DuquesneLight.com

Customer Name and Service Address:
GSA POST OFFICE & CT HOUSE
700 GRANT ST
PITTSBURGH, PA 15219-1906
BILL ID: 885458970480

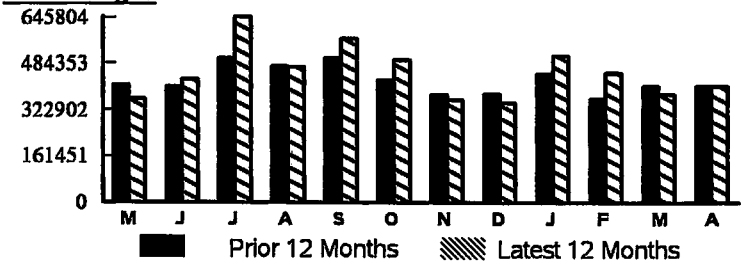
Account Number: 8854-550-000
Rate: GL-Large Commercial
Rider Code: 003

Date Prepared: 04/16/18

Usage & Demand Information

Next Scheduled Meter Reading Date: May 14, 2018

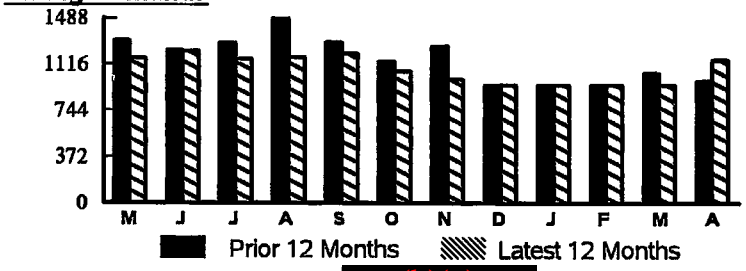
kWh Usage:



- Average Monthly Usage for the past 13 months is 448612 kWh.
- Total Annual Usage for the past 13 months is 5831956 kWh.
- The average temperature for the billing period was 9 degrees colder than last year.

The Price to Compare for your rate class is not calculated because supply rates change hourly, with charges based on your load in those hours. See Rider No. 9, Day-Ahead Hourly Price Service, in our tariff, which can be found at www.duquesnelight.com.

Billing Demand:



Your Account Representative is [redacted] (b)(6) @
[redacted] (b)(6)

Summary

Prior Billing Information

Total Amount of Last Bill	$9,201.77	
Payment(s) Received as of 03/28/18	-9,201.77	
Prior Account Balance		$0.00
DLC Basic Service Charges		$10,919.51
TOTAL ACCOUNT BALANCE PAYABLE TO DLC		**$10,919.51**

ACTUAL METER READING BILL

For more information see www.duquesnelight.com.

Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.

Estimated PA State Taxes	Late Charge After May 17, 2018	Payment Due	Amount Due
$742.53	1.25%	May 17, 2018	$10,919.51

Please return this portion with your payment. Please enclose check facing forward.
Make payment payable to Duquesne Light Company in US Currency.

Account Number
8854-550-000

PLEASE PAY THIS AMOUNT BY **MAY 17, 2018**
$10,919.51

$ _____ **USD Amount Enclosed**

To make account changes, enroll in Autopay or pledge to the Dollar Energy Fund, please update information on the back of this coupon and check the box to the right.

☐

#BWNHBYB
#6009 8188 5000 0426#

GSA POST OFFICE & CT HOUSE
06987486,P032K100,PA0158ZZ
PO BOX 9400
SPOKANE, WA 99209-9400

DUQUESNE LIGHT COMPANY
PAYMENT PROCESSING CENTER
PO BOX 10
PITTSBURGH, PA 15230-0010

88545500003 000000000000 000010919518 000010919518

How to Reach Us

Visit our Website at: www.duquesnelight.com
Call us for: General information: 412-393-7100
Credit & Collection: 412-393-7200
Emergencies: 1-888-393-7000 or 412-393-7000
Write us at: Customer Care Department
Duquesne Light Company
411 Seventh Avenue, MD 6-1
Pittsburgh, PA 15230-1930

Please call, email or write our business office for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date or visit our Website at www.duquesnelight.com.

Understanding Your Bill

Meter Reading – An **actual reading** is a reading taken from the meter. An **estimated reading** is used when no actual reading is available and is based on past electric usage.
Meter Multiplier – This is the number used to calculate total electrical usage in kWh, this number will vary depending on meter type.
Kilowatt-Hour (kWh) – The basic unit of electric energy for which most customers are charged. It equals the amount of electricity used by 10 100-watt light bulbs left on for one hour. A bill shows electricity charges in cents per kilowatt-hour.
Kilowatt (kW) – A measure of electrical power that is equal to 1,000 watts.
Demand – A measure of customer or system load requirements over a measured period of time. The **actual demand** is the highest average kilowatt usage measured amount of all 15-minute intervals during a billing period. The **billing demand** is the product of the actual demand and the power factor multiplier which identifies the total power provided to the customer.
Basic Services – Services necessary for the physical delivery of electricity service, such as supply, including default service, transmission and distribution.
Customer Charge – A monthly basic service charge that includes costs for meter reading, customer billing, service equipment, and other expenses. These expenses are incurred even in months when customers do not use electricity.
Distribution Charges – Basic service charges for delivering electricity over a distribution system to the home or business from the transmission system.
Supply Charges – Basic service charges for generation supply to retail customers.
Transmission Charges – Basic service charges for the cost of transporting electricity over high voltage wires from the generator to the distribution system.
PA EEA Surcharge (Fixed and Variable) – Charges for energy efficiency programs that help customers conserve energy and reduce demand.
Smart Meter Charge – Charges for advanced metering technology and related infrastructure that will provide the ability for features such as two-way communication and interval usage data.
Distribution System Improvement Charge (DSIC) – A charge for company investment to improve service quality and increase safety by repairing, improving, or replacing eligible infrastructure used to deliver electricity.
Non-Basic Service Charges – Any category of service not related to basic service.
Budget Amount – Based on your average Duquesne Light Company billed history over the previous 12 month period excluding non-basic services for the location billed and subject to periodic adjustments. Trending data is used if billed history is not available.
Advanced Metering – Device(s) for recording or communicating actual electric usage on a daily basis.
Time of Use (TOU) –A program to encourage customers to shift the timing of portions of their electric use by offering lower rates during time of lower electricity demand (off-peak) and higher rates during periods of higher electricity demand (on-peak) periods.
Suspended Charges –Charges held in relation to a dispute

Customer Assistance Programs (CAP) Residential Only

CAP – CAP is Duquesne Light Company's discount program for residential customers whose total household income is at or below 150% of the federal poverty level. Customers enrolled in CAP may receive a discount on their monthly service charges and have an opportunity to receive arrears forgiveness. If you need help paying your bills, call and speak to a Customer Assistance Program specialist at 1-888-393-7600.
CAP Budget Amount – The discounted amount that customers enrolled in Duquesne Light Company's CAP program are required to pay per month based on income and usage. This is a percentage of the monthly budget bill, based on income.
CAP Discount – The difference between the monthly budget bill and the CAP budget amount.
Debt Forgiveness – The amount of the arrears that is forgiven based upon receipt of a customer's regular monthly payments.
CAP Fixed Charge – A fixed monthly charge that will increase the Total Charges Owed amount of all CAP customers. This charge is required to offset increased program costs and is adjusted on an annual basis.
Maximum Annual CAP Credit – Each year, there is a limit to your total CAP Discounts. The Maximum Annual Credit amount is on page 1 of this bill.
Minimum CAP Amount – The lowest amount that a CAP customer must pay each month.
Grant Payment – Social assistance grants, such as LIHEAP and Dollar Energy, which are applied to your CAP Bills to reduce monthly payments.
Total Assistance Grant – All assistance grants that are applied to your account.

Special Services

Customer Protection Plan – An injury, illness, or vacation could prevent you from reading your mail as you usually would. At your request, we will send a copy of any Duquesne Light Company past-due notice to a person of your choice.

Billing and Payment Conveniences

E-Bill Service – Our **free** on-line bill presentment service. Once enrolled, you will no longer receive paper bills. You will receive an e-mail notification that your bill is available to view. You can sign up at www.duquesnelight.com
Automatic Bill Payment – Duquesne Light Company's **free** ElectriCheck service. After you join the plan, you no longer write checks. Your payment is automatically deducted from your checking account on the due date of the bill. You can apply at www.duquesnelight.com or call Customer Care 412-393-7100 for more information.

Schedule an On-line Payment – A **free** service to have your payment deducted from your bank account on the date you choose.

Budget Payment Plan – Helps residential customers level out monthly payment amounts.

Make a One-Time Payment – Credit card/check services. Go to our website at www.duquesnelight.com or call 1-866-526-0815. **Fees apply**.

U.S. Mail – Use the payment coupon and envelope we provide to return your payment to us.

Complete the information at the right to update your account.

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____
Name: _____
Street Address: _____
City: _____
State: _____ Zip: _____
Primary Contact Phone #: (_____) _____
Email Address: _____
Monthly Pledge to Dollar Energy Fund ☐ $1.00 ☐ $2.00 or other $____.00
Request to enroll in Autopay - check box for application request ☐

DUQUESNE LIGHT CO.
DuquesneLight.com

Customer Name and Service Address:
GSA POST OFFICE & CT HOUSE
700 GRANT ST
PITTSBURGH, PA 15219-1906
BILL ID: 885458970480

Account Number: 8854-550-000
Rate: GL-Large Commercial
Rider Code: 003
Date Prepared: 04/16/18

Meter Information

			Service Period		Kilowatt Hour Information			
					Meter Readings			
Meter No.	Voltage	Meter Constant	From	To	Prior	Present	Difference	kWh
G02789301	277/480V	1500.0000	03/14/18	04/15/18	1702.7739	1973.5741	270.8002	406200.3000
						Total Used		**406200.3000**

			Service Period		Reactive Information			
					Meter Readings			
Meter No.	Voltage	Meter Constant	From	To	Prior	Present	Difference	kVARh
G02789301	277/480V	1500.0000	03/14/18	04/15/18	3415.3911	3428.9773	13.5862	20379.3000
						Total Used		**20379.3000**

			Service Period		Demand Information					
					Demand Readings		kW			
Meter No.	Voltage	Meter Constant	From	To	On-Peak	Off-Peak	On-Peak	Off-Peak	PFM	Adj. kW
G02789301	277/480V	1500.0000	03/14/18	04/15/18	0.7680		1152.0000		1.0000	1152.0000
						Total Demand Billing				**1152.0000**

Duquesne Light Company Basic Service Charges

Current Charges	**Billing Period 1.00 Months**			
Customer Charge			0.01	
Demand Distribution	300.0000	kW@ $9.00	2,700.00	
Demand Distribution	852.0000	kW@ $8.09	6,892.68	
PA EEA Variable	1240.8123	kW@ $0.38	471.51	
PA EEA Fixed			465.87	
Smart Meter Charge Three-Phase	1	MTR@ $3.2246875	3.22	
Smart Meter Charge Three-Phase	1	MTR@ $2.9484375	2.95	
DSIC Surcharge		3.77%	397.22	
Pennsylvania Tax Adjustment			-13.95	
Total Current Charges				**$10,919.51**
DLC Basic Service Charges (see Page 1 Summary)				**$10,919.51**

Duquesne Light Company Information

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.

Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com

Duquesne Light submits monthly credit reporting data to Dun & Bradstreet, Experian and Equifax for our commercial and industrial customers.

Please visit our website www.duquesnelight.com to sign up for electricheck, and to learn about other convenient payment options.

A change in the Smart Meter Charge (see Understanding Your Bill section on page 2), effective April 1, will decrease the overall monthly bill by about $0.03, or less than 1%.

A change in the Distribution System Improvement, effective April 1, will increase your monthly bill by about $13, or less than 1%.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: 8854550590
Rate Schedule: GL-Large Commercial

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: 8854550590

TALEN ENERGY MARKETING, LLC
2 N 9TH ST
ALLENTOWN, PA 18101-1139

For questions regarding the supplier portion of your bill, call Talen Energy Marketing, LLC at 1-888-289-7693.

TALEN ENERGY MARKETING, LLC will provide a separate bill for your generation and transmission.

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
- The Public Utility Commission regulates distribution prices and services.
- The Federal Energy Regulatory Commission regulates transmission prices and services.

Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.