**From:** Miranda Maupin
**To:** Sanchez, Yolanda
**Cc:** Yogi, David
**Subject:** Re: webinar support
**Date:** Tuesday, February 03, 2015 8:24:01 AM

---

Yes, we should be able to handle this. We have GotoWebinar and we have also hosted on Adobe Connect for EPA using EPA login info, so there should be a couple of options. I will line up a tech support person on our end.

Do you have a date or time frame planned yet? I thought Yolanda mentioned 2nd week of February, so are you thinking next week sometime?

Thank you!
Miranda

Miranda Maupin

Skeo Solutions | www.skeo.com

434-975-6700 x227

On Mon, Feb 2, 2015 at 4:35 PM, Sanchez, Yolanda <Sanchez.Yolanda@epa.gov> wrote:

> Miranda, we just tried to call you before 4:40, and David left a voicemail. The CI Team is hosting a major event in the Region tomorrow.
>
> Please let us know ASAP if Skeo has a Webinar software and conference call line in order to meet the needs Freya specifically described below. We can discuss the details on Wednesday or Thursday.
>
> Best,
>
> **Yolanda Anita Sanchez**, MS, MPA
>
> US Environmental Protection Agency || Region 9 || Superfund Division || Community Involvement
>
> **Desk:** 415-972-3880
>
> *"Start where you are. Use what you have. Do what you can." - Arthur Ashe*

**From:** Miranda Maupin [mailto:mmaupin@skeo.com]
**Sent:** Monday, February 02, 2015 3:54 PM
**To:** Sanchez, Yolanda
**Cc:** Yogi, David
**Subject:** Fwd: webinar support

Hello Yolanda, I just left you a v-mail. I am free until 4:30 today and then again tomorrow 12-5. Let me know if you want to set up a time to touch base. I may also have a window open up at 8:30 or 11, and if so, I will give you a call.

Thank you!

Miranda Maupin

Skeo Solutions | www.skeo.com

434-975-6700 x227

---------- Forwarded message ----------
From: **Miranda Maupin** <mmaupin@skeo.com>
Date: Mon, Feb 2, 2015 at 3:44 PM
Subject: Re: webinar support
To: "Margand, Freya" <Margand.Freya@epa.gov>
Cc: Krissy Russell-Hedstrom <krissy@skeo.com>, Ana Vargas <avargas@skeo.com>, "Sanchez, Yolanda" <Sanchez.Yolanda@epa.gov>, "Yogi, David" <Yogi.David@epa.gov>, "Conley, Tina" <Conley.Tina@epa.gov>

Thank you Freya. I will reach out to Yolanda now to learn more about what is needed. Once we have confirmed the key details, we will plan to share an estimated level of support via email.

thank you!

Miranda

Miranda Maupin

Skeo Solutions | www.skeo.com

434-975-6700 x227

On Mon, Feb 2, 2015 at 3:27 PM, Margand, Freya <Margand.Freya@epa.gov> wrote:

Hi Krissy, Miranda and Ana.

Region 9 is requesting support for a pCBSA webinar that they would like to hold next week. I had hoped to get you a final technical directive today but had to go home (and can't access my contract files), so this e-mail will have to serve as initial direction to start the process until I get into the office tomorrow. This project is on a short timeframe and I don't want to hold things up.

The webinar support is a follow up to the recent pCBSA meetings regarding Del Amo and Montrose sites. The support requested by the Region is as follows:

- Provide logistics support, to include:
    - determining the webinar software/platform (such as Adobe Connect, Go To Meeting, etc.??) to best suit the meeting purpose
    - inviting participants
    - setting up webinar room
    - uploading/setting up presentations and shared files
    - hosting the meeting, monitoring questions, assisting in resolving technical issues
    - distributing agenda and materials in advance of webinar
- Scheduling webinar
- Inviting participants from past pCBSA meeting.
- Providing meeting facilitation during questions and discussion, and as needed
- Coordinating with EPA and participants
- Supporting EPA in the planning process.

Yolanda Sanchez (cc'd) is the lead for this project. Please contact Yolanda directly to get further details and to start the planning process. As this is a small, short timeframe there is no need for a technical approach. Once you get a sense of the level of support this

project will involve, please let me know via an e-mail.

Thanks, Freya

Freya Margand

U.S. EPA

OSWER/OSRTI

1200 Pennsylvania Ave., NW (MC: 5204P)

Washington DC 20460

(703) 603-8889