To: Garcia, David[Garcia.David@epa.gov]; Dwyer, Stacey[Dwyer.Stacey@epa.gov]
From: Balandran, Olivia-R
Sent: Thur 3/8/2018 4:24:16 PM
Subject: FW: 6WQ Division RA Update Items for Week of 3/12/2018

Looks like Lisa B. agreed to do training on Weekly Reporting System on March 21, provided nothing else comes up that bumps us. Sue and I and the O & S Team will work on advertising and posters… etc.

Olivia

From: Balandran, Olivia-R
Sent: Thursday, March 08, 2018 10:21 AM
To: Bokun, Lisa <Bokun.Lisa@epa.gov>
Subject: RE: 6WQ Division RA Update Items for Week of 3/12/2018

Yes, Lisa, Sue did relay info to me, so appreciate your reaching out to Craig and trying to set up something for hopefully Wed, March 21. I think we are all very interested in resolving the issues we are experiencing. I noticed our employees are really trying hard to do the entries right, so want to make sure they don't get demotivated by not knowing if entry is going to end up showing the way they entered it.

We'll get there! We always have and then by then we have a system change and we're back to square one ☺

Enjoy your Spring Break!

Olivia

From: Bokun, Lisa
Sent: Wednesday, March 07, 2018 6:23 PM
To: Balandran, Olivia-R <balandran.olivia-r@epa.gov>
Subject: RE: 6WQ Division RA Update Items for Week of 3/12/2018

Hey – sorry I haven't sent you a specific response regarding your request to provide training but I spoke with Sue about it this morning at the XA Correspondence System meeting we had and presumed she would relay to you. No fault of hers at all and I didn't ask her to relay to you – I just presumed she would so let me tell you what we discussed. I told her the week following spring break would be good for the training session you requested – she said she had reserved the Texas room for Wednesday, the 21st and I told her that was good at this point. No specific time decided as of right now. I'm working to set up a meeting with the IT Programmers and Craig/Margaret so we can try to resolve some of the system bugs we've been told about before I try to get up and demonstrate how the system is supposed to work. Nothing worse than trying to show folks something and the damn thing doesn't work the way it should. People lose interest real quick after that from my experience!! I also told Sue I liked your idea about putting up examples and having people pick which report box they think they should check – sort of an audience participation type of training. We can have some fun with it while hopefully letting folks see how/why certain action items need to be categorized differently. I've had some conversations with folks on my team and have told them what you want to do so they can be working on while I'm out next week. I'll be back in touch as quickly as possible to nail things down.

From: Balandran, Olivia-R
Sent: Wednesday, March 7, 2018 2:58 PM
To: Taheri, Diane <Taheri.Diane@epa.gov>
Cc: Garcia, David <Garcia.David@epa.gov>; Dwyer, Stacey <Dwyer.Stacey@epa.gov>; Brown, Jamesr <brown.jamesr@epa.gov>; Hosch, Claudia <hosch.claudia@epa.gov>; Martinez, Maria <Martinez.Maria@epa.gov>; Hamilton, Denise <Hamilton.Denise@epa.gov>; Davis, Suea <davis.suea@epa.gov>; Branch, Terry <Branch.Terry@epa.gov>; Bokun, Lisa <Bokun.Lisa@epa.gov>
Subject: RE: 6WQ Division RA Update Items for Week of 3/12/2018

Yes, Diane. I sent you a message a few minutes ago that it's important for us to find out why you are not able to see the two items below reported as RA Updates, when you pull up your report. If it's just that you pulled up the report before I approved them, that is understandable; however, if even now you can't see these two items, we have some issues with the system.

BTW … talking about system issues, Sue and at least one other Manager edited some of their staff's entries so that I wouldn't have to spend so much time reviewing/editing and even though they saved their edits, they did not show up as edited when I pulled up the Division Approver view. We do need to understand why these things are happening because they are contributing to delays in producing accurate reports.

I sent a request earlier this week asking if your office could provide some training on these new system next week or the following. Looking forward to hearing regarding your staff's availability to do that.

Thanks!

Olivia

From: Taheri, Diane
Sent: Wednesday, March 07, 2018 1:55 PM
To: Balandran, Olivia-R <balandran.olivia-r@epa.gov>
Cc: Garcia, David <Garcia.David@epa.gov>; Dwyer, Stacey <Dwyer.Stacey@epa.gov>; Brown, Jamesr <brown.jamesr@epa.gov>; Hosch, Claudia <hosch.claudia@epa.gov>; Martinez, Maria <Martinez.Maria@epa.gov>; Hamilton, Denise <Hamilton.Denise@epa.gov>; Davis, Suea <davis.suea@epa.gov>; Branch, Terry <Branch.Terry@epa.gov>; Bokun, Lisa <Bokun.Lisa@epa.gov>
Subject: RE: 6WQ Division RA Update Items for Week of 3/12/2018

Please adjust your internal timelines to get these to me by noon. Also we need to figure out why these aren't populating in my report.

Diane

From: Balandran, Olivia-R
Sent: Wednesday, March 07, 2018 1:46 PM
To: Taheri, Diane <Taheri.Diane@epa.gov>
Cc: Garcia, David <Garcia.David@epa.gov>; Dwyer, Stacey <Dwyer.Stacey@epa.gov>; Brown, Jamesr <brown.jamesr@epa.gov>; Hosch, Claudia <hosch.claudia@epa.gov>; Martinez, Maria <Martinez.Maria@epa.gov>; Hamilton, Denise <Hamilton.Denise@epa.gov>; Davis, Suea <davis.suea@epa.gov>; Branch, Terry <Branch.Terry@epa.gov>; Bokun, Lisa <Bokun.Lisa@epa.gov>
Subject: 6WQ Division RA Update Items for Week of 3/12/2018

6WQ Division RA Update Items for Week of 3/12/2018

Louisiana Offshore Oil Port (LOOP), LLC, Deepwater Port Complex, Louisiana: LOOP is the only port in the U.S. capable of offloading a wide range of vessels including Ultra Large Crude Carriers (ULCC) and Very Large Crude Carriers (VLCC) down to Medium Range (MR) Tankers. LOOP is a joint venture of Marathon Pipe Line LLC, Valero Terminal and Distribution Company, and Shell Oil Company. LOOP, regulated by both state, EPA and Maritime Administration, is looking to add export capability to its operations and may need new water and air permits. The water discharge permit is issued jointly by the state of Louisiana and Region 6, and the existing permit expired years ago. The Louisiana Department of Environmental Quality and Region 6 have been working with the facility to renew the discharge permit and incorporated whole effluent toxicity (WET) requirements for their brine discharge. LOOP most recently has taken the position that it does not require any federal permits (air or water) for its operations. This issue remains unresolved. We are hoping to meet with company officials to discuss this soon, and coordinating closely with LDEQ Secretary Dr. Brown. **Stacey Dwyer, 665-6729**; Rob Lawrence, 665-6580; Tina Alvarado, 665-2709; Isaac Chen, 665-7364; Silvia Bogdan, 665-2749

Denise Hamilton, 214-665-2775;

Office of Inspector General visit to Region 6 on March 13 through 15 as part of Hurricane Harvey Audit.: On March 13 through 15, 2017, the Office of Inspector General will visit Region 6 and will conduct a general meeting with Water Division staff. The objective of the OIG's visit to Region 6 will focus on how EPA's preparedness and response efforts during the three major hurricanes of 2017 (Harvey, Irma and Maria) protected human health and water resources from storm-related drinking water and surface water contamination. The anticipated benefit from this audit is to improve EPA's ability to protect human health and the environment during the planning and response to future hurricanes. This visit is part of a broader project that will include EPA's Office of Water, Office of Land and Emergency Management, Office of Enforcement and Compliance Assurance, and Regions 2, 4 and 6.

Salvador Gandara, 214-665-3194;

Thanks,

Olivia