Message

From: (b)(6) @babelstreet.com]
Sent: 5/17/2019 7:34:26 PM
To: (b)(6), (b)(7)(C)
Subject: Re: Assessment Completed (b)(7)(E)

Password reset: (b)(7)(E)

(b)(6), (b)(7)(C)
Customer Experience Manager
Customer Experience Team
(b)(7)(E)
www.babelstreet.com
Washington D.C. / London / Canberra / San Francisco

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On Fri, 17 May at 3:12 PM (b)(6) @babelstreet.com> wrote:
(b)(6), (b)(7)(C)

I saw that you completed the Babel Basics course material today (b)(7)(E)
(b)(7)(E)
(b)(7)(E) If you struggled with the exercises, I am happy to meet with you one on one to discuss this further. If you would like to try the exercises now, (b)(7)(E)
(b)(7)(E) Please let me know! I cannot issue you Babel X credentials until the exercises are completed as they are a require part of the training.

Link to Training Environment for Exercises: (b)(7)(E)
(b)(7)(E)

Kind regards,

(b)(6)
Customer Experience Manager
Customer Experience Team
(b)(6)
www.babelstreet.com
Washington D.C. / London / Canberra / San Francisco

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On Fri, 17 May at 2:58 PM , (b)(6), (b)(7)(C) @cbp.dhs.gov> wrote:
Assessment Completed: (b)(7)(E)

(b)(6), (b)(7)(C), (b)(7)(E)

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Message (Digitally Signed)

From: (b)(6) @mail.mil]
Sent: 4/17/2019 7:19:42 PM
To: (b)(6) , @babelstreet.com]
CC: (b)(6), (b)(7)(C)
Subject: RE: [Non-DoD Source] Re: CBP Babel Street Representative
Attachments: (b)(7)(E)

(b)(6)

Hello, and nice to meet you. I can make time within M-F from 0700-1400 for us to chat, but Tuesday at 0800 central time will work best.

A CBP point of contact would be;

(b)(6), (b)(7)(C) *Branch Chief*
US Customs and Border Protection
New Mexico/West Texas Field Intelligence Group
(b)(7)(E)

Appreciate your assistance,

(b)(6), Capt, Iowa ANG
Intelligence Officer, 132d ISRG/233d Intel Sq/DOFB
(b)(6)

From: (b)(6) @babelstreet.com>
Sent: Wednesday, April 17, 2019 12:39 PM
To: (b)(6) @mail.mil>; (b)(6) (b)(6) babelstreet.com>
Subject: [Non-DoD Source] Re: CPB Babel Representative

(b)(7)(E) Please verify the identity of the sender, and confirm the authenticity of (b)(7)(E) within the message prior to copying and pasting the address to a Web browser.

Hello Capt (b)(6) and thank you (b)(6) for the introduction.

Please feel free to call me (b)(6)

I'll be back in the office best week and I'm looking forward to chatting with you about your Babel questions. Please let me know what would be the best time to call you and we'll setup a call to discuss.

In the meantime, if you can find me an idea of whom you're working with at CBP, I can begin to coordinate things from this side as well.

Take care,

(b)(6)
Director, Border Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
Caution-www.babelstreet.com < Caution-http://www.babelstreet.com >
Washington D.C. | London | Canberra | San Francisco

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From: (b)(6)
Sent: Tuesday, April 16, 2:27 PM
Subject: Re: CPB Babel Representative
To: (b)(6) Capt USAF 132 ISRG (USA)
Cc: (b)(6)

Hi (b)(6)
That's fantastic- good feedback is always welcome!
I've cc'd (b)(6) who is our CBP "guy" at Babel Street.
I'll turn it over to him so I'm not clouding the issue for you.
The hospitality today was really fantastic- (b)(7)(E)
If I can be of assistance on the DoD side let me know.
(b)(6) over to you.

(b)(6)
VP, DoD Accounts
USAF and NGB Team Lead
Babel Street
(b)(6)

From: (b)(6) mil.mil>
Sent: Tuesday, April 16, 2019 12:58 PM
To: (b)(6)
Subject: CPB Babel Representative

(b)(6)

Good Afternoon, I just received some great feedback from one of my analysts who attended your Babel presentation here at the 132d in Iowa. (b)(7)(E) Babel CBP specific representative. To find out if there are any specifics to operating/procuring Babel through CBP, could I get contact information for this representative.

v/r,

(b)(6) Capt, Iowa ANG
Intelligence Officer, 132d ISRG/233d Intel Sq/DOFB

(b)(6)

Message

From: (b)(6), (b)(7)(C)

Sent: 11/5/2018 1:45:43 PM

To: (b)(6), (b)(7)(C) (b)(6)

(b)(6) @babelstreet.com]

Subject: RE: NTC CND request (b)(7)(E)

(b)(6), (b)(7)(C)

(b)(7)(E)

(b)(7)(E)

(b)(7)(E)

(b)(6), (b)(7)(C)

Senior Advisor

NTC-CND Publicly Available Information Group (PAIG)

U.S. Customs & Border Protection

(b)(7)(E)

From: (b)(6), (b)(7)(C)
Sent: Monday, November 5, 2018 7:34 AM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>; (b)(6)
(b)(6) @babelstreet.com>
Subject: FW: NTC CND request (b)(7)(E)

(b)(6), (b)(7)(C)

(b)(7)(E)

V/R

(b)(6), (b)(7)(C)

Open Source Analyst (CTR)

U.S. Customs and Border Protection

National Targeting Center

Counter Network Division

Publicly Available Information Group (PAIG)

(b)(7)(E)

From: (b)(6), (b)(7)(C)
Sent: Friday, November 2, 2018 3:40 PM
To:
Cc: (b)(6), (b)(7)(C)
Subject: RE: NTC CND request (b)(7)(E)

(b)(6), (b)(7)(C)

(b)(6), (b)(7)(C), (b)(7)(E)

Thank you,

(b)(6), (b)(7)(C)

Enforcement Analysis Specialist

Havre Sector Border Patrol Intel Unit

(b)(7)(E)

(b)(6), (b)(7)(C)

(b)(7)(E)

(b)(7)(E)

(b)(7)(E)

(b)(7)(E)

Message

From: (b)(6), (b)(7)(C)

Sent: 6/7/2018 3:23:03 PM

To: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C) (b)(6)

(b)(6) @babelstreet.com]

CC: (b)(6), (b)(7)(C)

Subject: RE: (b)(7)(E)

Cool...thanks. Yeah, (b)(7)(E) ..but this is good.

(b)(6), (b)(7)(C)
Intelligence Research Specialist
U.S. Border Patrol
Northern Border Coordination Center (NBCC)
(b)(7)(E)
(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)
Sent: Thursday, June 07, 2018 10:44 AM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>; (b)(6) @babelstreet.com>
Cc: (b)(6), (b)(7)(C) @CBP.DHS.GOV>
Subject: RE: (b)(7)(E)

(b)(7)(E)

(b)(7)(E)

(b)(7)(E)

(b)(7)(E)

(b)(6), (b)(7)(C)
Contractor
Law Enforcement Specialist/Subject Matter Expert
NTC-CND Publicly Available Information Group (PAIG)
U.S. Customs & Border Protection
(b)(7)(E)

From: (b)(6), (b)(7)(C)
Sent: Thursday, June 7, 2018 9:24 AM
To: (b)(6)@babelstreet.com> (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)@cbp.dhs.gov>
Cc: (b)(6), (b)(7)(C)@CBP.DHS.GOV>
Subject: FW: (b)(7)(E)

Hi gents...perhaps you can take a look at this and provide the best path forward?

(b)(7)(E)

Thanks,

(b)(6), (b)(7)(C)
Intelligence Research Specialist
U.S. Border Patrol
Northern Border Coordination Center (NBCC)
(b)(7)(E)
(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)
Sent: Friday, June 01, 2018 2:04 PM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: RE (b)(7)(E)

(b)(6), (b)(7)(C), (b)(7)(E)

(b)(6), (b)(7)(C)
SBPA
Detroit Border Intelligence Center
(b)(7)(E)

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From: (b)(6), (b)(7)(C)
Sent: Wednesday, May 30, 2018 2:28 PM
To: (b)(6), (b)(7)(C) @CBP.DHS.GOV>; (b)(6), (b)(7)(C) @cbp.dhs.gov>; (b)(6), (b)(7)(C) @cbp.dhs.gov>
Cc: (b)(6), (b)(7)(C) @CBP.DHS.GOV>
Subject: (b)(7)(E)

Hey all,

(b)(7)(E)

Thanks,

(b)(6), (b)(7)(C)
Intelligence Research Specialist
U.S. Border Patrol
Northern Border Coordination Center (NBCC)
(b)(7)(E)
(b)(6), (b)(7)(C)

Message

From: (b)(6), (b)(7)(C)

Sent: 6/22/2018 2:16:37 PM

To: (b)(6) @babelstreet.com]

Subject: RE: assistance on babel street.

Gracias

(b)(6), (b)(7)(C)

Contractor

Law Enforcement Specialist/Subject Matter Expert

NTC-CND Publicly Available Information Group (PAIG)

U.S. Customs & Border Protection

(b)(7)(E)

From: (b)(6) @babelstreet.com]
Sent: Friday, June 22, 2018 10:16 AM
To: (b)(6), (b)(7)(C) cbp.dhs.gov>
Subject: FW: assistance on babel street.

FYSA,

We had technical issues getting on WebEx but we talked through (b)(7)(E) and he said he and his leadership was happy with what we put together. I've asked him to provide feedback in writing and he promised to do so next week.

(b)(7)(E)

(b)(6)

Director, Account Management

11921 Freedom Drive

Suite 1050

Reston, VA 20190

(b)(6)

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From: (b)(6), (b)(7)(C) @CBP.DHS.GOV>
Sent: Thursday, June 21, 2018 2:16 PM
To: (b)(6) @babelstreet.com>
Subject: RE: assistance on babel street.

Hey buddy,

(b)(7)(E)

I have been trying to get on WebEX for the last ten min but all I get is this, my computer does not connect.

It could be the weather. We have been having internet issues most of the morning due to the recent flooding.

(b)(6), (b)(7)(C)
Border Patrol Agent-I
RGV Sector Intelligence Unit
4400 South Expressway 281
Edinburg, TX 78542
(b)(7)(E)

From: (b)(6) babelstreet.com>
Sent: Thursday, June 21, 2018 1:13 PM
To: (b)(6), (b)(7)(C) @CBP.DHS.GOV>
Subject: RE: assistance on babel street.

Hi (b)(6), (b)(7)(C)

Just checking to see how (b)(7)(E) and to see if we need to follow up.

Let me know.

Take care,

(b)(6)

Director, Account Management

11921 Freedom Drive

Suite 1050

Reston, VA 20190

(b)(6)

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From: (b)(6)
Sent: Tuesday, June 19, 2018 12:11 PM
To: (b)(6), (b)(7)(C) CBP.DHS.GOV>
Subject: RE: assistance on babel street.

Sounds good,

I'll setup the WebEx and send you the invite tomorrow morning.

Talk to you then.

(b)(6)

Director, Account Management

11921 Freedom Drive

Suite 1050

Reston, VA 20190

(b)(6)

(b)(6)

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From: (b)(6), (b)(7)(C) @CBP.DHS.GOV>
Sent: Tuesday, June 19, 2018 11:52 AM
To: (b)(6) @babelstreet.com>
Subject: RE: assistance on babel street.

(b)(6)

Wed at 1p (central time) is good for me.

(b)(6), (b)(7)(C)

Border Patrol Agent-I

RGV Sector Intelligence Unit

4400 South Expressway 281

Edinburg, TX 78542

(b)(7)(E)

From: (b)(6) @babelstreet.com>
Sent: Monday, June 18, 2018 9:12 AM
To: (b)(6), (b)(7)(C) @CBP.DHS.GOV>
Subject: RE: assistance on babel street.

Good morning (b)(6), (b)(7)(C)

I'm just catching up to this as I was out on leave last week.

How does Wednesday afternoon sound for a WebEx call to go over this?

Let me know,

(b)(6)

Director, Account Management

11921 Freedom Drive

Suite 1050

Reston, VA 20190

(b)(6)

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From: (b)(6), (b)(7)(C) @CBP.DHS.GOV>
Sent: Friday, June 15, 2018 12:41 PM
To: (b)(6) @babelstreet.com>
Subject: assistance on babel street.

(b)(6)

(b)(7)(E) I made an attempt with the notes I took a while back when you walked me through it. I am not sure if I did it correctly.

(b)(7)(E)

(b)(7)(E)

I will be steeping out of the office for a few hours. If you could assist me with I would greatly appreciated.

(b)(6), (b)(7)(C)

Border Patrol Agent-I

RGV Sector Intelligence Unit

4400 South Expressway 281

Edinburg, TX 78542

(b)(7)(E)

Message

From: (b)(6) babelstreet.com]
Sent: 4/16/2019 6:37:54 PM
To: (b)(6), (b)(7)(C)
Subject: Re: Stuck in Training Module

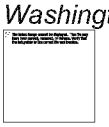
Hi (b)(6), (b)(7)(C)

You're welcome! (b)(7)(E) (b)(7)(E) You're free to complete the other training if you'd like, but it's not required for you.

Please let us know if you have questions or need assistance. Have a good day!

Respectfully,

(b)(6)
Babel Street
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco



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On Tue, 16 Apr at 2:33 PM , (b)(6), (b)(7)(C) cbp.dhs.gov> wrote:
Thanks so much ma'am.

(b)(6), (b)(7)(C)
Supervisory Border Patrol Agent-Intelligence
Rio Grande Valley Sector
4400 South Expressway 281
Edinburg, TX 78542
(b)(6), (b)(7)(C), (b)(7)(E)

From (b)(6) babelstreet.com>
Sent: Tuesday, April 16, 2019 1:13 PM
To (b)(6), (b)(7)(C) cbp.dhs.gov>
Subject: Re: Stuck in Training Module

Hello (b)(6), (b)(7)(C)

Thank you for reaching out. I'll give you a call at your cell phone number in a moment to discuss the training issue you're encountering.

Respectfully,

(b)(6)
Babel Street
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

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On Tue, 16 Apr at 2:05 PM , (b)(6), (b)(7)(C) @cbp.dhs.gov>
wrote:
Dear Team,

I am currently undergoing training at Babel Street. I am stuck at this module. The training environment does not recognize my login. Could you please help out?

Thanks,

(b)(6), (b)(7)(C)
Supervisory Border Patrol Agent-Intelligence
Rio Grande Valley Sector
4400 South Expressway 281
Edinburg, TX 78542
(b)(6), (b)(7)(C), (b)(7)(E)

Message

From: (b)(6), (b)(7)(C)

Sent: 3/5/2019 8:57:43 PM

To: (b)(6) @babelstreet.com]; (b)(6), (b)(7)(C)

CC: (b)(6), (b)(7)(C)

Subject: RE: FW: (b)(7)(E)

Thanks for running that down (b)(6)

From: (b)(6) @babelstreet.com>

Sent: Tuesday, March 5, 2019 3:54 PM

To: (b)(6), (b)(7)(C) @cbp.dhs.gov>

Cc: (b)(6), (b)(7)(C) (b)(6), (b)(7)(C) @CBP.DHS.GOV> (b)(6), (b)(7)(C) @cbp.dhs.gov>

Subject: RE: FW: (b)(7)(E)

H (b)(6), (b)(7)(C)

Just wanted to update you and the team (b)(7)(E) (b)(7)(E)

I'll keep you all posted.

Take care,

From: (b)(6), (b)(7)(C) @cbp.dhs.gov>

Sent: Tuesday, March 05, 2019 2:17 PM

To: (b)(6) @babelstreet.com>

Cc: (b)(6) @cbp.dhs.gov>; (b)(6) (b)(6) @CBP.DHS.GOV> (b)(6) (b)(6) @cbp.dhs.gov>

Subject: FW: Sent (b)(7)(E)

Sir,

(b)(7)(E)

Can you help us navigate this?

Thank you so much!

(b)(6), (b)(7)(C)
Open Source Analyst (CTR)
U.S. Customs and Border Protection
National Targeting Center
Counter Network Division
Publicly Available Information Group (PAIG)

(b)(7)(E)

From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Tuesday, March 5, 2019 1:47 PM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: Sent f (b)(7)(E)

(b)(7)(E)

(b)(6), (b)(7)(C)
Operations Officer
U.S. Customs and Border Protection
Office of Border Patrol
National Targeting Center
22330 Glenn Drive,
Sterling, VA 20164

(b)(6), (b)(7)(C), (b)(7)(E)

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Message

From: (b)(6), (b)(7)(C)

Sent: 9/25/2019 5:06:51 PM
To: (b)(6) babelstreet.com
Subject: RE: Completion of (b)(7)(E) Training

Sir,

I have been instructed to reach out to you for login credentials.

Respectfully,

(b)(6), (b)(7)(C)
Border Patrol Agent –Intel (AJO)
Tucson Sector Intelligence Unit
(b)(7)(E)

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From: (b)(6) babelstreet.com>
Sent: Wednesday, September 25, 2019 8:14 AM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Cc: (b)(6), (b)(7)(C) (b)(6), (b)(7)(C) cbp.dhs.gov>
Subject: Completion of (b)(7)(E) Training

Hello (b)(6), (b)(7)(C)

Congratulations on completing (b)(7)(E) training!

You are now ready and equipped to begin using Babel X® a (b)(7)(E) In order to obtain the login credentials for the account you will be assigned to, please reach out to (b)(6), (b)(7)(C) (CC'ed above).

If you have questions or would like assistance, please contact (b)(6) @babelstreet.com> and the Babel Street® (b)(6) @babelstreet.com>. We look forward to working with you.

Respectfully,

(b)(6)
Director - Babel Street
Customer Experience
(b)(6)

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Message

From: (b)(6), (b)(7)(C)

Sent: 9/20/2019 1:23:58 PM

To: (b)(6) BabelStreet.com

Subject: Login issues

Good morning,

My login to Babel street is no longer working. I tried to change PW but it would not allow me to. (b)(7)(E)
email (b)(6), (b)(7)(C) @cbp.dhs.gov

Thank you,

(b)(6), (b)(7)(C)
National Targeting Security Specialist
DHS CBP National Targeting Center
Tactical Targeting-Passenger
(b)(7)(E)

Appointment

From: (b)(6), (b)(7)(C)

Sent: 12/2/2019 8:31:21 PM

To: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)@associates.cbp.dhs.gov]; (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

(b)(6)@babelstreet.com]; (b)(6), (b)(7)(C)@cbp.dhs.gov]

CC: (b)(6)@cbp.dhs.gov]

Subject: Babel Training

Location: NTC Sterling (b)(7)(E)

Start: 12/10/2019 2:00:00 PM

End: 12/10/2019 4:00:00 PM

Show Time As: Busy

Required Attendees: (b)(6), (b)(7)(C)

Optional Attendees:

Babel Vendor Rep will be coming in to train you.

(b)(6), (b)(7)(C)

Message

From: (b)(6), (b)(7)(C)

Sent: 10/3/2017 5:05:08 PM

To: (b)(6), (b)(7)(C)

CC: [illegible]
(b)(6), (b)(7)(C) (b)(6)
(b)(6) @babelstreet.com]

Subject: Contact Information- Babel Street

ALCON,

It has been a pleasure working with you these past few days. I wanted to provide you our contact information. Please feel free to reach out to us for any assistance.

V/r,

(b)(6), (b)(7)(C)
Business Intelligence Solution Services (BISS)
Supporting CBP/OIT/TASPD/NTC
U.S. Customs & Border Protection
ManTech International Corporation
(b)(7)(E)

Message

From: (b)(6), (b)(7)(C)

Sent: 1/12/2017 7:47:04 PM

To: (b)(6) @babelstreet.com]

Subject: FW: First AQ Official Reaction to Orlando

Attachments: 23 Jun 16 - AQ's Al-Malahem Media posts Inspire Guide regarding Orlando attack[8].pdf

---

From: [(b)(6) @babelstreet.com]

Sent: Thursday, June 23, 2016 10:29 PM

To: (b)(6) @babelstreet.com>

Subject: First AQ Official Reaction to Orlando

FYSA...

(b)(7)(E)

(b)(6)
Chief Analytic Officer
Babel Street
(b)(6)

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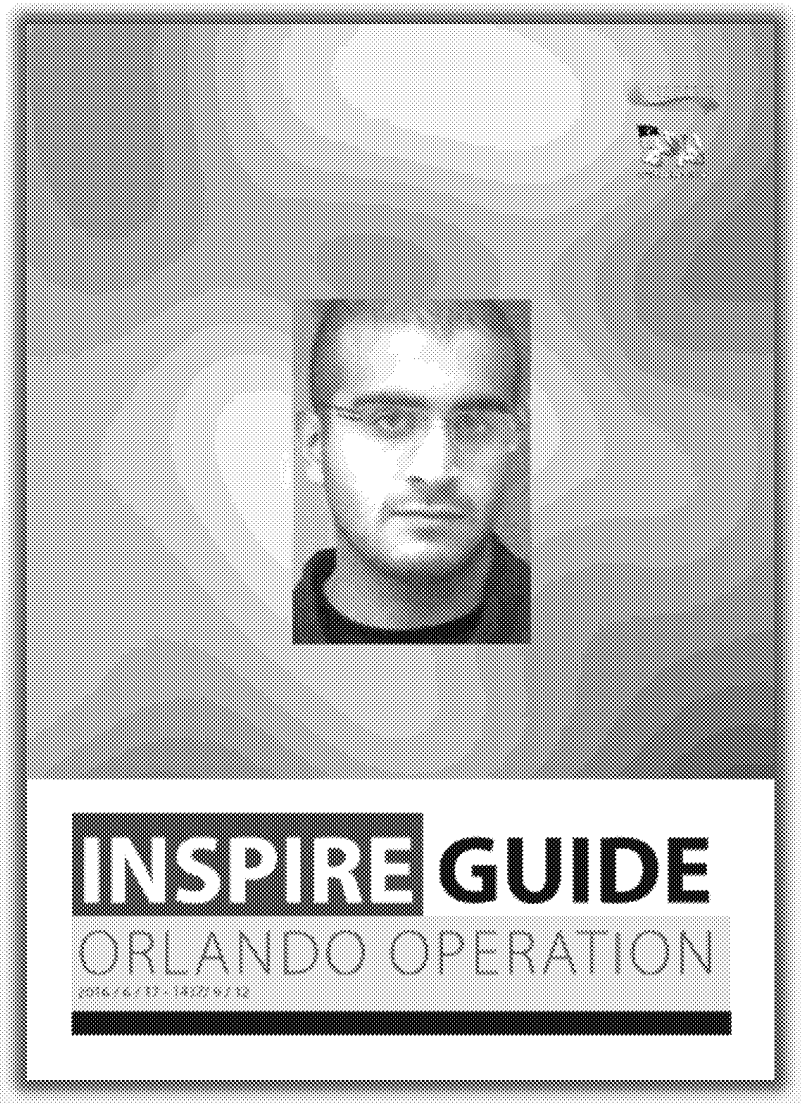
(b)(4)

(b)(4)

(b)(4)

Inspire Guide: Orlando Operation



"We standby and support all Muslims who attack America in their homeland regardless of their affiliation to any group or loyalty…"

"We call upon and continue to call for the likes of these operations that target the general populations in America (Combatant Public), who are generally at war with Islam…we no longer view them as civilians in America."

"Therefore we advise targeting areas where the Anglo-Saxon community is generally concentrated. This class of the American community is the majority and it is the one that is in the American leadership."

"It was possible to realize more and better results…he was in a position to make simple explosive devices…laid out in Inspire magazine

POC:

BABEL STREET
1818 Library Street, Suite 500
Reston, Virginia 20190
(703) 956-3572

www.babelstreet.com

PRESENTED BY:

Babel Street Analysis Team

BABEL STREET

Appointment

From: (b)(6), (b)(7)(C)

Sent: 6/20/2019 1:01:56 PM

To: (b)(6) @babelstreet.com]

Subject: Accepted: FW: (b)(7)(E) Review

Location: WebEx

Start: 6/21/2019 2:00:00 PM

End: 6/21/2019 3:00:00 PM

Show Time As: Busy

Message

From: (b)(6), (b)(7)(C)

Sent: 8/14/2019 6:42:12 PM

To: (b)(6) babelstreet.com

CC: (b)(6), (b)(7)(C)

Subject: Sign into BABEL Street

To whom it may concern:

I am trying to sign into Babel Street I am getting the below message:

(b)(6), (b)(7)(C), (b)(7)(E)

I need some assist please.

V/R:

(b)(6), (b)(7)(C)
CBP Tampa

Message

From: (b)(6), (b)(7)(C)

Sent: 7/23/2019 2:43:59 PM

To: (b)(6) @babelstreet.com

CC: (b)(6), (b)(7)(C)

Subject: Babel Access

To whom it may concern:

I am sending this e-mail to request access to babel. I attended the (b)(7)(E) was issued user id: (b)(7)(E). On 08/04/2019 I am schedule to attend the PAU (b)(7)(E) This course required access to BABEL. Can someone in your office take a look at the request?

Thank you;

V/R;

(b)(6), (b)(7)(C)

Tampa (PAU)

U.S. Customs and Border Protection

Tampa International Airport/Seaport

(b)(7)(E)

Warning: This document is UNCLASSIFIED//FOR OFFICIAL USE ONLY (U//FOUO). It contains information that may be exempt from public release under the Freedom of Information Act (5 U.S.C. 552). It is to be controlled, stored, handled, transmitted, distributed, and disposed of in accordance with DHS policy relating to FOUO information and is not to be released to the public or other personnel who do not have a valid "need-to-know" without prior approval of an authorized DHS official. No portion of this report should be furnished to the media, either in written or verbal form.

Message

From: (b)(6) @babelstreet.com]
Sent: 7/15/2019 6:58:19 PM
To: (b)(6), (b)(7)(C)
Subject: Re: (b)(7)(E)

Hello Officer (b)(6), (b)(7)(C)

Thank you for reaching out. We've reset the password to your account and have provided the updated ones below. Please let us know if you have questions!

In order to receive Read-Only access to Babel Street's® platform, Babel X®, users need to complete the course, (b)(6), (b)(7)(C) in Babel University. (b)(6), (b)(7)(C) is a short (approximately 30 minutes) self-paced course that introduces Babel X (b)(6), (b)(7)(C)

To access the training, please use the credentials provided below. When you log in to Babel University, you will see BOTH (b)(7)(E) **The Babel (b)(7)(E) raining is not required for your user type, so please click on (b)(7)(E) to get started on your training.** Please note, all users must have their own personal credentials in Babel University in order to complete the training and receive their Babel X® subscription.

(b)(6), (b)(7)(C), (b)(7)(E)

If you have any questions, please reach out to training@babelstreet.com

Kind Regards,
Babel Street Customer Experience

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On Mon, 15 Jul at 2:41 PM , (b)(6), (b)(7)(C) @cbp.dhs.gov> wrote:
Good Afternoon,

I am assuming I need to complete the course before training tomorrow . I am having an issue logging in

Babel University (b)(7)(E) " login failed , please try again "

message appears. Would you please advise on action needed to be taken ?

Thank you

Officer (b)(6), (b)(7)(C)
Tactical Terrorism Response Team
Office of Field Operations
(b)(7)(E)
(b)(6), (b)(7)(C)

Appointment

From: (b)(6), (b)(7)(C)

on behalf of (b)(6) @babelstreet.com]
Sent: 1/8/2019 3:24:21 PM
To: (b)(6) @babelstreet.com]; (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Subject: Bates- Babel Work Session
Location: (b)(7)(E)

Start: 1/9/2019 4:00:00 PM
End: 1/9/2019 5:00:00 PM
Show Time As: Busy

-----Original Appointment-----
From: (b)(6) @babelstreet.com]
Sent: Tuesday, January 8, 2019 10:21 AM
To: (b)(6)
Subject: Babel Work Session
When: Wednesday, January 9, 2019 11:00 AM-12:00 PM Eastern Time.
Where: (b)(7)(E)

JOIN WEBEX MEETING

(b)(7)(E)

JOIN BY PHONE

(b)(7)(E)

Global call-in numbers:

(b)(7)(E)

Can't join the meeting?

(b)(7)(E)

IMPORTANT NOTICE: Please note that this Webex service allows audio and other information sent during the session to be recorded, which may be discoverable in a legal matter. By joining this session, you automatically consent to such recordings. If you do not consent to being recorded, discuss your concerns with the host or do not join the session.

Message

From: (b)(6), (b)(7)(C)

Sent: 5/15/2019 1:03:25 AM
To: (b)(6) babelstreet.com
Subject: Fwd: Babel Street Access for Field PAU
Attachments: Babel Request Form.xlsx; (b)(7)(E)

Sent from my iPhone

Begin forwarded message:

From: (b)(6), (b)(7)(C) CBP.DHS.GOV>
Date: May 14, 2019 at 5:54:56 PM EDT
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: RE: Babel Street Access for Field PAU

Monday morning before or after lunch. Scheduled lunch for the class is 1100-1200. Or Tuesday we can squeeze in. If those don't work we could try Wednesday or Thursday.

Please see attached for class. Thanks for all the help.

(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C) cbp.dhs.gov>
Sent: Tuesday, May 14, 2019 12:52 PM
To: (b)(6), (b)(7)(C) @CBP.DHS.GOV>
Subject: RE: Babel Street Access for Field PAU

Is that the only Date/Time Avail?

(b)(6), (b)(7)(C)
Senior Advisor
NTC-CND Publicly Available Information Group (PAIG)
U.S. Customs & Border Protection
(b)(7)(E)

From: (b)(6), (b)(7)(C)
Sent: Tuesday, May 14, 2019 12:08 PM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: RE: Babel Street Access for Field PAU

I'll get it filled out, thanks. Could we see if the Babel is available Monday (20th) from 1400-1500.

It would perfectly fit into our training if they can come out then.

(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Tuesday, May 14, 2019 10:26 AM
To: (b)(6), (b)(7)(C) CBP.DHS.GOV>
Subject: RE: Babel Street Access for Field PAU

Form for the PAU folks

(b)(6), (b)(7)(C)
Senior Advisor
NTC-CND Publicly Available Information Group (PAIG)
U.S. Customs & Border Protection
(b)(7)(E)

From: (b)(6), (b)(7)(C)
Sent: Monday, May 13, 2019 8:32 PM
To: (b)(6), (b)(7)(C) cbp.dhs.gov>
Subject: Babel Street Access for Field PAU

(b)(6), (b)(7)(C)

NTC is currently hosting a PAU class and Tactical is teaching the second week. I wanted to see if it were possible to get them access to Babel Street. (b)(7)(E)
(b)(7)(E)

Any guidance would be greatly appreciated.

Thank you,

(b)(6), (b)(7)(C)

First and Last Name	Email	Title	Sector/Field Office	Port/Station	Team
(b)(6), (b)(7)(C)		CBPO	Atlanta	(b)(7)(E)	PAU
		CBPO	Baltimore		PAU
		CBPO	Baltimore		PAU
		CBPO	Baltimore		PAU
		CBPO	Baltimore		PAU
		CBPO	Baltimore		PAU
		CBPO	Boston		PAU
		CBPO	El Paso		PAU
		CBPO	Houston		PAU
		CBPO	Houston		PAU
		CBPO	Los Angeles		PAU
		CBPO	Miami		PAU
		CBPO	Miami		PAU
		CBPO	Miami		PAU
		CBPO	New York		PAU
		CBPO	Preclearance		PAU
		CBPAS	Preclearance		PAU
		CBPO	Preclearance		PAU
		CBPO	Preclearance		PAU
		CBPO	Preclearance		PAU
		CBPO	Preclearance		PAU
		CBPO	Preclearance		PAU
		CBPO	Preclearance		PAU
		CBPO	San Diego		PAU
		CBPO	San Francisco		PAU
		CBPO	San Francisco		PAU
		CBPO	San Francisco		PAU
		SCBPO	San Francisco		PAU
		CBPO	San Francisco		PAU
		CBPO	San Juan		PAU
		CBPO	Seattle		PAU
		CBPO	Tampa		PAU

(b)(6), (b)(7)(C)

CBPO	Tampa	(b)(7)(E)	PAU
SCBPO	Tucson		PAU

Message

From: (b)(6), (b)(7)(C)
Sent: 5/30/2019 5:47:14 PM
To: (b)(6) @babelstreet.com]
Subject: RE: Babel street program

All

(b)(6), (b)(7)(C)
Senior Advisor
NTC-CND Publicly Available Information Group (PAIG)
U.S. Customs & Border Protection
(b)(7)(E)

From: (b)(6) @babelstreet.com]
Sent: Thursday, May 30, 2019 1:46 PM
To (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: RE: Babel street program

Cool, how many (b)(7)(E) can you spare for their team?

(b)(6)
Director, Border Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

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From (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Thursday, May 30, 2019 1:35 PM
To (b)(6) @babelstreet.com>
Subject: RE: Babel street program

Cool and thank you.

Go hang out with the (b)(7)(E) PAU and rock it out.

(b)(6), (b)(7)(C)
Senior Advisor
NTC-CND Publicly Available Information Group (PAIG)
U.S. Customs & Border Protection

(b)(7)(E)

From: (b)(6) @babelstreet.com]
Sent: Thursday, May 30, 2019 12:39 PM
To (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: FW: Babel street program

(b)(6), (b)(7)(C)

I wanted to give you a quick summary of my work session with (b)(6), (b)(7)(C)

Together, and on his account, we walked through (b)(7)(E)

(b)(7)(E)

(b)(6), (b)(7)(C) also let me know that he requested from his supervisor, (b)(6), (b)(7)(C) that his entire team, (b)(7)(E) PAU officers, receive access to Babel. He also reached out to a couple more supervisors, (b)(6), (b)(7)(C)

I let him know that there's a limited number of seats available and that we'll need to coordinate with you on that. I also offered, especially if there will be more users at (b)(7)(E), that I spend a few hours with them as a group to work through some (b)(7)(E). This was in his response to his feedback regarding the PAU training last week and that it was not long enough.

Thoughts?

(b)(6)
Director, Border Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

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From: (b)(6), (b)(7)(C) CBP.DHS.GOV>
Sent: Wednesday, May 29, 2019 12:00 PM
To (b)(6) @babelstreet.com>
Subject: Re: Babel street program

1 pm is perfect for now. Looking forward

Sent from my iPhone

On May 29, 2019, at 11:54 AM, (b)(6) @babelstreet.com> wrote:

Good morning Officer (b)(6), (b)(7)(C)

I'm confirming that I'll be available (virtually) today at 1pm to chat about collection related to (b)(7)(E)

Please let me know if that works for you or if we need to reschedule.

Take care,

(b)(6)
Director, Border Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

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From: (b)(6) @babelstreet.com>
Sent: Tuesday, May 28, 2019 4:14 PM
To: (b)(6), (b)(7)(C) @CBP.DHS.GOV>
Cc: (b)(6), (b)(7)(C) @cbp.dhs.gov
Subject: RE: Babel street program

OK, you should be receiving a WebEx meeting invitation for 1pm tomorrow.

Here's the call information, just in case:

Babel (b)(7)(E) Work Session
Hosted by Moe E

Wednesday, May 29, 2019 1:00 pm | 1 hour | (UTC-05:00) Eastern Time (US & Canada)

(b)(6)

(b)(6)

(b)(6)
Director, Border Programs

11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

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From: (b)(6), (b)(7)(C) CBP.DHS.GOV>
Sent: Tuesday, May 28, 2019 9:51 AM
To: (b)(6) babelstreet.com>
Subject: Re: Babel street program

Good morning,

At the moment I'm scheduled from 0600-1600. Thank you for reaching out and helping me set this thing up. I greatly appreciate it.

CBP Officer (b)(6), (b)(7)(C)

Tactical Operations/Passenger Analytical Unit

U.S. Customs and Border Protection

Washington Dulles International Airport

(b)(7)(E)

From: (b)(6) @babelstreet.com>
Sent: Tuesday, May 28, 2019 9:31 AM
To: (b)(6), (b)(7)(C)
Cc:
Subject: RE: Babel street program

Good morning Officer (b)(6), (b)(7)(C)

It was great to meet you and the team last week.

Please let me what your schedule is like tomorrow afternoon and we can setup a WebEx to chat and setup some searches together.

Please let me know if you've been able to access your (b)(7)(E) without any issues.

Take care,

(b)(6)
Director, Border Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

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From: (b)(6), (b)(7)(C) CBP.DHS.GOV>
Sent: Monday, May 27, 2019 8:33 AM
To: (b)(6) @babelstreet.com>
Cc: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: Babel street program

BabelStreet would be beneficial, big time, (b)(7)(E)
(b)(7)(E)

CBP Officer (b)(6), (b)(7)(C)

Tactical Operations/Passenger Analytical Unit

U.S. Customs and Border Protection

Washington Dulles International Airport

(b)(7)(E)

From: (b)(6), (b)(7)(C)
Sent: Thursday, May 23, 2019 10:38 AM
To: (b)(6)
Subject: Setup to research at (b)(7)(E)

Morning sir,

I'm reaching out to see if you could send me some more instructions (b)(7)(E)
Babel Street with:

(b)(7)(E)

CBP Officer (b)(6), (b)(7)(C)

Tactical Operations/Passenger Analytical Unit

U.S. Customs and Border Protection

Washington Dulles International Airport

(b)(7)(E)

Message

From: (b)(6), (b)(7)(C)

Sent: 6/27/2019 1:50:39 PM

To: (b)(6) @babelstreet.com]

Subject: Detroit Training July 15-19th

Attachments: Detroit Training_06_27_19.docx

Master Schedule

Monday July 15th

- Morning - Team travels to Detroit
- 1430 - Team travels to Detroit Field Office – Provide Open Source Brief/Demo to Sr. Management (211 W Fort St, Detroit, MI 48226)

Tuesday July 16th

- 0800 - PAIG Team arrives at Windsor Tunnel (150 East Jefferson Ave. Detroit, MI 48226)
- 0830 - Provide Open Source Brief/Demo to Port Management
- 0930 - BabelX Training
- 1200 - Lunch
- 1300 - BabelX Training
- 1500 – Silo Training
- 1600 – Team Departs for Hotel

Wednesday July 17th

- 0845 - PAIG Team arrives at Port Huron POE (2321 Pine Grove Av. Port Huron, MI 48060)
- 0900- Provide Open Source Brief/Demo to Port management
- 1000 - BabelX Training
- 1200 - Lunch
- 1300 - BabelX Training
- 1500 – Silo Training
- 1630 – Team Departs for Hotel

Thursday July 18th

- 0845 - PAIG Team arrives at Detroit DTW POE (2596 Worldgateway pl. Detroit, MI 48242)
- 0900- Provide Open Source Brief/Demo to Port management
- 1000 - BabelX Training
- 1200 - Lunch
- 1300 - BabelX Training
- 1500 – Silo Training
- 1630 – Team Departs for Hotel

Friday July 18th

- Team Departs Home

(b)(6), (b)(7)(C)
Senior Advisor
NTC-CND Publicly Available Information Group (PAIG)
U.S. Customs & Border Protection
(b)(7)(E)

Detroit Field Office

Babel Street/Silo Trainings

Points of Contact

- **NTC – Counter Network Division – Publicly Available Information Group (PAIG)**
  - (b)(6), (b)(7)(C), (b)(7)(E)
- **Detroit Field Office**
  - (b)(6), (b)(7)(C), (b)(7)(E)
- **Detroit Windsor POE**
  - (b)(6), (b)(7)(C), (b)(7)(E)
- **Port Huron POE**
  - (b)(6), (b)(7)(C), (b)(7)(E)
- **Detroit Airport - DTW**
  - (b)(6), (b)(7)(C), (b)(7)(E)
- **Babel Street**
  - (b)(6)

Master Schedule

Monday July 15th

- Morning - Team travels to Detroit
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- 0845 - PAIG Team arrives at Detroit DTW POE (2596 Worldgateway pl. Detroit, MI 48242)
- 0900- Provide Open Source Brief/Demo to Port management
- 1000 - BabelX Training
- 1200 - Lunch
- 1300 - BabelX Training
- 1500 – Silo Training
- 1630 – Team Departs for Hotel

Friday July 18th

- Team Departs Home

Message

From: (b)(6), (b)(7)(C)

Sent: 8/15/2019 7:23:22 PM

To: (b)(6)]babelstreet.com]

Subject: RE: (b)(6)

This is awesome, Much Appreciated!

(b)(6), (b)(7)(C)
Senior Advisor
NTC-CND Publicly Available Information Group (PAIG)
U.S. Customs & Border Protection
(b)(7)(E)

From: (b)(6)]babelstreet.com]

Sent: Thursday, August 15, 2019 3:21 PM

To: (b)(6), (b)(7)(C) @cbp.dhs.gov>

Subject: RE: (b)(7)(E)

(b)(6), (b)(7)(C)

(b)(7)(E)

I'm looking forward to hearing your feedback on this.

Take care,

(b)(6)
Director, Border & Vetting Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

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From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Thursday, August 08, 2019 12:32 PM
To: (b)(6) @babelstreet.com>
Subject: Re: (b)(7)(E)

Perfect

Sent from my iPhone

On Aug 8, 2019, at 11:04 AM (b)(6) @babelstreet.com> wrote:

I finally got a hold of (b)(6) this morning.

He says he's traveling this week (b)(7)(E)

(b)(7)(E)

He's asking to give him till next week.

(b)(6)
Director, Border & Vetting Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Tuesday, August 6, 2019 5:52 PM
To: (b)(6) @babelstreet.com>
Subject: RE: (b)(7)(E)

Any Luck?

(b)(6), (b)(7)(C)
Senior Advisor
NTC-CND Publicly Available Information Group (PAIG)
U.S. Customs & Border Protection
(b)(7)(E)

From: (b)(6), (b)(7)(C)
Sent: Thursday, July 25, 2019 5:00 PM
To: (b)(6) @babelstreet.com>
Subject: FW: (b)(7)(E)

Any luck with this?

(b)(6), (b)(7)(C)
Senior Advisor
NTC-CND Publicly Available Information Group (PAIG)
U.S. Customs & Border Protection
(b)(7)(E)

From: (b)(6) @babelstreet.com]
Sent: Friday, July 12, 2019 2:44 PM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: Re: (b)(7)(E)

It's certainly possible but will require coordination with a couple of folks on my side.

(b)(7)(E)

(b)(6)
Director, Border & Vetting Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Friday, July 12, 2019 2:34 PM
To: (b)(6)
Subject: RE: (b)(7)(E)

Yeah...just let me know if possible

(b)(6), (b)(7)(C)
Senior Advisor
NTC-CND Publicly Available Information Group (PAIG)
U.S. Customs & Border Protection
(b)(7)(E)

From: (b)(6) @babelstreet.com]
Sent: Friday, July 12, 2019 2:28 PM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: Re: (b)(7)(E)

Oh my!

(b)(6)
Director, Border Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

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From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Friday, July 12, 2019 12:45:24 PM
To: (b)(6)
Subject: (b)(7)(E)

(b)(7)(E)

(b)(6), (b)(7)(C)
Senior Advisor
NTC-CND Publicly Available Information Group (PAIG)
U.S. Customs & Border Protection
(b)(7)(E)

(b)(7)(E)

Message

From: (b)(6), (b)(7)(C)

Sent: 9/20/2019 1:22:27 PM
To: (b)(6) @babelstreet.com]
Subject: RE: BabelStreet

yes

(b)(6), (b)(7)(C)
Senior Advisor
NTC-CND Publicly Available Information Group (PAIG)
U.S. Customs & Border Protection
(b)(7)(E)

From: (b)(6) @babelstreet.com>
Sent: Friday, September 20, 2019 8:58 AM
To: (b)(6), (b)(7)(C) D@cbp.dhs.gov>
Cc: (b)(6) @babelstreet.com
Subject: Fwd: BabelStreet

Hi (b)(6), (b)(7)(C)

Could you please verify tha (b)(6), (b)(7)(C) is still assigned to the (b)(7)(E)

Respectfully,

(b)(6)
Director - Babel Street
Customer Experience
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra

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On Fri, 20 Sep at 7:29 AM (b)(6), (b)(7)(C) cbp.dhs.gov> wrote:
Hello,

I cannot get in to BabelStreet this morning. I haven't been in for several weeks. Perhaps my account is locked? I tried to reset the password but it failed.
Can you help me?

(b)(7)(E)

Thanks,

(b)(6)(b)(7)(C)
Enforcement Analysis Specialist
U S Border Patrol
Swanton Sector Intelligence Unit
Highgate, Vermont
(b)(7)(E)

Message

From: (b)(6), (b)(7)(C)

Sent: 10/16/2019 7:56:07 PM

To: [(b)(6) @babelstreet.com]

Subject: RE: Babel Street (b)(7)(E)

Also...

1.
2. (b)(7)(E)

(b)(6), (b)(7)(C)
Senior Advisor
NTC-CND Publicly Available Information Group (PAIG)
U.S. Customs & Border Protection
(b)(7)(E)

From: (b)(6) @babelstreet.com>

Sent: Wednesday, October 16, 2019 3:46 PM

To: (b)(6), (b)(7)(C) @cbp.dhs.gov>

Subject: Re: Babel Street (b)(7)(E)

Yeah, that sounds about right, (b)(7)(E)

(b)(6)
Director, Border & Automation Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

From: (b)(6), (b)(7)(C) @cbp.dhs.gov>

Sent: Wednesday, October 16, 2019 3:17 PM

To: (b)(6) @babelstreet.com>

Subject: RE: Babel Street (b)(7)(E)

(b)(7)(E)

(b)(6), (b)(7)(C)
Senior Advisor
NTC-CND Publicly Available Information Group (PAIG)
U.S. Customs & Border Protection
(b)(7)(E)

From: (b)(6) @babelstreet.com>
Sent: Wednesday, October 16, 2019 2:54 PM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: Babel Street (b)(7)(E)

Hi (b)(6), (b)(7)(C)

(b)(7)(E)

Thank you,

(b)(6)
Director, Border & Automation Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

Message

From: (b)(6), (b)(7)(C)

Sent: 10/16/2019 6:49:53 PM
To: (b)(6) @babelstreet.com]
Subject: RE: (b)(7)(E)

Awesome news! Will set that up in early November.

(b)(6), (b)(7)(C)
Senior Advisor
NTC-CND Publicly Available Information Group (PAIG)
U.S. Customs & Border Protection
(b)(7)(E)

From: (b)(6) @babelstreet.com>
Sent: Wednesday, October 16, 2019 11:38 AM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: Re: (b)(7)(E)

(b)(6), (b)(7)(C)

(b)(7)(E)

Please let me know if you want to cover (b)(7)(E) during our kickoff planning session or earlier.

Thanks,

(b)(6)
Director, Border & Automation Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Tuesday, October 15, 2019 1:58 PM
To: (b)(6) @babelstreet.com>
Subject: (b)(7)(E)

Where do we stand with that?

(b)(6), (b)(7)(C)
Senior Advisor
NTC-CND Publicly Available Information Group (PAIG)
U.S. Customs & Border Protection
(b)(7)(E)

Message

From: (b)(6), (b)(7)(C)

Sent: 11/13/2019 7:50:04 PM
To: (b)(6) babelstreet.com]
Subject: FW: Babel Basics Completion

Another (b)(7)(E)

(b)(6), (b)(7)(C)
Senior Advisor
NTC-CND Publicly Available Information Group (PAIG)
U.S. Customs & Border Protection
(b)(7)(E)

From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Wednesday, November 13, 2019 2:48 PM
To: (b)(6), (b)(7)(C) bp.dhs.gov>
Subject: RE: Babel Basics Completion

Good afternoon

For some reason username and password are not working.
Login was not successful. Check your username and password and try again. If this issue continues, contact your Babel Street system administrator.

Respectfully,

(b)(6), (b)(7)(C)
Program Manager / CBPO
Foreign Encounter Tactical Team
National Targeting Center - P
US Customs and Border Protection
(b)(7)(E)
(b)(6), (b)(7)(C)

"Don't wait for the opportunity. Create it..."

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From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Wednesday, November 13, 2019 9:07 AM

To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: RE: Babel Basics Completion

(b)(7)(E)

(b)(6), (b)(7)(C)
Senior Advisor
NTC-CND Publicly Available Information Group (PAIG)
U.S. Customs & Border Protection
(b)(7)(E)

From: (b)(7)(E) @cbp.dhs.gov>
Sent: Wednesday, November 13, 2019 8:55 AM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Cc: (b)(6) @babelstreet.com
Subject: RE: Babel Basics Completion

Good morning,

Can you assist me on getting my credentials to access Babel Street?

Thanks!

Respectfully,
(b)(6), (b)(7)(C)
Program Manager / CBPO
Foreign Encounter Tactical Team
National Targeting Center - P
US Customs and Border Protection
(b)(7)(E)
(b)(6), (b)(7)(C)

"Don't wait for the opportunity. Create it..."

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From: (b)(6) @babelstreet.freshdesk.com>
Sent: Wednesday, November 13, 2019 8:43 AM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>

Cc: (b)(6), (b)(7)(C) @cbp.dhs.gov (b)(6) @babelstreet.com
Subject: Babel Basics Completion

Congratulations on completing (b)(7)(E) training!

You are now ready and equipped to begin using Babel X® at (b)(7)(E)
(b)(6), (b)(7)(C), (b)(7)(E)

If you have questions or would like assistance, please contact (b)(6) @babelstreet.com>
and the Babel Street® (b)(6) @babelstreet.com>. We look forward to working with you.

All the best,
(b)(6)

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Message

From: (b)(6), (b)(7)(C)
Sent: 11/22/2019 3:44:37 PM
To: (b)(6) @babelstreet.com]
Subject: RE: BabelU (b)(7)(E)

gracias

(b)(6), (b)(7)(C)
Senior Advisor
NTC-CND Publicly Available Information Group (PAIG)
U.S. Customs & Border Protection
(b)(7)(E)

From: (b)(6) @babelstreet.com>
Sent: Friday, November 22, 2019 10:42 AM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: Re: BabelU (b)(7)(E)

Done

(b)(6)
Director, Border & Automation Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Friday, November 22, 2019 9:59 AM
To: (b)(6) @babelstreet.com>
Subject: RE: BabelU (b)(7)(E)

Can you please give them (b)(7)(E) as well.

(b)(6), (b)(7)(C)
Senior Advisor
NTC-CND Publicly Available Information Group (PAIG)
U.S. Customs & Border Protection
(b)(7)(E)

From: (b)(6), (b)(7)(C)
Sent: Wednesday, November 13, 2019 4:00 PM
To: (b)(6) babelstreet.com>
Subject: BabelU (b)(7)(E)

(b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)
Senior Advisor
NTC-CND Publicly Available Information Group (PAIG)
U.S. Customs & Border Protection
(b)(7)(E)

(b)(7)(E)

Message

From: (b)(6) @babelstreet.com]
Sent: 5/23/2019 1:02:09 AM
To:
CC: (b)(6), (b)(7)(C)
Subject: Re: (b)(7)(E) Babel Street (b)(7)(E)

Hi (b)(6), (b)(7)(C)

Thanks for reaching out.

(b)(7)(E)

(b)(7)(E) Let me know what your schedule is like and I'll reach out.

Take care,

(b)(6)
Director, Border Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

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From: (b)(6), (b)(7)(C)
Sent: Wednesday, May 22, 2:32 PM
Subject: RE: (b)(7)(E) Babel Street (b)(7)(E)
To: (b)(6)

(b)(6)

Greetings from San Diego - (b)(7)(E)

(b)(7)(E)

v/r,

(b)(6), (b)(7)(C)

Technology-Enabled Methodologist / Team Avengers
CBP | Counter Network Division
Integrated Border Intelligence Group (IBIG)
San Ysidro Port of Entry

(b)(7)(E)

From: (b)(6), (b)(7)(C) @associates.cbp.dhs.gov>
Sent: Wednesday, May 22, 2019 11:24 AM
To: (b)(6), (b)(7)(C) @associates.cbp.dhs.gov>
Cc: (b)(6) @babelstreet.com>
Subject: RE: (b)(7)(E) Babel Street (b)(7)(E)

Hey (b)(6), (b)(7)(C)

I just spoke with (b)(6) and he'd be happy to connect with you regarding your questions. I've cc'd him here.

Hope this helps,

(b)(6), (b)(7)(C)

Open Source Analyst
U.S. Customs and Border Protection
National Targeting Center
Counter Network Division
Publicly Available Information Group (PAIG)
(b)(7)(E)

From: (b)(6), (b)(7)(C) @associates.cbp.dhs.gov>
Sent: Wednesday, May 22, 2019 2:12 PM
To: (b)(6), (b)(7)(C) @associates.cbp.dhs.gov>
Subject: RE: (b)(7)(E) Babel Street (b)(7)(E)

(b)(6), (b)(7)(C)

(b)(7)(E)

(b)(7)(E)

(b)(7)(E)

(b)(7)(E)

(b)(7)(E)

If someone could advise, I'd appreciate it. How does your team use this (b)(7)(E)

v/r,

(b)(6), (b)(7)(C)

Technology-Enabled Methodologist / Team Avengers
CBP | Counter Network Division
Integrated Border Intelligence Group (IBIG)
San Ysidro Port of Entry
(b)(7)(E)

(b)(7)(E)

Message

From: (b)(6) @babelstreet.com]
Sent: 5/28/2019 8:07:44 PM
To:
CC: (b)(6), (b)(7)(C)
Subject: RE: (b)(6), (b)(7)(C)

Hello (b)(6), (b)(7)(C)

It was great to meet you and the team last week.

How does tomorrow Afternoon look on your schedule?

Take care,

(b)(6)
Director, Border Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

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From: (b)(6), (b)(7)(C) @CBP.DHS.GOV>
Sent: Wednesday, May 22, 2019 3:07 PM
To: (b)(6) @babelstreet.com>
Subject: (b)(7)(E)
Importance: High

Good morning,

I was attending the (b)(7)(E) related to Babel Street which was very interesting and definitely a great learning. I was wondering about any help to set up my profile or account based on (b)(7)(E). I'm (b)(7)(E). Any help will be appreciated. This is an outstanding tool and I'm willing to learn more about it. Thanks for sharing your knowledge with us.

Respectfully,

(b)(6), (b)(7)(C)

PAU – CTR CBP Officer

Passenger Analysis Unit

U.S. Customs and Border Protection

Preclearance Vancouver Int'l Airport

Richmond, BC V7B0A4

(b)(6), (b)(7)(C)

(b)(7)(E)

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Message

From: (b)(6) @babelstreet.com]
Sent: 7/5/2019 4:24:03 PM
To: (b)(6), (b)(7)(C)
CC: (b)(6) abelstreet.com; (b)(6), (b)(7)(C) (b)(6), (b)(7)(C)
Subject: Babel Basics Completion
Flag: Follow up

Hello (b)(6), (b)(7)(C)

Congratulations on completing Babel Basics training!

You are now ready and equipped to begin using Babel X® at (b)(7)(E) (b)(6), (b)(7)(C), (b)(7)(E)

If you have questions or would like assistance, please contact (b)(6) @babelstreet.com> and the Babel Street® (b)(6) @babelstreet.com>. We look forward to working with you.

Respectfully,

(b)(6)
Babel Street Customer Experience Team

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Message

From: (b)(6) @babelstreet.com]
Sent: 9/10/2019 10:32:50 PM
To: (b)(6), (b)(7)(C)
CC: (b)(6) @babelstreet.com; (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
Subject: Babel Basics Completion

Congratulations on completing Babel Basics training!

You are now ready and equipped to begin using Babel X® a (b)(7)(E)
(b)(6), (b)(7)(C), (b)(7)(E)

If you have questions or would like assistance, please contact (b)(6) @babelstreet.com>
and the Babel Street® (b)(6) babelstreet.com>. We look forward to working with you.

Kind regards,

(b)(6)
Customer Experience Manager
Customer Experience Team
(b)(6)
www.babelstreet.com
Washington D.C. / London / Canberra / San Francisco

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Message

From: (b)(6) babelstreet.com]
Sent: 7/16/2019 1:24:11 PM
To:
CC: (b)(6), (b)(7)(C)
Subject: Babel SlicSheets
Attachments: Babel Street Fact Sheet.pdf; Babel Channels Product Sheet 07-10-19.pdf

(b)(6)
Director, Border & Vetting Programs
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(b)(4)

(b)(4)

BABEL STREET

1818 Library Street, 5th Floor
Reston, VA 20190
703-956-3572
www.babelstreet.com

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(b)(4)

(b)(4)

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Message

From: (b)(6) @babelstreet.com]
Sent: 7/26/2019 1:06:40 AM
To: (b)(6), (b)(7)(C)
Subject: Re: (b)(7)(E)

(b)(6), (b)(7)(C)

Sorry for the delay, I was on the road all afternoon. I am out of town until Sunday, but could meet on Monday if you are available? If not I am happy to work on it tomorrow if you send it to me electronically.

(b)(6)
Executive Vice President
(b)(6)
www.babelstreet.com
Washington D.C. / London / Canberra / San Francisco

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From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Date: Thursday, July 25, 2019 at 4:35 PM
To: (b)(6) @babelstreet.com>
Subject: Re: (b)(7)(E)

(b)(6)

Sorry again for the delay, but I ended up receiving even more info that originally expected. I'm trying to sort through it now.

Curious, would it be easier for us to just meet tomorrow downtown and work through this together? I'm available pretty much anytime before noon.

If not, I can get all of this together and send it electronically.

Thanks,
(b)(6), (b)(7)(C)

On Jul 19, 2019, at 14:21, (b)(6) @babelstreet.com> wrote:

> Awesome, thank you Erik. Have a great weekend.
>
> (b)(6)
> *Executive Vice President*
> (b)(6)

(b)(6)
www.babelstreet.com
Washington D.C. / London / Canberra / San Francisco
<image001.png>

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From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Date: Friday, July 19, 2019 at 1:35 PM
To: (b)(6) @uci.gov>
Cc: (b)(6) @babelstreet.com>
Subject: Re: (b)(7)(E)

(b)(7)(E)

(b)(6), whatever I have by Mon afternoon I will send you.

Thanks everyone,
(b)(6), (b)(7)(C)

On Jul 19, 2019, at 10:26, (b)(6) @uci.gov> wrote:

(b)(6), (b)(7)(C), (b)(7)(E)

Thank you both! (b)(6)

Message

From: (b)(6) @babelstreet.com]
Sent: 8/12/2019 3:51:59 PM
To: (b)(6), (b)(7)(C)
Subject: Re: Additional (b)(7)(E)

(b)(6), (b)(7)(C)

Sorry for the delayed response. We've reached out to the vendor to get additional historical data. (b)(7)(E) (b)(7)(E). Once I get that, I am going to circle back (b)(7)(E) (b)(7)(E). I will keep you posted but I am hoping by the end of this week to be better positioned (b)(7)(E). Thank you and happy Monday.

(b)(6)
Executive Vice President
(b)(6)
www.babelstreet.com
Washington D.C. / London / Canberra / San Francisco

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From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Date: Wednesday, August 7, 2019 at 9:51 PM
To: (b)(6) babelstreet.com>
Subject: Re: Additional (b)(7)(E)

Thanks for your continued efforts.

I will take your request back to the team in the morning.

I'll also give them an update on where we are.

(b)(6), (b)(7)(C), (b)(7)(E)

I truly appreciate all that you have done!

(b)(6), (b)(7)(C)

On Aug 7, 2019, at 19:20 (b)(6) babelstreet.com> wrote:

> (b)(6), (b)(7)(C)
> Thanks for the note. There is additional information here that you hadn't sent in the past. (b)(7)(E)
> (b)(7)(E)

(b)(7)(E)

(b)(6)
Executive Vice President
(b)(6)
www.babelstreet.com
Washington D.C. / London / Canberra / San Francisco
<image001.png>

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From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Date: Wednesday, August 7, 2019 at 7:52 PM
To: (b)(6) @babelstreet.com>
Subject: Additional (b)(7)(E)

(b)(6)

(b)(6), (b)(7)(C), (b)(7)(E)

Thanks,
(b)(6)

(b)(6), (b)(7)(C), (b)(7)(E)

(b)(6), (b)(7)(C), (b)(7)(E)

Message

From: (b)(6) [redacted]@babelstreet.com]
Sent: 7/31/2019 3:12:27 AM
To: (b)(6), (b)(7)(C) [redacted]
Subject: Shot
Attachments: Screen Shot 2019-07-30 at 10.45.35 PM.png

(b)(6), (b)(7)(C) [redacted]
Executive Vice President
(b)(6) [redacted]
www.babelstreet.com
Washington D.C. / London / Canberra / San Francisco
BABEL STREET

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(b)(7)(E)

Message

From: (b)(6) @babelstreet.com]
Sent: 3/18/2019 7:54:13 PM
To: (b)(6), (b)(7)(C)
Subject: FW: New ticket has been created - Babel Basics Completion

(b)(6), (b)(7)(C)

(b)(6), (b)(7)(C) reached out to us looking to regain access to his previous account.

(b)(7)(E)

I'm going to be sending him your way shortly.

(b)(6)
Director, Border Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

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From: (b)(6) @babelstreet.com>
Subject: New ticket has been created - Babel Basics Completion

Hi,

A new ticket has been created in your group: (b)(6)

(b)(6), (b)(7)(C)

Babel Basics Completion

(b)(6), (b)(7)(C)

Good day,

It has been a while since I logged into Babel street, but my credentials do not appear to be working any more.

Could you look into this for me, or let me know who to contact.

Thank you.

(b)(6), (b)(7)(C)

CBPO Program Manager
Firearms Instructor / Less Lethal Instructor
NTC, Counter Network Division (Narcotics)
U.S. Customs and Border Protection

(b)(7)(E)

22330 Glenn Drive
Sterling, VA 20164

From: (b)(6) @babelstreet.com>
Sent: Thursday, October 18, 2018 10:23 AM
To: (b)(6), (b)(7)(C) @CBP.DHS.GOV>
Cc: (b)(6) @babelstreet.com; (b)(6) @cbp.dhs.gov>
Subject: Babel Basics Completion

(b)(6), (b)(7)(C)

Congratulations on completing Babel Basics training!

You are now ready and equipped to begin using Babel X® at (b)(7)(E)

(b)(6), (b)(7)(C), (b)(7)(E)

If you have questions or would like assistance, please contact (b)(6) (b)(6) @babelstreet.com> and the Babel Street (b)(6) @babelstreet.com>. We look forward to working with you.

Kind Regards,

(b)(6)

Director of Customer Experience - Babel Street

(b)(6)

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Message

From: (b)(6), (b)(7)(C)

Sent: 12/3/2019 8:05:17 PM

To: (b)(6), (b)(7)(C)

CC: (b)(6) @babelstreet.com; Caleb Loomis (b)(6) @babelstreet.freshdesk.com]

Subject: RE: Babel Basics Completion

Sir-

Based upon the below email, can you please provide me login credentials for the (b)(7)(F) of Babel Street and Locate X? Thank you.

(b)(6), (b)(7)(C)
Special Operations Supervisor - Intelligence
Alaska Criminal Information Center
US Border Patrol

(b)(6), (b)(7)(C), (b)(7)(E)

All that is necessary for the triumph of evil is for good men to do nothing!!!

From: (b)(6) @babelstreet.freshdesk.com>
Sent: Friday, October 25, 2019 1:30 PM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Cc: (b)(6), (b)(7)(C) @cbp.dhs.gov> (b)(6) @babelstreet.com
Subject: Babel Basics Completion

Congratulations on completing Babel Basics training!

You are now ready and equipped to begin using Babel X® (b)(7)(E)
(b)(6), (b)(7)(C), (b)(7)(E)

If you have questions or would like assistance, please contac (b)(6) @babelstreet.com> and the Babel Street® (b)(6) @babelstreet.com>. We look forward to working with you.

All the best,
(b)(6)

The information transmitted, including any attachments, is intended only for the person or entity to which it is addressed and may contain confidential and/or business proprietary material. Any review, retransmission, dissemination or other use of, or taking of any action in reliance upon, this information by persons or entities other than the intended recipient is prohibited, and all liability arising therefrom is disclaimed. If you received this in error, please contact the sender and delete the material from any computer. This information may come from Babel Street or one of its subsidiaries.

Message

From: (b)(6), (b)(7)(C)

Sent: 8/30/2019 2:45:16 PM
To: (b)(6) @babelstreet.com]
Subject: FW: question about Babel

Hey (b)(6)

Can you take a look at the below? (b)(6), (b)(7)(C), (b)(7)(E)
(b)(7)(E)

V/r
(b)(6), (b)(7)(C)
Operations Advisor
NTC/CND/Publicly Available Information Group
U.S. Customs & Border Protection
(b)(7)(E)

From (b)(6), (b)(7)(C)
Sent: Thursday, August 29, 2019 12:47 PM
To (b)(6), (b)(7)(C) @associates.cbp.dhs.gov>
Cc: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: Re: question about Babel

Hey guys (b)(6), (b)(7)(C), (b)(7)(E)

(b)(6), (b)(7)(C), (b)(7)(E)

Mind if I send to (b)(6) to take a look?

V/r
(b)(6), (b)(7)(C), (b)(7)(E)

On Aug 28, 2019, at 3:03 PM, (b)(6), (b)(7)(C) associates.cbp.dhs.gov> wrote:

(b)(6), (b)(7)(C)

From (b)(6), (b)(7)(C) cbp.dhs.gov>
Sent: Wednesday, August 28, 2019 3:01 PM
To (b)(6), (b)(7)(C) associates.cbp.dhs.gov>
Cc: (b)(6), (b)(7)(C) cbp.dhs.gov>
Subject: RE: question about Babel

(b)(7)(E) unt? Can you shoot it to me?

V/r
(b)(6), (b)(7)(C)
Operations Advisor

NTC/CND/Publicly Available Information Group
U.S. Customs & Border Protection
(b)(7)(E)

From: (b)(6), (b)(7)(C) @associates.cbp.dhs.gov>
Sent: Wednesday, August 28, 2019 2:50 PM
To: , (b)(6), (b)(7)(C) @cbp.dhs.gov>
Cc: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: RE: question about Babel

(b)(7)(E)

From: , (b)(6) @cbp.dhs.gov>
Sent: Wednesday, August 28, 2019 2:46 PM
To: , (b)(6) @associates.cbp.dhs.gov>
Cc: (b)(6) @cbp.dhs.gov>
Subject: RE: question about Babel

Hey (b)(6), (b)(7)(C)

(b)(7)(E)

(b)(7)(E)

V/r
(b)(6), (b)(7)(C)
Operations Advisor
NTC/CND/Publicly Available Information Group
U.S. Customs & Border Protection
(b)(7)(E)

From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Wednesday, August 28, 2019 12:19 PM
To: , (b)(6), (b)(7)(C) @associates.cbp.dhs.gov>
Cc: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: Re: question about Babel

Yes. (b)(7)(E)

(b)(6), (b)(7)(C)
from my iPhone

On Aug 28, 2019, at 10:55 AM, (b)(6), (b)(7)(C) @associates.cbp.dhs.gov> wrote:

> Nope ☹ it has before but not anymore
>
> ---
>
> **From:** (b)(6), (b)(7)(C) @cbp.dhs.gov>
> **Sent:** Wednesday, August 28, 2019 11:53 AM

To: (b)(6), (b)(7)(C) @associates.cbp.dhs.gov>
Cc: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: Re: question about Babel

Hey (b)(6), (b)(7)(C) does make sense. I'm away from a computer so I'll check when I can (b)(7)(E) (b)(7)(E)

V/r

(b)(6), (b)(7)(C), (b)(7)(E)

On Aug 28, 2019, at 10:48 AM, (b)(6), (b)(7)(C) @associates.cbp.dhs.gov> wrote:

> Hello gentlemen!
>
> More times than not, (b)(7)(E)
>
> (b)(7)(E)
>
> Does that make sense?
>
> TY!

(b)(6), (b)(7)(C)
Open Source Analyst (CTR)
U.S. Customs and Border Protection
Publicly Available Information Group (PAIG)
Liaison to DEA SOD
(b)(6), (b)(7)(C), (b)(7)(E)

(b)(7)(E)

Message

Sent: 2/21/2019 8:24:18 PM
To: (b)(6), (b)(7)(C)
CC: (b)(6) @babelstreet.com]
Subject: RE: Locate X

(b)(6), (b)(7)(C)

Thank you so much, I greatly appreaciate you responding

(b)(6), (b)(7)(C)
U.S. Customs and Border Protection Officer
National Targeting Center
Counter Network Division
Operations Team II | Narcotics
(b)(6), (b)(7)(C)
(b)(7)(E)

From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Wednesday, February 20, 2019 2:03 PM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Cc: (b)(6), (b)(7)(C) @babelstreet.com>
Subject: RE: Locate X

(b)(6), (b)(7)(C)

(b)(7)(E)

(b)(6), (b)(7)(C)
Senior Advisor
NTC-CND Publicly Available Information Group (PAIG)
U.S. Customs & Border Protection
(b)(7)(E)

From: (b)(6), (b)(7)(C) @babelstreet.com]
Sent: Wednesday, February 20, 2019 11:02 AM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Cc: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: Re: Locate X

Hello (b)(6), (b)(7)(C)

Thank you for taking the time to sit with us during the Babel (b)(7)(E) and I really do appreciate your feedback.

I've included (b)(6), (b)(7)(C), from the PAIG team, as he's responsible (b)(7)(E)

Let's coordinate with him (b)(7)(E) and I would be more than happy to also (b)(7)(E)

Thank you and take care,

(b)(6)
Director, Border Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Tuesday, February 19, 2019 5:58 PM
To: (b)(6)
Subject: Locate X

Good afternoon (b)(6)

Thank you for the Babel Street refresher last Friday. I approached you regarding acquiring the Locate X feature on my Babel Street account. I will be finishing my TDY at the NTC this week and will be returning to the New York Field Office. (b)(7)(E) (b)(7)(E) I greatly appreciate your assistance with this. Please let me know what steps I might have to take on my end to access this, including additional training that might be need.

Respectfully,

(b)(6), (b)(7)(C)
U.S. Customs and Border Protection Officer
National Targeting Center
Counter Network Division
Operations Team II | Narcotics
(b)(6), (b)(7)(C)
(b)(7)(E)

Message

From: (b)(6), (b)(7)(C)

Sent: 5/28/2019 9:00:56 PM

To: (b)(6) @babelstreet.com]

Subject: RE: Babel Basics Completion

Thank you

From: (b)(6) @babelstreet.com>

Sent: Tuesday, May 28, 2019 4:33 PM

To: (b)(6), (b)(7)(C) @CBP.DHS.GOV>

Cc: (b)(6) @babelstreet.com; (b)(6), (b)(7)(C) @cbp.dhs.gov>

Subject: Babel Basics Completion

Hello (b)(6), (b)(7)(C)

Congratulations on completing Babel Basics training!

You are now ready and equipped to begin using Babel X® at (b)(7)(E)
(b)(6), (b)(7)(C), (b)(7)(E)

If you have questions or would like assistance, please contact (b)(6) @babelstreet.com> and the Babel Street® (b)(6) @babelstreet.com>. We look forward to working with you.

Respectfully,

(b)(6)
Babel Street Customer Experience Team

Message

From: (b)(6) @babelstreet.freshdesk.com]
Sent: 1/3/2019 2:51:42 PM
To: (b)(6), (b)(7)(C)
CC: (b)(6), (b)(7)(C) (b)(6) (b)(6) babelstreet.com]
Subject: Babel Basics Completion

Congratulations on completing Babel Basics training!

You are now ready and equipped to begin using Babel X® (b)(7)(E)
(b)(6), (b)(7)(C), (b)(7)(E)

If you have questions or would like assistance, please contact (b)(6) (b)(6) babelstreet.com> and the Babel Street® (b)(6) babelstreet.com>. We look forward to working with you.

All the best,
(b)(6)

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Message

From: (b)(6) @babelstreet.com]
Sent: 2/12/2019 9:56:47 PM
To: (b)(6), (b)(7)(C)
CC: (b)(6) babelstreet.com; (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
Subject: Babel Basics Completion

(b)(6), (b)(7)(C)

Congratulations on completing Babel Basics training!

You are now ready and equipped to begin using Babel X® (b)(7)(E)
(b)(6), (b)(7)(C), (b)(7)(E) (CC'ed above).

If you have questions or would like assistance, please contact (b)(6) babelstreet.com> and the Babel Street® (b)(6) @babelstreet.com>. We look forward to working with you.

(b)(6)
Customer Experience Manager
Customer Experience Team
(b)(6)
www.babelstreet.com
Washington D.C. / London / Canberra / San Francisco

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Message

From: (b)(6) @babelstreet.com]
Sent: 2/12/2019 10:14:35 PM
To:
CC: (b)(6), (b)(7)(C)
Subject: Babel Basics Completion

(b)(6), (b)(7)(C)

Congratulations on completing Babel Basics training!

You are now ready and equipped to begin using Babel X® (b)(7)(E) (b)(6), (b)(7)(C), (b)(7)(E) (CC'ed above).

If you have questions or would like assistance, please contact (b)(6) @babelstreet.com> and the Babel Street® (b)(6) @babelstreet.com>. We look forward to working with you.

Kind regards,

(b)(6)
Customer Experience Manager
Customer Experience Team
(b)(6)
www.babelstreet.com
Washington D.C. / London / Canberra / San Francisco

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Message

From: (b)(6), (b)(7)(C) @cbp.dhs.gov]
Sent: 3/6/2019 4:24:17 PM
To: (b)(6) @babelstreet.com]
Subject: Re: Babel Street (b)(7)(E)

Nice work

Sent from my iPhone

On Mar 6, 2019, at 11:11 AM, (b)(6) @babelstreet.com> wrote:

(b)(6), (b)(7)(C)

We had a follow up session today. (b)(6) is wrapping up the previous project and is starting a new one. (b)(7)(E)

He's Good to go and will reach out as usual.

(b)(6)
Director, Border Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

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From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Tuesday, March 05, 2019 8:26 AM
To: (b)(6) @babelstreet.com>
Cc: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: RE: Babel Street Filters

Thank you, (b)(6)

From: (b)(6) @babelstreet.com>
Sent: Tuesday, March 5, 2019 8:25 AM
To:
Cc: (b)(6), (b)(7)(C)
Subject: RE: Babel Street (b)(7)(E)

Ok, invite coming shortly.

Take care,

(b)(6)
Director, Border Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

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From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Tuesday, March 05, 2019 7:27 AM
To: (b)(6) @babelstreet.com>
Subject: RE: Babel Street (b)(7)(E)

That sounds good. I've been distracted by other projects for several days but I'll be glad to get back to this again.

Can you send me a meeting email?

From: (b)(6) @babelstreet.com>
Sent: Monday, March 4, 2019 3:47 PM
To: (b)(6), (b)(7)(C)
Cc:
Subject: RE: Babel Street (b)(7)(E)

Hi (b)(6), (b)(7)(C)

How does Wednesday morning at 10am sound?

Looking forward to our next chat.

Take care,

(b)(6)
Director, Border Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com

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From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Monday, March 04, 2019 8:12 AM
To: (b)(6) @babelstreet.com>
Subject: RE: Babel Street (b)(7)(E)

(b)(6)

Would you like to talk tomorrow or Wednesday about the next set of questions? --I have a meeting at noon that I'll be prepping for this morning and then a project I'm trying to finish before COB after that so Tuesday afternoon would be the next time I'll be able to turn my attention fully back to Babel Street.

From: (b)(6) @babelstreet.com>
Sent: Monday, February 25, 2019 11:22 AM
To:
Cc: (b)(6), (b)(7)(C)
Subject: Re: Babel Street (b)(7)(E)

Hi (b)(6), (b)(7)(C)

All great questions and are signs that you're looking to get your Babel Black belt soon ☺

How about tomorrow morning, say around 10 am, we setup a call like last time, and we go through these one by one.

Let me know if that works and I'll send the invite.

Thanks,

(b)(6)
Director, Border Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Monday, February 25, 2019 8:38 AM
To: (b)(6),
Subject: RE: Babel Street (b)(7)(E)

Good morning, (b)(6)

I've been working on Babel Street over the weekend and have come up with some additional questions for our next Q&A session. Here are the topics so you can have a heads up on what I'll be asking about:

1.
2.
3.
4.
5.
6.
7.

(b)(7)(E)

From: (b)(6), @babelstreet.com>
Sent: Friday, February 22, 2019 11:44 AM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: RE: Babel Street (b)(7)(E)

Great, I'm glad that did it.

Let me know early next week how the collection is looking.

Take care,

(b)(6)
Director, Border Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

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From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Friday, February 22, 2019 11:41 AM
To: (b)(6) @babelstreet.com>
Subject: RE: Babel Street Filters

It's in my Downloads folder. Thank you very much. I never would have found that!

From: (b)(6) @babelstreet.com>
Sent: Friday, February 22, 2019 11:33 AM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: RE: Babel Street (b)(7)(E)

I'm guessing it's your default download folder, so I would check your windows downloads folder and maybe the documents or desktop folders as well.

(b)(6)
Director, Border Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

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From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Friday, February 22, 2019 11:29 AM
To: (b)(6) @babelstreet.com>
Subject: RE: Babel Street (b)(7)(E)

That's correct. (b)(7)(E)
(b)(7)(E)

From: (b)(6) @babelstreet.com>
Sent: Friday, February 22, 2019 11:20 AM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: RE: Babel Street (b)(7)(E)

Hi (b)(6), (b)(7)(C)

If I understand your question correctly, (b)(7)(E)
(b)(7)(E)

(b)(7)(E)

Give that a shot and let me know if that does it.

Thanks,

(b)(6)
Director, Border Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

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From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Friday, February 22, 2019 10:16 AM
To: (b)(6) @babelstreet.com>
Subject: RE: Babel Street (b)(7)(E)

(b)(6)

(b)(7)(E)

From: (b)(6) @babelstreet.com>
Sent: Friday, February 22, 2019 7:28 AM
To: (b)(6) @cbp.dhs.gov>
Subject: Babel Street (b)(7)(E)

Just in case:

Hello,

(b)(6) invites you to join this Webex meeting.

Babel Street Filters

Friday, February 22, 2019

9:00 am | Eastern Standard Time (New York, GMT-05:00) | 1 hr

(b)(6)

Add to Calendar

When it's time, join the meeting.

Join by phone

(b)(6)

Global call-in numbers

Can't join the meeting?

IMPORTANT NOTICE: Please note that this Webex service allows audio and other information sent during the session to be recorded, which may be discoverable in a legal matter. By joining this session, you automatically consent to such recordings. If you do not consent to being recorded, discuss your concerns with the host or do not join the session.

.....

(b)(6)
Director, Border Programs
11921 Freedom Drive
Suite 1050
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Appointment

From: messenger@webex.com [messenger@webex.com]
on behalf of Babel Knowledge (b)(6) @babelstreet.com]
Sent: 12/7/2021 2:39:54 PM
To: (b)(6), (b)(7)(C)

Subject: Registration approved for Web seminar: Protecting Executives: Discover Threats Quickly to Protect Lives
Attachments: Protecting Executives Discover Threats Quickly to Protect Lives.ics
Location: (b)(6)

Start: 12/14/2021 5:00:00 PM
End: 12/14/2021 6:00:00 PM
Show Time As: Tentative

Recurrence: (none)

Your registration was approved for the following Webex event.

Host: Babel Knowledge (b)(6) @babelstreet.com)

(b)(6)

Tuesday, December 14, 2021 12:00 pm, Eastern Standard Time (New York, GMT-05:00)

Join event

Join the audio conference only

To receive a call back, provide your phone number when you join the event, or call the number below and enter the access code.

(b)(6)

Global call-in numbers | Toll-free dialing restrictions

Need help? Go to https://help.webex.com

Organizer: Babel Knowledge : (b)(6) @babelstreet.com

Subject: Protecting Executives: Discover Threats Quickly to Protect Lives

Location: (b)(6)

Start Time: 2021-12-14T12:00:00-05:00

End Time: 2021-12-14T13:00:00-05:00

Attendees: (b)(6), (b)(7)(C) @cbp.dhs.gov

Hello (b)(6), (b)(7)(C)

Your registration was approved for the following Webex event.

Topic: Protecting Executives: Discover Threats Quickly to Protect Lives
Host: Babel Knowledge
Tuesday, December 14, 2021 12:00 pm, Eastern Standard Time (New York, GMT-05:00)

(b)(6)

To join the online event

Go to
(b)(6)

To view in other time zones or languages, please click the link:

(b)(6)

Join the audio conference only

To receive a call back, provide your phone number when you join the event, or call the number below and enter the access code.

(b)(6)

Global call-in numbers:
https://babelstreet.webex.com/babelstreet/globalcallin.php?MTID=e3df54ea515b893d77865c18c42b2c587
Toll-free dialing restrictions: https://www.webex.com/pdf/tollfree_restrictions.pdf

(b)(6)

For assistance

You can contact Babel Knowledge at:
(b)(6) @babelstreet.com

Can't join the event?
(b)(6)

To join the event more quickly, you can set up Webex Events before the event starts. Go to: https://babelstreet.webex.com/babelstreet/ecsetup.php?frommail=1

The playback of UCF (Universal Communications Format) rich media files requires appropriate players. To view this type of rich media files in the meeting, please check whether you have the players installed on your computer by going to https://babelstreet.webex.com/babelstreet/onstage/systemdiagnosis.php

https://www.webex.com

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Message

From: (b)(6) babelstreet.com]
Sent: 1/4/2019 12:14:33 AM
To:
CC: (b)(6), (b)(7)(C)
Subject: Babel Basics Completion

(b)(6), (b)(7)(C)

Congratulations on completing Babel Basics training!

You are now ready and equipped to begin using Babel X® (b)(7)(E)
(b)(6), (b)(7)(C), (b)(7)(E)

If you have questions or would like assistance, please contact (b)(6) (b)(6) babelstreet.com> and the Babel Street® (b)(6) babelstreet.com>. We look forward to working with you.

Respectfully,

(b)(6)
Babel Street Customer Experience Team

(b)(6)

Message

From: (b)(6) babelstreet.com]
Sent: 12/19/2019 7:26:52 PM
To: (b)(6), (b)(7)(C)
CC: (b)(6) abelstreet.com
Subject: Re: locate x

Mr. (b)(6), (b)(7)(C)

Thank you for reaching out with your question, and the answer is a bit nuanced.

(b)(7)(E)

(b)(7)(E)

(b)(7)(E)

(b)(7)(E) for the last 180 days and did not return any results.

I hope that helps clarify your results, please do not hesitate to reach out if you have any additional questions. I did leave a voicemail on your desk phone, happy to chat further if you would like to discuss.

Kind regards,

(b)(6)
Customer Experience Manager – Babel Street
Customer Experience Team
(b)(6)
www.babelstreet.com
Washington, D.C. / London / Canberra

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On Thu, 19 Dec at 2:14 PM , (b)(6), (b)(7)(C) cbp.dhs.gov> wrote: **User:** (b)(6), (b)(7)(C) - CBP
Browser: Chrome - Version: 79.0
Preferred Contact Method - Email: (b)(6), (b)(7)(C) cbp.dhs.gov
Other Contact - Phone: (b)(7)(E)
Account Representative(s): (b)(6) babelstreet.com]

Subject: locate x

(b)(7)(E)

Message

From: (b)(6), (b)(7)(C)

Sent: 10/5/2018 11:01:19 PM

To: (b)(6), (b)(7)(C)

CC: (b)(6) @babelstreet.com]

Subject: Re: BabelX License

Awesome..

Thanks

(b)(6), (b)(7)(C)

Sent from my iPhone

On Oct 5, 2018, at 12:21 PM, (b)(6), (b)(7)(C) @cbp.dhs.gov> wrote:

(b)(6), (b)(7)(C)

Here is your new license information for Babel. We will be holding some webinars next week so expect some invites coming your way.

(b)(7)(E)

(b)(7)(E) (Log into Silo and then Babel for full experience/ease of use). If you don't have Silo let me know.

Once you log in please update your info for tracking/management purposes.

(b)(7)(E)

(b)(6), (b)(7)(C)

Senior Advisor

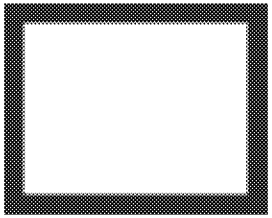
NTC-CND Publicly Available Information Group (PAIG)

U.S. Customs & Border Protection

(b)(7)(E)

(b)(7)(E)

(b)(7)(E)



Message

From: (b)(6), (b)(7)(C)

Sent: 3/14/2018 5:55:18 PM
To: (b)(6) ty@babelstreet.com]
Subject: RE: (b)(7)(E)

Awesome.

Thanks again for all of your time.

I greatly appreciate it.

V/R
(b)(6), (b)(7)(C)
PROGRAM MANAGER
U.S. CUSTOMS AND BORDER PROTECTION
SAN FRANCISCO FIELD OFFICE – TACTICAL ANALYTICAL UNIT (TAU)
(b)(7)(E)

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From: (b)(6) @babelstreet.com]
Sent: Wednesday, March 14, 2018 10:54 AM
To: (b)(6) @cbp.dhs.gov>
Subject: RE (b)(7)(E)

Hi (b)(6), (b)(7)(C)

I am glad to hear that! Funny enough our customer support team just came back with that exact recommendation. Apparently IE at your organization has had this issue before. I am glad it is sorted. Please let me know if you have any other questions or concerns.

Thanks,
Brittany Masty

From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Wednesday, March 14, 2018 1:25 PM
To: (b)(6) @babelstreet.com>
Subject: RE: (b)(7)(E)

(b)(6), (b)(7)(C)

I have downloaded Chrome and it is working more efficiently.

Could just be the IE my computer is running.

Sorry for the trouble.

Have a wonderful day.

V/R
(b)(6), (b)(7)(C)
PROGRAM MANAGER
U.S. CUSTOMS AND BORDER PROTECTION
SAN FRANCISCO FIELD OFFICE – TACTICAL ANALYTICAL UNIT (TAU)
(b)(7)(E)

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From: (b)(6) @babelstreet.com]
Sent: Wednesday, March 14, 2018 9:56 AM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov> (b)(6) @babelstreet.com>
Cc: (b)(6) @babelstreet.com>
Subject: RE: (b)(7)(E)

Hi (b)(6), (b)(7)(C)

I wanted you to know we are escalating this to our customer experience team. We are not sure at this point what is happening but will reach out soon. We can't repeat your issues, but are looking for other possibilities. Sorry for the inconvenience, I know this must be very frustrating.

Thanks,
(b)(6)

From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Wednesday, March 14, 2018 12:18 PM
To: (b)(6) @babelstreet.com>
Subject: RE: (b)(7)(E)

(b)(7)(E)

(b)(7)(E)

V/R
(b)(6), (b)(7)(C)
PROGRAM MANAGER
U.S. CUSTOMS AND BORDER PROTECTION
SAN FRANCISCO FIELD OFFICE – TACTICAL ANALYTICAL UNIT (TAU)
(b)(7)(E)

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From: (b)(6) @babelstreet.com]
Sent: Wednesday, March 14, 2018 9:02 AM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov> (b)(6), (b)(7)(C) @babelstreet.com>
Subject: RE: (b)(7)(E)

Hi (b)(6), (b)(7)(C)

I just tested it again in IE without issues. If this persists, please let us know. (b)(7)(E)
(b)(7)(E) Do you know version of IE you are using?

Thanks,
(b)(6)

From: , (b)(6) @cbp.dhs.gov>
Sent: Wednesday, March 14, 2018 11:58 AM
To: (b)(6) @babelstreet.com>; (b)(6) @babelstreet.com>
Subject: RE: (b)(7)(E)

Hello,

I use internet explorer.

V/R
(b)(6), (b)(7)(C)
PROGRAM MANAGER
U.S. CUSTOMS AND BORDER PROTECTION
SAN FRANCISCO FIELD OFFICE – TACTICAL ANALYTICAL UNIT (TAU)
(b)(7)(E)

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From: (b)(6) @babelstreet.com]
Sent: Wednesday, March 14, 2018 8:25 AM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov> (b)(6) @babelstreet.com>
Subject: RE: (b)(7)(E)

Hi (b)(6), (b)(7)(C)

Ok thank you. If it persists, please let me know what Browser you are using. This allows me to test in the environment most similar to what you are using.

Thanks,
(b)(6)

From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Wednesday, March 14, 2018 11:23 AM
To: (b)(6) @babelstreet.com> (b)(6) @babelstreet.com>
Subject: RE: (b)(7)(E)

Good morning,

(b)(7)(E)

I will attempt it again, later this morning. I will let you know if it continues.

Thank you.

V/R
(b)(6), (b)(7)(C)
PROGRAM MANAGER
U.S. CUSTOMS AND BORDER PROTECTION
SAN FRANCISCO FIELD OFFICE – TACTICAL ANALYTICAL UNIT (TAU)
(b)(7)(E)

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From: (b)(6) @babelstreet.com]
Sent: Tuesday, March 13, 2018 5:09 PM
To: (b)(6) @cbp.dhs.gov> (b)(6) @babelstreet.com>
Subject: RE: (b)(7)(E)

Hi (b)(6), (b)(7)(C)

I am sorry for the issue you are having. Can you confirm that you are logging into our training area (b)(7)(E) and with the exercise user (b)(7)(E) as stated in the workbook? Also, can you let me know what browser you are using? (b)(7)(E) might help me.

I have attached the workbook here for your reference.

(b)(7)(E)

Thanks!
(b)(6)

From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Tuesday, March 13, 2018 7:07 PM
To: (b)(6) @babelstreet.com>
Subject: (b)(7)(E)

Good afternoon,

(b)(7)(E)

Any information you can provide would be greatly appreciated.

Thank you.

(b)(7)(E)

V/R
(b)(6), (b)(7)(C)
PROGRAM MANAGER
U.S. CUSTOMS AND BORDER PROTECTION
SAN FRANCISCO FIELD OFFICE
(b)(7)(E)

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(b)(7)(E)

Message

From: (b)(6), (b)(7)(C)

Sent: 11/24/2018 11:33:42 PM
To: (b)(6) @babelstreet.com]
CC: (b)(6) @babelstreet.com
Subject: RE: Babel Basics Exercises Incomplete
Attachments: BABEL.PNG; BABEL2.PNG; BABEL3PNG.PNG; BABEL4PNG.PNG; BABEL5.PNG

Good Afternoon (b)(6), (b)(7)(C)

Attached are a few screen shots of the short demonstration exercises for the live training within BABEL. (b)(7)(E)

(b)(7)(E)

Thank you

(b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)
National Targeting Security Specialist
Office of Field Operations (NTC-P)
U.S. Customs and Border Protection
Decision Support Unit (DSU)
(b)(7)(E)
(b)(6), (b)(7)(C)

From: (b)(6) @babelstreet.com>
Sent: Monday, November 19, 2018 8:51 AM
To: (b)(6), (b)(7)(C) h@cbp.dhs.gov>
Cc: (b)(6) @babelstreet.com
Subject: Re: Babel Basics Exercises Incomplete

Hi (b)(6), (b)(7)(C)

I just wanted to follow up and see if you've had a chance to complete your exercises? I am here to help if you have any questions!

Kind Regards,

(b)(6)
Director of Customer Experience - Babel Street
(b)(6)
www.babelstreet.com
Washington D.C. / London / Canberra / San Francisco

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On Wed, 14 Nov at 11:35 AM , (b)(6) babelstreet.com> wrote:
Hello,

I saw that you completed the Babel Basics course material today. I went in to the system to review your exercises and I am not seeing any of them completed. I wanted to see if you completed the exercises somewhere other than the training environment or if you had issues with the training?

(b)(7)(E)

(b)(7)(E) I am happy to meet with you one on one to discuss this further. If you would like to try the exercises now, I have attached the workbook for your convenience and our records show you were assigned the below training environment user.

Please let me know if you have any questions. I cannot issue you Babel X credentials until the exercises are completed as they are a require part of the training.

(b)(7)(E)

Kind Regards,

(b)(6)
Director of Customer Experience - Babel Street
(b)(6)
www.babelstreet.com
Washington D.C. / London / Canberra / San Francisco

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On Wed, 14 Nov at 3:27 AM (b)(6), (b)(7)(C) @cbp.dhs.gov> wrote:
Assessment Completed: 7.8 Final Exercise Submission for Review

(b)(6), (b)(7)(C)

Score: Pending - Marking Required

(b)(7)(E)

(b)(7)(E)

(b)(7)(E)

(b)(7)(E)

(b)(7)(E)

(b)(7)(E)

(b)(7)(E)

Message

From: (b)(6), (b)(7)(C)

Sent: 11/29/2018 3:43:40 PM

To: (b)(6) @babelstreet.com]

Subject: RE: Please (b)(7)(E)

Attachments: Analyst Result.png

(b)(7)(E)

From: (b)(6) @babelstreet.com>

Sent: Thursday, November 29, 2018 10:28 AM

To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: RE: Please (b)(7)(E)

Can you share with me an example to test out?

(b)(6)
Director, Border Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

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From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Thursday, November 29, 2018 9:50 AM
To: (b)(6) @babelstreet.com>
Subject: RE: Please (b)(7)(E)

Thank you! I will make sure to add. I may have some other issues with Babel Street. (b)(7)(E) (b)(7)(E) Do you have any further insight.

Regards
(b)(6), (b)(7)(C)

From: (b)(6) @babelstreet.com>
Sent: Wednesday, November 28, 2018 6:53 PM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: RE: Please (b)(7)(E)

Hi (b)(6), (b)(7)(C)

Just catching up on emails.

(b)(7)(E)

(b)(7)(E)

Try it out and let me know how it goes.

Take care,

(b)(6)
Director, Border Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

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From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Tuesday, November 20, 2018 5:42 PM
To: (b)(6) @babelstreet.com>
Subject: RE: Please (b)(7)(E)

Good afternoon (b)(6)

For some reason this email ended up in a different folder just noticed it (b)(7)(E) (b)(7)(E) Many thanks Sir!

Respectfully
(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)
Sent: Wednesday, October 10, 2018 10:26 AM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov> (b)(6), (b)(7)(C) @associates.cbp.dhs.gov>; (b)(6), (b)(7)(C) (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: FW: Please (b)(7)(E)

FYSA

(b)(6), (b)(7)(C)
Senior Advisor
NTC-CND Publicly Available Information Group (PAIG)
U.S. Customs & Border Protection
(b)(7)(E)

From: (b)(6) @babelstreet.com]
Sent: Wednesday, October 10, 2018 10:19 AM

To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: RE: Please (b)(7)(E)

Done

(b)(6)
Director, Border Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

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From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Tuesday, October 09, 2018 5:49 PM
To: (b)(6) @babelstreet.com>
Subject: Please (b)(6)

(b)(6), (b)(7)(C), (b)(7)(E)

(b)(6), (b)(7)(C)
Senior Advisor
NTC-CND Publicly Available Information Group (PAIG)
U.S. Customs & Border Protection
(b)(7)(E)

(b)(6), (b)(7)(C), (b)(7)(E)

Message

From: (b)(6) babelstreet.com]

Sent: 1/2/2019 9:02:56 PM

To:

CC: (b)(6), (b)(7)(C)

Subject: Babel Basics Completion

Congratulations on completing Babel Basics training!

You are now ready and equipped to begin using Babel X® (b)(7)(E)

(b)(6), (b)(7)(C), (b)(7)(E)

If you have questions or would like assistance, please contact (b)(6) (b)(6) @babelstreet.com> and the Babel Street® (b)(6) babelstreet.com>. We look forward to working with you.

(b)(7)(E)

Message

From: (b)(6), (b)(7)(C) @cbp.dhs.gov]
Sent: 8/8/2019 11:34:23 PM
To: (b)(6) @babelstreet.com]
Subject: Re: Babel Street Account Request

babelu

Sent from my iPhone

On Aug 8, 2019, at 6:16 PM, (b)(6) @babelstreet.com> wrote:

(b)(7)(E)

We can set something up for them or send them to Babel U first.

Your call.

(b)(6)
Director, Border & Vetting Programs
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Thursday, August 8, 2019 3:09 PM
To: (b)(6) @babelstreet.com>
Subject: FW: Babel Street Account Request

FYSA

(b)(6), (b)(7)(C)
Senior Advisor
NTC-CND Publicly Available Information Group (PAIG)
U.S. Customs & Border Protection
(b)(7)(E)

From: (b)(6), (b)(7)(C)
Sent: Tuesday, August 6, 2019 3:39 PM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Cc: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: RE: Babel Street Account Request

Thank you sir! Our analysts support current and emerging intelligence functions. Our goal is to provide them with social media tools that might help them identify, track and uncover exigent threats to border security.

(b)(7)(E)

We're definitely interested in babble accounts and any other tools that might help us get this info.

Thanks for your help!

From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Tuesday, August 6, 2019 8:20 AM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Cc: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: RE: Babel Street Account Request

Morning,

We no longer utilize (b)(7)(E)
As referenced below: I would like to understand your requirements/use cases and then figure out which tools/accounts will meet your needs.

Babel accounts are in high demand but happy to do my best to support your effort.

(b)(6), (b)(7)(C)
Senior Advisor
NTC-CND Publicly Available Information Group (PAIG)
U.S. Customs & Border Protection
(b)(7)(E)

From: (b)(6), (b)(7)(C)
Sent: Monday, August 5, 2019 5:23 PM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Cc: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: RE: Babel Street Account Request

Good eveni9ng sir,

I just want to follow-up on a conversation you had with (b)(6), (b)(7)(C) below regarding babble street accounts for our watch analysts. (b)(6), (b)(7)(C), (b)(7)(E) (b)(5), (b)(6), (b)(7)(C), (b)(7)(E) —would this be possible, and if so how many would we be able to get?

(b)(7)(E)

Thank you so much for your help!

From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Monday, August 5, 2019 3:49 PM

To (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: FW: Babel Street Account Request

Please reach out to (b)(6), (b)(7)(C) regarding the number of Babel Street accounts we can get.

V/R,

(b)(6), (b)(7)(C)
Branch Chief, National Intelligence Watch
U.S. Customs and Border Protection
Office of Intelligence
Current & Emerging Threats Division

(b)(7)(E)

<image001.png>

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From (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Tuesday, July 30, 2019 8:51 AM
To (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: Re: Babel Street Account Request

Morning,
She has the log in information
She will be utilizing BabelU for training
(b)(7)(E)
Probably easier to have a discussion re:requirements and then which tools would apply.

Sent from my iPhone

On Jul 30, 2019, at 8:44 AM (b)(6), (b)(7)(C) @cbp.dhs.gov> wrote:

> Thank you sir. Couple of follow-on questions.
>
> I assume she needs a login?
>
> Is there a Babel Street official/unofficial training through NTC she can attend?
>
> Is there a way we (NIW) can get a group/organizational account? If not, how many individual accounts could we get?
>
> V/R,
>
> (b)(6), (b)(7)(C)
> Branch Chief, National Intelligence Watch
> U.S. Customs and Border Protection

Office of Intelligence
Current & Emerging Threats Division
(b)(7)(E)

<image001.png>

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From: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Sent: Monday, July 29, 2019 5:13 PM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: RE: Babel Street Account Request

Done

(b)(6), (b)(7)(C)
Senior Advisor
NTC-CND Publicly Available Information Group (PAIG)
U.S. Customs & Border Protection
(b)(7)(E)

From: (b)(6), (b)(7)(C)
Sent: Friday, July 26, 2019 8:58 AM
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>
Subject: Babel Street Account Request

Sir-

I would like to request a Babel Street account for (b)(6), (b)(7)(C) As a member of CBP's National Intelligence Watch (NIW), (b)(7)(E)

(b)(7)(E)

V/R,

(b)(6), (b)(7)(C)
Branch Chief, National Intelligence Watch
U.S. Customs and Border Protection
Office of Intelligence
Current & Emerging Threats Division

(b)(7)(E)

<image001.png>

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Appointment

From: (b)(6) babelstreet.com]
Sent: 10/2/2019 11:42:48 AM
To: (b)(6) babelstreet.com]; (b)(6), (b)(7)(C)
CC: (b)(6), (b)(7)(C)
Subject: FW: Babel Street - USBP Collaboration
Location: RRB (b)(7)(E)
Start: 10/8/2019 2:30:00 PM
End: 10/8/2019 3:30:00 PM
Show Time As: Busy

-----Original Appointment-----
From: (b)(6) babelstreet.com>
Sent: Friday, September 20, 2019 5:07 PM
To (b)(6) (b)(6), (b)(7)(C)
Cc: (b)(6), (b)(7)(C)
Subject: Babel Street - USBP Collaboration
When: Tuesday, October 8, 2019 10:30 AM-11:30 AM (UTC-05:00) Eastern Time (US & Canada).
Where: RRB (b)(7)(E)

The purpose of this meeting is to discuss (b)(7)(E) Babel Street (b)(7)(E)

(b)(6), (b)(7)(C)
Supervisory Border Patrol Agent
Information and Incident Coordination Center
US Border Patrol Headquarters
(b)(7)(E)
All that is necessary for the triumph of evil is for good men to do nothing!!!

Message

From: (b)(6), (b)(7)(C)

Sent: 9/8/2021 8:30:01 PM

To: (b)(6) babelstreet.freshdesk.com]

CC: (b)(6) @babelstreet.com

Subject: RE: Locate X Training added to Babel University

Awesome. I just completed it.

Respectfully,

(b)(6), (b)(7)(C)
Program Manager
U.S. Customs and Border Protection
National Targeting Center
Counter Network Division
LOE2 Narcotics
(b)(7)(E)
(b)(6), (b)(7)(C)

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From: (b)(6) @babelstreet.freshdesk.com>

Sent: Wednesday, September 8, 2021 9:04 AM

To: (b)(6), (b)(7)(C) @CBP.DHS.GOV>

Cc: (b)(6) @babelstreet.com

Subject: Locate X Training added to Babel University

CAUTION: This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the sender. If you feel this is a suspicious-looking email, please report by using the Report Phish button option.

Good morning!

I've added the Locate X course to Babel University (b)(7)(E)

(b)(7)(E)

(b)(7)(E)

Please let me now if you have any questions!

All the best,
Respectfully,
(b)(6)
Customer Experience - Babel Street
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | Ottawa

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Appointment

From: messenger@webex.com [messenger@webex.com]
on behalf of Babel Knowledge (b)(6) babelstreet.com]
Sent: 12/10/2021 5:22:09 PM
To: (b)(6), (b)(7)(C)

Subject: Registration approved for Web seminar: Protecting Executives: Discover Threats Quickly to Protect Lives
Attachments: Protecting Executives Discover Threats Quickly to Protect Lives.ics
Location: (b)(6)

Start: 12/14/2021 5:00:00 PM
End: 12/14/2021 6:00:00 PM
Show Time As: Tentative

Recurrence: (none)

Your registration was approved for the following Webex event.

Host: Babel Knowledge (b)(6) @babelstreet.com)

(b)(6)

Tuesday, December 14, 2021 12:00 pm, Eastern Standard Time (New York, GMT-05:00)

Join event

Join the audio conference only

To receive a call back, provide your phone number when you join the event, or call the number below and enter the access code.

(b)(6)

Global call-in numbers | Toll-free dialing restrictions

Need help? Go to https://help.webex.com

Organizer: Babel Knowledge (b)(6) @babelstreet.com

Subject: Protecting Executives: Discover Threats Quickly to Protect Lives

Location:

(b)(6)

Start Time: 2021-12-14T12:00:00-05:00

End Time: 2021-12-14T13:00:00-05:00

Attendees: (b)(6), (b)(7)(C) @associates.cbp.dhs.gov

Hello (b)(6), (b)(7)(C)

Your registration was approved for the following Webex event.

Topic: Protecting Executives: Discover Threats Quickly to Protect Lives
Host: Babel Knowledge
Tuesday, December 14, 2021 12:00 pm, Eastern Standard Time (New York, GMT-05:00)

(b)(6)

To join the online event

Go to

(b)(6)

Join the audio conference only

To receive a call back, provide your phone number when you join the event, or call the number below and enter the access code.

(b)(6)

Global call-in numbers:

(b)(6)

Toll-free dialing restrictions: https://www.webex.com/pdf/tollfree_restrictions.pdf

(b)(6)

For assistance

You can contact Babel Knowledge at:
(b)(6) @babelstreet.com

Can't join the event?
https://collaborationhelp.cisco.com/article/kwmj5eb

To join the event more quickly, you can set up Webex Events before the event starts. Go to: https://babelstreet.webex.com/babelstreet/ecsetup.php?frommail=1

The playback of UCF (Universal Communications Format) rich media files requires appropriate players. To view this type of rich media files in the meeting, please check whether you have the players installed on your computer by going to https://babelstreet.webex.com/babelstreet/onstage/systemdiagnosis.php

https://www.webex.com

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Message

From: (b)(6) et.freshdesk.com]
Sent: 1/2/2019 10:02:05 PM
To: (b)(6), (b)(7)(C)
CC: (b)(6), (b)(7)(C) (b)(6)
(b)(6) @babelstreet.com]
Subject: Babel Basics Completion

Congratulations on completing Babel Basics training!

You are now ready and equipped to begin using Babel X® (b)(7)(E) (b)(7)(E) please reach out to (b)(6), (b)(7)(C) (CC'ed above).

If you have questions or would like assistance, please contact (b)(6) @babelstreet.com> and the Babel Street® (b)(6) @babelstreet.com>. We look forward to working with you.

All the best,

(b)(6)

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Message

From: (b)(6) @babelstreet.com]
Sent: 5/17/2018 8:59:35 PM
To: (b)(6), (b)(7)(C)
Subject: FW: (b)(7)(E)

(b)(6), (b)(7)(C)

(b)(7)(E)

I will update you as soon as they get closer to completion.

Thanks,

(b)(6)
Director, Account Management
11921 Freedom Drive
Suite 1050
Reston, VA 20190
(b)(6)
www.babelstreet.com
Washington D.C. | London | Canberra | San Francisco

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