Message

From: (b)(6), (b)(7)(C)

Sent: 3/5/2019 5:42:04 PM

To: (b)(6) @babelstreet.com

Subject: Account disabled

I am trying to access my babelstreet accoun (b)(7)(E)
(b)(7)(E) Thank you very much.

(b)(6), (b)(7)(C)
Border Patrol Agent (Intel)
Detroit Sector Intelligence Unit
Marysville Station
(b)(7)(E)

Message

From: (b)(6), (b)(7)(C)

Sent: 9/20/2019 1:50:29 PM
To: (b)(6) @babelstreet.com]
Subject: RE: Login issues

Thank you, I'm in.

From: (b)(6) babelstreet.com>
Sent: Friday, September 20, 2019 9:28 AM
To: (b)(6), (b)(7)(C) cbp.dhs.gov>
Cc: (b)(6) babelstreet.com
Subject: Re: Login issues

Good Morning (b)(6), (b)(7)(C)

Our apologies for the inconvenience, do you mind trying to login again? You should be able to log in with your password and be directed to the terms of service screen.

Please let us know if you encounter further difficulties.

Respectfully,

(b)(6)

Director - Babel Street
Customer Experience
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra

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On Fri, 20 Sep at 9:24 AM , (b)(6), (b)(7)(C) @cbp.dhs.gov> wrote:
Good morning,

My login to Babel street is no longer working. I tried to change PW but it would not allow me to. (b)(7)(E)
(b)(6), (b)(7)(C), (b)(7)(E) @cbp.dhs.gov

Thank you,

(b)(6), (b)(7)(C)
National Targeting Security Specialist
DHS CBP National Targeting Center
(b)(7)(E)

(b)(7)(E)

Message

From: (b)(6) babelstreet.com]
Sent: 9/20/2019 2:32:12 PM
To: (b)(6)
Subject: Re: Login issues

Hi (b)(6), (b)(7)(C)

Perfect, thank you for updating us! Our apologies once again for the login issue. Have a good Friday and please let us know if you encounter further difficulties.

Respectfully,

(b)(6)
Director - Babel Street
Customer Experience
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra

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On Fri, 20 Sep at 9:50 AM (b)(6), (b)(7)(C) @cbp.dhs.gov> wrote:
Thank you, I'm in.

From: (b)(6) babelstreet.com>
Sent: Friday, September 20, 2019 9:28 AM
To: (b)(6), (b)(7)(C) cbp.dhs.gov>
Cc: (b)(6) babelstreet.com
Subject: Re: Login issues

Good Morning (b)(6), (b)(7)(C)

Our apologies for the inconvenience, do you mind trying to login again? You should be able to log in with your password and be directed to the terms of service screen.

Please let us know if you encounter further difficulties.

Respectfully,

(b)(6)
Director - Babel Street
Customer Experience
(b)(6)
www.babelstreet.com

Washington D.C. | *London* | *Canberra*

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On Fri, 20 Sep at 9:24 AM , (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C) @cbp.dhs.gov> wrote:
Good morning,

My login to Babel street is no longer working. (b)(7)(E)
would not allow me to. (b)(7)(E)
(b)(6), (b)(7)(C) cbp.dhs.gov

Thank you,

(b)(6), (b)(7)(C)
National Targeting Security Specialist
DHS CBP National Targeting Center
Tactical Targeting-Passenger
(b)(7)(E)

Message

From: (b)(6) babelstreet.com]
Sent: 10/18/2019 10:34:06 PM
To: (b)(6), (b)(7)(C)
Subject: Re: Login issues

(b)(6), (b)(7)(C)

Apologies for the confusion, can you provide your Babel X login, (b)(7)(E) (b)(7)(E)

Thanks,

(b)(6)
Customer Experience Manager
Customer Experience Team
(b)(6)
www.babelstreet.com
Washington D.C. / London / Canberra / San Francisco

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On Fri, 18 Oct at 6:12 PM (b)(6), (b)(7)(C) cbp.dhs.gov> wrote:
Sir, see below.

(b)(7)(E)

(b)(6), (b)(7)(C)
Border Patrol Agent (Intelligence)
CAG/TCA Intelligence Unit
(b)(7)(E)

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From: (b)(6) babelstreet.com>
Sent: Friday, October 18, 2019 3:11 PM
To: (b)(6), (b)(7)(C) cbp.dhs.gov>
Subject: Re: Login issues

(b)(6), (b)(7)(C)

Can you confirm the web address and username you are using?

Thanks,

(b)(6), (b)(7)(C)
Customer Experience Manager
Customer Experience Team
(b)(7)(E)
www.babelstreet.com
Washington D.C. / London / Canberra / San Francisco

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On Fri, 18 Oct at 6:09 PM , (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C) cbp.dhs.gov> wrote:
Sir,

The new password is not working.

(b)(7)(E)

(b)(6), (b)(7)(C)

Border Patrol Agent (Intelligence)
CAG/TCA Intelligence Unit
(b)(7)(E)
(b)(7)(E)

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From: (b)(6) @babelstreet.com>
Sent: Friday, October 18, 2019 3:05 PM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: Re: Login issues

(b)(6), (b)(7)(C)

I have reset your Babel University password to the one listed below, please advise if you are unable to gain access to your account or if we can assist with any other issues.

(b)(7)(E)

Kind regards,

(b)(6)
Customer Experience Manager
Customer Experience Team
(b)(6)
www.babelstreet.com
Washington D.C. / London / Canberra / San Francisco

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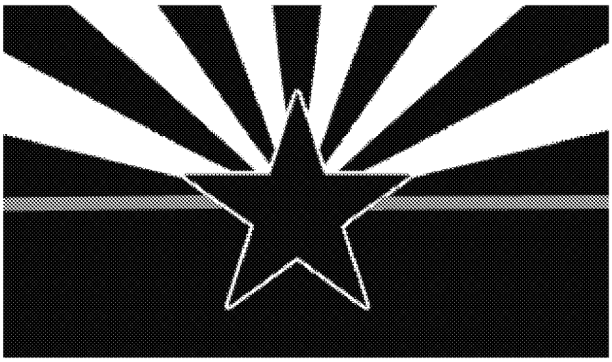
Message

Sent: 10/18/2019 10:08:16 PM
To: (b)(6) babelstreet.com]
Subject: RE: Login issues

Sir,

The new password is not working.

(b)(6), (b)(7)(C)
Border Patrol Agent (Intelligence)
CAG/TCA Intelligence Unit
(b)(7)(E)



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From: (b)(6) @babelstreet.com>
Sent: Friday, October 18, 2019 3:05 PM
To (b)(6), (b)(7)(C) cbp.dhs.gov>
Subject: Re: Login issues

(b)(6), (b)(7)(C)

I have reset your Babel University password to the one listed below, please advise if you are unable to gain access to your account or if we can assist with any other issues.

(b)(7)(E)

Kind regards,

(b)(6)
Customer Experience Manager
Customer Experience Team
(b)(6)

(b)(6)
www.babelstreet.com
Washington D.C. / London / Canberra / San Francisco

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On Fri, 18 Oct at 6:00 PM (b)(6), (b)(7)(C) @cbp.dhs.gov> wrote:
I am not able to login or change my password. Can you please help me? (b)(7)(E)

(b)(6), (b)(7)(C) @cbp.dhs.gov

(b)(6), (b)(7)(C)
Border Patrol Agent (Intelligence)
CAG/TCA Intelligence Unit
(b)(7)(E)

(b)(7)(E)

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Message

From: (b)(6) babelstreet.com]
Sent: 11/13/2019 6:27:49 PM
To: (b)(6), (b)(7)(C)
Subject: Re: Locate X

Hi (b)(6), (b)(7)(C)

Thank you for your kind reply. We're happy to help and hope you have success using the Locate X (b)(7)(E)

Respectfully,

(b)(6)

Director - Babel Street
Customer Experience
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra

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On Wed, 13 Nov at 1:19 PM (b)(6), (b)(7)(C) cbp.dhs.gov> wrote:
Fantastic, thank you so much for following up!

I appreciate your time ☺

From: (b)(6) babelstreet.com>
Sent: Wednesday, November 13, 2019 1:09 PM
To: (b)(6) cbp.dhs.gov>
Cc: (b)(6) babelstreet.com
Subject: Re: Locate X

Hi (b)(6), (b)(7)(C)

It was nice speaking with you this morning and going over the Locate X (b)(7)(E)
your question (b)(7)(E)

(b)(7)(E)

(b)(7)(E)

Please let us know if you have additional questions!

Respectfully,

(b)(6)

Director - Babel Street
Customer Experience

(b)(6)

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On Wed, 13 Nov at 8:45 AM , Nicolaus J. Reynolds
(b)(6), (b)(7)(C) cbp.dhs.gov> wrote:

(b)(6), (b)(7)(C) - CBP
Preferred Contact Method - Email:
(b)(6), (b)(7)(C) cbp.dhs.gov
Other Contact - Phone: (b)(7)(E)

Subject: Locate X

Description: (b)(7)(E)

Message

From: (b)(6), (b)(7)(C)

Sent: 6/17/2019 2:56:52 PM
To: (b)(6) babelstreet.freshdesk.com]
CC: (b)(6) babelstreet.com
Subject: RE: Locate X

Thank you!

From: (b)(6) babelstreet.freshdesk.com>
Sent: Monday, June 17, 2019 10:55 AM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Cc: (b)(6) babelstreet.com
Subject: Re: Locate X

Good morning,

Thank you for reaching out. I apologize for the inconvenience. (b)(7)(E) (b)(7)(E) However, please do not hesitate to reach out if you experience any additional questions.

All the best,
(b)(6)

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On Mon, 17 Jun at 10:44 AM , (b)(6), (b)(7)(C) @cbp.dhs.gov> wrote: **User:** (b)(6), (b)(7)(C) - CBP
Browser: Chrome - Version: 52.0
Preferred Contact Method - Email: (b)(6), (b)(7)(C) cbp.dhs.gov

Subject: Locate X

Description: (b)(7)(E) (b)(7)(E) Please try again or contact the Babel Street Help Desk."

Message

From: (b)(6), (b)(7)(C)

Sent: 6/25/2019 8:09:34 PM

To: (b)(6) babelstreet.com]

Subject: RE: Locate X

(b)(7)(E)

(b)(6), (b)(7)(C)
Senior Advisor
NTC-CND Publicly Available Information Group (PAIG)
U.S. Customs & Border Protection
(b)(7)(E)

From: (b)(6) babelstreet.com]

Sent: Tuesday, June 25, 2019 4:01 PM

To: (b)(6), (b)(7)(C) cbp.dhs.gov>

Subject: Re: Locate X

(b)(7)(E)

(b)(6)
Director, Border & Vetting Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)

(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Tuesday, June 25, 2019 11:11 AM
To: (b)(6), (b)(7)(C)
Cc: (b)(6)
Subject: RE: Locate X

Be careful what you wish for. Let me check.

(b)(6)

Please send him a BabelU-LXP invite.

(b)(6)
Senior Advisor
NTC-CND Publicly Available Information Group (PAIG)
U.S. Customs & Border Protection
(b)(7)(E)

From: (b)(6), (b)(7)(C)
Sent: Tuesday, June 25, 2019 11:02 AM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Cc: (b)(6) @babelstreet.com>
Subject: Locate X

Hello (b)(6)

Is it possible to assign a Locate X a (b)(7)(E)

Thanks

(b)(6), (b)(7)(C)
Publicly Available Information Group (PAIG)
Counter Network Division (CND)
National Targeting Center (NTC)
(b)(7)(E)

Message

From: (b)(6), (b)(7)(C)

Sent: 10/25/2019 8:15:27 PM
To: (b)(6) @babelstreet.com]
Subject: Re: Locate X: Anomaly?

Gracias

Sent from my iPhone

On Oct 25, 2019, at 1:23 PM, (b)(6) babelstreet.com> wrote:

We're putting together a system notification to our LX users so they're all aware.

Can't guarantee everyone will read it though!

(b)(6)
Director, Border & Automation Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

From: (b)(6) babelstreet.com>
Sent: Friday, October 25, 2019 12:53 PM
To: (b)(6), (b)(7)(C) cbp.dhs.gov (b)(6), (b)(7)(C) @cbp.dhs.gov>
Cc: (b)(6) @babelstreet.com>; (b)(6), (b)(7)(C) @cbp.dhs.gov
(b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: Re: Locate X: Anomaly?

Hi (b)(6), (b)(7)(C)

Thank you, we certainly appreciate your email and letting us know of the issue you encountered. We wish you a good weekend as well!

Respectfully,

(b)(6)
Director - Babel Street
Customer Experience
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra

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On Fri, 25 Oct at 12:41 PM , (b)(6), (b)(7)(C) cbp.dhs.gov> wrote:
Thank you (b)(6)

I didn't include that one in my results but wanted to pass along for awareness and better my education of the system! Thanks again.

Have a great weekend!

Respectfully,

(b)(6), (b)(7)(C)
Supervisory Border Patrol Agent - Intelligence
Tucson Sector Intelligence Unit
(b)(7)(E)

From: (b)(6) babelstreet.com>
Sent: Friday, October 25, 2019 9:30 AM
To: (b)(6), (b)(7)(C) cbp.dhs.gov>
Cc: (b)(6) babelstreet.com; (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C) cbp.dhs.gov>
Subject: Re: Locate X: Anomaly?

Hi (b)(6), (b)(7)(C)

(b)(7)(E)

Our apologies for the confusion; please let us know if you have follow-up questions.

Respectfully,
(b)(6)
Director - Babel Street
Customer Experience
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra

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On Fri, 25 Oct at 10:30 AM (b)(6), (b)(7)(C) (b)(6), (b)(7)(C) cbp.dhs.gov> wrote:
Good morning (b)(6)

(b)(7)(E)

Respectfully,

(b)(6)
Supervisory Border Patrol Agent - Intelligence
Tucson Sector Intelligence Unit
(b)(7)(E)

Message

From: (b)(6), (b)(7)(C)

Sent: 1/10/2019 5:31:19 PM

To: (b)(6)

Subject: RE: babel ip

No clue

(b)(6), (b)(7)(C)

Senior Advisor
NTC-CND Publicly Available Information Group (PAIG)
U.S. Customs & Border Protection
(b)(7)(E)

From: (b)(6)

Sent: Thursday, January 10, 2019 12:19 PM

To: (b)(6), (b)(7)(C)

Subject: Re: babel ip

What's TCA?

(b)(6)
Director, Border Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

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From: (b)(6), (b)(7)(C)

Sent: Thursday, January 10, 2019 11:40:35 AM

To: (b)(6)

Cc: (b)(6), (b)(7)(C)

Subject: RE: babel ip

(b)(6)

Please see question below.

(b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)
Senior Advisor
NTC-CND Publicly Available Information Group (PAIG)
U.S. Customs & Border Protection
(b)(7)(E)

From: E (b)(6), (b)(7)(C)
Sent: Thursday, January 10, 2019 11:37 AM
To: (b)(6), (b)(7)(C)
Subject: babel ip

Can you do me a quick favor? (b)(6), (b)(7)(C), (b)(7)(E)

(b)(7)(E)

Thanks,

(b)(6), (b)(7)(C)
Operations Officer
NTC/CND/PAIG
(b)(7)(E)
OSCP, GREM, GCFA, GPEN, GCIH, CSSIP

Message

From: (b)(6), (b)(7)(C)

Sent: 2/20/2019 7:02:37 PM

To: (b)(6), (b)(7)(C)

CC: (b)(6) @babelstreet.com]

Subject: RE: Locate X

(b)(6), (b)(7)(C)

(b)(7)(E)

(b)(6), (b)(7)(C)
Senior Advisor
NTC-CND Publicly Available Information Group (PAIG)
U.S. Customs & Border Protection
(b)(7)(E)

From: (b)(6) @babelstreet.com]
Sent: Wednesday, February 20, 2019 11:02 AM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Cc: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: Re: Locate X

Hello (b)(6), (b)(7)(C)

Thank you for taking the time to sit with us during the Babel demo and I really do appreciate your feedback.

I've included (b)(6), (b)(7)(C) from the PAIG team, (b)(7)(E)

(b)(7)(E)

Thank you and take care,

(b)(6)
Director, Border Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

From: (b)(6), (b)(7)(C) cbp.dhs.gov>
Sent: Tuesday, February 19, 2019 5:58 PM
To: (b)(6)
Subject: Locate X

Good afternoon (b)(6), (b)(7)(C)

Thank you for the Babel Street refresher last Friday. (b)(7)(E)

(b)(7)(E)

(b)(7)(E). I greatly appreciate your assistance with this. Please let me know what steps I might have to take on my end to access this, including additional training that might be need.

Respectfully,

(b)(6), (b)(7)(C)
U.S. Customs and Border Protection Officer
National Targeting Center
Counter Network Division
Operations Team II | Narcotics
(b)(6), (b)(7)(C) @cbp.dhs.gov

(b)(7)(E)

Message

From: (b)(6), (b)(7)(C)

Sent: 9/16/2019 8:10:52 PM

To: (b)(6) babelstreet.com]

CC: (b)(6), (b)(7)(C)

Subject: RE: Locate X

(b)(7)(E)

(b)(7)(E)

Regards,

(b)(6), (b)(7)(C)

U.S. Customs and Border Protection Officer

New York Field Office

(b)(7)(E)

Email

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From: (b)(6) @babelstreet.com>
Sent: Monday, September 16, 2019 3:39 PM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Cc: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: RE: Locate X

Hello Officer (b)(6), (b)(7)(C)

(b)(7)(E)

Please let me know if you run into any issues and we can always walk through it together remotely.

Take care,

(b)(6)
Director, Border & Vetting Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
Washington D.C. | London | Canberra | San Francisco

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From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Monday, September 16, 2019 8:47 AM
To: (b)(6) @babelstreet.com>
Subject: Locate X

Mr. (b)(6), (b)(7)(C)

I am a CBP Officer assigned to the New York Field Office (b)(7)(E)
(b)(7)(E)
(b)(7)(E) Would you be able to assist me?

Regards,
(b)(6), (b)(7)(C)
U.S. Customs and Border Protection Officer

New York Field Office

(b)(7)(E)

Email

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Message

From: (b)(6) babelstreet.com]
Sent: 10/21/2019 6:54:39 PM
To:
CC: (b)(6), (b)(7)(C)
Subject: Re: Locate X question

Hi (b)(6), (b)(7)(C)

Thanks for reaching out.

(b)(7)(E)

Take care,

(b)(6)
Director, Border & Automation Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Monday, October 21, 2019 12:17 PM
To: (b)(6) babelstreet.com>
Subject: Locate X question

Hello, (b)(6)

Quick questions (b)(7)(E)

1. (b)(7)(E)
2.

Thanks, (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)
SME Intelligence Analyst (CTR)
Intelligence Section
U.S. Customs and Border Protection

(b)(7)(E)

Message

From: (b)(6), (b)(7)(C)

Sent: 9/30/2019 10:32:57 AM

To: (b)(5), (b)(6), (b)(7)(C), (b)(7)(E) babelstreet.com]

CC: (b)(6), (b)(7)(C)

Subject: (b)(7)(E)

(b)(6)

Thanks so much. I will let you know any questions I have.

Thanks again,

(b)(6), (b)(7)(C)

From: (b)(6) babelstreet.com>

Sent: Friday, September 27, 2019 12:24 PM

To: (b)(6), (b)(7)(C) cbp.dhs.gov>

Cc: (b)(6), (b)(7)(C) cbp.dhs.gov>

Subject: (b)(7)(E)

Hello (b)(6), (b)(7)(C)

Here are the results for this request.

(b)(7)(E)

Please let us know how it looks and your feedback on the output.

Take care,

(b)(6)

Director, Border & Vetting Programs

11921 Freedom Drive

Suite 1050

Reston, VA 20190

(b)(6)

www.babelstreet.com

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From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Thursday, September 19, 2019 6:34 AM
To: (b)(6) @babelstreet.com>
Cc: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: (b)(7)(E)

Awesome. Thanks so much, Mo!

V/r

From: (b)(6) @babelstreet.com>
Sent: Wednesday, September 18, 2019 4:02 PM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Cc: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: (b)(7)(E)

Hi (b)(6), (b)(7)(C)

I'm back in town this week and I had a chance today to catch up with our (b)(7)(E) about your request.

(b)(7)(E)

I'll keep you posted.

Take care,

(b)(6)
Director, Border & Vetting Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Thursday, September 12, 2019 7:29 AM
To: (b)(6) @babelstreet.com>
Subject: RE: Op Disrupted Passage

(b)(6)

Wanted to see if there was any update on this. Some folks from (b)(7)(E) pinged me.

Thanks,

(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)
Sent: Wednesday, September 4, 2019 12:59 PM
To: (b)(6) @babelstreet.com>
Subject: (b)(7)(E)

(b)(6)

(b)(7)(E)

(b)(6), (b)(7)(C), (b)(7)(E)

Let me know if this helps

From: (b)(6) @babelstreet.com>
Sent: Wednesday, September 4, 2019 12:35 PM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: (b)(7)(E)

I'm available now if you are.

(b)(6)
Director, Border Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

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From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Wednesday, September 4, 2019 6:18:05 AM
To: (b)(6) babelstreet.com>
Cc: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject (b)(7)(E)

Sure anytime today. I have a meeting at 10 but that's it until 2. Let me know a time that works or feel free to call me at (b)(7)(E)

(b)(6), (b)(7)(C)
U.S. Customs and Border Protection
National Targeting Center, Counter Network Division
Publicly Available Information Group (PAIG)
(b)(6), (b)(7)(C), (b)(7)(E)

From: (b)(6), @babelstreet.com>
Sent: Tuesday, September 3, 2019 2:20 PM
To (b)(6), (b)(7)(C) @cbp.dhs.gov>
Cc: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: (b)(7)(E)

Hi (b)(6), (b)(7)(C)

Yes, we can do this (b)(7)(E)

Do you have time to chat to go over the requirements. (b)(7)(E)

Take care,

(b)(6)
Director, Border & Vetting Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

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From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Tuesday, September 03, 2019 12:30 PM
To: (b)(6), @babelstreet.com>
Subject: (b)(7)(E)

(b)(6)

Hope all is well!

(b)(7)(E)

From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Tuesday, September 3, 2019 11:46 AM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: RE: Op Disrupted Passage

(b)(6), (b)(7)(C)

Do you have the attachment of the (b)(7)(E)

From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Tuesday, September 3, 2019 11:33 AM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: (b)(7)(E)

Can you please send me a copy of what you come back with (b)(7)(E)

From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Tuesday, September 3, 2019 11:31 AM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Cc: (b)(6), (b)(7)(C) @cbp.dhs.gov>; (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: (b)(7)(E)

Oh yeah, we'd def appreciate those!

(b)(6), (b)(7)(C)
National Security Threat Analysis
National Targeting Center - RRB
U.S. Customs and Border Protection
(b)(7)(E)

Sent from iPhone.

On Sep 3, 2019, at 11:29 AM, (b)(6), (b)(7)(C) @cbp.dhs.gov> wrote:

(b)(6), (b)(7)(C), (b)(7)(E)

Assuming you'd like a copy of what they come back with?

From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Tuesday, September 3, 2019 11:28 AM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Cc: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: RE: Op Disrupted Passage

Hi (b)(6), (b)(7)(C)

(b)(7)(E)

(b)(6), (b)(7)(C)
National Security Threat Analysis
National Targeting Center - RRB
U.S. Customs and Border Protection
(b)(7)(E)

From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Tuesday, September 3, 2019 11:22 AM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>; (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C) cbp.dhs.gov>
Cc: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: (b)(7)(E)

Including original attachment for (b)(6), (b)(7)(C) visibility.

From: (b)(6), (b)(7)(C)
Sent: Tuesday, September 3, 2019 11:21 AM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>; (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C) cbp.dhs.gov>
Cc: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: (b)(7)(E)

Morning (b)(6), (b)(7)(C)
(b)(7)(E), I'm looping in (b)(6), (b)(7)(C), who's their acting Branch Chief.

(b)(6), (b)(7)(C)
National Security Threat Analysis Division
National Targeting Center
Office of Field Operations
Customs and Border Protection
Department of Homeland Security
(b)(7)(E)

From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Tuesday, September 3, 2019 10:55 AM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: (b)(7)(E)

Good morning (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C), (b)(7)(E)

Thanks.

(b)(6), (b)(7)(C)
Watch Commander
National Targeting Center – Counter Network Division
(b)(7)(E)
(b)(6), (b)(7)(C), (b)(7)(E)

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Message

From: (b)(6), (b)(7)(C)

Sent: 1/11/2019 6:34:43 PM

To: (b)(6) babelstreet.com]

CC: (b)(6), (b)(7)(C)

Subject: RE: babel ip

100% understand and thank you! Will help me answer questions and provide context!!

Happy Friday,

(b)(6), (b)(7)(C)

p.s. What's it like to work for an employer who actually pays you?

From: (b)(6) babelstreet.com>

Sent: Friday, January 11, 2019 1:32 PM

To: (b)(6), (b)(7)(C) CBP.DHS.GOV>

Cc: (b)(6), (b)(7)(C) cbp.dhs.gov>

Subject: RE: babel ip

Hi (b)(6), (b)(7)(C)

(b)(7)(E)

Please keep this information within this conversation.

Thank you,

(b)(6)

Director, Border Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190

(b)(6)

www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

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From: (b)(6), (b)(7)(C)

Sent: Thursday, January 10, 2019 1:24 PM

To: (b)(6) babelstreet.com>

Cc: (b)(6), (b)(7)(C)

Subject: RE: babel ip

(b)(6) thanks. TCA is just the abbreviation for Tucson Sector Border Patrol. My old team has a document (another agency is involved so I don't want to forward without asking) (b)(7)(E)

(b)(7)(E)

Thanks again,

(b)(6), (b)(7)(C)
Operations Officer
NTC/CND/PAIG
(b)(7)(E)
OSCP, GREM, GCFA, GPEN, GCIH, CSSIP

From: (b)(6) babelstreet.com>
Sent: Thursday, January 10, 2019 12:41 PM
To: (b)(6), (b)(7)(C) CBP.DHS.GOV>
Cc: (b)(6), (b)(7)(C) cbp.dhs.gov>
Subject: RE: babel ip

Hi (b)(6), (b)(7)(C)

I'll get with the team here about the current provider.

In the meantime, I wanted to see what "TCA" was and if there was an example that we can troubleshoot.

Take care,

(b)(6)
Director, Border Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

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From: (b)(6), (b)(7)(C) @CBP.DHS.GOV>
Sent: Thursday, January 10, 2019 12:30 PM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>; (b)(6)
(b)(6), (b)(7)(C) @babelstreet.com>
Subject: RE: babel ip

You two rock!

(b)(6), (b)(7)(C)
Operations Officer
NTC/CND/PAIG
(b)(7)(E)
OSCP, GREM, GCFA, GPEN, GCIH, CSSIP

From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Thursday, January 10, 2019 11:41 AM
To: (b)(6), babelstreet.com>
Cc: (b)(6), (b)(7)(C) @CBP.DHS.GOV>
Subject: RE: babel ip

(b)(6)

Please see question below.

(b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)
Senior Advisor
NTC-CND Publicly Available Information Group (PAIG)
U.S. Customs & Border Protection
(b)(7)(E)

From: (b)(6), (b)(7)(C)
Sent: Thursday, January 10, 2019 11:37 AM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: babel ip

Can you do me a quick favor? (b)(6), (b)(7)(E)

(b)(7)(E)

Thanks,

(b)(6), (b)(7)(C)
Operations Officer
NTC/CND/PAIG
(b)(7)(E)
OSCP, GREM, GCFA, GPEN, GCIH, CSSIP

Message

From: (b)(6) @babelstreet.com]
Sent: 11/27/2019 2:12:51 AM
To: (b)(6)
CC: (b)(6) @babelstreet.com; [redacted] (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
Subject: Re: locate x: (b)(7)(E)

Hello (b)(6), (b)(7)(C)

Thank you for reaching out. Yes, as you indicated, your Babel X account (b)(7)(E) does not contain access to the Locate X tool. [redacted] (b)(6), (b)(7)(C), (b)(7)(E) subscription for it is made available.

Respectfully,

(b)(6)
Director - Babel Street
Customer Experience
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra

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On Tue, 26 Nov at 7:09 PM , (b)(6), (b)(7)(C) @cbp.dhs.gov> wrote:
Hello,

I was recently given access to Locate X, upon logging into Babel I do not see the link to access locate X?
Thanks

(b)(6), (b)(7)(C)
National Targeting Center- Tactical Targeting Passenger
Special Response Team
U.S. Customs & Border Protection
(b)(6), (b)(7)(C)

Appointment

From: (b)(6), (b)(7)(C)

Sent: 1/18/2019 3:19:07 PM

To: (b)(6), (b)(7)(C)

COLEMAN, JOHN W [/O=DHS/OU=EXECUTIVE ADMINISTRATIVE GROUP

(b)(6), (b)(7)(C) (b)(6)

(b)(6) @babelstreet.com]

CC: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C); (b)(6)

(b)(6) @babelstreet.com]; (b)(6) babelstreet.com]

Subject: (b)(7)(E)

Location: NTC (b)(7)(E)

Start: (b)(7)(E) 7:00:00 PM

End: 8:30:00 PM

Show Time As: Busy

Required Attendees: (b)(6), (b)(7)(C)

Optional Attendees: (b)(6), (b)(7)(C)

Agenda

- Intros
- (b)(7)(E)

Babel Participants

(b)(6) CBP Rep; Director, Border & Vetting Programs)

(b)(6) (Sr. VP for Product Management)

(b)(6) (Sr. VP Federal/Civilian Sector)

Message

From: (b)(6), (b)(7)(C)

Sent: 4/12/2019 7:24:07 PM
To: (b)(6) babelstreet.com]
CC: (b)(6), (b)(7)(C)
Subject: RE: Locate X Premium Online 4/19

Cool, thanks!

V/R
(b)(6), (b)(7)(C)
Open Source Analyst (CTR)
U.S. Customs and Border Protection
National Targeting Center
Counter Network Division
Publicly Available Information Group (PAIG)
(b)(7)(E)

From: (b)(6) @babelstreet.com>
Sent: Friday, April 12, 2019 3:22 PM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Cc: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: RE: Locate X Premium Online 4/19

(b)(6), (b)(7)(C) this is for all of the CBP LX accounts.

(b)(6)
Director, Border Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

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From: (b)(6), (b)(7)(C) cbp.dhs.gov>
Sent: Friday, April 12, 2019 1:43 PM
To: (b)(6) @babelstreet.com>
Subject: RE: Locate X Premium Online 4/19

(b)(6)

Is this us, or the folks at (b)(7)(E)

V/R
(b)(6), (b)(7)(C)
Open Source Analyst (CTR)
U.S. Customs and Border Protection
National Targeting Center
Counter Network Division
Publicly Available Information Group (PAIG)
(b)(7)(E)

From: (b)(6) @babelstreet.com>
Sent: Friday, April 12, 2019 1:23 PM
Cc: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: Locate X Premium Online 4/19

Hello everyone,

For all of our LX users, we will be activating the "Premium" functionality next Friday, April 19th.

I will also be sending you Babel U invitations for a short (optional) Locate X training course for those that have not had that or as good refresher for those that are interested.

As always, please don't hesitate to reach out to (b)(6) or myself.

Take care,

(b)(6)
Director, Border Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

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Message

From: (b)(6) @babelstreet.com]
Sent: 4/12/2019 7:39:16 PM
To:
CC: (b)(6), (b)(7)(C)
Subject: RE: Locate X Premium Online 4/19

Thank you Sir, you all take care.

(b)(6)
Director, Border Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
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From: (b)(6), (b)(7)(C) CBP.DHS.GOV>
Sent: Friday, April 12, 2019 3:12 PM
To: (b)(6) @babelstreet.com>
Cc: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: RE: Locate X Premium Online 4/19

(b)(6) - this and the Quick Reference Guide links you pushed out last week are excellent stuff and much appreciated!!!! Thanks - (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)
Assistant Director
Counter Network Division
Office of Field Operations
U.S. Customs and Border Protection
(b)(7)(E)

From: (b)(6) babelstreet.com>
Sent: Friday, April 12, 2019 1:23 PM
Cc: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: Locate X Premium Online 4/19

Hello everyone,

For all of our LX users, we will be activating the "Premium" functionality next Friday, April 19th.

I will also be sending you Babel U invitations for a short (optional) Locate X training course for those that have not had that or as good refresher for those that are interested.

As always, please don't hesitate to reach out to (b)(6) or myself.

Take care,

(b)(6)
Director, Border Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

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Message

From: (b)(6) @babelstreet.com]
Sent: 7/2/2019 6:29:44 PM
To: (b)(6), (b)(7)(C)
Subject: Re: Babel U - (b)(7)(E)

Done

(b)(6)
Director, Border & Vetting Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

From (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Tuesday, July 2, 2019 1:35 PM
To: (b)(6), (b)(7)(C)
Subject: Babel U - (b)(7)(E)

(b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)
Senior Advisor
NTC-CND Publicly Available Information Group (PAIG)
U.S. Customs & Border Protection
(b)(7)(E)

Message

From: (b)(6), (b)(7)(C) cbp.dhs.gov]
Sent: 11/20/2019 11:25:49 PM
To: (b)(6) babelstreet.com]
Subject: Re: Locate X

Thank you!

Sent from my iPhone

On Nov 20, 2019, at 6:03 PM, (b)(6) babelstreet.com> wrote:

(b)(7)(E)

(b)(6)
Director, Border & Automation Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

From: (b)(6) babelstreet.com>
Sent: Wednesday, November 20, 2019 6:02 PM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: Re: Locate X

OK,

(b)(7)(E)

(b)(7)(E)

(b)(6)
Director, Border & Automation Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

From: (b)(6), (b)(6)@babelstreet.com>
Sent: Wednesday, November 20, 2019 5:28 PM
To: (b)(6), (b)(7)(C)@cbp.dhs.gov>
Subject: Re: Locate X

(b)(7)(E)

Let me see what I can dig up.

(b)(6)
Director, Border & Automation Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

From: (b)(6), (b)(7)(C)@cbp.dhs.gov>
Sent: Wednesday, November 20, 2019 5:00 PM
To: (b)(6)@babelstreet.com>
Subject: Re: Locate X

They want materials for the chief not user guide

Sent from my iPhone

On Nov 20, 2019, at 4:58 PM, (b)(6) @babelstreet.com> wrote:

FYSA

(b)(6)
Director, Border & Automation Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

From: (b)(6) @babelstreet.com>
Sent: Wednesday, November 20, 2019 4:49 PM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Cc: (b)(6) @babelstreet.com>
Subject: Re: Locate X

Hello (b)(6), (b)(7)(C)

Thank you for reaching out. Yes, there are Locate X materials available to you. (b)(7)(E)
(b)(7)(E)

(b)(7)(E)

Please let us know if you need help accessing these resources or if you have any follow-up questions.

Respectfully,

(b)(6)
Director - Babel Street
Customer Experience
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra

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On Wed, 20 Nov at 4:26 PM , (b)(6), (b)(7)(C) cbp.dhs.gov> wrote:

(b)(6), (b)(7)(C), (b)(7)(E)

Description: Do you have any materials describing Locate X?

Message

From: (b)(6) babelstreet.com]
Sent: 7/26/2019 1:02:02 PM
To: (b)(6), (b)(7)(C)
CC: (b)(6) babelstreet.com
Subject: Re: RE: Locate X now Available in Babel University!

Good Morning,

I have just sent you a completion email which includes information on how to obtain your Babel X® login. I recommend reaching out to your POC if you have any further questions regarding which type of account you have been assigned to.

Have a great weekend!

Kind Regards,

(b)(6)
Director of Customer Experience - Babel Street
(b)(6)
www.babelstreet.com
Washington D.C. / London / Canberra / San Francisco

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On Fri, 26 Jul at 1:30 PM , (b)(6), (b)(7)(C) associates.cbp.dhs.gov> wrote:
Good morning – just checking, someone will manually enable Locate X for my account now that I've completed this training?

Thanks!

From: Babel Street (b)(6)
Sent: Thursday, July 25, 2019 11:20 AM
To: (b)(6), (b)(7)(C) associates.cbp.dhs.gov>
Subject: Locate X now Available in Babel University!

Hello (b)(6), (b)(7)(C)
You have been invited to do an online course at Babel Street

Locate X
This short course on Locate X includes an instructional course as well as a two page guide to help users create searches in Locate X.

Login Details

(b)(6), (b)(7)(C)

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Message

From: (b)(6), (b)(7)(C)

Sent:

To: (b)(6), (b)(7)(C) (b)(6)

(b)(6) babelstreet.com]

Subject: RE: Locate X now Available in Babel University!

OK thank you both!

From: (b)(6), (b)(7)(C) cbp.dhs.gov>
Sent: Friday, July 26, 2019 9:42 AM
To: (b)(6) @babelstreet.com>
Cc: (b)(6), (b)(7)(C) associates.cbp.dhs.gov>
Subject: Re: Locate X now Available in Babel University!

(b)(6), (b)(7)(C)

I sent you to Babel U for both to check the box. Will keep you posted on LXP.

Sent from my iPhone

On Jul 26, 2019, at 9:26 AM, (b)(6) @babelstreet.com> wrote:

Good morning (b)(6), (b)(7)(C)

(b)(6), the Babe Streetl representative at CBP.

If I understand your question correctly, the answer is yes. We would manually add Locate X (LX) to your Babel account.

(b)(7)(E)

By completing the LX Babel U course, you would be added to the queue (b)(7)(E)

I've also cc'd (b)(6), (b)(7)(C), the CBP PAIG Senior Advisor, who manages Babel accounts.

Please don't hesitate to reach out to either of us for all your Babel questions.

Take care,

(b)(6)
Director, Border Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

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From: (b)(6), (b)(7)(C)
Sent: Friday, July 26, 9:07 AM
Subject: RE: RE: Locate X now Available in Babel University!
To: Helpdesk
Cc: (b)(6)

I received my login. I was asking about something else.

From: (b)(6) @babelstreet.com>
Sent: Friday, July 26, 2019 9:02 AM
To: (b)(6), (b)(7)(C) @associates.cbp.dhs.gov>
Cc: (b)(6) @babelstreet.com
Subject: Re: RE: Locate X now Available in Babel University!

Good Morning,

I have just sent you a completion email which includes information on how to obtain your Babel X® login. I recommend reaching out to your POC if you have any further questions regarding which type of account you have been assigned to.

Have a great weekend!

Kind Regards,

(b)(6)
Director of Customer Experience - Babel Street
(b)(6)
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On Fri, 26 Jul at 1:30 PM , (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C) cbp.dhs.gov> wrote:
Good morning – just checking, someone will manually enable Locate X for my account now that I've completed this training?

Thanks!

From: Babel Street (b)(6) litmos.com>
Sent: Thursday, July 25, 2019 11:20 AM
To: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C) associates.cbp.dhs.gov>
Subject: Locate X now Available in Babel University!

Hello (b)(6), (b)(7)(C)
You have been invited to do an online course at Babel Street
Locate X
This short course on Locate X includes an instructional course as well as a two page guide to help users create searches in Locate X.
Login Details

(b)(6), (b)(7)(C)

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(b)(7)(E)

Appointment

From: (b)(6) @babelstreet.com]
Sent: 12/2/2019 7:40:46 PM
To: (b)(6) babelstreet.com]; (b)(6), (b)(7)(C)
CC: (b)(6), (b)(7)(C)
Subject: Babel SA Overview
Start: 12/3/2019 5:00:00 PM
End: 12/3/2019 6:30:00 PM
Show Time As: Tentative

Recurrence: (none)

(b)(6) invites you to join this Webex meeting.

(b)(6)

Tuesday, December 3, 2019

12:00 pm | (UTC-05:00) Eastern Time (US & Canada) | 1 hr 30 mins

Join meeting

Join by phone

Tap to call in from a mobile device (attendees only)

(b)(6)

Global call-in numbers

Message

From: (b)(6), (b)(7)(C)

Sent: 9/20/2018 11:20:18 AM
To: (b)(6) @babelstreet.com]
Subject: RE: Locate X Premium Account

(b)(6)

(b)(7)(E)

Thanks for your help!

(b)(6), (b)(7)(C)

V/R
(b)(6), (b)(7)(C)
Open Source Analyst (CTR)
U.S. Customs and Border Protection
National Targeting Center
Counter Network Division
Publicly Available Information Group (PAIG)
(b)(7)(E)

From: (b)(6), (b)(7)(C)
Sent: Friday, September 14, 2018 8:07 AM
To: (b)(6) babelstreet.com>
Subject: RE: Locate X Premium Account

(b)(6) thanks!

V/R
(b)(6), (b)(7)(C)
Open Source Analyst (CTR)
U.S. Customs and Border Protection
National Targeting Center
Counter Network Division
Publicly Available Information Group (PAIG)
(b)(7)(E)

From: (b)(6) @babelstreet.com>
Sent: Thursday, September 13, 2018 11:21 AM
To: (b)(6) cbp.dhs.gov>
Cc: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: RE: Locate X Premium Account

Hi (b)(6), (b)(7)(C)

(b)(7)(E)

I'll send you an update as soon as it's available.

Take care,

(b)(6)
Director, Border Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

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From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Thursday, September 13, 2018 9:33 AM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>; (b)(6) (b)(6) @babelstreet.com>
Subject: RE: Locate X Premium Account

(b)(6), (b)(7)(C)

Thanks, I like what I see/use so far. (b)(7)(E)

(b)(7)(E)

(b)(6), (b)(7)(C)

V/R
(b)(6), (b)(7)(C)
Open Source Analyst (CTR)
U.S. Customs and Border Protection
National Targeting Center
Counter Network Division
Publicly Available Information Group (PAIG)
(b)(7)(E)

From: (b)(6), (b)(7)(C)
Sent: Thursday, September 13, 2018 7:13 AM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: RE: Locate X Premium Account

Yes and Yes.

Happy hunting!

Sent from my Verizon 4G LTE smartphone

-------- Original message --------
From: (b)(6), (b)(7)(C) cbp.dhs.gov>
Date: 9/13/18 6:49 AM (GMT-05:00)
To: (b)(6), (b)(7)(C) cbp.dhs.gov>
Subject: RE: Locate X Premium Account

Hi (b)(6), (b)(7)(C)

So we all use the same account? (b)(7)(E)

Thanks, (b)(6), (b)(7)(C)

V/R
(b)(6), (b)(7)(C)
Open Source Analyst (CTR)
U.S. Customs and Border Protection
National Targeting Center
Counter Network Division
Publicly Available Information Group (PAIG)
(b)(7)(E)

From: (b)(6), (b)(7)(C)
Sent: Wednesday, September 12, 2018 5:07 PM
To: (b)(6), (b)(7)(C) cbp.dhs.gov>; (b)(6), (b)(7)(C) @cbp.dhs.gov>; (b)(6), (b)(7)(C) cbp.dhs.gov>; (b)(6), (b)(7)(C) @cbp.dhs.gov>; (b)(6), (b)(7)(C) (b)(6), (b)(7)(C) s.cbp.dhs.gov>; (b)(6), (b)(7)(C) cbp.dhs.gov>; MUELLER, LENNEA M (b)(6), (b)(7)(C) cbp.dhs.gov>; (b)(6), (b)(7)(C) cbp.dhs.gov>; (b)(6), (b)(7)(C) (b)(6), (b)(7)(C) cbp.dhs.gov>
Cc: (b)(6), (b)(7)(C) @CBP.DHS.GOV>; (b)(6), (b)(7)(C) @CBP.DHS.GOV>; (b)(6), (b)(7)(C) @cbp.dhs.gov>; (b)(6), (b)(7)(C) (b)(6), (b)(7)(C) @CBP.DHS.GOV>
Subject: Locate X Premium Account
Importance: High

(b)(7)(E)

(b)(6), (b)(7)(C)
Senior Advisor
NTC-CND Publicly Available Information Group (PAIG)
U.S. Customs & Border Protection

(b)(7)(E)

Message

From: (b)(6), (b)(7)(C)

Sent: 6/13/2018 12:11:24 AM

To: (b)(6) babelstreet.com]

Subject: RE: Locate X RGV

Thanks. Let's let it bake some more.

From: (b)(6)

Sent: Tuesday, June 12, 2018 3:24:15 PM

To: (b)(6), (b)(7)(C)

Subject: RE: Locate X RGV

(b)(7)(E)

Let me know if you want to cover later,

(b)(6)

Director, Account Management

11921 Freedom Drive

Suite 1050

Reston, VA 20190

(b)(6)

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From: (b)(6), (b)(7)(C) cbp.dhs.gov>

Sent: Tuesday, June 12, 2018 12:13 PM

To: (b)(6) babelstreet.com>

Subject: RE: Locate X RGV

Agent shot today.

From: (b)(6)

Sent: Tuesday, June 12, 2018 11:48:02 AM

To: (b)(6), (b)(7)(C)

Subject: RE: Locate X RGV

Been thinking about this some more, how about it would be just you and I?

(b)(6)
Director, Account Management
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
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From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Friday, June 08, 2018 12:49 PM
To: (b)(6), (b)(7)(C) @babelstreet.com>
Subject: RE: Locate X RGV

(b)(7)(E)

(b)(6), (b)(7)(C)
Contractor
Law Enforcement Specialist/Subject Matter Expert
NTC-CND Publicly Available Information Group (PAIG)
U.S. Customs & Border Protection
(b)(7)(E)

From: (b)(6) @babelstreet.com]
Sent: Friday, June 8, 2018 12:03 PM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: RE: Locate X RGV

Would (b)(6), (b)(7)(C) be interested in jumping on a WebEx next week with the product team to see how we're thinking about the "Premium" data?

Their feedback would help shape how we put things together.

(b)(6)
Director, Account Management
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)

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From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Wednesday, June 06, 2018 11:43 AM
To: (b)(6), (b)(7)(C) @CBP.DHS.GOV>
Cc: (b)(6) @babelstreet.com>
Subject: FW: Locate X RGV

FYSA

(b)(6), (b)(7)(C)
Contractor
Law Enforcement Specialist/Subject Matter Expert
NTC-CND Publicly Available Information Group (PAIG)
U.S. Customs & Border Protection
(b)(7)(E)

From: (b)(6), (b)(7)(C)
Sent: Wednesday, June 6, 2018 11:37 AM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: Locate X RGV

Good Day (b)(6), (b)(7)(C)

We are still utilizing Locate X and have found really cool stuff (b)(7)(E) (b)(7)(E) Is there a chance to get the access a bit more extended?

Thanks,

(b)(6), (b)(7)(C)
Supervisory Border Patrol Agent- (b)(7)(E)
Rio Grande Valley Sector
(b)(6), (b)(7)(C), (b)(7)(E) hs.sgov.gov

Message

From: (b)(6), (b)(7)(C)

Sent: 10/4/2018 7:36:33 PM
To: (b)(6) babelstreet.com]
Subject: RE: Locate X Question

Yes, and then I sent it to him.

(b)(6), (b)(7)(C)
Senior Advisor
NTC-CND Publicly Available Information Group (PAIG)
U.S. Customs & Border Protection
(b)(7)(E)

From: (b)(6) babelstreet.com]
Sent: Thursday, October 4, 2018 3:31 PM
To: (b)(6), (b)(7)(C) cbp.dhs.gov>
Subject: RE: Locate X Question

I think you only sent this to me.

(b)(6)
Director, Border Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
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From: (b)(6), (b)(7)(C) cbp.dhs.gov>
Sent: Thursday, October 04, 2018 2:17 PM
To: (b)(6) babelstreet.com>
Subject: RE: Locate X Question

(b)(6), (b)(7)(C)

Please give me a call.

(b)(6), (b)(7)(C)
Senior Advisor
NTC-CND Publicly Available Information Group (PAIG)
U.S. Customs & Border Protection
(b)(7)(E)

From: (b)(6) babelstreet.com]
Sent: Thursday, October 4, 2018 2:11 PM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Cc: (b)(6), (b)(7)(C) CBP.DHS.GOV>; (b)(6), (b)(7)(C) @cbp.dhs.gov>; IVAHNENKO, MICHAEL A <MICHAEL.A.IVAHNENKO@cbp.dhs.gov>
Subject: RE: Locate X Question

Hi (b)(6), (b)(7)(C)

(b)(7)(E)

Please let me know what account you're on so I can make a note of it once we get those capabilities again.

Thanks,

(b)(6)
Director, Border Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

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From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Thursday, October 04, 2018 1:45 PM
To: (b)(6) babelstreet.com>
Cc: (b)(6), (b)(7)(C) @CBP.DHS.GOV>; (b)(6), (b)(7)(C) CBP.DHS.GOV>; (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: Locate X Question

(b)(6)

Quick question for you. (b)(7)(E)

(b)(7)(E)

Thanks so much!

(b)(6), (b)(7)(C)
Open Source Analyst (CTR)
U.S. Customs and Border Protection
National Targeting Center, Counter Network Division

(b)(7)(E)

Message

From: (b)(6), (b)(7)(C)
Sent: 10/5/2018 12:50:06 PM
To: (b)(6) @babelstreet.com]
Subject: RE: Locate X Question

Uh huh

(b)(6), (b)(7)(C)
Senior Advisor
NTC-CND Publicly Available Information Group (PAIG)
U.S. Customs & Border Protection
(b)(7)(E)

From: (b)(6) @babelstreet.com]
Sent: Friday, October 5, 2018 8:46 AM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: FW: Locate X Question

FYSA

(b)(6)
Director, Border Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

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From: (b)(6), (b)(7)(C)
Sent: Friday, October 05, 2018 6:20 AM
To: (b)(6) @babelstreet.com>
Subject: RE: Locate X Question

Understood, thank you (b)(6)

From: (b)(6) @babelstreet.com>
Sent: Thursday, October 04, 2018 2:11 PM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Cc: (b)(6), (b)(7)(C) @CBP.DHS.GOV>; (b)(6), (b)(7)(C) @CBP.DHS.GOV>; (b)(6), (b)(7)(C) @cbp.dhs.gov>; (b)(6), (b)(7)(C) (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: RE: Locate X Question

Hi (b)(6), (b)(7)(C)

(b)(7)(E)

Please let me know what account you're on so I can make a note of it once we get those capabilities again.

Thanks,

(b)(6)
Director, Border Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

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From: (b)(6), (b)(7)(C)
Sent: Thursday, October 04, 2018 1:45 PM
To: (b)(6), @babelstreet.com>
Cc: (b)(6), (b)(7)(C) @CBP.DHS.GOV>; (b)(6), (b)(7)(C) @CBP.DHS.GOV>; (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: Locate X Question

(b)(6)

Quick question for you. (b)(7)(E)

(b)(7)(E)

Thanks so much!

(b)(6), (b)(7)(C)
Open Source Analyst (CTR)
U.S. Customs and Border Protection
National Targeting Center, Counter Network Division
Publicly Available Information Group (PAIG)
(b)(7)(E)

Message

From: (b)(6), (b)(7)(C)

Sent: 5/18/2018 1:56:02 PM
To: (b)(6) @babelstreet.com]
Subject: RE: Locate X Feedback

Of course

(b)(6), (b)(7)(C)
Contractor
Law Enforcement Specialist/Subject Matter Expert
NTC-CND Publicly Available Information Group (PAIG)
U.S. Customs & Border Protection
(b)(7)(E)

From: (b)(6) @babelstreet.com]
Sent: Friday, May 18, 2018 9:55 AM
To: (b)(6) cbp.dhs.gov>
Subject: FW: Locate X Feedback

Can you reach out to him plz, I'm booked for most of the day.

(b)(6)
Director, Account Management
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

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From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Thursday, May 17, 2018 5:42 PM
To: (b)(6), (b)(7)(C) (b)(6)
(b)(6) @babelstreet.com>
Subject: Locate X Feedback

Gentlemen,

After experiencing some difficulties in the beginning, I think we are going somewhere. Would you be available tomorrow for some feedback?

Thanks,

(b)(6), (b)(7)(C)
Supervisory Border Patrol Agent- Intelligence
Rio Grande Valley Sector
(b)(7)(E)
(b)(6), (b)(7)(C) dhs.sgov.gov

Message

From: (b)(6), (b)(7)(C)

Sent: 4/16/2019 6:56:50 PM
To: (b)(6) babelstreet.com]
Subject: RE: Locate X in Babel University

Yes thanks. I am supervising the (b)(7)(E) (b)(7)(E) This will make my job easier.

Thanks,

(b)(6), (b)(7)(C)
Supervisory Border Patrol Agent-Intelligence
Rio Grande Valley Sector
4400 South Expressway 281
Edinburg, TX 78542
(b)(7)(E)
(b)(6), (b)(7)(C) dhs.sgov.gov

From: (b)(6) babelstreet.com>
Sent: Tuesday, April 16, 2019 1:53 PM
To: (b)(6), (b)(7)(C) cbp.dhs.gov>
Subject: Re: Locate X in Babel University

If you'd like to continue the Babel Basics course, below are the credentials you'll need to access the Training Environment account to complete the exercises in. Again, you're not required to do this full-length training, (b)(7)(E) (b)(7)(E)

(b)(6), (b)(7)(C)

Respectfully,

(b)(6)
Babel Street
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

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On Tue, 16 Apr at 2:45 PM , (b)(6), (b)(7)(C) cbp.dhs.gov> wrote:
Thank you so much---Might is well complete the basic course to. I am almost done with it.

Thanks for all your help.

(b)(6), (b)(7)(C)

Supervisory Border Patrol Agent-Intelligence
Rio Grande Valley Sector
4400 South Expressway 281
Edinburg, TX 78542

(b)(7)(E)

(b)(6), (b)(7)(C)

From: (b)(6) babelstreet.com>
Sent: Tuesday, April 16, 2019 1:43 PM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Cc: (b)(6) babelstreet.com
Subject: Re: Locate X in Babel University

H (b)(6), (b)(7)(C)

Great to hear! You're all set to begin using the Locate X tool in your Babel X account. Please reach out to us if you have questions about the tool.

Also, feel free to continue accessing your Babel University account and reviewing the training materials if needed.

Respectfully,

(b)(6)

Babel Street

(b)(6)

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On Tue, 16 Apr at 2:39 PM , (b)(6), (b)(7)(C) cbp.dhs.gov>
wrote:

(b)(6), (b)(7)(C)

Thanks so much. I have completed the Locate X training

(b)(6), (b)(7)(C)

Supervisory Border Patrol Agent-Intelligence
Rio Grande Valley Sector
4400 South Expressway 281
Edinburg, TX 78542

(b)(7)(E)

(b)(6), (b)(7)(C)

From: (b)(6)
(b)(6) @babelstreet.freshdesk.com>
Sent: Friday, April 12, 2019 3:18 PM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: Locate X in Babel University

Good evening,

The Locate X training module is now available in your Babel University® account. To access the module, please use the URL and your personal login credentials below:

(b)(6), (b)(7)(C)

Once logged in, select the *Locate X* course icon (see below):

(b)(7)(E)

Please reach out to the Babel Street Helpdesk (b)(6) @babelstreet.com> if you need assistance or have questions.

All the best,
(b)(6)

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Message

From: (b)(6) @babelstreet.freshdesk.com]
Sent: 4/6/2021 12:32:29 PM
To: (b)(6), (b)(7)(C)
CC: (b)(6) @babelstreet.com
Subject: Re: Locate X (b)(7)(E)

Good morning, (b)(6), (b)(7)(C) No problem.

Feel free to call me directly at (b)(6) or reply to this email thread -- which will go directly to me and my colleague (b)(6) (cc'd above).
All the best,
(b)(6)

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On Mon, 5 Apr at 12:27 PM , (b)(6), (b)(7)(C) @cbp.dhs.gov> wrote:
Hello (b)(6)

At the moment I cant find the search (b)(7)(E)

I have to switch gears and move away from Locate X for now.

When I find that saved search can I email you direct or do I need to go through the feedback email?

(b)(6), (b)(7)(C)
National Targeting Center-Passenger
Air & Marine Operations Center
US Customs & Border Protection

(b)(6), (b)(7)(C), (b)(7)(E)

From: (b)(6) @babelstreet.freshdesk.com>
Sent: Thursday, April 1, 2021 3:02 PM
To: (b)(6), (b)(7)(C) @CBP.DHS.GOV>
Cc: (b)(6) @babelstreet.com; (b)(6) @babelstreet.com
Subject: Re: Locate X (b)(7)(E)

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Thank you for reaching out, (b)(6), (b)(7)(C) I'd be happy to help.

What's a good time to call?

All the best,
(b)(6)

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Message

From: (b)(6) @babelstreet.com]
Sent: 7/26/2021 7:35:02 PM
To: (b)(6), (b)(7)(C)
Subject: RE: [External] Re: Locate X – (b)(7)(E)

10-4, my bad.

(b)(6)
SVP – Babel Street
FedCiv | Borders | Automation
(b)(6)
www.babelstreet.com
Washington, D.C. / London / Canberra / Ottawa

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DISCOVER. DECIPHER. EMPOWER.

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From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Monday, July 26, 2021 2:36 PM
To: (b)(6) babelstreet.com>
Subject: RE: [External] Re: Locate X – (b)(7)(E)

As the program manager I would expect to be notified of these changes (b)(7)(E)

Sloppy

(b)(6), (b)(7)(C)
Senior Advisor
NTC-CND Publicly Available Information Group (PAIG)
U.S. Customs & Border Protection
(b)(7)(E)

From: (b)(6) @babelstreet.com>
Sent: Monday, July 26, 2021 2:26 PM

To: (b)(6) @cbp.dhs.gov>
Subject: Re: [External] Re: Locate X – (b)(7)(E)

(b)(7)(E)

(b)(6)

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From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Monday, July 26, 2021 12:35 PM
To: (b)(6) @babelstreet.com>
Subject: [External] Re: Locate X – (b)(7)(E)

Ya going to give me a heads up on this?

Sent from my iPhone

On Jul 26, 2021, at 12:28 PM, (b)(6) @babelstreet.com> wrote:

~~CAUTION: This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the sender. If you feel this is a suspicious looking email, please report by using the Report Phish button option.~~

Hello everyone,

(b)(7)(E)

As usual, we welcome all your feedback and please don't hesitate to reach out if you have any additional comments or questions.

Here's the full text of the notification:

(b)(7)(E)

(b)(7)(E)

(b)(6)
SVP – Babel Street
FedCiv | Borders | Automation
(b)(6)
www.babelstreet.com
Washington, D.C. / London / Canberra / Ottawa

<image001.png>

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Message

From: (b)(6) @babelstreet.com]
Sent: 2/5/2020 4:25:35 PM
To:
CC: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C) @babelstreet.com
Subject: Re: Login issues (b)(7)(E)

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Hello (b)(6), (b)(7)(C)

(b)(7)(E). I've Cced (b)(6), (b)(7)(C) the CND/PAIG Senior Advisor, to capture your request for the next available account.

In the meantime, please let us know if we can assist your mission in any way that we can.

(b)(6)
Customer Experience Manager – Babel Street
(b)(6)
www.babelstreet.com
Washington, D.C. / London / Canberra

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On Wed, 5 Feb at 11:22 AM , (b)(6), (b)(7)(C) @cbp.dhs.gov> wrote:
Good morning,

I am having trouble logging in to Babel Street. After login failed I attempted to reset my password and received a message that the rest failed and to contact the helpdesk. Please reset my password or let me know what other action that I need to take.

(b)(7)(E)

Thank you.

(b)(6), (b)(7)(C)
U.S. Customs and Border Protection
National Targeting and Security Specialist
NTC – Antiquities Unit
Sterling, Virginia
(b)(7)(E)

Message

From: (b)(6), (b)(7)(C)

Sent: 9/25/2020 3:46:17 AM

To: (b)(6)@babelstreet.freshdesk.com]; (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)

CC: (b)(6)@babelstreet.com

Subject: RE: Login Issues

(b)(7)(E)

(b)(6), (b)(7)(C)
Senior Advisor
NTC-CND Publicly Available Information Group (PAIG)
U.S. Customs & Border Protection
(b)(7)(E)

From: (b)(6) babelstreet.freshdesk.com>
Sent: Tuesday, September 22, 2020 5:33 PM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Cc: (b)(6) babelstreet.com; (b)(6), (b)(7)(C) cbp.dhs.gov>
Subject: Re: Login Issues

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Good evening, (b)(6), (b)(7)(C)

Yes, (b)(7)(E)

However, I've cc'd (b)(6), (b)(7)(C) the CND/PAIG Senior Advisor, to capture your request for the next available account.

In the meantime, please let us know if we can assist in any way.

All the best,
(b)(6)

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On Tue, 22 Sep at 5:19 PM (b)(6), (b)(7)(C) @cbp.dhs.gov> wrote:
Hello,
I am unable to log in to Babel Street.
(b)(7)(E) It isn't letting me login or reset my password. (b)(7)(E)
(b)(7)(E) Any help
you can offer would be great.

Thanks,
(b)(6), (b)(7)(C)
Officer, U.S. Customs and Border Protection
Port Huron (b)(7)(E)
(b)(7)(E)

Message

From: (b)(6), (b)(7)(C)

Sent: 10/28/2020 6:02:13 PM

To: (b)(6) @babelstreet.com]

Subject: RE: Locate X Addendum

(b)(7)(E)

(b)(6), (b)(7)(C)

Senior Advisor

NTC-CND Publicly Available Information Group (PAIG)

U.S. Customs & Border Protection

(b)(7)(E)

From: (b)(6) babelstreet.com>

Sent: Wednesday, October 28, 2020 12:37 PM

To: (b)(6), (b)(7)(C) cbp.dhs.gov>

Subject: Locate X Addendum

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(b)(7)(E)

(b)(6)

VP - FedCiv | Borders | Automation

(b)(6)

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Message

From: (b)(6) @babelstreet.com]
Sent: 4/28/2020 3:55:58 PM
To: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
Subject: RE: [External] RE: Locate X

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Just wanted to confirm that the Babel U invitation has already gone out.

Take care,

(b)(6)
VP - FedCiv | Borders | Automation
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

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From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Monday, April 27, 2020 12:42 PM
To: (b)(6), (b)(7)(C) p.dhs.gov> (b)(6) babelstreet.com>
Subject: [External] RE: Locate X

(b)(6)

Please send to BabelU for BX and LX

(b)(6), (b)(7)(C)
Senior Advisor
NTC-CND Publicly Available Information Group (PAIG)
U.S. Customs & Border Protection
(b)(7)(E)

From: (b)(6), (b)(7)(C) cbp.dhs.gov>
Sent: Friday, April 24, 2020 2:00 PM
To: (b)(6) @babelstreet.com>
Cc: (b)(6), (b)(7)(C) cbp.dhs.gov>
Subject: Re: Locate X

Hi (b)(6)

Good to hear from you again. (b)(7)(E)

(b)(7)(E)

Let me know if there's any other requirement.

Very Respectfully

(b)(6), (b)(7)(C)

Foreign Operations Branch

San Diego Sector

(b)(7)(E)

From: (b)(6) @babelstreet.com>
Sent: Friday, April 24, 2020 9:12 AM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Cc: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: RE: Locate X

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Hello (b)(6), (b)(7)(C)

This is (b)(6), the Babel Street account manager at CBP. (b)(6), (b)(7)(C) is the Senior Advisor with CND/PAIG and is responsible for assigning any available Babel accounts.

We'll capture your request for the next available account but if I could ask you to please let us know more about your use case for LocateX. (b)(7)(E) t
(b)(7)(E)

Take care,

(b)(6)
VP - FedCiv | Borders | Automation
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

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From: (b)(6) babelstreet.com>
Sent: Thursday, April 23, 2020 5:29 PM
To: (b)(6), (b)(7)(C) cbp.dhs.gov
Cc: (b)(6) babelstreet.com> (b)(6), (b)(7)(C) cbp.dhs.gov
Subject: Re: Locate X

(b)(6), (b)(7)(C)

I have CCed (b)(6), your organization's Babel Street POC and (b)(6), (b)(7)(C) your organization's POC for Babel Street. I will allow for them to follow-up with you individually.

Thanks for reaching out, please do not hesitate to reach out if we can assist with anything else.

Kind regards,

(b)(6), (b)(7)(C)
Customer Experience Manager – Babel Street
Customer Experience Team
(b)(7)(E)
www.babelstreet.com
Washington, D.C. / London / Canberra

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On Thu, 23 Apr at 5:19 PM (b)(6), (b)(7)(C) cbp.dhs.gov> wrote: (b)(6), (b)(7)(C)
(salus00272) - CBP
(b)(7)(E)

(b)(6), (b)(7)(C)

Subject: Locate X

Description: What are the requirements to obtain access to Locate X ?

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Message

From: (b)(6) babelstreet.freshdesk.com]
Sent: 9/22/2020 9:33:11 PM
To:
CC:

(b)(6), (b)(7)(C)

Subject: Re: Login Issues
Flag: Follow up

~~CAUTION: This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the sender. Contact the CBP Security Operations Center with questions or concerns.~~

Good evening, (b)(6), (b)(7)(C)

Yes, (b)(7)(E)

However, I've cc'd (b)(6), (b)(7)(C), the CND/PAIG Senior Advisor, to capture your request (b)(7)(E)

In the meantime, please let us know if we can assist in any way.

All the best,
(b)(6)

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On Tue, 22 Sep at 5:19 PM , (b)(6), (b)(7)(C) cbp.dhs.gov> wrote:
Hello,
I am unable to log in to Babel Street.
(b)(7)(E)
(b)(7)(E) Any help you can offer would be great.

Thanks,
(b)(6), (b)(7)(C)
Officer, U.S. Customs and Border Protection
Port Huron (b)(7)(E)
(b)(7)(E)

Message

From: (b)(6) @babelstreet.com]
Sent: 6/2/2020 10:23:09 PM
To: (b)(6), (b)(7)(C)
Subject: Re: Login Issues

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(b)(6), (b)(7)(C)

Apologies for the frustration. (b)(7)(E)

(b)(7)(E)

If you input your email address into the settings page of your Babel X account, (b)(7)(E)
(b)(7)(E)

Please advise if you are unable to gain access to your account.

Kind regards,

(b)(6)
Customer Experience Manager – Babel Street
Customer Experience Team
(b)(6)
www.babelstreet.com
Washington, D.C. / London / Canberra

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On Tue, 2 Jun at 6:13 PM , (b)(6), (b)(7)(C) cbp.dhs.gov> wrote:
Hello,

I am unable to log in to Babel Street.

(b)(7)(E) Now it isn't letting me login or reset my password. Any help you can offer would be great.

Thanks,

(b)(6), (b)(7)(C)
Officer, U.S. Customs and Border Protection
Port Huron (b)(7)(E)
(b)(7)(E)

Message

From: (b)(6), (b)(7)(C)

Sent: 6/2/2020 10:27:35 PM
To: (b)(6) babelstreet.com]
Subject: RE: Login Issues

(b)(6), (b)(7)(C)

Thank you for the help, I appreciate it!

(b)(6), (b)(7)(C)
Officer, U.S. Customs and Border Protection
Port Huron TTRT
(b)(7)(E)

From: (b)(6) babelstreet.com>
Sent: Tuesday, June 2, 2020 6:23 PM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: Re: Login Issues

CAUTION: This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the sender. Contact the CBP Security Operations Center with questions or concerns.

(b)(6), (b)(7)(C)

Apologies for the frustration. I have reset your password below:

(b)(7)(E)

If you input your email address into the settings page of your Babel X account, (b)(7)(E)
(b)(7)(E)

Please advise if you are unable to gain access to your account.

Kind regards,

(b)(6)
Customer Experience Manager – Babel Street
Customer Experience Team
(b)(6)
www.babelstreet.com
Washington, D.C. / London / Canberra

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On Tue, 2 Jun at 6:13 PM , (b)(6), (b)(7)(C) er@cbp.dhs.gov> wrote:
Hello,

I am unable to log in to Babel Street.

(b)(7)(E) Now it isn't letting me login or reset my password. Any help you can offer would be great.

Thanks,

(b)(6), (b)(7)(C)
Officer, U.S. Customs and Border Protection
Port Huron (b)(7)(E)
(b)(7)(E)

Message

From: (b)(6) babelstreet.com]
Sent: 6/8/2020 6:54:49 PM
To: (b)(6), (b)(7)(C)
CC: (b)(6), (b)(7)(C) babelstreet.com
Subject: Re: Locate X Training

CAUTION: This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the sender. Contact the CBP Security Operations Center with questions or concerns.

Hello (b)(6), (b)(7)(C)

Thank you for your reply! Sounds good, please let us know if you have any questions as you make your way through training.

Respectfully,

(b)(6)

Director - Babel Street
Customer Experience
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra

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On Mon, 8 Jun at 2:52 PM (b)(6), (b)(7)(C) b@cbp.dhs.gov> wrote:
Good afternoon,
Thank you for your email. I will start on my training module and training tasks tomorrow morning and will let you know once they are complete.

Respectfully,
(b)(6), (b)(7)(C)
Management and Program Analyst
National Targeting Center- Counter Network Division

From: (b)(6) @babelstreet.com>
Sent: Monday, June 8, 2020 2:26 PM
To: (b)(6), (b)(7)(C) cbp.dhs.gov>
Cc: (b)(6) babelstreet.com
Subject: Locate X Training

~~CAUTION: This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the sender. Contact the CBP Security Operations Center with questions or concerns.~~

Hello (b)(6), (b)(7)(C)

(b)(7)(E)

Once in Babel University, select the *Locate X* course icon (see below):

(b)(7)(E)

Please reach out to the Babel Street (b)(6) babelstreet.com> if you need assistance or have questions.

~~~

Respectfully,

(b)(6)

Director - Babel Street
Customer Experience

(b)(6)

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~~~

Message

From: (b)(6), (b)(7)(C)

Sent: 4/19/2020 1:18:33 AM
To: (b)(6) babelstreet.com
Subject: RE: Login issues

I apologize, I did not include my username. (b)(7)(E), if I understood (b)(7)(E)

From: (b)(6), (b)(7)(C)
Sent: Saturday, April 18, 2020 9:13 PM
To: (b)(6) babelstreet.com
Subject: Login issues

Hello,

I am in need of assistance with logging into Babel Street. I attempted to log in today and was not able to use my new username or the old one. Any help you can provide is greatly appreciated.

V/R,
(b)(6), (b)(7)(C)
Border Patrol Agent
Detroit Sector Border Intelligence Center
(b)(6), (b)(7)(C), (b)(7)(E)

Message

From: (b)(6), (b)(7)(C)

Sent: 2/11/2020 7:31:42 PM

To: (b)(6) @babelstreet.com]

Subject: Re: Assessment Completed : (b)(7)(E)

Good afternoon,

When can I start using it?

(b)(7)(E)

Thank you,

(b)(6), (b)(7)(C)
Program Manager
National Targeting Center - CND

(b)(6), (b)(7)(C), (b)(7)(E)

From: (b)(6) babelstreet.com>
Sent: Tuesday, February 11, 2020 2:24 PM
To: (b)(6), (b)(7)(C)
Cc: (b)(6) @babelstreet.com
Subject: Re: Assessment Completed : (b)(7)(E)

CAUTION: This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the sender. Contact the CBP Security Operations Center<mailto:cbpsoc@cbp.dhs.gov> with questions or concerns.

(b)(6), (b)(7)(C)

We see you submitted your completion for Babel Basics again this afternoon, I am following up from my email sent yesterday:

It looks like you completed the Babel Basics Course, (b)(7)(E)

(b)(7)(E)

(b)(6), (b)(7)(C), (b)(7)(E)

Please advise if we can assist you with anything or provide any additional training materials for your use.

Kind regards,

(b)(6)
Customer Experience Manager – Babel Street
Customer Experience Team
(b)(6)
www.babelstreet.com<http://www.babelstreet.com/>
Washington, D.C. / London / Canberra

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On Tue, 11 Feb at 2:19 PM (b)(6), (b)(7)(C), (b)(7)(E) @cbp.dhs.gov> wrote:
Assessment Completed: (b)(7)(E)

(b)(6), (b)(7)(C), (b)(7)(E)

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Assessment Completed: (b)(7)(E)

(b)(6), (b)(7)(C), (b)(7)(E)

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(b)(7)(E)

Message

From: (b)(6) @babelstreet.freshdesk.com]
Sent: 4/21/2020 5:12:29 PM
To: (b)(6), (b)(7)(C)
CC: (b)(6) @babelstreet.com
Subject: Re: Login Issues

CAUTION: This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the sender. Contact the CBP Security Operations Center with questions or concerns.

Thank you for reaching out. I'd be happy to help.

I've sent in separate emails your new Babel X credentials and training information.

Please let me know if you have any questions.

All the best,
(b)(6)

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On Mon, 20 Apr at 5:54 PM , (b)(6), (b)(7)(C) cbp.dhs.gov> wrote:
Good Afternoon,

I am having difficulty logging into my Babel account. I tried my password multiple times with no luck. I tried the reset password option but I was instructed to contact you.

Please help.

Thank you,

Officer (b)(6), (b)(7)(C)
US Customs and Border Protection
Office of Field Operations
Passenger Operations-PAU
Charleston International Airport
Charleston, SC
(b)(7)(E)

Message

From: (b)(6)
Sent: 11/4/2016 4:12:25 PM
To: (b)(6), (b)(7)(C)
(b)(6)
Subject: Re: Meeting with (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C) C)

That will work. Are you attending or should I ask for (b)(6), (b)(7)(C)

Thank you for driving.

(b)(6), (b)(7)(C)

(b)(6)
Chief Strategy Officer
Babel Street
1818 Library Street, Ste. 500
Reston, Virginia 20190
(b)(6)

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From: (b)(6), (b)(7)(C)
Date: Friday, November 4, 2016 at 11:37 AM
To: (b)(6)
(b)(6)
Subject: Meeting with (b)(6), (b)(7)(C)

I talked to (b)(6), (b)(7)(C) and does Thursday 0930 at the Ronald Reagan Building work for you?

(b)(6), (b)(7)(C)
Contractor
Law Enforcement Specialist/Subject Matter Expert
Unisys Corporation
(b)(7)(E)
U.S. Customs & Border Protection
(b)(6), (b)(7)(C)

Message

From: (b)(6) @babelstreet.com]
Sent: 9/18/2018 4:19:24 PM
To: (b)(6), (b)(7)(C)
Subject: RE: Locate X Premium Account

(b)(7)(E)

(b)(6)
Director, Border Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

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From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Tuesday, September 18, 2018 11:52 AM
To: (b)(6) @babelstreet.com>
Subject: FW: Locate X Premium Account

(b)(7)(E)

From: (b)(6)
Sent: Tuesday, September 18, 2018 11:33 AM
To (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: RE: Locate X Premium Account

Locate X (b)(7)(E)

Message

From: (b)(6) babelstreet.com]
Sent: 9/25/2018 5:44:23 PM
To: (b)(6), (b)(7)(C)
Subject: Re: Assessment Completed : (b)(7)(E)

(b)(6), (b)(7)(C)

Outstanding, we will be standing by for when you get a chance!

Regards,

(b)(6), (b)(7)(C)

On Tue, 25 Sep at 1:17 PM , (b)(6), (b)(7)(C) cbp.dhs.gov> wrote:
Hi (b)(6), (b)(7)(C)

Thank you for your email, and follow up information.

I will absolutely go back into the training (b)(7)(E) I'm a little backed up on work at the moment, but will follow up soonest.

Thank you,
(b)(6), (b)(7)(C)

From: (b)(6) babelstreet.freshdesk.com>
Sent: Tuesday, September 25, 2018 9:26 AM
To: (b)(6), (b)(7)(C) cbp.dhs.gov>
Subject: Re: Assessment Completed : (b)(7)(E)

(b)(6), (b)(7)(C)

I saw that you completed the Babel Basics coursework (b)(7)(E)

(b)(7)(E)

(b)(7)(E)

(b)(7)(E)

(b)(7)(E)

(b)(7)(E)

(b)(7)(E)

Kind regards,

On Tue, 25 Sep at 12:05 PM (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C) cbp.dhs.gov> wrote:
Assessment Completed: (b)(7)(E)

(b)(6), (b)(7)(C), (b)(7)(E)