SOLICITATION/CONTRACT/ORDER FOR COMMERCIAL ITEMS
OFFEROR TO COMPLETE BLOCKS 12, 17, 23, 24, & 30

1. REQUISITION NUMBER GQIS-21-0017				PAGE 1 OF 25
2. CONTRACT NO. GS-35F-0119Y	3. AWARD/EFFECTIVE DATE 8/30/2021	4. ORDER NUMBER 47HAA021F0119	5. SOLICITATION NUMBER 47HAA021Q0110	6. SOLICITATION ISSUE DATE 6/9/2021
7. FOR SOLICITATION INFORMATION CALL:	a. NAME Eric Langett		b. TELEPHONE NUMBER *(No collect calls)* 202-664-7263	8. OFFER DUE DATE/ LOCAL TIME 06/25/2021 12:00 PM ET

9. ISSUED BY CODE H1AA

OAS, Office of Internal Acquisition, Acquisition Operations Division
1800 F ST NW., 7th Floor
Washington, DC 20405 USA

10. THIS ACQUISITION IS [X] UNRESTRICTED OR [ ] SET ASIDE: % FOR:

[ ] SMALL BUSINESS
[ ] HUBZONE SMALL BUSINESS
[ ] SERVICE-DISABLED VETERAN-OWNED SMALL BUSINESS
[ ] WOMEN-OWNED SMALL BUSINESS (WOSB) ELIGIBLE UNDER THE WOMEN-OWNED SMALL BUSINESS PROGRAM
[ ] EDWOSB
[ ] 8 (A)

NAICS: 511210
SIZE STANDARD: $41.5M

11. DELIVERY FOR FOB DESTINATION UNLESS BLOCK IS MARKED
[ ] SEE SCHEDULE

12. DISCOUNT TERMS
NET30

[ ] 13a. THIS CONTRACT IS A RATED ORDER UNDER DPAS (15 CFR 700)

13b. RATING

14. METHOD OF SOLICITATION
[X] RFQ [ ] IFB [ ] RFP

15. DELIVER TO CODE ISO
GSA IT, Security Operations Division
1800 F ST NW
Washington, DC 20405 USA

16. ADMINISTERED BY CODE H1AA
OAS, Office of Internal Acquisition, Acquisition Operations Division
1800 F ST NW., 7th Floor
Washington, DC 20405 USA

17a. CONTRACTOR/ OFFEROR CODE (b) (4) FACILITY CODE
Carahsoft Technology Corp.
11493 Sunset Hills Rd
Reston, VA 20190-5230
USA
CAGE Code: (b) (4)
TELEPHONE NO.

18a. PAYMENT WILL BE MADE BY CODE KCAP
USDA-OCFO
Financial Information & Operations Division
Kansas City, MO 64141

[ ] 17b. CHECK IF REMITTANCE IS DIFFERENT AND PUT SUCH ADDRESS IN OFFER

18b. SUBMIT INVOICES TO ADDRESS SHOWN IN BLOCK 18a UNLESS BLOCK BELOW IS CHECKED [ ] SEE ADDENDUM

19. ITEM NO.	20. SCHEDULE OF SUPPLIES/SERVICES	21. QUANTITY	22. UNIT	23. UNIT PRICE	24. AMOUNT
	This Task Order is an award for "Secure Access Service Edge (SASE) Solution" with a Period of Performance of 08/30/2021 - 08/29/2022. This task order obligates $1,986,257.20 and is now fully funded. The Contractor's quote (28708537) dated 6/23/21 is fully incorporated in this order. Invoice instructions are outlined in Section 12.0 of the SOW. Please reference PDN/PO # GD47HAA021F0119 on all invoices.				

25. ACCOUNTING AND APPROPRIATION DATA
Please see attached

26. TOTAL AWARD AMOUNT *(For Govt. Use Only)*
$1,986,257.20

[X] 27a. SOLICITATION INCORPORATES BY REFERENCE FAR 52.212-1, 52.212-4. FAR 52.212-3 AND 52.212-5 ARE ATTACHED. ADDENDA [ ] ARE [X] ARE NOT ATTACHED

[X] 27b. CONTRACT/PURCHASE ORDER INCORPORATES BY REFERENCE FAR 52.212-4. FAR 52.212-5 IS ATTACHED. ADDENDA [ ] ARE [X] ARE NOT ATTACHED

[X] 28. CONTRACTOR IS REQUIRED TO SIGN THIS DOCUMENT AND RETURN 1 COPIES TO ISSUING OFFICE. CONTRACTOR AGREES TO FURNISH AND DELIVER ALL ITEMS SET FORTH OR OTHERWISE IDENTIFIED ABOVE AND ON ANY ADDITIONAL SHEETS SUBJECT TO THE TERMS AND CONDITIONS SPECIFIED

[X] 29. AWARD OF CONTRACT: REF. 28708537 OFFER DATED 6/23/2021. YOUR OFFER ON SOLICITATION (BLOCK 5), INCLUDING ANY ADDITIONS OR CHANGES WHICH ARE SET FORTH HEREIN, IS ACCEPTED AS TO ITEMS:

30a. SIGNATURE OF OFFEROR/CONTRACTOR
(b) (6)

30b. NAME AND TITLE OF SIGNER (Type or print)
David Niedfeldt
Senior Account Manager

30c. DATE SIGNED
6/30/2021

31a. UNITED STATES OF AMERICA *(SIGNATURE OF CONTRACTING OFFICER)*
(b) (6)

Vivian Fields

AUTHORIZED FOR LOCAL REPRODUCTION
PREVIOUS EDITION IS NOT USABLE

STANDARD FORM 1449 (REV. 2/2012)
Prescribed by GSA - FAR (48 CFR) 53.212

19. ITEM NO.	20. SCHEDULE OF SUPPLIES/SERVICES	21. QUANTITY	22. UNIT	23. UNIT PRICE	24. AMOUNT

32a. QUANTITY IN COLUMN 21 HAS BEEN

☐ RECEIVED ☐ INSPECTED ☐ ACCEPTED, AND CONFORMS TO THE CONTRACT, EXCEPT AS NOTED: _____

32b. SIGNATURE OF AUTHORIZED GOVERNMENT REPRESENTATIVE	32c. DATE	32d. PRINTED NAME AND TITLE OF AUTHORIZED GOVERNMENT REPRESENTATIVE

32e. MAILING ADDRESS OF AUTHORIZED GOVERNMENT REPRESENTATIVE	32f. TELPHONE NUMBER OF AUTHORZED GOVERNMENT REPRESENTATIVE
	32g. E-MAIL OF AUTHORIZED GOVERNMENT REPRESENTATIVE

33. SHIP NUMBER	34. VOUCHER NUMBER	35. AMOUNT VERIFIED CORRECT FOR	36. PAYMENT	37. CHECK NUMBER
☐ PARTIAL ☐ FINAL			☐ COMPLETE ☐ PARTIAL ☐ FINAL	

38. S/R ACCOUNT NO.	39. S/R VOUCHER NUMBER	40. PAID BY

41a. I CERTIFY THIS ACCOUNT IS CORRECT AND PROPER FOR PAYMENT		42a. RECEIVED BY *(Print)*	
41b. SIGNATURE AND TITLE OF CERTIFYING OFFICER	41c. DATE	42b. RECEIVED AT *(Location)*	
		42c. DATE REC'D *(YY/MM/DD)*	42d. TOTAL CONTAINERS

SF1449 List of Accounting Strings

Accounting String	Amount Obligated
GD-47HAA021F0119.2021.262X.00.S00I1000.CSD1.CSO40.H02.I01901.....	$117,018.00
GD-47HAA021F0119.2021.262X.00.S00I1000.CSD1.CSO40.M55.I01900.....	$1,713,547.20
GD-47HAA021F0119.2021.105X.00.S00I0321.CD20.CDH41.M55.Y20COVID.....	$155,692.00

ITEM NO. (a)	SUPPLIES OR SERVICES (b)	QUANTITY ORDERED (c)	UNIT (d)	UNIT PRICE (e)	AMOUNT (f)
0001	MFG PN: ZIA-FED-BUNDLE- 10000 Annual subscription to Federal Bundle, including Business Bundle + Cloud Firewall, DLP, Encrypted IPSec, Server & Guest WiFi, DPP, ICAP, ZAB, NSS mgmt, Pvt Certs, 8 Virtual Svc Edge for 10000 to 24999 users. Subscription, Per User. Zscaler, Inc - ZIA-FED-BUNDLE-10000 Deliverable PSC: DJ10 -- IT AND TELECOM - SECURITY AND COMPLIANCE AS A SERVICE Contract Type: Firm Fixed Price GD-47HAA021F0119.2021.262X.00.S00I1000.CSD1.CSO40.H02.I01901.. ..... Obligated: (b) (4) GD-47HAA021F0119.2021.262X.00.S00I1000.CSD1.CSO40.M55.I01900.. ..... Obligated: (b) (4) GD-47HAA021F0119.2021.105X.00.S00I0321.CD20.CDH41.M55. Y20COVID..... Obligated: (b) (4) PoP: 08/30/2021 - 08/29/2022 Place of Performance: GSA IT, Office of the Chief Info Security Officer 1800 F ST NW Washington, DC 20405 USA	(b) (4)	EA	(b) (4)	(b) (4)
0002	MFG PN: ZIA-ZFEDMODERATE-10000 Annual subscription to access Zscaler's FedRAMP Moderate Cloud, 10000 to 24999 users, per user. Zscaler, Inc - ZIA-ZFED-MODERATE-10000 Deliverable PSC: DJ10 -- IT AND TELECOM - SECURITY AND COMPLIANCE AS A SERVICE Contract Type: Firm Fixed Price GD-47HAA021F0119.2021.262X.00.S00I1000.CSD1.CSO40.M55.I01900.. ..... Obligated: (b) (4) PoP: 08/30/2021 - 08/29/2022 Place of Performance: GSA IT, Office of the Chief Info Security Officer 1800 F ST NW Washington, DC 20405 USA	(b) (4)	EA	(b) (4)	(b) (4)
0003	MFG PN: ZPA-BUS-10000 Annual subscription to Zscaler Private Access Business Suite	(b) (4)	EA	(b) (4)	(b) (4)

ITEM NO. (a)	SUPPLIES OR SERVICES (b)	QUANTITY ORDERED (c)	UNIT (d)	UNIT PRICE (e)	AMOUNT (f)
	features for 10000 to 24999 users. Subscription, Per User. Zscaler, Inc - ZPA-BUS-10000 Deliverable PSC: DJ10 -- IT AND TELECOM - SECURITY AND COMPLIANCE AS A SERVICE Contract Type: Firm Fixed Price GD-47HAA021F0119.2021.262X.00.S00I1000.CSD1.CSO40.M55.I01900.. ..... Obligated (b) (4) PoP: 08/30/2021 - 08/29/2022 Place of Performance: GSA IT, Office of the Chief Info Security Officer 1800 F ST NW Washington, DC 20405 USA				
0004	MFG PN: ZPA-ZFEDMODERATE-10000 Annual subscription to access Zscaler's FedRAMP Moderate Cloud, 10000 to 24999 users, per user. Zscaler, Inc - ZPA-ZFED-MODERATE-10000 Deliverable PSC: DJ10 -- IT AND TELECOM - SECURITY AND COMPLIANCE AS A SERVICE Contract Type: Firm Fixed Price GD-47HAA021F0119.2021.262X.00.S00I1000.CSD1.CSO40.M55.I01900.. ..... Obligated (b) (4) PoP: 08/30/2021 - 08/29/2022 Place of Performance: GSA IT, Office of the Chief Info Security Officer 1800 F ST NW Washington, DC 20405 USA	(b) (4)	EA	(b) (4)	(b) (4)
0005	MFG PN: ZSEC-WEB-ABA-100000 Annual subscription to Advanced Cloud Sandbox performing Advanced Behavioral Analysis for 100000+ users. Subscription, Per User. Zscaler, Inc - ZSEC-WEB-ABA-100000 Deliverable PSC: DJ10 -- IT AND TELECOM - SECURITY AND COMPLIANCE AS A SERVICE Contract Type: Firm Fixed Price GD-47HAA021F0119.2021.262X.00.S00I1000.CSD1.CSO40.M55.I01900.. ..... Obligated: (b) (4) PoP: 08/30/2021 - 08/29/2022 Place of Performance: GSA IT, Office of the Chief Info	(b) (4)	EA	(b) (4)	(b) (4)

ITEM NO. (a)	SUPPLIES OR SERVICES (b)	QUANTITY ORDERED (c)	UNIT (d)	UNIT PRICE (e)	AMOUNT (f)
	Security Officer 1800 F ST NW Washington, DC 20405 USA				
0006	MFG PN: ZCES-SUP-PREMZSEC- WEB-ABA-10000 Premium Support for Cloud Sandbox-10000 1 YR for 10000 to 24999 users. Subscription, Per User. Zscaler, Inc - ZCES-SUP-PREM-ZSEC-WEBABA-10000 Deliverable PSC: DJ10 -- IT AND TELECOM - SECURITY AND COMPLIANCE AS A SERVICE Contract Type: Firm Fixed Price GD-47HAA021F0119.2021.262X.00.S00I1000.CSD1.CSO40.M55.I01900.. ..... Obligated: (b) (4) PoP: 08/30/2021 - 08/29/2022 Place of Performance: GSA IT, Office of the Chief Info Security Officer 1800 F ST NW Washington, DC 20405 USA	(b) (4)	EA	(b) (4)	(b) (4)
0007	MFG PN: ZCES-SUP-PREMZPA- ZFEDMODERATE-10000 Premium Support for Zscaler's FedRAMP Moderate Cloud, 10000 to 24999 users, per user. Zscaler, Inc - ZCES-SUP-PREM-ZPA-ZFEDMODERATE-10000 Deliverable PSC: DJ10 -- IT AND TELECOM - SECURITY AND COMPLIANCE AS A SERVICE Contract Type: Firm Fixed Price GD-47HAA021F0119.2021.262X.00.S00I1000.CSD1.CSO40.M55.I01900.. ..... Obligated (b) (4) PoP: 08/30/2021 - 08/29/2022 Place of Performance: GSA IT, Office of the Chief Info Security Officer 1800 F ST NW Washington, DC 20405 USA	(b) (4)	EA	(b) (4)	(b) (4)
0008	MFG PN: ZCES-SUP-PREMZPA-BUS-10000 Premium Support for Business Suite-10000 1 YR for 10000 to 24999 users. Subscription, Per User. Zscaler, Inc - ZCES-SUP-PREM-ZPA-BUS-10000 Deliverable PSC: DJ10 -- IT AND TELECOM - SECURITY AND COMPLIANCE AS A SERVICE Contract Type: Firm Fixed Price GD-47HAA021F0119.2021.262X.00.S00I1000.CSD1.CSO40.M55.I01900..	(b) (4)	EA	(b) (4)	(b) (4)

ITEM NO. (a)	SUPPLIES OR SERVICES (b)	QUANTITY ORDERED (c)	UNIT (d)	UNIT PRICE (e)	AMOUNT (f)
	Obligated: (b) (4) PoP: 08/30/2021 - 08/29/2022 Place of Performance: GSA IT, Office of the Chief Info Security Officer 1800 F ST NW Washington, DC 20405 USA				
0009	MFG PN: ZCES-SUP-PREM-ZIAZFED-MODERATE-10000 Premium Support for Zscaler's FedRAMP Moderate Cloud, 10000 to 24999 users, per user. Zscaler, Inc - ZCES-SUP-PREM-ZIA-ZFEDMODERATE-10000 Deliverable PSC: DJ10 -- IT AND TELECOM - SECURITY AND COMPLIANCE AS A SERVICE Contract Type: Firm Fixed Price GD-47HAA021F0119.2021.262X.00.S00I1000.CSD1.CSO40.M55.I01900.. ..... Obligated: (b) (4) PoP: 08/30/2021 - 08/29/2022 Place of Performance: GSA IT, Office of the Chief Info Security Officer 1800 F ST NW Washington, DC 20405 USA	(b) (4)	EA	(b) (4)	(b) (4)
0010	MFG PN: ZCES-SUP-PREM-ZIAFED-BUNDLE-10000 Premium Support for ZIA Federal Bundle-10000 1 YR for 10000 to 24999 users. Subscription, Per User. Zscaler, Inc - ZCES-SUP-PREM-ZIA-FEDBUNDLE-10000 Deliverable PSC: DJ10 -- IT AND TELECOM - SECURITY AND COMPLIANCE AS A SERVICE Contract Type: Firm Fixed Price GD-47HAA021F0119.2021.262X.00.S00I1000.CSD1.CSO40.M55.I01900.. ..... Obligated (b) (4) PoP: 08/30/2021 - 08/29/2022 Place of Performance: GSA IT, Office of the Chief Info Security Officer 1800 F ST NW Washington, DC 20405 USA	(b) (4)	EA	(b) (4)	(b) (4)
0011	MFG PN: ZCES-PRO-SVCCUST-FED Custom Services (Hourly Rate) - 8 hour/day, 3 Day Minimum, used in 3 day blocks. SOW Required (US Citizen Required) Zscaler, Inc - ZCES-PRO-SVC-CUST-FED Deliverable PSC: DJ10 -- IT AND TELECOM - SECURITY AND COMPLIANCE AS A	(b) (4)	EA	(b) (4)	(b) (4)

ITEM NO. (a)	SUPPLIES OR SERVICES (b)	QUANTITY ORDERED (c)	UNIT (d)	UNIT PRICE (e)	AMOUNT (f)
	SERVICE Contract Type: Firm Fixed Price GD-47HAA021F0119.2021.262X.00.S00I1000.CSD1.CSO40.M55.I01900.. ..... Obligated: (b) (4) PoP: 08/30/2021 - 08/29/2022 Place of Performance: GSA IT, Office of the Chief Info Security Officer 1800 F ST NW Washington, DC 20405 USA				

1.0 Background

In 2019, General Services Administration (GSA) Information Technology, Security Operations Division developed a strategy to advance GSA's security by implementing more flexible and automated solutions. The strategy uses software-driven security solutions, Software Defined Networking (SDN) including SD-WAN, SaaS, and cloud service providers to deliver efficiency, quality, scalability, and a better user experience.

The COVID 19 pandemic also placed an increased demand on GSA IT to support a distributed workforce. GSA IT supports staff from coast-to-coast within the Continental U.S. and in select overseas locations. The accelerated shift to remote work during the pandemic has fundamentally changed the way IT offices need to support business operations. As more staff become remote, GSA IT must assess opportunities to enhance the user and customer experience (UX/CX), while also increasing its security posture and optimizing the management of network infrastructure.

To improve service delivery, GSA IT is centralizing the management of networking and security services using software. This transition will enable moving from static and hardware-based design. With the new software-defined strategy, GSA can eliminate user-access VPN and eventually potentially VDI, reducing the size and complexity of the GSA's network. With software-defined solutions, GSA can also reduce the size of its hardware footprint and the architectures that support user access. This includes migration of security enforcement points for GSA's internet gateway to the cloud, made possible through compliance with DHS CISA's TIC 3.0 solution.

The Trusted Internet Connections (TIC) initiative, since its establishment in 2007, has moved the government from a period of uncontrolled and unmonitored internet connections to a controlled state, reducing the gov's attack surface. In accordance with the Office of Management and Budget (OMB) Memorandum (M) 19-26: Update to the TIC Initiative, TIC 3.0 expands on the original initiative to drive security standards and leverage advances in technology to secure a wide spectrum of agency network architectures. This new version of TIC is highly iterative, which means the guidance will better reflect modern processes and technological innovations compared to previous iterations of the program. TIC 3.0 recognizes shifts in modern cybersecurity and pushes agencies toward adoption, while recognizing their challenges and constraints in modernizing IT infrastructure.

Given these considerations, the Office of the Chief Information Officer (IS) and the Office of Digital Infrastructure Technologies (IDT) conducted analyses of competitor technologies to assess which technology:

- Best meets GSA IT security and networking requirements
- Helps move GSA IT toward a Zero Trust model
- Provides GSA employees and customers with a better and more flexible work experience
- Provides a better solution at a lower cost.

2.0 Deliverable(s)

The Office of the Chief Information Security Officer (OCISO) wishes to purchase a Secure Access Service Edge (SASE) solution to support its software-defined security strategy. The key objective is to migrate outbound internet connectivity from hardware-based firewalls to a SaaS-managed perimeter security stack. SASE for outbound internet access would relieve the burden of hardware and software upgrades for the agency's internet gateway security stack.

The Office of the Chief Information Security Officer (OCISO) wishes to purchase a Secure Access Service Edge (SASE) solution as described in the table below.

Item	Part Number	Manufacturer	Product Description	QTY
1	ZIA-FED-BUNDLE	Zscaler	ZIA Federal Bundle Zscaler, Inc - ZIA-FED-BUNDLE Start Date: 08/30/2021 End Date: 08/29/2022	17000
2	ZCES-SUP-PREM	Zscaler	Premium Support Services per year (No Onsite Support Included) (Automatically upgrade to Premium Plus Service, if support spend is greater than $30,000/yr) Zscaler, Inc - ZCES-SUP-PREM Start Date: 08/30/2021 End Date: 08/29/2022	1
3	ZIA-ZFED-MODERATE	Zscaler	ZIA FedRAMP Moderate Platform Zscaler, Inc - ZIAZFED- MODERATE Start Date: 08/30/2021 End Date: 08/29/2022	17000
4	ZPA-BUS	Zscaler	ZPA Business Suite : Annual subscription to Zscaler Private Access Business Suite - Subscription, Per User.	17000

			50 user minimum purchase Zscaler, Inc - ZPA-BUS Start Date: 08/30/2021 End Date: 08/29/2022	
5	ZPA-ZFED-MODERATE	Zscaler	ZPA FedRAMP Moderate Platform Zscaler, Inc - ZPAZFED-MODERATE Start Date: 08/30/2021 End Date: 08/29/2022	17000
6	ZSEC-WEB-ABA-100000	Zscaler	Annual subscription to Advanced Cloud Sandbox performing Advanced Behavioral Analysis for 100000+ users. Subscription, Per User. Zscaler, Inc - ZSEC-WEB-ABA-100000	17000
7	ZCES-PRO-SVC-CUST-FED	Zscaler	Custom Services (Hourly Rate) - 8 hour/day, 3 Day Minimum, used in 3 day blocks. SOW Required (US Citizen Required) Zscaler, Inc - ZCES-PRO-SVC-CUST-FED	$440/per hr.

Vendor Specific Requirements:

FedRAMP ATO - High Approved (Covers 421 controls)
MTIPS Cost Savings
Secure Provider Architecture
Data Protection
Access Control
Threat Prevention
Comparable Protection to Existing PA Firewalls
Reduced CAB User Logon Complexity
Client-less Solution
Support Multi-factor Authentication
Externally Accessible (GFE or BYOD)
Access Control
Cloud-based SaaS Solution
Outbound secure internet gateway offered

3.0 Contract Type

Firm-Fixed-Price

4.0 Place of Performance/Hours of Operation

There will be no contractor to perform the work or visit on site. This maintenance support is on call support only.

5.0 Periods of Performance

August 30, 2021 - August 29, 2022

6.0 Delivery

Contractor shall deliver the product to:

Armando Quintananieves - ISO,
1800F St. NW
Washington, DC 20405
Office Phone: (646) 623-0750
Email: armando.quintananieves@gsa.gov

7.0 Contract Administration

The Contracting Officer (CO) is the only person authorized to make or approve any changes to any of the requirements of this purchase order and notwithstanding any clauses contained elsewhere in this purchase order, this authority remains solely with the CO. In the event the Vendor makes any changes at the direction of any other person other than the CO, the change will be considered to have been made without authority and no adjustment will be made in the contract price to cover any increase in cost incurred as a result thereof. All questions concerning the purchase order will be directed to the CO. The Vendor shall contact the CO with any questions regarding performance issues.

Contracting Officer (CO)
Vivian M. Fields
United States General Services Administration
Office of Internal Acquisition (OIA)
1800 F Street, N.W.
Washington, DC 20405-0001
Office Phone: 202-501-1741
Email: vivian.fields@gsa.gov

Contract Specialist (CS)
Eric Langett
United States General Services Administration
Office of Internal Acquisition (OIA)
1800 F Street, N.W.
Washington, DC 20405-0001
Office Phone: 202-664-7263
Email: eric.langett@gsa.gov

Contracting Officer Representative (COR):
Denelle Agosto
1800F St. NW
Washington, DC 20405
Office Phone: 215.446.5717
Email: denelle.agosto@gsa.gov

Technical Point of Contact (POC):
Armando Quintananieves - ISO
1800F St. NW
Washington, DC 20405
Office Phone: (646) 623-0750
Email: armando.quintananieves@gsa.gov

8.0 Privacy Act

Work on this project may require that personnel have access to Privacy Information. Personnel shall adhere to the Privacy Act, Title 5 of the U.S. Code, Section 552a and applicable agency rules and regulations.

9.0 Security

Unclassified.

10.0 General Compliance Requirements

Section 508 - The Contractor(s) shall provide accessibility based on FAR Subpart 39.2 Electronic and Information Technology and Section 508 of the Rehabilitation Act of 1973 (29 U.S.C.794d). All electronic and information technology (EIT) procured through this Contract must meet the applicable accessibility standards at 36 CFR 1194, unless an agency exception to this requirement exists. The 36 CFR 1194 implements Section 508 of the Rehabilitation Act of 1973, as amended. All deliverables will be Section 508 compliant, and will be reviewed for compliance by the Government which reserves the right to reject the deliverable(s) until remediation of deficiencies has been successfully completed by the Contractor. Complete technical descriptions are provided on the following website: http://www.section508.gov.

Where appropriate, the Contractor(s) shall indicate whether each product or service is compliant or non-compliant with the accessibility standards at 36 CFR 1194. Further, the quote must indicate where full details of the compliance can be found (e.g., vendor's website or other exact location).

11.0 Inspection and Acceptance

In the absence of other agreements negotiated with respect to time provided for government review, work will be reviewed and approved by the COR within five (5) work days of being completed. The basis for acceptance shall be compliance with the requirements set forth in the statement of work, the Contractor's quote and other terms and conditions of this purchase order.

12.0 Invoicing/Payment Procedures for Payment

Funding/Payment Procedures for Payment. Prompt Payment Requirements: Payments will be processed in accordance with FAR Clause 52.212-4(i) Payments as supplemented and deviated from in GSAM Clause 552.212-4.

INVOICES: The Contractor shall submit invoices(s) in accordance with the Government's requirements listed below.

Submission of Original Invoices: Invoices shall be submitted no later than fifteen calendar days following performance and/or delivery of services. The COR and CO shall receive a copy of the invoice and all supporting documentation. This can be done before, but no later than, the same time as invoice submission to the GSA Financial Operations and Disbursement Center.

Invoices are authorized for payment upon the Government's receipt and acceptance of deliverables specified in the contract and the receipt of a valid invoice. Invoices, to be proper and payable, must include the following information:

1. Name and address of the Contractor, and
2. Invoice date and number, and
3. Contract/Order Number (as listed in Block 4 on Form SF1449) and Pegasys Document Number (PDN) (GD followed by [PIID Number as listed in Block 4 on Form SF1449]), any Contract Line Item Numbers (CLINs), and the Program/Project Title **(Secure Access Service Edge (SASE) Solution)** and
4. Description of the services/products provided including CLIN number and description, quantity, unit of measure, unit price and extended price of the item(s) delivered; period of service and/or dates that services were provided, etc., and;
5. Name and address of the contractor's authorized representative to whom payment is to be sent, and;
6. Name, title, and phone number of the contractor's PoC to be notified in the event of defective invoice; and
7. Taxpayer Identification Number (TIN). The Contractor shall include its TIN on the invoice and ensure the SAM.gov profile for the contractor is complete including the payment remittance address and bank details.

The Contractor shall submit an original invoice for payment to GSA Financial Operations and Disbursement Center.

P.O. Box 419279
Kansas City, MO

Copies of invoices shall be emailed to the designated Contracting Officer Representative (COR) that will be appointed following award of this task order.

Copies of invoices shall be emailed to the designated Contract Specialist and Contracting Officer.

Please Note: Failure to send both copies could delay your payment.

A copy of the invoice must be sent to the COR/Program Office POC, **[Denelle Agosto and email to: denelle.agosto@gsa.gov]** for approval. A courtesy copy of the invoice must also be sent to the **Contracting Officer [Vivian Fields and email: vivian.fields@gsa.gov]** for the official contract file.

13.0 IT SECURITY POLICIES

The following GSA policies must be followed as applicable:

1. Attachment A - CIO 09-48, IT Security Procedural Guide: Security and Privacy IT Acquisition Requirements

2. Attachment B - CIO 12-2018, IT Policy Requirements Guide

The contractor's personnel involved with this task order are required to review above-cited contract clauses and policies and ensure compliance throughout the life of this task order.

14.0 CLAUSES

In addition to the clauses set forth therein the Contractor's GSA Multiple Award Schedule (MAS) Contract, the following additional task order level clauses are herein made a part of, and pertain to, any resultant contractual action for this Task Order.

14.1 Task Order Level Clauses Incorporated by Reference:

Clause No.	Clause Title	Date
FAR 52.203-19	Prohibition on Requiring Certain Internal Confidentiality Agreements or Statements	(Jan 2017)
FAR 52.204-7	System for Award Management	(Oct 2016)
FAR 52.204-14	Service Contract Reporting Requirements	(JAN 2014)
FAR 52.204-21	Basic Safeguarding of Covered Contractor Information Systems	(Jun 2016)
FAR 52.212-4	Contract Terms and Conditions —Commercial Items. (*Alternate I)* • (a) Inspection/Acceptance • (e) Definitions. • (i) Payments. • (l) *Termination for the Government's convenience* • (m) Termination for cause.	(Jan 2017)
FAR 52.222-17	Nondisplacement of Qualified Workers	(May 2014)
FAR 52.227-14	Rights in Data – General Alternate II and III	(Dec 2007)

FAR 52.223-18	Encouraging Contractor Policies to Ban Text Messaging While Driving	(Aug 2011)
FAR 52.232-1	Payments	(Apr 1984)
FAR 52.232-8	Discounts for Prompt Payment	(Feb 2002)
FAR 52.232-23	Assignment of Claims	(May 2014)
FAR 52.232-38	Submission of Electronic Funds Transfer Information with Offer	(May 1999)
FAR 52.239-1	Privacy or Security Safeguards	(Aug 1996)

GENERAL SERVICES ADMINISTRATION MANUAL (GSAM) PROVISIONS AND CLAUSES

The full text of a provision may be accessed electronically at: GSAM website: https://www.acquisition.gov/gsam/gsam.html.

Clause No	Clause Title	Date
552.203-71	Restriction on Advertising	(Sep 1999)
552.212-4	Contract Terms and Conditions-Commercial Items (FAR DEVIATION)	(Feb 2018)

552.212-71	**Contract Terms and Conditions Applicable to GSA Acquisition of Commercial Items.**	**(Jun 2016)**
552.212-72	**Contract Terms and Conditions Required to Implement Statutes or Executive Orders Applicable to GSA Acquisition of Commercial Items.**	**(Jun 2015)**
552.232.25	**Prompt Payment (Nov 2009) (Deviation FAR 52.232-25)**	**(Nov 2009)**
552.217-71	**Notice Regarding Option(s)**	**(Nov 1992)**
552.239-70	**Information Technology Security Plan and Security Authorization.**	**(Jun 2011)**
552.239-71	**Security Requirements for Unclassified Information Technology Resources**	**(Jan 2012)**

14.2 Task Order Level Clauses Incorporated in Full Text

Offerors are required to complete section D of this clause and return with their quote.

FAR 52.204-24 Representation Regarding Certain Telecommunications and Video Surveillance Services or Equipment (AUG 2020)

The Offeror shall not complete the representation at paragraph (d)(1) of this provision if the Offeror has represented that it "does not provide covered telecommunications equipment or services as a part of its offered products or services to the Government in the performance of any contract, subcontract, or other contractual instrument" in the provision at 52.204-26, Covered Telecommunications Equipment or Services—Representation, or in paragraph (v) of the provision at 52.212-3, Offeror Representations and Certifications-Commercial Items.

(a) Definitions. As used in this provision-

Backhaul, covered telecommunications equipment or services, critical technology, interconnection arrangements, reasonable inquiry, roaming, and substantial or essential component have the meanings provided in the clause 52.204-25, Prohibition on Contracting for Certain Telecommunications and Video Surveillance Services or Equipment.

(b) Prohibition. (1) Section 889(a)(1)(A) of the John S. McCain National Defense Authorization Act for Fiscal Year 2019 (Pub. L. 115-232) prohibits the head of an executive agency on or after August 13, 2019, from procuring or obtaining, or extending or renewing a contract to procure or obtain, any equipment, system, or service that uses covered telecommunications equipment or services as a substantial or essential component of any system, or as critical technology as part of any system. Nothing in the prohibition shall be construed to—

(i) Prohibit the head of an executive agency from procuring with an entity to provide a service that connects to the facilities of a third-party, such as backhaul, roaming, or interconnection arrangements; or

(ii) Cover telecommunications equipment that cannot route or redirect user data traffic or cannot permit visibility into any user data or packets that such equipment transmits or otherwise handles.

(2) Section 889(a)(1)(B) of the John S. McCain National Defense Authorization Act for Fiscal Year 2019 (Pub. L. 115-232) prohibits the head of an executive agency on or after August 13, 2020, from entering into a contract or extending or renewing a contract with an entity that uses any equipment, system, or service that uses covered telecommunications equipment or services as a substantial or essential component of any system, or as critical technology as part of any system. This prohibition applies to the use of covered telecommunications equipment or services, regardless of whether that use is in performance of work under a Federal contract. Nothing in the prohibition shall be construed to—

(i) Prohibit the head of an executive agency from procuring with an entity to provide a service that connects to the facilities of a third-party, such as backhaul, roaming, or interconnection arrangements; or

(ii) Cover telecommunications equipment that cannot route or redirect user data traffic or cannot permit visibility into any user data or packets that such equipment transmits or otherwise handles.

(c) Procedures. The Offeror shall review the list of excluded parties in the System for Award Management (SAM) (https://www.sam.gov) for entities excluded from receiving federal awards for "covered telecommunications equipment or services."

(d) Representations. The Offeror represents that—

(1) It [ ] will, [X] will not provide covered telecommunications equipment or services to the Government in the performance of any contract, subcontract or other contractual instrument resulting from this solicitation. The Offeror shall provide the additional disclosure information required at paragraph (e)(1) of this section if the Offeror responds "will" in paragraph (d)(1) of this section; and

(2) After conducting a reasonable inquiry, for purposes of this representation, the Offeror represents that—

It [ ] does, [X] does not use covered telecommunications equipment or services, or use any equipment, system, or service that uses covered telecommunications equipment or services. The Offeror shall provide the additional disclosure information required at paragraph (e)(2) of this section if the Offeror responds "does" in paragraph (d)(2) of this section.

(e) Disclosures. (1) Disclosure for the representation in paragraph (d)(1) of this provision. If the Offeror has responded "will" in the representation in paragraph (d)(1) of this provision, the Offeror shall provide the following information as part of the offer:

(i) For covered equipment—

(A) The entity that produced the covered telecommunications equipment (include entity name, unique entity identifier, CAGE code, and whether the entity was the original equipment manufacturer (OEM) or a distributor, if known);

(B) A description of all covered telecommunications equipment offered (include brand; model number, such as OEM number, manufacturer part number, or wholesaler number; and item description, as applicable); and

(C) Explanation of the proposed use of covered telecommunications equipment and any factors relevant to determining if such use would be permissible under the prohibition in paragraph (b)(1) of this provision.

(ii) For covered services—

(A) If the service is related to item maintenance: A description of all covered Start Printed Page 42679 telecommunications services offered (include on the item being maintained: Brand; model number, such as OEM number, manufacturer part number, or wholesaler number; and item description, as applicable); or

(B) If not associated with maintenance, the Product Service Code (PSC) of the service being provided; and explanation of the proposed use of covered telecommunications services and any factors relevant to determining if such use would be permissible under the prohibition in paragraph (b)(1) of this provision.

(2) Disclosure for the representation in paragraph (d)(2) of this provision. If the Offeror has responded “does” in the representation in paragraph (d)(2) of this provision, the Offeror shall provide the following information as part of the offer:

(i) For covered equipment—

(A) The entity that produced the covered telecommunications equipment (include entity name, unique entity identifier, CAGE code, and whether the entity was the OEM or a distributor, if known);

(B) A description of all covered telecommunications equipment offered (include brand; model number, such as OEM number, manufacturer part number, or wholesaler number; and item description, as applicable); and

(C) Explanation of the proposed use of covered telecommunications equipment and any factors relevant to determining if such use would be permissible under the prohibition in paragraph (b)(2) of this provision.

(ii) For covered services—

(A) If the service is related to item maintenance: A description of all covered telecommunications services offered (include on the item being maintained: Brand; model

number, such as OEM number, manufacturer part number, or wholesaler number; and item description, as applicable); or

(B) If not associated with maintenance, the PSC of the service being provided; and explanation of the proposed use of covered telecommunications services and any factors relevant to determining if such use would be permissible under the prohibition in paragraph (b)(2) of this provision.

(End of provision)

FAR 52.204-25, Prohibition on Contracting for Certain Telecommunications and Video Surveillance Services or Equipment (Aug 2019)

(a) *Definitions.* As used in this clause—

"Covered foreign country" means The People's Republic of China. "Covered telecommunications equipment or services" means–

(1) Telecommunications equipment produced by Huawei Technologies Company or ZTE Corporation (or any subsidiary or affiliate of such entities);

(2) For the purpose of public safety, security of Government facilities, physical security surveillance of critical infrastructure, and other national security purposes, video surveillance and telecommunications equipment produced by Hytera Communications Corporation, Hangzhou Hikvision Digital Technology Company, or Dahua Technology Company (or any subsidiary or affiliate of such entities);

(3) Telecommunications or video surveillance services provided by such entities or using such equipment; or

(4) Telecommunications or video surveillance equipment or services produced or provided by an entity that the Secretary of Defense, in consultation with the Director of National Intelligence or the Director of the Federal Bureau of Investigation, reasonably believes to be an entity owned or controlled by, or otherwise connected to, the government of a covered foreign country.

"Critical technology" means–

(1) Defense articles or defense services included on the United States Munitions List set forth in the International Traffic in Arms Regulations under subchapter M of chapter I of title 22, Code of Federal Regulations;

(2) Items included on the Commerce Control List set forth in Supplement No. 1

to part 774 of the Export Administration Regulations under subchapter C of chapter VII of title 15, Code of Federal Regulations, and controlled-

(i) Pursuant to multilateral regimes, including for reasons relating to national security, chemical and biological weapons proliferation, nuclear nonproliferation, or missile technology; or

(ii) For reasons relating to regional stability or surreptitious listening;

(3) Specially designed and prepared nuclear equipment, parts and components, materials, software, and technology covered by part 810 of title 10, Code of Federal Regulations (relating to assistance to foreign atomic energy activities);

(4) Nuclear facilities, equipment, and material covered by part 110 of title 10, Code of Federal Regulations (relating to export and import of nuclear equipment and material);

(5) Select agents and toxins covered by part 331 of title 7, Code of Federal Regulations, part 121 of title 9 of such Code, or part 73 of title 42 of such Code; or

(6) Emerging and foundational technologies controlled pursuant to section 1758 of the Export Control Reform Act of 2018 (50 U.S.C. 4817).

"Substantial or essential component" means any component necessary for the proper function or performance of a piece of equipment, system, or service.

(b) *Prohibition.* Section 889(a)(1)(A) of the John S. McCain National Defense Authorization Act for Fiscal Year 2019 (Pub. L. 115-232) prohibits the head of an executive agency on or after August 13, 2019, from procuring or obtaining, or extending or renewing a contract to procure or obtain, any equipment, system, or service that uses covered telecommunications equipment or services as a substantial or essential component of any system, or as critical technology as part of any system. The Contractor is prohibited from providing to the Government any equipment, system, or service that uses covered telecommunications equipment or services as a substantial or essential component of any system, or as critical technology as part of any system, unless an exception at paragraph (c) of this clause applies or the covered telecommunication equipment or services are covered by a waiver described in Federal Acquisition Regulation 4.2104.

(c) *Exceptions.* This clause does not prohibit contractors from providing—

(1) A service that connects to the facilities of a third-party, such as backhaul, roaming, or interconnection arrangements; or

(2) Telecommunications equipment that cannot route or redirect user data

traffic or permit visibility into any user data or packets that such equipment transmits or otherwise handles.

(d) Reporting requirement.

(1) In the event the Contractor identifies covered telecommunications equipment or services used as a substantial or essential component of any system, or as critical technology as part of any system, during contract performance, or the Contractor is notified of such by a subcontractor at any tier or by any other source, the Contractor shall report the information in paragraph (d)(2) of this clause to the Contracting Officer, unless elsewhere in this contract are established procedures for reporting the information; in the case of the Department of Defense, the Contractor shall report to the website at https://dibnet.dod.mil. For indefinite delivery contracts, the Contractor shall report to the Contracting Officer for the indefinite delivery contract and the Contracting Officer(s) for any affected order or, in the case of the Department of Defense, identify both the indefinite delivery contract and any affected orders in the report provided at https://dibnet.dod.mil.

(2) The Contractor shall report the following information pursuant to paragraph (d)(1) of this clause

(i) Within one business day from the date of such identification or notification: the contract number; the order number(s), if applicable; supplier name; supplier unique entity identifier (if known); supplier Commercial and Government Entity (CAGE) code (if known); brand; model number (original equipment manufacturer number, manufacturer part number, or wholesaler number); item description; and any readily available information about mitigation actions undertaken or recommended.

(ii) Within 10 business days of submitting the information in paragraph (d)(2)(i) of this clause: any further available information about mitigation actions undertaken or recommended. In addition, the Contractor shall describe the efforts it undertook to prevent use or submission of covered telecommunications equipment or services, and any additional efforts that will be incorporated to prevent future use or submission of covered telecommunications equipment or services.

(e) *Subcontracts.* The Contractor shall insert the substance of this clause, including this paragraph (e), in all subcontracts and other contractual instruments, including subcontracts for the acquisition of commercial items.

(End of clause)

52.217-8 OPTION TO EXTEND SERVICES (NOV 1999)

The Government may require continued performance of any services within the limits and at the rates specified in the contract. These rates may be adjusted only as a result of revisions to prevailing labor rates provided by the Secretary of Labor. The option provision may be exercised more than once, but the total extension of performance hereunder shall not exceed six (6) months. The CO may exercise the option by written notice to the Contractor within thirty (30) calendar days prior to contract expiration.

(End of clause)

52.217-9 OPTION TO EXTEND THE TERM OF THE CONTRACT (MAR 2000)

(a) The Government may extend the term of this contract by written notice to the Contractor within thirty (30) calendar days before the contract expires; provided that the Government gives the Contractor a preliminary written notice of its intent to extend at least sixty (60) calendar days before the contract expires. The preliminary notice does not commit the Government to an extension.

(b) If the Government exercises this option then the extended contract shall be considered to include this option clause.

(c) The total duration of this contract, including the exercise of any options under this clause, shall not exceed approximately one (1) years/8 months.