1073934 - R8 SDMS

EPA Information Center - Paul Pernard
501 Mineral Ave.
Libby, MT 59923

Your feedback form didn't suit my needs. So I put my information together. I hope my experiences give you some insight!

Carol Roberts
404 Idaho Ave.
Libby, MT 59923

May 2, 2008

The following evaluation is taken from notes written from August 8, 2007 through March 30, 2008 about the EPA cleanup at 404 IDAHO Ave. LIBBY, MONTANA

The project was to start August 27, 2007. I was to move my clients into a small house on California Ave. I own and operate an elderly assisted living home, so there were some special requirements. Both the front and back steps going into the house were very deficient. I needed a ramp for a client who is palsied, 90 years old and on a walker. The back steps were unattached, rickety and no hand rail.

On Monday, August 20, I called CDM at 8am. None of the outside work was started. I needed to do a final check of the house to double check the items I would need to bring for each person and to measure some narrow pass-through areas making sure they were wide enough for a walker. In 10 minutes, I heard many excuses why the house would be unavailable — The renter was

on vacation; the home owner lived out-of-state and was unreachable and the rental agency did not have an available key, etc. Since I needed a few days to get ready and inform family members, I assumed this plan would not work and informed CDM in the phone call. By 8:39, I got a call back. I was informed the owner gave approval to build the back steps and ramp and a key would be available that day. The back stairs had recurring slivers on the hand rails and the front ramp had only one handrail and was very narrow. Barely sufficent.

The house was to be cleaned by Sunday morning, August 26. The CDM member was going to help move in. She was going to provide a phone so I wouldn't be left with my clients without emergency help. Sunday morning, she called to say she was going to Kalispell to buy school clothes for her daughter, the key was in the mail box, and there was no phone.

The house was barely cleaned. There were filthy soiled undergarmets on the bedroom and living room floor under things. There was petroleum smelling paint

on the bedroom and dining room floor. There was rancid grease by the kitchen stove in the 'Berber' carpet. The smells were unbearable if the windows were not open. The bathroom toilet had urine on the right side to the floor. There was a filthy sink and bathtub to complete it.

CDM was very prompt getting the checks out after I sent receipts in. I had one client go to the care center. That bill was promptly paid, also.

The EPA secretary, Linda, is excellent. She is always cheerful and very prompt at getting questions to the right person.

The yard work was professionally completed. The soil that was laid is black, beautiful and excellent. Rhea Christmore and her crew from Blossom Botique laid the sod expertly. The sprayed on grass was applied carefully but by it's nature, it washed badly into the street. It is in all certainity the ugly stepchild on the boulevards especially next to the lovely, lush sod in the yard.

I called CDM September 24, 2007 because the gravel had not been replaced

on the driveway. A piece of plastic siding had been broken on the back of the house by a window and repaired with a screw. Pavers to the front sidewalk did not have sand under them to provide needed stability.

Tom Vanderwell came and accepted that the pavers needed sand. He said the house siding had been broken previous to the EPA and showed me a very bad before computer generated picture that showed bright sunny iris on the lawn and a shadowy, quite dark house window and siding. Picture trickery has been done since the Civil War. Unfortunately I was rattled and did not ask for that paper. He insisted it was my fault and had several slick reasons why it was not the equipment or porch replacement that broke the siding.

He also assured me that there was no gravel on the driveway because there were some weeds in it. He finally said that the EPA would leave some gravel but there would be no help in spreading it. The gravel did not come in his stated time frame. The earth was quite

wet as it is apt to become in the fall. One evening after I put my van on the driveway, I fell as I was getting out because the beautiful black soil is very slick when wet. This was a big worry for me as I had broken a hip, at age 64 the year before. So, I called again. I listened to all the gibberish run around again when he came. The gravel was finally dumped. I believe it took them 2½ weeks but I failed to write the time frame down. I spread it. When the paper came showing the lot map with the work drawn on it, it clearly shows there was gravel on the driveway. Please note Exhibit (One) 1 and Exhibit (Two) 2

On April 4, 2008, I discovered the back fence that the EPA designated crew had put up had fallen, I called Linda. In her cheerful, prompt manner, she called the project manager for this 404 Idaho Avenue lot. He returned the call that afternoon. He told me the fence was very old. It certainly is except for the new brown set poles his crew put in. He told me the fence had not

fallen but slipped. In a rude manner, he asked what I wanted done. I said I would like the fence put up.

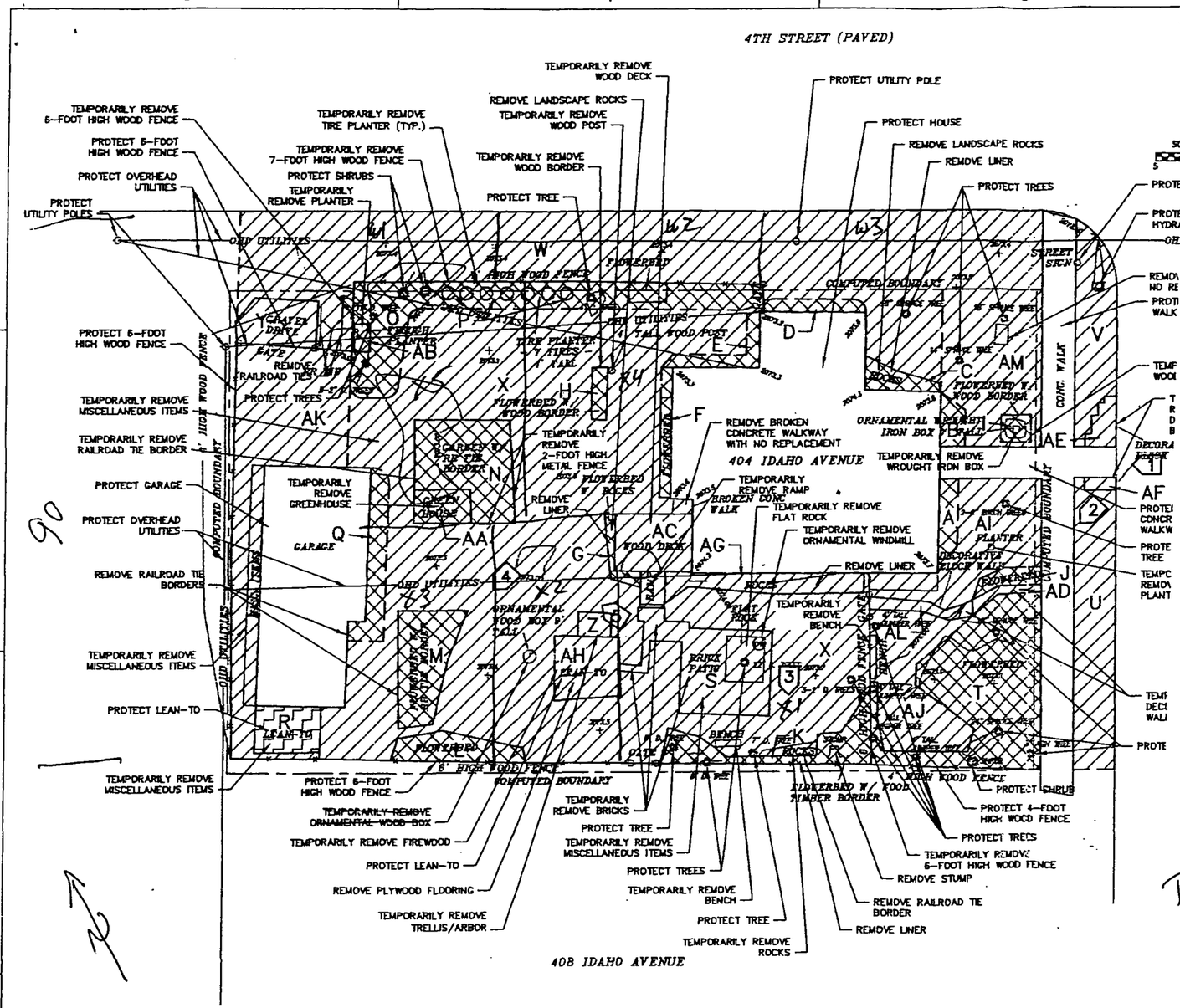
I also told him that when the back (driveway) gate (It is a big, heavy very old thing.) poles had been set, the cross pole to stabilize the gate poles had fallen off. The new brown pole was too short and the green opposite gate pole had been cut to match it. When the horse trailer was backed into the yard it knocked the brace pole off the gate poles. It is now at least 2 feet shorter than the original bracing. He quit listening. So I didn't tell him, the railroad tie braced against the outside back gate had not been replaced. Or that the front planter his crew had built had a broken ledge.

I have enclosed pictures.

Exhibit 3 The Back Fence
Exhibit 4 The New Poorly Set Pole
Exhibit 5 The Back (DRIVEWAY) Gate
Exhibit 6 Etc.

Carol Roberts
May 2, 2008

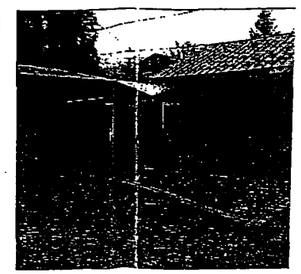
Exhibit 1



1 EAST EXTERIOR OF HOUSE

2 FLOWERBED AREAS J AND T, AND WALKWAY AREA AD

3 FLOWERBED AREA K AND YARD AREA X



4 FLOWERBED AREAS M AND Q, YARD AREA X

AREA				
W-1	1R42883,	SP135083	12" TO 14"	ND
W-2	1R42884,	SP135084	12" TO 14"	NA
W-3	1R42885,	SP135085	12" TO 14"	NA
K, L, M, Q	1R42886,	SP135086	12" TO 14"	ND
AA, N	1R42887,	SP135087	18" TO 20"	ND
S, AG, AH, Z	1R42888,	SP135088	12" TO 14"	<190
X-1	1R42889,	SP135089	12" TO 14"	NA
X-2	1R42890,	SP135090	12" TO 14"	ND
X-3	1R42891,	SP135091	12" TO 14"	<190
X-4	1R42892,	SP135092	12" TO 14"	ND
X-5	1R42893,	SP135093	12" TO 14"	ND
AK, Y	1R42894,	SP135094	12" TO 14"	ND
R	1R42895,	SP135095	6" TO 8"	<190
P, AB, AG	1R42896,	SP135096	12" TO 14"	NA
T, AJ	1R42897,	SP135097	12" TO 14"	NA
U, V, AE, AF	1R42898,	SP135098	12" TO 14"	NA
B, C, AM, I	1R42899,	SP135099	12" TO 14"	ND
A, AI, J, AD, AL	1R42900,	SP135100	12" TO 14"	ND
D, E, F, G, H	1R42901,	SP135101	12" TO 14"	NA

T5C10157

404 Idaho Ave

Page 4 of 4

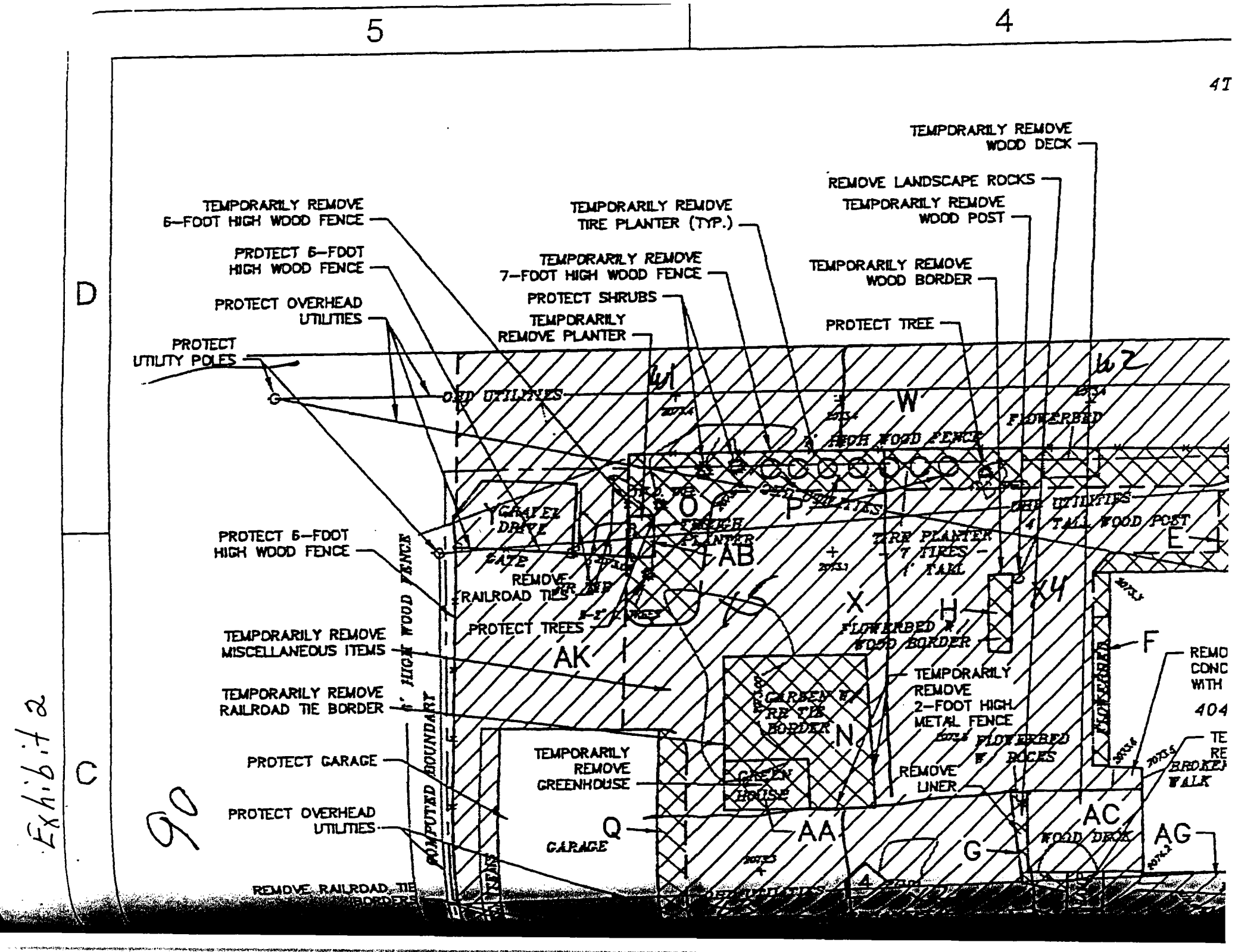

5
4
D
C
4T
TEMPORARILY REMOVE WOOD DECK
REMOVE LANDSCAPE ROCKS
TEMPORARILY REMOVE WOOD POST
TEMPORARILY REMOVE WOOD BORDER
PROTECT TREE
TEMPORARILY REMOVE TIRE PLANTER (TYP.)
TEMPORARILY REMOVE 7-FOOT HIGH WOOD FENCE
PROTECT SHRUBS
TEMPORARILY REMOVE PLANTER
TEMPORARILY REMOVE 6-FOOT HIGH WOOD FENCE
PROTECT 6-FOOT HIGH WOOD FENCE
PROTECT OVERHEAD UTILITIES
PROTECT UTILITY POLES
OHD UTILITIES
W1
W2
W
FLOWERBED
HIGH WOOD FENCE
GRAVEL DRIVE
GATE
O
P
AB
TIRE PLANTER
7 TIRES
1' TALL
4' TALL WOOD POST
E
PROTECT 6-FOOT HIGH WOOD FENCE
REMOVE RAILROAD TIES
PROTECT TREES
X
H
X4
FLOWERBED W/ WOOD BORDER
F
TEMPORARILY REMOVE MISCELLANEOUS ITEMS
AK
TEMPORARILY REMOVE RAILROAD TIE BORDER
TEMPORARILY REMOVE 2-FOOT HIGH METAL FENCE
GARDEN W/ RR TIE BORDER
N
FLOWERBED W/ ROCKS
REMOVE LINER
PROTECT GARAGE
TEMPORARILY REMOVE GREENHOUSE
GREEN HOUSE
PROTECT OVERHEAD UTILITIES
Q
GARAGE
AA
AC
WOOD DECK
AG
G
REMOVE RAILROAD TIE BORDERS
COMPUTED BOUNDARY
HIGH WOOD FENCE
404
BROKEN WALK
90

Exhibit 2

Exhibit 3
The Back Fence

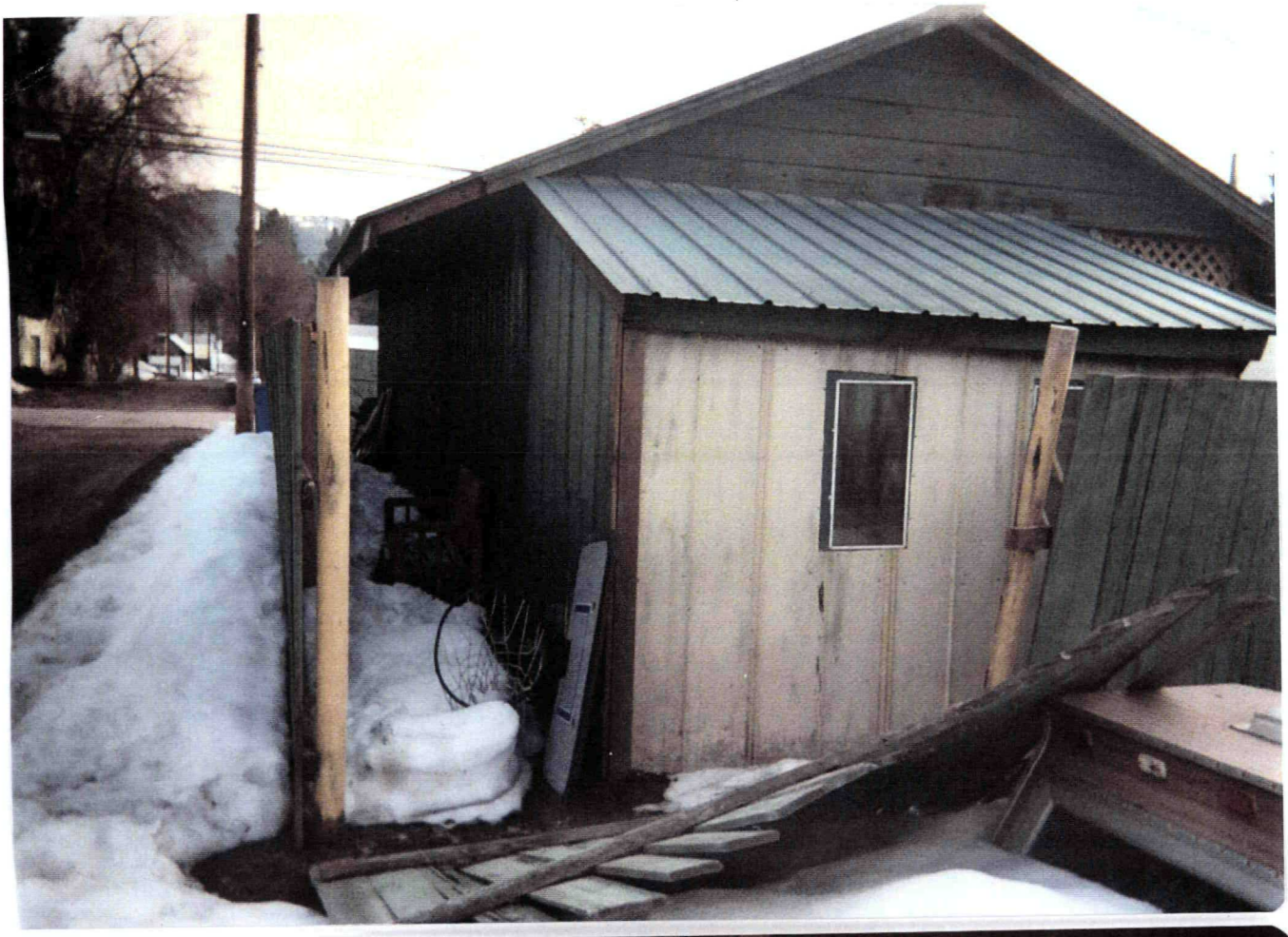


Exhibit 4

The New Brown Poorly Set Pole with Quite a Lean to It. But the Fence is Up!

Exhibit 5

The Big Old Heavy Back (DRIVEWAY) Gate with the new and old Poles

The pole by the tree is the BRACING for the two GATE Poles

The CUT GATE POLE

Exhibit 6

The BRACE Pole should be against the Green driveway gate Pole

The front Planter with the Broken Ledge