuously flushing the system to remove any contaminants, and the TCEQ and the WSC have worked with the customers served by the 11 connections to flush their homes. On October 7, 2018, the TCEQ collected additional samples to check for any contaminants.
> >
> > Additionally, the WSC is implementing a flushing plan for customers in the expanded area. Customers are being asked to visit the WSC's

website, www.ctwscorp.com, to obtain instructions on how to flush their homes.

The **do not use order** will remain in place until the water system has been adequately flushed and samples indicate that the water is safe to use. It is not known at this time how long this may take, but the health and safety of the water supply corporation's customers is TCEQ's priority.

On Sunday, the TCEQ delivered an additional 20 pallets of bottled water to the utility for use by impacted customers. The water is available at the Craft-Turney office at 505 Loop 456 in Jacksonville.
A contractor hired by the TCEQ has set up a trailer with 16 shower stalls at Central Baptist Church, 1909 E. Rusk St., Jacksonville. The shower trailer is now open daily from 6 a.m. to midnight. Also, the First United Methodist Church-Jacksonville at 1031 TX-456 Loop has made its facilities available for bathing and washing dishes between the hours of 8 a.m. and 7 p.m.

The TCEQ has also coordinated with the Texas Department of State Health Services, which has available to take calls regarding health concerns. Impacted residents can call Dr. Sharon Huff in the local DSHS Public Health Office at 903-595-3585 during regular business hours Monday-Friday, 8 a.m.-5 p.m., or they can reach the Texas Poison Center Network 24 hours per day at 1-800-222-1222. Residents may also contact TCEQ's Tyler office at 903-535-5100 if they have any questions related to this incident.

For environmental concerns, TCEQ's complaint hotline can be reached 24 hours per day at (888) 777-3186.