## 1.0 Background

In 2019, General Services Administration (GSA) Information Technology, Security Operations Division developed a strategy to advance GSA's security by implementing more flexible and automated solutions. The strategy uses software-driven security solutions, Software Defined Networking (SDN) including SD-WAN, SaaS, and cloud service providers to deliver efficiency, quality, scalability, and a better user experience.

The COVID 19 pandemic also placed an increased demand on GSA IT to support a distributed workforce. GSA IT supports staff from coast-to-coast within the Continental U.S. and in select overseas locations. The accelerated shift to remote work during the pandemic has fundamentally changed the way IT offices need to support business operations. As more staff become remote, GSA IT must assess opportunities to enhance the user and customer experience (UX/CX), while also increasing its security posture and optimizing the management of network infrastructure.

To improve service delivery, GSA IT is centralizing the management of networking and security services using software. This transition will enable moving from static and hardware-based design. With the new software-defined strategy, GSA can eliminate user-access VPN and eventually potentially VDI, reducing the size and complexity of the GSA's network. With software-defined solutions, GSA can also reduce the size of its hardware footprint and the architectures that support user access. This includes migration of security enforcement points for GSA's internet gateway to the cloud, made possible through compliance with DHS CISA's TIC 3.0 solution.

The Trusted Internet Connections (TIC) initiative, since its establishment in 2007, has moved the government from a period of uncontrolled and unmonitored internet connections to a controlled state, reducing the gov's attack surface. In accordance with the Office of Management and Budget (OMB) Memorandum (M) 19-26: Update to the TIC Initiative, TIC 3.0 expands on the original initiative to drive security standards and leverage advances in technology to secure a wide spectrum of agency network architectures. This new version of TIC is highly iterative, which means the guidance will better reflect modern processes and technological innovations compared to previous iterations of the program. TIC 3.0 recognizes shifts in modern cybersecurity and pushes agencies toward adoption, while recognizing their challenges and constraints in modernizing IT infrastructure.

Given these considerations, the Office of the Chief Information Officer (IS) and the Office of Digital Infrastructure Technologies (IDT) conducted analyses of competitor technologies to assess which technology:

- Best meets GSA IT security and networking requirements
- Helps move GSA IT toward a Zero Trust model
- Provides GSA employees and customers with a better and more flexible work experience
- Provides a better solution at a lower cost.

## 2.0 Deliverable(s)

The Office of the Chief Information Security Officer (OCISO) wishes to purchase a Secure Access Service Edge (SASE) solution to support its software-defined security strategy. The key objective is to migrate outbound internet connectivity from hardware-based firewalls to a SaaS-managed perimeter security stack. SASE for outbound internet access would relieve the burden of hardware and software upgrades for the agency's internet gateway security stack.

The Office of the Chief Information Security Officer (OCISO) wishes to purchase a Secure Access Service Edge (SASE) solution as described in the table below.

| Item | Part Number | Manufacturer | Product Description | QTY |
|---|---|---|---|---|
| 1 | ZIA-FED-BUNDLE | Zscaler | ZIA Federal Bundle<br>Zscaler, Inc - ZIA-FED-BUNDLE Start Date: 08/30/2021<br>End Date: 08/29/2022 | 17000 |
| 2 | ZCES-SUP-PREM | Zscaler | Premium Support Services per year (No Onsite Support<br>Included) (Automatically upgrade to Premium Plus<br>Service, if support spend is greater than $30,000/yr)<br>Zscaler, Inc - ZCES-SUP-PREM Start Date: 08/30/2021<br>End Date: 08/29/2022 | 1 |
| 3 | ZIA-ZFED-MODERATE | Zscaler | ZIA FedRAMP Moderate Platform Zscaler, Inc - ZIAZFED-<br>MODERATE Start Date: 08/30/2021<br>End Date: 08/29/2022 | 17000 |
| 4 | ZPA-BUS | Zscaler | ZPA Business Suite : Annual subscription to Zscaler<br>Private Access Business Suite - Subscription, Per User. | 17000 |

| | | | | |
|---|---|---|---|---|
| | | | 50 user minimum purchase<br>Zscaler, Inc - ZPA-BUS Start Date: 08/30/2021<br>End Date: 08/29/2022 | |
| 5 | ZPA-ZFED-MODERATE | Zscaler | ZPA FedRAMP Moderate Platform<br>Zscaler, Inc - ZPAZFED-MODERATE Start Date: 08/30/2021<br>End Date: 08/29/2022 | 17000 |
| 6 | ZSEC-WEB-ABA-100000 | Zscaler | Annual subscription to Advanced Cloud Sandbox<br>performing Advanced Behavioral Analysis for 100000+<br>users. Subscription, Per User.<br>Zscaler, Inc - ZSEC-WEB-ABA-100000 | 17000 |
| 7 | ZCES-PRO-SVC-CUST-FED | Zscaler | Custom Services (Hourly Rate) - 8 hour/day, 3 Day<br>Minimum, used in 3 day blocks. SOW Required (US<br>Citizen Required)<br>Zscaler, Inc - ZCES-PRO-SVC-CUST-FED | $440/per hr. |

**Vendor Specific Requirements:**

FedRAMP ATO - High Approved (Covers 421 controls)
MTIPS Cost Savings
Secure Provider Architecture
Data Protection
Access Control
Threat Prevention
Comparable Protection to Existing PA Firewalls
Reduced CAB User Logon Complexity
Client-less Solution
Support Multi-factor Authentication
Externally Accessible (GFE or BYOD)
Access Control
Cloud-based SaaS Solution
Outbound secure internet gateway offered

## 3.0 Contract Type

Firm-Fixed-Price

## 4.0 Place of Performance/Hours of Operation

There will be no contractor to perform the work or visit on site. This maintenance support is on call support only.

## 5.0 Periods of Performance

**August 30, 2021 - August 29, 2022**

## 6.0 Delivery

Contractor shall deliver the product to:

Armando Quintananieves - ISO,
1800F St. NW
Washington, DC 20405
Office Phone: (646) 623-0750
Email: armando.quintananieves@gsa.gov

## 7.0 Contract Administration

The Contracting Officer (CO) is the only person authorized to make or approve any changes to any of the requirements of this purchase order and notwithstanding any clauses contained elsewhere in this purchase order, this authority remains solely with the CO. In the event the Vendor makes any changes at the direction of any other person other than the CO, the change will be considered to have been made without authority and no adjustment will be made in the contract price to cover any increase in cost incurred as a result thereof. All questions concerning the purchase order will be directed to the CO. The Vendor shall contact the CO with any questions regarding performance issues.

**Contracting Officer (CO)**
Vivian M. Fields
United States General Services Administration
Office of Internal Acquisition (OIA)
1800 F Street, N.W.
Washington, DC 20405-0001
Office Phone: 202-501-1741
Email: vivian.fields@gsa.gov

**Contract Specialist (CS)**
Eric Langett
United States General Services Administration
Office of Internal Acquisition (OIA)
1800 F Street, N.W.
Washington, DC 20405-0001
Office Phone: 202-664-7263
Email: eric.langett@gsa.gov

**Contracting Officer Representative (COR):**
Denelle Agosto
1800F St. NW
Washington, DC 20405
Office Phone: 215.446.5717
Email: denelle.agosto@gsa.gov

**Technical Point of Contact (POC):**
Armando Quintananieves - ISO
1800F St. NW
Washington, DC 20405
Office Phone: (646) 623-0750
Email: armando.quintananieves@gsa.gov

## 8.0 Privacy Act

Work on this project may require that personnel have access to Privacy Information. Personnel shall adhere to the Privacy Act, Title 5 of the U.S. Code, Section 552a and applicable agency rules and regulations.

## 9.0 Security

Unclassified.

## 10.0 General Compliance Requirements

**Section 508 -** The Contractor(s) shall provide accessibility based on FAR Subpart 39.2 Electronic and Information Technology and Section 508 of the Rehabilitation Act of 1973 (29 U.S.C.794d). All electronic and information technology (EIT) procured through this Contract must meet the applicable accessibility standards at 36 CFR 1194, unless an agency exception to this requirement exists. The 36 CFR 1194 implements Section 508 of the Rehabilitation Act of 1973, as amended. All deliverables will be Section 508 compliant, and will be reviewed for compliance by the Government which reserves the right to reject the deliverable(s) until remediation of deficiencies has been successfully completed by the Contractor. Complete technical descriptions are provided on the following website: http://www.section508.gov.

Where appropriate, the Contractor(s) shall indicate whether each product or service is compliant or non-compliant with the accessibility standards at 36 CFR 1194. Further, the quote must indicate where full details of the compliance can be found (e.g., vendor's website or other exact location).

## 11.0 Inspection and Acceptance

In the absence of other agreements negotiated with respect to time provided for government review, work will be reviewed and approved by the COR within five (5) work days of being completed. The basis for acceptance shall be compliance with the requirements set forth in the statement of work, the Contractor's quote and other terms and conditions of this purchase order.

## 12.0 Invoicing/Payment Procedures for Payment

**Funding/Payment Procedures for Payment. Prompt Payment Requirements:** Payments will be processed in accordance with FAR Clause 52.212-4(i) Payments as supplemented and deviated from in GSAM Clause 552.212-4.

**INVOICES:** The Contractor shall submit invoices(s) in accordance with the Government's requirements listed below.

**Submission of Original Invoices:** Invoices shall be submitted no later than fifteen calendar days following performance and/or delivery of services. The COR and CO shall receive a copy of the invoice and all supporting documentation. This can be done before, but no later than, the same time as invoice submission to the GSA Financial Operations and Disbursement Center.

Invoices are authorized for payment upon the Government's receipt and acceptance of deliverables specified in the contract and the receipt of a valid invoice. Invoices, to be proper and payable, must include the following information:

1. Name and address of the Contractor, and
2. Invoice date and number, and
3. Contract/Order Number (as listed in Block 4 on Form SF1449) and Pegasys Document Number (PDN) (GD followed by [PIID Number as listed in Block 4 on Form SF1449]), any Contract Line Item Numbers (CLINs), and the Program/Project Title **(Secure Access Service Edge (SASE) Solution)** and
4. Description of the services/products provided including CLIN number and description, quantity, unit of measure, unit price and extended price of the item(s) delivered; period of service and/or dates that services were provided, etc., and;
5. Name and address of the contractor's authorized representative to whom payment is to be sent, and;
6. Name, title, and phone number of the contractor's PoC to be notified in the event of defective invoice; and
7. Taxpayer Identification Number (TIN). The Contractor shall include its TIN on the invoice and ensure the SAM.gov profile for the contractor is complete including the payment remittance address and bank details.

The Contractor shall submit an original invoice for payment to GSA Financial Operations and Disbursement Center.

P.O. Box 419279
Kansas City, MO

Copies of invoices shall be emailed to the designated Contracting Officer Representative (COR) that will be appointed following award of this task order.

Copies of invoices shall be emailed to the designated Contract Specialist and Contracting Officer.

**Please Note: Failure to send both copies could delay your payment.**

A copy of the invoice must be sent to the COR/Program Office POC, **[Denelle Agosto and email to: denelle.agosto@gsa.gov**] for approval. A courtesy copy of the invoice must also be sent to the **Contracting Officer [Vivian Fields and email: vivian.fields@gsa.gov]** for the official contract file.

**13.0 IT SECURITY POLICIES**

The following GSA policies must be followed as applicable:

1. Attachment A - CIO 09-48, IT Security Procedural Guide: Security and Privacy IT Acquisition Requirements

2. Attachment B - CIO 12-2018, IT Policy Requirements Guide

The contractor's personnel involved with this task order are required to review above-cited contract clauses and policies and ensure compliance throughout the life of this task order.

## 14.0 CLAUSES

In addition to the clauses set forth therein the Contractor's GSA Multiple Award Schedule (MAS) Contract, the following additional task order level clauses are herein made a part of, and pertain to, any resultant contractual action for this Task Order.

## 14.1 Task Order Level Clauses Incorporated by Reference:

| Clause No. | Clause Title | Date |
|---|---|---|
| FAR 52.203-19 | Prohibition on Requiring Certain Internal Confidentiality Agreements or Statements | (Jan 2017) |
| FAR 52.204-7 | System for Award Management | (Oct 2016) |
| FAR 52.204-14 | Service Contract Reporting Requirements | (JAN 2014) |
| FAR 52.204-21 | Basic Safeguarding of Covered Contractor Information Systems | (Jun 2016) |
| FAR 52.212-4 | Contract Terms and Conditions —Commercial Items. (*Alternate I)*<br>● (a) Inspection/Acceptance<br>● (e) Definitions.<br>● (i) Payments.<br>● (l) *Termination for the Government's convenience*<br>● (m) Termination for cause. | (Jan 2017) |
| FAR 52.222-17 | Nondisplacement of Qualified Workers | (May 2014) |
| FAR 52.227-14 | Rights in Data – General Alternate II and III | (Dec 2007) |

| | | |
|---|---|---|
| FAR 52.223-18 | Encouraging Contractor Policies to Ban Text Messaging While Driving | (Aug 2011) |
| FAR 52.232-1 | Payments | (Apr 1984) |
| FAR 52.232-8 | Discounts for Prompt Payment | (Feb 2002) |
| FAR 52.232-23 | Assignment of Claims | (May 2014) |
| FAR 52.232-38 | Submission of Electronic Funds Transfer Information with Offer | (May 1999) |
| FAR 52.239-1 | Privacy or Security Safeguards | (Aug 1996) |

**GENERAL SERVICES ADMINISTRATION MANUAL (GSAM) PROVISIONS AND CLAUSES**

**The full text of a provision may be accessed electronically at: GSAM website: https://www.acquisition.gov/gsam/gsam.html.**

| Clause No | Clause Title | Date |
|---|---|---|
| 552.203-71 | Restriction on Advertising | (Sep 1999) |
| 552.212-4 | Contract Terms and Conditions-Commercial Items (FAR DEVIATION) | (Feb 2018) |

| | | |
|---|---|---|
| **552.212-71** | **Contract Terms and Conditions Applicable to GSA Acquisition of Commercial Items.** | **(Jun 2016)** |
| **552.212-72** | **Contract Terms and Conditions Required to Implement Statutes or Executive Orders Applicable to GSA Acquisition of Commercial Items.** | **(Jun 2015)** |
| **552.232.25** | **Prompt Payment (Nov 2009) (Deviation FAR 52.232-25)** | **(Nov 2009)** |
| **552.217-71** | **Notice Regarding Option(s)** | **(Nov 1992)** |
| **552.239-70** | **Information Technology Security Plan and Security Authorization.** | **(Jun 2011)** |
| **552.239-71** | **Security Requirements for Unclassified Information Technology Resources** | **(Jan 2012)** |

**14.2 Task Order Level Clauses Incorporated in Full Text**

**Offerors are required to complete section D of this clause and return with their quote.**

**FAR 52.204-24 Representation Regarding Certain Telecommunications and Video Surveillance Services or Equipment (AUG 2020)**

The Offeror shall not complete the representation at paragraph (d)(1) of this provision if the Offeror has represented that it "does not provide covered telecommunications equipment or services as a part of its offered products or services to the Government in the performance of any contract, subcontract, or other contractual instrument" in the provision at 52.204-26, Covered Telecommunications Equipment or Services—Representation, or in paragraph (v) of the provision at 52.212-3, Offeror Representations and Certifications-Commercial Items.

(a) Definitions. As used in this provision-

Backhaul, covered telecommunications equipment or services, critical technology, interconnection arrangements, reasonable inquiry, roaming, and substantial or essential component have the meanings provided in the clause 52.204-25, Prohibition on Contracting for Certain Telecommunications and Video Surveillance Services or Equipment.

(b) Prohibition. (1) Section 889(a)(1)(A) of the John S. McCain National Defense Authorization Act for Fiscal Year 2019 (Pub. L. 115-232) prohibits the head of an executive agency on or after August 13, 2019, from procuring or obtaining, or extending or renewing a contract to procure or obtain, any equipment, system, or service that uses covered telecommunications equipment or services as a substantial or essential component of any system, or as critical technology as part of any system. Nothing in the prohibition shall be construed to—

(i) Prohibit the head of an executive agency from procuring with an entity to provide a service that connects to the facilities of a third-party, such as backhaul, roaming, or interconnection arrangements; or

(ii) Cover telecommunications equipment that cannot route or redirect user data traffic or cannot permit visibility into any user data or packets that such equipment transmits or otherwise handles.

(2) Section 889(a)(1)(B) of the John S. McCain National Defense Authorization Act for Fiscal Year 2019 (Pub. L. 115-232) prohibits the head of an executive agency on or after August 13, 2020, from entering into a contract or extending or renewing a contract with an entity that uses any equipment, system, or service that uses covered telecommunications equipment or services as a substantial or essential component of any system, or as critical technology as part of any system. This prohibition applies to the use of covered telecommunications equipment or services, regardless of whether that use is in performance of work under a Federal contract. Nothing in the prohibition shall be construed to—

(i) Prohibit the head of an executive agency from procuring with an entity to provide a service that connects to the facilities of a third-party, such as backhaul, roaming, or interconnection arrangements; or

(ii) Cover telecommunications equipment that cannot route or redirect user data traffic or cannot permit visibility into any user data or packets that such equipment transmits or otherwise handles.

(c) Procedures. The Offeror shall review the list of excluded parties in the System for Award Management (SAM) (https://www.sam.gov) for entities excluded from receiving federal awards for “covered telecommunications equipment or services.”

(d) Representations. The Offeror represents that—

(1) It [ ] will, [ X] will not provide covered telecommunications equipment or services to the Government in the performance of any contract, subcontract or other contractual instrument resulting from this solicitation. The Offeror shall provide the additional disclosure information required at paragraph (e)(1) of this section if the Offeror responds “will” in paragraph (d)(1) of this section; and

(2) After conducting a reasonable inquiry, for purposes of this representation, the Offeror represents that—

It [ ] does, [X ] does not use covered telecommunications equipment or services, or use any equipment, system, or service that uses covered telecommunications equipment or services. The Offeror shall provide the additional disclosure information required at paragraph (e)(2) of this section if the Offeror responds “does” in paragraph (d)(2) of this section.

(e) Disclosures. (1) Disclosure for the representation in paragraph (d)(1) of this provision. If the Offeror has responded “will” in the representation in paragraph (d)(1) of this provision, the Offeror shall provide the following information as part of the offer:

(i) For covered equipment—

(A) The entity that produced the covered telecommunications equipment (include entity name, unique entity identifier, CAGE code, and whether the entity was the original equipment manufacturer (OEM) or a distributor, if known);

(B) A description of all covered telecommunications equipment offered (include brand; model number, such as OEM number, manufacturer part number, or wholesaler number; and item description, as applicable); and

(C) Explanation of the proposed use of covered telecommunications equipment and any factors relevant to determining if such use would be permissible under the prohibition in paragraph (b)(1) of this provision.

(ii) For covered services—

(A) If the service is related to item maintenance: A description of all covered Start Printed Page 42679 telecommunications services offered (include on the item being maintained: Brand; model number, such as OEM number, manufacturer part number, or wholesaler number; and item description, as applicable); or

(B) If not associated with maintenance, the Product Service Code (PSC) of the service being provided; and explanation of the proposed use of covered telecommunications services and any factors relevant to determining if such use would be permissible under the prohibition in paragraph (b)(1) of this provision.

(2) Disclosure for the representation in paragraph (d)(2) of this provision. If the Offeror has responded “does” in the representation in paragraph (d)(2) of this provision, the Offeror shall provide the following information as part of the offer:

(i) For covered equipment—

(A) The entity that produced the covered telecommunications equipment (include entity name, unique entity identifier, CAGE code, and whether the entity was the OEM or a distributor, if known);

(B) A description of all covered telecommunications equipment offered (include brand; model number, such as OEM number, manufacturer part number, or wholesaler number; and item description, as applicable); and

(C) Explanation of the proposed use of covered telecommunications equipment and any factors relevant to determining if such use would be permissible under the prohibition in paragraph (b)(2) of this provision.

(ii) For covered services—

(A) If the service is related to item maintenance: A description of all covered telecommunications services offered (include on the item being maintained: Brand; model

number, such as OEM number, manufacturer part number, or wholesaler number; and item description, as applicable); or

(B) If not associated with maintenance, the PSC of the service being provided; and explanation of the proposed use of covered telecommunications services and any factors relevant to determining if such use would be permissible under the prohibition in paragraph (b)(2) of this provision.

(End of provision)

**FAR 52.204-25, Prohibition on Contracting for Certain Telecommunications and Video Surveillance Services or Equipment (Aug 2019)**

(a) *Definitions.* As used in this clause—

"Covered foreign country" means The People's Republic of China. "Covered telecommunications equipment or services" means–

(1) Telecommunications equipment produced by Huawei Technologies Company or ZTE Corporation (or any subsidiary or affiliate of such entities);

(2) For the purpose of public safety, security of Government facilities, physical security surveillance of critical infrastructure, and other national security purposes, video surveillance and telecommunications equipment produced by Hytera Communications Corporation, Hangzhou Hikvision Digital Technology Company, or Dahua Technology Company (or any subsidiary or affiliate of such entities);

(3) Telecommunications or video surveillance services provided by such entities or using such equipment; or

(4) Telecommunications or video surveillance equipment or services produced or provided by an entity that the Secretary of Defense, in consultation with the Director of National Intelligence or the Director of the Federal Bureau of Investigation, reasonably believes to be an entity owned or controlled by, or otherwise connected to, the government of a covered foreign country.

"Critical technology" means–

(1) Defense articles or defense services included on the United States Munitions List set forth in the International Traffic in Arms Regulations under subchapter M of chapter I of title 22, Code of Federal Regulations;

(2) Items included on the Commerce Control List set forth in Supplement No. 1

to part 774 of the Export Administration Regulations under subchapter C of chapter VII of title 15, Code of Federal Regulations, and controlled-

(i) Pursuant to multilateral regimes, including for reasons relating to national security, chemical and biological weapons proliferation, nuclear nonproliferation, or missile technology; or

(ii) For reasons relating to regional stability or surreptitious listening;

(3) Specially designed and prepared nuclear equipment, parts and components, materials, software, and technology covered by part 810 of title 10, Code of Federal Regulations (relating to assistance to foreign atomic energy activities);

(4) Nuclear facilities, equipment, and material covered by part 110 of title 10, Code of Federal Regulations (relating to export and import of nuclear equipment and material);

(5) Select agents and toxins covered by part 331 of title 7, Code of Federal Regulations, part 121 of title 9 of such Code, or part 73 of title 42 of such Code; or

(6) Emerging and foundational technologies controlled pursuant to section 1758 of the Export Control Reform Act of 2018 (50 U.S.C. 4817).

"Substantial or essential component" means any component necessary for the proper function or performance of a piece of equipment, system, or service.

(b) *Prohibition.* Section 889(a)(1)(A) of the John S. McCain National Defense Authorization Act for Fiscal Year 2019 (Pub. L. 115-232) prohibits the head of an executive agency on or after August 13, 2019, from procuring or obtaining, or extending or renewing a contract to procure or obtain, any equipment, system, or service that uses covered telecommunications equipment or services as a substantial or essential component of any system, or as critical technology as part of any system. The Contractor is prohibited from providing to the Government any equipment, system, or service that uses covered telecommunications equipment or services as a substantial or essential component of any system, or as critical technology as part of any system, unless an exception at paragraph (c) of this clause applies or the covered telecommunication equipment or services are covered by a waiver described in Federal Acquisition Regulation 4.2104.

(c) *Exceptions.* This clause does not prohibit contractors from providing—

(1) A service that connects to the facilities of a third-party, such as backhaul, roaming, or interconnection arrangements; or

(2) Telecommunications equipment that cannot route or redirect user data

traffic or permit visibility into any user data or packets that such equipment transmits or otherwise handles.

(d) Reporting requirement.

(1) In the event the Contractor identifies covered telecommunications equipment or services used as a substantial or essential component of any system, or as critical technology as part of any system, during contract performance, or the Contractor is notified of such by a subcontractor at any tier or by any other source, the Contractor shall report the information in paragraph (d)(2) of this clause to the Contracting Officer, unless elsewhere in this contract are established procedures for reporting the information; in the case of the Department of Defense, the Contractor shall report to the website at https://dibnet.dod.mil. For indefinite delivery contracts, the Contractor shall report to the Contracting Officer for the indefinite delivery contract and the Contracting Officer(s) for any affected order or, in the case of the Department of Defense, identify both the indefinite delivery contract and any affected orders in the report provided at https://dibnet.dod.mil.

(2) The Contractor shall report the following information pursuant to paragraph (d)(1) of this clause

(i) Within one business day from the date of such identification or notification: the contract number; the order number(s), if applicable; supplier name; supplier unique entity identifier (if known); supplier Commercial and Government Entity (CAGE) code (if known); brand; model number (original equipment manufacturer number, manufacturer part number, or wholesaler number); item description; and any readily available information about mitigation actions undertaken or recommended.

(ii) Within 10 business days of submitting the information in paragraph (d)(2)(i) of this clause: any further available information about mitigation actions undertaken or recommended. In addition, the Contractor shall describe the efforts it undertook to prevent use or submission of covered telecommunications equipment or services, and any additional efforts that will be incorporated to prevent future use or submission of covered telecommunications equipment or services.

(e) *Subcontracts.* The Contractor shall insert the substance of this clause, including this paragraph (e), in all subcontracts and other contractual instruments, including subcontracts for the acquisition of commercial items.

**(End of clause)**

**52.217-8 OPTION TO EXTEND SERVICES (NOV 1999)**

The Government may require continued performance of any services within the limits and at the rates specified in the contract. These rates may be adjusted only as a result of revisions to prevailing labor rates provided by the Secretary of Labor. The option provision may be exercised more than once, but the total extension of performance hereunder shall not exceed six (6) months. The CO may exercise the option by written notice to the Contractor within thirty (30) calendar days prior to contract expiration.

**(End of clause)**

**52.217-9 OPTION TO EXTEND THE TERM OF THE CONTRACT (MAR 2000)**

(a) The Government may extend the term of this contract by written notice to the Contractor within thirty (30) calendar days before the contract expires; provided that the Government gives the Contractor a preliminary written notice of its intent to extend at least sixty (60) calendar days before the contract expires. The preliminary notice does not commit the Government to an extension.

(b) If the Government exercises this option then the extended contract shall be considered to include this option clause.

(c) The total duration of this contract, including the exercise of any options under this clause, shall not exceed approximately one (1) years/8 months.

1. The purpose of this modification is to incorporate the following clause:

   52.223-99 Ensuring Adequate COVID-19 Safety Protocols for Federal Contractors (OCT 2021) (DEVIATION)

2. The full text of the incorporated clause is provided below:

   52.223-99 Ensuring Adequate COVID-19 Safety Protocols for Federal Contractors (OCT 2021) (DEVIATION)

   (a) *Definition*. As used in this clause -

   *United States or its outlying areas* means—

   (1) The fifty States;

   (2) The District of Columbia;

   (3) The commonwealths of Puerto Rico and the Northern Mariana Islands;

   (4) The territories of American Samoa, Guam, and the United States Virgin Islands; and

   (5) The minor outlying islands of Baker Island, Howland Island, Jarvis Island, Johnston Atoll, Kingman Reef, Midway Islands, Navassa Island, Palmyra Atoll, and Wake Atoll.

   (b) *Authority.* This clause implements Executive Order 14042, Ensuring Adequate COVID Safety Protocols for Federal Contractors, dated September 9, 2021 (published in the Federal Register on September 14, 2021, 86 FR 50985).

   (c) *Compliance.* The Contractor shall comply with all guidance, including guidance conveyed through Frequently Asked Questions, as amended during the performance of this contract, for contractor or subcontractor workplace locations published by the Safer Federal Workforce Task Force (Task Force Guidance) at https:/www.saferfederalworkforce.gov/contractors/

   (d) *Subcontracts*. The Contractor shall include the substance of this clause, including this paragraph (d), in subcontracts at any tier that exceed the simplified acquisition threshold, as defined in Federal Acquisition Regulation 2.101 on the date of subcontract award, and are for services, including construction, performed in whole or in part within the United States or its outlying areas.

   (End of clause)

3. All other terms and conditions remain unchanged.

**GSA OFFICE OF ADMINISTRATIVE SERVICES**
**OFFICE OF INTERNAL ACQUISITION**

June 30, 2021

MEMORANDUM FOR: Denelle Agosto
IS

FROM: Vivian Fields
Contracting Officer
Office of Internal Acquisition

SUBJECT: Designation of Contracting Officer's Representative (COR)
Contract Order No: GS-35F-0119Y/ 47HAA021F0119
Project Title: Secure Access Service Edge (SASE) Solution

In accordance with GSAM 542.2, you are hereby designated as the Contracting Officer's Representative (COR) for the subject order in addition to your present duties. The authority cannot be re-delegated to other persons and shall remain in effect until settlement of the order unless terminated by the Contracting Officer or revoked by your departure from your present position.

The Contracting Officer (CO) is the exclusive agent of the Government with authority to enter into, and administer contracts. Thus, the CO has the responsibility to see that all requirements of law and regulation are followed. However, as the CO's representative you are delegated the authority to monitor the technical effort being performed under the contract. As the COR, you are responsible for ensuring that the contractor's efforts comply with the technical and administrative features of the work required by the order. Your responsibilities include, but are not limited to, the following functions:

- Inspect and evaluate the work performed under the order in accordance with the contract terms, conditions, and specifications.
- Assist the contractor in interpreting technical requirements and in obtaining other technical assistance as may be necessary and appropriate by providing technical direction within the scope and limitations provided in the order.
- Document actions taken and decisions that you have made as the COR, and maintain adequate records to sufficiently describe the performance of your duties as COR during the life of this contract. At a minimum, the COR file should contain copies of the following:
    a. COR delegation and appointment memorandum and acknowledgement.
    b. Contract and any modifications.
    c. All contract correspondence.
    d. Records of COR inspections.
    e. Records of conversations with the contractor.

f. Invoices/vouchers.

- Ensure that Government furnished property, if any, is available when required, and report any accountable property to the appropriate property personnel.
- Secure and approve all resumes, schedules, reports and quality order/contract program (as required by the order).
- Prepare statements of work, independent government estimates and any other technical documentation necessary for modification requests under the contract/task order.
- Evaluate proposals for and participate in negotiation of changes, modifications and claims at the request of the CO.
- Secure all pre-work submissions as required by the order.
- Receive contractor's requests for progress and final payments. Promptly discuss any discrepancies **with** the contractor, prepare payment and supporting documentation, process receipts for invoices and promptly forward to GSA Accounts Payable / Finance for payment processing.
- Advise the Contracting Officer in writing if difficulties or situations arise which may disrupt or hinder performance.
- Forward a copy of all correspondence initiated to the contractor to the Contracting Officer.
- Perform final inspection and acceptance of all work required under the contract, including the review and approval of reports and assist the CO with contract closeout activities as requested.

The Contracting Officer's Representative (COR) is responsible for the credentials and access management duties and responsibilities (per the GSA Homeland Security Presidential Directive 12 (HSPD-12); and (2) GSA Order CIO P 2181.1 entitled, "GSA HSPD-12 Personal Identity Verification and Credentialing") that arise under this contract. In particular, the COR shall:

- Identify contractors that require a Background Investigation (BI), escort, and/or GSA Access Card;
- Assist contractors in completing the BI and/or process for the obtainment of a GSA Access Card;
- Ensure contractors complete applicable training (e.g. GSA Information Technology (IT) Security Training) upon contract award or new hire and annually thereafter;
- Coordinate with the Office of Mission Assurance (OMA) for the processing and/or issuance of the contractor's clearance and/or GSA Access Card, as required;
- Notify OMA when there are any changes to the building location and/or contractor's information (e.g., Point of Contact (POC), key personnel arrivals and/or departures, etc.), as required; and
- Ensure the following duties are completed when a contractor leaves a contract (i.e. for any reason or when the contract ends):
    - Notify OMA of the departure;
    - Request removal of IT access;
    - Retrieve all issued GSA Access Cards;
    - Retrieve all GSA-issued credentials, if applicable, from either the

contractor and/or their company; and
- Forward GSA Access Cards to the OMA for destruction.

The Contracting Officer's Representative must complete the interim and annual ratings, as applicable, of the order/contractor's performance via the Contractor Performance Assessment Reporting System (CPARS) module at http://www.cpars.gov. Performance issues should be documented promptly during task order performance instead of waiting until the end of the performance period when critical details may have been forgotten. All performance assessments must clearly and completely describe the order/contractor's performance in the narrative statement to justify the rating. At a minimum, the CPARS narrative statements should include:

- an explanation of how problems were resolved by the order/contractor and the extent to which solutions were effective;
- any explicit details that are unique to the circumstances of the contact, and
- objective and subjective statements and examples of the order/contractor's impact on improving or hindering government performance.

As the COR, you are not authorized to:

- Amend, modify or deviate from the order terms, conditions, requirements, specifications or details;
- Give direction to the Contractor or to the employees of the Contractor except as provided for in the contract.
- Authorize the purchase of equipment, except as required under the contract.
- Authorize the furnishing of Government property, except as required under the contract.
- Authorize subcontracting or the use of consultants.
- Approve shifts of funding between line items of the budget.
- Approve travel and relocation expense over and above that provided for in the contract.
- Authorize the use of overtime.
- Approve progress schedules;
- Issue stop work orders;
- Issue final decisions regarding contractor claims or issues under dispute; or
- Terminate the order for the convenience of the Government or for default.

Such actions can be taken only by the Contracting Officer. You may be held personally liable for unauthorized acts. In addition, you should not manage the contractor's effort, supervise or otherwise control the contractor's employees, or take any action or perform any function which would violate the provisions of the order.

FAR 1.604 requires the COR to maintain a file that contains a copy of the subject appointment memo and, if applicable, other documents describing the COR's duties and responsibilities. The file must also include documentation of actions taken in accordance with this COR appointment.

This appointment shall remain in effect for the entire order/contract period and for any extensions thereto, unless properly re-delegated or terminated by the Contracting Officer. If your appointment is revoked for any reason before completion of this contract, turn your records over to the successor COR or obtain disposition instructions from the CO. If you are

reassigned or separated from service, request termination and relief from your duties from the CO sufficiently in advance of your reassignment or separation to permit timely selection and appointment of a successor COR.

If you have or may have direct or indirect financial interests, which would place you in a position where there is a conflict between your private interests and the public interests of the United States, you shall immediately advise your supervisor and the CO of the conflict so that appropriate action may be taken. You shall avoid the appearance of such conflict to maintain public confidence in the Government's conduct of business with the private sector.

If you have any questions, please contact Vivian Fields, Contracting Officer at vivan.fields@gsa.gov, 202-501-1741.

_____ _____

Vivian Fields, Contracting Officer Date
Office of Internal Acquisition
Office of Administrative Services

## COR'S
## ACKNOWLEDGMENT OF DELEGATION

The undersigned hereby acknowledges receipt of one signed copy of the foregoing designation on the contract associated with Secure Access Service Edge (SASE) Solution. One original copy is returned herewith.

_____ _____

Denelle Agosto Date
(Signature)

## CONTRACTOR'S
## ACKNOWLEDGMENT OF DELEGATION

The undersigned hereby acknowledges receipt of one signed copy of the foregoing designation on the contract associated with Secure Access Service Edge (SASE) Solution. One original copy is returned herewith.

_____

Date

(Signature)

# RECEIVING REPORT

**IMPORTANT:**

* **This form must be received in the payment office within 5 workdays of acceptance.**
* **Acceptance must take place within 7 calendar days of delivery or completion of work unless a different inspection/ acceptance period is stated in the contract. Explain in block 8 if acceptance is longer than stated in the contract.**
* **Invoices received must be time stamped to indicate the date of receipt.**

## SECTION 1 - CONTRACT IDENTIFICATION

1. NAME OF CONTRACTOR

Carahsoft Technology Corp., 11493 Sunset Hills Rd Reston, VA 20190-5230 USA

| 2. PEGASYS DOCUMENT NUMBER | 3. CONTRACT/PURCHASE ORDER NO. |
|---|---|
| GK2021091700112 | 47HAA021F0119 - GD-47HAA021F0119 |

## SECTION 2 - DESCRIPTION OF GOODS AND/OR SERVICES

| 4A. ITEM NO. | 4B. DESCRIPTION *(For services, also give dates of service)* | 4C. QUANTITY |
|---|---|---|
| 0001 | Annual subscription to Federal Bundle, including Business Bundle + Cloud Firewall, DLP, Encrypted IPSec, Server & Guest WiFi, DPP, ICAP, ZAB, NSS mgmt, Pvt Certs, 8 Virtual Svc Edge for 10000 to 24999 users.Subscription, Per User. Zscaler, Inc - ZIA-FED-BUNDLE-10000 | (b) (4) [redacted] |
| 0002 | Annual subscription to access Zscaler's FedRAMP Moderate Cloud, 10000 to 24999 users, per user. Zscaler, Inc - ZIA-ZFED-MODERATE-10000 | |
| 0003 | Annual subscription to Zscaler Private Access Business Suite features for 10000 to 24999 users. Subscription, Per User. Zscaler, Inc - ZPA-BUS-10000 | |
| 0004 | Annual subscription to access Zscaler's FedRAMP Moderate Cloud, 10000 to 24999 users, per user. Zscaler, Inc - ZPA-ZFED-MODERATE-10000 | |
| 0005 | Annual subscription to Advanced Cloud Sandbox performing Advanced Behavioral Analysis for 100000+ users. Subscription, Per User. Zscaler, Inc - ZSEC-WEB-ABA-100000 | |

| | | |
|---|---|---|
| **5. MAXIMUM PAYMENT AMOUNT** | $1,986,257 | 20 |
| **6. LESS DEDUCTION(S) FOR NONPERFORMANCE, ETC.** ***(Explain in Item 8)*** | $0 | 00 |
| **7. MAXIMUM AMOUNT APPROVED FOR PAYMENT** ***(Item 5 less Item 6)*** | $1,986,257 | 20 |

8. REMARKS

## SECTION 3 - CERTIFICATION(S)

9. TYPE OF DELIVERY ***(Mark "X" in appropriate box)***

☐ A. FULL ☐ B. PARTIAL ☐ C. FINAL PARTIAL

**10. CERTIFICATION**

I CERTIFY THAT THE ABOVE GOODS AND/OR SERVICES HAVE BEEN RECEIVED ON *(Date)* 9/13/2021 AND ACCEPTED ON *(Date)* 9/14/2021

A. NAME AND TITLE ***(Type, print or stamp)***

Denelle Agosto - Program Support Specialist

| B. CORRESPONDENCE SYMBOL | C. TELEPHONE NUMBER |
|---|---|
| IS | 215-446-5717 |

| E. SIGNATURE | F. DATE SIGNED |
|---|---|
| | 9/20/2021 |

**11. SECOND CERTIFICATION** *(Optional)*

THIS IS TO CERTIFY THAT THE GOODS AND/OR SERVICES DESCRIBED HAVE BEEN ACCEPTED.

A. NAME AND TITLE ***(Type, print or stamp)***

| B. CORRESPONDENCE SYMBOL | C. TELEPHONE NUMBER |
|---|---|
| | |

| E. SIGNATURE | F. DATE SIGNED |
|---|---|
| | |

| ITEM NO. | DESCRIPTION (FOR SERVICES, ALSO GIVE DATES OF SERVICES) | QUANTITY |
|---|---|---|
| 0006 | Premium Support for Cloud Sandbox-10000 1 YR for 10000 to 24999 users. Subscription, Per User. Zscaler, Inc - ZCES-SUP-PREM-ZSEC-WEBABA-10000 | (b) (4) [redacted] |
| 0007 | Premium Support for Zscaler's FedRAMP Moderate Cloud, 10000 to 24999 users, per user. Zscaler, Inc - ZCES-SUP-PREM-ZPA-ZFEDMODERATE-10000 | |
| 0008 | Premium Support for Business Suite-10000 1 YR for 10000 to 24999 users. Subscription, Per User. Zscaler, Inc - ZCES-SUP-PREM-ZPA-BUS-10000 | |
| 0009 | Premium Support for Zscaler's FedRAMP Moderate Cloud, 10000 to 24999 users, per user. Zscaler, Inc - ZCES-SUP-PREM-ZIA-ZFEDMODERATE-10000 | |
| 0010 | Premium Support for ZIA Federal Bundle-10000 1 YR for 10000 to 24999 users. Subscription, Per User. Zscaler, Inc - ZCES-SUP-PREM-ZIA-FEDBUNDLE-10000 | |
| 0011 | Custom Services (Hourly Rate) - 8 hour/day, 3 Day Minimum, used in 3 day blocks. SOW Required (US Citizen Required) Zscaler, Inc - ZCES-PRO-SVC-CUST-FED | |

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**Attachment A**

**GSA OFFICE OF ADMINISTRATIVE SERVICES (OAS)**
**OFFICE OF INTERNAL ACQUISITION DIVISION (OIA)**
**Award Decision Memorandum**
**Contract/Order Number: GS-35F-0119Y/47HAA021F0119**

| I. BACKGROUND AND INTRODUCTION | |
|---|---|
| **Title of Requirement** | **Secure Access Service Edge (SASE) Solution** |
| **Requiring Office** | **GSA IT Security Operations Division** |
| **Requisition Number** | **GQIS-21-0017** |
| **Pegasys Document Number** | **GD47HAA021F0119** |
| **Solicitation Number** | **47HAA021Q0110** |
| **Contract/Order Number** | **GS-35F-0119Y/47HAA021F0119** |
| **Contract Type** | **FFP** |
| **NAICS Code** | **511210 -- Software Publishers** |
| **Product Service Code** | **DJ10 -- IT AND TELECOM - SECURITY AND COMPLIANCE AS A SERVICE** |
| **Contractor Name** | **Carahsoft Technology Corp.** |
| **Contractor Address** | **11493 Sunset Hills Rd Reston, VA 20190-5230** |
| **Contractor DUNS Number** | **088365767** |
| **Contractor POC Name** | (b) (6) [redacted] |
| **Contractor POC Email/Phone** | (b) (6) [redacted] **@carahsoft.com / (703) 889-9868** |
| **Base Period of Performance** | **08/30/2021 - 08/29/2022** |

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| | |
|---|---|
| **Number of Option Periods** | **0** |
| **Government Estimate** | **$1,986,258.00** |
| **Total Estimated Cost or Price** | **$1,986,258.00** |
| **Place of Performance** | **1800F St. NW<br>Washington, DC 20405** |
| **COR Name** | **Denelle Agosto** |
| **COR Email/Phone** | **Office Phone: 215.446.5717<br>Email: denelle.agosto@gsa.gov** |
| **Contracting Officer Name** | **Vivian M. Fields** |
| **Contracting Officer Email/Phone** | **Office Phone: 202-501-1741<br>Email: vivian.fields@gsa.gov** |
| **Contract Specialist Name** | **Eric Langett** |
| **Contract Specialist Email/Phone** | **Office Phone: 202-664-7263<br>Email: eric.langett@gsa.gov** |

## II. PURPOSE OF THIS NEGOTIATION

A task/delivery order against GSA Schedule GS-35F-0119Y will be issued to fulfill GSA IT Security Operations Division's requirement for Secure Access Service Edge (SASE). A solicitation was issued via eBuy on 6/9/21 for the requirement with 1 response.

The Government intends to award without discussions. This memorandum will serve as documentation of the award decision.

## III. RATIONALE FOR CHOICE OF INSTRUMENT

GSA Schedule: After thorough market research, it was determined that the GSA Schedule GS-35F-0119Y offered solutions which met with the requirements for the Secure Access Service Edge (SASE).

For this action GSA will award a Firm-Fixed Price (FFP) task order that is most advantageous for the Government.

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FFP Example: The FFP contract is the most advantageous for the Government because it places full risk and responsibility on the vendor.

## IV. CONTRACT/TO BACKGROUND

The Office of the Chief Information Security Officer (OCISO) wishes to purchase a Secure Access Service Edge (SASE) solution to support its software-defined security strategy. The key objective is to migrate outbound internet connectivity from hardware-based firewalls to a SaaS managed perimeter security stack. SASE for outbound internet access would relieve the burden of hardware and software upgrades for the agency's internet gateway security stack.

The proposed contract type is a Firm Fixed Price task order. The total estimated value of this contract is $1,986,257.20. This task order will have a base period and no option periods.

## V. MILESTONE SCHEDULE

| # | Description of Task/Assignment | Actual Completion Date |
|---|---|---|
| | **ACQUISITION PLANNING** | |
| 1 | **Procurement Request of Documents Accepted** | 05/12/2021 |
| 2 | **Package Completion** | 05/27/2021 |
| 3 | **Acquisition Plan Review** | 05/25/2021 |
| 4 | **Acquistion Plan Complete** | 05/25/2021 |
| | **SOLICITATION** | |
| 1 | **Issue Solicitation** | 6/9/2021 |
| 2 | **Vendor Questions Due** | 6/16/2021 |
| 3 | **Q&As issued** | 6/16/2021 |

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| | | |
|---|---|---|
| 4 | **Solicitation Closes** | 6/28/2021 |
| | **EVALUATION** | |
| 1 | **Technical Evaluation Review** | 6/25/2021 |
| 2 | **Technical Evaluation Review Complete** | 6/29/2021 |
| | **AWARD** | |
| *1* | **Award Preparation (All award documentation)** | 6/29/2021 |
| *2* | **Issue Award** | 6/30/2021 |

## VI. DISCUSSION

### A. Overview of the Procurement Process

A comprehensive acquisition plan was completed on 5/27/21, detailing the acquisition strategy and goals to meet the Government's need. A solicitation was posted via GSA eBuy, www.ebuy.gsa.gov to all contractors under GSA IT Multiple Award Schedule (MAS) NAICS CODE: 511210 - Software Publishers.

The solicitation was amended a total of [1] times. The issues addressed by each amendment are listed below:

| Amendment No | Date Issued | Content |
|---|---|---|
| 1 | 06/22/2021 | Extended RFQ date. |

On 6/16/21, the question and answer period was officially completed. Quotations were received on 6/15/21.

A total of 1 quotation was received, from the following vendors:

1. Carahsoft

### Summary of Key Documents

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**1. Vendor Quotations:**

| Vendor | Date of Receipt |
|---|---|
| **Carahsoft** | **6/25/21** |

**2. Document**

**All required documentation for this award has been uploaded to the required tab of the electronic contract file in accordance with OIA's New Award Contract File checklist.**

| Title | File in Sections |
|---|---|
| PR Package | (Tab 1) |

## VII. COMPETITIVE QUOTATION ANALYSIS (EVALUATION OF VENDORS)

| Vendor | Total Price | % Difference of IGCE |
|---|---|---|
| Carahsoft | $1,986,257.20 | 0.1% |
| IGCE | $1,986,258.00 | 0% |

Carahsoft offered a lower price from the IGCE and was determined to be technically acceptable. Carahsoft's quote is $.80 lower than the IGCE amount. Therefore, the quote is deemed fair and reasonable.

## VIII. COMPLIANCES

This procurement was not set-aside for any socio-economic category. The Request for Quotation was formulated utilizing FAR 8.405 procedures. The evaluated vendor was a large business.

A. **SAM Exclusions:** Carahsoft is not listed SAM as an excluded party (see FAR 9.405-1). Carahsoft's SAM exclusions were initially checked on 6/30/21 and a copy of the SAM findings are available in Tab 17 of the ECF. Carahsoft's SAM registration is currently active through 6/14/2022. A final check of the contractor's

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SAM exclusions will be conducted immediately prior to award and a copy will be placed in the contract file Tab 44.

B. **CORE Data**: Carahsoft's SAM Core Data was reviewed on 6/30/21 and findings are available in Tab 17 of the ECF.
C. **Representations and Certifications:** Carahsoft's SAM representations and certifications were checked on 6/30/21 and a copy of the SAM representations and certifications are available in Tab 17 of the ECF.
    a. The vendor did represents under FAR 52.204-24, Representation Regarding Certain Telecommunications and Video Surveillance Services or Equipment, in their SAM profile that they provide covered telecommunication or video surveillance products from prohibited sources to the Government and do not use such products or services within their operations.
    b. The Contracting Officer has reviewed and verified that clause at FAR 52.204-25, Prohibition on Contracting for Certain Telecommunications and Video Surveillance Services or Equipment, is already incorporated in the solicitation.
D. **Past Performance:** Carahsoft's past performance evaluations on other contract actions in PPIRS and FAPIIS have been considered and are acceptable for the purposes of awarding the task/delivery order/contract.
    a. PPIRS reports for three awards were reviewed on 6/30/21 with the following ratings:
        i. HHSP233201600011B 75F40120F19155, Satisfactory, 01/13/2021-01/30/2021
        ii. HHSP233201600011B 75F40120F19158, Satisfactory, 09/30/2020-03/29/2021
        iii. NNG15SC27B 15F06720F0002173, Satisfactory, 09/06/2020-01/04/2021
    b. FAPIIS was reviewed on 6/30/21 with no negative results.
E. **Congressional Notification:** N/A
F. **Size Representation:** Review of Carahsoft's System for Award Management (SAM) profile at SAM.gov confirms that Vendor B is an other than small business under the primary NAICS code for this procurement.

## IX. OTHER CONSIDERATIONS

There are no special considerations to be made in this procurement.

## X. AWARD RECOMMENDATION

The Government has determined in accordance with the requirements as stated in

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the solicitation and the specification Vendor Carahsoft offers the best value to the Government.

The price / cost proposal submitted by Vendor Carahsoft is fair, reasonable, and realistic in accordance with the price analysis narrative documented in Section II.C of this memorandum. Considering price and technical merit, Carahsoft's quotation represents the best value to the Government, and I recommend that a task/delivery order be awarded to Carahsoft.

## XI. SIGNATURES

The following signatures represent agreement with the above pre-negotiation objectives and commencement of negotiations:

Recommended / Prepared by:

DocuSigned by:
Eric Langett
80D445133411499... Date: 6/30/2021
Eric Langett
Contract Specialist, OIA, H1AA

Reviewed and Approved By:

DocuSigned by:
Vivian Fields
23333FD0EE4346E... Date: 6/30/2021
Vivian Fields
Contracting Officer, OIA, H1AA

Reviewed and Approved by:

_____ Date: _____
Sharmel Lane
Division Director

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DocuSign

## Certificate Of Completion

Envelope Id: D5AF66D3D7494CE7A42A64A9841FBD14 | Status: Completed

Subject: Please DocuSign: Secure Access Service Edge (SASE) Solution Award Decision Memorandum.docx

Source Envelope:

| | | |
|---|---|---|
| Document Pages: 8 | Signatures: 2 | Envelope Originator: |
| Certificate Pages: 2 | Initials: 0 | Eric Langett |
| AutoNav: Enabled | | 1800F F St NW |
| EnvelopeId Stamping: Enabled | | Washington DC, DC 20405 |
| Time Zone: (UTC) Dublin, Edinburgh, Lisbon, London | | eric.langett@gsa.gov |
| | | IP Address: 159.142.31.93 |

## Record Tracking

| | | |
|---|---|---|
| Status: Original | Holder: Eric Langett | Location: DocuSign |
| 6/30/2021 7:06:08 PM | eric.langett@gsa.gov | |
| Security Appliance Status: Connected | Pool: FedRamp | |
| Storage Appliance Status: Connected | Pool: US General Services Administration | Location: DocuSign |

| Signer Events | Signature | Timestamp |
|---|---|---|
| Eric Langett<br>eric.langett@gsa.gov<br>US General Services Administration<br>Security Level: Email, Account Authentication (None) | DocuSigned by:<br>Eric Langett<br>80D445133411499...<br><br>Signature Adoption: Pre-selected Style<br>Using IP Address: 159.142.31.93 | Sent: 6/30/2021 7:06:55 PM<br>Viewed: 6/30/2021 7:07:02 PM<br>Signed: 6/30/2021 7:07:10 PM |

**Electronic Record and Signature Disclosure:**
Not Offered via DocuSign

| | | |
|---|---|---|
| Vivian Fields<br>vivian.fields@gsa.gov<br>US General Services Administration<br>Security Level: Email, Account Authentication (None) | DocuSigned by:<br>Vivian Fields<br>23333FD0EE4346E...<br><br>Signature Adoption: Pre-selected Style<br>Using IP Address: 159.142.31.92 | Sent: 6/30/2021 7:07:12 PM<br>Viewed: 6/30/2021 7:07:56 PM<br>Signed: 6/30/2021 7:08:10 PM |

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Not Offered via DocuSign

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|---|---|---|

| Editor Delivery Events | Status | Timestamp |
|---|---|---|

| Agent Delivery Events | Status | Timestamp |
|---|---|---|

| Intermediary Delivery Events | Status | Timestamp |
|---|---|---|

| Certified Delivery Events | Status | Timestamp |
|---|---|---|

| Carbon Copy Events | Status | Timestamp |
|---|---|---|

| Witness Events | Signature | Timestamp |
|---|---|---|

| Notary Events | Signature | Timestamp |
|---|---|---|

| Envelope Summary Events | Status | Timestamps |
|---|---|---|
| Envelope Sent | Hashed/Encrypted | 6/30/2021 7:06:55 PM |

| Envelope Summary Events | Status | Timestamps |
| --- | --- | --- |
| Certified Delivered | Security Checked | 6/30/2021 7:07:56 PM |
| Signing Complete | Security Checked | 6/30/2021 7:08:10 PM |
| Completed | Security Checked | 6/30/2021 7:08:10 PM |

| Payment Events | Status | Timestamps |
| --- | --- | --- |