To: Cooper, William[Cooper.William@epa.gov]
From: Moler, Robert
Sent: Tue 9/13/2016 5:38:00 PM
Subject: RE: webpages down?

Thanks Bill, you are always helpful.

I will wait to see if the issue is resolved. If not, I'll give the reference check a heads up. Thanks for passing me their coordinates.

Robert Moler

Community Involvement Coordinator

EPA – Montana

406.457.5032

From: Cooper, William
Sent: Tuesday, September 13, 2016 11:19 AM
To: Moler, Robert <Moler.Robert@epa.gov>
Subject: RE: webpages down?

Sorry I couldn't be more help. SEMS Reference Desk handles everything to do with the SPPs now. They also have a phone number if you'd rather just call them.

I have been tasked by OSRTI/IMB to send this information/request and receive your replies. Please contact the SEMS Reference Desk directly at (866)215-3736, by email at SEMS_ReferenceDesk@epa.gov or William Bushee at (703)603-8963 if you have any questions or comments.

From: Moler, Robert
Sent: Tuesday, September 13, 2016 11:17 AM
To: Cooper, William <Cooper.William@epa.gov>
Subject: RE: webpages down?

I just tried a few more with the same result. Must be something on our end. I'll give the ReferenceDesk a holler if it continues. Thanks for your help Bill.

Robert Moler

Community Involvement Coordinator

EPA – Montana

406.457.5032

From: Cooper, William
Sent: Tuesday, September 13, 2016 11:15 AM
To: Moler, Robert <Moler.Robert@epa.gov>
Cc: SEMS ReferenceDesk <SEMS_ReferenceDesk@epa.gov>
Subject: RE: webpages down?

Hmm, I'm able to access both without error. If you've been sitting on one of the pages for a long time something might have timed out. Maybe close your browser and try again. If it persists, send your complaint, perhaps with a screen capture of the error, to SEMS ReferenceDesk (SEMS_ReferenceDesk@epa.gov).

From: Moler, Robert
Sent: Tuesday, September 13, 2016 11:11 AM
To: Cooper, William <Cooper.William@epa.gov>
Subject: webpages down?

Getting a colorful error message when I try to access Butte and CFAC webpage. May be the same for all. Big blue circle with message: An error occurred while executing the application. Any insight?

Robert Moler

Community Involvement Coordinator

EPA – Montana

406.457.5032