From: Corbett, Krysti
To: O"Grady, John; Morrison, Denise; Tim Seidman; McBride, William; Mills, Lesley; Pitchford, Ann; Sims, Mark; Oliver, Leah
Cc: Hearns, Liza; Johnson, StacyD; Coryell, Mark
Subject: Notice: Technology Changes
Date: Thursday, August 17, 2017 2:02:00 PM

Good Afternoon Union Partners,

In an effort to continually improve technology and improve communication the following changes will occur:

1. The Agency is changing our current audio conference service provider from ReservationlessPlus to Microsoft's PSTN Dial In conferencing. We will no longer use the 1-866-299-3188 phone number and a host's unique access code, but will utilize a new phone name utilizing a local exchange and new unique access code for each host. The Microsoft system integrates with Skype allowing for an integrated web and audio conferencing solution. This will not only improve the user experience, it will also allow users to easily record sessions. The transition is scheduled to begin in September 2017.
2. In the next 6 months we will transition away from Adobe Connect for web conferencing to Skype for web conferencing. The Agency originally announced this over 4 years ago when transitioning to Office365. A launch campaign to promote the transition will begin this Fall to reemphasize the utilization of Skype and its real-time collaboration tools i.e. chat, screen sharing, web conferencing and video conferencing. The basic web conferencing features of Adobe Connect will be phased out by Spring 2018.

Stacye Johnson is the LER specialist regarding this change. Please let her know if you have any questions or concerns. She can be reached at 202-564-3941.

Krysti Corbett
Director
Labor and Employee Relations Division
Office of Human Resources
U.S. Environmental Protection Agency
1200 Pennsylvania Avenue, N.W.
WJC North 6317A
Washington DC 20460
Mail Code 3602A
Desk Phone: (202) 564-6295
Mobile: (202) 579-1681
corbett.krysti@epa.gov