Delivery Report

From: Microsoft Outlook [MicrosoftExchange329e71ec88ae4615bbc36ab6ce41109e@usepa.onmicrosoft.com]
Sent: 3/22/2018 3:38:57 PM
To: Serena.Marshall@abc.com
Subject: Undeliverable: Anybody Recall The Media Looking At Gina McCarthy's Travel Expenses?
Attachments: Anybody Recall The Media Looking At Gina McCarthy's Travel Expenses?

Your message
To: Serena.Marshall@abc.com
Subject: Anybody Recall The Media Looking At Gina McCarthy's Travel Expenses?
Sent: 3/22/2018 3:38:56 PM

Office 365

Your message to Serena.Marshall@abc.com couldn't be delivered.

Serena.Marshall wasn't found at abc.com, or the mailbox is unavailable.

wilcox.jahan	Office 365	Serena.Marshall
Action Required		Recipient

Unknown To address

How to Fix It

The email address might be misspelled or it might not exist. Try one or more of the following:

- **Retype the recipient's address, then resend the message -** If you're using Outlook, open this non-delivery report message and click **Send Again** from the menu or ribbon. In Outlook on the web, select this message, and then click the "**To send this message again, click here.**" link located just above the message preview window. In the To or Cc line, delete and then retype the entire recipient's address (ignore any address suggestions). After typing the complete address, click **Send** to resend the message. If you're using an email program other than Outlook or Outlook on the web, follow its standard way for resending a message. Just be sure to delete and retype the recipient's entire address before resending it.
- **Remove the recipient from the recipient Auto-Complete List, then resend the message -** If you're using Outlook or Outlook on the web, follow the steps in the "Remove the recipient from the recipient Auto-Complete List" section of this article. Then resend the message. Be sure to delete and retype the recipient's entire address before clicking **Send**.
- **Contact the recipient by some other means,** (by phone, for example) to confirm you're using the right address. Ask them if they've set up an email forwarding rule that could be forwarding your message to an incorrect address.

If the problem continues, forward this message to your email admin. If you're an email admin, refer to the **More Info for Email Admins** section below.

Was this helpful? Send feedback to Microsoft.

More Info for Email Admins

Status code: 550 5.1.351

When Office 365 tried to send the message, the external email server returned an error stating that the recipient is unknown or the mailbox is unavailable. This error was reported by an email server outside Office 365.

If you or the sender can't fix the problem, contact the responsible party's email admin - Give them the error code and error message from this non-delivery report (NDR) to help them troubleshoot the issue. To determine who the responsible party might be, check the error for information about where the problem is happening. For example, look for a domain name like contoso.com. A domain name in the error might suggest who is responsible for the error. It could be the recipient's email server, or it could be a third-party service that your organization or the recipient's organization is using to process or filter email messages.

Although the sender might be able to fix the issue by correcting the recipient address, it's likely that only the recipient's email admin can fix the problem. Unfortunately, it's unlikely Office 365 Support will be able to help with these kinds of externally reported errors.

Original Message Details

Created Date:	3/22/2018 3:38:56 PM
Sender Address:	wilcox.jahan@epa.gov
Recipient Address:	Serena.Marshall@abc.com
Subject:	Anybody Recall The Media Looking At Gina McCarthy's Travel Expenses?

Error Details

Reported error:	*550 5.1.351 Remote server returned unknown recipient or mailbox unavailable -> 550 Invalid recipient <Serena.Marshall@abc.com> (#5.1.1)*
DSN generated by:	BN6PR09MB1251.namprd09.prod.outlook.com
Remote server:	server-12.tower-219.messagelabs.com

Message Hops

HOP	TIME (UTC)	FROM	TO	WITH
1	3/22/2018 3:38:56 PM	BN6PR09MB1251.namprd09.prod.outlook.com	BN6PR09MB1251.namprd09.prod.outlook.com	mapi
2	3/22/2018 3:38:56 PM	BN6PR09MB1251.namprd09.prod.outlook.com	BN6PR09MB1251.namprd09.prod.outlook.com	Microsoft SMTP Server cipher=TLS_ECDHE_RS

Original Message Headers

```
DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed; d=usepa.onmicrosoft.com;
```

s=selector1-epa-gov;
h=From:Date:Subject:Message-ID:Content-Type:MIME-Version;
bh=Jncxvmj3tAy6BhPzeuzoQWxrvl9RMEWKb3E0nABtQhI=;

b=TerSNoQ8yUzr3PI6XM7kp0aAIo3iP03T98EiLVBDWbhP3hNcHQ6CuOpyZwcRdN04vC4jtNvX64gbvGMbu0+LyKj
PyMqgsGGSfwh4ymRrbe3LzhVWRrKUFN0q64yBrtCTr5vVWFo/Oc71ky+RtZ17RZityyMevWhbHCK4wP3TRiY=

Received: from BN6PR09MB1251.namprd09.prod.outlook.com (10.172.19.143) by
BN6PR09MB1251.namprd09.prod.outlook.com (10.172.19.143) with Microsoft SMTP
Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id
15.20.609.10; Thu, 22 Mar 2018 15:38:56 +0000

Received: from BN6PR09MB1251.namprd09.prod.outlook.com ([10.172.19.143]) by
BN6PR09MB1251.namprd09.prod.outlook.com ([10.172.19.143]) with mapi id
15.20.0609.012; Thu, 22 Mar 2018 15:38:56 +0000

From: "Wilcox, Jahan" <wilcox.jahan@epa.gov>

To: "Serena.Marshall@abc.com" <Serena.Marshall@abc.com>

Subject: =?Windows-1252?Q?Anybody_Recall_The_Media_Looking_At_Gina_McCarthy=92s_Tr?=
=?Windows-1252?Q?avel_Expenses=3F?=

Thread-Topic: =?Windows-1252?Q?Anybody_Recall_The_Media_Looking_At_Gina_McCarthy=92s_Tr?=
=?Windows-1252?Q?avel_Expenses=3F?=

Thread-Index:
AdPB39E9SPpo03JXT7+HiwDj99lTcAAAEOjgAAAClbAAABz/QAAACPpQAAADnOAAAAk+8AAABaTqAABDk0AAAA2lA
AAB1BDwAAAWOJAAAFYdgAAAEGSAAAFRrpAAAB2TqAAAB7NqAABwTyAAABzIwAAADh/w

Date: Thu, 22 Mar 2018 15:38:56 +0000

Message-ID:
<BN6PR09MB12517611BEDB1A8CA5D4F2A59AA90@BN6PR09MB1251.namprd09.prod.outlook.com>

Accept-Language: en-US

Content-Language: en-US

X-MS-Has-Attach:

X-MS-TNEF-Correlator:

authentication-results: spf=none (sender IP is)
smtp.mailfrom=wilcox.jahan@epa.gov;

x-originating-ip: [161.80.1.3]

x-ms-publictraffictype: Email

x-microsoft-exchange-diagnostics:
1;BN6PR09MB1251;7:moccZuKXZATu708eVa7eJ+LFpYIAef1x7oRKMIULkXyYmQNhLm2tiJHaCrT7a3LDHJ7basJ
spTzrd4ZuDrk1NOzIIq1XW8pjllIofUWeqKM1lcpj9o6GBOvTcmk0d3jxH+Nb/pasIvdtPzh4VPNHul9KoQs42lDI
KgyzL4qTNl2tWkGjJ0Q6TPA1ZUP5FUbTpXdtqLBUR5I9CVvA758GqdAn7guXenCMKmo+SPZ4/a2B12Kocl0ntz7QO
ItyhPt3

x-ms-exchange-antispam-srfa-diagnostics: SOS;

x-ms-office365-filtering-correlation-id: 987081ad-9733-4060-97bb-08d5900b05fb

x-microsoft-antispam:
UriScan:;BCL:0;PCL:0;RULEID:(7020095)(4652020)(5600026)(4604075)(3008032)(4534165)(462722
1)(201703031133081)(201702281549075)(2017052603328)(7153060)(7193020);SRVR:BN6PR09MB1251;

x-ms-traffictypediagnostic: BN6PR09MB1251:

x-microsoft-antispam-prvs:
<BN6PR09MB1251122182F29922BF131C339AA90@BN6PR09MB1251.namprd09.prod.outlook.com>

x-exchange-antispam-report-test:
UriScan:(28532068793085)(192374486261705)(217480630521155)(204448148670028)(22942507469499
2);

x-exchange-antispam-report-cfa-test:
BCL:0;PCL:0;RULEID:(6040522)(2401047)(5005006)(8121501046)(93006095)(93001095)(3231221)(9

44501327)(52105095)(10201501046)(3002001)(6041310)(20161123560045)(20170313142309 5)(20170228152807 5)(20161123555045)(20170306142107 5)(20170306140615 3)(20161123564045)(20161123558120)(20161123562045)(6072148)(20170807174201 1);SRVR:BN6PR09MB1251;BCL:0;PCL:0;RULEID:;SRVR:BN6PR09MB1251;

x-forefront-prvs: 0619D53754

x-forefront-antispam-report:
SFV:NSPM;SFS:(10019020)(6029001)(396003)(346002)(376002)(366004)(39860400002)(39380400002)(407274005)(252514010)(199004)(189003)(55016002)(478600001)(236005)(9686003)(790700001)(6116002)(105586002)(3846002)(59450400001)(5640700003)(6436002)(54896002)(6916009)(6306002)(966005)(7696005)(3280700002)(2501003)(2906002)(53936002)(3660700001)(99286004)(68736007)(8936002)(2900100001)(606006)(77096007)(26005)(6506007)(186003)(2351001)(5630700001)(7736002)(33656002)(81166006)(81156014)(74316002)(316002)(66066001)(86362001)(102836004)(97736004)(25786009)(106356001)(14454004)(5660300001);DIR:OUT;SFP:1102;SCL:1;SRVR:BN6PR09MB1251;H:BN6PR09MB1251.namprd09.prod.outlook.com;FPR:;SPF:None;PTR:InfoNoRecords;A:1;MX:1;LANG:en;

received-spf: None (protection.outlook.com: epa.gov does not designate
 permitted sender hosts)

x-microsoft-antispam-message-info:
NFlyNe6oAmYM+loLlLXZptYftdzy6l6I1JLPYoaZ5/85IoDHy368nwMqgqcKHCzbd+zsc6/qsjGlIzKj+Mazg3diK3gS/BCttfapOl7jps/TXFiATzFPo+lyaoT8wZkAycdAeMs8gQtVsCsvc/dH8hVI3MP248O3fuvCx0v0XEhKdyYlI0LPlW/mgH3bojG2kE4rwKhw+KBNX2hCIIQ2CQwS6r0UULlBlhe0Otbd8ZTi5DJnE+h6Szq+tO/8oVlEAoetrmBeJo2JDpuI3dJavZ+gNwThxM2YOM8GQTunZQpXI2sGRkdetSIRwzPlWBijHn2KII2KIguQsKd2lfIueA==

spamdiagnosticoutput: 1:99

spamdiagnosticmetadata: NSPM

Content-Type: multipart/alternative;
        boundary="_000_BN6PR09MB12517611BEDB1A8CA5D4F2A59AA90BN6PR09MB1251namp_"

MIME-Version: 1.0

X-OriginatorOrg: epa.gov

X-MS-Exchange-CrossTenant-Network-Message-Id: 987081ad-9733-4060-97bb-08d5900b05fb

X-MS-Exchange-CrossTenant-originalarrivaltime: 22 Mar 2018 15:38:56.1507
 (UTC)

X-MS-Exchange-CrossTenant-fromentityheader: Hosted

X-MS-Exchange-CrossTenant-id: 88b378b3-6748-4867-acf9-76aacbeca6a7

X-MS-Exchange-Transport-CrossTenantHeadersStamped: BN6PR09MB1251