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Cc: Lloyd Long[llong@cteh.com]; Anton Avguchenko[aavguchenko@cteh.com]; Daniel White[dwhite@cteh.com]; Ashley Reardon[areardon@cteh.com]
From: Jason Callahan
Sent: Sun 8/3/2014 12:02:59 AM
Subject: Red River Supply Williston, ND - Scribe Database Subscription Error Resolution

All,

Due to the amount of records in the monitoring table of the Red River Supply unified Scribe database subscription, you will be unable to subscribe without making some edits to your computer's registry. The below resolution comes from EPA ERT Support and works for machines running Windows 7/8 64-bit. If you are using a different operating system I recommend you contact ERT Support for the correct path to the registry entry you need to modify.

ERT Support (1-800-999-6990)

ERT Support 24-hr Emergency Line (1-917-860-7188)

This error occurs when attempting to subscribe to EPA Scribe databases which contain very large datasets. Resolving the issue requires a registry update to subscribe to the database without error. The path to the correct registry entry may vary with operating system.

To edit the appropriate registry entry:

Windows 7/8 x64:

- Press Windows Key + R
- Type - regedit and press enter
- Open - HKEY_local_machine
- Open - Software
- Open - Wow6432Node
- Open - Microsoft
- Open - Jet
- Open - 4.0
- Open - Engines
- Open - Jet 4.0
- Double Click - MaxLocksPerFile

Update the registry entry value to 500,000 and then close regedit. Restart Scribe if it was open. Attempt to refresh the Scribe subscription or subscribe to a new database.

If the problem persists call EPA ERT Support.

Thanks,

Center for Toxicology and Environmental Health, LLC
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Data Manager
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